

# Psst... This guide isn't all there is... For the online user guide, even more info, and troubleshooting help, go to www.nokia.com/support. For info on Nokia Service terms and Privacy policy, go to www.nokia.com/privacy.

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## Safety

We invite you to read the instructions on this guide before using the device.



## SWITCH OFF IN RESTRICTED AREAS

Switch the device off when Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas areas.



## ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.



# INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.



## QUALIFIED SERVICE

Only qualified personnel may install or repair this product.



Use only batteries, chargers, and other accessories approved by Nokia for use with this device. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your. that can connect to your



device micro USB connector, may be compatible. Do not connect incompatible products.



## KEEP YOUR DEVICE DRY

Your device is not water-resistant. Keep it dry.



## GLASS PARTS

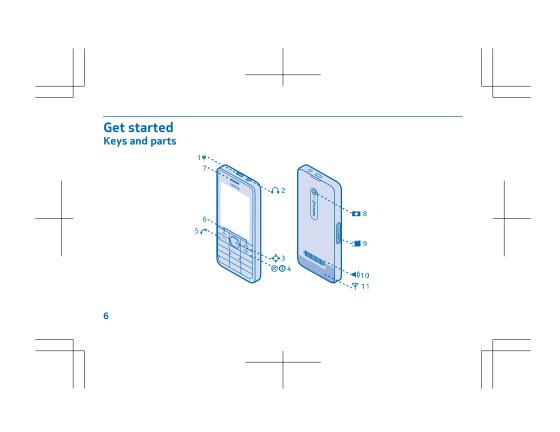
The device screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass

breaks, do not touch the glass parts of the device or attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by qualified service personnel.



## PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.



Micro-USB

1 Micro-USB connector (2 Headset connector (3.5 mm) 3 Scroll key 4 End/Power key

Call key

Selection keys

Earpiece

8 Camera lens. Before using the camera, remove the protective tape from the lens.

Memory card slot

10 Loudspeaker11 Antenna area

The antenna area is highlighted.

**★ Tip:** Lock the keys when not using your phone. Select Menu, and press \*. To unlock, select Unlock, and press \*.

You can set your phone to ask for the lock code that you define. The default lock code is 12345.

Your phone uses S40 software.

Some of the accessories mentioned in this user guide may be sold separately.



The SIM1 holder under the battery can be used for both 3G and 2G SIMs.



**1.** Switch the phone off, and remove the back cover.



2. If the battery is in the phone, lift it out.



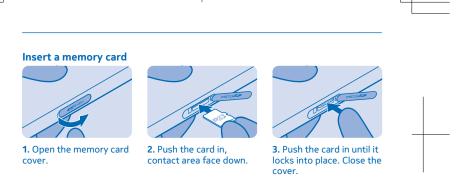
**3.** Lift the cover of the SIM1 holder, and put the SIM in, contact area face down.



**4.** Line up the battery contacts, and push the battery in.



5. Press the back cover down until it locks into place. To switch the phone on, press and hold the power key <sup>®</sup> until the phone vibrates.



## **Charge the battery**



**1.** Plug the charger into a wall outlet.



2. Connect the charger to the phone. See 3 on page 25. When done, unplug the charger from the phone, then from the wall outlet. ★ Tip: You can use USB charging when a wall outlet is not available. Data can be transferred while charging the device. The efficiency of USB charging power varies significantly, and it may take a long time for charging to start and the device to start functioning.

## Copy content from your old phone



Easily get your contacts, calendar entries, and other stuff to your new phone.

1. Switch Bluetooth on in both phones. To switch

Bluetooth on on your new phone, select Menu > Settings > Connectivity > Bluetooth.

2. On your new phone, select Menu > Settings >

Sync & backup > Copy

from dev..

3. Select what you want to copy, then select Done.

4. Choose your old phone from the list of found devices.

5. If asked, create a onetime passcode (such as 123), and select **OK**.

6. Check that the codes match on both phones.

7. Follow the instructions shown on both phones.





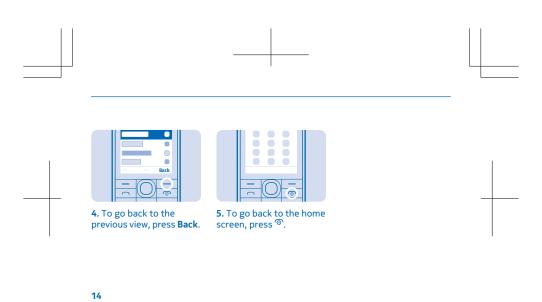
**1.** To see the apps and features of your phone, press **Menu**.



2. To go to an app or feature, press the scroll key up, down, left, or right.



**3.** To open the app or select the feature, press **Select**.



#### Write text

Press a key repeatedly until the letter is shown.

Type in a special character or punctuation mark

Press and hold \*, and select the character.

Switch between character cases
Press #.

**Type in a number**Press and hold **#**, and select **Number mode**. To

go back to letter mode, press and hold #.

Switch predictive text on or off Select Options > Prediction, and select On or Off. Not all languages are supported.

Change the writing language Select Options > Writing language.

# People & messaging Make or answer a call

**1.** On the home screen, type in the phone number.

To type in the + character, used for international calls, press \* twice.

The + character only works from abroad. The + character may not work in all regions. In this case, enter the international access code directly.

**2.** Press <sup>→</sup>.

3. To end the call, press  $^{\odot}$ 

**4.** When someone calls you, press  $\bigcap$  to answer.

A Warning: When the flight profile is activated, you cannot make or receive any calls, including emergency calls, or use other features that require network coverage. To make a call, switch to another profile.





3. Type in the phone number, and select **OK**.
4. Write the name, and select **Save**.

Add new contacts to your phone.

1. Select Menu > Contacts.
2. Select Add new.

## Send a message



With text and multimedia messages, you can quickly contact your friends and family.

1. Select Menu > Messaging.

18

2. Select Create message.
3. Write your message.
4. To add an attachment, such as a photo or video, select Options > Insert object.
5. To add a contact as a recipient, select Send to > Contacts. To type in a number, select Number or

number, select Number or mail.
6. Select Send.

See 5 on page 25, 6 on page 25, and 7 on page 25.

#### **Get social**



Use the Notifications app to see what's happening with your friends.

Sign in to your social networking services.

1. Select Menu > Apps.

19

## 2. Select My apps > Notifications.

★ Tip: Add Notifications to your home screen to see the latest updates.

Switch notifications off In the Notifications app, select Options > Settings, clear the check box, and select Save. See 9 on page 25.

## Camera Take a photo



Capture the best moments with your phone

1. To switch the camera on, select Menu > Photos > Camera.

2. To zoom in or out, scroll up or down.3. To take the photo, select .

★ Tip: To record a video, press the scroll key to the right, and select ...

The photos are saved in Menu > Apps > Gallery > Images.

Switch the camera off Select **5**.

## Take a panorama photo



Want to take a photo of a beautiful landscape or skyline? Use panorama mode to take a spectacular photo.

- 1. To switch the camera on, select Menu > Photos > Camera.
  2. Select > □□.
  3. To take the first photo, select □.
  4. To take the next photo, move the phone slowly to the right until the indicator is in the middle indicator is in the middle of the screen.

  5. When you have taken 4 photos, the phone saves
- the panorama photo automatically.
- ★ Tip: You can take a panorama photo with the phone in landscape or portrait position.

#### Internet Browse the web



Catch up on the news, and visit your favourite websites on the go.

- Select Menu > Internet.
   Select the address bar.
   Write a web address.

★ Tip: To search the internet, write a search word in the address bar. If asked, select your default search engine.

**Zoom in** Select a section of the page.

★ Tip: To view the page in a single column of larger, readable text and pictures without having to zoom in, select Options > Settings,

and switch Column view to

# Phone management & connectivity Share your content using Slam



With Slam, sharing your content is now easier than

1. Select Menu > Settings > Connectivity > Bluetooth > On.

2. Select Phone visibility >
Always visible to make your phone visible to others.
3. Select, for example, a photo to share and
Options > Share > Via Slam.

4. Move your phone close to the other phone.
Slam searches for the nearest phone, and sends the item to it. See 4 on

page 25.

## Update your phone software

Data transmission costs may apply. For info on possible costs, contact your network service provider.

1. Select Menu > Settings > Phone > Device updates.2. To check if there is an

update available and to download it, select **Downl.** phone sw. The update may take several minutes. If you

encounter problems, contact your network service provider.

After the update, go to www.nokia.com/support to get your new user guide.

Your network service provider may send updates over the air directly to your phone. For more info on this network

service, contact your network service provider.

See 8 on page 25, 12 on page 26, 13 on page

## Feature-specific information

1 The images in this guide may differ from your device screen. 2 Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

3 If the battery is completely discharged, it may take several minutes before the charging indicator is displayed or before any calls can be made.

4 Operating the device in hidden mode is a safer way to

avoid malicious software. Do not accept Bluetooth connection requests from sources you do not trust. You can also switch the Bluetooth function off when you are not using it.

can also switch the Bluetooth function off when you are not using it.

5 If the item you insert in a multimedia message is too large for the network, the device may automatically reduce the size.

6 Only compatible devices can receive and show multimedia messages. Messages may look different in different devices.

7 You can send text messages

that are longer than the character limit for a single

message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

8 Using services or downloading content may cause the transfer of large amounts of data, which may result in data costs.

9 The social networking services and not provided by Nokia. Check the privacy

settings of the social networking service you are using as you may share info with a large group of people. The terms of use of the social networking service apply to sharing info on that service. Familiarise yourself with the terms of use and the privacy practices of that service. 10 Nokia does not provide a warranty for or take any responsibility for the functionality, content, or enduser support of third-party apps provided with your device. By using an app, you acknowledge that the app is provided as is. Nokia does not

make any representations, provide a warranty, or take any responsibility for the functionality, content, or enduser support of third-party apps provided with your device.

11A cache is a memory location that is used to store data temporarily. If you have, or have tried to, access confidential info or a secure service, requiring passwords, clear the cache after each use. 12 Before starting the update, connect a charger or make sure the device battery has enough power.

13 A Warning: If you install a software update, you cannot use the device, even to make emergency calls, until the installation is completed and the device is restarted.

14 Nokia may use personal data for certain uses relating to this service, as detailed in the Nokia privacy policy or other applicable terms.

15 ① Important: This device is designed to be used with a standard SIM card (see figure) only. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card. Please consult your mobile operator

for the use of a SIM card that has a mini-UICC cutout



16 Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.



17 Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

on the card.

18 • Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

19 Do not connect products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external

device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels. 20 ① Important: Before sharing your location, always consider carefully with whom you are sharing. Check the privacy settings of the social networking service you are using, as you might share your location with a large group of people.

people.
21 Some content is generated by third parties and not Nokia. The content may be inaccurate and is subject to availability.

22 Contents of digital maps may sometimes be inaccurate and incomplete. Never rely solely on the content or the service for essential communications, such as in emergencies.

23 If the product contains maps of either of the below countries, the info corresponding to the country in question applies: Ecuador: INSTITUTO GEOGRÁFICO MILITAR DEL ECUADOR; Authorization N° IGM-2011-01-PCO-01 (January 25, 2011) Guatemala: Approved by INSTITUTO GEOGRÁFICO

NACIONAL – IGN Resolution No 186-2011. 24 The list of countries and territories included in the time zone settings does not imply sovereignty. 25 For additional product support info, see the warranty and reference leaflet included with your Nokia device.

#### **Product and safety** information

## Network services and

Network services and costs
You can only use your device on the WCDMA 850, 1900 and GSM 850, 900, 1800, 1900 MHz networks. You need a subscription with a service provider.
Using some features and downloading content require a network connection and may result in data costs. You may also need to subscribe to some

also need to subscribe to some features.

- Emergency calls

  1. Make sure the device is switched on.

  2. Check for adequate signal
- strength.

- You may also need to do the following:
  Put a SIM card in the device, if supported by your device.
  Switch the call restrictions off in your device, such as call barring, fixed dialling, or
- closed user group.

   Make sure the flight profile is not activated.
- If the device keys are locked, unlock them.

3. Press the end key

- 3. Press the end key repeatedly, until the home screen is shown.
  4. Type in the official emergency number for your present location. Emergency call numbers vary by location.
  5. Press the call key.
  6. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

  When you switch your device.

When you switch your device on for the first time, you are asked to create your Nokia account. To make an emergency call during the account setup, press the call key. • Important: Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Take care of your device Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry.
   Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device
- Do not use or store the device in dusty or dirty areas.
   Do not store the device in
- high temperatures. High temperatures may damage
- the device or battery.

   Do not store the device in cold temperatures. When the device warms to its

- normal temperature,
  moisture can form inside the
  device and damage it.

  Do not open the device other
  than as instructed in the user guide.
  • Unauthorised modifications
- may damage the device and violate regulations
- violate regulations governing radio devices.

  Do not drop, knock, or shake the device. Rough handling can break it.

  Only use a soft, clean, dry cloth to clean the surface of the device.
- the device.

   Do not paint the device. Paint can prevent proper operation.

- For optimal performance, switch the device off and remove the battery from time to time.

  • Keep the device away from
- Keep the device away from magnets or magnetic fields.
   To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

  During extended operation, the device may feel warm. In most cases, this is normal. If the device is not working properly, take it to the nearest authorised service facility.

authorised service facility.

#### Recycle



When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. For info on how to recycle your old Nokia products and where to find collection sites, go to

www.nokia-latinoamerica.com/reciclaje, or call the Nokia Contact Center. Recycle packaging and user guides at your local recycling

scheme.
When you cooperate and deliver all these materials to

one of the available collection sites, you contribute in helping the environment and help to ensure the health of future

generations.
All electrical and electronic products and batteries may contain recycleable metals and other potentially hazardous other potentially hazardous substances and must be taken to their respective collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not related materials. Do not dispose of these products as unsorted municipal waste, as this may cause contamination

of the environment or risks to of the environment or risks to human health. All Nokia products are in compliance to the applicable industry international production standards and to all requirements defined by the requirements defined by the competent government agencies. For more info on the environmental attributes of your device, see <a href="https://www.nokia.com/ecoprofile">www.nokia.com/ecoprofile</a> (in English).

About Digital Rights Management When using this device, obey all laws and respect local customs, privacy and legitimate rights of others,

including copyrights.
Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.
Digital rights management (DRM) protected content comes with an associated licence that defines your right

comes with an associated licence that defines your rights to use the content. With this device you can access content protected with OMA DRM 2.0. See the web user guide for further information about DRM.

**Battery and charger info** Use your device only with an original BL-4U rechargeable

battery. Nokia may make battery. Nokia may make additional battery models available for this device. Charge your device with AC-20 charger. Charger plug type may vary. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro LISB.

standard, and that can connect to your device micro USB connector, may also be compatible. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal replace. shorter than normal, replace the battery.

Battery safety
Always switch the device off
and unplug the charger before
removing the battery. To
unplug a charger or an
accessory, hold and pull the
plug, not the cord.
When your charger is not in
use, unplug it. If left unused, a
fully charged battery will lose
its charge over time.
Always keep the battery
between 15°C and 25°C (59°F
and 77°F). Extreme
temperatures reduce the
capacity and lifetime of the
battery. A device with a hot or
cold battery may not work cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object. battery or the other object.
Do not dispose of batteries in
a fire as they may explode.
Obey local regulations.
Recycle when possible. Do not
dispose as household waste.
Do not dismantle, cut, crush,
bend, puncture, or otherwise
damage the battery in any way.
If a battery leaks of not let If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert

foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged. Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre before continuing to use it. Never use a damaged battery Batteries may explode if Never use a damaged battery

or charger. Only use the charger indoors.

## Additional safety information

#### Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

#### **Medical devices**

Medical devices
Operation of radio
transmitting equipment,
including wireless phones, may
interfere with inadequately
shielded medical devices'
function. Consult a physician
or the medical device's

manufacturer to determine if it is adequately shielded from external radio energy.

# Implanted medical devices To avoid potential interference, manufacturers of implanted medical devices recommend a minimum recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should: • Always keep the wireless

- device more than 15.3 centimetres (6 inches) from
- the medical device. Not carry the wireless device in a breast pocket.

- Hold the wireless device to the ear opposite the medical
- the ear opposite the medical device.

  Switch the wireless device off if there is any reason to suspect that interference is taking place.

  Follow the manufacturer directions for the implanted medical device.

medical device.
If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

#### Accessibility solutions

Nokia is committed to making mobile phones easy to use for all individuals, including those

with disabilities. For more information, visit the Nokia website at

www.nokiaaccessibility.com (in English).

Hearing
Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.
Some wireless devices may interfere with some hearing aids

aids.

Nickel
Note: The surface of this device does not contain nickel in the platings. The surface of this device contains stainless steel.

# Protect your device from harmful content Your device may be exposed to

viruses and other harmful content. Take the following

- Per cautions:
   Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth

connections from sources

- you do not trust.

  Only install and use services and software from sources that you trust and that offer
- that you trust and that offer adequate security and protection.

  Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
- computer.
   If you access preinstalled bookmarks and links to third party internet sites, take the

appropriate precautions. Nokia does not endorse or assume liability for such

## **Operating environment** This device meets radio

frequency exposure guidelines in the normal use position at in the normal use position at the ear or at least 1.5 centimetres (5/8 inch) away from the body. Any carry case, belt clip, or holder for bodyworn operation should not contain metal and should position the device the above-stated distance from your body.
The sending of data files or

messages requires a quality

network connection and may network connection and may be delayed until such a connection is available. Follow the separation distance instructions until the sending is completed.

**Vehicles** Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the ror more into, check with the manufacturer of your vehicle or its equipment.
Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly

that all wireless device that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

## Potentially explosive

**environments** Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death.

Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

Certification information (SAR) This mobile device meets guidelines for exposure to

radio waves.
Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over 10 grams of tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That

amount changes depending on a number of factors such as how close you are to a network base station. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0.85 W/kg. Use of device accessories may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band. Additional SAR information may be provided under product information at www.nokia.com.

Your mobile device is also designed to meet the

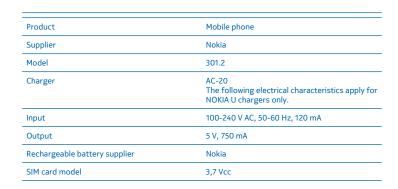
requirements for exposure to radio waves established by the Federal Communications Commission (USA) and Industry Canada. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is 1.25 W/kg and when properly worn on the body is 0.98 W/kg.

Nokia support messages To help you take maximum advantage of your phone and services, you receive free customised text messages from Nokia. The messages contain tips and tricks and support. To stop receiving the messages, select Menu > Settings > Nokia account > News and Offers.

News and Orrers.
To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription are sent to Nokia when you use the phone for the first time. Some or all information may also be sent to Nokia when updating software. This information may be used as specified in the

privacy policy, available at www.nokia.com.

Electrical information of the device
This information applies only in Mexico.



Copyrights and other notices
DECLARATION OF

DECLARATION OF CONFORMITY

CE0168

Hereby, NOKIA CORPORATION declares that this RM-841 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at www.nokia.com/global/ www.nokia.com/global/ declaration/declaration-of**conformity** (in English). The availability of products, features, apps and services

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Downloading of maps, games, music and videos and uploading of images and videos may involve transferring large amounts of data. Your service provider may charge for the data transmission. The availability of particular products, services and features may vary by region. Please check with your local Nokia dealer for further details and availability of language options. FCC/MEXICO NOTICE
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may

not cause harmful not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by Nokia could void the user's authority to operate approved by Nokia could void the user's authority to operate this equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful equipment does cause narmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or

more of the following

- measures:
  Reorient or relocate the receiving antenna.
  Increase the separation between the equipment and receiver.
- between the equipment and receiver.

  Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

  Consult the dealer or an experienced radio/TV
- experienced radio/1V technician for help. TM © 2013 Nokia. All rights reserved. Third party product/ names may be TM of respective owner.

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