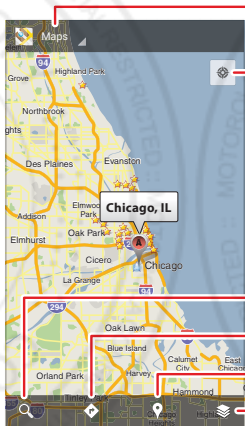


## LOCATION

where you are, where you're going

### GOOGLE MAPS™

Find it: Apps (☰) >  Maps



Select a map or navigation view.

Center the map on my location.

Touch Menu (☰) for map options.

Search maps.


Get **Directions**.

Find nearby **Places**.

Add **Layers** of information to map view.

Google Maps offers powerful, user-friendly mapping technology and local business information—including business locations, contact information, and driving directions.

For help, touch Menu (☰) > **Help**.

**Tip:** Want to know what's in your immediate area? Try Google Places™. Touch Apps (☰) >  **Maps**, touch the **Maps** view control in the upper-left, then touch **Places** to see listings for restaurants, cafes, bars, and more based on your current location.

### GOOGLE MAPS™ NAVIGATION

Google Maps Navigation is a complete GPS navigation system with voice guidance that shows you the way.

Find it: Apps (☰) >  **Maps** > **Maps** > **Navigation**

Follow the prompts to speak or type your destination.

For more information, go to [www.google.com/mobile/navigation](http://www.google.com/mobile/navigation).

### GOOGLE LATITUDE™




See where your friends and family are on Google Maps. Plan to meet up, check that your parents got home safely, or just stay in touch.

Don't worry, your location is not shared unless you agree to it. You need to join Google Latitude, and then invite

**Note:** The map image you see may be a little different.

your friends to view your location or accept their invitations.

To get started, touch Apps  >  **Maps** > **Maps** > **Join Latitude**. Then:

- To **start** Google Latitude, touch Apps  >  **Maps** > **Maps** > **Latitude**.
- To **add** friends, touch **FRIENDS LIST** > .
- To **remove** friends, touch **FRIENDS LIST**, touch a friend in your list, then touch **Remove this friend**.
- To **turn off** Google Latitude, touch your Latitude name tag in map view, then touch **Edit privacy settings** > **Sign out of Latitude**.

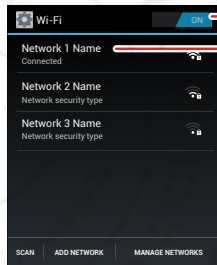
## WIRELESS

*lose the wires*

### QUICK START: WIRELESS

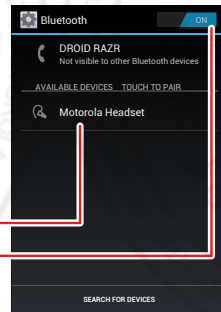
Connect your phone to fast Wi-Fi networks or Bluetooth® devices.

To connect, touch Apps  > **Settings** > **WLAN** or **Bluetooth**.



Turn Wi-Fi power on & off.

Connect to this network.







Connect to this device.

Turn Bluetooth power on & off.

## WI-FI NETWORKS


### TURN WI-FI POWER ON OR OFF

**Turn on:** Touch Apps  > **Settings**, then touch or drag the **WLAN** power  switch to the right to turn it on.

**Turn off:** Touch Apps  > **Settings**, then touch or drag the **WLAN** power  switch to the left to turn it off.



**Note:** To extend battery life, turn off Wi-Fi power when not in use.


### WI-FI SEARCH & CONNECT

When Wi-Fi is **on**, the Wi-Fi in range indicator  appears in the status bar when a network is available.


Drag down the status bar and touch the **Wi-Fi networks available** notification to select and connect to a network.

To search for a network when Wi-Fi is **off**:

- 1 Touch Apps  > **Settings** > **WLAN**.
- 2 Touch or drag the **WLAN** power  switch to the right to turn on and scan. If Wi-Fi power is already on, touch **SCAN**. Your phone lists the networks it finds within range.

**Tip:** To see your phone's MAC address or other Wi-Fi details, touch Menu  > **Advanced**.

- 3 Touch a network to connect. If necessary, enter **Network SSID**, **Security**, and **Password**, and touch **Connect**.

When your phone is connected to the network, the Wi-Fi connected indicator  appears in the status bar.

**Tip:** When you are in range and Wi-Fi power is on, you will automatically reconnect to available networks you've connected to before.

### WI-FI MODES

For those who like to get a bit more technical, your phone supports the following Wi-Fi modes: 802.11 b, g, n.

## BLUETOOTH® HANDSFREE DEVICES

### TURN BLUETOOTH POWER ON OR OFF

**Turn on:** Touch Apps  > **Settings**, then touch or drag the **Bluetooth** power  switch to the right to turn it on.

**Turn off:** Touch Apps  > **Settings**, then touch or drag the **Bluetooth** power  switch to the left to turn it off.

**Note:** To extend battery life, turn off Bluetooth power when not in use.




### CONNECT NEW DEVICES

**Note:** This feature requires an optional accessory.

To connect with a new device, you need to pair with it. You only need to do this once for each device—to connect again, just turn on the device.

- 1 Make sure the device you are pairing with is in discoverable mode.

**Note:** Refer to the guide that came with the device for details.

- 2 Touch Apps  > **Settings** > **Bluetooth**.
- 3 Touch or drag the **Bluetooth** power  switch to the right to turn on and scan. If Bluetooth power is already on, touch **SEARCH FOR DEVICES**.
- 4 Touch a device to connect.
- 5 If necessary, touch **OK**, or enter the device passkey (like **0000**) to connect to the device. When the device is connected, the Bluetooth connected indicator  appears in the status bar.

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

### RECONNECT DEVICES

To automatically reconnect your phone with a paired device, simply turn on the device.



To manually reconnect your phone with a paired device, touch the device name in the **AVAILABLE DEVICES** list.

### DISCONNECT DEVICES

To automatically disconnect your phone from a paired device, simply turn off the device.

To manually disconnect your phone from a paired device, touch the device name in the devices list, then touch **OK**.


### CHANGE DEVICE NAME

Touch Apps  > **Settings** > **Bluetooth**, turn Bluetooth power on, then touch Menu  > **Rename phone**. Enter a name and touch **OK**.

### MOTOPRINT


Print email, documents, pictures, and contacts directly to shared printers on a Wi-Fi network—no printer drivers necessary. MOTOPRINT automatically discovers networked printers for you. You can even save your favorite printers for future use.

### PRINT A DOCUMENT OR FILE

To print something from the **Email**, **Quickoffice**, or **My Gallery** apps, open it and touch **Print** or  > **Print**.

To print something directly from the **MOTOPRINT** app, touch Apps  >  **MOTOPRINT**, then select a document type and follow the on-screen instructions.

### ADD A PRINTER

Open the document or file you want to print, then touch Menu  > **Print** > **Find printers** (home) or select an advanced search option (work).

## MEMORY CARD & FILE MANAGEMENT

*copy photos, music, and more*

### DOWNLOAD REMOTE FILES

Use MotoCast to download documents and files from your computer to your phone.

**Find it:** Apps  >  **My Files** > **MotoCast Computers**

For more information about using MotoCast, see “**MOTOCAST**” on page 24.

### MICROSD MEMORY CARD

**Note:** Your photos, videos, and other files are automatically stored in your phone’s internal memory. You can set individual applications (camera, camcorder, etc.) to store files on a microSD card. To install a microSD card, go to “**ASSEMBLE & CHARGE**” on page 3.

**Tip:** To move media from internal memory to a microSD card, touch Apps  > **Settings** > **Storage** > **Manage internal storage**.


### DELETE OR SHARE FILES ON YOUR PHONE

**Find it:** Apps  >  **My Files** > **Internal phone storage** or **SD card**

Touch a file or folder to open, then touch and hold a file to **Delete** or **Share**.

### REMOVE OR FORMAT A MICROSD CARD

**Note:** Do not remove a microSD card while your phone is using it or writing files on it.

Before you remove or format a microSD card you need to unmount it. Touch Apps  > **Settings** > **Storage** > **Unmount SD card**.


To format a microSD card, touch **Format SD card**.

**Warning:** All data on the microSD card will be deleted.

### USB CONNECTION

You can connect your phone to a computer with a USB cable.

**Note:** The first time you use a USB connection, your computer may indicate that drivers are being installed. Follow any prompts you see to complete the installation. This may take a few minutes.

**1** With your phone showing the home screen, connect a Motorola micro USB data cable from your phone’s micro USB port to a USB port on your computer. Your phone should show  in the status bar.

**Note:** Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer.

**2** Drag and drop files between your computer and phone folders. When you’re done, use “Safely

Remove Hardware” before disconnecting the USB cable.

**Note:** You can't use files on an installed microSD memory card while your phone is connected to the computer.

## TOOLS

*stay on top of things*

### CALENDAR

**Find it:** Apps (☰) >  **Calendar**

Your calendar events can be viewed in different ways:

Touch the date, then touch

**Day, Week, Month, or Agenda.**

When you highlight an event, more details appear.

**Tip:** To add a calendar widget to your home screen, touch Apps (☰) > **Widgets**, touch and hold **Calendar**, then drag it to a spot on the home screen panels.

### ADD CALENDAR EVENTS

From any view, touch Menu (☰) > **New event**. Enter the event start time and other details. You can even set a reminder so you don't forget about the event. (When you set the reminder time to **0 minutes**, it plays at the event start time.)



**Tip:** Reminders will play only if you've selected a notification ringtone (see "**RINGTONES**" on page 34).

When you finish entering event details, touch **Save**.


## MANAGE CALENDAR EVENTS

To edit an event, touch and hold it, then touch **Edit event**. When you're done, touch **Save**.


To delete an event, touch and hold it, then touch **Delete event**.

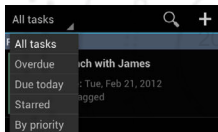
## TASKS

**Find it:** Apps  >  **Tasks**

To add a task, touch .



From the tasks main screen, touch **All tasks** to view your tasks by due date, priority, and more.

**Tip:** To add a tasks widget to your home screen, touch Apps  > **Widgets**, touch and hold **Task**, then drag it to a spot on the home screen panels.



## CALCULATOR

**Find it:** Apps  >  **Calculator**


To switch between basic and advanced functions, touch Menu  > **Advanced panel** or **Basic panel**. To clear history, touch Menu  > **Clear history**.

## ALARM CLOCK

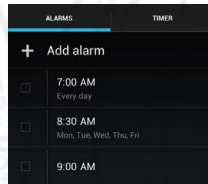
**Find it:** Apps  >  **Alarm & Timer**

To turn on an alarm, touch the check box.

When an alarm sounds, select **Dismiss** to turn it off or touch the screen to snooze for five minutes.

To add an alarm, touch ,

then enter alarm details. To enable or disable an alarm, touch the check box.





## ACCESSIBILITY


See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

**Note:** For general information, accessories, and more, visit [www.motorola.com/accessibility](http://www.motorola.com/accessibility)

## CALLER ID

Assign a unique ringtone to a contact—touch  **People**, touch a contact, then touch Menu  > **Set ringtone**.

## VOLUME & VIBRATE


Choose volume and vibrate settings that work for you. Touch Apps  > **Settings** > **Sound**:

- **Volume:** Touch **Volumes** and use the sliders.
- **Vibrate:** Select **Vibrate and ring** to feel your phone ring.


## ZOOM

Get a closer look. To zoom in, touch the screen with two fingers and then slide them apart. To zoom out, slide your fingers together.

## DISPLAY BRIGHTNESS

Set a brightness level that works for you. Touch Apps  > **Settings** > **Display** > **Adjust brightness level**. Make sure that **Automatic brightness** is unchecked so you can set your own level.

## TOUCHSCREEN & KEYS



All these touch features are great, and sometimes it's nice to hear or feel your touches too. Touch Apps  > **Settings** > **Sound**:

- **Touchscreen:** To hear screen touches (click), select **Touch sounds**.
- **Keys:** To feel key touches (vibrate), select **Vibrate on touch**.
- **Screen lock:** To hear when you lock/unlock the screen (click), select **Screen lock sound**.

## MESSAGES



From a simple text message to IM, email, and more. Create, send, and receive messages.


**Find it:** Apps  >  **Messaging**

And to make text entry even easier, you can use features like auto-correct, auto-punctuate, and auto-capitalization—touch Apps  > **Settings** > **Language & input**, then touch  next to **Motorola input**.

## APPS

Want more? No problem. Mobile Market™ provides access to thousands of apps, and many provide useful accessibility features.

**Find it:** Apps  >  **Mobile Market**

Select a category or touch Search  to find the app you want.





**Tip:** Choose your apps carefully, from trusted sites like **Mobile Market**, as some may impact your phone's performance.


## MANAGEMENT

*stay in control*


### SMART ACTIONS

Tired of doing the same tasks over and over again? Let smart actions do them for you. You can create rules to do things, like automatically dim the touch screen when the battery is low, set your ringer to vibrate at work, and set a different wallpaper at home.

**Find it:** Apps  >  **Smart Actions**

For more information, open the Smart Actions app and touch Menu  > **Help**.

### WIRELESS MANAGER

**Find it:**  > **Settings**, then go to the **WIRELESS & NETWORKS** section

Manage all your wireless connections: Wi-Fi, Bluetooth®, mobile data, airplane mode, & mobile hotspot.

### AIRPLANE MODE


Use airplane mode to turn all your wireless connections off—useful when flying. Press and hold the Power key > **Airplane mode**.

**Note:** When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or

Bluetooth back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region's emergency number can still be made.

## NETWORK


You should not need to change any network settings. Contact your service provider for help.

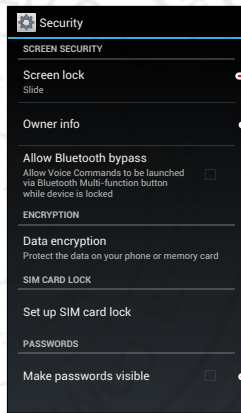
Touch Apps  > **Settings** > **More...** > **Mobile networks** to see network settings options.

## SECURITY

*help keep your phone safe*

### QUICK START: SECURITY

**Find it:** Apps  > **Settings** > **Security**





Select & set up a screen lock method.

Enter text to appear on the lock screen.

See the passwords you enter.


## SCREEN LOCK

To prevent accidental touches, you can make the screen lock when it goes to sleep. Touch  > **Settings** > **Security** > **Screen lock**, then select the lock type:

- **None**—turn off the screen lock.
- **Slide**—flick  to the right to unlock.
- **Pattern**—draw a pattern to unlock.
- **PIN**—enter a numeric PIN to unlock.
- **Password**—enter a password to unlock.

**Note:** You can make emergency calls on a locked phone (see “**EMERGENCY CALLS**” on page 15). A locked phone still rings, **but you need to unlock it to answer.**

## LOCK PATTERN

To set the lock pattern, touch Apps  > **Settings** > **Security** > **Screen lock** > **Pattern**.

Follow the instructions to draw your lock pattern.

When prompted, draw the pattern to unlock the phone.


## PIN LOCK

To set a PIN, touch Apps  > **Settings** > **Security** > **Screen lock** > **PIN**.

Enter a numeric PIN, then confirm it.

When prompted, enter the PIN to unlock the phone.


## PASSWORD LOCK

To set the password, touch Apps  > **Settings** > **Security** > **Screen lock** > **Password**.

Enter a password (up to eight characters), then confirm it.

When prompted, enter the password to unlock the phone.


## PERSONALIZE YOUR LOCK SCREEN

To change your timeout, touch Apps  > **Settings** > **Display** > **Sleep**. If you don't touch the screen or press any keys for the amount of time you select, the screen locks automatically.

## LOCK & UNLOCK

To lock your phone screen, do any one of these:

- Press the Power key.
- Let the screen time out (don't press anything).
- Switch off the power.

To unlock the phone screen, press the Power key, or touch Home . Or switch on the phone to see the unlock screen.

## FORGOT YOUR PATTERN, PIN, OR PASSWORD?

If you make five unsuccessful attempts to enter your lock pattern, you can touch **Forgot pattern** and enter the Gmail user name and password you set up as your main

Gmail account when you registered your device. You will then be able to create a new pattern and unlock your device.

If you forget your PIN or password, contact your service provider to have your device factory reset.

**Warning:** A factory reset will delete all data on your phone.

## RESET

To reset your phone to factory settings and erase all the data on your phone, touch Apps (⋮) > **Settings** > **Privacy** > **Factory data reset** > **Reset phone**.

**Warning:** All data on your phone will be deleted. (Nothing on the microSD memory card is deleted.)

## REMOTE WIPE A LOST OR STOLEN PHONE

Don't you just hate it when your life is on your phone and it all goes wrong? Lost, or even worse—stolen! If necessary, you can use your email account on a Microsoft® Exchange ActiveSync 2007 server to clear the personal data from your phone and an installed microSD memory card.

You need to be assigned permissions before you can remote wipe data from your phone and microSD card. Contact your IT system administrator for the information and permissions you need to perform the remote wipe procedure.

**Warning:** All downloaded apps and user data on your phone and microSD card will be deleted.

# TROUBLESHOOTING

*we're here to help*

## CRASH RECOVERY

In the unlikely event that your phone stops responding to touches and key presses, try a forced reboot—press and hold both the Power key and the down volume key for up to 10 seconds.

## SERVICE & REPAIRS

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## Battery Use & Safety

The following battery use and safety information applies to all Motorola mobile devices. If your mobile device uses a non-removable main battery (as stated in your product information), details related to handling and replacing your battery should be disregarded—the battery should only be replaced by a Motorola-approved service facility, and any attempt to remove or replace your battery may damage the product.

**Important:** Handle and store batteries properly to avoid injury or damage. Most battery safety issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

### DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't use tools, sharp objects, or excessive force to insert or remove the battery as this can damage the battery.**
- **Don't let the mobile device or battery come in contact with liquids.\*** Liquids can get into the mobile device's circuits, leading to corrosion.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.\*** High temperatures can cause the battery to swell, leak, or malfunction.
- **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

### DOs

- **Do avoid leaving your mobile device in your car in high temperatures.\***
- **Do avoid dropping the mobile device or battery.\*** Dropping these items, especially on a hard surface, can potentially cause damage.\*
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged in any of the ways listed here.**

\* **Note:** Always make sure that any battery, connector and compartment covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

**Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards.** Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram.

If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service center.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at [www.motorola.com/recycling](http://www.motorola.com/recycling)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



**Warning:** Never dispose of batteries in a fire because they may explode.

## Battery Charging

### Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

## Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit [www.motorola.com/products](http://www.motorola.com/products)

## Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction, and may be prohibited or restricted in certain areas—always obey the laws and regulations on the use of these products.

### **While driving, NEVER:**

- Type, read, enter or review texts, emails, or any other written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

### **While driving, ALWAYS:**

- Keep your eyes on the road.
- Use a handsfree device if available or required by law in your area.
- Enter destination information into a navigation device **before** driving.
- Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- End your call or other task if you cannot concentrate on driving.

Remember to follow the "Smart Practices While Driving" at [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only).

## Seizures, Blackouts & Eyestrain

To reduce eyestrain and avoid headaches, it is always a good idea to hold the screen a comfortable distance from your eyes, use in a well-lit area, and take frequent breaks. Some people may be susceptible to seizures or blackouts (even if they have never had one before) when exposed to flashing lights or light patterns, such as when playing video games, or watching videos with flashing-light effects.

Discontinue use and consult a physician if any of the following symptoms occur: seizures, blackout, convulsion, eye or muscle twitching, loss of awareness, or disorientation. If you or someone in your family has experienced seizures or blackouts, please consult with your physician before using an application that produces flashing-light effects on your mobile device.

## Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at [direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp) (in English only).

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## Children

**Keep your mobile device and its accessories away from small children.** These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

**Supervise access for older children.** Similar to a computer, if an older child does use your mobile device, you may want to monitor their access to help prevent:

- Exposure to inappropriate apps or content.
- Improper use of apps or content.
- Loss of data.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.





## Potentially Explosive Areas




Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries, unless it is a radio product type especially qualified for use in such areas and certified as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

## Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
 	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.

Symbol	Definition
	Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information.
	Do not use tools.
	For indoor use only.

## Radio Frequency (RF) Energy

### Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

### RF Energy Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved accessory (e.g. clip, holder, holster, case or arm band). If you do not use a body-worn accessory supplied or approved by Motorola, ensure that whatever product is used is free of any metal and that it positions the mobile device at least 2.5 cm (1 inch) away from the body.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: [www.motorola.com](http://www.motorola.com).



## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or health care facilities.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

### Medical Devices

If you have a medical device, including an implantable medical device such as a pacemaker or defibrillator, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

## Specific Absorption Rate (FCC & IC)

### YOUR MOBILE DEVICE MEETS FCC AND IC LIMITS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC) and Industry Canada (IC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the FCC and IC guidelines for your device model are listed below:

Head SAR	<Technology> <Band>, <Wi-Fi>, <Bluetooth>	0.41 W/kg
Body-worn SAR	<Technology> <Band>, <Wi-Fi>, <Bluetooth>	0.21 W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. Additional information can be found at [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth).

## Specific Absorption Rate (ICNIRP)

### YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands\*. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	<Technology> <Band> + <Wi-Fi> + <Bluetooth>	___ W/kg
Body-worn SAR	<Technology> <Band> + <Wi-Fi> + <Bluetooth>	___ W/kg

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. Additional information can be found at [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth).

\* The tests are carried out in accordance with [CENELEC EN50360] [IEC standard PT62209-1].

## European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:

CE0168

CE0168

[Only Indoor Use Allowed In France  
for Bluetooth and/or Wi-Fi]

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

For products that support Wi-Fi 802.11a (as defined in your product information): This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

The following gives an example of a typical Product Approval Number:

IMEI: 350034/40/3947219

CE0168

Type: MC2-41H14

Product  
Approval  
Number

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte) (in English only). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

## FCC Notice to Users

**The following statement applies to all products that bear the FCC logo on the product label.**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a (as defined in your product information): This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

## Software Notices

**Warning against unlocking the bootloader or altering a product's operating system software:** Motorola strongly recommends against altering a product's operating system, which includes unlocking the bootloader, rooting a device or running any operating software other than the approved versions issued by Motorola and its partners. Such alterations may

permanently damage your product, cause your product to be unsafe and/or cause your product to malfunction. In such cases, neither the product nor any damage resulting therefrom will be covered by warranty.

**Important FCC information:** You must not make or enable any changes to the product that will impact its FCC grant of equipment authorization. The FCC grant is based on the product's emission, modulation, and transmission characteristics, including: power levels, operating frequencies and bandwidths, SAR levels, duty-cycle, transmission modes (e.g., CDMA, GSM), and intended method of using the product (e.g., how the product is held or used in proximity to the body). A change to any of these factors will invalidate the FCC grant. It is illegal to operate a transmitting product without a valid grant.

## Location Services

The following information is applicable to Motorola mobile devices that provide location based functionality. Location sources can include GPS, AGPS and Wi-Fi.

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your mobile device can also use *Wi-Fi* signals to determine your approximate location, using information from known and available Wi-Fi networks.

## Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with location technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

## Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

## Navigation

The following information is applicable to Motorola mobile devices that provide navigation features.

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

## Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.  
**Note:** For information on how to backup or wipe data from your mobile device, go to [www.motorola.com/support](http://www.motorola.com/support)
- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.
- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorized access to your device.
- **Location-based information**—Mobile devices enabled with location based technologies such as GPS, AGPS or Wi-Fi, can transmit location-based information. See "Location Services" for more details.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Use & Care

To care for your Motorola mobile device, please observe the following:



### liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.



### drying

Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer, as this may damage the mobile device.



### extreme heat or cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).



### dust and dirt

Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.



### cleaning

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



### shock and vibration

Don't drop your mobile device.



### protection

To help protect your mobile device, always make sure that any battery, connector and compartment covers are closed and secure.

## Recycling

### Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at:

[www.motorola.com/recycling](http://www.motorola.com/recycling)



### Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## Software Copyright

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

## Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

## Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY, INC.

OSS Management  
600 North US Hwy 45  
Libertyville, IL 60048  
USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) (in English only) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please touch Apps (⋮) > Settings > About phone > Legal information

> **Open source licenses.** In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

## Service & Repairs

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support) where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## How to Obtain Service or Other Information

1. Please access and review the online Customer Support section of Motorola's consumer website prior to requesting warranty service.
2. If the Product is still not functioning properly after making use of this resource, please contact the Warrantor listed at the Motorola website or the contact information for the corresponding location.
3. A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine whether your Product requires service. You may be required to download, or otherwise obtain and accept software updates from Motorola or a Motorola Authorized

Repair Center. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support.

4. If the software update does not fix the problem, you will receive instructions on how to ship the Product to a Motorola Authorized Repair Center or other entity.
5. To obtain warranty service, as permitted by applicable law, you are required to include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) your address and telephone number. In the event the Product is not covered by the Motorola Limited Warranty, Motorola will inform the consumer of the availability, price and other conditions applicable to the repair of the Product.

**To obtain service or other information, please access and review the online Customer Support section of Motorola's consumer website at [www.motorola.com](http://www.motorola.com).**

## Motorola Mobility Inc. Limited Global Warranty Mobile Phones

### Who is Covered?

This Limited Warranty extends only to the first consumer purchaser of the Product, and is not transferable.

### What Does this Limited Warranty Cover?

Motorola Mobility Inc. or its subsidiaries' warranty obligations are limited to the terms and conditions set forth herein. Subject to the exclusions contained below, Motorola Mobility Inc. or its subsidiaries ("Motorola") warrant this Mobile Phone, and any in-box accessories which accompany such Mobile Phone ("Product") against defects in materials and workmanship, under normal consumer use, for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser, or the period of time required by the laws of the country where the Product is purchased, whichever is longer ("Warranty Period"). Repairs made under this Limited Warranty are covered for the balance of the original Warranty Period, or 90 days from the date of service, whichever is longer. Any upgrade to the original product will be covered only for the duration of the original Warranty Period. This Limited Warranty is only available in the country where the Product was purchased. Motorola may provide service outside the country of purchase, to the extent that it is possible and under the terms and conditions of the country of purchase.

This Limited Warranty applies only to new Products which are a) manufactured by or for Motorola as identified by the "Motorola" trademark, trade name, or logo legally affixed to them; b) purchased by consumers from an authorized reseller or distributor of Motorola Products; and c) accompanied by this written Limited Warranty.

### What Will Motorola Do?

If a covered defect or damage arises and a valid warranty claim is received within the applicable Warranty Period, Motorola, at its sole option, unless otherwise required by applicable law, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent replacement parts; or (2) exchange the Product with a replacement Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the original Product; or (3) refund the purchase price of any Products covered by the terms and conditions of this Limited Warranty.

Products, parts and supporting documentation provided to Motorola as part of the warranty process, shall become the property of Motorola, and may not be returned. When a replacement or refund is given, the Product for which the replacement or refund is provided must be returned to Motorola and shall become the property of Motorola.

### Exclusions (Products and Accessories)

**This warranty does not apply to:**

- (a) **Consumable parts**, such as batteries or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship. As with all batteries, the maximum capacity of the battery will decrease with time and use; this is not a defect. Only defective batteries and batteries that leak are covered by this warranty.
- (b) **Cosmetic damage**, including but not limited to scratches, dents, cracks or other cosmetic damage.
- (c) **Damage caused by use with non-Motorola products**. Defects or damage that result from the use of non-Motorola branded or certified Products, accessories or other peripheral equipment, including without limitation housings, parts, or software, are excluded from coverage.
- (d) **Damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes**; including but not limited to: (i) improper usage or operation (e.g. operating the Product outside their permitted or intended uses as defined by Motorola, including but not limited to as set forth by Motorola in the Products' User Manual, Quick Start Guide, Online Tutorials, and other documentation), improper storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. broken/bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product) (ii) contact with

liquids, water, rain, extreme humidity, heavy perspiration or other moisture; sand, food, dirt or similar substances (except for Products sold as resistant to such substances, but only to the extent the damage was not caused by incorrectly securing the phone's protective elements or subjecting the Product to conditions beyond its stated specifications or limits); (iii) use of the Products for commercial rental purposes; or (iv) external causes or acts which are not the fault of Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of God, are excluded from coverage.

(e) **Unauthorized Service or Modification.** Defects or damage resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way, including but not limited to tampering with or altering the software, by someone other than Motorola, or its authorized service centers, are excluded from coverage. Notwithstanding the foregoing, any Product which has had its bootloader unlocked, or whose operating system has been altered, including any failed attempts to unlock the bootloader or alter such operating system, is not covered by this warranty, regardless of whether such modifications are authorized, approved, or otherwise sanctioned by Motorola.

(f) **A product or part that has been modified in any manner without the written permission of Motorola.** Products that have been altered in any manner so as to prevent Motorola from determining whether such Products are covered under the terms of this Limited Warranty are excluded from coverage. The foregoing shall include but not be limited to (i) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; or (iii) broken seals or other evidence of tampering. Do not open the Product or attempt to repair the Product yourself; such conduct may cause damage that is not covered by this warranty.

(g) **Normal wear and tear or otherwise due to the normal aging of the Product.**

(h) **Defects, damages, or the failure of the Product due to any communication service or network you subscribe to or use with the Products.**

(i) **All software, including operating system software, third-party software, applications, and all other software of any kind.** Software distributed by Motorola is provided "AS-IS" and "AS AVAILABLE," "WITH ALL FAULTS" and without a warranty of any kind. The Limited Warranty does not apply to any non-Motorola product or any software, even if packaged or sold with the Motorola hardware, unless otherwise required by applicable local law.

(j) **Products that have been refurbished, reconditioned, or remanufactured,** except for Products repaired or replaced pursuant to the terms of this Limited Warranty.

If damage is outside the scope of warranty coverage, repair services may be available, but all costs associated with such out of warranty repair will be your responsibility.

## What Other Limitations are There?

- TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. NO ORAL OR WRITTEN REPRESENTATIONS MADE BY MOTOROLA OR ANY SELLER, RESELLER OR DISTRIBUTOR OF THE PRODUCTS, INCLUDING EMPLOYEES AND AGENTS THEREOF, SHALL CREATE ANY ADDITIONAL WARRANTY OBLIGATIONS, INCREASE THE SCOPE, OR OTHERWISE MODIFY IN ANY MANNER THE TERMS OF THIS LIMITED WARRANTY.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT AND ALL WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. WHERE SUCH STATUTORY OR IMPLIED WARRANTIES CANNOT LAWFULLY BE DISCLAIMED, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS LIMITED WARRANTY CONTAINED HEREIN AND THE REMEDIES OF REPAIR, REPLACEMENT, OR REFUND AS DETERMINED BY MOTOROLA IN ITS SOLE DISCRETION SHALL BE THE EXCLUSIVE REMEDY OF THE CONSUMER.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA DOES NOT WARRANT THAT THE OPERATION OF ANY PRODUCTS OR SOFTWARE COVERED UNDER THIS LIMITED WARRANTY WILL MEET YOUR REQUIREMENTS, WORK IN COMBINATION WITH ANY HARDWARE OR SOFTWARE APPLICATIONS OR THIRD PARTY SERVICES, BE UNINTERRUPTED, ERROR-FREE, OR WITHOUT RISK TO, OR LOSS OF, ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS CONTAINED THEREIN, OR THAT DEFECTS IN THE PRODUCTS OR SOFTWARE WILL BE CORRECTED.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT, TORT OR UNDER OTHER LEGAL THEORY (INCLUDING NEGLIGENCE), FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCTS, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS; LOSS OF BUSINESS; BUSINESS INTERRUPTION; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, OR CORRUPTION OF INFORMATION, DATA, SOFTWARE OR APPLICATIONS (INCLUDING ANY COSTS ASSOCIATED WITH RECOVERING, PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS STORED ON OR USED WITH MOTOROLA PRODUCTS, OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF ANY INFORMATION OR DATA STORED ON THE

PRODUCTS); OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS.

- SOME STATES OR JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR THE EXCLUSION OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR THE LIMITATION OR EXCLUSION OF DAMAGES FOR PERSONAL INJURIES CAUSED BY NEGLIGENCE, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE OR JURISDICTION.

- **DATA BACKUP:** ALL INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS, INCLUDING BUT NOT LIMITED TO PERSONAL CONTACTS, ADDRESS BOOKS, PICTURES, MUSIC AND GAMES WILL BE ERASED DURING THE REPAIR PROCESS, AND CAN NOT BE REINSTALLED BY MOTOROLA. TO AVOID LOSING SUCH INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS PLEASE CREATE A BACK UP BEFORE YOU DELIVER YOUR PRODUCT FOR WARRANTY SERVICE. REMOVE ANY CONFIDENTIAL, PROPRIETARY OR PERSONAL INFORMATION AND DISABLE ANY SECURITY PASSWORDS. YOU WILL BE RESPONSIBLE FOR REINSTALLING ALL SUCH INFORMATION, DATA, SOFTWARE, OTHER APPLICATIONS AND PASSWORDS. MOTOROLA AND/OR ITS AUTHORIZED SERVICE CENTERS ARE NOT RESPONSIBLE FOR THE LOSS OR MISUSE OF ANY DATA, FILES, CONTENT, APPLICATIONS AND PROGRAMS WHEN THE PRODUCT IS DELIVERED FOR WARRANTY SERVICE. YOUR PRODUCT OR A REPLACEMENT PRODUCT WILL BE RETURNED TO YOU AS YOUR PRODUCT WAS CONFIGURED WHEN ORIGINALLY PURCHASED, SUBJECT TO APPLICABLE SOFTWARE UPDATES. MOTOROLA MAY INSTALL OPERATING SYSTEM SOFTWARE UPDATES AS PART OF WARRANTY SERVICE THAT MAY PREVENT THE PRODUCT FROM REVERTING TO AN EARLIER VERSION OF THE OPERATING SYSTEM SOFTWARE. THIRD PARTY APPLICATIONS INSTALLED ON THE PRODUCT MAY NOT BE COMPATIBLE OR WORK WITH THE PRODUCT AS A RESULT OF THE OPERATING SYSTEM SOFTWARE UPDATE. MOTOROLA AND ITS AUTHORIZED SERVICE CENTERS ARE NOT RESPONSIBLE FOR THE LOSS OF, OR INABILITY TO USE, SUCH INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS.

- **WARNING AGAINST UNLOCKING THE BOOTLOADER OR ALTERING A PRODUCT'S OPERATING SYSTEM SOFTWARE:** MOTOROLA STRONGLY RECOMMENDS AGAINST ALTERING A PRODUCT'S OPERATING SYSTEM, WHICH INCLUDES UNLOCKING THE BOOTLOADER, ROOTING A DEVICE OR RUNNING ANY OPERATING SOFTWARE OTHER THAN THE APPROVED VERSIONS ISSUED BY MOTOROLA AND ITS PARTNERS. SUCH ALTERATIONS MAY PERMANENTLY DAMAGE YOUR PRODUCT, CAUSE YOUR PRODUCT TO BE UNSAFE AND/OR CAUSE YOUR

PRODUCT TO MALFUNCTION. IN SUCH CASES, NEITHER THE PRODUCT NOR ANY DAMAGE RESULTING THEREFROM WILL BE COVERED BY THIS WARRANTY.

- **IMPORTANT FCC INFORMATION:** YOU MUST NOT MAKE OR ENABLE ANY CHANGES TO THE PRODUCT THAT WILL IMPACT ITS FCC GRANT OF EQUIPMENT AUTHORIZATION. THE FCC GRANT IS BASED ON THE PRODUCT'S EMISSION, MODULATION, AND TRANSMISSION CHARACTERISTICS, INCLUDING: POWER LEVELS, OPERATING FREQUENCIES AND BANDWIDTHS, SAR LEVELS, DUTY-CYCLE, TRANSMISSION MODES (E.G., CDMA, GSM), AND INTENDED METHOD OF USING THE PRODUCT (E.G., HOW THE PRODUCT IS HELD OR USED IN PROXIMITY TO THE BODY). A CHANGE TO ANY OF THESE FACTORS WILL INVALIDATE THE FCC GRANT. IT IS ILLEGAL TO OPERATE A TRANSMITTING PRODUCT WITHOUT A VALID GRANT.



# Copyright & Trademarks

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[www.motorola.com](http://www.motorola.com)

1-800-734-5870 (United States)

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