

Motorola H720 Bluetooth Headset Quick Start Guide

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congratulations

Your Motorola H720 headset takes sound quality to the next level. <add additional descriptive text here, as needed.>

We've crammed all of the main features of your headset into this handy guide, and in a matter of minutes we'll show you just how easy your headset is to use.

So go on, check it out.

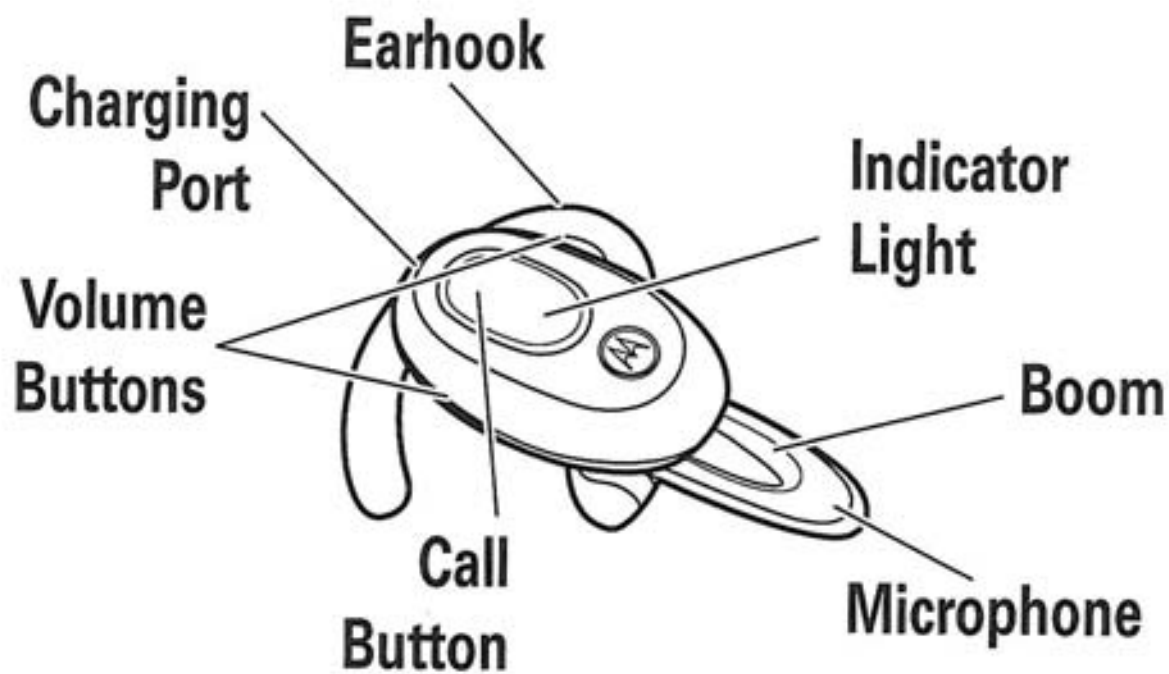
more information

on the Web: www.motorola.com/support

Caution: Before using your headset for the first time, please read the important legal and safety information at the back of this guide (page 16).

your headset

the important buttons and connectors





charge it



let's get you up and running

Note: Your battery is designed to last the life of your product. It should only be removed by a recycling facility. Any attempt to remove or replace your battery will damage your headphones.

basics

a few essentials to get you started

turn it on & off

To turn on your headset, flip the boom to open (extended) position.

To turn off your headset, flip the boom closed (folded under the headset body).

wear it

Your headset comes ready for the right ear. Just open the boom, flex the earhook and loop it over your ear.

Make sure the speaker aligns with your ear canal, and the microphone is pointing towards your mouth.



Note: To use your headset with your left ear, see “change for left ear use” on page 13.



pair & connect



connect and go

- ① Turn off any Bluetooth devices previously paired with your headset.
- ② Turn on the Bluetooth feature on your phone.
- ③ Turn on your headset (see page 4 for help).

The indicator light becomes steadily lit in blue.

- ④ Set your phone to search for Bluetooth devices.
- ⑤ Select **Motorola H720** from the search results on your phone.
- ⑥ Select **Ok** or **Yes** to pair your headset with your phone.

Note: When prompted for the passkey, enter **0000**.

When your headset successfully pairs with your phone, the indicator light rapidly flashes blue and purple.

reconnect

After initially pairing and connecting your phone and headset, you don't need to do it again.

For daily use, make sure your headset is turned on, and your phone's Bluetooth feature is on. Your headset and phone will connect automatically!

test your connection

- 1 Turn on your headset and put it on.
- 2 On your phone, dial a phone number and press the **Call/Send** key.

If your phone and headset are successfully connected, you hear ringing on the headset.

calls

it's good to talk

Note: Some features are phone/network dependent.

To	
answer a call	Press the Call button.
ignore a call	Press and hold a Volume button until you hear a tone.
make a voice dial call	Press the Call button and wait for voice prompt.
redial last call	Press and hold the Call button until you hear two tones.
mute or unmute a call	Press both Volume buttons.
end a call	Press the Call button.
answer or reject second incoming call	Use phone to answer/reject second call (<i>follow your phone's instructions</i>)

talk time

check your chat time

light	talk time
red	less than 1.5 hours
purple	between 1.5 to 3.5 hours
blue	up to 5 hours

Tip: To save battery power, turn off the headset when you don't use it for an extended time.

status light

know your headset

when charging

When light is...	headset is...
red	charging (battery level less than 50% charge)
purple	charging (battery level more than 50% charge)
blue	fully charged

status light

when operating

When light is...	
off	power is off
three blue flashes	powering on/off
steady blue	pairing/connect mode
rapid blue/purple flashes	connection successful
quick blue flash	incoming/outgoing call
slow blue pulse	on a call
slow blue flash	standby (not on a call)
slow red flash	idle (not connected to a phone)
slow purple pulse	call muted
steady red	trying to connect
quick red flash	low battery

Note: After 20 minutes on a call or of inactivity, the light stops flashing to conserve power, but the headset remains on.

status tones

hear what's happening

When tone is...	
ascending tone	powering on
two descending tones	powering off
ring tone	incoming call
two short tones when pressing Volume button	volume at maximum or minimum
high/low tones repeated every 60 seconds	low battery
no audio indications; deteriorating quality	out of range
three ascending tones	connected to phone
two rapid ascending tones	mute enabled
two rapid descending tones	mute disabled
low tone every 10 seconds	mute reminder



tips & tricks



a few shortcuts

To...

**reset your
headset**

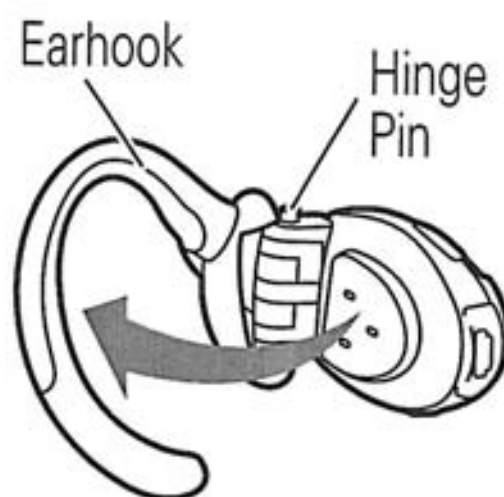
Caution: This action erases all pairing information stored in your headset.

With the headset on, press and hold both Volume buttons and Call button for 10 seconds until the indicator light is steady blue.

make some changes

change for left ear use

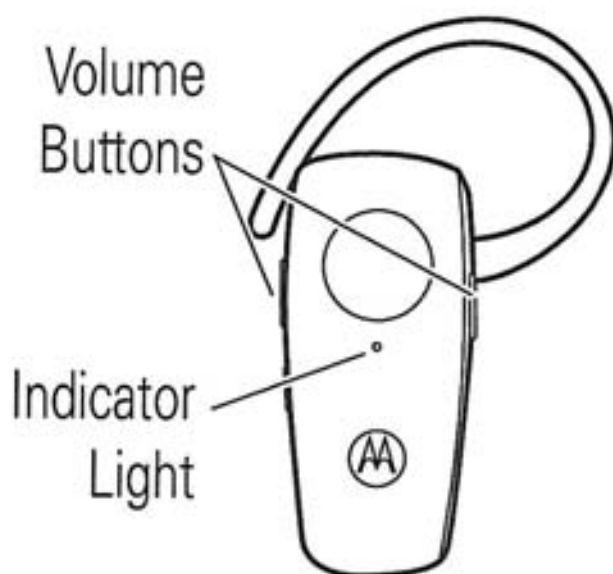
Open boom and earhook and gently lift top of the earhook up and off, flip the headset over, and then hook bottom of earhook onto lower hinge pin and lift top of earhook up and on to upper hinge pin.



set volume button

Close boom on headset, press and hold the Volume button you want to assign as "volume up," and open the boom.

The light flashes blue three times. When connected, it will flash blue and purple.





problems?



we've got solutions

My headset will not enter pairing mode.

Make sure that any devices previously paired with the headset are turned off. If the indicator light is not steadily lit in blue, turn off both the other device and headset, wait 10 seconds, then turn headset back on. Wait for the indicator light to become steadily lit in blue, indicating the headset is now in pairing mode.

My phone doesn't find my headset.

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices.

My headset worked before but now it's not working.

Make sure your phone is on and the Bluetooth feature is turned on in your phone. If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature and pair your phone and headset again (see "pair & connect" on page 5).



support



we're here to help

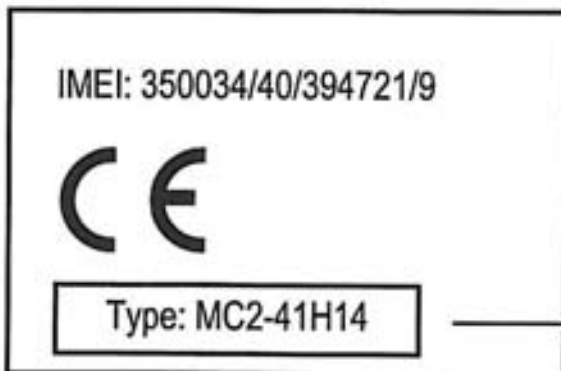
If you have questions or need assistance, contact us at **1-877-MOTOBLU**, or visit us at www.motorola.com/Bluetoothsupport or www.motorola.com/bluetoothconnect.

Safety, Regulatory & Legal

European Union Directives Conformance Statement

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

Software Copyright Notice

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Safety & General Information



IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR DEVICE.

Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries, antennas, and convertible covers, may cause your mobile device to exceed RF energy exposure guidelines and may void your mobile device's warranty. For a list of approved Motorola accessories, visit our Web site at: www.motorola.com

Batteries & Chargers

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not let your battery, charger, or mobile device get wet.

Use & Safety for Battery-Powered Accessories

- Do not store or use your battery-powered accessory (such as a Bluetooth® headset or other device) in temperatures below -10°C (14°F) or above 60°C (140°F).
- Do not recharge your accessory in temperatures below 0°C (32°F) or above 45°C (113°F).
- Conditions inside a parked car can exceed this range. Do not store your accessory in a parked car.
- Do not store your accessory in direct sunlight.

- Storing your fully charged accessory in high-temperature conditions may permanently reduce the life of the internal battery.
- Battery life may temporarily shorten in low-temperature conditions.

Caution About High Volume Usage

Warning: Exposure to loud noise from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. Hearing damage from loud noise is sometimes undetectable at first and can have a cumulative effect. To protect your hearing:

- Start your volume control at a low setting and use as low a volume as possible.
- Limit the amount of time you use headsets or headphones at high volume.
- Where possible, use your headset in a quiet environment with low background noise.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked by your doctor.

Smart Practices While Driving

Using a mobile device while driving may cause distraction. End a call if you can't concentrate on driving. Also, using a mobile device or accessory may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found at www.motorola.com/callsmart (in English only).

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5.

FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its mobile telephones ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories"), and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions (Products and Accessories)

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may

subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions (Software)

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided "as is" and without warranty.

Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software, and applications, please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	All Products, Accessories, and Software: 1-800-331-6456
Canada	All Products: 1-800-461-4575
TTY	1-888-390-6456

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to

you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Product Registration

Online Product Registration:

www.motorola.com/us/productregistration

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions.

Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Caring for the Environment by Recycling

This symbol on a Motorola product means the product should not be disposed of with household waste.



Disposal of your Mobile Device & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. Do not



dispose of your battery or mobile device in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Disposal of your Mobile Device Packaging & Product Guide

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

Motorola, Inc.
Consumer Advocacy Office
600 N US Hwy 45
Libertyville, IL 60048

www.motorola.com

www.motorola.com/Bluetoothsupport

www.motorola.com/Bluetoothconnect

Note: Do not ship your accessory product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-877-MOTOBLU (Motorola Bluetooth® support)

1-800-331-6456 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

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Bluetooth QD ID: Bxxxxxx

Manual Number: 68000xxxxxx-x

FCC Caution:

1. The device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) this device must accept any interference received, including interference that may cause undesired operation.

2. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

3. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

IMPORTANT NOTE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.