



SPLIT-TYPE AIR CONDITIONERS  
ACONDICIONADORES DE AIRE DE TIPO DIVIDIDO

# OPERATING INSTRUCTIONS MANUAL DE INSTRUCCIONES

MSY-A24NA

Mr. SLIM

For customers

Thank you very much for purchasing this Mitsubishi room air conditioner.

- To use this unit correctly and safely, be sure to read this operating instructions before use. Keep this manual carefully for later reference.
- Be sure to receive a guarantee card from your dealer and check that the purchased data and shop name, etc. are entered correctly.
- This air conditioner should not be installed by the customer. (Safety and performance functions cannot be assured.)

Para clientes

Gracias por adquirir este acondicionador de aire Mitsubishi.

- Para utilizar esta unidad de forma correcta y segura, lea previamente estas instrucciones de funcionamiento. Guarde este manual para consultas posteriores.
- Asegúrese de recibir la garantía de su distribuidor y comprobar que contiene la fecha de compra, el nombre del establecimiento, etc. correctos.
- Este acondicionador de aire no debe ser instalado por el cliente (ya que no se asegura que se cumplan las funciones de rendimiento y seguridad).

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# SAFETY PRECAUTIONS

- Since rotating parts and parts which could cause an electric shock are used in this product, be sure to read these “Safety Precautions” before use.
- Since the cautionary items shown here are important for safety, be sure to observe them.
- Stop using the air conditioner and consult your dealer in case any trouble or abnormality occurs.

## Marks and their meanings

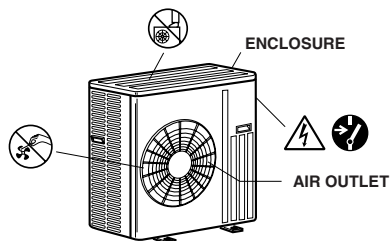
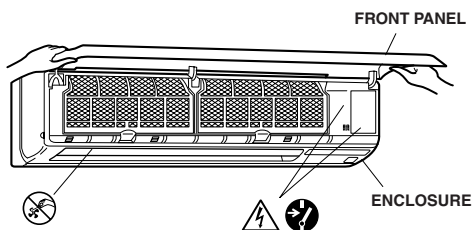
- ⚠ **WARNING:** Incorrect handling could cause a serious hazard, such as death, serious injury, etc. with a high probability.
- ⚠ **CAUTION:** Incorrect handling could cause a serious hazard depending on the conditions.

## Meanings of symbols used in this manual






- ⊘ : Be sure not to do.
- ❗ : Be sure to follow the instruction.
- ⊘ (with hand and stick) : Never insert your finger or stick, etc.
- ⊘ (with foot) : Never step onto the indoor/outdoor unit and do not put anything on them.
- ⚡ : Danger of electric shock. Be careful.
- ⏻ : Be sure to shut off the power.



- After reading this manual, keep it together with the installation manual in a handy place for easy reference.

## Warning positions








- This air conditioner is NOT intended for use by children or infirm persons without supervisions.



 <b>WARNING</b>	
	<p><b>Do not use intermediate connection of the power supply cord or the extension cord and do not connect many devices to one AC outlet.</b></p> <ul style="list-style-type: none"> <li>• A fire or an electric shock may result from poor contact, poor insulation, exceeding the permissible current, etc.</li> </ul>
	<p><b>Do not scratch or process the power supply cord, etc.</b></p> <ul style="list-style-type: none"> <li>• Do not put heavy object on the power supply cord and do not scratch or process the cord. The cord may be damaged and this may cause a fire or an electric shock.</li> </ul>
	<p><b>Do not turn the breaker off/on during operation.</b></p> <ul style="list-style-type: none"> <li>• This may cause a fire due to spark, etc.</li> <li>• Be sure to turn off the breaker absolutely after switching the indoor unit off with the remote controller.</li> </ul>
	<p><b>Do not expose your skin directly to cool air for a long time.</b></p> <ul style="list-style-type: none"> <li>• This could damage your health.</li> </ul>
	<p><b>Installation, repairs or relocation should not be done by the customer.</b></p> <ul style="list-style-type: none"> <li>• If this is done incorrectly, it may cause a fire, an electric shock, or injury from the unit falling, water leaking, etc. Consult your dealer.</li> <li>• If the power supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.</li> </ul>
 	<p><b>Do not insert your finger or a stick, etc. into the air inlet/outlet.</b></p> <ul style="list-style-type: none"> <li>• Since the fan rotates at high speed, this may cause an injury.</li> <li>• Young children should be supervised to ensure that they do not play with the air conditioner.</li> </ul>
	<p><b>When an abnormality (burning smell, etc.) occurs, stop the air conditioner and turn off the breaker.</b></p> <ul style="list-style-type: none"> <li>• If the unit continues to be operated in an abnormal condition, it may cause a fire, trouble, etc. In this case, consult your dealer.</li> </ul>



 <b>CAUTION</b>	
	<p><b>When the air filter is to be removed, do not touch the metal parts of the indoor unit.</b></p> <ul style="list-style-type: none"> <li>• This may cause an injury.</li> </ul>
	<p><b>Do not touch the air inlet or aluminum fin of the outdoor unit.</b></p> <ul style="list-style-type: none"> <li>• This may cause an injury.</li> </ul>
	<p><b>Do not put a vase or glass on the indoor unit.</b></p> <ul style="list-style-type: none"> <li>• Water dropping into the indoor unit may deteriorate the insulation, causing electric shock.</li> </ul>
	<p><b>Do not use an insecticide or flammable spray.</b></p> <ul style="list-style-type: none"> <li>• This may cause a fire or deformation of the cabinet.</li> </ul>
	<p><b>Do not put a pet or houseplant where it will be exposed to direct airflow.</b></p> <ul style="list-style-type: none"> <li>• This could injure the pet or plant.</li> </ul>
	<p><b>Do not place other electric appliances or furniture under the indoor/outdoor unit.</b></p> <ul style="list-style-type: none"> <li>• Water may drip down from the unit, and this may cause damage or malfunction to them.</li> </ul>
	<p><b>Do not leave the unit on an installation stand which is damaged.</b></p> <ul style="list-style-type: none"> <li>• The unit may fall and this may cause an injury.</li> </ul>
	<p><b>Do not step onto an unstable bench when maintaining the unit, etc.</b></p> <ul style="list-style-type: none"> <li>• This may cause an injury, etc. if you fall down.</li> </ul>
	<p><b>Do not pull the power supply cord.</b></p> <ul style="list-style-type: none"> <li>• The core wire of the power supply cord may be disconnected and this may cause a fire.</li> </ul>
	<p><b>Do not charge or disassemble the batteries and do not throw them into a fire.</b></p> <ul style="list-style-type: none"> <li>• This may result in leakage, fire or an explosion.</li> </ul>
	<p><b>Do not operate the unit for a long time in high humidity, e.g. leaving a door or window open.</b></p> <ul style="list-style-type: none"> <li>• In the cooling mode, if the unit is operated in a room with high humidity (80% RH or more) for a long time, water condensed in the air conditioner may drop and wet or damage furniture, etc.</li> </ul>

# SAFETY PRECAUTIONS

 <b>CAUTION</b>	
	<p><b>Do not operate the unit at low outside temperature (less than 14°F) in the cooling mode.</b></p> <ul style="list-style-type: none"> <li>In the cooling mode, if the unit is operated at low outside temperature (less than 14°F), water condensed in the air conditioner may drop and wet or damage furniture, etc.</li> </ul>
	<p><b>Do not use the unit for special purposes.</b></p> <ul style="list-style-type: none"> <li>Do not use this air conditioner to preserve precision devices, food, animals, plants and art objects. This may cause deterioration of quality, etc.</li> </ul>
	<p><b>Do not put a stove, etc. where they are exposed to direct airflow.</b></p> <ul style="list-style-type: none"> <li>This may cause imperfect combustion.</li> </ul>
	<p><b>When the unit is to be cleaned, switch it off and turn off the breaker.</b></p> <ul style="list-style-type: none"> <li>Since the fan rotates at high speed during operation, this may cause an injury.</li> </ul>
	<p><b>When the unit is not going to be used for a long time, turn off the breaker.</b></p> <ul style="list-style-type: none"> <li>Otherwise, dirt may collect and this may cause a fire.</li> </ul>
	<p><b>Replace the 2 batteries of the remote controller with new ones of same type.</b></p> <ul style="list-style-type: none"> <li>Using an old battery together with a new one may result in heat generation, leakage or an explosion.</li> </ul>
	<p><b>If liquid from the batteries gets onto your skin or clothes, wash it well with clean water.</b></p> <ul style="list-style-type: none"> <li>If liquid from the batteries gets into your eyes, wash them well with clean water and consult a doctor at once.</li> </ul>
	<p><b>Ventilate well in using the unit with a stove, etc.</b></p> <ul style="list-style-type: none"> <li>An oxygen shortage may occur.</li> </ul>
	<p><b>Do not operate switches with wet hands.</b></p> <ul style="list-style-type: none"> <li>This may cause an electric shock.</li> </ul>
	<p><b>Do not clean the air conditioner with water or put a vase or glass on it.</b></p> <ul style="list-style-type: none"> <li>Water may enter the unit and degrade the insulation. This may cause an electric shock.</li> </ul>
	<p><b>Do not step or put anything on the indoor/outdoor unit.</b></p> <ul style="list-style-type: none"> <li>This may cause an injury, etc. if you or something falls down.</li> </ul>

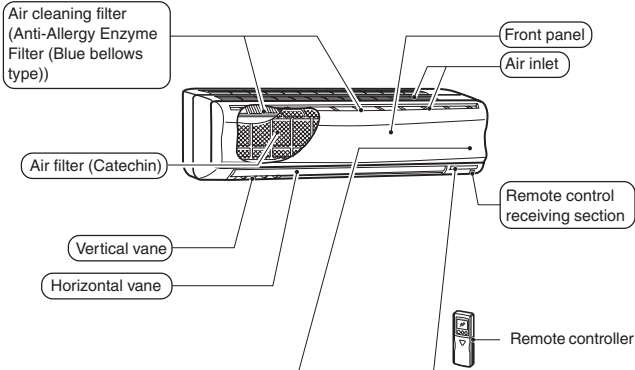
## For installation

 <b>WARNING</b>	
	<ul style="list-style-type: none"> <li>Consult your dealer for installation of the air conditioner. Since special techniques and work are required, installation should not be done by the customer. If this is done incorrectly, it may cause a fire, an electric shock, injury or water leaking.</li> </ul>
	<p><b>Do not install the unit where flammable gas could leak.</b></p> <ul style="list-style-type: none"> <li>If gas leaks and collects around the unit, it may cause an explosion.</li> </ul>

 <b>CAUTION</b>	
	<p><b>Ground the unit.</b></p> <ul style="list-style-type: none"> <li>Do not connect the ground to a gas pipe, water pipe, lightning rod or the ground of a telephone. If the grounding is incorrect, it may cause an electric shock.</li> </ul>
	<p><b>Install a Ground Fault Interrupt (GFI) circuit breaker depending on the place where the air conditioner is to be installed (humid places, etc.).</b></p> <ul style="list-style-type: none"> <li>If the Ground Fault Interrupt (GFI) circuit breaker is not installed, it may cause an electric shock.</li> </ul>
	<p><b>Drain should be fully drained.</b></p> <ul style="list-style-type: none"> <li>If the drainage route is incomplete, water may drop from the unit. This may wet and damage the furniture.</li> </ul>

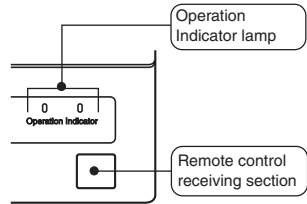
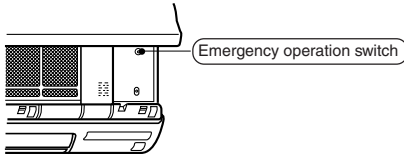
# NAME OF EACH PART

## Indoor unit

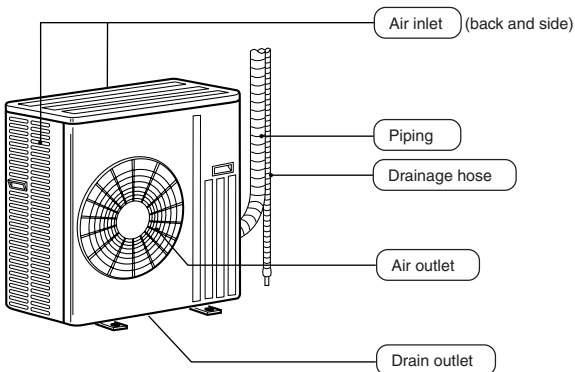


Operation section  
(When the front panel is opened)

Display section

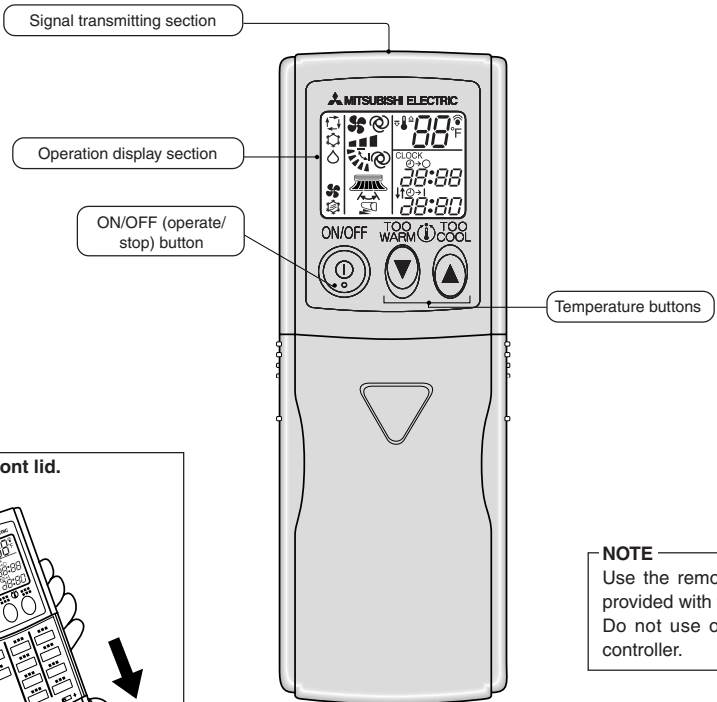


## Outdoor unit



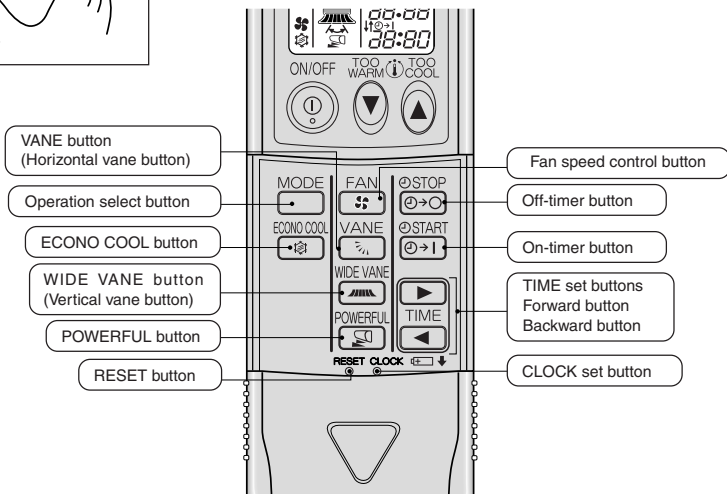
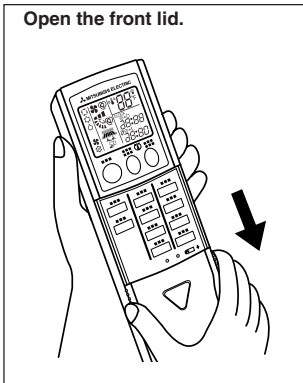
# NAME OF EACH PART

## Remote controller



**NOTE**  
Use the remote controller provided with the unit only. Do not use other remote controller.

(This diagram shows an overall view.)



# PREPARATION BEFORE OPERATION

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## Auto restart function

■ These models are equipped with an auto restart function. If you do not want to use this function, please consult the service representative because the setting of the unit needs to be changed.

### Auto restart function is ...

When the indoor unit is controlled with the remote controller, the operation mode, the set temperature and the fan speed are stored in the memory. If a power failure occurs or the main power is turned off during operation, "Auto restart function" sets automatically to start operating in the same mode as the one set with the remote controller just before the shutoff of the main power. (Refer to page 6 for details.)

## Breaker for the air conditioner

■ Turn the breaker on.



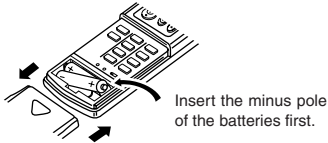
# PREPARATION BEFORE OPERATION

## Remote controller

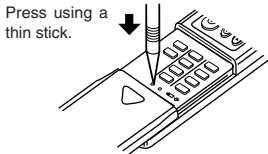
### How to set the batteries and the current time

- 1 Remove the front lid and insert batteries. Then reattach the front lid.

Insert the minus pole of the batteries first.  
Check if the polarity of the batteries is correct.

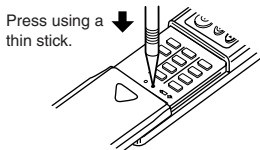


- 2 Press the RESET button.

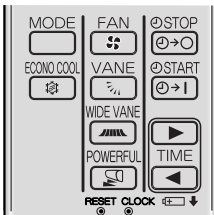


- If the RESET button is not pressed, the remote controller may not operate correctly.

- 3 Press the CLOCK set button.



- 4 Press the (Forward) and (Backward) buttons (TIME SET buttons) to set the current time.



- Each time the button is pressed, the set time increases by 1 minute, and each time the button is pressed, the set time decreases by 1 minute.
- Pressing those buttons longer increases/decreases the set time by 10 minutes.

- 5 Press the CLOCK set button again and close the front lid.

### Handling of the remote controller

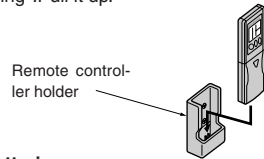
- The range that the signal can reach is about 20 ft. when the remote controller is pointed at the front of the indoor unit.
- When a button is pressed, one or two beeps will be heard from the indoor unit. If no sound is heard, operate again.
- Use the remote controller carefully. If it is dropped, thrown or it gets wet, the remote controller may not operate.
- Since the display on the remote controller is made of liquid crystal (glass), it may not light up if it is damaged from falling.
- Refer to page 12 when the indoor unit does not respond to the remote control signal.

### When installing on a wall, etc.

- Install the remote controller holder in a position where the signal reception sound (beep) can be heard from the indoor unit when the button is pressed.

### How to install/remove the remote controller

Installing : Insert the remote controller downward.  
Removing : Pull it up.



### Dry-cell batteries

#### ■ Reference for replacing batteries

Replace the batteries with new AAA alkaline batteries in the following cases:

- When the indoor unit does not respond to the remote control signal.
- When the display on the remote controller becomes dim.
- When a button of the remote controller is pressed, all displays appear on the screen, and then disappear immediately.

Do not use manganese batteries. The remote controller could malfunction.

- The service life of an alkaline battery is about 1 year. However, a battery whose time limit is approaching may be exhausted soon. The recommended usable time limit is indicated (month/year) on the bottom of the battery.
- To prevent liquid leakage, take out all batteries when the remote controller is not going to be used for a long time.

### ⚠ CAUTION:

If liquid from the batteries gets onto your skin or clothes, wash it well with clean water.

If liquid from the batteries gets into your eyes, wash them well with clean water and consult a doctor at once.

- Do not use rechargeable batteries.
- Replace the 2 batteries with new ones of the same type.
- Dispose of exhausted batteries in the correct manner.

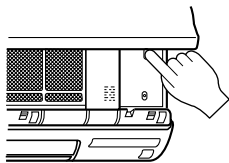
## When the remote controller cannot be used (emergency operation)

When the batteries of the remote controller run out or the remote controller malfunctions, the emergency operation can be done using the EMERGENCY OPERATION switch.

### 1 Press the EMERGENCY OPERATION switch.

- Each time the EMERGENCY OPERATION switch is pressed, the unit will operate in order of EMERGENCY COOL MODE and STOP MODE.

However, when the EMERGENCY OPERATION switch is once pressed, the unit will operate in test run for 30 minutes and then the operation mode shifts to EMERGENCY MODE.



### 2 To stop the emergency operation, press the EMERGENCY OPERATION switch twice (in case of EMERGENCY COOL MODE).

- Details of EMERGENCY MODE are as shown below. However, the temperature control does not work for 30 minutes in test run and the unit is set to continuous operation. The fan speed is set to High in test run and shifts to Medium after 30 minutes.

Operation mode	COOL
Set temperature	75°F
Fan speed	Medium
Horizontal vane	Auto
Vertical vane	Front

- The operation mode is indicated by the Operation Indicator lamp on the indoor unit as following figure.

#### Operation Indicator lamp

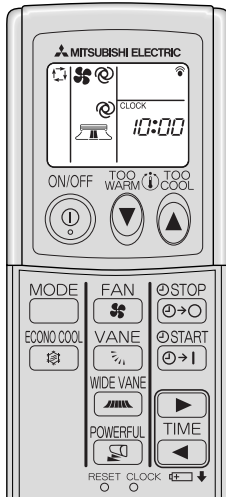
EMERGENCY COOL

STOP



# I FEEL... AUTO OPERATION

With the “I FEEL...” auto operation mode, the optimum room condition can be set automatically with a one-touch operation.



## To start operation:

Press the button.

When the “I FEEL...” mode is selected, the air conditioner is automatically controlled at the optimum temperature.

## To stop operation:

Press the button.



### If you feel slightly warm:

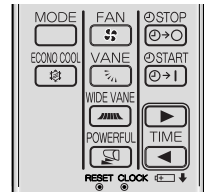
Press the button to lower the temperature.  
One press lowers the temperature by about 2°F.

### If you feel slightly cool:

Press the button to raise the temperature.  
One press raises the temperature by about 2°F.

When “I FEEL...” is not selected, press the button until it is set.

Each time the button is pressed, the operation mode is changed in sequence: (I FEEL...) → (COOL) → (DRY) → (FAN)



## Description of “AUTO RESTART FUNCTION”

- These units are equipped with an auto restart function. When the main power is turned on, the air conditioner will start operation automatically in the same mode as the one set with the remote controller before the shutoff of the main power.
- If the unit was set to off with the remote controller before the shutoff of the main power, it will remain stopped even after the main power is turned on.
- If the unit was in the emergency operation before the shutoff of the main power, it will start operation, when main power comes on, in the same mode as the one set with the remote controller before the emergency operation.
- If the unit is operated in “I FEEL...” mode before power failure, the operation mode (COOL or DRY) is not stored in the memory. When the main power is turned on, the unit decides the operation mode by the initial room temperature at restart and starts operation again.

## Description of “I FEEL...” mode

### Details of operation

According to the room temperature when the operation starts, the operation mode is automatically set to COOL, DRY. However, when operation is started again within 2 hours after it is stopped, the same operation mode before the operation is stopped is selected. The operation mode selected first is not changed even if the room temperature changes. If the operation mode does not match the room condition, select the appropriate operation mode by pressing the  button.

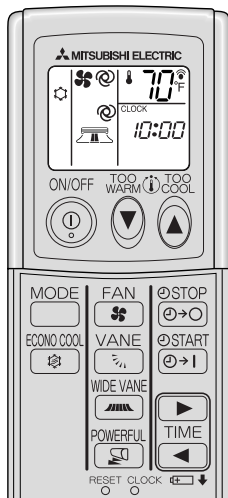
### Details of auto operation

Room temperature when started	Operation mode	Target temperature (initial state)
About 77°F or higher	COOL	About 75°F
About 77°F or lower	DRY	—







#### NOTE:

**COOL:** When the room temperature is 4°F higher than the set temperature, the set temperature may not be changed since the air conditioner is operating to reach the target (set) temperature. In this case, please wait until the room temperature drops to within 4°F of the set temperature and then change the set temperature.



# MANUAL OPERATION (COOL, DRY, FAN)





## To select the COOL, DRY or FAN mode:

- 1 Press the  button.
- 2 Select the operation mode by pressing the  button.  
Each time this button is pressed, the operation mode is changed in sequence:  
 (I FEEL) →  (COOL) →  (DRY) →  (FAN)

## To stop operation:

- 1 Press the  button.  
After the operation mode is set once, the operation starts in the same mode as the one set previously from the next time by simply pressing the  button.

## When the set temperature is to be changed:

- Press the  button to lower the temperature. One press lowers the temperature by about 1°F.
- Press the  button to raise the temperature. One press raises the temperature by about 1°F.

### In COOL operation

- When the outside temperature is low, the fan of the outdoor unit turns on and off frequently or decreases the rotation speed to maintain sufficient cooling capacity.

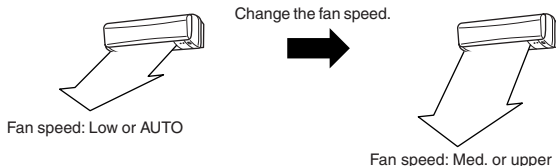
### In DRY operation

- The temperature control (temperature setting) cannot be done.
- The room temperature is slightly lowered in this operation mode.

## The details of the display on the indoor unit are explained on page 6.

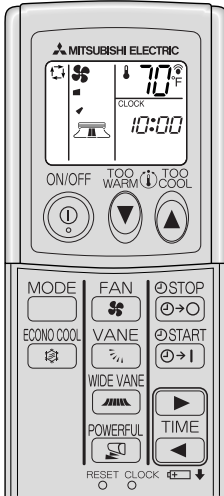
## If the air conditioner does not cool effectively...

If the fan speed is set to Low or AUTO, sometimes the air conditioner may not cool the air effectively. In this case, change the fan speed to Med. or upper.



# AIR FLOW VELOCITY AND DIRECTION ADJUSTMENT

AIR FLOW velocity and direction can be selected as required.



To change the AIR FLOW velocity, press the **FAN** button.

Each time the button is pressed, the fan speed is changed in sequence:

■ (Low) → ■■ (Med.) → ■■■ (High) → (AUTO)

- Use the ■■■ (High) notch to cool the room more.
- If the operating sound of the air conditioner disturbs your sleep, use the ■ (Low) notch.

To change the AIR FLOW blowing direction vertically, press the **VANE** button.

Each time the button is pressed, the angle of the horizontal vane is changed in sequence: ▾ (1) → ▸ (2) → ↙ (3) → ↘ (4) → ▲ (5) → (SWING) → (AUTO)

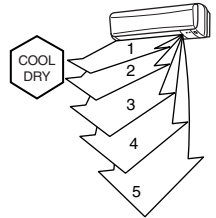
## SWING OPERATION

Use the swing operation for the air flow to reach all corners of the room.

## Recommended horizontal vane range for more efficient air-conditioning

Use the (AUTO) position usually.

Use position ▾ (1) or ▸ (2) in the COOL or DRY mode when adjusting to your requirements.



## NOTE:

- In the cooling operation, when the air conditioner is operated with setting the horizontal vane to ↘ (4) or ▲ (5) for 1 hour, the AIR FLOW direction is automatically set to horizontal to prevent condensed water from dropping.
- Adjust the vertical AIR FLOW direction using the remote controller. Moving the horizontal vanes manually can cause trouble.

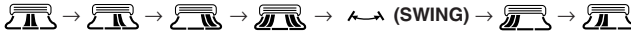
## Auto air flow direction control operation

When the AUTO mode is selected with the **VANE** button, the position of the horizontal vane is automatically set to correspond to the operation mode for effective operation.

(1) COOL, DRY: The air is blown out horizontally.

To change the AIR FLOW blowing direction horizontally, press the **WIDE VANE** button.

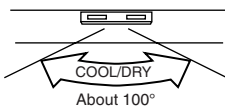
Each time the button is pressed, the angle of the VERTICAL VANE is changed in sequence:



## SWING OPERATION

Use the swing operation for the air flow to reach all corners of the room.

## Horizontal AIR FLOW blowing range

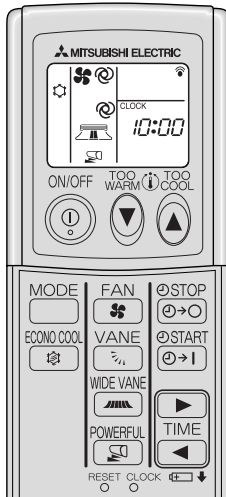


## NOTE:

Adjust the horizontal AIR FLOW direction using the remote controller. If the VERTICAL VANE is moved manually, it may cause trouble.

# POWERFUL OPERATION

Use this operation when you want to cool your room within a short time period.



**Perform the following operations while the unit is operating in the MANUAL COOL mode.**


■ Press the  button.

The air conditioner automatically adjusts the fan speed and the set temperature, and operates the POWERFUL mode. The POWERFUL mode is automatically released 15 minutes after operation starts, and the operation mode returns to the mode prior to POWERFUL operation.

### POWERFUL mode

Fan speed	Position of horizontal vane
POWERFUL-high*	Set position**

\* Exclusive for POWERFUL mode




\*\* When the position of the horizontal vane is set to  (AUTO) during cooling operation, the air is blown downward.



**To release the POWERFUL mode before it is released automatically:**

■ Press the  button again.



■ POWERFUL mode is also released in the following ways:

- By pressing the  button
- By pressing the  button
- By pressing the  button
- By setting the ON timer

■ The  and  buttons are not available during the POWERFUL operation.

■ The  button is available.


# ECONO COOL OPERATION

Use this operation when you want to be comfortable in COOL mode even with energy saved.



**Perform the following operations while the unit is operating in the MANUAL COOL mode.**

■ Press the  button.






When the  (ECONO COOL) operation is selected in COOL mode, the air conditioner performs swing operation in various cycle according to the temperature of air conditioner.

Also SET TEMPERATURE is automatically set 4°F higher than in COOL mode.

**To release the ECONO COOL operation:**

■ Press the  button again.



- When the  button or the  button is pressed or the operation mode is changed during the ECONO COOL operation, ECONO COOL operation is released.
- The  button, the  or  button and ON/OFF timer (explained below) are available.

## What is “ECONO COOL”?

Swing air flow (change of air flow) makes you feel cooler than constant air flow. So, even though the set temperature is automatically set 4°F higher, it is possible to perform cooling operation with keeping comfort. As a result, energy can be saved.





# TIMER OPERATION (ON/OFF TIMER)



It is convenient to set the timer when you go to bed, when you get home, when you get up, etc.

## How to set the ON timer


- 1 Press the  button during operation.

Each time the button is pressed, the ON timer mode alternates between ON and OFF.

- 2 Set the time of the timer using the TIME buttons  (Forward) and  (Backward).

Each time the  button is pressed, the set time increases by 10 minutes; each time the  button is pressed, the set time decreases by 10 minutes.

## To release the ON timer:

- 1 Press the  button.

## Programming timer operation

The ON timer and the OFF timer can be used in combination. The timer of the set time that is reached first will operate first. ("A" mark indicates the order of timer operations.)

- If the current time has not been set, the timer operation cannot be used.



### NOTE:



**If the main power is turned off or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled. As these models are equipped with an auto restart function, the air conditioner starts operating with timer cancelled at the same time that power is restored.**

## How to set the OFF timer


- 1 Press the  button during operation.

Each time the button is pressed, the OFF timer mode alternates between ON and OFF.

- 2 Set the time of the timer using the TIME buttons  (Forward) and  (Backward).

Each time the  button is pressed, the set time increases by 10 minutes; each time the  button is pressed, the set time decreases by 10 minutes.

## To release the OFF timer:

- 1 Press the  button.

# WHEN THE AIR CONDITIONER IS NOT GOING TO BE USED FOR A LONG TIME

## When it is not going to be used for a long time:

- 1 Perform the FAN operation for 3 or 4 hours to dry the inside of the air conditioner.

To perform FAN operation, set the remote controller to the highest temperature in the MANUAL COOL mode. (Refer to page 7.)

- 2 Turn off the breaker.



### CAUTION:

Turn off the breaker when the air conditioner is not going to be used for a long time.

Dirt may collect and this may cause a fire.

- 3 Remove the batteries from the remote controller.

### CAUTION:

To prevent liquid leakage, take out all batteries when the remote controller is not going to be used for a long time.

## When the air conditioner is to be used again:

- 1 Clean the air filter and install it in the indoor unit.

(Refer to page 10 for cleaning instructions.)

- 2 Check that the air inlet and outlet of the indoor/outdoor units are not blocked with any obstacles.

- 3 Check that the ground is connected correctly.

### CAUTION:

Ground the unit.

Do not connect the ground to a gas pipe, water pipe, lightning rod or the ground of a telephone. If the grounding is incorrect, it may cause an electric shock.

# MAINTENANCE

## Before starting maintenance

- Turn off the breaker.



### ⚠ CAUTION:

When the unit is to be cleaned, switch it off and turn off the breaker. Since the fan rotates at high speed during operation, it may cause an injury.

## Cleaning the indoor unit

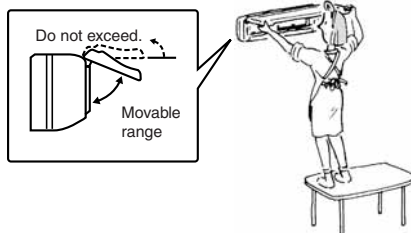
- Clean the unit using a soft dry cloth.

- If the dirt is noticeable, wipe the unit with a cloth soaked in a solution of mild detergent diluted in luke-warm water.
- Do not use gasoline, benzene, thinner, polishing powder, or insecticide. The unit may be damaged.

## ⚠ CAUTION

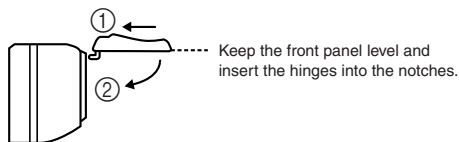
**Do not open the front panel up past the level position.  
The panel may come off in order to prevent it from being damaged.**

- The front panel may also come off if the upper part of the front panel is pulled down.



- If the front panel comes off, attach it as explained below.

Keeping the front panel level with one hand, insert the hinges one by one with the other hand into the notches at the left, right and center of the top of the indoor unit until they click into place. (①) Then, close the front panel. (②)



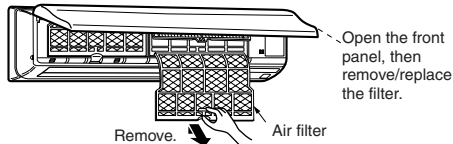
- Do not step onto an unstable bench when maintaining the unit, etc. This may cause an injury, etc. if you fall down.

# CLEANING THE AIR FILTER (CATECHIN)

Do not open the front panel up past the level position.  
The panel may come off in order to prevent it from being damaged.

## Cleaning the air filter (about once every 2 weeks)

### 1 Remove the air filter.

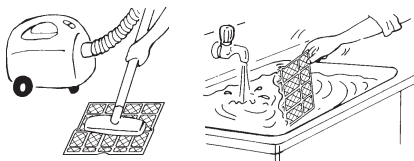


### ⚠ CAUTION:

When the air filter is to be removed, do not touch the metal parts of the indoor unit.  
This may cause an injury.

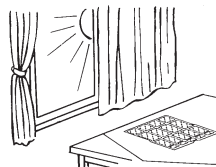
### 2 Remove dirt from the air filter using a vacuum cleaner or by washing the filter with water.

- If the dirt is noticeable, wash the filter with a solution of mild detergent diluted in lukewarm water.
- If hot water (120°F or more) is used, the filter may be deformed.

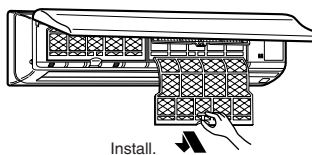


### 3 After washing with water/lukewarm water, dry the air filter well in the shade.

- Do not expose the air filter to direct sunlight or heat from a fire when drying it.



### 4 Install the air filter.



### What is "Catechin air filter"?

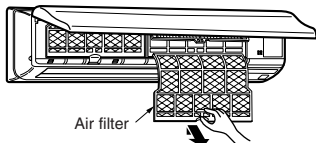
The air filter is dyed with a natural material, catechin, that is contained in tea. The catechin air filter deodorizes odor and noxious gases such as formaldehyde, ammonia, and acetaldehyde. Moreover, it restrains the activity of the viruses adhering to the filter.

# REPLACEMENT OF THE AIR CLEANING FILTER

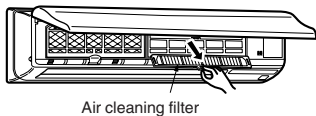
When the capacity is lowered because of dirt, etc., it is necessary to replace the air cleaning filter.

## Air cleaning filter replacement

- 1 Remove the air filter.

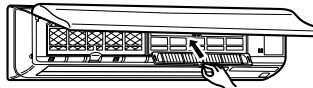


- 2 Remove the air cleaning filter (blue bellows type).

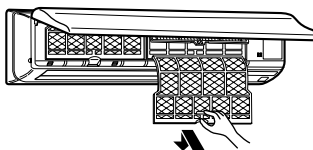


## About once every year

- 1 Install a new air cleaning filter.



- 2 Install the air filter and securely close the front panel.



## Air cleaning filter

- If the air cleaning filter is clogged, it may lower the unit's capacity or cause condensation at the air outlet.
- The air cleaning filter is disposable. The standard usable term is about 1 year.

**Optional parts** Optional parts are available from your local dealer.

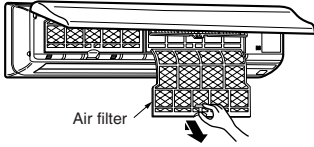
<b>Name of parts</b>	AIR CLEANING FILTER (Anti-Allergy Enzyme Filter)
<b>Parts number</b>	MAC-2300FT

- Please purchase the optional parts (MAC-2300FT) as a set (2 pcs) for the first time use.

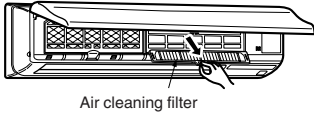
# CLEANING THE AIR CLEANING FILTER

## Cleaning the air cleaning filter (about once every 3 months)

- 1 Remove the air filter.



- 2 Remove the air cleaning filter (blue bellows type).



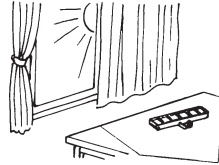
- 3 Soak the filter together with its frame in lukewarm water and wash it.

- If the dirt is noticeable, use a solution of mild detergent diluted in lukewarm water.
- If hot water (120°F or more) is used, the filter may be deformed.
- Do not use a scrubbing brush or sponge. This may damage the surface of the filter.
- Do not use a chlorine detergent.



- 4 After rinsing with water/lukewarm water, shake off the excess water and dry the filter well in the shade.

- Do not expose the filter to direct sunlight or heat from a fire when drying it.



# BEFORE CONTACTING THE SERVICE REPRESENTATIVE, CHECK THE FOLLOWING AGAIN

Question	Check points or Remedy
The air conditioner cannot be operated.	<ul style="list-style-type: none"> <li>Is the breaker turned on?</li> <li>Is the fuse blown?</li> <li>Is the ON timer set? (Page 9)</li> </ul>
The room cannot be cooled sufficiently.	<ul style="list-style-type: none"> <li>Is the temperature setting correct? (Page 7)</li> <li>Are the filters clean? (Page 10, 11)</li> <li>Are there any obstacles blocking the air inlet or outlet of the indoor or outdoor unit?</li> <li>Is a window or door open?</li> </ul>
The air from the indoor unit smells strange.	<ul style="list-style-type: none"> <li>Are the filters clean? (Page 10, 11)</li> </ul>
The display on the remote controller does not appear or it is dim. The indoor unit does not respond to the remote control signal.	<ul style="list-style-type: none"> <li>Are the batteries exhausted? (Page 5)</li> <li>Is the polarity (+, -) of the batteries correct? (Page 5)</li> <li>Are any buttons on the remote controller of other electric appliances being pressed?</li> </ul>
When a power failure occurs.	<ul style="list-style-type: none"> <li>Does the air conditioner start operating again? If the air conditioner had operated before the power failure, as these models are equipped with an auto restart function, the air conditioner should start operating again. (Refer to Description of "AUTO RESTART FUNCTION" on page 6.)</li> </ul>

**Even if the above items are checked, when the air conditioner does not recover from the trouble, stop using the air conditioner and consult your dealer.**

**In the following cases, stop using the air conditioner and consult your dealer.**

- When water leaks or drops from the indoor unit.
- When the left operation indicator lamp blinks.
- When the breaker trips frequently.
- The remote control signal may not be received in a room where an electronic ON/OFF type fluorescent lamp (inverter-type fluorescent lamp, etc.) is used.
- Operation of the air conditioner may interfere with radio or TV reception in areas where the reception is weak. An amplifier may be required for the affected device.
- When thunder is heard, stop operation and turn off the breaker. Otherwise, the electrical parts may be damaged.

# WHEN YOU TR

Question
The air conditioner cannot be operated for about 3 minutes when restarted.
Cracking sound is heard.
The air from the indoor unit smells strange.
The fan of the outdoor unit does not rotate even though the compressor is running. Even if the fan starts to rotate, it stops soon.
The sound of water flowing is heard.
The sound as burbling is heard.
The room cannot be cooled sufficiently.
Mist is discharged from the air outlet of the indoor unit.
Mechanical sound is heard from the indoor unit.
The swing operation of the HORIZONTAL VANE is suspended for about 15 seconds, then restarted.

# HINK THAT TROUBLE HAS OCCURRED

Answer (not a malfunction)
<ul style="list-style-type: none"> <li>This protects the air conditioner according to instructions from the microprocessor. Please wait.</li> </ul>
<ul style="list-style-type: none"> <li>This sound is generated by the expansion/contraction of the front panel, etc. due to change in temperature.</li> </ul>
<ul style="list-style-type: none"> <li>The air conditioner may suck in an odor adhering to the wall, carpet, furniture, cloth, etc. and blow it out with the air.</li> </ul>
<ul style="list-style-type: none"> <li>When the outside temperature is low, the fan may not operate to maintain sufficient cooling capacity.</li> </ul>
<ul style="list-style-type: none"> <li>This is the sound of refrigerant flowing inside the air conditioner.</li> <li>This is the sound of condensed water flowing in the heat exchanger.</li> <li>This is the sound of the heat exchanger defrosting.</li> </ul>
<ul style="list-style-type: none"> <li>This sound is heard when the outside air is absorbed from the drain hose in turning on the range hood or the ventilation fan and that makes water flowing in the drain hose spout out. This sound is also heard when the outside air blows into the drain hose in case the outside wind is strong.</li> </ul>
<ul style="list-style-type: none"> <li>When a ventilation fan or a gas cooker is used in a room, the cooling load increases, resulting in an insufficient cooling effect.</li> <li>When the outside air temperature is high, the cooling effect may not be sufficient.</li> </ul>
<ul style="list-style-type: none"> <li>The cool air from the air conditioner rapidly cools moisture in the air inside the room, and it turns into mist.</li> </ul>
<ul style="list-style-type: none"> <li>This is the switching sound in turning on/off the fan or the compressor.</li> </ul>
<ul style="list-style-type: none"> <li>This is for the swing operation of the HORIZONTAL VANE to be performed normally.</li> </ul>

Question	Answer (not a malfunction)
<p><b>The air flow direction changes during operation. The direction of the horizontal vane cannot be adjusted with the remote controller.</b></p>	<ul style="list-style-type: none"> <li>When the air conditioner is operated in COOL or DRY mode, if the operation continues with air blowing down for 1 hour, the direction of the air flow is automatically set to horizontal to prevent condensed water from dropping.</li> </ul>
<p><b>Water leaks from the outdoor unit.</b></p>	<ul style="list-style-type: none"> <li>During COOL and DRY operations, pipe or pipe connecting sections are cooled and this causes water to condense.</li> </ul>
<p><b>The swing operation of the VERTICAL VANE is suspended for about 15 seconds, then restarted.</b></p>	<ul style="list-style-type: none"> <li>This is for the swing operation of the VERTICAL VANE to be performed normally.</li> </ul>
<p><b>In a multi-unit system, the indoor unit which is not operating becomes warm and a sound, similar to water flowing, is heard from the unit.</b></p>	<ul style="list-style-type: none"> <li>A small amount of refrigerant continues to flow into the indoor unit even though it is not operating.</li> </ul>
<p><b>The air conditioner starts the operation only with the main power turned on, though you do not operate the unit with the remote controller.</b></p>	<ul style="list-style-type: none"> <li>These models are equipped with an auto restart function. When the main power is turned off without stopping the air conditioner with the remote controller and is turned on again, the air conditioner will start operation automatically in the same mode as the one set with the remote controller just before the shutoff of the main power.</li> </ul>



# INSTALLATION, RELOCATION AND INSPECTION

## Installation place

Avoid installing the air conditioner in the following places.

- Where flammable gas could leak.

### ⚠ CAUTION:

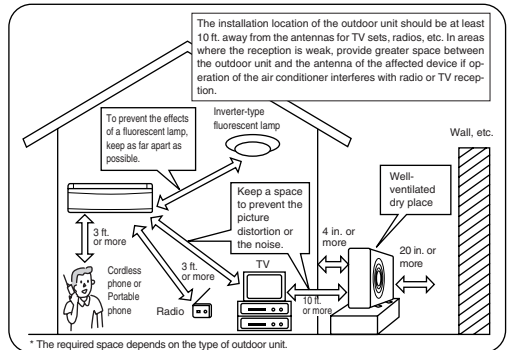
**Do not install the unit where flammable gas could leak. If gas leaks and collects around the unit, it may cause an explosion.**

- Where there is much machine oil.
- Salty places such as the seaside.
- Where sulfide gas is generated such as a hot spring.
- Where oil is splashed or where the area is filled with oily smoke.
- Where there is high-frequency or wireless equipment.

### ⚠ WARNING:

**If the air conditioner operates but does not cool or heat (depending on model) the room, consult your dealer since there may be a refrigerant leak. Be sure to ask the service representative whether there is refrigerant leakage or not when repairs are carried out.**

**The refrigerant charged in the air conditioner is safe. Refrigerant normally does not leak, however, if refrigerant gas leaks indoors, and comes into contact with the fire of a fan heater, space heater, stove, etc., harmful substances will be generated.**



## Electrical work

- Provide an exclusive circuit for the power supply of the air conditioner.
- Be sure to observe the breaker capacity.
- Use the correct power (voltage and frequency) indicated on the unit to operate the air conditioner and use only fuses or breakers with specified capacity. Do not use pieces of wire instead of fuses.

### ⚠ WARNING:

- **The customer should not install this unit.**

**If installation is done incorrectly, it may cause a fire, an electric shock, or injury from the unit falling, water leaking, etc.**

- **Do not use intermediate connection of the power supply cord or the extension cord and do not connect many devices to one AC outlet.**

**A fire or an electric shock may result from poor contact, poor insulation, exceeding the permissible current, etc. Consult your dealer.**

- **The unit should be installed by licensed contractor according to local code requirements.**

**⚠ CAUTION:**

- **Ground the unit.**  
**Do not connect the ground to a gas pipe, water pipe, lightning rod or the ground of a telephone. If the grounding is incorrect, it may cause an electric shock.**
- **If the air conditioner is installed in a high humidity area or near a water source, a Ground Fault Interrupt (GFI) circuit breaker should be installed to protect against an electric shock.**

## Inspection and maintenance

- When the air conditioner is used for several seasons, the capacity may be lowered due to dirt inside the unit.
- Depending on the condition, an odor may be generated or dehumidified water may not drain out smoothly due to dirt, dust, etc.
- It is recommended that the unit be inspected and maintained (charged) by specialist in addition to normal maintenance. Consult your dealer.

## Operating sound considerations

- Do not put an object around the air outlet of the outdoor unit. This may lower the capacity or increase the volume of the operating sound.
- If an abnormal sound is heard during operation, consult your dealer.

## Relocation

- When the air conditioner is to be removed or re-installed because of rebuilding, moving, etc., special techniques and work are required.

**⚠ WARNING:**

**Repairs or relocation should not be done by the customer.**

**If this is done incorrectly, it may cause a fire, an electric shock, or an injury from the unit falling, water leaking, etc. Consult your dealer.**

## Disposal

To dispose of this product, consult your dealer.

**If you have any questions, consult your dealer.**



## HVAC Advanced Products Division

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