

Motorola Santana  
Stereo Bluetooth  
Headphones  
Quick Start Guide

DRAFT 5- 08/02/10

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# Congratulations

Your Motorola S10-HD Stereo Bluetooth® Headphones take music to the next level.

We've crammed all of the main features of your headphones into this handy guide, and in a matter of minutes we'll show you just how easy your headphones are to use.

So go on, check it out.

More information

On the web: [www.motorola.com/support](http://www.motorola.com/support)

**Caution:** Before using your headset for the first time, please read the important **Safety, Regulatory & Legal** information at the back of this guide.

# Your headphones

*the important parts*

○ Power and Status Light  
(underneath back)

▶▶ Forward

◀◀ Back

▶|| Play/Pause

Microphone

MicroUSB  
Charging  
Port  
(on back)

Ear Speakers

+  
Volume Up

☎ Call

-  
Volume Down



# Charge it

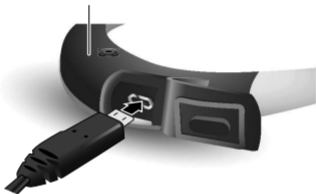
*let's get you up and running*



## Status Light

Red = charging

Blue = fully charged



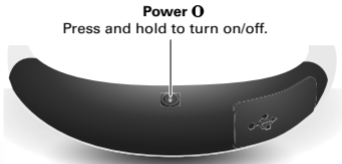
While your headphones are charging, you won't be able to use them.

**Note:** Your battery is designed to last the life of your product. It should only be removed by a recycling facility. Any attempt to remove or replace your battery will damage your headphones.

# Basics

*a few essentials to get you started*

Turn on & off



Wear it

Use both hands to gently rotate the headphones over your head, place ear hooks over your ears, and insert the speakers into your ears for a snug fit.



When fitted properly, the back of your headphones normally “float” over your neck.

**Tip:** Try out all the supplied ear cushions to get a comfortable fit and optimal performance.

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& PROPRIETARY INFORMATION

# Pair & connect

*connect and go*

## Pair & connect with your phone

- 1 Turn off any Bluetooth devices previously paired with your headphones.
- 2 Turn on the Bluetooth feature on your phone.
- 3 Turn on your headphones (see “Turn on & off” on page 4).

The status light becomes steadily lit in blue.

**Note:** When prompted for the passkey, enter **0000**.

When connected, you see the status light rapidly flash in blue and red.

For daily use, make sure your headphones are turned on, and your phone's Bluetooth feature is on. Your headphones and phone will connect automatically.

## Test your connection

- 1 Ensure your headphones are turned on.
- 2 Play music on your phone.

If connected for music, you hear it on the headphones.

- 3 Dial a phone number and press the **Call/Send** key.

If connected for calls, you hear ringing on the headphones.



# Listen to music

*when music is what you need*

**Note:** Some features are phone/network dependent.

## Control your tunes

Use the music buttons on your headphones to control music playback.

To...	
play music	Press ►  .
pause/resume music	Press ►  .
go to next song	Press ► I.
fast-forward song	Press and hold ► I.
rewind song	Press and hold  ◀◀.
go to previous song	Press  ◀◀.
stop music	Press and hold ►  .

## Crank it up

Press **+** (to increase) and **-** (to decrease) buttons to adjust the volume.

**Note:** The volume setting on your phone may impact volume on your headphones.






## On a call?

When a call is active, your music either pauses or is silenced. When the call ends, music resumes playing.

# Calls

*it's good to talk*

**Note:** Some features are phone/network dependent.

To...	
answer call	Press  .
reject call	Press and hold <b>+</b> or <b>-</b> until you hear a tone.
make a voice dial call	Press  and you hear a tone. Follow prompts to make call.
redial last call	Press and hold  until you hear a tone.
mute or unmute a call	Press  .
end a call	Press  .

# Status light

*know your headphones*

If status light shows...	your headphones are...
three blue flashes	powering on/off
steady blue	in pairing mode
rapid blue/red flashes	connecting to your phone
quick blue flash	receiving or making a call
slow blue pulse	on a call
slow red pulse	call muted

If status light shows...	your headphones are...
slow blue flash	in standby (not on a call—connected to phone)
slow red flash	idle (not connected to a phone)
steady red	trying to connect to your phone
quick purple flash	playing/pausing music
quick red flash	stopping music
slow purple pulse	music playing

If status light shows...	your headphones are...
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very quick red flash (and repeating short tones)	in a low battery state (need recharge)
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**Note:** The status light stops flashing to conserve power after 20 minutes on a call or of inactivity, but the headphones remain on. The status light is reactivated by pressing the **⏻** (power) key or by certain changes in headphone activity.

## Got an iPod®?

*let's get them together*

Listen to your iPod wirelessly with your headphones and the Motorola D670 Bluetooth Adapter for iPod.

- 1 Turn off any Bluetooth devices previously paired with your headphones.
- 2 Turn headphones off then on using the **⏻** (power) key and wait for the status light to be steadily lit in blue.
- 3 Turn on your iPod and place in pause mode.
- 4 Connect your D670 to your iPod.
- 5 Press your iPod's Play/Pause button.

When the D670's status light begins to pulse slowly, you are paired and connected to your headphones.



**Note:** If you're on a call longer than two minutes, the D670 and iPod enter power saving mode. Press Play/Pause twice on the iPod to wake up.

## Tips & tricks

*a few handy hints*



### Reconnect with your phone

To reconnect your headphones to your phone:

- Press  to reestablish handsfree-phone connection and make/receive calls.
- Press  to reestablish streaming music connection and restart music.

### Reset to factory setting

**Caution:** This action erases all pairing information stored in your headphones.

Press and hold the  (power) and  keys while headphones are on until the status light is steadily lit in blue.



## Outdoor use

To help you avoid choppy or distorted music in your headphones:

- Position your phone close to and within line of sight of your headphone's internal antenna (located in the base behind your head).
- Do not place your phone in your front pocket or other location that can obscure its signal connection to the headphone's antenna.
- If your choice of phone location doesn't work, try moving it closer to the headphones or turning it.

# Problems?

*we've got solutions*

## **My headphones will not enter pairing mode**

Make sure that any devices previously paired with your headphones are turned off. If the status light is not steadily lit in blue, turn off both the other device and headphones, wait 10 seconds, then turn headphones back on by pressing and holding the **O** (power) key until the status light becomes steadily lit in blue.

## **My phone doesn't find my headphones when searching**

Make sure the status light on your headphones is steadily lit in blue when your phone is searching for devices. If not, press and hold the **O** (power) key until the status light is steadily lit in blue.

## **My headphones worked before but now they're not working**

Make sure your phone is on and the Bluetooth feature is turned on in your phone. If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature and pair your phone and headset again (see “Turn on & off” on page 4).

# Support

*we're here to help*

If you have questions or need assistance, contact us at **1-877-MOTOBLU**, or visit us at [www.motorola.com/Bluetoothsupport](http://www.motorola.com/Bluetoothsupport) or [www.motorola.com/bluetoothconnect](http://www.motorola.com/bluetoothconnect).

# Safety, Regulatory & Legal

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## Safety & General Information

**IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR DEVICE.**

### Use & Safety for Battery-Powered Accessories

- Do not store or use your battery-powered accessory (such as a Bluetooth® headset or other device) in temperatures below -10°C (14°F) or above 60°C (140°F).
- Do not recharge your accessory in temperatures below 0°C (32°F) or above 45°C (113°F).
- Conditions inside a parked car can exceed this range. Do not store your accessory in a parked car.
- Do not store your accessory in direct sunlight.
- Storing your fully charged accessory in high-temperature conditions may permanently reduce the life of the internal battery.
- Battery life may temporarily shorten in low-temperature conditions.

## Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries, antennas, and convertible covers, may cause your mobile device to exceed RF energy exposure guidelines and may void your mobile device's warranty. For a list of approved Motorola accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com)

## Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas, always obey the laws and regulations on the use of these products.

### **While driving, NEVER:**

- Type or read texts.
- Enter or review written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

### **While driving, ALWAYS:**

- Keep your eyes on the road.

- Use a handsfree device if available or required by law in your area.
- Enter destination information into a navigation device **before** driving.
- Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- End your call or other task if you cannot concentrate on driving.

Responsible driving practices can be found at [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only).

## Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:



- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at [direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp) (in English only).


## Small Children

**Keep your mobile device and its accessories away from small children.** These products are not toys and may be hazardous to small children. For example:




- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

## Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.



Symbol	Definition
	Do not dispose of your battery or mobile device in a fire.
	Do not dispose of your battery or product with your household waste. See "Recycling" for more information.
	For indoor use only.

## European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

IMEI: 350034/40/394721/9



Type: MC2-41H14

Product  
Approval  
Number

The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

## FCC Notice to Users

**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful

interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5. This Class B digital apparatus complies with Canadian ICES-003.

## Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your product may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your product with you and do not leave it where others may have unmonitored access. Lock your product's keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your product that updates the device's security, install it as soon as possible.
- **Secure Personal Information**—Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product.

**Note:** For information on how to backup or wipe data from your product, go to [www.motorola.com/support](http://www.motorola.com/support)

- **Online accounts**—Some products provide a Motorola online account. Go to your account for information on how to manage the account, and how to use security features.
- **Applications**—Install third party applications from trusted sources only. Applications can have access to private information such as call data, location details and network resources.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Use & Care

To care for your Motorola product, please keep it away from:



### liquids of any kind

Don't expose your product to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the product.



### **extreme heat or cold**

Avoid temperatures below  $-10^{\circ}\text{C}$  ( $14^{\circ}\text{F}$ ) or above  $60^{\circ}\text{C}$  ( $140^{\circ}\text{F}$ ).



### **microwaves**

Don't try to dry your product in a microwave oven.



### **dust and dirt**

Don't expose your product to dust, dirt, sand, food, or other inappropriate materials.



### **cleaning solutions**

To clean your product, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



### **shock and vibration**

Don't drop your product.

# Recycling

## Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)

## Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## Software Copyright Notice

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## Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## Product Registration

Online Product Registration:

[www.motorola.com/us/productregistration](http://www.motorola.com/us/productregistration)

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.



Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

## **Motorola Limited Warranty for the United States and Canada**

### **What Does this Warranty Cover?**

Subject to the exclusions contained below, Motorola Mobility, Inc. warrants its mobile telephones ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories"), and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## Products and Accessories

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Products and Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

## Exclusions (Products and Accessories)

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

## Software

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

## Exclusions (Software)

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided “as is” and without warranty.

## Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software, and applications, please create a back up prior to requesting service.

## How to Obtain Warranty Service or Other Information

<b>USA</b>	<b>All Products, Accessories, and Software:</b> 1-800-331-6456
<b>Canada</b>	<b>All Products:</b> 1-800-461-4575

TTY	1-888-390-6456
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You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR

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**Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.**

# Copyright & Trademarks

Motorola Mobility, Inc.  
Consumer Advocacy Office  
600 N US Hwy 45  
Libertyville, IL 60048  
[www.hellomoto.com](http://www.hellomoto.com)

**Note:** Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Product ID: Motorola S10-HD

Manual Number: 68014214001-A