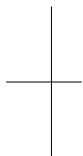
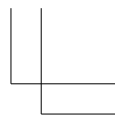
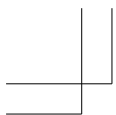


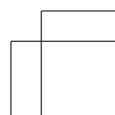
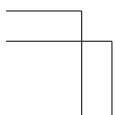
# Quick Guide

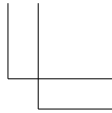
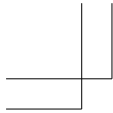
Nokia 105



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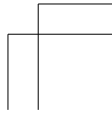
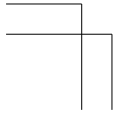


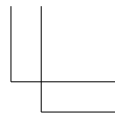
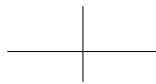
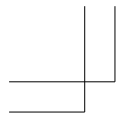


## For your safety

We invite you to read the instructions on this guide before using the device.

-  **TURN OFF IN RESTRICTED AREAS**  
Turn the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.
-  **ROAD SAFETY COMES FIRST**  
Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.
-  **INTERFERENCE**  
All wireless devices may be susceptible to interference, which could affect performance.
-  **QUALIFIED SERVICE**  
Only qualified personnel may install or repair this product.
-  **BATTERIES, CHARGERS, AND OTHER ACCESSORIES**  
Use only batteries, chargers, and other accessories approved by Microsoft Mobile for use with this device. Do not connect incompatible products.
-  **KEEP YOUR DEVICE DRY**  
Your device is not water-resistant. Keep it dry.
-  **PROTECT YOUR HEARING**  
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the speakerphone is in use.
-  **SAR SAR**  
This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 5/8 inch (1.5 centimeters) away from the body. The specific maximum SAR values can be found in the Certification Information



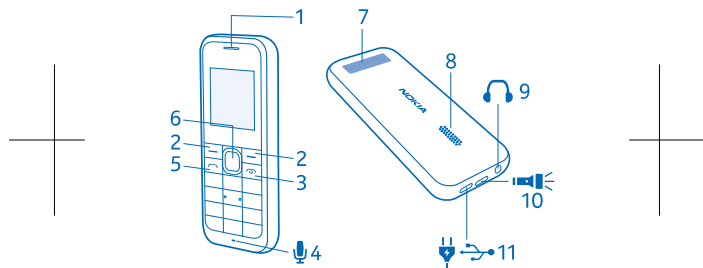


(SAR) section of this user guide. For more information, go to [www.sar-tick.com](http://www.sar-tick.com).

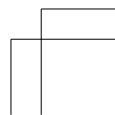
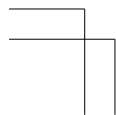
When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.

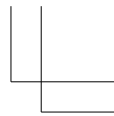
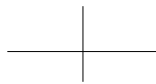
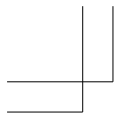
## Get started

### Keys and parts



- 1 Earpiece
- 2 Selection keys
- 3 End/Power key
- 4 Microphone
- 5 Call key
- 6 Scroll key
- 7 Antenna area





- 8 Speakerphone
- 9 Headset connector (3.5 mm)
- 10 Flashlight
- 11 Charger connector

To lock the keys, press , and quickly select **Lock**.

To unlock the keys, press , and select **Unlock**.

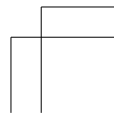
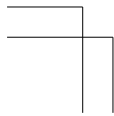
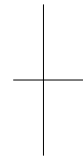
Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

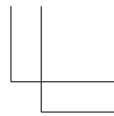
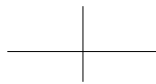
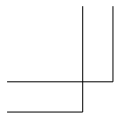
Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic storage media near the device, because information stored on them may be erased.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

**Note:** You can set the phone to ask for a security code. The pre-set code is 12345, but you can change it to protect your privacy and personal data. Note, however, that when you change the





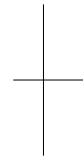
code, you need to remember the new code, as Microsoft Mobile is not able to open or bypass it.

**Insert the SIM card and battery**

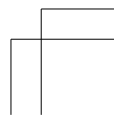
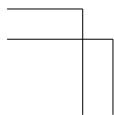
**!** **Important:** This device is designed to be used with a standard SIM card (see figure) only. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card. Please consult your mobile operator for the use of a SIM card that has a mini-UICC cutout.

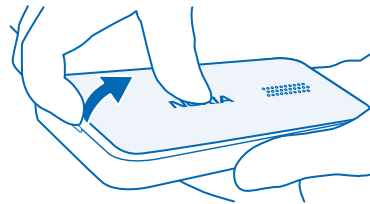
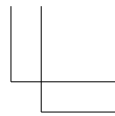
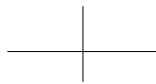
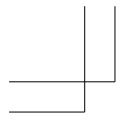


**!** **Note:** Turn the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

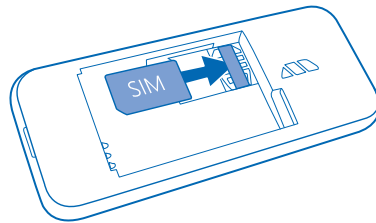


**1.** Press the back cover with your thumb, carefully lift the bottom edge of the back cover with your fingers, and remove the cover.





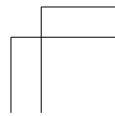
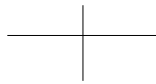
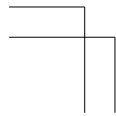
2. If the battery is in the phone, lift it out.
3. Slide the SIM in with the contact area face down.

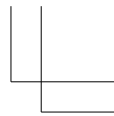
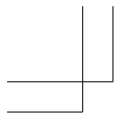


4. Line up the battery contacts, and put the battery in.
5. Replace the back cover.

**Remove the SIM card**

Open the back cover, remove the battery, press the release spring, and slide the SIM out.





#### Turn your phone on

Press and hold the power key.

#### Charge the battery

1. Plug the charger into a wall outlet.
2. Connect the charger to the phone. When done, unplug the charger from the phone, then from the wall outlet.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

#### Basics

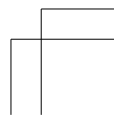
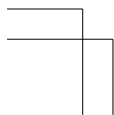
##### Explore your phone

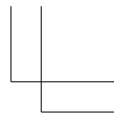
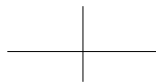
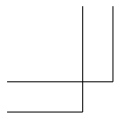
- To see the apps and features of your phone, select **Menu**.
- To go to an app or feature, press the scroll key up, down, left, or right.
- To open an app or select a feature, select **Select**.
- To go back to the previous view, select **Back**.
- To go back to the home screen, press the end key.
- To use the flashlight, on the home screen, quickly scroll up twice. To turn it off, scroll up once. Do not shine the light in anyone's eyes.

#### People & messaging

##### Make a call

1. Type in the phone number.





To type in the + character, used for international calls, press \* twice.

The + character only works from abroad. The + character may not work in all regions. In this case, enter the international access code directly.

2. Press .
3. To end the call, press .

**Answer a call**  
Press .

**Save a name and phone number**

1. Select **Menu** > **Contacts** > **Add contact**.
2. Select where to save the contact.
3. Write the name, and type in the number.

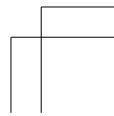
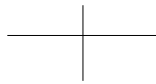
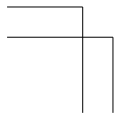
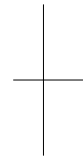


**Send and receive messages**

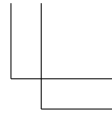
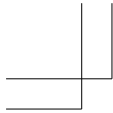
1. Select **Menu** > **Messages**.
2. Select **Create message**, and write your message.
3. Select **Opt.** > **Send**. Type in a phone number, or select **Find** and a recipient from your contacts list.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

**Read a message**  
On the lock screen, select **Read**.







## Phone management

### Remove private content from your phone

When removing private content from your phone, pay attention to whether you are removing content from the phone memory or the SIM card.

1. To remove messages, select **Menu > Messages > Delete messages**. Go to the folder you want to empty, and select **All** or **All read**. To remove all messages from your phone, empty all the folders separately.
2. To remove contacts, select **Menu > Contacts > Delete > Delete all** and the location.
3. To remove call information, select **Menu > Call log > Delete recent call lists > All**.
4. Check that all your personal content has been removed.

### Restore the original settings

To reset your phone to its original settings and to remove all your data, on the home screen, type in **\*#7370#**.

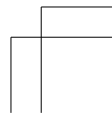
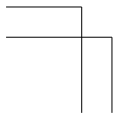
### After-sales policy

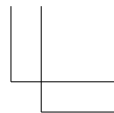
If you need assistance after you've bought your phone, contact the store where you bought it for help and advice. Keep your receipt as proof of purchase for warranty purposes.

### Authorized repair centers

Find the answers to technical questions related to your device, and the nearest authorized repair center addresses at [www.microsoft.com/mobile/support/](http://www.microsoft.com/mobile/support/).

For the list of Mexico Repair Centers, see the leaflet attached to this sales package.





For tips and instructions on how to take care of your device, see your device user guide.

#### Find your model number and serial number (IMEI)

If you need to contact your care point or your service provider, you may need info such as the model number and the serial number (IMEI). To see the model number, dial **\*#0000#**. To see the serial number, dial **\*#06#**.

You can also find the info on your phone label, which is located under the battery.

#### Product and safety info

For information on Microsoft Mobile Service terms and Privacy policy, go to [www.microsoft.com/mobile/privacypolicy](http://www.microsoft.com/mobile/privacypolicy). For the online user guide, even more info, and troubleshooting help, go to [www.microsoft.com/mobile/support/](http://www.microsoft.com/mobile/support/).

#### Network services and costs

You can only use your device on the GSM 850, 1900 MHz networks. You need a subscription with a service provider. You may also need to subscribe to some features.

#### Emergency calls

**Important:** Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Before making the call:

- Switch the phone on.
- If the phone keys are locked, unlock them.
- Move to a place with adequate signal strength.

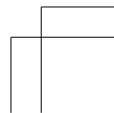
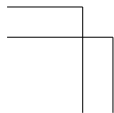
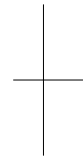
1. Press the end key repeatedly, until the home screen is shown.

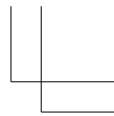
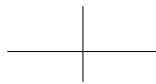
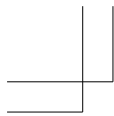
2. Enter the official emergency number for your present location.

Emergency call numbers vary by location.

3. Press the call key.

4. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.





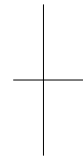
You may also need to do the following:

- Put a SIM card in the phone.
- If your phone asks for a PIN code, type in the official emergency number for your present location, and press the call key.
- Switch off the restrictions in your phone, such as call restriction, fixed dialing, or closed user group.
- To make an emergency call during the first start-up, select **Opt. > Make emerg. call.**

#### Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

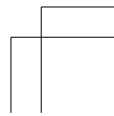
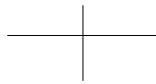
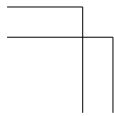
- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorized modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- For optimal performance, switch the device off and remove the battery from time to time.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important information.



#### Recycle



When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. For info on how





to recycle your old products and where to find collection sites, go to [www.microsoft.com/mobile/recycle](http://www.microsoft.com/mobile/recycle), or call the Contact Center. Recycle packaging and user guides at your local recycling scheme. When you cooperate and deliver all these materials to one of the available collection sites, you contribute in helping the environment and help to ensure the health of future generations. All electrical and electronic products and batteries may contain recyclable metals and other potentially hazardous substances and must be taken to their respective collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not dispose of these products as unsorted municipal garbage, as this may cause contamination of the environment or risks to human health. All Nokia products are in compliance to the applicable industry international production standards and to all requirements defined by the competent government agencies. For more info on the environmental attributes of your device, see [www.microsoft.com/mobile/ecoprofile](http://www.microsoft.com/mobile/ecoprofile) (in English). For additional product support info, see the warranty and reference leaflet included with your Nokia device.



#### **Battery and charger information**

Use your device only with an original BL-5CB rechargeable battery. Charge your device with AC-18 charger. Charger plug type may vary. Microsoft Mobile may make additional battery or charger models available for this device.

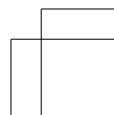
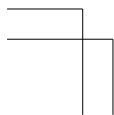
#### **Battery and charger safety**

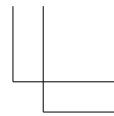
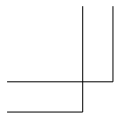
Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 59°F and 77°F (15°C and 25°C) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.





Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household garbage.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center or your phone dealer before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.



**Small children**

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

**Medical devices**

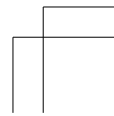
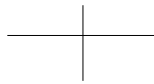
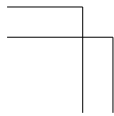
Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

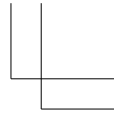
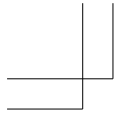
**Implanted medical devices**

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 6 inches (15.3 centimeters) between a wireless device and the medical device.

Persons who have such devices should:

- Always keep the wireless device more than 6 inches (15.3 centimeters) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Turn the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.





If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

**Accessibility solutions**

Microsoft Mobile is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit [aka.ms/phoneaccessibility](http://aka.ms/phoneaccessibility) (in English).

**Hearing**

**Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

**Nickel**

The surface of this device is nickel-free.



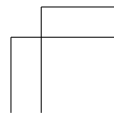
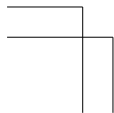
**Vehicles**

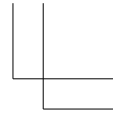
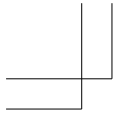
Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more information, check with the manufacturer of your vehicle or its equipment. Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.



**Potentially explosive environments**

Turn your device off in potentially explosive environments, such as near gas station pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to turn your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.





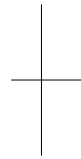
### Certification information (SAR)

**This mobile device meets international guidelines for exposure to radio waves.**

Your cellular phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization ICNIRP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.

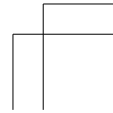
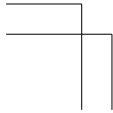
SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands. The maximum recorded SAR values for this device are:

	Maximum SAR value	Frequency bands used when Maximum SAR value was recorded
When held against the head	0.73 W/kg over 10g	GSM 850
When operated at a separation distance of 5/8 inch (1.5 centimeters) from the body	0.37 W/kg over 10g	GSM 850



Your mobile device is also designed to meet the United States Federal Communications Commission (FCC) guidelines. FCC ratings for your device and more information on SAR can be found at [transition.fcc.gov/oet/rfsafety/sar.html](http://transition.fcc.gov/oet/rfsafety/sar.html).

This device meets RF exposure guidelines when used against the head or when positioned at least 5/8 inch (1.5 centimeters) away from the





body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body. To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value.

Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values. The latest available SAR information for this and other Nokia device models can be found at [sar.microsoft.com](http://sar.microsoft.com).

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at [www.who.int/peh-emf/en](http://www.who.int/peh-emf/en).

**Care**

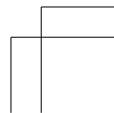
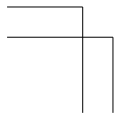
To get warranty and technical support services (including guidance to solve common problems), please contact Microsoft Mobile at [www.microsoft.com/mobile/support/](http://www.microsoft.com/mobile/support/).

If you cannot access Internet, please contact the retailer where you bought your device. There you will find guidance on how to handle your inquiry.

**Electrical information of the device**

This information applies only in Mexico.

Product	Mobile phone
Supplier	Microsoft Mobile





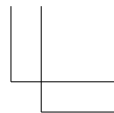
Model	RM-1135
Charger	AC-18U The following electrical characteristics apply for Microsoft Mobile U chargers only.
Input	100-240 Vca, 50-60 Hz, 60-300 mA
Output	5 Vcc, 350-1500 mA
Rechargeable battery supplier	Microsoft Mobile
Phone power consumption	3,7 Vcc

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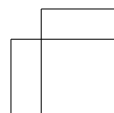
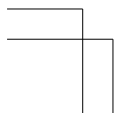
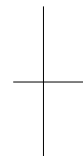
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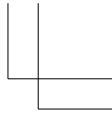
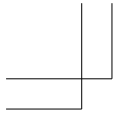
**FCC/MEXICO NOTICE**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more information, go to [transition.fcc.gov/oet/rfsafety/rf-faqs.html](http://transition.fcc.gov/oet/rfsafety/rf-faqs.html). Any changes or modifications not expressly approved by Microsoft Mobile could void the user's authority to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.





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 This product includes open source software. For applicable copyright and other notices, permissions, and acknowledgments, select #6774# on the home screen.

## MANUFACTURER'S LIMITED WARRANTY

### 1. GENERAL

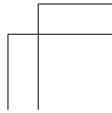
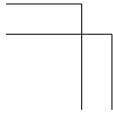
Microsoft Mobile Oy (hereinafter "Manufacturer"), its affiliated companies, in case of Mexico, Ventas de Celulares México, S.A. de C.V., a subsidiary of Microsoft Mobile Oy, ("Manufacturer") provides this Manufacturer's Limited Warranty ("Warranty") for the genuine product (the "Product"), which has been released for sale in Latin America ("Covered Countries"). Ventas de Celulares México, S.A. de C.V. has its main offices at Guillermo González Camarena Piso 14, Colonia Lomas de Santa Fe, Deleg. Alvaro Obregón, C.P. 01210, México D.F., México. The Warranty may be enforced at the Authorized Service Centers identified herein.

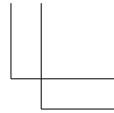
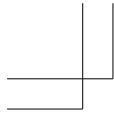
This Warranty is distinct from any statutory rights under any mandatory consumer protection laws of your country applicable to you. It is intended to grant you specific, and as the case may be, additional rights, within the limits of what is permissible under such law, and does not limit the rights you may have under applicable statutory product warranty provisions. You may have other rights based on local laws during or after the Warranty period. These rights are not excluded by this Warranty.

### 2. WARRANTY

From the date the Product is sold to an end-user for the first time, as evidenced by the original proof of purchase, Manufacturer warrants the Product is free from defects in materials and workmanship ("Defect") as follows:

- (i) Twelve (12) months for the main device;
- (ii) Twelve (12) months for accessories sold separately or included in the sales pack of the main device excluding batteries, covers, cables and chargers; and
- (iii) Six (6) months for all batteries, covers, cables and chargers,

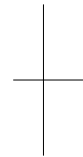




unless otherwise specified in the Product user guide. During the warranty period, Manufacturer will, in a reasonable time, remedy the Defect free of charge by either repairing or replacing the defective Product or the defective part of it at its option provided that you have informed Manufacturer of the Defect before the warranty period expires. When repairing or replacing your Product, Manufacturer may use new or re-conditioned parts or products. To the fullest extent permitted by applicable law, no repair or replacement will renew or extend the warranty period. Original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for sixty (60) days from the date of repair or replacement, whichever is longer.



The Product or all parts of your Product that Manufacturer has replaced shall become Manufacturer's property. Manufacturer does not warrant that software preinstalled by or on behalf of Manufacturer in the Product (or subsequent updates and upgrades) (together "Manufacturer software") will meet your requirements, work in combination with any hardware or software not provided by Manufacturer, is uninterrupted or error free or that errors are correctable or will be corrected. For Manufacturer software related errors, Manufacturer will make available the latest version of the Manufacturer software for reinstallation on your Product or, if that would not be possible, another remedy, which in Manufacturer's reasonable discretion, satisfactorily addresses the error. Some Manufacturer software may be subject to separate license terms that are available with the software or your local section of [www.microsoft.com/mobile](http://www.microsoft.com/mobile).

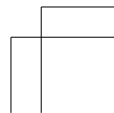
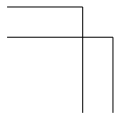


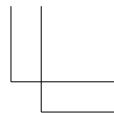
**Please always back up all data and content stored on your Product before taking your Product in for service since service activities will erase all data from your Product.**

**3. WHAT THIS WARRANTY DOES NOT COVER**

Manufacturer does not provide any warranty for the following:

- 1 User guides;
- 2 Any (i) third party software, settings, content, data, or links installed or downloaded onto your Product at any time, or (ii) Manufacturer and third party services or enabling clients even if preinstalled by Manufacturer (please read the terms and conditions that may accompany the services as those will define your rights and obligations);





3 Any (i) normal wear and tear, (ii) reduced charging capacity of the battery resulting from its natural end of product life, or (iii) pixel defects in your Product's display that are within the scope of industry standards;

4 SIM card and/or any cellular or other networks or system on which your Product operates; or

5 Errors or damage caused by: (i) misuse or not using your Product in accordance with the user guide, such as if the Product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products, (ii) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Manufacturer, (iii) any products combined with your Product by a third party, (iv) damage or errors caused by hacking, cracking, viruses, or other malware, or by unauthorized access to services, accounts, computer systems or networks; or (v) other acts beyond Manufacturer's reasonable control.

This Warranty is not valid:

1 Outside the Covered Countries;

2 If your Product, or the software it runs on, has been (i) opened, modified, or repaired without Manufacturer's authorization, or (ii) repaired with unauthorized spare parts;

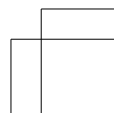
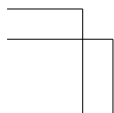
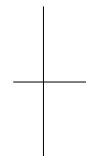
3 If your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way;

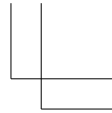
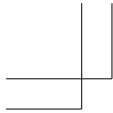
4 If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release; or

5 If you refuse to give possession of the Product to Manufacturer for repair and investigation.

If this Warranty does not cover your Product or the issue based on which it requires service, Manufacturer reserves the right to charge for the repair or replacement of your Product, as well as a handling fee.

**4. LIMITATION OF MANUFACTURER'S LIABILITY**  
TO THE EXTENT PERMITTED BY APPLICABLE LAW(S), MANUFACTURER SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE, EITHER EXPRESSLY OR IMPLIEDLY, FOR ANY





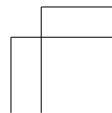
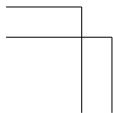
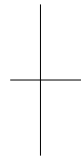
**1 DAMAGES OR LOSSES OF ANY KIND WHATSOEVER RESULTING FROM OR RELATING TO LOSS OF, DAMAGE TO, OR CORRUPTION OF, CONTENT OR DATA OR THE RECREATION OR TRANSFER THEREOF EVEN IF SUCH LOSS, DAMAGE, OR CORRUPTION WAS A RESULT OF A DEFECT IN YOUR PRODUCT; AND/OR**  
**2 LOSS OF PROFIT, PRODUCTS OR FUNCTIONALITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE.**

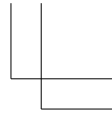
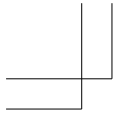
To the extent permitted by applicable law(s), Manufacturer's liability shall be limited to the purchase value of your Product. The limitations in this clause 4 shall not apply in case of Manufacturer's negligence or intentional misconduct or in case of death or personal injury resulting from Manufacturer's proven negligence.

**5. OTHER IMPORTANT NOTICES**

For further information on your Warranty, as well as information needed to process your warranty queries, please visit [www.microsoft.com/mobile](http://www.microsoft.com/mobile).

Please ensure your operator has removed any SIM-locks (or other equivalent mechanisms that may lock your Product to a specific network or operator) prior to delivering your Product for repair. Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if it would not be operational.





### Limited Warranty Certificate

For devices purchased in Latin America and Caribbean

Purchaser: \_\_\_\_\_

Model: \_\_\_\_\_

ESN: \_\_\_\_\_

ID: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Address (Authorised Service Center):

\_\_\_\_\_

