Digital Living

Note: Copyright – do you have the right? Always follow the rules. See "Content Copyright" in your legal and safety information.

Share Using DLNA

Expand the ways you can enjoy your photos and videos on a DLNA Certified computer, TV, or monitor, using your own Wi-Fi network.

Make sure your phone is connected to an active Wi-Fi network and has access to a DLNA Certified device.

1. Touch ⦿ > 🔄 **DLNA**.

2. Touch **Play media**, **Copy media** to server, **Copy media to phone**, or **Share media**. Then follow the instructions you see on your phone.
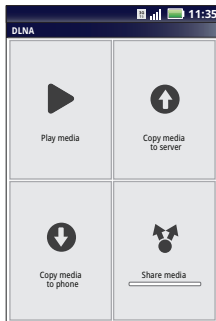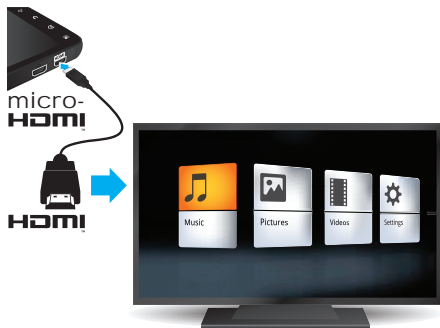
Connections

The MOTOROLA PHOTON has a dual core 1GHz processor, 1GB of RAM, and 16GB of internal memory.

You can share media over a DLNA wireless connection. Or:

● An optional Lapdock™ opens the webtop application and includes a display, full keyboard, and touchpad.

● An optional HD Multimedia Dock opens the webtop application and lets you connect your HDMI display, keyboard, and mouse.

- The HDMI™ cable in your phone's box opens **Entertainment Center** and lets you connect your HDMI display and use your phone as a controller.

micro-HDMI

HDMI

You can do more with other docks too:

- A Standard Dock shows an alarm and shortcuts you can set for each dock, plus it lets you connect headphones or speakers.
- A Vehicle Dock shows shortcuts you can set to maps, navigation, and Internet services like voice search and radio.

Connections quick reference

Follow the references to find out how to use a USB ⚡, HDMI ᕼᗪᗰᓰ, Wi-Fi 📶, or Bluetooth ⓑ connection.

To...	⚡	ᕼᗪᗰᓰ	📶	ⓑ
transfer files	42	-	41	37
hear music	-	33	39	37
play videos	-	33	39	37
show pictures	-	33	39	-
make handsfree calls	-	-	-	37
remote control	-	-	-	37
use controllers and keyboards	-	-	-	37
manage contacts and more	42	-	41	37

Entertainment Center

Connect the Entertainment Center

The **Entertainment Center** lets you show all your phone's photos, music, and videos on that big screen in your living room. Sit back and get comfortable, as your phone becomes a controller for the show.

1. Connect your phone to a TV or computer with the included HDMI cable, or an optional dock.

2. If needed, choose **Entertainment Center**.

When you're done using **Entertainment Center**, just disconnect your phone from the cable or dock.

Control the Entertainment Center

If you connect your phone to a TV or computer with an HDMI cable, you can use your phone as the controller. An optional HD Multimedia Dock gives you a remote control, and lets you connect your HDMI display and USB keyboard. Docks let you connect headphones or speakers, too.

Scroll & Select

TV or Monitor

Control Playback & Volume

Photos, Videos, & Music
Find and open files.
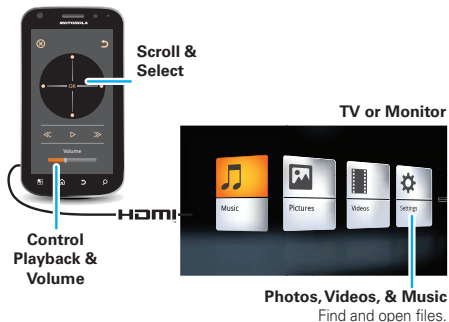
Webtop application

Connect the webtop application

The webtop application lets you browse, or use web apps, on a large screen in a full Firefox browser. Create and share documents, spreadsheets, and presentations, with online tools like Google Docs.

1. Connect your phone to a TV or computer with an optional dock.

2. Choose **webtop**.

When you're done using the webtop application, just disconnect your phone from the cable or dock.

Control the webtop application

If you connect your phone to a TV or computer with an optional HD Multimedia Dock, you can connect your HDMI display, plus your USB keyboard and mouse. An optional Lapdock includes a full display, keyboard, and touchpad.

Optional Lapdock or HD Multimedia Dock

Lapdock display, TV, or Monitor

Mobile View

App Tray **Full Desktop Browser**
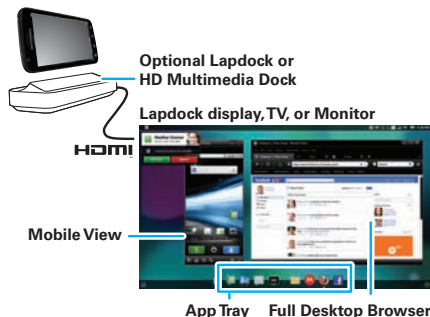
To navigate the webtop application display:

● In the Phone window, you can open your phone apps.

● At the bottom of the screen, you'll see App Shortcuts.

  You can open multiple Firefox browsers.

● In the top right of the screen, you'll see icons for status and ⚙ **Settings**.

For help in the webtop application, open ⚙️ **Settings** > **Help** in the top right of the screen.

Sprint Entertainment Options

Sprint Music Plus

Rock out while you create music and ringtone playlists, assign ringback tones to play for different callers, and get song recommendations based on your music tastes.

▶ Touch ◎ > 🎵 **Sprint Music Plus.**

Sprint Radio

Listen to streaming music through your phone's Sprint Radio app.

▶ Touch ◎ > 📻 **Sprint Radio.**

Sprint TV

Live TV and video on demand. Complete episodes and clips of your favorite primetime shows. Over 50 channels of news, entertainment, weather, sports, and streaming music.

1. Touch ◎ > ▶ **Sprint TV.**

2. Touch a category to begin browsing.

3. Touch a show or movie to begin watching it, or touch **More** to explore more options, such as subscription upgrades and special channels.

Visit sprint.com/tvguide for more information on channels and pricing.

Additional Lifestyle Features

You can also access exclusive Sprint content through **NASCAR Sprint Cup Mobile** (touch ◎ > 🏁 **NASCAR**) and **Sprint Football Live** (touch ◎ > 🏈 **Sprint Football Live**).

3D. GPS Navigation

- ♦ Google Maps™ (page 86)
- ♦ Google Maps Navigation (page 88)
- ♦ Google Latitude (page 89)
- ♦ TeleNav GPS Navigator (page 90)

Google Maps™

Where am I? Where do I want to go? Don't worry — let Google Maps™ find out for you.

▶ Touch ⭕ > 🗺 **Maps**.

Map View
Drag or flick to scroll.

Press 🔳 to open a menu where you can search, show your location, change map modes, get directions, and more.

Note: This feature is not available in all areas. Check with your service provider.

Google Maps opens in "Map mode". To learn more about the different map modes, see "Select Map Mode" on page 88.

Set Your Location Sources

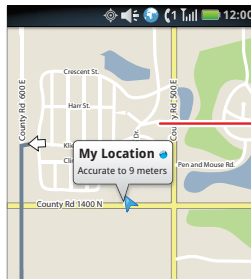Set your phone to determine your location using GPS satellite signals (highly accurate, but uses battery power) or using the mobile network (less accurate, but conserves battery power).

▶ To set your location source, touch ◙ > ⚙ **Settings** > **Location & security** > **Use GPS satellites** and/or **Use wireless networks**.

Find Your Location

Note: Don't forget to set your location sources.

▶ From the Map screen, press **Menu** 🔳 > **My Location**. Your location shows on the map as ▲. The bigger the circle, the less accurate the location.

Find Any Location

1. Press **Menu** 🔳 > **Search**.

2. Enter text in the search box, like an address, business, or city, then touch 🔍.

Tip: If it's an address you have visited before, select from the list shown.

3. Touch the location you're searching for in the results list.

Get Directions

1. Press **Menu** 🔳 > **Directions**.

2. Enter a starting point address or touch ▯ and select **My current location**, **Contacts**, or **Points on map**.

3. Enter an end point address, or touch ▯ and select **Contacts** or **Points on map**.

4. Select your mode of transport (car, public transport or walk), then touch **Go**. Your directions are shown as a list. To view your directions on a map, **Show on map**. To have your phone provide turn by turn driving directions, touch **Navigate**.

5. When you have finished, press **Menu** 🔳 > **More** > **Clear map**.

Select Map Mode

Press **Menu** 🔳 > **Layers** to select from **Map** (standard map view), **Satellite** (map with photos), **Traffic** (map with traffic conditions).

Press **Menu** 🔳 > **More** > **Clear Map** to clear your selections.

Google Maps Navigation

Google Maps™ Navigation is an Internet-connected GPS navigation system with voice guidance.

▶ Touch ⓞ > ⬆ **Navigation**.

Follow the prompts to speak or type your destination.

For more, go to www.google.com/mobile/navigation.

Google Latitude

Note: This feature is not available in all areas. Check with your service provider.

Join Latitude

Keep track of where your friends and family are on Maps. Plan to meet up, check that your parents got home safely, or just stay in touch.

Don't worry, your location is not shared unless you agree to it. You need to join Google Latitude™, and then invite your friends to view your location or accept their invitations. When using Google Maps, press **Menu** 🔳 > **Join Latitude**. Read the privacy policy and if you agree with it, touch **Agree & share**.

Add and Remove Friends

▶ Touch 🔘 > 🔵 **Latitude**.

To add friends:

1. Press **Menu** 🔳 > **Add friends**.

2. Touch **Select from Contacts** and touch a contact, or **Add via email address** and enter an email address.

3. Touch **Add friends**.

If your friends already use Latitude, they'll receive an email request and a notification. If they have not yet joined Latitude, they'll receive an email request that invites them to sign in to Latitude with their Google account.

To remove friends:

1. Touch 🔘 > 🔵 **Latitude** to show your friend's list, then touch a friend in your list.

2. Touch **Remove**.

Share Location

When you receive a request to share location details you can choose to:

● **Accept and share back** — see your friend's location, and your friend can see yours.

● **Accept, but hide my location** — see your friend's location, but they can't see yours.

● **Don't accept** — location information is not shared between you and your friend.

Hide Your Location

▶ Touch ⬛ > 📍 **Latitude** to show your friend's list. Touch your contact name, then press **Menu** 📳 > **Privacy** > **Hide your location**.

Turn Off Latitude

▶ Touch ⬛ > 📍 **Latitude** to show your friend's list. Then press **Menu** 📳 > **Privacy** > **Turn off Latitude**.

TeleNav GPS Navigator

You can also use TeleNav GPS Navigator to get around. Use your keyboard or your voice to get step-by-step directions to your destination, get traffic updates, hear about the weather, and more.

1. Touch ⬛ > 🧭 **TeleNav GPS Navigator**. (The first time you access the app, your phone downloads files.)

2. Follow the onscreen instructions to sign in and use the app.

3E. Sprint Worldwide^{SM} Wireless Service

Getting Started With Sprint Worldwide Service

Before using your device in global roaming mode, you must activate Sprint Worldwide service.

To activate Sprint Worldwide service:

▶   Chat with or email an international support rep by visiting www.sprint.com/international and clicking the **Chat with us** or **Email us** link on the right side of the screen.

▶   Call Sprint Worldwide Customer support at **1-888-226-7212, option 2**.

Your SIM Card

Your phone comes with a preinstalled SIM (Subscriber Identity Module) card to support roaming on compatible GSM networks.

Note: Your SIM card should be preinstalled. If you need to reinstall your SIM card, follow the instructions below.

The SIM included contains information specific to your phone and should be retained with the device for use on GSM networks.

1. Hook your fingernail into the slot at the bottom of the battery cover and remove the cover. Remove the battery.

2. Hold the SIM card so that the metal contacts on the SIM card face down and the cut off corner points to the bottom-right corner of your device.

3. Slide the SIM card into the SIM card slot until it stops.

FPO

SCREEN NOT YET AVAILABLE

4. Replace the battery and battery cover. (See "Setting Up Your Phone" on page 2.)

Activating Global Roaming Mode

Your phone is designed to enter global roaming mode automatically when you activate your Sprint Worldwide service, meaning that it should automatically connect to an appropriate CDMA network or GSM/UMTS network when you travel. You may also set global roaming options through the settings menu.

To set your global roaming options manually:

▶ Touch 🔡 > **Settings** > **Wireless & networks** > **Mobile Networks** > **System select** > **International Roaming**.

- To allow connections to the Nationwide Sprint Network only, touch **Sprint Only**.

- To allow connections to CDMA networks only, touch **Any CDMA**.

- To allow connections to GSM or UMTS networks only, touch **Any GSM/UMTS**.
- To allow connections to available CDMA or GSM/UMTS networks, touch **Automatic**.

Making and Receiving Worldwide Calls

When travelling on international networks, you can place and answer calls as you would on the Sprint network (see "Making and Answering Calls" on page 22), although some additional instructions may be required to place a call. Some features and services are not available in all countries. For more information on services that are available while roaming, visit www.sprint.com/sww.

Making Calls Using Plus (+) Code Dialing

Placing calls from one country to another country is simple with the Plus (+) Code Dialing feature. When placing international calls, you can use Plus Code Dialing to enter the appropriate international access code for your location (for example, 011 for international calls placed from the United States).

Note: Plus Code Dialing is only available when roaming internationally on GSM networks and on certain CDMA networks in the United States, Canada, and the Carribbean.

International access codes and dialing information are available online at www.sprint.com/sww.

To use Plus Code Dialing to place an international call:

1. If you are on the GSM network, press `ALT`, and then + on the keypad to insert a "+" on the phone dial screen. (The "+" symbol automatically inserts the international access code for the country from which you are calling.)

2. If you are on the CDMA network outside Canada or the Carribbean, enter the international access code for the country from which you are calling.

3. Touch 📇 **Dialer** to insert the US country code, and then enter the area code and number.

4. Touch 📞 to place the call.

Sprint Voicemail Service

Your Sprint voicemail will follow you as you travel. All of your unanswered calls will be forwarded to your Sprint voicemail. You will need to be sure your voicemail box is already set up and that you know your voicemail password.

Note: In India, Sprint voicemail is not available while roaming on the GSM network; it does work while on the CDMA network.

Setting Up Your Voicemail Access Number

To simplify accessing your Sprint Voicemail while travelling, you can set up your voicemail access number as a Contacts entry. This will make it faster and easier to access your messages while roaming internationally.

1. Touch 📞 **Dialer** > **Contacts** > 🔡 > **Add contact**. Type the contact information (for example "Voicemail").

2. Press ALT, and then **+1**, your area code, and your wireless phone number.

3. Touch **Save**.

Accessing Your Voicemail

New Message Indicators

Your voicemail message indicators may be displayed differently when roaming internationally.

● A "Message Waiting" indicator icon or a text message is displayed when a voicemail message is received.

● You may see "Missed Call" on your screen prior to receiving a message notification.

● You must call voicemail in order to retrieve messages. Follow the instructions on the previous page to store your voicemail number for easy access.

Retrieving Voicemail Messages

The voicemail retrieval process while travelling is the same as on the Sprint Network; however, you will be required to enter your voicemail password.

To retrieve your voicemail messages:

1. Touch $\boxed{\triangle}$ > $\blacksquare$ **Dialer** > **Contacts**, touch the voicemail entry and then touch the number to call it.

2. When your voicemail answers, press *, enter the password and press # to access your voicemail.

Voicemail Troubleshooting

Please keep the following tips in mind when using Sprint voicemail while travelling:

● Some carriers may not support voicemail indicators. It may be necessary to call your voicemail to see if you have any new messages.

● If you hear the message "Please enter the number of the subscriber you wish to call," enter your 10-digit wireless phone number.

International Data Roaming

Sprint Worldwide Wireless Service can also keep you connected via email and Web browsing when travelling in countries in which Sprint offers data service. Data services are available on both CDMA and GSM/UMTS networks; check www.sprint.com/sww to determine the services available where you are travelling.

Note: Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.

Getting Started With Data Services

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

▶ To activate, call Sprint Worldwide Customer Support at **1-888-226-7212, option 2**. Representatives are available 24 hours a day, 7 days a week to assist you.

Once your services are activated, you may need to select a GSM data services provider for the country you are in.

Accessing Your Email and Data Services on GSM/UMTS Networks

To access your email and browse the Web when travelling, you may need to manually select the carrier that provides Sprint service in your location. You can find a list of carriers for each country where GSM data service is offered at www.sprint.com/sww. Then, follow the instructions below to select the appropriate carrier network on your phone.

To select a GSM data service carrier for a specific country:

1. Touch ⌂ > 🔡 > **Settings** > **Wireless & networks** > **Mobile networks.**

2. Change the **Roaming Mode** option to **Any GSM/UMTS**.

3. Under **GSM/UMTS settings**, touch **Select network** and select a wireless network that supports Sprint International GSM Data Roaming. If applicable, touch **Operator selection** and select a specific operator.

Note: Be sure you have the **Allow GSM Data** option checked.

Accessing Your Email and Data Services on CDMA Networks

If data service is available on a CDMA network, then you only need to set the phone to CDMA; you will not need to select the specific carrier. Selecting a specific carrier is only necessary for providers on the GSM network. If your device has automatically selected a GSM network while travelling, then you will need to set the phone to CDMA to access CDMA data services. (See "Activating Global Roaming Mode" on page 93.) Visit www.sprint.com/sww for a list of services available in each country.

Understanding Status Messages

You may receive status messages under certain conditions. Before contacting Sprint Worldwide Customer Support, note the message, numeric code, and the conditions under which it appeared. The following table lists and describes the status messages.

Status Messages	*Message Description*
Number Not in Service	The number that you entered is not valid.
User Not Available	The phone that you called is either busy, out-of-range, or turned off. Please try again later.
User Not Authorized	The phone that you called is either busy, out-of-range, or turned off. Please try again later.
Please Try Later	This service is temporarily not available. Please try again later.
Service Restricted	Service may not be activated properly. Please contact Sprint Customer Service to report the issue for resolution.
Service Not Available	This feature is not available on the current network.
Emergency Calls Only	Either the service is not activated properly or the current network is available for emergency calling only. Adjust your network settings to check for other available networks. If service is still not available after adjusting the settings, contact Sprint Customer Service to report the issue for resolution
System Busy. Try Later	The system is experiencing heavy traffic. Please try again later.
Service Conflict	This service cannot be enabled because an incompatible service has already been turned on.
Please Try Again	An error occurred. Note the error code and try again.

Status Messages	*Message Description*
Self Check Error	A fault was detected with your phone. If this error recurs, note the error and contact Sprint Customer Service.
Self Check Fail	An operational fault was detected with your phone. Note the numeric code, turn your phone off, and contact Sprint Customer Service.
Wrong PIN	You have entered an incorrect SIM PIN number. You have only three attempts to enter your PIN. After a third unsuccessful attempt, your phone will be locked and you will have to call Sprint Customer Service to have it unlocked. Sprint sets the default to PIN off; if you elect to enable the PIN then you will need to contact Sprint for the default PIN and PUK.
PIN Blocked. Call Your Provider	An incorrect SIM PIN was entered three consecutive times. You will be unable to send or receive calls on your phone. Contact Sprint Customer Service to obtain the PIN Unblocked Key (PUK) code. Sprint sets the default to PIN off; if you elect to enable the PIN then you will need to contact Sprint for the default PIN and PUK.
Insert SIM	Your SIM Card is not being detected. Please check to ensure that you have inserted the SIM Card.
Check SIM Card	Please check your SIM card to make sure it is properly inserted.

Contacting Sprint

If you experience any issues with voice or data services while outside of the United States, Sprint offers customer support 24 hours a day. In the event that you do experience an issue, try the following actions:

- First try powering your device off and then back on; this will force your phone to reregister with the network.

- Try manually selecting another network. Information for selecting networks can be found in the phone guide.

If neither of these actions resolves your issue, you will need to contact customer service (see below). When calling to report an issue, the following information will be beneficial in trying to resolve your issue as quickly as possible:

- Your wireless phone number.

- The city and country you are travelling in.

- Any error message that displays on your phone or that you heard when trying to place a call.

- If the issue is with data, were you able to place voice calls?

- If the issue is with voice service, were you able to access data?

Please call the numbers below if you need assistance:

While in the United States:

- Call **1-888-226-7212, option 2**.

While traveling outside the United States:

- In GSM mode: touch and hold **0** and then dial **1-817-698-4199, option 3**.

- In CDMA mode: enter the country code and then dial **1-817-698-4199, option 3**.

There is no charge for this call from your wireless phone.

From a landline phone when outside the United States:

Sprint Worldwide Customer Support can be reached from a landline phone at **1-817-698-4199, option 3**. Access or connection fees may apply. The toll free numbers below can also be used to contact Sprint Worldwide Customer Support in the following countries:

Country	From Landline Phone
Caribbean (Anguila, Barbados, Cayman Islands, and Dominica)	1-888-226-7212
France	0800-903200
Germany	0800-180-0951
Italy	800-787-986
Mexico	001-877-294-9003
Trinidad and Tobago	1-800-201-7545
United Kingdom	0808-234-6616

Note: This toll free service is available on ordinary landline phones and some public pay phones. This service does not cover any hotel access charges.

Section 4
Safety and Warranty
Information

4A. Important Safety Information

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.

Note: For the best care of your phone, only Sprint-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Battery Use & Safety

Important: Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**

- **Don't let the mobile device or battery come in contact with liquids.*** Liquids can get into the mobile device's circuits, leading to corrosion.

- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.

- **Don't place your mobile device or battery near a heat source.*** High temperatures can cause the battery to swell, leak, or malfunction.

- **Don't dry a wet or damp battery with an appliance or heat source**, such as a hair dryer or microwave oven.

DOs

- **Do avoid leaving your mobile device in your car in high temperatures.***

- **Do avoid dropping the mobile device or battery.*** Dropping these items, especially on a hard surface, can potentially cause damage.*

- **Do contact your service provider or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures.**

Note: *Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards.

Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram.

If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service center.

WARNING: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/recycling

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

> *WARNING:* Never dispose of batteries in a fire because they may explode.

Battery Charging

Notes for charging your product's battery:

● During charging, keep your battery and charger near room temperature for efficient battery charging.

● New batteries are not fully charged.

● New batteries or batteries stored for a long time may take more time to charge.

● Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty.

For a list of Motorola accessories, visit www.motorola.com/products

Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

While driving, NEVER:

● Type or read texts.

● Enter or review written data.

● Surf the web.

● Input navigation information.

● Perform any other functions that divert your attention from driving.

While driving, ALWAYS:

● Keep your eyes on the road.

● Use a handsfree device if available or required by law in your area.

● Enter destination information into a navigation device **before** driving.

● Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.

Important Safety Information

- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- End your call or other task if you cannot concentrate on driving.
- Remember to follow the "Smart Practices While Driving" in this guide and at www.motorola.com/callsmart (in English only).

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

Caution About High Volume Usage

WARNING: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected.

To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at direct.motorola.com/hellomoto/nss/AcousticSafety.asp (in English only).

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or

other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Children

Keep your mobile device and its accessories away from small children. These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.
- Similar to a computer, if a child does use your mobile device, you may want to monitor their access to help prevent exposure to inappropriate apps or content.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
⚠	Important safety information follows.

Symbol	Definition
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information.
	Do not use tools.
	For indoor use only.

Radio Frequency (RF) Energy

Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling

your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

RF Energy Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

● When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

● If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 cm (1 inch) from your body when transmitting.

● Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: www.motorola.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.

- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

Specific Absorption Rate (IEEE)

YOUR MOBILE DEVICE MEETS FCC LIMITS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR

values under the FCC guidelines for your device model are listed below:

Head SAR	UMTS 900/1900, Wi-Fi, Wi-Max Bluetooth	N/A___ W/kg
	GSM 850/1800, Wi-Fi, Wi-Max Bluetooth	N/A___ W/kg
	CDMA 800/1900, Wi-Fi, Wi-Max Bluetooth	0.93___ W/kg
Body-worn SAR	UMTS 900/1900, Wi-Fi, Wi-Max Bluetooth	N/A___ W/kg
	GSM 850/1800, Wi-Fi, Wi-Max Bluetooth	N/A___ W/kg
	CDMA 800/1900, Wi-Fi, Wi-Max Bluetooth	0.91___ W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 2.5 cm (1 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 2.5 cm (1 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 2.5 cm (1 inch) away from the body.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at www.who.int/emf (World Health Organization) or www.motorola.com/rfhealth (Motorola Mobility, Inc.).

Information from the World Health Organization

"A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established for mobile phone use."

Source: WHO Fact Sheet 193

Further information: http://www.who.int/emf

European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks

CE 0168

CE 0168 ⚠ [Only Indoor Use Allowed In France for Bluetooth and/or Wi-Fi]

Hereby, Motorola declares that this product is in compliance with:

● The essential requirements and other relevant provisions of Directive 1999/5/EC
● All other relevant EU Directives

```
IMEI: 350034/40/394721/9
CE 0168
Type: MC2-41H14
```
Product Approval Number

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

FCC Notice to Users

The following statement applies to all products that bear the FCC logo on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

● Reorient or relocate the receiving antenna.
● Increase the separation between the equipment and the receiver.
● Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
● Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may

not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support W-Fi 802.11a (as defined in the product specifications available at www.motorola.com), the following information applies. This equipment has the capability to operate Wi-Fi in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Because this band is shared with MSS (Mobile Satellite Service), the FCC has restricted such devices to indoor use only (see 47 CFR 15.407(e)). Since wireless hot spots operating in this band have the same restriction, outdoor services are not offered. Nevertheless, please do not operate this device in Wi-Fi mode when outdoors.

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5. This Class B digital apparatus complies with Canadian ICES-003.

Location Services (GPS & AGPS)

The following information is applicable to Motorola mobile devices that provide location based (GPS and/or AGPS) functionality.

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information.

Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and might not work in your area. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

Navigation

The following information is applicable to Motorola mobile devices that provide navigation features.

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm

that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

Smart Practices While Driving

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only may be required. Go to www.motorola.com/callsmart **(in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from

the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.

● **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.

● **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.

● **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

● **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.

● **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).

● **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.

● **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

● **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.

● **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.

● **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.

Note: For information on how to backup or wipe data from your mobile device, go to www.motorola.com/support.

● **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account

for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).

- **Applications and updates**—Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.

- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorized access to your device.

- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Use & Care

To care for your Motorola mobile device, please observe the following:

Liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.

Extreme Heat or Cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).

Microwaves

Don't try to dry your mobile device in a microwave oven.

Dust and Dirt

Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.

Cleaning Solutions

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.

Shock and Vibration

Don't drop your mobile device.

Protection

To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

Recycling

Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola

Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

Perchlorate Material – special handling may apply when the battery is recycled or disposed of. See www.dtsc.ca.gov/hazardouswaste/perchlorate

There is no special handling required by consumers.

Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. To maintain the published Hearing Aid Compatibility (HAC) rating for this mobile phone, use only the original equipment battery model.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your service provider or phone retailer.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Software Copyright Notice

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY, INC.
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA

The Motorola website opensource.motorola.com also contains information regarding Motorola's use of open source.

Motorola has created the opensource.motorola.com website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please press Menu Key > **Settings** > **About phone** > **Legal information** > **Open source licenses**. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Product Registration

Online Product Registration:

www.motorola.com/us/productregistration

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Service & Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/repair (United States) or www.motorola.com/support (Canada), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: MOTOROLA PHOTON

Serial No.:

Copyright & Trademarks

Motorola Mobility, Inc.
Consumer Advocacy Office
600 N US Hwy 45
Libertyville, IL 60048
www.motorola.com

Note: Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1 (800) 734-5870 (United States)
1 (888) 390-6456 (TTY, TDD United States for hearing impaired)
1 (800) 461-4575 (Canada)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

Note: The images in this guide are examples only.

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WARNING: Motorola does not take responsibility for changes/ modification to the transceiver.

Bluetooth ID: XXXXXXX

Product ID: MOTOROLA PHOTON

Manual Number: 68XXXXXXXX-X

♦ Motorola Limited Warranty for the United States and Canada (page 123)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit www.sprint.com or call Sprint Customer Service at **1-888-211-4727**.

Note: In addition to the warranty provided by your phone's manufacturer, which is detailed on the following pages, Sprint offers a number of optional plans to cover your equipment for non-warranty claims. **Sprint Total Equipment Protection** provides the combined coverage of the **Sprint Equipment Replacement Program** and the **Sprint Equipment Service and Repair Program**, both of which are available separately. Each of these programs may be signed up for within 30 days of activating your phone. For more details, please visit your nearest Sprint Store or call Sprint at **1-800-584-3666**.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola Mobility, Inc. warrants its mobile telephones ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories"), and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.

Warranty

Products Covered	Length of Coverage
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	**Limited lifetime warranty** for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	**Limited lifetime warranty** for the lifetime of ownership by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions (Products and Accessories)

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as

physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions (Software)

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided "as is" and without warranty.

Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software, and applications, please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	1-800-734-5870
Canada	1-800-461-4575
TTY	1-888-390-6456

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