

Phone User Guide

Sprint[®] PowerSource[™] Phone

ic902 by Motorola®

www.sprint.com

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www.hellomoto.com

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Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Sprint and Nextel have come together offering you more choice and flexibility to do whatever you want, just about whenever you want.

You can make both wireless phone calls on the Nationwide Sprint PCS Network and Nextel Walkie-Talkie calls on the Nextel National Network from the same phone, simplifying your calling experience while expanding the number of persons you can connect to. This combination gives you more of what you need to do more of what you want.

Welcome to a future full of possibility. Welcome to Sprint.

Welcome and thank you for choosing Sprint.

BETA DRAFT

Introduction

This **Phone Guide** introduces you to Sprint service and the features of your new phone. It's divided into four sections:

- Section 1: Getting Started
- Section 2: Using Your Phone
- Section 3: Service Features
- Section 4: Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note:	Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit <u>www.sprint.com</u> and sign on to access the most recent version of the phone guide.
WARNING	Please refer to the Important Safety Information section on page 238 to learn about information that helps you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

WANT TO KEEP TRACK OF YOUR MINUTES?

IT'S EASY TO CHECK RIGHT FROM YOUR PHONE!

DIAL * 4 TALK

You'll hear a summary of your service plan minutes and the minutes remaining in your current billing cycle, along with your phone's individual usage if you're on a shared plan. You'll also hear a summary of your account balance and your most recent payment information.

Use Your Phone's Web Browser

From the Sprint PCS Vision Home Page, select My Account (Option 0). You'll see many helpful categories including Payment Due, Current Usage, and Plan Overview. Select a topic to display the latest information.

Νοτε

Reported minutes and balances are estimates only. Please consult your Sprint PCS Invoice for actual minutes used.

Your Phone's Menu

The following list outlines your phone's menu structure. For more information about navigating through the menus, please see "Navigating Through Phone Menus" on page 28.

MISSED ALERTS

CALL HISTORY

CONTACTS		
1: VIEW ALL		
2: ADD NEW		
1: Contact 4: Distribution List	2: Walkie-Talkie Group 5: Category	3: Talkgroup
3: FILTER BY		
4: SPEED DIAL #S		
5: MY BUSINESS CARD		
6: SERVICES		
1: Customer Solutions 4: Sprint Operator	2: Account Info 5: Voice Command	3: Dir. Assistance
7: MANAGE CATEGORIES	5	
1: General 4: Work	2: Family	3: Friends
8: MEMORY STATUS		

9: SIM MANAGER			
1: Copy to Contacts 4: Help	2: Copy to SIM	3: Manage SIM	
7: WIRELESS BACKUP			

1: Subscribe	2: Alert: OFF/ON	3: Learn More		
MESSAGING				
1: SEND MESSAGE				
1: Text Message	2: Picture Mail	3: Voice SMS		
2: TEXT MESSAGING				
1: Inbox 4: Drafts Folder	2: Outbox 5: Preset Messages	3: Sent Folder 6: Send Message		
3: PICTURE MAIL				
1: Inbox 4: Pending Message	2: Sent Mail 5: Send Message	3: Saved Mail		
4: PREMIUM MSGS				
1: Send Message				
5: VOICE SMS				
1: Inbox	2: Outbox	3: Send Message		
6: IM & EMAIL				
1: PCS Mail 4: Yahoo!	2: AOL 5: Other	3: MSN		
7: CHAT & DATING				
6: VOICEMAIL				
1: Call Voicemail	2: Details	3: Clear Icon		
7: Settings				
1: Text Messaging 4: Notification	2: Voice SMS	3: Picture Mail		

WALKIE-TALKIE

1: WLK-TLK CONTACTS

2: DIRECT TALK

ON DEMAND

PICTURES		
1: CAMERA		
2: CAMCORDER		
3: PICTURE MAIL		
1: Inbox 4: Pending Message	2: Sent Mail 5: Send Message	3: Saved Mail
3: MY ALBUM		
1: In Phone	2: Memory Card	3. Online Album
4: PRINT		
6: Account Informat	ION	
7: MEMORY MANAGER		
8: SETTINGS		
1: Storage Location	2: Status Bar Display	3: Erase Media after Upload

MY CONTENT	
1: GAMES	
1: Get New	2: My Content Manager
2: THEMES	
1: Get New	2: My Content Manager
3: RINGERS	
1: Get New	2: My Content Manage
3: SCREEN SAVERS	
1: Get New	2: My Content Manager
4: APPLICATIONS	
1: Get New	2: My Content Manager
5: IM & EMAIL	
1: Get New	2: My Content Manager
6: CALL TONES	

MUSIC

MEDIA PLAYER

1: CHANNEL LISTING

2: EXTERNAL MEMORY

WEB

: Settings		
1: Sounds		
1: Ringer Type		
1: Ringer	2: Messages	3: Calendar
4: Alarm	5: Call Alert	6: Roam Ringer
2: Volume		
1: Ringer	2: Messages	3: Alarm
4: Key Beep	5: Advanced	6: Reset Volumes
3: Indicator		
1: Service	2: Minute Beep	3: Call Lost
4: Connect		
4: Key Tone Length		
2: Display		
1: Screensaver		
1: My Pictures	2: Take New Picture	
2: Themes		
3: Foregrounds		
1: Clock	2: Navigation Key Di	splay 3: Greeting Banner
4: Light Control		
1:Screen Backlight Co	ontrol	2: Keypad Light Sensor
3: Walkie Talkie Key	4: Status Light	5: Logo Flash
5: Menu Style		
6: Assign Keys		
1: Up	2: Down	3: Left
4: Right	5: Walkie Talkie	
7: Times and Date		
1: Time Format	2: Date Format	3: Set Date and Time

8: Incoming Calls 1: Call with ID	2: Call without ID	
3: Walkie Talkie		
1: One Touch Walkie Tall 3: Talkgroup Area	kie	2: Group Silent
4: Slide Keygraud		
1: Auto Side Keyguard		
5: Data		
1: Data	2: Net Guard	3: Data Profile
6: Roaming		
1: Set Mode	2: Call Guard	3: Data Roam Guard
7: Location		
8: Others		
1: Airplane Mode		
2: Call Setup 1: Abbreviated Dial 4: Auto Redial	2: Answer Options 5: Speed Dial	3: Auto Answer
3: Connection 1: Bluetooth Settings	2: USB Settings	
4: Language		
5: Headset Mode		
6: Phone Book Match		
7: Text Input 1: Personal Dictionary	2: Word Completion	3: Auto Space
8: TTY		
9: Voice Guide 1: Main Menu 4: Digits	2: Settings	3: Contacts
10: Wireless Backup 1: Subscribe	2: Alert: ON/OFF	3: Learn More
9: Phone Info		
1: My Phone Numbers2: Icor4: Advanced5: Pho	n Glossary 3: Ve one Software	ersion
8: Security		
1: Lock Phone		

2: Lock Code		
3: SIM PIN		
4: SIM PIN Code		
5: Special Numb		
1: Special Num	per 1 2: Special Numbe	er 2 3: Special Number 3
6: Limit Use		
1: Contacts	2: Data oing Calls 5: Pestrict Incom	3: Pictures ing Calls 6: Restrict Walkie Talkie
-	-	ing cans of Reserver Walkie Talkie
7: Manage Appli 1: Contacts	2: My Content	3: Voice Records
4: Pictures	5: Messages	5. VOICE RECORDS
8: Reset Settings		
1: Browser	2: Favorites	3: Personal Dictionary
4: All Settings	5: Walkie Talkie S	ervices 6: Phone Settings
9: External Mem	ory	
2: TOOLS		
1: Bluetooth		
1: Trusted Device		
1: [Add New]	2: Find Me	
2: Calendar		
3: Alarm Clock		
1: Add New Alarm		
4: Calculator		
5: Tip Calculator		
6: World Clock		
1: Set Mode	2: Call Guard	3: Data Roam Guard
7: Stop Watch		
8: Currency Conve	rter	
9: Unit Converter		
1: Area	2: Energy	3: Force
4: Length	5: Mass	6: Power
7: Speed	8: Temperature	9: Volumes
10: Notepad		
1: Add New Note		

11: Voice Records			
12: File Manager			
1: Pictures 1: In Phone	2: External N	1emory	
2: Sounds 1: In Phone	2: External N	Nemory	
3: External Mem 1: DCIM	ory 2: Media		
4: Memory Usag	e		
13: SIM Manager			
1: Copy to Contacts 4: Help	2: Copy to SIM	3: Manage SIM	

BETA DRAFT

Section 1

Getting Started

BETA DRAFT



Section 1A

Setting Up Service

In This Section

- Getting Started
- Setting Up Your Voicemail
- Account Passwords
- Getting Help

Setting up service on your new phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your wireless service.

Determining If Your Phone Is Already Activated

If you purchased your phone at a Sprint Store, it is probably ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it. If your phone is not activated, please call Sprint Customer Service at 1-888-211-4PCS (4727).

Tip:

You must be in an area covered by the Nationwide Sprint PCS Network and the Nextel National Network when you first power up and unlock your phone.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

- **1.** Press and hold 🗇 to turn the phone on.
- 2. Press Unlock (right softkey).

Note: To select a softkey, press the button directly below the text appearing on the bottom left and right of your display screen. Softkey actions change according to screen.

3. Enter your four-digit lock code.

Tip:If you can't recall your lock code, try using the last four digits
of either your Social Security number or phone number. If
neither of these works, call Sprint Customer Service.

When you power up your phone the first time, it performs a series of security checks. For example, it verifies the phone is Sprint-approved and the correct SIM card is installed. If you don't pass the security checks, your phone displays messages and screen prompts showing what to do next. If you still encounter security messages, call Sprint Customer Service.

Setting Up Your Voicemail

Unanswered phone calls are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you may want to set up your voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

- 1. From standby mode, press and hold 🖾 .
- 2. Follow the system prompts to:
 - Create your passcode.
 - Record your name announcement.
 - Record your greeting.
 - Choose whether to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding (2), bypassing the need for you to enter your passcode).

Note:	Voicemail Passcode	
	If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your	
	voicemail passcode.	

For more information about using your voicemail, see "Using Voicemail" on page 223.

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you need to create passwords to protect your privacy.

Account Password

If you are the account owner, you have an account password to sign on to <u>www.sprint.com</u> and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number or the password you selected when you purchased your phone. If you are not the account owner (if someone else receives the invoice for your Sprint service), you can get a sub-account password at <u>www.sprint.com</u>.

Voicemail Password

You create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 4 for more information on your voicemail password.

Data Services Password

With your ic902 by Motorola[®], you may elect to set up a data services password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to <u>www.sprint.com</u> or call Sprint Customer Service at **1-888-211-4PCS (4727).**

Getting Help

Visit www.sprint.com

You can go online to:

- Access your account information.
- Check your minutes used (depending on your service plan).
- View and pay your bill.
- Enroll for online billing and automatic payment.
- Purchase accessories.
- Shop for the latest phones.
- View other service plans and options available.
- Learn more about data services and other great products like games, ringers, screen savers, and more.

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- 💿 Dial 🔄 🖾 🔍 on your phone.
- Sign on to your account at <u>www.sprint.com</u>.
- Call us toll-free at 1-888-211-4PCS (4727).

Receiving Automated Invoicing Information

For your convenience, your phone gives you access to invoicing information on your account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle.

To access automated invoicing information:

▶ Press 🔄 🗄 🔍 .

Note: This service may not be available in all Affiliate areas.

Sprint 411

You have access to a variety of services and information through Sprint 411, including residential, business, and government listings; movie listings or show times; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411 and you are billed for airtime.

To call Sprint 411:

🕨 Press 🛋 🔄 🕼 🔘.

Operator Services

Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or to a third party.

To access Operator Services:

🕨 Press 민 🕥.

For more information or to see the latest products and services, visit us online at <u>www.sprint.com</u>.

Section 1B

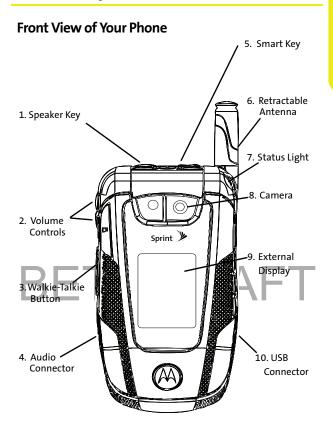
Your Phone: The Basics

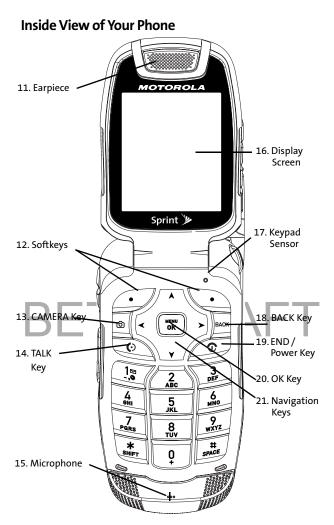
In This Section

- Your ic902 by Motorola
- Getting Started With Your Phone
- Finding Your Phone Number and Walkie-Talkie Number
- Basic Phone Features
- Accessories
- Entering Text

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section gives you an overview of your phone, describes its basic features, shows you how to power it on and off, change your battery, and insert your SIM card.

Your ic902 by Motorola





10 Section 1B: Your Phone: The Basics

Key Functions

- 1. Speaker Key turns the speakerphone on and off during phone calls and Walkie-Talkie calls. You can also use it to answer phone calls in speaker mode.
- 2. Volume Keys allow you to adjust the ringer volume in standby mode or adjust the voice volume during a call. You can use the Volume keys to scroll up or down the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
- 3. Walkie-Talkie Button allows you to use your phone as a long-range, digital Walkie-Talkie.
- 4. Audio Connector allows you to plug in an optional headset for convenient, hands-free conversations. Your Walkie-Talkie headset can only use this connector.

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

 Smart Key ends a phone call or Walkie-Talkie call, forwards an incoming call to voicemail, and dismisses a Call Alert.

Smart Key anticipates the next action you are likely to perform. For example, when you highlight a menu item, you can press the Smart Key to select it. You can also use the Smart Key to make and end calls, or navigate menus. **Experiment with your Smart Key to see all it can do**.

Note:

In standby mode, the Smart Key activates Voice Recognition.

- 6. Retractable Antenna can be extended to optimize your phone's performance during phone calls, Walkie-Talkie calls, and data sessions.
- 7. Status Light does the following:
 - Flashes green to indicate you have both phone and Walkie-Talkie service or your battery is charging.
 - Flashes orange to indicate you have either phone or Walkie-Talkie service.
 - Flashes red to indicate you do not have service or your battery is low.
 - Flashes red and green to indicate you have an incoming call.
 - Flashes orange and green to indicate you have received a message or Call Alert, or that an alarm has expired.
- 8. Camera allows you to take sharp, high-resolution digital pictures.
- 9. External Display Screen provides all the information you need to operate your phone, such as incoming call notification, Contacts, date and time, signal coverage, battery strength, and much more when your flip is closed.
- **10.** Accessory USB Connector allows you to attach the battery charger or other accessories to your phone.
- **11. Earpiece** lets you hear the caller and automated phone prompts.
- Softkeys let you select softkey actions or menu items appearing on the bottom left and right of the display screen.
- Camera Key activates your phone's camera mode and allows you to take sharp, high-resolution digital pictures.

- **14. TALK Key** allows you to place or receive phone calls, answer Call Waiting, and use Three-Way Calling.
- **15. Microphone** allows the other caller to hear you clearly when you are speaking to them.
- **16. Display Screen** provides all the information you need to operate your phone, such as incoming call notification, Contacts, date and time, signal coverage, battery strength, and much more.
- **17. Keypad Sensor** detects ambient light. If Keypad Sensor is enabled, your phone measures the available light and determines if the keypad backlight needs to be turned on.
- **18.** BACK deletes characters from the display screen in text entry mode. When in a menu, press ⊡ to return to the previous menu. This key also allows you to return to the previous screen during a data session.
- **19.** Power / End ends a call. Press and hold (2) for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and
 - cancels your input. When you receive an incoming call, press 🔊 to enter silent mode and mute the ringer.
- 20. Menu /OK selects the highlighted choice when navigating through a menu. From standby mode, pressing () takes you to the main menu.
- **21.** Navigation Keys scroll through the phone's menu options and act as shortcut keys from standby mode. To assign shortcuts to the navigation keys, see "Shortcuts" on page 89.

Antenna

To optimize your phone's performance, extend the antenna during phone calls, Walkie-Talkie calls, and data sessions.

To extend the antenna, pull gently on the rounded tip until the antenna is fully extended and clicks into position. When finished with a call, retract the antenna by pushing gently on the rounded tip until the antenna clicks into place.

BETA DRAFT

Getting Started With Your Phone

To start using your ic902 by Motorola phone:

- Make sure your SIM card is in place.
- Charge the battery.
- Turn on your phone.

After you've completed these items, you are ready to begin using your new phone.

Locating Your SIM Card

Your SIM (Subscriber Identity Module) card is a small card with gold foil lodged within a larger card. This card is included in the shrink-wrap package that also contains the phone user guide and other documentation.

If no SIM card came with your phone another, contact Sprint Customer Service at 1-888-211-4PCS (4727).

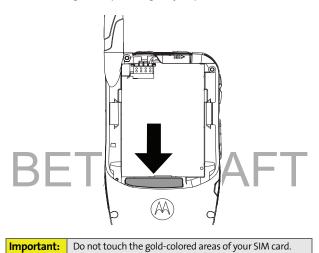
IMPORTANT	You may want to use an existing Nextel SIM card instead of the one provided with this phone.	
	If your existing NEXTEL SIM card is black or yellow, you can transfer Contacts entries stored in the SIM card to your phone. See "Copying Contacts Entries – SIM Card to Phone" on page 143 for an explanation of how to do this.	

After you begin using your phone with a SIM card, you cannot switch to a different SIM card with this phone. If you need to change SIM cards, contact Sprint Customer Service.

Inserting Your SIM Card

To insert your SIM card:

- 1. Detach the SIM card from the larger card in which it is lodged.
- 2. With your phone powered off, remove the battery door and battery. See "Removing the Battery" on page 20.
- 3. With your fingers, carefully slide the SIM card in under the edge, and press it gently in place.



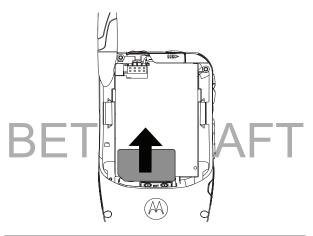
Removing Your SIM Card

Important:

To avoid losing information stored in your SIM card, do not remove it from your phone unless absolutely necessary.

To remove your SIM card:

- 1. With your phone powered off, remove the battery door and battery. See "Removing the Battery" on page 20.
- 2. With your fingernail, carefully slide the SIM card out from under the edge.



Note: Protect your SIM card as you would any delicate object. Store it carefully.

Using Your Phone's Battery and Charger

WARNING	Use only Sprint-approved or Motorola-approved batteries	
	and chargers with your phone. The failure to use a Sprint-	
	approved or Motorola-approved battery and charger may	
	increase the risk that your phone overheats, catches fire,	
	or explodes, resulting in serious bodily injury, death, or	
	property damage.	

Sprint-approved and Motorola-approved batteries and accessories can be found at Sprint Stores, through Motorola, or by calling 1-888-211-4PCS (4727) to order. They're also available at <u>www.sprint.com</u>-just click the **Accessories** link.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides X.X hours of continuous talk time.

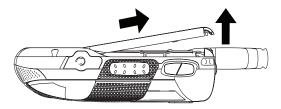
When the battery reaches 5% of its capacity, your phone makes a sound and displays a message. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

Nc	ote:	Long light settings, searching for service, vibrate mode, browser use, and other variables may affect battery life.	
Tip):	Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.	
		You can purchase a larger battery with a longer battery life, if needed.	

Installing the Battery

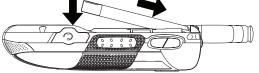
To install your battery:

- 1. Make sure the phone is powered off.
- 2. Slide the release button back until it releases the battery door.
- 3. Allow the battery door to pop up, and remove it from the back of your phone.



 Insert the top of the battery into the battery area. Be sure the gold-colored areas on the battery and on the phone are touching.





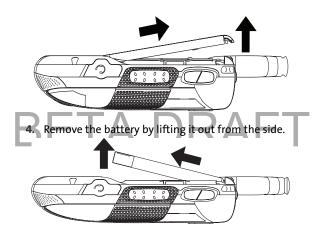
6. Replace the battery door and press it gently until you hear a click.

Removing the Battery

WARNING Do not handle a damaged or leaking Li-lon battery as you can be burned.

To remove your battery:

- 1. Make sure the phone is powered off.
- 2. Slide the release button back until the battery door unlatches.
- 3. Allow the battery door to pop up, and remove it from the back of your phone.



Charging the Battery

Your phone's Li-lon battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you lose all the information you were just working on.

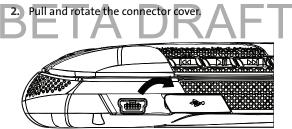
For a quick check of your phone's battery level, glance at the battery charge indicator located on your display screen. If the battery charge is getting too low, the phone makes a sound and displays a message.

Always use a Sprint-approved or Motorola-approved charger or vehicle power adapter to charge your battery.

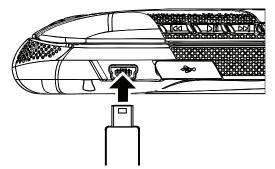
Using the Charger

To use the charger provided with your phone:

1. Plug the charger into an electrical outlet.



3. Plug the other end of the charger into the accessory connector.



Your display screen lets you know the battery is charging. Both the battery icon **III** and a text message show the charging status.

Tip: You can also charge your phone using a Motorola-approved USB cable and a computer that supports charging through its USB port. You can only use a Motorola-approved USB cable.

Battery Use and Maintenance

- Sprint-approved Li-Ion chargers provide optimum performance. Other chargers may not charge the Li-Ion battery, only partially charge it, or may yield a reduced number of lifetime charge cycles
- Extreme temperatures degrade battery performance. Do not store the battery where temperatures exceed 140°F (60°C) or fall below -4°F (-20°C).
- Li-lon batteries have a self-discharge rate and, without use, lose about 1% of their charge per day.

Turning Your Phone On and Off

To turn your phone on:

- 1. Open the phone.
- 2. Press and hold *relations* for approximately two seconds.

As your phone connects to the network, you see a connecting message. Your phone may require you to enter identifying information to use it or to access specific features. See "Setting Your Phone's Security" on page 94 for more information.

To turn your phone off:

- 1. Open the phone.
- 2. Press and hold 🔊.

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Finding Your Phone Number and Walkie-Talkie Number

My Business Card lets you view your phone number, Walkie-Talkie number, and other information.

To view information about your phone:

- 1. Press > Contacts > My Business Card.
- 2. Scroll to see your information:
 - Mobile lists your phone number.
 - Walkie-Talkie lists your Walkie-Talkie number.

Press **Options** (right softkey) and select **Edit**. You can now enter your name, home and work numbers, and email, if you want. See "Entering Text" on page 32 for more instructions on how to do this.

BETA DRAFT

Basic Phone Features

Congratulations on purchasing your new ic902 by Motorola. Your phone is lightweight, durable, and easy-to-use. It offers many significant features and service options.

The following list previews some of those features and provides page numbers where you can find out more:

- Dual-mode capability allows you to make both Nextel Walkie-Talkie calls on the Nextel National Network and traditional wireless phone calls on the Nationwide Sprint PCS Network. Walkie-Talkie calls include Walkie-Talkie, Group Walkie-Talkie, Talkgroup, and Direct Talk[™] calls (page 39).
- Walkie-Talkie button lights up whenever you receive a Walkie-Talkie call (page 51).
- SMS Text Messaging (page 229) and SMS Voice Messaging (page 231), provide quick and convenient messaging capabilities.
- The Contacts list allows you to store up to XXX entries (page 126). Contacts stores Walkie-Talkie numbers, phone numbers, and other information in an easy-to-use, integrated format.
- The a Calendar and many other built-in tools to help you manage your busy lifestyle (page 146).
- Your phone is equipped with a Location feature for use in connection with location-based services (page 81).
- Word English Text Input lets you quickly type messages with one key press per letter (page 33).
- Sprint Voice Command lets you dial phone numbers by saying a name or the digits of a phone number .
- Voice Records allows you to make recordings right on your phone (page 173).

- Your phone is equipped with voice-recognition software, letting you place calls and perform quick tasks just by using your voice (page 163).
- Speed dial lets you dial phone numbers with fewer key presses (page 48).
- Data Roam Guard will alert you when you are roaming and using your browser or other online applications, giving you the option to continue using those applications while in the roaming area (page 112).
- You can pair your Bluetooth-enabled phone to other Bluetooth devices, including headsets and handsfree devices. You may also pair with a personal computer or hand-held device for dial-up networking, using your phone as a wireless modem (page 214).
- The built-in camera allows you to take full-color digital pictures and videos, view your pictures and videos using the phone's display, and instantly share them with family and friends using Sprint Picture Mail service (page 185).

The Media Player allows you to enjoy video clips and listen to audio files with your phone (page 207).

Sprint Power Vision — Your phone and service provide access
to the Sprint Power Vision Network and its enhanced data
services, including Sprint TV [™] , the Sprint Music Store [™] , fast
Web access, downloadable games, ringers, and applications,
and more. For complete information on the services available,
see the Experience the Sprint Power Vision Network guide that
came with your phone.

Viewing Status Information

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies some of the symbols you'll see on your phone's display screen:

Tip:	To view a complete list of your phone's icons and descriptions, press () > Settings/Tools > Phone Info > Icon Glossary.
Lati	shows your current signal strength. (The more lines you have, the stronger your signal.)
ø	means your phone cannot find a signal.
	indicates battery charge level (icon shown is full).
R	indicates you are "roaming" off the Nationwide Sprint PCS Network.
₿	indicates you have an SMS Voice message.
R	indicates you have Picture Mail. indicates you have new text messages.
۵	indicates you have voicemail messages. (Press and hold ফ্রি to call your voicemail box.)
60	tells you a call is in progress.
=	indicates a missed phone call.
1	indicates your data connection is established.
4	indicates your data connection is dormant (no data is being sent or received).
1⊮	indicates your data is being transferred — the red arrows blink.



Navigating Through Phone Menus

The navigation keys on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press your navigation keys up or down. For a diagram of your phone's menu, please see "Your Phone's Menu" on page iv.

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select an item by highlighting it and pressing 🗐.

For example, if you want to see your volume settings:

- 1. Press 🗊 to access the main menu.
- Select Settings/Tools by pressing or by highlighting it and pressing .
- 3. Select Settings by pressing 善 or by highlighting it and pressing .
- 4. Select **Sounds** by pressing [□] or by highlighting it and pressing [□].

Note: For the purposes of this guide, the above steps condense into "Press © > Settings/Tools > Settings > Sounds > Volume."

Backing Up Within a Menu

- To go to the previous menu, press 🖾
- To return to **standby mode**, press 🖉

Help

Your phone contains an in-device help program to help you understand complicated or seldom used features. When you access a feature, **Help** sometimes appears as a menu item or softkey. Select **Help** and read the text for a quick overview of the feature. For more information, refer to this guide.

BETA DRAFT

Accessories

Your phone comes with a Li-Ion battery and charger.

Various accessories are available for use with your ic902 phone, including a higher capacity battery (with a larger battery door), cases, vehicle power chargers, data cables, hands-free accessories, and more.

To make communicating in Walkie-Talkie easier, the Motorola Walkie-Talkie headset allows hands-free operation. You can use it for phone calls as well as Walkie-Talkie calls.

To order additional accessories, go to <u>www.sprint.com</u> or call 1-888-242-4187. You can also contact your Sprint Authorized Representative or stop by any Sprint Store. For information on Sprint Store locations, go to <u>www.sprintstorelocator.com</u>.

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Selecting a Character Input Mode

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using SMS Text Messaging).

To change the character input mode:

- 1. When you display a screen where you can enter text, press **Options** (right softkey) to change the character input mode.
- 2. Select one of the following options:
 - Word English to enter text using a predictive text entering system that reduces the keys that need to be pressed while entering a word (see page 33).
 - Multi-Tap to cycle through the alpha characters associated with the letters on the keypad (see page 34).
 - Numbers to enter numbers by pressing the numbers on the keypad (see page 35).
 - Symbols to enter symbols (see page 35).
 - Word Spanish to enter Spanish text using predictive text like Word English (see page 33).

Tip:	When entering text, press 🔄 to change letter capitalization.
	An additional option (Insert Preset Msg) is available when using messaging. See "Managing Preset Messages" on page 84.

Entering Characters Using Word English Text Input

Word English Text Input lets you enter text into your phone by pressing keys just once per letter. (To select the **Word English** mode when entering text, see "Selecting a Character Input Mode" on page 32.)

Word English Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using Word English Text Input:

- Select the Word English character input mode. (See "Selecting a Character Input Mode" on page 32.)
- Press the corresponding keys once per letter to enter a word (for example, to enter the word "Bill," press

 (a)
 (b)
 (c)
 (c)

If the word you want is not displayed after you have entered all the letters, press the navigation key **down** to scroll through other word options. A pop-up list appears

with the word options.

To accept a word and insert a space, press ⊡ . – or –

To accept a word completion (such as "Billion" when you entered "Bill"), press the navigation key right.

Tip:	To turn word completion on or off, press 🗊 > Settings > Others
	> Text Input > Word Completion > On or Off.

Adding a Word to the Word English Database

If a word you want to enter is not displayed as an option when you are using Word English Text Input, you can add it to the database. To add a word to the Word English Text Input database:

- 1. Select the Multi-Tap character input mode. (See "Selecting a Character Input Mode" on page 32.)
- 2. Enter the word using multi-tap text entry. (See "Entering Characters Using Multi-Tap Mode" on page 34.) The word appears as an option the next time you scroll through options during Word English Text Input.

 Tip:
 To turn the dictionary on or off, press > Settings > Others

 > Text Input > Personal Dictionary > On or Off.

Entering Characters Using Multi-Tap Mode

To enter characters by tapping the keypad:

1. Select the Multi-Tap mode. (See "Selecting a Character Input Mode" on page 32.)

Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word "Bill," press (2) twice, (4) three times, (2) three times, and (2) three times again). If you make a mistake, press □ to erase a single character. Press and hold □ to erase an entire word.

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

1:27	.?!,@':;()&"10^`%\$+*/\ ~[]=>
	< #
2 Alte	A B C 2
[³³]	DEF3
43	GHI4
5. .xi	JKL5
<u></u>	M N O 6
rds.	P Q R S 7
8 TUV	T U V 8
9 19	W X Y Z 9
ę	0 (no letters)
	Space
*	Shift
ntering	Numbers and Symbols

Entering Numbers and Symbols

To enter numbers:

 Select the Numbers mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 32.)

To enter symbols:

Select the Symbols mode. (See "Selecting a Character Input Mode" on page 32.) To enter a symbol, press the appropriate key indicated on the display screen.

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36 Section 1B: Your Phone: The Basics

Section 2

Using Your Phone

BETA DRAFT



Section 2A

Making and Answering Calls

In This Section

- Types of Calls
- Making and Answering Phone Calls
- Making and Answering Walkie-Talkie Calls
- Making and Answering Talkgroup Calls
- Making and Answering Direct Talk Calls
- Using Call Alerts
- Keeping Track

Your ic902 by Motorola offers many different ways to connect to your family, friends, and associates. In addition to traditional wireless phone calls, you can make Walkie-Talkie calls to both individuals and groups, participate in Talkgroups, use Direct Talk, and send Call Alerts.

Types of Calls

With the Nationwide Sprint PCS Network, Nextel Walkie-Talkie, and your ic902 by Motorola, you have the following traditional wireless phone and Walkie-Talkie services available to you:

- **Digital Wireless Phone Calls** offer clear calls and many extra services, including missed call notification, three-way calling, speakerphone, and speed dialing (page 40).
- Digital Walkie-Talkie Calls allow two-way radio communication with other Nextel Walkie-Talkie users within the Nextel National Network (page 49).
- Group Walkie-Talkie Calls allow coast-to-coast two-way radio calling to up to 20 Nextel Walkie-Talkie customers simultaneously (page 54).
- Talkgroup Calls allow two-way radio calling to up to 100 Nextel Talkgroup customers simultaneously (page 58).

Note: To learn more about the differences between Group Walkie-Talkie calls and Talkgroup calls, please see "Difference Between Group Walkie-Talkie and Talkgroup Calls" on page 58.

• **Direct Talk Calls** allow two-way radio communication between two or more Direct Talk-capable phones. These calls are not made on the network (page 61).

Note: Please see your service plan for information on pricing.

Making and Answering Phone Calls

Making Calls

Placing a traditional, wireless phone call from your phone is as easy as making a call from any landline phone.

To make a phone call using your keypad:

- 1. Make sure your phone is on and open.
- 2. Enter a phone number from standby mode. (If you make a mistake while dialing, press ⊡ to erase one digit at a time. Press and hold ⊡ to erase the entire number.)
- 3. Press C. (To make a call when you are roaming and Call Guard is enabled, see "Using Call Guard" on page 113.)
- 4. Press 🔊 or close the phone when you are finished.

To redial your last outgoing call, press 🖾 twice.

Answering Calls

Tip:

To answer an incoming call:

1. Make sure your phone is on.

Note: When your phone is off, incoming phone calls go directly to voicemail.

If you are on another phone call or Walkie-Talkie call, or using data services, please see "Keeping Track" on page 69.

Press to answer an incoming call.
 or –

Press Answer (left softkey).

Note: When the phone is closed, you can answer a call by pressing a.

Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 89 for more information.

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The status light flashes green and red.
- The backlight illuminates.
- The display screen show an incoming call notification. If the incoming call is from a number stored in your Contacts, the entry's name and/or number appears.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint PCS Network, Please see "Controlling Your Roaming Experience" on page 109 for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

 Press I to answer the call. (See "Using Call Guard" on page 113 for additional information.)

Ending a Call

To disconnect a call when you are finished:

Close the phone or press I.

Note: When the phone is closed, you can end a call by pressing .

Missed Phone Calls

Missed phone calls are forwarded to voicemail.

Calling Emergency Numbers

You can place calls to 911 (dial 🖅 🔄 and press 🔍), even if your phone is locked or your account is restricted.

During an emergency call, press **Options** (right softkey) to display your options.

When you place an emergency call, your phone automatically enters Emergency mode. Your phone exits Emergency mode a few minutes after you end the emergency call.

To exit Emergency mode, do one of the following:

- Wait until your phone exits Emergency mode.
- Dial a non-emergency phone number.

Emergency Mode and Walkie-Talkie Calls

Your phone's Walkie-Talkie functionality impacts Emergency mode as follows:

- If your phone has only been provisioned for Walkie-Talkie service, you cannot make emergency calls.
- You cannot make or receive any Walkie-Talkie calls when your phone is in Emergency mode.
- If you are on a Walkie-Talkie call, you must wait until the phone reconnects to a cellular network before attempting to make an emergency 911 call.
- You may be in an area that has Walkie-Talkie coverage, but no cellular network coverage. If so, you will not be able to make emergency calls.

Emergency Mode With an Inactive SIM Card

You can still make emergency calls if your SIM card is not working or if your SIM security code is not being accepted.

Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone begins to seek information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

IMPORTANT

Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

In-Call Options

Pressing **Options** (right softkey) during a call displays a list of features you may use during the course of a call. To select an option, highlight it, and press (2). The following options are available:

- Select Speaker On to route the phone's audio through the speaker. You can adjust the speaker volume using the volume keys on the side of the phone.
- Select **Speaker Off** to use the phone's earpiece.

 Note:
 You can also turn the speakerphone on or off by pressing

 during a phone call.

 Due to higher volume levels, do not place the phone near your ear during speakerphone use.

• Contacts opens your phone's address book.

- **3-Way Call** lets you initiate a three-way call (see page 235).
- Record Recipient creates a Voice Record of the call.
- Phone Info. opens your Phone Info menu.
- Send Message opens your Messaging menu.
- Text Message opens your Text Messaging menu.
- Voice SMS opens your Voice SMS menu.
- Call History opens your Call History menu.
- Tools opens your Tools menu.
- Alarm Clock opens your Alarm Clock menu.
- Calendar opens your appointment Calendar.
- Tip Calculator opens your Tip Calculator.
- Unit Converted opens your Unit Converter.
- Currency Converted opens your Currency Converter.
- Use Bluetooth switches the call to a Bluetooth headset connect to your phone.
- Switch Audio switches the call from a Bluetooth headset to your phone.

During a call, the left softkey button functions as the Mute button. Press it to mute the phone's microphone for privacy. Press it again to Unmute the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. After finishing the call, press **Options** (right softkey) and then select **Save** to store the number to Contacts.

If you have just finished a call with someone listed in your Contacts, the entry's name and the duration of the call are displayed. Note: The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

Your phone can store up to five phone numbers in each Contacts entry. Each entry's name can contain 24 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see "Using Contacts" on page 126.)

To save a number from standby mode:

- 1. Enter a phone number.
- 2. Press Options (right softkey).
- 3. Select Save and press .
- Select As New Entry and press
 Use the numeric keypad to enter the new contact name, then press Save (left softkey).

– or –

Select **To Existing Entry** and press (2). Scroll to the existing entry where you want to save the number and press (2), then press **Save** (left softkey).

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- Hard Pause sends the next set of numbers when you press the left softkey.
- **2Sec Pause** automatically sends the next set of numbers after two seconds.

To dial or save phone numbers with pauses:

- 1. Enter the phone number.
- 2. Press Options (right softkey) and select either Hard Pause or 2Sec Pause.
- 3. Enter additional numbers. Press [©] to dial the number.

– or –

Press **Options** (right softkey) and select **Save** to save the number in your Contacts.

Note: When dialing a number with a hard pause, press OK (left softkey) to send the next set of numbers.

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location. From the United States, this number is usually 011.

To make a call using Plus Code Dialing:

- 1. Press and hold until a "+" appears on your display screen.
- 2. Dial the country code and phone number you're calling and press C. (The access code for international dialing is automatically dialed, followed by the country code and phone number.)

Abbreviated Dialing

You can set up your phone to make calls using just the last four digits of the number. Your phone automatically prepends the first digits (for example, the area code and prefix).

You must enable Abbreviated Dialing and define the first digits before you can use this feature. To set up Abbreviated Dialing, see "Calling Options" on page 90.

To make a call using only the last four digits of the number:

- 1. Enter the last four digits of a phone number.
- 2. Press 🔍.

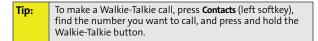
Dialing From Contacts

To dial directly from a Contacts entry:

- 1. Press Contacts (left softkey).
- 2. Scroll to the phone number you want to call and press .
 - or –



To call another number from the entry, use the navigation keys to scroll left and right until you reach the phone number you wish to call and press 🔍.



Using Speed Dialing

You can store up to 900 numbers in your phone's speed dial memory. With this feature, you can speed dial entries using one key press for locations 2-9, two key presses for locations 10-99, and three key presses for locations 100-900.

Note: You must enable speed dialing before you can use it. See "Calling Options" on page 90 for instructions.

Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint PCS Network, you must always dial using 11 digits (1 + area code + number).

For Speed Dial locations 2-9 (One-Touch Dialing):

Press and hold the appropriate key for approximately two seconds. The display screen confirms that the number has been dialed when it shows "Calling...".

For Speed Dial locations 10-99 (Two-Touch Dialing):

- 1. Press the first digit.
- Ř
 - Press and hold the second digit for approximately two seconds. The display screen confirms that the number has been dialed when it shows "Calling...".

For Speed Dial locations 100-900 (Three-Touch Dialing):

- 1. Press the first two digits.
- Press and hold the third digit for approximately two seconds. The display screen confirms that the number has been dialed when it shows "Calling...".

Making and Answering Walkie-Talkie Calls

Making Walkie-Talkie Calls

To make a Walkie-Talkie call:

- 1. Enter the Walkie-Talkie number you want to call. (See "Dialing Walkie-Talkie Numbers" below.)
- Press and hold the Walkie-Talkie button on the side of your phone. Begin talking after your phone emits a chirping sound.
- 3. Release the Walkie-Talkie button to listen.

A Walkie-Talkie call ends automatically after there is no activity on the call for several seconds.

Note: When the phone is closed, you can end a call by pressing .

Dialing Walkie-Talkie Numbers

Every Walkie-Talkie number has three parts —

- An area ID.
- A network ID.
- A member ID.

An asterisk separates each part (for example: 999*999*9999). When you enter a number containing all three parts, you must separate them with asterisks.

Note:	The number of digits in each part of a Walkie-Talkie number
	may vary. For example, your Walkie-Talkie number may be
	formatted as 999*999*9999, while another valid number
	may appear as 555*55555555.

Using Just the Member ID

If you are contacting someone sharing your network and area IDs, you only need to enter the member ID.

To make a Walkie-Talkie call using only the member ID:

- 1. Enter the member ID of a Walkie-Talkie number.
- Press and hold the Walkie-Talkie button on the side of your phone. Continue as you would on any Walkie-Talkie call.

Using Stored Walkie-Talkie Numbers

You can also make Walkie-Talkie calls using numbers stored in Contacts or Call History. Just access the appropriate Walkie-Talkie number and make the call. This makes it easy to call frequently-used Walkie-Talkie numbers.

To access a Walkie-Talkie number from Call History:



Press > Call History and then scroll left of right to go to All Calls or Walkie-Talkie. Scroll to and highlight the Walkie-Talkie number you want.

To access a Walkie-Talkie number from Contacts:

- 1. Press Contacts (left softkey).
- 2. Scroll to and highlight the contact you want to call.
- 3. Use the navigation keys to scroll left and right to find the Walkie-Talkie number (if it is not the first number displayed).

WLK-TLK Contacts

WLK-TLK Contacts filters Contacts and Call History to display only Walkie-Talkie numbers. To access a Walkie-Talkie number using WLK-TLK Contacts:

- 1. Press > Walkie Talkie > Walkie Talk Contacts.
- 2. Use your left and right navigation keys to select Contacts or Call History.
- 3. Scroll to and highlight the Walkie-Talkie number you want to call.

Answering Walkie-Talkie Calls

When you receive a Walkie-Talkie call, your phone emits a chirping sound or vibrates, and the Walkie-Talkie button lights up. You then hear the voice of your caller.

To answer a Walkie-Talkie call:

- 1. Wait for the caller to finish speaking.
- Press and hold the Walkie-Talkie button on the side of your phone. Continue as you would on any Walkie-Talkie call.
- 3. Press 🗇 to end the call.

A Walkie-Talkie call ends automatically after there is no activity on the call for several seconds.

Note: If your phone is closed, you can end a call by pressing **D**.

Sending Contact Information

Use **Send via WLK-TLK** to send your own (or another's) contact information to a Walkie-Talkie user.

Setting Up Send via WLK-TLK

By default, your phone automatically sends your personal information every time you make a Walkie-Talkie call. You can turn this functionality off or modify how much information you want to send. To setup Send via WLK-TLK:

- 1. Press > Contacts > My Business Card.
- 2. Press Options (right softkey) and then select Setup Send via W-T.
- 3. Clear or select Auto Send My Business Card as desired by pressing .
- Clear or select the contact information you want to send

 Mobile, Home, Work, and E-mail by pressing after each selection.
- 5. Select Save (left softkey).
- **Note:** You will probably want to set up your **My Business Card** screen to contain other contact information, like your name and other phone numbers. See "Finding Your Phone Number and Walkie-Talkie Number" on page 24 for more details.

Using Send via WLK-TLK

You can use Send via WLK-TLK during a Walkie-Talkie call to send contact information to the person you are speaking to. You can also initiate Send via WLK-TLK from Contacts or Call History.

To send contact information using Send via WLK-TLK during a Walkie-Talkie call:

- 1. Begin a Walkie-Talkie call in the regular manner.
- 2. Release the Walkie-Talkie button.
- 3. Press Options (right softkey).
- To send your own contact information to the caller, select Send My Phone Business Card.
 or –

To send another's contact information to the caller,

select **Send A Contact**, scroll to the contact you want to send, and then press **Select** (left softkey).

5. Press and hold the Walkie-Talkie button to send the information.

To send contact information from Contacts to a Walkie-Talkie user:

- 1. Press 🐨 > Contacts > Find All Names.
- 2. Highlight the Contacts entry you want to send.
- 3. Press Options (right softkey) and then select Send via WLK-TLK.
 - If you chose an entry that does not contain a Walkie-Talkie number, your phone displays a list of numbers capable of receiving Send via WLK-TLK information.
 - If you chose an entry that is capable of receiving Send via WLK-TLK information, choose This Contact To.
- 5. Press and hold the Walkie-Talkie button to send the information.

To send your own contact information from Contacts to a Walkie-Talkie user:

- 1. Press 🐨 > Contacts > View All.
- 2. Highlight the Contacts entry you want to send your information to.
- 3. Press Options (right softkey) and then select Send via WLK-TLK.
- 4. Select My Phone Business Card.
- 5. Press and hold the Walkie-Talkie button to send the information.

Note:	You can also use the All Calls and Walkie-Talkie lists in Call History to Send via WLK-TLK. Press () > Call History and scroll
	to All Calls or Walkie-Talkie.

Group Walkie-Talkie Calls

A Group Walkie-Talkie call is made to multiple Walkie-Talkie users at the same time. You can call up to 20 persons anywhere on the Nextel National Network on their Group Walkie-Talkie compatible phones.

These Groups do not have established memberships. They are created by you or other Group Walkie-Talkie users. A Group can be set up for one-time use or it can be stored in Contacts for repeated use.

For information on creating Groups and storing them in Contacts, see "Contacts Entries for Walkie-Talkie Groups and Talkgroups" on page 137.

Making Group Walkie-Talkie Calls

To make a Group Walkie-Talkie call:

- **1.** From **Contacts** or the appropriate **Call History** list, scroll to and select the Group you want to call.
- 2. Press the Walkie-Talkie button and continue as if making a regular Walkie-Talkie call.

Note: You can also highlight a call from WLK-TLK Contacts. Press

Creating a Group Using Walkie Talkie Contacts

Use Walkie Talkie Contacts to create a Group and make a Group Walkie-Talkie call quickly. Or, you can save it to Contacts and then make the Group Walkie-Talkie call.

To create a Group using Walkie Talkie Contacts:

- 1. Press 🐨 > Walkie-Talkie > Walkie Talkie Contacts.
- 2. Use the left and right navigation keys to select **Contacts** or **Call History**.
- 3. Highlight each entry you want to call and press 🖘 to make each selection.
- 4. To make a Walkie-Talkie Group call, press and hold the Walkie-Talkie button

– or –

To save the Group, press **Options** (right softkey) and select **Save Group**. Enter the **Name**, **Category**, and then press **Save** (left softkey). You can then make a Group Walkie-Talkie call.

Answering Group Walkie-Talkie Calls

When you receive a Group Walkie-Talkie call, the name of the Group appears on your display screen. Answer a Group Walkie-Talkie call in the same way you answer a regular Walkie-Talkie call. Only one person may speak on a Group call at a time.

Group Walkie-Talkie Call Information

While you are on a Group Walkie-Talkie call, the following appears on the display screen:

- The name of the Group.
- The name or the Walkie-Talkie number of the person speaking.
- The number of participants in the Group Walkie-Talkie call.

Group Walkie-Talkie Call Details

During a Group Walkie-Talkie call, you can view details about the other Group members, such as their name, Walkie-Talkie number, and their status on the call.

To view call details while on a Group Walkie-Talkie call:

Press Details (right softkey).

Your display screen shows the names of the Group members next to an icon identifying their status on the call.

- The Group member who is currently speaking.
- A Group member who is active on the Group call, but is not speaking.
- A Group member who has exited the call.
- A Group member who could not be reached on the Group call.
 - A Group member whose status is unknown.

Sharing Groups

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You share Groups by saving Groups from calls you participated in and by sending Groups to other callers.

To store Groups from Call History:

- Press > Call History and scroll to All Calls or Walkie-Talkie.
- 2. From the list, select the Group you want.
- 3. Press Options (right softkey) and then select Save.
- Select As New Entry, complete the Contacts entry, and then press Save (left softkey).

 or
 Select Replace Entry and press ^(a).

```
. . .
```

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Using Send via WLK-TLK

Use **Send via WLK-TLK** to forward an established Group to another Walkie-Talkie user.

To forward a Group using Send via WLK-TLK:

- 1. Press > Contacts > Filter Names > Walkie-Talkie Group.
- 2. Scroll to the Group you want to send and then press **Options** (right softkey).
- 3. Select Send via WLK-TLK.
- Select Yes or No to include or exclude yourself from the Group.

Note:	If you choose to include yourself and the list already contains
	the maximum number of members, you will be prompted that the list is full. You will then be excluded from the list.
	that the list is full. For which there be excluded from the list.

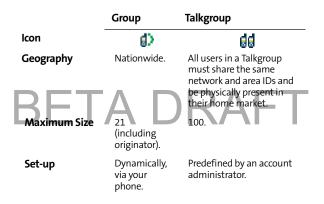
- 5. Use the left and right navigation keys to select **Contacts** or **Call History**.
- 6. Highlight the caller you want to forward the Group to and press (2).
- 7. Push the Walkie-Talkie button to send the Group.

Making and Answering Talkgroup Calls

A Talkgroup is a predetermined group of Walkie-Talkie users, created by an account administrator. They can contain up to 100 members.

Difference Between Group Walkie-Talkie and Talkgroup Calls

In a Group Walkie-Talkie call, you or another caller determines who can participate in the call. By contrast, participation in a Talkgroup is determined by an administrator. Here are the ways Group Walkie-Talkie and Talkgroup calls differ.



Joining a Talkgroup

To participate in a Talkgroup, the account administrator must first add you to the membership and then you must "join" the Talkgroup.

To join a Talkgroup:

- 1. Press Contacts (left softkey).
- 2. Scroll to the Talkgroup you want to join.
- 3. Press Join (left softkey).

You can now receive communications from other members of this Talkgroup.

You will hear all active Talkgroup conversations on your phone. To silence them, go to (E) > Settings/Tools > Settings > Walkie-Talkie > Talkgroup Silent and then select On. See "Silencing Talkgroup Calls" on page 93 for more information.

You can create a Contacts entry for the Talkgroup or save a Talkgroup from Call History. See "Creating Talkgroup Entries" on page 139 for more information.

Adding More Talkgroups

Note:

You can be included in additional Talkgroups by doing one of the following:

- Using Talkgroup Management at <u>www.sprint.com</u>. You must be an account administrator to use Talkgroup Management.
- Contacting your Sprint Sales Representative at the time of activation.

Note: You can only in participate in ("join") one Talkgroup at a time.

Making Talkgroup Calls

To make Talkgroup calls:

 Press and then enter the Talkgroup number using the keypad.

```
– or –
```

Select the Talkgroup from **Contacts**, the **All Calls** and **Walkie-Talkie** lists in **Call History**, or from **Walkie Talkie Contacts**.

2. Press the Walkie-Talkie button and continue as if making a Walkie-Talkie call.

Receiving Talkgroup Calls

To answer a Talkgroup call:

Answer it as you would a regular Walkie-Talkie call.

Only one person at a time may speak on a Talkgroup call. The Walkie-Talkie number or name of the person who is speaking appears on the display screen below the Talkgroup number.

During and immediately after a Talkgroup call ends, press **Options** (right softkey). Your phone displays actions you can take at this time.

Making and Answering Direct Talk Calls

Direct Talk allows for two-way radio communication "off the network" between two or more phones equipped with this capability. This feature is very useful in areas without network coverage.

You can make –

- Code calls two-way radio calls conducted off the network and using open channels and codes. In these calls, anyone using your same channel and code can hear your conversation.
- Private calls two-way radio calls conducted off the network and using the wireless phone numbers of the participants. In these calls, others using the same channel cannot listen in.

When using Direct Talk mode, the two phones should be a minimum of six feet apart to maximize performance and improve transmission range. You can only make Direct Talk calls to users located within your range. This varies according to terrain, man-made structures, and atmospheric conditions. The following features are not available while in Direct Talk

mode:

- On-network phone calls.
- On-network Walkie-Talkie, Group Walkie-Talkie, Talkgroup calls, and Call Alerts.
- Data Services.
- Sending and receiving messages.
- Call timer.
- Sending Call Alerts.
- Call forwarding.

Setting Your Phone to Direct Talk

Before you and another caller can use Direct Talk, both of your phones must be set to Direct Talk mode.

To set your phone to Direct Talk:

- 1. Press > Walkie-Talkie > Direct Talk.
- 2. Press Select (left softkey).

After a few seconds, your channel and code appear on the display screen, and **Direct Talk R.**.. appears on the top of the screen. Your phone displays the last channel and code used for Direct Talk.

To return to network mode from Direct Talk:

In Direct Talk mode, press Options (right softkey) and then select Exit Direct Talk.

After a few seconds, your phone returns to network service.

Direct Talk Setup Options

You can set up your phone to alert you and remind you whenever you are in Direct Talk mode.

To determine whether your phone confirms a switch to and from Direct Talk:

- 1. In Direct Talk mode, press **Options** (right softkey) and then select **Direct Talk Setup**.
- 2. Check or clear Switch Confirmation as desired.
- 3. Press Done (left softkey).

To set your phone to remind you periodically that you are in Direct Talk mode:

- 1. In Direct Talk mode, press **Options** (right softkey) and then select **Direct Talk Setup**.
- 2. Check Reminder Tone.

- 3. Press your navigation key down and press 📼.
- 4. Select the time interval for the reminder tone.
- 5. Press Done (left softkey)

Code Direct Talk Calls

Your phone has 10 channels and 15 codes within each channel. Channels represent the radio frequencies on which you make and receive Direct Talk calls. Codes allow you to minimize interference from others using the same channel as you.

To make Direct Talk Code calls, both parties must be on the same channel and code and have their phones set to Direct Talk. Be aware that others using both your same code and channel can hear your conversation. And, you can hear their conversations as well.

To set a channel and code:

- 1. In Direct Talk mode, press **Options** (right softkey) and then select **Edit Channel/Code**.
- 2. With **Channel** number field highlighted, use your up and down navigation keys to set a channel number and press **S**.
 - 3. Press your navigation key down.
- 5. Select Done (left softkey).

Making and Receiving Code Calls in Direct Talk Mode

To make a Code call using Direct Talk:

In Direct Talk mode, make a Walkie-Talkie call in the regular way. Your phone displays Direct Talk Transmitting, along with the channel and code selected. The tone emitted from your phone when making a Direct Talk call is four beeps and sounds different from the tone heard on Walkie-Talkie calls conducted on the network.

If you receive an error message, this means:

- There may be no parties on your channel or code.
- You are out of range.

When you receive a Code call using Direct Talk, your phone displays **Direct Talk Transmitting**, along with the channel and code selected. Answer a Direct Talk Code call just like you would any other Walkie-Talkie call.

Private Direct Talk Calls

Private Direct Talk allows you to silence all the calls on a channel that are not directed specifically at you. To do this, you must first set your phone to **Private Only**.

To set your phone to Private Only:

- 1. In Direct Talk mode, press **Options** (right softkey) and then select **Edit Channel/Code**.
- 3. Select Private Only and press .
- 4. Select Done (left softkey).

To reach you, other Direct Talk callers must be on your same channel and dial your 10-digit wireless phone number to reach you.

Receiving a Private Direct Talk Call

The number or name of the person who initiated the call appears on your display screen. Answer the call in the same way you answer a regular Walkie-Talkie call. A Private Direct Talk call ends a short time after the last party releases the Walkie-Talkie button. The display screen returns to Direct Talk standby mode.

Note:	You do not need to set your phone to Private Only to	
	receive Private calls. As long as you are on the same channel as your caller, you can receive Private Direct Talk	
	calls.	

Making a Private Direct Talk Call

You can make Private Direct Talk calls to any person on your same channel. You do not need to set your phone to **Private Only**.

To make a private Direct Talk Call:

- In Direct Talk mode, enter the 10-digit wireless phone number of the person you want to call on your channel. (You can also scroll to the number in Contacts or Call History.)
- 2. Make the call in the same way you make a regular Walkie-Talkie call. The number or name of the personyou are calling appears on your display screen.

If you receive an error message, it means:

- You may not be using a valid wireless phone number.
- The person that you are trying to reach may not be in Direct Talk mode.
- The person that you are trying to reach is set to a different channel, or is out of range.

Receiving All Calls on a Channel

You can set your phone to receive all Direct Talk transmissions that are within range and set to the same channel. Do this by selecting **Receive All**, instead of a code.

However, you cannot initiate a call when the code is set to **Receive All**. If you press the Walkie-Talkie button to initiate a Walkie-Talkie call and your code is set to **Receive All**, you receive an error message.

To set the code to Receive All:

- 1. In Direct Talk mode, press **Options** (right softkey) and then select **Edit Channel/Code**.
- With Channel number field highlighted, use your up and down navigation keys to set a channel number and press =.
- 3. Select Receive All and press 🖾.
- 4. Select Done (left softkey).

Making Emergency Calls While in Direct Talk Mode

If you attempt to make an emergency 911 call while in Direct Talk mode, your phone automatically exits Direct Talk mode and attempts to find a network signal.

If you are out of network coverage, your phone cannot make an emergency 911 call until you return to a network coverage area. You must wait until the phone reconnects to a network before attempting to make an emergency 911 call.

Using Call Alerts

Sending a Call Alert lets the recipient know you want to talk to him or her on a Walkie-Talkie call. When you send a Call Alert, the recipient's phone alerts them and displays your name or Walkie-Talkie number.

Sending Call Alerts

To send a Call Alert:

- 1. Enter the Walkie-Talkie number you want to send the alert to.
- 2. Press Alert (left softkey).
- 3. Press the Walkie-Talkie button until **Alert Sent to** appears on the display screen.

If the alert is not successful, this may mean the person you are trying to reach is on a call or has the phone turned off.



Responding to a Call Alert

Note: You can set a distinctive ringer for Call Alerts. See "Ringer Types" on page 73.

To answer a Call Alert:

Press the Walkie-Talkie button to make a Walkie-Talkie call to the sender.

To clear a Call Alert, do one of the following:

- Press Dismiss (right softkey).
- ▶ If the phone is closed, press 🔍.

Viewing Call Alerts

In Call History, the All Calls and Walkie-Talkie Calls lists store the Call Alerts you have received. Call Alerts are shown as regular Walkie-Talkie calls. Call Alerts remain on the appropriate Call History lists until you delete them or they reach the end of list.

To view a Call Alert upon receiving it:

Press View (left softkey).

To view Call Alerts stored in Call History:

- Press > Call History and scroll to All Calls or Walkie-Talkie Calls.
- 2. Scroll through the list.
- 3. Select a Call Alert to view detailed information about it.

Keeping Track

Your ic902 by Motorola allows you to contact your family, friends, and business associates in many different ways – phone calls, Walkie-Talkie calls, Group Walkie-Talkie calls, Talkgroup calls, and Call Alerts. Your phone tracks these communications through Call History and the Events list.

The Events lists notifies you of incoming phone and Walkie-Talkie calls, Call Alerts, voicemail and text messages, meetings on the calendar, and more. When the Events list contains information, it appears dynamically or your phone displays an **Events** softkey.

Your phone then offers easy-to-follow prompts that allow you to respond to the notification.

lf	Then
Your phone is turned off.	Phone calls are sent to voicemail and are not listed in Call History.
Your phone is in standby mode or on another phone call.	Your phone displays an incoming call notification, lists the call in Call History, and, if unanswered, forwards the call to voicemail.
Your phone is on a Walkie-Talkie call.	Your phone neither alerts you to the incoming call nor lists it in Call History. It does forward the call to voicemail.
Your phone is in a data session, but you are not transmitting data.	Your phone displays an incoming call message, lists it in Call History, and forwards it to voicemail.
Your phone is in a data session and you are transmitting data.	Your phone neither displays an incoming call message nor lists it in Call History. It does forward the call to voicemail.

Incoming Phone Calls

Incoming Walkie-Talkie Calls, Talkgroup Calls, and Call Alerts

lf	Then
Your phone is turned off.	Your phone does not list Walkie-Talkie calls, Talkgroup calls, or Call Alerts in Call History.
Your phone is in standby mode.	You receive the Walkie-Talkie call, Talkgroup call, or Call Alert, along with an appropriate notification. They are listed in Call History.
Your phone is on a phone call.	You receive notification of a missed Walkie-Talkie call, Call Alert, or Talkgroup call and they are listed in Call History. After you finish the phone call, the missed Call Alert is displayed.
You are on a Walkie-Talkie call.	Your phone does not display a notice for incoming Walkie-Talkie calls, Talkgroup calls, or Call Alerts. Walkie-Talkie calls, Talkgroup calls, and Call Alerts are not listed in Call History.
Your phone is in a data session, but you are not transmitting data.	Your phone displays a notice for incoming Walkie-Talkie calls and Talkgroup calls. If you receive a Call Alert, your phone displays the alert. It records these events in Call History.
Your phone is in a data session and you are transmitting data.	Your phone does not display a notice for incoming Walkie-Talkie calls, Talkgroup calls, or Call Alerts as long as you are actively transmitting data. It records these events in Call History. After you finish transmitting, your phone notifies you of these events.

Group Walkie-Talkie Calls

Your phone does not display an incoming call notification for Group Walkie-Talkie calls. It does display the calls in the Call History.

Direct Talk

Because Code calls do not take place on the network, your phone does not track them. However, you do receive notification of Private calls and they are listed in Call History.

BETA DRAFT

Section 2B

Controlling Your Phone's Settings

In This Section

- Sound Settings
- Display Settings
- Location Settings
- Messaging Settings
- Airplane Mode
- TTY Use
- Phone Setup Options
- Walkie-Talkie Settings

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

- Preprogrammed Ringers include a variety of standard ringer types and familiar music included with your phone.
- Vibrating Ringer alerts you to calls or messages without disturbing others.
- **Downloaded Ringers** can be downloaded right to your phone.

Selecting Ringer Types for Phone Calls

Your phone provides a variety of settings that allow you to customize your ringer and volume settings. These options allow you to identify incoming calls by ring.

To select a ringer type for voice calls:

- Press > Settings/Tools > Settings > Sounds > Ringer Type > Ringer.
- 2. Select Call with ID or Call without ID and press . The list of preprogrammed ringers is displayed.
- **3.** Use your navigation keys to scroll through the available ringers. To hear a ringer, press **Listen** (right softkey).
- 4. Press Assign (left softkey).

Тір:	ip: If you want to hear a unique ringer whenever you are roaming, you can press > Settings/Tools > Settings > Soun	
	> Ringer Type > Roam Ringer and choose Distinct. For information about roaming, see page 109.	

Selecting Ringer Types for Messages

To select a ringer type for messages:

- Press > Settings/Tools > Settings > Sounds > Ringer Type > Messages.
- 2. Select Text Message, Voice SMS, Picture Mail, or Voicemail. (The list of preprogrammed ringers will be displayed.)
- 3. Use your navigation keys to scroll through the available ringers. To hear a ringer, press Listen (right softkey).
- 4. Press Assign (left softkey).

Tip:

You can also select unique ringers for Call Alerts, calendar appointments, and alarms. Go to ()) > Settings/Tools > Settings > Sounds > Ringer Type > Call Alerts and follow the prompts.

Selecting Ringer Types for Calendar and Alarm

To select a ringer type for calendar appointments and alarms:

- 1. Select () > Settings/Tools > Settings > Sounds > Ringer Type > Calendar or Alarm.
 - Use your navigation keys to scroll through the available ringers. To hear a ringer, press Options (right softkey) and then select Listen.
- 3. Press Assign (left softkey).

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

- 1. Press > Settings/Tools > Settings > Sounds > Volume.
- 2. Select Ringer, Messaging, Alarm, Key Beep, Voice Call, or Advanced, and press .

- 3. If you selected Advanced, you can then select Applications, Calendar, Call Alerts, Connected Call, Incoming Walkie Talkie, Power On, and Speakerphone.
- 4. Follow the prompts to choose a volume level and press Done (left softkey).

To adjust the ringer, open your phone and use the volume keys to set the desired level of sound. However, if you are on a call, pressing the volume keys regulates the sound of the call. In this case, you can use the volume keys regardless of whether the phone is opened or closed.

Tip:

To reset your volume setting to factory defaults, press 🖅 > Settings/Tools > Settings > Sounds > Volume > Reset Volumes.

Sound Indicators

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been lost or connected.

To enable or disable alert sounds:

- 1. Press 😨 > Settings/Tools > Settings > Sounds > Indicators.
- 2. Select Service (Service Change), Minute Beep, Call Lost, or Connect (Call Connect) and press (a).
- 3. Select On or Off and press .

Key Tones

You can set the sound you hear whenever you press a key.

To set your key tones:

- Select > Settings/Tools > Settings > Sounds > Key Tone Length.
- 2. To set the tone, select Navigation Tones, choose the tone you want and press .

3. To set the tone length, select Tone Length, choose Short or Long, and press .

BETA DRAFT

Changing the Text Greeting

The text greeting can be up to 12 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting, or you may enter your own custom greeting.

To display or change your greeting:

- 1. Press > Settings/Tools > Settings > Display > Foreground > Greeting Banner.
- 2. To change the greeting text, scroll to the greeting and enter text using your keypad.

– or –

To turn off the banner, scroll to the **Greeting Banner** check box and press 🗊 to clear it.

3. Press Done (left softkey).

Setting Light Controls

You can determine whether, and for how long, to light the display screen, keypad, Walkie-Talkie button, or status light.

Status Light or Walkie-Talkie Button Light

To turn on or off the status light or the light behind the Walkie-Talkie button:

- 1. Press > Settings/Tools > Settings > Display > Light Control > Status Light or Walkie-Talkie Key.
- 2. Select On or Off, as desired.
- 3. Press 🖾.

Backlight

The Backlight Control setting lets you select for how long the display screen is backlit.

To change the backlight setting:

- 1. Press > Settings/Tools > Settings > Display > Light Control > Backlight Control.
- 2. Select how long the backlight should stay on. (If you choose **Flip Open**, the backlight stays on as long as the phone is open.)
- 3. Press 🖾.

Keypad Sensor

Your phone's Keypad Sensor measures available light and determines if the keypad backlight needs to be turned on. If you turn Keypad Sensor on, the keypad is lit only when it is needed. If you turn Keypad Sensor off, the keypad stays lit whenever you are using your phone.

To set Keypad Light Sensor to measure ambient light:

- 1. Press 😨 > Settings/Tools > Settings > Display > Light Control > Keypad Light Sensor.
- 2. Highlight On.
- 3. Press 🖾.

Note: Setting long light durations affects the life of the battery.

Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display screen's menu style:

- 1. Press > Settings/Tools > Settings > Display > Menu Style.
- 2. Select Grid Menu, List Menu, or Tab Menu, and then press 🖘.
 - Grid Menu shows the main menu as icons only.
 - List Menu shows the main menu as a list of icons and names.
 - **Tab Menu** shows just the selected menu, with the remaining icons displayed as tabs. Use the left and right navigation keys to find the menu you want.

Changing the Clock Display

Choose whether you want your phone's clock to be displayed in analog mode or digital mode.

To change the clock's appearance on the standby screen:

- 1. Press (I) > Settings/Tools > Settings > Display > Foreground > Clock Type.
- 2. Select Analog or Digital, then press ().(Select Hide if you do not want to display the clock.)

Changing Other Display Settings

Your ic902 by Motorola offers you many different ways to customize your display screen.

To change additional display settings:

- 1. Press > Settings/Tools > Settings > Display.
- 2. Select the display option you want to change. (See below for a list of options.)
- 3. Follow the prompts to make your choice.
- **4.** Press To save your settings.

Screensaver	Allows you to choose the image on your standby screen.
Themes	Allows you to choose the look of screens throughout your phone.
Time and Date	Determines how the display screen shows the time (12 or 24 hour) and the date formats.
	Allows you to assign different images to calls with IDs and calls without IDs.

Location Settings

Your phone is equipped with a Location feature for use in connection with location-based services.

The Location feature allows the network to detect your position. Turning Location off hides your location from everyone except 911.

Note: Turning Location on allows the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off disables the GPS location function for all purposes except 911, but does not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Location feature:

- 1. Press (☐) > Settings/Tools > Settings > Location. (The Location disclaimer is displayed.)
- 2. Read the disclaimer and press .
- 3. Select On or Off, and then press 🗐

When the Location feature is on, your phone's display screen displays the \bigoplus icon. When Location is turned off, the 🗳 icon is displayed.

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive text messages without placing a voice call. (See "SMS Text Messages" on page 83, and "SMS Voice Messages" on page 85 for more information.)

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages and what callback number to include with your message. Your phone can automatically adding a custom signature to each message. You can even create your own preset messages.

Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert. You can choose different alerts for Text Messages, SMS Voice, and Picture Mail. See "Ringer Types" on page 73.

You can also set your phone to notify you of a new message by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up notification on your display screen.

To set how your phone notifies you of an incoming message:

- 1. Select (a) > Messaging > Settings > Text Messaging.
- 2. Highlight the Notification field.
- 3. Select Msg and Icon or Icon only and press .

SMS Text Messages

Auto-Signing for Text Messages

You can choose to have your phone automatically add your name to each text message or a custom signature created by you to reflect your personality.

To add a signature to each sent message:

- 1. Select > Messaging > Settings > Text Messaging.
- 2. Highlight the Auto Signature field.
- To have your phone add your name to each text message, select On.
 - or —

To have your phone add a custom signature to each text message, select **Change Signature**, enter the closing you want to use, and press **Save** (left softkey).

Automatically Adding a Callback Number

You can choose to have your phone automatically add, to each text message, a number where you can be reached. This can be your own phone number or another number.

To add a callback number to each sent message:

- 1. Select 🐨 > Messaging > Settings > Text Messaging.
- 2. Highlight the Default Callback Number field.
- To have your phone number added to each text message, select My Phone Number.
 or –

To have your phone add another number, select **Other Number**, enter the new number, and press **OK** (left softkey).

Managing Preset Messages

Your phone is programmed with 15 preset messages to help make sending text messages faster and easier. These messages, such as "Let's get lunch" and "Meet me at," can be customized or deleted to suit your needs. You can also add your own preset messages to the list.

To edit a preset message:

- Press > Messaging > Text Messaging > Preset Messages. (The list of preset messages is displayed.)
- 2. Select the preset message you want to edit.
- 3. Press Edit (left softkey).
- 4. Use your keypad to edit the selected message and press Save (left softkey).

To delete a preset message:

- Press ⇒ > Messaging > Text Messaging > Preset Messages. (The list of preset messages is displayed.)
- 2. To edit or delete a preset message, highlight it and press Options (right softkey).
- 3. Select Delete to delete the selected message.

To add a new preset message:

- 1. Press > Messaging > Text Messaging > Preset Messages.
- 2. Press Create New (left softkey).
- 3. Use your keypad to edit the selected message and press Save (left softkey).

Your new message is added to the beginning of the list.

SMS Voice Messages

You can customize the way you use SMS Voice messages. You can set your SMS Voice messages to always play in speakerphone mode. You can also set your phone to add a name to each SMS Voice message.

To set your SMS Voice messages to play in speakerphone:

- 1. Press > Messaging > Settings > Voice SMS.
- 2. Highlight Speaker Phone and then press .
- 3. Select On.

To assign a name to your SMS Voice messages:

- 1. Press > Messaging > Settings > Voice SMS.
- 2. Highlight From Name and then press .
- 3. Use your key pad to enter the name you want to attach to your SMS Voice messages.
- 4. Press Save (left softkey).

BETA DRAFT

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Calendar, Voice Records, etc., when you are in an airplane or in any other area where making or receiving phone calls, Walkie-Talkie calls, or using data services is prohibited. When your phone is in Airplane Mode, it cannot send or receive any phone calls, Walkie-Talkie calls, or access online information.

To set your phone to Airplane Mode:

- 1. Press > Settings/Tools > Settings > Others > Airplane Mode.
- 2. Select On, Off, or On at Power Up and press .

While in Airplane Mode, your phone's standby screen displays **more and No Service**.





A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device connects via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your wireless service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing and the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

- 1. Press > Settings/Tools > Settings > Others > TTY.
- 2. If TTY is on, press Enable (left softkey).

If TTY is on, press Disable (left softkey).

Note:	In TTY Mode, your phone displays the TTY access icon.
	If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

WARNING	911 Emergency Calling Sprint recommends that TTY users make emergency calls by other means, including Telecommunications. Relay Services (TRS) and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.
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BETA DRAFT

Phone Setup Options

Shortcuts

Your phone offers you the option of assigning shortcuts to favorite or often-used functions. Pressing the navigation keys up, down, left, or right in standby mode launches your designated shortcuts.

Note:	You also can assign the One-Touch Walkie-Talkie option to the	
	Walkie-Talkie button from this menu. See "Enabling One	
	Touch Walkie-Talkie" on page 92 for a description of the	
	settings.	

To assign your shortcuts:

- Press > Settings/Tools > Settings > Display > Assign Keys.
- 2. Select the navigation key direction and press .
- Select the desired shortcut and press Select (left softkey).

Tip: You can choose to show or hide the navigation keys on you screen. Go to () > Settings/Tools > Settings > Display > Foreground >Navigation Key Display and select Hide or Show.	
	Even if you hide the shortcuts, you can still use them by pressing the appropriate navigation key.

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether by pressing (, pressing any number key, or simply by opening the phone.

To set call answer mode:

- 1. Press > Settings/Tools > Settings > Others > Call Setup > Answer Options.
- 2. To select an option, highlight it and press 🖘.
 - Any Key allows an incoming call to be answered by pressing any key.
 - Auto automatically picks up incoming calls when connected to an optional hands-free car kit.
 Remember, your phone answers calls in Auto-Answer mode even if you are not present.
 - **Open** allows an incoming call to be answered by opening the phone.
 - **[Talk] Key** allows an incoming call to be answered only by pressing ^(C).

Calling Options

You can set up your phone to make dialing numbers even quicker and easier.

To set special options to making dialing easier:

- 1. Press 🐨 > Settings/Tools > Settings > Others > Call Setup.
- Select the calling option you want to use. (See below for a list of options.)
- 3. Follow the prompts to make your choice.
- 4. Press To save your settings.

Speed Dial	Allows you to dial entries using just one, two, or three key presses.
Abbreviated Dial	Allows you to dial numbers sharing the same beginning digits by dialing only the last four. You need to enter the first six digits you want to prepend – for example, the area code and prefix.

Auto Redial	Redials a number if a call did not connect as a result of network difficulties.
Auto Answer	Automatically picks up incoming calls when connected to an optional hands-free car kit. (Auto-Answer picks up calls even if you are not present.)

Display Language

You can choose to display your phone's menus in English or in Spanish.

To assign a language for the phone's display:

- 1. Press > Settings / Tools > Settings > Others > Language.
- 2. Select English or Español and press .

Voice Guide

You can enable your phone to read aloud the main menu, your Settings submenu, your Contacts entries, and the digits you are entering.

To set your Voice Guide options:

- 1. Press > Settings/Tools > Settings > Others > Voice Guide.
- To select a read out option, highlight the field, and select On.
 - Main Menu Your phone reads aloud items on the main menu as you scroll through them.
 - Settings Your phone reads aloud items on the Settings submenus as you scroll through them.
 - Contacts Your phone reads aloud the names of your entries as you scroll through them.
 - **Digits** Your phone reads back each digit after you enter it.

Walkie-Talkie Settings

Your phone offers you ways to manage your Walkie-Talkie calls. You may want to consider these options.

- One Touch Walkie-Talkie lets you quickly access frequently used functions with a press of the Walkie-Talkie button.
- Talkgroup Silent controls whether you hear active Talkgroup calls.
- Talkgroup Area lets you define your Talkgroup area.

Enabling One Touch Walkie-Talkie

To enable One Touch Walkie-Talkie:

- 1. Press > Settings/Tools > Settings > Walkie-Talkie > One Touch Walkie Talkie.
- 2. Select Enable by pressing (a). (The Enable check box may already be selected.)
- 3. Highlight Assign To, press , and then select one of these options.
- Last Call allows you to call the last Walkie-Talkie call you made.
 - Quick Walkie Talkie allows you to call your Quick Walkie Talkie number.
 - **Call History** takes you to the Walkie-Talkie list in Call History.
 - Assign Number allows you call a specific number. (You are prompted to enter the number if you choose this option. You can also press Search [right softkey] and select Contacts or Call History to select a number to assign.)
- 4. Press Done (left softkey).

Silencing Talkgroup Calls

When you join a Talkgroup, you hear all the conversations among the different members. To mute the chatter, enable the Talkgroup Silent setting.

To set how your phone deals with Talkgroup calls:

Press > Settings/Tools > Settings > Walkie-Talkie > Talkgroup Silent > On or Off.

Setting Your Talkgroup Area

To set your Talkgroup area:

- 1. Press > Settings/Tools > Settings > Walkie-Talkie > Talkgroup Area.
- 2. Scroll and highlight one of the following options:
 - Wide Area to communicate with members inside and outside your Local Area.
 - Local to communicate only with members within your predefined community.
 - New Area to communicate with a custom set of members.
- 3. Follow the prompts to make your choice.
- 4. Press Save (left softkey).

Section 2C

Setting Your Phone's Security

In This Section

- Accessing Your Security Menu
- SIM Card Security
- Using Your Phone's Lock Feature
- Limiting Use of Your Phone
- Erasing Data
- Resetting Your Phone
- Security Features for Sprint Power Vision

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs. All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

- 1. Press > Settings/Tools > Settings > Security.
- 2. Enter your four-digit lock code.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or phone number. If neither of these works, call Sprint Customer Service.

Important: Except for making emergency calls, your phone does not function without the SIM card.

You can use your SIM card to store Contacts entries. When you first create an entry, it is stored in your phone. You can use your phone's SIM Manager to copy the entry to your SIM card. You can also copy entries from your SIM card to your phone. See "Using Your SIM Manager" on page 142 for more information.

SIM Card's PIN

You can protect access to your phone by using the SIM card's PIN (Personal Identification Number). When you enable SIM PIN, you must enter the PIN each time you power up the phone. You can change or disable the SIM PIN.

Turning SIM PIN On and Off

To turn SIM PIN on or off:

- Press > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select SIM PIN.
- 4. Select On or Off.
- 5. Enter the current SIM PIN.

Tip:	The default SIM PIN is 0000. Change your PIN to prevent
	fraudulent use of the SIM Card.

6. Press OK (left softkey).

Entering the PIN

To enter your PIN:

- 1. Turn on your phone.
- 2. When the SIM PIN screen appears, enter your SIM PIN.
- 3. Press OK (left softkey).

Important: If you enter your PIN incorrectly three times, your SIM card is blocked. See "Unblocking the PIN" on page 98.

Changing the PIN

Note: SIM PIN must be turned on in order to access this feature.

To change your PIN:

- 1. Press > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select SIM PIN Code.
- 4. Enter the current SIM PIN and press OK (left softkey).
- 5. Enter the new SIM PIN and press OK (left softkey).
- 6. Reenter the new SIM PIN to confirm.
- 7. Press OK (left softkey).

Unblocking the PIN

If you enter your PIN incorrectly three times, your SIM card is blocked. To unblock your SIM card, you must contact Sprint Customer Service to get a PIN Unblock Code (PUK). Follow their instructions for unblocking your SIM PIN

Important:	If you unsuccessfully enter the PUK code 10 times, your SIM card is permanently blocked and must be replaced. If this happens, you get a message to contact Sprint Customer Service. Except for making emergency calls, your phone does not function with a blocked SIM card.
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Locking Your Phone

Locking your phone secures it from unauthorized access. However, you can still receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers.

To lock your phone:

- 1. Press > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Lock Phone.
- Highlight Lock Now and press
 (To set your phone to lock the next time it is turned on, select Lock on Power Up and press
)

Unlocking Your Phone

To unlock your phone:

. From standby mode, press a navigation key.



Enter your lock code.

Changing the Lock Code

To change your lock code:

- 1. Press > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Lock Code.
- 4. Enter your new lock code.
- 5. Re-enter your new lock code.

Calling In Lock Mode

You can place calls to 911, Sprint Customer Service, and to your special numbers when in lock mode.

To place an outgoing call in lock mode:

To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press ^(C).

KeyGuard

Your phone's KeyGuard feature protects against activating keys accidentally. When you turn on KeyGuard, your phone requires you to press and hold 🖾 and the volume key before you can start using your phone. You can determine whether your phone activates KeyGuard or not, and how long the phone waits after you last use your phone before activating KeyGuard.

To enable or disable KeyGuard:

- 1. Press > Settings/Tools > Settings > KeyGuard.
- 2. Press 🗊 and then select Now, 1 min, 3 min, 5 min, or Off
- B

as desired.

Using Special Numbers

Special numbers are important numbers that you have designated as being "always available." You can call and receive calls from special numbers even if your phone is locked.

Your phone can store up to three special numbers. These numbers are stored separately from your Contacts entries, and the same numbers may appear in both your Contacts and your Special Numbers.

To add or replace a special number:

- 1. Press > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Special Numbers.
- 4. Select a location for your entry.
- 5. Enter the number and press Done (left softkey).



Limiting Use of Your Phone

Limiting use of your phone protects specific parts of your phone from unauthorized use. You determine what is offlimits to other users.

For example, you can set limitations before you loan your phone to someone, then turn the limitations off when you get your phone back.

You can limit access to Contacts, Sprint Power Vision Services, and Pictures. You can limit access to Contacts and data services. You can also restrict incoming and outgoing phone calls as well as Walkie-Talkie calls.

Limiting Access to Contacts

To limit access to your Contacts:

- 1. Press 🐨 > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Limit Use > Contacts.
 - Choose one of the following options and press Unlock clears all limitations.
 - Lock asks users to enter your lock code whenever they select Contacts.
 - View Only lets users view your Contacts, but asks them to enter your lock code before they edit them.

Limiting Web Access

To limit access to the Web:

- 1. Press > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Limit Use > Data.
- 4. Choose one of the following options and press 🖃:
 - Unlock clears all limitations.
 - Lock asks users to enter your lock code whenever they select Web or try to launch the browser.

Limiting Access to Pictures & Videos

To limit access to your pictures and videos:

- 1. Press 🐨 > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Limit Use > Pictures.
- 4. Choose one of the following options and press 🖃 :
 - Unlock clears all limitations.
 - Lock asks users to enter your lock code whenever
 - they select Pictures.

Limiting Outgoing Calls

To limit outgoing calls:

- 1. Press 🐨 > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Limit Use > Restrict Outgoing Calls.

- 4. Choose one of the following options and press 🖘:
 - All stops all outgoing calls.
 - None allows all calls.
 - Except Contacts allows outgoing calls only to people in the Contacts list.

Limiting Incoming Calls

To limit incoming calls:

- 1. Press 🐨 > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Limit Use > Restrict Incoming Calls.
- 4. Choose one of the following options and press 🗐:
 - All stops all incoming calls.
 - None allows all calls.
 - Except Contacts allows incoming calls only from people in the Contacts list.

Limiting Walkie-Talkie Calls

To limit Walkie-Talkie calls:

- 1. Press 🖘 > Settings/Tools > Settings > Security.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select Limit Use > Restrict Walkie-Talkie.
- 4. Choose one of the following options and press 🖘:
 - All stops all Walkie-Talkie calls.
 - None allows all Walkie-Talkie calls.

Erasing Data

You can use your phone's Security menu to erase all entries in your Contacts, all items in My Content, all voice record, all items in Pictures, or all messages from your phone.

To erase all items of a certain type:

- 1. Press 🐨 > Settings/Tools > Settings > Security
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select the type of item you want to erase.
- 4. If you are sure you wish to erase all these items, press Yes (left softkey).

Resetting Your Phone

You can reset some or all of your settings to their factory or service defaults.

- Browser Erases your browser history, Bookmarks, cookies, recent lists, auto-complete text, and URLs.
- Favorites Restores all Favorites to their factory defaults.
- Personal Dictionary Restores all your Personal Dictionary to its factory defaults.
- All Setting Restores all phone settings to their factory defaults.
- Walkie-Talkie Service Allows Sprint Customer Service to reset your Walkie-Talkie service in the event of a security or provisioning issue.
- Reset Phone Deletes all items in Contacts, My Content, Voice Records, Pictures, and Messages, and resets Walkie-Talkie Services.

To reset your phone:

- 1. Press > Settings/Tools > Settings > Security > Reset Settings.
- 2. Enter your lock code. (The Security menu is displayed.)
- 3. Select the option you want.
- 4. If you are sure you wish to reset your phone, press Yes (left softkey).

Security Features for Sprint Power Vision

Enabling and Disabling Sprint Power Vision Services

You can disable Sprint Power Vision services without turning off your phone; however, you will not have access to all Sprint Power Vision services, including Web and messaging. Disabling Sprint Power Vision will avoid any charges associated with Sprint Power Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable Sprint Power Vision services again at any time.

To enable or disable Sprint Power Vision services:

- 1. Press > Settings/Tools > Settings > Data > Data.
- 2. Select Off to disable or On to enable.

Net Guard

The Net Guard option prompts you each time you connect to Sprint Power Vision. When you access the browser, a screen is displayed with two choices:

 Connect to Sprint Power Vision once. (You will be prompted again the next time you sign in.)

• Always Auto-Connect to Sprint Power Vision from now on without being prompted.

You can change your Net Guard settings at any time.

To change your Net Guard settings:

- 1. Press > Settings/Tools > Settings > Data > Net Guard.
- 2. Select Off or On.

Update Vision Profile

Your data profile manages your user name and login information and allows you to connect to the Sprint Power Vision Network. It may be necessary to update your profile to maintain peak efficiency.

To update your profile:

Press > Settings/Tools > Settings > Data
 > Update Vision Profile.

Your phone will connect to the browser and update your data profile. When the update is finished, the phone returns to standby mode.

Controlling Your Roaming Experience

In This Section

- Understanding Roaming
- Setting Your Phone's Roam Mode
- Using Call Guard
- Using Data Roam Guard

Roaming is the ability to make or receive phone calls when you're off the Nationwide Sprint PCS Network. Your new ic902 by Motorola works anywhere on the Nationwide Sprint PCS Network and allows you to roam on other networks where we've implemented roaming agreements with other carriers. (Nextel Walkie-Talkie calls are allowed anywhere on the Nextel National Network.)

This section explains how roaming works as well as special features that let you manage your roaming experience.

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Nationwide Sprint PCS Network. Any time you are roaming, the phone displays the roaming icon (R).

Tip:	Remember, when you are using your phone off the Nationwide Sprint PCS Network, always dial numbers using
	11 digits (1 + area code + number).

Note:	Unless your service plan includes roaming, you will pay a
	higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint PCS Network. However, you may not be able to access certain features, such as the browser or Messaging.

Note: If you're on a call when you leave the Nationwide Sprint PCS Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint service is available, turn your phone off and on again to reconnect to the Nationwide Sprint PCS Network.

Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint PCS Network, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

- 1. Dial 1 + area code + your phone number.
- 2. When you hear your voicemail greeting, press 🔄.
- 3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint PCS Network, voicemail notification will resume as normal.

Setting Your Phone's Roam Mode

Your phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings to control your roaming experience.

To set your phone's roam mode:

- 1. Press 🐨 > Settings/Tools > Roaming > Set Mode.
- 2. To select an option, highlight it and press 🖘.
 - Sprint Only allows you to access the Nationwide Sprint PCS Network only and prevents roaming on other networks.
 - Automatic seeks Sprint service. When Sprint service is unavailable, the phone searches for an alternate system.
 - Roaming Only forces the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.

Using Call Guard

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint PCS Network: the on screen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint PCS Network.)

To turn Call Guard on or off:

- 1. Press > Settings/Tools > Roaming > Call Guard.
- 2. Highlight On or Off and press .

Note: Speed dialing is not available when you are roaming with Call Guard enabled.

If the Call Guard feature is set to On, you need to take extra steps to make and receive roaming calls.

To place roaming calls with Call Guard on:

- From standby mode, dial 1 + area code + the seven-digit number and press . (A message is displayed, informing you that you're making a roam call.)
- 2. Press Yes (left softkey) to place the call.

To answer incoming roaming calls with Call Guard on:

- 1. Press C. (A message is displayed, notifying you that roaming charges apply.)
- 2. Press Yes (left softkey) to place the call.

Using Data Roam Guard

Data Roam Guard makes it easy to manage roaming charges incurred when accessing the Web through data services. Whenever you are outside the Nationwide Sprint PCS Network, Data Roam Guard alerts you to this and asks you whether you want to continue using the Web. (This additional step is not required when you connect to the Web while on the Nationwide Sprint PCS Network.)

To turn Data Roam Guard on or off:

- 1. Press > Settings/Tools > Settings > Roaming > Data Roam Guard.
- 2. Highlight Always Ask or Never Ask and press 🖘.

Managing Call History

In This Section

- Viewing Call History
- Phone Call History Options
- Walkie-Talkie Call History Options
- Erasing Call History

Call History keeps track of incoming and outgoing phone calls, missed phone calls, Walkie-Talkie calls, and Call Alerts. This section guides you through accessing and making the most of your Call History.

Viewing Call History

Call History makes returning phone and Walkie-Talkie calls, and responding to Call Alerts fast and easy. It lists the last 20 numbers (or Contacts entries) of phone calls you have made, received or missed. Call History also lists Walkie-Talkie calls, Group Walkie-Talkie calls, Talkgroup calls, Call Alerts, and Private Direct Talk calls.

Call History lists are continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Your phone tracks and displays the call histories of phone calls, Walkie-Talkie calls, and Call Alerts differently.

Call History only records calls that occur while the phone is turned on. If a phone or Walkie-Talkie call is received while your phone is turned off, it does not appear in Call History.

Tip: You can also access Walkie-Talkie call history by pressing > Walkie-Talkie > WLK-TLK Contacts > Call History. Your phone displays a filtered Call History list that only contains Walkie-Talkie numbers.

Viewing the Call History of Phone Calls

Note: If you return a phone call from the voicemail menu, it does not appear in your phone's Outgoing Calls list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list. To view Call History entries for phone calls:

- 1. Press 📼 > Call History.
- Sroll left or right to select All Calls, Missed Calls, Incoming Calls, or Outgoing Calls. Your phone calls are displayed in reverse chronological order.
- 3. To view additional details about a call, press 🖘.

If the caller is listed in your Contacts, your phone displays the name, number and time/date when the call occurred. Press 🕄 to view the Contacts entry.

If the caller is not listed in your Contacts, your phone only displays the number and time/date when the call occurred.

Viewing the Call History of Walkie-Talkie Calls and Call Alerts

Your phone tracks Walkie-Talkie calls, Group Walkie-Talkie calls, Talkgroup calls, and Call Alerts in the All Calls and Walkie-Talkie lists. They are identified by the following icons.



Like all items in the Call History lists, they remain listed until you delete them or until they reach the end of the list.

Note:	The Walkie-Talkie list contains outgoing, incoming, and missed Walkie-Talkie calls as well as sent and received Call Alerts.

You cannot view Walkie-Talkie calls or Call Alerts on the Missed Calls, Incoming Calls, or Outgoing Calls lists. These only contain phone calls.

To view Walkie-Talkie calls on the All Calls list:

Press > Call History and scroll to All Calls. The calls are listed in reverse chronological order, with Walkie-Talkie calls and Call Alerts mixed in with the phone calls.

To view Walkie-Talkie calls on the Walkie-Talkie list:

Press > Call History and scroll to Walkie-Talkie. Your Walkie-Talkie calls and Call Alerts are displayed in reverse chronological order.

To view details about a Walkie-Talkie call or Call Alert:

- Press > Call History and scroll to All Calls or Walkie-Talkie Calls.
 - . Scroll through the calls listed and highlight the
 - item you want contact information on.

3. To view additional details about a call, press 🗐.

If the caller is listed in your Contacts, your phone displays the name, number and time/date when the call occurred. Press (a) to view the Contacts entry.

If the caller is not listed in your Contacts, your phone only displays the number and time/date when the call occurred. If the caller sent you their contact information, press your right navigation key to view it.

Note: The All Calls and Walkie-Talkie lists also display Private Direct Talk calls. However, in the case of Private calls, the call detail contains the wireless phone number, not the Walkie-Talkie number.

Phone Call History Options

This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By highlighting a Call History entry and pressing **Options** (right softkey), you can select from the following options:

- Send Message to send a text message to the number.
- Save to save the number if it is not already in your Contacts. This option only appears when the caller is not listed in Contacts. (See "Saving a Phone Number From Call History" on page 120.)
- View Contact to view the Contacts entry for the number. This option only appears when the caller is listed in Contacts.
- Delete to delete the entry.
- **Delete All** to erase all the entries in the Call History list you are viewing.
 - Select Multiple to select multiple entries.
- Hide My Number to hide your Caller ID number for the next call.
- **Prepend** to add numbers to the beginning of the selected number.

Making a Phone Call From Call History

To place a phone call from Call History:

- 1. Press 🐨 > Call History.
- 2. Sroll left or right to select All Calls, Incoming Calls, Outgoing Calls, or Missed Calls.
- 3. Use your navigation keys to scroll to a Call History entry and press .

Saving a Phone Number From Call History

Your phone can store up to 900 numbers or electronic addresses. Individual Contacts entries can contain up to five separate phone numbers, a Walkie-Talkie number, an email address, and a Web address. (For more information, see "Using Contacts" on page 126.)

To save a phone number from Call History:

- 1. Select a Call History entry and press **Options** (right softkey).
- 2. Select Save and press .
- Select As New Entry to create a new Contacts entry.
 or –
 Coloct To Existing Entry and then early to the entry weights.

Select **To Existing Entry** and then scroll to the entry you want to save the number to.

- 4. Press 🖾.
- 5. Use the keypad to complete or edit the Contacts entry and press Save (left softkey).

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

- 1. Select a Call History entry and press **Options** (right softkey).
- 2. Select Prepend.
- Enter the prefix and press [●].
 or –

Press **Options** (right softkey) and then select **Save** to save the amended number to your Contacts.

Walkie-Talkie Call History Options

After viewing a Walkie-Talkie call in the All Calls or Walkie-Talkie lists, you can select from the following options:

- View Contact to view the Contacts entry of the caller. This option only appears when the caller is listed in Contacts.
- Save to save information from a Walkie-Talkie call. This option only appears when the caller is not listed in Contacts. (See "Saving Walkie-Talkie Information From Call History" on page 124.)
- Send via WLK-TLK to send contact information to the Walkie-Talkie caller. (See "Sending Contact Information" on page 51 for more details.)
- Delete to delete the entry.
- **Delete All** to erase all the entries in the Call History list you are viewing.
- Select Multiple to select multiple entries.

Note: To send a Call Alert from Call History, see "Using Call Alerts" on page 67.

Your phone offers different options after viewing Private Direct Talk calls.

Making a Walkie-Talkie Call From Call History

To place a Walkie-Talkie call from Call History:

- 1. Press > Call History and scroll to All Calls or Walkie-Talkie Calls.
- 2. Scroll through the calls listed, highlight the Walkie-Talkie number you want to call.
- 3. Press and hold the Walkie-Talkie button and speak.

Note:	You cannot make Walkie-Talkie calls from Call History to
	entries with insufficient information.

Saving Walkie-Talkie Information From Call History

To save Walkie-Talkie information from Call History:

- Press > Call History and scroll to All Calls or Walkie-Talkie Calls.
- 2. Scroll through the calls listed, highlight the Walkie-Talkie call you want to save to Contacts, and then press **Options** (right softkey).
- 3. Select Save and press .
- 4. Select Add New Entry to create a new Contacts entry - or -

Select **To Existing Entry** and then scroll to the entry you want to save the number to.

5. Use the keypad to complete or edit the Contacts entry and press Save (left softkey).

After you have saved the number, the new Contacts entry is displayed.

You can erase individual Call History lists or all of them at one time.

To erase Call History:

- 1. Press > Call History and scroll to Erase Call History.
- 2. Select the list you want to erase.
- 3. If you are certain you want to erase the list, press Yes (left softkey).

– or –

Press No (right softkey) to return to the previous menu.

Using Contacts

In This Section

- About Contacts
- Finding Contacts Entries
- Creating a Contacts Entry
- Contacts Entries for Walkie-Talkie Groups and Talkgroups
- Managing Your Contacts
- Using Your SIM Manager
- Dialing Sprint Services

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your time when you are trying to connect with the important people in your life.

About Contacts

Your phone can store up to XXX numbers or electronic addresses. Individual Contacts entries can contain up to five separate phone numbers, a Walkie-Talkie number, an email address, and a Web address.

The total capacity (numbers and electronic addresses) is XXX, meaning that if each Contacts entry has only one number or electronic address, you have space for XXX Contacts entries.

Each number or electronic address you add to an individual entry reduces the remaining amount of available entries. For example, if you create 100 entries, each with three numbers for a total of 300 numbers, you only have space remaining for 600 entries with one number (or electronic address) each.

Each Contacts entry may contain:

- A name The name of the person or organization whose contact information is stored in the entry. It is not required; you can create and store Contacts entries without a name.
- A number or electronic address Each Contacts entry must contain a number or an electronic address. This may be a phone number, Walkie-Talkie number, email address, or Web address.
- A speed dial number When you store a phone number, it is assigned a speed dial number. You can accept the default speed dial number or change it.
- A ringer You can assign a ringer to each entry. This is the sound your phone makes when you receive a call from any of the phone numbers stored in the entry.