

Sprint[®]



Phone Guide

**Sprint PCS Vision Phone
C290 by Motorola[®]**

www.sprint.com

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Welcome to Sprint

Sprint is committed to bringing you the best wireless technology available. We built our complete, nationwide network from the ground up, so all your services – whether it's Voicemail, Caller ID, email, or Sprint PCS Vision® – will work the same wherever you go on the Nationwide Sprint PCS Network.

This guide will familiarize you with our technology and your new phone through simple, easy-to-follow instructions. It's all right here – from setting up your account passwords and voicemail to using the most advanced features of Sprint PCS Vision.

Welcome and thank you for choosing Sprint.

Introduction

This **Phone Guide** introduces you to Sprint PCS Service and all the features of your new phone. It's divided into four sections:

- ◆ **Section 1: Getting Started**
- ◆ **Section 2: Your Phone**
- ◆ **Section 3: Sprint PCS Service Features**
- ◆ **Section 4: Safety and Warranty Information**

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note:

Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and sign on to **My PCS** to access the most recent version of the phone guide.

WARNING

Please refer to the **Important Safety Information** section on page 134 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following list outlines your phone's menu structure. For more information about navigating through the menus, please see "Navigating Through Phone Menus" on page 22.

CALENDAR

MESSAGING

1: SEND MESSAGE

2: TEXT MESSAGING

1: Inbox

4: Drafts Folder

2: Outbox

5: Preset Messages

3: Sent Folder

6: Send Message

4: VOICEMAIL

5: SETTINGS

1: Notification

2: Callback Number

VOICE RECORDS

WEB

CALL HISTORY

1: OUTGOING CALLS

2: INCOMING CALLS

3: MISSED CALLS

4: RECENT CALLS (OUTGOING, INCOMING, AND MISSED)

5: ERASE HISTORY

CONTACTS

1: FIND NAME

2: ADD NEW ENTRY

3: SPEED DIAL #S

4: MY PHONE

5: SERVICES

- | | | |
|-----------------------|--------------------|------------------|
| 1: Customer Solutions | 2: Dir. Assistance | 3: Account Info. |
| 4: Sprint Operator | 5: Voice Command * | |

6: MANAGE CONTACTS

- | | |
|-----------------------------|----------------------------|
| 1: Create Distribution List | 2: View Distribution Lists |
| 3: Create Group | 4: View Groups |
| 5: Delete All Contacts | 6: Memory Status |

TOOLS

1: ALARM CLOCK

- | | | |
|------------|------------|------------|
| 1: Alarm 1 | 2: Alarm 2 | 3: Alarm 3 |
| 4: Alarm 4 | 5: Alarm 5 | |

2: CALCULATOR

3: WORLD CLOCK

*: SET TIME (Displayed when there is no time information.)

MY CONTENT

1: GAMES

- | | |
|------------|-----------------------|
| 1: Get New | 2: My Content Manager |
|------------|-----------------------|

2: RINGERS

- | | |
|------------|-----------------------|
| 1: Get New | 2: My Content Manager |
|------------|-----------------------|

3: SCREEN SAVERS

- | | |
|------------|-----------------------|
| 1: Get New | 2: My Content Manager |
|------------|-----------------------|

4: APPLICATIONS

- | | |
|------------|-----------------------|
| 1: Get New | 2: My Content Manager |
|------------|-----------------------|

5: IM & EMAIL

- | | | |
|------------|-----------------------|----------------------|
| 1: Get New | 2: My Content Manager | 3: Instant Messaging |
|------------|-----------------------|----------------------|

SETTINGS

1: SOUNDS

1: Ringer Type

1: Call with ID

2: Call without ID

3: Text Message

4: Voicemail

5: Calendar

6: Alarm

7: Roam Ringer

2: Volume

1: Ringer

2: Messaging (Text Message / Voicemail)

1: Use Ringer Volume 2: Separate Volume 3: Always Vibrate

3: Calendar (Use Ringer Volume / Separate Volume)

1: Use Ringer Volume 2: Separate Volume 3: Always Vibrate

4: Alarm (Use Ringer Volume / Separate Volume)

1: Use Ringer Volume 2: Separate Volume 3: Always Vibrate

5: Applications (Use Ringer Volume / Separate Volume)

1: Use Ringer Volume 2: Separate Volume 3: Always Vibrate

6: Power On

7: Key Beep

8: Voice Call

9: Speaker Phone

0: Reset Volumes

3: Alerts

1: Service (On / Off)

2: Minute Beep (On / Off)

3: Call Lost (On / Off)

4: Connect (On / Off)

2: DISPLAY		
1: Screensaver		
2: Standby Display		
1: Clock Type (Analog / Digital)		
2: Navigation Key Display (Hide / Show)		
3: Backlight Control		
1: Flip Open 4: 50 sec	2: 10 sec	3: 30 sec
4: Status Light (On / Off)		
5: Greeting Banner		
6: Menu Style		
1: Grid Menu	2: List Menu	3: Tab Menu
7: Assign Keys		
1: Up		
2: Down		
3: Left		
4: Right		
8: Set Time/Date		
1: Set Time Format (12H / 24H)		
2: Set Date Format		
9: Incoming Calls		
1: Call with ID (select image)		
2: Call without ID (select image)		
3: PCS VISION		
1: PCS Vision (Enable / Disable)		
2: Net Guard (On / Off)		
3: Update Vision Profile		
4: ROAMING		
1: Set Mode		
1: Sprint Only	2: Automatic	3: Roaming Only

2: Call Guard (On / Off)
3: Data Roam Guard (Always Ask / Never Ask)
5: LOCATION (ON/OFF)
6: SECURITY
1: Lock Code
1: Lock Now 2: Unlock 3: Lock on Power Up
2: Change Lock Code
3: Limit Use
1: Lock Contacts
1: Unlock 2: Lock 3: View Only
2: Lock Vision (Unlock / Lock)
3: Restrict Outgoing Calls
1: All 2: None 3: Except Contacts
1: Restrict Incoming Calls
1: All 2: None 3: Except Contacts
4: Erase Contacts (Yes / No)
5: Erase My Content (Yes / No)
6: Reset Phone (Yes / No)
7: Special Numbers
7: OTHERS
1: Language (English / Español)
2: Answer Options
1: Any Key 2: Auto 3: Open 4: [Talk] Key
3: Speed Dial (On / Off)
4: Abbreviated Dial (On / Off)
5: Auto Redial (On / Off)
6: Airplane Mode
1: On 2: Off 3: On at Power Up

7: TTY
1: Disable 2: TTY 3: VCO 4: HCO
8: Text Input
1: Personal Dictionary (On / Off)
2: Word Pop-up List (Manual / Automatic)
3: Word Completion (On / Off)
9: Update Phone SW
8: PHONE INFO
1: My Phone #
2: Version
3: Advanced

Section 1

Getting Started



Setting Up Service

In This Section

- ◆ **Getting Started With Sprint PCS Service**
 - ◆ **Setting Up Your Voicemail**
 - ◆ **Sprint PCS Account Passwords**
 - ◆ **Getting Help**
-

Setting up service on your new phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint PCS Service.

Getting Started With Sprint PCS Service


Determining if Your Phone is Already Activated

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the activation card included with your phone.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press and hold  to turn the phone on.
2. Press **Unlock** (right softkey).

Note: To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.



3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or wireless phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. From standby mode, press and hold .
2. Follow the system prompts to:
 - Create your passcode
 - Record your name announcement
 - Record your greeting
 - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your passcode)

Note:

Voicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode.

For more information about using your voicemail, see “Using Voicemail” on page 92.

Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision® account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to www.sprint.com and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the invoice for your Sprint PCS Service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See “Setting Up Your Voicemail” on page 92 for more information on your voicemail password.

Sprint PCS Vision® Password

With your C290 by Motorola®, you may elect to set up a Sprint PCS Vision password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to www.sprint.com or call Sprint Customer Service at **1-888-211-4PCS (4727)**.

Getting Help




Visit www.sprint.com

You can go online to:

- Access your account information.
- Check your minutes used (depending on your Sprint PCS service plan).
- View and pay your bill.
- Make your life easier by enrolling in Sprint PCS online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint PCS phones.
- View available Sprint PCS service plans and options.
- Learn more about Sprint PCS Vision® and other great products like Sprint PCS® Picture Mail, games, ringers, screen savers, and more.

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- Dial    on your wireless phone.
- Sign on to your account at www.sprint.com.
- Call us toll-free at **1-888-211-4727** (Consumer customers) or **1-888-788-4727** (Business customers).
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742.

Receiving Automated Invoicing Information

For your convenience, your phone gives you access to invoicing information on your Sprint PCS account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle.

To access automated invoicing information:

- ▶ Press   .





Note: This service may not be available in all Affiliate areas.

Sprint 411

You have access to a variety of services and information through Sprint 411, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411 and you will be billed for airtime.



To call Sprint 411:

- ▶ Press    .

Sprint PCS Operator Services

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint PCS Operator Services:

- ▶ Press  .

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Section 2

Your Phone



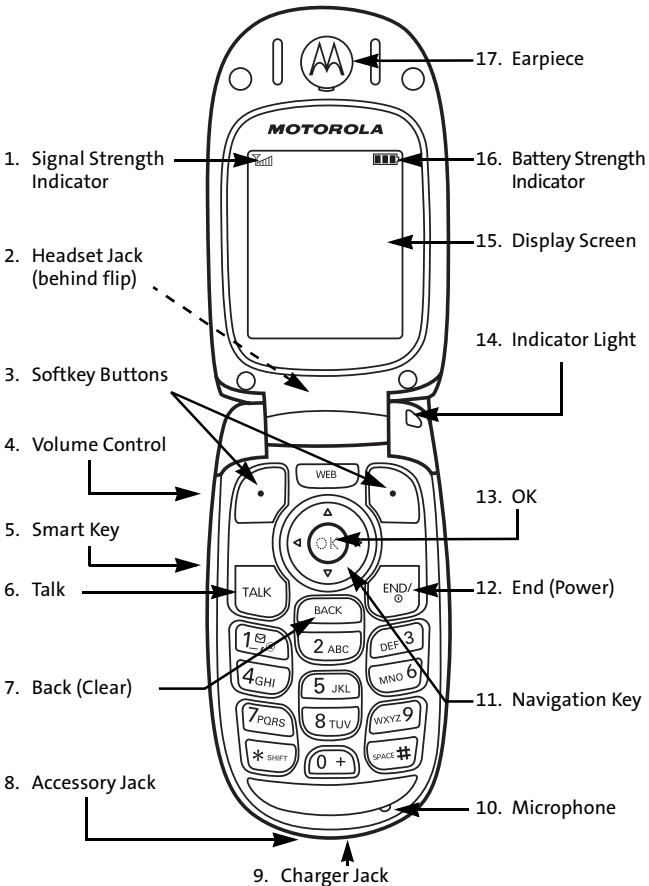
Your Phone: The Basics

In This Section

- ◆ Front View of Your Phone
 - ◆ Viewing the Display Screen
 - ◆ Features of Your Phone
 - ◆ Turning Your Phone On and Off
 - ◆ Using Your Phone's Battery and Charger
 - ◆ Navigating Through Phone Menus
 - ◆ Displaying Your Phone Number
 - ◆ Making and Answering Calls
 - ◆ Entering Text
-

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Front View of Your Phone





Key Functions

1. **Signal Strength Indicator** represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
2. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

Note:

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

3. **Softkey Buttons** let you select softkey actions or menu items corresponding to the bottom left and right lines on the display screen.
4. **Volume Control** allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
5. **Smart Key** usually does the same thing as pressing . During a call, you can turn your speakerphone on or off by holding this key until you see **Speakerphone** in the display.
6. **Talk** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
7. **Back (Clear)** deletes characters from the display in text entry mode. When in a menu, press the Back key to return to the previous menu. This key also allows you to














- return to the previous screen in a Sprint PCS Vision session.
- 8. Accessory Jack** allows you to connect optional accessories, such as a USB cable. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.
 - 9. Charger Jack** connects the phone to the battery charger.
 - 10. Microphone** allows the other caller to hear you clearly when you are speaking to them.
 - 11. Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode.
 - Press **Up** to access Alarm Clock.
 - Press **Down** to access My Content.
 - Press **Right** to view your Voice Records.
 - Press **Left** to view your Calendar.
 - 12. End (Power)** ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.
 - 13. OK** selects the highlighted choice when navigating through a menu. In standby mode, press  to display the main menu.
 - 14. Indicator Light** illuminates for the following:
 - It flashes **green** when the battery is charging.
 - It flashes **red** when the battery is low.
 - It flashes **red and green** for an incoming call.
 - It flashes **orange and green** for an incoming message or other alert.
 - 15. Display Screen** displays all the information needed to operate your phone, such as the call status, the

contacts, the date and time, the signal and battery strength, etc.

16. **Battery Strength Indicator** represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is completely discharged or empty.
17. **Earpiece** lets you hear the caller and automated prompts.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

-  shows your current signal strength. (The more lines you have, the stronger your signal.)
- R** indicates you are “roaming” off the enhanced Nationwide Sprint PCS Network.
-  tells you a call is in progress.
-  indicates your phone is using SSL (Secure Sockets Layer) protocol for client/server communication.
-  means you missed a call.
-  indicates your Sprint PCS Vision connection is active (ready to transfer data). When data is being transferred, the icon blinks.
-  indicates you have voicemail messages. (Press and hold  to call your voicemail box.) A purple envelope means you also have a text message.
-  indicates you have new text messages. The icon flashes for urgent messages.
-  indicates your phone's location feature is on.
-  indicates your phone's location feature is off.
-  indicates Silence All mode is set.
-  indicates ringer volume is set to vibrate.
-  indicates a standard ring mode is set.



indicates your phone is operating in a TTY mode.



indicates battery charge level (icon shown is full).

Note:

Display indicators help you manage your roaming charges by letting you know when you're off the Nationwide Sprint PCS Network. (For more information, see Section 2D: Controlling Your Roaming Experience on page 59.)

Features of Your Phone

Congratulations on the purchase of your phone. The C290 by Motorola® is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:


- Dual band/tri-mode capability allows you to make and receive calls while on the Nationwide Sprint PCS Network and to roam on other analog and 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers (page 59).
- Sprint PCS Vision® provides access to the wireless Internet in digital mode (page 105).
- Sprint PCS® Voice Command lets you dial phone numbers by speaking someone's name or the digits of their phone number (page 128).
- Games, ringers, screen savers, and other applications can be downloaded to make your phone as unique as you are (page 117). Additional charges may apply.
- SMS Text Messaging (page 99) provides quick and convenient messaging capabilities.
- The Contacts list allows you to store up to 100 entries, with up to five phone numbers per entry (page 70).
- The built-in Calendar offers several personal information management features to help you manage your busy lifestyle (page 79).
- Your phone is equipped with a location feature for use in connection with location-based services that may be available in the future (page 43).
- Word English Text Input lets you quickly type messages with one keypress per letter (page 33).

- Speed dial lets you dial phone numbers with one, two, or three keypresses (page 30).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

- ▶ Press and hold  for approximately two seconds.

Once your phone is on, it may display “Searching for Service,” which indicates that your phone is searching for a signal.

When your phone finds a signal, it automatically enters standby mode – the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.


In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned on).

Note:

The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

- ▶ Press and hold  for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

WARNING Use only Sprint-approved or manufacturer-approved batteries and chargers with your phone. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint- or manufacturer-approved batteries and accessories can be found at Sprint Stores or through your phone's manufacturer, or call 1-866-343-1114 to order. They're also available at www.sprint.com – click the **Wireless** link under **Personal**, and then click **Accessories** under **Shop the Sprint PCS Store Online**.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 190 minutes of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

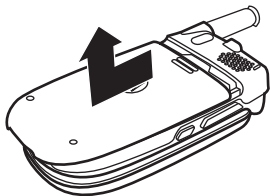
Note: Long backlight settings, searching for service, vibrate mode, and browser use affect the battery's talk and standby times.

Tip: Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

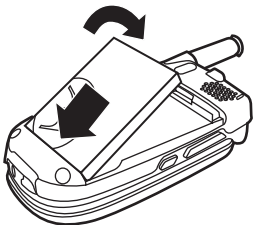
Installing the Battery

To install the Li-Ion battery:

1. Remove the phone's back cover.




2. Insert the battery into the opening on the back of the phone and gently press down until it is in place.



Charging the Battery

Your phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. A **flashing red indicator light means that the battery is low** (for indicator light location, see page 11). For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon () blinks and the phone sounds a warning tone.

Always use a Sprint- or manufacturer-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Using the Charger

To use the travel charger provided with your phone:

- ▶ Plug the round end of the AC adapter into the phone's charger jack and the other end into an electrical outlet. **A flashing green indicator light means the battery is charging.**

It takes approximately 2.5 hours to fully recharge a completely rundown battery. With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.


Navigating Through Phone Menus

The navigation key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.








To navigate through a menu, simply press the navigation key up or down.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.


Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select an item by highlighting it and pressing .



For example, if you want to see your volume settings:

1. Press  to access the main menu.
2. Select **Settings** by pressing  or by highlighting it and pressing .
3. Select **Sounds** by pressing  or by highlighting it and pressing .
4. Select **Volume** by pressing  or by highlighting it and pressing .

Note:

For the purposes of this guide, the above steps condense into "Press  > **Settings** > **Sounds** > **Volume**."

Backing Up Within a Menu

- ▶ To go to the **previous menu**, press .
- ▶ To return to **standby mode**, press .

Displaying Your Phone Number

Just in case you forget your phone number, your phone can remind you.

To display your phone number:


- ▶ Press **OK** > **Settings** > **Phone Info** > **My Phone#** . (Your phone number and other information about your phone and account will be displayed.)

Note:






To select menu options (such as **Settings**, above), highlight the option and press **OK**. (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

Making and Answering Calls

Making Calls

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number and press , and you're on your way to clear calls.

To make a call using your keypad:


1. Make sure your phone is on.
2. Enter a phone number from standby mode. (If you make a mistake while dialing, press  to erase one digit at a time. Press and hold  to erase the entire number.)
3. Press . (To make a call when you are roaming and Call Guard is enabled, highlight **Roam Call** and press . See “Using Call Guard” on page 64.)
4. Press  or close the phone when you are finished.

Tip: To redial your last outgoing call, press **TALK** twice.

You can also place calls from your phone by using Sprint PCS Voice Command (page 128), speed dialing numbers from your Contacts (page 30) or using your Call History listings (page 67).

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press  to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number

key. See “Call Answer Mode” on page 49 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes green and red.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry’s name is displayed. The caller’s phone number may also be displayed, if available.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint PCS Network. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:


- ▶ Select **Answer** to answer the call. (See “Using Call Guard” on page 64 for additional information.)

Note:

When your phone is off, incoming calls go directly to voicemail.

Ending a Call

To disconnect a call when you are finished:

- ▶ Close the phone or press .

Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display a Missed Call entry from standby mode:

- ▶ Press  > **Call History** > **Missed calls**.


Calling Emergency Numbers

You can place calls to 911 (dial    and press ) , even if your phone is locked or your account is restricted.

Note:

When you place an emergency call, your phone automatically enters Emergency mode. Your phone exits Emergency mode five minutes after you end the emergency call.

In-Call Options

Pressing **Options** (right softkey) during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press . The following options are available through the Options menu:

- **Speaker On** or **Speaker Off** routes the phone's audio through the speaker or through the earpiece. You can also turn the speakerphone on or off by holding the **Smart Key** (see page 11).
 - ▶ Select **Speaker On** to route the phone's audio through the speaker. You can adjust the speaker volume using the volume keys on the side of the phone.
 - ▶ Select **Speaker Off** to use the phone's earpiece.

WARNING

Due to higher volume levels, do not place the phone near your ear during monitor or speakerphone use.

- **Contacts** opens your phone's contacts list.
- **3-Way Call** to initiate a 3-way call (see page page 103).
- **Record Recipient** creates a Voice Record of the call.
- **Phone Info.** opens your Phone Info menu.
- **Messaging** opens your Messaging menu.
- **Call History** opens your Call History lists.
- **Calendar** opens your Calendar.
- **Tools** opens your Tools menu.

During a call, the left softkey button functions as the **Mute** button. Press it to mute the phone's microphone for privacy. Press it again to **Unmute** the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The left softkey displays the **Save** option. Select this option if you wish to add the new number to your Contacts. (See "Saving a Phone Number" below.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the entry name and phone number and the duration of the call are displayed. The right softkey displays the option **Options**. Press this key if you wish to view the Contacts listing for the number.

Note:






The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

Your phone can store up to five phone numbers in each of 100 Contacts entries. Each entry's name can contain 24 characters. Your phone automatically sorts the Contacts

entries alphabetically. (For more information, see Section 2F: Using Contacts on page 70.)

To save a number from standby mode:

1. Enter a phone number.
2. Press **Option** (right softkey).
3. Select **Save** and press .
4. Select **New Entry** or **Existing Entry** and press .
5. Select **New Entry** and press . Scroll to **Name** and use the numeric keypad to enter the new contact name, then press **Save** (left softkey).
– or –
Select **Existing Entry** and press . Scroll to the existing entry where you want to save the number and press , then press **Save** (left softkey).

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.


There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press the left softkey button.
- **2Sec Pause** automatically sends the next set of numbers after two seconds.

Note:

You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Press **Options** (right softkey) and select either **Hard Pause** or **2Sec Pause**.
3. Enter additional numbers.
4. Press  to dial the call.
– or –
Press **Options** (right softkey) and select **Save** to save the number in your Contacts.



Note

When dialing a number with a hard pause, press **OK** (left softkey) to send the next set of numbers.

Plus (+) Code Dialing



When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).



To make a call using Plus Code Dialing:

1. Press and hold  until a “+” appears on your phone display.
2. Dial the country code and phone number you’re calling and press . (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Dialing From the Contacts List

To dial directly from a Contacts entry:

1. Press  > **Contacts** > **Find Name**.
2. Highlight the entry you want to call and press .
– or –

To dial another number from the entry, highlight the name and press , then highlight the number you wish to call and press .

Using Speed Dialing

You can store up to 500 numbers in your phone's speed dial memory to make contacting friends and family easier. With this feature, you can dial speed dial entries using one keypress for locations 1-9, two keypresses for locations 10-99, and three keypresses for locations 100-500.

Note:

Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint PCS Network, you must always dial using 11 digits (1 + area code + number).

For Speed Dial locations 1-9 (One-Touch Dialing):

- ▶ Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows “Calling...”.

For Speed Dial locations 10-99 (Two-Touch Dialing):

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows “Calling...”.

For Speed Dial locations 100-500 (Three-Touch Dialing):

1. Press the first two digits.
2. Press and hold the third digit for approximately two seconds. The display confirms that the number has been dialed when it shows “Calling...”.

Entering Text


Selecting a Character Input Mode

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Sprint PCS Mail and SMS Text Messaging).

To change the character input mode:

1. When you display a screen where you can enter text, press the right softkey to change the character input mode.
2. Select one of the following options:
 - **Word English** to enter text using a predictive text entering system that lets you enter a word with fewer keypresses (see page 33).
 - **Multi-Tap** to cycle through the alpha characters associated with the letters on the keypad (see page 35).
 - **Numbers** to enter numbers by pressing the numbers on the keypad (see page 36).
 - **Symbols** to enter symbols (see page 36).
 - **Word Spanish** to enter Spanish text using predictive text like Word English (see page 33).
 - **Insert Preset Msg** to enter preprogrammed messages (see page 36).

Tip:







When entering text, press the  (Shift) key to change letter capitalization (**Abc** > **ABC** > **abc**).

Entering Characters Using Word English Text Input

Word English Text Input lets you enter text into your phone by pressing keys just once per letter. (To select the **Word English** mode when entering text, see “Selecting a Character Input Mode” on page 32.)


Word English Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)


To enter a word using **Word English Text Input**:

1. Select the **Word English** character input mode. (See “Selecting a Character Input Mode” on page 32.)
2. Press the corresponding keys once per letter to enter a word (for example, to enter the word “Bill,” press    ). (If you make a mistake, press  to erase a single character. Press and hold  to delete an entire entry.)

If the word you want is not displayed after you have entered all the letters, press the navigation key **down** to scroll through other word options. A pop-up list appears with the word options.

Tip:

To keep this pop-up list from appearing, press  > **Settings** > **Others** > **Text Input** > **Word Pop-up List** > **Manual** (rather than **Automatic**).

3. To accept a word and insert a space, press .
— or —

To accept a word completion (such as “Billion” when you entered “Bill”), press the navigation key **right**.

Tip:

To turn word completion on or off, press  > **Settings** > **Others** > **Text Input** > **Word Completion** > **On** or **Off**.


Adding a Word to the Word English Database

If a word you want to enter is not displayed as an option when you are using Word English Text Input, you can add it to the database.

To add a word to the Word English Text Input database:

1. Select the **Multi-Tap** character input mode. (See “Selecting a Character Input Mode” on page 32.)
2. Enter the word using multi-tap text entry. (See “Entering Characters by Tapping the Keypad” on page 35.) The word will appear as an option the next time you scroll through options during Word English Text Input.

Tip:

To turn the dictionary on or off, press  > **Settings** > **Others** > **Text Input** > **Personal Dictionary** > **On** or **Off**.

Entering Characters by Tapping the Keypad




To enter characters by tapping the keypad:

1. Select the **Multi-Tap** mode. (See “Selecting a Character Input Mode” on page 32.)
2. Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word “Bill,” press **2_{ABC}** twice, **4_{GHI}** three times, **5_{JKL}** three times, and **5_{JKL}** three times again. If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to erase an entire word.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

1₀	. ? ! , @ ' - _ : ; () & " 1 0 ^ ` % \$ + * / \ ~ [] = > < #
2_{ABC}	A B C 2
DEF 3	D E F 3
4_{GHI}	G H I 4
5_{JKL}	J K L 5
MNO 6	M N O 6
7_{PQRS}	P Q R S 7
8_{TUV}	T U V 8
WXYZ 9	W X Y Z 9

	(no characters)
	Space
	Shift

Entering Numbers, Symbols, and Preset Messages


To enter numbers:

- ▶ Select the **123** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 32.)

To enter symbols:

- ▶ Select the **Symbols** mode. (See “Selecting a Character Input Mode” on page 32.) To enter a symbol, press the appropriate key indicated on the display.

To enter preset messages:

1. Select the **Insert Preset Msg.**
2. Scroll to the desired preprogrammed message and press .

Note:

Preset messages make composing text messages even easier by allowing you to enter preset messages, such as “Meet me at,” “Lets get lunch,” or a customized preset message of your own. (For more information on preset messages, see “Managing Preset Messages” on page 45.)

Controlling Your Phone's Settings

In This Section

- ◆ Sound Settings
 - ◆ Display Settings
 - ◆ Location Settings
 - ◆ Messaging Settings
 - ◆ Airplane Mode
 - ◆ TTY Use With Sprint PCS Service
 - ◆ Phone Setup Options
-

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

- **Preprogrammed Ringers** include a variety of standard ringer types and familiar music.
- **Vibrating Ringer** alerts you to calls or messages without disturbing others.
- **Downloaded Ringers** can be downloaded right to your phone. (See “Downloading Premium Services Content” on page 117.)

Selecting Ringer Types for Voice Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

1. Press **Ⓞ** > **Settings** > **Sounds** > **Ringer Type**.
2. Select **Call with ID** or **Call without ID** and press **Ⓞ**. The list of preprogrammed ringers is displayed.
3. Use your navigation key to scroll through the available ringers. To hear a ringer, press **Listen** (right softkey).
4. Press **Assign** (left softkey).

Tip:

If you want to hear a unique ringer whenever you are roaming, you can press **Ⓞ** > **Settings** > **Sounds** > **Ringer Type** > **Roam Ringer** and choose **Distinct**. For information about roaming, see page 59.

Selecting Ringer Types for Messages

To select a ringer type for messages:

1. Press **OK** > **Settings** > **Sounds** > **Ringer Type**.
2. Select **Text Message** or **Voicemail** and press **OK**. The list of preprogrammed ringers is displayed.
3. Use your navigation key to scroll through the available ringers. To hear a ringer, press **Listen** (right softkey).
4. Press **Assign** (left softkey).

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Press **OK** > **Settings** > **Sounds** > **Volume**.
2. Select **Ringer**, **Messaging**, **Calendar**, **Alarm**, **Applications**, **Power On**, **Key Beep**, **Voice Call**, or **Speaker Phone** and press **OK**.
3. Using the navigation key, choose a volume level and press **Done** (left softkey).




Tip:

You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

Alert Notification

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.


To enable or disable alert sounds:

1. Press  > **Settings** > **Sounds** > **Alerts**.
2. Select **Service (Service Change)**, **Minute Beep**, **Call Lost**, or **Connect (Call Connect)** and press .
3. Select **On** or **Off** and press .

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- ▶ With the phone open, press and hold the volume key down in standby mode. (The screen will briefly display "Silence All," and  will be displayed at the top of the screen.)

To deactivate Silence All:

- ▶ Press the volume key up repeatedly to select a desired volume level.

Display Settings

Changing the Text Greeting

The text greeting can be up to 12 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Sprint"), or you may enter your own custom greeting.

To display or change your greeting:

1. Press **Ⓞ** > **Settings** > **Display** > **Greeting Banner**.
2. To change the greeting text, scroll to the greeting and enter text using your keypad. See "Entering Text" on page 32. To erase the existing greeting one character at a time, press **Ⓞ**. To erase the entire greeting, press and hold **Ⓞ**.
– or –
To turn off the banner, scroll to **Greeting Banner** and press **Ⓞ** to uncheck it.
3. Press **Done** (left softkey).

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any keypress is made.

To change the backlight setting:

1. Press **Ⓞ** > **Settings** > **Display** > **Backlight Control**.
2. Select a time setting and press **Ⓞ**.

Note:

Long backlight settings affect the battery's talk and standby times.

Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Press **OK** > **Settings** > **Display** > **Menu Style**.
2. Select **Grid Menu**, **List Menu**, or **Tab Menu** and press **OK**.
 - **Grid Menu** shows the main menu as icons only.
 - **List Menu** shows the main menu as a list of icons and names.
 - **Tab Menu** shows the main menu as icons with names that appear when you highlight an icon.

Changing the Clock Display

Choose whether you want your phone's clock to be displayed in analog mode or digital mode.

To change the clock's appearance on the standby screen:

1. Press **OK** > **Settings** > **Display** > **Standby Display** > **Clock Type**.
2. Select **Analog** or **Digital**, then press **OK**.




Location Settings



Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note:	Turning Location on will allow the network to detect your position using GPS technology, making some Sprint PCS applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.
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To enable your phone's Location feature:

1. Press  > **Settings** > **Location**. (The Location disclaimer is displayed.)
2. Read the disclaimer and press .
3. Select **On** or **Off** press .

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, the  icon will be displayed.

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call. (For more information, See "Using SMS Text Messaging" on page 99.)

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own canned messages, to name just a few.

Displaying Pop-up Messages

When you receive a text message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen.

To display pop-up messages:

1. Press **⌘** > **Messaging** > **Settings** > **Notification**.
2. Select **Msg and Icon** and press **⌘**. (The change confirmation is displayed.)

Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

To hear an alert when you receive a new message:

1. Press **⌘** > **Settings** > **Sounds** > **Ringer Type**.
2. Select a message type and press **⌘**.
3. Use your navigation key to scroll through the available ringers. To hear a ringer, press **Listen** (right softkey).

4. Press **Assign** (left softkey).

Managing Preset Messages

Your phone is programmed with 15 preset messages to help make sending text messages faster and easier. These messages, such as “Let’s get lunch” and “Meet me at,” can be customized or deleted to suit your needs. You can even add your own preset messages to the list.

To edit or delete a preset message:

1. Press **OK** > **Messaging** > **Text Messaging** > **Preset Messages**. (The list of preset messages is displayed.)
2. To edit or delete a preset message, highlight it and press **Options** (right softkey).
3. Select **Edit**, use your keypad to edit the selected message (see “Entering Text” on page 32), and press **OK**.
– or –
Select **Delete** to delete the selected message.

To add a new preset message:

1. Press **OK** > **Messaging** > **Text Messaging** > **Preset Messages**.
2. Select **New Preset Msg** and press **OK**.
3. Use your keypad to enter your message (see “Entering Text” on page 32), and press **OK**. (Your new message will be added to the beginning of the list.)

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

1. Press  > **Settings** > **Others** > **Airplane Mode**.
2. Select **On**, **Off**, or **On at Power Up** and press .




While in Airplane Mode, your phone's standby screen will display "PHONE OFF" and "No Service."











TTY Use With Sprint PCS Service

A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing    . Then provide the state TRS with this number: **866-727-4889**.

To turn TTY Mode on or off:

1. Press       from standby mode. (An informational message is displayed.)
2. Press .
3. Select one of the following options and press :
 - **Disable** to disable TTY, VCO, and HCO modes
 - **TTY** (teletypewriter) mode, to send and receive TTY characters
 - **VCO** (Voice Carry Over mode) mode, to receive TTY characters, but transmit by speaking into the microphone
 - **HCO** (Hearing Carry Over) mode, to transmit TTY characters, but receive by listening to the earpiece

Note: In TTY Mode, your phone will display the TTY access icon.

If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

WARNING

911 Emergency Calling




Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Phone Setup Options


Shortcuts

Your phone offers you the option of assigning shortcuts to your favorite or often-used functions. Pressing the navigation key up, down, left, or right in standby mode will launch your personally designated shortcuts. (See the Navigation Key description on page 13.)




To assign your shortcuts:

1. Press  > **Settings** > **Display** > **Assign Keys**.
2. Select the navigation key direction and press .
3. Select the desired shortcut and press .

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether by pressing , by pressing any number key, or simply by opening the phone.

To set call answer mode:

1. Press  > **Settings** > **Others** > **Answer Options**.
2. To select an option, highlight it and press 
 - **Any Key** to allow an incoming call to be answered by pressing any key.
 - **Auto** to automatically pick up incoming calls when connected to an optional hands-free car kit. Remember, your phone will answer calls in Auto-Answer mode even if you are not present.
 - **Open** to allow an incoming call to be answered by opening the phone.
 - **[Talk] Key** to allow an incoming call to be answered only by pressing .

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

1. Press  > **Settings** > **Others** > **Language**.
2. Select **English** or **Español** and press .

Setting Your Phone's Security

In This Section


- ◆ Accessing the Security Menu
 - ◆ Using Your Phone's Lock Feature
 - ◆ Limiting Use of Your Phone
 - ◆ Using Special Numbers
 - ◆ Erasing Contacts
 - ◆ Erasing My Content
 - ◆ Resetting Your Phone
 - ◆ Security Features for Sprint PCS Vision®
-

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Press  > **Settings** > **Security**.
2. Enter your four-digit Security Code.

Tip:




If you can't recall your lock code, try using the last four digits of either your Social Security number or your wireless phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Using Your Phone's Lock Feature

Locking Your Phone


When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Using Special Numbers" on page 56.)

To lock your phone:

1. Press  > **Settings** > **Security** > **Lock Phone**.
2. Highlight **Lock Now** and press . (To set your phone to lock the next time it is turned on, select **Lock on Power Up** and press .)


Unlocking Your Phone

To unlock your phone:

1. From standby mode, press .
2. Enter your lock code.

Changing the Lock Code


To change your lock code:

1. Press  > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Change Lock Code**.
4. Enter your new lock code.
5. Re-enter your new lock code.

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see “Using Special Numbers” on page 56.)

To place an outgoing call in lock mode:

- ▶ To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press .

Limiting Use of Your Phone

You can limit access to your phone's Contacts and Sprint PCS Vision Web services. You can also limit the incoming and outgoing calls. For example, you can set limitations before you lend your phone to someone, and then turn the limitations off when you get your phone back.

Limiting Access to Contacts


1. Press **OK** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Limit Use** > **Lock Contacts**.
4. Choose one of the following options and press **OK**:
 - **Unlock** clears all limitations.
 - **Lock** asks users to enter your lock code whenever they select **Contacts**.
 - **View Only** lets users view your **Contacts**, but asks them to enter your lock code before they edit them.

Limiting Sprint PCS Vision® Access



1. Press **OK** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Limit Use** > **Lock Vision**.
4. Choose one of the following options and press **OK**:
 - **Unlock** clears all limitations.
 - **Lock** asks users to enter your lock code whenever they select **Web** or try to launch the browser.

Limiting Incoming Calls

1. Press **OK** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)

3. Select **Limit Use** > **Restrict Incoming Calls**.
4. Choose one of the following options and press :
 - **All** stops all **Incoming** calls.
 - **None** allows all calls.
 - **Except Contacts** allows **Incoming** calls only from people in the Contacts list.

Limiting Outgoing Calls

1. Press  > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Limit Use** > **Restrict Outgoing Calls**.
4. Choose one of the following options and press :
 - **All** stops all **Outgoing** calls.
 - **None** allows all calls.
 - **Except Contacts** allows **Outgoing** calls only to people in the Contacts list.

Using Special Numbers

Special numbers are important numbers that you have designated as being “always available.” You can call and receive calls from special numbers even if your phone is locked.

You can save three special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. Press **Ⓞ** > **Settings** > **Security** > **Special Numbers**.
2. Select a location for your entry.
3. Enter the number and press **Done** (left softkey).

Note:

There are no speed dial options associated with special numbers.

Erasing Contacts

You can quickly and easily erase all of the contents of your Contacts list.

To erase all the names and numbers in your Contacts:

1. Press **Ⓞ** > **Settings** > **Security** > **Erase Contacts**.
2. If you are sure you wish to erase all your contacts, press **Yes** (left softkey).

Erasing My Content

You can use your phone's security menu to erase all items you have downloaded to your phone.

To erase all downloads:

1. Press **Ⓞ** > **Settings** > **Security** > **Erase Downloads**.
2. If you are sure you wish to erase all your downloads, press **Yes** (left softkey).

Resetting Your Phone

Resetting the phone restores the original default settings. User data, such as **Contacts** and **Calendar** entries, is not erased.

To reset your phone:

1. Press **Ⓞ** > **Settings** > **Security** > **Reset Phone**.
2. If you are sure you wish to reset your phone to its original settings, press **Yes** (left softkey).

Security Features for Sprint PCS Vision®

Net Guard

The Net Guard option allows you to be prompted each time you connect to PCS Vision services. When you access Sprint PCS Vision, a screen is displayed with the following two choices:

- **Connect** to Sprint PCS Vision services once. (You will be prompted again the next time you sign in.)
- **Always Auto-Connect** to Sprint PCS Vision services from now on without being prompted.

You can change your Net Guard settings at any time. To change your Net Guard settings:

- ▶ Press **Ⓞ** > **Settings** > **PCS Vision** > **Net Guard** > **On** or **Off**.

Update Data Profile

The data profile keeps all your user name and login information which allows you to connect to Sprint PCS Vision services. It may become necessary to update the profile to maintain peak efficiency.

To update your profile:

- ▶ Press **Ⓞ** > **Settings** > **PCS Vision** > **Update Vision Profile**.

Your phone will connect to the browser and update your Vision profile. When the update is finished, the idle screen is displayed.

Controlling Your Roaming Experience

In This Section

- ◆ Understanding Roaming
 - ◆ Setting Your Phone's Roam Mode
 - ◆ Using Call Guard
-

Roaming is the ability to make or receive calls when you're off the Nationwide Sprint PCS Network. Your new C290 by Motorola® works anywhere on the Nationwide Sprint PCS Network and allows you to roam on other analog and 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Nationwide Sprint PCS Network. Any time you are roaming, the phone displays the roaming icon (R). If you are roaming on a digital system, the roaming icon will display along with the text – **Digital Roam** –. If you are roaming on an analog system, the roaming icon will display along with the text – **Analog Roam** –.

Tip:	Remember, when you are using your phone off the Nationwide Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).
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Note:	Unless your Sprint PCS service plan includes roaming, you will pay a higher per-minute rate for roaming calls.
--------------	--

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint PCS Network. However, you may not be able to access certain features, such as Sprint PCS Vision.

Note:	If you're on a call when you leave the Nationwide Sprint PCS Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Nationwide Sprint PCS Network.
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Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some features, such as Sprint PCS Vision and Sprint PCS Voice Command, will be unavailable, you can still make and receive calls and access voicemail. If you are accustomed to Sprint PCS Service, you may notice some of the following differences when using analog service:

- You are more likely to experience static, cross-talk, fade-out, and dropped calls.
- Some features that are standard on the enhanced Nationwide Sprint PCS Network, such as call waiting, Sprint PCS Vision, and direct international dialing, are unavailable.
- Though callers can leave voicemail messages while you are roaming, you will not receive notification until you return to the Nationwide Sprint PCS Network. (See “Checking for Voicemail Messages While Roaming” on page 62)
- There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.
- Your battery’s charge will deplete more quickly and you will need to recharge it more often when you use your phone for analog roaming.


Note:

When using your phone in an analog mode, the phone may feel warm. This is normal for analog operation.

Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint PCS Network, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

1. Dial 1 + area code + your phone number.
2. When you hear your voicemail greeting, press .
3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint PCS Network, voicemail notification will resume as normal.

Setting Your Phone's Roam Mode

Your phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings to control your roaming experience.



To set your phone's roam mode:

1. Press **Ⓞ** > **Settings** > **Roaming** > **Set Mode**.
2. To select an option, highlight it and press **Ⓞ**.
 - **Sprint Only** allows you to access the Nationwide Sprint PCS Network only and prevents roaming on other networks.
 - **Automatic** seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternate system.
 - **Roaming Only** forces the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.

Using Call Guard



Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint PCS Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint PCS Network.)

To turn Call Guard on or off:



1. Press  > **Settings** > **Roaming** > **Call Guard**.
2. Highlight **On** or **Off** and press .

Note:	Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.
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To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press .
2. Select **Roam Call** ().

To answer incoming roaming calls with Call Guard on:

1. Press . (A message will be displayed, notifying you that roaming charges will apply.)
2. Select **Answer** (.

Note:	If the Call Guard feature is set to On , you need to take extra steps to make and receive roaming calls.
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Managing Call History

In This Section

- ◆ Viewing History
 - ◆ Call History Options
 - ◆ Making a Call From Call History
 - ◆ Saving a Phone Number From Call History
 - ◆ Prepending a Phone Number From Call History
 - ◆ Erasing Call History
-


The Call History keeps track of incoming calls, calls made from your phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Viewing History

You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) or Contacts entry name (if the phone number is in your Contacts). Duplicate calls may only appear once on the Outgoing or Incoming calls list.

To view a Call History entry:

1. Press  > **Call History**.
2. Scroll left or right to select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, **Recent Calls** (Outgoing, Incoming, or Missed Calls), or **Erase History**.

Note:

Call History only records calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not appear in the phone's Incoming Calls or Missed Calls logs.

If you return a call from the voicemail menu, it will not appear in your phone's Outgoing Calls log.



Call History Options

This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By highlighting a **Call History** entry and pressing **Options** (right softkey), you can select from the following options:

- **Send Message** to send a text message to the number.
- **Save** to save the number if it is not already in your Contacts. (See “Saving a Phone Number From Call History” on page 68.)
- **Delete** to delete the entry.
- **Select Multiple** to select multiple entries.
- **Hide My Number** to hide your Caller ID number for the next call.
- **Prepend** to add numbers to the beginning of the selected number.

Making a Call From Call History

To place a call from Call History:

1. Press  > **Call History**.
2. Select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, or **Recent Calls**.
3. Use your navigation key to select a Call History entry and press .

Note:

You cannot make calls from Call History to entries identified as **No ID** or **Restricted**.

Saving a Phone Number From Call History

Your phone can store up to 100 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 24 characters. (For more information, see Section 2F: Using Contacts on page 70.)

To save a phone number from Call History:

1. Use your navigation key to select a Call History entry and press **Options** (right softkey).
2. Select **Save** and press **OK**.
3. Select **New Entry** to create a new Contacts entry for the number or **Existing Entry** to save the number to an existing entry.
4. Use the keypad to type in the new entry name and press **OK**.
– or –
Use your navigation key to scroll through your existing Contacts entries, highlight a name, and press **OK**.

After you have saved the number, the new Contacts entry is displayed.


Note:

You cannot save phone numbers already in your Contacts or from calls identified as **No ID** or **Restricted**.

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.



To prepend a phone number from Call History:

1. Select a Call History entry and press **Options** (right softkey).
2. Select **Prepend**.
3. Enter the prefix and press .
– or –
Press **Save** (left softkey) to save the amended number in your Contacts.

Erasing Call History

To erase individual Call History entries, see “Call History Options” on page 67.

To erase Call History:

1. Press  > **Call History**.
2. Scroll right to select **Erase History**.
3. Select **Erase Outgoing**, **Erase Incoming**, **Erase Missed**, or **Erase All** and press .
4. If you are certain you want to erase the calls, press **Yes** (left softkey).
– or –
Press **No** (right softkey) to return to the previous menu.

Using Contacts

In This Section

- ◆ Adding a New Contacts Entry
 - ◆ Finding Contacts Entries
 - ◆ Adding a Phone Number to a Contacts Entry
 - ◆ Assigning Speed Dial Numbers
 - ◆ Editing a Contacts Entry
 - ◆ Selecting a Ringer Type or a Picture for an Entry
 - ◆ Dialing Sprint PCS Services
-

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your time when you are trying to connect with the important people in your life.

Adding a New Contacts Entry

Your phone can store up to 100 Contacts entries with five phone numbers per entry. That way, you can use one entry to contain someone's mobile, home, and work phone numbers.

Note: Your phone can store 100 Contacts entries if each entry has **five** phone numbers. However, you can store 500 Contacts entries if each entry has only **one** phone number.

Shortcut: Enter the phone number in standby mode and press **Options** (right softkey) and select **Save**. Proceed with step 2 below.

To add a new entry:

1. Press **OK** > **Contacts** > **Add New Entry**.
2. Enter a name for the new entry and press **OK**. (See "Entering Text" on page 32.) Each entry's name can contain 24 characters.
3. Enter the number for the entry and press **OK**.
4. Select a type for the entry (**Mobile**, **Home**, **Work**, **Pager**, or **Other**) and press **OK**.
5. To change the speed dial number, highlight this option and press **OK**. (See "Assigning Speed Dial Numbers" on page 75.)

Tip: You can scroll left or right to store and view other information for the entry. You can add a picture, choose a special ringer, store an **Email** address, assign a **Group**, and more.




After you have saved the number, the new Contacts entry is displayed.

Finding Contacts Entries

There are several ways to display your Contacts entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.




Finding Names



To find Contacts entries by name:

1. Press  > **Contacts** > **Find Name**.
2. Scroll through all the entries using your navigation key.
– or –
To search for a specific listing, press the number keys to enter the name.
3. To display an entry, highlight it and press .
4. To dial the entry's default phone number, press .
- or –
To display additional Contacts information, press the navigation key left or right.

Finding Speed Dial Numbers







To find phone numbers you have stored in speed dial locations:

1. Press  > **Contacts** > **Find Name** and scroll to an entry.
2. Press **Options** (right softkey), select **Filter by**, and press .
3. Select **Speed Dial #s** and press .
4. Scroll to an entry using your navigation key. Speed dial numbers are displayed in numeric order.
– or –
Enter the number of a speed dial location using your keypad.

- To dial the entry's default phone number, press .
– or –
To edit the entry details, press **Options** (right softkey), select **Edit**, and press .




Finding Email Addresses




To find phone numbers you have stored with email addresses:

- Press  > **Contacts** > **Find Name** and scroll to an entry.
- Press **Options** (right softkey), select **Filter by**, and press .
- Select **Email** and press .
- Scroll to an entry using your navigation key.
- To display the entry details, press . To display additional Contacts information, press the navigation key left or right.
– or –
To dial the entry's default phone number, press .
– or –
To send a message to the entry, press **Options** (right softkey), select **Send Message**, and press .

Filtering Entries

To view the entries in only one group:

- Press  > **Contacts** > **Find Name** and scroll to a contact.
- Press **Options** (right softkey), select **Filter by**, and press .
- Scroll to the group name and press .
- Scroll to an entry using your navigation key.

5. To display the entry details, press . To display additional Contacts information, press the navigation key left or right.
 - or –
 - To dial the entry's default phone number, press .
 - or –
 - To send a message to the entry, press **Options** (right softkey), select **Send Message**, and press .

Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 72.)
2. Press **Options** (right softkey).
3. Highlight **Edit** and press **OK**. (The contact details are displayed.)
4. Scroll to an empty **Number** using your navigation key. Speed dial numbers are displayed in numeric order.
5. Enter the new phone number and press **Save** (left softkey).
6. Select a label for the number and press **OK**.

Assigning Speed Dial Numbers

Your phone can store up to 500 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using Speed Dialing” on page 30.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new phone number:

1. Add a phone number to a new or to an existing Contacts entry. (See “Adding a New Contacts Entry” on page 71 or “Adding a Phone Number to a Contacts Entry” on page 75.)
2. Highlight **Speed Dial** and press **OK**.

3. Select an available speed dial location and press **Assign** (left softkey).

To assign a speed dial number to an existing phone number:

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 72.)
2. Press **Options** (right softkey).
3. Highlight **Edit** and press **OK**. (The contact details are displayed.)
4. Highlight **Speed Dial** below the phone number for which you wish to assign a speed dial number, and press **OK**.
5. Select an available speed dial location and press **Assign** (left softkey).

Note:

If you try to assign a speed dial location that is already assigned to another phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select **Yes** to assign the location to the new phone number and move the old number to another speed dial location.

Editing a Contacts Entry

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 72.)
2. Press **Options** (right softkey).
3. Highlight **Edit** and press **OK**. (The contact details are displayed.)
4. Highlight the part of the entry you wish to edit (press the navigation key left or right to change tabs, and up or down to select details on each tab) and press **OK**.
5. Add and/or edit the desired information and press **OK**.

Selecting a Ringer Type or a Picture for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 38.) You can also specify a picture that will appear when you receive calls from a Contacts entry.


To select a ringer type for an entry:

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 72.)
2. Press **Options** (right softkey).
3. Highlight **Edit** and press **OK**. (The contact details are displayed.)
4. Use your navigation key to scroll right or left to the tab with the **Add Picture** and **Assign Ringer** options.
5. Scroll down to **Add Picture** or **Assign Ringer** and press **OK**.
6. Use your navigation key to scroll through available files. To hear a ringer, press **Listen** (right softkey).
7. Highlight your desired picture or ringer and press **OK**.
8. Press **Save** (left softkey) to save the entry.

Dialing Sprint PCS Services










Your Contacts list is preprogrammed with contact numbers for various Sprint PCS Services.


To dial a service from your Contacts:

1. Press  > **Contacts** > **Services**.
2. Select **Customer Solutions**, **Dir. Assistance**, **Account Info.**, or **Sprint Operator**, or **Voice Command**.

To dial a service from standby mode using your keypad:

1. Dial the appropriate service number:

- **Customer Solutions** –  
- **Sprint 411** –   
- **Account Info.** –  
- **Sprint Operator** – 
- **Voice Command** – 

2. Press  to place the call.

Using the Phone's Calendar and Tools

In This Section

- ◆ Using Your Phone's Calendar
 - ◆ Using Your Phone's Tools
-

Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Calendar

Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of important events.

To add an event:

1. Press **OK** > **Calendar**.
2. Using your navigation key, highlight the day to which you would like to add an event.


Tip:

To quickly go to a date, press **Options** (right softkey) and select **Go To Date**.

3. Press **Options** (right softkey), select **Add**, and press **OK**.
4. Enter the event title and press **OK**. (See “Entering Text” on page 32.)
5. Select a time for the event by highlighting the time field and pressing **OK**.
 - Using your keypad and/or navigation key, set the start and end time for the event and press **OK**.
6. Select a repeating status for the event by highlighting the recurrence field and pressing **OK**.
 - Highlight **Once**, **Daily**, **Mon - Fri**, **Weekly**, **Monthly**, or **Yearly** and press **OK**.
7. Select an alarm time for the event by highlighting the reminder field and pressing **OK**.
 - Highlight **On Time**, **5 Minutes Before**, **10 Minutes Before**, **15 Minutes Before**, **1 Hour Before**, **1 Day Before**, or **2 Days Before** and press **OK**.
8. Select a ringtone for the alarm by highlighting the alarm field and pressing **OK**.

- Scroll to a ringtone and press .

Tip:

To change your default event ringtone, from the standby screen press  > **Settings** > **Sounds** > **Ringer Type** > **Calendar** and select a ringer.


9. Press **Save** (left softkey) to save the event.

Event Alerts

There are several ways your phone alerts you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

Event Alert Menu



When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press .

When an alert appears, you can press:

- **Snooze** (left softkey) to silence the alarm and schedules it to replay again in 10 minutes.
- **Dismiss** (right softkey) to dismiss the event.

Viewing Events

To view your scheduled events:

1. Press  > **Calendar**.
2. Using your navigation key, highlight the day for which you would like to view events and press . (If you have events scheduled for the selected day, they will be listed in chronological order.)

3. To display the details of an event listed in the schedule, highlight it and press **OK**.

Changing to Weekly View

To go to the Weekly Calendar view:

1. Press **OK** > **Calendar**.
2. Press **Options** (right softkey).
3. Select **Weekly**.

Going to Today's Date

To go to the Calendar menu for today's date:

1. Press **OK** > **Calendar**.
2. Press **Options** (right softkey).
3. Select **Go To Today**.

Erasing an Event

To erase a day's scheduled events:

1. Press **OK** > **Calendar**.
2. Using your navigation key, highlight the day for the event and press **OK**.


Tip:

In the calendar view, days with events scheduled are purple.

3. Highlight the event, press **Options** (right softkey), and select **Erase**.
4. Select **Yes** (left softkey) or **No** (right softkey).


Erasing Old Events

To delete events scheduled before a specific time and date:

1. Press  > **Calendar** > **Options** > **Erase Old**.
2. Select the option to erase events older than **Older than 1 day**, **Older than 1 Week**, **Older than 1 Month**, or **Older than 1 Year**.

Erasing All Events

To delete all scheduled events:

- ▶ Press  > **Calendar** > **Options** > **Erase All**. (A message window will open, informing you how many events will be erased.)

Using Your Phone's Tools



In addition to helping you be more efficient and organized, your phone offers useful and entertaining tools.

Using the Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Press **OK** > **Tools** > **Alarm Clock**.
2. Select **Alarm 1**, **Alarm 2**, **Alarm 3**, **Alarm 4**, or **Alarm 5** and press **OK**.
3. Turn the alarm on or off by highlighting the On/Off field and pressing **OK**.
 - Select **On** or **Off** and press **OK**.
4. Select a time for the alarm by highlighting the time field and pressing **OK**.
 - Using your keypad and/or navigation key, set the alarm time and press **OK**.
5. Select a repeating status for the alarm by highlighting the frequency field and pressing **OK**.
 - Highlight **Once**, **Daily**, **Mon - Fri**, or **Weekends** and press **OK**.


6. Select a ringtone for the alarm by highlighting the alarm field and pressing .
 - Scroll to a ringtone and press .

Note:

An alarm alerts the user by vibrating, playing the alarm ringtone, or remains silent consistent with the ringer selected by the user. For example, if the mobile device is set to **Vibrate Only**, the alarm will cause the phone to vibrate. In addition, a message is displayed on the screen indicating that the alarm has occurred.

If the user does not acknowledge the alarm within two minutes, it will automatically be set to snooze. 9 minutes later, the alarm will occur again. This process repeats indefinitely until the user acknowledges the alarm.





Tip:

To change your default alarm ringtone from the standby screen press  > **Settings** > **Sounds** > **Ringer Type** > **Alarm** and select a ringer.

Using the Calculator


Your phone comes with a built-in calculator.

To use the calculator:

1. Press  > **Tools** > **Calculator**.
2. Enter numbers using your keypad.
 - Press the navigation key to enter operators (+ ÷ - ×) as indicated in the display.
 - Press  to enter a decimal.
 - Press  to make the number to the left of the cursor positive or negative.
 - Press **Operator** (right softkey) to enter parentheses or exponents.
3. Press  to compute.

World Clock

To view the time in over 50 different locations:

1. Press  > **Tools** > **World Clock**.
2. Press **Cities** (left softkey) to select a city.
– or –
Press the navigation key left or right to scroll through different time zones.

Using Your Phone's Voice Services

In This Section

- ◆ **Managing Voice Records**
-

Your phone's Voice Services let you record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Managing Voice Records

You can use your phone's Voice Services to record brief records to remind you of important events, phone numbers, or grocery list items.

Recording Voice Records

To create a new Voice Record:

1. Press **OK** > **Voice Records**.
2. Press **Record** (left softkey) and begin recording after the prompt.
3. To end the recording, press **OK**. (Your phone saves the voice record and asks you if you want to review it.)
4. Press **No** (right softkey) to leave the voice record display.
— or —
Press **Yes** (left softkey) to play the voice record. After you play the voice record, you can choose **Options** (right softkey) to rename the record or set it as a ringer, or you can choose **Discard** (left softkey).

To record a conversation during a phone call:

1. Make or answer the call.
2. Press **Options** (right softkey), select **Record Recipient**, and press **OK**.
 - A beep will occur every 10 seconds during the recording. The maximum recording time is 30 seconds.

Note:

Recording of phone calls is subject to varying State and Federal laws regarding privacy and recording of phone conversations. Always obey the laws and regulations on the use of this feature.

Playing or Deleting Voice Records

To play the voice memos you have recorded:

1. Press **OK** > **Voice Records**.
2. Press **Options** (right softkey), select **Voice Records List**, and press **OK**.
3. Use the navigation key to scroll to a recording.
4. Press **Listen** (left softkey) to play the Voice Record.
— or —

Press **Options** (right softkey) to choose **Rename**, **Set As** (a ring style), **Sort By** (**Name**, **Date**, **Size**, or **Type**), **Play All**, **Delete**, **Select Multiple**, or **Settings**.

Changing Voice Record Settings

To change your voice record maximum length and tone:

1. Press **OK** > **Voice Records**.
2. Press **Options** (right softkey), select **Record Settings**, and press **OK**.
3. Scroll to **Record Duration**, and press **OK**.
 - Select a maximum length of **10 Seconds**, **30 Seconds**, or **60 Seconds** and press **OK**.
4. Scroll to **10 Second Tone** and press **OK**. This tone beeps to mark every 10 seconds of your voice records.
 - Select **Enable** or **Disable** and press **OK**.

Sprint PCS Service Features

Sprint PCS Service Features: The Basics

In This Section

- ◆ Using Voicemail
 - ◆ Using SMS Text Messaging
 - ◆ Using Caller ID
 - ◆ Responding to Call Waiting
 - ◆ Making a Three-Way Call
 - ◆ Using Call Forwarding
-

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your **Sprint PCS Service**. This section outlines your basic Sprint PCS Service features.


Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail and personal greeting as soon as your phone is activated. If you need to set up your voicemail, see “Setting Up Your Voicemail” on page 4.

Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By displaying  at the top of your screen.

Note:


When you are roaming off the Nationwide Sprint PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press (*) and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the Nationwide Sprint PCS Network.

Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.



Retrieving Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone. To dial from your phone, you can either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access


- ▶ Press and hold . (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

1. Press  > **Messaging** > **Voicemail**.
2. Press  to listen to your messages.

Note: You are charged for airtime minutes when you are accessing your voicemail from your phone.













Using a Phone Other Than Your Wireless Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press .
3. Enter your passcode.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

Vicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 97.

 Date/Time	 Send Reply	 Advance
 Replay	 Rewind	 Forward
 Erase	 Call Back	 Save
 Cancel	 Help	 Skip






Vicemail Options

Your phone offers several options for organizing and accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

To turn Expert Mode on or off:

1. Press and hold  to access your voicemail. (If your voicemail box contains any new or saved messages, press  to access the main voicemail menu.)
2. Press  to change your Personal Options, following the system prompts.
3. Press  for Expert Mode.
4. Press  to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20 customers.

1. Press and hold **1** to access your voicemail. (If your voicemail box contains any new or saved messages, press ***SMTT** to access the main voicemail menu.)
2. Press **DEF 3** to change your Personal Options, following the system prompts.
3. Press **2ABC** for Administrative Options.
4. Press **5JKL** for Group Distribution Lists.
5. Follow the voice prompts to create, edit, rename, or delete group lists.

Sprint PCS Callback

Return a call after listening to a message without disconnecting from voicemail.

- ▶ Press **8TUV** after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

1. From the main voicemail menu, press **2ABC** to send a message.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record and send your voice message.

Vicemail-to-Vicemail Message Reply

Reply to a voice message received from any other Sprint PCS Vicemail user.

1. After listening to a voice message, press **2ABC**.
2. Follow the voice prompts to record and send your reply.

Vicemail-to-Vicemail Message Forwarding

Forward a voice message, except those marked “Private,” to other Sprint PCS Vicemail users.

1. After listening to a message, press **MNO6**.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record your introduction and forward the voice message.

Vicemail-to-Vicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint PCS users.

1. After you have recorded a message, press **1*9** to indicate you are satisfied with the message you recorded.
2. Press **4GHI** to mark receipt requested.
3. Press **1*9** to send your voicemail message.

Continue Recording

When leaving a voice message, you can choose to continue recording even after you’ve stopped.

- ▶ Before pressing **1*9** to indicate that you are satisfied with the message you recorded, press **4GHI** to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the Nationwide Sprint PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press **DEF 3** for Personal Options.
2. Press **DEF 3** for greetings.
3. Press **DEF 3** to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Press **OK** > **Messaging** > **Voicemail** > **Clear**.
2. Select **Clear All** or **Clear Icon** and press **OK**.

Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

- 1** Listen
- 1** Envelope Information
- 2** Reply
- DEF 3** Advance 8 Seconds
- 4** Replay
- 5** Rewind
- MNO 6** Forward Message
- 7** Erase
- 8** Callback

- WXYZ 9** Save
- 0 +** Options
- 2 ABC** Send a Message
- DEF 3** Personal Options
 - 1 [S] [P]** Notification Options
 - 1 [S] [P]** Phone Notification
 - 2 ABC** Numeric Paging to a Sprint PCS Phone
 - * SHIFT** Return to Personal Options Menu
 - 2 ABC** Administrative Options
 - 1 [S] [P]** Skip passcode
 - 2 ABC** Autoplay
 - DEF 3** Message Date & Time On/Off
 - 4 GHI** Change Passcode
 - 5 JKL** Group Distribution List
 - MNO 6** Return to Personal Options Menu
 - DEF 3** Greetings
 - 1 [S] [P]** Personal Greetings
 - 2 ABC** Name Announcement
 - DEF 3** Extended Absence Greeting
 - 4 GHI** Return to Personal Options Menu
 - 4 GHI** Expert Mode (On/Off)
- WXYZ 9** Place a Call
- * SHIFT** Disconnect

Using SMS Text Messaging

With SMS Text Messaging, you can use other people's wireless phone numbers to send instant text messages from your phone to their messaging-ready phones – and they can send messages to you. When you receive a new message, it will automatically be displayed on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as “I'm running late, I'm on my way,” that make composing messages fast and easy. You can also customize your own preset messages (up to 160 characters) from your phone or at www.sprint.com.

Composing SMS Text Messages

To compose an SMS Text message:

1. Press **OK** > **Messaging** > **Send Message**.
2. Enter the recipient's phone number and press **OK**.

Tip:

To add another recipient, press **Options** (right softkey) and select **New Recipient**. You can also press **Options** (right softkey) and select **Insert Contact** to select a recipient from your Contacts.

3. Scroll to **Message** and compose your message text and press **OK**.
 - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See “Entering Text” on page 32.)
 - To use a preset message, press **Options** (right softkey), select **Insert Preset Msg**, highlight your desired message, and press the **Send** key (left softkey).


4. Review your message and press **Send** (left softkey). (You may also scroll down to enter a message callback number and/or change the message priority to **Urgent**.)

Accessing SMS Text Messages

To read an SMS Text message:

- ▶ When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message. If the message is urgent, the message icon blinks in your display.

To reply to an SMS Text message:

1. While the message is open, select **Reply** (left softkey).
2. Compose your reply or use the preset messages.
 - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 32.)
 - To use a preset message, press **Options** (right softkey), select **Insert Preset Msg** () , highlight your desired message, and press the **Send** key (left softkey).
3. Review your reply and press **Send** (left softkey). (You may also scroll down to enter a message callback number and/or change the message priority to **Urgent**.)

Using Preset Messages

Preset messages make sending text messages to your friends, family, and coworkers easier than ever.

To add and/or edit preset messages:

1. Press **OK** > **Messaging** > **Text Messaging** > **Preset Messages**.
2. Select **New Preset Msg** and press **OK**.
– or –
Scroll to a message to edit, press **Options** (right softkey), select **Edit**, and press **OK**.
3. Enter your new message or changes and press **OK**. (See “Entering Text” on page 32.)
4. Press **Save** (left softkey) to save the preset message.





Note:

You may also add or edit preset messages in the “My Online Tools” area at www.sprint.com.

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:


1. Press   .
2. Enter the number you want to call.
3. Press .

To permanently block your number, call Sprint Customer Service.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- ▶ Press . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- ▶ Press  again.





Tip:

For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press .
2. Once you have established the connection, press **Options** (right softkey), select **3-Way Call**, and press .
3. When you hear a dial tone, enter the second number you wish to call and press .
4. When you're connected to the second party, press  again to begin your three-way call.





If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all other callers are disconnected.

Note:	Call Waiting and Three-Way Calling are not available while roaming off the Sprint Nationwide Network.
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

Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press   .
2. Enter the area code and phone number to which your future calls should be forwarded.
3. Press . (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press    .
2. Press . (You will see a message and hear a tone to confirm the deactivation.)

Note:

You are charged a higher rate for calls you have forwarded.

Sprint PCS Vision®

In This Section

- ◆ Sprint PCS Vision Applications
 - ◆ Getting Started With Sprint PCS Vision
 - ◆ Accessing Messaging
 - ◆ Downloading Premium Services Content
 - ◆ Exploring the Web
 - ◆ Sprint PCS Vision FAQs
-

Sprint PCS Vision® offers easy and amazing data services you will really use. These features – including Sprint TVSM, messaging, games, downloadable ringtones and screen savers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the Nationwide Sprint PCS Network.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of Sprint PCS Vision Services. For complete details and instructions, see the **Sprint PCS Vision User Guide** online at www.sprint.com.

Sprint PCS Vision Applications

Here is a brief list of the applications available through your phone. For more information, please see the **Sprint PCS Vision User Guide** online at www.sprint.com.



Messaging – Send and receive emails and chat on your phone.



Games – Play exciting games with full-color graphics, sound, and vibration. Choose from over 250 games to play anytime.



Ringers – Personalize your phone by downloading and assigning different ringers to numbers in your Contacts.



Screen Savers – Download unique images to use as screen savers – or make it easy to tell who's calling by assigning specific images to numbers in your Contacts.



Web – Experience full-color graphic versions of popular Web sites from your phone.

Getting Started With Sprint PCS Vision

With your phone and Sprint PCS Service, you are ready to start enjoying the advantages of Sprint PCS Vision. This section will help you learn the basics of using your Sprint PCS Vision services, including managing your user name, launching a Vision connection, and navigating the Web with your phone.

Your User Name

When you buy a phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by “@sprint.com.” (For example, the third John Smith to sign up for Sprint PCS Vision services might have jsmith003@sprint.com as his user name.)

When you use Sprint PCS Vision services, your user name is submitted to identify you to the Nationwide Sprint PCS Network. The user name is also useful as an address for Sprint PCS Mail, as a way to personalize Web services, and as an online virtual identity.

Your user name will be automatically programmed into your phone. You don't have to enter it.

Finding Your User Name

If you aren't sure what your Sprint PCS Vision user name is, you can easily find it online or on your phone.

To find your User Name:

- **At www.sprint.com.** Sign on to your account using your phone number and password. To display your user name, click the **My Personal Information** menu, then click **PCS Vision User Name**.

- **On your phone.** You can find your user name under the **Phone Info** option in your phone's **Settings** menu (OK > Settings > Phone Info > My Phone #).

Launching a Sprint PCS Vision Connection

To launch a Sprint PCS Vision connection:

- ▶ Press OK > **Web**. (Your Sprint PCS Vision connection will start and the Sprint PCS Vision home page will be displayed.)

The Sprint PCS Vision Home Page



Note:

If Net Guard is enabled and displayed (see page 109), press **OK** (right softkey) to continue and access the Web.

While connecting, the following will appear on the screen:
Preparing PCS Vision services.


If you had a previous Sprint PCS Vision connection, the last page you visited will be displayed when you start your browser. When this occurs, you may not see the “Connecting...” message when you start the session. Though

the browser is open, you are not currently in an active data session—that is, no data is being sent or received. As soon as you navigate to another page, the active session will start and you will see the “Connecting...” message.

Net Guard

When you first connect to the Web, the Net Guard will appear to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

- ▶ Press  > **Settings** > **PCS Vision** > **Net Guard**.
 - **On** to activate the Net Guard.
 - **Off** to deactivate the Net Guard.

Note:

When enabled, the Net Guard appears only once per session. The Net Guard does not appear if the phone is merely re-connecting due to a time-out.

Sprint PCS Vision Connection Status and Indicators

Your phone's display lets you know the current status of your Sprint PCS Vision connection through indicators which appear at the top of the screen. The following symbols are used:



Your Sprint PCS Vision connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the Sprint PCS Vision connection will terminate.



Your Sprint PCS Vision connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.



Your phone is not currently able to access Sprint PCS Vision service features.

If no indicator appears, your phone does not have a current Sprint PCS Vision connection. To launch a connection, see “Launching a Sprint PCS Vision Connection” on page 108.

Navigating the Web

Navigating through menus and Web sites during a Sprint PCS Vision session is easy once you've learned a few basics. Here are some tips for getting around:


Softkeys

During a Sprint PCS Vision session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen.

Tip:

Depending on which Web sites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- ▶ Press the desired softkey button. (If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad [if they're numbered] or by highlighting the option and pressing )

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

- ▶ Press the navigation key up and down.


To scroll page by page through Web sites:

- ▶ Press the volume buttons on the side of the phone.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- ▶ Use the navigation key to highlight the desired item, then press the desired softkey button (or press .


Tip:

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK."

If the items on a page are numbered, you can use your keypad (number keys) to select an item. (The tenth item in a numbered list may be selected by pressing the 0 key on your phone's keypad, even though the number 0 doesn't appear on the screen.)

Links, which appear as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- ▶ Highlight the link and press the appropriate softkey (or press .

Going Back

To go back one page:


- ▶ Press the  key on your phone.

Note:

The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the Sprint PCS Vision home page from any other Web page:

- ▶ Press and hold .
– or –
Press the right softkey and select **Home**.



Sprint PCS Messaging

Accessing Messaging

You can send and receive emails and text messages and participate in Web-based chatrooms right from your phone. Messaging allows you to stay connected to friends, family, and co-workers 24 hours a day anywhere on the Nationwide Sprint PCS Network.

Message Types

There are many types of text messaging available on your phone. These include SMS Text Messaging, Instant Messaging, Email, and Chat.

(Sprint PCS Voicemail provides voicemail-to-mailbox messaging. For information on using your phone's voicemail feature, see "Using Voicemail" on page 92.)

Accessing Sprint PCS® Mail

Sprint PCS Mail allows you to perform many of the typical email functions from your Sprint PCS Vision Phone that you can from your personal computer. You can manage your Sprint PCS Mail account from your Sprint PCS Vision Phone or from your personal computer at www.sprint.com.

To access Sprint PCS Mail from your phone:

1. Press **WEB** > **Messaging** > **E-mail** > **PCS Mail**. (If you're a first-time user, your phone may prompt you to set up your Sprint PCS Mail account by establishing a User name and password.)
2. Select the folder you wish to view, such as **Inbox** or **Compose**.

For information and instructions about reading, replying to, and composing Sprint PCS Mail, please see the Sprint PCS Vision Guide at www.sprint.com.

Accessing Additional Email Providers

With Sprint PCS Vision, you can use popular email services such as AOL® Mail, Yahoo!® Mail, MSN® Hotmail and EarthLink® to keep in touch, even while you're on the go.

To access email providers from your phone:

1. From the Sprint PCS Vision home page, select **Messaging** > **Email**.
2. Select an email provider, such as **AOL Mail**, **MSN Hotmail**, **Yahoo! Mail**, or **Earthlink**.
3. Use your keypad to enter the required sign in information for the selected provider, such as user name, email address, and/or password. (Your mailbox for the selected provider will display.)

Note: The information required for sign in will vary depending on the email provider you are accessing.

4. Follow the onscreen instructions to read, reply to, compose, send, and manage your email account.

Accessing Sprint® Instant Messaging

Sprint PCS Vision also provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger™, MSN® Messenger, and Yahoo!® Messenger.

To access instant messaging clients from your phone:

1. From the Sprint PCS Vision home page, select **Messaging** > **Instant Messaging**.
2. Select an email provider, such as **AOL Instant Messenger**, **MSN Messenger**, or **Yahoo! Messenger**.
3. Use your keypad to enter the required sign in information for the selected provider, such as user name and/or password. (Your IM screen for the selected provider will display.)

Note: The information required for sign in will vary depending on the instant messaging provider you are using.

4. Follow the onscreen instructions to read, reply to, compose, send, and manage your IM account.

Accessing Wireless Chatrooms

Sprint PCS Vision gives you the ability to join wireless chatrooms from your phone.

To access a chatroom from the browser:

1. From the Sprint PCS Vision home page, select **Messaging > Chat & Dating**.
2. Select a chat provider, such as **Jumbuck**.
3. Follow the onscreen instructions to begin chatting.

Note:

For information about posting to chatrooms or setting up one-on-one sessions, please see the Sprint PCS Vision Guide at www.sprint.com.

Downloading Premium Services Content

With Sprint PCS Vision and your new phone, you have access to a dynamic variety of Premium Service content, such as downloadable Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) The basic steps required to access and download Premium Service content are outlined below.

Accessing the Download Menus

To access the Sprint PCS Vision download menus from the main menu:

1. Press **OK** > **My Content**.
2. Select the type of file you wish to download (**Games, Ringers, Screen Savers, or Applications**) and press **OK**.
3. Select **Get New** and press **OK**.

To access the Sprint PCS Vision download menus from the Web browser:

1. From the Sprint PCS Vision home page, select **Downloads**.
2. Select **Games, Ringers, Screen Savers, or Applications** to go to the corresponding download menu. (For more information on navigating the Web, see “Navigating the Web” on page 111.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a rotating selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as Movie/TV Themes for Ringers or College Logos for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search. (For example, entering “goo” might return “Good Ol’ Boy” and “The Good, the Bad, and the Ugly.”)

Downloading an Item


Once you’ve selected an item you wish to download, highlight it and press **OK** or press **OK** (left softkey). You will see a summary page for the item including its title, the vendor, the download detail, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download; and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)

Note:

If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:
 - Select **Use/Run/View** to assign the downloaded item (or to start it, in the case of a game or application). Your Sprint PCS Vision session will end and you will be redirected to the appropriate phone menu screen.
 - Select **Set as** to assign a ringer or screen saver to a phone function.
 - Select **Settings** to configure downloaded games or applications.
 - Select **Shop** to browse for other items to download.
 - Press  to quit the browser and return to standby mode.

Using My Content Manager




Whether you purchase your Premium Services content from your phone or from your online account management page at www.sprint.com, all of your purchases are stored in **My Content Manager** and may be downloaded to your phone from there.

My Content Manager is a storage area on the Nationwide Sprint PCS Network that is assigned specifically to your account. It allows you to store all of your Premium Service downloadable files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.


To access **My Content Manager**:

- ▶ From the Sprint PCS Vision home page, select **Downloads > My Content Manager**. (A list of your purchased items will be displayed.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display (see above), highlight the category and the item you wish to download and press . (The information page for the selected item will be displayed.)
2. Scroll to highlight **Download** and press . (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)
3. Select an option to continue:
 - Select **Use/Run/View** to assign the downloaded item (or to start it, in the case of a game or application). Your Sprint PCS Vision session will end and you will be redirected to the appropriate phone menu screen.
 - Select **Set as** to assign a ringer or screen saver to a phone function.
 - Select **Settings** to configure downloaded games or applications.
 - Select **Shop** to browse for other items to download.
 - Press  to quit the browser and return to standby mode.

Tip:

You can also access My Content Manager through the phone's main menu. Press  > **My Content** > [**Games, Ringers, Screen Savers, or Applications**] > **My Content Manager**. The browser will start and take you to the corresponding content.

For complete information and instructions on downloading **Games, Ringers, Screen Savers, and Applications**, see the Sprint PCS Vision Guide at www.sprint.com.



Web

Exploring the Web

With Web access on your phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores and breaking news and weather and shop on your phone anywhere on the Nationwide Sprint PCS Network.

In addition to the features already covered in this section, the Sprint PCS Vision home page offers access to these colorful, graphically rich Web categories, including **News, Weather, Entertainment, Sports, Money, Travel, Shopping,** and **Tools**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Web from your phone using the Sprint PCS Vision home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see “Navigating the Web” on page 111.

Although the Sprint PCS Vision home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional functionality to expand your use of the Web on your phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active Sprint PCS Vision session, from any page you are viewing.

To open the browser menu:

- ▶ Press the right softkey. (The browser menu will be displayed in a drop-down list.)

Options available under the browser menu include:

- **Home.** Returns the browser to the home page.
- **Forward.** Returns you to a previously viewed page (after having used the **BACK** key).
- **Mark this Page.** Allows you to bookmark the current site (see “**Creating a Bookmark**” on page 123.).
- **View Bookmarks.** Allows you to access bookmarked sites and manage your bookmarks.
- **Search.** Launches a search.
- **Send page to.** Allows you to send the current URL as a text message.
- **Go To URL.** Allows you to navigate directly to a Web site by entering its URL (Web site address).
- **View History.** Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press **OK**.
- **Refresh this page.** Reloads the current Web page.
- **Show URL.** Displays the URL of the site you're currently viewing.
- **Restart Browser.** Refreshes the current browser session.
- **About Browser.** Displays technical information about the browser.

- **Preferences.** Displays additional options:
 - **Edit Homepage URL.** Allows you to select your browser's home page.
 - **Revert to default homepage URL.** Restores your browser's original home page URL setting.
 - **Color.** Allows you to choose your browser's background, link, plain text, and visited link colors.
 - **Show Image.** Allows you to select whether your browser shows images or not. (Images can slow down response time.)
 - **Cookies.** Deletes the "cookies" that Web sites have stored in browser memory.
 - **Title Tag.** Allows you to display each site's title information (when this is turned on).
 - **Send Referrer.** Allows you to send referrer information to sites you visit (when this is turned on).

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

To create a bookmark:

1. Go to the Web page you want to mark.
2. Press the right softkey to open the browser menu.
3. Select **Mark this Page** and press the left softkey twice to save the bookmark.

Note:

Bookmarking a page does not store the page's contents, just its address.

Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Accessing a Bookmark

To access a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **View Bookmarks**.
3. Scroll to highlight the bookmark you'd like to access and press **OK** to go to the Web site (or press the number corresponding to the bookmark you wish to access).

Deleting a Bookmark

To delete a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **View Bookmarks**.
3. Scroll to highlight the bookmark you'd like to delete and press **Options** (right softkey).
4. Select **Delete**.
5. Select **Yes** (left softkey) to remove the bookmark.

Going to a Specific Web site

To go to a particular Web site by entering a URL (Web site address):

1. Press the right softkey to open the browser menu.
2. Select **Go to URL**.
3. Use your keypad to enter the URL of the Web site you wish to go to and press **OK**.

Note:	Not all Web sites are viewable on your phone.
--------------	---

Reloading a Web Page

To reload (refresh) a Web page:

1. Press the right softkey to open the browser menu.
2. Select **Refresh this page**. (The browser will reload the current Web page.)

Restarting the Web Browser


If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

1. Press the right softkey to open the browser menu.
2. Select **Restart Browser**.

Sprint PCS Vision FAQs


How will I know when my phone is ready for Sprint PCS Vision service?

Your user name (for example, bsmith001@sprint.com) will be displayed when you access  > **Settings > Phone Info > My Phone #.**

How do I sign in for the first time?

You are automatically signed in to access Sprint PCS Vision services when you turn on your phone.


How do I know when my phone is connected to Sprint PCS Vision services?

Your phone automatically connects when Sprint PCS Vision service is used or an incoming message arrives. Your phone will also display the  indicator.

Can I make calls and use Sprint PCS Vision services at the same time?

You cannot use voice and Sprint PCS Vision services simultaneously. If you receive a call while Sprint PCS Vision service is active, the call will be forwarded to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress Sprint PCS Vision session.

When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the  indicator flashes on your phone's display screen.

When is my data connection dormant?

If no data is received for 10 seconds, the connection goes dormant. When the connection is dormant, voice calls are allowed. (The connection may become active again quickly.) If no data is received for an extended period of time, the connection will terminate.

Can I sign out of data services?

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other Sprint PCS Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to **Settings > PCS Vision > Disable PCS Vision** in your phone's menu.

Sprint PCS[®] Voice Command

In This Section

- ◆ Getting Started With Sprint PCS Voice Command
 - ◆ Creating Your Own Address Book
 - ◆ Making a Call With Sprint PCS Voice Command
 - ◆ Accessing Information Using Sprint PCS Voice Command
-

With Sprint PCS, reaching your friends, family, and co-workers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint PCS Voice Command.

This section outlines the Sprint PCS Voice Command service.




Getting Started With Sprint PCS Voice Command

With Sprint PCS Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint PCS Voice Command:





- ▶ Sign up when you purchase and activate your phone.
- ▶ Just dial    from your phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint PCS Voice Command.

Creating Your Own Address Book



You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2,500 phone numbers, and with the advanced technology of Sprint PCS Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

- **On the Web.** Go to www.talk.sprintpcs.com and sign on with your phone number and password to access a fully functional Web-based address book to create and update your contacts.
- **Use an Existing Address Book.** Automatically merge address books from desktop software applications with Sprint SyncSM Services for no additional charge. Simply click on the “Click to synchronize” button within your Sprint PCS Voice Command personal address book at www.talk.sprintpcs.com.
- **Use Voice Recordings.** Simply dial   and say, “Add name.” You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice recorded names at once.
- **Call Sprint 411.** If you don't have a computer or Internet access handy, you can have Sprint 411 look up phone numbers for you and automatically add them to your address book. Just dial   and say “Call operator” and we'll add two names and all the numbers associated with those names to your address book for our standard Sprint 411 charge.

Making a Call With Sprint PCS Voice Command

To make a call with Sprint PCS Voice Command:

1. Press   and you'll hear the "Ready" prompt.
2. After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")
3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.



Tip:

Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprintpcs.com.

Accessing Information Using Sprint PCS Voice Command

To access information using Sprint PCS Voice Command:

1. Press  .
2. Say “Call the Web” and choose from a listing of information categories like news, weather, and sports.
– or –
Simply say “Call news room,” “Call the weather,” “Call Sports Central,” etc.

Note:

Sprint PCS Voice Command is not available while roaming off the Nationwide Sprint PCS Network.

Section 4

Safety and Warranty Information



Important Safety Information

In This Section

- ◆ General Precautions
 - ◆ Safety and General Information
 - ◆ Hearing Aid Compatibility With Mobile Phones
 - ◆ Battery Tips
 - ◆ Specific Absorption Rate Data
 - ◆ Information from the World Health Organization
 - ◆ Product Registration
 - ◆ Owner's Record
 - ◆ Phone Guide Proprietary Notice
 - ◆ Export Law Assurances
 - ◆ Wireless: The New Recyclable
 - ◆ Smart Practices While Driving
-

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully-extended, and over your shoulder.
- Try not to hold, bend, or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note:

For the best care of your phone, only Sprint-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.¹

Exposure To Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

1. The information provided in this document supersedes the general safety information in user's guides published prior to September 1, 2005.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at www.motorola.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Pacemakers

If you have a pacemaker, consult your physician before using this device.

Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the “Smart Practices While Driving” section at the end of this guide and/or at the Motorola website: www.motorola.com/callsmart.

Operational Warnings

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Damaged Products






If your mobile device or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

Batteries and Chargers

If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola Original™ batteries and chargers.**

Caution: To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Your mobile device contains an internal lithium ion battery.

Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Hearing Aid Compatibility With Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone

successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health A-18 Hearing Aid Compatibility professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Battery Tips

- Battery life depends on the network, signal strength, temperature, features, and accessories you use.
- Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.
- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.



Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.



Before using your phone, read the battery safety information in the "Safety and General Information" section included in this guide.

Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.53 W/kg, and when worn on the body, as described in this user guide, is 0.79 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site: <http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Information from the World Health Organization

WHO Information Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

Product Registration

Online Product Registration:

<http://www.motorola.com/warranty>

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: C290 by Motorola

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

Export Law Assurances

Export Law Assurances This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your wireless phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life wireless devices.

As a wireless phone user, you have an important role in ensuring that this phone is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at <http://promo.motorola.com/recycle/phones/whyrecycle.html>

Smart Practices While Driving

Drive Safe, Call SmartSM

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Contact www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original™ handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while

moving, dial only a few numbers, check the road and your mirrors, then continue.

- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.¹

Phone Guide template version 5A (September 2005)

1. Wherever wireless phone service is available.

Manufacturer's Warranty

In This Section

- ◆ **Motorola Limited Warranty for the United States and Canada**
 - ◆ **Service and Repairs**
-

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit <http://www.sprint.com> or call Sprint Customer Service at 1-888-211-4PCS.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products (“Accessories”) and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products (“Software”) to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer’s exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-734-5580 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456
For Accessories and Software , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Service and Repairs

Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-734-5580 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

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