

Section 3

Sprint PCS Service Features



Sprint PCS Service Features: The Basics

In This Section

- ◆ Using Voicemail
 - ◆ Using Text SMS Messaging
 - ◆ Using Voice SMS Messaging
 - ◆ Using Caller ID
 - ◆ Responding to Call Waiting
 - ◆ Making a Three-Way Call
 - ◆ Using Call Forwarding
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Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your **Sprint PCS Service**. This section outlines your basic Sprint PCS Service features.

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:


1. Press and hold **1**.
2. Follow the system prompts to:
 - Create your passcode
 - Record your greeting
 - Record your name announcement
 - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding **1**, bypassing the need for you to enter your passcode).

Note:**Voicemail Passcode**

If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail passcode.

Vicemail Notification

There are several ways your Sprint PCS Phone alerts you of a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.
- By displaying  at the top of your screen.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- ▶ Press and hold **1**.

To display your Missed Log:

- ▶ Press **Detail** (right softkey).

Note:

When you are roaming off the Nationwide Sprint PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Sprint PCS Phone number. When your voicemail answers, press (*) and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the Nationwide Sprint PCS Network.

Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.

Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS Phone or from any other touch-tone phone. To dial from your Sprint PCS Phone, you can either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

- ▶ Press and hold **1**. (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

1. Select **Menu > Messaging > Voicemail**.
2. Press **TALK** to listen to your messages.

Note: You are charged for airtime minutes when you are accessing your voicemail from your Sprint PCS Phone.

Using a Phone Other Than Your Sprint PCS Phone to Access Messages

1. Dial your Sprint PCS Phone number.
2. When your voicemail answers, press *****.
3. Enter your passcode.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

Vicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 97.

1	2	3
Date/Time	Send Reply	Advance
4	5	6
Replay	Rewind	Forward
7	8	9
Erase	Call Back	Save
*	0	#
Cancel	Help	Skip

Vicemail Options

Your Sprint PCS Phone offers several options for organizing and accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

To turn Expert Mode on or off:

1. Press and hold **1** to access your voicemail. (If your voicemail box contains any new or saved messages, press ***** to access the main voicemail menu.)
2. Press **3** to change your Personal Options, following the system prompts.
3. Press **4** for Expert Mode.
4. Press **1** to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20 customers.

1. Press and hold **1** to access your voicemail. (If your voicemail box contains any new or saved messages, press ***** to access the main voicemail menu.)
2. Press **3** to change your Personal Options, following the system prompts.
3. Press **2** for Administrative Options.
4. Press **5** for Group Distribution Lists.
5. Follow the voice prompts to create, edit, rename, or delete group lists.

Sprint PCS Callback

Return a call after listening to a message without disconnecting from voicemail.

- ▶ Press **8** after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

1. From the main voicemail menu, press **2** to send a message.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record and send your voice message.

Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail user.

1. After listening to a voice message, press **2**.
2. Follow the voice prompts to record and send your reply.

Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked “Private,” to other Sprint PCS Voicemail users.

1. After listening to a message, press **6**.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record your introduction and forward the voice message.

Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint PCS users.

1. After you have recorded a message, press **1** to indicate you are satisfied with the message you recorded.
2. Press **4** to mark receipt requested.
3. Press **1** to send your voicemail message.

Continue Recording

When leaving a voice message, you can choose to continue recording even after you’ve stopped.

- ▶ Before pressing **1** to indicate that you are satisfied with the message you recorded, press **4** to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the Nationwide Sprint PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press **3** for Personal Options.
2. Press **3** for greetings.
3. Press **3** to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Select **Menu > Messaging > Voicemail > Clear**.
2. Select **Clear All** or **Clear Icon** and press **OK**.

Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

- 1 Listen
 - 1 Envelope Information
 - 2 Reply
 - 3 Advance 8 Seconds
 - 4 Replay
 - 5 Rewind
 - 6 Forward Message
 - 7 Erase

- 8 Callback
- 9 Save
- 0 Options
- 2 Send a Message
- 3 Personal Options
 - 1 Notification Options
 - 1 Phone Notification
 - 2 Numeric Paging to a Sprint PCS Phone
 - * Return to Personal Options Menu
 - 2 Administrative Options
 - 1 Skip passcode
 - 2 Autoplay
 - 3 Message Date & Time On/Off
 - 4 Change passcode
 - 5 Group Distribution List
 - 6 Return to Personal Options Menu
 - 3 Greetings
 - 1 Personal Greetings
 - 2 Name Announcement
 - 3 Extended Absence Greeting
 - * Return to Personal Options Menu
 - 4 Expert Mode (On/Off)
- 9 Place a Call
- * Disconnect

Using Text SMS Messaging

With Text SMS Messaging, you can use a person's wireless phone number to send instant text messages from your Sprint PCS Phone to their messaging-ready phone – and they can send messages to you. When you receive a new message, it will automatically display on your phone's screen.

In addition, Text SMS Messaging includes a variety of pre-set messages, such as “I'm running late, I'm on my way,” that make composing messages fast and easy. You can also customize your own pre-set messages (up to 160 characters) from your Sprint PCS Phone or at www.sprint.com.

Composing Text SMS Messages

To compose a Text SMS message:

1. Select **Menu > Messaging > Send Message > Text Message** and enter the recipient's phone number.

Tip:

To add another recipient, press **Options** (right softkey) and select **Add Recipient**.

You can also press **Options** (right softkey) and select **Browse** to select a recipient from your Contacts.

2. Scroll to **Message** and compose your message text.
 - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See “Entering Text” on page 34.)
 - To use a preset message or a smiley, press **Options** (right softkey), select **Insert Message** (**8**), then highlight your desired message and press the **Send** key (left softkey).


3. Review your message and press **Send** (left softkey). (You may also scroll down to enter a message callback number and/or change the message priority to **Urgent**.)

Accessing Text SMS Messages

To read a Text SMS message:

- ▶ When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message. If the message is urgent, the message icon blinks in your display.

To reply to a Text SMS message:

1. While the message is open, select **Reply** (left softkey).
2. Compose your reply or use the preset messages.
 - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 34.)
 - To use a preset message or a smiley, press **Options** (right softkey), select **Insert Message** (), then highlight your desired message and press the **Send** key (left softkey).
3. Review your reply and press **Send** (left softkey). (You may also scroll down to enter a message callback number and/or change the message priority to **Urgent**.)

Using Preset Messages

Preset messages make sending text messages to your friends, family, and co-workers easier than ever.

To add and/or edit preset messages:

1. Select **Menu > Settings > Messaging > Text Messaging > Message Templates**.
2. From the Message Templates list, select **Create New Template**.
– or –
Highlight a message you wish to edit and press **OK**.
3. Enter your new message or changes and press **OK**.
(See “Entering Text” on page 34.)

Note:	You may also add or edit preset messages in the “My Online Tools” area at www.sprint.com
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Using Voice SMS Messaging

In addition to sending and receiving Text SMS messages, your phone is enabled with Voice SMS Messaging. With Voice SMS Messaging, you can quickly and easily send a voice message to other SMS-enabled Sprint PCS Phones or working email addresses without making a phone call. Just record a message and send it directly to the recipient's phone messaging inbox.

Activating Voice SMS Messaging

To use Voice SMS Messaging capabilities, you will first need to register your phone. Once you have registered, incoming Voice SMS messages will be automatically downloaded to your phone.

To activate Voice SMS Messages:

1. When you turn on your phone, you will be prompted to register your phone to receive Voice SMS messages.
2. Select **Yes**. (When activation is complete, an activation confirmation screen appears.)

Note:	If you select No during step 2 above, you will see an alert message. If you select No after reading the message, incoming Voice SMS messages will not be downloaded to your phone.
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Playing a Voice SMS Message

To play a Voice SMS message from the main menu:

1. Select **Menu > Messaging > Voice SMS > Inbox**. ([Icon] indicates an unplayed message.)
2. Select the message you want to play.
3. Press **OK** to display the message detail.

4. Press **Play** (left softkey) to play the message. (To display the message options, press **Options** [right softkey].)

Composing Voice SMS Messages

To compose a Voice SMS message:

1. Select **Menu > Messaging > Send Message > Voice SMS**.
2. Select **Mobile** or **Email** to enter a recipient's wireless phone number or email address directly.
3. Select **Contacts Entry**.
4. Select your desired list and press **OK** to select the recipient.
5. Press **Next** (left softkey) when you are finished selecting and entering recipients.
6. Start recording after the beep. (You can record up to two minutes.)
7. To finish recording, press **OK**.
8. Press **Send** (left softkey) to send the voice message.

Accessing Voice SMS Messages

To play a Voice SMS message:

- ▶ When you receive a voice message, a pop-up notification will automatically appear on your phone's main display screen. Use your softkeys to view and play the voice message.

To reply to a Voice SMS message:

1. From the Voice SMS inbox, press **Reply** (left softkey).
2. Select **Voice SMS**.
3. Record your reply, then press **Send** (left softkey).

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press ***** **6** **7**.
2. Enter the number you want to call.
3. Press **TALK**.

To permanently block your number, call Sprint Customer Service.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you of incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- ▶ Press **TALK**. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- ▶ Press **TALK** again.

Tip:

For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press **TALK**.
2. Once you have established the connection, enter the second number you wish to call and press **TALK**. (This puts the first caller on hold and dials the second number.)
3. When you're connected to the second party, press **TALK** again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Note:	Call Waiting and Three-Way Calling are not available while roaming off the Sprint Nationwide Network.
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Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press ***** **7** **2** .
2. Enter the area code and phone number to which your future calls should be forwarded.
3. Press **TALK** . (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press ***** **7** **2** **0** .
2. Press **TALK** . (You will see a message and hear a tone to confirm the deactivation.)

Note:	You are charged a higher rate for calls you have forwarded.
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Sprint PCS VisionSM

In This Section

- ◆ Sprint PCS Vision Applications
 - ◆ Getting Started With Sprint PCS Vision
 - ◆ Accessing Messaging
 - ◆ Downloading Premium Services Content
 - ◆ Exploring the Web
 - ◆ Sprint PCS Vision FAQs
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Sprint PCS VisionSM offers easy and amazing data services you will really use. These features – including Sprint TVSM, messaging, games, downloadable ringers and screen savers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the Nationwide Sprint PCS Network.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of Sprint PCS Vision Services. For complete details and instructions, see the **Sprint PCS Vision User Guide** online at www.sprint.com.

Sprint PCS Vision Applications

Here is a brief list of the applications available through your Sprint PCS Vision Phone. For more information, please see the **Sprint PCS Vision User Guide** online at www.sprint.com.



Sprint PCS Picture MailSM – Take digital pictures with your Sprint PCS Vision Picture Phone and send them to email addresses or to other Sprint PCS Vision Phones.



Sprint PCS Video Mail – Shoot video clips with sound and share them with friends and family right from your Sprint PCS Vision Video Phone.



Messaging – Send and receive emails and chat on your Sprint PCS Vision Phone.



Sprint TVSM – See and hear the latest news, sports, weather and more in full-color video and vivid sound while on the go.



Music – Stream music to the Sprint Media Player in your Sprint PCS Vision Multimedia Phone.



Games – Play exciting games with full-color graphics, sound, and vibration. Choose from over 250 games to play anytime.



Ringers – Personalize your Sprint PCS Vision Phone by downloading and assigning different ringers to numbers in your Contacts.



Screen Savers – Download unique images to use as screen savers – or make it easy to tell who's calling by assigning specific images to numbers in your Contacts.



Web – Experience full-color graphic versions of popular Web sites from your Sprint PCS Vision Phone.

Getting Started With Sprint PCS Vision

With your Sprint PCS Vision Phone and Sprint PCS Service, you are ready to start enjoying the advantages of Sprint PCS Vision. This section will help you learn the basics of using your Sprint PCS Vision services, including managing your User name, launching a Vision connection, and navigating the Web with your Sprint PCS Vision Phone.

Your User Name

When you buy a Sprint PCS Vision Phone and sign up for service, you're automatically assigned a User name, which is typically based on your name and a number, followed by "@sprint.com." (For example, the third John Smith to sign up for Sprint PCS Vision services might have jsmith003@sprint.com as his User name.)

When you use Sprint PCS Vision services, your User name is submitted to identify you to the Nationwide Sprint PCS Network. The User name is also useful as an address for Sprint PCS Mail, as a way to personalize Web services, and as an online virtual identity.

Your User name will be automatically programmed into your Sprint PCS Vision Phone. You don't have to enter it.

Finding Your User Name

If you aren't sure what your Sprint PCS Vision User name is, you can easily find it online or on your Sprint PCS Vision Phone.

To find your User Name:

- **At www.sprint.com.** Sign on to your account using your Sprint PCS Phone number and Password. To display your User name, click on the **My Personal Information** menu, then click on **PCS Vision User Name**.

- **On your Sprint PCS Vision Phone.** You can find your User name under the **Phone Info** option in your phone's **Settings** menu (**Menu > Settings > Phone Info**).

Launching a Sprint PCS Vision Connection

To launch a Sprint PCS Vision connection:

- ▶ Select **Menu > Web**. (Your Sprint PCS Vision connection will launch and the Sprint PCS Vision home page will display.)

The Sprint PCS Vision Home Page



Note: If Net Guard is enabled and displayed (see page 111), press **OK** (right softkey) to continue and launch the Web.

While connecting, the following will appear on the screen:
Preparing PCS Vision Services.

If you had a previous Sprint PCS Vision connection, the last page you visited will display when you launch your browser. When this occurs, you may not see the “Connecting...” message when you launch the session. Though the browser is

open, you are not currently in an active data session - that is, no data is being sent or received. As soon as you navigate to another page, the active session will launch and you will see the “Connecting...” message.

Net Guard

When you first connect to the Web, the Net Guard will appear to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

- ▶ Select **Menu > Settings > PCS Vision > Net Guard > Net Guard On.**
 - **Enable** to activate the Net Guard.
 - **Disable** to deactivate the Net Guard.

Note:	When enabled, the Net Guard appears only once per session. The Net Guard does not appear if the phone is merely re-connecting due to a time-out.
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Sprint PCS Vision Connection Status and Indicators

Your phone's display lets you know the current status of your Sprint PCS Vision connection through indicators which appear at the top of the screen. The following symbols are used:



Your Sprint PCS Vision connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the Sprint PCS Vision connection will terminate.



Your Sprint PCS Vision connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.



Your phone is not currently able to access Sprint PCS Vision service features.

If no indicator appears, your phone does not have a current Sprint PCS Vision connection. To launch a connection, see “Launching a Sprint PCS Vision Connection” on page 110.

Navigating the Web

Navigating through menus and Web sites during a Sprint PCS Vision session is easy once you've learned a few basics. Here are some tips for getting around:

Softkeys

During a Sprint PCS Vision session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen.

Tip:

Depending on which Web sites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- ▶ Press the desired softkey button. (If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad [if they're numbered] or by highlighting the option and pressing **OK**.)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

- ▶ Press the navigation key up and down.

To scroll page by page through Web sites:

- ▶ Press the volume buttons on the side of the phone.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select on-screen items:

- ▶ Use the navigation key to highlight the desired item, then press the desired softkey button (or press **OK**).

Tip:

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK."

If the items on a page are numbered, you can use your keypad (number keys) to select an item. (The tenth item in a numbered list may be selected by pressing the 0 key on your phone's keypad, even though the number 0 doesn't appear on the screen.)

Links, which appear as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- ▶ Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- ▶ Press the **BACK** key on your phone.

Note:

The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the Sprint PCS Vision home page from any other Web page:

- ▶ Press and hold **BACK**.
– or –
Select **Menu > Home**.



Sprint PCS Messaging

Accessing Messaging

You can send and receive text messages right from your Sprint PCS Vision Phone. Messaging allows you to stay connected to friends, family, and co-workers 24 hours a day anywhere on the Nationwide Sprint PCS Network.


(Sprint PCS Voicemail provides voicemail-to-mailbox messaging. For information on using your phone's voicemail feature, see "Using Voicemail" on page 91.)

Downloading Premium Services Content

With Sprint PCS Vision and your new Sprint PCS Vision Phone, you have access to a dynamic variety of Premium Service content, such as downloadable Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) The basic steps required to access and download Premium Service content are outlined below.

Accessing the Download Menus

To access the Sprint PCS Vision download menus:

1. Select **Menu > Downloads**.
2. Select the type of file you wish to download (**Games, Ringers, Screen Savers, or Applications**).
3. Press **Options** (right softkey).
4. Select **Get New** and press .

To access the Sprint PCS Vision download menus from the Web browser:

1. From the Sprint PCS Vision home page, select **Downloads**.
2. Select **Games, Ringers, Screen Savers, or Applications** to go to the corresponding download menu. (For more information on navigating the Web, see “Navigating the Web” on page 113.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a rotating selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as Movie/TV Themes for Ringers or College Logos for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search (for example, entering “goo” returns “Good Ol’ Boy,” “The Good, the Bad, and the Ugly,” and “Goofy - Club”).

Downloading an Item

Once you've selected an item you wish to download, highlight it and press **OK** or press **OK** (left softkey). You will see a summary page for the item including its title, the vendor, the download detail, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)

Note: If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:

- Select **Use/Run/View** to assign the downloaded item (or to launch, in the case of a game or application). Your Sprint PCS Vision session will end and you will be redirected to the appropriate phone menu screen.
- Select **Set as** to assign a ringer or screen saver to a phone function.
- Select **Settings** to configure downloaded games or applications.
- Select **Shop** to browse for other items to download.
- Press **END** to quit the browser and return to standby mode.

Using My Content Manager

Whether you purchase your Premium Services content from your Sprint PCS Phone or from your online account management page at www.sprint.com, all of your purchases are stored in **My Content Manager** and may be downloaded to your phone from there.

My Content Manager is a storage area on the Nationwide Sprint PCS Network that is assigned specifically to your account. It allows you to store all of your Premium Service downloadable files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

- ▶ From the Sprint PCS Vision home page, select **Downloads > My Content Manager**. (A list of your purchased items will display.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display (see above), highlight the item you wish to download and press **OK**. (The information page for the selected item will display.)
2. Scroll to highlight **Download** and press **OK**. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)
3. Select an option to continue:
 - Select **Use/Run/View** to assign the downloaded item (or to launch, in the case of a game or application). Your Sprint PCS Vision session will end and you will be redirected to the appropriate phone menu screen.
 - Select **Set as** to assign a ringer or screen saver to a phone function.
 - Select **Settings** to configure downloaded games or applications.
 - Select **Shop** to browse for other items to download.
 - Press **END** to quit the browser and return to standby mode.

Tip:

You can also access My Content Manager through the phone's main menu. Select **Menu > My Content > [Games, Ringers, Screen Savers, or Applications] > My Content Manager**. The browser will launch and take you to the corresponding content.

For complete information and instructions on downloading **Games, Ringers, Screen Savers, and Applications**, see the Sprint PCS Vision User's Guide at www.sprint.com.



Web

Exploring the Web

With Web access on your Sprint PCS Vision Phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores and breaking news and weather and shop on your Sprint PCS Vision Phone anywhere on the Nationwide Sprint PCS Network.

In addition to the features already covered in this section, the Sprint PCS Vision home page offers access to these colorful, graphically rich Web categories, including **News, Weather, Entertainment, Sports, Money, Travel, Shopping,** and **Tools**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Web from your phone using the Sprint PCS Vision home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see “Navigating the Web” on page 231.

Although the Sprint PCS Vision home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional functionality to expand your use of the Web on your Sprint PCS Vision Phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active Sprint PCS Vision session, from any page you are viewing.

To open the browser menu:

- ▶ Press the right softkey. (The browser menu will display in a drop-down list.)

Options available under the browser menu include:


- **Home.** Returns the browser to the Sprint PCS Vision home page.
- **Forward.** Returns you to a previously viewed page (after having used the **BACK** key).
- **Bookmarks** Allows you to bookmark the current site, access bookmarked sites, and manage your bookmarks.
- **Go to URL.** Allows you to navigate directly to a Web site by entering its URL (Web site address).
- **History.** Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press **OK**, then select **Connect**.
- **Search.** Launches a Google search.
- **Refresh.** Reloads the current Web page.
- **Advanced.** Displays additional options:
 - **Restart Browser.** Refreshes the current browser session.
 - **Delete Cookies.** Deletes “cookies” stored in browser memory.
 - **Homepage.** Allows you to select your browser’s home page.
 - **Multimedia.** Configures your multimedia preferences.
 - **View Title Region.** Displays a site’s title information.

- **Scroll Mode.** Configures your scrolling options.
- **Send Referrer.** Allows you to turn Send Referrer on or off.
- **Connection Timeout.** Lets you set your browser's automatic time-out duration.
- **Key Press Timeout.** Lets you set the key press interval before automatically proceeding to the next character.
- **Security.** Displays your browser's security settings.
- **Show URL.** Displays the URL (Web site address) of the site you're currently viewing.
- **Send URL.** Allows you to send the current URL as a text message.
- **About....** Displays technical information about the browser, its version, and the encryption version, and provides links to Certificate Information for the various components.

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

To create a bookmark:

1. Go to the Web page you want to mark.
2. Press the right softkey to open the browser menu.
3. Select **Bookmarks** > **Mark Site** and press  twice to save the bookmark.

Note:

Bookmarking a page does not store the page contents, just its address.

Some pages cannot be bookmarked. Whether a particular web page may be marked is controlled by its creator.

Accessing a Bookmark

To access a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **Bookmarks**.
3. Scroll to highlight the bookmark you'd like to access and press **OK** to go to the Web site (or press the number corresponding to the bookmark you wish to access).

Deleting a Bookmark

To delete a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **Bookmarks**.
3. Scroll to highlight the bookmark you'd like to delete and press **Menu** (right softkey).
4. Select **Delete**.
5. Select **Yes** (right softkey) to remove the bookmark.

Going to a Specific Web site

To go to a particular Web site by entering a URL (Web site address):

1. Press the right softkey to open the browser menu.
2. Select **Go to URL**.
3. Select the **URL** field and press **OK**.
4. Use your keypad to enter the URL of the Web site you wish to go to and press **OK**.
5. Press **OK** again to go to the Web site.

Note: Not all Web sites are viewable on your phone.

Reloading a Web Page

To reload (refresh) a Web page:

1. Press the right softkey to open the browser menu.
2. Select **Refresh**. (The browser will reload the current Web page.)

Restarting the Web Browser

If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

1. Press the right softkey to open the browser menu.
2. Select **Advanced (8) > Restart Browser**.

Sprint PCS Vision FAQs


How will I know when my phone is ready for Sprint PCS Vision service?

Your User name (for example, bsmith001@sprint.com) will display when you access **Menu > Settings > Phone Information > My Phone #**.

How do I sign-in for the first time?

You are automatically signed in to access Sprint PCS Vision services when you turn on your phone.


How do I know when my phone is connected to Sprint PCS Vision services?

Your phone automatically connects when Sprint PCS Vision service is used or an incoming message arrives. Your phone will also display the  indicator.

Can I make calls and use Sprint PCS Vision services at the same time?

You cannot use voice and Sprint PCS Vision services simultaneously. If you receive a call while Sprint PCS Vision service is active, the call will be forwarded to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress Sprint PCS Vision session.

When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the  indicator flashes on your phone's display screen.

When is my data connection dormant?

If no data is received for 10 seconds, the connection goes dormant. When the connection is dormant, voice calls are allowed. (The connection may become active again quickly.) If no data is received for an extended period of time, the connection will terminate.

Can I sign out of data services?

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other Sprint PCS Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to **Settings > PCS Vision > Disable PCS Vision** in your phone's menu.

Sprint Power VisionSM

In This Section

- ◆ Getting to Know Sprint Power Vision
 - ◆ Exploring the Sprint Music StoreSM
 - ◆ Personalizing Your Service With On Demand
 - ◆ Using Your Sprint PCS Phone as a Modem
-

With Sprint Power VisionSM, you can enjoy the next generation wireless data experience. Sprint Power Vision offers an enhanced, always-on experience, including rich, clear video and audio clips (up to five minutes in length), live interactive 3-D games, and Broadband-like download speeds. In addition, you can experience all of the latest messaging, imaging, and browsing enhancements currently available to Sprint PCS users.

Features such as the Sprint Music StoreSM, On Demand personalized data services, and the option to use your phone as a modem make Sprint Power Vision your key to total connectivity. This section introduces these advanced high-speed services. For an updated listing of the latest products and services (which are subject to change) and for more information, visit us online at www.sprint.com.

Getting to Know Sprint Power Vision

Sprint Power Vision combines unmatched visual and sound clarity with Broadband-like speeds on your wireless phone. Utilizing the fastest commercially available wireless network technology (1xEV-DO) and leveraging continued investment in handset and application development, Sprint Power Vision offers the ultimate in wireless entertainment, real imaging solutions, instant communication, and personalized information at Broadband-like speeds. Your **VI-C290** is equipped with the latest in multimedia, imaging and processing technology, and offer exclusive services not available on current Sprint PCS Vision Phones, such as access to the Sprint Music Store and On Demand.

Note:	The VI-C290's data services work anywhere on the Nationwide Sprint PCS Network. These services perform at enhanced speeds with improved quality in areas with high-speed data coverage. Go to www.sprint.com or see our coverage map for details and more information.
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Enabling Sprint Power Vision

Since Sprint Power Vision is an enhancement to your phone's Sprint PCS Vision capabilities, you don't need to take any extra action to make Sprint Power Vision available. As long as your phone's Sprint PCS Vision setting is enabled (see “Enabling and Disabling Sprint PCS Vision Services” on page 98), your phone is ready to access Sprint Power Vision services where available.

When your phone has a Sprint Power Vision connection, the status indicator (📶) will display on the screen. (For details, see “Sprint PCS Vision Connection Status and Indicators” on page 294.)

Exploring the Sprint Music StoreSM

Your Sprint Power Vision service allows you to access the Sprint Music Store, an online music distribution site that lets you purchase and download digital music files to play on your Sprint Power Vision Multimedia Phone.

Accessing the Sprint Music Store

You can access the Sprint Music Store right from your phone's main menu, anywhere on the Nationwide Sprint PCS Network. When you enter the store for the first time, you will be prompted to set up your user identification and password.

To access the Sprint Music Store:

1. Select **Menu > Music**.
2. Follow the onscreen instructions to establish your User ID and password.

Tip:

Your User ID for the Sprint Music Store is your 10-digit Sprint PCS Phone number. The password may be any 4-digit number. The recommended password is the last four digits of your Social Security number.

3. Use your keypad and navigation key to explore the store.

Purchasing and Downloading Music

Now that you're in the store, you can shop for songs to purchase and download to your phone's miniSD card.

To find and download music files from the Sprint Music Store:

1. From the Sprint Music Store opening page, select an option to browse the store:
 - **Featured Music** offers a revolving selection of highlighted songs and artists.
 - **Categories** allows you to choose from categories such as What's Hot, New Releases, and specific musical genres.
 - **Search** gives you the option of searching for specific songs or artists. Just use your keypad to enter your search criteria in the available field.
2. Highlight the song you want and press **OK**. (The song information screen will display.)
3. Select an option and press **OK**:
 - **Preview** to play an audio clip of the selected song.
 - **Buy Song** to purchase the song and download it to your phone's miniSD card.
 - ◆ When you select **Buy Song**, the file will automatically download to your phone's miniSD card. (If there is no miniSD card installed or if there is not enough free memory space on the card, you will see an alert.)
 - ◆ Once the song has been downloaded to your miniSD card, you will see options allowing you to listen to the song, add it to a playlist, continue shopping, or download it to your PC.

Backing Up Your Downloaded Music Files

When you purchase and download a music file from the Sprint Music Store, you get two versions of the song: one to download and play on your **VI-C290** (file type: AAC+), and another to download from www.sprint.com and play on your PC (file type: WMA). The AAC+ files downloaded to your phone can only be played on your phone and on your account, and once they have been downloaded, they cannot be downloaded again without being re-purchased.

Sprint recommends you back up your AAC+ music files to your PC so you can access the files in case your miniSD card is lost or damaged, or if you install a new miniSD card.

To back up your downloaded music files:

1. Connect your **VI-C290** to your PC using the USB cable that came with your phone.
2. Use your PC to navigate to the miniSD's Music folder.
3. Select and copy the music files to a folder on your PC's hard drive.

Note:

Although you can store AAC+ files on your PC, they will only be playable on your phone and on your account. If you copy the files to a new miniSD card, you will need to create a folder on the card called "MUSIC" to be able to play the music files.

Playing Music From the Sprint Music Store

The Sprint Music Store not only gives you access to great music, it also gives you a place to listen to and organize your music library.

Accessing the Music Player

1. From the Sprint Music Store opening page, use your right navigation key to select the **Player** tab.
2. From the Player display, select an option:
 - **All My Music** to browse through all of your downloaded music.
 - **<playlist>** to select a customized playlist you've created to organize your music.
 - **Create Playlist...** to set up a custom playlist of songs you like to hear together. Follow the onscreen instructions to create a name for the playlist, select songs by artist, genre, and title, and create an order for the playlist.
3. Once you've displayed a list of songs, you can browse through your available titles by Song, Artist, or Genre to select a specific song.
 - To play a song, select it and press **Play** (**OK**).
 - To listen to a playlist, select it and press **OK** to open the playlist, then press **OK** again to begin playing from the selected song. (You can also highlight the playlist and use the softkey menu to begin listening.)

For more information about using the Sprint Music Store, visit the Sprint Web site at www.sprint.com/musicstore.

Personalizing Your Service With On Demand

The On Demand feature from Sprint Power Vision makes it easier than ever to retrieve the most popular Web information and categories instantly. On Demand uses the ZIP code you provide to customize the content it retrieves to your area, so you can get the information you want, when you want it.

On Demand acts like a PC browser's customized home page, displaying a variety of top categories such as News, Sports, Weather, Money, Movies, and more, tailored to your preferred area. These categories and the associated information are updated continuously throughout the day, so you'll always be up-to-date. In addition to presenting a number of fixed categories, On Demand also offers optional categories (for an additional monthly charge) that allow faster access to the information you really want.

Initializing Your On Demand Service

To initialize your phone's On Demand service:

1. Select **Menu > On Demand**.
2. Enter your preferred ZIP code and press **Done** (left softkey). (The On Demand service will customize itself to your selected location and the On Demand menu screen will display.)

Accessing On Demand Information

Finding the information you're looking for with On Demand is as easy as navigating a Web browser on your PC. (The following examples will illustrate how to access News and Movies information.)

To access News information using On Demand:

1. Select **Menu > On Demand**. (The On Demand menu screen will display.)
2. From the On Demand menu screen, highlight a category (in this case, News) and press **OK**.
3. Depending on which category you select, you will see a menu with additional options (for this example, you would be able to select from such sub-categories as "Top Stories," "USA News," "World News," and "Politics").
4. Select a subcategory, then select an article you would like to view and press **OK**. (The article will display.)
5. Use your navigation key to scroll through the article. If applicable, the left and right softkeys will offer additional options:
 - **Left Softkey** - If there is a related story or a picture accompanying the article, that link will be available by pressing your left softkey. The left softkey functions as an action key in the On Demand service.
 - **Right Softkey** - Your right softkey will be a Menu button, allowing you to return to the main On Demand menu and offering additional navigation options.

To access Movies information using On Demand:

1. From the On Demand menu screen, highlight **Movies** and press **OK**. (A list of current movie titles will display.)
2. Select a movie title and press **OK**.
3. From the Movie Title display, select an option and follow the onscreen instructions. Options available may include:
 - **Date** to select a date for the movie.
 - **Details** to view the movie's details, which may include cast, running time, plot synopsis, MPAA rating, reviews, etc.
 - **<theater listing>** to view the movie's showtimes at a number of selected movie theaters in your area. Follow the onscreen instructions to purchase will-call tickets (may not be available for all theaters or for all showtimes).

Additional fixed On Demand categories such as Money (which features a customizable stock ticker [delayed 20 minutes]), Weather, and Sports (which allows you to select your top teams), along with optional categories such as Maps and TV Guide, bring the information you want right to your screen – all without having to go through a traditional Web search.

Using Your Sprint PCS Phone as a Modem

Your Sprint Power Vision Multimedia Phone's data capabilities enable you to use your phone's high-speed data connection as a modem for your desktop or laptop PC. You'll be able to send and receive email, browse the Internet, and access your company's network anywhere on the Nationwide Sprint PCS Network.

Note:	To use this service, you are required to sign up on a Sprint Power Vision with Phone as Modem plan. Go to www.sprint.com or visit a Sprint Store for phone as modem plan details and more information.
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Setting Up a Data Connection With Your PC

In order to use your phone as a modem, you'll first need to load the Sprint Power Vision Connection Manager software on your PC, then use the supplied USB cable to connect your phone to your PC.

To set up your phone-to-PC data connection:

1. From your computer's traditional Internet connection, go to www.sprint.com and download the Sprint Power Vision Connection Manager software. (The software and drivers can be downloaded free of charge.)
2. Double-click on the downloaded file and follow the onscreen instructions to install the Sprint Power Vision Connection Manager software and drivers to your PC.
3. Once the software has been fully installed, connect your phone to your PC using the supplied USB cable. (Your PC will detect the connection and an icon will appear in your system tray.)
4. Launch the Sprint Power Vision Connection Manager software, select a profile, and click **Connect**.

5. Once the connection is established, launch an Internet session, check your email, or do anything else you would do using a traditional data connection.
6. When you're ready to terminate the data connection, double-click on the Sprint Power Vision Connection Manager icon in the system tray, then click **Disconnect** to end the session.
7. Disconnect the USB cable from your phone and your PC.

Note:

While your data connection is active, you will not be able to receive incoming calls; all incoming calls will be forwarded to your Sprint PCS Voicemail. Placing an outgoing call during a data session terminates the data connection.

Sprint PCS Vision services are available on the Nationwide Sprint PCS Network. Sprint Power Vision services work anywhere on the Nationwide Sprint PCS Network, but Broadband-like download speeds are only available in areas with high-speed data coverage.

Sprint PCS Voice CommandSM

In This Section

- ◆ Getting Started With Sprint PCS Voice Command
 - ◆ Creating Your Own Address Book
 - ◆ Making a Call With Sprint PCS Voice Command
 - ◆ Accessing Information Using Sprint PCS Voice Command
-

With Sprint PCS, reaching your friends, family, and co-workers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint PCS Voice Command.

This section outlines the Sprint PCS Voice Command service.

Getting Started With Sprint PCS Voice Command

With Sprint PCS Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your Sprint PCS Phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint PCS Voice Command:

- ▶ Sign up when you purchase and activate your phone.
- ▶ Just dial * 2 TALK from your Sprint PCS Phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint PCS Voice Command.

Creating Your Own Address Book



You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2,500 phone numbers, and with the advanced technology of Sprint PCS Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

- **On the Web.** Go to www.talk.sprint.com and sign on with your Sprint PCS Phone Number and password to access a fully functional Web-based address book to create and update your contacts.
- **Use an Existing Address Book.** Automatically merge address books from desktop software applications with Sprint SyncSM Services for no additional charge. Simply click on the "Click to synchronize" button within your Sprint PCS Voice Command personal address book at www.talk.sprint.com.
- **Use Voice Recordings.** Simply dial * TALK and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice recorded names at once.
- **Call Directory Assistance.** If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just dial * TALK and say "Call operator" and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

Making a Call With Sprint PCS Voice Command

To make a call with Sprint PCS Voice Command:

1. Press   and you'll hear the "Ready" prompt.
2. After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")
3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.

Tip:

Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprint.com.

Accessing Information Using Sprint PCS Voice Command

To access information using Sprint PCS Voice Command:

1. Press * TALK .
2. Say “Call the Web” and choose from a listing of information categories like news, weather, and sports.
– or –
Simply say “Call news room,” “Call the weather,” “Call Sports Central,” etc.

Note:

Sprint PCS Voice Command is not available while roaming off the Nationwide Sprint PCS Network.

Section 4

Safety and Warranty Information



Important Safety Information

In This Section

- ◆ **General Precautions**
 - ◆ **Safety and General Information**
 - ◆ **Hearing Aid Compatibility with Mobile Phones**
 - ◆ **Battery Tips**
 - ◆ **Specific Absorption Rate Data**
 - ◆ **Owner's Record**
 - ◆ **Phone Guide Proprietary Notice**
 - ◆ **Information from the World Health Organization**
 - ◆ **Product Registration**
 - ◆ **Export Law Assurances**
 - ◆ **Wireless: The New Recyclable**
 - ◆ **Smart Practices While Driving**
-

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide

may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully-extended, and over your shoulder.
- Try not to hold, bend, or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note:

For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.¹

Exposure To Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by

1. The information provided in this document supersedes the general safety information in user's guides published prior to September 1, 2005.

Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at www.motorola.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Pacemakers

If you have a pacemaker, consult your physician before using this device.

Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the “Smart Practices While Driving” section at the end of this guide and/or at the Motorola website: www.motorola.com/callsmart.

Operational Warnings

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Damaged Products






If your mobile device or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

Batteries and Chargers

If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola Original™ batteries and chargers.**

Caution: To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Your mobile device contains an internal lithium ion battery.

Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health A-18 Hearing Aid Compatibility professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Battery Tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.



Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.



Before using your phone, read the battery safety information in the "Safety and General Information" section included in this guide.

Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg .¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level

of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.49 W/kg, and when worn on the body, as described in this user guide, is 1.45 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is N/A W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Information from the World Health Organization

WHO Information Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int./peh-emf>

Product Registration

Online Product Registration:

<http://www.motorola.com/warranty>

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: [VI-C290 by Motorola](#)

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Export Law Assurances

Export Law Assurances This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your wireless phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life wireless devices.

As a wireless phone user, you have an important role in ensuring that this phone is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at <http://promo.motorola.com/recycle/phones/whyrecycle.html>

Smart Practices While Driving

Drive Safe, Call SmartSM

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Contact www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original™ handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*

- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

Phone Guide template version 5A (September 2005)

Manufacturer's Warranty

In This Section

- ◆ **Motorola Limited Warranty for the United States and Canada**
-

Your Sprint PCS Phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your Sprint PCS Phone, please visit www.sprint.com and click on the "Terms & Conditions" link at the bottom or call Sprint Customer Service at 1-888-211-4PCS.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products (“Accessories”) and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products (“Software”) to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software

products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-331-6456 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
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Canada	All Products 1-800-461-4575
TTY	1-888-390-6456
For Accessories and Software , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION

WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Service and Repairs

Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

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