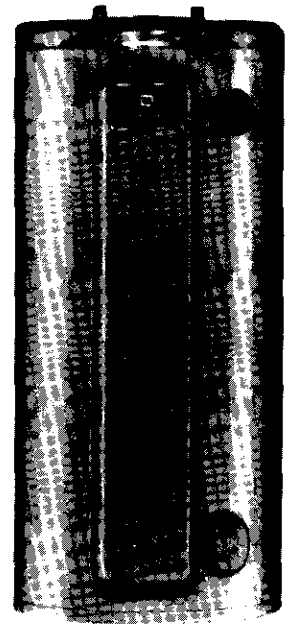




# Series Twelve ELECTRIC WATER HEATER USER'S GUIDE



## Model Numbers

HE21240S  
HE31240S  
HE21250S  
HE31250S  
HE21250T  
HE31250T  
HE21282T  
HE31282T



GAMA certification applies to all residential electric water heaters with capacities of 20 to 120 Gallons. Input rating of 12 Kw or less at a voltage no greater than 250 V.

**FOR POTABLE WATER  
HEATING ONLY**

**NOT SUITABLE FOR  
SPACE HEATING**

**Caution:  
Read and Follow All  
Safety Rules and  
Operating Instructions  
Before First Use of  
This Product.**

### ▲ WARNING

**READ THE GENERAL SAFETY SECTION BEGINNING ON INSIDE COVER AND THEN THIS ENTIRE MANUAL BEFORE INSTALLING OR OPERATING THIS WATER HEATER.**

*Save this Manual for Future Reference.*

# Safety Instructions

## ▲ WARNING

Improper installation, adjustment, alteration, service or maintenance can cause DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE. Refer to this manual for assistance consult your local utility or call Maytag Customer Service at 1-800-788-8899 for an authorized servicer for further information.

## ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK!** Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". Failure to do this could result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.

## ▲ WARNING

**HOTTER WATER CAN SCALD:** Water heaters are intended to produce hot water. Water heated to a temperature which will satisfy clothes washing, dish washing, and other sanitizing needs can scald and permanently injure you upon contact. Some people are more likely to be permanently injured by hot water than others. These include the elderly, children, the infirm, or physically/mentally handicapped. If anyone using hot water in your home fits into one of these groups or if there is a local code or state law requiring a certain temperature water at the hot water tap, then you must take special precautions. In addition to using the lowest possible temperature setting that satisfies your hot water needs, a means such as a mixing valve, should be used at the hot water taps used by these people or at the water heater. Mixing valves are available at plumbing supply or hardware stores. Follow manufacturers instructions for installation of the valves. Before changing the factory setting on the thermostat, read the "Temperature Regulation" section in this manual.

## ▲ WARNING

**INSULATING JACKETS:** When installing an external water heater insulation jacket on an electric water heater:

- DO NOT cover the temperature-pressure relief valve.
- DO NOT put insulation over the access covers or any access areas.
- DO NOT cover or remove operating instructions, and safety related warning labels and materials affixed to the water heater.

## ▲ WARNING

Do not use this appliance if any part of it has been under water. An electrical short or malfunction could occur. The water heater should be replaced.

## ▲ WARNING

At the time of manufacture this water heater was provided with a combination temperature-pressure relief valve certified by a nationally recognized testing laboratory that maintains periodic inspection of production of listed equipment or materials, as meeting the requirements for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, and the latest edition of ANSI Z21.22 and the code requirements of ASME. If replaced, the valve must meet the requirements of local codes, but not less than a combination temperature and pressure relief valve certified as meeting the requirements for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22 by a nationally recognized testing laboratory that maintains periodic inspection of production of listed equipment or materials.

The valve must be marked with a maximum set pressure not to exceed the marked hydrostatic working pressure of the water heater (150 lbs./sq. in.) and a discharge capacity not less than the water heater input rate as shown on the model rating plate. (Electric heaters - watts divided by 1000 x 3415 equal BTU/Hr. rate.)

Your local jurisdictional authority, while mandating the use of a temperature-pressure relief valve complying with ANSI Z21.22 and ASME, may require a valve model different from the one furnished with the water heater. Compliance with such local requirements must be satisfied by the installer or end user of the water heater with a locally prescribed temperature-pressure relief valve installed in the designated opening in the water heater in place of the factory furnished valve.

For safe operation of the water heater, the relief valve must not be removed from it's designated opening or plugged.

The temperature-pressure relief valve must be installed directly into the fitting of the water heater designated for the relief valve. Position the valve downward and provide tubing so that any discharge will exit only within 6 inches above, or at any distance below the structural floor. Be certain that no contact is made with any live electrical part. The discharge opening must not be blocked or reduced in size under any circumstances. Excessive length, over 30 feet, or use of more than four elbows can cause restriction and reduce the discharge capacity of the valve.

No valve or other obstruction is to be placed between the relief valve and the tank. Do not connect tubing directly to discharge drain unless a 6" air gap is provided. To prevent bodily injury, hazard to life, or property damage, the relief valve must be allowed to discharge water in quantities should circumstances demand. If the discharge pipe is not connected to a drain or other suitable means, the water flow may cause property damage.

The Discharge Pipe:

- Must not be smaller in size than the outlet pipe size of the valve, or have any reducing couplings or other restrictions.
- Must not be plugged or blocked.
- Must be of material listed for hot water distribution.
- Must be installed so as to allow complete drainage of both the temperature-pressure relief valve, and the discharge pipe.
- Must terminate at an adequate drain.
- Must not have any valve between the relief valve and tank.

# Safety Instructions (cont'd)

## **▲ WARNING**

**WATER HEATERS EQUIPPED FOR ONE VOLTAGE ONLY:** This water heater is equipped for one type voltage only. Check the rating plate near the bottom access panel for the correct voltage. **DO NOT** use this water heater with any voltage other than the one shown on the model rating plate. Failure to use the correct voltage can cause problems which can result in **DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.** If you have any questions or doubts consult your electric company.

## **▲ CAUTION**

**WATER HEATERS EVENTUALLY LEAK:** Installation of the water heater must be accomplished in such a manner that if the tank or any connections should leak, the flow of water will not cause damage to the structure. For this reason, it is not advisable to install the water heater in an attic or upper floor. When such locations cannot be avoided, a suitable drain pan should be installed under the water heater. Drain pans are available at your local hardware store. Such a drain pan must have a minimum diameter of at least 1 $\frac{1}{4}$  inches greater than the water heater diameter and must be piped to an adequate drain. Under no circumstances is the manufacturer or Maytag to be held liable for any water damage in connection with this water heater.

# Table of Contents

Safety Instructions.....	2-3
Table of Contents.....	4
Customer Information.....	5
Product Specifications.....	5
Accessories and Tools Needed.....	6
Accessories.....	6
Tools.....	6
Instructions for Installation.....	7-16
Removing the Old Water Heater.....	7
Locating the New Water Heater.....	8
Typical Installation.....	8
The Convertible Lower Element.....	9
Water Piping.....	10
Temperature-Pressure Relief Valve.....	11
Filling the Water Heater.....	12
Converting the Lower Element.....	12-14
Wiring Diagrams.....	15
Wiring.....	16
Installation Checklist.....	17
Service and Maintenance.....	18-23
Temperature Regulation.....	18
Thermostats.....	18
Thermostat Settings.....	18
Thermostat Adjustment.....	19
Temperature-Pressure Relief Valve Operation.....	19
Draining.....	20
Element Cleaning and Replacement.....	20-23
Drain Valve Washer Replacement.....	23
Service.....	23
Troubleshooting.....	24-26
Start Up Conditions.....	24
Thermal Expansion.....	24
Strange Sounds.....	24
Operational Conditions.....	24
Smelly Water.....	24
Air in Hot Water Faucets.....	24
Rumbling Noise.....	24
High Temperature Shut Off System.....	24, 25
Not Enough Hot Water.....	25
Water is Too Hot.....	25
Leakage Checkpoints.....	26
Repair Parts List.....	28-31
Warranty.....	32

# Customer Information

**Thank You** for purchasing a Maytag water heater. Properly installed and maintained, it should give you years of trouble free service. It is strongly suggested that this new water heater be professionally installed, call Maytag Customer Service at 1-800-788-8899 for recommended installers.

## Abbreviations Found In This Instruction Manual

U.L.- Underwriters Laboratories, 333 Pfingsten Rd., Northbrook, IL 60062  
 National Electrical Code-This publication is available from your local government or public library or electric company or by writing to U.L. above.  
 ANSI-American National Standards Institute

- Read the "Safety Instructions" section, pages 2 and 3 of this manual first and then the entire manual carefully. If you don't follow the safety rules, the water heater will not operate properly. It could cause **DEATH, SERIOUS BODILY INJURY AND/OR PROPERTY DAMAGE**. This manual contains instructions for the installation, operation, and maintenance of this electric water heater. It also contains warnings throughout the manual that you must read and be aware of. All warnings and all instructions are essential to the proper operation of the water heater and your safety. Since we cannot put everything on the first few pages, **READ THIS ENTIRE MANUAL BEFORE ATTEMPTING TO INSTALL OR OPERATE THE WATER HEATER.**

- The installation must conform with the instructions in this manual; electric company rules; and Local Codes, or in the absence of Local Codes, with the latest edition of the National Electrical Code. This publication is available from your local government or public library or electric company or by writing Underwriters Laboratories, 333 Pfingsten Road, Northbrook, IL 60062.
- If after reading this manual you have any questions or do not understand any portion of the instructions, call Maytag Customer Service at 1-800-788-8899 for an authorized servicer.
- Carefully plan the place where you are going to put the water heater. Correct electrical wiring and connections are very important in preventing death from possible electrical shock and fires. Examine the location to ensure the water heater complies with the "Locating the New Water Heater" section.
- For California installation this water heater must be braced, anchored, or strapped to avoid falling or moving during an earthquake. See instructions for correct installation procedures. Instructions may be obtained from the California office of the State Architect, 400 P Street, Sacramento, CA 95814.
- Massachusetts Code requires this water heater to be installed in accordance with Massachusetts 248-CMR 2.00: State Plumbing Code and 248-CMR 5.00.

# Product Specifications

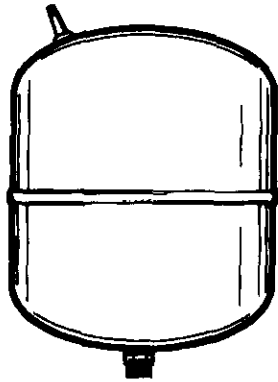
Model	HE21240S HE31240S		HE21250S HE31250S		HE21250T HE31250T		HE21282T HE31282T		
Tank Capacity In Gal (Liters)	40		50		50		80		
Element Wattage at 240 Volt	Upper	3800		3800		3800		3800	
	Lower	3800	5500	3800	5500	3800	5500	3800	5500
Recovery Rate In Gals Per Hr. @ 90°F Rise	Upper	17.3		17.3		17.3		17.3	
	Lower	17.3	25	17.3	25	17.3	25	17.3	25
Diameter	22"		24"		22"		26.25"		
Height	48.5"		48"		58.5"		62"		
Maximum Fuse or Circuit Breaker Size	20	30	20	30	20	30	20	30	
Minimum Wire Size (Gauge)	12	10	12	10	12	10	12	10	

\*Wiring size based on standard 60°C copper wire. If distance from fuse box to water heater is more than 90 feet, refer to your local electrical code.

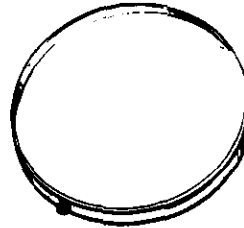
# Accessories and Tools Needed

## Accessories

To simplify the installation Maytag has available the installation parts shown below. You may or may not need all of these accessories depending on your type of installation. Call Maytag Customer Service at 1-800-788-8899 for an authorized installer.



EXPANSION TANKS FOR THERMAL EXPANSION CONDITIONS AVAILABLE IN 2 GALLON (PART NUMBER 66001013) AND 5 GALLON (PART NUMBER 66001014) CAPACITY



DRAIN PANS AVAILABLE IN 22" DIAMETER (PART NUMBER 66001011) FOR WATER HEATERS HAVING A DIAMETER 20" OR LESS, 24" DIAMETER (PART NUMBER 66001105) FOR WATER HEATERS HAVING A DIAMETER 22" OR LESS AND AVAILABLE IN 28" DIAMETER (PART NUMBER 66001012) FOR WATER HEATERS HAVING A DIAMETER 26.25" OR LESS

## Tools

You may or may not need all of these tools, depending on your type of installation. These tools can be purchased at your local Maytag store.

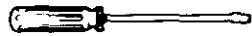
- Pipe Wrenches (2) 14"
- Screwdriver
- 6 Foot Tape of Folding Rule
- Garden Hose
- Drill
- Pipe dope or Teflon Tape



GARDEN HOSE



6 FOOT TAPE



SLOT-HEAD SCREW DRIVER



PHILLIPS SCREWDRIVER



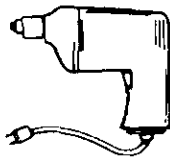
PIPE DOPE (SQUEEZE TUBE)



ROLL OF TEFLON TAPE (Use only on water connections)



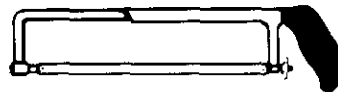
PIPE WRENCH



DRILL

## ADDITIONAL TOOLS NEEDED WHEN SWEAT SOLDERING

- Tubing Cutters or Hacksaw
- Propane Torch
- Soft Solder
- Solder Flux
- Emery Cloth
- Wire Brushes



HACKSAW



3/4" WIRE BRUSH



1/2" WIRE BRUSH



ROLL OF LEAD FREE SOFT SOLDER



PROPANE TORCH



ROLL OF EMERY CLOTH



SOLDER FLUX

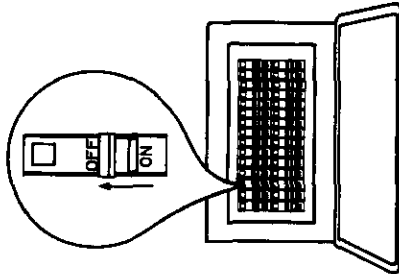


TUBING CUTTER

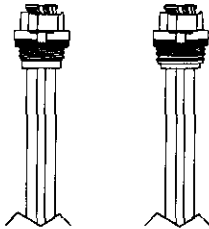
# Installation Instructions

## Removing the Old Water Heater

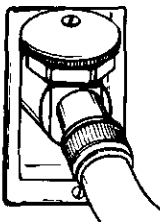
- ① Turn "OFF" electrical supply to the water heater.



- ② Turn "OFF" the water supply to the water heater at the water shutoff valve or water meter.



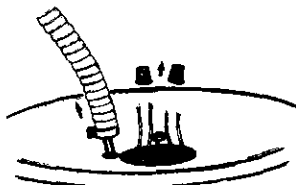
- ③ Attach a hose to the water heater drain valve and put the other end in a floor drain or outdoors. Open the water heater drain valve. Open a nearby hot water faucet which will relieve pressure in the water heater and speed draining.



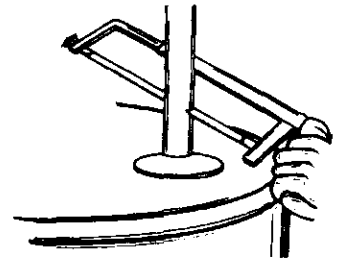
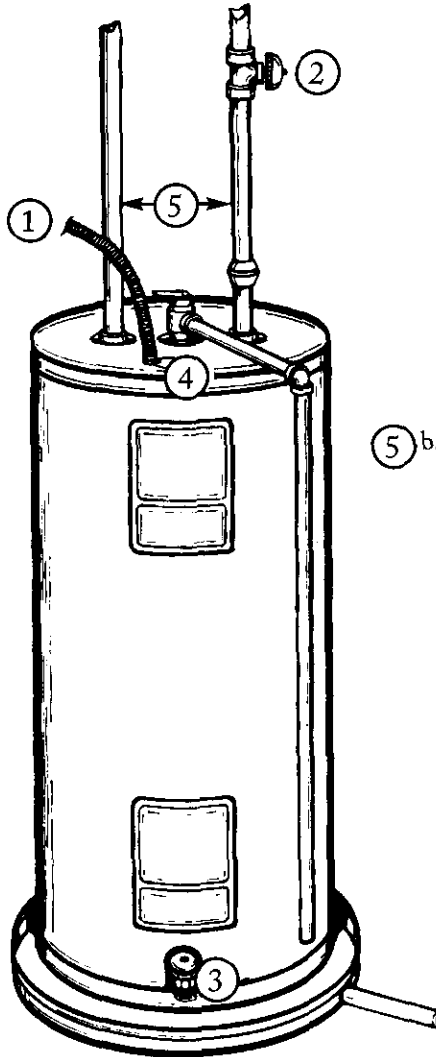
### ▲ WARNING

The water passing out of the drain valve may be extremely hot. To avoid being scalded, make sure all connections are tight and that the water flow is directed away from any person.

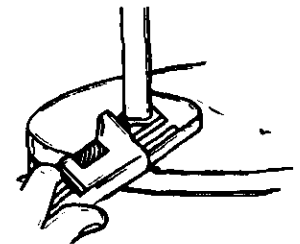
- ④ Check again to make sure the electrical supply is turned "OFF" to the water heater. Then disconnect the electrical supply connection from the water heater junction box.



- ⑤ a. If you have copper piping to the water heater, the two copper water pipes can be cut with a hacksaw approximately four inches away from where they connect to the water heater. This will avoid cutting off the pipes too short. Additional cuts can be made later if necessary. Disconnect the temperature-pressure relief valve drain line. When the water heater is drained, disconnect the hose from the drain valve. Close the drain valve. The water heater is now completely disconnected and ready to be removed.



- ⑤ b. If you have galvanized pipe to the water heater, loosen the two galvanized pipes with a pipe wrench at the union in each line. Also disconnect the piping remaining to the water heater. These pieces should be saved since they may be needed when reconnecting the new water heater. Disconnect the temperature-pressure relief valve drain line. When the water heater is drained, disconnect the hose from the drain valve. Close the drain valve. The water heater is now completely disconnected and ready to be removed.



### ▲ CAUTION

Mineral buildup or sediment may have accumulated in the old water heater. This causes the water heater to be much heavier than normal and this residue, if spilled out, could cause staining.

# Instructions for Installation (cont'd)

## Locating The New Water Heater

You should carefully choose an indoor location for the new water heater, because the placement is a very important consideration for the safety of the occupants in the building and for the most economical use of the appliance. This water heater is not intended for outdoor installation.

Whether replacing an old water heater or putting the water heater in a new location, the following critical points must be observed.

1. The location selected should be indoors as close to and as centralized with the water piping system as possible. This water heater, as well as all water heaters, will eventually leak. Do not install without adequate drainage provisions where water flow will cause damage.

## Typical Installation

**CHECK ALL CONNECTIONS FOR LEAKS.  
CONSULT THE LOCAL UTILITY COMPANY TO EXAMINE  
INSTALLATION FOR PROPRIETY AND SAFETY.**

### \* ⚠ WARNING

**HOTTER WATER CAN SCALD:** Water heaters are intended to produce hot water. Water heated to a temperature which will satisfy clothes washing, dish washing, and other sanitizing needs can scald and permanently injure you upon contact. Some people are more likely to be permanently injured by hot water than others. These include the elderly, children, the infirm, or physically/mentally handicapped. If anyone using hot water in your home fits into one of these groups or if there is a local code or state law requiring a certain temperature water at the hot water tap, then you must take special precautions. In addition to using the lowest possible temperature setting that satisfies your hot water needs, a means such as a mixing valve, should be used at the hot water taps used by these people or at the water heater. Mixing valves are available at plumbing supply or hardware stores. Follow manufacturers instructions for installation of the valves. Before changing the factory setting on the thermostat, read the "Temperature Regulation" section in this manual.

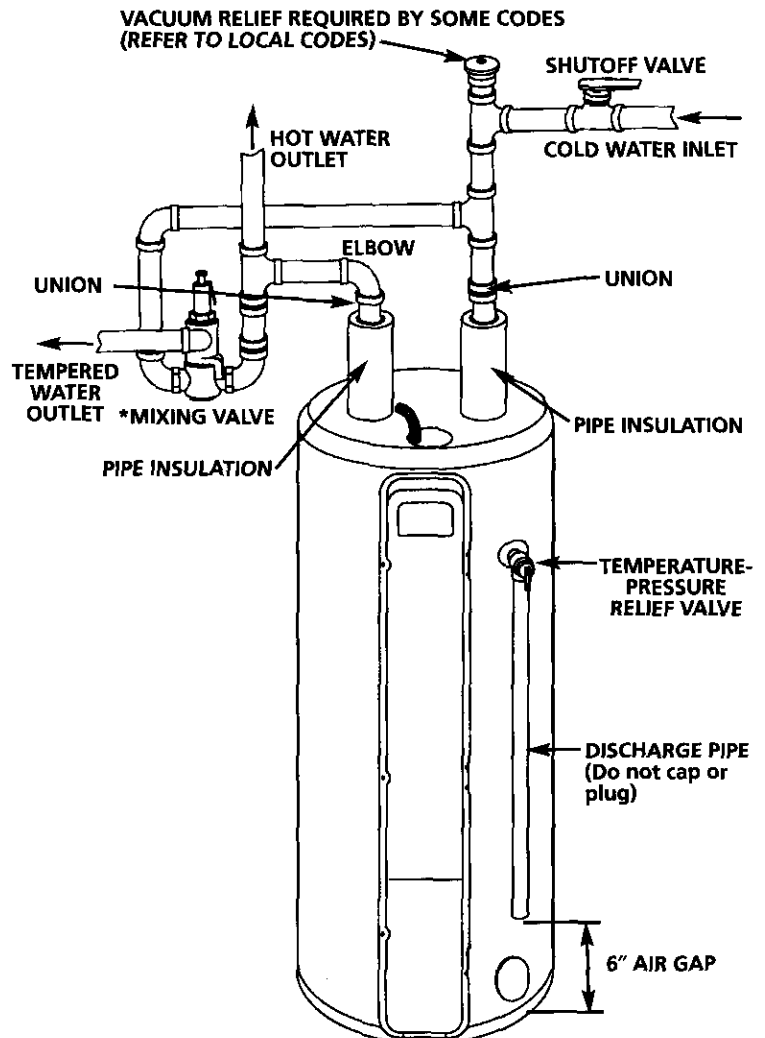
### ⚠ CAUTION

**WATER HEATERS EVENTUALLY LEAK:** Installation of the water heater must be accomplished in such a manner that if the tank or any connections should leak, the flow of water will not cause damage to the structure. For this reason, it is not advisable to install the water heater in an attic or upper floor. When such locations cannot be avoided, a suitable drain pan should be installed under the water heater. Drain pans are available at your local hardware store. Such a drain pan must have a minimum diameter of at least 1<sup>3</sup>/<sub>4</sub> inches greater than the water heater diameter and must be piped to an adequate drain. Under no circumstances is the manufacturer or Maytag to be held liable for any water damage in connection with this water heater.

### ⚠ CAUTION

**INSTALLATION IN RESIDENTIAL GARAGES:** The water heater must be located and/or protected so it is not subject to physical damage by a moving vehicle.

2. The location selection must provide adequate clearances for servicing and proper operation of the water heater.





# Instructions for Installation (cont'd)


## The Convertible Lower Element

The Upper Element, is a conventional 3800 watt element which only operates at its rated wattage on 240 volts. (See rating plate on water heater).

The Lower Element of the water heater can be converted from operation at 3800 watts to 5500 watts on a 240 volt system.

Read and follow water heater warnings and instructions. If after reading these instructions in this manual, if you do not understand any portion, call Maytag Customer Service at 1-800-788-8899 for an authorized servicer.

<b>▲ WARNING</b>
<p>Before making the conversion to 5500 watts, check the (1) power supply...must be 240 volts, (2) wiring...10 gauge AWG @ Type TW, 60°C or equivalent, and (3) Circuit breakers or fusing...capable of 30 amp loading. Also, the installation must conform with this manual, local codes and electric utility rules. Failure to comply can result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.</p>

<b>ELECTRIC WATER HEATER</b>				<b>ECO INSTALLED</b>
IN CORRESPONDENCE REGARDING THIS HEATER ALWAYS MENTION MODEL & SERIAL NO.			LISTED 18M	
MODEL NUMBER	CAPACITY	SERIAL NUMBER		
FACTORY EQUIPPED WITH				U.S. GAL.
UPPER ELEMENT	LOWER ELEMENT	MAXIMUM	VOLTS	CHECK (✓) HERE
				<b>150</b>
OPTIONAL WATTAGE		WATTS	A.C. ONLY	IF INSTALLED AS FACTORY EQUIPPED
UPPER ELEMENT	LOWER ELEMENT	MAXIMUM	CHECK (✓) HERE	P.S.I.
				WARNING SEE CONVERSION INSTRUCTION
WATTS	WATTS	WATTS	IF CONVERTED	
© Maytag is a Trademark of Maytag Corporation and is used under License to State Industries, Inc.				

**NOTE:** Whether or not the element conversion is made the model rating plate must be marked. Using a hard point ink pen, check the appropriate block within the model rating plate, which is located adjacent to the lower access panel.

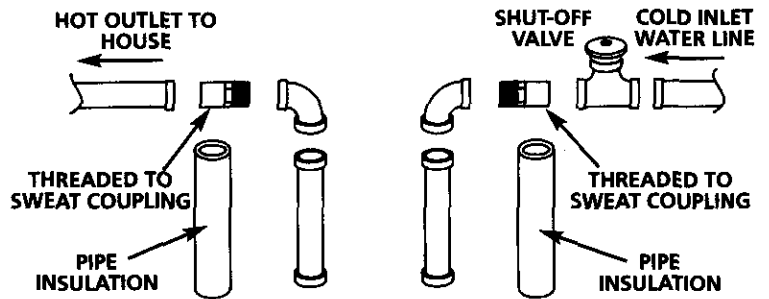
# Instructions for Installation (cont'd)

## Water Piping

### ▲ WARNING

**HOTTER WATER CAN SCALD:** Water heaters are intended to produce hot water. Water heated to a temperature which will satisfy clothes washing, dish washing, and other sanitizing needs can scald and permanently injure you upon contact. Some people are more likely to be permanently injured by hot water than others. These include the elderly, children, the infirm, or physically/mentally handicapped. If anyone using hot water in your home fits into one of these groups or if there is a local code or state law requiring a certain temperature water at the hot water tap, then you must take special precautions. In addition to using the lowest possible temperature setting that satisfies your hot water needs, a means such as a mixing valve, should be used at the hot water taps used by these people or at the water heater. Mixing valves are available at plumbing supply or hardware stores. Follow manufacturers instructions for installation of the valves. Before changing the factory setting on the thermostat, read the "Temperature Regulation" section in this manual.

**NOTE:** Your water heater is super insulated to minimize heat loss from the tank. Further reduction in heat loss can be accomplished by insulating the hot water lines from the water heater.



The illustration shows the attachment of the water piping to the water heater. The water heater is equipped with 3/4 inch water connections.

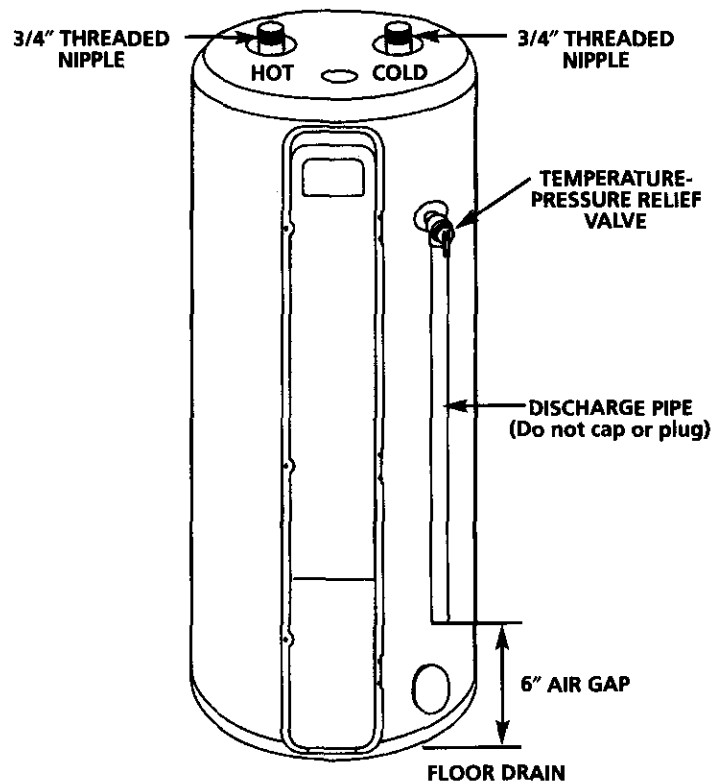
If a water heater is installed in a closed water supply system; such as one having a back-flow preventer, check valve, water meter with a check valve, etc. in the cold water supply; means shall be provided to control thermal expansion.

Contact the local utility or call Maytag Customer Service at 1-800-788-8899 for an authorized servicer on how to control this situation.

**NOTE:** If using copper tubing, solder tubing to an adapter before attaching the adaptor to the cold water inlet connection. Do not solder the cold water supply line directly to the cold water inlet. It will harm the dip tube and damage the tank.

1. Look at the top cover of the water heater. The water outlet is marked hot. Connect the hot water pipe to the hot water outlet of the water heater.

2. Look at the top cover of the water heater. The cold water inlet is marked cold. Connect the cold water pipe to the cold water inlet of the water heater.



# Instructions for Installation (cont'd)

## Temperature-Pressure Relief Valve

### ▲ WARNING

At the time of manufacture this water heater was provided with a combination temperature-pressure relief valve certified by a nationally recognized testing laboratory that maintains periodic inspection of production of listed equipment or materials, as meeting the requirements for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, and the latest edition of ANSI Z21.22 and the code requirements of ASME. If replaced, the valve must meet the requirements of local codes, but not less than a combination temperature and pressure relief valve certified as meeting the requirements for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22 by a nationally recognized testing laboratory that maintains periodic inspection of production of listed equipment or materials.

The valve must be marked with a maximum set pressure not to exceed the marked hydrostatic working pressure of the water heater (150 lbs./sq. in.) and a discharge capacity not less than the water heater input rate as shown on the model rating plate. (Electric heaters - watts divided by 1000 x 3415 equal BTU/Hr. rate.)

Your local jurisdictional authority, while mandating the use of a temperature-pressure relief valve complying with ANSI Z21.22 and ASME, may require a valve model different from the one furnished with the water heater.

Compliance with such local requirements must be satisfied by the installer or end user of the water heater with a locally prescribed temperature-pressure relief valve installed in the designated opening in the water heater in place of the factory furnished valve.

For safe operation of the water heater, the relief valve must not be removed from its designated opening or plugged.

The temperature-pressure relief valve must be installed directly into the fitting of the water heater designated for the relief valve. Position the valve downward and provide tubing so that any discharge will exit only within 6 inches above, or at any distance below the structural floor. Be certain that no contact is made with any live electrical part. The discharge opening must not be blocked or reduced in size under any circumstances. Excessive length, over 30 feet, or use of more than four elbows can cause restriction and reduce the discharge capacity of the valve.

No valve or other obstruction is to be placed between the relief valve and the tank. Do not connect tubing directly to discharge drain unless a 6" air gap is provided. To prevent bodily injury, hazard to life, or property damage, the relief valve must be allowed to discharge water in quantities should circumstances demand. If the discharge pipe is not connected to a drain or other suitable means, the water flow may cause property damage.

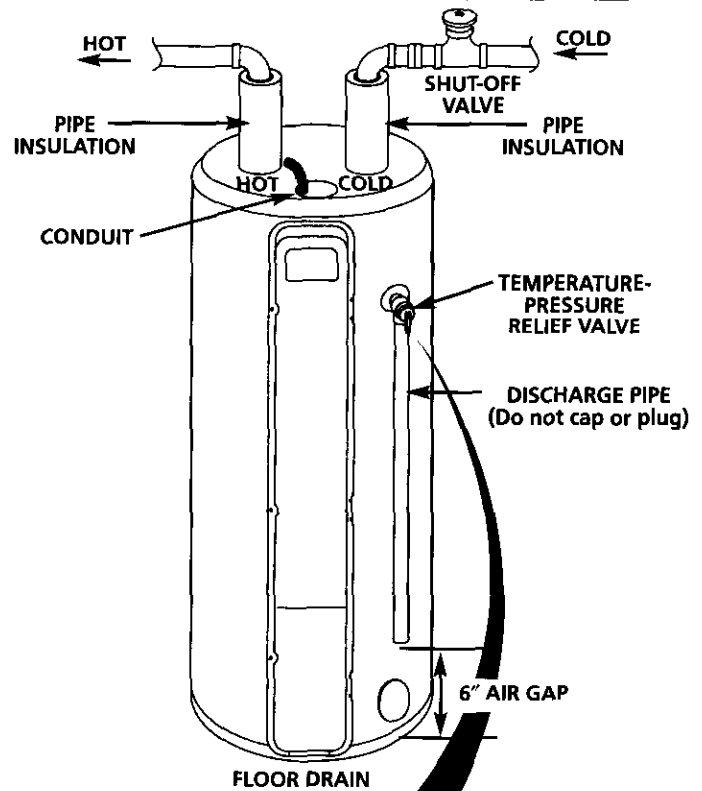
### The Discharge Pipe:

- Must not be smaller in size than the outlet pipe size of the valve, or have any reducing couplings or other restrictions.
- Must not be plugged or blocked.
- Must be of material listed for hot water distribution.
- Must be installed so as to allow complete drainage of both the temperature-pressure relief valve, and the discharge pipe.
- Must terminate at an adequate drain.
- Must not have any valve between the relief valve and tank.

### ▲ WARNING

The temperature-pressure relief valve must be manually operated at least once a year. Caution should be taken to ensure that (1) no one is in front of or around the outlet of the temperature-pressure relief valve discharge line, and (2) the water manually discharged will not cause any bodily injury or property damage because the water may be extremely hot.

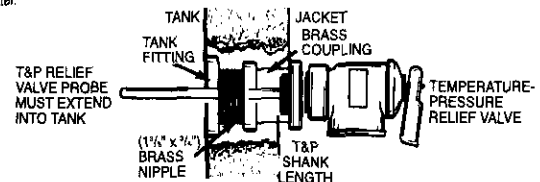
If after manually operating the valve, it fails to completely reset and continues to release water, immediately close the cold water inlet to the water heater, follow the draining instructions, and replace the temperature-pressure relief valve with a new one.



### WARNING "RELIEF VALVE OPENING"

This water heater is provided with a combination Temperature-Pressure Relief Valve listed as complying with the standard for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Supply Systems, ANSI Z21.22 and the code requirements of ASME.

Your local jurisdictional authority, while mandating the use of a Temperature-Pressure Relief Valve complying with ANSI Z21.22 and ASME, may require a valve model different from the one furnished with the water heater. Compliance with such local requirements must be satisfied by the installer or end user of the water heater with a locally prescribed Temperature-Pressure Relief Valve installed in the designated opening in the water heater.



- If a short shank (less than 2") temperature-pressure relief valve is to be installed (as shown), a nipple and coupling must be used.
- If a long shank (2" or longer) is to be installed, do not use the nipple and coupling.

Install Temperature-Pressure protective equipment required by local codes, but not less than a combination Temperature-Pressure Relief Valve certified as meeting the requirements for Relief Valves and Automatic Gas Shutoff Devices for Hot-Water Supply Systems, ANSI Z21.22 by a nationally recognized testing laboratory that maintains periodic inspection of production of listed equipment or materials. The valve must be oriented, provided with tubing, or otherwise installed so that discharge can exit only within 6 inches above, or at any distance below the structural floor, and cannot contact any live electrical part. For safe operation of the water heater, the Relief Valve must not be removed or plugged. See manual heading - "Temperature-Pressure Relief Valve" for installation and maintenance of Relief Valve, discharge pipe and other safety precautions.

# Instructions for Installation (cont'd)

## Filling the Water Heater

To fill the water heater with water:

1. Close the water heater drain valve by turning the handle to the right (clockwise). The drain valve is on the lower front of the water heater.
2. Open the cold water supply valve to the water heater.  
**NOTE: The cold water supply valve must be left open when the water heater is in use.**
3. To insure complete filling of the tank, allow air to exit by opening the nearest hot water faucet. Allow water to run until a constant flow is obtained. This will let air out of the water heater and the piping.

<b>▲ CAUTION</b>	
<p>Never use this water heater unless it is completely full of water. To prevent damage to the tank and heating element, the tank must be filled with water. Water must flow from the hot water faucet before turning "ON" power.</p>	

4. Check all new water piping for leaks. Repair as needed.

## Converting the Lower Element


These instructions only cover the conversion of the convertible element, read this entire manual before attempting to install or operate the water heater. The water heater is factory set to operate at 3800 watts. The lower element can be converted to operate at 5500 watts. Refer to "The Convertible Lower Element" section.

The **Upper Element** is a conventional 3800 watt element which only operates at its rated wattage on 240 volts. (See rating plate on water heater).

The **Lower Element** of the water heater can be converted from operation at 3800 watts to 5500 watts on a 240 volt system.

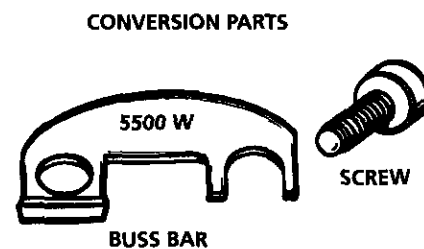
If after reading these instructions and this manual, if you do not understand any portion, call Maytag Customer Service at 1-800-788-8899 for an authorized servicer.

<b>▲ WARNING</b>	
<p>Before making the conversion to 5500 watts, check the (1) power supply...must be 240 volts, (2) wiring...10 gauge AWG @ Type TW, 60°C or equivalent, and (3) Circuit breakers or fusing...capable of 30 amp loading. Also, the installation must conform with this manual, local codes and electric utility rules. Failure to comply can result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.</p>	

ELECTRIC WATER HEATER					ECO INSTALLED
IN CORRESPONDENCE RE- GARDING THIS HEATER AL- WAYS MENTION MODEL & SERIAL NO.:			LISTED 150N		
MODEL NUMBER		CAPACITY		SERIAL NUMBER	
FACTORY EQUIPPED WITH			U.S. GAL.		
LOWER ELEMENT	LOWER ELEMENT	MAXIMUM	VOLTS	CHECK (✓) HERE	MAXIMUM HYDROSTATIC WORKING PRESSURE
					150
WATTS OPTIONAL WATTAGE	WATTS LOWER ELEMENT	WATTS MAXIMUM	A.C. ONLY	IF INSTALLED AS FACTORY EQUIPPED	P.S.I.
WATTS	WATTS	WATTS	IF CONVERTED		
<b>WARNING</b>					
SEE CONVERSION INSTRUCTION					
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**NOTE: Whether or not the element conversion is made the model rating plate must be marked. Using a hard point ink pen, check the appropriate block within the model rating plate, which is located adjacent to the lower access panel.**

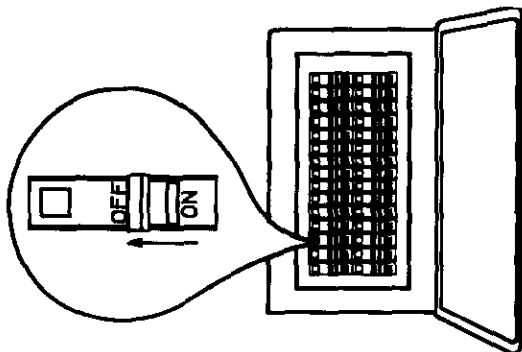
Necessary element conversion parts are located in a small bag contained within the large plastic manual envelope attached to the side of the water heater.



# Instructions for Installation (cont'd)

## Converting the Lower Element (cont'd)

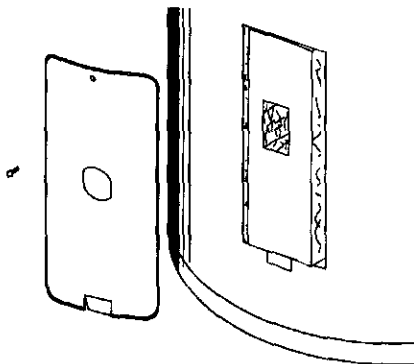
1. Before beginning the conversion turn "OFF" electric power supply to the water heater.



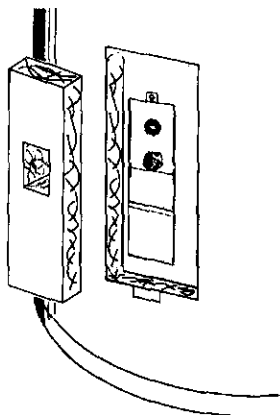
### ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK!** Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". FAILURE TO DO THIS COULD RESULT IN DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.

2. The convertible element is located behind the lower access panel of the water heater. Remove the two screws securing the access panel, and remove panel.

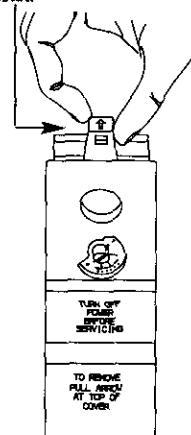


3. Open the flap of insulation to expose the opening.

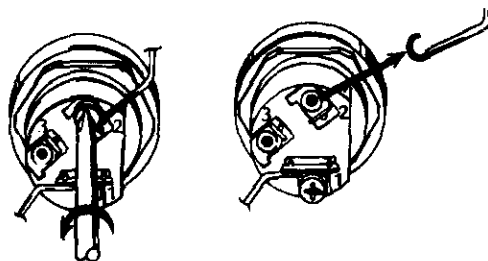


4. **Lower Element:** Lift out the tab as shown to unclip the terminal cover from the thermostat. The terminal cover can now be removed from the thermostat.

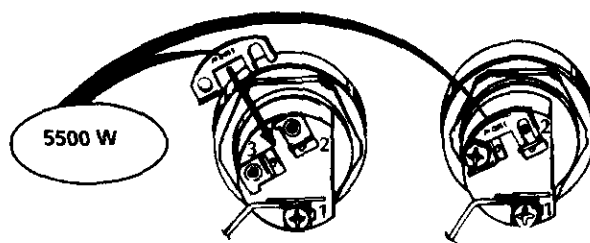
Lift out tab to unclip terminal cover from thermostat.



5. Remove the screws from terminal 2 of the element, and move the looped end of the wire aside.



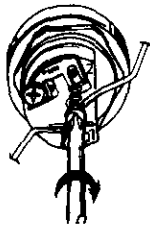
6. The buss bar is labeled 5500 W. Place the buss bar over terminals 2 and 3 with the 5500 W visible. Install the extra screw provided into terminal 3.



# Instructions for Installation (cont'd)

## Converting the Lower Element (cont'd)

7. The wire removed from terminal 2 has a looped end. It must remain looped and now be placed (as shown) on top of the buss bar, over the opening of terminal 2, and secured using the remaining screw.



8. Tighten terminals 2 and 3 to ensure proper electrical connection.

### ▲ WARNING

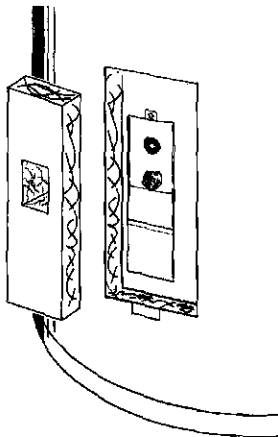
Failure to tighten terminal screws can cause a fire which can result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.

9. Replace terminal cover on thermostat and fold insulation back over the element making sure that the locking tabs on the terminal cover are in place.

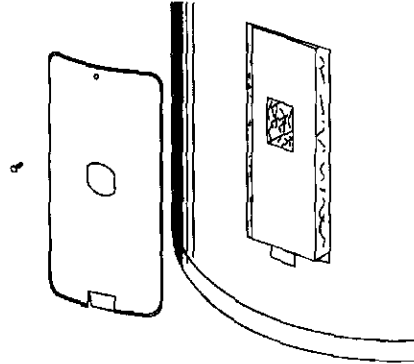
### ▲ WARNING

Make sure the thermostat is flush against the tank, the terminal cover is in place, and the insulation is replaced. Failure to do so can result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.

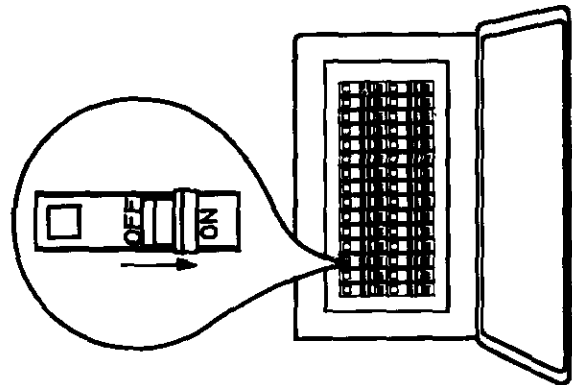
10. Fold the insulation back in place so that it completely covers the thermostat and element.



11. Replace the access panel.



12. Complete wiring to the water heater, or if completed, turn "ON" electric power to the water heater after filling the tank with water.



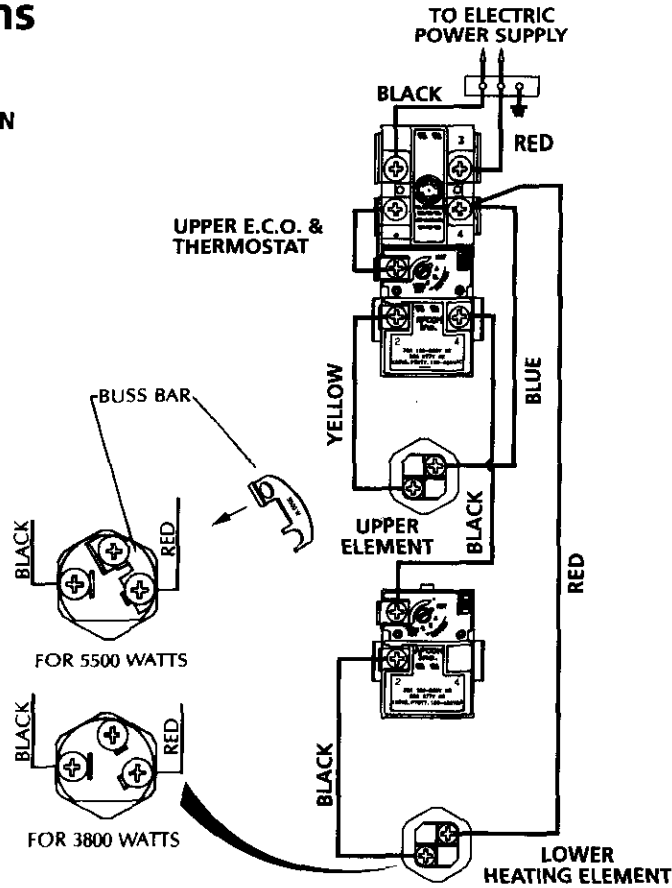
### ▲ CAUTION

Never use this water heater unless it is completely full of water. To prevent damage to the tank and heating element, the tank must be filled with water. Water must flow from the hot water faucet before turning "ON" power.

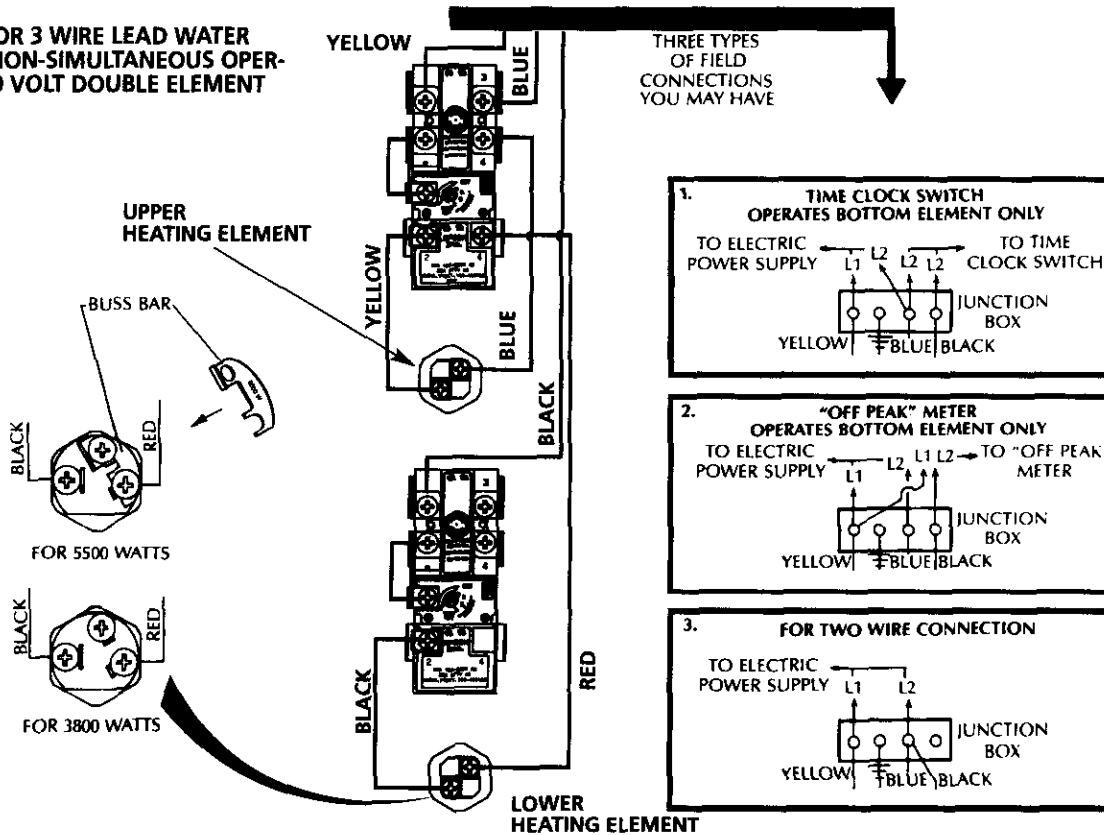
# Instructions for Installation (cont'd)

## Wiring Diagrams

STANDARD WIRING FOR  
2 WIRE LEAD WATER HEATERS  
NON-SIMULTANEOUS OPERATION  
240 VOLT DOUBLE ELEMENT



WIRING FOR 3 WIRE LEAD WATER HEATERS  
NON-SIMULTANEOUS OPERATION  
240 VOLT DOUBLE ELEMENT



\*Note: Some Lower Hi-Temp Limit switches may have 4 terminals. Use only the 2 terminals on left.

# Instructions for Installation (cont'd)

## Wiring

### ▲ CAUTION

Never use this water heater unless it is completely full of water. To prevent damage to the tank and heating element, the tank must be filled with water. Water must flow from the hot water faucet before turning on power.

You must provide all wiring of the proper size outside of the water heater. You must obey local codes and electric company requirements when you install this wiring.

If you are not familiar with electric codes and practices, or if you have any doubt, even the slightest doubt, in your ability to connect the wiring to this water heater, obtain the service of a competent electrician. Call Maytag Customer Service at 1-800-788-8899 for an authorized servicer.

### ▲ WARNING

**WATER HEATERS EQUIPPED FOR ONE VOLTAGE ONLY:** This water heater is equipped for one type voltage only. Check the rating plate near the bottom access panel for the correct voltage. **DO NOT** use this water heater with any voltage other than the one shown on the model rating plate. Failure to use the correct voltage can cause problems which can result in **DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.** If you have any questions or doubts consult your electric company.

### ▲ CAUTION

If wiring from your fuse box or circuit breaker box was aluminum for your old water heater, replace it with copper wire. If you wish to reuse the existing aluminum wire, have the connection at the water heater made by a competent electrician. Call Maytag Customer Service at 1-800-788-8899 for an authorized servicer.

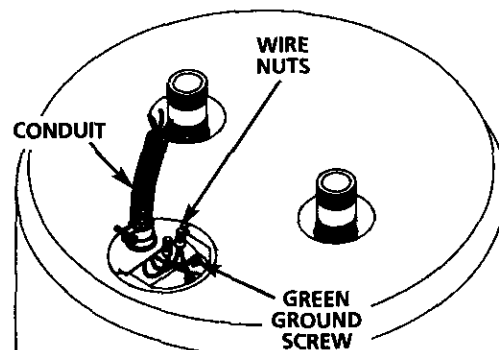
1. Provide a way to easily shut off the electric power when working on the water heater. This could be with a circuit breaker or fuse block in the entrance box or a separate disconnect switch.
2. Install and connect a circuit directly from the main fuse or circuit breaker box. This circuit must be the right size and have its own fuse or circuit breaker. Refer to the chart in the "Product Specifications" section for the correct size wire and fuse or circuit breaker.
3. If metal conduit is used for the grounding conductor:
  - A. The grounding electrode conductor shall be of copper, aluminum, or copperclad aluminum. The material shall be of one continuous length without a splice or joint.
  - B. Rigid metal conduit, intermediate metal conduit, or electrical metallic tubing may be used for the grounding means if conduit or tubing is terminated in fittings approved for grounding.

- C. Flexible metal conduit or 3 metallic tubing shall be permitted for grounding if all the following conditions are met:
  1. The length in any ground return path does not exceed 6 feet.
  2. The circuit conductors contained therein are protected by overcurrent devices rated at 20 amperes or less.
  3. The conduit or tubing is terminated in fittings approved for grounding.

For complete grounding details and all allowable exceptions, refer to the latest edition of the National Electrical Code.

4. A standard 1/2" conduit opening has been made in the water heater junction box for the conduit connection.
5. Wiring Diagrams (See "Wiring Diagrams" Section) have been supplied showing the two most common types of connections between the water heater and the power supply. You can easily see which type connection you have by removing the junction box cover on top of the water heater.
  - A. **Two Wire Connection Diagrams:** is the most common requiring you to simply connect red to red, black to black, and the ground wire to the green ground screw in the junction box of the water heater.
  - B. **Three Wire Connection Diagram:** is used when you are connecting the water heater to power a supply that has a "Time Clock" or "Off Peak" Meter. To make these connections refer to block 1 or 2 in this wiring diagram for the type of system you have.

**NOTE:** If you have purchased a three wire connection water heater but you are not on a "Time Clock" or "Off Peak" meter and have a standard two wire connection power supply, simply follow the connection diagram in block 3 of the Three Wire Connection Diagram.
6. Use wire nuts and connect the power supply wiring to the wires inside the water heater's junction box.
7. The water heater must be electrically "grounded" by the installer. A green ground screw has been provided on the water heater's junction box. Connect ground wire to this location.
8. Replace the wiring junction cover using the screw provided.

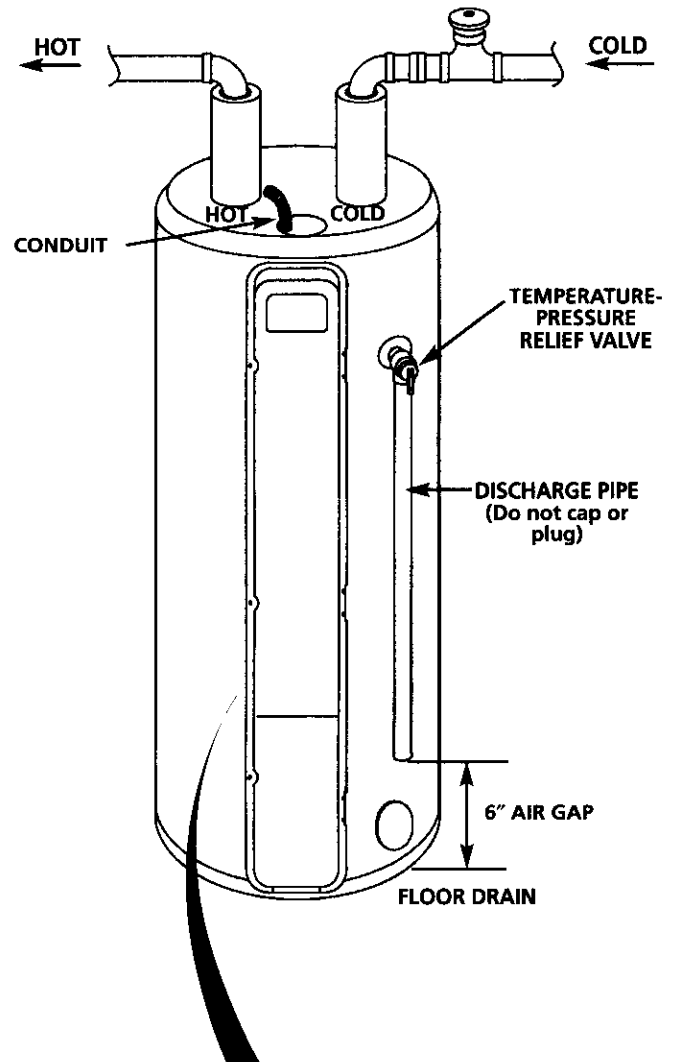




# Instructions for Installation (cont'd)

## Installation Checklist

1. Whether or not the element conversion is made, the model rating plate must be marked. Using a hard point ink pen, check the appropriate block within the model rating plate, which is located adjacent to the lower access panel.
2. Is the fuse or circuit breaker size correct as shown in the chart in the "Product Specifications" section?
3. Are the wires from the circuit breaker or fuse service to the water heater's junction box on the correct wire size (gauge) as shown in the chart in the "Product Specifications" section?
4. Is the new temperature-pressure relief valve properly installed, and piped to an adequate drain? See "Temperature-Pressure Relief Valve" in the "Instructions for Installation" section.
5. Is the water heater completely filled with water? See "Filling the Water Heater" instructions in the "Instructions for Installation" section.
6. Will a water leak damage anything? See "Locating the New Water Heater" in the "Instructions for Installation" section.
7. Are the cold and hot water lines connected to the water heater correctly? See "Water Piping" instructions in the "Instructions for Installation" section.
8. Is there adequate clearance for maintenance around the water heater?
9. Do you need to call your electric company to check your wiring?



ELECTRIC WATER HEATER					ECO INSTALLED
IN CORRESPONDENCE TO THE NATIONAL ELECTRICAL CODE, THIS HEATER ALWAYS MENTION MODEL & SERIAL NO. MODEL NUMBER		UL LISTED 1941		CAPACITY	SERIAL NUMBER
FACTORY EQUIPPED WITH				U.S. GAL.	
UPPER ELEMENT	LOWER ELEMENT	MAXIMUM	VOLTS	CHECK (✓) HERE	MAXIMUM HYDROSTATIC WORKING PRESSURE
					150
OPTIONAL WATTAGE	WATTS	WATTS	A.C. ONLY	IF INSTALLED AS FACTORY EQUIPPED	P.S.I.
UPPER ELEMENT	LOWER ELEMENT	MAXIMUM	CHECK (✓) HERE		
WATTS	WATTS	WATTS	IF CONVERTED	WARNING SEE CONVERSION INSTRUCTION	

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MODEL RATING PLATE

# Service and Maintenance

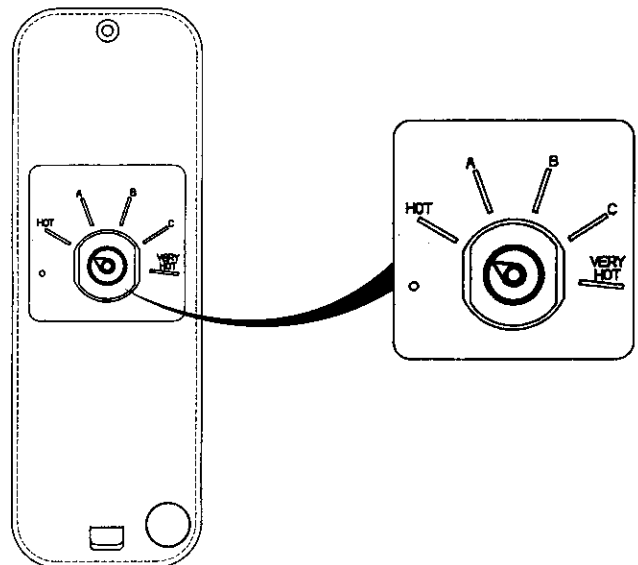
## Temperature Regulation

### ⚠ WARNING

**HOTTER WATER CAN SCALD:** Water heaters are intended to produce hot water. Water heated to a temperature which will satisfy clothes washing, dish washing, and other sanitizing needs can scald and permanently injure you upon contact. Some people are more likely to be permanently injured by hot water than others. These include the elderly, children, the infirm, or physically/mentally handicapped. If anyone using hot water in your home fits into one of these groups or if there is a local code or state law requiring a certain temperature water at the hot water tap, then you must take special precautions. In addition to using the lowest possible temperature setting that satisfies your hot water needs, a means such as a mixing valve, should be used at the hot water taps used by these people or at the water heater. Mixing valves are available at plumbing supply or hardware stores. Follow manufacturers instructions for installation of the valves. Before changing the factory setting on the thermostat, read the "Temperature Regulation" section in this manual.

### ⚠ WARNING

Never allow small children to use a hot water tap, or to draw their own bath water. Never leave a child or handicapped person unattended in a bathtub or shower.



**LOWER THERMOSTAT ADJUSTABLE THROUGH OPENING IN LOWER ACCESS PANEL**

## Temperature Settings

**HOT**—Is a thermostat setting of approximately 120°F, which will supply hot water at the most economical temperatures.

**A**—Is a thermostat setting of approximately 130°F.

**B**—Is a thermostat setting of approximately 140°F.

**C**—Is a thermostat setting of approximately 150°F.

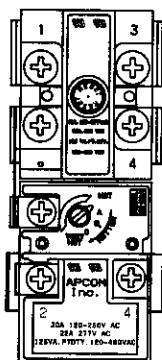
**VERY HOT**—Is a thermostat setting of approximately 160°F. It is recommended that the dial be set lower whenever possible.

**NOTE:** Water temperature range of 120°–140°F recommended by most dishwasher manufacturers.

## Thermostats

The thermostats of this water heater have been factory set at their lowest position which approximates 120°F (Hot) to reduce the risk of scald injury.

The upper and lower thermostat is factory set at its lowest position which approximates 120°F (Hot) and is adjustable if a different water temperature is desired. Read all warnings in this manual and on the water heater before proceeding.



**UPPER THERMOSTAT ADJUSTABLE BEHIND UPPER ACCESS PANEL**

# Service and Maintenance (cont'd)

## Thermostat Adjustments

If the upper thermostat is adjusted above the factory preset point of 120°F (Hot), it cannot be set higher than the lower thermostat setting. Read all warnings in the "Temperature Regulation" section before proceeding.

### UPPER THERMOSTAT

1. Turn "OFF" the electric power to the water heater at the junction box.

#### ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK!** Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". Failure to do this could result in **DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.**

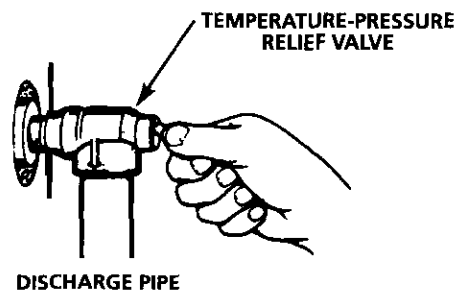
2. Take off the access panel and fold away the insulation.
3. The slotted adjustment (using a screwdriver) can be turned clockwise (↻) to increase the temperature setting or counter clockwise (↺) to decrease the temperature setting.
4. Fold the insulation back in place and replace the access panel.
5. Turn "ON" the power supply.

### LOWER THERMOSTAT

The adjustment dial can be turned clockwise (↻) to increase the temperature setting or counter clockwise (↺) to decrease the temperature setting.

## Temperature-Pressure Relief Valve Operation

The temperature-pressure relief valve must be manually operated at least once a year.



#### ▲ WARNING

The temperature-pressure relief valve must be manually operated at least once a year. Caution should be taken to ensure that (1) no one is in front of or around the outlet of the temperature-pressure relief valve discharge line, and (2) the water manually discharged will not cause any property damage or bodily injury. The water may be extremely hot.

If after manually operating the valve, it fails to completely reset and continues to release water, immediately close the cold water inlet to the water heater, follow the draining instructions, and replace the temperature-pressure relief valve with a new one.

Failure to install and maintain a new properly listed temperature-pressure relief valve will release the manufacturer from any claim which might result from excessive temperature or pressure.

#### ▲ WARNING

If the temperature-pressure relief valve on the appliance weeps or discharges periodically, this may be due to thermal expansion. Your water heater may have a check valve installed in the water line or a water meter with a check valve. Call Maytag Customer Service at 1-800-788-8899 for an authorized servicer. Do not plug the temperature-pressure relief valve.

# Service and Maintenance (cont'd)

## Draining

The water heater should be drained if being shut down during freezing temperatures. Also periodic draining and cleaning of sediment from the tank may be necessary.

1. Before beginning turn "OFF" the electric power supply to the water heater.

### ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK!** Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". Failure to do this could result in **DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.**

2. CLOSE the cold water inlet valve to the water heater.
3. OPEN a nearby hot water faucet and leave open to allow for draining.
4. Connect a hose to the drain valve and terminate to an adequate drain or outdoors.
5. OPEN the water heater drain valve to allow for tank draining.  
**NOTE:** If the water heater is going to be shut down and drained for an extended period, the drain valve should be left open with hose connected allowing water to terminate to an adequate drain.
6. Close the drain valve.
7. Follow "Filling the Water Heater" instructions in the "Instructions for Installation" section.
8. Turn "ON" power to the water heater.

### ▲ CAUTION

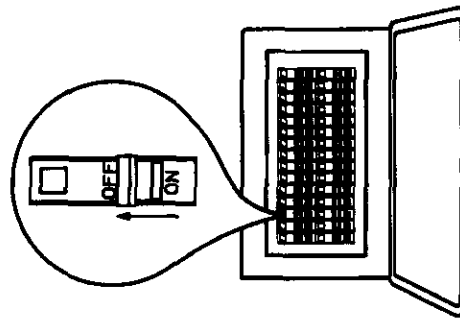
**Never use this water heater unless it is completely full water. To prevent damage to the tank and heating element, the tank must be filled with water. Water must flow from the hot water faucet before turning "ON" power.**

## Element Cleaning/ Replacement

**NOTE:** These instructions are written for element cleaning and element replacement for the lower element. If it is necessary to clean or replace the upper element, then repeat these instructions.

To remove the element from your tank in order to clean or replace it:

1. Before beginning turn "OFF" the electric power supply to the water heater.



### ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK!** Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". Failure to do this could result in **DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.**

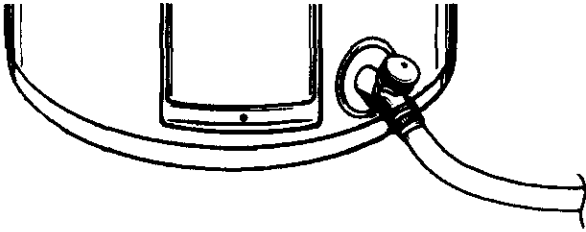
2. Turn off the water supply to the water heater at the water shutoff valve or water meter.



# Service and Maintenance (cont'd)

## Element Cleaning/ Replacement (cont'd)

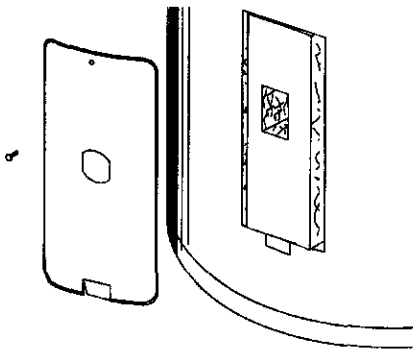
3. Attach a hose to the water heater drain valve and put the other end in a floor drain or outdoors. Open the water heater drain valve. Open a nearby hot water faucet which will relieve pressure in the water heater and speed draining.



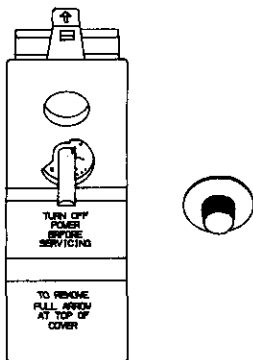
### ▲ WARNING

The water passing out of the drain valve may be extremely hot. To avoid being scalded, make sure all connections are tight and that the water flow is directed away from any person.

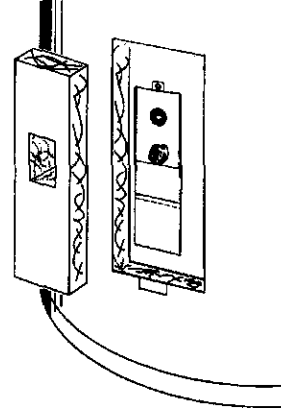
4. Remove the two screws securing the access panel, and remove panel.



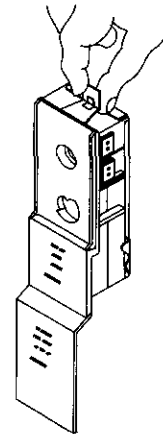
5. After you have removed the lower access panel, remove the adjustment dial from the thermostat by gently pulling it directly away from the thermostat.



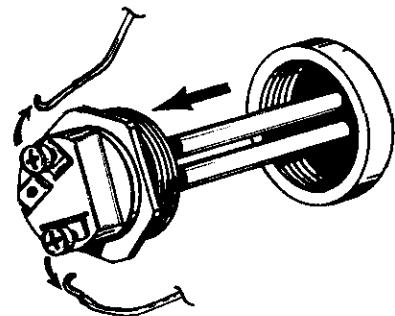
6. Open the flap of insulation to expose the opening.



7. Lift out the tab as shown to unclip the terminal cover from the thermostat. The terminal cover can now be removed from the thermostat.



8. Disconnect the two wires on the element and unscrew the old element from the tank.



9. Clean the area around the element opening. Remove any sediment from or around the element opening and inside the tank.

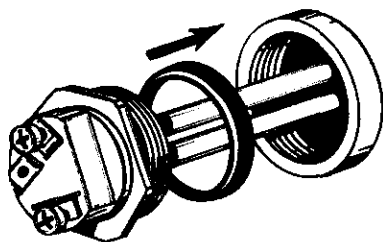
# Service and Maintenance (cont'd)

10. If you are cleaning the element you have removed, do so by scraping or soaking in vinegar or a de-liming solution.

## ▲ WARNING

Replacement elements must (1) be the same voltage and (2) no greater wattage than listed on the model rating plate affixed to the water heater.

11. A new gasket should be used in all cases to prevent a possible water leak. (See Element Gasket in the Repair Parts Chart). Place the new element gasket on the thread side of the cleaned or new element and screw into tank, securing tightly using an element wrench.



12. Close the water heater drain valve by turning the handle to the right (clockwise). The drain valve is on the lower front of the water heater.
13. Open the cold water supply valve to the water heater.

**NOTE: The cold water supply valve must be left open when the water heater is in use.**

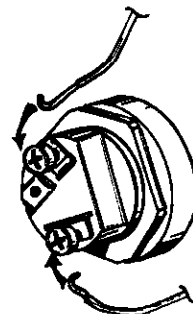
14. To insure complete filling of the tank, allow air to exit by opening the nearest hot water faucet. Allow water to run until a constant flow is obtained. This will let air out of the water heater and the piping.

## ▲ CAUTION

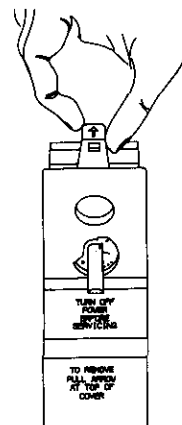
Never use this water heater unless it is completely full of water. To prevent damage to the tank and heating element, the tank must be filled with water. Water must flow from the hot water faucet before turning "ON" power.

15. Check element for water leaks. If leakage occurs, tighten element or repeat steps 2 and 3, remove element and reposition gasket. Then repeat steps 11 through 15.

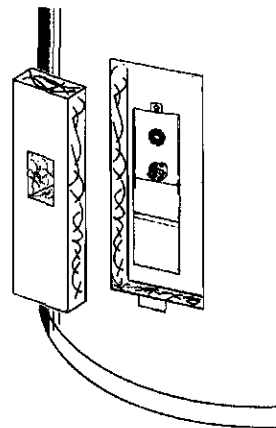
16. Reconnect the two wires to the element and then check to make sure the thermostat remains firmly against the surface of the tank.



17. Replace terminal cover on thermostat and fold insulation back over the element making sure that the locking tabs on the terminal cover are in place.



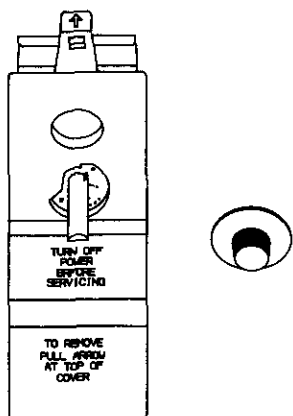
18. Fold the insulation back in place so that it completely covers the thermostat and element.



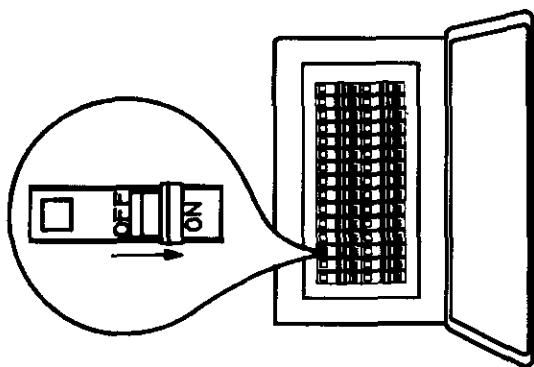
# Service and Maintenance (cont'd)

## Element Cleaning/ Replacement (cont'd)

19. The adjustment dial has a "D" shaped opening that matches a "D" shaped shaft on the thermostat. Align the opening in the dial to the shaft and gently push the dial onto the shaft.



20. Replace access panel.
21. Turn "ON" electric power to water heater.



## Drain Valve Washer Replacement

**NOTE:** For replacement, use a  $17/32'' \times 13/64'' \times 1/8''$  thick washer available at your nearest hardware store. For ordering a replacement washer, refer to the "Repair Parts" section.

1. Before beginning turn "OFF" the electrical power supply to the water heater.

### ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK!** Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". Failure to do this could result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.

2. Follow "Draining" instructions in the "Service and Maintenance" section.
3. Turning counter clockwise, remove the hex cap below the screw handle.
4. Remove the washer and put the new one in place.
5. Screw the handle and cap assembly back into the drain valve and retighten using a wrench. **DO NOT OVER TIGHTEN.**
6. Follow "Filling the Water Heater" instructions in the "Instructions for Installation" section.
7. Check for leaks.
8. Turn "ON" electric power to the water heater.



## Service

Before calling for repair service, read the "Start Up Conditions" and "Operational Conditions" found in the "Troubleshooting" section of this manual.

If a condition persists or you are uncertain about the operation of the water heater, let a qualified person check it out.

Call Maytag Customer Service at 1-800-788-8899.

# Troubleshooting

## Start Up Conditions

### THERMAL EXPANSION

Water supply systems may, because of such events as high line pressure, frequent cut-offs, the effects of water hammer among others, have installed devices such as pressure reducing valves, check valves, back flow preventers, etc...to control these types of problems. When these devices are not equipped with an internal by-pass, and no other measures are taken, the devices cause the water system to be closed. As water is heated, it expands (thermal expansion) and closed systems do not allow for the expansion of heated water.

The water within the water heater tank expands as it is heated and increases the pressure of the water system. If the relieving point of the water heater's temperature-pressure relief valve is reached, the valve will relieve the excess pressure. **The temperature-pressure relief valve is not intended for the constant relief of thermal expansion.** This is an unacceptable condition and must be corrected.

It is recommended that any devices installed which could create a closed system, have a by-pass and/or the system have an expansion tank to relieve the pressure built by thermal expansion in the water system. Expansion tanks are available for ordering through the Maytag Customer Service. Contact the local water supplier and/or call Maytag Customer Service at 1-800-788-8899 for an authorized servicer for assistance in controlling these situations.

### STRANGE SOUNDS

Possible noises due to expansion and contraction of some metal parts during periods of heat-up and cool-down do not represent harmful or dangerous conditions.

## Operational Conditions

### SMELLY WATER

In each glasslined water heater there is installed at least one anode rod (see parts section) for corrosion protection of the tank. *Certain water conditions will cause a reaction between this rod and the water.* The most common complaint associated with the anode rod is one of a "rotten egg smell". This odor is derived from hydrogen sulfide gas dissolved in the water. The smell is the result of four factors which must all be present for the odor to develop:

- a concentration of sulfate in the supply water.
- little or no dissolved oxygen in the water.
- a sulfate reducing bacteria within the water heater. (This harmless bacteria is non-toxic to humans.)
- an excess of active hydrogen in the tank. This is caused by the corrosion protective action of the anode.

Smelly water may be eliminated or reduced in some water heater models by replacing the anode(s) with one of less active material, and then chlorinating the water heater tank and all hot water lines. Call Maytag Customer Service at 1-800-788-8899 for an authorized servicer for further information concerning an Anode Replacement Kit #66001068 and this Chlorination Treatment.

If the smelly water persists after the anode replacement and chlorination treatment, we can only suggest that continuous chlorination and filtering conditioning equipment be considered to eliminate the water problem.

**Do not remove the anode leaving the tank unprotected. By doing so, all warranty on the water heater tank is voided.**

### "AIR" IN HOT WATER FAUCETS

#### ▲ WARNING

**HYDROGEN GAS:** Hydrogen gas can be produced in a hot water system that has not been used for a long period of time (generally two weeks or more). Hydrogen gas is extremely flammable and explosive. To prevent the possibility of injury under these conditions, we recommend the hot water faucet be opened for several minutes at the kitchen sink before any electrical appliances which are connected to the hot water system are used (such as a dishwasher or washing machine). If hydrogen gas is present, there will probably be an unusual sound similar to air escaping through the pipe as the hot water faucet is opened. There must be no smoking or open flame near the faucet at the time it is open.

### RUMBLING NOISE

In some water areas, scale or mineral deposits will build up on your heating elements. This buildup will cause a rumbling noise. Follow "Element Cleaning/Replacement" instructions to clean and replace the elements.

### HIGH TEMPERATURE SHUT OFF SYSTEM

The water heater has a high limit shut off system with a reset button located on the thermostat.

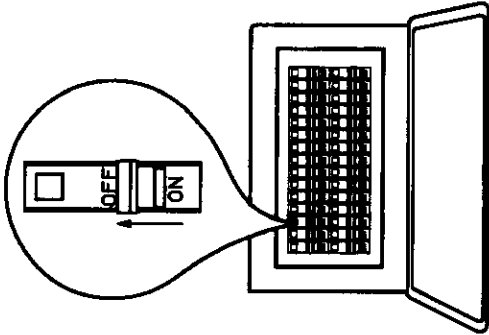
Follow the resetting instructions which refer to the high limit behind the access panel.

**NOTE:** If your water heater is connected to an "OFF PEAK" clock, and uses the "3 wire lead" wiring diagram in the "Wiring Diagram" section, then the water heater will have a hi-limit on both the upper and lower thermostats. Follow the instructions to reset the hi-limit behind the upper and lower access panels.



# Troubleshooting (cont'd)

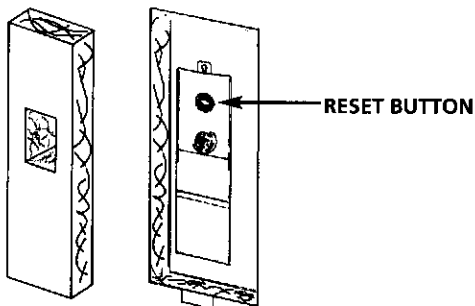
1. Before beginning, turn "OFF" electrical power supply to the water heater.



## ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK!** Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". Failure to do this could result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.

2. Remove the two screws securing the access panel and remove panel.
3. Open the flap of insulation to expose the opening.
4. Reset the high limit by pushing in the red button marked "RESET".



5. Fold the insulation back in place so that it completely covers the thermostat and element.
6. Replace the access panel.
7. Turn "ON" electric power to the water heater.

## ▲ CAUTION

If the high limit must be reset again, call Maytag Customer Service at 1-800-788-8899 for an authorized servicer to find out why the high limit turned "OFF" the electric power.

## NOT ENOUGH OR NO HOT WATER

1. In a new installation, the water heater may not be properly connected. Make sure the cold water supply valve is open. Review and check piping installation. Make sure that the cold water line is connected to the cold water inlet to the water heater and the hot water line to the hot water outlet on the water heater.
2. Make sure the electrical supply to your water heater is "ON".
3. Check for loose or blown fuses in your water heater circuit. Circuit breakers weaken with age and may not handle their rated load and should be replaced.
4. Make certain the disconnect switch, if used, is in the "ON" position.
5. Check to see the electric service to your house has not been interrupted. If this is the case, contact the electric company.
6. Are the thermostats set to the desired temperature? See "Temperature Regulation" section.
7. If you had experienced very hot water and now no hot water, the problem may be due to the high temperature shut off system. See "High Temperature Shut Off System" in the "Troubleshooting" section.
8. During very cold weather, the incoming water will also be colder and it will require a longer time to become heated.
9. The hot water usage may exceed the capacity of the water heater. If so, wait for water heater to recover after abnormal demand. Also examine pipes and faucets for possible water leaks.
10. If you can not determine the problem, then call the Maytag Service Department.

## WATER IS TOO HOT

Adjust the thermostat to a lower setting. See the "Temperature Regulation" section.

# Troubleshooting (cont'd)

## Leakage Checkpoints

Use this guide to check a "Leaking" water heater. Many suspected "Leakers" are not leaking tanks. Often the source of the water can be found and corrected.

If you are not thoroughly familiar with electric codes, the water heater, and safety practices, contact your local utility or call Maytag Customer Service at 1-800-788-8899 for an authorized servicer to check the water heater.

- (A) \* Condensation may be seen on pipes in humid weather or pipe connections may be leaking.
- (B) \* The primary anode rod may be leaking.
- (C) Small amounts of water from temperature-pressure relief valve may be due to thermal expansion or high water pressure in your area.
- (D) \* The temperature-pressure relief valve may be leaking at the tank fitting.
- (E) The elements may be leaking at the tank fitting.

### ▲ WARNING

**HAZARD OF ELECTRICAL SHOCK! Before removing any access panels or servicing the water heater, make sure the electrical supply to the water heater is turned "OFF". Failure to do this could result in DEATH, SERIOUS BODILY INJURY, OR PROPERTY DAMAGE.**

Turn electrical power "OFF", remove access panels and fold back insulation. If leaking around elements, follow proper draining instructions and remove element. Reposition or replace gasket on element. Place element into opening and tighten securely. Then follow "Filling the Water Heater" instructions in the "Instructions for Installation" section.

- (F) Water from drain valve may be due to the valve being opened slightly.
- (G) \*The drain valve may be leaking at the tank fitting.
- (H) \*Water in the water heater bottom or on the floor may be from condensation, loose connections or the temperature-pressure relief valve. **DO NOT** replace the water heater until a full inspection of all possible water sources is made and necessary corrective steps taken. Leakage from other appliances, water lines, or ground seepage should also be checked.

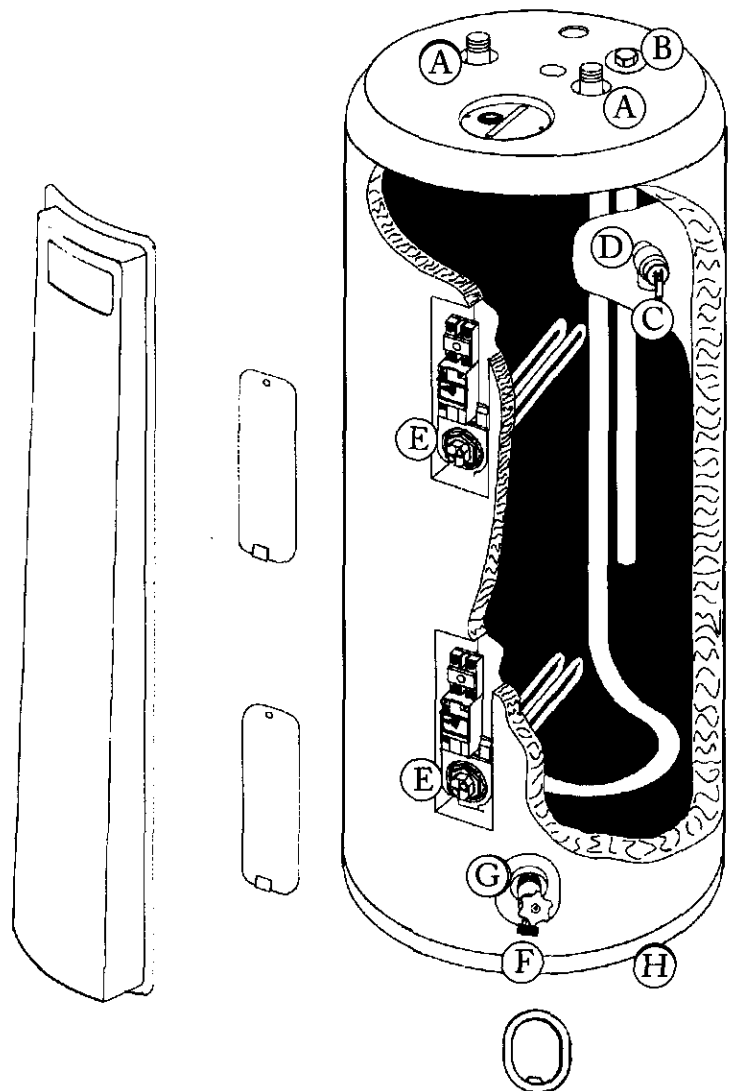
**\*NOTE: To check where threaded portion enters tank, insert cotton swab between jacket opening and fitting. If cotton is wet, follow "Draining" instructions in the "Service and Maintenance" section and then remove fitting. Put pipe dope or teflon tape on the threads and replace. Then follow "Filling the Water Heater" instructions in the "Instructions for Installation" section.**

### ▲ CAUTION

Read this manual first, then before checking the water heater make sure the electric supply has been turned "OFF", and never turn the electric supply "ON" before the tank is completely full of water.

### ▲ CAUTION

Never use this water heater unless it is completely full of water. To prevent damage to the tank and heating element, the tank must be filled with water. The water must flow from the hot water faucet before turning "ON" power.



# Repair Parts List

## MAYTAG ELECTRIC WATER HEATERS

<b>MAYTAG/STATE PART NUMBER CONVERSION KEY</b>	
<b>MAYTAG</b>	<b>STATE</b>
66001007	9002437
66001008	9002436
66001009	9002435
66001010	9002403
66001011	9001609
66001012	9001608
66001013	ETC2X
66001014	ETC5X
66001016	9002402
66001021	9001584
66001034	9002445
66001052	9002059
66001053	9000308
66001054	9000309
66001055	9001591
66001056	9002439
66001057	9002404
66001058	9002405
66001059	9002406
66001061	9002408
66001063	9002409
66001064	9002438
66001065	9002432
66001066	9002416
66001067	9002058
66001068	9001453
66001088	0002916160-2
66001105	9002769
66001106	9000225
66001107	9000396
66001108	9002988
66001109	9001830
66001110	9001792
66001111	9001672

# Repair Parts List (cont'd)

## MAYTAG ELECTRIC WATER HEATERS MODEL NUMBERS

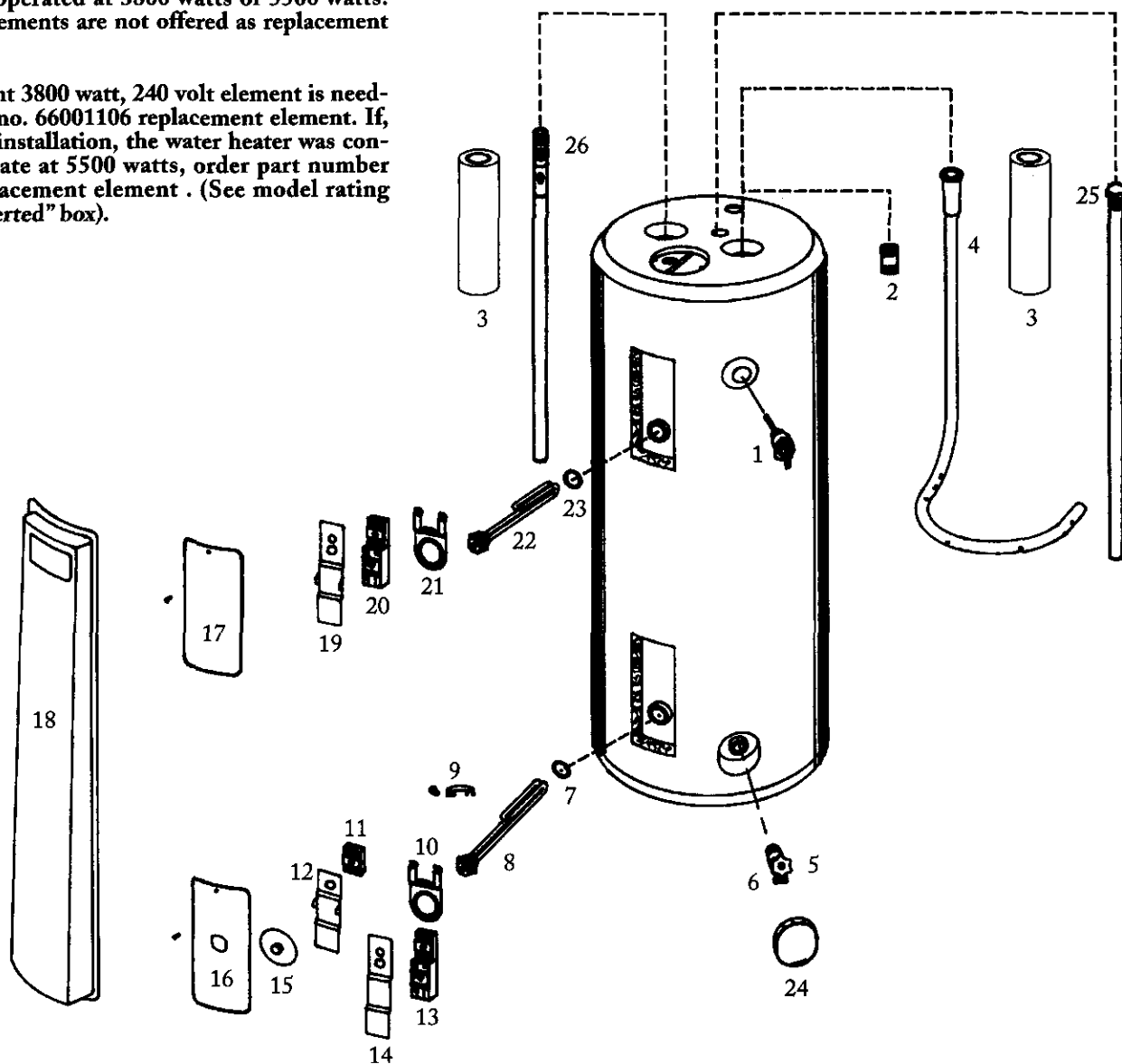
HE21240S	40 GALLON
HE31240S	40 GALLON
HE21250S	50 GALLON
HE31250S	50 GALLON

### NOTE:

**UPPER ELEMENT:** These water heaters are equipped with 3800 watt elements.

**LOWER ELEMENT:** These water heaters are equipped with factory installed convertible elements, which can be operated at 3800 watts or 5500 watts. Convertible elements are not offered as replacement parts.

If a replacement 3800 watt, 240 volt element is needed, order part no. 66001106 replacement element. If, at the time of installation, the water heater was converted to operate at 5500 watts, order part number 66001107 replacement element. (See model rating plate "If Converted" box).



# Repair Parts List (cont'd)

## MAYTAG ELECTRIC WATER HEATERS MODEL NUMBERS

HE21240S      40 GALLON  
 HE31240S      40 GALLON  
 HE21250S      50 GALLON  
 HE31250S      50 GALLON

KEY NO.	PART DESCRIPTION	MODEL NUMBERS			
		HE21240S	HE31240S	HE21250S	HE31250S
1.	Temperature-Pressure Relief Valve	66001010	66001010	66001010	66001010
2.	Heat Trap Nipple	66001108	66001108	66001108	66001108
3.	Pipe Insulation (2 each)	66001034	66001034	66001034	66001034
4.	Dip Tube	66001052	66001052	66001065	66001065
5.	Drain Valve	66001016	66001016	66001016	66001016
6.	Drain Valve Washer (17/32" x 13/64" x 1/8" thick)*	66001021	66001021	66001021	66001021
7.	Element Gasket	66001053	66001053	66001053	66001053
8.	Lower Element	<b>SEE NOTE ON PAGE 28</b>			
9.	Buss Bar Kit	66001055	66001055	66001055	66001055
10.	Thermostat Bracket	66001054	66001054	66001054	66001054
11.	2 Pole Thermostat (Two Wire Lead Models)†	66001007	—	66001007	—
12.	Terminal Cover (Lower)	66001056	—	66001056	—
13.	Lower Thermostat w/Hi Limit (Three Wire Lead Models)†	—	66001008	—	66001008
14.	Terminal Cover (Lower Three Wire)	—	66001064	—	66001064
15.	Adjustment Knob 1 1/4"	66001057	66001057	66001057	66001057
16.	Lower Access Panel	66001058	66001058	66001058	66001058
17.	Upper Access Panel	66001059	66001059	66001059	66001059
18.	Panel	66001060	66001060	66001060	66001060
19.	Terminal Cover (Upper)	66001064	66001064	66001064	66001064
20.	Upper Thermostat w/Hi Limit	66001009	66001009	66001009	66001009
21.	Thermostat Bracket	66001054	66001054	66001054	66001054
22.	Upper Element	<b>SEE NOTE ON PAGE 28</b>			
23.	Element Gasket	66001053	66001053	66001053	66001053
24.	Drain Cover	66001063	66001063	66001063	66001063
25.	Primary Anode	66001109	66001109	66001109	66001109
26.	Secondary Anode/Heat Trap Nipple	66001110	66001110	66001110	66001110
#	Manual	66001088			

\*Also available at most hardware stores.

†Refer to Wiring Diagram Section for verification.

#Not Illustrated

Now that you have purchased this water heater, should a need ever exist for repair parts or service, simply call Maytag Customer Service at 1-800-788-8899 for an authorized servicer. Be sure to provide all pertinent facts when you call or visit.

The model number of the water heater will be found on the model rating plate located above the access panel.

### WHEN ORDERING REPAIR PARTS, ALWAYS GIVE THE FOLLOWING INFORMATION:

**Model Number**  
**Serial Number**  
**Part Description**  
**Part Number**

**THIS IS A REPAIR PARTS LIST, NOT A PACKING LIST.**

# Repair Parts List (cont'd)

## MAYTAG ELECTRIC WATER HEATERS MODEL NUMBERS

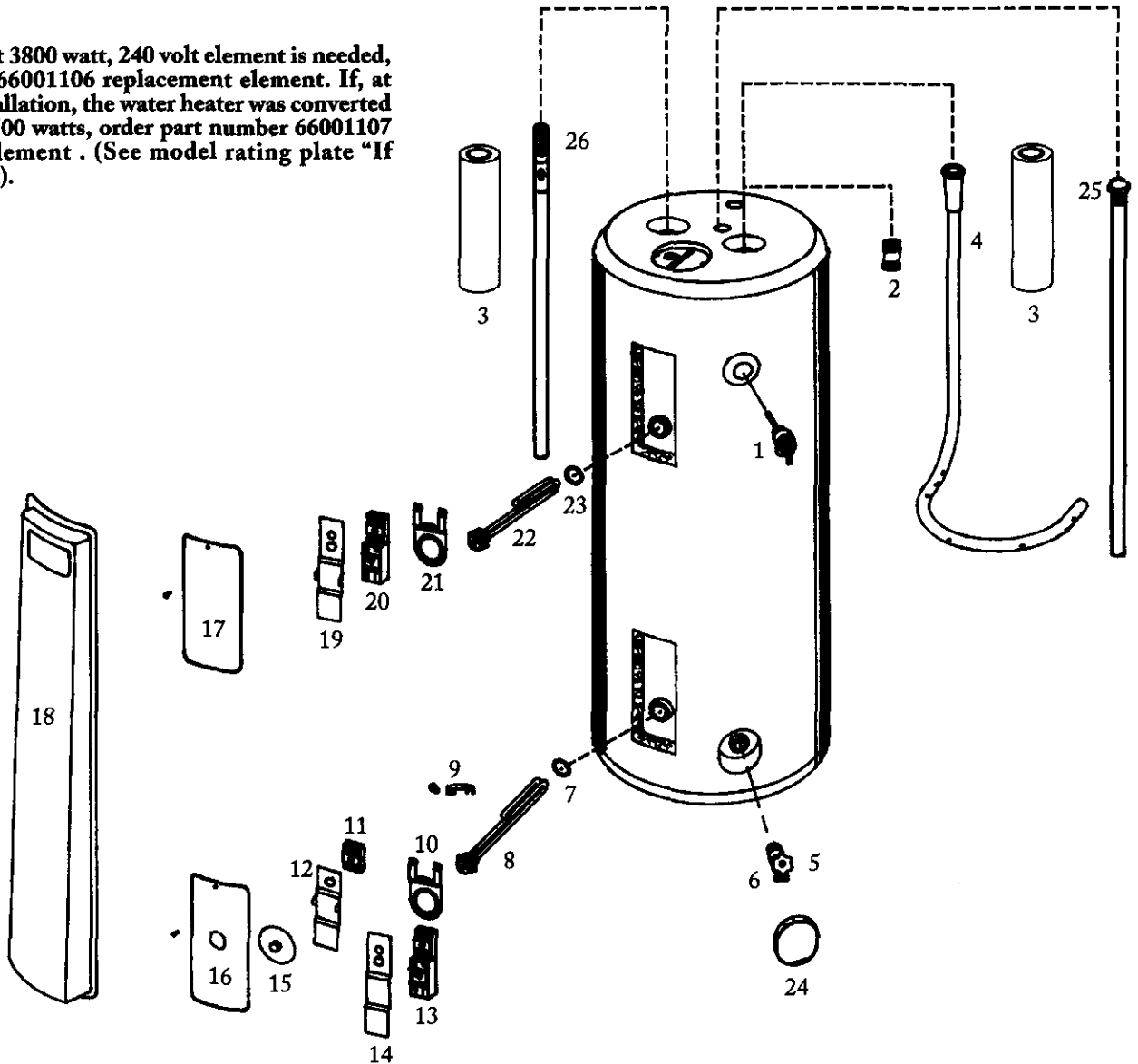
HE21250T	50 GALLON
HE31250T	50 GALLON
HE21282T	80 GALLON
HE31282T	80 GALLON

### NOTE:

**UPPER ELEMENT:** These water heaters are equipped with 3800 watt elements.

**LOWER ELEMENT:** These water heaters are equipped with factory installed convertible elements, which can be operated at 3800 watts or 5500 watts. Convertible elements are not offered as replacement parts.

If a replacement 3800 watt, 240 volt element is needed, order part no. 66001106 replacement element. If, at the time of installation, the water heater was converted to operate at 5500 watts, order part number 66001107 replacement element. (See model rating plate "If Converted" box).



# Repair Parts List (cont'd)

## MAYTAG ELECTRIC WATER HEATERS MODEL NUMBERS

HE21250T      50 GALLON  
 HE31250T      50 GALLON  
 HE21282T      80 GALLON  
 HE31282T      80 GALLON

KEY NO.	PART DESCRIPTION	MODEL NUMBERS			
		HE21250T	HE31250T	HE21282T	HE31282T
		<b>NUMBERS</b>			
1.	Temperature-Pressure Relief Valve	66001010	66001010	66001010	66001010
2.	Heat Trap Nipple	66001108	66001108	66001108	66001108
3.	Pipe Insulation (2 each)	66001034	66001034	66001034	66001034
4.	Dip Tube	66001066	66001066	66001067	66001067
5.	Drain Valve	66001016	66001016	66001016	66001016
6.	Drain Valve Washer (1/32" x 3/64" x 1/8" thick)*	66001021	66001021	66001021	66001021
7.	Element Gasket	66001053	66001053	66001053	66001053
8.	Lower Element	<b>SEE NOTE ON PAGE 30</b>			
9.	Buss Bar Kit	66001055	66001055	66001055	66001055
10.	Thermostat Bracket	66001054	66001054	66001054	66001054
11.	2 Pole Thermostat (Two Wire Lead Models)†	66001007	—	66001007	—
12.	Terminal Cover (Lower)	66001056	—	66001056	—
13.	Lower Thermostat w/Hi Limit (Three Wire Lead Models)†	—	66001008	—	66001008
14.	Terminal Cover (Lower Three Wire)	—	66001064	—	66001064
15.	Adjustment Knob 1/4"	66001057	66001057	66001057	66001057
16.	Lower Access Panel	66001058	66001058	66001058	66001058
17.	Upper Access Panel	66001059	66001059	66001059	66001059
18.	Panel	66001061	66001061	66001061	66001061
19.	Terminal Cover (Upper)	66001056	66001056	66001056	66001056
20.	Upper Thermostat w/Hi Limit	66001009	66001009	66001009	66001009
21.	Thermostat Bracket	66001054	66001054	66001054	66001054
22.	Upper Element	<b>SEE NOTE ON PAGE 30</b>			
23.	Element Gasket	66001053	66001053	66001053	66001053
24.	Drain Cover	66001063	66001063	66001063	66001063
25.	Primary Anode	66001111	66001111	66001111	66001111
26.	Secondary Anode/Heat Trap Nipple	66001110	66001110	66001110	66001110
#	Manual	66001088			

\*Also available at most hardware stores.

†Refer to Wiring Diagram Section for verification.

#Not Illustrated

Now that you have purchased this water heater, should a need ever exist for repair parts or service, simply call Maytag Customer Service at 1-800-788-8899 for an authorized servicer. Be sure to provide all pertinent facts when you call or visit.

The model number of the water heater will be found on the model rating plate located above the access panel.

### WHEN ORDERING REPAIR PARTS, ALWAYS GIVE THE FOLLOWING INFORMATION:

- Model Number
- Serial Number
- Part Description
- Part Number

**THIS IS A REPAIR PARTS LIST, NOT A PACKING LIST.**

# Warranty

## FULL ONE YEAR WARRANTY

For One Year from the date of Original Retail Purchase, any part which fails in normal home use will be repaired or replaced free of charge.

If a leak occurs in the Tank, a new water heater of the closest capacity and quality then available, will be replaced free of charge.

The warranty of the replacement is the balance of the original water heater's Warranty.

## LIMITED PARTS WARRANTY

After the First year and through the Twelfth Year from the date of Original Retail Purchase, any Parts which fail due to a defect in materials or workmanship, will be replaced or repaired free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation.

If the water heater is subjected to commercial, institutional, industrial or non-residential use, the above warranty coverage for parts that are proved to be defective in material or workmanship is effective for one year from the date of the Original Retail Purchase.

The warranty of the replacement is the balance of the original water heater's Warranty, or twelve months from the date of the part(s) purchase, whichever comes first.

The warranty is limited to the original owner of the water heater.

## LIMITED TANK WARRANTY AGAINST LEAKS

After the First Year and through the Twelfth Year from the date of Original Retail Purchase, if a leak occurs in the Tank, a new water heater of the closest capacity and quality then available, will be replaced free of charge for the water heater, with the owner paying all other costs, including labor, mileage and transportation.

If the water heater is subjected to commercial, institutional, industrial or non-residential use, the above warranty coverage for tanks that are proven to be defective in material or workmanship is effective for two years from the date of the Original Retail Purchase.

The warranty of the replacement is the balance of the original water heater's Warranty.

Please note: The Full and Limited Warranty applies only while this water heater is used in the United States of America.

The warranty is limited to the original owner of the water heater.

## TO RECEIVE WARRANTY SERVICE

To locate an authorized service company in your area contact the Maytag dealer from whom your appliance was purchased; or call Maytag Customer Service at the number listed below. Should you not receive satisfactory warranty service, please call or write:

Maytag Customer Service  
P.O. Box 2370  
Cleveland, TN 37320-2370  
U.S.A. 1-800-788-8899

When contacting Maytag Customer Service be sure to provide the Model and Serial Number of your appliance, The Name and Address of the Dealer from whom you purchased the appliance and the Date of Purchase.

MAYTAG WATER HEATERS ARE MANUFACTURED AND THIS WARRANTY PROVIDED BY STATE INDUSTRIES, INC., ASHLAND CITY, TN. MAYTAG IS A TRADEMARK OF MAYTAG CORPORATION AND IS USED UNDER LICENSE TO STATE INDUSTRIES, INC.