



MOTOROLA XT621

pick a topic, get what you need



MOTOROLA



AT A GLANCE



START



HOME SCREEN & APPS



CONTROL & CUSTOMIZE



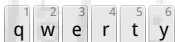
CALLS



CONTACTS



MESSAGES



TYPE



SOCIALIZE



BROWSE



PHOTOS & VIDEOS

PLAYLISTS

MUSIC



BOOKS

44 West Street

LOCATE



WORK



CONNECT & TRANSFER



PROTECT



WANT MORE?



TROUBLESHOOT



SAFETY

#1

TOP TOPICS



SEARCH TOPICS



AT A GLANCE

a quick look



MOTOROLA

AT A GLANCE MOTOROLA XT621 YOUR PHONE TOP TOPICS

MOTOROLA XT621

Stay connected, organize your life, and absolutely own the web with MOTOROLA XT621.

- **Direct Connect calls.** Keep in touch with your family, friends, and colleagues with the simple touch of a button.
- **Browsing.** Get more from the web with a huge screen. Search, browse, everything you want to do, all made easier.
- **Maps, entertainment, and more.** The latest technology and apps. Google Maps™ to find your way. YouTube™ to stay entertained. Easy access to Google™ and thousands of Android™ apps to expand your world.
- **Android 4.1 (Jelly Bean):** Get just the right information at just the right time with an Android operating system and **Google Now™**.

Note: Certain apps and features may not be available in all countries.

Caution: Before assembling, charging, or using your phone for the first time, please read the important safety, regulatory and legal information provided with your product.

SAR This product meets the applicable limit for exposure to radio waves (known as SAR) of 1.6 W/kg (FCC & IC). The limits and guidelines

include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are listed in the regulatory information packaged with your product.

MORE

- **Answers:** Touch Apps ☰ > ? **Help Center.**
- **Updates:** Get phone updates, PC software, online help, guides, and more at www.motorola.com/myXT621
- **Accessories:** Find accessories for your phone at www.motorola.com/mobility.
- **Apps:** Touch Apps ☰ > **Play Store.**
- **News:** Get the latest news, apps, tips & tricks, videos and so much more—join us on:

YouTube™ www.youtube.com/motorola

Facebook™ www.facebook.com/motorola

Twitter www.twitter.com/motomobile

Google+™ www.google.com/+



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AT A GLANCE

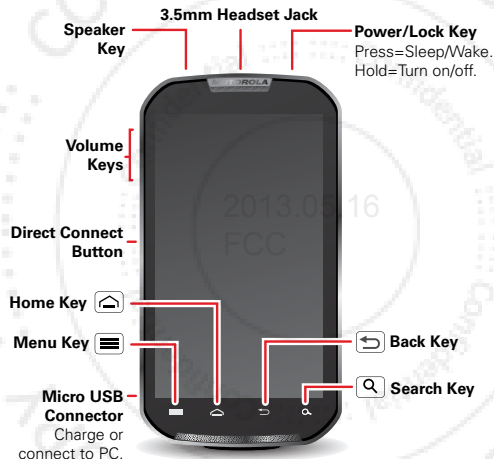


MOTOROLA

AT A GLANCE
MOTOROLA XT621
YOUR PHONE
TOP TOPICS

YOUR PHONE

the important keys & connectors



Note: Your phone might look a little different.

TOP TOPICS

Check out what your phone can do.

- Go online: see "**BROWSE**".
- Find apps: see "**BROWSE & INSTALL APPS**".
- Make direct calls: see "**DIRECT CONNECT CALLS**".
- Be social: see "**SOCIALIZE**".
- Find it yourself: see "**LOCATE**".
- Take a photo: see "**TAKE PHOTOS**".
- Connect to Wi-Fi: see "**WI-FI NETWORKS**".
- Protect your phone: see "**SCREEN LOCK**".
- Get all the help you need: see "**WANT MORE?**".



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START

let's get you up and running

START

ASSEMBLE & CHARGE

SET UP & GO

INITIAL SETUP

WI-FI CONNECT

COOL CONTENT & MORE

BATTERY LIFE

ASSEMBLE & CHARGE

Caution: Before using your phone, please read the safety, regulatory and legal information provided with your product.

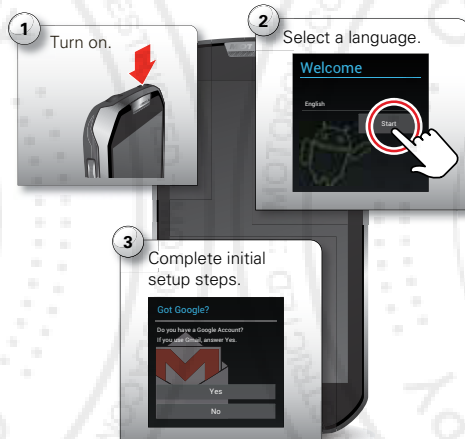


Tip: To save battery life, see “BATTERY LIFE”.



SET UP & GO

Note: If you have a Gmail™ account, your contacts from that account are synced to your phone.



Note: This phone supports apps and services that use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.



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INITIAL SETUP

Create or log in to your Google™ account to get access to all of your Google services, like Gmail™, Google+™, Google Play™, and more. Registration is secure and only takes a few minutes. Your Gmail contacts are synced to your phone when you log in to your Google account.

To set up additional personal email accounts or a corporate email account, follow the on-screen instructions.



For more information about setting up accounts on your phone, see “**MANAGE & RESTORE APPS**”.

WI-FI CONNECT

To use a Wi-Fi network for Internet access, touch the status bar at the top of the home screen and drag it down. Touch the **Wi-Fi networks available** notification to select a preferred network.

There's more in “**WI-FI NETWORKS**”.

COOL CONTENT & MORE



Browse hundreds of thousands of the coolest apps on the planet, and download the newest music, movies, books, magazine, and games, all from Google Play™. Touch Apps  >  **Play Store**.

Download new apps with “**BROWSE & INSTALL APPS**”. You can install a microSD memory card in your phone, and load it up with photos, videos, and music from your








computer (see “**MEMORY CARD & FILE MANAGEMENT**”).

BATTERY LIFE

Your phone is like a small computer, giving you a lot of information and apps, at blazing fast speeds, with a touch display. Depending on what you use, that can take a lot of power.

To start getting the most out of your battery, touch Apps  >  **Settings** > **Battery**. This shows you what's using the most battery power.

To save even more battery life between charges, try these:

- To help minimize battery use, touch Apps  >  **Smart Actions**. Check out the sample rules that enable battery savings: **Nighttime Battery Saver**, and **Battery Extender**.
- Turn off Wi-Fi and Bluetooth™ power when not in use: Touch Apps  >  **Settings**, then touch the switch next to **Wi-Fi** or **Bluetooth** to turn them .
- Reduce recording or watching videos, listening to music, or taking pictures.
- Remove widgets that stream information to your home screen, like news or weather.
- Reduce GPS use: Touch Apps  >  **Settings** > **Location services**, and uncheck **GPS satellites**.



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BATTERY LIFE

- Reduce display brightness: Touch Apps (⋮)
> ⚙ **Settings** > **Display** > **Brightness** > (dimmer setting).
- Reduce display timeout delay: Touch Apps (⋮)
> ⚙ **Settings** > **Display** > **Sleep** > (shorter setting).
- Remove unused online accounts that you registered ("MANAGE & RESTORE APPS").

2013.05.16
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HOME SCREEN & APPS

quick access to the things you need most



MOTOROLA

HOME SCREEN & APPS

QUICK START: HOME SCREEN

USE & CHANGE YOUR HOME SCREEN

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PHONE STATUS & NOTIFICATIONS

ACCESSIBILITY

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BROWSE & INSTALL APPS

CREATE SHORTCUT FOLDERS


RECENT APPS

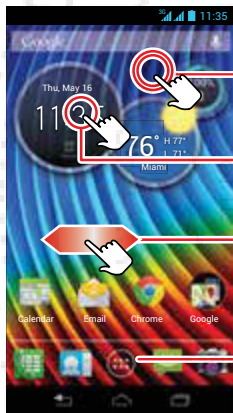
MANAGE & RESTORE APPS

CHOOSE CAREFULLY

UPDATE MY PHONE

QUICK START: HOME SCREEN

The *home screen* gives you all your latest information in one place. It's what you see when you turn on your phone or touch Home .



Touch & hold an empty spot to change wallpaper.

Touch to open. Touch & hold to move, delete, or open options. Flick down to set alarm.

Flick left to open or create pages.




See your Apps & Widgets.

Note: Your home screen might look a little different.

USE & CHANGE YOUR HOME SCREEN

Shortcuts on the home screen are icons that open your favorite apps. *Widgets* are apps or tools that provide additional phone functionality and live content.

To see other pages of shortcuts and widgets, flick the home screen left or right.

- **Add, reorder, or delete pages:** From your home screen touch Home . Touch  to add a page. Touch and hold an existing page, then drag it left or right to reorder. Drag a page up to **Remove**.
- **Add shortcuts & widgets:** Touch Apps , touch and hold an app or widget, then drag it to a spot on a home screen page.
- **Create shortcut folders:** To create a folder of shortcuts on your home screen, touch and hold a shortcut, then drag it on top of another shortcut. To add more shortcuts, drag them onto the folder. To name the folder, touch it and enter a name at the bottom.
- **Resize widgets:** You can resize some widgets—touch and hold a widget until you feel a vibration, then release. Drag the blue diamonds at the edges to resize.
- **Move or delete shortcuts & widgets:** Touch and hold a shortcut or widget until you feel a vibration, then drag it to another spot, another page, or **Remove** at the top of the screen.
- **Change wallpaper:** Touch and hold an empty spot on the home screen.

Shortcuts in the *favorites tray* at the bottom of the home screen appear in all home screen pages. You can drag



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UPDATE MY PHONE

shortcuts or folders in or out of the favorites tray (except Apps ) for instant access from any home page.

SEARCH



At the top of the home screen, touch the Google search widget for a text search, or  for voice search.

As you type, suggestions appear below the search field:

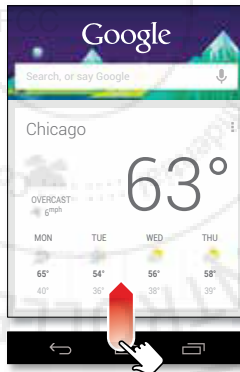
- To search for a suggestion, touch it.
- To search for text in the search field, touch .

GOOGLE NOW™

Google Now shows you what's around you, relevant to the moment: current traffic, weather, your appointments, and more. It all happens automatically.

To get started, touch and hold Home , and then flick up to the Google icon .

To turn Google Now on/off or learn more,

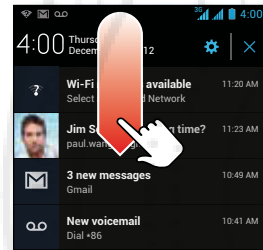


touch the Google search widget on your home screen, then touch Menu  > **Settings** > **Google Now**.

PHONE STATUS & NOTIFICATIONS











Icons at the top right of the home screen show status information, like signal strength, battery level, and time.

Icons at the top left show messages and app notifications. To see your notifications, touch the status bar and drag it down. Touch a notification to select it.



To **remove a notification** from the list, flick it right.

STATUS & NOTIFICATION ICONS

	network (full signal)		network roaming
	network roaming		3G connection
	Wi-Fi connected		Bluetooth connected
	new text message		missed call
	new email		new voicemail



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UPDATE MY PHONE

	calendar event reminder		new Gmail
	GPS active		background data sync
	downloading		alarm set
	vibrate		speakerphone on
	sound off		call muted
	battery (charging)		airplane mode
	battery (full charge)		warning

Tip: Network and Wi-Fi connection icons turn blue when your phone exchanges data with your Google account.

Note: Apps you download from Google Play may show other icons in the status bar to alert you to specific events.

NOTIFICATION LIGHT

No need to wake your screen to see if you have a message. The notification light blinks when you have a new message, email, text message, an appointment, or your battery is low.



ACCESSIBILITY

See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

Note: For general information, accessories, and more, visit www.motorola.com/accessibility

VOICE RECOGNITION

Use your voice—just touch and speak.

- **Dialing and commands:** Touch Apps > **Voice Commands** then say what you want to search for, like “Motorola accessories”.
- **Text entry:** Touch a text entry field to open the touchscreen keypad. Touch , then say what you want to type.

Tip: Speak naturally, but clearly. Use the microphone in a similar way to a speakerphone, so no need to shout or hold the phone close to your mouth.

To change your voice settings, see “**VOICE SETTINGS**”.

CALLER ID

When you want to **hear** who's calling:

- **Read out loud:** Have your caller announced—touch **Phone** > Menu > **Settings** > **Caller ID Readout**.
- **Ringtones:** Assign a unique ringtone to a contact—touch **People**, touch a contact, then touch Menu > **Set ringtone**.

VOICE SETTINGS

Personalize your voice settings:

- **Voice search:** Touch Apps > **Settings** > **Language & input** > **Voice Search**. From here, you can



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CHOOSE CAREFULLY

UPDATE MY PHONE

set options like language, personalized voice recognition, and censorship.

- **Voice typing:** Touch Apps  >  **Settings** > **Language & input** > **Language & input**, then touch  next to **Google voice typing**. From here, you can select input language and block offensive words.
- **Text-to-speech:** Touch Apps  >  **Settings** > **Language & input** > **Text-to-speech output**. From here, you can set speed options and listen to a spoken text example.

VOLUME & VIBRATE



Choose volume and vibrate settings that work for you. Touch Apps  >  **Settings** > **Sound**:

- **Volume:** Touch **Volumes** and use the sliders.
- **Vibrate:** Touch **Vibrate when ringing** to feel your phone ring.



ZOOM

Get a closer look. To zoom in, touch the screen with two fingers and then slide them apart. To zoom out, slide your fingers together.

DISPLAY BRIGHTNESS

Set a brightness level that works for you. Touch Apps  >  **Settings** > **Display** > **Brightness**. Make sure that **Automatic brightness** is unchecked so you can set your own level.





TOUCHSCREEN & KEYS

All these touch features are great, and sometimes it's nice to hear or feel your touches too. Touch Apps  >  **Settings** > **Sound**:

- **Touchscreen:** To hear screen touches (click), select **Touch sounds**.
- **Keys:** To feel key touches (vibrate), select **Vibrate on touch**.
- **Screen lock:** To hear when you lock/unlock the screen (click), select **Screen lock sound**.

MESSAGES


From a simple text message to IM, email, and more. Create, send, and receive them all on your phone.

And to make text entry even easier, you can use features like auto-correct, auto-punctuate, and auto-capitalization—touch Apps  >  **Settings** > **Language & input**, then touch  next to **Android keyboard**. Of course if you don't want to type at all, then use your voice—touch  on the touchscreen keypad.

APPS

Want more? No problem. Google Play™ Store provides access to hundreds of thousands of apps, and many provide useful accessibility features.

Find it: Apps  >  **Play Store**

Select a category or touch Search  to find the app you want.



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UPDATE MY PHONE

Tip: Choose your apps carefully, from trusted sites, like **Play Store**, as some may impact your phone's performance.

QUICK START: APPS & UPDATES

Touch Apps in any home screen page, then flick left or right to see all your apps.



To close the apps screen, touch Home or Back .

BROWSE & INSTALL APPS

One of the great things about a smartphone is the apps. Whatever you're into, whatever you want to do, there's probably an app that can help you. So, go to the place that has it all, Google Play Store, where you can choose from hundreds of thousands of apps.

Find it: Apps > **Play Store**

Scroll to and touch the app you want to install. Then, touch **Install** (if app is free) or **Buy**.

New apps that you install are added to the apps screen.

Tip: Choose your apps and updates carefully, from trusted sites, like **Play Store**, as some may impact your phone's performance—see “**CHOOSE CAREFULLY**”.

Note: When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to have access to this information, cancel the installation.

CREATE SHORTCUT FOLDERS

You can use home screen folders to group and store your app shortcuts.

To create a shortcut folder in the home screen, drag one shortcut onto another. To add other shortcuts, drag them onto the folder icon. To name the folder, touch it and enter a name at the bottom.

RECENT APPS

Touch Recent apps to see the most recent apps you've used, then touch an app to re-open it.

Tip: To remove an item from the recent apps list, flick it left or right.

MANAGE & RESTORE APPS

Touch Apps > **Settings** > **Apps**.

Touch an app to see its file size, access permissions, and other details, then touch **Disable**, **Force stop**, **Uninstall** (for apps you downloaded), **Clear cache**, or other options.

To reinstall apps from Google Play, touch Apps > **Play Store**, then touch Menu > **My Apps** > **ALL**.



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UPDATE MY PHONE

Apps that you have previously purchased from Google Play are listed and available for download.

CHOOSE CAREFULLY

Apps are great. There's something for everyone. Play, communicate, work, or have fun. But remember, choose your apps carefully. Here are a few tips:

- To help prevent spyware, phishing, or viruses from affecting your phone or privacy, use apps from trusted sites, like **Play Store**.
- In **Play Store**, check an app's ratings and comments before installing.
- If you doubt the safety of an app, don't install it.
- Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others. For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing power it's using, uninstall it. You can always install it again later.
- Just like web browsing, you may want to monitor children's access to apps to help prevent exposure to inappropriate content.
- Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.

UPDATE MY PHONE

You can check, download, and install phone software updates using your phone, or using your computer:

- Using your phone:

You may get an automatic notification of an available update on your phone. Simply follow the instructions to download and install.

To manually check for updates, touch Apps > **Settings** > **About phone** > **System updates**.

Your phone downloads any updates over your mobile network. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If you don't have an unlimited data plan, or mobile network updates are not available in your country, you can update using a computer.

- Using your computer:

On your computer, go to www.motorola.com/myXT621 and check the "Software" links. If an update is available, follow the installation instructions.



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CONTROL & CUSTOMIZE

how it acts & looks

CONTROL & CUSTOMIZE

QUICK START: CONTROL & CUSTOMIZE

PRESS


SPEAK

SMARTACTIONS™



QUICK TIPS

QUICK START: CONTROL & CUSTOMIZE

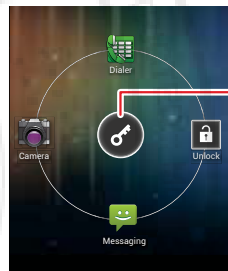
Touch, hold, drag, or flick to open shortcuts, widgets, menus, and more.

- **Touch:** Choose an icon or option.
- **Touch & hold:** Move items on the home screen, or open options for items in lists (like **People**).
- **Drag or flick:** Scroll slowly (drag) or quickly (flick).
- **Pinch or double-tap:** Zoom in and out on websites, photos, and maps.
- **Twist:** Twist a map with two fingers to rotate it, and pull two fingers down to tilt it.
- **Speak:** Tell your phone what you want—touch  for Google Voice Actions.





UNLOCK & LOCK TOUCHSCREEN

To unlock the screen, press the Power key, then touch  and flick to  **Unlock**.

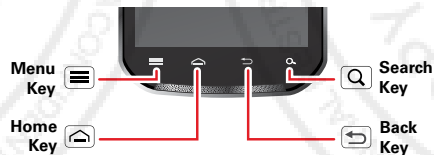
To lock the screen, press the Power key, or let the screen time out (don't press anything).




Touch  and flick to:

- | | |
|--|--------------------|
|  Unlock | to unlock. |
|  Dialer | to make a call. |
|  Messaging | to send a message. |
|  Camera | to use the camera. |

HOME, BACK, RECENT APPS, AND MENU



Touch Home  to close any menu or app and return to the home screen. In the home screen, touch and hold



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CONTROL & CUSTOMIZE



MOTOROLA

CONTROL & CUSTOMIZE


QUICK START: CONTROL & CUSTOMIZE


PRESS



SPEAK

SMARTACTIONS™

QUICK TIPS



Home  to show the recent apps you used, then touch an app to open it.

Touch Search  for text search, or touch and hold for voice search.

Touch Menu  to open menu options, or touch Back  to go back.

TOUCHSCREEN ON/OFF

To save your battery, prevent accidental touches, or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing the Power key. To wake up the touchscreen, just press the Power key again.

To change how long your phone waits before the screen goes to sleep automatically, touch Apps  >  **Settings** > **Display** > **Sleep**.

Tip: To make the screen lock when it goes to sleep, see “**SCREEN LOCK**”.

Note: Your touchscreen might stay dark if the sensor just above it is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor.



ROTATE THE SCREEN

When you turn your phone, the touchscreen can rotate to stay right-side up:

Find it: Apps  >  **Settings** > **Display** > **Auto-rotate screen**

PRESS

POWER KEY MENU

Press and hold the Power key to turn off your phone (**Power off**), turn **Flight mode** on and off, or change the sound setting.

VOLUME

Press the volume keys to change the ring volume (in the home screen) or the earpiece volume (during a call).


When playing music or video files, press the volume keys to adjust media volume.



SPEAK

VOICE ACTIONS

You can do a lot of things just by talking to your phone—call or text your friends, get directions, set an alarm, and more.

- 1 Touch or  in the Google™ Search widget in the home screen.
- 2 Say what you want to do.

If voice actions doesn't understand what you said, it shows a list of search terms and actions you can touch to choose.



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CONTROL & CUSTOMIZE



CONTROL & CUSTOMIZE

QUICK START: CONTROL & CUSTOMIZE

PRESS

SPEAK

SMARTACTIONS™

QUICK TIPS

Some actions, like “send email” and “note to self,” prompt you to complete the action by saying or typing more information.

Say	Followed by
<i>words you want to search for</i>	Example: “Motorola accessories.”
<i>contact name</i>	Example: “Mike LeBeau” (opens Mike’s contact card).
“Call”	Contact name & optionally, “home,” “mobile,” or “work.” Example: “Call Mike LeBeau at home.”
“Call”	Digits of a phone number. Example: “Call 650 555 1234.”
“Call”	Business name. Example: “Call Ruth’s Floral Shop.”
“Map of”	Address, name, business name, type of business, or other location. Example: “Map of Golden Gate Park, San Francisco.”

Say	Followed by
“Directions to” or “Navigate to”	Address, name, business name, type of business, or other destination. Example: “Directions to 1299 Colusa Avenue, Berkeley, California,” or “Navigate to Union Square, San Francisco.”
“Go to”	Search string or URL. Example: “Go to Google.com.”
“Send text” or “Send SMS”	“To” & contact names, “Message” & message text (speak punctuation). Example: “Send text to Hugh Briss, subject, new shoes, message, I can’t wait to show you my new shoes, period.”
“Note to self”	Message text. Example: “Note to self: remember the milk.”
“Listen to”	Words to search for on your music app or YouTube™ (such as the name of a song, artist, or album). Example: “Listen to: Black Hole Sun.”



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CONTROL & CUSTOMIZE

QUICK START: CONTROL & CUSTOMIZE

PRESS


SPEAK

SMARTACTIONS™

QUICK TIPS

Say	Followed by
"Send email"	One or more of: "To" & contact names, "Cc" & contact names, "Bcc" & contact names, "Subject" & subject text, "Message" & message text (speak punctuation). Example: "Send email to Hugh Briss, subject, new shoes, message, I can't wait to show you my new shoes, period."
"Set alarm"	"Time" or "for" & time (such as "10:45 a.m." or "20 minutes from now"), "Label" & name of alarm. Example: "Set alarm for 7:45 p.m., label, switch the laundry."

VOICE TEXT ENTRY

Touch a text entry field to open the touchscreen keypad. Touch , then say what you want to type. You can speak for as long as you like, pause whenever you want, and dictate punctuation to create correct sentences.

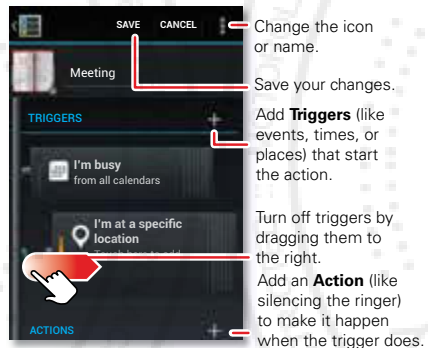
SMARTACTIONS™

Wish your phone could automatically reply to texts when you're driving, silence your ringer during meetings, and conserve your battery when it runs low? It can.



SMARTACTIONS suggests actions to automate, based on how you use your phone.



When you see a suggestion  in the status bar, flick the bar down to accept or delete it.

To open actions, touch Apps  >  **SmartActions**.



- To create an action, touch **Add a new SmartAction**.

To turn an action off or on, open it and touch  or  the top.

- To stop **SmartActions** suggestions, touch Menu  > **Settings** and uncheck **Suggestion notifications**.
- For help in **SmartActions**, touch Menu  > **Help**.



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CONTROL & CUSTOMIZE



MOTOROLA

CONTROL & CUSTOMIZE

QUICK START: CONTROL & CUSTOMIZE

PRESS



SPEAK

SMARTACTIONS™

QUICK TIPS

QUICK TIPS

If you're not sure what to do next, try one of these:

To...	
Open a text message, see contact details, or open items in a list	Touch the message, contact, or item.
See options for the current screen (if available)	Touch Menu  .
Select an item and open an action bar (if available)	Touch & hold the item.
Go back to the home screen	Touch Home  .
Wake up your phone	Press the Power key.
Reboot an unresponsive phone	Press and hold both the Power key and the down volume key for up to 10 seconds.



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CALLS

when you need to talk



MOTOROLA

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MISSED CALLS, INVITES, & ALERTS

DIRECT CONNECT SPEAKER

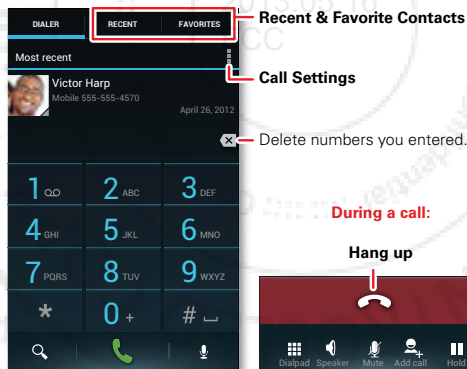
QUICK START: CALLS

Dial numbers, recent calls, or contacts, all from one app.

Find it: Phone

Tip: In the phone unlock screen, drag to .

To make a call, enter a number then touch in the **DIALER**, or flick to the **RECENT** and **FAVORITES** tabs for quick access to your calls and contacts.



Recent & Favorite Contacts

Call Settings

Delete numbers you entered.

During a call:

Hang up



Dialpad

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Mute

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Add Call

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DIRECT CONNECT SPEAKER

MAKE, ANSWER & END CALLS

When you make or answer a call, you have options:

- **Make a call:** Touch **Phone**, enter a number, then touch .

To enter the international dialing code (+), touch and hold . To add a pause or wait after numbers, touch Menu .

- **Answer a call:** Touch and flick to .

With call waiting on, touch and flick to to answer the new call, then touch **Hold current call + Answer** or **End current call + Answer**.

- **Ignore a call:** Touch and flick to . You can also press the Power key to ignore the call, or press a volume key to silence the ring.

- **End a call:** Touch .

- **During a call:** Touch icons at the bottom of the call display to mute or hold the call. To hide the call display, touch Home . To reopen it, flick down the status bar and touch **Current call**.

Note: When you hold your phone to your ear, the touchscreen goes dark to avoid accidental touches. When you move your phone away from your ear, the display lights up again.

During a call, your touchscreen might stay dark if the sensor just



above it is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor.

RECENT CALLS

Show your calls (with newest first), to call, text, or store them:

Find it: **Phone** > **RECENT**

- To call a number, touch on the right.
- To send a text message, store the number, or other options, touch and hold an entry.
- To search the list, touch at the bottom.
- To clear the list, touch Menu > **Clear List**.

FAVORITES

Find it: Apps > **People** > **FAVORITES**

- To call, text, email, or view contact information, touch the contact.
- To edit, share, delete, or set a ringtone for a contact, touch the contact, then touch Menu .



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MULTIPLE CALLS & CONFERENCE CALLS

During a call, you can start other calls, switch between them, or join them in a conference call:

- To answer a second call, touch and flick to . To ignore it, touch and flick to .

The first call goes on hold if you answer the second call. To switch between calls, touch .

- To dial a second call, touch , enter a number in **DIALER**, **RECENT**, or **FAVORITES**, then touch .

The first call goes on hold when you touch . To join the calls after the second call answers, touch .

YOUR PHONE NUMBER

Find it: Apps > **Settings** > **About phone** > **Status** > **My Phone number**

EMERGENCY CALLS

Note: Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Touch **Phone** (if your phone is locked, touch **Emergency Call** or touch Menu > **Emergency call**).

- 2 Enter the emergency number.

- 3 Touch to call the emergency number.

Note: Your phone can use location based services (GPS and AGPS) to help emergency services find you. See “Location Services” in your legal and safety information.

COOL DOWN

In very limited circumstances, such as where your phone has been exposed to extreme heat, you may see “Cool Down” messages. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in “Cool Down” mode, only emergency calls can be made.

DIRECT CONNECT CALLS

Direct Connect calls are calls between two people.



CALLS



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DIRECT CONNECT SPEAKER

MAKE AND ANSWER DIRECT CONNECT CALLS

To **make** a Direct Connect call:

- Touch  **Phone** and enter the recipient's DC (Direct Connect) number.
- Touch  **Phone** > **Contacts, Call log** or **Favorites**, and select an entry that has a DC number.



To **talk**, press and hold the DC (Direct Connect) Button. To **listen**, release the DC Button.



To **answer** a Direct Connect call, press the DC Button after the caller has stopped talking.

To **add** a person to a call, touch **Add member**.

To **end** a Direct Connect call, touch **End**.


RESUME DC

You can extend the automatic timeout of a DC call by about 30 seconds.

Find it:  >  **Settings** > **Call settings** > **Direct Connect settings** > **Resume DC**

ONE TOUCH DC

You can customize the DC Button for quick access to Direct Connect functions.

Find it:  >  **Settings** > **Call settings** > **Direct Connect settings** > **One Touch DC**

Options	
Off	Turn off One Touch DC .
Launch DC Contacts List	Open a list of Direct Connect contacts on your phone.
Launch DC Call log list	Open the Direct Connect Call log list.
DC selected contact	Start a Direct Connect call with the selected contact.
DC most recent number	Start a Direct Connect call with the most recent DC number in the Call log .



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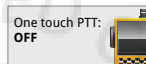


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Tip: To add a widget for **One Touch DC**, touch and hold a blank spot on your home screen, then touch **Motorola Widgets > One Touch DC**.



ALERTS

Use alerts to tell someone you want to speak to them.

To **send** a call alert:

- Touch **Phone**, enter a DC number, and press Menu > **Send Alert**. When prompted, press the DC Button.
- Touch **Phone** > **Contacts**, **Call log**, or **Favorites**, and select a contact containing a DC number. Touch , and press the DC Button when prompted.

When you **receive** a call alert, you can:

- **Answer:** Press the DC Button to begin a Direct Connect call with the sender.
- **Later:** Store the call alert to **Notifications**.
- **Dismiss:** Dismiss the call alert.

Note: Alerts are moved to **Notifications** after a few minutes of inactivity. You won't be able to make phone calls or Direct Connect calls until the call alert is moved, or you've chosen an option.

SWITCH FROM A DIRECT CONNECT CALL TO A PHONE CALL

For longer calls, you can switch from a Direct Connect call to a phone call if the Direct Connect call recipient has a phone number stored in **Contacts**.

During a Direct Connect call, Touch Menu > **Call Contact**.

DIRECT CONNECT PERMISSIONS

You can choose who can contact you via Direct Connect.

Find it: > **Settings** > **Call settings** > **Direct Connect Settings** > **Permission settings** > **Permissions type**

You can set the **Permissions type** to **Block List** if you want to accept all Direct Connect calls, except those from people whose Direct Connect numbers you've blocked.

Select **Allow List** if you want to block all Direct Connect calls, except those from people whose Direct Connect number you've added to your **Allow List**.

To edit your Block or Allow lists, touch > **Settings** > **Call settings** > **Direct Connect Settings** > **Permission settings** > **Block List** or **Allow List**.

Note: You can't edit or add Direct Connect numbers to the Allow List when the **Permission type** is set to **Block List**. If the **Permission type** is set to **Allow List**, you can't edit or add Direct Connect numbers to the **Block List**.



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Tip: You can also add Direct Connect numbers to the Block or Allow lists from contacts. Touch **Phone** > **Contacts** > Menu > **Block DC** or **Allow DC**.

GROUP CALLS

Need to talk to more than one person at a time? With group calls you can talk to up to many people at a time.

To **create** a group, touch **Phone** > **Contacts** > > > **DC Group**, and select the group members. Touch **Save** to save it in your contacts.

Note: If you don't enter a name for the group, it will be stored as "Group".

To **make** a group call, touch **Phone** > **Contacts** > , select the group you wish to call and press the DC Button.

Tip: You can also begin a group call with an invite. To send an invite, touch and hold a group to open the options menu. Touch **Send invite**. When prompted, push the DC Button.

INTERRUPTS

When someone else is talking during a Direct Connect or group call, and you'd like to talk, you can send the person talking an interrupt request.

To send an interrupt request, a Direct Connect or group call, touch Menu > **Interrupt**.

MISSED CALLS, INVITES, & ALERTS

If you receive a Direct Connect or group call, an alert, or an invite while you're on a call, you'll receive a missed DC call notification. To return the missed call, accept the invite, or reply to the alert, touch **Hold current call**, and then press the DC Button.

DIRECT CONNECT SPEAKER

You can listen to Direct Connect calls through your phone's speaker or earpiece. Press Speaker to turn the speaker on or off.





CONTACTS

you can be a people person



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CONTACTS

QUICK START: CONTACTS

CREATE CONTACTS

CALL, TEXT, OR EMAIL CONTACTS

FAVORITE CONTACTS

EDIT, DELETE, OR HIDE CONTACTS

GET CONTACTS

SHARE CONTACTS

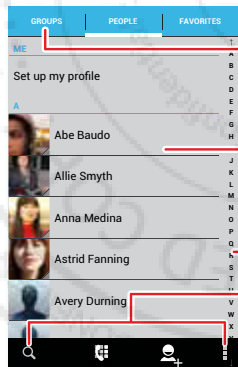
GROUPS

QUICK START: CONTACTS

Combine information from your Google contacts and social networks for quick access to everyone.

Find it: People

- **Create:** Touch below the **People** list.
- **Edit or delete:** Touch and hold a contact, then touch edit or delete .
- **Call, text, or email:** Touch a contact, then touch an option.



Create & view groups of contacts.

Touch to view contact information, call, send a text message, & more.

Touch a letter to jump to contact names that start with that letter.

Search your **People**.

Switch to dialer.

Add a contact.

Open settings, accounts, or share.

TIPS & TRICKS

- **Groups:** To show or create a group of contacts, touch **GROUPS**, touch the group or .
- **Search contacts:** From the home screen, just touch the Google search widget and enter a contact's name. In the **People** list, touch .
- **Send contacts:** Touch a contact, then touch Menu > **Share** to send a contact's details in a message or over a Bluetooth® connection.
- **Shortcuts:** Touch Apps , touch **WIDGETS** at the top, then touch and hold a **Contact** widget.
- **Synchronize:** On your computer, upload contacts to your Google™ account at www.google.com/contacts. On your phone, touch Apps > **Settings** > **Accounts & sync**, choose your Google account, then check **Sync Contacts**. You can also see these contacts at www.gmail.com.

For help with transferring contacts, go to www.motorola.com/TransferContacts.



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CREATE CONTACTS

Find it: **People** >

Touch a text box to type the name and details. When you're finished, touch **SAVE** at the top.

Note: To import contacts or change where they're stored, see "**GET CONTACTS**".

CALL, TEXT, OR EMAIL CONTACTS

Find it: **People**

Touch and hold the contact to open option icons at the bottom of your screen (touch and hold an icon to show what it does). You can also use "**VOICE RECOGNITION**".

FAVORITE CONTACTS

To see your favorite contacts, touch **People** > **FAVORITES**.

To tag a favorite, touch **People** > **PEOPLE**, touch a contact to open it, then touch next to their name.

EDIT, DELETE, OR HIDE CONTACTS

Find it: **People**

- To edit a contact, touch it, then touch Menu > **Edit contact**. Then, touch a field to edit or touch to choose the contact's picture.
- To set a special ringtone for the contact, touch it, then touch Menu > **Set ringtone**.

- To delete the contact, touch it, then touch Menu > **Delete**.

Contacts from social networks will become hidden if you select **Delete**. To view these contacts, or delete them permanently, use the social network's app or website.

- To hide the contacts from an account or group in your **People** list, touch Menu > **Contacts to display**. Touch a group name to show it, or touch **Customize** to uncheck groups you always want to hide.

GET CONTACTS

- To add your social networking contacts, add your account in "**REMOVE ACCOUNTS**".
- To add your email contacts, see "**EMAIL**".

Tip: If you add a **Corporate Sync** account, you can send messages to your coworkers, even if you don't have them stored in your contacts.

- To import contacts from your SIM card (if that didn't happen automatically): Touch **People** > Menu > **Import/Export** > **Import contacts from: SIM card**. Touch **OK** to confirm.
- To import contacts from your computer, upload the contacts to your Google™ account at <http://contacts.google.com>. On your phone, touch **People** > Menu > **Accounts** > **Auto-sync app data**. You can also see these contacts at <http://mail.google.com>.



CONTACTS



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CONTACTS

QUICK START: CONTACTS

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CALL, TEXT, OR EMAIL CONTACTS






FAVORITE CONTACTS

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GET CONTACTS

SHARE CONTACTS

GROUPS


Where are contacts stored? Your phone can store contacts in its memory or your Google account: To choose where contacts are stored, touch Apps  >  **People** > Menu  > **Settings** > **Contact storage** > **Contact storage account**. If you don't see your Google account listed, make sure you're syncing contacts with it: Touch  **People** > Menu  > **Accounts** > **Auto-sync app data**. Contacts are not stored on your SIM card.

For help with transferring contacts, go to www.motorola.com/TransferContacts.

SHARE CONTACTS

Send a contact with a Bluetooth™ connection, text message, or email:

Find it:  **People**

To send a contact, touch it, then touch Menu  > **Share** and choose how you want to send it.

Note: You can't send your social network contacts.

GROUPS

Create groups of **Contacts** (like "friends," "family," or "work"), then find contacts faster by showing one group.

To create or show a group in your **Contacts**, touch **Contacts: All contacts** at the top of your screen and choose the group name.



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MESSAGES

say it & go

MESSAGES

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WIRELESS EMERGENCY ALERTS



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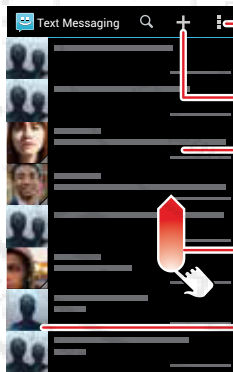
QUICK START: MESSAGES

Stay in touch with messages and pictures.

Find it: Apps > **Text Messaging**

Tip: When your phone is locked, drag to **Text**.

- **Create:** Touch above the inbox list.
- **Attach:** When you're typing a message, touch to attach a picture, video, or other file.



Change notifications and other options.

Create a message.

Touch a conversation to open it, or touch and hold for options.

Flick up for more.

Touch a sender to add them to **People**, or open options for contacting them.

TIPS & TRICKS

- **Forward, or save attachments:** Open a conversation, touch and hold a message, then touch to forward. Touch and hold a picture to save it.
- **Voice entry:** Just touch a text box, then touch on the touchscreen keyboard.
- **Reply to all in text messages:** When you send a text message to multiple people, you can let everyone see the other recipients and reply to all, or hide the other recipients so that replies only go to you. To change this, touch Apps > **Text Messaging** > Menu > **Settings** > **Group message type**.
- **Text your best friend:** Use a widget to text your favorite contact quickly: Touch Apps , touch **WIDGETS** at the top, touch and hold **Direct message** to drag it to your home screen, then choose a contact.



MESSAGES

MESSAGES

QUICK START: MESSAGES

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READ, REPLY, FORWARD & DELETE TEXT MESSAGES

Find it: Apps > Text Messaging

Tip: When your phone is locked, drag to Text.

- **Open:** Touch a conversation to open it.
- **Attachments:** When you open a message with an attachment, touch the attachment to open it, or touch and hold it to save it.
- **Reply:** Open a conversation, then enter your response in the text box at the bottom.
- **Forward:** Open a conversation, touch and hold the message you want to forward, then touch at the top.
- **Delete:** Touch and hold a conversation you want to delete (or open the conversation and touch and hold just one message), then touch at the top.
- **Settings:** Touch Menu > **Settings** to change your signature and other options.

CREATE TEXT MESSAGES

Find it: Apps > Text Messaging >

- 1 Enter the recipients at the top.
- 2 Touch the text box at the bottom to enter the message. For text entry details, see “**TYPE**”.

To add an attachment, touch . To send and receive large attachments faster, use “**WI-FI NETWORKS**”.

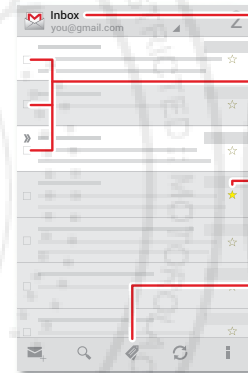


MOTOROLA

EMAIL

Check email accounts, and send responses, photos, websites, and more.

Find it: Apps > Gmail or Email



Choose accounts or folders.

Choose multiple messages, then choose an action at the bottom.

“Star” a message to add it to the **Starred** Gmail label.

- Create an email.
- Search Gmail.
- Show Gmail labels.
- Check Gmail.
- Open settings & options.

Touch & hold icons to show labels.

- **Add Gmail™ accounts:** The first time you turned on your phone, you probably set up or logged in to your Google™ account—that sets up the Gmail app for one account, but you can add more in Apps > **Settings** > **Accounts & sync**.
- **Add email accounts:** To add accounts for Email, follow the prompts when you first open the app or



MESSAGES



MOTOROLA

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CREATE TEXT MESSAGES

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touch > **ADD ACCOUNT**, then enter details. For Microsoft™ Exchange server work email accounts, enter details from your IT administrator.

- **Change or delete accounts:** To change an account's sync and notifications, or delete it, touch Apps > **Settings** > **Accounts & sync**, touch an account, then touch Menu > **Settings** or **Remove account**.

CHAT

Sign in and try a quick chat.

Find it: Apps > **Talk** and select your Google account. Your friends list opens, and icons tell you who is available for text chat, video chat, voice chat, or who is offline.

- **Invite a friend:** Touch in the top right, then enter the email address for a friend's Google account. They'll receive the invitation when they sign into Google Talk™.
- **Start a text chat:** Touch a name in your list of friends, then enter text and touch .
- **Start a voice or video chat:** Touch the voice or video icon next to a friend's name.
- **Chat from a computer:** You can chat from a computer, too. Find out more at www.google.com/talk.

For other chat options, use:

- **Web browser:** In your home screen, touch the Google search widget and enter your IM provider's web site. Once you're there, follow the link to sign in.
- **Apps:** To search for an instant messaging app, touch **Play Store**. Your IM options will depend on your IM provider.

WIRELESS EMERGENCY ALERTS

Wireless Emergency Alerts, also known as CMAS or PLAN, is a U.S. national emergency alert system. Emergency alerts can pop up to tell you about a national or local crisis.

After you close an alert, you can reopen it by touching Apps > **Emergency Alerts**.

Tip: Emergency alerts have a special sound and vibration that is two seconds long, followed by one second, then another one second.

To choose which types of alerts you receive, touch Apps > **Emergency Alerts** > Menu > **Settings**. The U.S. and local governments send these alerts through your service provider. So you will always receive alerts for the area where you are, and you won't receive alerts if you're outside of the U.S.

For more, visit www.ctia.org/consumer_info/safety/.



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TYPE

keypad when you need it



MOTOROLA

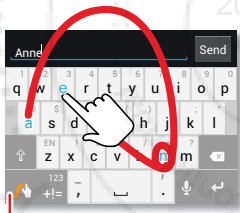
TYPE

QUICK START: TYPE
TEXT ENTRY SETTINGS & DICTIONARY
CUT, COPY & PASTE

QUICK START: TYPE

When you touch a text box, like in a message or search, you have keyboard options.

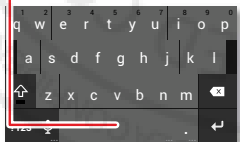
- **Choose a keyboard:** In a text box, flick down the status bar and touch **Select input method**.
Android keyboard: Enter letters by touching them one at a time.
- **Close the keyboard:** Touch Back ↶.



Swype™ Keyboard:

To enter a word, just trace a path through the letters.
To capitalize, go above the keypad.
For double letters, circle the letter.

To switch keyboards, touch & hold.



Android Keyboard:

Touch a key for each letter, then touch predicted words to enter them.

TIPS & TRICKS

- **Keyboard adaptation:** Your touchscreen keyboard changes, depending on whether you're entering a text message, email, or other text.
- **Move the cursor:** Touch a spot in the text to place the cursor, then drag the arrow under the cursor to move it.
- **Copy & paste:** Double-tap a word to highlight it (if needed, drag the ends of the highlight). Touch icons at the top to select all, cut, copy, or paste (touch and hold the icons to show labels).
- **Your dictionary:** To add a word you enter often, enter it, touch the word in the word list below the text box, then touch there again to add it to your dictionary.
If Swype doesn't know a word, touch individual letters to enter it.
- **Symbols:** Touch and hold a key to enter the small number or symbol at the top of it.
To enter several numbers or symbols, touch **123**.



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TYPE

QUICK START: TYPE

TEXT ENTRY SETTINGS & DICTIONARY

CUT, COPY & PASTE

TEXT ENTRY SETTINGS & DICTIONARY

Choose your keyboard style and edit the dictionary of words your phone suggests:

Find it: Apps > **Settings** > **Language & input**

- To choose your display keyboard, touch **Default**.

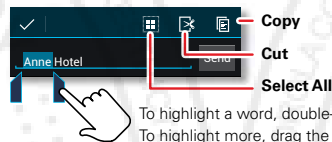
Motorola input lets you enter text one letter at a time. As you type, your phone suggests words. If you enter a word that wasn't one of the suggestions, touch the completed word in the suggestion bar twice to add it to your dictionary for next time.

Swype™ lets you enter words with one continuous motion. Just drag your finger over the letters in the word. If Swype doesn't know a word, you can touch letters to enter it—then, touch the word in the suggestion bar, and touch **Add to dictionary** for next time.

- To change the preferences for your keyboards, touch next to a keyboard type. You can change the language, automatic punctuation, and more.
- To add or edit the words that your phone suggests and recognizes, touch **Personal dictionary**.

CUT, COPY & PASTE

Cut, copy, and past names, phone numbers, addresses, quotes, or anything else in a text box.



- 1 To highlight a word, double-tap it.
To highlight more words, drag the selector arrow at the edge of the highlight.

- 2 Touch the icons for cut or copy.

Tip: Touch and hold icons to show labels.

- 3 Open the text box where you want to paste the text (even if it's in a different app).
- 4 Touch in the text box, then touch and hold to show the **PASTE** option. Touch **PASTE** to paste the text.



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SOCIALIZE

your life & your friends



MOTOROLA

SOCIALIZE

QUICK START: SOCIALIZE

REMOVE ACCOUNTS

QUICK START: SOCIALIZE

Google+™ makes connecting on the web more like connecting in the real world. Share your thoughts, links and photos with the right circles.

Find it: Apps > **Google+**

- **Create a circle:** Touch < at the top, then **Circles**, then touch a circle (like **Acquaintances**) or **CREATE NEW CIRCLE** at the bottom. With the circle open, touch **ADD PEOPLE** at the bottom, select people, and touch **OK**. Menu > **Settings**
- **Show or delete circles:** Choose **Circles** and touch a circle name. Flick left and right to see the circle's **PEOPLE**, **POSTS**, and **PHOTOS**. To delete the circle, touch Menu > **Delete circle**.

TIPS & TRICKS

- **Automatically upload photos:** Touch Apps > **Gallery** and touch a photo or video. Choose share > **Google+** and select your account.
- **Add a widget:** In your home screen, touch Apps , touch **Widgets** at the top, then touch and hold **Google+ Photos** or **Google+ Posts** to drag them to your home screen.
- **Help:** For more about Google+, visit www.google.com/+.
- **Other social networks:** You can also use Facebook™ and more. Use the Google Play™ Store app to find the latest apps and widgets.

REMOVE ACCOUNTS

To delete an account (along with its contacts and messages on your phone), touch Apps > **Settings** > **ACCOUNTS**, select the account. Touch the account again, then touch Menu > **Remove account**.



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BROWSE

explore & find

BROWSE

QUICK START: CHROME™

WEB CONNECTION

BOOKMARKS

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BROWSER OPTIONS

SAFE SURFING & SEARCHING



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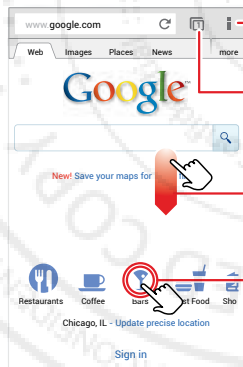


MOTOROLA

QUICK START: CHROME™

Find it: Apps > Chrome

- **Go to a webpage:** Touch the address bar at the top of a page and enter an address.
- **Add or open bookmarks:** Open the address bar (click down), then touch Menu > or **Bookmarks**.



TIPS & TRICKS

- **Home screen shortcut:** In your home screen, touch the Google search widget at the top and enter a website address.
Note: If you can't connect, contact your service provider.
- **Mobile sites:** Some websites automatically show you a "mobile" version of their page. If you want to see the standard computer versions of all websites, touch Menu > **Request desktop site**.
- **Reload:** If a page doesn't load correctly, try touch .
- **Clear history:** In the browser, touch Menu > **Settings** > **Privacy** > **Clear browsing data**. Then choose history, cache, cookies, and other options.
- **Help:** For more about Google Chrome, visit www.support.google.com/chrome.



BROWSE

BROWSE

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MOTOROLA

WEB CONNECTION

To access the web, your phone uses your Wi-Fi network (or your mobile phone network if no Wi-Fi network is connected).

Note: Your service provider may charge to surf the web or download data over your mobile phone network.

To connect to a Wi-Fi network, see “**WI-FI NETWORKS**”.

BOOKMARKS

To bookmark a page in your browser, touch Menu > **Save to bookmarks**.

To go to a bookmark, touch Menu > , then touch the bookmark.

DOWNLOADS

Warning: Apps downloaded from the web can be from unknown sources. To protect your phone and personal data, only download apps from sources you trust, like “**APPS**”.

To download a file, picture, or webpage, touch Apps > **Chrome** and go to the website:

- **Files:** Touch the download link. To show the file or app, touch Apps > **Downloads**.
- **Pictures:** Touch and hold it to choose **Save image**. To show the picture, touch Apps > **Gallery** > **Download**.

To download apps or phone updates, see “**APPS**”.

BROWSER OPTIONS

To change your browser content and privacy settings, and other options, touch Menu > **Settings**.

SAFE SURFING & SEARCHING

Keep track of what your browser and searches show:

- **Browse incognito:** To open a tab that won't appear in your browser or search history, touch **Chrome** > Menu > **New incognito tab**.
- **Browser history, cache, and passwords:** To clear your browser history and other saved information, touch **Chrome** > Menu > **Settings** > **Privacy**.
- **Automatic form completion:** When you enter your name in an online form, your browser can automatically enter your address information. If you don't want that, touch **Chrome** > Menu > **Settings** > **Auto-fill forms**.
- **Browser pop-ups:** To stop pop-up windows from opening, touch **Chrome** > Menu > **Settings** > **Content settings** > **Block pop-ups**.
- **Search history and location:** In your home screen, touch the Google search widget to open the search window, then touch Menu > **Settings** > **Phone Search**, then uncheck the options you don't want.



BROWSE



MOTOROLA

BROWSE

QUICK START: CHROME™



WEB CONNECTION

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BROWSER OPTIONS

SAFE SURFING & SEARCHING

- **Voice search:** Touch , then touch Menu  > Settings to open options.

2013.05.16
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PHOTOS & VIDEOS

see it, capture it, share it!



MOTOROLA

PHOTOS & VIDEOS

QUICK START: PHOTOS & VIDEOS

TAKE PHOTOS

RECORD VIDEOS

THE PERFECT SHOT

EDIT, SHARE, OR DELETE PHOTOS & VIDEOS

CAPTURE YOUR SCREEN

MOVIES & TV ON GOOGLE PLAY™

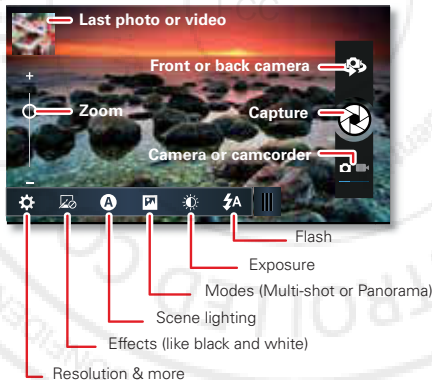
YOUTUBE™

QUICK START: PHOTOS & VIDEOS

Capture super clear photos and HD videos to savor that “Wow!” moment. Send them to friends or save them for later.

Find it: Apps > **Camera**

Tip: When the phone is locked, drag to **Camera**.



TIPS & TRICKS

- **Take a photo:** Open the camera, then touch .
- **Record a video:** Touch in the camera, then touch to start or stop recording.
- **View, share, or delete:** Touch your last photo/video in the corner of your viewfinder, or touch Apps > **Gallery** and touch a photo or video. You can choose share, delete, Menu , and more.
- **Zoom:** Press the volume keys.
- **Multi-shot:** Set the mode to **Multi-shot** to take a burst of photos with one press of the camera key.
- **Focus and flash:** To choose an off-center focus point and test the automatic flash, touch a spot in the viewfinder before you take the picture. A green square marks the focus point—touch to take the picture.
- **Take photos while shooting video:** While recording a video, touch to take a high-res still picture.
- **Memory card:** Photos and videos are stored in your phone memory unless you use an optional memory card. Then open the viewfinder and touch > **Storage Location** > **SD card**.
- **Clarify:** For the clearest photos and videos, clean the lens with a soft, dry cloth.



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PHOTOS & VIDEOS



PHOTOS & VIDEOS

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THE PERFECT SHOT

EDIT, SHARE, OR DELETE PHOTOS & VIDEOS

CAPTURE YOUR SCREEN

MOVIES & TV ON GOOGLE PLAY™

YOUTUBE™

TAKE PHOTOS

Find it: Camera

Touch to take a photo (or touch and hold to focus, then release to take).

RECORD VIDEOS

Find it: Camera, then touch .

Touch to start or stop recording.

Tip: To send a video in a text message, set the video quality first: Touch to switch to the camcorder, then, touch **Modes** > **Video MMS**. After you record the video, touch its thumbnail, then touch it for sharing options.

THE PERFECT SHOT

Point and click—done. But when you want the perfect shot or something a little different, play with these camera options:

Options	
Settings	<ul style="list-style-type: none">• Widescreen (6MP or 8MP photo resolution)• Volume Key Function (use volume keys to zoom)• Geo-tag (auto location information)• Storage Location (phone or optional microSD memory card)• Shutter Tone
Effects	Set a photo effect: Normal , Black & White , Negative , and more.
Scenes	Set the type of photo you want to take: Auto , Portrait , Landscape , and more.
Modes	Set to Single shot , Panorama , Multi-shot , or Timer .
Exposure	Select an exposure setting.
Flash	Set Flash On , Flash Off , or Auto Flash .



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PHOTOS & VIDEOS



MOTOROLA

PHOTOS & VIDEOS

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TAKE PHOTOS

RECORD VIDEOS

THE PERFECT SHOT

EDIT, SHARE, OR DELETE PHOTOS & VIDEOS

CAPTURE YOUR SCREEN

MOVIES & TV ON GOOGLE PLAY™

YOUTUBE™

Or these video options:

Options

⚙ Settings

- **Video Resolution** (1080p, 720p, DVD, VGA, or QVGA)
- **Volume Key Function** (use volume keys to zoom)
- **Geo-tag** (auto location information)
- **Storage Location** (phone or optional microSD memory card)
- **Shutter Tone**

🎨 Effects

Set a video effect: **Normal**, **Black & White**, **Negative**, and more.

🔊 Audio Scenes

Set sound recording options: **Stereo**, **Wind Reduction**, or **Concert**.

🎬 Modes

Set to **Normal Video**, **Slow Motion**, or **Time Lapse**.

☀ Exposure

Select an exposure setting.

💡 Light

Set **Light On** or **Light Off**.

EDIT, SHARE, OR DELETE PHOTOS & VIDEOS

Find it: Apps 📁 > 🖼 Gallery

- **View, share, or delete:** Touch a thumbnail to open it, then choose share, delete, Menu , and more.

Tip: To select multiple files, open a folder, touch and hold a photo, then touch others.

- **Zoom:** Open a photo, then drag two fingers apart or together on the screen.

Tip: Turn the phone sideways for a widescreen view.

- **Wallpaper or contact photo:** Open a picture, then touch Menu > **Set picture as**.

- **Edit:** Open a picture, then touch Menu > **Edit**.
- **Slideshow:** Open a folder, then touch at the top. To stop the slideshow, touch the display or Back .

Tip: To show the slideshow on a television or other device, see “”.

To copy photos to/from a computer, go to “**MEMORY CARD & FILE MANAGEMENT**”.

CAPTURE YOUR SCREEN

Sometimes a picture speaks louder than words. Share a screen capture of your favorite playlist, your new high score, or a friend's contact information. If you can show it on your phone, you can share it with your friends.

To capture your phone's screen, press and hold the Power and Volume Down keys at the same time.



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PHOTOS & VIDEOS



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THE PERFECT SHOT

EDIT, SHARE, OR DELETE PHOTOS & VIDEOS

CAPTURE YOUR SCREEN

MOVIES & TV ON GOOGLE PLAY™

YOUTUBE™

To see the screen capture, touch Apps  >  **Gallery**
> **Screenshots.**

MOVIES & TV ON GOOGLE PLAY™

Find and rent movies to watch on your tablet or computer:

Find it: Apps  >  **Play Movies & TV**

To shop, rent, or watch on a computer, go to www.google.com/play and choose “Movies & TV.”

YOUTUBE™

Watch videos from YouTube users everywhere—or log into your account to share your own.

Find it: Apps  >  **YouTube**



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MUSIC ON GOOGLE PLAY™

when life needs a soundtrack



MOTOROLA

MUSIC ON GOOGLE PLAY™

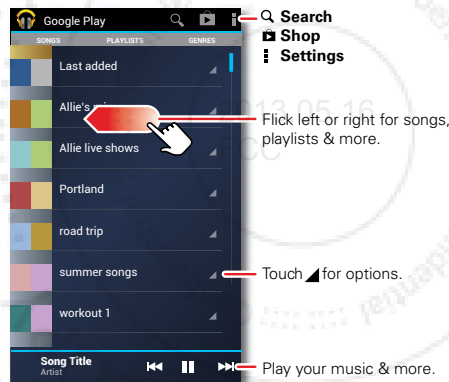
QUICK START: MUSIC

QUICK START: MUSIC

Music everywhere—stream it, buy it, save it, play it. Listen and create playlists anytime.

Find it: Apps > **Play Music**

To access your Google Play Music with a computer, visit www.google.com/music.



TIPS & TRICKS

- **Go back:** When you open a song or artist list, touch in the top left to go back.
- **Volume:** Press the volume keys.
- **Hide the music player:** To use another app while your music plays, touch Home . To return to the music player, flick down the status bar and touch the song title.
- **Home screen:** Control music playback from the home screen by adding the **Google Play Music** widget.
- **Shop:** Touch to shop for more music.
- **Playlists:** Touch and hold a song in your library to add it to a playlist or show other options. To edit, delete and rename a playlist, touch and hold its name in the music library.
- **During a flight:** Press and hold the Power key > **Airplane mode** to turn off all your network and wireless connections and listen to music during a flight.
- **File types:** Your phone can play MP3, M4A, AAC, AAC+, MIDI, and WAV files.

Note: Copyright—do you have the right? Always follow the rules. See “Content Copyright” in your legal and safety information.



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LOCATE

where you are, where you're going



MOTOROLA

LOCATE

QUICK START: LOCATE & NAVIGATE

GOOGLE+ LOCAL™

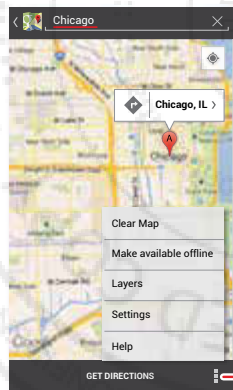
GOOGLE MAPS™ WITH NAVIGATION BETA

GOOGLE LATITUDE™

QUICK START: LOCATE & NAVIGATE




Find an address, find a place, see what's close by, get directions or full navigation, and so much more—all with the Google Maps™ you know and love.

Find it: Apps  >  **Maps**



See options, settings, & more.

TIPS & TRICKS

- **Find an address:** Enter the address in the search box at the top. The map moves to show the address.
- **Get directions:** Find an address on the map, touch it, then touch .
- **Save an address:** Touch the address, then touch the star by its name. To show your starred places, touch **Maps** and choose **My Places**. Touch a star to remove it.
- **Zoom:** To zoom in or out, drag two fingers together or apart on the screen.
- **Turn and tilt:** Rotate two fingers on map to turn it or drag down/up to tilt.
- **Send your location:** To tell others where you are, touch your location on the map, touch the **My Location** bubble, then choose **Send location to others**.
- **Find nearby businesses or attractions:** Touch  at the bottom.
- **Identify address:** Touch and hold a spot on the map to show the nearest address.
- **Get map help:** Touch Menu  > **Help**.



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LOCATE



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LOCATE

QUICK START: LOCATE & NAVIGATE

GOOGLE+ LOCAL™

GOOGLE MAPS™ WITH NAVIGATION BETA

GOOGLE LATITUDE™

GOOGLE+ LOCAL™

Google+ Local lets you find the restaurants, cafes, bars, and attractions that are close to you:

Find it: Apps > **Local**

Tip: In **Maps**, just touch at the bottom.

GOOGLE MAPS™ WITH NAVIGATION BETA

Get spoken turn-by-turn directions to the destination you specify.

Find it: Apps > **Navigation**

Speak, type, or select your destination. **Navigation** shows a map and starts telling you directions.

Tip: To add to your **STARRED** places, open Google Maps™, find an address, then touch the ☆ next to it.

To exit navigation or see other options, touch at the bottom. Touch to show gas stations and other points along the way.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

For more, go to www.google.com/mobile/navigation.

GOOGLE LATITUDE™

Google Latitude lets you see where your friends and family are on Google Maps™. Plan to meet up, check that they got home safely, or just stay in touch. Don't worry,

your location is not shared unless you agree to it. After you join Google Latitude, you can invite your friends to view your location, or accept their invitations.

To join Google Latitude, touch Apps > **Maps**, touch **Maps** at the top, then choose **Join Latitude**.

To use Google Latitude after you join, touch Apps > **Latitude**:

- To **add** friends, touch .

Touch **Select from Contacts** or **Add via email address**. Your friend will receive an email notice.

- To **remove** friends, touch next to their name.
- To **share** your location when you receive a request, you can choose **Accept and share back** (show your location and see theirs), **Accept, but hide my location** (hide your location, but see theirs), or **Don't accept** (hide both locations).
- To **hide** your location, touch Menu > **Location Settings** > **Location reporting** > **Do not update your location**.
- To **sign out**, touch Menu > **Location Settings** > **Sign out of Latitude**.



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WORK

get it done anytime



MOTOROLA

WORK CORPORATE SYNC CLOCK CALENDAR

CORPORATE SYNC

If you use Microsoft™ Office Outlook on your work computer, your phone can synchronize email, events, and contacts with your Microsoft Exchange server.

- To add your **Corporate** account, see “**EMAIL**”.
- To choose what to sync from your **Corporate** account, touch Apps (⋮) > ⚙ **Settings** > **ACCOUNTS**, touch your account, then choose options like **Calendar**, **Contacts**, or **Email**.

CLOCK

Find it: Apps (⋮) > ⌚ **Clock** > **Set alarm**

- **Alarm:** Touch an alarm to edit it, or touch + to add a new alarm.

When an alarm sounds, touch **Dismiss** to turn it off or **Snooze** to delay for ten minutes.

- **Settings:** To change your alarm sound, snooze duration, or other settings, touch Menu (☰) > **Settings**.

Tip: To set your date, time, time zone, and formats, touch Apps (⋮) > ⚙ **Settings** > **Date & time**.

CALENDAR

Show events stored on your phone and in your online calendars, all together in one place.

Find it: Apps (⋮) > 📅 **Calendar**

- **Add events:** From any view, touch Menu (☰) > **New event**, enter event details, then touch ✓ **SAVE**.
- **Show, edit, or delete events:** Touch an event to open it, then touch edit ✎ or delete 🗑.

Tip: Add a **Calendar** widget to your home screen. Touch Apps (⋮) > **WIDGETS**, then touch and hold the **Calendar** widget to add it to you home screen.



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CONNECT & TRANSFER

wired up or wireless



MOTOROLA

CONNECT & TRANSFER

QUICK START: CONNECT & TRANSFER

BLUETOOTH® WIRELESS

WI-FI NETWORKS

USB CABLES

MEMORY CARD & FILE MANAGEMENT

SHARE YOUR DATA CONNECTION

DATA USE

YOUR CLOUD

PHONE & TABLET

VIRTUAL PRIVATE NETWORKS (VPN)

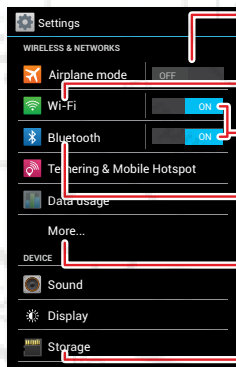
MOBILE NETWORK

AIRPLANE MODE

QUICK START: CONNECT & TRANSFER

Connect accessories, computers, networks, and more.

Find it: Apps (⋮) > ⚙ Settings



Airplane mode ☐ **ON** disables all wireless connections.

Wi-Fi ☐ **ON** Change Wi-Fi settings.

Bluetooth ☐ **ON** Turn Wi-Fi or Bluetooth power **ON** or **OFF**.

Tethering & Mobile Hotspot Change Bluetooth settings.

More... Change connection & sharing settings.

Storage Move pictures, music, & other media to an optional microSD memory card.

TIPS & TRICKS

- **Bluetooth™ devices:** To connect a Bluetooth headset, keypad, or other device, touch **Bluetooth**.
- **Wi-Fi networks:** To connect, touch **Wi-Fi**.
- **Wi-Fi hotspot:** To make your phone a hotspot, touch **Tethering & Mobile Hotspot**, then check **Mobile Hotspot**. You can change hotspot security.
- **USB cable:** Your phone's micro USB port lets you exchange media and other files with a connected computer. To change the type of USB connection, touch Apps (⋮) > ⚙ Settings > **Storage** > Menu (⋮) > **USB computer connection**.
- **Automatic connections:** When Bluetooth® or Wi-Fi power is **ON**, your phone automatically reconnects to available devices or networks it has used before.



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CONNECT & TRANSFER



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MOBILE NETWORK

AIRPLANE MODE

BLUETOOTH® WIRELESS

TURN BLUETOOTH POWER ON/OFF

Find it: Apps > **Settings**, then touch the **Bluetooth** switch to turn it

Tip: To extend battery life or stop connections, turn the Bluetooth them when you're not using it.

CONNECT DEVICES

The **first time** you connect a device, follow these steps:

- 1 Make sure the device you are pairing with is in discoverable mode (for details, refer to the guide that came with the device).
- 2 Touch Apps > **Settings** > **Bluetooth**.
- 3 Make sure the switch at the top is , then touch **SEARCH FOR DEVICES**.
- 4 Touch a found device to connect it (if necessary, touch **Pair** or enter a passkey like **0000**).

Tip: Touch next to a device to rename it.

When the device connects, the Bluetooth status indicator turns blue .

To automatically **disconnect** or **reconnect** a device anytime, just turn it off or on.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

MANAGE DEVICES

To manually reconnect your phone with a paired device, touch the device name in the **AVAILABLE DEVICES** list.

To manually disconnect your phone from a paired device, touch the device name in the devices list, then touch **OK**.

To remove a paired device, touch the next to the device name in the **PAIRED DEVICES** list, then touch **Unpair**.

Touch Apps > **Settings** > **Bluetooth**, turn Bluetooth power on, then touch Menu > **Rename phone**. Enter a name and touch **OK**.

LET DEVICES FIND YOUR PHONE

To let a Bluetooth device discover your phone:

- 1 Touch Apps > **Settings** > **Bluetooth**.
- 2 Touch **Only visible to paired devices** to make your phone visible to all devices for two minutes.

TRANSFER FILES

- **Photos or videos:** Open the photo or video, then touch > **Bluetooth**.
- **People:** Touch **People** > Menu > **Share contacts**, check what you want to share (you can choose **Unselect all**), then touch **OK** > **Bluetooth**.



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CONNECT & TRANSFER



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CONNECT & TRANSFER

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WI-FI NETWORKS

TURN WI-FI POWER ON/OFF

Find it: Apps > **Settings**, then touch the **Wi-Fi** switch to turn it .

Note: To extend battery life, turn Wi-Fi when you're not using it.

CONNECT TO NETWORKS

To find networks in your range:

1 Touch Apps > **Settings** > **Wi-Fi**.

Tip: To see your phone's MAC address and Wi-Fi settings, touch Menu > **Advanced**.

2 Make sure the switch at the top is , then touch **SCAN**.

3 Touch a found network to connect it (if necessary, enter **Network SSID**, **Security**, and **Wireless password**, and touch **Connect**).

When your phone connects, the Wi-Fi status indicator appears in the status bar.

Note: If you see a question mark in the Wi-Fi status indicator , pull down the status bar, touch the network, and enter the network's password.

Tip: When Wi-Fi power is on, your phone automatically reconnects to available networks it has used before

MANAGE NETWORKS

To remove a network, touch it in the list, then touch **Forget**.

To manage your networks, touch Apps > **Settings** > **Wi-Fi**, turn Wi-Fi power on, then touch Menu > **Manage Networks**.

WI-FI HOTSPOT

You can make your phone a Wi-Fi hotspot to provide portable, convenient internet access to other Wi-Fi enabled devices.

Note: Keep it secure. To protect your phone and hotspot from unauthorized access, it is strongly recommended that you set up hotspot security (WPA2 is the most secure), including password.

Find it: Apps > **Settings** > **Tethering & Mobile Hotspot** and check **Mobile Hotspot**.

1 Your phone turns off **Wi-Fi** power and uses the mobile network for Internet access. Touch **Mobile Hotspot Settings** > **Configure Mobile Hotspot** to set up security:

- **SSID**—Enter a unique name for your hotspot.
- **Security**—Select the type of security you want: **Open** or **WPA2**. For **WPA2**, enter a unique password that others will need to access your Wi-Fi hotspot.

Note: **WPA2** is recommended by IEEE.



CONNECT & TRANSFER



MOTOROLA

CONNECT & TRANSFER

QUICK START: CONNECT & TRANSFER

BLUETOOTH® WIRELESS

WI-FI NETWORKS

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AIRPLANE MODE

- **Channel**—If you notice interference after your hotspot has been active for a while, try different channels.

2 Touch **Save** when the settings are complete.

When **Mobile Hotspot** is active, other Wi-Fi enabled devices can connect by entering your hotspot's **SSID**, selecting a **Security** type, and entering the correct **Wireless password**.

WI-FI MODES

For those who like to get a bit more technical, your phone supports the following Wi-Fi modes: 802.11a, b, g, n.

USB CABLES

Note: Copyright—do you have the right? Always follow the rules. See "**CONTENT COPYRIGHT**".

To load music, pictures, videos, documents, or other files from your computer, connect your phone to your computer with a USB cable. To change the type of USB connection, touch Apps > **Settings** > **Storage** > Menu > **USB computer connection**.

- For Microsoft™ Windows™ XP, Windows Vista, and Windows 7: On your computer, choose Start, then select Windows Explorer from your list of programs. In Windows Explorer, your phone will appear as a connected drive (mass storage device) where you can drag and drop files, or it will appear as an MTP or PTP device that lets you use Windows Media Player to

transfer files. For more instructions or driver files, visit www.motorola.com/myelectrifym.

- For Apple™ Macintosh™: Use Android File Transfer, available at www.android.com/filetransfer.

MEMORY CARD & FILE MANAGEMENT

Your photos, videos, and other files are automatically stored in your phone's internal memory.

Optional microSD memory cards can help store more files.

Tip: To move media from internal memory to a microSD card, touch Apps > **Settings** > **Storage** > **Manage internal storage**.

MANAGE FILES ON YOUR PHONE

Find it: > **Files** > **Device storage** or **SD card**

Touch a file or folder to open, then touch and hold a file to **Delete** or **Share**.

REMOVE OR ERASE A MEMORY CARD

Note: Do not remove a microSD memory card while your phone is using it or writing files on it.

Before you remove a microSD card you need to unmount it. Touch Apps > **Settings** > **Storage** > **Unmount SD card**.



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To erase a microSD card, touch Apps > **Settings** > **Storage** > **Erase SD card**.

Warning: All data on the microSD card will be deleted.

USB CONNECTION

You can connect your phone to a computer with a USB cable.

Note: The first time you use a USB connection, your computer may indicate that drivers are being installed. Follow any prompts you see to complete the installation. This may take a few minutes.

- 1 With the home screen showing, connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should show in the status bar.

Note: Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer. To change the type of USB connection if necessary, touch Apps > **Settings** > **Storage** > Menu > **USB computer connection** > **Mass Storage**.

- 2 Your phone and optional microSD memory card appear as two separate removable disks on your computer.

Drag and drop files between your computer and the phone or microSD card folders. When you're done, use "Safely Remove Hardware" before disconnecting the USB cable.

Note: You can't use files on the microSD card while your phone is connected to the computer.

SHARE YOUR DATA CONNECTION

Your computer can access the internet through your phone's mobile network—you just need a USB cable.

Tip: To share a Wi-Fi connection, see "**WI-FI HOTSPOT**".

- 1 Connect your phone to your computer using a USB cable.

Note: If your computer is running something older than Microsoft™ Windows™ 7 or Apple™ Macintosh™ OSX, it might require special configuration.

- 2 On your phone, touch Apps > **Settings**, then make sure the **Wi-Fi** switch is set to **OFF**.
- 3 In **Settings**, touch **Tethering & Mobile Hotspot**, then check **USB tethering** to start the connection.

To stop the connection, uncheck **USB tethering**, then disconnect your phone from your computer.

DATA USE

You can track the amount of data uploaded and downloaded by your phone.

Note: Usage information is provided to help you manage your phone. This may not match the amounts charged by your service provider, as they're not measured in the same way.



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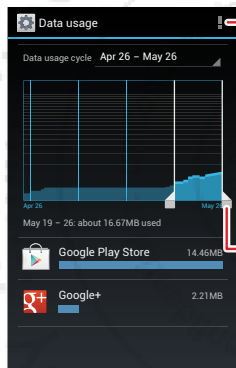
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Find it: Apps ⋮ > ⚙ Settings > Data usage

Your phone shows a data usage graph, followed by a list of the apps that are running, from highest data usage down to least. Touch an app to open its details. Apps that use a lot of data might also use a lot of battery power.



View hotspots or turn off auto-sync for data.

Drag white bars to change date ranges.

The data usage screen shows information and settings for data transferred over your service provider's mobile network.

YOUR CLOUD

One account with access to everything, everywhere—phone, tablet, computer.

SYNC YOUR GOOGLE ACCOUNT

When you log in to the same Google account, all devices can get to all the same apps, movies, books, and music from Google Play™—plus you share the same Gmail™, Google Calendar™, and other Google services. To add accounts to your phone, touch Apps ⋮ > ⚙ Settings > Accounts & sync.

PHONE & TABLET

Your Android phone and tablet can work together to help you get the most out of both:

- **Transfer media and files:** Copy files to your phone's memory card (optional) and transfer it to other devices with "**MEMORY CARD & FILE MANAGEMENT**".
- **Phone hotspot:** If you have a Wi-Fi tablet, turn your phone into a Wi-Fi hotspot to let your tablet access the Internet anywhere—see "**WI-FI HOTSPOT**".
- **Bluetooth accessories:** If you have a Bluetooth keyboard or other accessories to use with your tablet, remember you can use them with your phone too. To connect them, see "**BLUETOOTH® WIRELESS**".

VIRTUAL PRIVATE NETWORKS (VPN)

A VPN lets you access files on a secured network (like an office network with a firewall). Contact the network administrator to ask for VPN settings, and any additional apps or other requirements.



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To enter VPN settings, touch Apps  >  **Settings**
> **More...** > **VPN**. Choose the type of VPN and enter settings from the network administrator. The network is stored in the **VPN** list so that you can select it whenever you need to connect.

MOBILE NETWORK

You should not need to change any network settings. Contact your service provider for help.

Touch Apps  >  **Settings** > **More...** > **Mobile networks** to see network settings options.

AIRPLANE MODE

Use airplane mode to turn all your wireless connections off—useful when flying. Press and hold the Power key > **Airplane mode**.

Note: When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth power back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region's emergency number can still be made.



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PROTECT

help keep it safe



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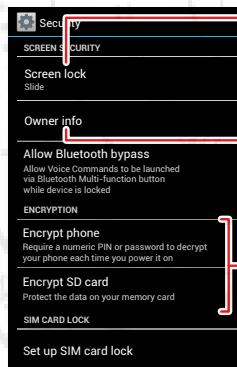
RESET

QUICK START: PROTECT

Make sure your information is protected, in case your phone is lost or stolen.

Find it: Apps > **Settings** > **Security & Screen Lock**

The easiest way to protect your phone is to use **Screen lock**. You can choose facial recognition, a pattern, or a PIN to unlock your phone.



Change your screen lock to use a slide, facial recognition, a pattern, PIN, password, or no lock.

Your info can show on the lock screen.

Encrypt the data stored on your phone or memory card.

TIPS & TRICKS

- **Face unlock:** Unlock your phone by looking at it! Touch Apps > **Settings** > **Security & Screen Lock** > **Screen lock** > **Face Unlock** and follow the prompts.
- **Forgotten pattern:** If you enter the wrong unlock **Pattern** five times, your device shows a **Forgot pattern?** option that lets you enter your Google™ account email and password to unlock your device.
- **Forgotten password:** You will need to reset your phone (see “**RESET**”).



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SCREEN LOCK

To keep your phone secure, you can make the touchscreen lock when it goes to sleep.

Find it: Apps > **Settings** > **Security & Screen Lock** > **Screen lock**, then select the lock type:

- **None:** turn off the screen lock.
- **Slide:** flick to the right to unlock.
- **Face Unlock:** look at your phone to unlock it.

Follow the prompts to capture your face and enter a PIN or password (for backup or to change the lock setting). When the screen is dark, press the Power key, then frame your face in the square at the bottom to unlock.

Note: This feature is less secure than a pattern, PIN, or password.

- **Pattern:** draw a pattern to unlock.
- **PIN:** enter four to sixteen digits to unlock.
- **Password:** enter four to sixteen letters, digits, or symbols to unlock.

To change when your touchscreen goes to sleep, see **"POWER KEY MENU"**.

Note: You can make emergency calls on a locked phone (see **"EMERGENCY CALLS"**). A locked phone still rings, **but you need to unlock it to answer.**

CAN'T UNLOCK?

Face unlock: If your phone doesn't recognize your face, you'll be prompted to enter your backup pattern or PIN code to unlock it.

Pattern, PIN, or password: If you forget your pattern, PIN, or password, contact your service provider.

SIM LOCK

Caution: If you enter an incorrect PIN code three times, your phone locks your SIM card and asks for your PIN unlock code. Contact your service provider for your PIN unlock code.

To set a SIM card PIN that you must enter when you turn on your phone:

Find it: Apps > **Settings** > **Security & Screen Lock** > **Set up SIM card lock** > **Lock SIM card**

To set your SIM PIN, enter a 4-digit code. To change your code, choose **Change SIM PIN**.

ENCRYPT YOUR PHONE

Caution: If you forget your encryption code, you cannot recover the data stored on your phone or optional memory card. Encrypting your files can take an hour or more. Leave your phone plugged in, and be careful not to interrupt the process.



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Encryption protects the accounts, settings, apps, and files on your phone, so that people cannot access them if your phone is stolen.



To encrypt your phone and require a PIN or password whenever you turn on your phone:

Find it: Apps  >  **Settings** > **Security & Screen Lock** > **Encrypt phone**

BACKUP & RESTORE

Your Google account data is backed up online. So, if you reset or replace your phone, just log into your Google account to restore the contacts, events, and other details you synced with the account. To choose what syncs with the account, touch Apps  >  **Settings** > **Accounts & sync**, touch your Google™ account, and check things to sync. Please note that text messages, call logs, and items stored on your phone will not be restored.

RESET

To reset your phone to factory settings and erase all the data on your phone, touch Apps  >  **Settings** > **Privacy** > **Factory data reset** > **Reset Phone**.

Warning: All downloaded apps and user data on your phone will be deleted. Data on your memory card will not be deleted.



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WANT MORE?

There's more help, updates, and information right here:



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WANT MORE?

- **Answers:** Touch Apps  >  **Guide Me.**
- **Updates:** Get phone updates, PC software, online help, guides, and more at www.motorola.com/myXT621.
- **Accessories:** Find optional accessories for your phone at www.motorola.com/mobility.
- **Apps:** Touch  **Play Store.**
- **News:** Get the latest news, apps, tips & tricks, videos and so much more—join us on:
 -  YouTube™
www.youtube.com/motorola
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TROUBLESHOOTING

we're here to help



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CRASH RECOVERY

In the unlikely event that your phone stops responding to touches and key presses, try a quick reset. Remove the back cover and battery ("**ASSEMBLE & CHARGE**"), then replace and switch your phone on as usual.

SERVICE & REPAIRS

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/repair (United States), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-453-0920 (United States), 1-877-483-2840 (TTY, TDD United States for hearing impaired), or 1-800-461-4575 (Canada).



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Battery Use & Safety

The following battery use and safety information applies to all Motorola mobile devices. **If your mobile device uses a non-removable main battery** (as stated in your product information), **details related to handling and replacing your battery should be disregarded**—the battery should only be replaced by a Motorola-approved service facility, and **any attempt to remove or replace your battery, unless performed by a service representative, may damage the product and void your warranty.** **Important: Handle and store batteries properly to avoid injury or damage.** Most battery safety issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't use tools, sharp objects, or excessive force to insert or remove the battery as this can damage the battery.**
- **Don't let the mobile device or battery come in contact with liquids.*** Liquids can get into the mobile device's circuits, leading to corrosion.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.*** High temperatures can cause the battery to swell, leak, or malfunction.
- **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

DOs

- **Do avoid leaving your mobile device in your car in high temperatures.***
- **Do avoid dropping the mobile device or battery.*** Dropping these items, especially on a hard surface, can potentially cause damage.*
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged in any of the ways listed here.**

*** Note:** Always make sure that any battery, connector and compartment covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards. Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram.

If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service center.

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/recycling

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



Warning: Never dispose of batteries in a fire because they may explode.

Battery Charging

Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit www.motorola.com/products

Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction, and may be prohibited or restricted in certain areas—always obey the laws and regulations on the use of these products.



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While driving, NEVER:

- Type, read, enter or review texts, emails, or any other written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

While driving, ALWAYS:

- Keep your eyes on the road.
 - Use a handsfree device if available or required by law in your area.
 - Enter destination information into a navigation device **before** driving.
 - Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
 - Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
 - End your call or other task if you cannot concentrate on driving.
- Remember to follow the "Smart Practices While Driving" at www.motorola.com/callsmart (in English only).

Seizures, Blackouts & Eyestrain

To reduce eyestrain and avoid headaches, it is always a good idea to hold the screen at a comfortable distance from your eyes, use in a well-lit area, and take frequent breaks. Some people may be susceptible to seizures or blackouts (even if they have never had one before) when exposed to flashing lights or light patterns, such as when playing video games, or watching videos with flashing-light effects.

Discontinue use and consult a physician if any of the following symptoms occur: seizures, blackout, convulsion, eye or muscle twitching, loss of awareness, or disorientation. If you or someone in your family has experienced seizures or blackouts, please consult with your physician before using an application that produces flashing-light effects on your mobile device.

Caution About High Volume Usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.



If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at <http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp> (in English only).

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Children

Keep your mobile device and its accessories away from small children. These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Supervise access for older children. Similar to a computer, if an older child does use your mobile device, you may want to monitor their access to help prevent:

- Exposure to inappropriate apps or content.
- Improper use of apps or content.
- Loss of data.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Areas

Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.



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When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries, unless it is a radio product type especially qualified for use in such areas and certified as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information.
	Do not use tools.
	For indoor use only.
	Listening at full volume to music or voice through a headset may damage your hearing.

Radio Frequency (RF) Energy

Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

RF Energy Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, ensure that the device is positioned at least 2.5 cm (1 inch) away from the body, and if you use an accessory case or holder, ensure it is free of any metal.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or health care facilities.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Medical Devices

If you have a medical device, including an implantable medical device such as a pacemaker or defibrillator, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.



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- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn Off the mobile device immediately if you have any reason to suspect that interference is taking place.

Specific Absorption Rate (FCC & IC)

YOUR MOBILE DEVICE MEETS FCC AND IC LIMITS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC) and Industry Canada (IC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the FCC and IC guidelines for your device model are listed below:

Head SAR	UMTS 1900 MHz Wi-Fi, Bluetooth	0.58 W/kg
Body-worn SAR	GSM 850 MHz, Wi-Fi, Bluetooth	0.42 W/kg

During use, the actual SAR values for your device are usually well below the values stated.

This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. Additional information can be found at www.motorola.com/rfhealth.

Specific Absorption Rate (ICNIRP)

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by



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international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	UMTS 1900 MHz, Wi-Fi, Bluetooth	0.27 W/kg
Body-worn SAR	GSM 850 MHz, Wi-Fi, Bluetooth	0.31 W/kg

During use, the actual SAR values for your device are usually well below the values stated.

This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. Additional information can be found at www.motorola.com/rfhealth.

European Union Directives Conformance Statement

The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:

CE0168

CE0168!

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



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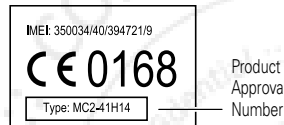
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For products that support Wi-Fi 802.11a (as defined in your product information): This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

The following gives an example of a typical Product Approval Number:



You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte (in English only). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

FCC Notice to Users

The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).



MOTOROLA

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a (as defined in product information): In the United States, do not use your device outdoors while connected to an 802.11a Wi-Fi network. The FCC prohibits such outdoor use since frequencies 5.15-5.25 GHz can cause interference with Mobile Satellite Services (MSS). Public Wi-Fi access points in this range are optimized for indoor use.

Software Notices

Warning against unlocking the bootloader or altering a product's operating system

software: Motorola strongly recommends against altering a product's operating system, which includes unlocking the bootloader, rooting a device or running any operating software other than the approved versions issued by Motorola and its partners. Such alterations may permanently damage your product, cause your product to be unsafe and/or cause your product to malfunction. In such cases, neither the product nor any damage resulting therefrom will be covered by warranty.

Important FCC information: You must not make or enable any changes to the product that will impact its FCC grant of equipment authorization. The FCC grant is based on the product's emission, modulation, and transmission characteristics, including: power levels, operating frequencies and bandwidths, SAR levels, duty-cycle, transmission modes (e.g., CDMA, GSM), and intended method of using the product (e.g., how the product is held or used in proximity to the body). A change to any of these factors will invalidate the FCC grant. It is illegal to operate a transmitting product without a valid grant.

Location Services

The following information is applicable to Motorola mobile devices that provide location based functionality. Location sources can include GPS, AGPS and Wi-Fi.

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.



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Your mobile device can also use *Wi-Fi* signals to determine your approximate location, using information from known and available Wi-Fi networks.

Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with location technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

Navigation

The following information is applicable to Motorola mobile devices that provide navigation features.

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.

- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.

Note: For information on how to backup or wipe data from your mobile device, go to www.motorola.com/support

- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.
- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorized access to your device.
- **Location-based information**—Mobile devices enabled with location based technologies such as GPS, AGPS or Wi-Fi, can transmit location-based information. See "Location Services" for more details.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Use & Care

To care for your Motorola mobile device, please observe the following:



liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.



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drying

Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer, as this may damage the mobile device.



extreme heat or cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).



dust and dirt

Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.



cleaning

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



shock and vibration

Don't drop your mobile device.



protection

To help protect your mobile device, always make sure that any battery, connector and compartment covers are closed and secure.

Recycling

Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at:

www.motorola.com/recycling



Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

Software Copyright

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY LLC
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA

The Motorola website opensource.motorola.com (in English only) also contains information regarding Motorola's use of open source.



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Motorola has created the opensource.motorola.com website to serve as a portal for interaction with the software community-at-large. To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please go to Apps > Settings > About phone > Legal information > Open source licenses. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

Service & Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 0800 666 8676 (Argentina), 800-201-442 (Chile), 01-800-700-1504 (Colombia), 01 800 021 0000 (México), 0800-100-4289 (Venezuela), or 0-800-52-470 (Perú).

How to Obtain Service or Other Information

1. Please access and review the online Customer Support section of Motorola's consumer website prior to requesting warranty service.
2. If the Product is still not functioning properly after making use of this resource, please contact the Warrantor listed at the Motorola website or the contact information for the corresponding location.
3. A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine whether your Product requires service. You may be required to download, or otherwise obtain and accept software updates from Motorola or a Motorola Authorized Repair Center. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support.
4. If the software update does not fix the problem, you will receive instructions on how to ship the Product to a Motorola Authorized Repair Center or other entity.
5. To obtain warranty service, as permitted by applicable law, you are required to include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) your address and telephone number. In the event the Product is not covered by the Motorola Limited Warranty, Motorola will inform the consumer of the availability, price and other conditions applicable to the repair of the Product.

To obtain service or other information, please access and review the online Customer Support section of Motorola's consumer website at www.motorola.com.



MOTOROLA

Motorola Mobility LLC Limited Global Warranty Mobile Phones

FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS.

Who is Covered?

This Limited Warranty extends only to the first consumer purchaser of the Product, and is not transferable.

What Does this Limited Warranty Cover?

Motorola Mobility LLC or its subsidiaries' warranty obligations are limited to the terms and conditions set forth herein. Subject to the exclusions contained below, Motorola Mobility LLC or its subsidiaries ("Motorola") warrant this Mobile Phone, and any in-box accessories which accompany such Mobile Phone ("Product") against defects in materials and workmanship, under normal consumer use, for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser, or the period of time required by the laws of the country where the Product is purchased, whichever is longer ("Warranty Period").

Repairs made under this Limited Warranty are covered for the balance of the original Warranty Period, or 90 days from the date of service, whichever is longer. Any upgrade to the original product will be covered only for the duration of the original Warranty Period.

This Limited Warranty is only available in the country where the Product was purchased. Motorola may provide service outside the country of purchase, to the extent that it is possible and under the terms and conditions of the country of purchase.

This Limited Warranty applies only to new Products which are a) manufactured by or for Motorola as identified by the "Motorola" trademark, trade name, or logo legally affixed to them; b) purchased by consumers from an authorized reseller or distributor of Motorola Products; and c) accompanied by this written Limited Warranty.

What Will Motorola Do?

If a covered defect or damage arises and a valid warranty claim is received within the applicable Warranty Period, Motorola, at its sole option, unless otherwise required by applicable law, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent replacement parts; or (2) exchange the Product with a replacement Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the



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original Product; or (3) refund the purchase price of any Products covered by the terms and conditions of this Limited Warranty.

Products, parts and supporting documentation provided to Motorola as part of the warranty process, shall become the property of Motorola, and may not be returned. When a replacement or refund is given, the Product for which the replacement or refund is provided must be returned to Motorola and shall become the property of Motorola.

Exclusions (Products and Accessories)

This warranty does not apply to:

- (a) **Consumable parts**, such as batteries or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship. As with all batteries, the maximum capacity of the battery will decrease with time and use; this is not a defect. Only defective batteries and batteries that leak are covered by this warranty.
- (b) **Cosmetic damage**, including but not limited to scratches, dents, cracks or other cosmetic damage.
- (c) **Damage caused by use with non-Motorola products**. Defects or damage that result from the use of non-Motorola branded or certified Products, accessories or other peripheral equipment, including without limitation housings, parts, or software, are excluded from coverage.
- (d) **Damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes**; including but not limited to: (i) improper usage or operation (e.g. operating the Product outside their permitted or intended uses as defined by Motorola, including but not limited to as set forth by Motorola in the Products' User Manual, Quick Start Guide, Online Tutorials, and other documentation), improper storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. broken/bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product) (ii) contact with liquids, water, rain, extreme humidity, heavy perspiration or other moisture; sand, food, dirt or similar substances (except for Products sold as resistant to such substances, but only to the extent the damage was not caused by incorrectly securing the phone's protective elements or subjecting the Product to conditions beyond its stated specifications or limits); (iii) use of the Products for commercial rental purposes; or (iv) external causes or acts which are not the fault of Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of God, are excluded from coverage.
- (e) **Unauthorized Service or Modification**. Defects or damage resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way, including but not limited to tampering with or altering the software, by someone other than Motorola, or its authorized service centers, are excluded from coverage. Notwithstanding the foregoing, any Product which has had its bootloader unlocked, or whose operating system has been altered, including any failed attempts to unlock the bootloader or alter such operating system,

is not covered by this warranty, regardless of whether such modifications are authorized, approved, or otherwise sanctioned by Motorola.

- (f) **A product or part that has been modified in any manner without the written permission of Motorola**. Products that have been altered in any manner so as to prevent Motorola from determining whether such Products are covered under the terms of this Limited Warranty are excluded from coverage. The foregoing shall include but not be limited to (i) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; or (iii) broken seals or other evidence of tampering. Do not open the Product or attempt to repair the Product yourself; such conduct may cause damage that is not covered by this warranty.
 - (g) **Normal wear and tear or otherwise due to the normal aging of the Product**.
 - (h) **Defects, damages, or the failure of the Product due to any communication service or network you subscribe to or use with the Products**.
 - (i) **All software, including operating system software, third-party software, applications, and all other software of any kind**. Software distributed by Motorola is provided "AS-IS" and "AS AVAILABLE," "WITH ALL FAULTS" and without a warranty of any kind. The Limited Warranty does not apply to any non-Motorola product or any software, even if packaged or sold with the Motorola hardware, unless otherwise required by applicable local law.
 - (j) **Products that have been refurbished, reconditioned, or remanufactured**, except for Products repaired or replaced pursuant to the terms of this Limited Warranty.
- If damage is outside the scope of warranty coverage, repair services may be available, but all costs associated with such out of warranty repair will be your responsibility.
- ### What Other Limitations are There?
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED, NO ORAL OR WRITTEN REPRESENTATIONS MADE BY MOTOROLA OR ANY SELLER, RESELLER OR DISTRIBUTOR OF THE PRODUCTS, INCLUDING EMPLOYEES AND AGENTS THEREOF, SHALL CREATE ANY ADDITIONAL WARRANTY OBLIGATIONS, INCREASE THE SCOPE, OR OTHERWISE MODIFY IN ANY MANNER THE TERMS OF THIS LIMITED WARRANTY.
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- TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA DOES NOT WARRANT THAT THE OPERATION OF ANY PRODUCTS OR SOFTWARE COVERED UNDER THIS LIMITED WARRANTY WILL MEET YOUR REQUIREMENTS, WORK IN COMBINATION WITH ANY HARDWARE OR SOFTWARE APPLICATIONS OR THIRD PARTY SERVICES, BE UNINTERRUPTED, ERROR-FREE, OR WITHOUT RISK TO, OR LOSS OF, ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS CONTAINED THEREIN, OR THAT DEFECTS IN THE PRODUCTS OR SOFTWARE WILL BE CORRECTED.
- TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT, TORT OR UNDER OTHER LEGAL THEORY (INCLUDING NEGLIGENCE), FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCTS, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS; LOSS OF BUSINESS; BUSINESS INTERRUPTION; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, OR CORRUPTION OF INFORMATION, DATA, SOFTWARE OR APPLICATIONS (INCLUDING ANY COSTS ASSOCIATED WITH RECOVERING, PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS STORED ON OR USED WITH MOTOROLA PRODUCTS, OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF ANY INFORMATION OR DATA STORED ON THE PRODUCTS); OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS.
- SOME STATES OR JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR THE EXCLUSION OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR THE LIMITATION OR EXCLUSION OF DAMAGES FOR PERSONAL INJURIES CAUSED BY NEGLIGENCE, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE OR JURISDICTION.
- **DATA BACKUP:** ALL INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS, INCLUDING BUT NOT LIMITED TO PERSONAL CONTACTS, ADDRESS BOOKS, PICTURES, MUSIC AND GAMES WILL BE ERASED DURING THE REPAIR PROCESS, AND CAN NOT BE REINSTALLED BY MOTOROLA. TO AVOID LOSING SUCH INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS PLEASE CREATE A BACK UP BEFORE YOU DELIVER YOUR PRODUCT FOR WARRANTY SERVICE. REMOVE ANY CONFIDENTIAL, PROPRIETARY OR PERSONAL INFORMATION AND DISABLE ANY SECURITY PASSWORDS. YOU WILL BE RESPONSIBLE FOR REINSTALLING ALL SUCH INFORMATION, DATA, SOFTWARE, OTHER APPLICATIONS AND PASSWORDS. MOTOROLA AND/OR ITS AUTHORIZED SERVICE

CENTERS ARE NOT RESPONSIBLE FOR THE LOSS OR MISUSE OF ANY DATA, FILES, CONTENT, APPLICATIONS AND PROGRAMS WHEN THE PRODUCT IS DELIVERED FOR WARRANTY SERVICE. YOUR PRODUCT OR A REPLACEMENT PRODUCT WILL BE RETURNED TO YOU AS YOUR PRODUCT WAS CONFIGURED WHEN ORIGINALLY PURCHASED, SUBJECT TO APPLICABLE SOFTWARE UPDATES. MOTOROLA MAY INSTALL OPERATING SYSTEM SOFTWARE UPDATES AS PART OF WARRANTY SERVICE THAT MAY PREVENT THE PRODUCT FROM REVERTING TO AN EARLIER VERSION OF THE OPERATING SYSTEM SOFTWARE. THIRD PARTY APPLICATIONS INSTALLED ON THE PRODUCT MAY NOT BE COMPATIBLE OR WORK WITH THE PRODUCT AS A RESULT OF THE OPERATING SYSTEM SOFTWARE UPDATE. MOTOROLA AND ITS AUTHORIZED SERVICE CENTERS ARE NOT RESPONSIBLE FOR THE LOSS OF, OR INABILITY TO USE, SUCH INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS.

- **WARNING AGAINST UNLOCKING THE BOOTLOADER OR ALTERING A PRODUCT'S OPERATING SYSTEM SOFTWARE:** MOTOROLA STRONGLY RECOMMENDS AGAINST ALTERING A PRODUCT'S OPERATING SYSTEM, WHICH INCLUDES UNLOCKING THE BOOTLOADER, ROOTING A DEVICE OR RUNNING ANY OPERATING SOFTWARE OTHER THAN THE APPROVED VERSIONS ISSUED BY MOTOROLA AND ITS PARTNERS. SUCH ALTERATIONS MAY PERMANENTLY DAMAGE YOUR PRODUCT, CAUSE YOUR PRODUCT TO BE UNSAFE AND/OR CAUSE YOUR PRODUCT TO MALFUNCTION. IN SUCH CASES, NEITHER THE PRODUCT NOR ANY DAMAGE RESULTING THEREFROM WILL BE COVERED BY THIS WARRANTY.
- **IMPORTANT FCC INFORMATION:** YOU MUST NOT MAKE OR ENABLE ANY CHANGES TO THE PRODUCT THAT WILL IMPACT ITS FCC GRANT OF EQUIPMENT AUTHORIZATION. THE FCC GRANT IS BASED ON THE PRODUCT'S EMISSION, MODULATION, AND TRANSMISSION CHARACTERISTICS, INCLUDING: POWER LEVELS, OPERATING FREQUENCIES AND BANDWIDTHS, SAR LEVELS, DUTY-CYCLE, TRANSMISSION MODES (E.G., CDMA, GSM), AND INTENDED METHOD OF USING THE PRODUCT (E.G., HOW THE PRODUCT IS HELD OR USED IN PROXIMITY TO THE BODY). A CHANGE TO ANY OF THESE FACTORS WILL INVALIDATE THE FCC GRANT. IT IS ILLEGAL TO OPERATE A TRANSMITTING PRODUCT WITHOUT A VALID GRANT.

Guarantee Policy (Mexico)

This Guarantee Policy represents the only guarantee that applies to personal communication Products and Accessories of the Motorola Trademark that are purchased in Mexico and represents any other guarantee contained in the instructions, manuals, guides and/or warnings contained inside the packaging of said Products and Accessories.



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COPYRIGHT & TRADEMARKS

I. Items Covered by this Guarantee

It protects the manufacturing defects and hidden defects of the "Products" and "Accessories" (such as batteries, antennas, chargers, wired headphones and wireless devices) of the Motorola trademark, described in the space that for such purpose is established on the back of this Guarantee Policy, which, covers all of the parts, components, accessories and labor of Motorola Products, as well as the transportation costs that derive from fulfilling this policy, within its service network.

The Motorola "Products" that this guarantee protects may be: (a) cellular phones, (b) smart phones (pocket computer and cellular phone), (c) beepers, (d) two-way radios, (e) wireless phones.

Motorola, free of charge for you, shall have the option to repair or replace the "Products", "Accessories" and components that present problems and are covered by the Guarantee. Prior authorization expressed by the service requester, Motorola Comercial, S.A. de C.v. shall use used, equally functioning, refurbished, repaired or second hand parts or spare parts to repair the "Product." Software updates shall not be provided.

II. Duration of the Guarantee

The duration of the guarantee shall be one year starting from the purchase date of the new "Product" or "Accessory" at an authorized establishment.

III. Procedure for Exercising the Guarantee

To demand the fulfillment of this guarantee, the address where the "Product" or "Accessory" was purchased must be sent to the address of the **Person Responsible for the "Products" and "Accessories" in Mexico:**

Motorola Comercial, S.A. de C.V.
Bosque de Alisos 125
Col. Bosques de las Lomas
Del. Cuajimalpa de Morelos
C.P. 05120 México, D.F.
Phone Number: (55) 5257-6700

or to the address of the authorized service center (which you can consult free of charge by calling 01 800 021 0000) and presenting the "Product" or "Accessory" with its parts and components.

To exercise this guarantee, you must present the "Product" or "Accessory" and this Guarantee Policy duly sealed by the establishment where it was purchased. In the event that this policy was not established on the date in which the "Product" or "Accessory" was purchased, you must present the receipt from this purchase.

IV. Limitations or Exceptions of this Guarantee

The guarantee shall not be valid:

- When the "Product" or "Accessory" had been used in conditions different than normal conditions.
- When the "Product" or "Accessory" had not been operated in accordance with the accompanying usage instructions.
- When the "Product" or "Accessory" had been changed or repaired by people who are not authorized by the national manufacturer, importer or respective responsible retailer.

Motorola shall notify the consumer if the service request is covered by this guarantee policy; in the event that it is not covered, Motorola shall inform the consumer of the availability, prices and other conditions that apply to repairing the "Product."

Motorola shall only replace the "Product" or "Accessory", upon turning in the "Product" or "Accessory" purchased.

For more information about the "Product" that needs repairs that are not covered by this guarantee, please call 01 800 021 0000.

Product model.	"Product" purchase date.
Seal of the authorized distributor or establishment where the "Product" was purchased.	

Note: In other countries, consult the local guarantee laws and regulations and your local Motorola office.

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Motorola Mobility Argentina S.A.

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C1008AAW Buenos Aires

ARGENTINA

www.motorola.com



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Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Motorola does not take responsibility for changes/modification to the transceiver.

Product ID: Motorola XT621

Manual Number: 68XXXXX624-C



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