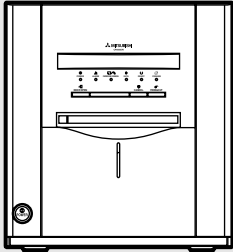


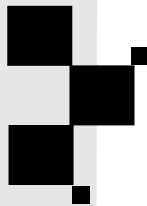
DIGITAL COLOR PRINTER
MODEL

CP9000DW

OPERATION MANUAL



THIS OPERATION MANUAL IS IMPORTANT
TO YOU.
PLEASE READ IT BEFORE USING YOUR
DIGITAL COLOR PRINTER.



DIGITAL COLOR PRINTER

This digital color printer complies with the requirements and other relevant provisions of the EC Directive 89/336/EEC, 73/23/EEC, 93/68/EEC and 1999/5/EC.

The electro-magnetic susceptibility has been chosen at a level that gains proper operation in residential areas, on business and light industrial premises and on small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

INFORMATION

This Class A digital apparatus complies with Canadian ICES-003.

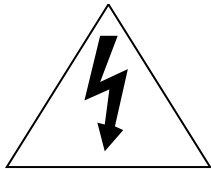
Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

WARNING :

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.

WARNING:

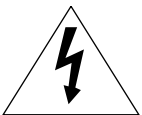
Use the included AC power cord so as not to interfere with radio and television reception. If you use other cables, it may cause interference with radio and television reception.



CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN



CAUTION : TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK) NO USER-SERVICEABLE PARTS INSIDE REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



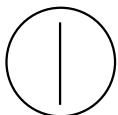
The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute the risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.



The “Caution, hot surface” symbol indicates that the marked item may be hot and should not be touched.



The “ON/OFF” symbol indicates connection to or disconnection from the mains, at least for mains switches.



The “Alternating current” symbol indicates that the equipment is suitable for alternating current only.

CAUTION:

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

NOTE:

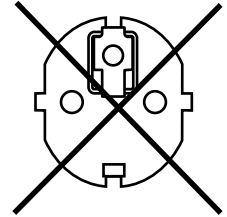
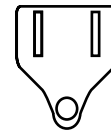
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his or her own expense.

Operation is subject to the following two conditions;

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

WARNING:

In the USA or Canada, use the AC power cord according to the recommendations as below, in order to comply with UL60950 and CAN/CSA C22.2 No. 60950-00.



Case 1. Connect to the 120V receptacle of the room or the host equipment.

The AC power cord should be UL or CSA approved and consist of type SJT or SVT, size 16 or 18AWG, length 2.5m or shorter cord with IEC320/C13 type, 125V 10A or higher rating connector and NEMA 5-15 type, 125V 10A or higher rating plug.

Case 2. Connect to the 230V receptacle of the room or the host equipment.

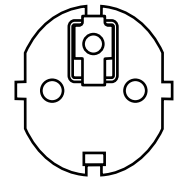
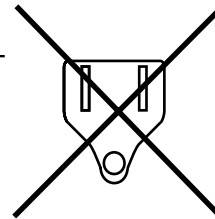
The AC power cord should be UL or CSA approved and consist of type SJT or SVT, size 16 or 18AWG, length 2.5m or shorter cord with IEC320/C13 type, 250V 10A or higher rating connector and NEMA 6-15 type, 250V 10A or higher rating plug.

WARNING:

In Europe, use the AC power cord according to the recommendations as below, in order to comply with EN60950.

Connect to the 230V receptacle of the room or the host equipment.

The AC power cord should be VDE approved and consist of core size 1mm² or bigger, length 2.5m or shorter cord with IEC320/C13 type, 250V 10A or higher rating connector and CEE(7)VII type or IEC 320-2.2/E type, 250V 10A or higher rating plug.



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PRECAUTIONS

FEATURES

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PREPARATION

TROUBLE-
SHOOTING

OTHERS

SAFETY PRECAUTIONS

In the interest of safety, please observe the following precautions:

POWER REQUIREMENT

This Digital Color Printer is designed to operate on 120V AC 50/60Hz in U.S.A. and Canada, 220V-240V AC 50/60Hz in Europe. Never connect to any outlet or power supply having a different voltage or frequency.

WARNING : THIS APPARATUS MUST BE EARTHED.

AVERTISSEMENT: CET APPAREIL DOIT ETRE MIS A LA TERRE.

PROTECTIVE MEASURES

IF ABNORMALITIES ARISE,

Use of the unit during emission of smoke or abnormal sounds (without adopting countermeasures) is dangerous. In such a case, unplug the power cord from the source outlet immediately, and request maintenance service from the sales dealer.

NEVER INSERT ANY OBJECT INTO THE UNIT

Foreign objects of any kind inserted into this unit constitute a safety hazard and can cause extensive damage.

DO NOT PLACE ANYTHING ON THE DIGITAL COLOR PRINTER

Heavy objects placed on the Digital Color Printer can cause damage or obstruct proper ventilation.

PROTECT THE POWER CORD

Damage to the power cord may cause fire or shock hazard. When unplugging, hold by the plug only and remove carefully.

DO NOT PLACE WATER CONTAINERS ON THE UNIT

Do not place flower vases, and other water-holding containers on the device. If, for some reason, water seeps to the inside of the unit, unplug the power cord from the source outlet, and contact the sales dealer. If used without corrective measures, the unit may be damaged.

"In the interest of safety, avoid handling of liquids near the unit."

DO NOT REMOVE THE CABINET

Touching internal parts is dangerous, besides, it may lead to malfunction. Contact the sales dealer to carry out internal checks and adjustments. Before opening the cover for eliminating a jammed paper, etc., be sure to disconnect the power cord plug.

UNPLUG THE POWER CORD DURING A LONG ABSENCE

Turn off the main power switch and unplug the power cord during a long absence.

WHEN TRANSPORTING THE UNIT

When transporting the unit, remove the ink ribbon and print paper from the unit.

BE CAREFUL AROUND PRINT PAPER EXIT SLOT

Don't insert your hand or any material into the paper exit slot during printing.

Do not touch the cutter blade inside the paper exit slot.

Otherwise, your finger will be injured.

DO NOT TOUCH THE THERMAL HEAD

Do not touch your hand to the thermal head (located inside the unit).

The thermal head is heated to high temperature.

This may cause injury.

BE CAREFUL WITH THE PRINTING UNIT

Do not move the unit while the printing unit is sliding out. This may cause injury.

Be careful not to catch your finger in the printing unit when the printing unit is being retracted into the unit.

CONNECTION CABLES

Use the provided power cord.

INSTALLATION LOCATIONS

MAINTAIN GOOD VENTILATION

Ventilation slots and holes are provided on the rear and both sides of this unit. Place the unit on a hard and level surface and locate at least 10cm (4 inches) from walls to insure proper ventilation. When putting the unit on the system rack, take a space between the unit and the back and sides of the rack.

UNSUITABLE LOCATIONS

Avoid shaky places or hot-springs areas where hydrogen sulfide and acidic ions are likely to be generated.

PLACES WITH HIGH HUMIDITY AND DUST

Do not place the unit at a high humidity and dusty locations. They can cause extensive damage to this unit. Avoid places where the unit is likely to be exposed to oily fumes and vapors.

PLACES LIKELY TO BE EXTREMELY HOT

Places exposed to direct sunlight, or near heating appliances can attain extremely high temperatures, which may deform the cabinet, or can become a prime cause of damage.

PLACES THE UNIT ON A HORIZONTAL LEVEL

The unit is likely to be affected if it is placed in slanted conditions or in an unstable places.

PROTECT AGAINST DEW FORMATION

In extremely cold regions, if the unit is moved quickly from an extremely cold place to warmer one, dew is likely to be formed. If dew is formed, printing is not possible.

OPERATING AMBIENT TEMPERATURE RANGE

The operating ambient temperature range is 5°C-40°C (41°F-104°F) and the humidity of 30%-80%. When using the unit on the system rack, be sure to keep this ambient temperature inside the rack.

FOR LONG OPERATING LIFE

UNSUITABLE MATERIALS FOR THE DIGITAL COLOR PRINTER

Coat flaking and deformation are likely to occur if the unit is wiped with chemical dusters, benzine, thinner or any other solvent, if rubber or PVC items are left in contact with the unit for extended duration, or if the unit is sprayed with insecticide.

CARE OF THE CABINET

Unplug and clean with a soft cloth slightly moistened with a mild soap and water solution. Allow to dry completely before operating. Never use petroleum base solutions or abrasive cleaners.

HEAD ABRASION

The thermal head, like the video head, wears out. When it is abraded, it becomes hard to print out fine details of the picture. In such a case, it is necessary to replace the thermal head. Consult with the sales dealer for replacing the head.

CONNECTING DEVICES

Read thoroughly "Operating Precautions" of the instruction booklets for the devices connected with the Digital Color Printer. The power cord must be disconnected after printing is over.

CAUTION ON RELOCATING

When transporting this unit, make sure it is not likely to be subjected to impacts. They can be a prime cause for damage. Further, make sure to disconnect the power cord from the power outlet, and the cables from the connected devices.

SAFETY PRECAUTIONS

OTHER CAUTIONS

Dust or other foreign matter adhering to the print paper or the ink cassette, or deformation resulting from exposure to extremely low or high temperatures could cause loss of color, uneven color or lines, or wrinkles in the print images.

NOTE:

YOUR UNDERSTANDING IS REQUESTED FOR THE LOSS OF IMAGES IN MEMORY DUE TO THE SUDDEN OCCURRENCE OF A MALFUNCTION.

As for Print paper and ink ribbon, refer to "PAPER / INK RIBBON SET".

SPECIAL FEATURES

SPECIAL FEATURES

TWO PRINT SIZES ARE AVAILABLE DEPENDING ON THE PURPOSE

Two printing sizes, 9x13 (3.5x5") (max.89 x 127 mm) and 10x15 (4x6") (max.102 x 152 mm), are selectable.

HIGH SPEED PRINTING

Normal printing speed is approx.15 seconds (in 9x13 (3.5x5") print). Use of roll paper shortens the time for installing and removing.

LARGE CAPACITY PRINTING

Maximum of 680 prints per roll for 9x13 (3.5x5") is offered. Large economical print capacity per roll reduces frequency of exchanging paper and ink ribbon.

HIGH QUALITY PRINTING

CP9000DW is a dye sublimation thermal transfer color printer, which produces superior high quality images. It also produces a continuous tone at 256 gradient and 16.7 million colors for each of Y, M, and C.

346 DPI HIGH RESOLUTION

CP9000DW has a high resolution of 346 DPI for precise illustrations and sharp photographic images.

ADDITIONAL FEATURES COMPATIBLE WITH A VARIETY OF INTERFACES AND SYSTEMS

- (1) Input and output of control signals using the SCSI II and Hi-Speed USB (Ver. 2.0) interfaces.
- (2) Newly developed printer driver, which reduces PC processing time .

PRECAUTIONS

FEATURES

CONNECTIONS

PREPARATION

TROUBLE-
SHOOTING

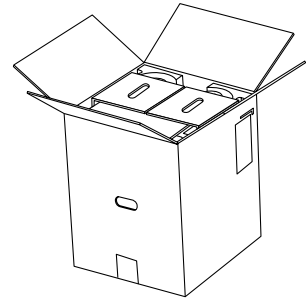
OTHERS

UNPACKING

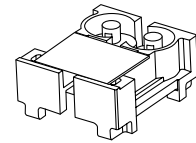
UNPACKING

Take the printer out of the box by the following procedures. Make sure to check the accessories.

1 Open the top of the box.

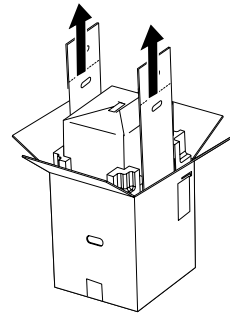


2 Remove the accessories together with upper cushions.



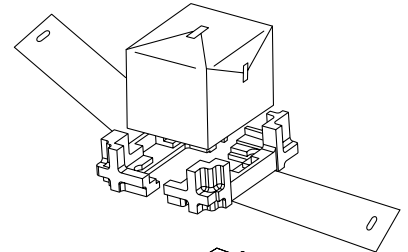
3 Hold the handles of the cardboard and pull it up carefully to take the printer together with the lower cushions out of the box.

Make sure to pull the cardboard straight up.

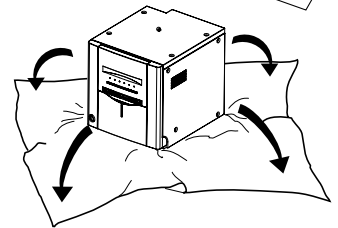


4 Separate the printer from the cushions.

Make sure to keep the printer horizontally.

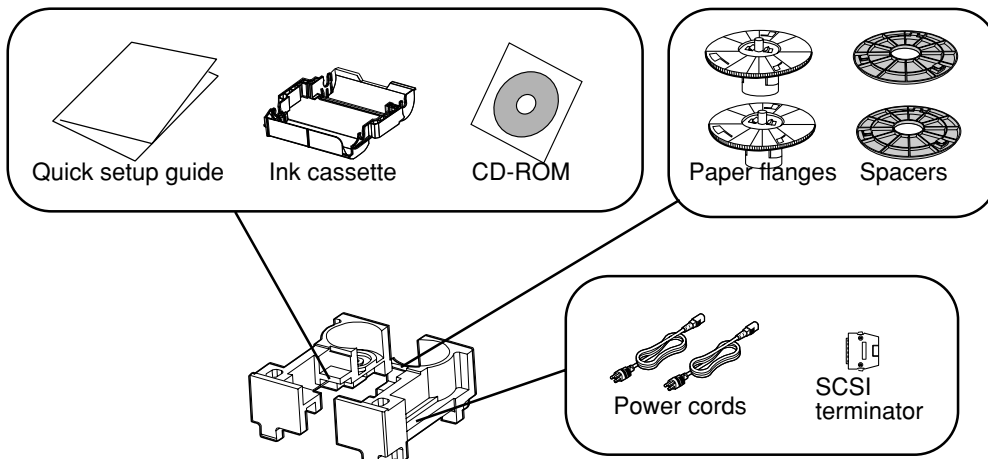


5 Unwrap the packing.



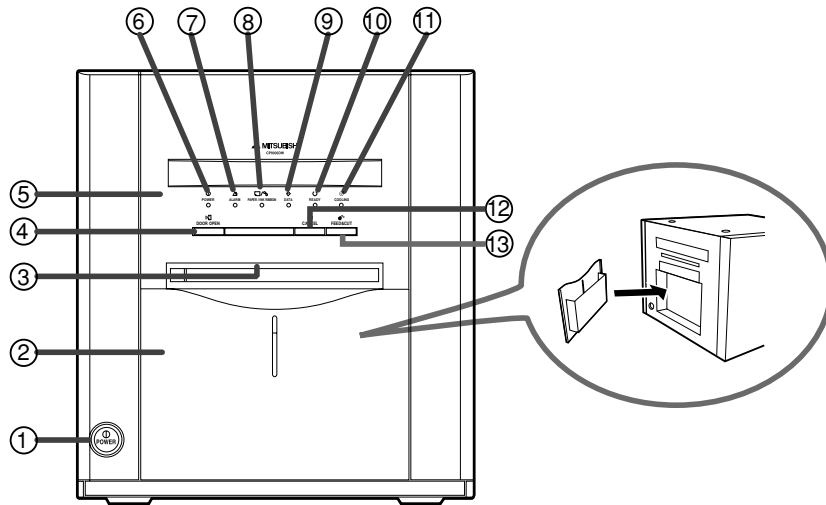
CONTENTS

The accessories are contained in the upper cushions. Check the contents.



FEATURES & FUNCTIONS

FRONT PANEL



① POWER BUTTON

Use to switch the power ON and OFF.
Press to turn on power. Press again to turn off power.

② DUST BOX

Holds the paper chips.
When shipping, the dust box is attached to the unit with packed in a plastic bag. Take it out and mount it to the unit as the figure shows.

NOTE

Paper chips sometimes may not fall into the dust box because of the installation condition of the unit or use of print paper stored improperly.

③ PRINT OUTLET

The printed paper comes out here.

④ DOOR OPEN BUTTON

While the power is on, press this button to open the door.

⑤ DOOR

Open this door when installing print paper or ink ribbon.
Press the DOOR OPEN button ④ to open the door.

⑥ POWER INDICATOR

When the power is turned on, the indicator illuminates.

⑦ ALARM INDICATOR

When an error such as a paper jam occurs or the door does not open, this indicator illuminates. When the door is open, it blinks. See page 18.

⑧ PAPER/INK RIBBON INDICATOR

When an error concerning the ink ribbon or print paper occurs, this indicator illuminates. See page 18.

⑨ DATA INDICATOR

This indicator blinks during data transfer. It illuminates during printing. See page 18.

⑩ READY INDICATOR

This indicator illuminates when this unit is ready to accept the data. It also illuminates during printing and data transfer. See page 18.

⑪ COOLING INDICATOR

When the unit is overheated, this indicator illuminates. See page 18.

⑫ CANCEL BUTTON

Press this button for more than 0.5 second to cancel continuous printing. When the print currently in progress finishes, the set number of prints is reset to 1 and the print process is canceled.

⑬ FEED & CUT BUTTON

When you keep pressing this button for more than 0.5 second, the print paper is fed and cut.

PRECAUTIONS

FEATURES

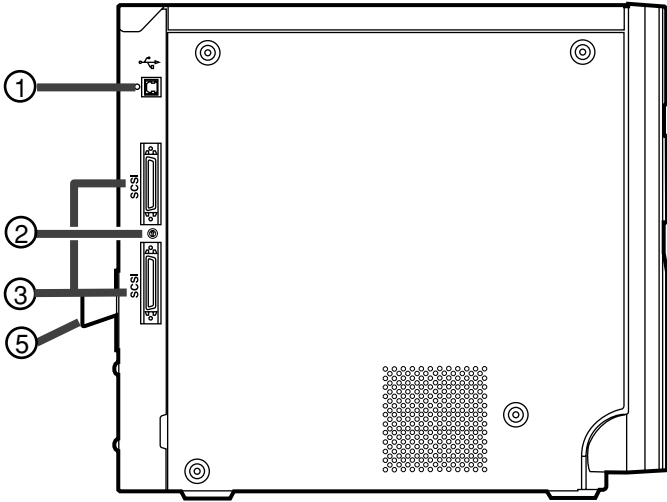
CONNECTIONS

PREPARATION

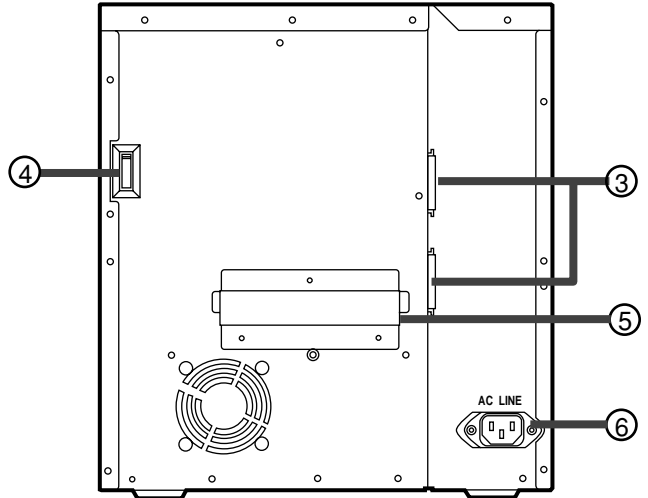
TROUBLE-
SHOOTING

OTHERS

SIDE AND REAR PANEL



(LEFT SIDE)



(REAR)

① USB TERMINAL

Use to connect the USB cable.
For setting, see page 10.

② SCSI ID SWITCH

Use to set the SCSI ID number of the connected device.
See page 9.

③ SCSI PORT

Use to connect this unit to a device with the SCSI interface such as personal computers. See page 9.

④ DIP SWITCHES

Use to set various functions of this unit. See page 11.

⑤ HANDLE FOR TRANSPORTING

When transporting this unit, hold this handle and the lower left part of this unit.

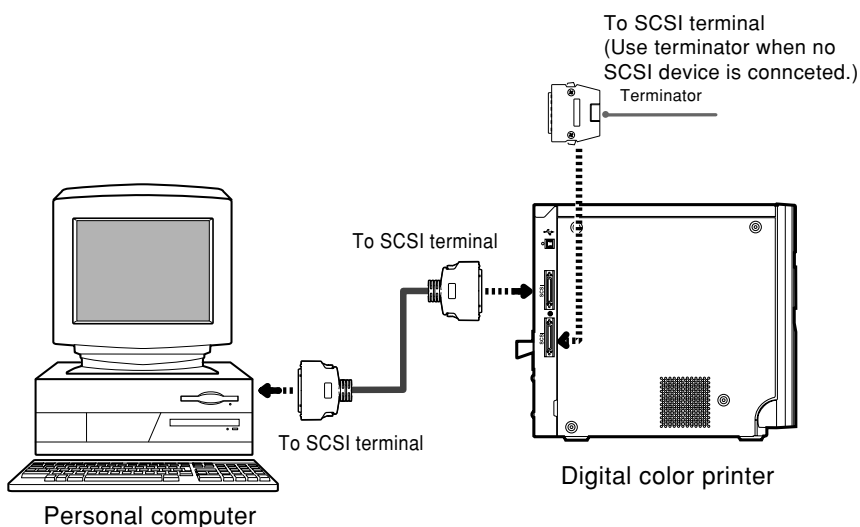
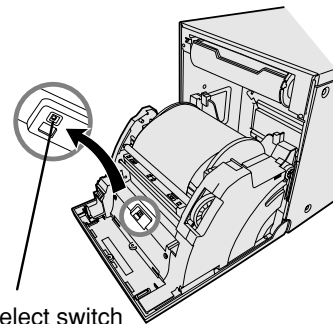
⑥ POWER SOCKET (AC LINE)

Use to connect the provided power cord. Insert the cord firmly.

CONNECTION WITH SCSI DATA SIGNAL EQUIPMENT

CONNECTING TO PERSONAL COMPUTER (EXAMPLE)

- 1 Press the **POWER** button to turn on the power.
- 2 Press the **DOOR OPEN** button to open the door.
- 3 Set the input select switch inside this unit to **SCSI**.
Close the door.
- 4 Press the **POWER** button to turn off the power.
- 5 Connect the unit and the personal computer with a SCSI cable.
Connect this unit to a personal computer as shown below.
Make sure to turn off the main power of the unit and other equipment before connection.



- 6 Set the **SCSI ID** switch.



Set the SCSI ID switch on the rear panel according to the personal computer connected.

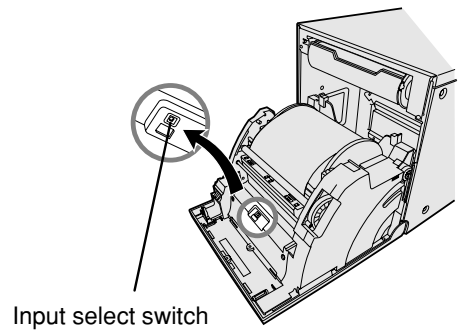
- Select the ID number among 1 to 6.
- Turn the arrow with a screwdriver to set the ID number.
- The default setting is No. 5.
- No. 7 is allocated to the personal computer you use and No. 0 is allocated to the built-in hard disk of the personal computer by default.
- Do not set the ID numbers redundantly.

- 7 After verifying the connection, press the **POWER** button to turn on this unit.
- 8 Turn on the power of the personal computer.

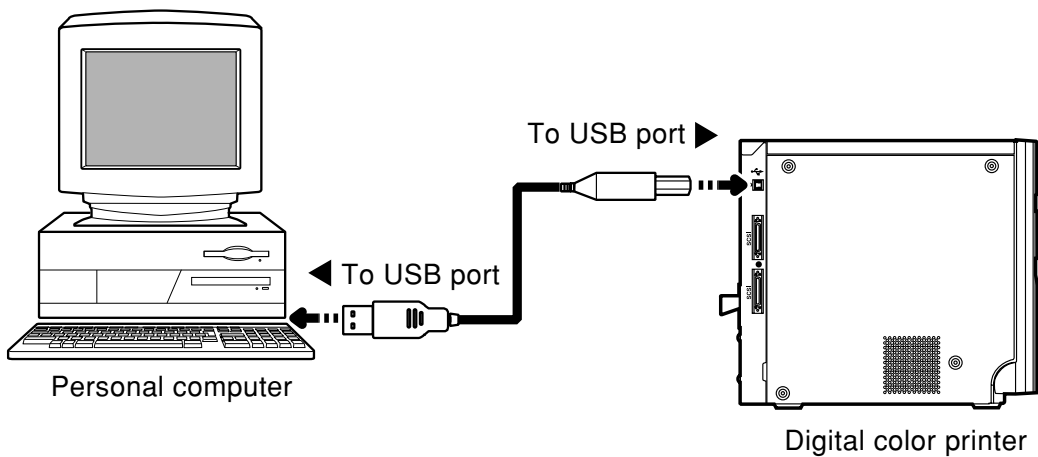
CONNECTION WITH USB DATA SIGNAL EQUIPMENT

CONNECTING TO PERSONAL COMPUTER (EXAMPLE)

- 1 Press the POWER button to turn on the power.
- 2 Press the DOOR OPEN button to open the door.
- 3 Set the input select switch inside this unit to USB.
Close the door.



- 4 Press the POWER button to turn off the power.
- 5 Connect the unit and the personal computer with a USB cable.
Connect this unit to a personal computer as shown below.
Make sure to turn off the main power of the unit and other equipment before connection.

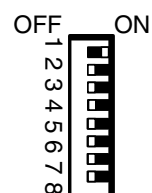


- 6 After verifying the connection, press the POWER button to turn on this unit.
- 7 Turn on the power of the personal computer.

SETTING OF DIP SWITCHES

■ SETTING DIP SWITCHES

All the switches are set to OFF at the time of shipment from the factory.
Turn off the power before changing the DIP switch settings.



Switch No.	Setting	Function
1	OFF	Auto feed & cut mode When the door is closed after the print paper or a ink cassette is installed with this unit powered on, this unit automatically carries out paper feed & cut operation.
	ON	Manual feed & cut mode
2	OFF	Not used. (Set this switch to OFF.)
	ON	
3	OFF	Not used. (Set this switch to OFF.)
	ON	
4	OFF	Not used. (Set this switch to OFF.)
	ON	
5	OFF	Not used. (Set this switch to OFF.)
	ON	
6	OFF	Not used. (Set this switch to OFF.)
	ON	
7	OFF	Not used. (Set this switch to OFF.)
	ON	
8	OFF	Not used. (Set this switch to OFF.)
	ON	

BEFORE OPERATION

Before printing,

1 Install the print paper to this unit. (pages 12-13)

2 Install the ink ribbon to this unit. (page 14-15)

PAPER / INK RIBBON SET

When using this unit, make sure to use the following types of the paper / ink ribbon set.

PAPER / INK RIBBON SET

Product name	Print size	Number of prints	Application
CK9035	9x13 (3.5x5")	680	Surface-laminated color print
CK9046	10x15 (4x6")	600	Surface-laminated color print
CK9046PST	10x15 (4x6")	600	Surface-laminated color print for post card

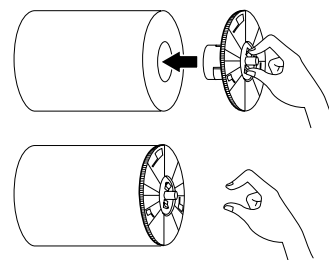
INSTALLATION OF PRINT PAPER

When installing the print paper, make sure to turn on the power of this unit.

1 Attach the supplied paper flanges to both sides of the print paper.

When you pinch the latches on the paper flange, the stoppers retract into the shaft. Attach the flanges to the print paper with the stoppers retracted.

Make sure that the flanges are attached to the print paper securely, and release the latches.

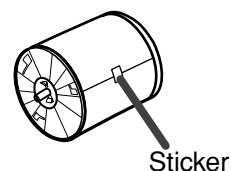
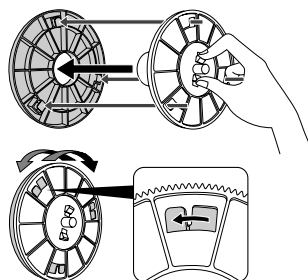


NOTE

- Take care not to pinch your fingers.
- Do not remove the sticker on the print paper yet.
- Do not slacken the paper. Any slack in the print paper may degrade the print quality.

Attach the spacers to the paper flanges as shown right when using CK9035.

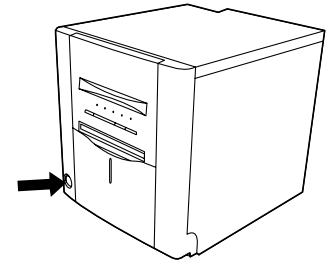
1. Fit the spacer to the paper flange with its stoppers retracted.
2. Insert the latches of the spacer into the holes in the flange and turn the spacer until it is locked.



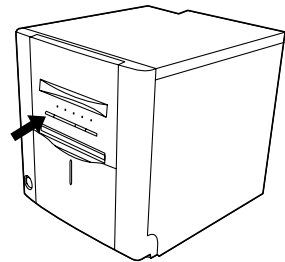
NOTE

- Do not touch the thermal head.
- Fingerprints or dust on the thermal head will degrade the print quality.

2 Press the **POWER** button to turn on the power.



3 Press the **DOOR OPEN** button to open the door.

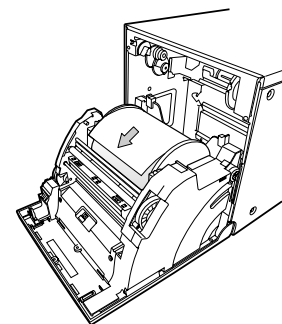
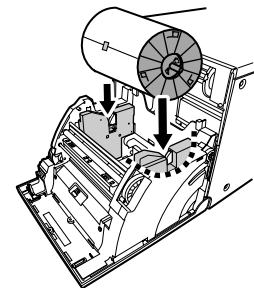


4 Install the print paper into the unit.

Make sure to install the print paper firmly.

NOTE

Install the print paper into the unit slowly. If it is dropped along the ditches, the unit or accessories may be damaged.



Paper ...

5 Remove the sticker, and insert the print paper between the rollers as shown right.

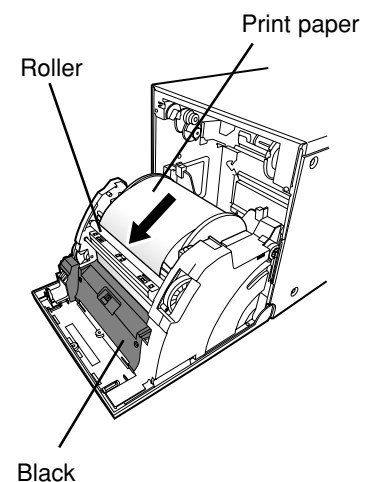
- Remove the sticker before inserting the print paper between rollers. Make sure to insert the paper straight.
- Feed the print paper under the roller until the LED lamp illuminates.

NOTE

- Keep the roller clean. Dirt on the roller may degrade the print quality.

NOTE

- When the print paper is used up (or PAPER/INK RIBBON indicator illuminates), take out the ink cassette first. Then repeat the above steps **1** to **5** to replace the print paper.
- Make sure to turn on the power before replacing the print paper.
- Make sure to eliminate any slack from the print paper. If you carry out the following steps without eliminating the slack, the print paper may be damaged.



INSTALLATION OF INK RIBBON

■ INSTALLING THE INK RIBBON

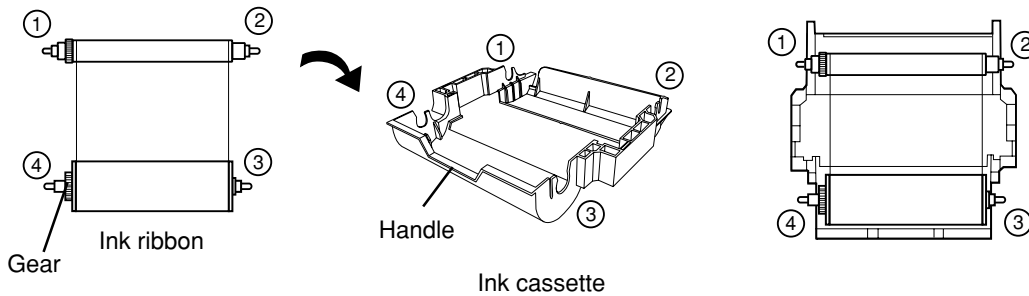
Before installing the ink cassette into this unit, load the ink ribbon in the ink cassette.

NOTE

- Place the ink cassette on a flat surface, when loading the ink ribbon.
- **Place the ink cassette on a flat surface, when loading the ink ribbon.**
- Make sure that the shafts of the ink ribbon fit into the ink cassette firmly.

1 Load the ink ribbon in the ink cassette as shown below.

- Make sure to set load it in the correct position.

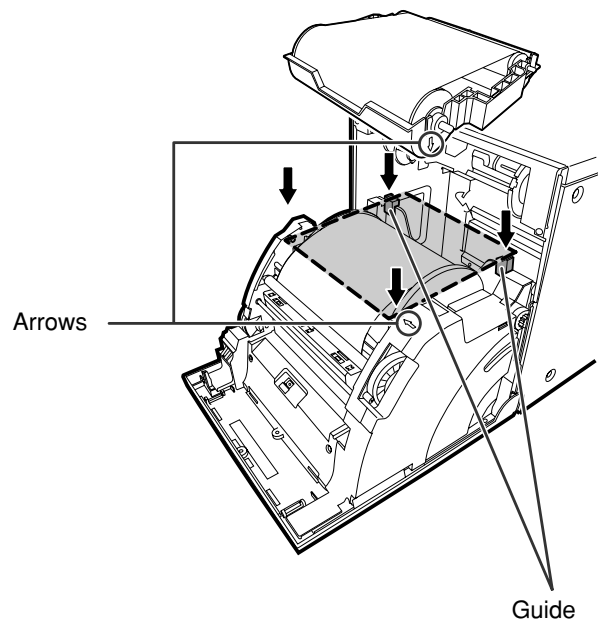


■ INSTALLING THE INK CASSETTE

1 Install the ink cassette with the ink ribbon into the compartment of the unit.

Make sure to set the green roller with ink ribbon rolled to the front. Then set the ink ribbon and cassette into the position of the unit as marked in the figure.

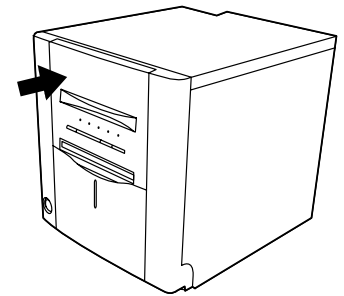
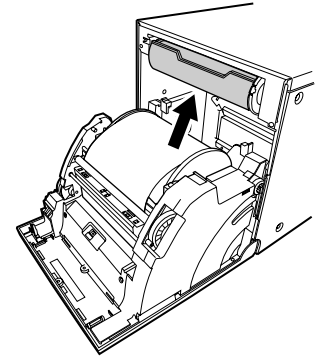
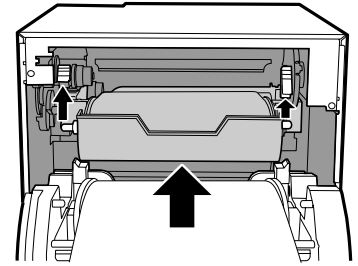
Make sure to set the green ink ribbon roller to the ditches firmly.
Turn the ivory roller to eliminate any slack.



2 Push up the ink cassette as the arrow shows until you hear a click.

Hold the handle of the ink cassette and raise the cassette. Then put the roller ends into the ditches.

Make sure to put the ivory ink ribbon roller firmly into the ditches shown by the arrows point.



NOTE

If the ink ribbon is used up, repeat the steps 1 to 2 to replace the print paper and the ink ribbon.

3 Close the door.

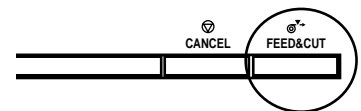
NOTE

- When closing the door, push it until a click is heard.
- If the PAPER/INK RIBBON indicator illuminates when the door is closed, the print paper may have not been installed correctly. In this case, open the door to make sure that the print paper has been installed correctly. Then close the door again.

4 Press the FEED & CUT button for more than 0.5 second.

The print paper is cut after being fed about 15 cm. Repeat this step three times when replacing the print paper.

(This step is for initializing, and helps to remove finger prints and dust on the print paper. The mechanism inside the unit is also reset to the initial position as a preparation for printing.)



Installation of the print paper and the ink ribbon is completed.

NOTE

- Make sure to replace the print paper and the ink ribbon at the same time.
- When replacing them, throw away the paper chips in the dust box.

USAGE AND STORAGE OF PAPER / INK RIBBON SET

BEFORE PRINTING

- Fingerprints or dust on the paper's printing surface may degrade the print quality and cause paper jams. **If the FEED & CUT procedure is not completed when replacing the print paper, two or three prints may be printed with blank parts due to hand oil or dust.**
- When the print paper is abruptly transferred from a cool place to a hot place, vapor or dew is generated on the paper's surface causing paper jams or degraded print quality. Leave the print paper in the room to stabilize its temperature before using it.
- If you repeat the FEED & CUT procedure more than the designated number of times while installing the print paper, the indicated number of prints may not be made. In addition, if you replace the print paper before it is used up, the indicated number of prints may not be made.

AFTER PRINTING

- If the paper absorbs nonvolatile organic solvents (alcohol, ester, ketone, etc.) the print may be discolored.
- Discoloration of prints is accelerated if the print paper comes into contact with soft vinyl chloride such as transparent tape.
- Avoid storing prints in direct sunlight or places with high humidity.

STORAGE

- **Leaving the print paper in contact with PVC- based materials causes color of prints to come off and to be stained.**
- **Never store the print paper in places that are close to heater or in direct sunlight.**

Keep the print paper in a place where;

Temperature : 5 °C - 30 °C

Humidity : 20 % - 60 % RH

INSTALLATION OF PRINTER DRIVER

- The printer driver is required to print the data from the personal computer connected with this unit.
The printer driver for Windows® is supplied with this unit.

Product name	Required operating system
CPD9000W	Applies for Microsoft® Windows® 98 or Windows® Millennium operation system
CPD9000X	Applies for Microsoft® Windows® 2000 or Windows® XP operation system

Refer to the PRINTER DRIVER GUIDE in the CD-ROM for installing the printer driver.

Windows 98, Windows Millennium, Windows 2000 and Windows XP are the registered trademarks of Microsoft Corporation in the U.S.A. and other countries.

ERROR MESSAGES & COUNTERMEASURES

INDICATIONS ON THE FRONT PANEL AND COUNTERMEASURES

■ If, for some reason, printing is not possible or an error occurs during printing, the indicators on the front panel will illuminate or blink. In this case, follow the procedure described below.

If, for some reason, printing is not possible or an error occurs during printing,

☺: Steadyon ●: off ☺●: Blinking — : Depends on the previous condition

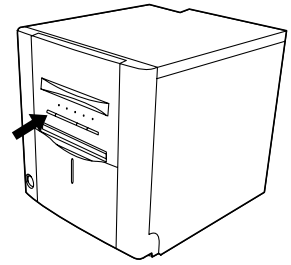
ALARM	PAPER/ INK RIBBON	DATA	READY	COOLING	Causes and Countermeasures	Page
☺ ●	●	—	●	●	The door is open. • Close the door.	7
					A paper jam occurs. • Refer to "Overcoming paper jams."	19
●	●	—	☺	☺ ●	The temperature of the thermal head is too high. • Wait until the indication goes off. * Note	---
●	☺ ●	—	●	●	The ink ribbon is not loaded. The ink ribbon is used up. • Replace the ink ribbon with a new one.	14-15
					The combination of the ink ribbon and the print paper is incorrect. • Use a correct combination of the ink ribbon and the print paper.	---
●	☺	—	●	●	The print paper is not installed. The print paper is used up. • Install new print paper.	12-13
					An ink ribbon distinction error occurs. The combination of the ink ribbon and the print paper is incorrect. • Use a correct combination of the ink ribbon and the print paper.	---
☺ ●	☺ ●	—	●	●	An ink ribbon jam occurs. • Install a new ink ribbon. • Install a new ink ribbon.	14-15
☺	●	—	●	●	Other errors	20

*Note If an error occurs while the continuous printing is ongoing, it is resumed after the error indication goes off.

OVERCOMING PAPER JAMS

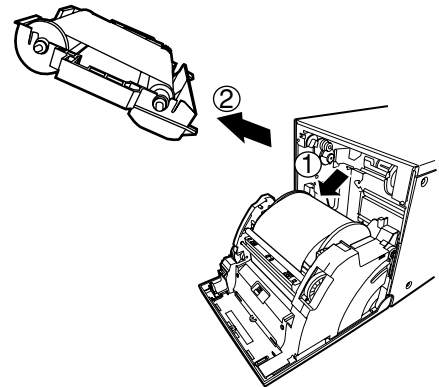
1 Press the DOOR OPEN button to open the door.

Make sure that the power is turned on before opening the door.
If the door does not open, turn off the power and turn it on again.
Then press the DOOR OPEN button again.

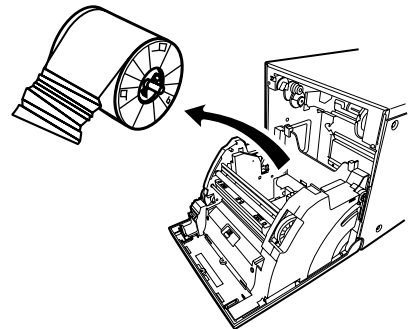


2 Remove the ink cassette.

Push down the ink cassette as shown by the arrow ① and pull it out.



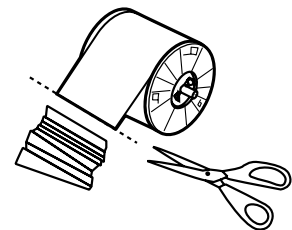
3 Take out the print paper.



4 Cut off the defective part of the print paper with scissors.

NOTE

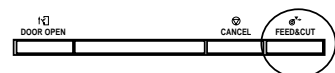
Make sure to cut off the printed part of the print paper. Failure to do this may result in the ink ribbon sticking to the print paper and being torn.



5 Install the print paper and the ink cassette with the ink ribbon. (Refer to pages 12-15.)

6 Press the FEED & CUT button.

The setting of this unit is initialized.



ERROR MESSAGES & COUNTERMEASURES

BEFORE CALLING FOR SERVICE

For the following symptoms, check the unit again before calling for service.

Symptom	Check & Remedy
The power is not turned on.	Is the power cord plug disconnected from the outlet? → Connect the power cord plug to the outlet firmly. → The protective circuit may be working. Turn off the power and wait for about two minutes. Then turn on the power again.
The Door does not close.	Is the image data transferred? → Check the status.
The image is not printed.	Is the image data sent to this unit? → Make sure that the image data is sent to this unit. Is the print paper or the ink ribbon used up? → Check them. Is the ink cassette installed correctly? → Install the ink cassette correctly.
The image is not be printed filling the possible print area.	Is the printer driver set correctly? → Check the setting.
The image data is not transferred.	Is the input select switch set correctly? → Check the setting.
The personal computer does not recognize this unit.	Is the same SCSI ID number allocated to other equipment? → Change the SCSI ID number. Is the input select switch set correctly? → Check the setting.

INSTRUCTIONS FOR TRANSPORTATION

When transporting this unit for some reason such as repair, follow the instructions below.

Use the original packaging

The genuine package unit may not endure more than one round trip. If the unit is transported with the package unit more than one round trip, it may not be guaranteed.

Purchase another package unit when transporting this unit again.

Pack the unit with all the accessories removed.

CLEANING

Cleaning as indicated below will help maintain stable printer operation and extend the printer's life.

Preparations

- Alcohol (isopropyl alcohol)
- Tissue paper (Fold in half about four times, and use the folded side to clean.)
- Cotton buds

Other : Cleaner pen (option)*

* Please ask the dealer about options.

- 1** Press the **POWER** button to turn on the power.
- 2** Press the **DOOR OPEN** button to open the door.
Make sure to turn off the power before cleaning.
- 3** Remove the ink cassette.
- 4** Take out the print paper.
- 5** Clean the head.

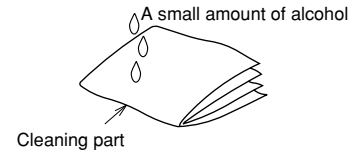
Clean the heat-generating part below the thermal head.
Wipe the head cleaning part carefully with tissue paper dampened with a small amount of alcohol.

NOTE

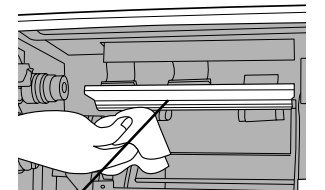
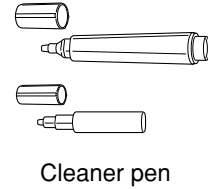
- Do not damage the thermal head.
- When the symptom of poor print quality is not corrected even after the head is cleaned, replace the thermal head. Contact your dealer.
- The thermal head is hot right after printing. Wait until the head temperature drops low before cleaning the thermal head.

6 Clean the paper flanges.

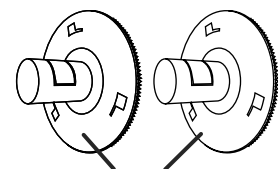
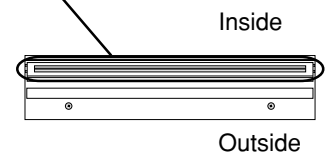
Clean the parts that contact the print paper sides as shown right.
Wipe the parts carefully with tissue paper dampened with a small amount of alcohol.



How to fold tissue paper



Cleaning part of thermal head



Cleaning part

PRECAUTIONS

FEATURES

CONNECTIONS

PREPARATION

TROUBLE-
SHOOTING

OTHERS



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