

INSTRUCTION MANUAL

- A preliminary draft copy of the User's Manual follows this cover page.
- The User's Manual will have the following text added to it:

"NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- . Reorient or relocate the receiving antenna.
- . Increase the separation between the equipment and receiver.
- . Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- . Consult the dealer or an experienced radio/TV technician for help."

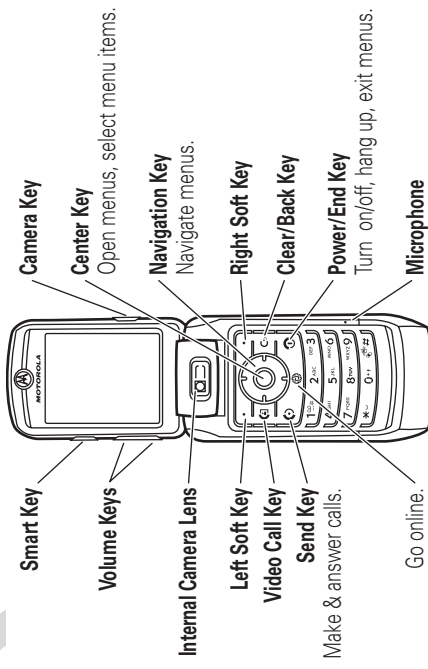


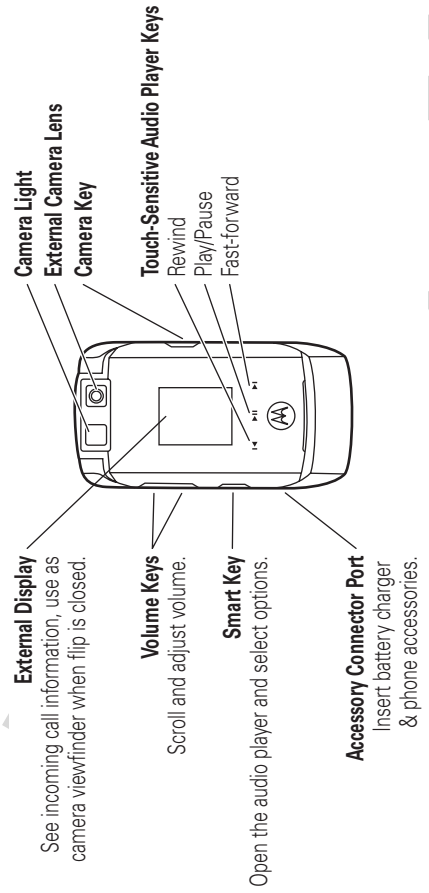
MOTOMANUAL

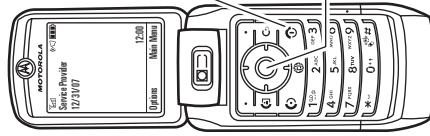
motorola.com
3G

HELLOMOTO

Introducing your new Motorola 3G wireless phone. Here's a quick anatomy lesson.





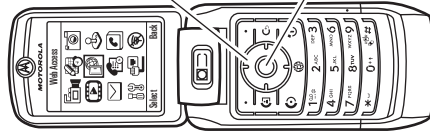


1

Press and hold the **Power Key** for a few seconds or until the display lights up to turn on your phone.

2

Press the Center Key key to open the **Main Menu**.



3

Press the Navigation Key **up, down, left, or right** to highlight a menu feature.

4

Press the Center Key to select it.

Motorola, Inc.
Consumer Advocacy Office
1307 East Algonquin Road
Schaumburg, IL 60196
www.he11omoto.com

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Software Copyright Notice

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Manual Number: 68XXXXX147-0

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menu map

main menu

Video Camera

Tools

- USIM *
- Calculator
- Datebook
- Alarm Clock
- Dialing Services
- Speed Dial *
- Service Dial *
- Quick Dial *
- Activation List
- Messenger
- World Clock

Camera

Multimedia

- Media Finder
- Music
- Pictures
- Videos
- Voice Records
- Ring Tones
- Wallpapers
- Themes
- Caricatures
- Video Camera
- Voice Record

Web Access



- My Bookmarks
- History URL
- Browser Setup
- Web Sessions *

Games & Apps

Messages

- Create Message
- Message Inbox
- Email Msgs
- Hot Messages
- Browser Msgs *
- Int'l Services *
- Outbox
- Drafts
- Templates

Recent Calls

- (press the  or  to scroll through the call lists)

Phonebook

Settings

- (see next page)

Connection

- Bluetooth™ Link
- USB Settings
- MOTO SYNC™ *

Airplane Mode

- Airplane Mode
- Prompt at Startup




* optional features






This is the standard main menu layout. Your phone's menu may be a little different.

settings menu

-  **Personalize**
 - Home Screen
 - Headlines
 - Main Menu
 - Voice Dial Setup
 - Styl
 - Creating
 - Wallpaper
 - Screen Saver
-  **Ring Styles**
 - Style Detail
-  **Connection**
 - Bluetooth™ Link
 - USB Settings
 - MOTOSYNC™ *
-  **Call Forward ***
 - Voice Calls
 - Cancel All
 - Forward Status
-  **In-Call Setup**
 - In-Call Timer
 - Call Cost Setup *
 - My Caller ID
 - Answer Options
 - Call Waiting
 - MSG Alert

* optional features

-  **Initial Setup**
 - Time and Date
 - Speed Dial
 - Auto Redial
 - Display Timeout
 - Beep Light
 - TTY Setup *
 - Scroll
 - Text Message
 - Language
 - Backup/Save
 - Brightness
 - DTMF
 - Live Video Share Service *
 - Master Reset
 - Master Clear
-  **Phone Status**
 - My Tel Numbers
 - Credit Info/Available *
 - Active Line *
 - Better Meter
 - User Accounts
 - Download Location
 - Storage Devices
 - Voice Dial Languages
 - Software Update *
 - Other Information
-  **Headset**
 - Auto Answer
 - Ring Options
 - Voice Dial

-  **Car Settings**
 - Auto Answer
 - Auto Handfree
 - PowerOff Delay
 - Charger Time
-  **Airplane Mode**
-  **Network**
 - New Network
 - Network Setup
 - Available Networks
 - My Network List *
 - Service Tone
 - Call Drop Tone
-  **Security**
 - Phone Lock
 - Keypad Lock
 - Lock Application
 - Show Private Entries
 - Fixed Dial *
 - Restrict Calls *
 - Call Bar *
 - SIM PIN2
 - New Passwords
 - Certificate Mgmt *
-  **Java™ Settings**
 - Java Stream
 - Delete All Apps
 - App Vibration
 - App Volume *
 - App Backlight
 - SoftStybaby App *
 - DNS IP *

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.*

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in

* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

the relevant standards, always follow these instructions and precautions.

External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: www.motorola.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Pacemakers

If you have a pacemaker, consult your physician before using this device.

Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola Web site: www.motorola.com/ca11smart.

Operational Warnings

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks

on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Damaged Products

If your mobile device or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

Batteries and Chargers








If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola Original batteries and chargers.**

Caution: To avoid risk of personal injury, do not dispose of your battery in a fire.



TM

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Your mobile device contains an internal lithium ion battery.
	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the

12 Safety Information

lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage

Listening at full volume to music or voice through a headset may damage your hearing.



Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Use and Care

To care for your Motorola phone, please keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



microwaves

Don't try to dry your phone in a microwave oven.



the ground

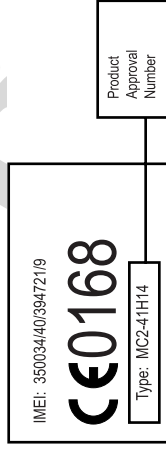
Don't drop your phone.

European Union Directives Conformance Statement

CE

Hereby, Motorola declares that this product is in compliance with

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Telephone and Accessories

Please do not dispose of mobile telephones or electrical accessories, such as chargers or headsets, with your household waste. In some countries or regions, collection systems have been set up to handle waste electrical and electronic items. Please contact your regional authorities for more details. If no suitable scheme exists, you may return unwanted mobile telephones and electrical accessories to any Motorola Approved Service Centre in your region.







essentials

about this guide

This guide shows how to open a menu feature as follows:

Find it:  >  **Messages** > **Create Message**

This means that, from the home screen:

- 1 Press the *center key*  to open the menu.
- 2 Press the *navigation key*  to scroll to  **Messages**, and press the *center key*  to select it.
- 3 Press the navigation key  to scroll to **Create Message**, and press the center key  to select it.

symbols



This means a feature is network, SIM card, or subscription dependent and may not be available in all areas. Contact your service provider for more information.



This means a feature requires an optional accessory.

SIM card

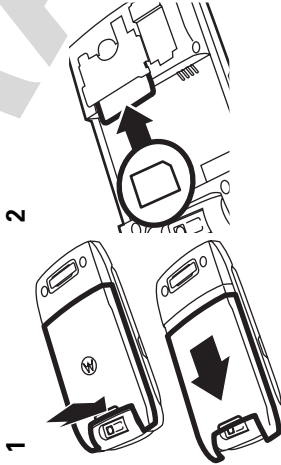
Caution: Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.

Your *Subscriber Identity Module (SIM)* card contains personal information like your phone

number and phonebook entries. It can also contain your voicemail, text message, and Internet access settings. If you put your SIM card in another phone, that phone uses your phone number.

To insert and use a **memory card**, see page 41.

Turn off your phone and remove your battery before you install or remove a SIM card.



battery

battery tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers. ™
- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.

When storing your battery, keep it uncharged in a cool, dark, dry place.

- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.

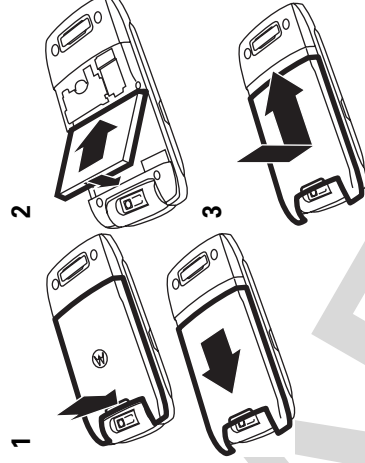


Contact your local recycling center for proper battery disposal.

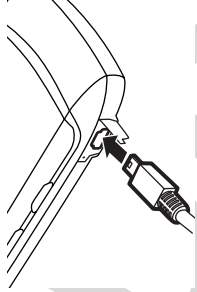
Warning: Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the “Safety and General Information” section included in this guide.

battery installation



battery charging




New batteries are not fully charged. Plug the battery charger into your phone and an electrical outlet. Your phone might take several seconds to start charging the battery. Your display shows **Charge Complete** when finished.

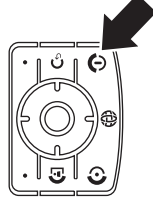
Tip: Relax, you can't overcharge your battery. It will perform best after you fully charge and discharge it a few times.

The battery charger shipped with this device is designed for Motorola 3G mobile phones. Other chargers might take longer to charge your battery, or cause your calls to fail during charging.

turn it on & off

Caution: Some phones ask for your SIM card PIN code when you turn them on. If you enter an incorrect PIN code three times before the correct code, your SIM card is disabled, and your display shows **SIM Blocked**. Contact your service provider.


To turn on your phone, press and hold  for a few seconds or until the keypad or display lights up. If prompted, enter your eight-digit SIM card PIN code and/or four-digit unlock code.



To turn off your phone, press and hold  for a few seconds.

make a call


Enter a phone number and press  to make a call.

To “hang up,” close the flip or press .

To make video calls, see page 37.

answer a call

When your phone rings and/or vibrates, just open the flip or press  to answer.

To “hang up,” close the flip or press .

store a phone number


You can store a phone number in your

Phonebook:

- 1 Enter a phone number in the home screen.

- 2 Press the **Store** key.


Select **Create New Contact**, if necessary.

- 3 Enter a name and other details for the phone number. To select a highlighted item, press the **center key** .



- 4 Press the **Done** key to store the number.

To edit or delete a **Phonebook** entry, see page 70.

To store an email address from the home screen, press  >  **Phonebook** > **New Entry**. Enter the new contact's name and **Email** information.


Note: Your phonebook can show you the entries stored in your phone's memory or on your SIM card. To choose which entries you see, press  >  **Phonebook**, then press **Options** > **View**. You can select **Phone & SIM Card**, **SIM Card**, or **Phone Contacts**.

call a stored phone number

Find it:  >  Phonebook

- 1 Scroll to the phonebook entry.

Shortcut: In the phonebook, press keypad keys to enter the first letters of an entry you want.

- 2 Press  to call the entry.


your phone number

From the home screen, press the *clear* key  then  to see your number.

Tip: Want to see your phone number while you're on a call? Press **Options** > **My Tel. Number**.

You can edit the name and phone number stored on your SIM card. From  

22 essentials

the home screen, press , select an entry, press the **View** key, press the **Options** key, and select **Edit**. If you don't know your phone number, contact your service provider.

main attractions

You can do much more with your phone than make and receive calls!

SCREEN3™ headlines

A few minutes after you turn on your phone, headlines begin scrolling at the bottom of your home screen. These headlines give you news, sports, weather, and other information.

read headlines

To go to the next or previous headlines: press **⬅** right or left.

To go to the next or previous headline channels: *hold* **⬅** right or left.

To see the current headline's details: press the *center key* **⬇**. While viewing details:

- To go to the next or previous headline's details, press **⬅** right or left.
- If a full article is available, you can press the **More** key to see it.

change headline settings

Find it: **⬇** > **Settings** > **Personalize** > **Headlines**

options
Headlines Turn headlines on or off.

options	
Add New Channels	Open a list of channel categories. To subscribe to a channel, select it from a category or select Search Channels to search for it.
Manage My Channels	Open a list of the channels to which you subscribe. Select a channel to see its details, see its license information, cancel its subscription, or remove it from the list. Note: If you cancel a subscription, the channel stays in this list until you remove it or the subscription period ends.
What Are Headlines?	Show a description of the headline service.

options	
Home Keys	Show or hide feature icons in your home screen, or change the features for the soft keys and navigation key in the home screen.
Display	
Connections	Change your settings for downloading headlines and see details of your last connection. Note: To manually update your headline contents, select Connection Details , then Refresh .

Bluetooth™ wireless

Your phone supports Bluetooth wireless connections. You can connect your phone

with a Bluetooth headset or car kit to make handsfree calls. You can also connect your phone with a phone or computer that supports Bluetooth connections to exchange files.

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.


For maximum Bluetooth security, you should always connect Bluetooth devices in a safe, private environment.


use a headset or handsfree car kit

Before you try to connect your phone with a handsfree device, make sure the device is on and ready in *pairing* or *bonding* mode (see the user's guide for the device).

Find it:  >  Settings > Connection > Bluetooth Link > Audio Devices > [Look For Devices]

Your phone lists the devices it finds within range.


- 1 Scroll to a device in the list and press the center key .
- 2 Press the **Yes** or **OK** key to connect to the device.
- 3 If necessary, enter the device passkey (such as **0000**) and press the **OK** key.

When your phone is connected, the Bluetooth indicator  shows in the home screen. You cannot play some copyrighted files over a Bluetooth connection.

Shortcut: When Bluetooth power is on, your phone can automatically connect to a handsfree device you have used before. Just turn on the device or move it near the phone. During a call or while playing a sound file, you can press **Options** > **Use Bluetooth** to connect to a headset or handsfree device you have used before.

Tip: Want to know more about your headset or car kit? For specific information about a device, refer to the instructions that came with it.


copy files to another device

You can copy a media file, phonebook entry, datebook event, or Web shortcut from your phone to a computer or other device. 

Note: You can't copy some copyrighted objects.

- 1 On your phone, scroll to the object that you want to copy to the other device.
- 2 Press **Options**, then select:
 - **Manage** > **Copy** for media files.
 - **Send Contact** for phonebook entries.
 - **Send** for datebook events.
- 3 Select a recognized device name, or **[Look For Devices]** to search for the device where you want to copy the file.

If your phone could not copy the file to the other device, make sure the device is **on** and **ready** in *discoverable* mode (see the user's guide for the device). Also, make sure the device is not busy with another similar Bluetooth connection.

Note: Once you connect your phone to a Bluetooth device, that device can start similar Bluetooth connections with your phone. Your display shows the Bluetooth indicator  at the top when there is a Bluetooth connection. To change a device's **Access** setting, see page 30.

receive files from another device

If you do not see the Bluetooth indicator  at the top of your phone display, turn on your phone's

Bluetooth feature by pressing  > **Settings** > **Connection** > **Bluetooth Link** > **Setup** > **Power** > **On**.

- 1 Place your phone near the device, and send the file from the device.

If your phone and the sending device don't recognize each other, place your phone in discoverable mode so the sending device can locate it. Press

 > **Settings** > **Connection** > **Bluetooth Link** > **Find Me**.

- 2 Press the **Accept** key on your phone to accept the file from the other device.

Your phone notifies you when file transfer is complete. If necessary, press the **Save** key to save the file.

send files to a printer

You can use a Bluetooth connection to send a picture, message, phonebook entry, or datebook view from your phone to a printer.

Note: You cannot print message **Templates** or a phonebook **Mailing List**.

- 1 On your phone, scroll to the object that you want to print, then press **Options** > **Print**. In the datebook, you can print the month, week, or day.

Tip: If you see it, you can print it. After you capture a picture in the camera, you can press the **Options** key and select **Print**.

- 2 If available, choose additional objects or print options.
- 3 Select a recognized printer name listed in the **Printers** menu, or **[Look For Devices]** to

search for the printer where you want to print the object.

Note: If you see **Service Not Supported** when you try to print, select **Options** > **Message** > **Copy** > **Bluetooth** instead. Always use this option to print 4x6 photos.

advanced Bluetooth features

A device is *recognized* after you connect to it once (see page 25).

features



makephone visible to other device






Allow a Bluetooth device to discover your phone:

• > **Settings** > **Connection** > **Bluetooth Link** > **Setup** > **Find Me**

features	
connect to recognized device	<p>Connect your phone to a recognized handsfree device:</p> <p>☛ > ⚙️ Settings > Connection > Bluetooth Link > Audio Devices > <i>device name</i></p>
drop connection with headset or handsfree device	<p>Scroll to the device name and press the Drop key.</p>

features	
switch to headset or handsfree device during call	<p>During a call, press Options > Use Bluetooth to switch to a recognized headset or car kit.</p> <p>Your phone connects automatically, or shows a list of devices you can select.</p>
play sound files on a recognized headset	<p>While playing a sound file, press Options > Use Bluetooth to switch to a recognized headset.</p> <p>Your phone connects automatically, or shows a list of devices you can select.</p> <p>You cannot play some copyrighted files over a Bluetooth connection.</p>

features	
move multimedia object to device	<p>Caution: Moving an object deletes the original object from your phone.</p> <p>Scroll to the object, press Options > Manage > Move, select the device name. </p>
copy multimedia object to device	<p>Scroll to the object, press Options > Manage > Copy, select the device name. </p>

features	
edit device properties	<p> > Settings </p> <p>> Connection</p> <p>> Bluetooth Link > Device History</p> <p>Scroll to the device name and press the center key .</p> <p>Note: The Access setting can restrict how this device connects to your phone. You can choose Automatic (always connects), Always Ask (asks you before connecting), Just Once, Never, or Custom.</p>
set Bluetooth options	<p> > Settings </p> <p>> Connection</p> <p>> Bluetooth Link > Setup</p>

audio player



Your phone can play and store MP3 and AAC song files. You can use a removable memory card with your phone to store more songs (see page 41).

Find it:  >  **Multimedia** > **Media Finder** > **Music**
Press  up or down to scroll to an option, and press the *center key*  to select it.

options	
All Songs	Show and play individual songs. Note: All of your phone's songs appear in this list. Some songs do not have any Artist , Album , or Genre information, so they don't appear in those lists.
Recently Played	Show songs you played recently.

options	
Playlists	Create or play a playlist (see page 32).
Artists	Select an artist to show or play their songs.
Albums	Select an album to show or play its songs.
Genres	Select a type of music to show or play songs.
Composers	Select a composer to show or play songs.

When you select a song:

- **Play or pause** the song by pressing the *center key* .
- **Skip back or forward** by pressing  left or right.

- **Change volume** by pressing the volume keys.
- **Hide the player** by pressing **Options** > **Hide**. This lets you use other phone features while the song plays.

Tip: You can listen to tunes on your way. You can use Bluetooth™ A2DP stereo headphones (page 24), and use *airplane mode* to make your phone safe to use even while you're on a plane (page 91).

Your phone also has a **Ring Tones** player. To use it, press **••** > **Multimedia** > **Media Finder** > **Ring Tones**.

load music files

To download songs to your phone, see page 89. To copy files between your phone and a computer, see page 44.

Note: Your phone may not play MP3 files that have a bit rate higher than 128 kbps. If you try to download or play one of these files, your phone might show you an error or ask you to delete the file. Metadata information is **not** supported for **MP4** formatted files.

create a playlist

Find it: **••** > **Multimedia** > **Media Finder** > **Music** > **Playlists** > **Create New Playlist**

Open a song list, and press the *center key* **••** to select each song you want. After you press the **Done** key, enter a name for your list.

To hear your playlist, highlight it under **Playlists** and press **Options** > **Play**.

play music with your phone closed

You can close your phone while you listen to music. When your phone is closed, the external display shows the song artist, title, and time. While a song is playing:

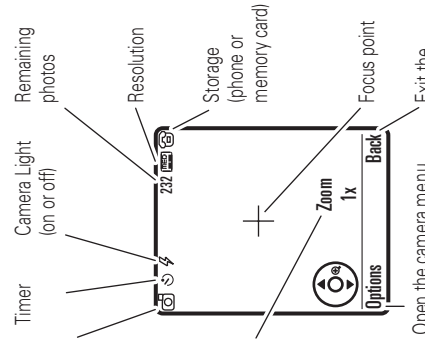
- **Press the volume keys** to adjust playback volume.
- **Hold the smart key** to lock or unlock the side keys.
- **Press the smart key** to open the audio player menu. Press your volume keys to scroll through the menu, and press the smart key to select a menu item.

Tip: To lock your phone's external keys while the phone is closed, see page 54.

take & send a photo

To view, edit, or delete photos you've taken, see page 88.

Your camera lens is on the back of your phone when the phone is open.


- 1 Press **Camera** to see the camera viewfinder.
 - Camera Mode (photo or video)
 - Timer
 - Camera Light (on or off)
 - Remaining photos
 - Resolution
 - Storage (phone or memory card)
 - Focus point
 - Exit the camera.
- 
- The diagram shows a camera viewfinder interface. At the top left, there are icons for camera mode (photo/video), a timer, and a camera light. At the top right, it shows 'Remaining photos' and 'Resolution'. In the center, there is a crosshair and 'Zoom 1x'. At the bottom left, there is an 'Options' button. At the bottom right, there is a 'Back' button. A large 'A' watermark is visible in the background.
- Press **Camera** up or down to view camera settings.
 - Press left or right to change.
 - Open the camera menu.

- Press the **Options** key to store or discard the photo.
 - If you press **Options > Print**, you can print the picture over a Bluetooth™ connection (see page 28).
 - Press the **Send** key to send the photo in a message.
- Your phone might tell you that this is a **Multimedia Msg.**, since it has a picture in it. Some other phones or networks do not support picture messages. Press the **Yes** key to send the message.
- Press **Back** to discard the photo and return to the active viewfinder.

- 2 Press the **center key** to take the photo in the viewfinder. You can:

Before you capture the photo, you can press **Options** to open the camera menu:

options	
Go To Pictures	See stored pictures and photos.
Go To Video Mode	Switch to the video camera.
Internal / External View	Switch to the camera facing you (Internal) or facing away from you (External).
Light On / Off	Turn the camera light on or off. Note: The light stays on until you take a picture, receive a phone call, or select Light Off .
Auto-Timed Capture	Set a timer for the camera to take a photo.

options	
Camera Setup	Open the setup menu to adjust photo settings.
Switch Storage Device	Choose to store videos on your phone or a memory card. 
Free Space	See how much memory remains. Note: Your service provider may store some content in user memory before you receive the phone.

self portrait

If you close your phone while the viewfinder is active, the external display shows the image. Press the volume keys to zoom, or

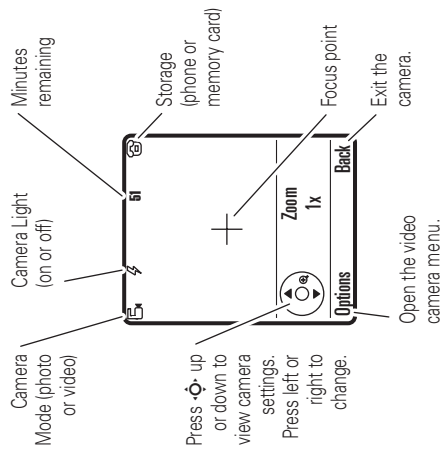
press the smart key to capture and store the image.

record & send a video

To view, edit, or delete videos you've recorded, see page 89.


Your camera lens is on the back of your phone, when your phone is open.

Press  > **Video Camera** to see the video viewfinder.




Note: The number of minutes remaining is an estimate.

If you want to send your video in a message, the video length must be set to **MMS**. To set length, press **Options** > **Video Camera Setup** > **Video Length**.


- 1 Press the **center key**  to start recording the video in the viewfinder.
- 2 Press the **Stop** key to stop recording the video. You can:
 - Press the **Options** key to preview, store, or discard the video.

To play a stored video from the home screen, press  > **Multimedia** > **Media Finder** > **Videos** > *video name*.


- Press the **Send** key to send the video in a message. 

Enter text and press **Send To**, then scroll to a recipient address and press the **center key**  to select it. Press the **Options** key to enter a new number. To send the message, press the **Send** key.

Note: Some other phones or networks do not support messages with videos.

- Press  to discard the video and return to the active viewfinder.

video calls

If you call someone else who has a 3G video phone, you can see each other while you talk. If your phone is roaming on a **non-3G network**, video calls will not work (see the Roam indicator on page 47). 


Note: Your phone's external **camera light** blinks during a video call, to let people around you know that they might be in your video.

make a video call

- 1 Enter a phone number and press  to see the video call preview.
- 2 Press  to make the call.

During the call:

- Press the **Stop Video** key to change the call to a voice call with the speakerphone on.
- If you accept another **incoming voice call**, your phone changes this video call to a voice call.
- If you accept another **incoming video call**, your phone ends this video call.

- 3 To end the call, press .

38 main attractions

Tip: Want to add video during a call? Press **Options** > **Share Live Video** during a voice call to make it a video call.

turn video calling on or off

If you turn off video calling, your phone will not accept video calls.

Find it:  >  **Settings** > **Initial Setup** > **Live Video Share Service** > **On** or **Off**

After you change this setting, turn your phone off and back on to complete the change.

text messages

To create a group mailing list, see page 72. For more message features, see page 74.

send a text message

A text message can contain text and pictures, sounds, or other media objects. You can add multiple pages to a message, and you can put text and media objects on each page. You can send a message to other compatible phones, or to email addresses.

Find it:  >  **Messages** > **Create Message** > **Message**

- 1 Press keypad keys to enter text on the page (for details about text entry, see page 49).

To insert a **picture, sound, or other object** on the page, press **Options** > **Insert**. Select the file type and the file.

To insert **another page** in the message, enter text or objects on the current page and press **Options** > **Insert** > **New Page**. You can

enter more text and objects on the new page.

- 2 When you finish the message, press the key.

- 3 To **send** the message, press the **Send** key.

receive a text message

When you receive a message, your phone plays an alert, and the display shows **New Message** with a message indicator, such as .



Press the **Read** key to open the message.

If a multimedia message contains media objects:

- Photos, pictures, and animations show as you read the message.

- A sound file plays when its slide shows. Use the volume keys to adjust the sound volume.
- Attached files are added to the end of the message. To open an attachment, scroll to the file indicator/filename and press the **View** key (image), **Play** key (sound), or **Open** key (phonebook vCard, datebook vCalendar entry, or unknown file type).

Scroll to a message and press the **Options** key. Your options include:

options	
Sort by	Sort messages by Time , Sender , Priority , or other details. Note: You can also sort the messages in your Email Msgs and Outbox lists.
Move to Hot Messages	Move the selected message your Hot Messages list, where you can keep your most important messages. To see your Hot Messages list:  >  Messages > Hot Messages

manage text messages

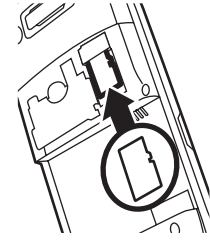
You can sort and move your messages.

Find it:  >  **Messages** > **Message Inbox**

options	
Mark / Unmark as SPAM	Mark the selected message with a SPAM icon. Note: To turn on a SPAM filter, press ••• > Messages , then press > Options > Setup > Message Setup > SPAM Filter > On . This automatically adds a SPAM icon and turns off notification for new messages from anyone not in your phonebook.

file only while your memory card is inserted in your phone. You cannot send, copy, or change copyrighted files.

install a memory card



- 1 Remove the battery door.
- 2 Push the card into the metal holder until it clicks into place.

memory card

You can use a removable memory card with your phone to store and retrieve multimedia objects (such as photos and sounds).

Note: If you download a copyrighted file and store it on your memory card, you can use the

To remove the memory card, push it in until it clicks again. It begins to slide out, and you can slide it the rest of the way out.

- 3 Replace the battery door.

see and change memory card information

To **see the files** stored on your memory card and on your phone, open a file list such as **Pictures** (see page 88). Icons can indicate if a file is stored in your phone memory (📁) or on your memory card (📁). To copy or move a file from your phone to your memory card, highlight it in the list and press and press **Options > Manage > Copy or Move > Memory Card**. You cannot copy or move some copyrighted files.

To **copy files** between your memory card and a computer, you can use a cable connection (see page 44) or a Bluetooth connection (see page 26).

To see your **memory card name, available memory**, and other information about the card:

Find it: 📱 > ⚙️ **Settings > Phone Status > Storage Devices**

- 1 Press **⏪** to scroll to the memory card that is installed.
- 2 Press the **center key** **⏩** to see the memory card information. Your phone stores any content that you add, like ring tones or games, in *user memory*. Your service provider may store some content in user memory before you receive the phone.

or

Press **Options** to see the **Storage Device** menu, which lets you **Format** or **Rename** the memory card.

store and use protected content

If you try to play a copyrighted file, it might ask you to download a license. Some licenses

only let you play a file for a certain number of times or days. You cannot send, copy, or change copyrighted files.

For example, a license may allow you to play the content of your download five times or use the content for three days before it expires.

To download a file, see page 89. To activate downloaded copyrighted files:

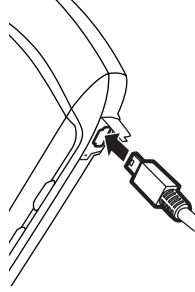
Find it:  > **Tools** > **Activation List** > *file type* > *file*

You can see file's **Status**, **Type**, **Activation**, and **Counts Remaining**.

cable connections



Your phone has a mini-USB port so you can connect it to a computer to transfer data.



Note: Motorola Original USB data cables and supporting software may be sold separately. Check your computer or hand-held device to determine the type of cable you need. To make **data calls** through a connected computer, see page 83.



connect your memory card to a computer

You can use a cable connection to access your phone's memory card with a PC.

Note: When your phone is connected to a computer, you can only access the memory card through the computer.

On your phone:

Press **☰** > **Settings** > **Connection** > **USB Settings** > **Default Connection** > **Memory Card**.

This directs the USB connection to your memory card. Attach the Motorola Original USB cable to the accessory port on your phone and to an available USB port on your computer. Then follow these steps:



On your computer:

- 1 Open your "My Computer" window, where your phone's memory card shows as a "Removable Disk" icon.
- 2 Click on the "Removable Disk" icon to access the files on your phone's memory card.
- 3 To store the desired files onto the memory card, drag and drop them as follows:
 - MP3 or AAC files:** > mobile > audio
 - screen savers:** > mobile > picture
 - wallpapers:** > mobile > picture
 - video clips:** > mobile > video
- 4 When you finish, remove the device by selecting the "Safely Remove Hardware" icon in the system tray at the bottom of your computer screen. Then select "USB Mass Storage Devices" and "Stop".

- 5 Select "USB Mass Storage Device" then "OK".

On your phone:

To return to **Data** as your USB default connection, press  >  **Settings** > **Connection** > **USB Settings** > **Default Connection** > **Data Connection**.

phone updates

Sometimes we think of ways to make your phone's software faster or more efficient after you've purchased your phone. You can find out if your phone can be updated and register for free update notifications at: <http://www.hellomoto.com/support/update>

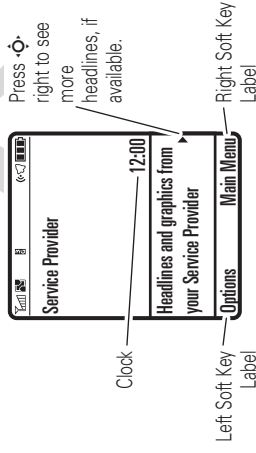
Note: Software updates do not affect your phonebook entries or other personal entries. If you receive a software update but choose to install it later, see page 85.

basics

See page 1 for a basic phone diagram.

display

The *home screen* shows when you turn on the phone.

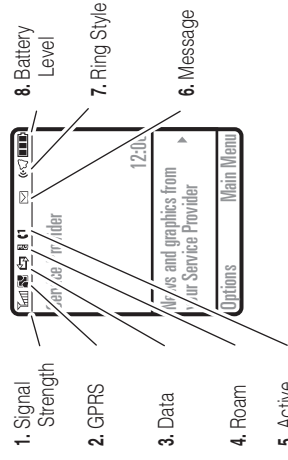


Note: Depending on your service provider, your home screen might look different from the one shown. It might show headlines from your service provider at the bottom. To change this headline view, press **•••** > **Settings** > **Personalize** > **Headlines**.

To dial a number from the home screen, press number keys and **☎**.

Press the **center key** **•** to open the menu. **Soft Key Labels** show the current soft key functions. For soft key locations, see page 1.

Status indicators can show at the top of the home screen:



1. Signal Strength
2. GPRS
3. Data
4. Roam
5. Active Line
6. Message
7. Ring Style
8. Battery Level

network connection. Indicators show PDP context active or packet data available status.

3 Data Indicator – Shows connection status.

 = secure packet data transfer

 = insecure packet data transfer

 = secure application connection

 = insecure application connection

 = insecure Circuit Switch Data (CSD) call

 = Bluetooth™ connection is active

1 Signal Strength Indicator – Vertical bars show the strength of the network connection. You can't make or receive calls when or shows.


2 GPRS Indicator – Shows when your phone is using a high-speed General Packet Radio Service (GPRS)

4 Roam Indicator – Shows when your phone is seeking or using a

network outside your home network.
Indicators can include:



-  = 2G home
-  = 2.5G home
-  = 3G home

 = 2G roam


 = 2.5G roam

 = 3G roam

5 **Active Line Indicator** – Shows

 to indicate an active call, or
 to indicate when call forwarding is on.
Indicators for dual-line-enabled SIM cards
can include:

 = line 1
active


 = line 2
active


When an alarm is activated,  can show
here.

6 **Message Indicator** – Shows when you receive a new message.

Indicators can include:

 = text
message


 = voice
message

 = IM message

7 **Ring Style Indicator** – Shows the ring


style setting.

 = loud ring

 = soft ring

 = vibrate & ring

 = vibrate

 = silent

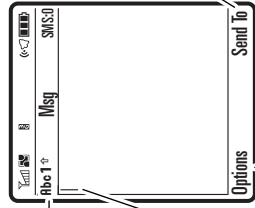
8 **Battery Level Indicator** – Vertical bars

show the battery charge level. Recharge
the battery when your phone shows
Low Battery.

text entry

Some features let you enter text.

For indicator descriptions, see following section.



After you enter text, press the **Send to** key to enter recipients.

Flashing cursor indicates insertion point.

Press the **Options** key to open the sub-menu.

Press **#** in a text entry view to select an entry mode:

entry modes	
1	Your Primary text entry mode can be set to any iTAP™ 1 or tap 1 mode.
2	Your Secondary text entry mode can be set to any iTAP 2 or tap 2 mode, or set to None if you don't want a secondary entry mode.
123	Numeric mode enters numbers only.
@%	Symbol mode enters symbols only.

To set your primary and secondary text entry modes, press **Options** > **Text Setup** in a text entry view and select **Primary Setup** or **Secondary Setup**.

iTAP™ and Tap mode tips

- Press **⌘** in a text entry view to change text case to all capital letters

(ABC), no capitals (**abc**), or next letter capital (**Abc**).

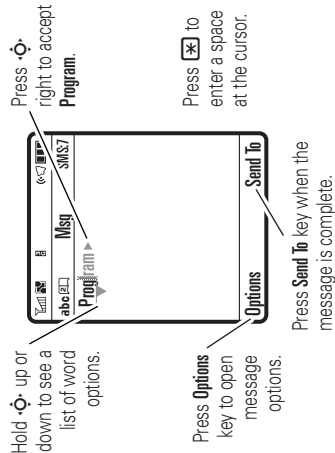
- To enter numbers quickly, press and hold a number key to temporarily switch to numeric mode. Press the number keys to enter the numbers you want. Enter a space to change back to iTAP or Tap mode.
- Press **[]** to enter punctuation or other characters.
- Press **•◌◌** to move the flashing cursor to enter or edit message text.
- Press **[]** to delete the character to the left of the cursor. Hold **[]** to delete the word.
- To cancel your message, press **[]**.

iTAP™ mode

Press **#** in a text entry view to switch to iTAP mode. If you don't see **[]** or **[]**, press **Options > Text Setup** to set iTAP mode as your primary or secondary text entry mode.

iTAP mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words, and predicts each word as you enter it.

For example, if you press **Z** **7** **6** **4**, your display shows:



Options > **Text Setup** > **Text Tutorial** to see an explanation.

tap and tap extended modes

Press **⌘** in a text entry view to switch to tap mode. If you don't see **Abc 1** or **Abc 2**, press **Options** > **Text Setup** to set tap mode as your primary or secondary text entry mode.

To enter text in **Tap** mode, press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter. The **Tap Extended** mode works the same way, but includes more special characters and symbols.

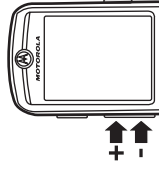
If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining letters.

Tip: Don't worry if you forget how iTAP works. In a text entry display, you can press



volume

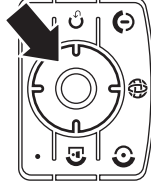
Press the volume keys to:

- turn off an incoming call alert
- change the earpiece volume during calls
- change the ringer volume from the home screen





navigation key

Press the navigation key  up, down, left, or right to scroll to items in the display. When you scroll to an item, press the center key  to select it.



smart key

The smart key gives you another way to do things. For example, when you scroll to a menu item, you can press the smart key to select it (instead of pressing the center key ). The smart key usually does the same thing as pressing the center key . To find the smart key, see page 1. To change what the smart key does in the home screen, see page 80.

external display

When you close your phone, the external display shows the date, status indicators, and notifications for incoming calls and other events. For a list of phone status indicators, see page 47.

lock external keys

You can lock your phone's external keys (such as the volume keys and voice key) to prevent accidental key presses when your phone is closed.

To **lock** your external keys, press

•  > **Settings** > **Security** > **Keypad Lock**

> **Sidekey Lock**. You can close your phone.

To **unlock** your external keys, open your phone and press the **Unlock** key, then the **OK** key.

handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press the **Options** key and select **Speakerphone On** to turn the handsfree speaker on. Your display shows **Speakerphone On** until you turn it off or end the call.


Note: The handsfree speaker won't work when your phone is connected to a handsfree car kit or headset.

codes & passwords

Your phone's four-digit **unlock code** is originally set to **1234**. The six-digit **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

Find it:  >  Settings > Security > New Passwords

You can also change your **SIM PIN** or call barring passwords.

If you forget your unlock code: At the **Enter Unlock Code** prompt, try entering 1234 or the last four digits of your phone number. If that doesn't work, press  and enter your six-digit security code instead.

If you forget other codes: If you forget your security code, SIM PIN code, PIN2 code, or call barring password, contact your service provider.

lock & unlock phone

You can lock your phone to keep others from using it. To lock or unlock your phone, you need the four-digit unlock code.

To **manually lock** your phone:
Press  >  Settings > Security > Phone Lock > Lock Now.

To **automatically lock** your phone whenever you turn it off: Press  >  Settings > Security > Phone Lock > Automatic Lock > On.

Note: You can make emergency calls on a locked phone (see page 63). A locked phone still rings or vibrates for incoming calls or messages, **but you need to unlock it to answer.**

customize

ring style

Each ring style profile uses a different set of sounds or vibrations for incoming calls and other events. Here are the profiles you can choose:

-  Loud
-  Vibrate
-  Soft
-  Vibe & Ring
-  Silent

The ring style profile's indicator shows at the top of your home screen. To choose your profile:

Find it:  >  **Settings** > **Ring Styles**
> **Style:** *style name*

Shortcut: In the **home screen**, press the volume keys up or down to quickly change your ring style profile. With your **phone closed**, press a volume key to see your ring style profile, press the smart key to change it, then press a volume key to store the change.


Tip: Do you get a lot of text messages? If you don't want to hear incoming message alerts during phone calls, press  >  **Settings** > **In-Call Setup** > **MSG Alert** > **Not in Call**.

change alerts in a ring style

You can change the alerts for incoming calls and other events. Your changes are saved in the current ring style profile.

Find it:  >  **Settings** > **Ring Styles**
> *style Detail*



Note: *Style* represents the current ring style. You can't set an alert for the **Silent** ring style setting.

- 1 Scroll to **Calls** (or **Line 1** or **Line 2** for dual-line phones), then press the **Change** key to change it.
- 2 Scroll to the alert you want, then press the **center key** .
- 3 Press the **Back** key to save the alert setting.



time & date


Your phone can automatically update your time zone, time, and date. It uses the time and date for the datebook.

To **synchronize** the time zone, time, and date with the network: Press 



 >  **Settings** > **Initial Setup** > **Time and Date**
> **Autoupdate** > **Time & Time Zone**. If you don't want your phone to automatically update your time zone and date, choose **Time Only** instead.

To **manually** set the time zone, time, and date, turn off **Autoupdate**, then: Press

 >  **Settings** > **Initial Setup** > **Time and Date**
> **Time Zone**, *time* or *date*: To jump to a city in the time zone list, enter the first letter of its name by pressing keypad keys.

Tip: To choose three time zones for easier access, press  >  **Tools** > **World Clock**.

When you open **World Clock**, you can press the **Options** key to see the **Map View** of time zones.

To choose an **analog** or **digital** clock for your home screen, press  >  **Settings**
> **Personalize** > **Home Screen** > **Clock**.

Note: If your home screen shows headlines from your service provider, it uses a digital clock. To choose an analog 

clock, you must turn off the headlines. Press **•••** > **Settings** > **Personalize** > **Headlines**.

wallpaper

Set a photo, picture, or animation as a wallpaper (background) image in your home screen.

Note: Your *theme* can set your wallpaper (page 59).

Find it: **•••** > **Settings** > **Personalize** > **Wallpaper**

options	
Picture	Press ••• up or down to select a picture, or select None for no wallpaper.

options

Layout

Select **Center** to center the image in the display, **Tile** to repeat the image across the display, or **Fit-to-screen** to stretch the image across the display.

screen saver

Set a photo, picture, or animation as a screen saver. The screen saver shows when the flip is open and no activity is detected for a specified time.

Note: Your *theme* can set your screen saver (page 59).

Tip: This feature helps save your screen, but not your battery. To extend battery life, turn off the screen saver.

Find it: > Settings > Personalize > Screen Saver

options	
Picture	Press up or down to select a picture or animation, or select None for no screen saver.
Delay	Select the length of inactivity before the screen saver shows.

themes

A *phone theme* is a group of image and sound files that you can apply to your phone. Most themes include a wallpaper image, screen saver image, and ring tone. Your phone may come with some themes, and you can download more.

To **apply** a theme, press > Multimedia > Themes > *theme*.

To **download** a theme, see page 89.

To **delete** a theme, press > Multimedia > Themes, scroll to the theme, and press **Options** > **Delete** or **Delete All**.

Note: You can delete only downloaded themes.

display appearance

Note: The **Battery Save** feature tells your phone not to light the display or keypad unless you're in a dark place. To turn on this feature, press > Settings > **Initial Setup** > **Battery Save** > **On**.

To choose a phone **skin** that sets the look and feel of your phone's display: Press > Settings > **Personalize** > **Skin**. Your *theme* can set your phone skin (page 59).

To set your display **brightness**: Press > Settings > **Initial Setup** > **Brightness**.

To save battery life, your keypad **backlight** turns off when you're not using your phone. The backlight turns on when you open the flip or press any key. To set how long your phone waits before the backlight turns off:

Press **••** > **Settings** > **Initial Setup** > **Backlight**.

Note: To turn the backlight on or off for Java™ applications, press **••** > **Settings** > **Java Settings** > **App Backlight**.

To save battery life, the **display** can turn off when you're not using your phone. The display turns back on when you open the flip or press any key. To set how long your phone waits before the display turns off:

Press **••** > **Settings** > **Initial Setup** > **Display Timeout**.

answer options

You can use different ways to answer an incoming call. To turn on or turn off an answer option:

Find it: **••** > **Settings** > **In-Call Setup** > **Answer Options**

options	
Multi-Key	Answer by pressing any key.
Open to Answer	Answer by opening the flip.

calls

To make and answer calls, see page 21.

turn off a call alert

You can press the volume keys to turn off a call alert before answering the call.

recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

Shortcut: Press  from the home screen to see a list of recent calls.

Find it:  >  **Recent Calls**
> **Received Calls** or **Dialed Calls**



Scroll to a call. A  next to a call means the call connected.

- To call the number, press .
- To see call details (like time and date), press the *center key* .
- To see the **Last Calls Menu**, press **Options**. This menu can include:

options	
Store	Create a phonebook entry with the number in the No. field. Store does not appear if the number is already stored.

options	
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID / Show ID	Hide or show your caller ID for the next call.
Send Message	Open a new text message with the number in the To field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the phonebook or recent calls lists.
Send Tones	Send the number to the network as DTMF tones. Note: This option shows only during a call.

redial

- 1 Press  from the home screen to see a list of recent calls.
- 2 Scroll to the entry you want to call, then press .

If you hear a **busy signal**, and you see **Call Failed**, you can press  or the **Retry** key to redial the number. When the call goes through, your phone rings or vibrates one time, shows **Redial Successful**, and connects the call.


return a call

Your phone keeps a record of your unanswered calls, and shows **X Missed Calls**, where **X** is the number of missed calls.

- 1 Press the **View** key to see the received calls list.

- 2 Scroll to the call you want to return, then press .

caller ID

Calling line identification (caller ID) shows the phone number for an incoming call in your external and internal displays. 

Your phone shows the caller's name and picture when they're stored in your phonebook, or **Incoming Call** when caller ID information isn't available.

You can set your phone to play a different ringtone for an entry stored in your phonebook (see page 71).

To show or hide **your phone number** from the next person you call, enter the phone number and press **Options > Hide ID/Show ID**.


emergency calls

Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Press the keypad keys to dial the emergency number.
- 2 Press  to call the emergency number.

voicemail

Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number. 

Note: Your service provider may include additional information about using this feature.

When you **receive** a voicemail message, your phone shows the voicemail message indicator  and **New Voicemail**. Press the **Call** key to listen to the message.

To **check** voicemail messages:

Find it:  >  **Messages** > **Voicemail**

Your phone may prompt you to store your voicemail phone number. If you don't know your voicemail number, contact your service provider.


Note: You can't store a **p** (pause), **w** (wait), or **n** (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then you can use the entry to call your voicemail.

other features

advanced calling

features

voice dial a number not stored in the phonebook (digit dial)

Press and hold .

When prompted, say “**digit dial**” (within two seconds). When prompted again, say the digits you want to dial (within two seconds per digit).

Your phone recognizes the digits you want to dial. To voice dial a phonebook entry, see page 69.


features


attach a phone number


Dial an area code or prefix for a phonebook number, then press **Options** > **Attach Number**.














features
<p>notepad</p> <p>The last number you entered is stored in the <i>notepad</i>. You can use the notepad to “jot down” a number during a call for later use. To see the notepad:</p> <p>Press ☎ > Recent Calls > Notepad.</p> <ul style="list-style-type: none"> • To call the number, press ☎. • To create a phonebook entry with the number in the No. field, press the Store key. • To open the Dialing Menu to attach a number or insert a special character, press Options.

features
<p>international calls </p> <p>If your phone service includes international dialing, press and hold ☎ to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number.</p> <p>hold a call</p> <p>Press Options > Hold to put all active calls on hold.</p> <p>mute a call</p> <p>Press the Mute key (if available) or Options > Mute to put all active calls on mute.</p>




features	
<p>call waiting</p> <p>When you're on a call, you'll hear an alert if you receive a second call. Press [C] to answer the new call.</p> <ul style="list-style-type: none"> To switch between calls, press the Switch key. To connect the two calls, press the Link key. To end the call on hold, press Options > End Call On Hold. <p>To turn the call waiting feature on or off, press [C] > [Settings] > In-Call Setup > Call Waiting > On or Off.</p>	

features	
<p>conference call</p> <p>During a call: Dial next number, press [C], press the Link key.</p>	
<p>transfer a call</p> <p>During a call: Options > Transfer, dial transfer number, press [C]</p>	
<p>call forwarding</p> <p>Set up or cancel call forwarding: [C] > [Settings] > Call Forward</p> <p>You can set how long your phone waits before it forwards a call (5, 10, 15, 20, or 25 seconds).</p>	

features	<p>restrict calls </p> <p>Restrict outgoing or incoming calls:</p> <ul style="list-style-type: none"> • >  Settings > Security > Restrict Calls <p>Tell your phone to allow All, None, or only the calls from your Phonebook.</p> <p>call barring </p> <p>Restrict outgoing or incoming calls:</p> <p>Restrict your voice or video calls to block all calls, international calls, or all calls except ones on your home network.</p> <ul style="list-style-type: none"> • >  Settings > Security > Call Barring <p>TTY calls </p> <p>Set up your phone for use with an optional TTY device:</p> <ul style="list-style-type: none"> • >  Settings > Initial Setup > TTY Setup
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features	<p>fixed dial </p> <p>When you turn on fixed dialing, you can call only numbers stored in the fixed dial list.</p> <p>Turn fixed dialing on or off:</p> <ul style="list-style-type: none"> • >  Settings > Security > Fixed Dial <p>Use the fixed dial list:</p> <ul style="list-style-type: none"> • >  Tools > Dialing Services > Fixed Dial <p>service dial </p> <p>Your service provider might give you phone numbers for taxi companies or other services. These phone numbers are stored on your SIM card. To see them:</p> <ul style="list-style-type: none"> • >  Tools > Dialing Services > Service Dial
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phonebook

features
quick dial 
Dial preprogrammed phone numbers: • > >  Tools > Dialing Services > Quick Dial
DTMF tones
Activate DTMF tones: • > >  Settings > Initial Setup > DTMF
To send DTMF tones during a call, just press number keys or scroll to a number in the phonebook or recent calls lists and press Options > Send Tones .

features

voice dial a phonebook entry (name dial)

Voice dial a number stored in the phonebook:

Press and hold .

When prompted, say “**name dial**” (within two seconds). When prompted again, say the entry’s name (within two seconds).



Your phone matches your voice to a phonebook entry name. To voice dial a number not stored in the phonebook, see page 65.

features

speed dial a phonebook entry

You can assign the keys [1] through [9] to phonebook entries. Then, when you press and hold a key, your phone calls the entry.

Note: Your service provider might have assigned some keys, such as [1] for your voicemail number. You can only speed dial phonebook entries that are stored on your phone (not on your SIM card).



To **assign a speed dial key**, press  >  **Phonebook** and scroll to the phonebook entry. Then, press **Options** > **Add to Speed Dial** and pick a speed dial key.



To **use a speed dial key**, just press and hold the key in your home screen.

features

edit or delete a phonebook entry

Edit a number stored in the phonebook:

 >  **Phonebook**, scroll to the phonebook entry, and press **Options**. You can select **Edit Contact**, **Delete**, or other options.

Shortcut: In the phonebook, press keypad keys to enter the first letters of an entry you want. You can also press  and  to see the entries you use frequently, or entries in other categories.

features
<p>set ringer ID for a phonebook entry</p> <p>Assign a ring alert (ringer ID) to an entry:</p> <ul style="list-style-type: none"> ☎ > > ☑ Phonebook > <i>entry</i>, then press Options > Edit Contact > Ringer ID > <i>ringer name</i> <p>Note: The Ringer ID option isn't available for entries stored on the SIM card.</p> <p>Activate ringer IDs:</p> <ul style="list-style-type: none"> ☎ > > ⚙ Settings > Ring Styles > <i>style</i> Detail > Ringer IDs <p>set picture ID for a phonebook entry</p> <p>Assign a photo or picture to show when you receive a call from an entry:</p> <ul style="list-style-type: none"> ☎ > > ☑ Phonebook > <i>entry</i>, then press Options > Edit Contact > Picture > <i>picture name</i> <p>Note: The Picture option isn't available for entries stored on the SIM card.</p>

features
<p>set picture ID view for phonebook</p> <p>Show entries as a text list, or with picture caller ID photos:</p> <ul style="list-style-type: none"> ☎ > > ☑ Phonebook, then press Options > Setup > View by > <i>view name</i> <p>set category for a phonebook entry</p> <ul style="list-style-type: none"> ☎ > > ☑ Phonebook > <i>entry</i>, then press Options > Edit Contact > Category > <i>category name</i> <p>Note: The Category option isn't available for entries stored on the SIM card.</p> <p>When you open your phonebook, press ☒ or # to see your categories.</p>

features
<p>set category view for phonebook</p> <p>☛ > ☑ Phonebook, then press Options > Filter by > Category > <i>category name</i></p> <p>You can show All entries, entries in a predefined category (Business, Personal, General, VIPs), or entries in a category you create.</p> <p>Shortcut: When you open your phonebook, press [*] or [#] to see your categories.</p>





features
<p>create group mailing list</p> <p>You can put several phonebook entries in a group mailing list, then send a message to the list. To create a list:</p> <p>☛ > ☑ Phonebook, then press Options > Create New > Message List</p> <p>You can select the list name as an address for multimedia messages.</p> <p>Note: A Message List cannot include entries stored on the SIM card.</p>
<p>sort phonebook list</p> <p>Set the order in which entries are listed:</p> <p>☛ > ☑ Phonebook, then press Options > Setup > Sort by > <i>sort order</i></p> <p>You can sort the phonebook list by First Name or Last Name.</p>





features
<p>copy one phonebook entry</p> <p>Copy an entry from the phone to the SIM card, or from the SIM card to the phone:</p> <ul style="list-style-type: none"> • > ☐ Phonebook, scroll to the entry, press Options > Copy to SIM Card or Copy to Phone <p>copy multiple phonebook entries</p> <p>Copy multiple phonebook entries between the phone and SIM card:</p> <ul style="list-style-type: none"> • > ☐ Phonebook, scroll to one entry, press Options > Select Multiple to, then select Copy to SIM Card or Copy to Phone






features	
<p>send phonebook entry to another device</p> <p>Send a phonebook entry to another phone, computer, or device:</p> <ul style="list-style-type: none"> • > ☐ Phonebook, scroll to the entry, press Options > Send Contact <p>For more information about copying files to another device, see page 26.</p>	<p>print phonebook entry over Bluetooth™ connection</p> <p>You can use a Bluetooth wireless connection to send a phonebook entry from your phone to a printer.</p> <ul style="list-style-type: none"> • > ☐ Phonebook <p>Scroll to the entry you want to print, and press Options > Select Multiple to > Print.</p> <p>You cannot print a Mailing List. For more about Bluetooth connections, see page 24.</p>


messages


For basic text message features, see page 38. Your phone reads message settings from the USIM card. If you put another USIM card in your phone, your phone sends and receives messages for the phone number on the new card.

features	 
send email	  Messages > Email Msgs > Create Email
	Note: To use email, you might need to enter a User ID and Password in your email settings (see page 77).

features	 
send voice message	  Messages > Create Message > New Voice Msg
	To record the voice message, press the Record key, speak, then press the Stop key. Your phone inserts the voice recording into a message and lets you enter email addresses or phone numbers to receive the message.

<p>features</p> <p>read and manage messages</p> <p>☛ > ☛ Messages > Message Inbox</p> <p>Icons next to each message indicate if it is read ☛ or unread ☛. Icons can also indicate if the message is locked , urgent , or low priority , or if it has an attachment .</p> <p>To Reply, Forward, Lock, or Delete a message, scroll to it and press Options.</p> <p>To open a message, press ☛. Then, you can press Options to use or store any phone numbers, email addresses, Web sites, or files in the message.</p>	
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<p>features</p> <p>read and manage email</p> <p>☛ > ☛ Messages > Email Msgs</p> <p>To Reply, Forward, Lock, or Delete a message, scroll to it and press Options.</p> <p>To open a message, press ☛. Then, you can press Options to use or store any phone numbers, email addresses, Web sites, or files in the message.</p> <p>store message objects</p> <p>Go to a multimedia message page, or scroll to an object in a message, then: Options > Store</p>	
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features 


print message over Bluetooth™ connection

You can use a Bluetooth wireless connection to send a message from your phone to a printer.

- > > **Messages > Message Inbox, Email Msgs, Outbox, or Drafts**

Scroll to the message you want to print and press **Options > Print**.


You cannot print message **Templates**. For more about Bluetooth connections, see page 24.


features 

store text messages on your SIM card


To store incoming text messages on your SIM card, press:

- > > **Messages**, then press **Options > Setup > Message Setup > Text Msg Setup > Default Storage > SIM Card**.

features	
<p>edit email settings</p> <p>You can edit the settings for your Email connections. To use email, you need to store your email User ID and Password.</p> <p>• > > Messages, then press Options > Email Msg Setup > Account Settings</p> <p>If you have more than one email account, select an account to edit.</p> <p>Your phone shows a list of email settings. Here is where you store your email User ID and Password.</p> <p>Note: To create a new account, select New Entry in the Account Settings list. Your display shows a folder for each email account under</p> <p>• > > Messages > Email Msgs.</p>	







features	
<p>browser messages</p> <p>Read messages received by your micro-browser:</p> <p>• > > Messages > Browser Msgs</p>	
<p>info services</p> <p>Read subscription-based information services messages:</p> <p>• > > Messages > Info Services</p>	









instant messaging









features	
<p>log in</p> <p>• > > Tools > Messenger</p> <p>Select an IM account, or select [New Account] to set up an IM account.</p>	

<p>features</p>	
<p>features</p>	
<p>add contacts After you log in: Press Options > Add Contact and enter the contact's name, mobile number, IM ID, and alias.</p>	<p>insert items during a conversation From the conversation view: Options > Insert You can insert an Emoticon, Quick IM (such as Are you there?), or Contact Info (selected from your phonebook).</p>
<p>find others online After you log in: Select Online Contacts to see a list of others online.</p>	<p>end conversation From the conversation view: Options > End Conversation</p>
<p>start conversation Scroll to a name in Online Contacts and press the Send IM key.</p>	<p>log out Select Log Out from the IM Online menu.</p>
<p>open active conversation Scroll to a name in Conversations and press the Select key.</p>	

personalizing

features
<p>language</p> <p>Set menu language:  >  Settings > Initial Setup > Language</p> <p>scroll</p> <p>Set the scroll bar to Up/Down or Wrap Around in menu lists:  >  Settings > Initial Setup > Scroll</p> <p>text marquee</p> <p>Set the speed for scrolling text in your display:  >  Settings > Initial Setup > Text Marquee</p> <p>Note: This setting only appears if your phone has SCREEN3 headlines from your service provider.</p>

features
<p>activate ringer IDs</p> <p>Activate ringer IDs assigned to phonebook entries and categories:  >  Settings > Ring Styles > <i>style</i> Detail > Ringer IDs</p> <p>ring volume</p> <p> >  Settings > Ring Styles > <i>style</i> Detail > Ring Volume</p> <p>keypad volume</p> <p> >  Settings > Ring Styles > <i>style</i> Detail > Key Volume</p> <p>reminders</p> <p>Set reminder alerts for messages that you receive:  >  Settings > Ring Styles > <i>style</i> Detail > Reminders</p>

<p>features</p> <p>headline view </p> <p>If your home screen shows scrolling headlines from your service provider, you can turn them on or off:</p> <p>• >  Settings > Personalize > Headlines</p> <p>menu view</p> <p>Show the main menu as graphic icons or as a text-based list:</p> <p>• >  Settings > Personalize > Main Menu > View</p> <p>main menu</p> <p>Reorder your phone's main menu:</p> <p>• >  Settings > Personalize > Main Menu > Reorder</p>	<p>features</p> <p>show/hide menu icons </p> <p>Show or hide menu feature icons in the home screen:</p> <p>• >  Settings > Personalize > Home Screen > Home Keys > Icons</p> <p>Note: This option is not available if your home screen shows scrolling headlines from your service provider.</p>
<p>change home keys </p> <p>Change features for the soft keys, navigation key, and smart key in the home screen:</p> <p>• >  Settings > Personalize > Home Screen > Home Keys</p> <p>Note: This option is not available if your home screen shows scrolling headlines from your service provider.</p>	

<p>features</p> <p>master reset</p> <p>Reset all options except unlock code, security code, and lifetime timer.</p> <p>📶 > ⚙️ Settings > Initial Setup > Master Reset</p> <p>master clear</p> <p>Caution: Master clear erases all information you have entered (including phonebook and datebook entries) and content you have downloaded (including photos and sounds) stored in your phone's memory. After you erase the information, you can't recover it.</p> <p>📶 > ⚙️ Settings > Initial Setup > Master Clear</p>
--

call times & costs

Network connection time is the elapsed time from the moment you connect to your

service provider's network to the moment you end the call by pressing [END]. This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.

<p>features</p> <p>call times</p> <p>Show call timers:</p> <p>📶 > 📞 Recent Calls > Call Times</p> <p>in-call timer</p> <p>Show time or cost information during a call:</p> <p>📶 > ⚙️ Settings > In-Call Setup > In-Call Timer</p>
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other features — call times & costs **81**



features	
call cost	
Show call cost trackers:	
 >  Recent Calls > Call Cost	


handsfree

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the

laws and regulations on the use of these products.


features	
speakerphone	
Activate the speakerphone during a call:	
Press the Speaker key (if available, or Options > Speakerphone On).	
auto answer (car kit or headset)	
Automatically answer calls when connected to a car kit or headset:	
 >  Settings > Car Settings or Headset > Auto Answer	
voice dial (headset)	
Enable voice dial with headset send/end key:	
 >  Settings > Headset > Voice Dial	

features	
auto handsfree (car kit)	
Automatically route calls to a car kit when connected.	
☰ > >  Settings > Car Settings > Auto Handsfree	


features	
receive data	
Connect your phone to the device, then answer the call through the device application.	

data calls





To connect your phone with a USB cable, see page 43.

features	
send data	
Connect your phone to the device, then place the call through the device application.	



<p>features</p> <p>setting up Exchange ActiveSync</p> <p>You can use the Internet to synchronize your phone's phonebook and datebook entries with an email account on a Microsoft® Exchange 2003 Server.</p> <p>You need to know the email account's user name and password, the Microsoft® Exchange server name, and the user domain name. Confirm that the Mobility option is enabled on the email account, and that data service is activated with your phone service provider.</p> <p>To set up an ActiveSync partner, press</p> <ul style="list-style-type: none"> • > ⚙ Settings > Connection > MOTOSYNC > Exchange, press the Options key, then > Setup. <p>Enter the server details, including Server Name, Domain, and the Web Session to use. To set up a Web Session, see page 90.</p>	
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<p>features</p> <p>using Exchange ActiveSync</p> <p>Once you set up an Exchange ActiveSync partner, you can schedule your phone to synchronize with the account automatically.</p> <p>To schedule synchronization, press</p> <ul style="list-style-type: none"> • > ⚙ Settings > Connection > MOTOSYNC > Exchange, press the Options key, then > Auto Sync Setup. Enter the time and days you want your phone to synchronize. 	
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network

features
network settings See network information and adjust network settings: • >  Settings > Network 
software update Your service provider can send updated phone software over the air to your phone. When your phone receives a software update, you can choose to install it later. To install the software update later: • >  Settings > Phone Status > Software Update > Install Now 

personal organizer

features
set alarm • >  Tools > Alarm Clock
turn off alarm When an alarm happens: To turn off the alarm, press the Disable key or  . To set an eight-minute delay, press the Snooze key. Note: The Snooze key is available only if the phone is already powered on when the alarm sounds.

<p>features</p> <p>add new datebook event or task</p> <p>Your datebook can store events (with a start and end time that can repeat) or tasks (with a due date).</p> <p>• > Tools > Datebook, scroll to the day, press •, press Options > Create New Event or Create New Task</p> <p>see datebook event or task</p> <p>See or edit event or task details:</p> <p>• > Tools > Datebook, scroll to the day, press •, press the View key</p> <p>If you do not see tasks listed, press Options > View > Organized Tasks.</p> <p>Tip: Want to get to the point? To see a list of your upcoming events, open the datebook and press Options > View > Organized Events.</p>
--

<p>features</p> <p>change datebook settings</p> <p>• > Tools > Datebook, then press Options > Setup</p> <p>You can choose the Default View that appears when you open your datebook, and you can show or hide the Tasks On Day View. You can tell your phone to Power On if it is turned off when a datebook alert occurs. Turn on Lunar Calendar if you do not want to use a solar calendar.</p> <p>event reminder</p> <p>When an event reminder happens: To see reminder details, press the View key. To close the reminder, press the Back key.</p>
--

features
<p>send datebook event to another device</p> <p>Send a datebook event to another phone, computer, or device:</p> <ul style="list-style-type: none"> • > Tools > Datebook, scroll to the day, press •, scroll to the event, press Options > Send
<p>print datebook month, week, or day over Bluetooth™ connection</p> <p>You can use a Bluetooth wireless connection to send a datebook month, week, or day from your phone to a printer.</p> <ul style="list-style-type: none"> • > Tools > Datebook <p>Go to the month, week, or day view and press Options > Print.</p> <p>For more about Bluetooth connections, see page 24.</p>

features
<p>create voice record</p> <ul style="list-style-type: none"> • > Multimedia > Voice Record <p>When prompted, speak into the phone.</p> <p>Note: Recording phone calls is subject to varying state and federal laws regarding privacy and recording of conversations. Always obey the laws and regulations on the use of this feature.</p>
<p>play voice record</p> <p>Play back a voice record:</p> <ul style="list-style-type: none"> • > Multimedia > Media Finder > Voice Record > <i>voice record</i>
<p>calculator</p> <ul style="list-style-type: none"> • > Tools > Calculator

features
currency converter Enter exchange rate, press the OK key, enter amount, and press Options > Convert Currency .

security







features
SIM PIN Caution: If you enter an incorrect PIN code three times before the correct code, your SIM card is disabled and your display shows SIM Blocked . Lock or unlock the SIM card: • > Settings > Security > SIM PIN
lock feature • > Settings > Security > Lock Application





fun & games







Note: Icons next to a picture, sound, or other object can indicate if the file is locked (🔒), or if it is stored on your phone (📱) or on your memory card (💾).









For basic information on the camera, see page 33.

features
view, delete, or manage pictures Manage photos, pictures, and animations: • > Multimedia > Media Finder > Pictures To copy or move a file from your memory card (💾) to your phone memory (📱), highlight it in the list and press and press Options > Manage > Copy or Move > Memory Card . You cannot copy or move some copyrighted files.

<p>features</p> <p>view, delete, or manage video clips</p> <p>• > Multimedia > Media Finder > Videos </p> <p>To copy or move a file from your memory card  to your phone memory , highlight it in the list and press and press Options > Manage > Copy or Move > Memory Card. You cannot copy or move some copyrighted files.</p> <p>hear, delete, or manage sounds</p> <p>Manage your ring tones and music:</p> <p>• > Multimedia > Sounds </p> <p>To copy or move a file from your memory card  to your phone memory , highlight it in the list and press and press Options > Manage > Copy or Move > Memory Card. You cannot copy or move some copyrighted files.</p>

<p>features</p> <p>start micro-browser </p> <p>Just press .</p> <p>Your phone reads micro-browser settings from the USIM card. When you remove the USIM card, your phone clears the browser cache. To edit your settings, see page 90.</p> <p>download objects from Web page </p> <p>Download a picture, sound, or other object from a Web page:</p> <p>Press , go to the page that links to the file, scroll to the link, and select it.</p> <p>Note: Normal airtime and/or carrier usage charges apply.</p>

features	
Web sessions	
A <i>Web Session</i> stores settings that your phone uses to access the Internet. To select or create a Web session:	
 >  Web Access > Web Sessions	
clear micro-browser history	
Clear the micro-browser's history, cache, or cookies:	
 >  Web Access > Browser Setup > Clear History, Reset Cache, or Clear Cookie	

features	
download game or application	
You can download a Java™ game or application the same way you download pictures or other objects:	
Press  , go to the page that links to the file, scroll to the link, and select it.	
Note: Normal airtime and/or carrier usage charges apply.	
start game or application	
Start a Java™ game or application:	
 >  Games & Apps , scroll to the game or application, press the center key  .	
Note: To install and run games stored on your memory card, press  >  Games & Apps > [Install New] .	

features

airplane mode

You can switch your phone to airplane mode to prevent it from communicating with the network. This lets you use games or other applications while you are on an airplane, without interfering with airplane communications.

📶 > ⚙️ **Airplane Mode** > **Airplane Mode** > **On**

You can make the airplane mode option appear whenever you turn on your phone:

📶 > ⚙️ **Airplane Mode** > **Prompt At Startup** > **On**

service and repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Specific Absorption Rate Data

This model meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines.¹ These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The ICNIRP SAR limit for mobile devices used by the general public is 2 W/kg and the highest SAR value for this device when tested at the ear was ___ W/kg.¹ As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.² In this case, the highest tested SAR value is ___ W/kg.¹

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental

requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a "hands-free" device to keep the mobile phone away from the head and body.

Additional information can be found on the websites of the World Health Organization (<http://www.who.int/emf>) or Motorola, Inc. (<http://www.motorola.com/rfhealth>).

1. The tests are carried out in accordance with international guidelines for testing. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

2. Please see the *Safety and General Information* section about body worn operation.

Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR

level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.39 W/kg, and when worn on the body, as described in this user guide, is 0.58 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.54 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

SAR Data

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

SAR Data

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from:

- (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g., software that is downloaded from the internet), is provided "as is" and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-331-6456 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456

For **Accessories** and **Software**, please call the telephone number designated above for the product with which they are used.

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int./peh-emf>

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