
Temporary Confidentiality Requested

Exhibit 8: Draft User's Manual -- 47 CFR 2.1033(b)(3)

The attached User's Manual is the final production-intended version of the generic Motorola International English User Manual. This guide will be adapted to carrier-specific versionsⁱ, but the key information herein will be retained. Translations into other languages will also be done to support the needs of other markets. Minor revisions may be made to these manuals, prior to and subsequent to, placing this product onto the market. Selected portions of the User Guide can be found as indicated below:

- | | |
|--|----------------------------|
| 8.1 Safety and Regulatory Section: | Part 2; Page 20 |
| 8.2 Specific Absorption Rate (SAR) Data: | Part 2; Page 22 |
| 8.3 Guidance for use with Hearing Aids
(Pursuant to 47 CFR 20.19(f)(1): | Part 2; Page 16, 27 |

ⁱ Motorola Mobility asserts that the User's Guide provided with product shipping into Canada will provide any required Industry Canada notices and/or statements in both English and French, per the requirements of RSS-Gen.

LOCATION

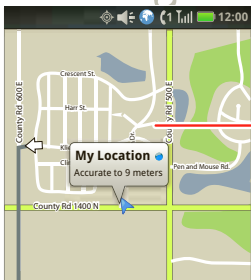
toss away your maps

GOOGLE MAPS™

Note: This feature is not available in all areas. Check with your service provider.

Where am I? Where do I want to go? Don't worry—let Google Maps find out for you.


Find it:  >  **Maps**



Map View

Drag or flick to scroll.



Press  to show your location, change map modes, get directions, and more.

Google Maps opens in "Map mode". To learn more about the different map modes, see "**SELECT MAP MODE**" on page 41.



SET YOUR LOCATION SOURCES

Set your phone to determine your location using GPS satellite signals (highly accurate, but uses battery power) or using the mobile network (less accurate, but conserves battery power).



To set your location source, touch  >  **Settings** > **Location & security** > **Use GPS satellites** and/or **Use wireless networks**.

FIND YOUR LOCATION

Note: Don't forget to set your location sources.

From the Map screen, press Menu  > **My Location**. Your location shows on the map as . The bigger the circle, the less accurate the location.





FIND ANY LOCATION

- 1 Press Menu  > **Search**.
- 2 Enter text in the search box, like an address, business, or city, then touch .


Tip: If it's an address you have visited before, select from the list shown.


- 3 Touch the location you're searching for in the results list.

GET DIRECTIONS

- 1 Press Menu  > **Directions**.
- 2 Enter a starting point address or touch  and select **My current location**, **Contacts**, or **Points on map**.
- 3 Enter an end point address, or touch  and select **Contacts** or **Points on map**.
- 4 Select your mode of transport (car, public transport or walk), then touch **Go**. Your directions are shown as a list. To view your directions on a map, **Show on map**. To have your phone provide turn by turn driving directions, touch **Navigate**.
- 5 When you have finished, press Menu  > **More** > **Clear map**.

SELECT MAP MODE

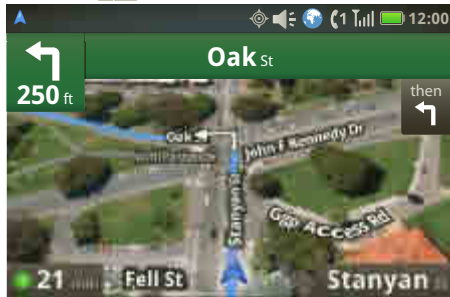
Press Menu  > **Layers** to select from **Map** (standard map view), **Satellite** (map with photos), **Traffic** (map with traffic conditions).

Press Menu  > **More** > **Clear Map** to clear your selections.

GOOGLE MAPS™ NAVIGATION

Google Maps Navigation is an Internet-connected GPS navigation system with voice guidance.

Find it:  >  **Navigation**



Follow the prompts to speak or type your destination.


For more, go to www.google.com/mobile/navigation.

GOOGLE LATITUDE™

Note: This feature is not available in all areas. Check with your service provider.

JOIN LATITUDE


Keep track of where your friends and family are on Maps. Plan to meet up, check that your parents got home safely, or just stay in touch.

Don't worry, your location is not shared unless you agree to it. You need to join Latitude, and then invite your friends to view your location or accept their invitations. When using Google Maps, press Menu  > **Join Latitude**. Read the privacy policy and if you agree with it, touch **Agree & share**.

ADD & REMOVE FRIENDS

Find it:  >  **Latitude**



To add friends:

- 1 Press Menu  > **Add friends**.
- 2 Touch **Select from Contacts** and touch a contact, or **Add via email address** and enter an email address.
- 3 Touch **Add friends**.

If your friends already use Latitude, they'll receive an email request and a notification. If they have not yet joined Latitude, they'll receive an email request that

invites them to sign in to Latitude with their Google account.

To remove friends:




- 1 Touch  >  **Latitude** to show your friend's list, then touch a friend in your list.
- 2 Touch **X**.

SHARE LOCATION

When you receive a request to share location details you can choose to:

- **Accept and share back**—see your friend's location, and your friend can see yours.
- **Accept, but hide my location**—see your friend's location, but they can't see yours.
- **Don't accept**—location information is not shared between you and your friend.

HIDE YOUR LOCATION

Touch  >  **Latitude** to show your friend's list. Touch your contact name, then press Menu  > **Privacy** > **Hide your location**.

TURN OFF LATITUDE

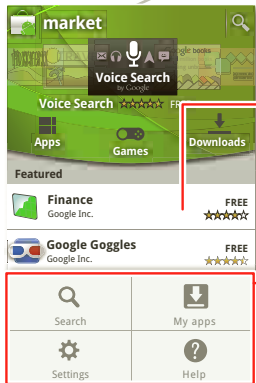
Touch  >  **Latitude** to show your friend's list. Then press Menu  > **Privacy** > **Turn off Latitude**.

APPS FOR ALL


get the app you want


ANDROID MARKET

Find it:  >  Market




Touch an app to open its details or install it.

Touch  to search, see your apps, or get help.

Get all the fun games and cool apps you want! Android Market provides access to applications from developers worldwide, so you can find the app you want. If you need help or have questions about Android Market, press Menu  > **Help**.

BROWSE & INSTALL APPS

Tip: Choose your apps and updates carefully, from trusted sites like  **Market**, as some may impact your phone's performance—see "**CHOOSE CAREFULLY**" on page 44.

Find it:  >  Market

Note: When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to have access to this information, cancel the installation.

Select a category or touch **Search** to find the app you want. Then, touch **Install** (if app is free) or **Buy**.

When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to have access to this information, cancel the installation.


MANAGE & RESTORE APPS

Find it:  >  Market > **My apps**

There are lots of apps available and many are free. So you might find that you have downloaded and installed lots of apps on your phone. That's fine, but you may want to uninstall apps that you no longer use.

To uninstall touch an app in the list, and then touch **Uninstall**.

To restore an app, touch the app in the list. The **My apps** list shows previously installed apps.

For other app management features including clearing app data and cache, press Menu  > **Settings** > **Applications** > **Manage applications**, then touch an app in the list.

CHOOSE CAREFULLY

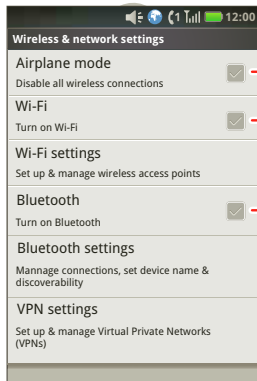
Apps are great. There's something for everyone. Play, communicate, work, or have fun. But remember, choose your apps carefully. Here are a few tips:

- To help prevent spyware, phishing or viruses from affecting your phone or privacy, use apps from trusted sites, like  **Market**.
- In **Market**, check the apps' ratings and comments before installing.
- If you doubt the safety of an app, don't install it.
- Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others. For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing power it's using, uninstall it. You can always install it again later.

- Just like web browsing, you may want to monitor children's access to apps to help prevent exposure to inappropriate content.
- Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.

WIRELESS MANAGER

Find it:  >  Settings > Wireless & networks



Turn Airplane mode on or off.

Turn Wi-Fi on or off.



Turn Bluetooth on or off.

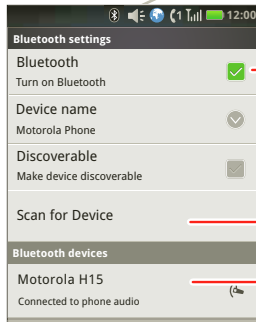
Manage all your wireless connections: Wi-Fi, Bluetooth, & airplane mode.

BLUETOOTH™ WIRELESS

lose the wires and go wireless

QUICK START: BLUETOOTH WIRELESS

Find it:  >  Settings > Wireless & networks > Bluetooth settings





Touch to turn on & scan.

Touch to re-scan.

Touch to connect.

TURN BLUETOOTH POWER ON OR OFF

Find it:  >  Settings > Wireless & networks > Bluetooth

Note: To extend battery life, turn Bluetooth power off when not in use.

Tip: Turn off Bluetooth power to extend battery life or stop connections. To add a quick switch, touch and hold a blank spot on your home screen, then touch **Motorola Widgets > Bluetooth Toggle**.






CONNECT NEW DEVICES

Note: This feature requires an optional accessory.

To connect with a new device, you need to pair with it. You only need to do this once for each device—to connect again, just turn on the device.

- 1 Make sure the device you are pairing with is in discoverable mode.

Note: Refer to the guide that came with the device for details.

- 2 Touch  >  **Settings > Wireless & networks > Bluetooth settings**.
- 3 Touch **Bluetooth** to turn on and scan. If Bluetooth is already on, touch **Scan for devices**.
- 4 Touch a device to connect.
- 5 If necessary, touch **OK**, or enter the device passkey (like **0000**) to connect to the device. When the device is connected, the Bluetooth indicator  appears in the status bar.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

After you connect:

- To **reconnect** with a device, turn on the device or touch the device name in the **Bluetooth devices** list.
- To **disconnect** a device, turn off the device, or touch the device name in the devices list and touch **OK** when prompted to disconnect the device.



EDIT PROPERTIES

To edit the device name, touch  >  **Settings > Wireless & networks > Bluetooth settings > Device name**. Enter a name and touch **OK**.

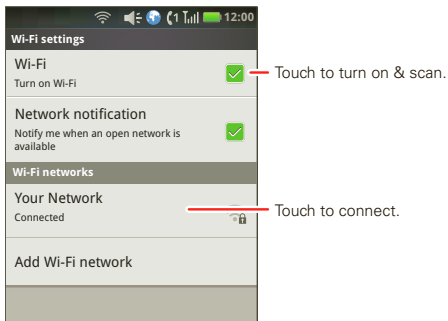
WI-FI

home, office, or hotspot

QUICK START: WI-FI

Find it:  >  **Settings > Wireless & networks > Wi-Fi settings**

Use a wireless network for fast Internet access and to download data.



TURN WI-FI ON OR OFF

Find it: > **Settings** > **Wireless & networks** > **Wi-Fi**

Note: To extend battery life, turn off Wi-Fi power when not in use.

Tip: Turn off Wi-Fi power to extend battery life or stop connections. Turn it off and on to search for networks.

To add a quick switch, touch and hold a blank spot on your home screen, then touch **Motorola Widgets** > **WiFi Toggle**.



WI-FI SEARCH & CONNECT

To find networks in your range:

- 1 Touch > **Settings** > **Wireless & networks** > **Wi-Fi settings**.
- 2 Touch **Wi-Fi** to turn on and scan. If Wi-Fi is already on, press Menu > **Scan**. Your phone lists the networks it finds within range.
Tip: To see your phone's MAC address or other Wi-Fi details, press Menu > **Advanced**.
- 3 Touch a network to connect. If necessary, enter **Network SSID**, **Security**, and **Wireless password**, and touch **Connect**.

When your phone is connected to the network, the wireless indicator appears in the status bar.


Tip: When you are in range and Wi-Fi is on, you will automatically reconnect to available networks you've connected to before.

WI-FI SLEEP POLICY

You can change your phone's Wi-Fi sleep policy to conserve battery life.

Find it: > **Settings** > **Wireless & networks** > **Wi-Fi settings** > Menu > **Advanced** > **Wi-Fi sleep policy**

AIRPLANE MODE

Use airplane mode to turn all your wireless connections off—useful when flying. Press Power/Lock 

> **Airplane mode.**

Note: When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi back on, if permitted by your airline. Other wireless voice and data services (such as calls, Bluetooth, and text messages) remain off in airplane mode. Emergency calls to your region's emergency number can still be made.

Tip: To add a quick switch for **Airplane mode**, touch and hold a blank spot on your home screen, then touch **Motorola Widgets** > **Airplane Mode Toggle.**




USB & MEMORY CARD

connect your phone and computer, then drag & drop

USB DRAG & DROP

You can transfer your pictures, videos, music, ringtones, and more, from your computer to your phone's memory card.

Note: Your phone supports Microsoft™ Windows™ XP and Windows Vista™. Other operating systems may not be compatible.

- 1 With a memory card inserted, and your phone showing the home screen, connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should show  in the notifications bar.



Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer.

- Note:** You may need to remove the USB data cable from the charger power head.
- 2 On your computer, use the "My Computer" window to find "Removable Disk".
- 3 Click on the "Removable Disk" icon to access the memory card.

- 4 Drag and drop your pictures, videos, music, ringtones, and more, to your phone folder. To help manage your files, you can create more folders in your phone folder.
- 5 When you're done, use the "Safely Remove Hardware" feature to finish.
- 6 Flick down the notifications bar and touch the "Turn off USB storage" notification. When prompted, touch **Turn Off**.

Note: Copyright—do you have the right? Always follow the rules. See "Content Copyright" in your legal and safety information.

MEMORY CARD


Note: You need the memory card installed for some features on your phone, like **Camera**.

To **insert** a memory card, see "**ASSEMBLE & CHARGE**" on page 3.

To **see** the files on your phone and memory card, touch  >  **FileManager**. Touch a file or folder to open it. Touch and hold a file to **Share**, **Rename**, or **Delete** it.

Note: Do not remove your memory card while your phone is using it or writing files on it.

Warning: When you format a memory card, all data on the card is deleted.

To **remove** or **format** your memory card, you need to unmount it. Press Menu  > **Settings** > **SD card & phone storage** > **Unmount SD card**. Then, to format your memory card, touch **Format SD card**.



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& PROPRIETARY INFORMATION


TOOLS

stay on top of things

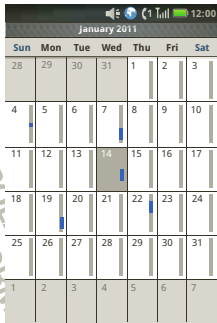
CALENDAR

Find it:  >  **Calendar**

Tip: You can send calendar events to other people using PTT. See “**PUSH TO SEND**” on page 15.


View your calendar in different ways: Press Menu  > **Agenda**, **Day**, **Week**, **Today**, or **Month**.

When you highlight an event in the day and week views, more details appear.



january 2011						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

ADD CALENDAR EVENTS

From any calendar view, press Menu  > **More** > **New event**. Enter event details and touch **Done**.

MANAGE CALENDAR EVENTS


To edit an event, touch and hold the event, then touch **Edit event**. Edit event details, then when you're done, touch **Done**.

ALARM CLOCK

Find it:  >  **Alarm Clock**

To turn on an alarm, touch the check box.

When an alarm sounds, touch **Dismiss** to turn it off or **Snooze** to delay.

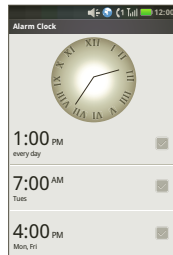
To add an alarm, press Menu  > **Add alarm**, then enter alarm details.

To edit an alarm, touch it.



To delete an alarm, touch and hold it, then touch **Delete alarm**.



To change alarm clock settings, press Menu  > **Settings**.

To enable or disable an alarm, touch the check box.



CALCULATOR

Find it:  >  **Calculator**

Your calculator has basic and advanced views. To change views, press Menu  > **Advanced panel** or **Basic panel**. To clear history, press Menu  > **Clear history**.

QUICKOFFICE

Use Quickoffice to create, view, and edit text documents and spreadsheets.

Find it:  >  **Quickoffice**

CREATE A NEW FILE

To create a new file, touch the icon of the type of file you want to create, then touch **Create New Document**.


OPEN A DOCUMENT

To open an existing file, touch the icon of the type of file you want to edit, touch **SD Card**, to search for a file, or touch **Recent Documents**.

BROWSE FILES

To browse files on your memory card, touch **Browse** > **SD Card**. Touch a file or folder to open, or touch and hold a file for options. You can edit most text or spreadsheet files:

TIPS:

- Place your cursor by touching the text.
- Select text by double-touching it.
- Choose formatting, save the file, or choose other options by touching Menu .









To manage your folders and transfer files, see “**USB & MEMORY CARD**” on page 48.

PERSONAL PORTAL




Find it:  >  **Personal Portal**

You can view the pictures, videos, and MMS or SMS messages stored on your phone with a PC through the Personal Portal.

CONNECT WITH USB

- 1 Set your phone to USB Lan. Touch  >  **Settings** > **USB** > **USB Lan**.
- 2 Configure the Personal Portal to start automatically or manually. Touch  >  **Personal Portal** > Menu  > **Settings** > **Auto Start on USB** or **Manual Start on USB**.
- 3 Connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer.
- 4 If the Personal Portal is set to start automatically, open **Notifications**, and touch the Personal Portal notification. If it's set to start manually, touch  >  **Personal Portal** and touch  **Play**.
- 5 Use your PC's Web browser, to go to the Personal Portal URL displayed on your phone's screen.

CONNECT WITH WI-FI

- 1 Touch  >  **Personal Portal** > Menu  > **Settings** > **Manual Start on Wi-Fi**.

- 2 To have your phone generate a passcode, touch **Use passcode in Wi-Fi connection**. To use your own passcode, touch **Use static passcode** and enter a passcode in the text field. Touch **OK**.
- 3 Touch **Play**.
- 4 Use your PC's Web browser to go to the Personal Portal URL displayed on your phone's screen.
- 5 If your phone is set to use a passcode, enter the passcode displayed beneath the URL.





ACCESSIBILITY


See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

Note: For general information, accessories, and more, visit www.motorola.com/accessibility

VOICE RECOGNITION

Use your voice—just touch and speak.

- **Dialing and commands:** Touch  >  **Voice Control**. To dial, say “**Call**” and then a contact name or phone number. For other commands, say a command from the list shown, like “**Send Text**” or “**Go To**”.
- **Search:** Press Menu  > **Search**, and touch , then say what you want to search for, like “Motorola accessories”.

- **Text entry:** Touch a text entry field to open the touchscreen keypad. Touch , then say what you want to type.


Tip: Speak naturally, but clearly. Use the microphone in a similar way to a speakerphone, so no need to shout or hold the phone close to your mouth.

To change your voice settings, see “**VOICE SETTINGS**” on page 53.

VOICE READOUTS (TALKBACK)

Note: This feature is only available in English and Spanish.

Your navigation and selections, read out loud.

To turn on voice readouts (similar to TalkBack), press Menu  > **Settings** > **Accessibility**. Touch **Accessibility** to enable the settings, then touch **TalkBack**.

Note: You may be asked to download additional “text-to-speech” software (data charges may apply).

To use voice readouts:

- **Menus and screens:** In menus and screens, touch an item to highlight it (the item will be read out loud), and double-touch to open it.
Note: Touch a home screen widget or shortcut to open it.

- **Dialer & text entry:** As you type, each number or letter is read out loud.
- **Notification:** When you flick the notifications bar down, all notifications are read out loud.

Tip: Navigate through your apps and menus to hear how voice readouts work on your phone.

To change your voice settings, see “**VOICE SETTINGS**” on page 53.




CALLER ID


When you want to **hear** who’s calling:

- **Read out loud:** Have your caller announced—press Menu  > **Settings** > **Call settings** > **Caller ID readout**.
- **Ringtones:** Assign a unique ringtone to a contact—touch  **Contacts**, open a contact, then press Menu  > **Options** > **Ringtone**.


VOICE SETTINGS

Personalize your voice settings:

- **Voice commands:** Touch  >  **Voice Control** > Menu  > **Settings**. From here, you can refine recognition of your voice (**Adaptation**) and set options like **Audio Modes** and **Sensitivity**.

- **Text-to-speech:** Press Menu  > **Settings** > **Text-to-speech**. From here, you can set options like speed and language.


VOLUME & VIBRATE

Choose volume and vibrate settings that work for you. Press Menu  > **Settings** > **Sound & display**:

- **Volume:** Touch **Ringer volume** or **Media volume** and use the sliders.
Tip: To set separate ring and notification volumes, uncheck **Use incoming call volume for notifications**.
- **Vibrate:** Select **Vibrate** to feel your phone ring.

ZOOM

Get a closer look. Open a magnification window that you can drag around the screen, or pinch to zoom in on maps, web pages, and photos.


- **Magnification window:** Press Menu  > **Settings** > **Accessibility**. Touch **Accessibility** to enable the settings, then touch **Zoom Mode**.
- **Pinch to zoom:** To zoom in, touch the screen with two fingers and then slide them apart. To zoom out, drag your fingers together.

DISPLAY BRIGHTNESS

Set a brightness level that works for you. Touch  >  **Settings** > **Sound & display** > **Brightness**. Make sure

that **Automatic brightness** is unchecked so you can set your own level.



TOUCHSCREEN & KEYS

All these touch features are great, and sometimes it's nice to hear or feel your touches too. Touch  >

 **Settings** > **Sound & display**:

- **Touchscreen**: To hear screen touches (click), touch **Audible selection**.
- **Keys**: To feel key touches (vibrate), touch **Haptic feedback**.
- **Dial pad**: To hear touch tones when you dial a phone number, touch **Audible touch tones**.


MESSAGES


To make text entry even easier when writing messages, you can use features like auto-complete, auto-correct, and auto-punctuate—press Menu  > **Settings** > **Language & keyboard** > **Swipe** or **Android Keyboard**. Of course if you don't want to type at all, then use your voice—touch  on the touchscreen keypad.

APPS

Want more? No problem. Android Market provides access to thousands of apps, and many provide useful accessibility features.

Find it:  >  **Market**



Select a category or press Menu  > **Search** to find the app you want.

Tip: Choose your apps carefully, from trusted sites like  **Market**, as some may impact your phone's performance.

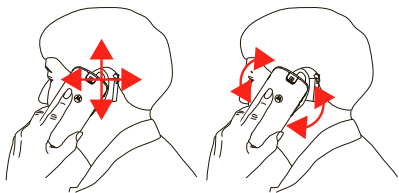
HEARING AIDS

To help get a clear sound when using a hearing aid or cochlear implant, your phone may have been rated for use with hearing aids. If your phone's box has "Rated for Hearing Aids" printed on it, then please read the following guidance.

Note: Ratings are not a guarantee of compatibility. See "**HEARING AID COMPATIBILITY WITH MOBILE PHONES**" on page 65. You may also want to consult your hearing health professional, who should be able to help you get the best results.

- **Settings:** Touch  >  **Settings** > **Call settings** > **Hearing aid compatible**. Select **Microphone** to optimize your phone for microphone coupling, or select **Telecoil** to optimize your phone for telecoil coupling.
- **Call volume:** During a call, press the side volume keys to set a call volume that works for you.

- **Position:** During a call, hold the phone to your ear as normal, and then rotate/move it to get the best position for speaking and listening.



TTY

You can use your phone in TTY mode with standard teletype machines. Touch > **Settings** > **Call settings** > **TTY** and select the mode you need:

- **TTY:** Type and read text on your TTY device.
- **TTY HCO:** Hearing-Carry-Over—type text on your TTY device and listen to voice replies on your phone's speaker.
- **TTY VCO:** Voice-Carry-Over—speak into your phone and read text replies on your TTY device.

Note: You'll need a cable/adaptor to connect your TTY device to the headset jack on your phone.

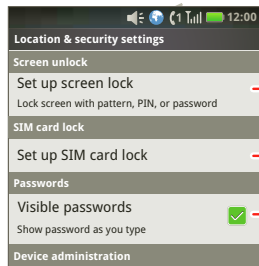
Refer to your TTY device guide for mode and usage information.

SECURITY

help keep your phone safe

QUICK START: SECURITY

Find it: > **Settings** > **Location & security**



— Touch to set up screen lock.

— Touch to set up SIM card lock.

— Touch to view passwords.

SCREEN LOCK



Note: You can make emergency calls on a locked phone (see "**EMERGENCY CALLS**" on page 12).

Lock the screen in the following ways:

- Press Power/Lock .
- Let the screen time out (don't press or touch anything).

To unlock the screen, press Power/Lock . Then, drag  to the right.

SET SECURITY LOCK

Find it:  >  **Settings** > **Location & security** > **Security lock**

- To set a password or an unlock pattern, that you need to draw to unlock your screen, touch **Set up screen lock** > **Pattern**, **PIN**, or **Password**.
- To turn the lock off, touch **Set up screen lock** > **None**.
- To change the password or lock pattern, touch **Change screen lock** > **Pattern**, **PIN**, or **Password**.



FORGOT YOUR PATTERN, PIN, OR PASSWORD?

When you set up your screen lock, you were asked to choose two security questions.

If you forgot your pattern, PIN, or password, touch **Forgot password?** and enter your security question answer to unlock your phone. If you also forgot your security question answer, touch **Forgot answer?**, and enter your Gmail address and password.

Note: You will need to enter a new pattern, PIN, or password after your phone is unlocked.

LOCK YOUR SIM

To lock your SIM (the next time you power up the phone you will need to enter your SIM PIN), touch  >  **Settings** > **Location & security** > **Set up SIM card lock** > **Lock SIM card**. Enter your SIM PIN code.

Caution: If you enter an incorrect PIN code three times, your phone locks your SIM card and asks for your PIN unlock code.

CHANGE SIM PIN

To change your SIM PIN, touch  >  **Settings** > **Location & security** > **Set up SIM card lock** > **Change SIM PIN**.

FORGOT YOUR SIM PIN?


If you forgot your SIM PIN, contact your service provider to obtain your PIN unlock code. To unlock your SIM card, enter the PIN unlock code when prompted.

UPDATE MY PHONE

Stay up to date with the latest software for your phone. You can check, download, and install updates using your phone or your computer:

- Using your phone:

You may get an automatic notification of an available update on your phone. Follow the instructions to download and install.

To manually check for updates, touch  >

 **Settings** > **About phone** > **System updates**.

Your phone downloads any updates over your mobile network. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If you don't have an unlimited data plan, or mobile network updates are not available in your country, you can update using a computer.

- Using your computer:

On your computer, go to www.motorola.com/myi940 and check the "Software" links. If an update is available, simply follow the installation instructions.


TROUBLESHOOTING

we're here to help

CRASH RECOVERY

In the unlikely event that your phone stops responding to touches and key presses, try a quick reset. Remove the back cover and battery ("**ASSEMBLE & CHARGE**" on page 3), then replace and switch your phone on as usual.

RESET

To reset your phone to factory settings and erase all the data on your phone, touch  >  **Settings** > **Privacy** > **Master Clear**.

Warning: All data on your phone will be deleted.

SERVICE & REPAIRS

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/repair (United States), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-453-0920 (United States), 1-877-483-2840 (TTY, TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Battery Use & Safety

Important: Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the mobile device or battery come in contact with liquids.*** Liquids can get into the mobile device's circuits, leading to corrosion.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.*** High temperatures can cause the battery to swell, leak, or malfunction.
- **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

DOs

- **Do avoid leaving your mobile device in your car in high temperatures.***
- **Do avoid dropping the mobile device or battery.*** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures.**

* **Note:** Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards. Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram.

If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service center.

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/recycling

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



Warning: Never dispose of batteries in a fire because they may explode.

Battery Charging

Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit www.motorola.com/products

Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

While driving, NEVER:

- Type or read texts.
- Enter or review written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

While driving, ALWAYS:

- Keep your eyes on the road.
- Use a handsfree device if available or required by law in your area.
- Enter destination information into a navigation device **before** driving.
- Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- End your call or other task if you cannot concentrate on driving.

Remember to follow the “Smart Practices While Driving” in this guide and at www.motorola.com/callsmart (in English only).

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

Caution About High Volume Usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.



- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at direct.motorola.com/hellomoto/nss/AcousticSafety.asp (in English only).

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Children

Keep your mobile device and its accessories away from small children. These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Similar to a computer, if a child does use your mobile device, you may want to monitor their access to help prevent exposure to inappropriate apps or content.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Atmospheres









Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as

"Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
 	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information.
	Do not use tools.
	For indoor use only.
	Listening at full volume to music or voice through a headset may damage your hearing.

Radio Frequency (RF) Energy

Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits. Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

RF Energy Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 cm (1 inch) from your body when transmitting.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: www.motorola.com.

Two-Way Radio Operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone 2.5 to 5 cm (1 to 2 inches) away from the lips.**



RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

Specific Absorption Rate (IEEE)

YOUR MOBILE DEVICE MEETS FCC LIMITS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the FCC guidelines for your device model are listed below:

Head SAR	iDEN 800/900, Wi-Fi, Bluetooth	0.83 W/kg
Body-worn SAR	iDEN 800/900, Wi-Fi, Bluetooth	0.59 W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 2.5 cm (1 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 2.5 cm (1 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 2.5 cm (1 inch) away from the body. The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at www.who.int/emf (World Health Organization) or www.motorola.com/rfhealth (Motorola Mobility, Inc.).

Specific Absorption Rate (ICNIRP)

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	iDEN 800/900 + Wi-Fi + Bluetooth	0.60 W/kg
Body-worn SAR	iDEN 800/900 + Wi-Fi + Bluetooth	0.43 W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out using an approved accessory or at a separation distance of 2.5 cm (1 inch). To meet RF exposure guidelines during body-worn operation, the device should be in an approved accessory or positioned at least 2.5 cm (1 inch) away from the body. If you are not using an approved accessory, ensure that whatever product is used is free of any metal and that it positions the phone at least 2.5 cm (1 inch) away from the body. The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

Additional information can be found at www.who.int/emf (World Health Organization) or www.motorola.com/rfhealth (Motorola Mobility, Inc.).

Information from the World Health Organization

"A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established for mobile phone use."

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/emf>

FCC Notice to Users

The following statement applies to all products that bear the FCC logo on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a (as defined in the product specifications available at www.motorola.com), the following information applies. This equipment has the capability to operate Wi-Fi in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Because this band is shared with MSS (Mobile Satellite Service), the FCC has restricted such devices to indoor use only (see 47 CFR 15.407(e)). Since wireless hot spots operating in this band have the same restriction, outdoor services are not offered. Nevertheless, please do not operate this device in Wi-Fi mode when outdoors.

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5. This Class B digital apparatus complies with Canadian ICES-003.

Location Services (GPS & AGPS)

The following information is applicable to Motorola mobile devices that provide location based (GPS and/or AGPS) functionality.

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

Navigation

The following information is applicable to Motorola mobile devices that provide navigation features.

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

Smart Practices While Driving

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only may be required. Go to www.motorola.com/callsmart (in English only) for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.

- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.

Note: For information on how to backup or wipe data from your mobile device, go to www.motorola.com/support

- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.
- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorized access to your device.
- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Use & Care

To care for your Motorola mobile device, please observe the following:



liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.



extreme heat or cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).



microwaves

Don't try to dry your mobile device in a microwave oven.



dust and dirt

Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.



cleaning solutions

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



shock and vibration

Don't drop your mobile device.



protection

To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

Recycling

Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and



further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

Perchlorate Material – special handling may apply when the battery is recycled or disposed of. See www.dtsc.ca.gov/hazardouswaste/perchlorate
There is no special handling required by consumers.

Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. To maintain the published Hearing Aid Compatibility (HAC) rating for this mobile phone, use only the original equipment battery model.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your service provider or phone retailer.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Software Copyright Notice

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY, INC.
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA

The Motorola website opensource.motorola.com also contains information regarding Motorola's use of open source.

Motorola has created the opensource.motorola.com website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please press Menu Key > **Settings** > **About phone** > **Legal information** > **Open source licenses**. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Product Registration

Online Product Registration:

www.motorola.com/us/productregistration

Product registration is an important step toward enjoying your new Motorola product.

Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Motorola Limited Warranty (International)

What Does this Warranty Cover?

MOTOROLA warrants the MOTOROLA manufactured iDEN Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

Products Covered	Length of Coverage
iDEN Subscriber Digital Mobile and Portable Units	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Product Accessories (manufactured by or under license from MOTOROLA).	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Batteries	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.

Rechargeable Batteries will be replaced during the applicable warranty period if:

- the battery capacity falls below 80% of rated capacity, or
- the battery develops leakage.

MOTOROLA, at its option, will at no charge either repair the Product (with new or reconditioned parts, in compliance with local legislation), replace it (with a new or reconditioned Product, in compliance with local legislation), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

This express limited warranty is extended by MOTOROLA to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty

for the Product manufactured by MOTOROLA. MOTOROLA assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA. Unless made in a separate agreement between MOTOROLA and the original end user purchaser, MOTOROLA does not warrant the installation, maintenance or service of the Product.

MOTOROLA cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment if expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA disclaims liability for range, coverage, or operation of the system as a whole, or any portion of the system not produced by MOTOROLA, under this warranty.

General Provisions:

This warranty sets forth the full extent of MOTOROLA'S responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at MOTOROLA'S options, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

How to Get Warranty Service:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service.

What This Warranty Does Not Cover:

- Defects or damage resulting from use of the Product in other than its normal and customary manner.
- Defects or damage from misuse, accident, water, or neglect.

- Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- Breakage or damage to antennas unless caused directly by defects in material workmanship.
- A Product subjected to unauthorized Product modifications, disassembly or repairs (including, without limitation, the addition to the Product of non-MOTOROLA supplied equipment).
- Product which has had the serial number removed or made illegible.
- Rechargeable batteries if:
Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- Freight costs to the repair depot.
- A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA'S published specifications or the local type acceptance labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
- Scratches or other cosmetic damage to Product surfaces that does not effect the operation of the Product.
- Normal and customary wear and tear.
- Exclusion for defects or damage arising from use of the products in connection with non-MOTOROLA equipment.

Patent and Software Provisions:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
- That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
- Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to

continue using the Product or parts or to replace or modify the same so that it becomes non infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or sued in connection with the Product or any parts thereof. In no event shall MOTOROLA be liable for any incidental, special or consequential damages arising from any claim of patent infringement or alleged infringement.

Laws in the United States and other countries preserve for MOTOROLA certain exclusive rights for copyrighted MOTOROLA software, such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA software. MOTOROLA software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA software or exercise or rights in such MOTOROLA software is permitted. No license is granted by implication, estoppel or otherwise under MOTOROLA patent rights or copyrights.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Note: FOR IDEN SUBSCRIBER PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA.

Subject to the exclusions contained below, Motorola Mobility, Inc. warrants its Motorola iDEN Digital Mobile and Portable Handsets ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-Roms or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage, for the period(s) outlined below. **This limited warranty is a consumer's exclusive remedy, and applies as follows to new Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:**

Products Covered	Length of Coverage
Products as defined above.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Accessories as defined above.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Products or Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.
Software as defined above. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

What is Not Covered? (Exclusions)

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Ornamental Decorations. Ornamental decorations such as emblems, graphics, rhinestones, jewels, gemstones and their settings, and other decorative elements, are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, including without limitation, software changes, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, antennas, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products, Accessories or Software is excluded from coverage.

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

To obtain service or information, please call Motorola iDEN Customer Services:

1-800-453-0920 or 954-723-4910 (United States)

1-877-483-2840 (TTY, TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Or visit us online at www.motorola.com/repair (United States) or

www.motorola.com/support (Canada).

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility, (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and

redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Patent and Software Provisions:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;
- That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and
- Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or sued in connection with the Product or any parts thereof. In no event shall MOTOROLA be liable for any incidental, special or consequential damages arising from any claim of patent infringement or alleged infringement.

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Consumer Advocacy Office
600 N US Hwy 45
Libertyville, IL 60048
www.motorola.com



Note: Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1 (800) 453-0920 (United States)

1 (877) 483-2840 (TTY, TDD United States for hearing impaired)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Motorola does not take responsibility for changes/modification to the transceiver.

Product ID: Motorola Model i940

Manual Number: NNTN9140A



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