Welcome

Thank you for choosing Motorola—a global leader in communications technology.

All Motorola phones are designed and manufactured in the United States to meet Motorola's exacting specifications and world-class quality standards. During development, our laboratory testing team took the durable StarTAC™ phone through its paces. They cooked it, steamed it, shook it, shocked it, dusted it, and dropped it—and the phone still worked! We are confident that the one you purchased will meet your own exacting standards.

Thank you for choosing Motorola, and by all means, enjoy your StarTAC Model 7762 dual mode digital cellular phone!

Guide Overview

Okay, you've got a brand new phone with a bunch of nifty features.

Now what?

Afraid you'll press the wrong key?

Or forget a feature or two?

Don't sweat it!

We've designed this guide to take you step-by-step through each feature of your new StarTAC TM phone. We'll show



you what key to press and what happens when you press it. Follow along, chapter-by-chapter, and you'll find it's as easy as 1-2-3.

Here's an idea of what you'll learn in each chapter:

Getting Started

First things first. Turn to page 10, and we'll explain what came with your phone. Then, we'll show you how to install and charge your battery so that you can get started with "The Basics" in the next section.

The Basics

What do all those buttons and lights mean? How do I make my first phone call? In this section, we'll answer those questions and get you going with your StarTAC phone. Start learning "The Basics" on page 22.

Guide Overview

Using Memory

Read "Using Memory," beginning on page 36, and you'll learn how to make the most of your new phone's built-in Phone Book. You'll save time with dialing shortcuts and memory tricks that make it easy to place quick calls.

Using Messaging

Did you know that your StarTAC™ phone supports optional messaging services, like Caller ID*, which allows you to see who's calling before you answer? Your new phone can even receive alphanumeric messages just like a pager and tell you when you have Voice Mail*. Simply turn to page 48 to begin "Using Messaging."

The Works

When you're ready to get into the more advanced features your new phone has to offer, just turn to page 56 for "The Works." Learn about everything from navigating the menu system to electronically locking your phone.

So relax! Let us show you what your StarTAC phone can do!



^{*}Contact your Service Provider for availability.

Contents

Introduction Safety Information 6 **Getting Started** The Basics Redialing Numbers......31 **Using Memory**

Contents

Introduction
Receiving Messages
Viewing Your Caller IDs
Checking Your Voice Mail
Reading Your Messages
The Works
Introducing the Menu Features
The Internal Phone Book
Using Call Timers
Setting Tone Controls
Lock/Security Features
Phone Options
Reference Information
Accessory Options
Troubleshooting
Glossary
Index
Index

Using Messaging

Exposure to Radio Frequency Signals



Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

- ANSI C95.1 (1992)*
- NCRP Report 86 (1986)*
- ICNIRP (1996)*

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

Use only the supplied or an approved replacement antenna. Unau-

thorized antennas, modifications, or attachments could damage the

Antenna Care

Phone Operation

Normal Position:

Hold the phone as you would any other telephone, with the antenna pointed up and over your shoulder.

Tips on Efficient Operation:

For your phone to operate most efficiently:

phone and may violate FCC regulations.

- Extend your antenna fully.
- Do not touch the antenna unnecessarily when the phone is in use.
 Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

^{*}American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection

Caution: All batteries can cause property damage, injury or burns if a conductive material, such as jewelry, keys or beaded chains, touches exposed terminals. The material may complete an electrical circuit and become quite hot. To protect against such unwanted current drain, exercise care in handling any charged battery, particularly when placing it inside your pocket, purse or other container with metal objects. When the battery is detached from the phone: your battery is packed with a protective cover.; please use this cover for storing your battery when not in use.

Check the laws and regulations on the use of wireless telephones in the areas where you drive. Always obey them. Also, if using your phone while driving, please:

- Give full attention to driving—driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions so require.

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6) inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, turn your phone OFF immediately.

Batteries



Drivina



Electronic Devices



Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles



RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Turn your phone OFF in any facility where posted notices so require.

Aircraft



FCC regulations prohibit using your phone while in the air. Switch OFF your phone before boarding an aircraft.

To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

Turn your phone OFF when in any area with a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fueling areas such as gasoline stations; below deck on boats; fuel or chemical transfer or storage facilities; areas where fuel odors are present, i.e. if a gas/propane leak occurs in a car or home; areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

An air bag inflates with great force. DO NOT place objects, including both installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Your Motorola cellular radiotelephone is designed for excellent durability under normal use conditions. Protect your cellular telephone from water damage that could result from spills or excessive exposure to rain. Never submerge your cellular phone.

Blasting Areas



Potentially Explosive Atmospheres



Vehicles Equipped with Air Bags

Equipment Care

Getting Started

Package Content Options

The StarTAC[™] phone comes equipped with a standard battery and an AC adapter to get you up and running. A whole new line of accessory options, now smaller and lighter than ever, can customize your wireless package for maximum performance and portability.



Package Content Options



Your phone and accessories may not look exactly as pictured above.

Introduction to Batteries

Battery Covers

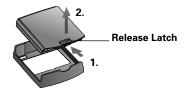
Your phone's batteries are shipped in an uncharged state with protective covers on them. You should save these covers to store and carry batteries when they are not in use. The cover prevents objects from touching the battery terminals, thereby reducing the risk of injury or damage from a short circuit.

To begin using your phone, just slip a battery out of its protective cover, install and charge the battery.

Removing the Main Battery Cover

Press In Press in the release latch.
 Latch

2. Remove Rotate the batter upward and lift it out of the Battery cover.



Attaching the Main Battery Cover

1. Lower Lower the side, opposite the release latch, Side into the cover.

Click Drop the side with the release latch down
 Latch until the latch clicks.



Introduction to Batteries

Removing the Auxiliary Battery Cover

Dislodge Cover Hold the auxiliary battery securely with one hand. With your other hand's thumb, push up on the bottom of the cover.

2. Remove Battery Continue to push up until the cover slides free of the pins on the bottom of the battery, then swing the cover outward.



Attaching the Auxiliary Battery Cover

Insert Slide the cover's narrow end into the small grooved hook on the top of the auxiliary battery.

2. Secure Push the cover firmly so the base slides past Cover the pins on the auxiliary battery, then release.



Installing the Battery

Main Battery Installation

The main battery fits into the top of your phone like a ski boot fits into a ski

1. Insert Toe Place the battery's "toe" into the compartment as shown.



2. Snap Heel Press its "heel" down until you hear it click into place.



Main Battery Removal

To remove a battery:

1. Turn OFF Phone

If you don't have another battery attached, press to turn your phone OFF.

2. Remove Battery Pull the release latch back toward the battery and lift the battery out.



Tip:

If you have a charged auxiliary battery attached to your phone, you can remove and change your main battery at any time — even during a call.

Installing the Battery

Auxiliary Battery Installation

The auxiliary battery clips onto the back of your phone.

1. Place Hook Place the hook located on the narrow end of the battery into the slot on the back of the phone.

2. Pull Batt Down Pull the battery down and slide the battery pegs over the bottom of the phone.

3. Release Battery Once the battery clears the bottom of the phone, release it. Make sure that the pegs fit securely into place.

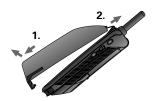


Auxiliary Battery Removal

To remove the auxiliary battery:

1. Pull Batt Down Pull the battery down until the pegs come free, then pull the base away from the phone.

2. Remove Battery Lift the battery's hook out of the slot on the back of the phone.



Tip:

If you have a charged main battery attached to your phone, you can remove and change your auxiliary battery at any time – even during a call.

Using the Internal Rapid Charger

Believe it or not, there's a battery charger built right into your phone! It's called the internal charger and it's a quick and easy way to charge your phone's battery. To make use of the internal charger, all you need is one of the three available adapters, either a standard AC adapter, a rapid rate AC adapter, or a cigarette lighter adapter.

Keep in mind: When the internal charger is in use and the phone is ON, you can still place and receive calls. Just remember, talking on the phone requires energy, so your phone may not charge while the call is in progress.

1. Attach Adapter to Phone Plug the AC or cigarette lighter adapter into the accessory connector on the bottom of your phone as shown, with the release tab facing up.

2. Plug In Adapter Plug the adapter into the appropriate power source.



Keep in mind: In some cars, the ignition must be ON to use the cigarette lighter.

The Battery Indicator

In the upper right corner of your phone's display, there is a battery indicator filled with three segments. The more segments you see, the greater the charge.

- The border of the battery icon will flash during charging.
- When both batteries are fully charged, the battery icon will stop flashing and become solid.

Expert Performance (E•P™) Charging System

Your phone uses the Motorola E•P Charging System. This innovative technology allows your phone to communicate with the battery and tailor the charging cycle to get the best performance possible.

When you power up the phone or install a new battery, you may see: Invalid Battery. This means your phone can't communicate with the attached battery. Check the label on the battery—if it isn't a Motorola original, the battery may not have the appropriate circuitry to communicate with the phone. Otherwise, try removing and attaching the battery again.

We recommend that you use Motorola original batteries and accessories and that you store your batteries in the protective cover when not in use

Battery Storage and Disposal

To prolong the life of your batteries, avoid exposing them to temperatures below -10°C (14°F) or above 45°C (113°F). As a good rule of thumb, always take your phone with you when you leave your car.

To dispose of batteries, check with your local recycling center for a battery recycler near you. Never dispose of batteries in fire.

Caution: To prevent injuries or burns, do not allow metal objects to contact or short circuit the battery terminals.

Using the Desktop Charger

The desktop charger's front pocket can charge batteries while they are attached to your phone, and the rear pocket can charge batteries separately.

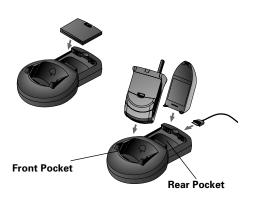
If you have a desktop charger:

1. Attach Plug the AC adapter into the back of the charger, Adapter with the release tab facing up.

2. Plug In Plug the other end of the AC adapter into a wall socket.

3. Insert Insert the phone into the front pocket with a main and/or auxiliary battery attached.

& Insert If you like, insert a main or auxiliary battery Battery into the rear pocket.



Desktop Charger Indicators

The three LED indicators on the left front of the desktop charger let you know the current state of any charging batteries. The first light provides information on the main battery attached to the phone, the second on the attached auxiliary battery, and the third provides information on any battery loaded in the rear pocket.

- Red means the battery is charging.
- Flashing yellow means the battery is waiting to be charged.
- Green means the battery is charged within 90% of its capacity and can be used. An additional hour of charging will bring your battery up to 100% capacity.
- Flashing red means the battery is damaged and can't be charged.

Desktop Charger Charging Times

The time it takes for your battery to obtain a full charge is affected by a variety of factors, including:

- Temperature Batteries should be at or near room temperature when charging. To prolong battery life and charge capacity, avoid exposing your batteries to temperatures below -10°C (14°F) or above 45°C (113°F). As a good rule of thumb, always take your phone with you when you leave your car.
- Inactivity New batteries, or batteries that have been stored for long periods of time, may not rapid charge properly. In these instances, the battery requires an overnight charge.
- Extended Usage Over extended periods of time, batteries gradually wear down and require longer charging times.

 This is normal. If you've been charging your battery regularly and notice a decrease in talk-time or an increase in charging time, then it's probably time to purchase a new battery.

Tip: When you charge the main and an auxiliary battery, the main battery will be charged first.

Phone Overview

Function Keys

- Turns the phone ON and OFF.
- Opens messaging menus.
- Acts as a "shift" key to access the secondary functions of other keys.
- Recalls phone numbers from memory.
- Stores phone numbers into memory.
- **GIB** Clears characters from the screen.
- Ends phone calls and exits the menu.
- Places or answers calls.
- and can be used to scroll through memory entries and menu features.

Alphanumeric Display Displays your input from the keypad, information recalled from memory, and other messages.

Microphone Positioned for convenient conversation.

Retractable Antenna Extend for best performance.

Earpiece Ultra-compact phone speaker.

Headset Jack Provides the connection for an optional headset.

Accessory Connector Provides the connection for an external power supply.

Volume Keys Represented in this manual by **1** and **1**, these keys adjust keypad, earpiece, and ringer volume. They also scroll up and down through memory locations and menu features.

Using the Smart Button

Easily recognized in this User's Guide by

and in your phone's display by

the handy Smart Button puts a variety of functions right at your fingertip.



Use the Smart Button's fingertip convenience for:

Opening Your Phone Book

Simply press • when your phone is idle to open the Phone Book on the display! Turn to page 40 in "Using Memory" for more information.

Entering the Menu System

Press then press to enter your phone's menu system. See page 56 for information on navigating the menu system.

Selecting Items in the Menu

The most basic use of the Smart Button is to select. Whenever the phone offers you a choice, such as setting a ringer style, just press to select. You will see: Press to Select.

Turning Features ON and OFF

Press to toggle ON and OFF many menu features, like your phone's call timers (pg. 66). You will see: Press * to Toggle.

Placing and Ending Calls

Just press & hold • to place a call when the number you want to call is on the display. Press & hold • again to end a call. See page 28 for information on placing and ending calls.

The Basics

The next few pages will introduce you to the basic features of your phone. In the chapters that follow, we'll take you step-by-step through every one of your phone's features, including storing names and numbers, using the call timers, locking the phone, and more.

Turning Your Phone On

Follow these steps to turn your phone ON and OFF:

1. Extend Extend the antenna completely for best **Antenna** performance.

2. Open Open the phone to expose the keypad.

3. Turn ON Press once to turn the phone ON.

Phone

4. Turn OFF Press again to turn the phone OFF.

What you will see:

Each time you turn your phone ON, it performs a short self-test to make sure it's operational and then scans for service. While the phone scans, the display reads: Searching. . .

CDMA Digital

If your phone finds a CDMA digital system, you will see the time and date, the Dicon, and either Ready or the personalizable banner (if programmed).



Turning Your Phone On

Analog

If your phone finds an analog system, you will see the lacktriangle icon and either Ready or your personalized banner.



Quad Number

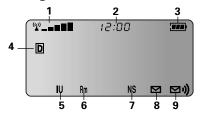
Your phone can be activated with up to four unique phone numbers. If there's more than one phone number programmed on your phone, you'll see the currently active number instead of Ready or the personalized banner.



Turn to Changing Your Number on page 88 if you want to change your currently active number.

Standby Mode

To conserve energy, your phone enters standby mode and turns off the back light when you haven't touched a key for a few seconds. The back light will come back on as soon you press a key or open the phone.





(1) Signal Strength (1)

Displays the strength of the connection between your phone and the local cellular system.



12:00 Clock (2)

When your phone is on a CDMA digital network, the display shows the current time and date transmitted by your digital Service Provider. Wherever you are, you'll have the correct local time. You can set your clock for 12- or 24-hour format. See page 97 for more information.



Battery Level (3)

High

The three bar segments on the phone's Battery Level Indicator show the amount of charge remaining in your battery. The more bar segments you see, the higher the charge. If your battery is low, the phone alerts you in three ways:



- No bar segments on the indicator will be highlighted.
- Low Bat will appear on your display.
- A hi-lo tone will sound periodically.

If you ignore these warnings, the phone will automatically turn itself OFF when the battery is exhausted. At this point, you should charge the battery or insert a new battery.

D Digital (4)

Indicates you're on a digital channel, allowing for better voice quality. Check with your Service Provider for more information.

Analog (4)

Appears when you're on an analog channel.

U In Use (5)

Appears when a call is in progress.

Rm Roam (6)

Lights up when your phone accesses a cellular service outside of your home system. When you leave your cellular service area, your phone roams (seeks another cellular system).

NS No Service (7)

Appears when calls cannot be placed or received from your location.

☑ Caller ID/Message (8)

Appears when you receive a Caller ID* or alphanumeric message. It will disappear after you've viewed the Caller ID or read the message.

Indicates that you've received a Voice Mail* message in your Voice Mailbox. It will disappear after you've listened to the message.

When you select one of the VibraCall $^{\rm IM}$ alert combinations (see page 75), the following indicators appear in the display:

VibraCall On— Indicates that your phone's ringer is turned OFF and the VibraCall alert is ON.

Silent Mode – Indicates that all of your phone's tones are silenced and the VibraCall alert is ON.

Vibrate Then Ring— Indicates that both your phone's ringer and VibraCall alert are ON.

^{*} Contact your Service Provider for availability.

Detailed Battery Level Reading

Press **FCN** then press **4**.

The bar graph in the display represents the battery level. The higher the graph, the closer the battery is to full charge.





Full Charge

Low Charge

Important: If the phone is being powered externally—from the cigarette lighter adapter for example—you will see:



Service Light

The Service Light is on top of your phone and lights up when your phone is ON. The color it flashes depends on your phone's current state of service. Read the chart below to learn how to recognize your phone's state of service at a glance, without even opening the phone.



Red & Green, alternating	Incoming call or message
Green, flashing	In Service: home type system
Red, flashing	No Service
Yellow, flashing slow	Roaming: home type system
Yellow, flashing fast	Roaming: non-home type system

Note: If you'd like to increase your phone's standby-time, you can turn the Service Light OFF. See page 97.

Placing and Ending Calls

Placing a Call

Tip:

If you press
without
entering a
number, your

phone will dial

the last number

entered.

1. Extend Extend the antenna completely for best performance.

2. Open Open the phone to expose the keypad. If necessary, press to turn the phone ON.

3. Enter Enter the number you want to call, for example: 555-1212.

Correct Press to erase one digit at a time if you make a mistake. Press & hold to erase the entire entry and start again.

4. Place Press to place the call.

Call or

Press & hold until you hear a high tone.

You will see: Calling 555-1212.

You can dial phone numbers with up to 32 digits, but only the last twenty-four digits will appear in the display.

Press (RCL) to see the rest of the number.

Your phone will display the first 24 digits, then a second screen will show the digits remaining in the phone number.

Ending a Call

There are three ways to end a call:

Close Phone

Press Key Press D.

Press Key Press D.

Press & hold until you hear a high tone.

Smart You will see: Press * to End Call.

Button Press again to end the call.

Receiving Calls

Your phone must be ON to receive calls.

When a call is incoming:

- an alert will sound and/or vibrate.
- the Service Light (pg. 27) will flash red and green.

You can choose your phone's alert, selecting from nine ringer styles or silent vibration mode. See page 75.

Answering a Call

To answer a call:

1. Extend Extend the antenna completely for best performance.

2. Open Open the phone to expose the keypad. Phone or

Press end if the phone is already open.

Caller ID

If Caller ID* service is active on your phone, you can see who's calling before you answer! The display will show either your caller's name (if it's in your Phone Book) or your caller's number. If you prefer to always see your caller's number, see page 63 to turn Number Preference ON.





The Caller IDs for your last 16 callers will be saved. See page 50 to learn how to view your stored Caller IDs.

^{*} Contact your Service Provider for availability.

Receiving Calls

Ringer/Vibrate Suppress

If an incoming call catches you by surprise, you can suppress the alert using the upper or lower volume key. Your phone's ringer or vibrator will be turned OFF while the current call lasts. Don't worry, the caller will still hear ringing and you can still answer the call by pressing.

Suppress When the phone rings or vibrates, press the **Alert** upper or lower volume key.

N ote: This feature works the same with a headset. To answer the call, press either volume key again or press the Smart Button.

Call Waiting

If you subscribe to Call Waiting through your Service Provider, you may hear a tone while on call, indicating that you are receiving a second call.

Answer Press to answer the call and automatically place the current call on hold.

Or End Press to end the current call. Your phone will then ring and/or vibrate as usual. Press to answer the call.

Unanswered Call Indicator

Even with the latest wireless technology, sometimes you are unavailable to answer calls. If your phone is ON, it keeps a count of unanswered calls. For example, if you miss two calls, your display will show: 2 Calls Unanswered.

Clear Press or press to clear the display, and you can begin placing calls again.

If you subscribe to Caller ID, you can easily return the calls that you missed. See page 50 to learn how.

Redialing Numbers

Automatic Redial

The cellular system may at times be too busy to handle your call. If this is the case, you will hear a fast busy signal and see SMD +o Redial on the display. You can let your phone take care of the redialing for you — Automatic Redial will repeat the attempt over the next four minutes. When the call succeeds, your phone will ring or vibrate until the person you are calling answers.

Auto Press or press of until you hear a high tone. You will see: Redial ing.

To make this feature even easier, turn Instant Redial ON. Your phone will instantly redial after a fast busy signal, and you won't even have to push a button. To find out more, see page 95.

Redial

If you hear an ordinary busy signal:

1. Hang Up Press **END** to hang up.

2. Redial Press **SEND** to redial.

or

Press & hold ♥.
You will see: Callina.

You will see: Lalling

Display Last Ten Numbers Dialed

Your phone keeps track of the last ten numbers you've dialed.

1. Enter Press then press , . The display will show the last number you dialed.

2. Review Press of or to scroll through the last ten numbers dialed, starting with the most recent.

3. Call Press to call the number in your display.

Number or

Press & hold 1. You will see: Calling.

Tip:
Your phone
automatically
remembers
the last number
entered.
See page 43
to learn more
ways this might
be heloful.

Basic Tone Controls

Vibration Mode

In situations where ringing may not be appropriate, or in noisy places where you may not hear your phone, select the Vibra-Call™ Alert. Ringing will be replaced by gentle vibrations.

Toggle Press ™ then press → to switch between ringer and vibrator alerts.

Alert

Silent Mode

To be discreet in both placing and receiving calls, just turn Silent Mode ON. All tones will be silenced. You can dial silently, and the ringer will be replaced by gentle vibrations.

Activate Press then press thold until you see: Silent Mode On.

Note: This shortcut allows you to activate Silent Mode quickly. To learn how to turn Silent Mode OFF, see page 74.

Muting the Microphone

If you need some privacy while a call is in progress, try muting the microphone—you'll be able to hear the party on the other end, but they will not hear you.

Mute Press then press to mute the microphone. You will see: Muted.

Unmute Press then press again to **Phone** resume your conversation.

Basic Tone Controls

The upper and lower volume keys can be used to adjust both the earpiece and ringer volume. As you press these keys, the phone's speaker will demonstrate the new volume level.

Adjusting Earpiece Volume

To adjust earpiece and keypad volume:

Raise Volume

Press ♦ to raise the earpiece volume.

Lower Volume

Press ♦ to lower the earpiece volume.

The bar graph in the display represents the volume level. The higher the graph, the louder the volume is.





High Volume

Low Volume

Adjusting Ringer Volume

To adjust ringer volume:

Raise Volume	Press then press to raise the ringer volume.
Lower Volume	Press then press to lower the ringer volume.

Your Phone & Its Shortcuts

Throughout this guide you will see shortcuts that point out simple ways to reach some of your phone's features. If you've owned a Motorola phone before, many of these shortcuts will already be familiar to you.

The Usual Shortcuts

You'll notice the words "menu," "batt," "lock," "mute," and "vib" written on the , , , , , and , and buttons. Press the key first, then any one of these buttons, and your phone will perform that function. It's easy, so give it a try!

Enter Menu	Press then press to enter the menu system.
Toggle Analog	Press then press to toggle Analog Only On or Analog Only Off.
Display Meter	Press FCN then press 4 to display the battery meter.
Lock Phone	Press then press 5. You will see: Lock? Press to lock.
Mute Phone	Press then press to toggle mute ON and OFF during a conversation.
Silence Ringer	Press ♠ then press ♠ to toggle your phone's VibraCall™ alert ON and OFF.
Silence All Tones	Press con then press and hold to turn ON Silent Mode.

Tip: Your factory lock code is set to 123. See Locking the Phone on page 80 for more information.

Your Phone & Its Shortcuts



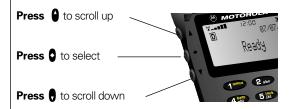
Using Memory

Do you have places to go and people to see? Too many phone numbers to remember? Let your phone remember them for you. Your phone's internal Phone Book can store up to 99 names and numbers for easy access on the go.

In this chapter you will learn how to:

- store names and numbers into the Phone Book.
- · recall phone numbers from memory.
- dial in a flash with the Super Speed Dial and Turbo Dial[™] functions.
- simplify automated calling systems and credit card calls.

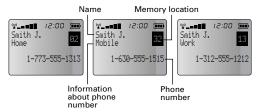
Note: Follow these symbols as a guide for using the keys on the side of your phone.



Making the Most of Memory

Each phone number is stored in a "memory location" numbered 01-99. You can arrange your Phone Book for convenient recall by storing related numbers in groups of ten. For example, store your ten most frequently called numbers in locations 01-09, then you can use the Turbo Dial™ keys to call them with the push of a key. You could store business phone numbers in locations 10-19, family numbers in 20-29, friends in 30-39, and so on.

You can also store names to help identify phone numbers. Later you can easily recall numbers either by memory location or by name. If someone you know has more than one phone number, you could quickly recall the number you need by storing it with a descriptive name, for example:



When you feel ready for more, try the advanced storing features at the end of the chapter. For instance, pages 44-45 describe how the Phone Book can help you access Voice Mail and other automated calling systems with just a few keystrokes.

Storing Names and Numbers

To take advantage of the internal Phone Book, you'll first want to store some names and numbers into memory. Your phone's dedicated key makes storing quick and easy.

Tip:
The " # "
symbol in
your display
represents the
Smart Button –

1. Enter Number	Enter the phone number you want to store.
2. Begin Storing	Press to begin storing. You will see: Location
3. Enter Location	Enter the two-digit memory location where you want the entry stored.
or Select First Empty	Press to store the sequence in the first available location.
or Select Range of Ten	Enter the first digit of the memory location and press to store the sequence in the first available location beginning with that

4. Enter Name digit.

Enter a name to identify the phone number. (See the next page for help entering names.) Press of or when finished. Your phone will confirm the entry by displaying the information stored.

Keep in mind: Your Phone Book sorts alphabetically by the first letter in the entry. If you store an entry without a name it will be placed at the back of the Phone Book.

Entering Names

When the display shows Alpha Or Press *, you can use the keypad to produce any letter in the alphabet. Press any key to scroll through the letters printed on the key and use the volume keys to switch between upper and lowercase. For example, press to enter the letters "A." "B." or "C" as shown:

press 1 time to insert an "A"
press 2 times to insert a "B"
press 3 times to insert a "C"
press 4 times to insert a "2"

To enter a name into the Phone Book:

Press a key as many times as necessary to
 enter a letter. The next letter on the key will appear with each press.

Toggle Press of or to toggle between upper and lowercase.

2. Advance After each letter, press to advance the Cursor to the next space.

Clear Press to erase a letter if you make a mistake

Back Press To move the cursor backward if

Space you would like to insert a letter earlier in the sequence.

3. Finish Storing Enter up to 20 letters. Press when you are finished. Your phone will confirm the entry by displaying the information stored.

displaying the information store

To enter punctuation:

Using this chart as a guide, press **t** to scroll through the available punctuation marks:



Recall from Memory

Recall by Name

Once you have stored names and numbers, you can recall them alphabetically and immediately place calls. With one press of the Smart Button you have instant access to the name directory. What could be easier?

1. Enter Press • to enter your name directory.

Directory

2. Scroll to Press of or to scroll to the name you are looking for.

Search for Name

or

Enter the first letter of the name. (See page 39 for details on entering letters.) The display will show the name, phone number, and memory location of the first entry beginning with that letter.



- 3. Place Press & hold or press to call the number you selected. You will see: Calling.
- 4. End Call Press Or close the phone.

 or
 Press & hold until you hear a high tone.
 You will see: Press * to End Call.
 then
 Press again.

Recall from Memory

Recall by Memory Location

Each name and number you store is placed in a memory location numbered 01-99. Once you have stored names and numbers, you can recall them by memory location.

1. Begin Press **BCD** to begin recalling. Recalling

Enter the two-digit memory location of the 2. Enter phone number you are looking for. Location

Press & hold or press to call the num-3. Place Call ber you selected. You will see: Calling.

4. End Press **END** or close the phone. Call

> Press & hold until you hear a high tone. You will see: Press * to End Call.

then Press again.

Clear an Entry

Here's an easy way to erase a memory entry:

Press then press or to scroll to the 1. Recall Entry entry you want to erase.

> or Press RCD and the two-digit location number

of the entry.

2. Clear Press & hold **GIR** to clear the entry. You will see: Clear? Entry

Press 50 to confirm that you want to 3. Confirm Erase erase the entry.

Recall Shortcuts

Super Speed Dial

If you know the memory location of the number you want to call, try the Super Speed Dial function.

1. Enter Enter the two-digit memory location, 01-99. Location

2. Place Call Press & hold or press to call the number you selected. The number stored in the memory location you entered will be dialed.

You will see: Calling.

Note: If you enter the number of an empty location, you will see: Location XX Is Empty.

Turbo Dial

The Turbo Dial[™] keys let you dial numbers stored in locations 01-09 with the push of a button.

Press & hold a number on the keypad, through , and your call is placed. You will see: Calling.

Your phone's Emergency Call feature gives you unrestricted access to any number stored in location 01, even if your phone is locked. To learn how to activate this feature, see page 81.

Scratchpad

If you need to take a quick note, but you don't necessarily want to save the number, use the Scratchpad, which always remembers the last phone number that was on your phone's display. The Scratchpad is especially helpful if you are on the phone and your party gives you another number to call.

1. Enter	Enter the number with the keypad. (The per-
Number	son on the line will hear tones as you dial.)

2. Store Press To and continue storing with step 3
Number on page 38.

or End Press to end your current call Call if necessary.

& Place Press to call the number in the Scratch-pad.

Pause Dialing

When you call automated systems like Voice Mail or bank by phone, a recorded message prompts you for PIN numbers, account numbers, etc. Pause Dialing can make using automated systems easy by allowing you to store these numbers in the same memory location as the automated system's access number. Just separate each set of numbers with a "pause"—a special character that tells your phone to wait before sending additional numbers.

Storing a Number with Pause Dialing

The pause occupies a one-digit space in your phone's memory. Once you have entered a string of numbers and pauses (up to 32 digits, including pauses), store the string in the same way you store other entries.

1. Enter Enter the phone number you use to access the **Number** automated system.

2. Insert Pause Press and press You will see:

Insert Pause o. Press You will see a pause circle inserted into the number entry: o. Each pause counts as one digit, and you can store up to 32 digits in each memory location.

3. Enter

Enter the next group of numbers, for example, your PIN number. If the automated system requires a * or #, enter those symbols, too.

4. Insert Pause

Press and press then . Repeat steps 3 and 4 as many times as necessary.

5. Store Sequence

Press You will see: Location..... Enter a two-digit location, enter a name if you like, and press You when finished. Your phone will confirm the entry by displaying the information you stored.

Tip: Always store your Voice Mail number in location 98

Using Pause Dialing

Once stored, simply recall the entry and place the call. All of the digits you've stored will be recalled, but your phone will only send the tones for the set of numbers before the first pause.

1. Place Call

Enter the two-digit memory location where you stored your Pause Dialing number and press & hold or press . Your phone will dial the access number and wait for your input when it reaches the first pause.

2. Send More Numbers

When the automated system prompts you for information, press or send the next group of numbers. Repeat this step to send each group of numbers that you have stored.

3. End Call

Press , close the phone, or press & hold • until you hear a high tone and press again.

Using Memory Linking

Each memory location holds up to 32 digits, including pauses. Some automated systems, however, may require you to enter more than 32 digits. In these cases, using Pause Dialing is still easy enough. Just split the numbers into two memory locations and recall the second set of digits as you need them.

Location

1. **Recall2nd** Once you have sent the tones from the 1st location, press RCD and the two-digit memory location where you stored the second set of digits.

2. Send **Tones**

Press (RCL) and (SEND) to send the tones in the 2nd location. If you have stored a pause in the 2nd location, your phone will pause as usual when it reaches it

Using Calling Cards

Storing Calling Card Numbers

Number Characters are yet another way your phone can save you time in dialing. The Number Character saves a place in the memory sequence for whatever number you're calling when you use your calling card. If you use the Number Character along with Pause Dialing, using your calling card will be as simple as a few keystrokes.

1.	Enter
	Access
	Numbe

Enter the phone number you use to access your calling card system, usually a 1-800 phone number. Skip this step if you only dial 0.

2. Insert Pause

Press FCN then press SEND. You will see: Insert Pause o. Press .

3. Insert Number Character

Press fcn then press fcn. Press or • to scroll to Insert Number 'N. Press . You will see the number character '11 inserted into the sequence. This special character saves a place for the number you will be calling when you use your calling card.

4. Insert Pause Press FCN then SEND then as in step 2.

5. Enter Code

When you use your calling card, the system prompts you for an access code, usually a PIN code. Enter this number now. Repeat steps 4 & 5 if your card requires more access codes.

6. Store

Press **50** to begin storing. Enter a two-digit **Sequence** location number, enter a name, then press .

Tip:

You can protect your calling card information with your phone's call restriction features. See page 84 for details

Placing a Calling Card Call

Once you've stored your calling card information, just recall the information and place the call whenever you want to use your calling card. Before your phone begins dialing, it will prompt you for the number you want to call. Once you've entered the number, your phone will automatically insert the number in place of the Number Character you stored.

1. Recall Entry Press (ROL) then enter the location number where your calling card sequence is stored.

2. Enter Number Press . You will see: Enter Mumber. Enter the phone number you are calling. You may enter the number manually or recall it by location.

3. Place Call Press & hold • to place the call. Your phone will dial the number to access your long distance provider, then wait for your input when it reaches the first pause.

4. Send More Numbers Press or press to send the next group of numbers when the recording prompts you. The phone will automatically insert the number to call at the appropriate spot in the sequence. Press to send each set of numbers until finished.

5. End Call Press , close the flip, or press & hold until you hear a high tone, then press again to end the call.

Using Messaging*



Just press the dedicated Message Key to open your phone's new and easy Messaging Menu. Through this menu, you can view Caller IDs, check your Voice Mail, and read your pager-like alphanumeric Messages.

In this chapter you will learn how to:

- · view your Caller IDs.
- · check your Voice Mail.
- · read your Messages.
- explore your options with the Function Menus.

Follow these symbols as a guide for using the keys on your phone.



^{*}Contact your Service Provider for availability.

Receiving Messages

If your phone is ON and you receive a Caller ID, Voice Mail, or alphanumeric message:

An alert sounds or vibrates:

Your phone will beep or vibrate three times. See Ringer or Vibrator Selection on page 75 to set your phone's alert. See page 77 to learn about Message Reminder Tones.

· An indicator appears on the display:

Appears on the lower line of the display when you receive a Caller ID or alphanumeric message. It will stay on the display until you've viewed the Caller ID or read the message.

Urgent Appears in the main display when you receive an urgent message and your phone is in idle mode. After a few seconds, the screen will change to Press and begin flashing.

Msg Mem Low Appears when your phone's alphanumeric message memory is almost full (at approximately 85% capacity).

Msg Mem Full Appears in the main display when the alphanumeric message memory is full and your phone is in idle mode.

Appears when you receive a Voice Mail message. It will stay on the display until you've listened to the message. Your Service Provider will then signal your phone to turn the indicator OFF.

Press to open the Messaging Menu:

The specific icon will be flashing.



Note: See page 29 for more about receiving Caller IDs.

Tip:

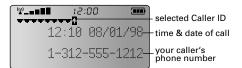
Your Service Provider holds your messages and will forward them after you've made room. See page 55 to learn how to delete messages.

Viewing Your Caller IDs*

Your phone supports Caller ID service which lets you see who's calling before you answer. The Caller IDs for the last 16 different callers are stored so they can be viewed at any time.

- Enter Press to open the Messaging Menu.
 Messaging
- 2. Select Press of or to scroll to Caller ID and press to select.

You will see a Caller ID icon 🖛 for each stored Caller ID. Flashing icons represent Caller IDs that have not been viewed. Below the icons you'll see information for the latest Caller ID:



3. Select Caller Press of to highlight a Caller ID to view and press of to view complete information for that call:



Keep in mind: You will see the caller's name only if it is stored in your Phone Book.

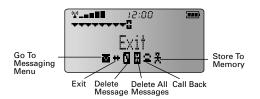
A check mark will appear in the corner if you've answered or returned the call. Press to return the call of the displayed caller. Press to store the information in your Phone Book.

^{*}Contact your Service Provider for availability.

Caller ID Options

While viewing Caller IDs, just press the Message Key to see the options available for the highlighted Caller ID.

4. Access Press **②** to open the Caller ID **Options** Function Menu.



- **5. Choose** Press of or to scroll to one of the following:
- Go To Press to return your phone to the Msg Menu Messaging Menu.
- Exi† Press to exit Messaging to idle mode.
- Delete Press to delete the currently selected Caller ID. Press again to confirm.
- Delete Press to delete all your Caller IDs.
 Al IMsgs Press again to confirm.
- Call Back Press of to return the call.
- Store Press to begin storing the number into your Phone Book. Once selected follow the steps on page 38.

Checking Your Voice Mail*

When you receive Voice Mail, your Service Provider sends a notification to your phone. You'll know when you have new Voice Mail without even calling your access number.

- Enter Press to open the Messaging Menu.
 Messaging
- 2. Select Press or to scroll to Voice Mail and Voice Mail press to select.

If you have one or more Voice Mail messages, you will see:



To listen to your messages, all you need to do is dial your access number. Your phone will do this automatically with one keypress.

 Dial
 While viewing notifications, press or press

 Number
 & hold of to dial your Voice Mailbox number.

See the following page for more options.

Keep in mind: Some Service Providers send the Voice Mailbox number to your phone automatically. If the number has not been sent, just store it in location 98 of your Phone Book. To learn how, see Pause Dialing on page 44.

If you have no new messages, you will see:

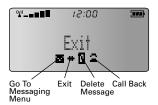


^{*}Contact your Service Provider for availability.

Voice Mail Options

While checking Voice Mail, just press the Message Key to see options for the highlighted Voice Mail notification.

3. Access Options Press ■ to open the Voice Mail Function Menu.



- **4. Choose** Press or to scroll to one of the following:
- Go To Press to return your phone to the Msg Menu Messaging Menu.
- Exi† Press **♦** to exit Messaging to idle mode.
- ☐ Delete Press to delete the currently selected Voice Mail notification. Press again to confirm.
- Call Back Press to dial your Voice Mailbox number.

Reading Your Messages*

Your phone can receive alphanumeric messages just like a pager. The message memory stores up to 60 messages, depending on the size of each.

- Enter Press to open the Messaging Menu.
 Messaging
- 2. Select Press of or to scroll to Messages and Messages press to select.

You will see a row of message icons , one for each message. You may also see for urgent messages and for locked messages. Flashing icons represent messages that have not been viewed. If there are more messages than can be shown on one line, arrows will point to the rest of the messages. Below the icons you'll see the latest message:



3. Select a Press of or to highlight a message to read and press to read message.

Scroll Press to scroll through the message.

Review Press or to scroll to other messages. **Messages**

Call Back Press to dial the Call Back number (in parentheses if included).

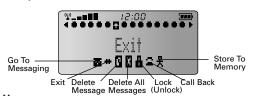
Store to Press to store the Call Back number (in parentheses if included) in your Phone Book.

^{*}Contact your Service Provider for availability.

Message Options

While reading your messages, just press the Message Key to see the options available for the highlighted message.

4. Access Press **②** to open the Message **Options** Function Menu.



- **5. Choose** Press or to scroll to the desired option and press to select one of the following:
- Go To Press to return your phone to the Msg Menu Messaging Menu.
- Exit Press of to exit Messaging to idle mode.
- Delete Press to delete the currently selected message. Press again to confirm.
- Delete Press to delete all messages.
 AllMsgs Press again to confirm.
- Lock
 Message

 Press to lock or unlock the message.
 Lock important messages to protect them
 from accidental deletion.
- Unlock Messages must be unlocked before they can be deleted.

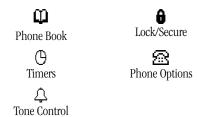
If the message contains a Call Back number (in parentheses), you will also see these options:

- Call Back Press 6 to dial the sender's number.
- Store Press to begin storing the number into your Phone Book. Once selected follow the steps on page 38.

The Works

Introducing the Menu Features

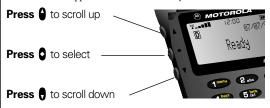
The StarTAC™ digital cellular phone is loaded with handy features that can help make life easier, more productive, and just a bit more exciting. The phone's user-friendly menu system will help you find what you need quickly and easily. You'll see the following icons as you scroll through the menu system and each represents a menu.



Navigating the Menu

You can navigate through the menu system using the three keys located on the left side of the phone. Use the upper and lower volume keys to scroll through the options available on one level. Use the middle Smart Button to choose an option, both menus and features.

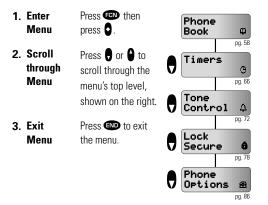
This manual uses these symbols to instruct you to use the Smart Button and the upper and lower volume keys.



Road Maps

To help you navigate through the phone's menu system, chapters begin with an easy-to-follow visual "road map"—a quick overview of what you'll find in the chapter that follows.

To use the menu system:



Previous User Compatibility

If you are already familiar with previous Motorola cellular phones, you may prefer to use your phone's 🍑 & #D keys to scroll through the menu system.

In "The Works"

Within the chapters that follow, detailed instructions describe the operation of each feature. We'll teach you everything you need to know about your new phone, including how to use and access a feature and what happens when you do, without missing a keypress.

Phone Book

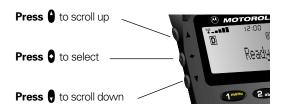


In "Using Memory" you learned how to store and recall phone numbers with the internal Phone Book. You can access the same features, along with a few others, using your phone's convenient menu system.

In this chapter you will learn how to:

- recall and store phone numbers using the menu system.
- edit your memory information.
- view your own phone number.

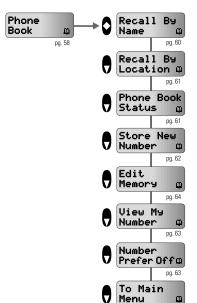
Follow these symbols as a guide for using the keys on the side of your phone.



Road Map

Press then press to enter the menu system.

Start:



Getting to Phone Book...

1. Enter Menu

Press **FCN** then press **\circ**.

2. Enter Phone Book Press oto enter Phone Book.

Recall By <u>Name</u>

Recall By Name

Once you have stored names and numbers, you can recall them alphabetically with the Phone Book menu.

3. Begin Press ♦ to select Recall By Name.
Recalling You will see: Enter 1st Letter.

4. Enter
Name
Press the appropriate digit key as many times
as necessary to enter the first letter of the
name. (See page 39 for help entering letters.)
You will see the first entry with that letter.

5. Find Press or to scroll to the name you are looking for.

6. Call Press & hold ♠ or press ♠. You will see: Calling.

7. End Press or close the phone.
Call or

Press & hold • until you hear a high tone. You will see: Press • to End Call.

then Press **◊** again.

Recall By Location

Each name and number you store is placed in a memory location numbered 01-99. Once you have stored names and numbers, you can use this feature to recall them by memory location.

Press or to scroll to Recall By Loca-3. Begin tion and press

to select. Recalling

4. Enter Enter the two-digit memory location of the Location number you're looking for. You will see the Phone Book screen for that memory location.

5. Call Press & hold or press . You will see: Numbers Callina.

6. End Press or close the phone. Call

or

Press & hold until you hear a high tone. You will see: Press * to End Call.

then

Press again.

Phone Book Status

You can use this feature to see how many of your Phone Book's 99 locations have been used.

Press or to scroll to Phone Book Sta-3. Select tus and press to select. You will see: XX Feature Full XX Empty.

4. Exit Press **END** to exit menu, or you may scroll to Menu other features

Recall Bu Location 📭

Tip:

To place a quick call just enter the twodigit location and press See page 42 for more information.

Phone Book Status \mathbf{m}

Getting to Phone Book...

1. Enter Menu

Press **CN** then press **2**.

2. Enter Phone Book Press oto enter Phone Book.

Store New Number **0**

Tip:

Press (*) to

store the entry

in the first available location or

press one digit

and 🖎 to

store it in the first location

beginning with

that digit.

Store New Number

Whether you store numbers as described in "Using Memory" or store numbers with this menu feature, you will get the same results — so give it a try!

3. Begin Storing

Press or to scroll to Store New Number and press to select.

4. Enter Number Enter the number you want to store and press

Nou will see: Location.....

5. Enter Location

Enter the two-digit number of the memory location where you want the number stored. You will see: Alpha or Press *.

6. Enter

Enter a name to identify the phone number or continue with step 7. See page 39 for details on entering names.

7. Store Number Press or O. Your phone will confirm the entry by displaying: Stored At XX.

8. Exit Menu Press **t** to exit menu, or return to Step 3 to store more numbers.

Viewing Your Number

Use this feature to view your phone's currently active phone number. If you have more than one phone number, you can change the active number with Changing Your Number on page 88.

3.	View	Press • or • to scroll to View My
	Number	Number and press 🛭 to select. The
		display will show the currently active

number on your phone.

4. Exit Press to exit the menu, or you may scroll to other features.

(View My Number **Q**

Shortcut: Press 🙉 #D

Number Pref On **Q**

Number Preference

When Placing Calls:

If you prefer to see the phone number (Calling 555–1212) instead of the name (Calling Jane Smith) when you place a call from the internal Phone Book, turn Number Preference ON.

When Receiving Calls:

If you subscribe to Caller ID, your phone automatically looks up callers in your Phone Book and displays the name stored in the entry. If you prefer to see the caller's number (555–1212), turn Number Preference ON.

3. Find Feature	Press O or to scroll to Mumber Prefer.
4. Toggle Feature	Press t to toggle the feature ON or OFF.
5. Exit Menu	Press ••• to exit the menu, or you may scrol to other features.

Getting to Phone Book...

1. Enter Menu

Press **CN** then press **2**.

2. Enter Phone Book

œ

Press oto enter Phone Book.

Edit Memory

Editing a Memory Location

You can edit an entry or move it to another location. When you move an entry, the original location remains untouched, allowing you to easily create a Phone Book entry similar to one you've already stored.

3. Begin Editing

Press or to scroll to Edit Memory and press to select.

4. Find by Location

Press or to scroll to Edi+ By Location and press to select. You will see: Location.... Enter the two-digit memory location of the phone number you want to edit. Press to begin editing the displayed entry and continue with Step 5.

or Find by Name Press or to scroll to Edit By Name and press to select. You will see: Enter 1st Letter. Enter the first letter of the name you want to edit. (See page 39 for information on entering letters.) You will see the first entry beginning with that letter. Press or to scroll to the name you are looking for and press to begin editing.

5. Edit Phone Number Enter your changes to the phone number. Press to erase one digit at a time, or press & hold to erase the entire number. Press to move the cursor backward.

Editing a Memory Location

(continued)

6. Finish Number Press • when you finish editing the phone number. The display will show the current location.

7. Move to a New Location If you'd like to move the entry to a new location and preserve the original entry, press & hold to erase the location and enter a new two-digit location. You will see the name associated with the entry.

or Overwrite Original

If you'd like to overwrite the original entry, press or . You will see the name associated with the entry.

8. Edit Name Enter your changes to the name. (See page 39 for details on entering names.) Press to erase one letter at a time, or press & hold to erase the entire name. Press to move the cursor backward. Skip this step to leave the name unchanged.

9. Confirm Changes

Press of or the when you finish editing the name. If you are overwriting an entry, you will see: Location XX is Full. The display will then show the new information and you will see: Change? Press of or the again to save your changes. You will see: Stored At XX.

or Choose Different Location Press **CIP** to choose a new memory location and return to step 6.

or Discard Changes Press **END** to exit without saving your changes.

10. Exit Menu Press **to** exit the menu, or you may scroll to other features

Call Timers

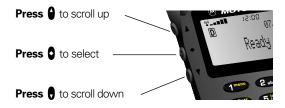


Your phone is equipped with three visual and three audible call timers. You can monitor or record the length of individual calls, set a timer to track monthly usage, or have the phone alert you at intervals that you specify.

In this chapter you will learn how to:

- monitor the length of your calls.
- set and view the resettable timer for long-term monitoring.
- · program audible timers for your individual needs.

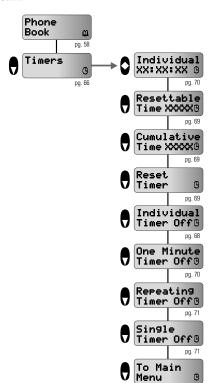
Note: Follow these symbols as a guide for using the keys on the side of your phone.



Road Map

Press then press to enter the menu system.

Start:



Getting to Call Timers...

1. Enter Menu Press 🗪 then press 🗣.

2. Enter Press of or to scroll to Timers and press to select.

Individual XX:XX:XX O

Shortcut

Press RC then

** twice for a

quick look at
this timer.

Shortcut:
Press (EN), (S)
then (4), (5).

Resettable Time>>>>> O

Shortcut:
Press RC then

three times
for a quick
look at this

Shortcut:
Press (CN),
then
(4), (6).

timer.

View Individual Timer

The individual timer records the air-time of your most recent call in hours, minutes, and seconds. It resets before you place the next call and when you turn the phone OFE. You can have the timer display automatically while calls are in progress. See Auto Display Individual Timer on page 70.

3. View When you enter the Call Timers menu, you will see: Individual XX:XX:XX.

4. Exit Press to exit the menu, or you may scroll to other features.

View Resettable Timer

You can track how much air-time you have accumulated during any time period you choose. For example, reset this timer at the beginning of each billing period to know where you stand at any given moment. Use this feature to view the time elapsed, and follow the instructions on page 69 to reset the timer.

3. ViewTimer

Press or to scroll to Resettable
Time. You will see the air-time in minutes since you last reset the timer.

4. Exit Press to exit the menu, or you may scroll to other features.

View Cumulative Timer

This is a non-resettable timer that keeps track of your phone's total air-time (in minutes) since your phone was activated.

3. View	Press or to scroll to Cumulative Time.
Timer	You will see the total air-time in minutes.

4. Exit Press to exit the menu, or you may scroll Menu to other features.

Cumulative TimeXXXX O

Shortcut: Press RD then #D four times

Shortcut: Press FCN, then 4, 7.

Reset Timer

Scroll over to this feature at the beginning of each billing cycle and you will always be in the know. After you reset the timer, it will continue to keep track of your air-time (in minutes) until you reset it again.

3. Fina	Press or to scroll to keset limer.
Feature	
4. Reset	Press \delta to reset. You will see: Resettabl
Timer	Time 00000

Exit Press to exit the menu, or you may scroll to other features.

Keep in mind: The shortcuts will not work if the Resettable Timer is already set at zero.

Reset Timer (

Shortcut:
Press (CN), (Sthen (4), (3) and continue with step 4.

e

Shortcut:
Press FON
then ①,
7, RO
to reset the
timer.

Getting to Call Timers...

1. Enter Menu Press 🗪 then press 🗗

2. Enter Press of or to scroll to Timers and press to select.

Individual Timer On O

Auto Display Individual Timer

When you turn this feature ON, your phone will automatically display your air-time in minutes (XX) and seconds (YY) during and after each call.

Note: Activating the Auto Display Timer may reduce standbytime and talk-time.

Shortcut:

Press (EN), (S)

then (4), (B)

and continue

with step 4.

3. Find Press of or to scroll to Individual Feature Timer.

4. Toggle Press **②** to toggle ON or OFF the automatic display of the individual timer.

Exit Press to exit the menu, or you may scroll to other features.

One Minute Timer OffO

One Minute Audible Timer

Turn this feature ON to hear an audible beep 10 seconds before the end of every minute during a call. Don't worry, the party on the other end will not hear the beeps.

Shortcut:
Press (CD), (a)
then (4), (4)
and continue
with step 4.

3. Find Press ♠ or ♠ to scroll to One Minute Feature Timer.

4. Toggle Press **1** to toggle the timer ON or OFF. Timer

5. Exit Press **1** to exit the menu, or you may scroll **Menu** to other features.

Repeating Audible Timer

You can set this timer to beep during your calls at an interval that you select—from 11-999 seconds. Like the One Minute Audible Timer, you will hear the beep 10 seconds before the end of each interval, and the party on the other end will not hear the beeps.

Repeating Timer Off®

Find Feature
 Toggle Timer
 Enter Seconds
 Enter Seconds
 Find Fress of to scroll to Repeating Timer. To the scroll to Repeating Timer. To scroll to Repeating Timer. To second to the scroll to Repeating Timer. The scr

to set the timer. You will see: Se+ A+ XXX Secs.

Press **END** to exit the menu, or you may scroll

Press or to scroll to Single Timer.

to set the timer. You will see: Set At XXX Secs.

Shortcut:
Press (CD), (5)
then (4), (1)
and continue
with step 4.

Single Audible Timer

to other features

6 Fxit

3. Find

Menu

You can set the Single Timer to beep at a time that you select—from 11-999 seconds. It will beep once during each call, 10 seconds before the end of the interval. The party on the other end will not hear the beeps.

Single Timer Off O

Feature

4. Toggle Timer

Press © to toggle the timer ON or OFF.

If you toggle the timer ON, you will see:

Enter Seconds

Enter Neconds. Enter the number of seconds
you would like before the beep and press ○

Shortcut:
Press (1), (1)
then (4), (2)
and continue
with step 4.

6. Exit Press to exit the menu, or you may scroll to other features.

Tone Controls

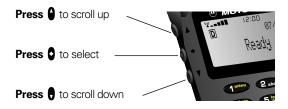


If you've been reading along diligently, this may be a good time for a break—put your feet up and have some fun with the Tone Controls. Use these features to select Silent Mode, personalize your phone's ringer styles—or turn them OFF for some peace and quiet.

In this chapter you will learn how to:

- choose from nine different ringer styles.
- activate and deactivate the VibraCall[™] Alert.
- silence the keypad.
- silence all your phone's tones with one convenient feature.
- set the Message Reminder.

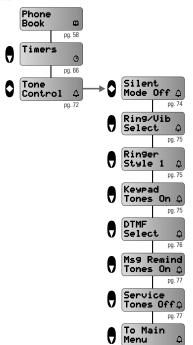
Note: Follow these symbols as a guide for using the keys on the side of your phone.



Road Map

Press then press to enter the menu system.

Start:



Getting to Tone Control...

1. Enter Menu Press **C** then press **2**.

2. Enter Press of to scroll to Tone Control and press to select.

Silent Mode Off A

Silent Mode

When you need to be discreet, just turn Silent Mode ON. All tones will be silenced. The ringer and incoming message tones will be replaced by vibrations.

Shortcut:
Press (CN) then
press & hold

3. Find Press ♠ or ♠ to scroll to Silent Mode. Feature

4. Toggle Press to toggle the feature ON or OFF.

5. Exit Press to exit the menu, or you may scroll to other features.

Ringer Style X Д

Select Ringer Style

Your new phone offers nine different ringer styles. After you choose a style, the phone will give you a brief sample of your new alert sound, or vibrate if you have the VibraCall $^{\text{TM}}$ Alert selected.

3. Enter Feature
 4. Select Ringer
 Ringer
 Press of to scroll to Ringer
 Style
 To scroll through the ringer
 Styles As you scroll, your phone will give a

styles. As you scroll, your phone will give an audible sample of the currently displayed style. Press • to select the displayed option.

5. Exit Press to exit the menu, or you may scroll to other features.

Ringer or Vibrator Selection

Motorola's VibraCall™ Alert is ideal for situations where ringing may not be appropriate, or in noisy places where you might not hear the ringer. You can choose to be alerted to incoming calls using the vibrator, ringer, both or neither.

3. Enter Press of or to scroll to Ring/Vib Select and press .

4. Select Press of or to scroll to Vibrate Only, Ringer/ Ring Only, or Vibrate Then Ring and press of to select the displayed option.

Exit Press to exit the menu, or you may scroll to other features.

Keep in mind: When both the ringer and vibrator are ON, the phone alerts you by vibrating for three ring cycles and then ringing.

Keypad Tones

Keypad tones are the sounds you hear when you press any key on the phone. If you want to be discreet, use this feature to silence the audio feedback from the keypad.

Keep in mind: Turning keypad tones OFF does not silence the tones your phone sends across the line. See Scratchpad Tones on the following page for more information.

3. Find Press ♠ or ♠ to scroll to Keypad Tones. Feature

4. Toggle Press to toggle the feature ON or OFF.

5. Exit Press to exit the menu, or you may scroll to other features.

Ring/Vib Select Δ

Shortcut 1:

Press (1) then

press (2) to

toggle the

VibraCallTM

alert ON and

OFF.

Shortcut 2: Press FCD , • and • and • and continue with step 4.

Keypad Tones On Φ

Shortcut:
Press (CD), (and (3), (2) and continue with step 4.

Getting to Tone Control...

1. Enter Menu Press **1. Enter Menu** Press **2.**

2. Enter Press of to scroll to Tone Control and press to select.

DTMF Select Δ

Transmit Tones

Your phone transmits tones to communicate with automated calling systems like Voice Mail or bank by phone. These tones are called DTMF tones (Dual Tone Multi-Frequency tones), and this feature allows you to control the length of the tone your phone sends. For most systems, you should use the default setting of short tones, which sends the tones for a preset length of time. If you choose long tones, your phone will transmit the tones for as long as you press & hold the key. To silence the tones during conversations, turn the tones OFF.

Shortcut:
Press then
press and
and
and
and
continue with
step 4.

3. Enter Press of or to scroll to DTMF Select and press to select.

4. Select Press → or → to scroll to Transmi+ DTMF

Setting Long, Transmi+ DTMF Short, or Transmi+

DTMF Off and press → to select.

5. Exit Press to exit the menu, or you may scroll to other features.

Note: If you turned the DTMF tones OFF, but you want to access a tone-activated system like Voice Mail, place your call, enter the numbers you need to transmit and:

Send Press then press to send the tones if Tones Scratchpad tones are OFF.

Message Reminder

If you subscribe to messaging services, there's no need to worry about missing the new message alert. Just turn Message Reminder Tones ON and your phone will remind you of unread messages by beeping and /or vibrating every two minutes. This feature is especially helpful if you are busy or away from your phone.

Msg Remind Tones On A

3. Find Press of or to scroll to Msg Remind Feature Tones.

4. Toggle Press

other than the transfer of the transfer of

Exit Press to exit the menu, or you may scroll to other features.

Service Tones On Δ

Service Tones

When Service Tones are ON, you'll be instantly alerted to any change in your cellular service. You'll hear two short beeps when your phone (1) starts to roam, (2) returns to a home system after roaming, (3) loses service, (4) finds service, or (5) moves from digital to analog service (or vice versa).

3. Find Press ♠ or ♠ to scroll to Service Tones. Feature

4. Toggle Press

other than the transfer of the transfer of

5. Exit Press to exit the menu, or you may scroll to other features.

Keep in mind: Your phone will always beep if a call is dropped.

Lock/Security

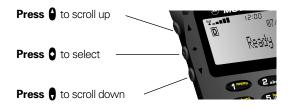


While you probably would not want to leave your phone unattended, your phone has a number of built-in security features to prevent unauthorized use.

In this chapter you will learn how to:

- lock and unlock your phone.
- place emergency calls.
- view and change your lock code.
- restrict call placement and memory access.
- reset or clear your phone's settings.

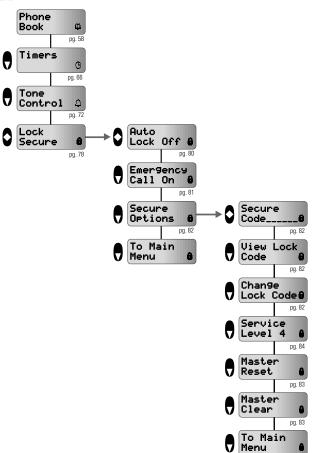
Follow these symbols as a guide for using the keys on the side of your phone.



Road Map

Press then press to enter the menu system.

Start:



Getting to Lock/Security...

1. Enter Menu Press **CN** then press **Q**.

2. Enter Press of to scroll to Lock Secure, Lock/Secure then press to select.

Auto Lock Off **0**

Auto Lock

Turn this feature ON and your phone will automatically lock itself each time the phone is turned OFF.

3. Find Feature Press or to scroll to Auto Lock.

4. Toggle Lock Press • to toggle the feature ON or OFF.

5. Exit Press **1** to exit the menu, or you may scroll to other features.

Locking the Phone

You can lock your phone manually at any time to help prevent unwanted use. Once locked, you can leave the phone ON or turn it OFF and the phone will remain locked.

1. Lock Phone Press then press **5**. You will see: Lock?

2. Confirm Press or To. You will see: Locked.

Unlocking the Phone

Unlocking your phone is quick and easy. Once your phone is ON, just enter your three-digit code. Your factory programmed lock code is 123. If you've changed this code and can't remember what it is, see View Lock Code on page 82.

Keep in mind: You can still receive calls when the phone is locked. Follow these steps to answer an incoming call:

1. Unlock Enter your three-digit code and press .

2. Answer Call Press or press to answer the call.

Emergency Call

Your phone's emergency call feature allows you to instantly place a call from location 01 — even when your phone is locked.

3. Find Feature Press **a** or **b** to scroll to Emergency Call.

4. Toggle Press to toggle the feature ON or OFF.

5. Exit Press to exit the menu, or you may Menu scroll to other features.

Keep in mind: Some cellular systems only allow access to their own emergency numbers. Check with your Service Provider for more information.

Storing an Emergency Call Number

You should reserve memory location 01 for an emergency number or the number of a family member or close friend. To store your emergency number, follow these steps:

Enter Enter your emergency number.
 Number

2. Save Press and press , to choose Number location 01. You will see: Enter Name.

Enter Name
 Enter a name if you like and press when finished. Your phone will confirm the entry by displaying the stored information.

Placing an Emergency Call

Place Press & hold ...

Keep in mind: If Call Restriction Service Level 1 is enabled, the Turbo Dial[™] Keys will not be active. To override the restriction and place an emergency call, press ♠ ♠ See page 84 for information on your phone's service levels.



Shortcut:
Press CN, then 2, 9
and continue
with step 4.

Getting to Secure Options...

Press **FCN** then press **1**. 1. Enter Menu

Press ♠ or ♠ to scroll to Lock Secure, then press ❖ 2. Enter Lock/Secure to select.

Press or to scroll to Secure Options, 3. Access then press . You will see: Secure Code_ Secure **Options** Enter your six-digit secure code.

Secure Options

Secure Options Submenu

For your protection, you must enter a six-digit secure code in order to access the features in the Secure Options submenu. The factory programmed secure code is 000000.

. View Lock Code

Press EN. O.

enter six-digit security code,

Shortcut:

then 🕮

Shortcut:

View Lock Code

Forget your lock code or need to double-check it? Help is only a few keystrokes away.

4. View Code Press to select View Lock Code. You will see LooCode XXX

5 Fxit Menu Press **END** to exit the menu, or you may scroll to other features

Change Lock Code 6

enter vour six-

new lock code.

digit secure code, enter a

then GD.

Change Lock Code

Changing your lock code is easy—follow these simple steps.

4. Begin Press EN ID. Change Press or to scroll to Change Lock Code and press **1** to select. You will see: Enter New Code____

5. Enter New Code

Enter a new three-digit lock code. Your phone will confirm by displaying: New Lock Code XXX

6. Exit Menu Press **END** to exit the menu, or you may scroll to other features

82

Master Reset

Use this feature to reset all user-selectable options back to their original factory settings.

Keep in mind: Once you select this feature, the reset process cannot be canceled or reversed.

4.	Reset Features	Press • or • to scroll to Master Reset and press • to select. You will see: Reset?
5.	Confirm Reset	Press t to confirm. You will see: Standard Setting.
or	Exit	Press to exit without resetting.
6.	Exit	Press t to exit the menu, or you may

Master Clear

4. Clear

Menu

If you want to start with a clean slate, use Master Clear to clear all user-selectable options, the resettable timer, the Phone Book, and the Messaging memory.

scroll to other features.

Keep in mind: Once you select this feature, the process cannot be canceled or reversed.

Press or to scroll to Master Clear

Settings	and press 🐧 to select. You will see: Clea
5. Confirm Clear	Press to confirm. You will see: Busy. It will take a few seconds to reset all of your phone's options back to their factory settings.
or Exit	Press END to exit without resetting.
6. Exit Menu	Press END to exit the menu, or you may scroll to other features.

Master Reset **6**

Master Clear **0**

Getting to Secure Options...

1. Enter Menu Press EN then press .

2. Enter Press ① or ① to scroll to Lock Secure, then press ① to select.

Service Level 4 **0**

Secure Options Submenu

Service Level

When loaning your phone to others, you may want to restrict call placement or protect memory information. Your phone has two service levels that allow you to control the types of outgoing calls that can be made from your phone.

4. Select Feature Press of of to scroll to Service Level and press of to select.
 5. Choose Level settings and press of to select the setting. (See the chart below for descriptions.)
 6. Exit Press or of to scroll through service level settings and press of to select the setting.
 6. Exit Press or of to scroll through service level settings and press of to select the setting.

scroll to other features.

Your phone has two service levels:

Menu

Level 1: Calls can be placed from memory locations 1-10 only. No dialing from keypad. No memory edit or storage. No access to name directory.	1 Mem 1-10
Level 4: This is the default setting. • No restrictions.	4 Std Setting

Authentication (A-Key) Entry

Your A-Key feature acts like a PIN code and helps to protect your phone from unauthorized users. Contact your Service Provider for your personalized A-Key number.

Keep in mind: This feature should only be programmed once.

To activate the A-Key feature:

1. Activate Feature Press ②, ⑤, ③, ⑨ then ⑥, ⑥. You will see your phone's active phone number.

Select Number If the phone number displayed is not the number you want the A-Key programmed to, press **D* to select another number. This will be the phone number your phone will operate with once you exit the A-Key feature.

3. Enter A-Key Enter your new A-Key (6- to 26-digit number) as provided by your Service Provider and . Press . Press . Press . Press .

4. Validate A-Key Press to validate the A-Key entry. You will see Ualid if the A-Key was entered correctly, or you'll see A-Key Invalid if you need to re-enter your A-Key number.

Phone Options

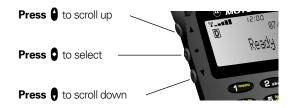


The Phone Options menu is your "command center" for adjusting the way your phone sends and receives calls. You can fine tune your phone for optimal performance, view information about your phone's settings, and much more.

In this chapter you will learn how to:

- · switch phone numbers.
- · review your phone's settings.
- select a variety of system specific settings.

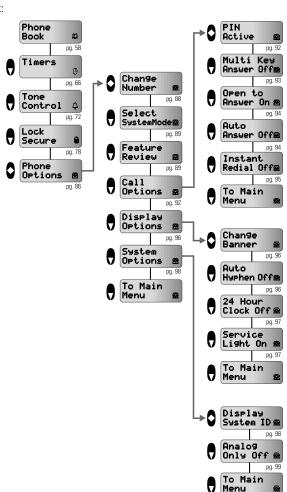
Follow these symbols as a guide for using the keys on the side of your phone.



Road Map

Press then press to enter the menu system.

Start:



Getting to Phone Options...

1. Enter Menu Press En then press 5.

2. Enter Press or to scroll to Phone Options
Phone Options and press to enter.

Change Number 22

Changing Your Number

Your phone can be activated with up to four unique phone numbers. You could use one number for personal use, one for business, and the other two for cities that you travel to frequently. This feature allows you to select an appropriate number.

Keep in mind: Only one number can be active on your phone at a time.

3. Begin Press ♠ to enter Change Number. The display will show your phone's currently active number.

4. Choose
Number
Press ① or ① to scroll through the phone numbers programmed into your phone.
Press ② to select the desired number.
You will see: See+

5. Exit Press **1** to exit the menu, or you may **Menu** scroll to other features.

Feature Review

After you've spent some time adjusting your phone's settings, use this feature to review the changes you've made. When you enter Feature Review, your phone will display any features that you have changed from their default factory settings.

Keep in mind: Feature Review is simply an opportunity to review – but not change – your current settings.

3. Begin Press of or to scroll to Feature Review and press to enter.

4. Browse Features Press ♠ or ♠ to scroll through any features you have changed from their default settings. If all features are set to their default factory settings, the display will show:

Standard Settings.

5. Exit Press **1** to exit the menu, or you may scroll to other features.

Feature Review **2**

Shortcut:
Press CON
then O,
O,
RCL.

Getting to Phone Options...

1. Enter Menu Press then press .

2. Enter Press or to scroll to Phone Options
Phone Options and press to enter.

Select SystemMode **&**

Selecting a System Mode

Your Service Provider configures this feature when you receive a cellular phone number. Select System Mode allows you to select the type of cellular system your phone will attempt to access. See the next page for a chart of available settings.

3. Begin Press or to scroll to Select
SystemMode and press to enter. The display will show your phone's current System Mode setting.

4. Choose Mode Press or to scroll through the System Mode settings (see chart on next page).

Press to select the displayed setting.

5. Exit Press **to** exit the menu, or you may scroll to other features.

Selecting a System Mode

Standard Mode: Your phone first seeks a home type system, then a non-home type system.	S+d AB
If home system is non-wireline (type A)	Std HB
If home system is wireline (type B)	Std BA
Reversed Preference Mode: Your phone first seeks a non-home type system, then a home type system. (This mode may be useful in fringe areas or certain roaming situation)	
tions.) If home system is non-wireline (type A)	Scan BÂ
If home system is wireline (type B)	Scan AB
Home Only Mode: Phone will not operate outside its home system.	Home Only
Scan A Mode: Phone will operate only within non-wireline (A) systems.	Scan A
Scan B Mode: Phone will operate only within wireline (B) systems.	Scan B
Preferred System ID Mode: Phone will scan for home or programmed preferred SIDs first. This choice requires entry of up to 60 System ID numbers for those systems in which you wish to operate. Contact your Cellular Service Provider for SID information.	Preferred SID Scan

Getting to Call Options...

1. Enter Menu Press En then press .

2. Enter Press or to scroll to Phone Options
Phone Options and press to select.

3. Enter Press or to scroll to Call Options and press to enter.





Call Options Submenu

This submenu gives you control over the way your phone places and receives calls.

Activating PIN Code

Your Service Provider may require a Personal Identification Number (PIN) when placing calls. If so, you will probably want to activate this feature, which allows you to send your PIN code with one touch of a button.

Keep in mind: If you enter a service area that does not require a PIN code, make sure PIN Inactive is set.

4. Toggle Press ① or ① to scroll to PIN Active or PIN InActive and press ② to toggle.

5. Exit Press to exit the menu, or you may scroll to other features.

Storing PIN Code in Memory Location 07

When PIN Code is active, your phone automatically uses the number stored in location 07 as your PIN Code. Once you've activated the PIN code, you should store the PIN code in location 07 of the internal Phone Book.

1. Enter PIN Enter your PIN Code.

2. Store Press © You will see Location....

You will see: Alpha Or *. Press .

Placing a Call with PIN Code Active

When you place a call with PIN Code active, your phone will queue the number stored in location 07. You can send the PIN Code whenever you like by pressing §.

- Enter Enter the number to be called, or recall it
 Number from memory.
- 2. Place Call Press SEND or press & hold .
- 3. Send PIN After the call is placed, the system will prompt you for your PIN code. Press or press & hold to send the PIN code.

Note: If you see Invalid PIN, check to see if you have activated the feature in the menu without storing a PIN number in memory location 07. The PIN code must be less than seven digits.

Multiple Key Answer

Why fumble for the ♠ key to answer calls? With Multiple Key Answer ON, you can answer calls by pressing ♠, ♠ or ♠, or any key in the center of the keypad, ♠ through ♣.

```
4. Find Press ♠ or ♠ to scroll to Multi Key
Feature Answer.
```

- 5. Toggle Press ♦ to toggle the feature ON or OFF. Feature
- **6. Exit** Press to exit the menu, or you may **Menu** scroll to other features.

Keep in mind: If there are any digits in your Scratchpad or if your phone is locked, this feature will not work.

Multi Key AnswerOff®

Getting to Call Options...

1. Enter Menu Press CN then press .

2. Enter Press O or 0 to scroll to Phone Options
Phone Options and press O to select.

3. Enter Press ♠ or ♠ to scroll to Call Options and press ♠ to enter.

Call Options Submenu

†° Open to Answer

This feature allows you to set whether or not your phone automatically answers when opened. If you subscribe to Caller ID, you'll probably want to set this feature OFF so you can open the phone and check who's calling before you answer.

4. Find Press of or to scroll to Open to Feature Answer.

Toggle Press to toggle the feature ON or OFF.

6. Exit Press **10** to exit the menu, or you may **10** scroll to other features.

Note: To answer calls with Open to Answer OFF, press .

Automatic Answer

Turn Auto Answer ON to have your phone automatically answer incoming calls after two ring cycles.

4. Find Press O or to scroll to Auto Answer.

Toggle Press to toggle the feature ON or OFF.

Open to Answer On**2**

Auto AnswerOff**®**

Shortcut:
Press (5), (5)
then (2), (6)
and continue
with step 4.

Automatic Answer (continued)

6. Exit Press n to exit the menu, or you may Menu scroll to other features.

Note: We recommend you use this feature only with vehicle accessories and with your phone's ringer active (pg. 75). For instance, if you leave your phone unattended with this feature ON or do not hear the incoming call alert, your phone may answer a call in your absence.

Instant Redial

Menu

When you hear a fast busy signal and see Press SMD to Redial, the network may busy or temporarily unable to handle your call. Turn Instant Redial ON to have your phone take care of the redialing for you. Once this feature is turned ON, there's no need to press when the network is busy Your phone will automatically keep trying for the next four minutes, and you will see:

4. Find Feature Press or to scroll to Instant Redial.
 5. Toggle Feature
 6. Exit Press to toggle the feature ON or OFF.

scroll to other features.

Keep in mind: This feature redials only when the network is busy. If you hear a normal busy signal, this feature will not work.

Instant Redial Off &

Getting to Display Options...

1. Enter Menu Press 🖘 then press 🔄.

2. Enter Press or to scroll to Phone Options
Phone Options and press to select.

3. Enter Press or to scroll to Display Options
Display Options and press to enter.

Display Options 🕿

Display Options Submenu

This submenu has a few features that determine how information appears on your phone's display.

Change Banner 🕿

Change Banner

Want to give your phone even more personality? Then create your own message banner for the phone to display when it's idle. Your banner can be up to 12 characters long.

4. Enter Press to enter Change Banner. You will see either the current banner or if no banner is programmed: Alpha or Press *.

5. Enter Enter your message using the alphanumeric keypad. (See page 39 for information on entering alphanumeric messages.) Press → when your message is complete.

6. Exit Press to exit the menu, or you may scroll to other features.

(Auto HyphenOff &

Auto Hyphen

Just turn Auto Hyphen ON to have all phone numbers automatically hyphenated on the display. This allows you to easily distinguish between area codes, call prefixes, and other numbers.

4. Find Press or to scroll to Auto Hyphen.

Phone Options

Auto Hyphen (continued)

5. Toggle Press **3** to toggle the feature ON or OFF. **Feature**

6. Exit Press **1** to exit the menu, or you may **1** scroll to other features

Display 24-Hour Clock

Your phone can display the current time in 12-hour or 24-hour format. Use this feature to turn the 24-hour clock ON or OFF.

4. Find Press ♠ or ♠ to scroll to 24 Hour Clock.

Feature

5. Toggle Press to toggle the feature ON or OFF. Feature

6. Exit Press to exit the menu, or you may scroll to other features.

Service Light

The Service Light can be useful to quickly check the current state of your phone's service. But if you'd rather conserve standby-time, you can turn this feature OFF.

4. Find Press or to scroll to Service Light.
Feature

5. Toggle Press to toggle the feature ON or OFF.

6. Exit Press to exit the menu, or you may scroll to other features.

24 Hour Clock Off**æ**

Service Light Off®

Getting to System Options...

1. Enter Menu Press **CO** then press **O**.

2. Enter Press or to scroll to Phone Options
Phone Options and press to select.

3. Enter Press of or to scroll to System Options

System Options and press to enter.

System Options 🕿

System Options Submenu

The System Options submenu contains a feature that allows you to determine the system ID.

Display SID 🕿

Display System ID

Use this feature to determine the unique System ID for your cellular phone.

4. View SID Press to select Display SID. You will see the System ID for your phone.

5. Exit Press **END** to exit the menu, or you may **Menu** scroll to other features.

Analog Only

Turning Analog Only ON tells your phone to select an analog channel (a) for the next call. If you don't place a call, your phone will revert to dual mode service after a few minutes.

Note: Some peripheral devices, like fax machines and modems, require analog operation.

4.	Find Feature	Press of or to scroll to Analog Only.
5.	Toggle Feature	Press O to toggle the feature ON or OFF.
6.	Exit Menu	Press to exit the menu, or you may scroll to other features.

Analog Only Off 🕿

Shortcut:
Press The to toggle Analog
Only ON or
OFF.

Accessory Options

An exciting line of accessories can enhance and personalize your digital cellular experience.

Lithium Ion Batteries

Motorola's Lithium Ion (LiIon) batteries are high energy-density batteries that offer increased capacity and are lighter in weight than similar sized Nickel Cadmium and Nickel Metal Hydride batteries.

Nickel Metal Hydride Batteries

Nickel Metal Hydride batteries (NiMH) are high-capacity batteries that offer up to 30% more talk-time than comparable Nickel Cadmium batteries. To help achieve maximum life and capacity for your NiMH battery, do not leave the battery in the charger for more than 24 hours, and use only Motorola-approved chargers.



Cigarette Lighter Adapter

Lets you plug into a reliable power source on the road. Uses your car's battery to power your phone and rapid charge its battery at the same time. The Cigarette Lighter Adapter will not overcharge your battery and contains circuitry to protect against overvoltage and power surges in the vehicle. In some cars, the engine must be running in order for the cigarette lighter to operate.



Accessory Options

Desktop Charger (AC Adapter required)



This charger has two pockets to charge up to two batteries simultaneously. Each pocket has its own sequential charging status LEDs. The desktop charger's front pocket can charge batteries while they are attached to your phone, and the rear pocket can charge batteries separately. It's easy to rotate batteries and always have a charged spare. For use with Lithium Ion, Nickel Cadmium and Nickel Metal Hydride batteries.

Holster

Your StarTAC™ phone is so small and light, it's positively wearable. Slip it in the holster and clip the holster on— for the ultimate in high-tech fashion.



Headset



The convenient headset provides both an earphone and microphone in one small piece for simple hands-free and private telephone conversations. The headset plugs directly into the jack on the top of your phone, so that you can wear your phone and move freely. Place the foam cover on the earpiece for a more comfortable fit. See pages 92-94 for Call Options that make using a headset with your phone even more convenient.

PCMCIA Modems

These compact modems are made for mobility, with cable attachments that plug directly into the bottom of your Motorola cellular phone. They support fax, e-mail, and data transmission. The PCMCIA modems work with data devices using a standard PCMCIA Type II slot.

Accessory Options

Hands-Free Vehicle Kit

Optional Hands-Free Kits give you the convenience of hands-free, speaker phone operation while in your car. Full duplex operation lets you simultaneously talk and listen, so both parties can interrupt each other for a normal sounding conversation.

The Hands-Free Kit powers the phone and rapid charges its battery whenever your car's engine is running.

Keep in mind: Motorola offers a 3-Watt Vehicular Kit, which includes a 3-watt booster for analog signals. Since it is a digital cellular phone, your phone is NOT compatible with the 3-Watt Kit.

Important: We recommend you use genuine Motorola batteries and accessories. Under its cellular telephone warranty, Motorola specifically disclaims any responsibility for damage caused by the use of portable cellular telephone accessories not manufactured by Motorola.

Zero Install Car Kit

For the quickest and easiest mobile solution, use the ZIP Car Kit. Plug the adapter end into you car's cigarette lighter and the other end into your phone's accessory connector. Then attach the microphone and you're ready to go!



Troubleshooting

- **Q.** I pressed the power button, but nothing happened. What's wrong with my phone?
- **A.** Check that you have installed a battery and that the battery is charged. See page 14 for information about installing your battery.
- Q. The display says Locked. How do I unlock my phone?
- **A.** Try entering the last three digits of your cellular number. If that doesn't work, try using the factory preset lock code: 123. If all else fails, call your Service Provider (the company that sends you your monthly cellular bill) for assistance. For more information on your phone's security features, see the Lock/Security chapter, page 78.
- **Q.** My battery didn't last as long as I expected. What can I do to extend battery life?
- **A.** To get the most from your battery, make sure it is fully charged. To charge the battery to 100% of its capacity, leave it in the charger for an extra hour after the charger's light turns green.
 - Exposing your battery to extreme temperatures—below -10°C (14°F) or above 45°C (113°F)—can shorten battery life. Batteries are especially sensitive to high temperature extremes. As a good rule of thumb, always take your phone with you when you leave your car.

Troubleshooting

- Q. When I turned on my phone, it beeped and the screen displayed: Invalid Battery. What's going on?
- A. Your phone uses the Motorola E P Charging System. This innovative technology allows your phone to communicate with the battery and tailor the charging cycle to get the best performance possible.

If your phone can't communicate with the attached battery, you will see: Invalid Battery. Check the label on the battery—if it isn't a Motorola original, the battery may not have the appropriate circuitry to communicate with the phone. Otherwise, try removing and attaching the battery again.

We recommend that you use Motorola original batteries and accessories and that you store your batteries in the protective cover when not in use.

- **Q.** I tried to place a call and received a fast busy signal.
- A. This sound means that the cellular system did not process your call. For example, the cellular system may be overloaded with call attempts. To redial the number, press the Smart Button or press before ending your call attempt, or press and try the call again later. See page 95 for more information on redialing.

Troubleshooting

- **Q.** I tried to place a call but received an alternating high/low tone.
- **A.** This sound means your call did not reach the cellular system. Most likely, you dialed the number too soon after turning the phone ON. Wait until the NS indicator disappears before placing a call.

An alternating tone may also indicate that your phone's signal is blocked. Make sure the antenna is fully extended and move clear of any obstructions, like bridges, parking garages, tall buildings, etc.

- Q. My phone started beeping, and the display says: 1 Call Unanswerred. What happened?
- **A.** Someone tried to call you while you were in an area where the cellular signal was weak. Press to clear your display, extend your phone's antenna, and avoid obstructions like tunnels, parking garages and tall buildings whenever possible.
- **Q.** My phone was stolen. What should I report and to whom?
- **A.** Report a stolen phone to the police and to your Service Provider (the company that sends you your monthly cellular service bills).

Δ

- **AC adapter** An accessory device that allows you to power and/or charge your phone from a wall outlet. See page 16.
- accessory connector A socket on the bottom of the phone where you can attach accessories such as an AC adapter or cigarette lighter adapter. To learn more, see page 16.
- air-time The amount of time you spend using a cellular system, between the time you successfully place a call and the termination of that call.
- **alkaline** A battery technology used in personal cellular telephones.
- analog The traditional method of cellular transmission. In addition to analog capability, your phone is equipped to handle digital transmission. See also CDMA.
- antenna The device on your phone that sends and receives cellular signals. For tips on antenna use and efficiency, see page 6.
- Auto Answer When you activate this feature, your phone automatically answers after two rings. See page 94.
- Auto Hyphen A feature that automatically inserts hyphens into displayed phone numbers for easier visibility. See page 96.
- Automatic Redial When your cellular network cannot handle your call, this feature enables your phone to automatically redial with one button push. See page 31.

C

- Call Back number A phone number in an alphanumeric message, provided by the sender. See page 54.
- Caller ID A network/subscription dependent service that allows you to view information on incoming calls before answering, See page 50.
- CDMA (Code Division Multiple Access) CDMA takes digitized voice and encodes it in a unique scheme that is sent out over the air. CDMA digital reduces the probability of dropped calls. Your phone is equipped to handle CDMA digital voice transmission.
- cellular carrier One of multiple competing companies in a given geographic area that owns and operates a cellular system.
- Cellular Service Provider A company affiliated with a cellular carrier that provides cellular service to its customers.

cellular signal The radio waves that carry information between your cellular phone and the cellular system.

cellular system The cellular equipment in a given geographic area that relays signals to and from individual cellular telephones and the landline telephone system.

cigarette lighter adapter An accessory device that allows you to power and/or charge your phone from a car's cigarette lighter.

D

dedicated Message Key See Message Key.

default A feature's original setting as programmed in the factory.

digital See CDMA.

DTMF Dual Tone Multi-Frequency are the tones that your phone transmits to communicate with tone activated phone systems like Voice Mail or bank-by-phone. See page 76. Keep in mind: "DTMF Tones" does not refer to the sounds produced by your phone's speaker. See Keypad Tones for information on the sounds produced by your phone's speaker.

E

Emergency Call This feature allows you to place a call from memory location 01 even if the phone is locked. See page 81.

F

fringe area The outermost range of a cellular system where cellular signals are weak.

function keys The non-numeric keys on your phone used to access and navigate menu features, as well as perform memory functions. See page 20.

H

Home Only Mode When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will not operate. See pages 90-91. See also system type.

home system The local cellular system where you obtain your cellular service.

home type system A cellular system of the same type as the local cellular system where you obtain your service. See also non-home type system and system type.

I

icon One of the variety of symbols used to designate menu features and messages.

indicator A symbol on your phone that gives you information about your phone's status. See pages 24-27.

K

- Instant Redial When your cellular network cannot handle your call, this feature enables your phone to continuously redial for four minutes or until your call is picked up by the network. See page 95.
- Internal Rapid Charger A charger built into your phone for use with an AC adapter or cigarette lighter adapter. See page 16.
- Keypad Tones The sounds produced through your phone's speaker when you press the keys.
 See page 75. Keep in mind: "Keypad Tones" does not refer to the tones sent by your phone to communicate with automated phone systems. See Transmit Tones for information on the tones used to access automated phone systems.

T

landline The telephone system used for conventional office and home phones.

- Lithium Ion (LiIon) A battery technology used in personal cellular telephones. Lithium Ion batteries generally provide more energy capacity than Nickel Metal Hydride batteries of the same weight.
- **lock** To prevent unauthorized access to the cellular telephone. See page 80.
- **lock code** A three-digit code used to access your phone once it has been locked. The factory programmed lock code is 123. To view or change your lock code, see page 82.

M

- memory location A space in the internal Phone Book where you can store a telephone number and a name. Each of the Phone Book's 99 memory locations (numbered 01-99) can hold up to 32 digits and 24 letters.
- menu This system contains five features: Phone Book, Timers, Tone Control, Lock/Secure, and Phone Options.
- **menu feature** Any feature that can be accessed through the menu system.
- Message Key Located in the upper right corner of the keypad, the dedicated Message Key offers one-touch access to messages and messaging functions. See page 48. See also Caller ID, Messages, and Voice Mail.
- Messages A network/subscription dependent service that enables your phone to receive alphanumeric messages just like a pager. See page 54.
- Messaging Function Menus While viewing your Caller IDs, reading your Messages, or checking your Voice Mail, you can use these menus to manage your messages: lock or unlock an alphanumeric message, delete one or all of your Caller ID or alphanumeric messages, or select a different message type.

N

Nickel Cadmium (NiCd) A battery technology used in personal cellular telephone batteries.

Nickel Metal Hydride (NiMH) A battery technology used in personal cellular telephone batteries.

non-home type system A system type different from your home system. See also home type system and system type.

non-wireline See system type.

P

pause A special character that tells your phone to wait before sending the next set of numbers stored in one memory location. See Pause Dialing.

- Pause Dialing A method of storing Phone Book entries that allows you to store multiple strings of numbers in one memory location; useful, for instance, in accessing automated phone systems. See page 64.
- Personal Identification Number (PIN) A private numeric password which protects personal accounts such as bank-by-phone or Voice Mail.
- **Phone Book** An alphabetical list of the names and telephone numbers you have stored into your phone's internal memory.
- Preferred System ID Mode When your phone is in this system mode setting, it will scan for systems on a preferred list. This choice requires entry of up to 60 System ID numbers. Contact your Service Provider for SID information.

prompt A display message requesting input.

0

Quad Number Your phone can be activated with up to four different phone numbers. See page 88 to learn how to change the number active on your phone.

R

- **Reversed Preference Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will seek a nonhome type system, then a home type system. See pages 90-91. See also system type.
- road map The visual representation of your phone's menu system provided in this manual.
- roam To use a cellular system outside of your home system, usually when you travel beyond the range of your home system.

S

- **Scan A Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will only operate on non-wireline type systems. See pages 90-91. See also system type.
- Scan B Mode When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will only operate on wireline type systems. See pages 90-91. See also system type.
- **Scratchpad** A memory feature that automatically remembers the most recent number entered into the keypad. See page 43.

Scratchpad tones See DTMF.

- scroll To move backward or forward through a list; for example, to move backward or forward through the menu system or the Phone Book using either the volume keys or the and seys.
- secure code A six-digit code used to access and change certain security features. The factory programmed secure code is 000000.
- Service Provider See Cellular Service Provider.
- Service Tones Two short beeps used to alert you to any changes in your cellular service. See page 77.
- signal See cellular signal.
- Silent Mode Select this feature and all your phone's tones will be silenced and the Vibra-Call™ alert activated. See page 74.
- soft-handoff Unlike traditional analog technology where you are disconnected from one cell site and then connected to another, CDMA digital technology connects you to a new site before disconnecting you from the old site. This is known as a "soft-handoff." With soft-handoff technology, you could experience fewer dropped calls as you travel between cell sites
- Smart Button The middle key on the side of your phone used to access the Phone Book, place calls, end calls, select the Phone Book, enter the menu system, and toggle features ON and OFF.
- **Standard Mode** When your phone is active in this System Mode setting and you are beyond the range of your home Service Provider, your phone will seek a home type system, then a non-home type system. See pages 90-91. See also system type.
- standby-time The total time your phone is ON but not used for talking.

- Super Speed Dial A dialing shortcut that allows you to quickly dial any number in the internal Phone Book. To use this feature, enter the two-digit location of your number, 01-99, then press and hold Smart Button or press and the call is placed. See page 42.
- System ID Every cellular system has a unique number to identify itself. See page 98.
- System Mode A setting that determines the system type that your cellular phone will access. See pages 90-91 to select a System Mode.
- system type A designation that indicates one of the two competing cellular carriers in a given geographic area. The non-wireline carrier operates on the "A" block of cellular frequencies, and the wireline carrier operates on the "B" block of cellular frequencies.

Т

- talk-time The total time that you can talk on your phone before the battery is fully discharged.
- toggle To switch between two possible options; for example: ON vs. OFF. Pressing the Smart Button toggles features ON or OFF.

Transmit Tones See DTMF.

Turbo Dial™ keys To use this feature, press and hold a number on the keypad, through , and your call is placed.

U

unlock code See lock code.

V

- VibraCall[™] alert When activated, this feature alerts you silently of incoming calls by vibrating. It can be used alone or in conjunction with the ringer. See page 75.
- Voice Mail Contact your Service Provider for availability.
- volume keys Located on the side of your phone, the upper and lower volume keys are used to adjust ringer and keypad volume. They also scroll within the menu system and the Phone Book.

W

wireline See system type.

Patent Information

Manufactured under one or more of the following U.S. patents:

			U	•		
4121218	4630305	D299136	5004992	5166596	5363071	D367640
4138681	4633141	4797929	D315907	5175759	5365549	5499394
4193036	4636593	4798975	5008925	5175874	D352497	5506490
4254382	4636741	4800348	D316417	D332261	5366826	D368696
4302845	D288432	4802236	D316859	5182749	D353131	5510693
4312074	4648125	4809356	5017856	D332785	D353361	5511235
4327319	4649543	4811377	5018188	5185566	5375143	D369162
4329666	D288683	4811404	5020091	5187809	5375258	5513078
4369516	4654655	4827226	5020092	5193223	5379324	D369359
4369522	D289156	4827507	5020093	5195106	D354055	5519303
4378603	4662691	4829274	5028083	5195108	D354062	5519346
4390963	4667333	4837534	5028859	5201069	5384825	5524276
D269873	4668917	D301476	5029044	5204977	D356084	5524278
4398265	4670747	4843621	5029233	5210793	5402447	D370463
4400584	4672502	4845772	5031028	5214675	5406146	5530922
4400585	4680787	D302015	5036532	5222104	5406562	5542116
D270835	4681476	4851966	5053924	5222251	D357224	5544250
D271491	4683585	4868576	5057762	D337332	D357457	D372481
Re.31470	4692726	4870686	D320780	5230007	5410741	5546275
4431977	4704588	D303656	5059885	5230093	D357680	5546380
4434461	D292578	4876552	5060294	5233633	D357681	D372896
4455534	4706036	4879533	D322783	5235492	5428836	5551078
4462098	D292920	D305427	D322955	5237257	D359734	5559471
D275951	4710724	4896124	5081674	5239127	D359735	D374424
4484153	4711361	4897873	5083304	5241545	D359959	D374872
4485486	4715063	D305717	D324024	5241548	5432017	5572193
4486624	4716319	4904549	D324388	5241650	D360632	5574976
D276809	4716391	4905288	5095503	5241693	5438684	5577268
4491972	4723305	4905301	D325028	5242767	D361070	D375732
D277667	D294257	D306293	D325583	D339582	5442680	D375733
4504834	4727306	D306441	5109536	5249302	5446763	D375734
D278708	4727583	D306594	D325915	5251331	5448763	D375932
4523155	4730195	4912602	5113436	D340710	5448771	D375952
4546329	4734635	4918732	5117450	5260988	5453997	D376127
4550426	4736277	4922178	5121047	5261119	D362840	5588041
4551696	4737976	4945570	5122480	5262710	5457744	5589796
4564821	4740794	4954796	5122722	5263052	5459640	5590177
D282169	4741018	4959851	D327061	5276707	5463646	5594778
4571595	4741034	4963812	5128834	5278994	5465412	5594951
4573017	4742562	4963843	D328302	D343173	5469177	D377792
4574243	D295627	4965537	5142551	5280637	5475752	D377934
4585957	4746242	4972355	5142696	D344087	D365094	5604050
4602218	D295973	4972432	5146620	5287553	D365817	5606730
D284759	D295975	4972455	5148471	5287555	5486843	D378366
D285439	4751737	4975808	5148473	5287556	5487184	5613229
4616314	D296187	4984290	5148961	D344511	5488335	5613863
4617520	4761621	D314173	5150359	5301365	5488649	5615233
D286778	4764737	D315330	5150384	5321847	D366872	5621763
4626309	D297734	D315346	5152006	D348880	5493198	
4628529	D297735	D315543	5157693	5349588	5493714	
4000000	4777564	DOTECTO	E1631E0	ESERGE	E407126	

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5164652

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5361400

5497126

5497382

Other patents pending.

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Index

\boldsymbol{A}	Message Indicator 25
AC adapter 16–18	number preference 63
accessory connector 20	options 51
Accessory Options 100-102	viewing 50
account numbers, storing 44-45	calling cards
adjusting volume 33	storing numbers 46
alpha characters, entering 39	using 47
Analog Indicator 23, 25	Change Banner 96
Analog Only 99	changing lock code 82
answering calls 29–30	changing your number 88
automatic answer 94, 95	chargers 16-19
multiple key answer 93	desktop 18-19
antenna 20	Internal Rapid 16
audible timers	Charging the Battery 16–19
one minute 70	Checking Your Voice Mail 52
repeating 71	cigarette lighter adapter 16, 100
single 71	clear key 20
Authentication Entry 85	Clear, Master 83
auto display timer 70	clearing
Auto Hyphen 96, 97	Caller ID 51
auto lock 80	Messages 55
automated systems	Phone Book entries 41
calling 44-45	settings 83
storing number 44-45	Voice Mail notification 53
automatic answer 94, 95	clock 24
automatic redial 31	display format 97
_	cumulative call timer 69
В	
banner 96	D_{i}
batteries 12–17	deleting
chargers 16-19	Caller ID 51
charging 16-21	Messages 55
covers 12-13	Phone Book entries 41
installing 14–15	Voice Mail notification 53
storage & disposal 17	desktop charger 18-19
varieties 100	indicator lights 19
battery level	times 19
shortcut 34	dialing
battery level, indicator 24	controlling 84
	emergency call 81
\boldsymbol{c}	Digital Indicator 24
Call Back Messages 54	display 20
Call Options 92–94, ??–95	individual call timer 68, 70
Call Timers 66–71	last ten numbers dialed 31
road map 67	lock code 82
Caller ID 29	system ID 98
deleting 51	your number 63

Display Options 96–97 Display 24-Hour Clock 97 displaying caller's numbers 63 DTMF tones 76 storing 44–47 E earpiece 20	unanswered call 30 VibraCall TM On 25 Vibrate Then Ring 25 Voice Mail 25 individual call timer 68 auto display 70 Installing the Battery 14–15 Instant Redial 95 Internal Rapid Charger 16
volume 33 editing memory 64–65 emergency call 81 ending calls 28 entering places 39	K keypad cover 20 Keypad Tones 75 L
entries, clearing 41 F fax compatibility 101 flip 20 function key 20	LAN compatibility 101 last ten numbers dialed 31 letters, entering 39 Lithium Ion Batteries 100 locations 61 lock
G Getting Started 10–21 Glossary 106–111	automatically 80 manually 80 messages 55
H Hands-Free Vehicle Kit 100 headset 101 headset jack 20 holster 101	lock code changing 82 viewing 82 Lock/Security 78–85 road map 79
Home Only Mode 91 Hyphen, Auto 96, 97	M Master Clear 83
In Use Indicator 25 incoming calls 29–30 indicators Analog 25 battery level 24, 26 Caller ID/Message 25 desktop charger lights 19 Digital 24 In Use 25 No Service 25 Roam 25 Service Light 27 signal strength 24	Master Reset 83 memory 36–43 editing 64–65 Phone Book 58–63 recalling 40–42, 60–61 storing 38, 62 tips 37 menu features 56 Message Indicator 25 Messages Call Back 54 lock/unlock 55 options 55 reading 54 receiving 49
Silent Mode 25	Messaging Menu 48

microphone 20	Phone Options 86–99
modem compatibility 101	road map 87
multiple key answer 93	PIN code
mute the phone 32	activating 92
	storing 92
N	using 93
names	placing calls 28
clearing 41	emergency call 81
entering 39	redial 31
recalling 40, 60	power key 20, 22
viewing 63	Preferred System ID Mode 91
navigating the menu 56	
Nickel Metal Hydride Batteries 100	R
No Service Indicator 25	Reading the Indicators 24-??, 25-27
number	Reading Your Messages 54
changing yours 88	Real Time Clock 24
viewing others 63	recall key 20
viewing yours 63	recalling 61
number character 46–47	by location 41, 61
number Preference 63	by name 40 , 60
numbers	shortcuts 42
recalling 40-42	receiving calls 29-30
storing 38	automatic answer 94, 95
0	multiple key answer 93
0	Receiving Messages 49
one minute timer 70	redial 31
outgoing calls	automatic 31
controlling 84	Instant 95
placing 28	last ten numbers dialed 31
P	repeating timer 71
Pause Dialing 44-45	Reset, Master 83
PCMCIA Modems 101	resettable call timer
personalizable banner 96	resetting 69
Phone Book 58–63	viewing 68 Reversed Preference Mode 91
editing 64–65	
memory 36–43	ringer silencing 74–75
recalling 60-61	style 74
road map 59	volume 33
status 61	ringer/vibrator 74–75
storing 38, 62	road maps 57
phone lock	Call Timers 67
automatically 80	Lock/Security 79
manually 80	Phone Book 59
phone number	Phone Options 87
changing yours 88	Tone Control 73
viewing others 63	Roam Indicator 25
viewing yours 63	

S	volume 33
Safety Information 6-9	tones
Scan A Mode 91	keypad 75
Scan B Mode 91	service 77
Scratchpad 43	storing 44–47
Scratchpad Tones 76	Transmit Tones 76
scroll keys 20	storing 44–47
Secure Options 82-85	Troubleshooting 103-105
security 78-85	Turbo Dial™ Keys
selecting a system mode 90-91	emergency call 81
selecting ringer style 74	Turbo Dial™ keys 42
send key 20	Turning Your Phone On 22
service level 84	
Service Light 27, 97	U
Service Tones 77	unanswered call indicator 30
shortcuts 34	unlock/lock 80
signal strength 24	Using Messaging 48–55
Silent Mode 74–75	V
Indicator 25	vehicle accessories 102
silent mode 32	VibraCall™ alert 32, 74–75
single timer 71	VibraCall™ On Indicator 25
Slim Nickel Metal Hydride Batteries	Vibrate Then Ring Indicator 25
100	vibration mode 32
Smart Button 21	viewing
Standard Mode 91	cumulative call timer 69
store key 20	individual call timer 68, 70
storing 38, 62	lock code 82
Call Back number 54	resettable call timer 68
while on a call 43	your number 63
Super Speed Dial 42	Viewing Your Caller IDs 50
system ID, viewing 98	Voice Mail
System Mode 90–91	calling 44-45
System Options 98–99	checking 52
T	deleting notification 53
Three-Watt Vehicular Kit 102	Indicator 25
timers	options 53
audible 70–71	storing number 44-45
cumulative 69	volume keys 20
individual 68, 70	volume, adjusting 33
one minute 70	V
repeating 71	Y
resettable 68, 69	Your Phone & Its Shortcuts 34
single 71	7
Tone Controls 72–76	Zero Install Car Kit 102
D : 00 00	Zero mstali Cai Nil 102

Basic 32-33 road map 73