

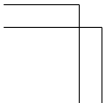


# Nokia Lumia 520



**Welcome to the  
Nokia Lumia 520**

9260456 Issue 14 EN







## Psst...

This guide isn't all there is...

There's a user guide in your phone – it's always with you, available when needed. On the start screen, swipe left, and tap **i** **Nokia Care**.

For the online user guide, even more info, and troubleshooting help, go to [www.nokia.com/support](http://www.nokia.com/support). You can also scan the code to go to the website. Press  and tap . Point the camera at the code, and tap the result.

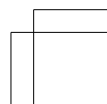
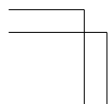


Check out the videos at [www.youtube.com/NokiaSupportVideos](http://www.youtube.com/NokiaSupportVideos).

For info on Nokia Service terms and Privacy policy, go to [www.nokia.com/privacy](http://www.nokia.com/privacy).

### First start-up

Your new phone comes with great features that are installed when you start your phone for the first time. Allow some minutes while your phone sets up.



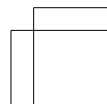
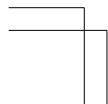


## Quick Guide

Nokia Lumia 520

### Contents

Safety	4
Keys and parts	6
Get started	9
Get the basics	12
Take your friends with you	14
Add a personal touch	15
Take photos and share	16
Product and safety information	21



## Safety

We invite you to read the instructions on this guide before using the device.



### SWITCH OFF IN RESTRICTED AREAS

Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.



### ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.



### INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.



### QUALIFIED SERVICE

Only qualified personnel may install or repair this product.



### BATTERIES, CHARGERS, AND OTHER ACCESSORIES

Use only batteries, chargers, and other accessories approved by Nokia for use with this device. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may be compatible. Do not connect incompatible products.



### KEEP YOUR DEVICE DRY

Your device is not water-resistant. Keep it dry.



### GLASS PARTS

The device screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch the glass parts of the device or



attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by qualified service personnel.



**PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

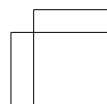
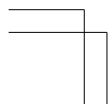


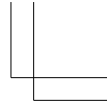
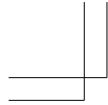
**SAR**

This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 centimetres (5/8 inch) away from the body. The specific maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more info, go to [www.sar-tick.com](http://www.sar-tick.com).



When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.



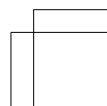
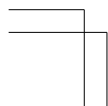


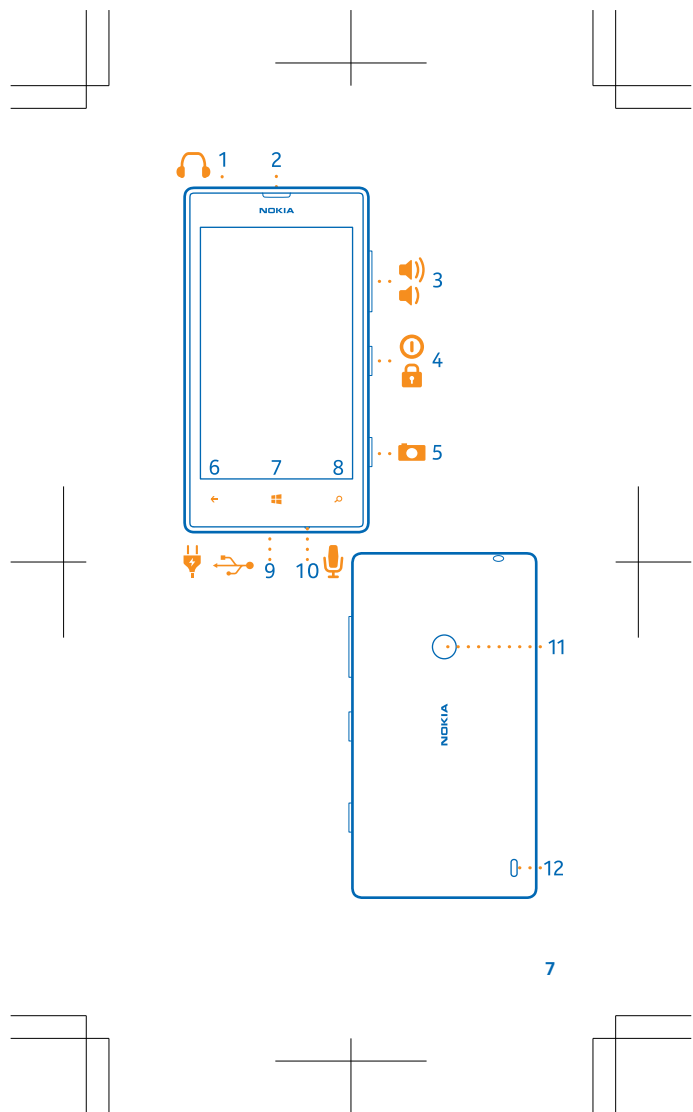
### Keys and parts

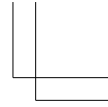
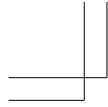
- 1 Connector for headphones and loudspeakers (3.5 mm)
- 2 Earpiece
- 3 Volume keys
- 4 Power/Lock key
- 5 Camera key
- 6 Back key
- 7 Start key
- 8 Search key
- 9 Micro-USB connector
- 10 Microphone
- 11 Camera lens
- 12 Loudspeaker



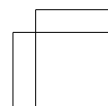
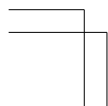
6



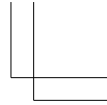
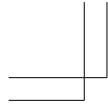




Some of the accessories mentioned in this user guide may be sold separately.







## Get started

Before you start using your phone, remove the back cover to insert the micro-SIM card.

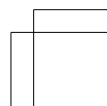
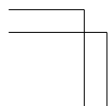
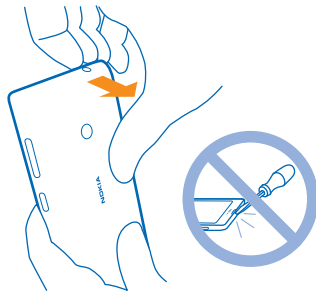
### Remove the back cover

Make sure the phone is switched off.

1. At the top corner of the phone, put the nail of your index finger in the seam between the screen frame and the back cover. Press the middle of the back cover, and bend the cover to loosen the top hooks.

Do not use any sharp tools, as they may damage the screen.

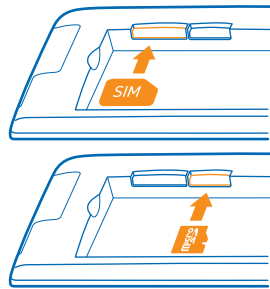
2. Remove the back cover.



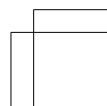
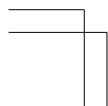


**Insert the micro-SIM and memory card**

1. If the battery is in, lift it out.
2. Push the SIM into the SIM slot until it is fully inserted. Make sure the contact area is face-down.
3. If you have a microSD card, push the card into the memory card slot until it locks into place.



10





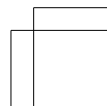
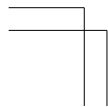
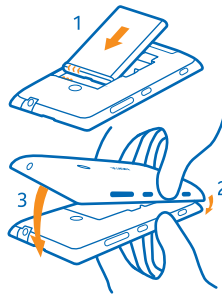
### Replace the battery and back cover

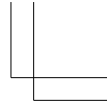
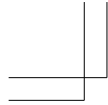
1. Line up the battery contacts, and put the battery in.
2. Press the bottom corner of the back cover against the bottom corner of your phone.
3. Press the back of the cover until it snaps into place. Don't press the keys while attaching the cover.

### Charge the battery

Plug the charger into a wall outlet, and connect the charger to your phone.



If the battery is completely discharged, it may need to charge for up to 20 minutes before you can use your phone. The charging indicator may not be displayed in this time.





## Get the basics

### Make a call

1. Tap  > , type in the phone number, and tap **call**. To type in the + character, used for international calls, tap and hold **0**.

The + character only works from abroad. The + character may not work in all regions. In this case, enter the international access code directly.

2. To end the call, tap **end call**.


### Lock the keys and screen

Press the power key briefly.

To unlock, press the power key, and drag the lock screen up.

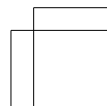
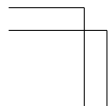
### Switch between views and apps

To switch between the start screen and the apps menu, simply swipe left or right.

To switch between open apps, press and hold , and choose the app you want.

### Personalise the start screen

To move a tile on the start screen, place your finger on the item for a second or two, and drag the item to a new location.






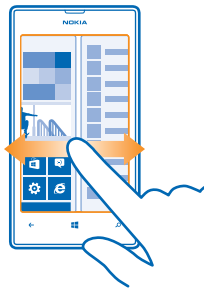
## Get to know your phone

Your phone has two views, making it easy for you to keep up with what's going on.

To switch between the start screen and the apps menu, simply swipe left or right.

★ **Tip:** To switch between open apps, press and hold , and choose the app you want.


★ **Tip:** To move a tile on the start screen, place your finger on the item for a second or two, and drag the item to a new location.





## Take your friends with you



Get in touch with your friends, family, colleagues, you name it. The People hub is the place to manage all your contact info.

1. To transfer contacts and text messages from your old phone, on the start screen, swipe left, and tap  **Transfer my Data**.
2. Follow the instructions shown, and tap **continue**.
3. Switch Bluetooth on, select your old phone from the list, and follow the instructions shown on both phones.



Not all phones may be compatible.

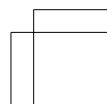
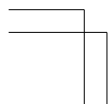
If your old phone is a Windows Phone device, you can also sync your contacts to your Microsoft account, and import them straight to your new phone.

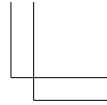
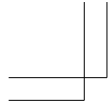
### Add a new contact

Tap , swipe to all, and tap .

### Import contacts from a SIM card

Tap , swipe to all, and tap  > **settings > import SIM contacts**.









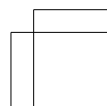
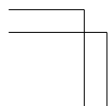
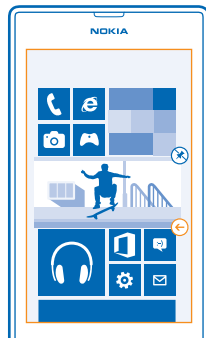
## Add a personal touch

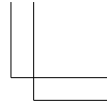
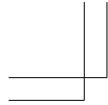
Your start screen contains live tiles that show you what's going on.

Pin your favourite apps, browser bookmarks, and more to the start screen. To pin, for example, an app, swipe left to the apps menu, tap and hold the app, and tap **pin to Start**.

To resize a tile, tap and hold the tile, and tap the arrow , , or .


★ **Tip:** To change the look and feel of your phone, tap  **Settings** > **theme**.



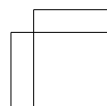
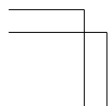


### Take photos and share

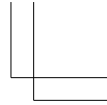
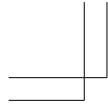
Shoot photos with your phone camera, and share them instantly.

1. To switch the camera on, press the camera key.
2. Press the camera key halfway down to lock the focus. To take the photo, press the camera key down fully.
3. You can share your photo right after taking it. Just swipe right, and tap  > **share...**

Need to capture a moment quickly? To switch on the camera when your phone is locked, press and hold the camera key for a couple of seconds.





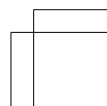
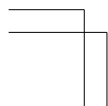
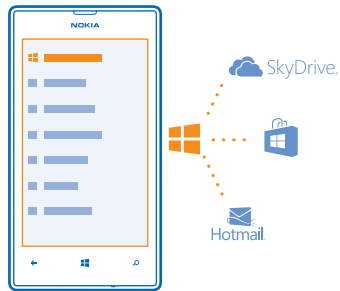


## Create a Microsoft account

To get apps from Store or access more Microsoft services, such as SkyDrive or Hotmail, your phone guides you to create a Microsoft account.

You can also sign in to your existing Microsoft account, which you use to access, for example, Hotmail.

Your phone needs to connect to the internet. If you don't have data plan, the data transmission costs may pile up quickly. For info about possible data costs, contact your network service provider.






## Help and tips

Get the most out of your phone while getting the battery life you need.

If you want to save battery power, you can:

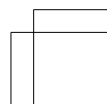
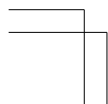
- Switch battery saver mode on. On the start screen, swipe left, and tap  **Settings** > **battery saver**.
- Close data connections, such as Bluetooth or wireless networks, when you're not using them.
- Set your phone to check for new mail less frequently.
- Lower the screen brightness, and set the screen to switch off after a shorter time.
- Mute unnecessary sounds, such as key tones.

### If your phone freezes

If your phone isn't responding, take the battery out for a few seconds. Put the battery back in, and switch your phone on again. No content, such as contacts or messages, is deleted.

If your issue remains unsolved, contact your network service provider or Nokia for repair options. Before sending your phone for repair, always back up your data, as all personal data in your phone may be deleted.

Find the answers to technical questions related to your phone, and the nearest authorized repair center addresses at [www.nokia.com/support](http://www.nokia.com/support). For the list of Mexico Repair Centers, see the leaflet attached to this sales package.



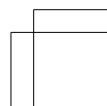
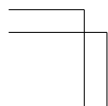


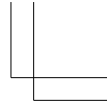
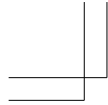
### **Nokia authorized repair centers**

Find the answers to technical questions related to your phone, and the nearest authorized repair center addresses at [www.nokia.com/support](http://www.nokia.com/support).


For the list of Mexico Repair Centers, see the leaflet attached to this sales package.

For tips and instructions on how to take care of your phone, see your phone user guide.

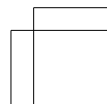
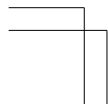




### Find your model number and serial number (IMEI)

If you need to contact Nokia Care or your service provider, you may need info such as the model number and the serial number (IMEI). To see the info, tap  **Settings** > **about**.

You can also find the info on your phone label, which is located under the battery.





## Feature-specific instructions

Using services or downloading content may cause the transfer of large amounts of data, which may result in data costs. The availability of payment methods depends on your country of residence and your network service provider.

**Important:** This device is designed to be used with a mini-UICC SIM card, also known as a micro-SIM card only. A micro-SIM card is smaller than the standard SIM card. Use of incompatible SIM cards, or use of SIM card adapters, may damage the card or the device, and may corrupt data stored on the card.

**Note:** Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.



Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

Do not connect products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

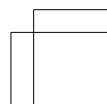
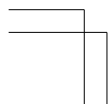
The list of countries and territories included in the time zone settings does not imply sovereignty.

The software in this device includes software licensed by Nokia from Microsoft Corporation or its affiliates. To access the Windows Phone software license terms, select **Settings > about**. Please read the terms. Please note that by using the software, you accept the terms. If you do not accept the terms, do not use the device or software. Instead contact Nokia or the party from which you purchased the device to determine its return policy.

## Product and safety information

### Network services and costs

You can only use your device on the WCDMA 900, 2100 and GSM/EDGE 850, 900, 1800, 1900 MHz networks. You need a subscription with a service provider.





Using some features and downloading content require a network connection and may result in data costs. You may also need to subscribe to some features.

### Make an emergency call

1. Make sure the phone is switched on.
2. Check for adequate signal strength.

You may also need to do the following:

- Put a SIM card in the device.
- Switch the call restrictions off in your phone, such as call barring, fixed dialling, or closed user group.
- Make sure **flight mode** is not switched on.
- If the phone screen and keys are locked, unlock them.

3. Press .

4. Select .

5. Select .

6. Type in the official emergency number for your present location. Emergency call numbers vary by location.

7. Select **call**.

8. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

When you switch your phone on for the first time, you are asked to create your Microsoft account and set up your phone. To make an emergency call during the account and phone setup, tap **emergency call**.

**Important:** Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

### Take care of your device

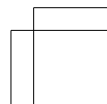
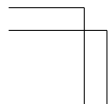
See the in-device user guide for important instructions on how to take care of your device.

**Recycle**



When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. For info on how to recycle your old Nokia products and where to find collection sites, go to [www.nokia-latinoamerica.com/reciclaje](http://www.nokia-latinoamerica.com/reciclaje), or call the Nokia Contact Center.

Recycle packaging and user guides at your local recycling scheme.





When you cooperate and deliver all these materials to one of the available collection sites, you contribute in helping the environment and help to ensure the health of future generations. All electrical and electronic products and batteries may contain recyclable metals and other potentially hazardous substances and must be taken to their respective collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not dispose of these products as unsorted municipal waste, as this may cause contamination of the environment or risks to human health. All Nokia products are in compliance to the applicable industry international production standards and to all requirements defined by the competent government agencies. For more info on the environmental attributes of your device, see [www.nokia.com/ecoprofile](http://www.nokia.com/ecoprofile) (in English).

#### About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.



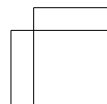
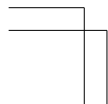
#### Battery and charger info

Use your device only with an original BL-5J rechargeable battery. Charge your device with AC-20AR, AC-20E, or AC-20U charger. Charger plug type may vary. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may also be compatible. Nokia may make additional battery or charger models available for this device.



#### Battery and charger safety

Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold and pull the plug, not the cord. When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time. Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily. Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object. Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste. Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin





or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre before continuing to use it. Never use a damaged battery or charger. Do not charge your device during a lightning storm. Only use the charger indoors.

#### Additional safety information

##### Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

##### Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

##### Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

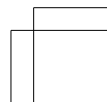
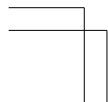
If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

##### Accessibility solutions

Nokia is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit the Nokia website at [www.nokiaaccessibility.com](http://www.nokiaaccessibility.com) (in English).

##### Hearing

**▲ Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.







Some wireless devices may interfere with some hearing aids.

**Nickel**

The surface of this device is nickel-free.

**Vehicles**

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment. Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

**Potentially explosive environments**

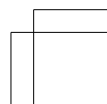
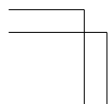
Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

**Certification information (SAR)**

**This mobile device meets international guidelines for exposure to radio waves.**

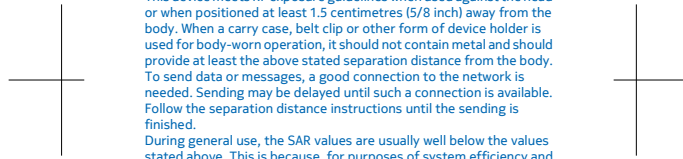
Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization ICNIRP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.

SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands. The maximum recorded SAR values for this device are:





	Maximum SAR value	Frequency bands used when Maximum SAR value was recorded
When held against the head	1.09 W/kg over 10g	3-slot GPRS 900 and WLAN 2450
When operated at a separation distance of 1.5 centimetres (5/8 inch) from the body	0.97 W/kg over 10g	3-slot GPRS 900 and WLAN 2450



Your mobile device is also designed to meet the United States Federal Communications Commission (FCC) guidelines. FCC ratings for your device and more information on SAR can be found at [transition.fcc.gov/oet/rfsafety/sar.html](http://transition.fcc.gov/oet/rfsafety/sar.html).

This device meets RF exposure guidelines when used against the head or when positioned at least 1.5 centimetres (5/8 inch) away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body. To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value. Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values. The latest available SAR information for this and other Nokia device models can be found at [www.nokia.com](http://www.nokia.com).

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at [www.who.int/peh-emf/en](http://www.who.int/peh-emf/en).



### Nokia support messages

To help you take maximum advantage of your phone and services, you may receive messages from Nokia. The messages may contain tips and tricks and support. To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription may be sent to Nokia when you use the phone for the first time. This information may be used as specified in the privacy policy, available at [www.nokia.com](http://www.nokia.com).

### Nokia Care

For questions regarding your plans, billing or network please contact your operator. For questions regarding your Nokia product and warranty, please visit the support pages for your country at [www.nokia.com/support](http://www.nokia.com/support).

### Electrical information of the device

This information applies only in Mexico.

Product	Mobile phone
Supplier	Nokia
Model	520
Charger	AC-20U The following electrical characteristics apply for NOKIA U chargers only.
Input	100-240 Vca, 50-60 Hz, 60-300 mA
Output	5,0 Vcc, 350-1 500 mA
Rechargeable battery supplier	Nokia
Phone power consumption	3,7 Vcc

### Copyrights and other notices

DECLARATION OF CONFORMITY

**CE 0168**

Hereby, NOKIA CORPORATION declares that this RM-914 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of



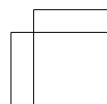
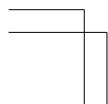
Conformity can be found at [www.nokia.com/global/declaration/declaration-of-conformity](http://www.nokia.com/global/declaration/declaration-of-conformity) (in English).  
The availability of products, features, apps and services may vary by region. For more info, contact your Nokia dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.  
The contents of this document are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. Nokia reserves the right to revise this document or withdraw it at any time without prior notice.



To the maximum extent permitted by applicable law, under no circumstances shall Nokia or any of its licensors be responsible for any loss of data or income or any special, incidental, consequential or indirect damages howsoever caused.  
Reproduction, transfer or distribution of part or all of the contents in this document in any form without the prior written permission of Nokia is prohibited. Nokia operates a policy of continuous development. Nokia reserves the right to make changes and improvements to any of the products described in this document without prior notice.  
Downloading of maps, games, music and videos and uploading of images and videos may involve transferring large amounts of data. Your service provider may charge for the data transmission. The availability of particular products, services and features may vary by region. Please check with your local Nokia dealer for further details and availability of language options.



**FCC/MEXICO NOTICE**  
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more info, go to [transition.fcc.gov/oet/rfsafety/ef-faqs.html](http://transition.fcc.gov/oet/rfsafety/ef-faqs.html). Any changes or modifications not expressly approved by Nokia could void the user's authority to operate this equipment.  
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the





equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

TM & © 2013 Nokia. All rights reserved. Third party products/names may be TMs of their respective owners.  
The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Nokia is under license.  
This product is licensed under the MPEG-4 Visual Patent Portfolio License (i) for personal and noncommercial use in connection with information which has been encoded in compliance with the MPEG-4 Visual Standard by a consumer engaged in a personal and noncommercial activity and (ii) for use in connection with MPEG-4 video provided by a licensed video provider. No license is granted or shall be implied for any other use. Additional information, including that related to promotional, internal, and commercial uses, may be obtained from MPEG LA, LLC. See [www.mpegla.com](http://www.mpegla.com) (in English).



## NOKIA MANUFACTURER'S LIMITED WARRANTY FOR NOKIA WITH WINDOWS PHONE



**Note:** This Manufacturer's Limited Warranty ("Warranty") is applicable only for authentic Nokia products with Windows Phone sold through authorised Nokia Inc. or its affiliated companies and its authorised channels.

**Note:** This Warranty does not limit the rights you may have under any mandatory consumer protection laws of your country.

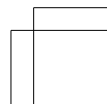
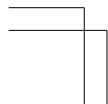
### 1. GENERAL

Nokia Corporation, its affiliated companies, in case of Mexico, Nokia México S.A. de C.V., ("Nokia") provides this Warranty for the Nokia product(s) included in the original sales package ("Product").

Nokia México S.A. de C.V. has its main offices at Guillermo González Camarena No. 1200, Piso 15, Col. Lomas de Santa Fe, Deleg. Álvaro Obregón, C.P. 01210, México D.F., México. The Warranty may be enforced at the Authorized Service Centres identified herein.

Your Product is a sophisticated electronic device. Nokia strongly encourages you to read and follow its user guide. Please also note that your Product may contain parts, which can be damaged if not handled very carefully.

During the warranty period, Nokia or a Nokia authorised service centre will remedy defects in materials and workmanship free of charge and in a commercially reasonable timeframe not to exceed thirty (30) days counted as from the date when the Product is delivered by the final





user to any Nokia Authorized Service Centre by either repairing or replacing your Product for a new identical product, or by a new product with similar specifications, at its option.  
This Limited Warranty is valid and enforceable solely in the country where the Product has been purchased for the first time from Nokia or its authorized channels by an end-user.

## 2. WARRANTY PERIOD

The warranty period starts when the Product is sold to an end-user for the first time. This can be evidenced by the proof of purchase issued by the first retailer.

Nokia warrants the items in the sales pack as follows:

- 1 Twelve (12) months for the main device, in which is already included the legal warranty period when applicable;
- 2 Six (6) months for the main device battery and accessories;
- 3 Twelve (12) months for the main device battery if the battery is integrated within the device and non-removable;
- 4 Three (3) months\* for the CD-ROM and memory cards.

\*For the Republic of Argentina the warranty is valid for six (6) months in accordance with Law 24.240/93).

To the extent permitted by the applicable law, no repair or replacement will renew or extend the warranty periods. However, original or replacement parts or replacement Products provided under this Warranty will be covered by this Warranty for the remainder of the original warranty period or for sixty (60) days from the date of repair or replacement, whichever is longer.

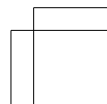
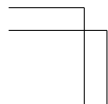
## 3. HOW TO OBTAIN YOUR WARRANTY SERVICE

If you suspect that your Product may require service under this Warranty, please first visit [www.nokia.com](http://www.nokia.com), select the applicable region, and follow any instructions on how to troubleshoot the suspected issue and how to proceed. You can also send an e-mail or, in certain countries, call a Nokia call centre for assistance (call rates may apply). You can find information about how to contact Nokia at [www.nokia.com/support](http://www.nokia.com/support). If you call a Nokia call centre or use other available support, please have the following information readily available:

- Your name, address, telephone number, Nokia user account details, and other contact information;
- Your Product type, name, model number, product code, and serial number, which are available from the sales package of your Product;
- Date and place of purchase, as well as the name of the retailer from whom your Product was first purchased; and
- A short description of the issue affecting your Product.

If you visit a Nokia authorised service centre for assistance under this Warranty, please remember to bring along the original proof of purchase.

You must inform Nokia or a Nokia authorised service centre of the issue affecting your Product within a reasonable time from noticing it and always before the applicable warranty period expires (see section 2 above).





If available at your region, Nokia recommends that you register your Product with Nokia or activate a Nokia user account, which may in some circumstances enable Nokia to provide you a more personalised warranty service.

In order to enforce this Warranty in México, you must provide (a) the Product; and (b) this Limited Warranty Policy, duly sealed by the corresponding sales agent. In order to enforce this Warranty in other countries, you must provide: (a) the Product; and (b) the original proof of purchase.

The addresses of Authorized Service Centres can be found at <http://www.nokia-latinoamerica.com/soporte/asistencia-tecnica-y-reciclaje/opciones-y-ubicaciones-de-reparacion> (in Spanish) or <http://www.nokia-latinoamerica.com/support/repair-and-recycle/repair/care-points> (in English).

#### 4. WHAT THIS WARRANTY DOES NOT COVER

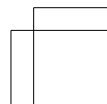
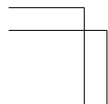
To the extent permitted by the applicable law, this warranty does not cover the following:

- 1 User guides;
- 2 Any third party software, settings, content, data, or links installed or downloaded onto your Product at any time;
- 3 Nokia and third party services or enabling clients (please read the terms and conditions that may accompany the services to review your applicable rights and obligations);
- 4 Normal wear and tear;
- 5 Reduced charging capacity of the battery, which is a result of the natural end of life process of batteries;
- 6 Defects or damage caused by: (a) misuse, (b) not using your Product in accordance with the user guide, (c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Nokia, (d) any products combined with your Product by a third party, or (e) other acts beyond Nokia's reasonable control;
- 7 Damage caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems or networks;
- 8 Pixel defects in your Product's display that are within the scope of industry standards. For more information on pixel defects and industry standards, please visit [www.nokia.com](http://www.nokia.com).

This Warranty is not valid if:

- 1 Your Product has been (a) opened, modified, or repaired without Nokia's authorisation, or (b) repaired with unauthorised spare parts.
- 2 Your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way.
- 3 The software your product runs on has been modified.

For the purposes of this Warranty, all software that Nokia has preinstalled on the product and which is necessary for its normal operation is considered Nokia software. Nokia does not warrant that any Nokia software (including updates and upgrades) provided with,





in, or for your Product will meet your requirements, work in combination with any hardware or software not provided by Nokia, that the operation of Nokia software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected. For Nokia software related defects, Nokia or a Nokia authorised service centre will make available the latest version of the Nokia software for reinstallation on your Product. Some Nokia software may be subject to separate licence terms. Please refer to [www.nokia.com](http://www.nokia.com) or the license terms, which apply to the Nokia software, for information on support that may be available for it.

**5. OTHER IMPORTANT NOTICES**

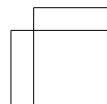
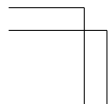
An independent operator provides the SIM card and the cellular or other network or system on which your Product operates. Therefore, Nokia does not assume any responsibility for the operation, availability, coverage, data plans, services, or range of the cellular or other networks or systems.

All parts of your Product that Nokia has replaced become Nokia's property. Unless prohibited by the applicable law, when repairing or replacing your Product, Nokia may use new or re-conditioned parts or products. In case subject to the local applicable legislation requires the end user to be made aware of and/or approve the use of reconditioned parts or products on the repair or replacement process, this paragraph and the disclaimer included on the service order or equivalent document shall be deemed as sufficient evidence of the fulfilment of such requirements. If this Warranty does not cover your Product or the issue based on which it requires service, you will be informed and provided with a quotation for out-of-warranty repair (provided that the requested service is within the scope of the services provided by the service centre). Nokia and its authorised service centres reserve the right to charge for the out-of-warranty repair or replacement of your Product, as well as a handling fee. Your Product may contain country specific elements, including software. The warranty services available in a particular country may be limited to the Products and country specific elements available in that country. Also, if your Product has been re-exported from its original destination to another country, your Product may contain country specific elements that are not considered a defect under this Warranty even if they would not be operational.

If, at any time, any provision hereof is declared invalid or unenforceable in any aspect by a court of competent jurisdiction, the validity and enforceability of the remaining provisions shall in no way be affected or impaired and they shall remain in full force and effect.

**6. LIMITATION OF NOKIA'S LIABILITY**

To the extent permitted by applicable law(s), Nokia shall not under any circumstances be liable, either expressly or implicitly, for any damages or losses of any kind whatsoever resulting from loss of, damage to, or corruption of, content or data or the recreation or transfer thereof even if such loss, damage, or corruption was a result of a defect in your Product. **Please note that you should always back**

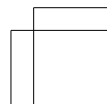
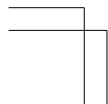






**up all data and content (including, without limitation, any licence numbers and activation codes) stored on your Product before taking your Product in for service since service activities may erase all data from your Product.**

TO THE EXTENT PERMITTED BY APPLICABLE LAW(S) NOKIA SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY LOSS OF PROFIT, PRODUCTS OR FUNCTIONALITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS OR DAMAGE. To the extent permitted by applicable law, Nokia's liability shall be limited to the purchase value of your Product, and in case of Mexico, if applicable, Nokia will support the costs of transportation of the Product within its network of authorised service centres. The limitations in this clause 6 shall not apply in case of Nokia's negligence or intentional misconduct or in case of death or personal injury resulting from Nokia's proven negligence.





**NOKIA**  
Connecting People

**GARANTÍA LIMITADA CERTIFICADA**

Para los teléfonos Nokia adquiridos en Latinoamérica

NOMBRE DEL COMPRADOR: \_\_\_\_\_

MODELO: \_\_\_\_\_

Nº DE SERIE: \_\_\_\_\_

DOCUMENTO DE IDENTIDAD: \_\_\_\_\_

FECHA DE COMPRA: \_\_\_\_\_

DIRECCIÓN DE CENTRO DE SERVICIO AUTORIZADO: \_\_\_\_\_

REVENDEDOR: \_\_\_\_\_