



Avid[®] FilmScribe[™]

Version 29.0 ReadMe

Important Information

Avid recommends that you read all the information in this ReadMe file thoroughly before installing or using any new software release.

Important: Search the Avid Knowledge Base for the most up-to-date ReadMe file, which contains the latest information that might have become available after the documentation was published.

Welcome to Avid FilmScribe. For information on using FilmScribe, access the Help supplied with your application.

Known Limitations

- You must first log in as an Administrator, install the FilmScribe application, and initially launch the application as an Administrator. You may then subsequently run FilmScribe as a Regular User.

- QuickTime movies with media do not play correctly in the WebLists template.

Workaround: Use QuickTime reference movies instead.

- The Storyboard template is no longer supported.

- When starting FilmScribe from the Output menu, you might see an error message saying there is no disk in the drive.

Workaround: Click Cancel and the application launches.

- The Locators Template is not available for FilmScribe.

- The following problem occurs when trying to generate a WebList in FilmScribe. Warnings persistently appear as the list is generating whenever clip frames, QuickTime movies or hyperlinks need to display. This occurs due to the SP2 default settings. Hyperlinks continue to display after the warnings but QuickTime movies will not.

Workaround: If you are going to use WebLists with hyperlinks, and clip frames frequently, do the following:

1. Click Start > Settings > Control Panel > Internet Options.
 2. Click the Advanced Tab. Scroll down to Security settings. Place a check mark next to “Allow active content to run in files on my computer.”
- An exception error occurs when you install your Avid editing application on a Macintosh system before installing Avid FilmScribe.

Workaround: Install FilmScribe first, then install the Avid editing application and reboot the system.

- If the FilmScribe application asks you to open the Console for additional information, press Control+F1.
- Macintosh systems: Viewing a QuickTime movie in the Movie window of FilmScribe might open as a blank see-through window.

If You Need Help

If you are having trouble using Avid FilmScribe:

1. Retry the action, carefully following the instructions given for that task. It is especially important to check each step of your workflow.
2. Check this ReadMe file for the latest information that might have become available after the documentation was published. Also check online for the most up-to-date ReadMe because the online version is updated whenever new information becomes available. To view the online ReadMe, select ReadMe from the Help menu, or visit the Knowledge Base at www.avid.com/readme.
3. Check the documentation that came with your Avid application or your hardware for maintenance or hardware-related issues.
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