

INSTRUCTION MANUAL

- A preliminary draft copy of the User's Manual follows this cover page.
- The User's Manual will have the following text added to it:

"NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- . Reorient or relocate the receiving antenna.
- . Increase the separation between the equipment and receiver.
- . Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- . Consult the dealer or an experienced radio/TV technician for help."



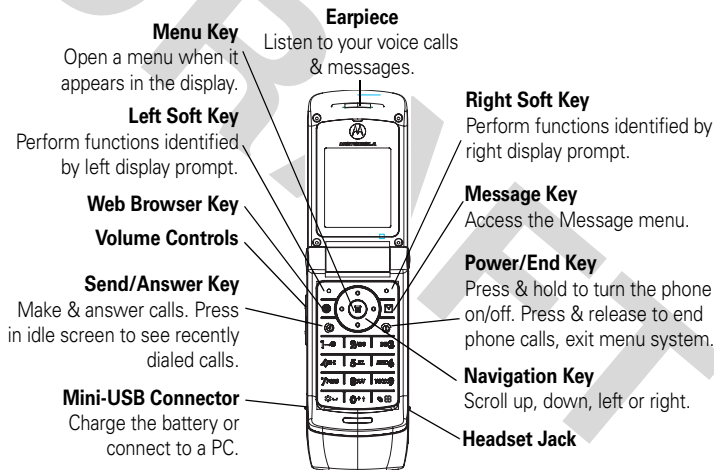
MOTOMANUAL

W375
GSM
English

motorola.com

HELLOMOTO

Welcome to the world of Motorola digital wireless communications! We are pleased that you have chosen the Motorola W375 wireless phone.



Motorola, Inc.
Consumer Advocacy Office
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Schaumburg, IL 60196

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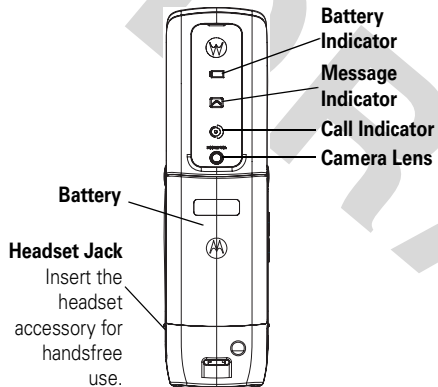
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Caution: Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

Manual Number: 680XXXXAXX-0

check it out!



Note: Your phone may not appear exactly as the phone image above.




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when the backlight is turned off, it can seem like			


menu map


main menu

-  **Phonebook**
-  **Recent Calls**
 - Received Calls
 - Dialed Calls
 - NotePad
 - Call Times
 - Call Cost
 - Data Times
 - Data Volumes
-  **Messages**
 - Create
 - Inbox
 - Draft
 - Outbox
 - Quick Notes
 - Voicemail
 - Browser Msgs
 - Info Services
 - MMS Templates

-  **Office Tools**
 - Calculator
 - MyMenu
 - Alarm Clock
 - Stop Watch
 - Chat
 - Dialing Services
 - STK Service
 - Calendar
 - Lantern

-  **Games & Apps**
 - Football
 - Space
 - Crazy

-  **WebAccess**
 - Start Browser
 - Web Shortcut
 - Go to URL
 - Web Session
 - Stored Pages
 - History
 - General Setting

-  **Multimedia**
 - Camera
 - Pictures
 - Sounds
 - FM Radio

-  **Personalize**
 - Home Screen
 - Main Menu
 - Color Setting
 - Greeting
 - Wallpaper
 - Screen Saver
 - Quick Dial

-  **Settings**
(see next page)

Note: The **STK Service** depends on your carrier's SIM card. You may not see this function. **Chat** and **Quick Dial** depend on your carrier's settings. You may not see these features in your phone.

settings menu



Ring Style

- Style
- Detail



Call Forward

- Voice Calls
- Fax Calls
- Data Calls
- Cancel All
- Forward Status



In Call Setup

- In-Call Timer
- Call Cost Setup
- My Caller ID
- Answer Options
- Call Waiting



Initial Setup

- Time and Date
- 1-Touch Dial
- Display Settings
- Backlight
- Scroll
- Language
- PC Charge Time Out
- Contrast
- DTMF
- TTY Setup
- Master Reset
- Master Clear
- Format USB storage device



Phone Status

- My Numbers
- Active Line
- Battery Meter



Headset

- Auto Answer



Network

- New Network
- Network Setup
- Avail. Networks
- My Network List
- Service Tone
- Call Drop Tone
- Band Selection



Security

- Phone Lock
- Fixed Dial
- Call Barring
- SIM PIN
- New Passwords



Easy Prefix

- Auto Change
- Pref. Op



Lantern

- Lantern

Note: The **Active Line** function, **My Network List**, **Service Tone**, **STK Service** and **Band Selection** depend on your carrier's settings. You may not see these features in your phone.

Use and Care

To care for your Motorola phone, please keep it away from:



liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



microwaves

Don't try to dry your phone in a microwave oven.



the ground

Don't drop your phone.


essentials


CAUTION: Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.

about this guide

This guide shows how to locate a menu feature as follows:

Find it : Press  > **Recent Calls** > **Dialed Calls**

This example shows that, from the home screen, you press  to open the menu, highlight and select **Recent Calls**, then highlight and select **Dialed Calls**.

Press  to scroll to and highlight a menu feature. Press the **SELECT** key to select the highlighted menu feature.

symbols



This means a feature depends on the network or subscription and may not be available in all areas. Contact your service provider for more information.

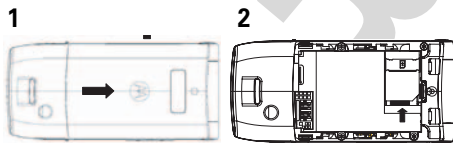


This means a feature requires an optional accessory.

SIM card

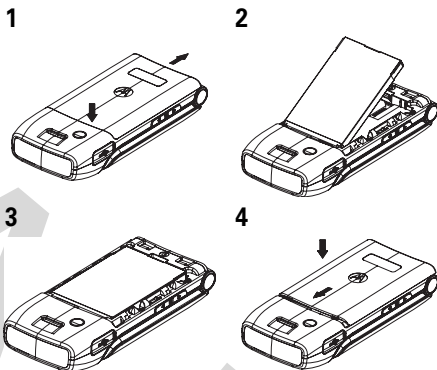
Your *Subscriber Identity Module* (SIM) card contains personal information like your phone number and phonebook entries.

Caution: Do not bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.



battery

battery installation



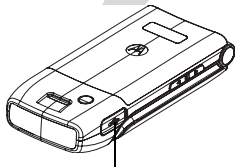
Note: If you remove the battery for a long time, the phone will ask you to reset the time and date. If you choose to cancel or ignore, the time and date will be **affected**. You can input the correct time and date by:

Find it: Press  > **Setting** > **Initial Setup** > **Time and Date**

But, if you remove the battery just for a few seconds (e.g., quickly change SIM card), the system either won't ask you to reset the time and date or if prompted, you can choose **BACK** on the time and date screen, the clock will only be slightly affected.

battery charging

Before you can use your phone, you need to completely charge the battery. New batteries are not fully charged. Plug the Mini-USB cord into your phone and an electrical outlet or a PC. Your phone displays **Charge Complete** when finished.



Power Connector
Insert the charger.

Tip: You cannot overcharge your battery. It will perform best after you fully charge and discharge it a few times.

New batteries are shipped partially charged. Before you can use your phone, install and charge the battery as described below. Some batteries perform best after several full charge/discharge cycles.

battery tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original™ batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.



- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place, such as a refrigerator.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.




Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the “Safety and General Information” section included in the gray-edged pages at the back of this guide.

turn it on & off

To turn on your phone, press and hold  for 2 seconds. If prompted, enter your SIM card PIN code and/or unlock code.



Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays **SIM Blocked**. Contact your service provider.


To turn off your phone, press and hold  for 2 seconds.


make a call

Enter a phone number and press  to make a call.


To end the call, press .

answer a call

When your phone rings and/or vibrates, press  to answer.

To end the call, press .

You can also answer or end a call by pressing any key when the **Multi-key** answer option is activated.

Find it: Press  > **Settings** > **In Call Setup** > **Answer Options**

your phone number



To see your number:

Press  > **Settings** > **Phone Status** > **My Numbers**

To store or edit your name and number on your SIM card, press the **VIEW** key while displaying it. If you don't know your phone number, contact your service provider.

main attractions

multimedia messages

For more message features, see page 47.



send a multimedia message




A *Multimedia Messaging Service* (MMS) message contains pages with text and media objects (including photos, pictures, animations, or sounds). You can send the multimedia message to other phones with MMS and to email addresses.

Find it: Press  > **Messages** > **Create** > **Create Message** > **SMS/EMS, MMS** or **MMS Templates**

Note: The **MMS templates** can't be downloaded or expanded. You can only use the default templates.

1 Press  -  to enter text message. For details about text entry, see page 26.

Tip: To insert a **picture, sound, or other object**, press  > **INSERT**.


To insert another slide, press  > **Insert** > **Insert Slide**. You can enter additional text and objects on the new slide.

- 2** When the message is finished, press **OK**.
- 3** Scroll to the desired entry and press **ADD**. Repeat step 3 until all desired entries are added, and press **DONE**.


Tip: To enter a new number, scroll to **[One Time Entry]** and press **SELECT**.

To enter and store a new number, scroll to **[New Entry]** and press **SELECT**.

- 4 Scroll to the desired message field, and press **CHANGE** to edit.
- 5 Press **SEND** to send the message.

Tip: To cancel or save the message as a Draft, press .

receive a multimedia message

When you receive a multimedia message or letter, your phone sounds an alert and displays **New Message** with a message indicator such as .

Press the **READ** key to open the message.

If a multimedia message contains media objects:

- photos, pictures, and animations will display as you read the message.
- sound files will play when its slide bar displays.

chatting

Select **Chat** from the **Office Tools** menu to keep in touch with friends. You can save time by inserting a common phrase, such as **In a meeting now** or **Take Care**, by selecting **Msg: > Change > Insert**.

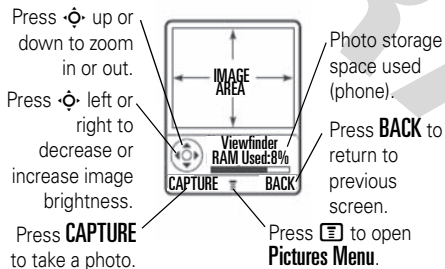


camera

To activate your phone's camera using the menu system:

Find it: Press  > **Multimedia** > **Camera**

The active viewfinder image appears on your display.



Point the camera lens at the photo subject, then:

- 1 Press **CAPTURE** to take a photo.
- 2 Press **STORE** to view storage options. If you choose to keep the photo, continue to step 4.
- 3 Press **DISCARD** to delete the photo and return to active viewfinder.
- 4 Scroll to **Send in Message, Store Only, Apply as Wallpaper, Apply as Screen Saver** or **Apply as Phonebook** and press **SELECT**.

Note: If the screen flickers when taking a picture, you may need to select an alternative frequency for the **Flicker** setting. For example, if the **Flicker** setting is currently 50Hz, switch to 60Hz, and try to take the picture again.

Find it: Press  > **Multimedia** > **Camera** >  > **Picture Setup** > **Flicker**

From the active viewfinder, you can press  to enter the **Pictures Menu**:

option
Go to Pictures Go to the picture library.
Auto-Timed Capture Set the camera to take a photo automatically after counting down 5 or 10 seconds.
Picture Setup Adjust the picture settings, including Auto Repeat , Shuffle , Lighting Conditions , Special Effect , Exposure , Resolution , Shutter Tone , Image Quality , and Flicker .
View Free Space Check used and available memory.

After **Capture**, you can choose to **Store** your picture. Store options include:


option
Send in Message An MMS message will be initiated with the captured picture. You can edit the MMS message and send it with the captured picture. You can also add a voice note.
Store only The captured picture will be stored in Pictures .
Apply as Wallpaper Your picture will be applied as Wallpaper.
Apply as Screen Saver Your picture will be applied as the Screen Saver
Apply as Phonebook Entry Your picture will be saved in the Phonebook .

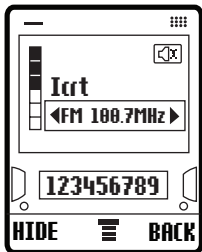
use the FM radio


You can listen to and program up to nine of your favorite FM radio stations.

turn on the FM radio

Find it: Press  > **Multimedia** > **FM radio**

The FM radio will automatically tune in the lowest available frequency when you use it for the first time. After that, it will tune in the frequency last used. Press  up and down or use the side volume key to increase or decrease the volume.





Press  > **MUTE** to make the output volume silent.

Note: The earpiece must be inserted into the phone for the FM radio to function. If you try to turn it on without inserting the earpiece, your phone will display **Please Insert The Earpiece**.

Note: The headset also acts as an antenna, so the FM Radio receiver performance is dependent on the type of headset device connected. If a non-Motorola 3.5 mm headset is connected to the phone through the adapter (2.5 - 3.5 mm), or the headset is curled up or kinked, performance may be affected.

tune the FM radio

- 1 Press  > **Multimedia** and scroll to FM radio.
- 2 Press  left or right to increase or decrease the frequency. Each keypress

will increase or decrease the frequency by 0.1 MHz.

- 3 Press and hold **◂** or **▸** left or right to activate the scanning feature. The FM radio will scan to the next usable frequency. You can continue scanning by pressing **◂** or **▸** again. Press **☰** > **Set Frequency** to save the channel.

use the radio presets

You can store up to nine preset radio stations.

set the radio presets

- 1 Tune in the desired frequency by pressing **◂** or **▸** left or right.
- 2 Press and hold **1** - **9** to save that number as the preset.

select a radio preset

Press **1** - **9** to select the corresponding radio preset.

FM radio selection




You can manually set the radio frequency and display or edit the frequency list.

set frequency



- 1 Press **☰** and scroll to **Set Frequency**. Press **SELECT**.
- 2 Use the number keys to enter the desired frequency. Press **#** to enter a decimal point.
- 3 Press **OK**.

display or edit the channel list


- 1 Press  and scroll to **Station Presets**. Press **SELECT**.
- 2 Press the keypad keys to select the desired channel or press  to scroll to the desired channel, then press  > **EDIT**.
- 3 Use the number keys to enter the **Friendly Name** and **Frequency**.
- 4 Press **OK**.

play FM radio through speaker or headset

Press  and scroll to **Speaker**, then press **SELECT**. To play the FM Radio through the headset, press  and scroll to **Headset**, then press **SELECT**.

Note: The headset must be inserted into the phone for the FM radio to play through the Speaker.

turn off FM radio

To turn off the radio, press .

usb connection

Your phone can be USB charged by connection to a PC. It can also upload and download files via connection to a PC or other USB device.

To use this feature

- 1 Insert the USB cable into the USB port on the left side of the phone. The phone will display **Connect phone as storage device?**
- 2 Press **Yes** to use phone as a portable USB storage device.

Note: When the phone is in this mass storage mode, it cannot make or receive calls, or perform any other functions. Disconnecting will resume normal operation.

or

Press **No** to enable USB charge if the connected device is a PC.

Downloaded files can be viewed by pressing


 > **Multimedia** > **Pictures or Sounds**
> **Additional Storage Device.**

Note: The home screen must be displayed when connecting.

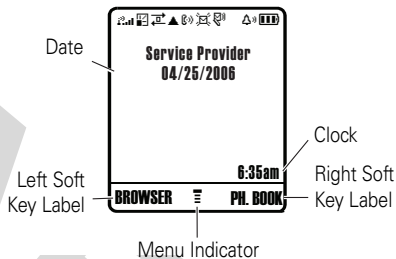
basics



See page 1 for a basic phone diagram.


display

The *home screen* displays when you turn on the phone. To dial a number from the home screen, press the number keys and .

Note: Your home screen may look different from the one on this page, depending on your service provider.



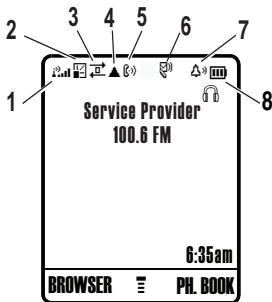
When  is displayed, you can press  to open the menu. Labels at the bottom corners of the display show the current soft key functions. Press the left or right soft key to perform the function indicated by the label. For soft key locations, see page 1.


In the home screen, press  up, down, left, or right to open basic menu features. You can choose to show or hide home screen display icons.



Find it: Press  > **Personalize** > **Home Screen** > **Home Keys** > **Icons**

status indicators

Status indicators may be shown at the top of the home screen:




1 Signal Strength Indicator – Vertical bars show the strength of the network connection. You cannot make or receive calls when  displays.


2 GPRS Indicator – Shows when your phone is using a high-speed GPRS network connection. Indicators show **PDP context active**  or **packet data available** .


3 Data Indicator – Shows connection status.


 = secure packet data transfer


 = unsecure packet data transfer



 = secure application connection





 = unsecure application connection


 = secure *Circuit Switch Data* (CSD) call

 = unsecure CSD call

4 Roam Indicator – Shows when your phone is seeking or using a network outside of your home network. 







5 Active Line Indicator – Shows  to indicate an active call, or  to indicate when call forwarding is on. Indicators for dual phone lines (requires SIM card for 2 phone lines) can include:

 = line 1 active  = line 2 active
 = line 1 active, call forward on  = line 2 active, call forward on

6 Message Indicator – Shows when you receive a new message.  Indicators can include:

 = text message  = voicemail message
 = voicemail & text message  = active chat session

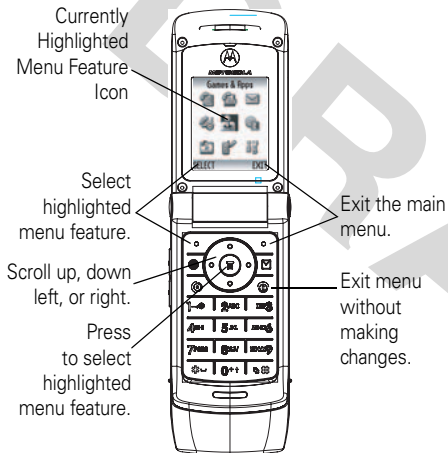
7 Ring Style Indicator – Shows the ring style setting.

 = loud ring  = vibrate then ring
 = soft ring  = silent
 = vibrate  = vibrate & ring

8 Battery Level Indicator – Vertical bars show the battery charge level. Recharge the battery when your phone shows **Low Battery**.










menus

From the home screen, press  to enter the main menu.



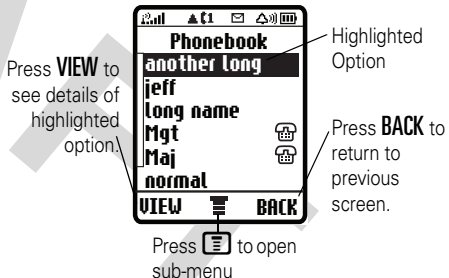
The following menu icons may be available, depending on your service provider and service subscription options.

menu features

 Phonebook	 Web Access
 Recent Calls	 Multimedia
 Messages	 Personalize
 Office Tools	 Settings
 Games & Apps	

select a feature option

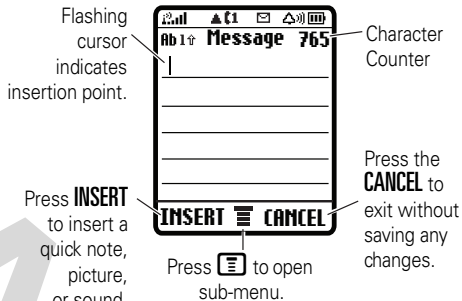
Some features require you to select an option from a list.



- Press **◂◃** up or down to highlight the option you want.
- In a numbered list, press a number key to highlight an option.
- In an alphabetized list, press a key repeatedly to cycle through the letters and highlight the closest matching option on the list.
- When an option has a list of possible settings, press **◂◃** left or right to select the setting.
- When an option has a list of possible numeric values, press a number key to set the value.

text entry

Some features let you enter text.



choosing a text entry method

Multiple text entry methods make it easy for you to enter names, numbers, and messages. The method you select remains active until you select another method.

Press **#** in any text entry screen to select one of the following entry methods:

- Primary** The primary text entry method (see below to set).
- Numeric** Enter numbers only (see page 47).
- Symbol** Enter symbols only (see page 47).

set up a text entry mode

To set your **Primary** and **Secondary** text entry modes, press **☰** > **Entry Setup** in a text entry view and select **Primary setup** or **Secondary setup**.

iTAP® mode

Press **#** in a text entry screen to switch to iTAP mode. If you don't see **☑** or **☒**, press **☰** > **Entry Setup** to set iTAP mode as your primary or secondary text entry mode.

iTAP mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words and predicts each word as you enter it.

For example, if you press **7 7 6 4**, your phone displays:



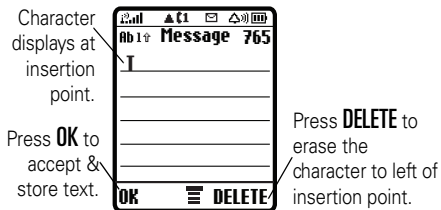
- If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining characters.
- Press **1** to enter punctuation or other characters.

tap mode

Press **#** in a text entry screen to switch to **TAP** mode. If you do not see **1** or **2**, press **☰** > **Entry Setup** to set **TAP** mode as your **Primary** or **Secondary** text entry mode.

To enter text in **TAP** mode, press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter.

For example, if you press **8** one time, your phone displays:



After 2 seconds, the character is accepted and the cursor moves to the next position.

numeric mode

In a text entry screen, press **#** to switch entry modes until the **12** (numeric) indicator displays.

Press keypad keys to enter the numbers you want. When you finish entering numbers, press **#** to switch to another entry mode.

symbol mode

In a text entry screen, press **#** to switch entry modes until the @ (symbol) indicator displays.

Press keypad keys repeatedly to cycle through its symbols. Highlight the symbol you want, then press **SELECT**.

volume

You can adjust the earpiece speaker volume while you are talking by pressing **◂** right/up to increase the volume or left/down to decrease the volume. You can also adjust the volume by pressing the side volume keys.

Tip: During a call, you can set your phone to mute by pressing **Mute**.

navigation key

Press the *navigation key* **◂** up, down, left, or right to scroll and highlight options.



handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press **SPKR ON** to turn the handsfree speaker on. When your handsfree speaker is on, you can press **SPKR OFF** to turn it off.






Note: The handsfree speaker does not work when your phone is connected to a handsfree car kit or headset.

codes & passwords

Your phone's **unlock code** is originally set to **1234**. The **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

Find it: Press  > **Settings** > **Security** > **New Passwords**

You can also change your **SIM PIN** or call barring passwords.

If you forget your unlock code: At the **Enter Unlock Code** prompt, try entering     or the last four digits of your phone number. If that doesn't work, press  and enter your security code instead.

If you forget your other codes: If you forget your security code, SIM PIN code, PIN2 code, or call barring password, contact your service provider.

check battery meter


To check your battery meter:


Press  > **Settings** > **Phone Status** > **Battery Meter**.

customize


ring style

Your phone rings and/or vibrates to notify you of an incoming call, message, or other event. This ring and/or vibration is called an alert. You can select one of six different alert profiles: **Loud Ring**, **Soft Ring**, **Vibrate**, **Vibrate & Ring**, **Vibrate then Ring**, and **Silent**.

 = Loud

 = Vibrate

 = Soft

 = Silent

 = Vibe then Ring

 = Vibrate and Ring

The ring style profile's indicator displays at the top of your home screen. To choose your profile:

Find it: Press  > **Settings** > **Ring Style** > **Style**
> *style name*

change alerts

You can change the alerts for incoming calls and other events. Your changes are saved in the current ring style profile.

Find it: Press  > **Settings** > **Ring Style** > **Detail**
> *desired event* > **Change** > *alert for event*

time & date

To set the time and date for your phone:

Find it: Press  > **Settings** > **Initial Setup** > **Time and Date**

Note: To choose an analog or digital clock for your home screen, press  > **Personalize** > **Home Screen** > **Clock Set**.

time, date, date format, and autoupdate setup


When you activate the *Autoupdate feature*, your phone's clock will automatically adjust to the correct time zone when you travel from one time zone to another.

Note: If your phone's clock does not adjust to the correct time zone, verify that the *Autoupdate feature* is activated, and check with your service provider to ensure that the network supports this feature.

Find it: Press  > **Settings** > **Initial Setup** > **Time and Date**

wallpaper

You can set a photo, picture, or animation as a wallpaper (background) image on your home screen.

Find it: Press  > **Personalize** > **Wallpaper**

Select one of the following options.

option	
Set Layout	Select Center to center the image on the display, Tile to repeat the image across the display, Fit-to-Screen to fit the image to the display.
Picture	Select an image for your wallpaper image.

screen saver

You can set a photo, picture, or animation as a screen saver image. The screen saver displays

when no activity is detected for a specified time.


Tip: This feature helps save your screen but not your battery. To extend battery life, turn off the screen saver.



Find it: Press  > **Personalize** > **Screen Saver**

display appearance

This section explains how to adjust the display contrast, color, and backlight.


contrast


Find it: Press  > **Settings** > **Initial Setup**
> **Contrast**

Press  to increase the contrast.
Press  to decrease the contrast.

color

Select the color style that sets the look and feel of your phone.


Find it: Press  > **Personalize** > **Color Setting**

- 1 Press  to scroll to the desired style.
- 2 Press **SELECT**.
- 3 Press **BACK** to return to previous menu.

backlight

You can set the amount of time your phone's display and keypad backlight remain lit.

Find it: Press  > **Settings** > **Initial Setup**
> **Backlight**

- 1 Press  up or down to scroll to a time-out setting.
- 2 Press **SELECT**.


3 Press **BACK** to return to previous menu.


Note: To save battery life, a shorter backlight display time should be chosen.

The display and keypad backlight will be lit when you press any key.

answer options

You can use additional, alternative methods to answer an incoming call. To activate or deactivate an answer option:

Find it: Press  > **Settings** > **In Call Setup** > **Answer Options**

option	
Multi-key On	Answer by pressing any key.
Multi-key Off	Answer by pressing  .
Open to answer	Answer by opening the flip.

personal greetings

You can create personal greetings that display when you turn on the phone:

Find it: Press  > **Personalize** > **Greeting**

optional handsfree operation

A phone headset enables you to use your phone without using your hands.

Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.


Find it: Press  > **Settings** > **Headset** > **Auto Answer** > *desired mode*

calls


This chapter describes features related to making and answering calls.





recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that did not connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.

Tip: Press  from the home screen to see the Dialed Calls list.

Find it: Press  > **Recent Calls**

- 1 Press  to scroll to **Received Calls** or **Dialed Calls**.
- 2 Press **SELECT** to select the list.





- 3 Press  to scroll to an entry. A  means the call connected.
- 4 Press  to call the number.
- 5 Press **VIEW** to see call details.
 - To see the **Dialed Calls list**, press . This menu can include:

option	
Store	Create a phonebook entry with the number in the No. field.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID	Hide your caller ID for the next call.
Send Message	Deliver a message.
Add Digits	Add digits after the number.

option	
Attach Number	Attach a number from the phonebook or recent calls lists.

redial





- 1 Press  to view the **Dialed Calls** list.
- 2 Press  to scroll to the entry you want to call.
- 3 Press  to redial the number. If you hear a busy signal and see **Call Failed, Number Busy**, press  to redial the number.

return a call

Your phone keeps a record of your unanswered calls and displays **X Missed Calls**, where **X** is the number of missed calls.

- 1 Press the **VIEW** key to see the **Received Calls** list.

- 2 Press  to select a call to return.
- 3 Press  to make the call.

notepad

The most recent set of digits entered on the keypad are stored in your phone's notepad. These digits can be a phone number that you called, or a number that you entered but did not call. To retrieve the number stored in the notepad:

Find it: Press  > **Recent Calls** > **NotePad**


Press  to call the number.

or

Press **STORE** to create a Phonebook entry with the number in the **No.** field.

hold or mute a call



When you are on a call:

Press  > **Hold** to put all active calls on hold.


Press  > **Mute** to put all active calls on mute.

call waiting

When you're using your phone, you will hear an alert if you receive a second call.

- 1 Press  to answer the new call.
- 2 Press **SWITCH** to switch between calls.
or
Press **LINK** to connect the 2 calls.
or
Press  > **End Call On Hold** to end the call on hold.

To turn the call waiting feature on or off:

Find it: Press  > **Settings** > **In Call Setup**
> **Call Waiting**

caller ID

Calling line identification (caller ID) shows the phone number for an incoming call on your external and internal displays.

Your phone shows the caller's name and picture when they're stored in your phonebook, or **Incoming Call** when caller ID information isn't available.

To show or hide **your phone number** for the next outgoing call or for all calls:


Find it: Press  > **Settings** > **In Call Setup**
> **My Caller ID**

emergency calls






Your service provider programs one or more emergency phone numbers (such as 911) that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. The preprogrammed emergency number(s) in your phone may not work in all locations. Sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

To call the emergency number at any time:

- 1 Press the keypad keys to dial the emergency number.
- 2 Press  to call the emergency number.

international calls

If your phone service includes international dialing, press and hold  to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code, such as + for the U.K., + for France, etc., and phone number.

1-touch dial

To call phonebook entries 1 through 9, press and hold the 1-Touch Dial number for one second.

You can set 1-Touch Dial to call the entries in your phone's memory phonebook, your SIM card's phonebook, or your **Fixed Dial** list:

Find it: Press  > **Settings** > **Initial Setup** > **1 Touch Dial** > **Phone, SIM,** or **Fixed Dial**

Note: For more information on the Fixed Dial feature, see the Advanced Calling section on page 42.

You can call phonebook entries 1 through 9 with the push of a single key. The first nine numbers save to the SIM card correspond to the 1-Touch Dial keys 1 through 9.

Press and hold the 1-Touch Dial number for 1 second.

Find it: Press  > **Phonebook**, highlight a phone entry, then  > **Edit** > **Speed No.**

voicemail




To listen to your messages, you must call your voicemail phone number. Voicemail messages that you receive are stored on the network, not on your phone. Contact your service provider for more details.

store your voicemail number


Find it: Press  > **Messages** >  > **Voicemail Setup**

- 1 Press keypad keys to enter your voicemail number.
- 2 Press **SAVE** to store the number.

receive voicemail

When you receive a voicemail message, your phone displays **1 New Message** and  (Some networks only indicate when you have messages, whether they are new or not.) If users delete all voicemail messages, the voicemail indicator will disappear.

To listen to your voicemail messages:


Find it: Press  > **Messages** > **Voicemail**

Your phone may prompt you to store your voicemail phone number. If you do not have a voicemail number stored, the phone guides you through storing a number.

inserting special characters into dialing sequences

You can insert special characters, as well as numbers, in a phone number.





option	
p (pause)	Your phone waits until the call connects before it dials the next digit(s) in the series.
w (wait)	Your phone waits until the call connects, then prompts you for confirmation before it dials the next digit(s).







You can add a pause or a wait while your call is dialing. To add a pause before the phone connects, press and hold *****. When **p** appears, press it to add a pause. Or, if you are adding a wait, do not press **p**. The **w** will





eventually appear and, when it does, press it to add a wait.



other features







advanced calling

feature	
conference call	After your first participant is connected, dial the next number, press  and then press the LINK key. 
attach a phone number	Dial an area code or prefix for a phonebook number, press  > Attach Number . 


feature	
speed dial	Speed dial a phonebook entry:  Enter a speed dial number, press  and then  . Tip: If you forget the speed dial number for a phonebook's entry, press  > Phonebook , highlight the desired entry, and press the VIEW key.
call forwarding	Set up or cancel call forwarding:   > Settings > Call Forward

feature	
call barring	<p>Restrict outgoing or incoming calls: </p> <p> > Settings > Security > Call Barring</p>
change phone line	<p>If you have a SIM card for dual phone lines, you can change your line to make and receive calls from your other phone number. </p> <p> > Settings > Phone Status > Active Line</p> <p>The active line indicator shows which phone line is active (see page 24).</p>

feature	
lantern	<p>The Lantern feature enables you to change your phone's idle display into a flashlight.</p> <p>Enable the lantern:</p> <p> > Office Tools > Lantern</p> <p>You can specify how long the Lantern feature lights the display when you activate it:</p> <p> > Settings > Lantern > select timing > SELECT</p>

feature	
fixed dial	<p>When you turn on fixed dialing, you can call only numbers stored in the fixed dial list. </p> <p>Turn fixed dialing on or off:</p> <p> > Settings > Security > Fixed Dial</p> <p>Use the fixed dial list:</p> <p> > Office Tools > Dialing Services > Fixed Dial</p>
quick dial	<p>Dial preprogrammed phone numbers: </p> <p> > Office Tools > Dialing Services > Quick Dial</p>
DTMF tones	<p>Set to Long DTMF or Short DTMF:</p> <p> > Settings > Initial Setup > DTMF</p>

phonebook

feature	
add new entry	<p>Create a new phonebook entry:</p> <p> > Phonebook > [New Entry] > Number.</p> <p>Shortcut: Key in the the number using keypad keys, then press STORE.</p> <p>Note: An entry stored on the SIM card stays on that SIM card. If the SIM card is replaced with another, you won't find the same entry. An entry stored on the phone stays on the phone. If the SIM card is replaced with another, you will find the same entry.</p>

feature

add new entry


Note: Your phone's memory limit is 100 entries. The SIM card's memory limit depends on your carrier's SIM card type (maximum 255 entries).

Tip: Some people have more than one phone number. When creating a phonebook entry, select **More** to store another number for the same **Name**.

feature





download ringtones




You can use this function to send ringtones from one handset to another:







 > **Messages** > **Create** > **SMS/EMS** or **MMS** or **MMS Templates** > **Insert** > **Sound**



Ringtones are downloaded through **EMS** or **MMS**. When you receive an **EMS** or **MMS**, you can retrieve the ringtone. You can also share the ringtone by sending an **EMS** or **MMS**.

Note: You can download mp3 ring tones via the **Browser** only.

feature	
dial number	<p>Call a number stored in the phonebook:</p> <p> > Phonebook, highlight the phonebook entry, press .</p> <p>Shortcut: In the phonebook, press a keypad key one or more times to jump to entries that begin with the letters on that key.</p>
set category for entry	<p> > Phonebook > <i>entry</i>  > Category</p> <p>You can classify an entry into the following categories: All, Business, Personal, General, VIPs, or a category you create.</p>

feature	
set category view	<p> > Phonebook > <i>entry</i>  > Category</p> <p>You can view All entries or those in the predefined category such as Business, Personal, General, VIPs, or a category you create.</p>
search phonebook entry	<p>Press a keypad key 1 or more times to jump to entries that begin with the key's letters. Press a second letter to jump to entries beginning with the two letters you entered. You can enter up to three letters.</p> <p> > Phonebook</p>








feature	
sort phonebook list	<p>Set the order in which entries are listed:</p> <p> > Phonebook >  > Setup > Sorting > <i>sort order</i></p>
copy phonebook entry	<p>Copy a phonebook entry to the SIM card, or from the SIM card to the phone:</p> <p> > Phonebook, highlight the entry, press  > Copy > Entries > To</p>
copy multiple entries	<p>Copy multiple phonebook entries between the phone and SIM card:</p> <p> > Phonebook, highlight one entry, press  > Copy > Entries, press the CHANGE key, highlight another entry, press the ADD key. Repeat as necessary, press the DONE key.</p>



feature	
set a picture ID for phonebook entry	<p>When receiving a call from a phone number stored on your phone or SIM card, the picture associated with that number is displayed.</p> <p> > Phonebook > <i>entry</i>.</p> <p> > Edit > Picture.</p> <p>Note: The Picture option is not available for entries stored in SIM cards.</p>

messages

For basic multimedia message features, see page 14.







feature	
send text message	<p> > Messages > Create > </p> <p>SMS/EMS</p>

feature	
send multimedia message	 > Messages > Create > 
send a quick note	 > Messages > Quick Notes 
send a multimedia template	Open a multimedia template with preloaded media:   > Messages > Create > MMS Templates
read new message	Read a new text or multimedia message:  Press the READ key when the New Message notification displays.




feature	
read old messages	Read old messages:   > Messages > Inbox Press  to perform various operations on a message.
read sent messages	Read messages that you sent:   > Messages > Outbox Sent messages are saved in the Outbox .
edit old draft	Save the message that you are editing to the Draft folder for later editing:  > Messages > Draft
browser messages	Read messages received by your browser:   > Messages > Browser Msgs





feature	
info services	<p>Read messages from subscription-based services: </p> <p> > Messages > Info Services</p>
sending and receiving vCard	<p>You can send the vCard by sending MMS with an attachment (vCard is the attachment). You can also receive vCard from another party through MMS with an attachment. You can save the received vCard by opening MMS with the vCard attachment. This function can be sent from one handset to another.</p> <p> > Messages > Create > MMS or MMS Templates > Insert > vCard</p>

chat






feature	
start chat	<p> > Office Tools > Chat </p> <p> > New Chat</p>
receive chat request	<p>Press the ACCEPT key or the IGNORE key. </p>
end chat	<p>During a chat session: </p> <p> > End Chat</p>





web browser (wap 2.0)




feature	
start browser	<p> > BROWSER > Start Browser</p>
go to bookmarks	<p> > BROWSER > Web Shortcut</p>
go to URL	<p> > BROWSER > Go to URL</p>

feature	
choose web session	 > BROWSER > Web Session
go to stored pages	 > BROWSER > Stored Pages
view/go to previous sites	 > BROWSER > History
adjust web settings	 > BROWSER > General Setting
end web browser	Press GO in the web browser menu and choose 4. Exit .

personalizing

feature	
language	Set menu language:  > Settings > Initial Setup > Language
scroll	Set the highlight bar to stop or wrap around in the menu lists:  > Settings > Initial Setup > Scroll
ring volume	 > Settings > Ring Styles > <i>style</i> Detail > Ring Volume
keypad volume	 > Settings > Ring Styles > <i>style</i> Detail > Key Volume
clock view	Display an analog or digital clock in the home screen:  > Personalize > Home Screen > Clock Set

feature	
menu view	<p>Display the main menu as graphic icons or as a text-based list:</p> <p> > Personalize > Main Menu > View</p>
main menu	<p>Reorder items in your phone's main menu:</p> <p> > Personalize > Main Menu > Reorder</p>
show/hide menu icons	<p>Show or hide menu feature icons in the home screen:</p> <p> > Personalize > Home Screen > Home keys > Icons</p>
change home keys	<p>Change the functions for the soft keys and navigation key in the home screen:</p> <p> > Personalize > Home Screen > Home keys</p>

feature	
shortcuts	<p>Create a shortcut to a menu item:</p> <p>Highlight the menu item, then press and hold .</p> <p>Use a shortcut:</p> <p>Press , then press the shortcut number.</p>
master reset	<p>Reset all options except unlock code, security code, and lifetime timer:</p> <p> > Settings > Initial Setup > Master Reset</p> <p>Note: Before the master reset, you need to input your security code.</p>

feature

master clear


To reset all options to their factory settings and clear all user entries (such as downloaded wallpapers, main menu animation, and sounds):

Warning: This option erases all **information you have entered** (including phonebook entries) and **content you have downloaded**. Once you erase the information, it cannot be recovered. All options are reset back to their factory settings, **except** for the unlock code, security code, and lifetime timer.

 > Settings > Initial Setup > Master Clear

To clear all information, you need to enter the **Security Code** (000000).

call times & costs

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.

The amount of network connection time that you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.









feature

call times

Display call timers:




 > Recent Calls > Call Times





feature		
in-call timer	Display time during a call:  > Settings > In Call Setup > In-Call Timer	
call cost	Display call cost trackers:  > Recent calls > Call Cost	
call cost setup	Set a credit limit:  > Settings > In-Call Setup > Call Cost Setup	
data times	Display data times:  > Recent Calls > Data Times	
data volumes	Display data times:  > Recent Calls > Data Volumes	

handsfree operation



Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

feature	
speaker-phone	Activate a connected external speakerphone during a call:  Press the SPKR ON and SPKR OFF keys to turn the speakerphone on and off.
auto answer	Automatically answer calls when connected to a car kit or headset:   > Settings > Headset > Auto Answer

network

feature	
network settings	Display network information and adjust network settings:   > Settings > Network



personal organizer

feature	
set alarm	 > Office Tools > Alarm Clock
turn off alarm	When an alarm displays: To turn off the alarm, press the DISABLE key. To set the alarm to ring later, press the SNOOZE key.
calculator	 > Office Tools > Calculator






feature	
currency converter	<p>☰ > Office Tools > Calculator</p> <p>☰ > Exchange Rate</p> <p>Enter exchange rate, press the OK key, enter amount, and select ☰ > Convert Currency.</p>
calendar	<p>☰ > Office Tools > Calendar</p> <p>A way to schedule reminders of important events/errands.</p>

feature	
stop watch	<p>☰ > Office Tools > Stop Watch</p> <p>Press the START key to start counting the time, the STOP key to stop counting the time, and press RESET to reset the stopwatch.</p> <p>Note: After Stop Watch is activated, you can press SNAPSHOT to keep track of elapsed time for later reference. After you stop the Stop Watch, view elapsed time snapshots by scrolling right or left through snapshot 1, 2, 3, etc.</p>

security

feature	
SIM PIN	Lock or unlock the SIM card:  > Settings > Security > SIM PIN Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays SIM Blocked .
phone lock	 > Settings > Security > Phone Lock Select to lock the phone right now or enable/disable the Automatic Lock .

fun & games

feature	
manage pictures	Manage pictures and animations:  > Multimedia > Pictures
manage sounds	Manage ring tones and music that you have downloaded or composed:  > Multimedia > Sounds
start browser	 > Web Access > Start Browser 
start games	 > Games & Apps > <i>game</i>

troubleshooting

check here first

If your phone does not seem to work properly, read this page first.

when the backlight is turned off, it can seem like your phone isn't working

Question: My phone does not turn on when I press the keys, but I know the battery is good.

Answer: If the backlight set to off, it might appear as if the phone is not working. Check the backlight setting.

Find it: Press  > Settings > Other Settings > Initial Setup > Backlight

no display

Question: Why can't I see the display when I use my phone? I know the battery is good.

Answer: The backlight may be set to off. Check the backlight setting.

Find it: Press  > Settings > Other Settings > Initial Setup > Backlight

no backlight on the display


Question: During phone operation, why don't I see a backlight on the display?

Answer: The backlight may be set to off. Check the setting.

Find it: Press  > **Settings** > **Other Settings** > **Initial Setup** > **Initial Setup** > **Backlight**

phone doesn't vibrate

Question: My phone doesn't vibrate when I have an incoming call or message. Why not?

Answer: Make sure the volume setting is 0. Press  right or left to adjust the volume to 0.



messages: "enter special code," "SIM locked - contact service provider," "subsidy password"




Question: What do these messages mean?

Answer: You might see this message if you have an incorrect SIM card or if you have incorrectly entered your code five times. You will have to enter it correctly. Contact your service provider, if necessary. You might need to replace your SIM card.

keypad does not respond

Question: My display is dark and the keypad doesn't respond. Why not?


Answer: The keypad could be automatically locked. To check this, please unlock your keypad by pressing  and .

If you would like to disable the feature, please go to  > **Settings** > **Security** > **Auto Key Lock**, to disable the auto keypad lock function or change the timers associated with it. If you disable this feature, you can still manually lock and unlock the keypad by pressing  and .

no signal or no service

Question: Why can't I make a call? I always see "no signal."

Answer: Make sure the "Band Setting" is set to 900/1800 MHz* or 850/1900 MHz*.

Find it: Press  > **Settings** > **Network** > **Band Selection** > **900/1800** or **850/1900**

*Band setting is dependent upon Region.

screen flickers while taking a picture (for W375 only)

Question: Why does the screen flicker when I take a picture with my camera?

Answer: You might need to select an alternative frequency for the **Flicker** setting. For example, if the **Flicker** setting is currently *50Hz*, switch to *60Hz*, and then try again to take a picture.

Find it: Press  > **Multimedia** > **Camera** >  > **Picture Setup** > **Flicker**

service and repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/consumer/support where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

Specific Absorption Rate Data

The model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the

maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.54 W/kg, and when worn on the body, as described in this user guide, is 0.24 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

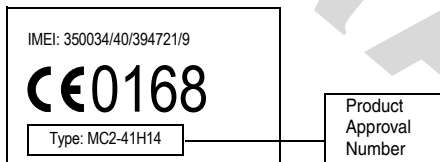
1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

European Union Directives Conformance Statement



EHUe Croenfborym,
aMnceotorola declares that this
product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the Web site.

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