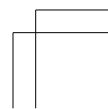
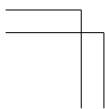
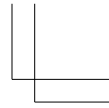
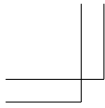


**Product name missing**  
Welcome to the Product name missing



Issue 1 EN





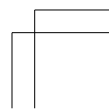
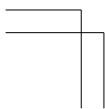
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**Psst...**

For info on Nokia Service terms and Privacy policy, go to [www.nokia.com/privacy](http://www.nokia.com/privacy).



**2**





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## Contents

<b>Safety</b>	<b>4</b>	<b>Help and support</b>	<b>62</b>
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3



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## Safety

We invite you to read the instructions on this guide before using the device.



### SWITCH OFF IN RESTRICTED AREAS

Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.



### ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.



### INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.



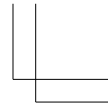
### QUALIFIED SERVICE

Only qualified personnel may install or repair this product.




### BATTERIES, CHARGERS, AND OTHER ACCESSORIES

Use only batteries, chargers, and other accessories approved by Nokia for use with this device. Do not connect incompatible products.



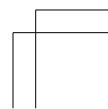
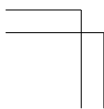
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 **KEEP YOUR DEVICE DRY**

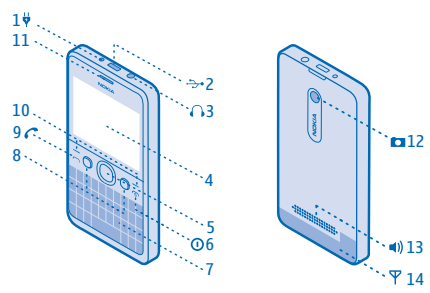
Your device is not water-resistant. Keep it dry.

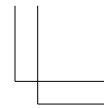
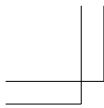
 **PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.



**Get started**  
Keys and parts





- 1 Charger connector
- 2 Micro-USB connector
- 3 Headset connector (3.5 mm)
- 4 Screen
- 5 Scroll key
- 6 End/Power key
- 7 Keyboard
- 8 Shortcut keys
- 9 Call key
- 10 Selection keys
- 11 Earpiece

12 Camera lens. Before using the camera, remove the protective tape from the lens.

- 13 Loudspeaker
- 14 Antenna area

The antenna area is highlighted.

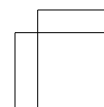
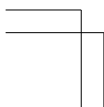
★ **Tip:** Lock the keys when not using your phone. Select **Menu**, and press the function key. To

unlock, select **Unlock**, and press the function key.

★ **Tip:** You can set your phone to ask for the lock code that you define. The default lock code is 12345.

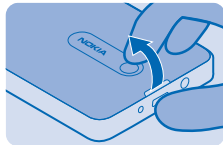
Your phone uses S40 software.

Some of the accessories mentioned in this user guide may be sold separately.

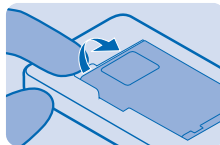


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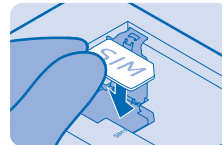
### Insert SIM card and battery



1. Switch the phone off, and remove the back cover.

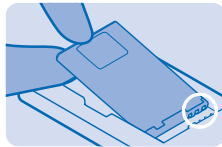
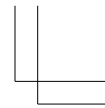
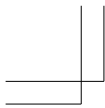


2. If the battery is in the phone, lift it out.



3. Lift the SIM holder, and put the SIM in, contact area face down.






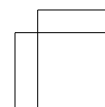
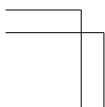
4. Line up the battery contacts, and put the battery in.



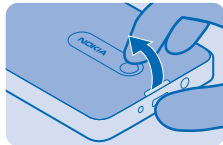
5. Press the back cover down until it locks into place.



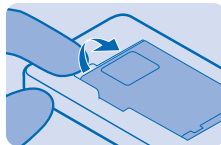
6. To switch on, press and hold  until the phone vibrates.



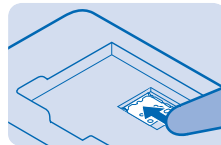
### Insert a memory card



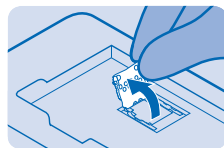
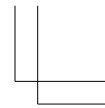
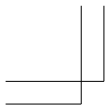
1. Switch the phone off, and remove the back cover.



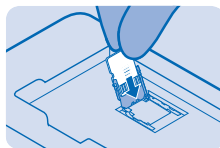
2. If the battery is in the phone, lift it out.



3. Slide the memory card holder towards the top of the phone.



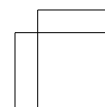
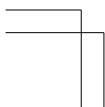
4. Lift the holder.

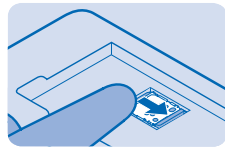
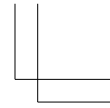
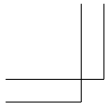


5. Put a compatible memory card in, contact area face down.

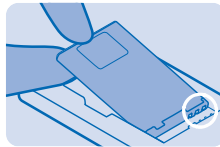


6. Lower the holder.





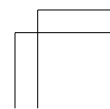
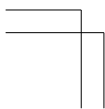
7. Slide the holder to the original position.



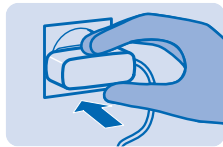
8. Line up the battery contacts, and put the battery in.



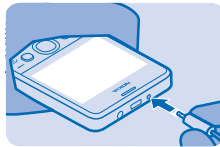
9. Press the back cover down until it locks into place.



### Charge the battery

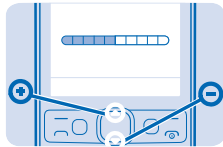


1. Plug the charger into a wall outlet.

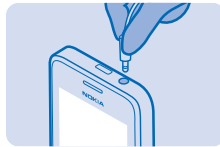


2. Connect the charger to the phone. See 3 on page 64. When done, unplug the charger from the phone, then from the wall outlet.

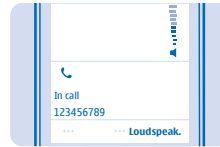
### Change the volume



1. While in a call, scroll up or down to change the volume.



2. You can also connect a compatible headset or other device to the headset connector.



3. To use the loudspeaker on your phone when calling, select **Loudspeaker**. You can also use the loudspeaker when listening to radio.

### Copy content from your old phone



Easily get your contacts, calendar entries, and other stuff to your new phone.

1. Switch Bluetooth on in both phones. To switch

Bluetooth on on your new phone, select **Menu > Settings > Connectivity > Bluetooth**.

2. On your new phone, select **Menu > Settings > Sync and backup > Copy from device**.

3. Select what you want to copy, then select **Done**.

4. Choose your old phone from the list of found devices.

5. If asked, create a one-time passcode (such as 123), and select **OK**.

6. Check that the codes match on both phones.

7. Follow the instructions shown on both phones.

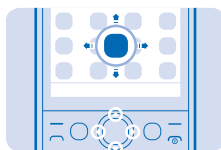
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## Basics

### Explore your phone



1. To see the apps and features of your phone, press **Menu**.

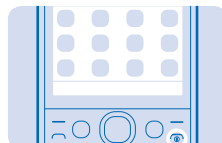
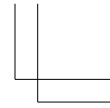
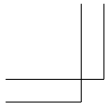


2. To go to an app or feature, press the scroll key up, down, left, or right.



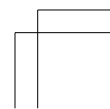
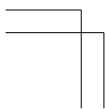
3. To open the app or select the feature, press **Select**.

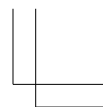





4. To go back to the previous view, press **Back**.


5. To go back to the home screen, press **Home**.






### Display indicators


 You have unread messages.


 You have unsent or failed messages.


 The keys are locked.


 An alarm is set.

 Bluetooth is on.

 The phone is connected to a GSM network.

 All incoming calls are forwarded to another number.

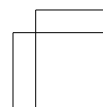
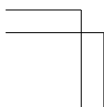
 The phone is connected to a headset.

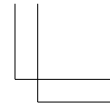
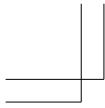
 The phone is connected to a device, such as a PC, with a USB cable.

The type of mobile network you're currently connected to may be

shown with a single letter, a combination of letters, or a combination of letters and numbers. For example, 2G, depending on your network service provider.

The icons may vary depending on your region or network service provider.



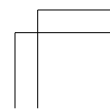
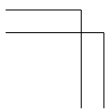


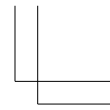
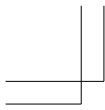
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### Prolong battery life

- Always charge the battery fully.
- Mute unnecessary sounds, such as key press sounds.
- Use wired headphones, rather than the loudspeaker.

To save power, you can:





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Lower the backlight brightness

Select **Menu > Settings > Display > Backlight**, and change the setting for **Backlight intensity**.

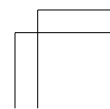
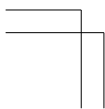


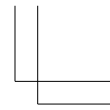
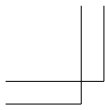
Set the backlight to switch off after a short time

Select **Menu > Settings > Display > Backlight**, and change the setting for **Backlight time-out**.

Use network connections selectively

- Switch Bluetooth on only when needed.
- To switch off automatic update of a mail account, select **Menu > Mail > Options > Settings** and an account, and switch **Update my Inbox: to Manually**.



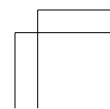
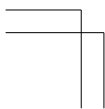


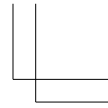
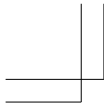
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• If you're listening to music or otherwise using your phone, but don't want to make or receive calls, switch flight mode on. Select **Menu > Settings > Profiles > Flight > Activate**.

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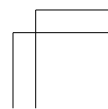
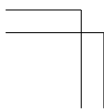


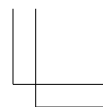
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### Personalise your home screen

1. Scroll down on the home screen, and select **Options > Personalise view**.
2. Select a bar and an item, such as **Notifications**.
3. Select **Done > Yes**.

★ **Tip:** To add more apps, scroll to the shortcut bar on the home screen, and select **Options > Change shortcut**.





### Change your ringtone



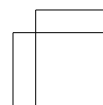
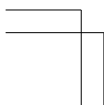
Set a different ringtone for each profile.

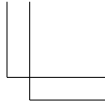
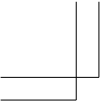
1. Select **Menu > Settings > Tones**, and scroll to **Ringtone**.
2. Select **Open Gallery**.

3. Select **Tones > Ringtones**.

4. Select the ringtone.

★ **Tip:** To switch between the silent and normal profile, press and hold **⌘**.





**Nokia Store**

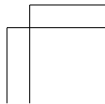
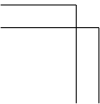


Download mobile games, apps, themes, wallpapers, and ringtones to your phone from Nokia Store. Select **Menu > Store**.

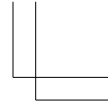
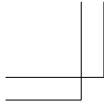
Many items are free of charge; some you need to pay for with your credit card or on your phone bill.

The availability of payment methods depends on your country of residence and your network service provider.

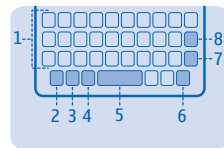
To learn more about Nokia Store, go to [store.ovi.com](http://store.ovi.com).





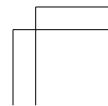
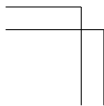


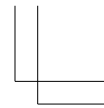
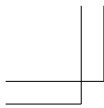
### Keys on the keyboard



8 Backspace key  
To start writing, select a text box. The keyboard layout can vary in different apps and languages.

- 1 Keyboard
- 2 Function key
- 3 Shift key
- 4 Sym key
- 5 Space key
- 6 Ctrl key
- 7 Enter key





### Write text

**Set the writing language**  
Select **Options > Writing language** and the language you want.

**Switch to number mode**  
Press the function key twice. To go back to letter mode, press the function key.

**Switch between character cases**  
Press the shift key.

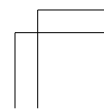
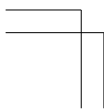
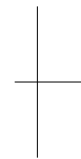
**Type in the number or character printed at the top right corner of a key**  
Press and hold the key. This feature is not available for all languages.

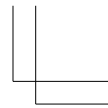
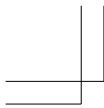
**Type in a special character or symbol**  
Press the sym key, and select the symbol.

**Type in an accented character**

While pressing and holding the sym key, press the character key repeatedly.

**Copy and paste text**  
Press and hold the shift key, and scroll to highlight text. Press and hold the ctrl key, and press **C** (copy), **X** (cut) or **V** (paste).





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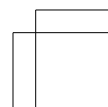
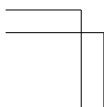
### Use predictive text

1. Start writing a word. Your phone suggests possible words.
2. To see alternative word matches, scroll down.
3. To confirm a word, press the space key.

**Switch predictive text on or off**  
Select **Options > More > Prediction** and select **On** or **Off**.

### Switch between predictive and traditional text

While pressing and holding the ctrl key, press the space key. You can also select and hold **Options**.



## People & messaging


### Make or answer a call

1. On the home screen, type in the phone number.

To type in the + character, used for international calls, press +.

The + character only works from abroad. The + character may not work in all regions. In this case, enter the international access code directly.



2. Press .

3. To end the call, press .


4. When someone calls you, press  to answer.

**▲ Warning:** When the flight profile is activated, you cannot make or receive any calls, including emergency calls, or use other features that require network coverage. To make a call, switch to another profile.

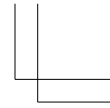
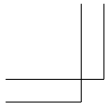
### Call last dialled number

On the home screen, press , select the number, and press .

### View your missed calls

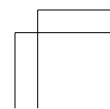
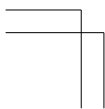
On the home screen, press **View**. To call back, select the number, and press .

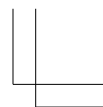
★ **Tip:** To view missed calls later, select **Menu > Contacts > Log > Missed calls**. Missed and received



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calls are logged only if supported by the network, and the phone is switched on and within the network service area.





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### Save a name and phone number



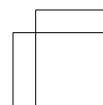
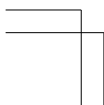
3. Type in the phone number, and select **OK**.
4. Write the name, and select **Save**.



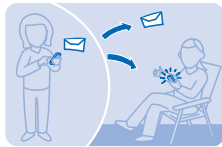
Add new contacts to your phone.

1. Select **Menu > Contacts**.
2. Select **Add new**.

30



### Send a message



With text and multimedia messages, you can quickly contact your friends and family.

1. Select **Menu > Messaging**.

2. Select **Create message**.
3. Write your message.
4. To add an attachment, such as a photo or video, select **Options > Insert object**.
5. To add a contact as a recipient, select **Send to > Contacts**. To type in a number, select **Number or mail**.
6. Select **Send**.

See 5 on page 64, 6 on page 64, and 7 on page 64.

### Check your voice mail



Did you let your calls go to voice mail when you couldn't answer? Listen to the messages people have left you at a convenient time.

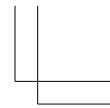
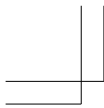
To use voice mail, you may need to subscribe to the service. For more info, contact your network service provider.

Before using your voice mailbox, get your voice mailbox number from your network service provider. Check your order confirmation or your network service provider's support website.

To set up your voicemail, select **Menu > Messaging > More > Voicemails > Voice call messages > Voice mailbox number**, and type in your voice mailbox number.

1. To check your voice mail when you just missed a call, select **View** on the home screen.
2. Select **Options > Call sender**.

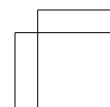
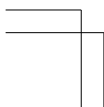
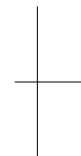




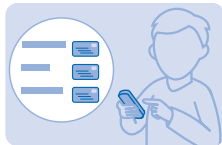
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★ **Tip:** To quickly call your voice mail, press and hold **1** on the home screen.

**Listen to your voice mail later**  
Select **Menu** >  
**Messaging** > **More** >  
**Voice mails** > **Voice call messages** > **Listen to voicemails.**



### Set up your mail account



Do you use more than one mail address? You can have several mail accounts on your phone. You must be connected to the internet to set up a

mail account, and to send and receive mail.

1. Select **Menu > Mail**.
2. Select a mail service, and sign in.

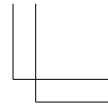
★ **Tip:** If you don't have a mail address, you can create a Nokia Mail account during setup.

If you want to use your work mail, contacts and calendar with your phone, you can also add a Mail for

Exchange account to your phone. Select **Menu > Mail**, a Mail for Exchange account, and type in the required details.

**Add a mail account later**  
Select **Menu > Mail > Add account**, a mail service, and sign in.

**Switch off the automatic update of the inbox**  
Select **Menu > Mail > Options > Settings** and an



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account, and switch  
**Update my Inbox: to  
Manually.**

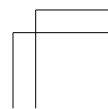
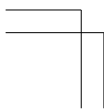
off and update the inbox  
manually.

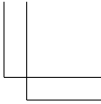
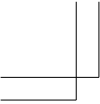


Your phone updates your  
inbox at certain intervals  
to show your new mails  
when they have arrived.  
This may cause transfer of  
large amounts of data,  
which may result in data  
traffic costs. To save  
costs, you can switch the  
automatic update feature



35





**Mail for Exchange**

Mail for Exchange can be set up only if your company has a Microsoft Exchange server. In addition, your company IT administrator must have activated Microsoft Exchange ActiveSync for your account.

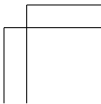
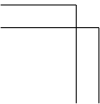
Before starting the setup, make sure you have the following:

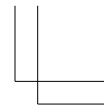
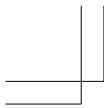
- A corporate mail address
- Your Exchange server name (contact your company IT department)
- Your network domain name (contact your company IT department)
- Your office network password

Depending on the Exchange server

configuration, you may need to type in additional info during the setup. If you don't know the correct info, contact your company IT department.

During the setup, you can define how often you want your phone to sync the content with the server. Only content defined when setting up the account is synced. To sync additional content,





change the Mail for Exchange account settings.

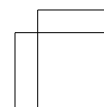
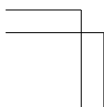
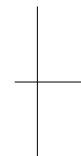
With Mail for Exchange, it may be mandatory to use the lock code.

Use of the Mail for Exchange is limited to over-the-air synchronisation of PIM information between the Nokia device and the

authorised Microsoft Exchange server.

This device is able to communicate with Microsoft Exchange ActiveSync enabled servers. The provision of this device to you does not grant you, and you do not receive, any rights under any Microsoft intellectual property with respect to any server software, or server device, that is

accessed using this device or with respect to use of Microsoft Exchange ActiveSync apart from this device.



### Send a mail



Would you like to send a mail while on the go? With your phone, you can read and send mail, even when not sitting at your desk.

1. Select **Menu > Mail** and a mail account.
2. In the mailbox, select **Options > Compose new**.
3. To add a recipient from your contacts, select **Add**. You can also write the address. You can add more than one recipient.
4. Write the subject and your message.
5. To attach a file, such as a photo, select **Options > Attach**.

### 6. Select **Send**.

#### **Reply to a mail**

To reply to a mail, open the mail, and select **Options > Reply**.

### Get social



Use the Notifications app to see what's happening with your friends.

Sign in to your social networking services.

1. Select **Menu** > **Apps**.

2. Select **My apps** > **Notifications**.

★ **Tip:** Add Notifications to your home screen to see the latest updates.

**Switch notifications off**  
In the Notifications app, select **Options** > **Settings**, clear the check box, and select **Save**. See 9 on page 64.

### Chat with your friends



Do you like chatting online with your friends? If you are out, you can send instant messages with your phone no matter where you are.

You must be connected to the internet to chat.

Before you can use chat, set up a chat service on your phone. You need a Nokia account to chat. Select **Menu > Chat > Chat**, and sign in.

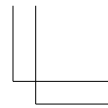
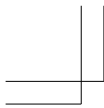
If you don't have a chat account, you can sign in to Nokia Chat during setup.

If you have added friends to your chat contacts,

they are automatically included in your contacts. You can also chat with others than just your chat contacts.

1. Select **Menu > Chat > Chat**.
2. Select an account, and sign in.
3. Select **Options > Chat with**.
4. Select a chat service, write the username, and tap **Options > Send**.





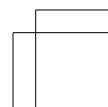
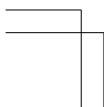
---

5. Write your message in the text box, and select **Send**.

★ **Tip:** To quickly start a chat with a contact, select your contact in your list of friends and **Send**.

You can have several conversations going on at the same time. To switch between conversations, select one in **Conversations**.

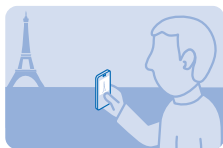
Using services or downloading content may cause the transfer of large amounts of data, which may result in data costs.



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## Camera

### Take a photo



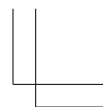
Capture the best moments with your phone camera.

1. To switch the camera on, press the camera key.

2. To zoom in or out, scroll up or down.  
3. To take the photo, press the camera key.

The photos are saved in **Menu > Photos > My photos > Images**.

**Switch the camera off**  
Select .





### Take a self-portrait

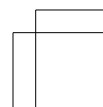
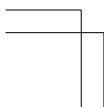


3. Hold the phone with the camera facing you, and follow the instructions you hear. When ready, the phone takes the photo automatically.

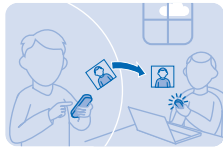
It's easy to take a self-portrait with your phone camera.

1. To switch the camera on, press the camera key.
2. Select  > .

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### Send a photo or video



Send your best shots to your friends and family in a multimedia message or mail, or using Bluetooth.

**1.** Select **Menu > Photos > My photos**.

**2.** Go to the photo or video, select **Options > Share**, and how you want to send it.

#### **Send several photos or videos at the same time**

Go to the folder where the photos or videos are, select **Options > Mark**, and an option. To send, select **Options > Share marked**, and how you want to send.

## Internet

### Browse the web



Catch up on the news, and visit your favourite websites on the go.

★ **Tip:** If your network service provider doesn't charge you a fixed fee for

data transfer, to save on data costs, use a Wi-Fi network to connect to the internet.

1. Select **Menu > Internet**.
2. Select the address bar.
3. Write a web address.

★ **Tip:** To search the internet, write a search word in the address bar. If asked, select your default search engine.

#### **Zoom in**

Select a section of the page.

★ **Tip:** To view the page in a single column of larger, readable text and pictures without having to zoom in, select **Options > Settings**, and switch **Column view** to **On**.

### Add a website to your favourites



2. Go to a website.
3. Select **Options** > **Add to favourites**.

**Go to a favourite website**  
Open the **Favourites** tab, and select a favourite.

If you visit the same websites all the time, add them to your favourites, so you can easily access them.

1. Select **Menu** > **Internet**.

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## Entertainment

### Listen to the radio



You can listen to FM radio stations using your phone – just connect a headset, and select a station.

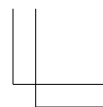
Select **Menu > Music > Radio**.

**Change the volume**  
Scroll up or down.

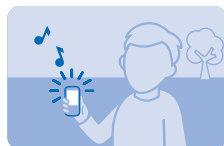
**Close the radio**  
Press the end key.

**Set the radio to play in the background**  
Select **Options > Play in background**.

**Close the radio when it is playing in the background**  
Press and hold the end key.



### Play a song



Play music stored in the phone memory or on the memory card.

1. Select **Menu > Music > My music > All songs**.

2. Select a song. To pause or resume playing, press ► or ⏸.

**Skip to the beginning of the current song**  
Scroll left.

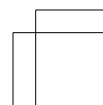
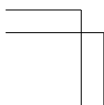
**Skip to the previous song**  
Scroll left twice.

**Skip to the next song**  
Scroll right.

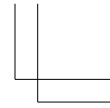
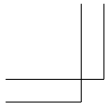
**Fast-forward or rewind**  
Press and hold the scroll key to the right or left.

**Close the music player**  
Press the end key.

**Set the music player to play in the background**  
Select **Options > Play in background**.





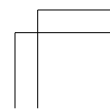
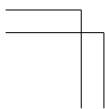


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**Close the music player  
when it is playing in the  
background**  
Press and hold the end  
key.

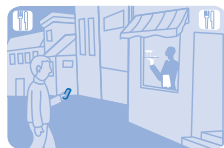


49



## Maps & navigation

### Find nearby places



Explore the world around you – with Nokia Nearby, you can check for nearby places, such as restaurants and shopping centres.

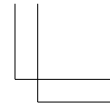
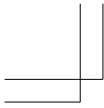
1. Select **Menu > Apps > My apps > Nokia Nearby**.
2. To see a list of certain types of places, such as restaurants, select the category. If you don't see the category you want in the main view, to see more categories, select **More**.

★ **Tip:** To see the place on a map, select the place, and in the place details view, select **see map**.

3. To search for a place, select **Search**, and write the place name in the search box.

★ **Tip:** You can save a place, so you can easily find it later. Select the place and **SAVE**. To see your saved places, in the Nokia Nearby main view, select **More > Favourites**.

See 23 on page 66 and 22 on page 66.



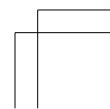
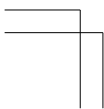
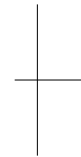
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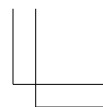
## Office

### Add a calendar entry

1. Select **Menu > Calendar**.
2. Select a date and **View > Add**.
3. Select an entry type.
4. Fill in the fields, and select **Save**.

★ **Tip:** To delete an entry, go to the entry, and select **Options > Delete**.





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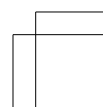
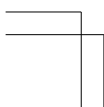
### Change the time and date



**Change the time zone when travelling**  
Select **Date & time settings > Time zone**;  
scroll left or right to select the time zone of your location, and select **Save**.

You can set your phone clock manually.

Select **Menu > Settings** and **Date and time**.



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## Phone management & connectivity

### Share your content using Slam



With Slam, sharing your content is now easier than ever.

1. Select **Menu > Settings > Connectivity > Bluetooth > On.**

2. Select **Phone visibility > Always visible** to make your phone visible to others.

3. Select, for example, a photo to share and **Options > Share > Via Slam.**

4. Move your phone close to the other phone. Slam searches for the nearest phone, and sends the item to it. See 4 on page 64.

### Connect to a Wi-Fi network



To help save on data costs, you can use a Wi-Fi network to connect to the internet, whether you're at home or at a library or internet café.

1. Select **Menu > Settings > Connectivity > Wi-Fi**.

2. Select the network you want.

3. If the connection is secured, type in the password.

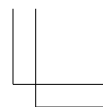
#### **Add a new network**

Make sure Wi-Fi is on, select **Options > Add new network**, and type in the required info.

#### **Close the Wi-Fi connection**

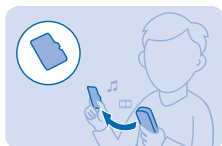
Select **Menu > Settings > Connectivity > Wi-Fi > Turn off**.

★ **Tip:** To quickly open or close the Wi-Fi connection, on the home screen, press and hold the space key.



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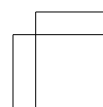
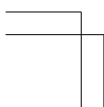
### Back up content to a memory card



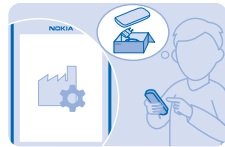
1. Select **Menu > Settings > Sync and backup.**
2. Select **Create backup.**
3. Select what you want to back up, then press **Done.**

**Restore a backup**  
Select **Restore backup** and what you want to restore, then press **Done.**

Want to make sure you won't lose any important files? You can back up your phone memory to a compatible memory card.



### Restore original settings



If your phone is not working properly, you can reset some settings to their original values.

**1.** End all calls and connections.

**2.** Select **Menu > Settings > Restore factory sett. > Settings only.**

**3.** Type in the security code.

This does not affect documents or files stored on your phone.

After restoring the original settings, your phone switches off and then on again. This may take longer than usual.





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## Update your phone software



1. Select **Menu > Settings > Phone > Device updates**.

2. To check if there is an update available and to download it, select **Downl. phone software**.

The update may take several minutes. If you encounter problems, contact your network service provider.

After the update, go to [www.nokia.com/support](http://www.nokia.com/support)

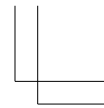
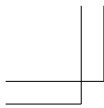
57



to get your new user guide.

Your network service provider may send updates over the air directly to your phone. For more info on this network service, contact your network service provider.

See 8 on page 64, 12 on page 65, 13 on page 65.



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### Access codes

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PIN or PIN2 code  
(4-8 digits)

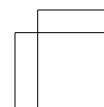
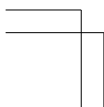
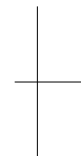
These protect your SIM card against unauthorised use or are required to access some features.

You can set your phone to ask for the PIN code when you switch it on.

If not supplied with your card or you forget the codes, contact your network service provider.

If you type in the code incorrectly three times in a row, you need to unblock the code with the PUK or PUK2 code.

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	<p>PUK or PUK2</p> <hr/> <p>Security code (lock code, password)</p>	

PUK or PUK2

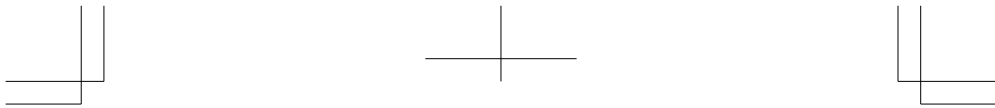
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Security code (lock code, password)

These are required to unblock a PIN or PIN2 code.  
 If not supplied with your SIM card, contact your network service provider.

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This helps you protect your phone against unauthorised use.  
 You can set your phone to ask for the lock code that you define.  
 Keep the code secret and in a safe place, separate from your phone.



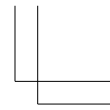
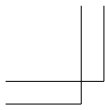
IMEI

If you forget the code and your phone is locked, your phone will require service. Additional charges may apply, and all the personal data in your phone may be deleted.

For more information, contact Nokia Care or your phone dealer.

This is used to identify valid phones in the network. The number can also be used to block, for example, stolen phones. You

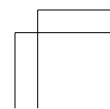
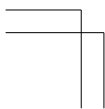




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may also need to give the number to  
Nokia Care services.  
To view your IMEI number, dial **\*#06#**.


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## Help and support



To help you get the most out of your phone, you can explore [www.nokia.com/support](http://www.nokia.com/support).

There you can find:

- Troubleshooting info
- Discussions
- News on apps and downloads
- Software update info
- Further details about features and technologies, and the

compatibility of devices and accessories

Troubleshooting and discussions may not be available in all languages.

### **If your phone isn't responding**


Try the following:

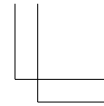
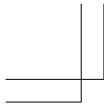
- Switch the phone off, and remove the battery. After about a minute, put the battery back in, and switch the phone on.

- Update your phone software.

- Reset your phone. This restores the factory settings, and erases all your personal content, including apps you've purchased and downloaded..

If your issue remains unsolved, contact your network service provider or Nokia for repair options. Before sending





your phone for repair, always back up your data, as all personal data in your phone may be deleted.

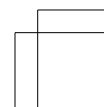
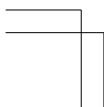
For additional product support info, see the warranty and reference leaflet included with your Nokia device.

Find the answers to technical questions related to your phone, and the nearest authorized

repair center addresses at [www.nokia.com/support](http://www.nokia.com/support).

For the list of Mexico Repair Centers, see the leaflet attached to this sales package.


★ **Tip:** If you need to identify your phone, to view the unique IMEI number of the phone, dial **\*#06#**.





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### Feature-specific information



1 The images in this guide may differ from your device screen.

2 Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

3 If the battery is completely discharged, it may take several minutes before the charging indicator is displayed or before any calls can be made.

4 Operating the device in hidden mode is a safer way to avoid malicious software. Do not accept Bluetooth connection requests from sources you do not trust. You can

also switch the Bluetooth function off when you are not using it.

5 If the item you insert in a multimedia message is too large for the network, the device may automatically reduce the size.

6 Only compatible devices can receive and show multimedia messages. Messages may look different in different devices.


7 You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

8 Using services or downloading content may cause the transfer of

large amounts of data, which may result in data costs.

9 The social networking services are third-party services and not provided by Nokia. Check the privacy settings of the social networking service you are using as you may share info with a large group of people. The terms of use of the social networking service apply to sharing info on that service. Familiarise yourself with the terms of use and the privacy practices of that service.

10 Nokia does not provide a warranty for or take any responsibility for the functionality, content, or end-user support of third-party apps provided with your device. By using an app, you acknowledge that the app is provided as is. Nokia does not make any representations, provide a warranty, or take any responsibility for the





functionality, content, or end-user support of third-party apps provided with your device.

11 A cache is a memory location that is used to store data temporarily. If you have, or have tried to, access confidential info or a secure service, requiring passwords, clear the cache after each use.

12 Before starting the update, connect a charger or make sure the device battery has enough power.

13 **Warning:** If you install a software update, you cannot use the device, even to make emergency calls, until the installation is completed and the device is restarted.

14 Nokia may use personal data for certain uses relating to this service, as detailed in the Nokia privacy policy or other applicable terms.

15 **Important:** This device is designed to be used with a standard SIM card (see figure) only. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card. Please consult your mobile operator for the use of a SIM card that has a mini-UICC cutout.



16 **Note:** Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.



17 Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

18 **Important:** Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

19 Do not connect products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

20 **Important:** Use encryption to increase the security of your Wi-Fi connection. Using encryption reduces the risk of others accessing your data.

21 **Important:** Before sharing your location, always consider carefully with whom you are sharing. Check the privacy settings of the social networking service you are using, as you might share your location with a large group of people.

22 Some content is generated by third parties and not Nokia. The content may be inaccurate and is subject to availability.

23 Contents of digital maps may sometimes be inaccurate and incomplete. Never rely solely on the content or the service for essential communications, such as in emergencies.

24 If the product contains maps of either of the below countries, the info corresponding to the country in question applies: Ecuador:

INSTITUTO GEOGRÁFICO MILITAR DEL ECUADOR; Authorization N° IGM-2011-01- PCO-01 (January 25, 2011) Guatemala: Approved by INSTITUTO GEOGRÁFICO NACIONAL –IGN Resolution No 186-2011.

25 The list of countries and territories included in the time zone settings does not imply sovereignty.

26 For additional product support info, see the warranty and reference leaflet included with your Nokia device.

27 This phone may contain promotional EA games. The promotion is time-limited and may expire. Please verify the banner on Nokia store for more info. For

phones with promotional EA games, the end user must access the EA games download page through the Gift games icon on the main menu or from the Gift banner on Nokia store front page in order to download promotional EA games. The promotional free download may not happen when accessed directly from Nokia store.



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## Product and safety information

### Network services and costs

You can only use your RM-926 device on the GSM 850, 1900 MHz networks. You need a subscription with a service provider. Using some features and downloading content require a network connection and may result in data costs. You may also need to subscribe to some features.

### Emergency calls

1. Make sure the device is switched on.
2. Check for adequate signal strength.

You may also need to do the following:



- Put a SIM card in the device, if supported by your device.
  - Switch the call restrictions off in your device, such as call barring, fixed dialling, or closed user group.
  - Make sure the flight profile is not activated.
  - If the device keys are locked, unlock them.
3. Press the end key repeatedly, until the home screen is shown.
  4. Type in the official emergency number for your present location. Emergency call numbers vary by location.
  5. Press the call key.
  6. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

When you switch your device on for the first time, you are asked to create your Nokia account. To make an emergency call during the account setup, press the call key.

**Important:** Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

### Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.



- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorised modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- For optimal performance, switch the device off and remove the battery from time to time.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

#### Recycle



When this device has reached the end of its working life, all of its materials can be recovered as materials and energy. For info on how to recycle your old Nokia products and where to find collection sites, go to [www.nokia-latinoamerica.com/reciclaje](http://www.nokia-latinoamerica.com/reciclaje), or call the Nokia Contact Center. Recycle packaging and user guides at your local recycling scheme. When you cooperate and deliver all these materials to one of the available collection sites, you contribute in helping the environment and help to ensure the health of future generations. All electrical and electronic products and batteries may contain recyclable metals and other potentially hazardous substances and must be taken to their respective

collection sites at the end of their working life. Under no circumstances should you break open a battery or other related materials. Do not dispose of these products as unsorted municipal waste, as this may cause contamination of the environment or risks to human health. All Nokia products are in compliance to the applicable industry international production standards and to all requirements defined by the competent government agencies. For more info on the environmental attributes of your device, see [www.nokia.com/ecoprofile](http://www.nokia.com/ecoprofile) (in English).

**About Digital Rights Management**

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others,

including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content. Digital rights management (DRM) protected content comes with an associated licence that defines your rights to use the content. With this device you can access content protected with OMA DRM 2.0, or OMA DRM 2.1. If certain DRM software fails to protect the content, content owners may ask that such DRM software's ability to access new DRM-protected content be revoked. Revocation may also prevent renewal of such DRM-protected content already in your device. Revocation of such DRM software does not affect the use of content protected with other types of DRM or the use of non-DRM-protected content.

If your device has OMA DRM-protected content, use Nokia Suite to back up both the licences and the content. Other transfer methods may not transfer the licences which need to be restored with the content for you to be able to continue the use of OMA DRM-protected content after the device memory is formatted. You may also need to restore the licences if the files on your device become corrupted.

**Battery and charger info**

Use your device only with an original BL-4U rechargeable battery. Nokia may make additional battery models available for this device. Charge your device with AC-11 charger. Charger plug type may vary. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the

talk and standby times are noticeably shorter than normal, replace the battery.

**Battery and charger safety**

Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F). Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the

battery. This may damage the battery or the other object.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion,

or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors.

**Additional safety information**

**Small children**

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

**Medical devices**

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's

manufacturer to determine if it is adequately shielded from external radio energy.

#### **Implanted medical devices**

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.

- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

#### **Accessibility solutions**

Nokia is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit the Nokia website at [www.nokiaaccessibility.com](http://www.nokiaaccessibility.com) (in English).

#### **Hearing**

**⚠ Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

#### **Nickel**

The surface of this device is nickel-free.

#### **Protect your device from harmful content**

Your device may be exposed to viruses and other harmful content. Take the following precautions:

- Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth connections from sources you do not trust.

- Only install and use services and software from sources that you trust and that offer adequate security and protection.
- Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
- If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. Nokia does not endorse or assume liability for such sites.

**Operating environment**

This device meets radio frequency exposure guidelines in the normal use position at the ear or at least 1.5 centimetre (5/8 inch), away from the

body. Any carry case, belt clip, or holder for body-worn operation should not contain metal and should position the device the above-stated distance from your body. The sending of data files or messages requires a quality network connection and may be delayed until such a connection is available. Follow the separation distance instructions until the sending is completed.

**Vehicles**

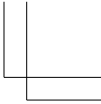

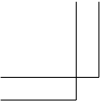
Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment. Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check

regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

**Potentially explosive environments**

Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your






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engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.


**Certification information (SAR)**



**This mobile device meets guidelines for exposure to radio waves.** Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to

assure the protection of all persons, regardless of age and health. The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over 10 grams of tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors such as how close you are to a network base station.

The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0.69 W/kg. Use of device accessories may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band. Additional SAR information may be provided under product information at [www.nokia.com](http://www.nokia.com). Your mobile device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA) and Industry Canada. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is 0.99 W/kg and when



properly worn on the body is 0.72 W/kg.

#### **Nokia support messages**

To help you take maximum advantage of your phone and services, you receive free customised text messages from Nokia. The messages contain tips and tricks and support.

To stop receiving the messages, select **Menu > Settings > Nokia account > News and Offers**.

To provide the service described above, your mobile phone number, the serial number of your phone, and some identifiers of the mobile subscription are sent to Nokia when you use the phone for the first time. Some or all information may also be sent to Nokia when updating software. This information may be

used as specified in the privacy policy, available at [www.nokia.com](http://www.nokia.com).

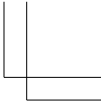

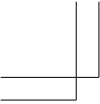
#### **Copyrights and other notices**

The availability of products, features, apps and services may vary by region. For more info, contact your Nokia dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

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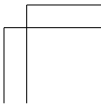

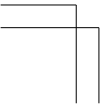

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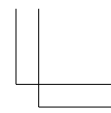
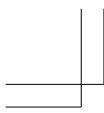
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**FCC/MEXICO NOTICE**  
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any

changes or modifications not expressly approved by Nokia could void the user's authority to operate this equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television





reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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