en-US

motorola

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moto e5 PLAY

read me

Caution: Before using your phone, please read the safety, regulatory and legal information provided with your product.

Lenovo

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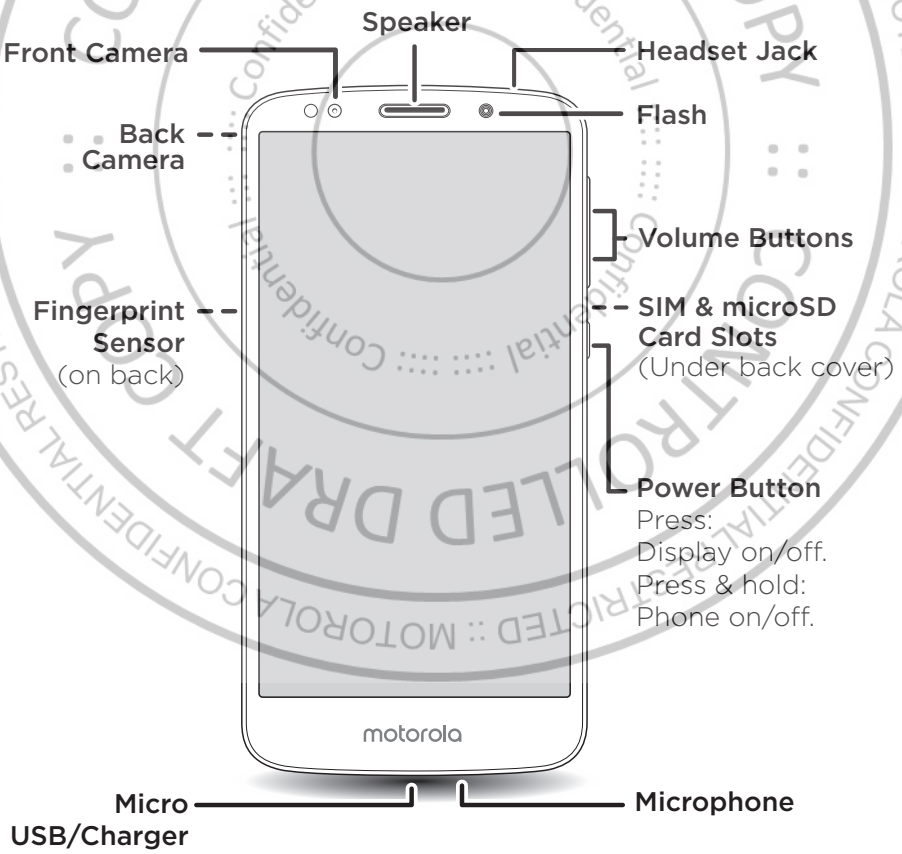
SAR

This product meets the applicable national or international RF exposure guidance (SAR guideline) when used normally against your head or, when worn or carried, at a distance of 5 mm from the body. The SAR guideline includes a considerable safety margin designed to assure the safety of all persons, regardless of age and health.

To view the SAR values for your phone, visit **https://motorola.com/sar**. To view additional SAR information on your phone, swipe up ^ > **Settings > System > Legal information > RF information**. To view the information on the web, visit **www.motorola.com/rfhealth**.

At a glance

Let's get started. We'll guide you through startup and tell you where to find more information about your phone and its great features.



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Remove the back cover & battery

To insert SIM and memory cards, remove the back cover.

Caution: Don't use tools to remove the cover—doing so may damage your phone.

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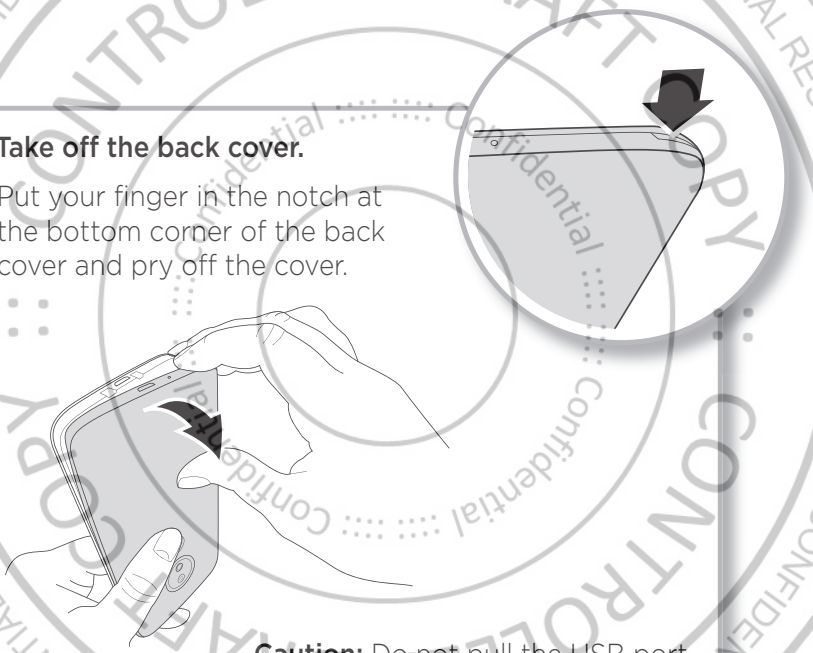
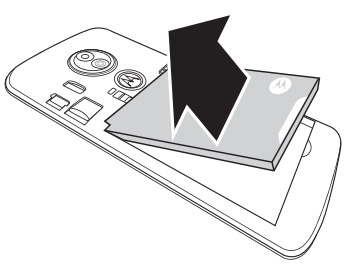
Take off the back cover.

Put your finger in the notch at the bottom corner of the back cover and pry off the cover.



Caution: Do not pull the USB port to remove the back cover.

Take out the battery.



Put in the cards

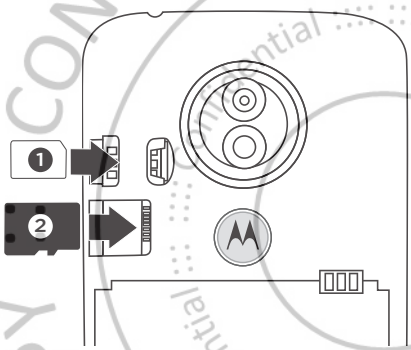
Depending on the model, your phone might support using two SIM cards.

Caution: Make sure you use the correct size SIM card and don't cut the SIM card. Don't use tools to remove the battery—doing so may damage your battery or your phone.

Nano SIM

One SIM card

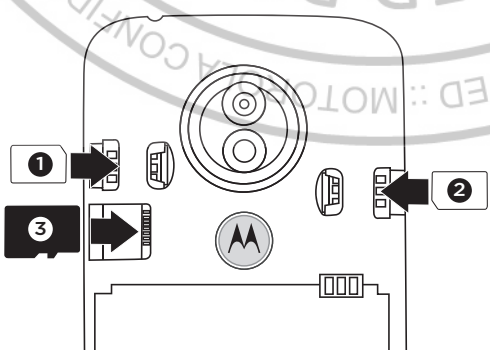
If your phone uses one SIM card, insert the SIM card first, then insert an optional microSD card.



1. **SIM** (gold contacts facing down)
2. **microSD** (optional, sold separately)

Two SIM cards

If your phone uses two SIM cards, insert the SIMs first, then insert an optional microSD card.



1. **SIM 1** (gold contacts facing down)
2. **SIM 2** (gold contacts facing down)
3. **microSD** (optional, sold separately)

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Finish up

Put on the back cover. Connect your charger to charge your phone fully, then turn on the power. Follow the screen prompts to get started.

For phones that use two SIM cards, follow the prompts to set them up.

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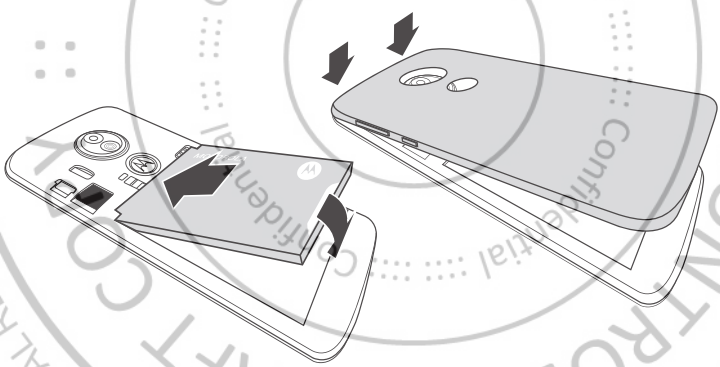
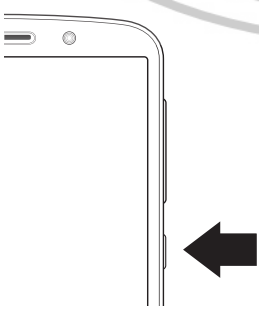
Put in the battery & put on the cover.



Charge up & power on.



Press and hold the Power button until the screen lights up.

Control with one touch

Set up the fingerprint sensor to unlock with just one touch.

- **Fingerprint and screen lock:** Swipe up ^ > **Settings** > **Security & Location.**
- **Purchases:** You'll need NFC to make in-store purchases. To find out if your phone has it, go to **Settings** > **Connected Devices**.

Note: In-store purchasing is not available in all areas (NFC and a mobile payment app required).

Fingerprint Sensor
Press to unlock.

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Useful apps

When you're up and running, try these apps to see what you can do with your new phone.

Find it: Swipe up ^ from the home screen to see all your apps.

- **Moto:** Explore special features designed to save you time and make your day easier. Check out display options, actions your phone can do, and more.
- **Camera:** Your camera takes crisp, clear photos and videos, but that's not all. See features, like professional mode, panorama, and selfie beautification.
- **Play Music:** Stream it, buy it, save it, or play it. Listen and create playlists anytime. And with Moto Display, you can control playback even when your phone is locked.
- **Chrome:** Access the internet to shop, search, learn or just browse.
- **Gmail:** Connect to all your email accounts and manage them in one easy place.
- **Duo:** Make and receive video or audio calls—over Wi-Fi when it's available.

Note: Your phone may not support all features.

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Help & more

Get answers, updates, and info:

- **Help is here:** Swipe up ^ > ? **Device Help** to learn how to use your phone and get support.
- **Get more:** Get software, user guides, and more at www.motorola.com/mymotoe.
- **Get apps:** Tap ▶ **Play Store** to browse and download apps.
- **Join the conversation:** Find us on YouTube™, Facebook™, and Twitter.

Where is my legal, safety and regulatory information?

In order to provide you with better access to this important information, we've made the materials accessible from the phone's settings menu and on the web. Review these materials prior to using your device. To access the materials from a connected phone, go to **Settings** > **System** > **Legal information**, and select a topic. To access the materials on the web, visit www.motorola.com/device-legal.

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Battery safety. Before assembling, charging or using your mobile device for the first time, please read the important product safety and legal information provided with your product.

If your mobile device becomes unresponsive, try a reboot—press and hold the Power button until the screen goes dark and your device restarts. Your mobile device uses a removable battery. Only use Motorola Original batteries for safety and best performance.

Warning:

- Don't use tools, sharp objects, or excessive force to insert or remove the battery. This may damage the battery and could cause burning and injury.
- Don't try to take apart or fix your battery. This may damage the battery and could cause burning and injury.
- Don't crush, bend, or expose your battery or mobile device to heat or liquid. This may damage the battery and could cause burning and injury.
- Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer.

Warning about high volume usage. To prevent possible hearing damage, do not listen at high volume levels for long periods.

Disposal & recycling. Help do your part! Please don't dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. For details on approved national recycling schemes and Motorola recycling activities, go to: www.motorola.com/recycling.

Usage. This phone supports apps and services that could use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details. Certain apps and features may not be available in all countries.

Regulatory information. To view the Regulatory ID (such as FCC ID) for this device, on the phone, go to **Settings** > **System** > **Regulatory information**, or visit www.motorola.com/device-legal.

Warranty. This product is covered by Motorola's limited warranty. To review the warranty on your phone, go to **Settings** > **System** > **Legal information** > **Warranty**, or visit www.motorola.com/device-legal. You may also obtain a copy of the warranty by contacting Motorola at: Motorola Mobility LLC, Attention Customer Service--Warranty Request, 222 West Merchandise Mart Plaza, Suite 1800, Chicago, IL 60654.

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Arbitration & opt-out. Except where prohibited by law, any controversy or claim arising out of or relating to any Motorola product will be resolved by binding arbitration, instead of in court, unless you opt-out. To opt-out, send a written rejection notice within 30 days of purchase that includes your name, address, phone number, device, and device serial number, and tells Motorola that you are rejecting this Arbitration provision to: Motorola Mobility LLC, 222 West Merchandise Mart Plaza, Suite 1800, Attn: Arbitration Provision Opt-Out, Chicago, IL 60654 or arbitrat@motorola.com. For more information on this arbitration provision, on your phone, go to **Settings** > **System** > **Legal information** > **Arbitration and opt-out**, or visit www.motorola.com/device-legal.

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Adapter: Adapter shall be installed near the equipment and shall be easily accessible.

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Product ID: **moto e^5 play** (Model XT1920-15, Model XT1920-16, Model XT1920-18, XT1920-19)
Manual Number: TBD

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