#### LED and Button Rules



Press to turn the socket ON or OFF. Press and hold (for 5 seconds) until LED is lit a solid amber to initiate factory reset process.

#### Solid amber:

Initialization/ Reset/ Firmware upgrading mode.

Flashing amber and green slowly:
Configuration mode.

#### Flashing green rapidly:

WiFi connecting mode.

Solid green: Successfully connected, and the socket is at ON status.

and the socket is at ON status.

Off: The socket is at OFF status or the TicLife Smart Plug is powered off.

# Frequently Asked Questions

We strive to assure your satisfaction. We apologize for any inconvenience with the installation or operation of the switch and are happy to assist at http://support.mobvoi.com/

- What devices can I control with the TicLife Smart Plug? You can control lights, fans, humidifiers, portable heaters, and any small appliances in accordance with TicLife Smart Plua's specifications (up to 15A output).
- What should I do when the LED is lit a solid red?
  A solid red indicates no internet connection.

You can troubleshoot the following:

- · Check the main WiFi 's internet connection.
- Make sure that main WiFi 's password hasn't been changed.
  - Make sure your TicLife Smart Plug is not too far from the main WiFi.
  - Factory reset TicLife Smart Plug and try to add it again.
- 3 How do I pair my TicLife devices with Amazon Alexa or Google Assistant?

Visit Account->Amazon Alexa or Google Assistant page within Mobvoi app for pairing instructions.



### Quick Installation Guide

Download the Mobyoi app.







Plug TicLife Smart Plug into an outlet near main WiFi.\*



- \* Proximity to main WiFi is required only during the initial setup process.
- \* TicLife Smart Plug only supports 2.4GHz networks.
- 3 Open the Mobvoi app, press '+' in the upper right corner and follow the instructions to set up the plug.
- A Relocate TicLife Smart Plug into a desired outlet, no configuration is required.

#### FCC statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### RF Exposure Warning Statements:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.



# Safety & Precaution

#### AC voltage.

- keep the equipment away from water, fire, humidity or thermal environment.
- do not attempt to disassemble, repair or modify equipment.
   There will be fire risk, electric shock hazard, and the risk of burns (there will be symbolic signs on the product).
- in order to reduce the risk of electric shock, the product has a grounding plug that can only be mounted on a grounded power socket. If the plug is not suitable for the outlet, if the plug is not suitable for export, please contact the qualified electrician to install the appropriate socket. Don't change the plug in any way.
- do not charge the device with a damaged charger or USB cable.
- · do not use any other charger.
- do not use devices where wireless devices are not allowed.
   socket outlets should be installed near the device and are
- socket outlets should be installed near the device and are accessible.
   for direct equipment, plug in the electrical outlet that is
  - integrated with the device, but the equipment is the same or the other is not stacked in normal use. When operating equipment, please read and follow the above safety information. We cannot guarantee that no accidents or improper use of the equipment will cause damage. Please use this product carefully and take risks on
- your own.

  to have recycling and environmentally friendly logos and Suggestions.

## MOBVOLLIMITED WARRANTY

Please read MOBVOI LIMITED WARRANTY carefully before use the product. http://support.mobvoi.com

