MITEL

5324 IP TSG Phone

NN0331

The Mitel 5324 IP TSG Phone

❶ Display
❷ Softkeys
❸ Ring/Message Indicator/Phone in Use
❹ Volume and Mute Controls
❺ Fixed-Function Keys
❻ Key Pad
❼ Personal Keys
❽ Speaker
❾ Handset

Fixed-Function Keys

🎙 MUTE

📠 MENU

⊗ CANCEL

¹²³↩ REDIAL

◠☎ HOLD

↝|☎ TRANSFER/CONFERENCE

✉ MESSAGE

What is a 5324 IP TSG Phone?

The 5324 TSG phone is a standard Mitel 5324 IP Phone that meets the Committee on National Security Systems (CNSS), formerly know as Telephone Security Group (TSG), requirements for a Class B secure electronic telephone.

For information on the special features of this phone, see the other side of this guide.

Make a Call

❾ Lift the handset.
❻ Dial the number, or
❼ Press a **Speed Call** key, or
❺ Press ¹²³↩ , or
❻ Dial the prefix for external calls (e.g. 9) and the number.

Answer a Call

❾ Lift the handset.

End a Call

❺ Press ⊗ , or
❾ Replace the handset.

Place a Call on Hold

❺ Press ◠☎ .
   The line key flashes.
❾ Replace the handset if necessary.

Retrieve a Call from Hold

❾ Lift the handset, or
❼ Press the flashing line key.

Retrieve a Message

❺ Press ✉ . The key flashes when a message is waiting.
   Follow the voice mail prompts to retrieve your message.

Transfer a Call (while on a call)

❺ Press ↝|☎ .
❻ Dial the number. Wait for an answer.
❾ Hang up, or announce transfer and hang up.

Conference a Call (while on a call)

❺ Press ↝|☎ .
❻ Dial the number. Wait for an answer.
❺ Press ↝|☎ .

Program a Speed Call Key

❺ Press 📠 .
❷ Press **No** until **Personal Keys?** appears.
❷ Press **Yes**.
❼ Press a Personal Key.
❷ Press **Change**.
❷ Press **Yes** for **Speed Call?**
❻ Dial the number, or
❺ Press ¹²³↩ (to redial the last number).
❷ Press **Priv** to make the number private.
❷ Press **Save**.
❺ Press 📠 .

Adjust Volume Levels

Adjust ringer volume while the phone is ringing. Adjust handset or speaker volume while using the handset or speaker.

❹ Press ⌄ repeatedly to raise the volume, or ⌄ repeatedly to lower the volume.

❹ Press 🎙 to mute the handset. See the *5312/5324 IP Phone User Guide* for details.

About this Document

This document describes the operation of the Mitel 5324 IP TSG Phone. It also provides information about using the telephone with peripheral devices.

5324 IP TSG Phone Operation

The 5324 IP TSG Phone operates like the standard Mitel 5324 IP Phone, except for the following features. For more information, refer to the *5312/5324 IP Phone User Guide* located at www.mitel.com, or contact your Administrator.

Handsfree Operation

Handsfree operation is not supported. This means that the Handsfree microphone has been removed.

Headset Operation

Headset operation is not supported. This means the headset jack is not provided.

On-hook Dialing

On-hook dialing is supported; however, you must pick up the handset to speak to the called party.

Call Announce

The Call Announce feature is supported; however, you must pick up the handset to speak to the calling party.

Off-Hook Indication

The large Message Waiting/Ringing lamp indicator at the top of the 5324 IP TSG Phone also lights up when the user goes off hook.

Paging

The phone must be idle (on hook) in order to receive a Direct Page or Group Page.

Using the 5324 IP TSG Phone with Peripheral Devices

The 5324 IP TSG Phone supports the IP PKM module that provides connectivity between the IP phone and one or two Programmable Key Modules. Any other modules, such as the Conference Module, Cordless Module and Line Interface Module are not supported.

.