



# MOTOROLA XOOM

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- ESSENTIALS
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## AT A GLANCE

*quick, simple, brief*

## WELCOME

MOTOROLA XOOM™ leads a revolution in mobile computing, the tablet for the next generation—and the one after that.

**Note:** A future software upgrade will enable the microSD card slot. Wi-Fi tablets do not have a SIM card, and do not have some of the features described in this guide. Some services might not be available in all countries.

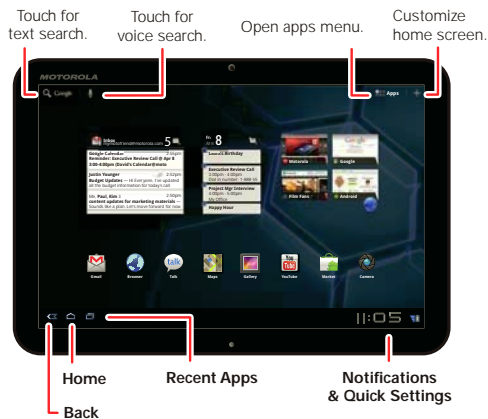
## TIPS & TRICKS

- Once you're up and running, check out "**WANT MORE?**"—more help, more accessories, more free stuff.
- For updates, online help, and more, see [www.motorola.com/myxoom](http://www.motorola.com/myxoom).

### Notes:

- All screens in this guide are simulated. Actual displays may vary.
- This device supports data-intensive apps and services. It is strongly recommended that you purchase a data plan that meets your needs. Contact your service provider for details.

**SAR** This product meets the applicable SAR limit of 1.6 W/kg (IEEE/FCC) and 2.0 W/kg (ICNIRP). The highest SAR values measured for this device are listed in the legal and safety information packaged with your product.





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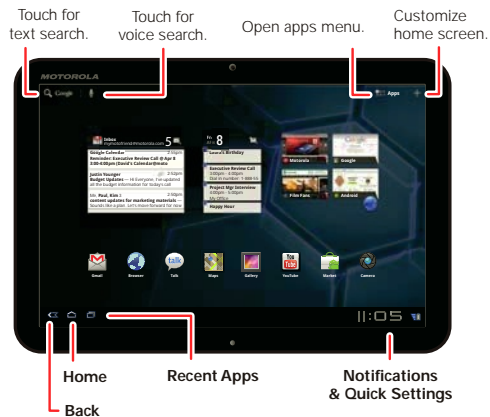
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At a glance

## YOUR TABLET

Here's how that all-important touchscreen works.



## TIPS & TRICKS

- For more details, see " **ESSENTIALS** " .
- Press and hold Power/Lock on the back of your tablet to turn it on.
- To put the screen to sleep, press Power/Lock . To wake it, Power/Lock again, then drag left or right.
- Touch Menu , to see options.



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## START

Let's get you up and running—charge and turn on.

## TIPS & TRICKS

- Find accessories for your tablet at [www.motorola.ca](http://www.motorola.ca).

**Caution:** Before assembling, charging, or using your device for the first time, please read the important legal and safety information packaged with your product.

**Caution:** Use only the charger that came with your tablet when charging your tablet. Do NOT attempt to connect a charger to the USB port. The USB port is used for data transfer only, NOT for charging.

**Note:** The battery should only be replaced by a Motorola-approved service facility. Any attempt to remove or replace your battery may damage the product.



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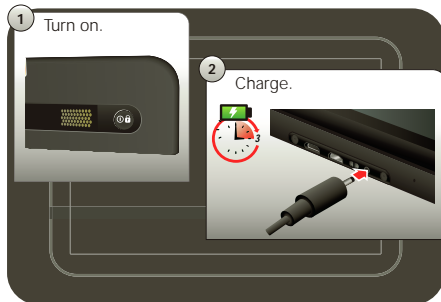


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## REGISTER

Create or log into a Google™ account to get the best from your tablet.



## TIPS & TRICKS

- If you sign in with an existing Google account, all your contacts and calendar events will automatically sync with your tablet.
- You can create a Google account online at [mail.google.com/mail/signup](mailto:mail.google.com/mail/signup), then use that account for your tablet login.
- Make a note of your Google account name and password.
- In the unlikely event that your device becomes unresponsive, try a forced reboot: Press and hold both Power/Lock and the volume key for three seconds.



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## NAVIGATION TIPS

The basics to find your way around:

- **Home** : Return to the home screen.
- **Menu** : See a menu for the screen you're on.
- **Back** : Return to the previous screen.
- **Recent Apps** : See recent apps.
- **Notifications**: App notifications, tablet status, and quick settings.
- **App menu** : See all your tablet's apps.

## TIPS & TRICKS

- For more details, see “**ESSENTIALS**”.
- Flick left and right to see more home screen panels.
- Touch the **X** on a notification to delete it.
- Touch in the notifications panel to see and modify quick settings such as **Airplane mode** and **Wi-Fi**.



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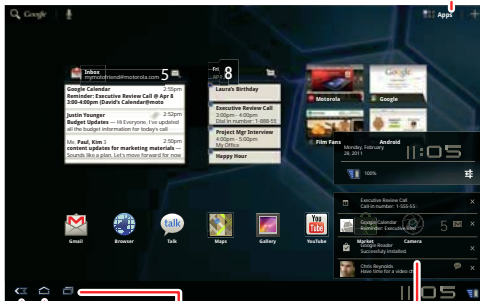
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Open app menu.



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Recent Apps

Notification Panel



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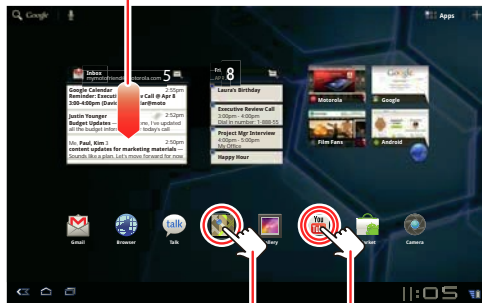
At a glance

## TOUCH ENTRY

It's all in the touch:

- **Touch:** Choose an icon or option.
- **Touch & Hold:** Open options.
- **Drag/Flick:** Scroll or move slowly (drag) or quickly (flick).
- **Pinch or Double-tap:** Zoom in and out.

Flick or drag to scroll.



Touch to open.

Touch & hold to move.

## TIPS & TRICKS

- For more details, see " **ESSENTIALS** " .
- If your screen goes to sleep, press Power/Lock to wake it up.
- When you flick a long list, touch the screen to stop it from scrolling.
- When viewing a map, touch it with two fingers to rotate and tilt your viewing angle.



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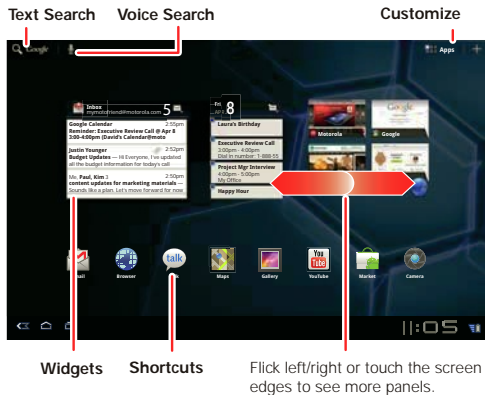
At a glance

## HOME SCREEN

The home screen gives you all your latest information in one place. Use the widgets, shortcuts and panels to see what's important to you—whether it's home, work, or play.

## TIPS & TRICKS

- For more details, see “**ESSENTIALS**”.
- Flick left and right to see more home screen panels.
- Use panels to organize your widgets and shortcuts.
- To return to the center panel, touch Home







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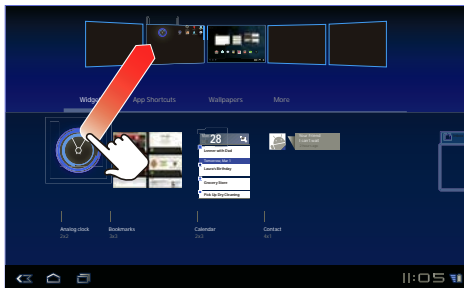
## PERSONALIZE

Go ahead, add your personal touch. Change your widgets, wallpaper, and more—make it yours.

- **Home screen:** Touch to add widgets and shortcuts, and to change your wallpaper.
- **Sounds and volume:** Touch Apps > Settings > Sound.

## TIPS & TRICKS

- For more details, see “**CUSTOMIZE YOUR HOME SCREEN**”.
- To move or delete something on the home screen, touch and hold it, then drag it to another spot, another panel, or the trash can.
- Want a brighter view? For screen settings, touch Apps > Settings > Screen.



Drag the widget, shortcut, or other item to the home screen panel you want.



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## APPS

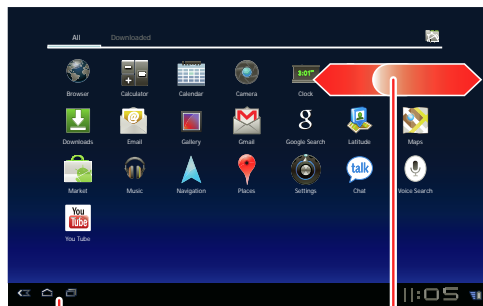
You can find all of your apps in one place. From the home screen, just touch **Apps** to open the app menu.

Want more? No problem: To download more apps, touch **Apps** > **Market**.

## TIPS & TRICKS

- For more details, see “**APPS & UPDATES**”.
- To manage your Android Market™ apps and check for updates, touch **Apps** > **Market** > **My apps**.
- To manage all your apps, touch **Apps** > **Settings** > **Applications** > **Manage applications**.

Touch **Apps** in the home screen to open the app menu.



Return to the home screen.

Flick left/right to see more apps.



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## WEB

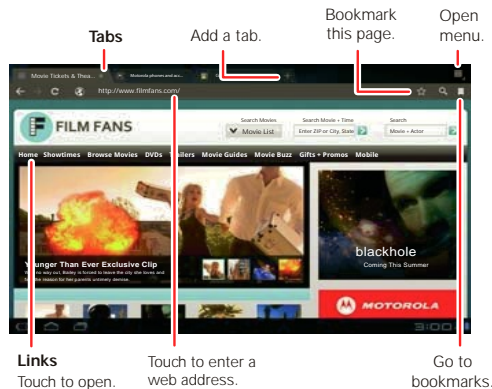
Surfing on the big screen. Connect over your phone network (MOTOROLA XOOM only) or Wi-Fi. Touch

Apps > Browser.

- **Tabs:** Open multiple tabs in a single browser window, and switch between them with a simple touch.
- **Bookmarks:** Do you love a website? Bookmark it.
- **Touch tips:** Touch a link or text field to open it, touch and hold for options.

## TIPS & TRICKS

- For more details, see "WEB".
- On many web pages, a message or an icon (like ) indicates that a video is available. Touch the link or icon to play the video.
- Open a new tab in the same window by touching Menu , > **New tab**.
- If you really love a site, share it. Just touch Menu , > **Share page**.





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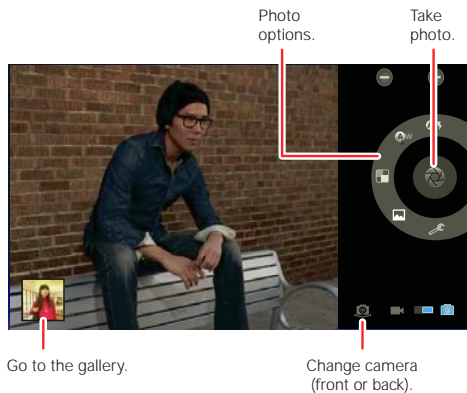
## MEDIA

See it, capture it, share it! Then relax with some music.

- **Photos:** Touch **Apps** > **Camera**.
- **Videos:** Touch **Apps** > **Camera**, then slide the toggle to to change to video.
- **Gallery:** View, edit, share. Touch **Apps** > **Gallery**.
- **Music:** Touch **Apps** > **Music**.

## TIPS & TRICKS

- For more details, see "**PHOTOS & VIDEOS**" and "**MUSIC**".
- To change camera settings, in the viewfinder to open **Camera settings**.
- Use the **Gallery** to share your photos and videos.
- Use a USB connection to share photos, videos, music, and more with your computer. See "**USB CONNECTION**".





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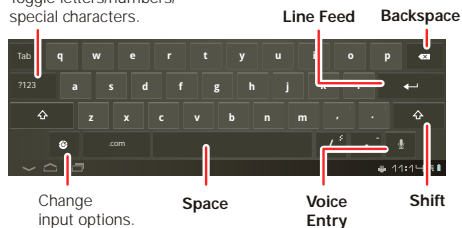
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## TOUCH ENTRY

Just touch a text field to open a touch keypad. Touch to close it.

- Large keys let you type quickly with fewer errors.
- Switch easily between entering letters, numbers, symbols, and special characters.

Toggle letters/numbers/  
special characters.



## TIPS & TRICKS

- For more details, see “**TOUCH TYPING**”.
- Touch / to toggle between letters and numbers. Touch to see more special characters.
- Touch and hold Shift to enter capital letters until you release it. Double-touch Shift for caps lock. Touch it again to unlock.
- Touch and hold to enter numbers/special characters until you release it.



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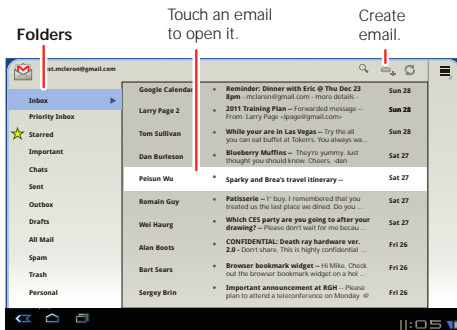
## EMAIL & CONTACTS

Keep in touch with them the way you want.

- **Contacts:** All your important contacts—synced and backed up with your Google and email accounts. Touch **Apps** > **Contacts**.
- **Email:** Your home and work email accounts. Touch **Apps** > **Email** or **Gmail**.

## TIPS & TRICKS

- For more details, see “**EMAIL**” and “**CONTACTS**”.
- Touch a text field to open the touchscreen keypad.
- When you flick a long list of contacts or emails, touch the screen to stop it from scrolling.





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## CHAT

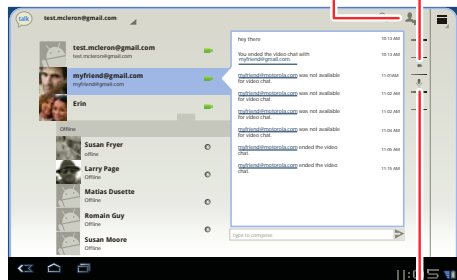
Video calls or a quick voice chat—all over your phone network (MOTOROLA XOOM only) or Wi-Fi. Touch

Apps > Talk.

## TIPS & TRICKS

- For more details, see “**CHAT**”.
- Facebook™, Twitter, IM, and more—visit Android Market™ to grab the latest official apps and widgets, and see what everyone is up to. Touch Apps > Market.
- Look for these status icons beside the names of your Google Talk™ contacts: = available for video chat, = available for voice chat, = offline.

Invite to video chat.



Invite to voice chat.



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## LOCATION

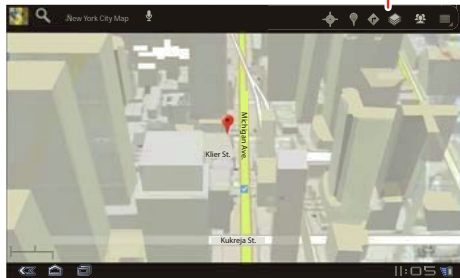
Where you are and where you're going, we've got it covered with built-in GPS.

- **Google Maps™:** Touch **Apps** > **Maps** to use the Google Maps you know and love.
- **Google Maps Navigation™:** Pinpoint navigation all the way. Touch **Apps** > **Navigation**.
- **Places:** Find them, read reviews, and get details. Touch **Apps** > **Places**.

## TIPS & TRICKS

- For more details, see " **LOCATION** ".
- To see your location in Google Maps, touch . Your location is shown on the map as . The smaller the circle, the more accurate the location.
- To conserve battery power (but find your location with less accuracy), set the tablet to use the mobile network. Touch **Apps** > **Settings** > **Location & security**. In **My Location**, select **Use wireless networks**, and uncheck **Use GPS satellites**.

Directions, Places, Layers, My Location



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## WIRELESS

Lose the wires—touch **Apps** > **Settings** > **Wireless & networks**.

- **Bluetooth™**: Connect to an accessory, or connect to a phone, PC, or tablet to share files.
- **Wi-Fi**: For fast internet access, touch **Wi-Fi settings**.
- **Hotspot**: Share your internet connection. Touch **Mobile hotspot** > **Portable Wi-Fi hotspot**.

**Note:** This feature is not available on the MOTOROLA XOOM with Wi-Fi.

## TIPS & TRICKS

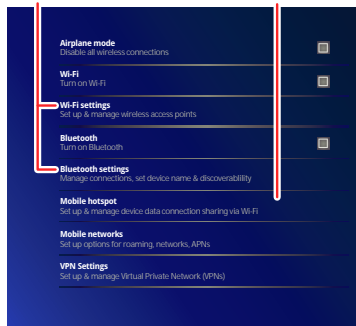
- For more details, see “**WIRELESS**”.
- To extend battery life, turn off Bluetooth and Wi-Fi when not in use.
- When you are in range and Bluetooth or Wi-Fi is on, you will automatically reconnect to available devices/networks you’ve connected to before.

### Bluetooth & Wi-Fi

Touch to search & connect.

### Hotspot

Touch to create & connect.



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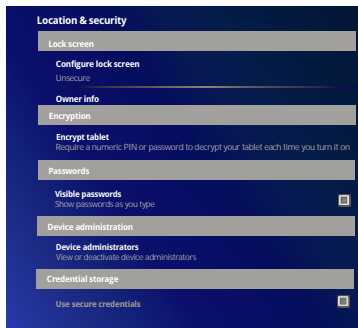
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## SECURITY

There are plenty of ways to protect your tablet and your information. Touch **Apps** > **Settings**  
> **Location & security**.



## TIPS & TRICKS

- For more details, see “**SECURITY**”.
- To prevent unauthorized use of your tablet, set your screen to lock when you aren't using it—touch **Apps** > **Settings** > **Location & security** > **Configure lock screen**.
- Check out other ways to protect your data—touch **Apps** > **Settings** > **Privacy**.



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## WANT MORE?

More help, more accessories, more free stuff. We're here to help.

- **Answers:** To download a Help Center app for your tablet, go to [www.motorola.com/xoomhelp](http://www.motorola.com/xoomhelp) and follow the on-screen instructions.
- **Support:** Tablet software updates, PC software, user guides, online help and more at [www.motorola.com/myxoom](http://www.motorola.com/myxoom).
- **Help, warranty & service:** Visit [www.motorola.com/support](http://www.motorola.com/support) to find all the contact options.
- **Accessories:** Find more for your tablet at [www.motorola.ca](http://www.motorola.ca).
- **Join us:** Get the latest news, apps, tips & tricks, videos and so much more—join us on:

YouTube™ [www.youtube.com/mymotocanada](http://www.youtube.com/mymotocanada)

Facebook™ [www.facebook.com/MotorolaCanada](http://www.facebook.com/MotorolaCanada)

Twitter [www.twitter.com/Motorola\\_CA](http://www.twitter.com/Motorola_CA)

## TIPS & TRICKS

- To keep your tablet current, software updates may be available. **Apps** > **Settings** > **About tablet** > **System updates** to see if your tablet is up to date. If it isn't, touch **Update**.



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Essentials

## ESSENTIALS

*more details on the basics*

### AT A GLANCE

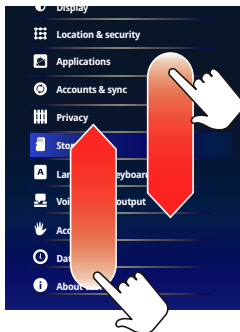
Here are all the basics to find your way around your MOTOROLA XOOM or MOTOROLA XOOM with Wi-Fi. For a quick overview, see "**AT A GLANCE: YOUR TABLET**".

### TOUCH & NAVIGATION

Touch your way around your tablet. Here's how.

#### TOUCH TIPS

- **Touch:** To choose or open an icon or option, *touch* it.
- **Touch and hold:** To open special options, *touch and hold* an icon or other item.
- **Drag/Flick:** To scroll through a list or move slowly, *drag* across the touchscreen. To go quickly, *flick*.
- **Drag and drop:** To move an item, touch and drag it, then let it go.
- **Zoom:** Get a closer look at photos, maps, or web pages. To zoom in or out, pinch your fingers together or move them apart on the screen.



You can also zoom in or out by *double touching* (tap twice, quickly) the screen. To zoom out, double touch the screen again.

## ROTATE THE SCREEN

In many apps, the screen rotates when you turn the tablet sideways. Touch **Apps** > **Settings** > **Screen** > **Auto-rotate screen**.

## NAVIGATION ICONS

Icons help you find your way around.

- Back or —Return to the previous screen.
- Home —Return to the home screen.
- Recent apps —See the last several apps you've used. Touch an app to open it.
- Menu —See options for the screen you're on.



# MOTOROLA XOOM

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## HOME SCREEN

You'll see the home screen when you turn on your tablet or touch Home . The home screen gives you all your latest information in one place.

Text Search    Voice Search    Widgets    Apps    Customize



**Panels**  
Flick left/right or touch the screen edges to see more.

**Shortcuts**

**Notifications & Quick Settings**

**Note:** Your home screen might look a little different. Here's what you get:

- **Shortcuts:** Shortcuts are icons that open your favorite apps, web bookmarks, music playlists, and more
- **Widgets:** Widgets show you your latest updates, so you don't have to leave the home screen. Some widgets, like email, let you scroll through items. Other widgets are stacked and allow you to flick through items.
- **Five panels:** Flick left and right to see more home screen panels of shortcuts and widgets.

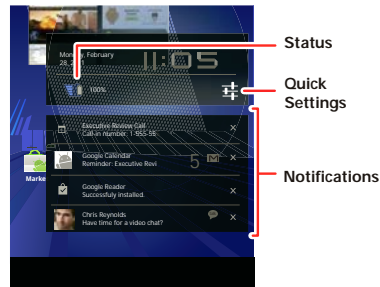
## CUSTOMIZE YOUR HOME SCREEN

You can add widgets, apps, wallpapers, and more to your home screen. Touch to open a sleek 3D customization screen. From this screen, you can add items to all home screen panels.

To **move** or **delete** something, touch and hold it until you feel a vibration, then drag it to another panel or to the trash at the top of the screen.

## NOTIFICATIONS

Tablet status, app notifications, and quick settings—one touch. To see a notification, touch it. To open a panel, touch the digital clock.



## SEARCH

To search by **voice**, touch then speak when prompted.

To **type** your search, touch the search widget, then enter keyword(s) and touch .





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## QUICK TIPS

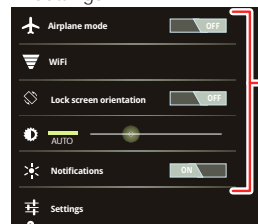
If ever you're not sure what to do next, try one of these:

To...	
Open an item.	Touch it.
Open a menu.	Touch Menu
Open an options menu (if available) for an item on the screen.	Touch & hold the item.
Go back to the home screen.	Touch Home
Wake up your tablet.	Press Power/Lock

## SETTINGS

A quick change, or the full settings, your choice:

- 1 Touch the bottom right corner of the screen.
- 2 Touch
- 3 Change a quick setting, or touch to see all tablet settings.



Touch to change quick settings.

Touch to see & modify all tablet settings.

**Tip:** Go directly to settings by touching Apps > Settings.



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Apps & updates

## APPS & UPDATES

*get what you want*

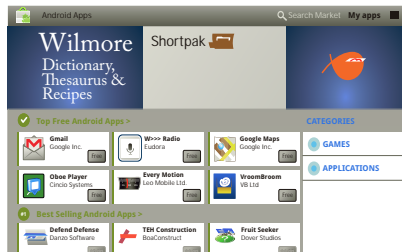
### AT A GLANCE

Apps, games, and widgets—take your pick. For a quick overview, see “**AT A GLANCE: APPS**”.

### ANDROID MARKET™

Get all the apps, games, and widgets you want, from developers and authors worldwide. Search and browse for what you need, or check out the latest recommendations. And with so much for free, you're sure to find something. If you need help or have questions about Android Market, Menu > **Help**.

**Find it:** Apps > Market



Touch an app to see details and reviews, then install, buy, or try it.

**Tip:** Apps and games will appear in your app menu. Widgets can be added to your home screen.

Android Market is also available on your computer—go to [market.android.com](http://market.android.com). From here you can browse the Market

and manage your apps on all your Android™ devices (select “My Market Account”).

### CHOOSE CAREFULLY

Apps are great. There's something for everyone. Play, communicate, work, or just for fun. But remember, choose your apps carefully. Here's a few tips to help:

- To help prevent spyware, phishing or viruses affecting your tablet or privacy, use apps from trusted sites, like **Market**.
- In Android Market, check the apps' ratings and comments before installing. This will help you choose the best ones for you.
- If you doubt the safety of an app, don't install it.
- Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others. For example, a simple settings widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing power it's using, uninstall it. You can always install it again later.



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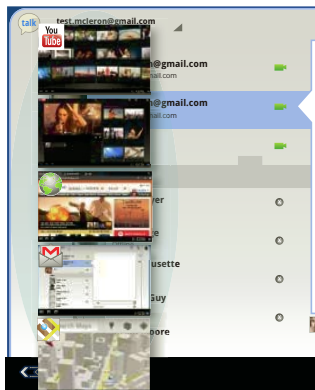
Apps & updates

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## RECENT APPS

Your tablet remembers the apps you used most recently. Touch to see your recent apps. Touch an app to open it.



## MANAGE & RESTORE APPS

**Find it:** **Apps** > **Settings** > **Applications** > **Manage applications**

To uninstall a downloaded app, touch **Downloaded**, then the app, then **Uninstall**. To reinstall apps from Android Market™, touch **Apps** > **Market** > **My apps**. Previously installed apps are listed and available for download.

To stop, change settings, or manage other options, touch **All** or **Running**. Touch the app, then the option you want.

## UPDATE MY TABLET

You can check for, download, and install software updates using your tablet or your computer:

- Using your tablet:
  - You may get an automatic notification of an available update on your tablet. Simply follow the instructions to download and install.

To manually check for updates, **Apps** > **Settings** > **About tablet** > **System updates**.

To minimize the impact of updating on your data plan, you may want to use a Wi-Fi connection for updates. Updates can be quite large (25MB or more) or may not be available over the mobile network in some countries.

**Note:** You can use only a Wi-Fi connection to download an update for MOTOROLA XOOM with Wi-Fi.

- If updates are not available in your country, you can update using a computer.

On your computer, go to [http://www.motorola.com/xoom](#) and check the “Software” links. If an update is available, simply follow the installation instructions.





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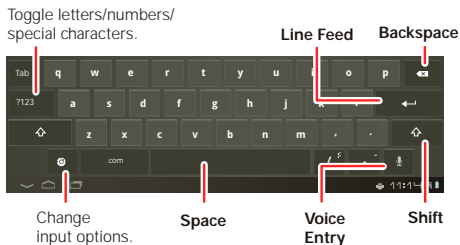
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## TOUCH TYPING

*keys when you need them*

### AT A GLANCE

Just touch a text field to open the touchscreen keypad. For a quick overview, see “**AT A GLANCE: TOUCH ENTRY**”.



### INPUT OPTIONS

To change input options, touch .

- **Input languages:** Use your system language or select your own.
- **Android keyboard settings:** Capitalization, sound, and correction options.

## TYPING TIPS

To...	
Enter <b>numbers and special</b> characters.	Touch  to toggle between letters and numbers. Touch  to see more special characters.
Enter <b>one capital</b> letter.	Touch Shift .
Enter <b>only capital</b> letters.	Hold Shift  to enter capital letters until you release it. Double-touch Shift  to lock caps. Touch it again to unlock.
<b>Cut or Copy</b> selected text	Touch and hold text, then touch <b>Cut</b> or <b>Copy</b> .
<b>Paste</b> cut or copied text	Touch location to paste, then touch <b>Paste</b> .
<b>Delete</b> a character	Touch Backspace . (hold to delete more)



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Touch typing



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## WEB

*surfing on the big screen*

### AT A GLANCE

Browse all your favorites—touch **Apps** > **Browser**. For a quick overview, see “**AT A GLANCE: WEB**”.

### CONNECT

Your tablet uses the mobile network (over the air) or a Wi-Fi connection to access the web.

**Note:** Your service provider may charge you to surf the web or download data using a mobile network.

To use a wireless network, touch **Apps** > **Settings** > **Wireless & networks**. Touch **Wi-Fi** to turn on Wi-Fi. Touch **Wi-Fi settings** to search for nearby wireless networks, and touch a network to connect.

### TABBED BROWSING

You can open several web pages in the same window to multiply your web surfing fun. Touch to open a new tab. To see a web page, just touch its tab. Touch on a tab to close it.

### SELECT LINKS

Touch a link to go to that web page. Touch and hold a link to show options, like **Open in new tab** or **Save link**.

### PLAY WEB VIDEOS

On many web pages, a message or an icon (like ) indicates that a video is available. Touch the link or icon to play the video. Touch the Play and Pause buttons to

control video playback. If you don't see them, touch the screen.)

### BOOKMARKS

You can save bookmarks to your favorite web pages and navigate to them in seconds. To set a bookmark for the web page you're on, touch , then **OK**. To go to a bookmarked page, touch , then touch the thumbnail for the page you want.

### DOWNLOADS

#### DOWNLOAD APPS

**Warning:** Apps downloaded from unknown sources can include spyware, phishing, or viruses that affect your tablet, tablet performance, and personal data. For security, download apps only from trusted sites like **Apps** > **Market**.

To download apps:

- 1 If you want to allow downloads from any web page, touch **Apps** > **Settings** > **Applications** > **Unknown sources**.
- 2 To launch the browser, touch **Apps** > **Browser**.
- 3 Find the app you want to download and touch the download link.

**Note:** Downloaded apps are stored in your tablet's memory.

#### MANAGE YOUR DOWNLOADS

To view files or apps you've downloaded, touch **Apps** > **Browser** > Menu , > **Downloads**.



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## BROWSER OPTIONS

Touch Menu to see browser options:

Options	
New tab	Open a new tab in the same browser window.
New incognito tab	Open a new blank tab in the browser window to prevent the browser from storing information about your browsing session.
Find on page	Enter & search for a term.
Share page	Share the page URL over a Bluetooth™ connection or in a Gmail™ message.
Page info	View the page URL.
Downloads	View and manage files you downloaded from web pages.
Settings	View & change browser settings.



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Photos & videos

## PHOTOS & VIDEOS

see it, capture it, share it!

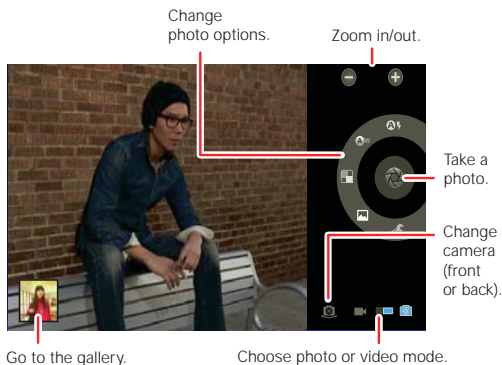
### AT A GLANCE

Two cameras, online sharing, and all your favorites on YouTube™. And of course, don't forget the stunning HD playback. For a quick overview, see " **AT A GLANCE: MEDIA** ".

### PHOTOS

Take that family photo, and post it online for everyone to see.

**Find it:** Apps > Camera.



To take the photo, touch .

**Photo modes**—Get the best photo every time. Just touch a photo mode:

- —**Flash:** Set to **Auto**, **On**, or **Off**.

- —**White balance:** Adjust for lighting conditions.
- —**Color effect:** Pick a cool effect.
- —**Scene mode:** Choose your environment.
- —**Camera settings:** Choose general settings like **Picture quality**.

After you take the photo, you can touch the thumbnail to open your gallery. Touch the photo to open it:

- **Start a slideshow:** Touch .
- **Share photo:** Touch to send the photo in a message, transfer it using Bluetooth™ wireless, or post it online.
- **Delete the photo:** Touch .

Touch Menu , to see details, rotate, crop, or set as a contact photo or wallpaper.



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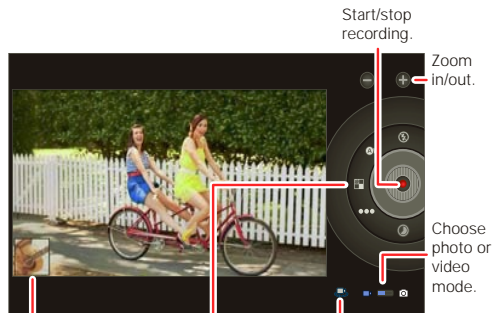
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## VIDEOS

Find it: Apps > Camera >



Go to the gallery.

Change video options.

Change camera (front or back).

To **start** recording, touch . To **stop** recording, touch .

**Video modes**—Get the best video every time. Just touch a video mode:

- —**Flash**: Set to **On** or **Off**.
- —**White balance**: Adjust for lighting conditions.
- —**Color effect**: Pick a cool effect.
- —**Video quality**: Select **High**, **Low**, or **YouTube (High, 15m)**.
- —**Time lapse interval**: Create a time lapse clip.

After you record the video, you can touch the thumbnail to open your gallery. Touch the video to view options:

- **Play**: Touch .
- **Start a slideshow**: Touch .

- **Share**: Touch to send the video in a message, transfer it using Bluetooth™ wireless, or post it online.
- **Delete**: Touch .

## GALLERY

Find it: Apps > Gallery

1 Choose which photos and videos to show and how you want them listed:

- **Camera**—All your photos.
- **By album**—Photos and videos grouped by album.
- **Images and videos**—Photos only, videos only, or both.

2 Touch a folder name or tag name, if necessary.

Touch a photo or video thumbnail to select it for viewing or playback.

Touch the play and pause buttons to control video playback.



**Note**: To see the buttons while the video is playing, touch the screen.



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To send a photo or video in a message or post it online, touch and hold the photo or video, then touch **Share**. Choose how you want to share—like **Bluetooth** or **Email**.

## HIGH DEFINITION VIEWING

Watch your photo slideshow or recorded HD videos on your HDTV. Just connect an HDMI cable from your TV or monitor.

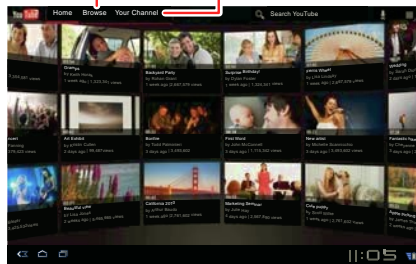
## YOUTUBE™ VIDEOS

**Find it:** **Apps** > **YouTube**

Browse, view, and search YouTube videos—you don't even need an account. And if you have an account, sign in to keep up to date with **Your Channel**.

Browse videos  
by category.

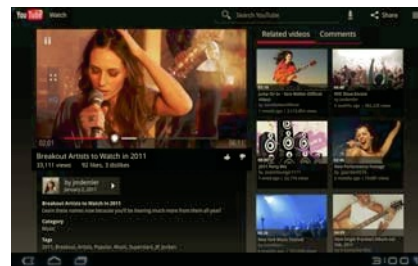
Manage & view  
videos on your channel.



**Note:** If you don't have a YouTube account, touch **Your Channel** > **Add account**.

## FIND & WATCH YOUTUBE VIDEOS

To search for a YouTube video, just touch or . Or, browse through popular video categories like **This week**, **Top rated**, **Autos & vehicles**, **Comedy**, and more. Touch a video to start playing it. To show a video in high quality, touch **HQ** to the left of the video. To show all videos in high quality, touch Menu > **Settings** > **High quality on mobile**.



## SHARE VIDEOS

Send someone a link to a video you are watching, touch Menu > **Share**.

## LOG IN OR CREATE ACCOUNT

**Find it:** **Apps** > **YouTube** > Menu > **Sign in**

To create your YouTube account, touch **Add account**. If you already have a YouTube account, touch **Sign in**.

## UPLOAD VIDEOS

**Find it:** **Apps** > **YouTube** > **Your Channel** > **Upload**

- 1 Touch the video you want to upload. You can change the video title, description, set the access, and add tags.
- 2 Touch **Upload**.



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## YOUR CHANNEL

Your Channel is where you can find your uploads, playlists, favorites, and subscription. Visit YouTube on the web to learn more about setting up your channel.



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## MUSIC

when music is what you need...

### AT A GLANCE

Touch and play—instant music. Your tablet can play many types of files: AAC, AAC+, AMR, MP3, WAV, and MIDI. For a quick overview, see "**AT A GLANCE: MEDIA**".

**Note:** DRM-protected files are not supported.

### SET UP MUSIC

Transfer music from your Microsoft™ Windows™ PC or Apple™ Macintosh™ computer to your tablet by using a USB connection (see "**USB CONNECTION**"). Use the USB cable included with your tablet.

**Tip:** You can also use Windows™ Media Player to sync music from your computer to your tablet. To download Windows Media Player, go to [www.microsoft.com/windowsmedia](http://www.microsoft.com/windowsmedia).

## PLAY MUSIC

Open your music library, then select what you want to play.

**Find it:** Apps > Music

Change view.



Currently playing.

Touch the heading at the top to change how your music is listed—**Songs**, **New and Recent**, **Albums**, **Artists**, **Songs**,



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LIFE. POWERED.

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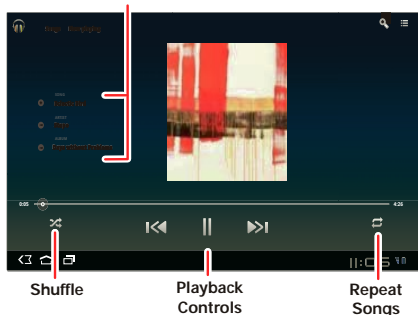
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**Playlists, or Genres.** To play, open a group and touch a song.

Add to playlist, see all songs on album, or view artist.



## MUSIC PLAYER CONTROLS

To control music playback:

- **Play/pause:** Touch
- **Previous/next:** Touch
- **Fast forward/rewind:** Touch and hold
- **Shuffle:** Touch
- **Repeat all songs:** Touch
- **Volume:** Press the side volume keys.

**Tip:** Control music playback from the home screen by adding the music player widget.

## MUSIC PLAYER OPTIONS

Any time you use the music player, touch Menu to see the available options for that view.

## HIDE, WAKE, TURN OFF

Touch Home to use another app. Your music continues to play.

To turn off your music, touch .

## PLAYLISTS

To add a song to a playlist, touch > **Add to playlist**. Choose an existing playlist, or touch **New playlist** to create a new playlist.

To edit, delete, and rename a playlist, touch and hold the playlist.



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## CHAT

voice, video, IM—it's good to chat :)

### AT A GLANCE

Chat with your friends, anywhere and everywhere. For a quick overview, see "AT A GLANCE: CHAT".

### GOOGLE TALK™

With Google Talk™, you can chat by text, voice, or video with other Google Talk users.

Find it: Apps > Talk

See your list of Google Talk friends.

Select a Google Talk friend.

Type to begin text chat, then touch >.

Invite to video chat.

Invite to voice chat.

To start a Google Talk chat:

- 1 Touch name in the Google Talk list of friends, or touch > **Invite a friend to chat** and enter a friend's name.

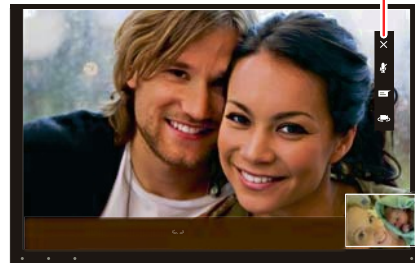
**Tip:** Look for these status icons beside the names of your Google Talk contacts: = available for video chat, = available for voice chat, = offline.

- 2 For a **text chat**, touch the text entry box, type a message, and touch >.

For a **voice chat**, touch .

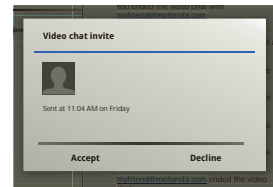
For a **video chat**, touch .

End chat, mute, enter text, switch cameras.



When **someone invites you** to a Google Talk chat:

- For a **text chat**, touch the text entry box, type a message, and touch >.
- For a **voice chat** or a **video chat**, touch **Accept**.



**Note:** To find out more, visit [www.google.com/talk](http://www.google.com/talk).



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## EMAIL

*sometimes it's best to email . . .*

### AT A GLANCE

Gmail™, personal mail, corporate mail, and more. For a quick overview, see “**AT A GLANCE: EMAIL & CONTACTS**”.

### READ & REPLY TO EMAIL MESSAGES

**Find it:** Apps > Email

Touch a message to open it and all of its replies.

- **Respond to a message:** Touch to reply or to reply to all.
- **Forward a message:** Touch .
- **Open options:** Touch Menu .
- **View attachments:** Touch **View**.

### CREATE EMAIL MESSAGES

**Find it:** Apps > Email or Gmail

Touch , then, enter the recipient and message. Touch to add attachments.

**Tip:** When you enter text in the **To:** field, your tablet shows possible matches from your **Contacts** list, if any exist.

### RECEIVE & OPEN EMAIL ATTACHMENTS

When you receive a message with an attachment, you'll see the attachment as a thumbnail. Touch **View** or **Save**.

**Tip:** To send and receive large attachments faster, use a Wi-Fi connection, in “**Wi-Fi**”.

## SET UP EMAIL

The first time you turned on your tablet, you logged in to your Gmail account.

To add other email accounts, touch Apps > Settings > **Accounts & sync** > **Add account**.

- **Corporate** is for Exchange server work email accounts. Enter details from your IT administrator.  
**Tip:** You might need to enter your domain name with your user name (like *domain/username*).
- **Email** is for most personal email accounts. For account details, contact the account provider.
- **Google** is for adding another Gmail account.

## SYNCHRONIZE EMAIL, CONTACTS, & CALENDAR

When you first logged in to your Gmail account on your tablet, you were automatically given access to the same personal information (emails, events, and contacts) that you have on a computer using Gmail, Google Calendar™, and Contacts.

If you use Microsoft Office Outlook on your work computer, your tablet can synchronize emails, events, and contacts with your Microsoft Exchange server.

To automatically sync your applications data, touch Apps > Settings > **Accounts & sync** > **Add account** > **Auto-sync**.

To select which apps to synchronize:

- 1 Touch Apps > Settings > **Accounts & sync** > **Add account**.
- 2 If necessary, touch **Auto-sync** to turn it off.
- 3 Touch an account under **Manage accounts** to see its list of apps.
- 4 Touch the apps you don't want to synchronize, like **Calendar**, **Contacts**, or **Email**.



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## LOCATION

*where you are, where you're going*

### AT A GLANCE

Maps, places, friends—find them all, and we'll tell you how to get there. For a quick overview, see “**AT A GLANCE: LOCATION**”.

### SET YOUR LOCATION SOURCES

Set your tablet to determine your location using GPS satellite signals (highly accurate, but uses battery power) or using the mobile network (less accurate, but conserves battery power).

To set your location, touch **Apps** > **Settings** > **Location & security** > **Use GPS satellites** and/or **Use wireless networks**.

### GOOGLE MAPS™

**Find it:** **Apps** > **Maps**

Directions, Places, Layers, My Location



When viewing a map, touch it with two fingers to rotate, tilt, and zoom:

- To zoom in and out, pinch two fingers together or slide them apart. When you zoom in on some cities, you'll see buildings in 3D.
- To rotate the map, touch and rotate with two fingers.
- To tilt the map, touch and drag with two fingers.

### FIND YOUR LOCATION

**Note:** Don't forget to set your location sources.

In Google Maps, touch . Your location is shown on the map as . The smaller the circle, the more accurate the location.

### FIND ANY LOCATION

- 1 Touch .
- 2 Enter text in the search box, like an address, business, or city, then touch again.
 

**Tip:** If it's an address you have visited before, select it from the list.
- 3 Touch the search box to view all the results, then touch the one you want.

### GET DIRECTIONS

Find your way with turn-by-turn directions. You can even have them spoken so you can keep your eye on the road.

- 1 Touch **Directions**.
- 2 Enter a starting point address or touch and select **My current location**, **Contacts**, or **Points on map**.
- 3 Enter an end point address or touch and select **Contacts** or **Point on map**.

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# MOTOROLA XOOM

LIFE. POWERED.

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- 4 Select your mode of transport (car, public transport or walk), then touch **Go**. Your directions are shown as a list.
- 5 When you have finished, touch Menu > **Clear map**.

## SELECT MAP MODE

Touch **Layers** to select from **Traffic**, **Satellite**, or **Terrain** views. Or select **Latitude**, recent searches, or viewed positions or directions.

Touch **Layers** > **More layers** to select from **My Maps**, **Bicycling**, **Wikipedia**, or **Transit Lines**.

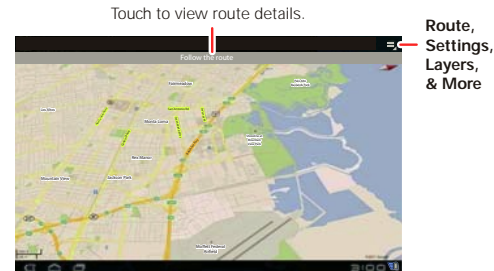
Touch **Clear Map** to clear your selections.

## GOOGLE MAPS NAVIGATION™ BETA

Find it: **Apps** > **Navigation**



Get spoken turn-by-turn directions to the destination you specify. Speak or type your destination, or touch a destination in the **Recent Destinations** list.



- Touch **Follow the route** to see route details. In the detailed view, touch to see text directions.
- Touch Menu > **Layers** to set the map view.
- Touch Menu > **Layers** and select points of interest like **Parking** or **Gas Stations**. Then touch Menu > **Route Info** to view them on maps or directions.

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

## GOOGLE LATITUDE™

Find it: **Apps** > **Latitude**

## JOIN GOOGLE LATITUDE

Keep track of where your friends and family are on Latitude. Plan to meet up, check that your parents got home safely, or just stay in touch.

Don't worry, your location is not shared unless you agree to it. You need to join Google Latitude, and then invite your



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friends to view your location or accept their invitations. When using Maps (in any mode except in Street View), touch Menu , > **Join Latitude**. Read the privacy policy and if you agree with it, touch **Agree & Share**.

## ADD & REMOVE FRIENDS

To add friends:

- 1 Touch to show your friends list.
- 2 Touch .
- 3 Touch **Select from Contacts**, then touch a contact. Or, touch **Add via email address**, then enter an email address.
- 4 Touch **Add friends**.

If your friends already use Latitude, they'll receive an email request and a notification. If they have not yet joined Latitude, they'll receive an email request that invites them to sign in to Latitude with their Google account.

To remove friends:

- 1 Touch to show your friends list.
- 2 Touch beside the name you want to delete.

## SHARE LOCATION

When you receive a request to share location details you can choose to:

- **Accept and share back:** See your friend's location, and your friend can see yours.
- **Accept, but hide my location:** See your friend's location, but they can't see yours.
- **Don't accept:** Location information is not shared between you and your friend.

## HIDE YOUR LOCATION

To hide your location, touch Menu , > **Settings** > **Hide your location**.



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Tips & tricks

## TIPS & TRICKS

*a few handy hints*

### GENERAL TIPS

- If you can't see the screen while wearing sunglasses, take them off. Screen brightness changes as your tablet senses the current lighting conditions.
- To return to home screen, touch Home .
- To sleep/wake your tablet, press Power/Lock .
- To search, touch Search .
- To show the last few apps, touch .
- To change volume, notification tones, and other sound settings, touch **Apps** > **Settings** > **Sound**.
- To manage apps—stop, change settings, manage other options—touch **Apps** > **Settings** > **Applications** > **Manage applications**.

### BATTERY TIPS

Want to extend your battery life? Try these:

- To turn off Bluetooth™ power when you don't need it, touch **Apps** > **Settings** > **Wireless & networks** > **Bluetooth**.
- To turn off Wi-Fi, touch **Apps** > **Settings** > **Wireless & networks** > **Wi-Fi**.
- Determine location using less battery (but with lower accuracy). Touch **Apps** > **Settings** > **Location & security**. Under **My Location**, select **Use wireless networks**, and deselect **Use GPS satellites**.
- To set screen timeout or change screen brightness, touch **Apps** > **Settings** > **Screen**.



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## CONTACTS

*names, numbers, addresses*

### AT A GLANCE

All your important contacts—synced and backed up with your Google and email accounts. For a quick overview, see “**AT A GLANCE: EMAIL & CONTACTS**”.

### CREATE CONTACTS

**Find it:** Apps > Contacts.

Touch **New** to create a contact, and select the account to add it to (if you have more than one Gmail/email account registered on your tablet). Touch any entry area to open the touchscreen keyboard. When you're finished, touch **Done**.

**Tip:** Touch / to see more/less detail for a field. Touch / to add or subtract a field. Touch **Add another field** to add more fields.

### EDIT OR DELETE CONTACTS

To edit a contact, touch the contact, then touch . To delete a contact, touch the contact, touch , then touch Menu > **Delete contact**.

### JOIN CONTACTS

You might have two **Contacts** for the same person, such as a friend with two email addresses. To combine these two contacts:

- 1 Touch a contact.
- 2 Touch Menu > **Join**.
- 3 Touch the contact to be combined.

## SYNCHRONIZE CONTACTS

When you make a change to contacts on an account using your tablet, computer, or phone, the change is shown on all devices—so, change in one place, see it everywhere.

**Note:** For information on synchronizing accounts, see “**SYNCHRONIZE EMAIL, CONTACTS, & CALENDAR**”.





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## WIRELESS

*lose the wires*

### AT A GLANCE

Accessories, phone, PC, network, and hotspot—connect. For a quick overview, see “**AT A GLANCE: WIRELESS**”.

### BLUETOOTH™ WIRELESS

#### TURN BLUETOOTH POWER ON OR OFF

**Find it:** Apps > Settings > **Wireless & networks** > **Bluetooth**

**Note:** To extend battery life, turn Bluetooth power off when not in use.

**Note:** The Bluetooth Enhanced Audio setting is not recommended for older Bluetooth headsets, as it may not deliver acceptable sound quality.

#### MAKE DEVICE DISCOVERABLE

To allow a Bluetooth device to discover your tablet:

- 1 Touch Apps > Settings > **Wireless & networks** > **Bluetooth settings**.
- 2 Touch **Bluetooth** to turn on Bluetooth power, if necessary.
- 3 Touch **Discoverable**.

#### CONNECT NEW DEVICES

To connect with a new device, you need to pair with it. You only need to do this once for each device—to connect again, just turn on the device.

1 Make sure the device you are pairing with is in discoverable mode.

**Note:** Refer to the guide that came with the device for details.

- 2 Touch Apps > Settings > **Wireless & networks** > **Bluetooth settings**.
- 3 Touch **Bluetooth** to turn on Bluetooth power, if necessary.
- 4 Touch **Find nearby devices**.
- 5 Touch a device to connect.
- 6 If necessary, touch **Pair**, or enter the device passkey (like **0000**) to connect to the device. When the device is connected, the Bluetooth indicator appears in the status panel.

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

#### TRANSFER FILES

To transfer files, you need to pair with the device you want to send files to (see “**CONNECT NEW DEVICES**”).

- **Photo or video:** After you take the photo or record the video, touch the photo or video thumbnail, then touch > **Bluetooth**.
- **Contacts:** Touch Apps > Contacts, touch a contact, then touch Menu , > **Share contact** > **Bluetooth**.

#### RECONNECT DEVICES

To reconnect your tablet with a paired device, touch the device name in the **Paired devices** list.



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## DISCONNECT DEVICES

To disconnect your tablet from a paired device, touch the device name in the devices list, then touch **OK**.

**Tip:** Turn off Bluetooth power to extend battery life or stop connections—touch **Apps** > **Settings** > **Wireless & networks** > **Bluetooth**.

## WI-FI

### TURN ON & OFF

**Find it:** **Apps** > **Settings** > **Wireless & networks** > **Wi-Fi**

**Note:** To extend battery life, turn off Wi-Fi when not in use.

### WI-FI SEARCH & CONNECT

To find networks in your range:

- 1 Touch **Apps** > **Settings** > **Wireless & networks** > **Wi-Fi Settings**.
- 2 Touch **Wi-Fi** to turn on and scan. If Wi-Fi is already on, touch Menu , > **Scan**. Your tablet lists the networks it finds within range.  
**Tip:** To see your tablet's MAC address or other Wi-Fi details, touch Menu , > **Advanced**.
- 3 Touch a network to connect.
- 4 If necessary, enter **Network SSID**, **Security**, and **Wireless password**, and touch **Connect**. When your tablet is connected to the network, the wireless indicator appears in the status bar.

**Tip:** When you are in range and Wi-Fi is on, you will automatically reconnect to available networks you've connected to before.

## WI-FI HOTSPOT

**Note:** This feature is not available on the MOTOROLA XOOM with Wi-Fi.

You can make your tablet a Wi-Fi hotspot to provide portable, convenient internet access to other Wi-Fi enabled devices.

**Note:** Keep it secure. To protect your tablet and hotspot from unauthorized access, it is strongly recommended that you set up hotspot security (WPA2 is the most secure), including password.

To set up your tablet as a Wi-Fi hotspot:

- 1 Turn off Wi-Fi power by touching **Apps** > **Settings** > **Wireless & networks** > **Wi-Fi**.
- 2 Touch **Apps** > **Settings** > **Wireless & networks** > **Mobile hotspot**.
- 3 Touch **Wi-Fi hotspot** to turn on the hotspot.
- 4 Touch **Portable Wi-Fi hotspot** to change hotspot security and configuration:
  - **Network SSID**—Enter a unique name for your hotspot and touch **Next**.
  - **Security**—Select **Open** or **WPA2 PSK**. If you select **WPA2 PSK**, enter a unique password. Other users can access your Wi-Fi hotspot only if they enter the correct password.
- 5 Touch **Save** when the settings are complete.

When your Wi-Fi hotspot is active, other Wi-Fi enabled devices can connect by entering your hotspot's **SSID**, selecting a **Security** type, and entering the correct **Wireless password**.



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## CONNECTIONS

*share photos, videos, music, movies . . .*

### USB CONNECTION

**Note:** Copyright—do you have the right? Always follow the rules. See “Content Copyright” in your legal and safety information.

Share your media between your computer and tablet using a USB connection. Use the USB cable that came with your tablet to make the connection. Your computer will recognize your tablet as a USB device. You can then set how your tablet will appear to the computer:

- **Mass storage device**—Drag and drop media files from your computer to your tablet.
- **MTP device**—Use Windows Media Player to transfer media files.



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## TOOLS & MANAGEMENT

*Stay on top of things*

### CLOCK & ALARM

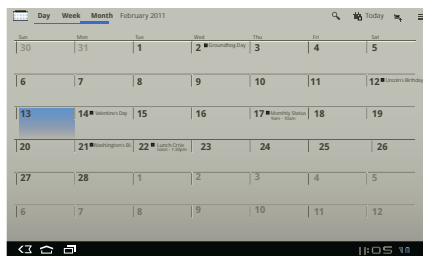
Find it: Apps > Clock

To add an alarm, touch **Set**, then enter alarm details.

When an alarm sounds, touch to **Dismiss** to turn it off or **Snooze** to delay for ten minutes.

### CALENDAR

Find it: Apps > Calendar



View your calendar events from all of your accounts, all in one place. Your calendar events can be viewed in different ways: Touch **Day**, **Week**, or **Month**. When you highlight an event, more details appear.

### ADD CALENDAR EVENTS

From any view, touch . Enter the event start time and other details. You can even set a reminder so you don't forget about the event.

When you finish entering event details, touch **Done**.

## MANAGE CALENDAR EVENTS

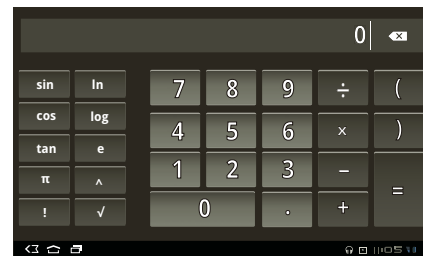
To edit an event, touch and hold it, then touch **Details**.

To delete an event, touch and hold it, then touch **Delete**.

To go to today, touch **Today**.

## CALCULATOR

Find it: Apps > Calculator



## NETWORK

**Note:** This feature is not applicable to the MOTOROLA XOOM with Wi-Fi.

You should not need to change any network settings. Contact your service provider for help.

Touch Apps > Settings > **Wireless & networks** > **Mobile networks** to show options for roaming networks, network selection, operator selection, and access point names.



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## AIRPLANE MODE

Use airplane mode to turn all your wireless connections off—useful when flying. Touch the bottom right corner of the screen, then touch > **Airplane mode**.

## ACCESSIBILITY

See, hear, speak, and use. Accessibility features are there for everyone, making things easier.

**Note:** For general information, accessories, and more, visit [www.motorola.com/accessibility](http://www.motorola.com/accessibility).

## VOICE ACTIONS

Voice Actions let you control your tablet using your voice. Send messages, browse the web, listen to music, and more—any number of apps can be activated with Voice actions. Just touch **Apps** > **Voice Search**. Then say what you want your tablet to do:

- “Show map of Chicago, Illinois.”
- “Navigate to 433 West 3rd Street, Dover, Ohio.”
- “Go to the New York Gazette.”
- “Email to Joseph Jones. Meet me at the deli for lunch.”
- “Listen to Mozart.”

Go ahead, try it for yourself. If you want more help, touch **Apps** > **Voice Search** and say “help.”

## VOICE READOUTS

To turn on voice readouts, touch **Apps** > **Settings** > **Accessibility** > **Accessibility**, then select an option:

- Talkback: The tablet speaks out loud to describe each action you complete.
- SoundBack: Play a sound to confirm your action, you signal a change of tablet status, or alert you to notifications.

- Download accessibility scripts: Allow applications to download accessibility scripts from Google.

## ZOOM

Get a closer look. To zoom in, double tap the screen, or touch the screen with two fingers and then slide them apart. To zoom out, double tap the screen again, or drag your fingers together.

## DISPLAY BRIGHTNESS

Set a brightness level that works for you. Touch **Apps** > **Settings** > **Screen** > **Brightness**. Make sure that **Automatic brightness** is unchecked so you can set your own level.

## MESSAGES

To make text entry easier, you can use features like auto-capitalization, auto-correction, and show correction suggestions—touch **Apps** > **Settings** > **Language & input** > **Configure input methods** > **Settings**. Of course if you don't want to type at all, then use your voice—touch on the touchscreen keypad.

## APPS

Want more? No problem. Android Market™ provides access to thousands of apps, and many provide useful accessibility features.

**Find it:** **Apps** > **Market**

Select a category or touch Search to find the app you want.

**Tip:** Choose your apps carefully, from trusted sites like Android Market™, as some may impact your phone's performance.



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## SECURITY

*help keep your tablet safe*

### AT A GLANCE

Choose your security level and keep your tablet safe. For a quick overview, see “**SECURITY**”.

### SCREEN LOCK

To prevent accidental touches, you can make the screen lock when it goes to sleep. Touch **Apps** > **Settings** > **Location & security** > **Change screen lock**, then select the lock type:

- **Pattern lock**—Draw a pattern to unlock.
- **PIN**—Enter a numeric PIN to unlock.
- **Password lock**—Enter a password to unlock.

### LOCK PATTERN

To set the lock pattern, touch **Apps** > **Settings** > **Location & security** > **Configure lock screen** > **Pattern**.

Follow the instructions to draw your lock pattern.

When prompted, draw the pattern to unlock the tablet.

### PIN LOCK

To set a PIN, touch **Apps** > **Settings** > **Location & security** > **Configure lock screen** > **PIN**.

Enter a numeric PIN, then confirm it.

When prompted, enter the PIN to unlock the tablet.

### PASSWORD LOCK

To set the password, touch **Apps** > **Settings** > **Location & security** > **Configure lock screen** > **Password**.

Enter a password (up to eight characters), then confirm it. When prompted, enter the password to unlock the tablet.

### LOCK & UNLOCK

To lock the screen:

- Press Power/Lock .
- Let the screen time out (don't press anything).
- Switch off the power.

To wake up the screen, press Power/Lock . Then, on the display, drag the unlock icon through the circle.

### FORGOT YOUR PATTERN OR PASSCODE?

If you forget your pattern or passcode, see your service provider.



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## TROUBLESHOOTING

*we're here to help*

### FORCED REBOOT

In the unlikely event that your device becomes unresponsive, try a forced reboot: Press and hold both Power/Lock and the up-volume key for three seconds.

### RESET

To reset your tablet to factory settings and erase all the data on your device, from the home screen, touch Apps > Settings > Privacy > Factory data reset.

**Warning:** All data on your tablet will be deleted.

### SERVICE & REPAIRS

If you have questions or need assistance, go to <http://www.motorola.com/support>, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).



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## Safety, Regulatory & Legal

### Battery Use & Safety

**Important: Handle and store batteries properly to avoid injury or damage.** Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

#### DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the mobile device or battery come in contact with liquids.\*** Liquids can get into the mobile device's circuits, leading to corrosion.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.\*** High temperatures can cause the battery to swell, leak, or malfunction.
- **Don't dry a wet or damp battery with an appliance or heat source,** such as a hair dryer or microwave oven.

#### DOs

- **Do avoid leaving your mobile device in your car in high temperatures.\***
- **Do avoid dropping the mobile device or battery.\*** Dropping these items, especially on a hard surface, can potentially cause damage.\*
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged by dropping, liquids or high temperatures.**

\* **Note:** Always make sure that the battery compartment and any connector covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your **mobile device** can resist damage from these conditions.

**Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards.** Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a "Motorola Original" hologram.

If you see a message on your display such as **Invalid Battery** or

**Unable to Charge,** take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;

- If the message remains, contact a Motorola authorized service center.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at [www.motorola.com/recycling](http://www.motorola.com/recycling)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



**Warning:** Never dispose of batteries in a fire because they may explode.

### Battery Charging

**Notes for charging your product's battery:**

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

### Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit [www.motorola.com/products](http://www.motorola.com/products)

### Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas; always obey the laws and regulations on the use of these products.

**While driving, NEVER:**

- Type or read texts.
- Enter or review written data.
- Surf the web.
- Input navigation information.
- Perform any other functions that divert your attention from driving.

**While driving, ALWAYS:**

- Keep your eyes on the road.
- Use a handsfree device if available or required by law in your area.
- Enter destination information into a navigation device **before** driving.





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- Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
  - Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
  - End your call or other task if you cannot concentrate on driving.
- Remember to follow the "Smart Practices While Driving" in this guide and at [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only).

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing videos or games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing videos or games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

## Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at [direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp) (in English only).

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

## Children

**Keep your mobile device and its accessories away from small children.** These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
  - Improper use could result in loud sounds, possibly causing hearing injury.
  - Improperly handled batteries could overheat and cause a burn.
- Similar to a computer, if a child does use your mobile device, you may want to monitor their access to help prevent exposure to inappropriate apps or content.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.

## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

## Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not dispose of your battery or mobile device with your household waste. See "Recycling" for more information.



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Symbol	Definition
	Do not use tools.
	For indoor use only.

## Radio Frequency (RF) Energy

### Exposure to RF Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

### RF Energy Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 cm (1 inch) from your body when transmitting.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: [www.motorola.com](http://www.motorola.com).

### RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

## Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device.

If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

## Specific Absorption Rate (IEEE)

### YOUR MOBILE DEVICE MEETS FCC LIMITS FOR EXPOSURE TO RADIO WAVES.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR value under the FCC guidelines for your device model is 1.34 W/kg.

During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the wireless connection. The lower the power output of the device, the lower its SAR value.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage.

Additional information can be found at [www.who.int/emf](http://www.who.int/emf) (World Health Organization) or [www.motorola.com/rfhealth](http://www.motorola.com/rfhealth) (Motorola Mobility, Inc.).



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## Information from the World Health Organization

"A large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To date, no adverse health effects have been established for mobile phone use."

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/emf>

## European Union Directives Conformance Statement

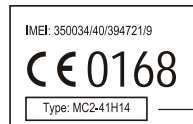
The following CE compliance information is applicable to Motorola mobile devices that carry one of the following CE marks:



[Only Indoor Use Allowed In France for Bluetooth and/or Wi-Fi]

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



Product Approval Number

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the website.

## FCC Notice to Users

The following statement applies to all products that bear the FCC logo on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if

not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

For products that support Wi-Fi 802.11a (as defined in the product specifications available at [www.motorola.com](http://www.motorola.com)), the following information applies. This equipment has the capability to operate Wi-Fi in the 5 GHz Unlicensed National Information Infrastructure (U-NII) band. Because this band is shared with MSS (Mobile Satellite Service), the FCC has restricted such devices to indoor use only (see 47 CFR 15.407(e)). Since wireless hot spots operating in this band have the same restriction, outdoor services are not offered. Nevertheless, please do not operate this device in Wi-Fi mode when outdoors.

## Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5. This Class B digital apparatus complies with Canadian ICES-003.

## Location Services (GPS & AGPS)

The following information is applicable to Motorola mobile devices that provide location based (GPS and/or AGPS) functionality.

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional



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charges may apply in accordance with your service plan. Contact your wireless service provider for details.

### Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

### Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

### Navigation

The following information is applicable to Motorola mobile devices that provide navigation features.

When using navigation features, note that mapping information, directions and other navigational data may contain inaccurate or incomplete data. In some countries, complete information may not be available. Therefore, you should visually confirm that the navigational instructions are consistent with what you see. All drivers should pay attention to road conditions, closures, traffic, and all other factors that may impact driving. Always obey posted road signs.

### Smart Practices While Driving

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only may be required. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial, redial and voice dial.** If available, these features help you to place your call without taking your attention off the road.

- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

### Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to



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# MOTOROLA XOOM

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remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.

**Note:** For information on how to backup or wipe data from your mobile device, go to [www.motorola.com/support](http://www.motorola.com/support)

- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your phone's performance and/or have access to private information including account details, call data, location details and network resources.
- **Wireless**—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorized access to your device.
- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Use & Care

To care for your Motorola mobile device, please observe the following:



### liquids

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the mobile device.



### extreme heat or cold

Don't store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).



### microwaves

Don't try to dry your mobile device in a microwave oven.



### dust and dirt

Don't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.



### cleaning solutions

To clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



### shock and vibration

Don't drop your mobile device.



### protection

To help protect your mobile device, always make sure that the battery compartment and any connector covers are closed and secure.

## Recycling

### Mobile Devices & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)



### Packaging & Product Guides

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.



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## California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:  
 Perchlorate Material – special handling may apply when the battery is recycled or disposed of. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)  
 There is no special handling required by consumers.

## Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. To maintain the published Hearing Aid Compatibility (HAC) rating for this mobile phone, use only the original equipment battery model.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your service provider or phone retailer.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

## Software Copyright Notice

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For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY, INC.  
 OSS Management  
 600 North US Hwy 45  
 Libertyville, IL 60048  
 USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please press Menu Key > **Settings** > **About phone** > **Legal information** > **Open source licenses**. In addition, this Motorola device may include



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self-contained applications that present supplemental notices for open source packages used in those applications.

## Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## Product Registration

Online Product Registration:  
[www.motorola.com/us/productregistration](http://www.motorola.com/us/productregistration)

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status. Thank you for choosing a Motorola product.

## Service & Repairs

If you have questions or need assistance, we're here to help. Go to [www.motorola.com/repair](http://www.motorola.com/repair) (United States) or [www.motorola.com/support](http://www.motorola.com/support) (Canada), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## Motorola Limited Warranty for the United States and Canada

### What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola Mobility, Inc. warrants its mobile telephones ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories"), and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## Products and Accessories

Products Covered	Length of Coverage
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Products and Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

### Exclusions (Products and Accessories)

- Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.
- Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.
- Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.
- Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.
- Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.
- Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering;



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(c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

### Software

Products Covered	Length of Coverage
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

### Exclusions (Software)

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided "as is" and without warranty.

### Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

### What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software, and applications, please create a back up prior to requesting service.

### How to Obtain Warranty Service or Other Information

USA	1-800-734-5870
Canada	1-800-461-4575
TTY	1-888-390-6456

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written

description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

### What Other Limitations are There?

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Motorola Mobility, Inc.  
Consumer Advocacy Office  
600 N US Hwy 45  
Libertyville, IL 60048

[www.motorola.com](http://www.motorola.com)

**Note:** Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-734-5870 (United States)

1-888-390-6456 (TTY/TDD United States for hearing impaired)

1-800-461-4575 (Canada)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

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