

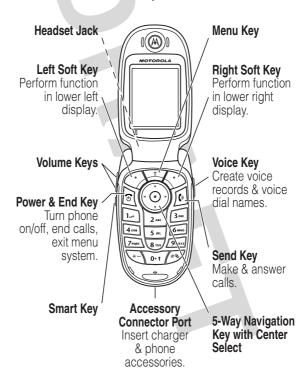


# **MOTOMANUAL**

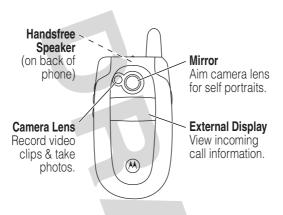
V560 gsm

# Welcome

Welcome to the world of Motorola digital wireless communications! We are pleased that you have chosen the Motorola V560 GSM wireless phone.



# **Check It Out!**



Feature	Description	
Connect to a	Pair your phone with an access point for	
Personal Area	a personal area network:	
Network	> Settings > Connection > Bluetooth Link	
	> Access Points > [Look For Devices]	
Bluetooth®	Pair your phone with a Bluetooth®	
Wireless	headset, car kit, or computer:	
Pairing	> Settings > Connection > Bluetooth Link	
	> Setup > Power > On, press BACK (◆),	
	press > Handsfree > [Look For Devices]	

Footuro	Description	
Feature Record Video	Description	
	Record a video clip:	
Clip	Press 🗐 > Multimedia > Videos	
	> [New Video], point lens at subject, press	
	CAPTURE (🖎) to begin recording, press	
	STOP (♦) to stop recording.	
Play Video	Play a video clip:	
Clip	II > Multimedia > Videos > video clip	
Take Photo	Press > Multimedia > Camera, point lens	
	at subject, press <b>CAPTURE</b> (👁) to take a	
	photo.	
Send Photo	Send a photo to a phone number or	
	email address:	
	Take photo, then press STORE (③)	
	> Send in Message.	
Set Photo as	Assign a photo to a phonebook entry to	
Picture ID	allow picture caller ID:	
I lotare ib	Take photo, then press <b>STORE</b> ( <b>()</b> )	
	> Apply as Phonebook Entry.	
	> Apply as Phonebook Chilry.	
Send	Send a multimedia message	
Multimedia	with pictures, animations,	
Message	sounds, and videos:	
	> Messages > Create Message	
	> New Multimedia Msg	

Motorola, Inc. Consumer Advocacy Office 1307 East Algonquin Road Schaumburg, IL 60196

www.hellomoto.com

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

#### **Software Copyright Notice**

The Motorola products described in this manual may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Manual number: 68XXXXXX95-O

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## Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE.<sup>1</sup>

## Exposure To Radio Frequency (RF) Energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## **Operational Precautions**

To assure optimal phone performance and make sure human exposure to RF energy is within the guidelines set forth in the relevant standards, always adhere to the following instructions.

#### External Antenna Care

If your phone has an external antenna, use only the supplied or Motorola-approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and/or may result in non-compliance with local regulatory requirements in your country.

Do NOT hold the external antenna when the phone is IN USE. Holding the external antenna affects call quality and may cause the phone to operate at a higher power level than needed.

#### **Phone Operation**

When placing or receiving a phone call, hold your phone as you would a wireline phone.

### **Body-Worn Operation: Voice Communication**

To maintain compliance with RF energy exposure guidelines, if you wear a phone on your body when transmitting voice communications, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this phone, if available. Use of accessories not approved by Motorola may exceed RF energy exposure guidelines.

If you do not use one of the body-worn accessories approved or supplied by Motorola, and are not using the phone held in the normal use position, ensure the phone and its antenna are at least 2.5 centimeters (1 inch) from your body when transmitting.

### Data Operation

When using any data feature of the phone, with or without an accessory cable, position the phone and its antenna at least 2.5 centimeters (1 inch) from your body.

### Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries, antennas, and convertible covers, may cause your phone to exceed RF energy exposure guidelines. For a list of approved Motorola accessories, visit our website at www.motorola.com.

## RF Energy Interference/Compatibility

**Note:** Nearly every electronic device is susceptible to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your phone may cause interference.

**Note:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **Facilities**

Turn off your phone in any facility where posted notices instruct you to do so. These facilities may include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

#### **Aircraft**

Turn off your wireless device whenever instructed to do so by airline staff. If your device offers a flight mode or similar feature, consult airline staff about use in flight. If your device offers a feature that automatically turns on the phone, then turn off this feature before boarding an airplane or entering an area where the use of wireless devices is restricted.

#### **Medical Devices**

#### **Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 15 centimeters (6 inches) be maintained between a handheld wireless phone and a pacemaker.

Persons with pacemakers should:

- ALWAYS keep the phone more than 15 centimeters (6 inches) from your pacemaker when the phone is turned ON.
- · NOT carry the phone in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that interference is taking place.

#### **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

#### Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

### Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.

When using your phone while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting in certain circumstances. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving best practices can be found in the "Wireless Phone Safety Tips" at the end of this guide and/or at the Motorola website:

www.motorola.com/callsmart.

# Operational Warnings

## For Vehicles With an Air Bag

Do not place a phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

#### Gas or Petrol Stations

Obey all posted signs with respect to the use of radio equipment in gas or petrol stations. Turn off your wireless device if instructed by authorized staff

### Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere. Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

**Note:** The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Areas with potentially explosive atmospheres are often but not always posted.

### Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off electronic devices." Obey all signs and instructions.

### **Damaged Products**

If your phone or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center to determine if it has been damaged. Do not attempt to dry it with an external heat source, such as a microwave oven.

#### **Batteries and Chargers**

Batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become hot. Take care when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola Original™ batteries and chargers.** 

**Caution:** To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger, or phone may contain symbols, defined as follows:

Symbol	Definition
$\triangle$	Important safety information will follow.
8	Your battery or phone should not be disposed of in a fire.
63	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
X	Your battery or phone should not be thrown in the trash.
⊝Li Ion BATT ⊕	Your phone contains an internal lithium ion battery.

## **Choking Hazards**

Your phone or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your phone and its accessories away from small children.

#### Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when watching television or playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. (The flashing-light feature is not available on all products.)

Parents should monitor their children's use of video game or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms

occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation.

To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- · Take a minimum of a 15-minute break hourly.
- · Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.

## Repetitive Motion Injuries

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after play, stop playing and see a doctor.
- The information provided in this document supersedes the general safety information in user's guides published prior to January 28, 2005.

# European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- · All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (the R&TTE Directive) at <a href="https://www.motorola.com/rtte-to">www.motorola.com/rtte-to</a> find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the Web site.

# Caring for the Environment by Recycling



When you see this symbol on a Motorola product, do not dispose the product with household waste.

# Recycling Mobile Phones and Accessories

Do not dispose of mobile phones or electrical accessories, such as chargers or headsets, with your household waste. In some countries or regions, collection systems are set up to handle electrical and electronic waste items. Contact your regional authorities for more details. If collection systems aren't available, return unwanted mobile phones or electrical accessories to any Motorola Approved Service Centre in your region.

# **Getting Started**

2

CAUTION: Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.

## **About This Guide**

This guide describes the basic features of your phone.

## Selecting a Menu Feature

Use the menu system to access your phone's features. This guide shows you how to select a menu feature from the home screen as follows:

#### Find the Feature

> Recent Calls > Dialed Calls

This example shows that, from the home screen, you must press the menu key 🚺 to open the menu, scroll to and select 🗟 Recent Calls, then scroll to and select Dialed Calls.

Press the 5-way navigation key (a) to scroll and highlight a menu feature. Press **SELECT** ((a)) to select the highlighted menu feature.

# **Optional Features**





This label identifies an optional network, SIM card, or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service

provider for more information.

# **Optional Accessories**

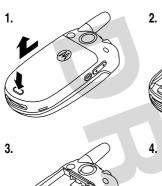


This label identifies a feature that requires an optional Motorola Original™ accessory.

# **Installing the SIM Card**

Your Subscriber Identity Module (SIM) card contains your phone number, service details, and phonebook/message memory.

**Caution:** Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water, or dirt.







# **Battery Tips**

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

 Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by using non-Motorola batteries and/or chargers.



 New batteries or batteries stored for a long time may take more time to charge.



- When charging your battery, keep it near room temperature.
  - When storing your battery, keep it uncharged in a cool, dark, dry place, such as a refrigerator.
  - Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.



Contact your local recycling center for proper battery disposal.

**Warning:** Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the "Safety and General Information" section included in the gray-edged pages at the back of this guide.

# Installing the Battery









# Charging the Battery

New batteries are shipped partially charged. Before you can use your phone, you need to install and charge the battery, as indicated by the following instructions. Some batteries perform best after several full charge/discharge cycles.

#### Action

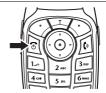
- Insert the travel charger plug into your phone with the release tab facing up. Make sure that both of the plug's connector hooks engage to lock the plug in place.
  - (9)
- 2 Plug the other end of the travel charger into the appropriate electrical outlet.
  - **Note:** It make take up to 10 seconds for your phone to provide a visible or audible indication that the battery is charging.
- 3 When your phone indicates **Charge Complete**, press the release tab and remove the travel charger.

**Tip:** You can safely leave the travel charger connected to the phone after charging is complete. This will **not** damage the battery.

# **Turning Your Phone On**

#### **Action**

- 1 Open your phone.
- 2 Press and hold the power key 
  ☐ for a few seconds or until the display turns on.



- 3 If necessary, enter your SIM card PIN code and press **OK** (⋄) to unlock the SIM card.
  - **Caution:** If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays **SIM Blocked**.
- 4 If necessary, enter your 4-digit unlock code and press **OK** (**(🔾)** to unlock the phone.

# **Turning Your Phone Off**

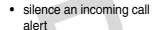
#### **Action**

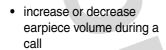
Press and hold the power key  $\[ \]$  for 2 seconds to turn the phone off.

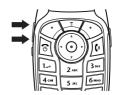


# **Adjusting Volume**

Press the up or down volume keys to:







 increase or decrease ringer volume when the home screen is visible (flip must be open)

**Tip:** At the lowest volume setting, press the down volume key once to switch to vibrate alert. Press it again to switch to silent alert. Press the up volume key to switch back to vibrate alert, then ring alert.

# **Making a Call**

You must be in the home screen to dial a phone number (see page 45).

	Press	То
1	keypad keys	dial the phone number
2	0	make the call
3	হি	end the call and "hang up" the phone when you are finished

**Tip:** You can also close the phone flip to end the call.

# Answering a Call

When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

If the phone flip is not active:

	Press	То
1	∅ or ANSWER (◇)	answer the call
2	6	end the call and "hang up" the phone when you are finished

# **Viewing Your Phone Number**

While you are on a call, press  $\bigcirc$  > My Tel. Numbers.

**Note:** Your phone number must be stored on your SIM card to use this feature. To store your phone number on the SIM card, see page 80. If you do not know your phone number, contact your service provider.



# **Highlight Features**



You can do much more with your phone than make and receive calls!

# **Using a Personal Area Network**

You can make and receive calls with your phone using a personal area network connection instead of a cellular GSM network connection. To use a personal area network, you must use Bluetooth wireless pairing (also called linking or bonding) to pair your phone with an access point.

**Note:** Contact your service provider for additional information about using this feature.

Note: Your phone's Bluetooth features and Bluetooth Class 1 power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Bluetooth features in France unless you are indoors.

## Pairing With an Access Point



Before you try to pair your phone with an access point, make sure the access point device is on and ready to connect in *pairing* or *bonding* 

mode (see the user's guide for the access point). You can pair your phone with only one access point at a time.

#### **Find the Feature**



Your phone lists the access points within range of the phone.

- Highlight an access point in the list and press
   SELECT (⋄).
- 2 Press YES (<>) to pair with the access point.
- **3** Enter the access point passkey and press  $\mathbf{OK}$  ( $\bigcirc$ ).

When your phone is paired, the Bluetooth indicator ≱ displays in the home screen. After pairing with the access point, the personal area network indicator ⊌ displays when you are connected to the personal area network. For more information about the personal area network indicator, see page 47.

**Tip:** For specific information about an access point device, see the instructions that came with it.

# Pairing With Recognized Access Points



Your phone stores the names of previously paired access points, and lists the recognized access points located within range of the phone when you open the **Access Points** menu. If your phone is

already paired with an access point, the phone identifies it with an in-use indicator  $\checkmark$ .

To pair with a recognized access point:

#### **Find the Feature**



> Access Points

> access point name



You can specify the conditions under which your phone uses a personal area network connection or a GSM network connection to make and receive calls.

**Shortcut:** From the home screen, press **ACCESS PI.** (+ ) to set access point priority.

To set the access point priority from the menu:

Select one of the following access point priority options:

Option	Description	
Access Point	Your phone automatically	
Preferred	connects with an access point when available (default setting).	
GSM Preferred	Connect with an available access point <b>only</b> when a GSM network connection is not available.	

Option	Description
Access Point Only	Automatically connect with an access point when available. Do <b>not</b> use a GSM network connection.
GSM Only	Do <b>not</b> connect with an available access point.



**Note:** If Bluetooth power is turned off, your phone automatically turns Bluetooth power on when you set access point priority to **Access Point Preferred**, **GSM Preferred**, or **Access Point Only**. To turn Bluetooth power off, you must set access point priority to **GSM Only**.

# Recording and Playing Video Clips

You can record a video clip with your phone, and send it to other wireless phone users in a multimedia message.

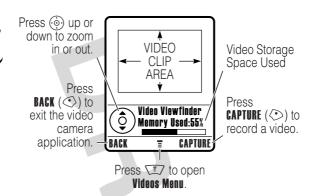
## Recording a Video Clip

To activate your phone's video camera:

**Find the Feature** 

> Multimedia > Videos > [New Video]

The active viewfinder image appears on your display.



Point the camera lens at the video subject, then:

Press	То
1 CAPTURE (	(•) begin video recording
2 STOP ( 🗢	) stop video recording
3 STORE (©	view storage options
	If you choose to store the video, continue to step 4.
or	
DISCARD (	delete the video and return to active viewfinder
4 🍥	scroll to <b>Send in Message</b> or <b>Store Only</b>
5 SELECT (	) perform the storage option

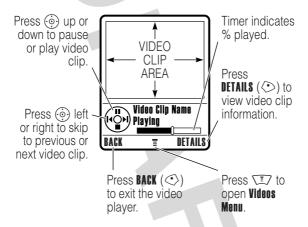
## Playing a Video Clip

To play a video clip stored on your phone:

**Find the Feature** 

√ > Multimedia > Videos > video clip

The video clip displays in the video clip playback screen.





# Adjusting Video Settings

Press To open the Videos Menu during video recording or playback. The Videos Menu can include the following options:

Option	Description
Go To Videos	View video clips stored on your phone.
Send in Message	Insert selected video clip or marked video clips in a new message.
Details	View video clip information.
New	Activate the videocamera to record a new video clip.
Rename	Rename the video clip.
Delete	Delete the selected video clip or all marked video clips.
Move	Move selected video clip or marked video clips to another device, and delete original video(s) from phone memory.
Сору	Copy selected video clip or marked video clips to another device, and leave copy of video(s) on phone.
Mark/Unmark or Mark All/Unmark All	Mark one or more video clips that you want to move, copy, send, or delete.

Option	Description
Categories	Create a new category, or view video clips in a selected category.
Assign To Category	Assign the video clip to a defined category.
Videos Setup	Open the setup menu to adjust video settings.
View Free Space	View memory space available for storing video clips.



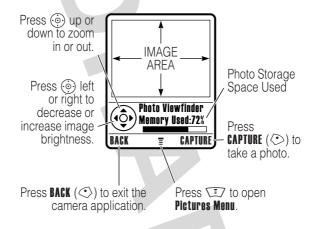
# Taking and Sending a Photo

To activate your phone's camera:

#### Find the Feature

🖅 > Multimedia > Camera

The active viewfinder image appears on your display.



#### Point the camera lens at the photo subject, then:

	Press	То
1	CAPTURE (🖎)	take a photo
2	STORE (🖎)	view storage options
		If you choose to store the photo, continue to step 3.
	or	
	DISCARD (ⓒ)	delete the photo and return to active viewfinder
3	<b>(6)</b>	scroll to Send in Message, Store Only, Apply as Wallpaper, Apply as Screen Saver, or Apply as Phonebook Entry
4	SELECT (ⓒ)	perform the storage option



Activate the camera and then press

 $\nearrow$  > Auto-Timed Capture. Press 9 left or right to set a 5 or 10 second timer delay, then press START (>). Close the flip, and use the mirror to aim the camera lens. When you hear the camera click, open the flip to see your photo.



## Adjusting Camera Settings

Press to open the Pictures Menu when the camera is active. The Pictures Menu can include the following options:

Option	Description
Go To Pictures	View pictures and photos stored on your phone.
Auto-Timed Capture	Set a timer for the camera to take a photo.
Pictures Setup	Open the setup menu to adjust picture settings.
View Free Space	See how much memory remains for storing pictures.

## Sending a Multimedia Message



A *Multimedia Messaging Service* (MMS) multimedia message contains one or more pages with text and embedded media objects (including photos, pictures, animations, sounds, voice

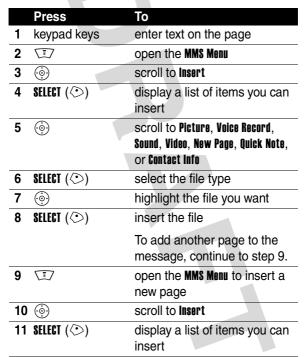
records, and video clips). You can send a multimedia message to other wireless phone users, and to email addresses.

**Tip:** The layout of all pages in a multimedia message is defined by the layout of the first page. To display a media object at the top of the page, insert it in the first half of the

message text. To display a media object at the bottom of the page, insert it in the second half of the message text.

#### **Find the Feature**









Press	То
12 🍥	scroll to <b>New Page</b>
13 SELECT (🖎)	insert a new page after the current page
	Repeat steps 1 to 8 to enter contents for the new page.

When you finish composing the multimedia message:

Press	То
1 OK (🖎)	store the message
2 🍥	scroll to a <b>Send To</b> option:
	Highlight an existing phonebook entry.
	Or highlight lone Time Entryl to enter one or more phone numbers or email addresses.
	Or highlight [New Phonebook Entry] to enter a number/address and add it to the phonebook.

	Press	То
3	ADD (ⓒ)	add a phonebook entry to the list of recipients
		Repeat steps 2 and 3 to add additional phonebook entries to the list.
	or	
	SELECT (③)	select (One Time Entry) or [New Phonebook Entry]
4	DONE (👁)	store the numbers/addresses
5	•	scroll to Subject
	V	Sandent Feet
6	CHANGE (ⓒ)	select Subject
6 7	CHANGE (⋄) keypad keys	
	. ,	select <b>Subject</b>
7	keypad keys	select Subject enter the subject store the subject select Attachments to attach a
7	keypad keys	select <b>Subject</b> enter the subject store the subject
7	keypad keys  OK (③)  CHANGE (④)	select Subject enter the subject store the subject select Attachments to attach a
7 8 9	keypad keys  OK (③)  CHANGE (④)	select <b>Subject</b> enter the subject store the subject select <b>Attachments</b> to attach a file to the message, if desired

attach the file

receipt, if desired

select Receipt

return to the message editor

scroll to Receipt to request a

13 **SELECT** (👁)

14 BACK (🕸)

16 CHANGE (ⓒ)

**15** 🍥





Press	То
<b>17</b> ADD (⋄) or REMOVE (⋄)	activate/deactivate the delivery report
18 DONE (<>)	return to the message editor
19 SEND (⋄) or	send the message
Ī	view message details, save the message in the drafts folder, or cancel the message

## Using Bluetooth® Wireless Pairing

Your phone supports Bluetooth wireless *pairing* (also called *linking* or *bonding*). You can pair your phone with a Bluetooth headset or car kit, or pair your phone with another Bluetooth phone or a computer to exchange and synchronize files.

**Note:** The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Note: Your phone's Bluetooth features and Bluetooth Class 1 power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Bluetooth features in France unless you are indoors.

#### Turning Bluetooth Power On or Off

To turn Bluetooth power on:

**Find the Feature** 

> Settings > Connection > Bluetooth Link > Setup

> Power > On

When Bluetooth power is on, your phone can automatically pair with the handsfree device you have used before, when you turn on the device and move it within range of the phone.

**Note:** To extend battery life, use the above procedure and set Bluetooth power to **Off** when not in use. Your phone will not pair with devices until you set Bluetooth power back to **On** and pair your phone with the devices again.

## Pairing With a Headset or Handsfree Device



Before you try to pair your phone with a device, make sure your phone's Bluetooth power is on and the device is on and ready in pairing or bonding mode (see the user's guide for the

device). You can pair your phone with only one device at a time.

**Find the Feature** 

> Settings > Connection

> Bluetooth Link

> Handsfree

> [Look For Devices]

If Bluetooth power is turned off, your phone asks if you want to **Temporarily Power On?** the Bluetooth power setting. Press **YES**  $(\circlearrowleft)$  to proceed. Alternatively, set **Power** to **On** in the **Setup** menu to turn Bluetooth power on and leave it on.

Your phone lists the devices within range of the phone.

- 1 Highlight a device in the list and press **SELECT** ((•).
  - 2 Press **YES** (🔇) to pair with the device.
  - 3 If necessary, enter the device passkey (such as 0000) and press OK  $(\diamondsuit)$ .

When your phone is paired, the Bluetooth indicator  $\mbox{\$}$  displays in the home screen.

**Tip:** For specific information about a device, see the instructions that came with it.

### Copying Objects to Another Device



You can use Bluetooth pairing to copy a media object, phonebook entry, datebook event, or bookmark from your phone to a computer or other device.

#### Sending a Picture, Sound, or Video

Highlight the media object on your phone that you want to send to the other device, then press  $\bigcirc$  > Copy.

Select a recognized device name listed in the **Object Exchange** menu, or **ILOOK FOR Devices** to search for the device to which you want to send the object.

## Sending a Phonebook Entry, Datebook Event, or Bookmark

Highlight the item on your phone that you want to send to the other device, then press > **Sond**.

Select a recognized device name listed in the **Object Exchange** menu, or **|Look For Devices**| to search for the device to which you want to send the item.

#### Advanced Bluetooth® Features

Feature	Description	
Make Phone Visible to Other Device	Allow a Bluetooth device to discover your phone:  > Settings > Connection > Bluetooth Link > Setup > Find Me	Optional Accessory
Pair With Recognized Device	Pair your phone with a recognized handsfree device:  > Settings > Connection > Bluetooth Link > Handsfree > device name	Optional Accessory
Drop Pairing With Device	Highlight the device name and press <b>DROP</b> (🌣).	Optional Accessory
Switch to Device During Call	Switch to a headset or car kit during a call:  > Use Bluetooth	Optional Accessory
Move Multimedia Object to Device	Move a multimedia object to another device: Highlight the object, press  > > Move, select the device name.	Optional Accessory
	Caution: Moving an object do the original object from your p	



Feature	Description	
Edit Device Properties	Edit the properties of a recognized device: Highlight the device name and press 🗊 > Edit.	Optional Accessory
Set Bluetooth Options	Set your phone's Bluetooth options:  > Settings > Connection > Bluetooth Link > Setup	Optional Accessory

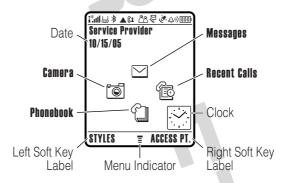
# Learning to Use Your Phone

See page 1 for a basic phone diagram.

## **Using the Display**

The *home screen* is displayed when you are **not** on a call or using the menu. You must be in the home screen to dial a phone number.





Press the 5-way navigation key 💿 up, down, left, or right to select a menu feature icon. If you select a menu feature by mistake, press 🗈 to return to the home screen.

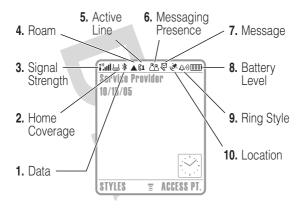
The menu indicator  $\blacksquare$  shows that you can press the menu key  $\boxdot$  to enter the main menu.

Labels at the bottom corners of the display show the current soft key functions. Press the left soft key  $\bigcirc$  or right soft key  $\bigcirc$  to perform the indicated function.

#### Notes:

- Your home screen may appear different than shown.
  For example, the menu feature icons normally are
  hidden to allow a better view of the wallpaper image.
  You can still select the menu icons when they are
  hidden from view. To show or hide menu icons,
  see page 99.
  - Your phone can display an analog or digital clock in the home screen (see page 99).
- Your phone's display normally is visible only when the display backlight is on, or when the display is viewed in direct sunlight. To extend battery life, the backlight turns off automatically when no activity is detected for a specified time. The backlight turns back on when you open the flip or press any key. To set the time that the backlight stays on, see page 79.
- To further extend battery life, you can set the display to turn off (in addition to the backlight) when no activity is detected for a specified time. The display turns back on when you open the flip or press any key.
   To set the time that the display stays on, see page 80.

#### The following status indicators can display:





**1. Data Indicator** – Shows data transmission status. The Bluetooth® indicator ≱ shows when your phone is paired with another device. Other indicators can include:

- = secure application connection
- Switch Data
  (CSD) call

- = unsecure application connection
- = unsecure CSD call



2. Home Coverage Indicator – The personal area network indicator 🖶 flashes when your phone attempts to establish a personal area network connection, and becomes solid when the connection is made. Other indicators can include:

> ₽ = General Packet Radio Service (GPRS) data connection

context active d = GPRS packet data available

3. Signal Strength Indicator - Vertical bars show the strength of the network connection. You cannot make or receive calls when the no signal indicator in or not transmit indicator i"X is displayed.



Roam Indicator – The roam indicator ▲ shows when your phone is seeking or using another network outside your home network. Other indicators can include:

댵 = 2.5G home

₹ = 2.5G roam

 $\xi = 2G \text{ home}$ 

= 2G roam



5. Active Line Indicator - Shows (3) to indicate an active call, or & to indicate that call forwarding is on. Indicators for dual-line-enabled SIM cards can include:

**©1** = line 1 active

@2 = line 2 active

call forward on forward on



**6. Messaging Presence Indicator** – Shows when instant messaging is active. Indicators can include:

® = available for ☐ ☐ = offline

phone calls

When a Java<sup>™</sup> application is active, the Java midlet indicator <sup>™</sup> displays in this location.



**7. Message Indicator** – Displays when you receive a new message. Indicators can include:

message

₹ = voicemail and text message

= active chat session

- **8. Battery Level Indicator** Vertical bars show the battery charge level. Recharge the battery when **Low Battery** displays and the battery alert sounds.
- 9. Ring Style Indicator Shows the ring style setting.

 $\triangle \gg = \text{loud ring}$   $\triangle \gg = \text{soft ring}$ 

\$B\$ = vibrate
\$△\$ = vibrate and ring

ring





**10. Location Indicator** – Your phone may be able to send location information to the network during an emergency call. Indicators show when your phone is sending location information:

= location off

## Using the 5-Way Navigation Key

Press the 5-way navigation key up, down, left, or right to scroll through the menu system, highlight menu items, change feature settings, and play games. Press the *center select* key in



the center of the 5-way navigation key to select a highlighted menu item. The center select key usually performs the same function as the right soft key  $\diamondsuit$ .

## **Using Menus**

From the home screen, press 🗊 to enter the main menu.

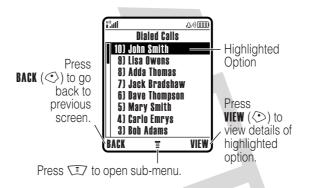


Press  $\textcircled{\circ}$  to scroll to and highlight a menu feature icon in the main menu. Press **SELECT** ( $\textcircled{\circ}$ ) or  $\odot$  to select the highlighted menu feature.

The following icons represent features that may display in the main menu, depending on your service provider and service subscription options.

Menu		Menu	
lcon	Feature	lcon	Feature
4	Phonebook	Ē.	Recent Calls
$\subseteq$	Messages	<b>2</b>	Office Tools
Œ.	Games & Apps		Web Access
<b>-</b>	Multimedia		IM
	Settings		

Some features require you to select an option from a list:

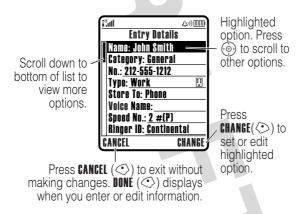


- Press to scroll up or down to highlight the option you want.
- In a numbered list, press a number key to highlight the option.

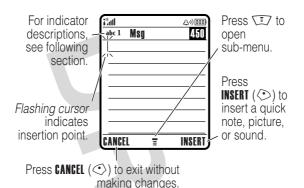
- In an alphabetized list, press a key repeatedly to cycle through the letters on the key and highlight the closest matching list option.
- When an option has a list of possible values, press left or right to scroll through and select a value.
- When an option has a list of possible numeric values, press a number key to set the value.

## **Entering Text**

Some features require you to enter information.



#### Some features let you enter text.



## Selecting a Text Entry Mode

Multiple text entry modes make it easy for you to enter names, numbers, and messages. The mode you select remains active until you select another mode.

Press  $\bigcirc$  in any text entry screen to select one of the following entry modes:

rrimary	The primary text entry mode (see
	below to set).

NumericEnter numbers only (see page 63).SymbolEnter symbols only (see page 63).SecondaryThe secondary text entry mode (see

below to set).

Alternatively, you can select a text entry mode in any text entry screen by pressing  $\bigcirc$  > Entry Mode.

#### Setting Primary and Secondary Text Entry Modes

You can set different primary and secondary text entry modes, and easily switch between modes when you enter data or compose a message.

Press > Entry Setup in a text entry screen. Select Primary Setup or Secondary Setup, and choose:

iTAP® software predicts each word as

you enter it, to simplify and speed up

text entry.

Tap Enter letters and numbers by pressing

a key one or more times.

Tap Extended Enter individual letters, numbers, and

symbols by pressing a key one or

more times.

None Hide the **Secondary** setting if you prefer

not to set a secondary text entry mode

(only available for **Secondary Setup**).

#### Using Capitalization

Press or in a text entry screen to change text case. Indicators at the top of the display show the capitalization setting:

abc = no capital letters Abc = capitalize nextABC = all capital letters letter only



#### Text Entry Mode Indicators

In **Primary** or **Secondary** text entry mode, indicators at the top of the display show the text entry setting:

Primary	Secondary	
1	2	Tap, no capital letters
1û	2 îr	Tap, capitalize next letter only
1†	2†	Tap, all capital letters
11	20	iTAP, no capital letters
迎	到	iTAP, capitalize next letter only
11 <b>1</b>	20	iTAP, all capital letters

The following indicators identify **Numeric** or **Symbol** entry mode:

123 = numeric mode

@ = symbol mode

#### Using iTAP® Mode

iTAP mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words, and predicts each word as you enter it.

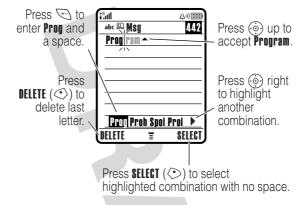
If necessary, press  $\[ \[ \] \]$  in a text entry screen to switch to ITAP mode. An indicator tells you which mode is active (see page 56). If ITAP mode is not set as the **Primary** or **Secondary** entry mode, see page 55.

#### Entering Words i iTAP Mode

	Press	То
1	Keypad keys	show possible letter
	(one press per	combinations at the bottom of
	letter)	the display
2	left or right	highlight the combination you want
3	⊕ up	accept the predicted word completion, followed by a space
	or	
	*-)	enter the highlighted
		combination, followed by a
		space
	or	
	SELECT (ⓒ)	select the highlighted combination, with no space
		You can press keypad keys to add more letters at the end of the combination.



For example, if you press  $\overline{7}_{700}$   $\overline{7}_{700}$   $\overline{9}_{100}$   $\overline{9}_{100}$ , your phone displays:



If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining characters.

#### Entering Novel Words in iTAP Mode

You may enter a word that the iTAP software does not recognize. If your word is not shown as a letter combination choice at the bottom of the display:

#### Action

- Press DELETE (<>) one or more times to delete letters, until you see a letter combination at the bottom of the display that matches the start of the word you want to enter.
- 2 Press left or right to highlight the letter combination.

#### Action

- 3 Press **SELECT** (<>) to select the letter combination.
- 4 Continue to enter letters and select letter combinations to spell the word.

Your phone automatically stores the novel word and displays it as an option the next time you enter its letter combination. When the memory space for storing novel words is filled, your phone deletes the oldest words to add new words.



#### Entering Numbers and Punctuation in iTAP Mode

To enter numbers quickly, press and hold a number key to temporarily switch to numeric mode. Press the number keys to enter the numbers you want. Enter a space to revert to **ITAP** mode.

Press to enter punctuation or other characters as shown in the "Character Chart" on page 62.

#### Using Tap Mode

This is the basic text entry mode on your phone.

**Tap** mode cycles through the letters and number of the key you press. **Tap Extended** mode also cycles through additional symbols as shown in the "Character Chart" on page 62.

If necessary, press  $\mathcal{F}$  in a text entry screen to switch to Tap mode. An indicator shows which mode is active (see page 56). If Tap or Tap Extended is not set as the **Primary** or **Secondary** entry mode, see page 55.

#### Tap Mode Text Entry Rules

- Press a keypad key repeatedly to cycle through its characters. For example, you would press one time to enter "a," two times to enter "b," three times to enter "c," or four times to enter "2."
- After 2 seconds, Tap mode accepts the character, and the cursor moves to the next position.
  - The first character of every sentence is capitalized.
     If necessary, press o down to change the character to lowercase before the cursor moves to the next position.
- Press 

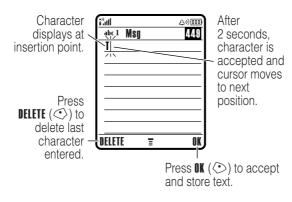
   to move the flashing cursor to enter or edit message text.
- If you do not want to save your text or text edits, press
   to exit without saving.

#### Entering Words in Tap Mode

	Press	То
1	a keypad key one or more times	select a letter, number, or symbol
2	keypad keys	enter remaining characters
		<b>Tip:</b> Press ⊕ right to accept a word completion, or ⊡ to insert a space.
3	OK (�)	store the text



For example, if you press one time, your phone displays:



When you enter 3 or more characters in a row, your phone may guess the rest of the word. For example, if you enter "prog" your phone might display:





#### Character Chart

Use this chart as a guide for entering characters with **Tap Extended** mode.

1-	. 1 ? ! , @ _ & ~ : ; " - ( ) ' ¿ ; % £ \$ ¥ □ € + x * / \ [ ] = > < # §
2::	a b c 2 ä å á à â ã α β ç
3 000	d e f 3 δ ë é è ê φ
4 cm	ghi4ïíîγ
5 ===	j k   5 λ
6 ммо	m n o 6 ñ ö ø ó ò ô õ ω
7 <sub>PQRS</sub>	р q г s 7 π β σ
8 TUV	tuv8θüúùû
9жхүг	w x y z 9 ξ ψ
0+1	change text case, for capital letters
(*)	enter a space (hold to enter a return)
(*)	change text entry mode (hold for default)

**Note:** This chart may not reflect the exact character set available on your phone. In an email or Web address editor, if irst shows common characters for that editor.



#### **Using Numeric Mode**

In a text entry screen, press  $\mathcal{D}$  to switch entry modes until the numeric indicator 123 displays.

Press the number keys to enter the numbers you want. When you finish entering numbers, press  $\bigcirc$  to switch to another entry mode.

#### **Using Symbol Mode**

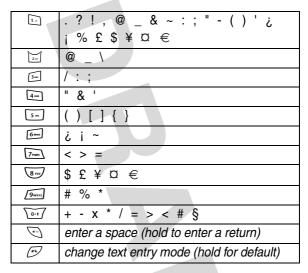
In a text entry screen, press  ${\cal D}$  to switch entry modes until the symbol indicator @ displays.

	Press	То
1	keypad keys (one press per symbol)	show possible symbol combinations at the bottom of the display
2	left or right	highlight the combination you want
3	SELECT (🖎)	select the highlighted combination
		You can press keypad keys to add more symbols to the end of the combination.
	or	
	40	enter the highlighted combination



#### Symbol Chart

Use this chart as a guide for entering characters with symbol mode.



**Note:** This chart may not reflect the exact character set available on your phone. In an email or Web address editor, if irst shows common characters for that editor.

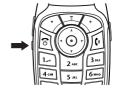
### **Deleting Letters and Words**

Place the cursor to the right of the text you want to delete, and then:

Action
Press <b>DELETE</b> ( <b>(•)</b> ) to delete one letter at a time.
Hold <b>DELETE</b> ( <b>(*)</b> ) to delete the entire message.

## **Using the Smart Key**

The smart key gives you another way to perform many basic phone functions. It anticipates the next action you are likely to perform. For example, when you highlight a menu item, you can



press the smart key to select it. You can use the smart key to make and end calls, turn features on and off, and open your phonebook. The smart key usually performs the same function as the right soft key 🖎.



## **Using the External Display**

When the flip is closed, the external display shows time and phone status information. It also displays messages to notify you of incoming calls and other events. You can perform the following functions in the external display.

## Setting Phone Ring Style

	Press	То
1	volume keys	scroll to <b>Style</b>
2	smart key	select a ring style
3	volume keys	return to the home screen

#### Returning an Unanswered Call



Your phone keeps a record of your unanswered calls and displays **X Missed Calls** in the external display.

**Tip:** Because the microphone and earpiece are unavailable when the phone is closed, you must use a headset or other handsfree device with this feature.



**Note:** The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

#### **Action**

1 Press the smart key to display the received calls list.

or

Press the volume keys to dismiss the **Missed Calls** message.

- 2 If necessary, press the volume keys to scroll through the list and highlight an unanswered call.
- **3** If a headset is connected to your phone, press and hold the smart key to call the number.

or

Press the smart key to exit without calling.

## **Using the Handsfree Speaker**

When you activate your phone's integrated handsfree speaker, you can talk to the other party without holding the phone to your ear.

Press **SPEAKER**  $(\diamondsuit)$  to turn the handsfree speaker on or off during a call.

Your phone displays **Spkrphone On** in the home screen. The handsfree speaker remains on until you press **SPEAKER**  $(\bigcirc)$  again or end the call.

**Note:** The handsfree speaker is disabled when you connect your phone to a handsfree car kit or headset accessory.

## Changing a Code, PIN, or Password

Your phone's 4-digit unlock code is originally set to 1234, and the 6-digit security code is originally set to 000000. Your service provider may reset these codes before you receive your phone.

If your service provider has **not** reset these codes, we recommend that you change them to prevent others from accessing your personal information. The unlock code must contain 4 digits, and the security code must contain 6 digits.

You can also reset your SIM card PIN code, PIN2 code, and/or call barring password if necessary.



To change a code or password:

Find the Feature

> Settings > Security > New Passwords

## Locking and Unlocking Your Phone

You can lock your phone manually or set the phone to lock automatically whenever you turn it off.

To use a locked phone, you must enter the unlock code. A locked phone still rings or vibrates for incoming calls or messages, **but you must unlock it to answer**.

You can make emergency calls on your phone even when it is locked (see page 87).

#### Locking Your Phone Manually

**Find the Feature** 

> Settings > Security > Phone Lock > Lock Now

	Press	То
1	keypad keys	enter your unlock code
2	OK (ⓒ)	lock the phone

#### **Unlocking Your Phone**

**Tip:** Your phone's unlock code is originally set to 1234. Your service provider may reset the unlock code to the last 4 digits of your phone number.

#### At the Enter Unlock Code prompt:

	Press	То
1	keypad keys	enter your unlock code
2	OK (ⓒ)	unlock your phone

## Setting Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off:





	Press	То
1	keypad keys	enter your unlock code
2	OK (ⓒ)	activate automatic lock

## If You Forget a Code, PIN, or Password

**Note:** Your phone's 4-digit unlock code is originally set to 1234, and the 6-digit security code is originally set to 000000. Your service provider may reset the unlock code to the last 4 digits of your phone number before you receive your phone.



If you forget your unlock code, try entering 1234 or the last 4 digits of your phone number. If that does not work, do the following at the **Enter Unlock Code** prompt:

1  display the unlock code	
bypass screen	
2 keypad keys enter your security code	
3 OK (🕒) submit your security cod	е

If you forget your security code, SIM card PIN code, PIN2 code, or call barring password, contact your service provider.

## **Using the Phonebook**

This section describes basic phonebook operations. For more information about using the phonebook, see page 95.

### Storing a Phone Number

Enter a phone number in the home screen, then press **STORE** ( $\odot$ ) to create a phonebook entry with that number. Press **DONE** ( $\odot$ ) to store the number by itself, or fill in the other fields as necessary to complete the entry.

If you assign a Name to the phonebook entry, you can select MORE to store another number (for example, a work number) for the same Name.

#### Recording a Voice Name

When creating a phonebook entry, scroll to **Voice Name** and press **RECORD** (�). Press and release the voice key and say the entry's name (within 2 seconds). When prompted, press and release the voice key and repeat the name.

**Note:** This option is not available for entries stored on the SIM card.

#### Setting a Picture ID for a Phonebook Entry

Press > Phonebook > entry, press > Edit > Picture > picture name.

Also see pages 3 and 34.

#### Dialing a Number

Press  $\bigcirc$  > **Phonebook**, highlight the phonebook entry, press  $\bigcirc$  to call.

**Shortcut:** In the phonebook, press a keypad key one or more times to jump to entries that begin with the key's letters.

#### Voice Dialing a Number

Press and release the voice key, and say the entry's name (within 2 seconds).



#### Sorting Phonebook Entries

Press  $\bigcirc$  > Phonebook, press  $\bigcirc$  > Setup > Sort by, then select whether you want to sort the phonebook list by Name, Speed No., Voice Name, or Email.

When sorting by name, you can view **All** numbers or just the **Primary** number for each name. To set the primary number for a name, see page 98.

**Tip:** In **Primary** number view mode, highlight a name and press left or right to view other numbers associated with the name.

#### Viewing Entries By Category

Press  $\bigcirc$  > Phonebook, press  $\bigcirc$  > Categories, then select whether you want to view **All** entries, entries in a predefined category (**Business**, **Personal**, **General**, **VIPs**), or entries in a category you created.

To set the category for a phonebook entry, see page 97.

## **Setting Up Your Phone**

#### Setting a Ring Style

You can set the following ring style profiles on your phone:

 △» Loud
 △» Soft
 ⋈ Vibrate

 ☆☆ Vibe & Ring
 ३०० Vibe then Ring
 ☆₂ Silent

Each profile uses a different set of ring tone alerts or vibration alerts to notify you of incoming calls, text messages, and other events. The **Silent** setting silences your phone until you set another ring style.

To set a ring style:

Find the Feature

> Settings > Ring Styles > Style > style name

The ring style indicator shows the current ring style setting (see page 49).

#### **Changing the Call Alert**

You can change the alert that a ring style uses to notify you of incoming calls or other events. Any changes you make are saved to the ring style profile.

**Find the Feature** 

> Settings > Ring Styles > Style Detail

**Note:** *Style* represents the current ring style. You cannot set an alert for the **Silent** ring style setting.

	Press	То
1	•	scroll to Calls (scroll to Line 1 or Line 2 for dual-line phones)
2	CHANGE (🖎)	select the event
3	<b>(a)</b>	scroll to the alert you want
4	SELECT (🖎)	select the alert
5	BACK (ⓒ)	save the alert setting



The ring style profile contains additional settings for other events, and settings for ringer ID, ringer and keypad volume. You can change ring style profile settings as desired to personalize the ring style.

#### **Setting the Time and Date**

You must set the time and date to use the datebook.

**Find the Feature** 

> Settings > Initial Setup > Time and Date

#### Setting a Wallpaper Image

Set a photo, picture, or animation as a wallpaper (background) image in your phone's home screen. The wallpaper image appears as a faint watermark in text and menu displays.

Find the Feature

> Settings > Personalize > Wallpaper

	Press	То
1	<b>(</b>	scroll to <b>Picture</b>
2	CHANGE (🖎)	open the picture viewer
3	• up or down	scroll to a picture/animation
		Scroll to (None) to turn off the wallpaper image.
4	SELECT (🖎)	select the image
5	<b>(</b>	scroll to <b>Layout</b>
6	CHANGE (🗢)	adjust the image layout
7	•	scroll to <b>Center</b> , <b>Tile</b> , or <b>Fit-to-screen</b>
		<b>Center</b> places the image in the center of the display.
		<b>Tille</b> fills the display with adjacent copies of the image.
		<b>Fit-to-screen</b> resizes the image, if necessary, to fit the display.
8	SELECT (ⓒ)	confirm the layout setting
9	BACK (ⓒ)	save wallpaper settings



#### Setting a Screen Saver Image

Set a photo, picture, or animation as a screen saver image. The screen saver image displays when the flip is open and no activity is detected for a specified time. If necessary, the image shrinks to fill the display. An animation repeats for one minute, then the first frame of the animation displays.

Tip: Turn off the screen saver to extend battery life.

Find the Feature > Settings > Personalize > Screen Saver

	Press	То
1	<b>.</b>	scroll to <b>Picture</b>
2	CHANGE (ⓒ)	open the picture viewer
3		scroll to a picture/animation
		Scroll to (None) to turn off the
		screen saver image.
4	SELECT (ⓒ)	select the image
5	<b>(</b>	scroll to <b>Delay</b>
6	CHANGE (ⓒ)	set the delay interval
7	<u> </u>	scroll to the inactivity interval
		that triggers the screen saver
8	SELECT (🖎)	confirm the delay setting
9	BACK (◇)	save screen saver settings
	·	



#### **Changing Phone Skin**

Change the look and feel of your phone's user interface by selecting a different skin setting.

**Find the Feature** 

> Settings > Personalize > Skin> skin

Your phone displays the new skin.

#### **Setting a Phone Theme**



A phone theme is of a grouped set of image and sound files with a specific theme (such as a special event or cartoon character) that you can apply collectively to your phone. Phone themes

typically include a wallpaper image, screen saver image, and ring tone. Your phone includes several preloaded themes. You can download and install additional themes on your phone.

#### Downloading a Theme

Note: Normal airtime and/or carrier usage charges apply.

To download a theme from a Web page with the micro-browser, see page 110. When you install the theme, you can instantly apply its screen saver, wallpaper, and ring tone when your phone prompts you to **Apply Theme Now?** 

#### Selecting a Theme

You can apply any of the themes installed on your phone.

**Note:** If one of a theme's components is not available, then a default setting is applied.

**Find the Feature** 

> Multimedia > Themes > theme

#### Deleting a Theme

You cannot delete the preloaded themes on your phone. To delete one or all of the themes that you have downloaded and installed:

**Find the Feature** 



	Press	То
1		open the <b>Theme</b> menu
2	<b></b>	scroll to Delete or Delete All
3	SELECT (📀)	select the option



### **Setting Answer Options**

You can use additional, alternative methods to answer an incoming call.

Multi-Key answer by pressing any key

Open to Answer answer by opening the flip

To activate or deactivate an answer option:

Find the Feature Settings > In-Call Setup > Answer Options

	Press	То
1	<u></u>	scroll to <b>Multi-Key</b> or
	_	Open to Answer
2	CHANGE (🖎)	select the option
3	<b>(a)</b>	scroll to <b>On</b> or <b>Off</b>
4	SELECT (👁)	confirm the setting

#### **Setting Display Brightness**

**Find the Feature** 

> Settings > Initial Setup > Brightness

#### Adjusting the Backlight

Set the amount of time that the display and keypad backlights remain on.

**Find the Feature** 

> Settings > Initial Setup > Backlight

Your phone's display normally is visible only when the display backlight is on, or when the display is viewed in direct sunlight. To extend battery life, the backlight turns off automatically when no activity is detected for a specified time. The backlight turns back on when you open the flip or press any key.



#### **Setting Display Timeout**

To further extend battery life, you can set the display to turn off (in addition to the backlight) when no activity is detected for a specified time.

**Find the Feature** 

> Settings > Initial Setup > Display Timeout

You can set the display to stay on for 1 or 2 minutes, or set **Off** to disable display timeout.

The display turns back on when you open the flip or press any key.

## Storing Your Name and Phone Number



To store or edit your name and phone number information on your SIM card:

**Find the Feature** 

> Settings > Phone Status > My Tel. Numbers

**Shortcut:** Press 🗊 🕟 from the home screen to view and edit your name and phone number(s).

If you do not know your phone number, contact your service provider.

## **Calling Features**

For basic instructions on how to make and answer calls, see page 24.

#### **Turning Off a Call Alert**

You can turn off your phone's incoming call alert before answering the call.

#### **Action**

- 1 Press the volume keys to turn off the alert.
- 2 Open the flip (or press the button on a handsfree headset) to answer the call.

#### **Viewing Recent Calls**

Your phone keeps lists of incoming and outgoing calls, even for calls that did not connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

**Shortcut:** Press **1** from the home screen to view the dialed calls list.

Find the Feature

> Recent Calls

	Press	То
1	<u></u>	scroll to <b>Received Calls</b> or
		Dialed Calls
2	SELECT (🖎)	select the list



	Press	То
3	<b>( )</b>	scroll to an entry
		<b>Note:</b> ✓ means the call connected.
4	6	call the entry's number
	or	
	VIEW (ⓒ)	view entry details (such as time and date of call)
	or	
	Tin .	open the <b>Last Calls Menu</b> to perform other procedures

The Last Calls Menu can include the following options:

Option	Description
Store	Create a phonebook entry with the number in the <b>No.</b> field.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID/Show ID	Hide or show your caller ID for the next call.
Send Message	Open a new text message with the number in the <b>Io</b> field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the phonebook or recent calls lists.



Option	Description	
Send Tones	Send the number to the network as DTMF tones.	
	<b>Note:</b> This option displays only during a call.	
Talk then Fax	Talk and then send a fax in the same call (see page 106).	

#### Redialing a Number

	Press	То
1	6	view the dialed calls list
2	<u></u>	scroll to the entry you want to call
3	[0]	redial the number

#### **Using Automatic Redial**



When you receive a busy signal, your phone displays **Call Failed**, **Number Busy**.

Press	То
or RETRY (⋄)	redial the number

When the call goes through, your phone rings or vibrates one time, displays **Redial Successful**, and connects the call.



#### Returning an Unanswered Call

Your phone keeps a record of your unanswered calls, and displays:

- the missed call indicator \( \opinion
- X Missed Calls, where X is the number of missed calls

	Press	То
1	VIEW (ⓒ)	display the received calls list
2	<b>(</b>	select a call to return
3	0	make the call

#### Using the Notepad

The most recent set of digits entered on the keypad are stored in your phone's *notepad* memory. This can be a phone number that you called, or a number that you jot down during a call, for later use. To retrieve the number stored in the notepad:

**Find the Feature** 

> Recent Calls > Notepad



Press	То
0	call the number
or	
STORE (◇)	create a phonebook entry with the number in the No. field
or	
Ī	open the <b>Dialing Menu</b> to attach a number or insert a special character

## **Putting a Call On Hold or Mute**

Press	То
T > Hold	put all active calls on hold
or	
> Mute	mute all active calls



#### **Using Call Waiting**



When you are on a call, an alert tone sounds to indicate that you have received a second call.

	Press	То
1	<u> </u>	answer the new call
2	SWITCH (ⓒ)	switch between calls
	or	
	LINK (ⓒ)	connect the 2 calls
	or	
	🖅 > End Call On Hold	end the call on hold

If necessary, you must turn on call waiting to use the feature. To turn call waiting on or off:

**Find the Feature** 

> Settings > In-Call Setup > Call Waiting



# **Using Caller ID (Incoming Calls)**



Calling line identification (caller ID) displays the phone number for incoming calls in your phone's external and internal displays.

The phone displays the caller's name (and picture ID, if available) when the name is stored in your phonebook, or **Incoming Call** when caller ID information is not available.

You can also set your phone to play a distinctive ringer ID for specific entries stored in your phonebook. For more information, see page 95.

#### **Calling an Emergency Number**

Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

**Note:** Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

	Press	То
1	keypad keys	dial the emergency number
2	6	call the emergency number

## **Dialing International Numbers**



If your phone service includes international dialing, press and hold to insert the local international access code (+) for the country from which you are calling. (Inserting + enables your make an international call.) Then press the

phone to make an international call.) Then press the keypad keys as usual to dial the country code and phone number



#### **Calling With 1-Touch Dial**

To call phonebook entries 1 through 9, press and hold the single-digit speed dial number for one second. (To store phonebook entries on your phone, see page 70.)

You can set 1-touch dial to call the entries in your phone memory phonebook or the SIM card phonebook:

**Find the Feature** 

> Settings > Initial Setup > 1-Touch Dial

	Press	То
1	<b>.</b>	scroll to the location you want
2	SELECT (👁)	select the location

#### **Using Voicemail**



Voicemail messages that you receive are stored on the network. To listen to your messages, you must call your voicemail phone number.

**Note:** Your service provider may include additional information about using this feature.

#### Listening to Voicemail Messages

**Find the Feature** 

> Messages > VoiceMail

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.

#### Receiving a Voicemail Message

When you receive a voicemail message, your phone displays the voicemail message indicator 

and the New VoiceMail notification.

Press	То
CALL (🗢)	listen to the message

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.

#### Storing Your Voicemail Number

If necessary, use the following procedure to store your voicemail phone number on your phone. Usually, your service provider has already done this for you.

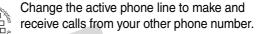
Find the Feature	

	Press	То
1	keypad keys	enter your voicemail number
2	OK (ⓒ)	store the number

**Note:** You cannot store a  $\mathbf{p}$  (pause),  $\mathbf{w}$  (wait), or  $\mathbf{n}$  (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail.



#### **Changing the Active Line**



Note: This feature is available only for dual-line-enabled SIM cards.

**Find the Feature** 

> Settings > Phone Status > Active Line

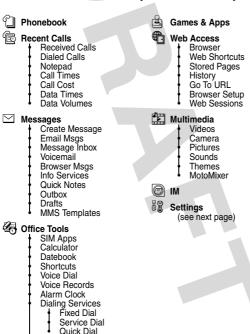
The active line indicator in the display shows the current active phone line (see page 48).



#### **Phone Features**

#### **Main Menu**

This is the standard main menu layout. **Menu** organization and feature names may vary on your phone. Not all features may be available on your phone.



#### **Settings Menu**

DTMF Master Reset Master Clear

Phone Status Personalize Home Screen My Tel. Numbers Main Menu Credit Info/Available Color Style Active Line Greeting Battery Meter Other Information Wallpaper Screen Saver Headset Quick Dial Auto Answer Ring Styles Voice Dial Style Car Settings Stvle Detail Auto Änswer P

■ Connection Auto Handsfree Bluetooth Link Power-Off Delay Charger Time Sync A Access Point Priority Network Access Point Preferred New Network **GSM Preferred** Network Setup Access Point Only Available Networks GSM Only Mv Network List Service Tone ও⇔ Call Forward Call Drop Tone Voice Calls Fax Calls Security Data Calls Phone Lock Cancel All Lock Application Forward Status Fixed Dial Call Barring In-Call Setup SIM PIN In-Call Timer New Passwords Call Cost Setup Certificate Mamt My Caller ID Talk and Fax Java Settings Answer Options Java System Call Waiting Delete All Apps App Vibration Anitial Setup App Volume Time and Date App Priority 1-Touch Dial App Backlight Display Timeout Set Standby App Backlight DNS IP TTY Setup Scroll Language Brightness



#### **Feature Quick Reference**

This section helps you locate and use additional phone features that are not described in this guide.

#### **Calling Features**

Feature	Description
Conference Call	During a call: Dial next number, press (), press LINK ( ).
Transfer a Call	During a call:  > Iransfer, dial transfer number, press .
Caller ID (Outgoing)	Hide or show your caller ID phone number for the next outgoing call:  > Settings > In-Call Setup > My Caller ID. > Next Call Only > Hide ID or Show ID
Attach a Number	Dial an area code or prefix for a phonebook number, then:  > Attach Number
Speed Dial	Speed dial and call a phonebook entry: Enter speed dial number, press , press .



Feature	Description
Call Forwarding	Set up or cancel call forwarding:
1 of warding	> Settings > Call Forward
Call Barring	Restrict outgoing or incoming calls:  > Settings > Security > Call Barring
TTY Calls	Set up your phone for use with an optional TTY device:  > Settings > Initial Setup > TTY Setup

## Messages

Feature	Description	
Send Text	Send a text message:	SHOTK I Subscribe
Message		
	> Create Message	Sondent Festill
	> New Short Message	
Send	Send a multimedia	WORK I Subscribe
Multimedia	message:	
Message	▼ > Messages	Sondent Felilia
	> Create Message	
	> New Multimedia Msg	
Send Letter	Send a multimedia letter:	WOOK I Subscribe
	◯ > Messages	
	> Create Message > New Letter	Poendent Felill



Feature	Description
Use MMS Template	Open an MMS template with preloaded media:  > Messages > MMS Templates
Read New Message	Read a new text or multimedia message that you have received:  Press READ ( ) when the  New Message notification is displayed.
Read old Messages	Read received messages:  > Message Inhox
	<b>Tip:</b> Press  to perform various operations on the message.
Store Message Objects	Go to a multimedia message page, or highlight an object in a letter, then:

## Phonebook

Feature	Description
Add New	Add a new entry to the phonebook:
Entry	> Phonebook
	> New > Phone Number or
	Email Address



Feature	Description
Dial Number	Call a number stored in the
	phonebook:
	> Phonebook, highlight the
	phonebook entry, press 🗈 to call
Voice Dial	Voice dial a number stored in the
Number	phonebook:
	Press and release the voice key, and
	say the entry's name (within
	2 seconds).
Set Ringer ID for Entry	Assign a distinctive ringer alert to an entry:
	> Phonebook > entry
	I > Edit > Ringer ID > ringer name
	Note: The Ringer ID option is not available for entries stored on the SIM card.
	To activate ringer IDs, see page 98.
Set Picture ID for Entry	Assign a photo or picture to a phonebook entry:  > Phonebook > entry > Edit > Picture > picture name
	Note: The Picture option is not available for entries stored on the SIM card.
Set Picture ID View	View phonebook entries as text list, or with picture caller ID photos:  > Phonebook > Setup > Now by > view page
	> Setup > View by > view name



Feature	Description		
Set Category for Entry	Set the category for a phonebook entry:  > Phonebook > entry		
	II > Edit > Category > category name		
	<b>Note:</b> The <b>Category</b> option is not available for entries stored on the SIM card.		
Set Category View	Set a phonebook category view:  > Phonebook > Categories > category view		
Set Category Ringer ID	Set a distinctive ring alert (ringer ID) to sound when you receive calls from entries in a specific category:		
	<b>Note:</b> The <b>Ringer ID</b> option is not available for entries stored on the SIM card.		
	To activate ringer IDs, see page 98.		
Sort Phonebook List	Set the order in which phonebook entries are listed:  >> Phonebook >> Setup > Sort by > sort order		



Feature	Description
Set Primary	Set the primary number for an entry
Number or	with multiple numbers:
Address	> Phonebook, highlight the entry,
	press 🗊 > Set Primary
	> phone number.
Сору	Copy a phonebook entry between
Phonebook	the phone and SIM card:
Entry	> Phonebook, highlight the entry,
	press 🗐 > Copy > Entries > To
Send	Send a phonebook entry to another
Phonebook	phone, computer, or device:
Entry to	> Phonebook, highlight the entry,
Another	press 🗐 > <b>Send</b>
Device	
Create	Create a group mailing list as a
Group	phonebook entry:
Mailing List	> Phonebook
	> New > Mailing List

## **Personalizing Features**

Feature	Description
Activate Ringer IDs	Activate distinctive ring alerts assigned to phonebook entries:  > Settings > Ring Styles > Style Detail > Ringer IDs
Ring Volume	Set ringer volume:  \[ \textstyle \] > Settings > Ring Styles  > Style Detail > Ring Volume



Feature	Description	
Keypad	Set keypad keypress volume:	
Volume		
	> Style Detail > Key Volume	
Reminders	Set reminder alerts for messages	
	that you receive:	
	> Settings > Ring Styles	
	> Style Detail > Reminders	
Clock View	Display an analog clock or digital	
	time readout in the home screen:	
	▼ > Settings > Personalize	
	> Home Screen > Clock	
Menu View	Display the main menu as graphic	
	icons or as a text-based list:	
	🖅 > Settings > Personalize > Main Menu	
	> View	
Main Menu	Reorder your phone's main menu:	
	🖅 > Settings > Personalize > Main Menu	
	> Reorder	
Show or	Show or hide menu feature icons in	
Hide Menu	the home screen:	
Icons	▼ > Settings > Personalize	
	> Home Screen > Home Keys >Icons	
Change Soft	Change soft key labels and menu	
Keys &	feature icons in the home screen 🗊	
Menu Icons	> Settings > Personalize > Home Screen	
	> Home Keys	



Feature	Description
Shortcuts	Create a shortcut to a menu item: Highlight the menu item, then press and hold
	Select a shortcut:

## **Instant Messaging**

Feature	Description
Log In	Log in to instant messaging:
Find Others Online	After you sign on: Select Contact List to see a list of other users.
Start Conversation	Start a conversation: From your Contact List, highlight a name in Online Contacts, press SEND IM (>).
Open Active Conversation	Open a conversation in progress: From your Contact List, highlight a name in Conversations, press VIEW (🖎).



Feature	Description
End Conversation	From the conversation
Conversation	display: Send Conversation
Log Out	Log out of instant
	messaging:
	Select Log Out from the
	IM Online menu.

#### Chat

Feature	Description
Start Chat	Start a new chat session:    Start a new chat session:   Start a new chat   Start a new c
Receive Chat Request	When you receive a chat request:  Press ACCEPT (◆) or  IGNORE (◆).
End Chat	During a chat session:  > End Chat

#### **Email**

Feature	Description	
Send	Send an email message:	WOTK / Subscr
Email	🖅 > Messages > Create Message	
Message	> New Email	Bondent Fedition



Feature	Description	
Read	Read a new email message	Mork I Subsc
Email	that you have received:	
Message	Press READ (👁).	Sondent February

#### **Menu Features**

Feature	Description
Language	Set menu language:
	> Settings > Initial Setup > Language
Master	Reset all options except unlock code,
Reset	security code, and lifetime timer:
	> Settings > Initial Setup > Master Reset
Master Clear	Clear all user settings and entries except SIM card information, erase all downloaded pictures and sound files, reset all options except unlock code, security code, and lifetime timer:  > Settings > Initial Setup > Master Clear
	Caution: Master clear erases all user-entered information (including phonebook and datebook entries) and user-downloaded content (including photos and sounds) stored in your phone's memory. After you erase the information, you cannot recover it.



## **Special Dialing Features**

Feature	Description
Fixed Dial	Turn fixed dialing on or off:  > Settings > Security > Fixed Dial
\	Use the fixed dial list:
Service Dial	Dial service phone numbers:  > Office Tools > Dialing Services > Service Dial
Quick Dial	Dial preprogrammed phone numbers:  > Office Tools > Dialing Services > Quick Dial
DTMF Tones	Activate DTMF tones:  > > Settings > Initial Setup > DTMF
	Send DTMF tones during a call: Press number keys.
	Send stored numbers as DTMF tones during a call: Highlight a number in the phonebook or recent calls lists, then press  > Send Tones.



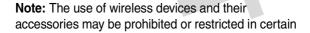
#### **Call Monitoring**

**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing <a> ☐</a>. This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.

Feature	Description	
Call Times	View call timers:  > Recent Calls > Call Times	Name of the second seco
In-Call Timer	Display time or cost information during a call:  > Settings > In-Call Setup > In-Call Timer	Subscription Country C
Call Cost	View call cost trackers:  > Recent Calls > Call Cost	Pandent Feb

#### **Handsfree Features**





areas. Always obey the laws and regulations on the use of these products.

Feature	Description	
Speaker- phone	Activate a connected external speakerphone during a call:  Press SPEAKER ((>)) (if available) or (>) > Spkrphone 0	Optional Accessory
Auto Answer (car kit or headset)	Automatically answer calls when connected to a car kit or headset:  > Settings > Car Settings or Headset > Auto Answer	Optional Accessory
Voice Dial (headset)	Enable voice dial with headset send/end key:  > Settings > Headset > Voice Dial	Optional Accessory
Auto Handsfree (car kit)	Automatically route calls to a car kit when connected:  > Settings > Car Settings > Auto Handsfree	Optional Accessory
Power-Off Delay (car kit)	Set the phone to stay on for a period of time after the ignition is switched off:  > Settings > Car Settings > Power-Off Delay	Optional Accessory



Feature	Description	
Charger	Charge the phone for a	Λ
Time	period of time after the	
(car kit)	ignition is switched off:	Optional Accessory
`	> Settings > Car Settings	Accessory
	> Charger Time	

#### **Data and Fax Calls**

Feature	Description	
Send Data or Fax	Connect your phone to the device, then place the call through the device application.	Optional Accessory
Receive Data or Fax	Connect your phone to the device, then answer the call through the device application.	Optional Accessory
Talk Then Fax	Connect your phone to the device, enter the number, press > Dialing Menu > Talk Then Fax, then press 1 to make the call.	Optional Accessory

#### **Network Features**

Feature	Description	
Network	View network information and	MOTH I Subsc
Settings	adjust network settings:	
	> Settings > Network	Sendent Festill



## **Personal Organizer Features**

Feature	Description
Set Alarm	Set an alarm:
	> Office Tools > Alarm Clock
Turn Off	Turn off alarm:
Alarm	Press DISABLE (©) or 🗈
	Set 8-minute delay:
	Press \$NOOZE (🕒)
Add New	Add a new event to the datebook:
Datebook	> Office Tools > Datebook, highlight
Event	the day, press $\odot$ , press $\boxed{1}$ > New
View	View or edit event details:
Datebook	> Office Tools > Datebook, highlight
Event	the day, press $\odot$ , press VIEW ( $\odot$ )
Event	View a datebook event reminder:
Reminder	VIEW (♦)
	Dismiss an event reminder:
	EXIT (⋄)
Send	Send a datebook event to another
Datebook	phone, computer, or device:
Event to	> Office Tools > Datebook, highlight
Another	the day, press ⊙, highlight the event,
Device	press 🗓 > <b>Send</b>



Feature	Description			
Create Voice Record	Create a voice record: Press and hold voice key, speak into the phone, release voice key.			
	Note: Recording of phone calls is subject to varying State and Federal laws regarding privacy and recording of phone conversations. Always obey the laws and regulations on the use of this feature.			
Play Voice	Play back a voice record:			
Record	> Office Tools > Voice Records			
	> voice record			
Calculator	Calculate numbers:			
	> Office Tools > Calculator			
Currency	Convert currency:			
Converter	◯ > Office Tools > Calculator			
	🗊 > Exchange Rate			
	Enter exchange rate, press <b>OK</b> ( <b>①</b> ), enter amount, press			



### **Security**

Feature	Description				
SIM PIN	Lock or unlock the SIM card:  > Settings > Security > SIM PIN				
	Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays SIM Blocked.				
Lock Application	Lock phone applications:  > Settings > Security > Lock Application				
Certificate Management	Enable or disable security certificates stored on your phone:  > Settings > Security > Certificate Mgmt				

## **News and Entertainment**

Feature	Description
Manage Video Clips	Manage video clips:
Manage Pictures	Manage pictures and animations:  > Multimedia > Pictures
Manage Sounds	Manage ring tones and music that you have downloaded or composed:  > Multimedia > Sounds



Feature	Description		
Edit Sounds With MotoMixer	Edit MIDI-based sound files that you can use with your phone:  > Multimedia > MotoMixer > [New Mix] or mix file name		
Start Micro- Browser	Start a micro-browser session:  > Web Access > Browser		
Download Objects from Web Page	Download a picture, sound, or phone theme from a Web page: Highlight the file, press  SELECT ( ( ), press STORE ( ).		
	Note: Normal airtime and/or carrier usage charges apply.		
Web Sessions	Select or create a Web session:  > Web Access > Web Sessions		
Download Game or Application	Download a Java™ game or application with the micro-browser:    → Web Access > Browser, highlight the application, press SELECT (♠), press DWNLOAD (♠).		
	<b>Note:</b> Normal airtime and/or carrier usage charges apply.		



Feature	Description
Start Game	Launch a Java game or
or	application:
Application	> Games & Apps,
	highlight the application,
	press <b>SELECT</b> (🖎).
Create Ring	Create ring tones that you can use
Tones	with your phone:
	🖅 > Multimedia > Sounds
	> [New iMelody]



# **Troubleshooting**

If you have questions or need assistance, we're here to help. Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

### Specific Absorption Rate Data

The model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg. <sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when

tested for use at the ear is 1.02 W/kg, and when worn on the body, as described in this user guide, is 0.50 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

http://www.phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

http://www.cwta.ca

- In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
- 2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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