



## **Keys and parts**

• Important: For important info on the safe use of your device and battery, read "Safety" and "Product and safety info" in the device user guide at www.nokia.com/support and in the in-device user guide before you take your device into use. Select i Nokia Care.

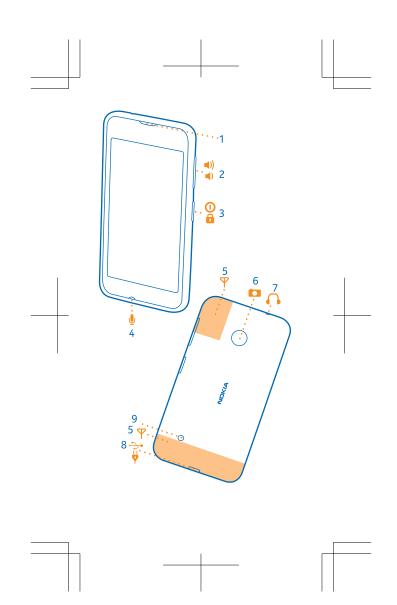
Earpiece

1

- 2
- Volume keys Power/Lock key 3 4
- Microphone Antenna areas
- 5
- 6 Camera
- 7 Audio connector 3.5 mm
- 8 Micro-USB connector
- 9 Loudspeaker

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.





## **Get started**

Before you start using your phone, remove the back cover to insert the micro-SIM card (also known as the mini-UICC card).

Remove the back cover Make sure the phone is switched off.

At the top of the phone, put your fingernails in the seam between the screen frame and the back cover. Do not use any sharp tools, as they may damage the phone.
Place your thumb in the middle of the back cover and bend the cover to remove it.
If the battery is in, lift it out from the upper right corner

corner.

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## Insert the SIM and memory cards

 Carefully slide the micro-SIM card into the SIM slot with the metal contact area down.
Slide the memory card into the memory card slot.

• Important: Your device uses a micro-SIM card, also known as a mini-UICC SIM card. Use of incompatible SIM cards, or use of SIM card adapters, may damage the card or the device, and may corrupt data stored on the card.

**Tip:** For best performance, it is recommended that you use a fast 4–128GB memory card by a well-known manufacturer.





### Replace the battery and back cover

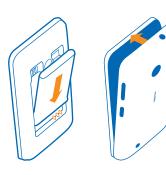
1. Line up the battery contacts, and put the

2. Press the bottom edge of the back cover against the bottom edge of your phone, and snap the cover into place.

**3.** To switch your phone on, press the power key.

**Charge the battery** Plug a compatible charger into a wall outlet, and connect the micro-USB end to your phone. You can also charge your phone from a computer with a USB cable.

If the battery is completely discharged, it may need to charge for up to 20 minutes before you can use your device. The charging indicator may not be displayed in this time.





## Help and tips

There's a user guide in your phone – it's always with you, available when needed. Check out videos, find answers to your questions, and get helpful tips. On the start screen, swipe left, and tap **1** Nokia Care. If you're new to Windows Phone, check out the section for new Windows Phone users.

To transfer contacts and text messages from your old phone, on the start screen, swipe left, and tap **1 Transfer my Data**. For more info, see the Nokia Care app.

For the online user guide, even more info, and troubleshooting help, go to www.nokia.com/ support.

## If your phone freezes

To reset the phone without losing your data and settings, press and hold the power key for about 10 seconds. The phone vibrates and restarts.

### **Product and safety information**

For info on Microsoft Mobile Service terms and Privacy policy, go to

For info on Microsoft Mobile Service terms and Privacy policy, go to **ww.nokia.com/privacy.** You can only use your device on the WCDMA 850, 900, 1900, 2100; and GSM 850, 900, 1800, 1900 MHz networks. Use your device only with an original BL-SJ rechargeable battery. Do not dispose batteries as household waste. Charge your device with AC-18U charger. Charger plug type may vary. Microsoft Mobile may make additional battery or charger models available for this device. Do not drop, knock, or shake the device or the battery. Rough handling can break them. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may also be compatible. To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use. When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights.

## Additional safety information

Accessibility solutions Microsoft Mobile is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit www.nokiaaccessibility.com.

### Hearing

Hearing ▲ Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety. This device has been tested and rated for use with hearing aids for some of the wireless technologies used in this device. However, there may be some newer wireless technologies used in this device that have not yet been tested for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interference. Consult your service provider about its return and exchange policies and for information on hearing aid compatibility. Some wireless devices may interfere with some hearing aids. Your device complies with FCC rules on hearing aid compatibility. These rules require an M3 rating or higher. The M value of your device is marked on the device sales package. To determine the M-rating of your hearing aid and compatibility with this device, consult your



hearing health professional. For more info about accessibility, go to www.nokiaaccessibility.com.

# Nickel The surface of this device is nickel-free.

The surface of this device is nickel-free. Information on health The U.S. Food and Drug Administration (FDA) and the U.S. Federal Communications Commission (FCC) published statements and questions and answers concerning cellular telephones and health. Microsoft Mobile encourages you to visit these websites for updated information. You can access the FDA website at www.fda.gov/ Radiation-EmittingProducts/ Radiation-EmittingProducts/ HomeBusinessandEntertainment/CellPhones/default.htm and the FCC website at transition.fcc.gov/oet/rfsafety/fr-faqs.html. Additional health-related information is available from the World Health Organization (WHO) at www.who.int/mediacentre/ factsheets/fs193/en/ and The National Cancer Institute ("NCI") www.cancer.gov/ncicancerbulletin/NCI\_Cancer\_Bulletin 092308/ page7. In the event that you are concerned about possible health effects, the FDA suggests that you limit your own or your children's radio frequency (RF) exposure by limiting the length of calls or by using handsfree devices.

Safety and texting while driving Safety should be every driver's first priority. Drivers must obey all local laws that may include restrictions on the use of cellular telephones or accessories while driving. If use is legal, always keep your hands free to operate the vehicle while driving and use a handsfree device whenever possible. Suspend calls in heavy traffic or hazardous weather. Get to know your cellular phone and its features and make any necessary information inputs prior to driving. Do not input data or engage in text messaging while driving. Cellular telephones should not be used when use may be a distraction to the driver.

telephones should not be used when use the pro-driver. The Cellular Telecommunications & Internet Association (CTIA) has published further info and tips on safe use of cellular telephones at www.ctia.org/consumer\_info/safety, which we encourage you to

Certification information (SAR) This mobile device meets international guidelines for exposure to radio waves. Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization ICNIRP. These



guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue. SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands. The maximum recorded SAR values for this device are:

are:

	Maximum SAR value	Frequency bands used when Maximum SAR value was recorded
When held against the head	1.09 W/kg over 10g	4–slot GPRS 900 and WLAN 2450
When operated at a separation distance of 5/8 inch (1.5 centimetres) from the body	1.19 W/kg over 10g	4–slot GPRS 900 and WLAN 2450

Your mobile device is also designed to meet the United States Federal Communications Commission (FCC) and Industry Canada SAR (IC) guidelines. FCC ratings for your device and more information on SAR can be found at **transition.cc.gov/oet/rfsafety/sar.html**. Information on IC SAR can be found at **wwwi.cg.ca**. This device meets RF exposure guidelines when used against the head or when positioned at least 5/8 inch (1.5 centimetres) away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least metal esparation distance from the body. To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished. finished.

finished. During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value. Device models may have different versions and more than one value. Component and design changes may occur over time and some



changes could affect SAR values. The latest available SAR information for this and other Nokia device models can be found at www.nokia.com/sar. For more info, go to www.sar-tick.com. Note that mobile devices may be transmitting even if you are not making a voice call. The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at www.who.int/peh-emf/en.

### Care

Lat e For questions regarding your plans, billing or network please contact your operator. For questions regarding your Nokia product and warranty, please visit the support pages for your country at www.nokia.com/support.

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# return policy. FCC/INDUSTRY CANADA/MEXICO NOTICE

FCC/INDUSTRY CANADA/MEXICO NOTICE This device complies with part 15 of the FCC rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by Microsoft Mobile could voit the user's authority to operate this equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: • Reorient or relocate the receiving antenna. • Increase the separation between the equipment and receiver. • Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. • Consult the dealer or an experienced radio/TV technician for help. TM & © 2014 Microsoft Mobile. Microsoft, Windows and Windows logo are trademarks of the Microsoft group of companies. All rights reserved. Nokia is a TM of Nokia Corporation. Third party products/ names may be TMs of their respective owners. The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Microsoft Mobile is under license. This product is licensed under the MPEG-4 Visual Patent Portfolio License (I) for personal and noncommercial use in connection with information which has been encoded in compliance with the MPEG-4 Visual Standard by a consumer engaged in a personal and noncommercial activity and (ii) for use in connection with MPEG-4 video provided by a licensed video provider. No license is granted or shall be implied for any other use. Additional information, including



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## MANUFACTURER'S LIMITED WARRANTY

1. GENERAL

1. GENERAL Nokia Inc, ("Nokia") provides this Manufacturer's Limited Warranty ("Warranty") for genuine Nokia product (the "Product"), which Nokia has released for sale in the United States of America, and Nokia Products limited provides this Warranty for genuine Nokia Products, which Nokia has released for sale in in Canada ("Covered Countries") since 1 November 2013. As applicable, "Nokia" as used throughout, means either Nokia Inc. or Nokia Products Limited. This Warranty is distinct from any statutory rights under any mandatory consumer protection laws of your country or state applicable to you. It is intended to grant you specific, and as the case



may be, additional rights, within the limits of what is permissible under such law, and does not limit the rights you may have under applicable statutory product warrantee provisions. You may have other rights based on local laws during or after the Warranty period. These rights are not excluded by this Warranty.

2. WARRANTY 2. WARRANTY From the date the Product is sold to an end-user for the first time, as evidenced by the original proof of purchase, MMO warrants the Product is free from defects in materials and workmanship ("Defect")

as follows:

as rollows. (i) Twelve (12) months for the main device; (ii) Twelve (12) months for accessories sold separately or included in

as follows: (i) Twelve (12) months for the main device; (ii) Twelve (12) months for accessories sold separately or included in the sales pack of the main device excluding batteries, covers, cables and chargers; and (iii) Six (6) months for all batteries, covers, cables and chargers, unless otherwise specified in the Product user guide. During the warranty period, MMO will, in a reasonable time, remedy the Defect free of charge by either repairing or replacing the defective Product or the defective part of it at its option provided that you have informed MMO of the Defect before the warranty period expires. When repairing or replacing your Product, MMO may use new or re-conditioned parts or products. To the fullest extent permitted by applicable law, no repair or replacement will renew or extend the warranty period. Original or replacement, whichever is longer. The Product or all parts of your Product that MMO has replaced shall become MMO's property. MMO does not warrant that software preinstalled by or on behalf of MMO in the Product for subsequent updates and upgrades) flogether "MMO software") will meet your requirements, work in combination with any hardware or software not provided by MMO, is uninterrupted or error free or that errors are correctable or will be corrected. For MMO software related errors, MMO will make available the latest version of the MMO software for reinstallation on your Product or, if that would not be possible, another remedy, which in MMO's reasonable discretion, satisfactorily addresses the error. Some MMO Software may be subject to separate license terms that are available with the software or your local section of www.nokia.com. Please always back up all data and content stored on your Product before taking your Product. 3. WHAT THIS WARRANTY DOES NOT COVER MMO does not provide any warranty for the following: 1. User guides; 2. Avy(I) third party software, settings, content, data, or links installed or dowing head party werend werting or with i

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modined, or repaired without mino's authorisation, or (b) repaired with unauthorised spare parts; 3 If your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way; 4 If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release; or or

5. 5 If you refuse to give possession of the Product to MMO for repair

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