congratulations!

Congratulations on your purchase of the cool MOTO**PURE**™ H17 Bluetooth® Handsfree Headset.

Whether you use one or two phones, the MOTO**PURE**™ H17 can connect to both simultaneously. With the use of voice prompts, operating your headset is easy.

First follow the easy steps in this guide to get your handsfree headset charged and talking to your phone. Then learn how to wear and use your headset is hassle-free with this handy guide that's easy to take along with you.
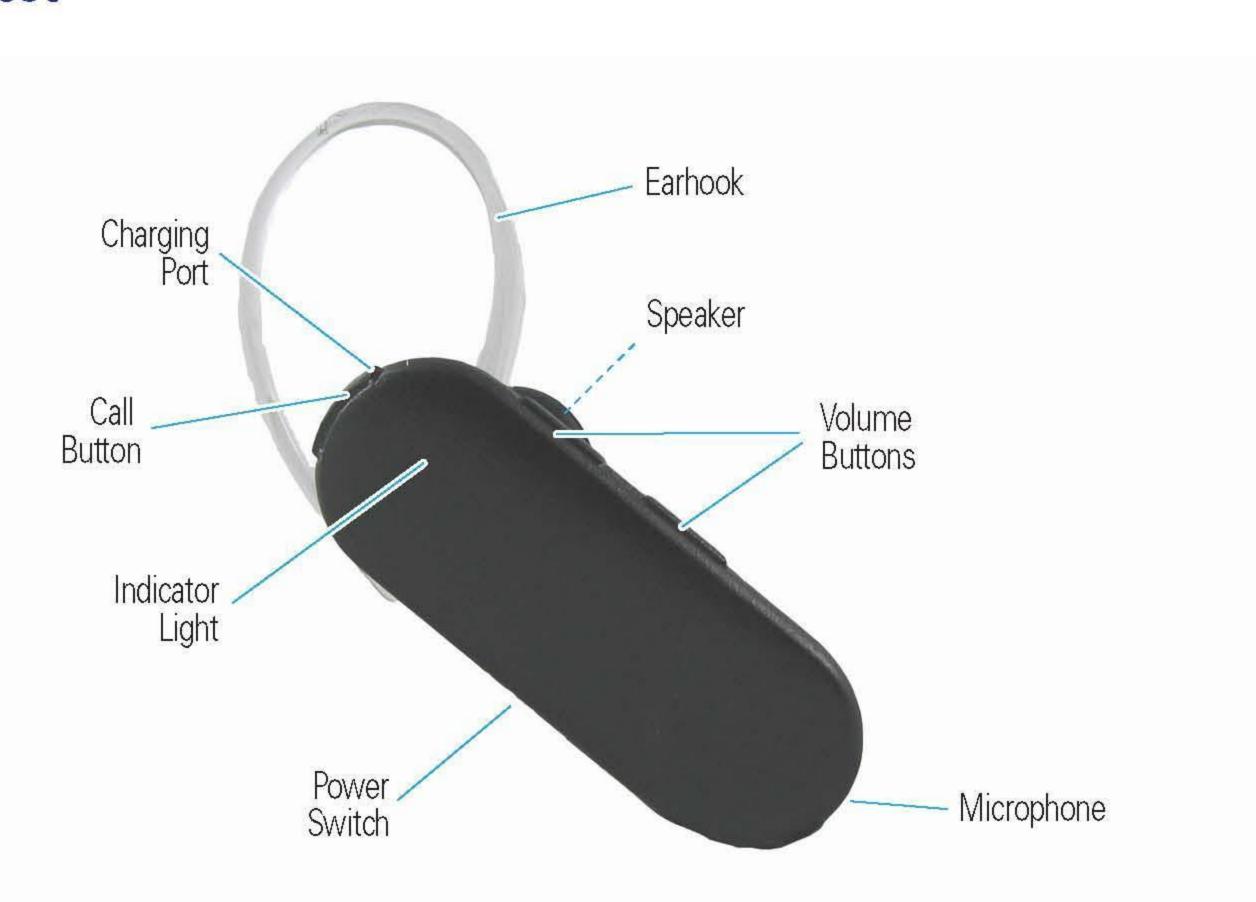
If you'd like even more information about how to use your new MOTO**PURE**™ H17 Bluetooth® Handsfree Headset, visit **www.motorola.com/Bluetoothsupport**.

So, let's go!

Caution: Before using your headset, read the important safety and legal information pamphlet and follow its instructions.

Getting Started Guide

your headset

You'll need to charge your handsfree headset before using it.

Earhook
Charging Port
Speaker
Call Button
Volume Buttons
Indicator Light
Power Switch
Microphone

charge it

You'll need to charge your handsfree headset before using it.

❶ Plug the charger into the charging port on your handsfree headset and a wall outlet. The indicator light will turn red or yellow while charging.

When fully charged (about [x] hours), the indicator light turns green.

❷ Disconnect the headset from your charger.

Note: This product uses a lithium ion, rechargeable battery, non-replaceable battery. Your battery is designed to last the life of the product. It should only be removed by a recycling facility. ANY ATTEMPT TO REMOVE OR REPLACE YOUR BATTERY WILL DAMAGE THE PRODUCT.

get your phone(s) and headset together

Once charged, get your headset connected to up to two phones.

connect with your first phone ("phone 1")

❶ Turn off any Bluetooth devices previously paired (linked) with your headset.

❷ Turn on the Bluetooth feature on your phone.

❸ Turn on your headset by sliding Power switch to ON position (orange not showing).

The indicator light becomes steadily lit in blue and you hear **ready to pair**.

❹ Follow voice prompts to connect your phone to your headset.

When your headset successfully pairs with your phone, you hear **pairing complete**. When connected, you hear **phone 1 connected** and see the indicator light rapidly flash in red and purple.

connect with your second phone ("phone 2") (optional)

❶ Turn off first phone and any other Bluetooth devices previously paired (linked) with your headset.

❷ Turn your headset off by sliding Power switch to OFF position (orange showing).

❸ Turn on the Bluetooth feature on your phone.

❹ Turn on your headset by sliding Power switch to ON position (orange not showing).

The indicator light becomes steadily lit in blue.

❺ Follow voice prompts to connect your phone to your headset.

When your headset successfully pairs and connects with your phone, you hear **pairing complete**. When connected, you hear **phone 2 connected** and see the indicator light rapidly flash in red and purple.

am i connected?

To confirm connection to your phones:

❶ Place the headset over your ear (see "put it on" for help).

❷ One phone at a time, dial the number you want to call and press **SEND** key on your phone.

If your phone and headset are successfully paired, you will hear ringing on the headset.

will I need to do this every time?

No. After initially connecting your phone(s) and headset, you don't need to do this again.

For daily use, just ensure that your headset is turned ON and that your phone's Bluetooth feature is ON. Your headset and phone will connect automatically!

problems connecting with your phone?

My headset will not enter pairing mode.

Make sure that any devices previously paired with your headset are turned off. If the indicator light is flashing in blue, first turn off the other device, then turn headset off and on. The indicator light becomes steadily lit in blue and you hear **ready to pair**.

My phone doesn't find my headset.

Make sure the indicator light on your headset is steadily lit in blue when your phone is searching for devices. If not, press and hold the Call and both Volume buttons until you hear **ready to pair** and see the indicator light steadily lit in blue.

My headset worked before but now it's not working.

Make sure the indicator light on your headset is steadily lit in blue when your phone is searching for devices. If not, press and hold the Call and both Volume buttons until you hear **ready to pair** and see the indicator light steadily lit in blue.

My headset will not pair with my phone.

If the indicator light is not steadily lit in blue when your phone is searching for your headset, you can reset the headset by holding the Call button and both Volume buttons until the indicator light is steadily lit in blue. Then follow the connection instructions in this guide.
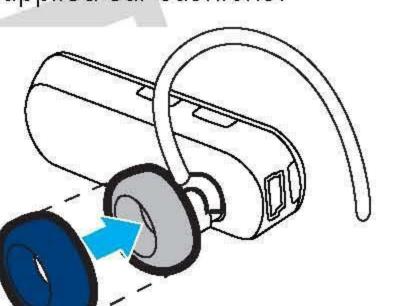
Support.

If you need more help, contact us at **1-877-MOTOBLU** or visit us at **www.motorola.com/Bluetoothsupport**.
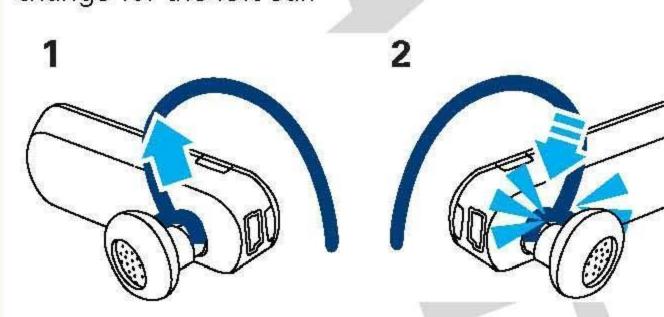
put it on

pick an ear cushion

Your headset's performance is greatly dependent upon achieving a good fit on your ear, so be sure to try all the supplied ear cushions.
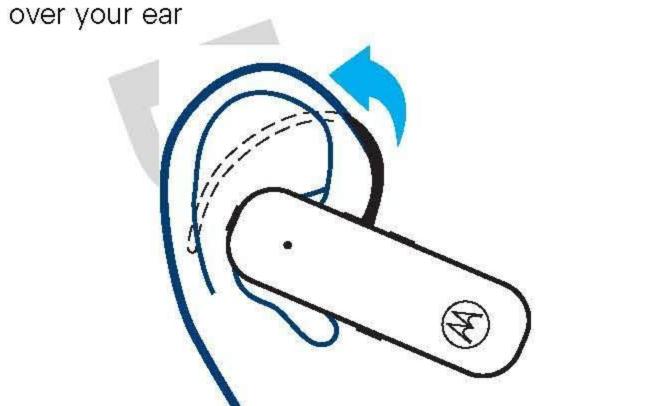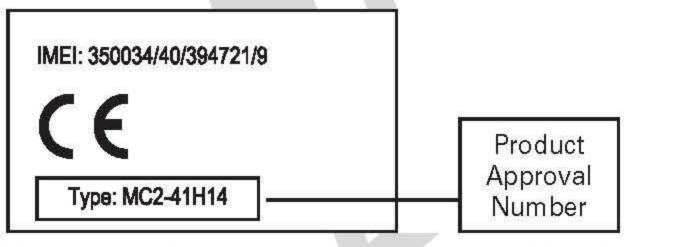
which ear do you want to use?

Your headset comes ready for the right ear. To change for the left ear.

1   2

wear it

To wear your headset, flex the ear hook and loop it over your ear

Tip: For optimal audio performance and comfort, be sure to position the ear cushion into your ear canal and point the headset microphone towards your mouth.

basics

turn headset on & off

To turn your headset on, slide Power switch towards the speaker.

To turn your headset off, slide Power switch away from the speaker (orange is showing under switch).

check battery level

Press both Volume buttons while not on a call.

indicator light	voice prompt	available talk time
Red	**battery level is low**	less than 1.5 hours
Yellow	**battery level is medium**	between1.5 and 3.5 hours
Green	**battery level is high**	more than 3,5 hours

turn voice prompts on & off

With headset turned off, press and hold either Volume button and Call button for 5 seconds. You hear the current voice prompt status (on or off).

receive calls

When you receive a call, the indicator light flashes in blue (for phone 1) or purple (for phone 2), and you hear **call on phone 1 (or phone 2)** and a ringtone over your headset.

answer a call

Press Call button.

reject a call

Press and hold either Volume button until you hear a tone.

make calls

make a voice dial call (when one phone is connected)

Press Call button. Speak the name after the tone.

make a voice dial call (when two phones are connected)

Press Call button. You hear **voice dial**, then **press Call button for phone 1** and **press Call button and either Volume button for phone 2**.

• **To make a call on phone 1**, press Call button. Speak the name after the tone.

• **To make a call on phone 2**, press both Call button and either Volume button. Speak the name after the tone.

redial last call (when one phone is connected)

Press and hold Call button until you hear a tone.

redial last call (when two phones are connected)

Press and hold Call button. You hear **last number redial**, then **press Call button for phone 1** and **press Call button and either Volume button for phone 2**.

• **To redial last number on phone 1**, press Call button.

• **To redial last number on phone 2**, press both Call button and either Volume button.

while on a call

mute and unmute a call

Press and hold both Volume buttons until you hear **mute on** or **mute off**.

end a call

Press Call button. If a call is on hold, you hear **phone 1 (or phone 2) audio retrieved** and call is reconnected to your headset.

answer a second incoming call

Press Call button. You hear **phone 1 (or phone 2) audio placed on hold** and currently active call is placed on hold.

reject a second incoming call

Press and hold either Volume button until you hear an audio tone.

retrieve a call on hold

Press Call button. You hear **retrieve held call**, then **press Call button for phone 1** and **press Call button and entire Volume button for phone 2**.

• **To retrieve call on phone 1**, press Call button.

• **To retrieve call on phone 2**, press both Call button and either Volume button.

headset status

indicator light	status
Off	Power off
Three blue flashes	Powering on/off
Steady blue	Pairing mode
Quick blue flash	Incoming call on phone 1
Quick purple flash	Incoming call on phone 2
Slow blue pulse	On a call
Slow blue flash	Standby (connected to one phone)
Slow green flash	Standby (connected to two phones)
Slow red flash	Idle (not connected to any phone)
Slow purple pulse	Call muted
Quick red flash	Low battery

European Union Directives Conformance Statement

Hereby, Motorola declares that this product is in compliance with:

• The essential requirements and other relevant provisions of Directive 1999/5/EC

• All other relevant EU Directives

IMEI: 350034/40/394721/9

Type: MC2-41H14

Product Approval Number

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at **www.motorola.com/rtte**. To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.