APPLICANT: MOTOROLA, INC. FCC ID: IHDT6FW1

INSTRUCTION MANUAL

A preliminary draft copy of the Users Manual follows:

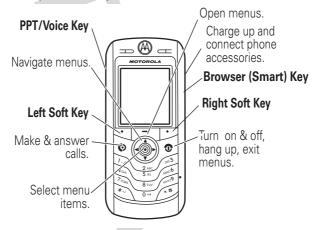


V270 GSM

motorola.com

HELLOMOTO

Introducing your new Motorola V270 GSM wireless phone. Here's a quick anatomy lesson.



For Push to Talk (PTT) details, see page 49.

Motorola, Inc. Consumer Advocacy Office 1307 East Algonquin Road Schaumburg, IL 60196

www.hellomoto.com

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

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Manual Number: 68XXXXX105-0

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feature locator

main menu



Phonebook



Recent Calls

- Received Calls
- Dialed Calls
- Notepad
- Call Times *
- Call Cost Data Times *
- Data Volumes *



Messages

- Create Message
- Message Inbox
- Outbox
- Drafts
- MMS Templates
- Quick Notes
- Browser Msgs
- Info Services
- Voicemail



Tools

- SIM Tool Kit Apps *
- Calculator
- Datebook
- Shortcuts
- Alarm Clock
 - Dialing Services Fixed Dial

 - Service Dial*
 - Quick Dial
 - Voice Dial



Games & Apps



Web Access Browser

- Web Shortcuts
- · Stored Pages
- History
- Go To URL
- Browser Setup Web Sessions*



Multimedia

- Pictures Sounds
- Videos
- 8

- **Bluetooth Link** Handsfree
 - Device History
 - Setup



- (see next page)
- * optional features

This is the standard main menu layout. Your phone's menu may be a little different.

settings menu



Personalize

- Home Screen
- Main Menu
- Color Style
- Greeting
- Wallpaper Screen Saver
- Ring Styles
 - Style Style Detail
- Connection
 - · Bluetooth Link
 - Svnc
- G⇔ Call Forward *
 - Voice Calls
 - Fax Calls
 - Data Calls
 - Cancel All Forward Status
- C# In-Call Setup
 - In-Call Timer
 - Call Cost Setup
 - Mv Caller ID
 - Talk and Fax Answer Options
 - Call Waiting
 - - **Initial Setup**
 - Time and Date 1-Touch Dial
 - Display Timeout
 - Backlight
 - TTY Setup *
 - Scroll
 - Language
 - Contrast
 - Brightness
 - DTMF
 - Master Reset
 - Master Clear



Phone Status

- Mv Tel. Numbers
- · Active Line
- Battery Meter
- · Software Update
- Other Information

Headset

- Auto Answer
- Voice Dial

Car Settings

- Auto Änswer
- Auto Handsfree
- · Power-Off Delay
- Charger Time

Network

- New Network
- Network Setup
- Available Networks
- Mv Network List
- Service Tone
- Network Jingle * Call Drop Tone

Security

- · Phone Lock
- Lock Kevpad *
- Lock Application
- Fixed Dial
- Restrict Calls
- Call Barring *
- SIM PIN
- New Passwords Certificate Mamt *
- PTT Settings
 - PTT Service
 - Java Settings
 - Java Application Loader
 - Delete All Apps
 - Java System
 - App Vibration
 - App Volume
 - App Backlight
- optional features

Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE.¹

Exposure To Radio Frequency (RF) Energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

To assure optimal phone performance and make sure human exposure to RF energy is within the guidelines set forth in the relevant standards, always adhere to the following instructions.

External Antenna Care

If your phone has an external antenna, use only the supplied or Motorola-approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and/or may result in non-compliance with local regulatory requirements in your country.

Do NOT hold the external antenna when the phone is IN USE. Holding the external antenna affects call quality and may cause the phone to operate at a higher power level than needed.

Phone Operation

When placing or receiving a phone call, hold your phone as you would a wireline phone.

Body-Worn Operation: Voice Communication

To maintain compliance with RF energy exposure guidelines, if you wear a phone on your body when transmitting voice communications, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this phone, if available. Use of accessories not approved by Motorola may exceed RF energy exposure guidelines.

If you do not use one of the body-worn accessories approved or supplied by Motorola, and are not using the phone held in the normal use position, ensure the phone and its antenna are at least 2.5 centimeters (1 inch) from your body when transmitting.

Data Operation

When using any data feature of the phone, with or without an accessory cable, position the phone and its antenna at least 2.5 centimeters (1 inch) from your body.

Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries, antennas, and convertible covers, may cause your phone to exceed RF energy exposure guidelines. For a list of approved Motorola accessories, visit our website at www.motorola.com.

RF Energy Interference/Compatibility

Note: Nearly every electronic device is susceptible to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your phone may cause interference.

Note: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Facilities

Turn off your phone in any facility where posted notices instruct you to do so. These facilities may include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

Aircraft

Turn off your wireless device whenever instructed to do so by airline staff. If your device offers a flight mode or similar feature, consult airline staff about use in flight. If your device offers a feature that automatically turns on the phone, then turn off this feature before boarding an airplane or entering an area where the use of wireless devices is restricted.

Medical Devices

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 centimeters (6 inches) be maintained between a handheld wireless phone and a pacemaker.

Persons with pacemakers should:

- ALWAYS keep the phone more than 15 centimeters (6 inches) from your pacemaker when the phone is turned ON.
- NOT carry the phone in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.

When using your phone while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting in certain circumstances. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving best practices can be found in the "Wireless Phone Safety Tips" at the end of this guide and/or at the Motorola website: www.motorola.com/callsmart.

Operational Warnings

For Vehicles With an Air Bag

Do not place a phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

Gas or Petrol Stations

Obey all posted signs with respect to the use of radio equipment in gas or petrol stations. Turn off your wireless device if instructed by authorized staff

Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere. Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Areas with potentially explosive atmospheres are often but not always posted.

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off electronic devices." Obey all signs and instructions.

Damaged Products

If your phone or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center to determine if it has been damaged. Do not attempt to dry it with an external heat source, such as a microwave oven.

Batteries and Chargers

Batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become hot. Take care when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. Use only Motorola Original™ batteries and chargers.

Caution: To avoid risk of personal injury, do not dispose of your battery in a fire

Your battery, charger, or phone may contain symbols, defined as follows:

Symbol	Definition
\triangle	Important safety information will follow.
8	Your battery or phone should not be disposed of in a fire.
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
X	Your battery or phone should not be thrown in the trash.
⊝Li lon BATT ⊕	Your phone contains an internal lithium ion battery.

Choking Hazards

Your phone or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your phone and its accessories away from small children.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when watching television or playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. (The flashing-light feature is not available on all products.)

Parents should monitor their children's use of video game or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms

occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation.

To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.

Repetitive Motion Injuries

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after play, stop playing and see a doctor.
- 1. The information provided in this document supersedes the general safety information in user's guides published prior to January 28, 2005.

European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

Caring for the Environment by Recycling



When you see this symbol on a Motorola product, do not dispose the product with household waste.

Recycling Mobile Phones and Accessories

Do not dispose of mobile phones or electrical accessories, such as chargers or headsets, with your household waste. In some countries or regions, collection systems are set up to handle electrical and electronic waste items. Contact your regional authorities for more details. If collection systems aren't available, return unwanted mobile phones or electrical accessories to any Motorola Approved Service Centre in your region.

essentials

about this guide

This guide shows how to locate a menu feature as follows:

Find it: Press -> Recent Calls > Dialed Calls

This example shows that, from the home screen, you press to open the menu, highlight and select Recent Calls, then highlight and select Dialed Calls.

Press \diamondsuit to scroll to and highlight a menu feature. Press the center key \diamondsuit to select the highlighted menu feature.

symbols



This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.

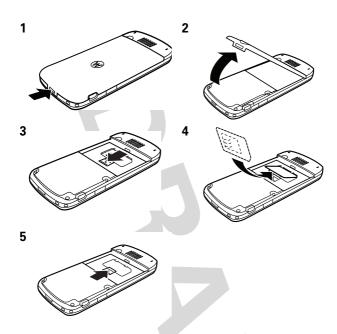


This means a feature requires an optional accessory.

SIM card

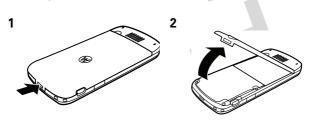
Your Subscriber Identity Module (SIM) card contains personal information like your phone number and phonebook entries.

Caution: Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.



battery

battery installation







battery charging

New batteries are not fully charged. Plug the travel charger into your phone and an electrical outlet. Your phone display shows Charge Complete when finished.



Tip: Relax, you can't overcharge your phone battery. It will perform best after you fully charge and discharge it a few times

You can charge your phone battery by connecting a cable from your phone's mini-USB port to a USB port on a computer. Both your phone and the computer must be turned on, and your computer must have the correct software drivers installed. Cables and software drivers are available in Motorola Original data kits, sold separately.

If your phone battery is completely drained, a PC USB charger will not charge it. Use the travel charger.

battery tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

 Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.



- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place, such as a refrigerator.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.

Contact your local recycling center for proper battery disposal.

Warning: Never dispose batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the "Safety and General Information" section included in this guide.

turn it on & off

To turn on your phone, press and hold for a few seconds or until the display turns on. If prompted, enter your 4-digit unlock code.



Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your display shows **SIM Blocked**. Contact your service provider.

To turn off your phone, press and hold for 2 seconds.

make a call

Enter a phone number and press (1) to make a call.

To "hang up," press 3.

answer a call

When your phone rings and/or vibrates, just press to answer.

To "hang up," press 1.

your phone number

From the home screen, press \blacksquare # to see your number.

Tip: Want to see your phone number while you're on a call? Press \implies > My Tel. Numbers.

You can edit the name and phone number stored on your SIM card. From the home screen, press — #,



select an entry, and press the **Edit** key. If you don't know your phone number, contact your service provider.



main attractions

You can do much more with your phone than make and receive calls!

cable connections

Note: Motorola Original USB data cable and supporting software may be sold together with the phone or separately. Check your computer or hand-held device to determine the type of cable you need. To transfer data between your phone and computer, you must install the software included with the Motorola Original data kit. See the data kit user's guide for more information. To make data and fax calls through a connected computer, see page 67.

Your phone has a mini-USB port so you can connect it to a computer to transfer data.



Bluetooth® wireless

Your phone supports Bluetooth wireless *pairing* (also called *linking* or *bonding*). You can pair your phone with a Bluetooth headset or car kit, or pair your phone with a computer to exchange and synchronize files.

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

turn Bluetooth power on or off

Find it: Press -> Bluetooth Link > Setup > Power > On

If Bluetooth **Power** is **On**, your phone can automatically pair with the handsfree device you have used before. Just turn on the device or move it near the phone.

Note: To extend battery life, use the above procedure and set Bluetooth **Power** to **Off** when not in use. Your phone will not pair with devices until you set Bluetooth **Power** back to **On** and pair your phone with the devices again.

pair with a headset or handsfree device

Before you try to pair your phone with a device, make sure your phone's Bluetooth power is **on** and the device is **on** and **ready** in *pairing* or *bonding* mode (see the user's guide for the device). You can pair your phone with only one device at a time.

Find it: Press = > Bluetooth Link > Handsfree > [Look For Devices]



Your phone lists the devices it finds within range.

- 1 Highlight a device in the list and press the Select key.
- 2 If necessary, enter the device passkey (such as 0000) and press the **0k** key.

When your phone is paired, the Bluetooth indicator § shows in the home screen.

24 main attractions

Tip: For information about your headset or handsfree device, refer to the instructions that came with it.

copy objects to another device

You can use Bluetooth pairing to copy a media object, phonebook entry, datebook event, or bookmark from your phone to a computer or other device.



Note: Preloaded multimedia objects cannot be copied.

- 1 Highlight the object on your phone that you want to copy to the other device.
- Press > Mark (or press 0 to mark objects) and then press > Copy Marked Files (for media objects), Send (for datebook events), or Share Phonebook Entry (for phonebook entries).
- 3 Select a recognized device name, or [Look For Devices] to search for the device where you want to copy the object.

advanced Bluetooth features

features		
make phone visible to other	Allow a Bluetooth device to discover your phone:	T
device	⇒ Bluetooth Link > Setup > Find Me	
pair with recognized	Pair your phone with a recognized handsfree device:	1
device		evices

features		
drop pairing with device	Highlight the device name and press the Drop key.	
switch to device during	Switch to a headset or car kit during a call:	@
call		
move multimedia	Move a multimedia object to another device:	€
object to device	Note: Preloaded multimedia objects cannot be moved.	
	Highlight the object, press > Move select the device name.	e,
	Caution: Moving an object deletes original object from your phone.	the
copy media objects,	Highlight the object you want to cop another location.	y to
datebook events, and phonebook entries	Press > Mark (or press 0 to mark objects) and then press > Copy Ma Files (for media objects), or press Send datebook events and phonebook entries).	

features	
print media objects,	Highlight the object you want to print to a printer.
datebook events, and phonebook entries	Press > Mark (or press 0 to mark objects) and then press > Print Marked Files (for media objects), or press Print (for datebook events and phonebook entries).
select print templates	You can select desired print templates in the Print Options screen. After you have selected Print Marked Files or Print select Template > Change > View (press navigation key up or down to view different templates) > Select > [Print]
	Note: For Border Free picture printing, select Copy Marked Files instead of Print Marked Files . Preloaded pictures cannot be printed.
edit device properties	Edit the properties of a recognized device:
	Highlight the device name, press the Edit key.
set Bluetooth options	Highlight the device name, press > Setup

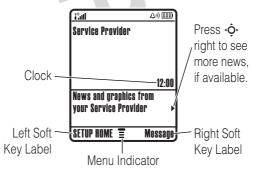
basics

See page 1 for a basic phone diagram.

display

The *home screen* shows when you turn on the phone. To dial a number from the home screen, press number keys and **©**.

Note: Your home screen may look different from the one below, depending on your service provider.



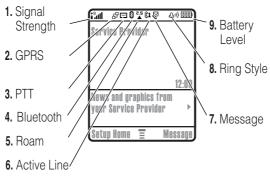
The *Menu Indicator* **■** shows that you can press **□** to open the menu. *Soft Key Labels* show the current soft key functions. For soft key locations, see page 1.

Your home screen might show news from your service provider at the bottom. To change this news view, press



☐ > Settings > Personalize > Home Screen > Headlines > Off.

Status indicators may be shown at the top of the home screen:



- Signal Strength Indicator Vertical bars show the strength of the network connection. You can't make or receive calls when in or in the shows.
- **2 GPRS Indicator** Shows when your phone is using a *General Packet Radio Service* (GPRS) network connection. Indicators can include:



■ = GPRS PDP context active

장 = GPRS packet data available

3 PTT Indicator – Shows when you can make and receive PTT calls (☐) or both PTT calls and Instant Messages (☐). Other indicators can include:



₱ = secure packet data transfer

transfer

= secure application connection

= unsecure application connection

= secure Circuit Switch = unsecure CSD call Data (CSD) call

Bluetooth Indicator - Shows when a Bluetooth® 4 connection is active (1).



Roam Indicator - Shows when your phone is 5 seeking or using a network outside your home network. Indicators can include:



 $\xi = 2G \text{ home}$ **\$** = 2G roam $\frac{12}{12}$ = 2.5G home = 2.5G roam

Active Line Indicator – Shows (*) to indicate an 6 active call, or & to indicate when call forwarding is on. Indicators for dual-line-enabled SIM cards can include:

 $\mathbf{G1}$ = line 1 active **C1**? = line 1 active, call forward on \mathfrak{C}_2 = line 2 active \$2₹ = line 2 active, call forward on

7 Message Indicator – Shows when you receive a new message. Indicators can include:



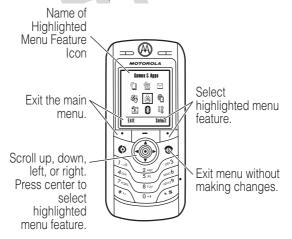
Ring Style Indicator – Shows the ring style setting. 8

 $\triangle \vartheta$ = loud ring $\triangle \Delta =$ vibrate & ring $\triangle \Delta \Delta =$ vibrate then ring $\triangle \Delta \Delta =$ vibrate $\triangle \Delta \Delta \Delta =$ silent

9 Battery Level Indicator – Vertical bars show the battery charge level. Recharge the battery when your phone shows Low Battery.

menus

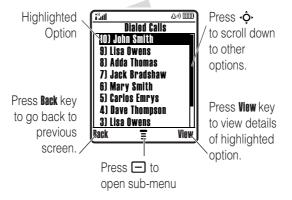
From the home screen, press
to enter the main menu.



The following menu icons may be available, depending on your service provider and service subscription options.

menu features	
Phonebook	₩eb Access
Recent Calls	🖺 Multimedia
	Bluetooth Link
₹ Tools	8 Settings
Games & Apps	

Some features require you to select an option from a list:

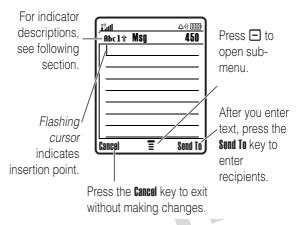


- Scroll up or down to highlight the option you want.
- In a numbered list, press a number key to highlight an option.
- In an alphabetized list, press a key repeatedly to cycle through its letters and highlight the closest matching list option.

- When an option has a list of possible settings, scroll left or right to select the setting.
- When an option has a list of possible numeric values, press a number key to set the value.

create SMS

To create a new message, enter text.



Press # in a text entry view to select an entry mode:

entry m	odes
III or 1	Your Primary text entry mode can be set to any iTAP $^{\text{TM}}$ \square or tap 1 mode.

entry modes		
□ or 2	Your Secondary text entry mode can be set to any iTAP in or tap 2 mode, or set to None if you don't	
	want a secondary entry mode.	
123	Numeric mode enters numbers only.	
@	Symbol mode enters symbols only.	

To set your primary and secondary text entry modes, press > Entry Setup in a text entry view and select Primary Setup or Secondary Setup.

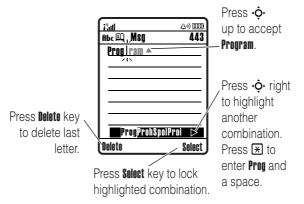
Tip: WANT TO BE LOUD IN YOUR MESSAGE? Press ① in a text entry view to change text case to all capital letters (ABC), next letter capital (Abc), or no capitals (abc).

iTAP™ mode

Press # in a text entry view to switch to iTAP mode. If you don't see \square or \square , press \square > Entry Setup to set iTAP mode as your primary or secondary text entry mode.

iTAP mode lets you enter words using one key press per letter. The iTAP software combines your key presses into common words, and predicts each word as you enter it.

For example, if you press 7 7 6 4, your display shows:



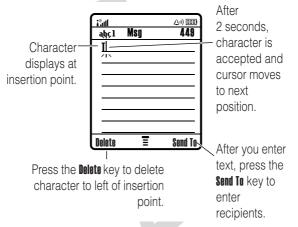
- If you want a different word (such as Progress), continue pressing keypad keys to enter the remaining letters.
- To enter numbers quickly, press and hold a number key to temporarily switch to numeric mode. Press the number keys to enter the numbers you want. Enter a space to change back to iTAP mode.
- Press 11 to enter punctuation or other characters.

tap mode

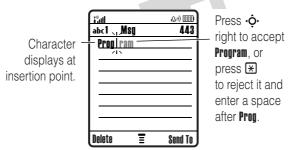
Press # in a text entry view to switch to tap mode. If you don't see **Abc1** or **Abc2**, press \implies > **Entry Setup** to set tap mode as your primary or secondary text entry mode.

To enter text in tap mode, press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter.

For example, if you press **8** one time, your display shows:



When you enter three or more characters in a row, your phone may guess the rest of the word. For example, if you enter prog your display might show:



- The first character of every sentence is capitalized. If necessary, press • down to change the character to lowercase before the cursor moves to the next position.
- Press to move the flashing cursor to enter or edit message text.
- If you don't want to save your text or text edits, press
 to exit without saving.
- Tap extended mode cycles through additional special characters and symbols as you repeatedly press a keypad key.

numeric mode

Press # in a text entry view until you see 123. Press the number keys to enter the numbers you want.

symbol mode

Press # in a text entry view until you see @. Press a keypad key to show its symbols at the bottom of the display. Highlight the symbol you want, then press the Select key.

navigation key

Press the *navigation key* •• up, down, left, or right to scroll and highlight items in the display. When you highlight something, press the *center key* •• to select it. The center key usually performs the same function as the right soft key.



handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press the **Speaker** key to turn the handsfree speaker on. Your display shows **Spkrphone On** until you turn it off or end the call.

Note: The handsfree speaker won't work when your phone is connected to a handsfree car kit or headset.

codes & passwords

Your phone's 4-digit **unlock code** is originally set to **1234**. The 6-digit **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

Find it: Press - Settings > Security > New Passwords

If you forget your unlock code: At the Enter Unlock Code prompt, try entering 1234 or the last four digits of your phone number. If that doesn't work, press — and enter your 6-digit security code instead.

If you forget other codes: If you forget your security code, SIM PIN code, PIN2 code, or call barring password, contact your service provider.

lock & unlock phone

You can lock your phone to keep others from using it. To lock or unlock your phone, you need the 4-digit unlock code.

To **manually lock** your phone: Press \square > Settings > Security > Phone Lock > Lock Now.

To **automatically lock** your phone whenever you turn it off: Press \square > Settings > Security > Phone Lock > Automatic Lock > On.

Note: You can make emergency calls on a locked phone (see page 47). A locked phone still rings or vibrates for incoming calls or messages, **but you need to unlock it to answer**.

lock & unlock keypad

You can lock your keypad to prevent accidental key presses. Press ≡ ★ to lock or unlock the keypad.

customize

ring style

Each ring style profile uses a different set of sounds or vibrations for incoming calls and other events. Here are the profiles you can choose:

△*) Loud \$B\$ Vibrate	Þ∆ Vibe Then Ring
------------------------	-------------------

♣ Soft \$ ♠ Vibe & Ring ♣ Silent

The ring style profile's indicator shows at the top of your home screen. To choose your profile:

Find it: Press -> Settings > Ring Styles > Style: style name

change alerts in a ring style

You can change the alerts for incoming calls and other events. Your changes are saved in the current ring style profile.

Find it: Press \bigcirc > Settings > Ring Styles > Style Detail

Note: *Style* represents the current ring style. You can't set an alert for the **Silent** ring style setting.

- 1 Highlight Calls (or Line 1 or Line 2 for dual-line phones), then press the Change key to change it.
- 2 Highlight the alert you want, then press the **Select** key.
- **3** Press the **Back** key to save the alert setting.

40 customize

time & date

Your phone needs the time and date for the datebook.

To synchronize the time and date with the network: Press \bigcirc > Settings > Initial Setup > Time and Date > Autoupdate > On



To set the time and date: Press \square > Settings > Initial Setup > Time and Date > time or date.

Note: If your home screen shows news information from your service provider, you must turn off the news view to see a clock. Press > Settings > Personalize > Home Screen > Headlines > Off.

wallpaper

Set a picture or animation as a wallpaper (background) image in your home screen.

Find it: Press -> Settings > Personalize > Wallpaper

options	
Picture	Select an image for your wallpaper, or None for no wallpaper.
Layout	Select Center to center the image in the display, Tile
	to repeat the image across the display, or
	Fit-to-screen to stretch the image across the display.

screen saver

Set a picture or animation as a screen saver. The screen saver shows when no activity is detected for a specified time.

Tip: This feature helps save your screen, but not your battery. To extend battery life, turn off the screen saver.

Find it: Press = > Settings > Personalize > Screen Saver

options	
Picture	Select an image for your screen saver, or None for
	no screen saver.
Delay	Select the length of inactivity before the screen
	saver shows.

display appearance

To choose a phone **color style** that sets the look and feel of your phone's display: Press — > Settings > Personalize > Color Style.

To set your display **contrast**: Press > Settings > Initial Setup > Contrast.

To save battery life, your **backlight** turns off when you're not using your phone. The backlight turns back on when you press a key. To set how long your phone waits before the backlight turns off:

Press = > Settings > Initial Setup > Backlight.

To save battery life, the **display** can turn off when you're not using your phone. The display turns back on when you press

a key. To set how long your phone waits before the display turns off:

Press -> Settings > Initial Setup > Display Timeout.

answer options

You can use additional, alternative methods to answer an incoming call. To activate or deactivate an answer option:

Find it: Press = > Settings > In-Call Setup > Answer Options > Multi-key > On or Off

calls

To make and answer calls, see page 21.

turn off a call alert

You can press �� to turn off a call alert before answering the call.

recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

Shortcut: Press from the home screen to see the dialed calls list.

- 1 Highlight Received Calls or Dialed Calls, then press the Select key.
- 2 Highlight a call. A \(\sqrt{} \) next to a call means the call connected.
 - To call the number, press .
 - To see call details (like time and date), press the View key.

options	
Store	Create a phonebook entry with the number in the No. field. Store does not appear if the number is already stored.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID/Show ID	Hide or show your caller ID for the next call.
Send Message	Open a new text message with the number in the To field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the phonebook or recent calls lists.
Talk then Fax	Talk and then send a fax in the same call (see page 67).

redial

- 1 Press from the home screen to see the dialed calls list.
- 2 Highlight the entry you want to call, then press .

If you hear a **busy signal** and you see Call Failed, Number Busy, you can press or the Retry key to redial the number. When the call goes through, your phone rings or vibrates one time, shows Redial Successful, and connects the call.

return a call

Your phone keeps a record of your unanswered calls, and shows **X Missed Calls**, where **X** is the number of missed calls.

- 1 Press the View key to see the received calls list.
- **2** Highlight the call you want to return, then press **3**.

notepad

The last set of digits entered on the keypad are stored in *notepad* memory. This can be the last phone number you called, or a number that you "jot down" during a call for later use. To see the number stored in the notepad:

Find it: Press -> Recent Calls > Notepad

- To call the number, press .
- To create a phonebook entry with the number in the No. field, press the Store key.
- To open the Dialing Menu to attach a number or insert a special character, press .

hold or mute a call

Press \square > Hold to put all active calls on hold.

Press the **Mute** key (if available) or \square > **Mute** to put all active calls on mute.

call waiting

When you're on a call, you'll hear an alert if you receive a second call.



Press to answer the new call.

- To switch between calls, press the **Switch** key.
- To connect the two calls, press the Link key.
- To end the call on hold, press \square > End Call On Hold.

To turn the call waiting feature on or off:

Find it: Press -> Settings > In-Call Setup > Call Waiting

caller ID

Calling line identification (caller ID) shows the phone number for an incoming call in your display.



Your phone shows the caller's name when they're stored in your phonebook, or **Incoming Call** when caller ID information isn't available.

You can set your phone to play a different ringer ID for an entry stored in your phonebook (see page 58).

To show or hide **your phone number** from the next person you call, enter the phone number and press

The Hide ID/Show ID.

emergency calls

Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under

calls

any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- **1** Press the keypad keys to dial the emergency number.
- 2 Press (to call the emergency number.

international calls

If your phone service includes international dialing, press and hold ① to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.

1-touch dial

To call phonebook entries 1 through 9, press and hold the single-digit speed dial number for one second.

You can set 1-touch dial to call the entries in your phone's memory phonebook, your SIM card's phonebook, or your Fixed Dial list:

Find it: Press > Settings > Initial Setup > 1 Touch Dial > Phone, SIM, or Fixed Dial

To add a new phonebook entry, see page 57. To edit the **Speed No.** for a phonebook entry, press \square > **Phonebook**, highlight the entry, and press \square > **Edit**.

voicemail

Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number.



Note: Your service provider may include additional information about using this feature.

When you **receive** a voicemail message, your phone shows the voicemail message indicator and New Voicemail. Press the CALL key to listen to the message.



To check voicemail messages:

Find it: Press = > Messages > Voicemail

Your phone may prompt you to store your voicemail phone number. If you don't know your voicemail number, contact your service provider.

Note: You can't store a \mathfrak{p} (pause), \mathfrak{w} (wait), or \mathfrak{n} (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail.

push to talk (PTT)

Push to Talk (PTT) lets you talk walkie-talkie style with other PTT subscribers. You can talk to one person or a group.

PTT and the other related features indicated are network and subscription dependent features, and are only available in PTT supported network areas. PTT connectivity requires PTT-compatible phones.



Note: To lock your PTT key or turn PTT on or off, see page 53.

make a PTT call

When shows at the top of your home screen, you can make and receive PTT calls. To make a PTT call:

- 1 Enter a PTT subscriber's phone number in your home screen, or select a contact or group from a list:
 - PTT Contacts (press the PTT key to open the list)
 Note: If you change your Open To setting, your PTT key does not open the contacts list (see page 53).
 - PTT Quick Group (press the PTT key and > PTT Quick Group)
 This lets you select more than one contact for the call.
 - PTT Groups (press the PTT key and □ > Go to Groups)
- **2** Hold the PTT key and speak after you hear the tone. Release the PTT key to let others speak.

To speak during a PTT call, hold your PTT key and speak after the tone. Only one person can speak at a time.

To end the call, press ①. If nobody speaks for 20 seconds, the call ends.

To send a PTT alert instead of a standard PTT call, highlight a PTT contact in PTT Contacts and press the Alert key. The contact's phone rings or vibrates, and the contact can speak

first. If the contact does not respond, the call ends. You can send alerts to groups after getting no response from a contact.

answer a PTT call

When you receive a PTT call, you hear a tone or alert followed by conversation from the caller.

- **To speak** when the caller stops speaking, hold your PTT key and speak after the tone. Only one person can speak at a time.
- To end the call, press ①.

If you change your **My Answer Mode** setting, your phone does not automatically answer as described (see page 53).

When you receive a PTT alert, press the PTT key and speak after the tone. You can also press the Ignore key to cancel the call.

Your phone shows **Missed Call** if you miss a PTT alert. It does not show **Missed Call** when you miss a standard PTT call unless you set **My Answer Mode** to **Manual** (see page 53).

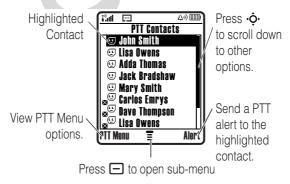
PTT contacts and groups

You can store PTT **Contacts** to make one-to-one calls, or you can store PTT **Groups** to make group calls.

To store a contact, press PTT key > Add New Contact. Enter the contact's Name and phone number (No.), then press the DONE key. Your network stores the contact and your phone returns to the PTT Contacts list with the new contact shown.

To create a group of contacts that you can call at the same time, press PTT key and \bigcirc > Go to Groups > Add New Group. Enter the group's Name and select the Members, then press the DONE key. Your network stores the group and your phone returns to the PTT Groups list with the new group shown.

To see PTT contacts, press the PTT key. Scroll to a contact and press — to View, Edit, or Delete it.



To see PTT groups, press the PTT key and ☐ > Go to Groups. Scroll to a group and press ☐ to View or Delete it. You cannot edit a group, but you can delete it and create a new one with the members you want.

Icons in the PTT contact and group lists indicate if someone is online ($^{\textcircled{G}}$, $^{\textcircled{G}}$) or offline ($^{\textcircled{G}}$, $^{\textcircled{G}}$). They also tell you if a contact is blocked $^{\textcircled{G}}$ (highlight the contact and press $\boxed{-}$ > Edit > Block Mode > On or Off).

To set an **online alert** . To tell you when a contact comes online, highlight the contact and press \longrightarrow > Enable Online Alert. You can turn online alert tones on or off in your PTT Setup menu (see page 54).

To refresh the contact or group list from your network, press

> Refresh List.

To see only your frequently used contacts or groups, press

> Frequently Used.

PTT settings

To **turn PTT on or off** from your home screen, press > Settings > PTT Settings > PTT Setvice > On/Off.

You can change your PTT menu and call preferences.

Find it: Press PTT key > PTT Menu > PTT Set-up > Personalize

options	
Open To	From the home screen, the PTT key can open the PTT menu (PTT Menu), or your contacts list sorted by name (Contacts), or most recent call (Last Contact Called).
Sort by	Sort your contacts and groups by Name, online Status, or call Frequency.
My Answer Mode	Set the mode for incoming PTT calls to Manual (press the PTT key to answer), Auto-Accept (standard mode that accepts all calls), or Do Not Disturb (accepts no calls).

options	
Tone Volume	Set the volume for the tone you hear when it is your turn to speak.
PTT Speaker	Turn the speakerphone On or Off for PTT calls.
Set Online Alert Tone	You can set an online alert to tell you when a contact or group comes online (highlight the entry in your PTT Contacts or PTT Groups and press > Enable Online Alert).
\	This setting tells your phone whether to play these alert tones (On) or not (Off).

other features

advanced calling

features		
conference call	During a call:	
	Dial next number, press ①, press the Link key.)
transfer a call	During a call:	
	> Transfer, dial transfer number, press ①	9
attach a phone number	Dial an area code or prefix for a phonebook number, then:	\mathfrak{S}
	> Attach Number	
speed dial	Speed dial a phonebook entry:	(A)
	Enter the speed dial number, press #, then press ©.)
	To add a phonebook entry, see page	57.
	Tip: If you forget Aunt Mildred's spedial number, press ☐ > Phonebook , highlight her entry, and press the View key.	ed
call forwarding	Set up or cancel call forwarding:	(A)
	> Settings > Call Forward	

features	
restrict calls	Restrict outgoing or incoming calls:
	□ > Settings > Security > Restrict Calls
call barring	Restrict outgoing or incoming calls:
	☐ > Settings > Security > Call Barring
TTY calls	Set up your phone for use with an optional TTY device:
	□ > Settings > Initial Setup > TTY Setup
change phone line	If you have a dual-line-enabled SIM card, you can change your line to make and receive calls from your other phone number.
	> Settings > Phone Status > Active Line
	The active line indicator shows the active phone line (see page 30).
fixed dial	When you turn on fixed dialing, you can call only numbers stored in the fixed dial list.
	Turn fixed dialing on or off:
	> Settings > Security > Fixed Dial
	Use the fixed dial list:
	\square > Tools > Dialing Services > Fixed Dial

features	
DTMF tones	Activate DTMF tones:
	Settings > Initial Setup > DTMF
	To send DTMF tones during a call, just press number keys or highlight a number in the phonebook or recent calls lists and press > Send Tones.

phonebook

features	
add new entry	□ > Phonebook □ > New > Phone Number
	Shortcut : Enter a phone number in the home screen, then press the Store key to create an entry for that number.
	Tip: One phone isn't enough for some people. When creating a phonebook entry, select MORE to store another number for the same Name .
dial number	Call a number stored in the phonebook:
	☐ > Phonebook, highlight the phonebook entry, press ⓒ
	Shortcut: In the phonebook, press keypad keys to enter the first letters of an entry name, then press the Search key to jump to the entry.

features	
record a voice name	When creating a phonebook entry, highlight Voice Name and press the Record key. Press and release the voice key and say the entry's name (within 2 seconds). When prompted, press and release the voice key and repeat the name.
	Note: The Voice Name option isn't available in entries stored on the SIM card.
voice dial number	Voice dial a number stored in the phonebook:
	☐ > Tools > Dialing Services> Voice Dial
set ringer ID	Assign a ring alert (ringer ID) to an entry:
for entry	> Phonebook > entry > Edit > Ringer ID > ringer name
	Note: The Ringer ID option isn't available in entries stored on the SIM card.
	Activate ringer IDs:
	Settings > Ring Styles > style DetailRinger IDs
set picture ID for entry	Assign a photo or picture to show when you receive a call from an entry:
	Note: The Picture option isn't available in entries stored on the SIM card.

features	
set category for entry	-> Phonebook > entry -> Edit > Category > category name
	Note: The Category option isn't available in entries stored on the SIM card.
set category view	⇒ Phonebook⇒ Categories > category view
	You can show All entries, entries in a predefined category (Business , Personal , General , VIPs), or entries in a category you create.
set primary number or	Set the primary number for an entry with multiple numbers:
address	□ > Phonebook, highlight the entry, press□ > Set Primary > number or address
	Note: The Set Primary option isn't available in entries stored on the SIM card.
	Tip: In Primary number view mode, you can still peek at other numbers stored for the same name. Highlight the name and press • • left or right to see the other numbers.

features	
create group mailing list	You can put several phonebook entries in a group mailing list, then send a multimedia message to the list. To create a list:
	> Phonebook > New > Mailing List
	You can select the list name as an address for multimedia messages.
1	Note: A Mailing List cannot include entries stored on the SIM card.
sort	Set the order in which entries are listed:
phonebook list	> Phonebook> Setup > Sort by > sort order
	You can sort the phonebook list by Name, Speed No., Voice Name, or Email. When sorting by name, you can see All numbers or just the Primary number for each name.
copy phonebook entry	Copy an entry from the phone to the SIM card, or from the SIM card to the phone:
	□ > Phonebook, highlight the entry, press□ > Copy > Entries > To
send phonebook	Send a phonebook entry in a text message:
entry in a text message	> Insert > Contact Info > Phonebook (highlight phonebook entries), press Add > Done

features	
send phonebook	Send a phonebook entry to another phone, computer, or device:
entry over Bluetooth® connection	> Phonebook, highlight the entry, press > Share Phonebook Entry > Look for Devices

messages

features		
send text message	Short Message > Create Message > New Short Message > enter text > Send To>	
	press center key • to select recipion Send	ent >
send multimedia message	> Messages > Create Message> New Multimedia Msg	
send voice message	> Messages > Create Message> New Voice Msg	
	To record the voice message, press the Record key, speak, then press the Stop key. Your phone inserts the voice recording into a message.	
use a multimedia	Open a multimedia message with preloaded animations:	
template	> Messages > Create Message > MMS Te	mplates

features	
read messages	□ > Messages > Message Inbox
	Icons next to each message indicate if it is read ☐ or unread ☐. Icons can also indicate if the message is locked ☐, urgent
	To see message options like Lock or Delete, highlight a message and press .
store message objects	Go to a multimedia message press: Store
store text messages on	To store incoming text messages on your SIM card, press:
your SIM card	> Messages > = > Inbox Setup > Text Msg Setup > Store To: > SIM
browser messages	Read messages received by your micro-browser:
	> Messages > Browser Msgs
info services	Read subscription-based information services messages:
	> Messages > Info Services
change message	You can change the message service center number.
service center number	

personalizing

features	
language	Set menu language:
	☐ > Settings > Initial Setup > Language
scroll	Set the highlight bar to stop or wrap around in menu lists:
	> Settings > Initial Setup > Scroll
activate ringer IDs	Activate ringer IDs assigned to phonebook entries and categories:
	Settings > Ring Styles > style Detail Ringer IDs
ring volume	Settings > Ring Styles > style Detail Ring Volume
keypad volume	Settings > Ring Styles > style Detail Key Volume
reminders	Set reminder alerts for messages that you receive:
	> Settings > Ring Styles > style Detail > Reminders
news view	If your service provider broadcasts news information that always appears in your home screen, you can turn the news view on or off:

features	
menu view	Show the main menu as graphic icons or as a text-based list:
	□ > Settings > Personalize > Main Menu > View
main menu	Reorder your phone's main menu:
	$lue{}{}$ > Settings > Personalize > Main Menu > Reorder
show/hide menu icons	Show or hide menu feature icons in the home screen:
,	Settings > Personalize > Home Screen Home Keys > Icons
shortcuts	Create a shortcut to a menu item:
	Highlight the menu item, then press and hold ☐.
	Use a shortcut:
	Press , then press the shortcut number.
master reset	Reset the phone to the default settings:
	This phone will be reset to default settings.

features	
master clear	Erase all downloaded files and clear all settings and entries you made except SIM card information, unlock code, security code, and lifetime timer:
	⇒ Settings > Initial Setup > Master Clear
	Caution: Master clear erases all information you have entered
	(including phonebook and datebook
	entries) and content you have
	downloaded (including photos and
	sounds) stored in your phone's memory.
	After you erase the information, you can't recover it.

call times & costs

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing ①. This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.

features		
call times	Show call timers:	
		9

features		
in-call timer	Show time or cost information during a call:	(A)
	$lue{}{}>$ Settings $>$ In-Call Setup $>$ In-Call Timer	
call cost	Show call cost trackers:	(A)
	Recent Calls > Call Cost	9

handsfree

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

features		
speakerphone	Activate the speakerphone during a call:	
	Press the Speaker key (if available, or \bigcirc > Spkrphone On).	
auto answer (car kit or	Automatically answer calls when connected to a car kit or headset:	@
headset)	> Settings > Car Settings or Headset > Auto Answer	
voice dial (headset)	Enable voice dial with headset send/end key:	<u></u>
auto handsfree (car kit)	Automatically route calls to a car kit when connected:	@
	☐ > Settings > Car Settings > Auto Handsfree	

features		
power-off delay (car kit)	Set the phone to stay on for a specified time after the ignition is switched off:	T
	⇒ Settings > Car Settings > Power-Off Delay	ay
charger time (car kit)	Charge the phone for a specified time after the ignition is switched off:	1
	⇒ Settings > Car Settings > Charger Time	

data & fax calls

To connect your phone with a USB cable, see page 23.

features		
send data or fax	Connect your phone to the device, then place the call through the device application.	œ
receive data or fax	Connect your phone to the device, then answer the call through the device application.	œ,
talk then fax	Connect your phone to the device, enter fax number, press > Talk then Fax, then press to me the call.	ake

features	
using sync	You can call an Internet server and synchronize your phonebook and datebook entries with the server.
	To set up an Internet sync partner, press \implies > Settings > Connection > Sync > [New Entry]. Enter the server details, including Server URL (you can omit http://) and Data Path (the folder below the URL where your data is stored).
	To synchronize files with a partner you set up, select the partner from the list in > Settings > Connection > Sync.

network

features		
network settings	See network information and adjust network settings:	
	> Settings > Network	

personal organizer

features	
set alarm	> Tools > Alarm Clock > [New Alarm] > Enable

features	
turn off alarm	When an alarm happens: To turn off the alarm, press the Disable key or ① . To set an 8 minute delay, press the Snooze key.
add new datebook event	☐ > Tools > Datebook, highlight the day, press ♠, press ☐ > New
see datebook	See or edit event details:
event	☐ > Tools > Datebook, highlight the day, press ♠, press the View key
event reminder	When an event reminder happens: To see reminder details, press the View key. To close the reminder, press the Exit key.
send datebook event to	Send a datebook event to another phone, computer, or device:
another device	☐ > Tools > Datebook, highlight the day, press • • , highlight the event, press ☐ > Send
calculator	> Tools > Calculator
currency converter	☐ > Tools > Calculator ☐ > Exchange Rate Enter exchange rate, press the Ok key, enter amount, and press ☐ > Convert Currency.

security

features	
SIM PIN	Lock or unlock the SIM card:
	> Settings > Security > SIM PIN
	Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your display shows SIM Blocked.
lock feature	□ > Settings > Security > Lock Application
manage certificates	Enable or disable Internet access certificates stored on your phone:
manage	Enable or disable Internet access

fun & games

features	
manage	Manage pictures and animations:
pictures	□ > Multimedia > Pictures
manage video	> Multimedia > Videos
clips	
manage	Manage ring tones and music that you
sounds	have downloaded or composed:
	> Multimedia > Sounds

features		
create ring tones	Create ring tones that you can use with your phone:	
	> Multimedia > Sounds > [New iMelody]	
start micro-browser	= > Web Access > Browser	
download objects from	Download a picture, sound, or other object from a Web page:	
Web page	-> Web Access > Browser, go to the page that links to the file, highlight the link, and select it.	
	Note: Normal airtime and/or carrier usage charges apply.	
Web sessions	Select or create a Web session:	
	> Web Access > Web Sessions	
download game or application	You can download a Java™ game or application the same way you download pictures or other objects:	
	> Web Access > Browser, go to the page that links to the file, highlight the link, and select it.	
	Note: Normal airtime and/or carrier usage charges apply.	
start game or	Start a Java™ game or application:	
application	= > Games & Apps, highlight the game or application, press the Select key	

service and repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Specific Absorption Rate Data

The model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.54 W/kg, and when worn on the body, as

described in this user guide, is 0.45 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

http://www.phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

http://www.cwta.ca

- In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
- 2. AThe SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones	
	1-800-331-6456	
	Pagers	
	1-800-548-9954	
	Two-Way Radios and Messaging Devices	
	1-800-353-2729	
Canada	All Products	
	1-800-461-4575	
TTY	1-888-390-6456	
For Accessories and Software , please call the telephone number		

designated above for the product with which they are used.

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT. INCIDENTAL SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND. OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA. SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS. ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

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