

i930 Smartphone Welcome Guide

DRAFT: 5/16/05



NNTN5641A

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DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party Name: Motorola, Inc.

Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA

Phone Number: 1 (800) 453-0920

Hereby declares that the product:

Product Name: i930

Model Number: **H72UAH9JR7AN**

Conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a),
15.107(d) and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

What's in the Box?

Your Smartphone comes with:

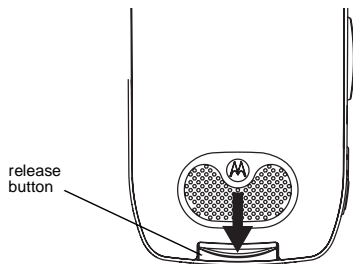
- This welcome guide
- A booklet containing safety information, your warranty, and your terms and conditions of service with Nextel.
- A Standard Lithium Ion Battery
- A rapid travel charger
- A holster
- A Subscribe Identity Module (SIM) card
- The i930 Sync Cradle
- A mini USB cable
- A companion CD containing a user guide and Microsoft ActiveSync.

Note: For more information on your i930 Smartphone, refer to the *i930 User's Guide* on the companion CD.

Setting Up Your Smartphone

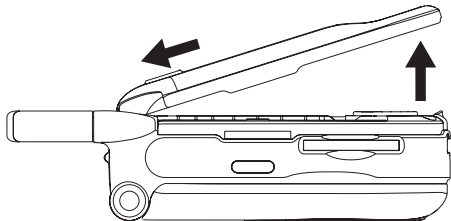
Remove the Battery Door

- 1 Slide the release button back until it releases the battery door.



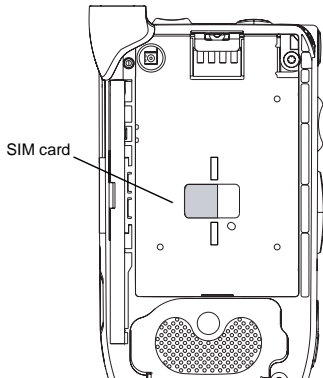
Setting Up Your Smartphone

- 2 Allow the battery door to pop up, slide it forward, and remove it from the back of your Smartphone.



Locate Your SIM Card

Your SIM (Subscriber Identity Module) card is a small piece of plastic located in the SIM card holder in the back of your Smartphone, underneath the battery.



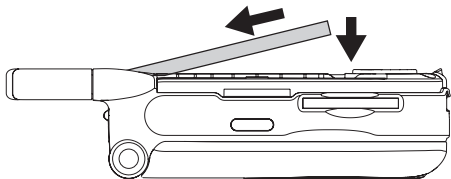
If there is no SIM card in your Smartphone, contact Nextel Customer Care at 1-800-639-6111.

Setting Up Your Smartphone

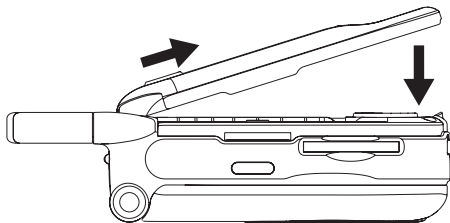
If you want to use a SIM card other than the one that is in your Smartphone, please contact Nextel Customer Care to verify that the SIM card you want to use is compatible with your Smartphone.

Insert the Battery

- 1 Remove the battery door.
- 2 Insert the top of the battery into the battery area. Press the bottom of the battery to secure it.



- 3 Replace the battery door and press it gently until you hear a click.



Charge the Battery

Your Smartphone comes with a rapid travel charger.

- 1 Plug the charger into an electrical outlet.

Setting Up Your Smartphone

- 2 Open the connector cover. Open the connector cover.



Plug the other end of the charger into the accessory connector.

Tip: To remove the charger from the accessory connector: Press the buttons on the sides of the plug. Pull the plug straight out.

- 3 If you have purchased optional batteries or chargers, see "Charging Times".

Charging Times

Check your battery and charger type against the below grid to determine appropriate charging times.

Recommended charging times:

Battery	Charger	
	Rapid	Standard
Standard Lithium Ion	2 hours	4 hours
Extended Capacity Lithium Ion	2.5 hours	5.5 hours

For best results, charge the batteries within the temperature range of 50°F to 104°F (10°C to 40°C).

Prolonged charging is not recommended.

Battery Use and Maintenance

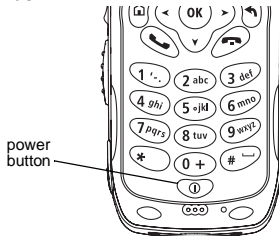
- The Motorola iDEN Approved Lithium Ion chargers provide optimum performance. Other chargers may not fully charge the iDEN Lithium Ion battery or may yield a reduced number of lifetime charge cycles.

- Extreme temperatures degrade battery performance. Do not store the battery where temperatures exceed 140°F (60°C) or fall below 4°F (-20°C).
- Lithium Ion batteries have a self discharge rate and without use, lose about 1% of their charge per day.
- The battery capacity is degraded if the battery is stored for long periods while fully charged. If long term storage is required, store at half capacity.

Turning On Your Smartphone and Activating Service

Turn On Your Smartphone

Press and hold the power button for 2 or 3 seconds.



Making the Nextel Customer Care Number Easy to Find

Activate Service

As your Smartphone connects to the network, you will see a connecting message. When the idle screen appears, the Smartphone is ready to use.

[Graphic showing Home screen here. I need to know what Nextel is shipping as the default Home screen style.]

[All service activation, enabling security, and phone programming instructions needed from Nextel.]

Turn Off Your Smartphone

Press and hold the power button for 2 or 3 seconds.

Backlight Dimming

To save power, your Smartphone's display screen dims after 10 seconds of inactivity. At short time after that, if there is still no activity, the screen goes complete dark.

To bring the screen back to full brightness, press any key.

Making the Nextel Customer Care Number Easy to Find

The number your call to speak to Nextel Customer Care is stored on your SIM card when you receive your Smartphone.



To make this number easier to access, when you start using you Smartphone, copy the contacts on you SIM card to Contacts in your Smartphone:

- 1 On the **Home** screen, select **Start**.
- 2 Select **SIM Manager** and then **Copy to Contacts**.
- 3 Select **Menu** and then **Select**.
- 4 Select **All**.
- 5 Select **Copy**.

Making and Receiving Calls



Your Smartphone makes two types of calls: digital cellular phone calls and Direct Connect calls. Direct Connect calls let you use your phone as a long-range, digital walkie-talkie.

Make a Phone Call

- 1 On the **Home** screen, begin entering the phone number by pressing the numbers on the keypad.
- 2 Press  to place the call.
- 3 Press  to end the call.

Receiving Phone Call

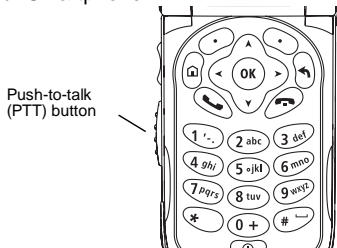
When you receive a call on your Smartphone, the Smartphone rings, and number of the caller are displayed on the screen.


- To answer the call, press  or select **Accept**.
- To reject the call, press  or select **Reject**.

Note: Selecting **Reject** will connect the caller to your voice mail if you subscribe to this service.

Make a Direct Connect Call

- 1 On the **Home** screen, begin entering the Direct Connect number by pressing the numbers on the keypad.
- 2 Press and hold the PTT button on the side of your Smartphone.



- 3 Begin talking after your Smartphone emits a chirping sound.
- 4 Release the PTT button to listen.
- 5 To end the call, press .

A Direct Connect call ends automatically if there is no activity on the call for a few seconds.

Making and Receiving Calls

Dialing Direct Connect® Numbers

Every Direct Connect number has 3 parts — an area ID, a network ID, and a member ID — with an asterisk between each of these parts. For example: 999*999*9999.


When you place a Direct Connect call, you must enter the whole Direct Connect number including the asterisks.

Receiving a Direct Connect Call

When you receive a Direct Connect call, your Smartphone emits a chirping sound or vibrates. The number of the caller are displayed on the screen.

You can receive a Direct Connect call with the Smartphone's flip open or closed.

To answer a Direct Connect call:

- 1 Wait for the caller to finish speaking.
- 2 Press and hold the PTT button on the side of your Smartphone. Begin talking after your Smartphone emits a chirping sound.
- 3 Release the PTT button to listen.
- 4 To end the call:
 - Press .

- If the flip is closed, press .

Contacts and Recent Calls on the Home Screen

When you begin pressing keys while on the Home screen, your Smartphone displays the names and numbers from your Contacts and recent call list whose name or phone number match the keys you press. You can then select the name or number to call without having to enter the entire name or number.

Making Emergency Phone Calls

Your phone supports emergency calling. Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

Dial 911 to be connected to an emergency response center. If you are on an active call, you must end it before calling 911.

When you make an emergency call, your phone's GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone's GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process

location information. See “GPS Enabled” in the *i930 User’s Guide* for more information on the limitations of this feature. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.

- Important:** Emergency calls cannot be placed while the keypad is locked.
- Important:** If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.
- Important:** If you are bringing your phone number to Nextel from your previous carrier, you may receive a temporary telephone number while your Nextel phone is being programmed with your permanent phone number. If you make a call to 911 and the call fails, the 911 emergency response center will not be able to call you back on your Nextel phone if in the meantime, your Nextel phone has been programmed with your permanent telephone number. If the call is disconnected before location and details have been provided, call 911 again and advise that you were disconnected.

Synchronizing Outlook

If you use Outlook on a desktop computer, you can synchronize email, Contacts, Calendar, and Tasks with your Smartphone.

You use the i930 Sync Cradle and mini-USB cable to connect your Smartphone to your computer.

Install ActiveSync on the Computer

Do not connect your Smartphone to your computer until you have installed ActiveSync on your computer.

- 1 Insert the CD that came with your CD into your computer. The CD screen opens.
- 2 Click the yellow arrow.
- 3 Click **Start Here**.
- 4 Follow the instructions.

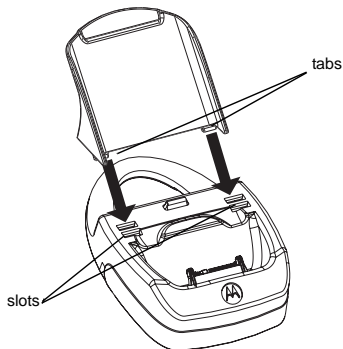
Synchronizing Outlook

Assemble the i930 Sync Cradle and Connect

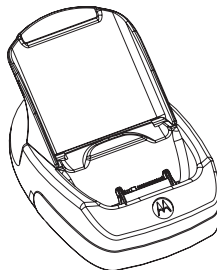
- 1 Place the tabs of the phone support into the slots in the base of the cradle.

If you are using a Standard Lithium Ion battery, place the tabs in the slots closest to the front of the base.

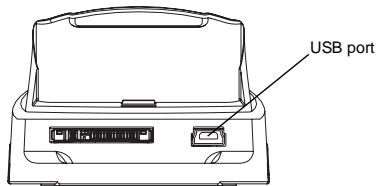
If you are using an Extended Capacity Lithium Ion battery, place the tabs in the slots just behind the slots closest to the front.



- 2 Press the phone support downward on to the base of the cradle, until it cannot easily be removed.



- 3 Insert the cable's smaller connector into the cradle's USB port.

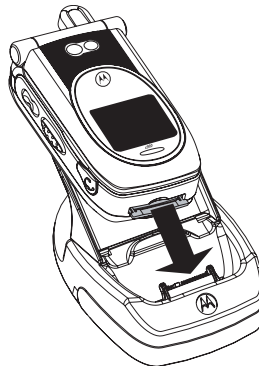


Synchronizing Outlook

- 4** Insert the cable's large connector into your desktop computer's USB port.
- 5** Open the connector cover.



- 6** Place the Smartphone into the cradle, inserting the connector in the base of the cradle into the Smartphone's accessory connector.



Set Up a Partnership

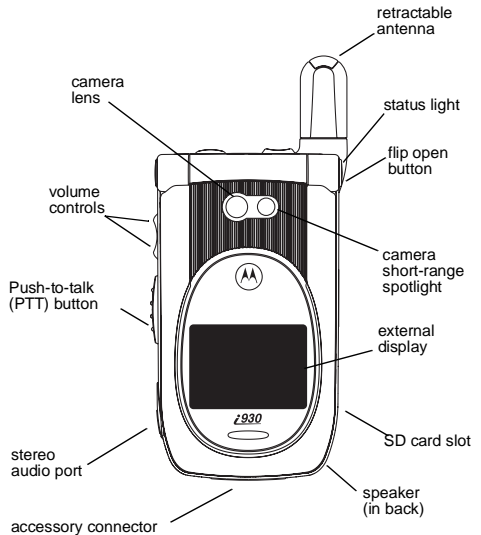
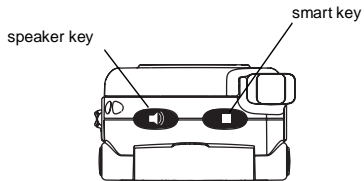
After you assemble the 930 Sync Cradle and use it to connect your Smartphone to your desktop computer, you are ready to set up a partnership between your Smartphone and your desktop computer.

- 1 Make sure your Smartphone is powered on and is sitting securely in the 930 Sync Cradle.
- 2 When your desktop computer detects the USB connection, it will start the ActiveSync New Partnership Wizard. Follow the instructions on the screen.

After you finish using the wizard, your data will begin to synchronize between your desktop computer and your Smartphone.

Getting to Know Your Smart Phone

Flip-Closed Features



Getting to Know Your Smart Phone

Retractable Antenna

The retractable antenna on your Smartphone is designed to be extended during calls.

To extend the antenna, pull gently on the rounded tip until the antenna is fully extended and clicks into position.

When finished with a call, retract the antenna by pushing gently on the rounded tip until the antenna clicks into place.

To optimize your Smartphone's performance, extend the antenna when you make or receive a call, and avoid touching the antenna with any body part.

Important: Failure to fully extend or retract the antenna until the antenna clicks into place causes severely degraded performance, which may result in missed calls, dropped calls, or garbled audio.

Flip Open Button

Press this to open your Smartphone's flip easily.

Camera Short-Range Spotlight

Status Light

The status light appears as a ring around the flip open button..

Status Light	Meaning when phone is on	Meaning when phone is off
Flashing green	In service.	N/A
Solid red	No service.	Connected to the charger and charging.
Solid green	N/A	Connected to the charger, and fully charged.

SD Card Slot

You can use a secure disk flash memory card (SD card) with the Smartphone. Insert your SD card here.

Camera Lens

Lets you take pictures with your Smartphone.

Helps light the pictures you take with your Smartphone.

Volume Controls

Sets the volume of the sound coming out the earpiece and speaker. When your Smartphone is in a call, the volume controls set the volume of calls. When your Smartphone is not engaged in any activity, the volume controls set the volume of the ringer.

The volume controls can also be used to scroll through lists that appear on the external display.

Push-to-Talk (PTT) Button

Lets you make Direct Connect calls and Group Connect calls.

External Display

Shows a shortened version of the internal display. To see more information, open the flip.

Speaker

Sound comes out of your Smartphone here when you have the speaker turned on.

Stereo Audio Port

Insert in a headset connector here.

Accessory Connector

Insert the connect of accessories such as a charger, ActiveSync cradle connector, data cable here.

Speaker Key

The speaker key (

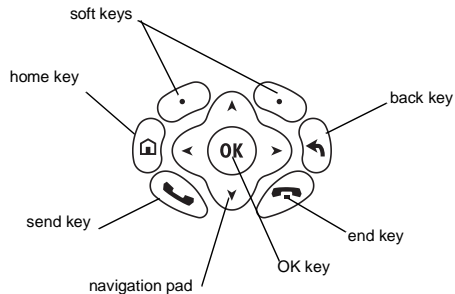
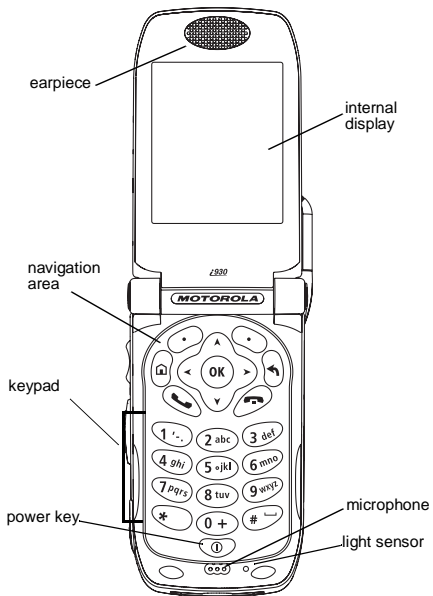
- Acts like the  when your Smartphone's flip is closed.
- Turns Direct Connect® / Group ConnectSM speaker on and off.
- Used with voice names and voice records.
- Used to navigate through recent calls and Java applications when the flip is closed.

Smart Key

The smart key (

- Acts like  when your Smartphone's flip is closed.
- Accesses recent calls when the flip is closed.
- Used to navigate through recent calls and Java applications when the flip is closed.

Flip-Open Features



Earpiece

Sound comes out of the earpiece when the speaker is off.

Power Key

When the Smartphone is turned off:

- Press and hold the Power key (⏻) for 2 to 3 seconds to turn on the Smartphone.
- Press and hold ⏻ for 4 or more seconds to turn on the Smartphone in Flight Mode, which turns off all the Smartphone's wireless capability.
- When the Smartphone is on:
- Press ⏻ to display the Quick List, a fast way to change your profile setting or lock the Smartphone.
- Press and hold ⏻ to turn off the Smartphone.

Internal Display

The internal display shows the following information:

- At the top of the screen are status indicators about the current mode, or the name of the current activity or active program.
- In the center of the screen is the active menu or program.

- At the bottom of the screen are menus or commands related to the active program.

Navigation Area

This area contains the keys and control used to:

- Navigate through your phones, menus, lists, and screens.
- Perform commands.
- Begin phone calls, end phone calls, and put phone calls on hold.

Navigation Pad

Use the navigation pad to move the selection focus up, down, left, or right. This is called "scrolling." In a text field, use the navigation pad to move the cursor right or left, character by character.

OK Key

Press the OK key (⏹) to open a highlighted item, or to select or clear a check box. The OK key works much like the ENTER key on a keyboard, and is sometimes referred to as the Action key or the "Do It" key.

Getting to Know Your Smart Phone

Soft Keys

Press a soft key (☺ or ☹) to open the menu or perform the command shown on the screen immediately above the key.

Send Key

Press the send key (☎) to:

- Dial a phone number that you entered or selected.
- Answer an incoming call.
- Place a call on hold to answer a second incoming call (call waiting).
- Change between an active call and a call that is on hold.

End Key

Press the end key (☎) to:

- End a call when 1 party is on the line, and end the active call when multiple parties are connected.
- Return to the Home screen.

Press and hold ☎ to lock the keypad.

Home Key

Press the home key (Ⓜ) to view the Home screen.

Back Key

Press the back key (Ⓜ) to go to the previous screen. In a text field:

- Press Ⓜ to backspace over 1 or more characters.
- Press and hold Ⓜ to delete the entire contents of the field.

Keypad

Press keys on the keypad to enter numbers and characters.

* Key

Press * to change between uppercase and lowercase in text input mode.

Press and hold * to change between text and numeric input modes.

Key

- Press and hold # to view a list of symbols that you can enter as text.
- On the **Home** screen, press and hold # to switch between phone lines. This feature is available if your phone supports 2 phone lines.

Using Nextel® Voice Mail

Note: To receive voice mail messages, you must first set up your voice mail box.

Note: If you are bringing your phone number from another carrier, we suggest you set up your voice mail box after the number you brought to Nextel is active on your Nextel phone and your temporary phone number is deactivated. If you set up your voice mail box prior to this, all messages and all settings (including your greeting and password) will be lost when the number you have brought to Nextel becomes active.






Setting Up Your Voice Mail Box

Using your i930 phone, dial your 10-digit Nextel Personal Telephone Number (PTN). For example: 7035557777. Follow the system instructions to create a new 4- to 7-digit password, record your name, and record a greeting. When the system says, "Thank you for using Nextel Voice Mail," your mailbox is set up.


If you are calling from a phone other than your i930, dial your 10-digit Nextel PTN. When you hear the greeting, press the star key to access your voice mail box. The system will prompt you to enter your password. Enter the last seven digits of your Nextel PTN. For example: 5557777. This is your temporary password.

You are in the main voice mail menu when you hear the options listed below.

- To play your messages, press 1. (This option plays only if you have new or saved messages.)
- To record a message, press 2.
- To change your greeting, press 3.
- To access your personal options, press 4.

If you press  while you are in a sub-menu, you will go to the previous menu. If you press  , you will go to the main voice mail menu. From the main voice mail menu, press  to exit voice mail. At any time, you may end the call by pressing .


Receiving a Voice Mail Message

When you receive a new voice mail message, the new voice mail icon [] appears at the top of the display.


Setting up an Email Account

Retrieving a Voice Mail Message

You have 2 ways to retrieve your voice mail messages:

- Highlight the voice mail message area on the Home screen and press .

[This depends on what Home screen style Nextel ships as the default. If you ship one that shows a voice mail message area, we'll show a graphic and point out where to highlight.]

- Press and hold , which is the speed dial number reserved for your voice mail number. This calls your voice mail number.

Follow the instructions to retrieve your messages.

Setting up an Email Account

If you have an email account with an Internet service provider, you can send and receive email directly from your Smartphone.


[Here we will have instructions on how to set up an email account -- possible just a URL. The Microsoft Smartphone guideline discuss creating a new account for the Smartphone or setting up for an existing account. Nextel users will probably also want to know how to set up for a web-based email account or a corporate account, (e.g., eer016@email.mot.com). I need Nextel's inputs.]

Using Web-Based Email


If you have an email account that is accessed from a webpage on your desktop computer, you can also access this account on your Smartphone.

Start Pocket Internet Explorer

- 1 On the **Home** screen, select **Start**.









- 2 Highlight **Internet Explorer** and press .

Access Your Email










- 1 On the **Internet Explorer** screen, select **Menu**.
- 2 Highlight **Address Bar** and press .
- 3 Enter the URL for your email service (for example, www.myemailservice.com).
- 4 Select **Go**.
- 5 On your email provider's web page, select the email icon, just as you do on your desktop computer.
- 6 Log in to your email account, just as you do on your desktop computer.






Understanding Status Indicators

Status indicators appear at the top of the Smartphone screen. The following table lists common status indicators and their meanings.

Indicator	Meaning
	New email or text message (SMS)
	New voice mail on line 1
	New voice mail on line 2
	New voice mail on line 1 and line 2
	New instant message
	Voice call in progress
	Data call in progress
	Incoming voice calls are being forwarded to another number

Understanding Status Indicators

Indicator	Meaning
	Call on hold
	Missed call
1	Line 1
2	Line 2
	Battery level
	Low battery
	Battery charging
	No battery
	Signal strength
	No signal
	General Packet Radio Services (GPRS) available

Indicator	Meaning
	General Packet Radio Services (GPRS) in use
	Roaming
	Sync error
	Radio off
	Ringer off
	Speakerphone on — phone call sounds come through the speaker.
	Speakerphone off — phone call sounds come through the earpiece.
	Speaker on — Direct Connect and Group Connect sounds come through the speaker.
	Speaker off — Direct Connect and Group Connect sounds come through the earpiece.
abc	Multipress text input mode, lowercase



Indicator	Meaning
ABC	Multipress text input mode, uppercase 1 letter
<u>ABC</u>	Multipress text input mode, caps lock
t9	T9 text input mode, lowercase
T9	T9 text input mode, uppercase 1 letter
<u>T9</u>	T9 text input mode, caps lock
123	Numeric input mode

Entering Text, Numbers, and Symbols

Start a New Line

- Press .

Delete Characters

- Press  to delete character to the left of the cursor.
- Press and hold  to delete all the characters in a line.


Enter a Symbol

- Press and hold  and select a symbol.

Understanding Input Modes

Your Smartphone supports 3 input modes for entering text and numbers: Multipress, T9, Numeric, and Symbols. Multipress and T9 modes are used for entering text, Numeric mode is used for entering numbers, and Symbols is used for entering symbols.

Choose or Change Your Input Mode

- Press and hold  until the status indicator for the input mode you want appears on the top of the display.

Multipress Mode



To enter the first letter on the number key, press the key once. To enter the second letter, press the key twice, and so on.

Customizing Features

T9 Mode

Press the number keys that contain the letters to form a word, and T9 will complete the word with suggestions matching your entries character by character. If a suggestion does not match the word you are looking for, keep pressing the number keys.

Numeric Mode

Press a number key, press , or press .

Customizing Features

You can control many features of your phone, including the whether your phone rings or vibrates and sound it makes when it rings, the sound your phone makes when you press the keypad, and the time and date.

Set Vibrate All

You can set your Smartphone to vibrate for all phone calls, Direct Connect calls, Group Connect calls, message notifications, and call alerts, even if you want your Smartphone to ring for other features.

- 1 On the **Home** screen, select **Start**.

- 2 Select **Settings** and then **Vibrate All**.
- 3 Select **Use Vibrate All**.
- 4 Select **Done**.
- 5 Select **Done** again to exit the Setting screen.

Set Ring Tones

- 1 On the **Home** screen, select **Start**.
- 2 Select **Settings** and then **Notifications**.
- 3 Scroll to the item that you want to specify a ring tone for:
 - To specify the sound made when you receive calls on line 1 or line 2, select **Ring tone line 1** or **Ring tone line 2**.
 - To specify the sound made when you receive call alerts, select **Call alert**.
 - To specify the sound made when you receive reminders from the Calendar, select **Reminders**.
 - To specify the sound made when you receive each type of message, select **New e-mail**, **New text message**, **New voice message**, **New instant message**, or **New channel message**.
 - To specify the sound made by the alarm, select **Alarm clock**.

- To specify the sound made when your Smartphone displays certain types of information, select **SIM toolkit messages**, **Exclamation**, **Question**, or **Warnings**.
- 4 Scroll right or left to select a sound. Select **None** if you do not want to hear a sound.
 - 5 Select **Done**.
 - 6 Select **Done** again to exit the Setting screen.

Tip: When you select a sound, the sound plays. To hear the sound again, select **Menu** and then **Play**.

Set Keypad Tone

- 1 On the **Home** screen, select **Start**.
- 2 Select **Settings** and then **Notifications**.
- 3 In **Keypad control**, select the option you want: **Tone**, **Click**, or **None**.
- 4 Select **Done**.
- 5 Select **Done** again to exit the Setting screen.

Note: Your Smartphone sends tones across the network, and they are audible to devices or people on the other end of the line, even if you choose **Click** or **None**.


Set Time and Date

- 1 On the **Home** screen, select **Start**


- 2 Select **Settings** and then **Date and Time**.
- 3 In **Time Zone**, select your time zone.
- 4 In **Date**, select the month, day, or year and edit the information.
- 5 In **Time**, select a number and edit it.
- 6 Select **Done**.
- 7 Select **Done** again to exit the Setting screen.\

Securing Your Smartphone

Lock the Keypad

- On the **Home** screen, press and hold . When the Smartphone is locked, the left soft key command displays **Unlock**.

Unlock the Keypad

- On the **Home** screen, select **Unlock** and press .

Note: You can still receive calls and make emergency calls when the keypad is locked.

Securing Your Smartphone

Using the SIM Card PIN

To prevent unauthorized use of your Smartphone, your SIM card is protected by a PIN that you enter each time the Smartphone is powered on. You can change the PIN or turn off the requirement that it be entered.

When the SIM PIN requirement is off, your Smartphone can be used without entering a PIN.

Important: When the SIM PIN requirement is off, the personal data on your SIM card is not protected. Anyone can use your Smartphone and access your personal data.

When the SIM PIN requirement is on, you are prompted to enter your PIN each time you power on your Smartphone.

Note: If a SIM PIN is required, your Smartphone will not function until the SIM PIN is entered, except for making emergency calls.

Turn the PIN Requirement On or Off

- 1 On the **Home** screen, select **Start**.
- 2 Select **Settings** then **Security**.
- 3 Select **Enable SIM Lock** or **Disable SIM Lock**.
- 4 Enter your PIN and select **Done**.

Note: The default SIM PIN is 0000. Change your PIN to prevent fraudulent use of the SIM card (see "Change the PIN").

- 5 Select **Ok**.

Enter the PIN

- 1 When the **Enter PIN** screen appears after you power on your Smartphone, enter your SIM PIN.
- 2 Select **Done**.

Note: If you enter your PIN incorrectly 3 times, your SIM card is blocked. To unblock your SIM card, you must contact Nextel Customer Care.

Change the PIN

Note: The SIM PIN requirement must be turned on in order to access this feature.

- 1 On the **Home** screen, select **Start**.
- 2 Select **Settings** and then **Security**.
- 3 Select **Change SIM Password**.
- 4 In **Old PIN**, enter the current PIN number.
- 5 In **New PIN**, enter the new PIN number.
- 6 In **Confirm new PIN**, enter the new PIN number again, and select **Done**.

Wireless Local Number Portability: Bringing Your Phone Number From Another Carrier

Important: Be sure to make a note of your PIN. When the SIM lock is enabled, you must provide this PIN when you turn on your Smartphone to make calls.

Turn Off Phone Calls, Direct Connect Calls, and All Data Transfers

- 1 Press the power key.
- 2 Highlight **Flight Mode**.
- 3 Press Ⓜ.

Wireless Local Number Portability: Bringing Your Phone Number From Another Carrier

If you are bringing your phone number from another carrier, your new phone will be active as soon as you receive it. Nextel will provide you with a temporary phone number so that you can begin using your phone immediately. Once the number you have brought to Nextel is activated, your temporary phone number will be deactivated and

service with your previous carrier will be cancelled automatically. You will receive a text message on your Nextel phone letting you know that activation is complete. Simply turn your phone off and back on again to complete activation.

Here is additional information you need to be aware of until the number you have brought to Nextel is active on the Nextel network:

Nextel® Voice Mail

We suggest you set up your voice mail box after the number you brought to Nextel is active on your Nextel phone and your temporary phone number is deactivated. If you set up your voice mail box prior to this, all messages and all settings (including your greeting and password) will be lost when the number you have brought to Nextel becomes active.

Text Messaging

During the activation process, it is possible that text messages may not be properly routed to your Nextel phone.

Nextel Worldwide® Service

911 Calls

Nextel continues to make efforts to ensure that all 911 calls are minimally impacted by this process. If you make a call to 911 from your temporary phone number and the call fails, the 911 emergency response center will not be able to call you back on your Nextel phone if in the meantime your Nextel phone has been programmed with your permanent phone number. As with any wireless 911 call, if your call is disconnected before location and details have been provided, be sure to call 911 again and advise that you were disconnected.

Go to nextel.com/wlnp for more details.

Nextel Worldwide® Service

You can use your phone to make calls internationally in select cities using other iDEN® networks by calling Nextel Customer Care to activate international dialing on your account. Countries in which you can use your phone include Argentina, Brazil, Canada, Israel, Jordan, Mexico, Peru, the Philippines, Singapore, and South Korea*.

** Credit approval may be required. Other conditions may apply.*

Accessories

Various accessories are available for use with your i930 phone, including cases, vehicle power charger, data cables, Hands-Free accessories and more.

To order additional accessories, go to nextel.com or call 1-800-Nextel6. You can also contact your Nextel Authorized Sales Representative or stop by any Nextel-owned Retail Store. For information on Nextel retail store locations, go to nextel.com.

Need Help?

Nextel® Customer Care

Nextel Customer Care: 1-800-639-6111 or dial 611 from your i930 phone.

Nextel Worldwide Customer Care:
+1-360-662-5202 (toll-free from your i930 phone).

Finding More Information

Information about	Source
Making a phone call	The <i>i930 User's Guide</i> on the companion CD: "Phone Calls".
Making a Direct Connect call	The <i>i930 User's Guide</i> on the companion CD: "Direct Connect Calls, Call Alerts, and Group Calls".
Entering text	The <i>i930 User's Guide</i> on the companion CD: "Entering Text and Numbers".
Messages	The <i>i930 User's Guide</i> on the companion CD: "Messaging Features".
Pictures and videos	The <i>i930 User's Guide</i> on the companion CD: "Camcorder".

Information about	Source
SIM card	The <i>i930 User's Guide</i> on the companion CD: "Securing Your Smartphone" and "SIM Manager".
Customizing your Smartphone's features	The <i>i930 User's Guide</i> on the companion CD: "Settings".
Setting up a voice mail box	The <i>i930 User's Guide</i> on the companion CD: "Setting Up Your Voice Mail Box".
Programs on the Smartphone	The <i>i930 User's Guide</i> on the companion CD: "Using the Start Menu".
Using your Smartphone, service and rate plans, purchasing a Smartphone, and customer support.	http://www.nextel.com
Motorola warranty service or other information.	http://www.motorola.com/iden/support

Need Help?

Information about

Last-minute updates
and detailed technical
information

Up-to-date information
on your Smartphone

Source

Readme files, located in
the Microsoft ActiveSync
folder on the desktop
computer

[http://www.microsoft.com/
mobile](http://www.microsoft.com/mobile)

ALL MODELS WITH FCC ID AZ489FT5843 MEET THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.¹ Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the

body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is 0.87 W/kg and when tested on the body, as described in this user guide, is 1.21 W/kg during packet data transmission. (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID AZ489FT5843.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.wow-com.com>.

- ¹ In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
- ² The SAR information reported to the FCC includes the FCC-accepted Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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