



Keys and parts

• Important: For important info on the safe use of your device and battery, read "Safety" and "Product and safety info" in the device user guide at www.nokia.com/support and in the in-device user guide before you take your device into use. Select i Nokia Care.

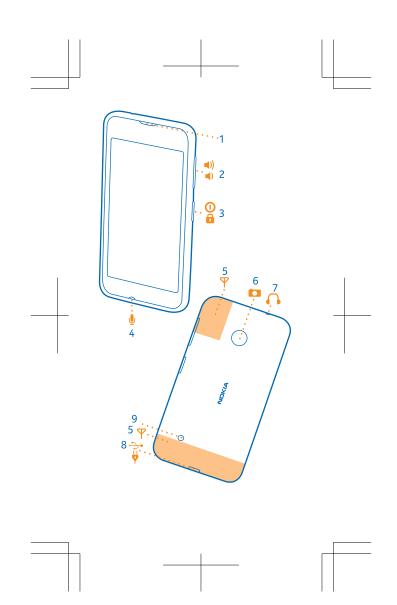
Earpiece

1

- 2
- Volume keys Power/Lock key 3 4
- Microphone Antenna areas
- 5
- 6 Camera
- 7 Audio connector 3.5 mm
- 8 Micro-USB connector
- 9 Loudspeaker

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.



Insert the SIM and memory cards

Make sure the phone is switched off.

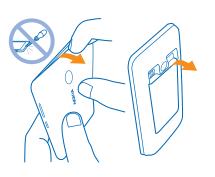
At the top of the phone, put your fingernails in the seam between the screen frame and the back cover. Do not use any sharp tools, as they may damage the phone.
 Place your thumb in the middle of the back cover and bend the cover to remove it.
 If the battery is in, lift it out from the upper right corner.

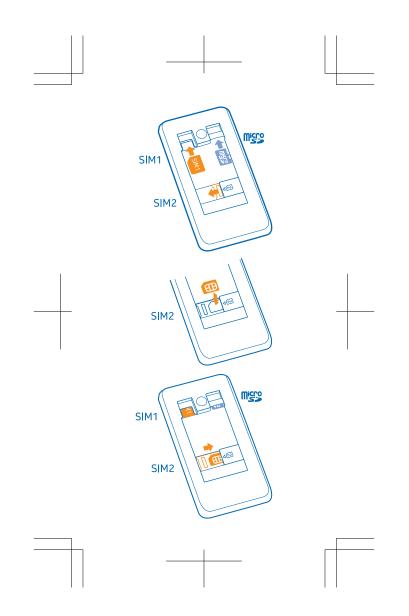
corner.

4. Slide the micro-SIM card into the SIM1 slot with the metal contact area down.

5. Slide the memory card into the memory card slot.

6. If you have a second SIM card, slide the SIM2 holder out, place the second SIM on the holder with the metal contact area up, and slide the holder back in.







• Important: Your device uses a micro-SIM card, also known as a mini-UICC SIM card. Use of incompatible SIM cards, or use of SIM card adapters, may damage the card or the device, and may corrupt data stored on the card.

Tip: For best performance, it is recommended that you use a fast 4–128GB memory card by a well-known manufacturer.



Replace the battery and back cover

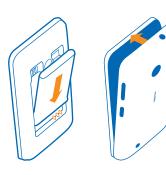
1. Line up the battery contacts, and put the

2. Press the bottom edge of the back cover against the bottom edge of your phone, and snap the cover into place.

3. To switch your phone on, press the power key.

Charge the battery Plug a compatible charger into a wall outlet, and connect the micro-USB end to your phone. You can also charge your phone from a computer with a USB cable.

If the battery is completely discharged, it may need to charge for up to 20 minutes before you can use your device. The charging indicator may not be displayed in this time.





Help and tips

There's a user guide in your phone – it's always with you, available when needed. Check out videos, find answers to your questions, and get helpful tips. On the start screen, swipe left, and tap **1** Nokia Care. If you're new to Windows Phone, check out the section for new Windows Phone users.

To transfer contacts and text messages from your old phone, on the start screen, swipe left, and tap **1 Transfer my Data**. For more info, see the Nokia Care app.

For the online user guide, even more info, and troubleshooting help, go to www.nokia.com/ support.

If your phone freezes

To reset the phone without losing your data and settings, press and hold the power key for about 10 seconds. The phone vibrates and restarts.

Product and safety information

For info on Microsoft Mobile Service terms and Privacy policy, go to www.nokia.com/privacy. We invite you to read the instructions on this guide before using the

device.

We invite you to read the instructions on this guide before using the device. You can only use your device on the WCDMA 900, 2100; and GSM 850, 900, 1800, 1900 MHz networks. Use your device only with an original BL-5J rechargeable battery. Do not dispose batteries as household waste. Charge your device with AC-18 charger. Charger pulg type may vary. Microsoft Mobile may make additional battery or charger models available for this device. Third-party chargers that comply with the IEC/EN 6264 standard, and that can connect to your device micro USB connector, may also be compatible. To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use. For info about accessibility, go to www.nokiaaccessibility.com. When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. For info on how to recycle your old Nokia products and where to find collection sites, go to www.nokia-latinoamerica.com/reciclaje, or call the Contact

go to www.nokia-latinoamerica.com/reciclaje, or call the Contact Center. Recycle packaging and user guides at your local recycling scheme. When you cooperate and deliver all these materials to one of the available collection sites, you contribute in helping the environment and help to ensure the health of future generations. All electrical and electronic products and batteries may contain recycleable metals and other potentially hazardous substances and must be taken to their respective collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not dispose of these products as unsorted municipal waste, as this may cause contamination of the environment or risks to human health. All Nokia products are in compliance to the applicable industry international production standards and to all requirements defined by the competent government agencies. For more info on the environmental attributes of your device, see **www.nokia.com/ecoprofile** (in English). When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. The list of countries and territories included on the time zone settings does not imply sovereignty.



Additional safety information

Accessibility solutions Microsoft Mobile is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit www.nokiaaccessibility.com (in English).

Nickel The surface of this device is nickel-free.

Certification information (SAR) This mobile device meets international guidelines for exposure to radio waves. Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization (ICNIP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The (ICNIP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.

SAR that the interference of the second seco are:

	Maximum SAR value	Frequency bands used when Maximum SAR value was recorded
When held against the head	1.09 W/kg over 10g	4–slot GPRS 900 and WLAN 2450
When operated at a separation distance of 1.5 centimetres (5/8 inch) from the body	1.19 W/kg over 10g	4–slot GPRS 900 and WLAN 2450

Your mobile device is also designed to meet the United States Federal Communications Commission (FCC) guidelines. FCC ratings for your device and more information on SAR can be found at transition.fcc.gov/oet/rfsafety/sar.html.



This device meets RF exposure guidelines when used against the head or when positioned at least 1.5 centimetres (5/8 inch) away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body. To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished. During general use, the SAR values are usually well below the values

finished. During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value. Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values. The latest available SAR information for this and other Nokia device models can be found at www.nokia.com/sar.

for this and other Nokia device models can be found at www.nokia.com/sar. For more info, go to www.sar-tick.com. Note that mobile devices may be transmitting even if you are not making a voice call. The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at www.who.int/peh-emf/en.

Support messages To help you take maximum advantage of your phone and services, you may receive messages from Microsoft Mobile. The messages may contain tips and tricks and support. To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription may be sent to Microsoft Mobile when you use the phone for the first time. This information may be used as specified in the privacy policy, available at www.nokia.com. at www.nokia.com.

Care

Lare For questions regarding your plans, billing or network please contact your operator. For questions regarding your Nokia product and warranty, please visit the support pages for your country at www.nokia.com/support.

Electrical information of the device

Product	Mobile phone
Supplier	Microsoft Mobile
Model	RM-1019
Charger	AC-18U The following electrical characteristics apply for Nokia U chargers only.
Input	100-240 Vca 50-60 Hz 60-300 mA
Output	5.0 Vcc 550-900 mA
Rechargeable battery supplier	Microsoft Mobile
Phone power consumption	3,7 Vcc

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FCC/MEXICO NOTICE

return policy. FCC/MEXICO NOTICE This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or undifications not expressly approved by Microsoft Mobile could void the user's authority to operate this equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 150 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: • Reorient or relocate the receiving antenna. • Increase the separation between the equipment and receiver. • Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. • Consult the dealer or an experienced radio/TV technician for help. Manufacturer: Microsoft Mobile Oy, (selialahdentie 2-4, 02150 Espoo, Finland Importer: Microsoft Mobile Oy (see above), or Nokia Komárom Kft,

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Finland

Finland However, in the following countries, the specified local affiliates, which have been purchased by Microsoft Mobile Oy (Ltd), continue to provide the Warranty as defined in the Warranty text included in the sales package: • People's Republic of China: Nokia Telecommunications Co., Ltd. • USA: Nokia Inc • Canada: Nokia Products Limited • Mexico: Nokia Mexico, S.A. de C.V • Russia: Nokia LLC

Mexico: Nokia Mexico, S.A. de C.V
Russia: Nokia LLC
Brazil: Nokia do Brasil Tecnologia Ltda
Turkey: Nokia Komünikasyon A.Ş.

MANUFACTURER'S LIMITED WARRANTY

1. GENERAL

1. GENERAL Microsoft Mobile Oy (hereinafter "MMO") provides this Manufacturer's Limited Warranty ("Warranty") for genuine MMO product (the "Product"), which MMO has released for sale in the European Union, Iceland, Norway, Switzerland, and Turkey ("Covered Countries") since 1 November 2013. This Warranty is distinct from any statutory rights under any mandatory consumer protection laws of your country applicable to you. It is intended to grant you specific, and as the case may be, additional rights, within the limits of what is permissible under such law, and does not limit the rights you may have under applicable statutory product warrantee provisions. You may have other rights based on local laws during or after the Warranty period. These rights are not excluded by this Warranty.



2. WARRANTY

2. WARRANTY From the date the Product is sold to an end-user for the first time, as evidenced by the original proof of purchase, MMO warrants the Product is free from defects in materials and workmanship ("Defect") as follows:

Product is free from defects in materials and workmanship ("Defect") as follows: (i) Twenty four (24) months for the main device; (ii) Twenty four (24) months for accessories sold separately or included in the sales pack of the main device excluding batteries, covers, cables and chargers; and (iii) Six (6) months for all batteries, covers, cables and chargers, unless otherwise specified in the Product user guide. During the warranty period, MMO will, in a reasonable time, remedy the Defect free of charge by either repairing or replacing the defective Product or the defective part of it at its option provided that you have informed MMO of the Defect before the warranty period expires. When repairing or replacing your Product, MMO may use new or re-conditioned parts or products. To the fullest extent permitted by applicable law, no repair or replacement will renew or extend the warranty period. Original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for sixt (60) days from the date of repair or replacement, whichever is longer. The Product or all parts or foyour Product that MMO has replaced shall become MMO's property.

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available for your Product within a reasonable time of their release;

5 If you refuse to give possession of the Product to MMO for repair

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5. OTHER IMPORTANT NOTICES For further information on your Warranty, as well as information needed to process your warranty queries, please visit www.nokia.com. Please ensure your operator has removed any SIM-locks (or other equivalent mechanisms that may lock your Product to a specific network or operator) prior to delivering your Product to a specific network or operator) prior to delivering your Product for repair. Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if it would not be operational. Microsoft Mobile Oy, Keilalahdentie 2-4, FIN-02150 Espoo, Finland

