

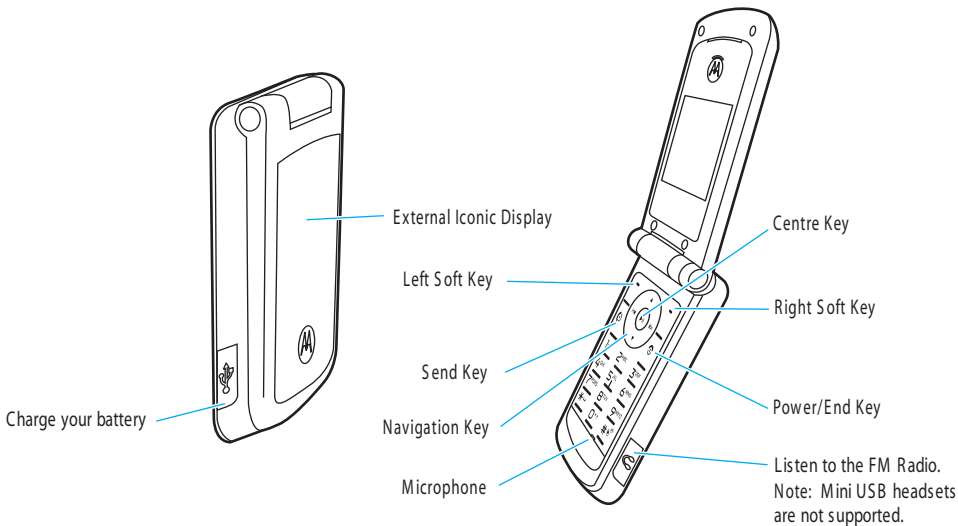
# HELLOMOTO

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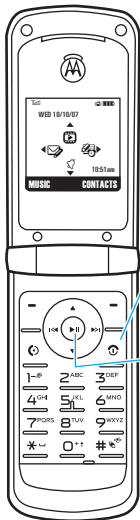
Introducing your new Motorola W265 wireless phone! It's an easy-to-use phone with a sleek design that's sure to get attention.

- **My Phone, My Way** – It's your phone — make it that way. Customise your home screen (page 24) with personal pictures and change wallpapers.
- **Connect on So Many Levels** – Whether it's with work or friends, stay connected with voice (page 43) and messaging (page 42).
- **FM Radio Experience** – Use the FM Radio (page 44) to listen to your favourite music or news programs.
- **Convenient Extras** – When you are away from your home or desk, make use of handy tools like Contacts, Calculator, Alarm Clock, Calendar, and others (page 53).
- **Fun** – When you have a little time to spare, play a game (page 56).

Here's a quick anatomy lesson:

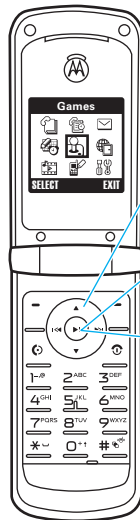


A few menu basics:





① Press & hold the **Power Key**  until the display lights up to turn on your phone.

② Press the **Centre Key**  to open the **Main Menu**.



③ Press the **Navigation Key**  up/down/left/right to highlight a menu feature.

④ Press the **Centre Key**  to select it.

⑤ In some list views, such as your Message Inbox or Contacts list, the  symbol shows at the bottom of the screen. This indicates that menu options are available. Press the centre key  to display the menu options.

This is a typical home screen and main menu layout. **Your phone may be a little different.**

Motorola, Inc.  
Consumer Advocacy Office  
1307 East Algonquin Road  
Schaumburg, IL 60196  
[www.hellomoto.com](http://www.hellomoto.com)

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

### Software Copyright Notice

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Manual Number: 68XXXXX303-A

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# menu map

## main menu



### Messages

- Create Message
- Voicemail
- Inbox
- Info Services
- Quick Notes
- Outbox
- Draft



### Phonebook



### Recent Calls

- Received Calls
- Dialed Calls
- NotePad
- Call Times
- Call Cost \*



### Games



### Office Tools

- Calculator
- MyMenu
- Alarm Clock
- Calendar
- Stop Watch
- Quick Dial\*
- Fixed Dial\*
- Service Dial\*
- STK \*



### Ring Styles

- Style
- Style Detail
- My Tones



### Settings

- (see next page)



### FM Radio



### Personalise

- Home Screen
- Main Menu
- Colour Style
- Greeting
- Wallpaper
- Screen Saver
- Quick Dial\*

\* Network Dependent

This is the standard main menu layout.

**Your phone's menu may be a little different.**

## settings menu

### Call Forward

- Voice Calls
- Cancel All
- Forward Status

### Phone Status

- My Tel. Numbers
- Battery Meter

### In-Call Setup

- In-Call Timer
- Call Cost Setup \*
- My Caller ID
- Answer Options
- Call Waiting

### Security

- Phone Lock
- Fixed Dial \*
- Call Barring
- SIM PIN
- New Passwords

### Initial Setup

- Time and Date
- Power on/off
- 1-Touch Dial
- Backlight
- Display Settings
- Scroll
- Language
- Display Timeout
- Contrast
- DTMF \*
- TTY Setup \*
- Master Reset
- Master Clear
- Status Indicator

### Network

- New Network
- Network Setup
- Avail. Networks
- My Network List
- Service Tone
- Call Drop Tone
- Band Selection

### Headset

- Auto Answer

\* Network Dependent



# Safety and General Information

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**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.\***

## Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in

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\* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2007.

the relevant standards, always follow these instructions and precautions.

## External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

**DO NOT** hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

## Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola—or if you hang your mobile device from a lanyard around your neck—keep the mobile

device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

## Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your health care provider.

## Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue use if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- Do not place a mobile device in the airbag deployment area.

Responsible driving practices can be found in the “Smart Practices While Driving” section in this user’s guide and/or at the Motorola Web site: [www.motorola.com/callsmart](http://www.motorola.com/callsmart).

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.







### Potentially Explosive Atmospheres


Areas with potentially explosive atmospheres are often but not always posted and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

### Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Your mobile device contains an internal lithium ion battery.
	Do not let your battery, charger, or mobile device get wet.

Symbol	Definition
	Listening at full volume to music or voice through a headset may damage your hearing.

## Batteries and Chargers

**Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “Battery Use & Battery Safety” section in this user’s guide.**

## Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service centre.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of

your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## FCC Notice to Users

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**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Use and Care

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To care for your Motorola phone, please keep it away from:



## liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



## extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



## microwaves

Don't try to dry your phone in a microwave oven.



## dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



## cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



## the ground

Don't drop your phone.

# European Union Directives Conformance Statement

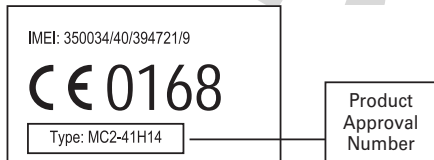
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Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

Approval Number from your product's label in the "Search" bar on the Web site.



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at

[www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product

# Caring for the Environment by Recycling

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This symbol on a Motorola product means the product should not be disposed of with household waste.

## Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)

## Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.



# get started





---


## about this guide

This guide shows how to locate a menu feature as follows:

**Find it:**  >  **Recent Calls** > **Received Calls**

This means that, from the home screen:

- 1 Press the *centre key*  to open the main menu.
- 2 Scroll to  **Recent Calls** and press the centre key .
- 3 Scroll to **Received Calls** and press the centre key .

**Tip:** Press the centre key  or **Select** to select a highlighted option.

### symbols



This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.



This means a feature requires an optional accessory.

## SIM card

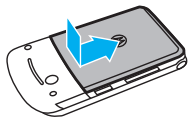
Your Subscriber Identity Module (SIM) card contains personal information like your phone number and contacts. It can also contain your voicemail and text message settings.

If you put your SIM card in another phone, that phone uses your phone number.

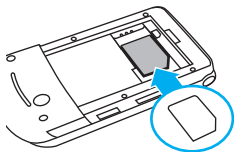
**Caution:** Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.

**Tip:** Ensure your SIM card is fully inserted into the phone before installing the battery.

1



2



## battery

### battery use and safety

- Motorola recommends you always use Motorola-branded batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

**Caution:** Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion or other hazard.

- Battery usage by children should be supervised.
- **Important:** Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it bears a Motorola “Original Equipment” hologram;
- If there is no hologram, the battery is not a qualified battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Centre.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle.
- When storing your battery, keep it in a cool, dry place.
- **Avoid damage to your battery and/or mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola Authorized Service Centre before using. Do not attempt to dry it with an appliance or heat source, such as a hair dryer.
- **Use care when handling a charged battery**—particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (such as jewelry, keys, or beaded chains) could complete an electrical circuit (short circuit),

causing the battery to become very hot, which could cause damage or injury.

Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling centre for proper battery disposal.

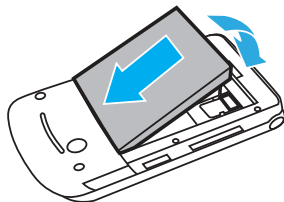


**Warning:** Never dispose of batteries in a fire because they may explode.

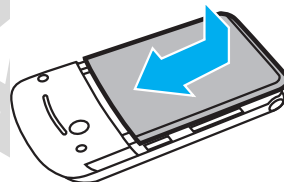
Before using your phone, read the battery safety information in the “Safety and General Information” section included in this guide.

## install the battery

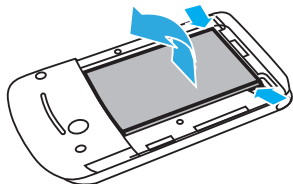
1



2



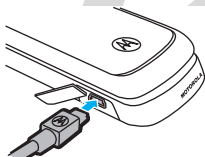
## battery removal



**Note:** Your battery is intentionally tight fitting to ensure consistent connection.

## charge the battery

New batteries are not fully charged. Plug the battery charger into your phone and an electrical outlet. Your phone might take several seconds to start charging the battery. The phone shows **Charge Complete** when finished.



**Tip:** Motorola batteries have circuitry that protects the battery from damage from overcharging.

## turn it on & off

To turn on your phone, press and hold **O** for a few seconds or until the display turns on.




If prompted, enter your four-digit unlock code. Your phone's four-digit unlock code is originally set to 1234 or the last four digits of your phone number (see page 29).

To turn off your phone, press and hold **O** for a few seconds.


## make a call


To **make a call**, enter a phone number and press .

To **hang up**, press .



**Tip:** Is your caller saying they can't hear you? Make sure your finger is not covering the microphone (see page 2).

## answer a call

When your phone rings and/or vibrates, open the flip or press  to answer. See page 35 for answer options.

To hang up, press .

## adjust volume

You can adjust the volume during a call by pressing  up or down. To mute a call, press  and select **Mute**.

## change ring alert


**Find it:**  >  **Ring Styles > Style**

Available options are **Loud Ring**, **Soft Ring**, **Vibrate**, **Vibrate and Ring**, **Vibrate then Ring** and **Silent** (see page 33).

## store a phone number


You can store up to 500 phone numbers in **Phonebook**:

- 1 Enter a phone number in the home screen, and press **Store**.

- 2 Enter a name and other details for the phone number. To select a highlighted item, press the centre key .
- 3 Press **DONE** to store the number.

## call a stored phone number

**Find it:**  >  Phonebook

- 1 Scroll to the entry.
- 2 Press  to call the entry.


**Shortcut:** In **Phonebook**, enter the first letters of an entry to get to it quickly.

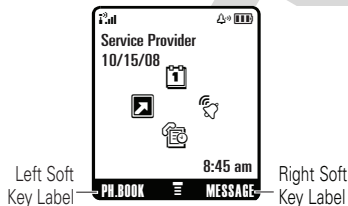
**Note:** To search for a contact name by typing it in, change the search method to **Find**:

**Find it:**  >  Phonebook >  > Search By

# basics


## home screen

When you turn on your phone, the *home screen* displays. To dial a number from the home screen, press number keys and .

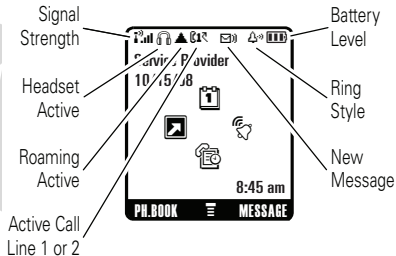


**Note:** Your home screen might look a little different from this example.




*Soft key labels* show the current soft key functions. For soft key locations, see page 2.







Press the *navigation key*  up, down, left, or right to select items in the home screen.

Status indicators appear at the top of the home screen:
















indicator	
<b>Signal Strength</b>	<p>Vertical bars show the strength of the network connections.</p> <p>You cannot make or receive calls when you see .</p> <p><b>Note:</b> If another network is available, you may be able to make emergency calls even when your phone displays .</p>
<b>Headset Active</b>	Displays when a headset is connected.
<b>Roaming</b>	<p>Shows when your phone is seeking or using a network outside your home network.</p> <p> = roaming</p>

indicator	
<b>Active Call</b>	<p>Indicates activity level of one or two lines (when two-line SIM card is used):</p> <p> = call connected (single line)</p> <p> = call forward on (single line)</p> <p> = active call on line 1</p> <p> = active call on line 2</p> <p> = line 1 active, call forward on</p> <p> = line 2 active, call forward on</p>
<b>Battery Level</b>	Shows battery charge level. The more bars, the greater the charge.

## external display

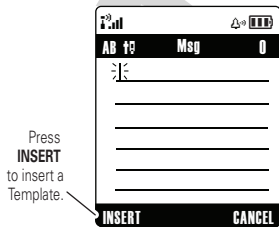
When the phone flip is closed, the following indicators can appear on the external display:

indicator	
	Shows an incoming call.
<b>Incoming Calls</b>	
	Appears when you receive a new text or multimedia message.
<b>New Messages</b>	
	Shows during battery charging.
<b>Battery Charging Status</b>	

indicator	
<b>Ring Styles</b> Indicates the <b>Style</b> setting under <b>Ring Style</b> :	
	= Loud Ring
	= Soft Ring
	= Vibrate
	= Vibe and Ring
	= Vibe then Ring
	= Silent
<b>New Message</b> Indicates when you receive new messages:	
	= text message
	= voicemail message




## enter text

Some screens allow you to use the keypad to enter text, such as when you compose a message:



## select entry method

Multiple text entry methods make it easy for you to enter names, numbers, and messages:

entry method	
<b>Tap language</b> 	Enter letters and numbers by pressing a key one or more times (see page 28).
<b>Tap Extended T</b> 	Enter letters, numbers, and symbols by pressing a key one or more times (see page 28). Includes more characters than <b>Tap</b> .
<b>iTAP™</b> <i>language</i> 	Phone predicts English, French, German, or Italian words as you press keys (see page 28).
<b>Numeric 12</b>	Enter numbers only (see page 28).
<b>Symbol @</b>	Enter symbols only (see page 28).

Your phone may not contain all of the languages listed above.

## iTAP™ method

The iTAP software combines your key presses into common words, and predicts each word you enter.

For example, if you press **2 7 7 5**, your phone displays a list of word combinations such as **Appl, Aspj,** an **Aspk**.

When you enter three or more characters in a row, your phone will guess the rest of the word. For example, if you enter **4 6 6 3**, your phone might display:



Press **Select** to accept **good**.

Press **⤵** right or left to see other word suggestions.

To insert a letter combination from the bottom of the screen, press **⤵** right or left to highlight the combination you want, and press **SELECT**.

To insert a suggested word, press **⤵** up.

## tap & tap extended methods

To enter text using the **Tap** and **Tap Extended** methods, press a key repeatedly to cycle through the letters and numbers on that key. Repeat this step to enter more letters. **Tap Extended** increases the number of characters on each key.

## numeric method


Press the keypad keys to enter the numbers you want.


## symbol method

When using the **Symbol** method, press a key repeatedly to display its symbols at the bottom of the screen. Highlight the symbol you want and press **SELECT**.


## text entry tips

**To enter a space**, press .



**To enter punctuation while entering text**, press  repeatedly to enter a punctuation mark or other character.

**To edit or delete text while entering text**, press  to move the cursor to the right of text you want to edit. Press **DELETE** (the right soft key) to delete the character left of the cursor. Press and hold **DELETE** to delete all text to the left of the cursor.

## handsfree

You can use your phone's handsfree speaker to make calls without holding the phone to your ear. **To turn the speaker on**, during a call, press  **SPKR ON**. To turn the speaker off, press **SPKR OFF**.

You can also use an optional 2.5mm wired headset to go handsfree.

**Note:** The send/end key on wired headsets is not supported on this phone. **Use the**  **and**  **keys on the phone** to answer and end calls.

## codes & passwords

Your phone's four-digit **unlock code** is originally set to **1234** or to the last four digits of your phone number. The six-digit **security code** is originally set to **000000**.

Your service provider may reset these codes. If not, you should change them to protect your personal information. The unlock code must contain four digits. The security code must contain six digits.

**To change a code or password:**

**Find it:**  >  **Settings** > **Security** > **New Passwords**

**Note:** If you forget your security code, contact your service provider.

## lock & unlock phone

You can lock your phone with a four-digit code to keep others from using it.

**Note:** You can make emergency calls on a locked phone (see page 40). A locked phone still rings or vibrates for incoming calls or messages, **but you need to unlock it to answer.**

**To lock your phone:**

**Find it:**  >  Settings > Security > Phone Lock > Lock Now or Automatic Lock





Enter the four-digit unlock code and press **OK**. Your phone first displays **Phone Locked**, and then shows **Enter Unlock Code** until the next time you unlock your phone.

**To unlock your phone,** enter your four-digit code and press **OK**.

# tips & tricks

---

From the home screen (page 24), you can use shortcuts:



To...	Do this...
see recently dialled numbers	Press  .
use application shortcuts	Press the left and right soft keys or the navigation key  .
access voicemail	Press and hold the  key to access your voicemail messages.
change ring style	Press and hold the  key to change ring styles.

To...	Do this...
speed dial a number	Press and hold the number key for the desired entry's speed dial number.

# customise

## change home screen shortcuts

**Find it:**  >  Personalise > Home Screen > Home Keys



options	
Icons	Show or hide the home screen shortcut icons.
Up, Down, Left, Right	Choose the features that open when you press the navigation key (  ) up, down, left, or right in the home screen.
Right Soft Key	Choose the feature that opens when you press the  right soft key.

### options

**Left Soft Key** Choose the feature that opens when you press the *left soft key*.



## change main menu appearance

**To change your main menu appearance to either icons or a text-based list**, press  >  Personalise > Main Menu > View.



## reorder main menu


To reorder your main menu, press .


>  **Personalise** > **Main Menu** > **Reorder**. Press **Grab** to select the main menu item, then scroll to the new position and press **Insert**.


## MyMenu

Create a custom menu of your favourite phone features and tools.

### assign an item to MyMenu

- 1 Press  then scroll to a desired menu or submenu item.

For example if you want to assign the **Messages** menu to **MyMenu**, scroll to the messages icon () on the main menu. If you want to assign the **Calculator** function to **MyMenu**, scroll to and select **Office Tools** (on the main menu) then scroll to **Calculator**.

- 2 With the desired option highlighted, press and hold  until the **MyMenu** confirmation appears, then select **Yes**.
- 3 Press **Done** to accept the assigned key number, or scroll to **Key** and press **Change** to assign a different one.

### use MyMenu

**Find it:**  >  **Office Tools** > **MyMenu**



Scroll to the **MyMenu** item you want and press **Enter**.

## ring styles & alerts

Your phone rings and/or vibrates to notify you of an incoming call or to signal certain other events. This ring or vibration is called an *alert*.

### set a style




**Find it:**  >  **Ring Styles**

- 1 Select **Style** by pressing .
- 2 Scroll to a ring style and press .

## set alerts

Set alerts for different events, such as getting a message in your inbox or receiving a call.

**Find it:**  >  **Ring Styles**

- 1 Scroll to *Style* **Detail** and press .
- 2 Scroll to an alert type and press .
- 3 Scroll to the desired detail setting and press .


**Note:** Your phone plays a sample of each highlighted setting. Ringtones play through the speakerphone, unless you're using a headset.

## my tones

You can create your own alert tones for your phone. The tones you create are automatically included in the *style* **Detail** list for alerts.


### To create an alert tone:

- 1 Scroll to **Empty Ring** and press **SELECT**.
- 2 With **Notes** highlighted, press **CHANGE**.
- 3 Enter the notes you want and press **OK** when finished.

**Tip:** To learn more about how to enter notes, press  and select **Help**.

- 4 With **Name** highlighted, press **CHANGE**.
- 5 Enter a name for the alert tone and press **OK**.
- 6 Press **DONE** to save the new alert tone.


### To modify an existing tone:

- 1 Scroll to the name of the tone and press the centre key .
- 2 Scroll to **Edit** or **Delete** and press **SELECT**.

## answer options

You can use different ways to answer an incoming call.  
To turn on or turn off an answer option:

**Find it:**  >  Settings > In Call Setup > Answer Options

options	
Multi-key On	Answer by pressing any key.
Multi-key Off	Answer by pressing  .
Open to answer	Answer by opening the flip.

## display appearance

**To set the contrast level for your phone's screen:**

**Find it:**  >  Settings > Initial Setup > Contrast

To conserve power, the phone's backlight turns off when you're not using your phone. The backlight turns on again when you press any key. **To set how long your backlight stays on:**

**Find it:**  >  Settings > Initial Setup > Backlight

**To select the colors used for indicators, highlights, and soft key labels:**

**Find it:**  >  Personalize > Colour Style


To conserve power, you can set the phone to turn off the screen when the phone is not in use. The screen turns back on when you press any key. **To set how long the phone waits before turning off the screen:**

**Find it:**  >  Settings > Initial Setup > Display Timeout

## wallpaper

Set a picture as a wallpaper (background) image in your home screen.

**Find it:**  >  Personalise > Wallpaper



**To select a wallpaper image,** scroll to the picture you want and press  or select **(None)** to turn off wallpaper.

## screen saver

Set a picture as a screen saver image. The screen saver displays when the phone is being charged and there is no activity.

**Find it:**  >  Personalise > Screen Saver



### To select a screen saver

- 1 Scroll to **Picture** and press .
- 2 Scroll to the picture you want and press .

or



Select **(None)** to turn off the screen saver.

### To specify how long your phone must be inactive before it displays the screen saver

- 1 Scroll to **Delay** and press .
- 2 Select a time period and press .

**Note:** To conserve battery life, turn off the screen saver.



## colour style

To choose a **Colour Style** (or skin) that sets the look and feel of your phone's display, press  >  Personalise > **Colour Style**.

# calls

To make and answer calls, see page 22.

## redial a number

- 1 From the home screen, press  to see a list of recently dialled calls.
- 2 Scroll to the entry you want to call and press .


## recent calls

Your phone keeps lists of the calls you recently received and dialled, even if the calls didn't connect. The lists are sorted from newest to oldest calls. The oldest calls are deleted as new calls are added.


**Find it:**  >  **Recent Calls** > **Received Calls** or **Dialled Calls**

- 1 Scroll to an entry.

**Note:** A ✓ next to a call means the call connected.

- 2 Press  to call the number.

To see call details (such as time and date), press **VIEW**.

Press the centre key  while viewing a list of recent calls to see these options:

option	
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Show ID / Hide ID	Show or hide your phone number when making a call.

option	
Send Message	Create a new text message with the number in the <b>To</b> field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the <b>Contacts</b> or recent calls lists.

## caller ID

*Calling line identification* (caller ID) shows the phone number for an incoming call on your phone's screen.

Your phone shows the caller's name when it's stored in your phonebook (see page 15). If the caller's name is not stored in your phonebook, your phone shows **Incoming Call**.



**To show or hide your own phone number:**

**Find it:** > Settings > In Call Setup > My Caller ID

- 1 Select **Next Call Only** or **All Calls**.
- 2 Select **Show ID** or **Hide ID**.

To show or hide your phone number for the next call only, enter the number and press the centre key , then select **Show ID** or **Hide ID**.

## call waiting


When you're on a call and receive a second call, your phone plays an alert and displays the number for the incoming call. If the number is stored in your phonebook, your phone displays the caller's name.

**To answer the new call**, press **ANSWER**.

**To switch between calls**, press **SWITCH**.



To connect the two calls, press **LINK**.

To end the call on hold, press the centre key  and select **End Call On Hold**.

To turn call waiting on or off:

**Find it:**  >  **Settings** > **In Call Setup** > **Call Waiting**

## notepad



The most recent digits entered are stored in your phone's **Notepad**. To retrieve the digits stored on the **Notepad**:



**Find it:**  >  **Recent Calls** > **Notepad**

## speed dial

Each entry you store in your phonebook is assigned a unique *speed dial* number.

To speed dial a number:

- 1 Enter the speed dial number for the entry you want to call and press .
- 2 Press  to call the number.

**Tip:** To **see the speed dial number** for a phonebook entry, press the centre key  from the home screen, select **Phonebook**, then scroll to the entry and press **VIEW**. To **change the speed dial number**, press the centre key , then select **EDIT**.


## 1-touch dial

You can quickly call speed dial entries 2 through 9 by pressing and holding the speed dial number for one second.

To change a 1-touch dial number:

**Find it:**  >  **Phonebook**

- 1 Scroll to an entry and press **VIEW**.

- 2 Press the centre key , then select **EDIT**.

**To set whether to use 1-touch dial to call the entries stored in your Phonebook, your SIM card, or your fixed dial list:**

**Find it:**  >  Settings > Initial Setup > 1-Touch Dial  
> Phone, SIM, or Fixed Dial

## quick dial

You can create a personalized list of **Quick Dial** numbers apart from the **Phonebook**.

**To save a quick dial number:**

**Find it:**  >  Personalize > Quick Dial

- 1 Scroll to **Quick Dial 1**, **Quick Dial 2**, or **Quick Dial 3**, and press **CHANGE**.
- 2 With **Name** highlighted, press **CHANGE**.
- 3 Enter a name for the entry and press **OK**.

- 4 Scroll to **No.** and press **CHANGE**.

- 5 Press **DONE** to save the entry.

- 6 Enter a number for the entry and press **OK**.


**To call a quick dial number:**

**Find it:**  >  Office Tools > Quick Dial

Scroll to the **Quick Dial** number you want to call and press **CALL**.

## emergency calls

Your service provider programs emergency phone numbers, (such as 112 or 911), that you can call under any circumstances, even when your phone is locked.

- 1 Enter the emergency number.
- 2 Press .

**Note:** Emergency numbers vary by country. Your phone's pre-programmed emergency number(s) may



not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

DRAFT

# messages

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You can send and receive SMS/EMS and MMS multimedia messages as well as access your voicemail from the Messages feature. Each message type allows you to attach different objects. The available options are displayed in the **Insert** menu.



**Note:** Your phone can store a maximum of 500 messages.

## send a message

**Find it:**  >  Messages > Create Message


- 1 To insert a **Quick Note**, press **INSERT**, then scroll to a **Quick Note** and press **SELECT**.
- 2 Enter message text.

- 3 When you finish entering the message text , press **OK**.
- 4 To enter the phone of the message recipient, scroll to **[One Time Entry]** and press **SELECT**, then enter the number and press **OK**.

**or**

To select an entry from your **Phonebook** as a message recipient, scroll to the entry and press **ADD**, then press **SEND**.

## receive a message

When you receive a message, your phone plays an alert and displays the  (new message) indicator and a new message notification. Press **READ** to read the message immediately, or save it in your message

inbox for viewing later. To read messages in your message inbox:

**Find it:**  >  Messages > Inbox

Scroll to the message you want to read. Press **READ** to open the message. For MMS messages, your phone displays the media object, then the message.

## voicemail

Your network stores the voicemail messages you receive.



When you **receive** a voicemail message, your phone shows an indicator and **New Voicemail**. Press **CALL** to call your voicemail.

**To check your voicemail messages at any time:**

**Find it:**  >  Messages > Voicemail > 



**Note:** Your service provider may have assigned speed dial number **1** for calling voicemail and may provide additional information about using voicemail.

# FM radio




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**Find it:**  >  **FM Radio**

To use the **FM Radio** you need to connect a stereo headset to the 2.5 mm headset jack.



- Press  left or right to change the frequency.
- Press  up or down to adjust the volume.
- Press **Mute** to mute the radio.

## use the radio presets

- 1 Tune in the desired frequency by pressing  left or right, or press  > **Scan** to scan for all available radio stations. You can also use the keypad keys to enter a frequency by pressing  > **Set Frequency**.


- 2 Press and hold a number key to save that number as the preset.

## select a radio preset

- 1 Press  > **Station Presets** to view a list of all radio presets.
- 2 Press  up or down to select a preset.



**Tip:** If you know the number assigned to the preset station, press the keypad number to select it.









## select the radio output

You can play the radio through a stereo headset or a speaker. Press  > **Earpiece** or **Speaker**.

# other features

## contacts


features
<b>add new entry</b>
 >  Phonebook > [New Entry]
Enter the name and number, select to store the entry on the <b>Phone</b> or <b>SIM</b> card, and press <b>DONE</b> when finished to save the entry.
<b>Note:</b> Your phone's memory limit is 500 entries. Your SIM card's memory limit depends on your carrier's SIM card type.

features
<b>view entry</b>
 >  Phonebook
Scroll to the entry and press <b>VIEW</b> .
<b>send message to entry</b>
 >  Phonebook
Scroll to the entry and press the centre key  , then select <b>Send Message</b> .
<b>edit or delete entry</b>
 >  Phonebook
Scroll to the entry and press the centre key  , then select <b>Edit</b> or <b>Delete</b> .

## features

### copy entry

 >  Phonebook

Scroll to the entry and press the centre key  and select **Copy**. Enter the memory location (**Speed No.**) where you want to copy the number and press **OK**.

**Note:** Your phone's memory limit is 500 entries. Your SIM card's memory limit depends on your carrier's SIM card type.

### copy all entries


 >  Phonebook

Press the centre key  and select **All to SIM** or **All to Phone**. Select **Merge** or **Overwrite**.

## features

### view memory available for entries

 >  Phonebook

Press the centre key  and select **Phone Capacity** or **SIM Capacity**.

## more message features

## features

### edit message drafts



You can save unfinished messages in the **Draft** folder to edit and send later:

 >  Messages > Draft

## features

### quick notes



*Quick notes* are prewritten messages that you can send quickly.

•◂ > ✉ Messages > Quick Notes

To edit, delete, or send a quick note, press the centre key ◂•.

### delete messages



•◂ > ✉ Messages

Scroll to **Inbox**, **Outbox**, or **Drafts**, and press **SELECT**, then scroll to the message and press the centre key ◂•. Select **Delete** to delete the selected message. Select **Delete All** to delete **all** **Inbox**, **Outbox**, or **Drafts** messages.

**or**

Press the centre key ◂• and select **Cleanup Messages**, then select **All**, **Inbox**, or **Outbox**.

## features

### view memory available for messages



•◂ > ✉ Messages

Press the centre key ◂• and select **Memory Meter**.

## more personalising features

## features

### ring volume

•◂ > 🔔 Ring Styles > Style Detail > Ring Volume

### define answer option

•◂ > ⚙ Settings > 📞 In-Call Setup > Answer Options

### keypad volume

•◂ > ⚙ Settings > 🔔 Ring Style > Style Detail  
> Key Volume

## features

### reminders

Set your phone to play reminder alerts for unread messages, missed calls, or voicemail messages that you receive:

📍 > 📱 Ring Style > Style Detail > Reminder

### set time and date

📍 > ⚙️ Settings > Initial Setup > Time and Date

### greeting

Change the greeting that appears when you turn on your phone:

📍 > 📱 Personalise > Greeting

### change home screen soft key

📍 > 📱 Personalise > Home Screen > Home Keys  
> Right Soft Key



## features

### text layout

Set home screen text to be left justified or centered:

📍 > 📱 Personalise > Home Screen > Layout

### change scroll option

Set the highlight bar to stop or wrap around in menu lists:

📍 > ⚙️ Settings > Initial Setup > Scroll

### change clock

📍 > ⚙️ Settings > Personalize > Home Screen > Clock Set  
> Digital or Analog

### menu view

Display the main menu as icons or a text list:

📍 > 📱 Personalise > Main Menu > View



## features

### show or hide menu icons

Show or hide menu feature icons in the home screen:

📍 > 📱 Personalise > Home Screen > Home Keys > Icons

### menu language

📍 > 🛠️ Settings > Initial Setup > Language

### scroll

Set the scroll bar to stop or wrap around in menu lists:

📍 > 🛠️ Settings > Initial Setup > Scroll

## features

### master reset

Reset all options except unlock code, security code, and lifetime timer:

📍 > 🛠️ Settings > Initial Setup > Master Reset

To reset all options, you need to enter the **Security Code (000000)**.

## features

### master clear


Reset all options except unlock code, security code, and lifetime timer, and clear all user settings and entries.

**This option erases all user-entered information stored in your phone memory, including Contacts entries and downloaded files.** Once you erase the information, it cannot be recovered. It resets all options to their factory settings except for the unlock code, security code, and lifetime timer.

 >  Settings > Initial Setup > Master Clear

To reset all options, you need to enter the **Security Code (000000)**.

## call times & costs

**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.

**The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.**

## features

### set in-call timer

 >  Settings > In Call Setup > In-Call Timer



### call times

 >  Recent Calls > Call Times



## in call menu

During a call you access the in call menu by pressing



features
<b>access a list of available phone lines</b> • > My Tel Numbers Scroll to a line and press <b>Select</b> .
<b>mute the call</b> • > Mute
<b>hold the call</b> • > Hold
<b>make another call</b> • > New Call



### features

#### access list of contacts

• > Phonebook

#### access list of dialled calls

• > Dialled Calls

#### access list of received calls

• > Received Calls

#### access message menu

• > Messages

#### setup TTY

• > TTY Setup

## headset

### features

#### auto answer (headset)



Automatically answer calls when connected to a car kit or headset:

•◂◃• > 📞 Settings > Headset > Auto-Answer

#### change volume



Press ◂◃ right to increase and left to decrease the headset or speaker volume during a call.

## network

### features

#### service tone



Set your phone to beep whenever the network registration status changes:

•◂◃• > 📞 Settings > Network > Service Tone

#### call drop tone





Set your phone to play an alert tone whenever the network drops a call. (Because digital networks are so quiet, a call drop alert may be your only indication that a call was dropped.)

•◂◃• > 📞 Settings > Network > Call Drop Tone

# office tools


## features

### set alarm

 >  Office Tools > Alarm Clock > [New Entry]

### turn off alarm


When the display shows an alarm:

To turn off the alarm, press **Dismiss** or .

To set an eight-minute delay, press **Snooze**.

### add new calendar event or task


 >  Office Tools > Calendar

Scroll to the day and press the centre key , then select **New**. Select **Event** or **Task**, then add event or task details and press **DONE**.

## features

### see calendar event

 >  Office Tools > Calendar

Scroll to the day and press the centre key , then scroll to **Day View** and press **SELECT**. Scroll to the event you want to see and press **VIEW**.

### turn off calendar event reminder

When the phone displays and plays an event reminder:

To see event details, press **VIEW**.

To turn off the reminder, press **EXIT**.

### set calendar default view

 >  Office Tools > Calendar

Press the left soft key to toggle between **WEEK** and **MONTH**.

## features

### copy calendar event

•◂◃• > 🗓 Office Tools > Calendar

Scroll to the day and press the centre key ◂◃•, then scroll to **Day View** and press **SELECT**. Scroll to the event you want to copy and press **VIEW**. Press the centre key ◂◃• and select **Copy**, then enter the date where you want to copy the event.

### calculator

•◂◃• > 🗓 Office Tools > Calculator

### currency converter

•◂◃• > 🗓 Office Tools > Calculator

**To enter an exchange rate**, press the centre key ◂◃• and select **Exchange Rate**, then enter the rate and press **OK**.

## features

### stop watch

•◂◃• > 🗓 Office Tools > Stop Watch

Press **START** to begin timing, **STOP** to stop timing, and **RESET** to reset the stop watch.

**Tip:** Press **SNAP** while timing to record up to nine milestones without stopping the timing.

## advanced calling


## features

### hold a call

Press the centre key ◂◃• and select **HOLD** to put all active calls on hold. Press **RESUME** to take the call off hold.

## features

### mute a call

Press the centre key  and select **MUTE** to mute a call. Press **UNMUTE** to resume normal operation.

### international calls



If your phone service includes international dialling, press and hold **0** to insert your local international access code (indicated by +). Then, press number keys to dial the country code and phone number.

### restrict calls



Restrict outgoing or incoming calls:

**Note:** You must enter your four-digit password to turn **Call Barring** on or off. If you forget your password, contact your service provider.

 >  **Settings** > **Security** > **Call Barring** > **On** or **Off**

## features

### fixed dial





When you turn on fixed dialling, you can call only numbers stored in the fixed dial list.

#### Turn fixed dialling on or off:

 >  **Settings** > **Security** > **Fixed Dialling** > **On** or **Off**

#### Create and maintain the fixed dial list:

 >  **Office Tools** > **Dialing Services** > **Fixed Dial**

### DTMF tones

Your phone can send *Dual Tone Multi Frequency* (DTMF) tones for calling card calls or other automated touch-tone calls:


 >  **Settings** > **Initial Setup** > **DTMF** > **Long DTMF** or **Short DTMF**

## features

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### attach number

Insert an area code or other prefix for a phonebook entry, **Fixed Dial** number, or a number from the **Dialled Calls** or **Received Calls** list:

While viewing the number, press the centre key  and select **Attach Number**. Select the list with the number you want to attach, then select the number.

## fun & games

## features

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### play a game

 >  Games & Apps



# service & repairs

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If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/consumer/support](http://www.motorola.com/consumer/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Centre at 1-800-331-6456 (United States), 1-888-390-6456 (TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

# Specific Absorption Rate Data

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## This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR

level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.56 W/kg, and when worn on the body, as described in this user guide, is 0.69 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

# Hearing Aid Compatibility with Mobile Phones

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Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

# Information from the World Health Organization

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF

exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

## Product Registration

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Online Product Registration:

[direct.motorola.com/hellomoto/Motosupport/source/registration.asp](http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp)

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

# Privacy and Data Security

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Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device which updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, see the section entitled "master clear" or "delete data" in this user's guide.

**Note:** For information on backing up your mobile device data before erasing it, go to [www.motorola.com](http://www.motorola.com) and then navigate to the "downloads" section of the consumer Web page for "Motorola Backup" or "Motorola Phone Tools."

- **Understanding AGPS**—In order to comply with emergency caller location requirements of the FCC, certain Motorola mobile devices incorporate *Assisted Global Positioning System* (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

# Smart Practices While Driving

## Drive Safe, Call Smart<sup>SM</sup>

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an



inconvenient time, if possible, let your voicemail answer it for you.

- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*

- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

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\* Wherever wireless phone service is available.

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