



# *MOTOMANUAL*

RAZR v3i  
GSM

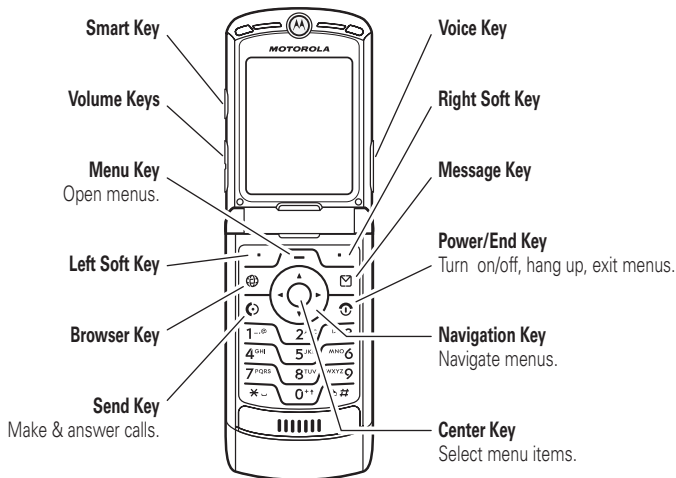
[motorola.com](http://motorola.com)

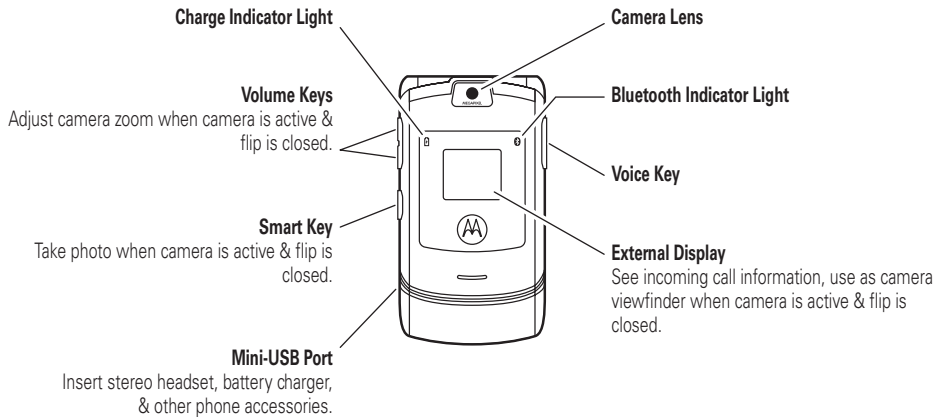


# HELLOMOTO

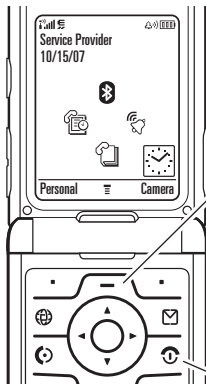
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Introducing your new Motorola RAZR v3i GSM wireless phone. Here's a quick anatomy lesson.





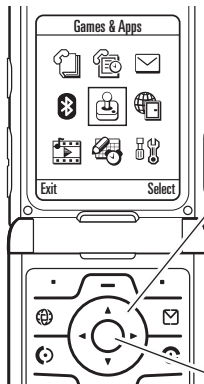
## Home Screen



**2** Press the **Menu Key**  to open the **Main Menu**.

**1** Press & hold the **Power Key**  until the display lights up, to turn on your phone.

## Main Menu



**3** Press the **Navigation Key**  up/down/left/right to highlight a menu feature.

**4** Press the **Center Key**  to select it.

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# contents

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<b>menu map</b> . . . . .	<b>7</b>	<b>main attractions</b> . . . . .	<b>18</b>	codes & passwords . .	47
<b>Use and Care</b> . . . . .	<b>9</b>	photos . . . . .	18	lock & unlock phone . .	48
<b>essentials</b> . . . . .	<b>10</b>	video clips . . . . .	20	<b>customize</b> . . . . .	<b>49</b>
about this guide . . . . .	10	multimedia messages	24	ring style . . . . .	49
SIM card . . . . .	11	Bluetooth® wireless . .	25	time & date . . . . .	50
battery . . . . .	12	voice commands . . . . .	30	wallpaper . . . . .	50
turn it on & off . . . . .	14	memory card . . . . .	32	screen saver . . . . .	51
make a call . . . . .	15	airplane mode . . . . .	36	themes . . . . .	51
answer a call . . . . .	15	phone updates . . . . .	36	display appearance . . .	52
store a phone number		<b>basics</b> . . . . .	<b>37</b>	answer options . . . . .	53
in the phonebook . . . . .	15	display . . . . .	37	<b>calls</b> . . . . .	<b>54</b>
call a stored		text entry . . . . .	40	turn off a call alert . . . .	54
phone number . . . . .	16	volume . . . . .	44	recent calls . . . . .	54
search the phonebook	16	navigation key . . . . .	45	redial . . . . .	55
your phone number . .	17	smart key . . . . .	45	return a call . . . . .	56
		external display . . . . .	45	notepad . . . . .	56
		handsfree speaker . . . .	46	(continued next page)	

**calls (continued)**

hold or mute a call . . . .	56
call waiting . . . . .	56
caller ID . . . . .	57
emergency calls . . . . .	57
international calls . . . .	58
1-touch dial . . . . .	58
voicemail . . . . .	59

**other features . . . . . 60**

advanced calling . . . . .	60
phonebook . . . . .	63
messages . . . . .	67
instant messaging . . . .	69
personalize . . . . .	70
call times & costs . . . .	73
handsfree . . . . .	75
data & fax calls . . . . .	76
network . . . . .	77
personal organizer . . . .	78
security . . . . .	80
fun & games . . . . .	81

**service and repairs . . . . 83**

<b>SAR Data . . . . .</b>	<b>84</b>
<b>EU Conformance . . . . .</b>	<b>86</b>
<b>Safety Information . . . .</b>	<b>88</b>
<b>Industry Canada Notice</b>	<b>93</b>
<b>FCC Notice . . . . .</b>	<b>94</b>
<b>Warranty . . . . .</b>	<b>95</b>
<b>Hearing Aids . . . . .</b>	<b>99</b>
<b>WHO Information . . . .</b>	<b>100</b>
<b>Registration . . . . .</b>	<b>100</b>
<b>Export Law . . . . .</b>	<b>101</b>
<b>Recycling . . . . .</b>	<b>101</b>
<b>Driving Safety . . . . .</b>	<b>102</b>
<b>index . . . . .</b>	<b>104</b>



# menu map

## main menu



### Phonebook



### Recent Calls

- Received Calls
- Dialed Calls
- Notepad
- Call Times
- Call Cost \*
- Data Times
- Data Volumes



### Messages

- Create Message
- Message Inbox
- MMS Templates
- Quick Notes
- Voicemail
- Email Msgs
- Outbox
- Drafts
- Browser Msgs \*
- Info Services \*



### Bluetooth Link

- Handsfree
- Device History
- Setup



### Games & Apps



### Web Access

- Browser
- Web Shortcuts
- Stored Pages
- History
- Go To URL
- Browser Setup
- Web Sessions



### Multimedia

- Themes
- Camera
- Pictures
- Sounds
- Videos
- Video Camera



### Tools

- SIM Apps \*
- Calculator
- Datebook
- Shortcuts
- Voice Records
- Alarm Clock
- Dialing Services
  - Fixed Dial
  - Service Dial \*
  - Quick Dial
- IM \*



### Settings

- (see next page)

This is the standard main menu layout. **Your phone's menu may be different.**

\* optional features

## settings menu



### Personalize

- Home Screen
- Main Menu
- Voice Dial Setup
- Skin
- Greeting
- Wallpaper
- Screen Saver
- Quick Dial \*



### Ring Styles

- Style
- *style* Detail



### Connection

- USB Settings
- Bluetooth Link
- Sync



### Call Forward

- Voice Calls
- Fax Calls
- Data Calls
- Cancel All
- Forward Status



### In-Call Setup

- Dialing Prefix
- In-Call Timer
- Call Cost Setup \*
- My Caller ID
- Talk and Fax
- Answer Options
- Call Waiting
- Hearing Aid



### Initial Setup

- Time and Date
- 1-Touch Dial
- Display Timeout
- Backlight
- TTY Setup \*
- Scroll
- Language
- Brightness
- DTMF
- Master Reset
- Master Clear



### Phone Status

- My Tel. Numbers
- Credit Info/Available \*
- Active Line \*
- Battery Meter
- Storage Devices
- Voice Dial Languages \*
- Software Update \*
- Other Information



### Headset

- Auto Answer
- Voice Dial



### Car Settings

- Auto Answer
- Auto Handsfree
- Power-Off Delay \*
- Charger Time \*



### Airplane Mode

- Airplane Mode
- Prompt at Startup



### Network

- New Network
- Network Setup
- Available Networks
- My Network List \*
- Service Tone
- Network Jingle
- Call Drop Tone



### Security

- Phone Lock
- Lock Application
- Fixed Dial
- Restrict Calls
- SIM PIN
- New Passwords
- Certificate Mgmt



### Java Settings

- Java System
- Delete All Apps
- App Vibration
- App Volume
- App Priority \*
- App Backlight
- Set Standby App \*
- DNS IP \*

\* optional features

# Use and Care

---

To care for your Motorola phone, please keep it away from:



## liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture.



## dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



## extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.



## cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



## microwaves

Don't try to dry your phone in a microwave oven.



## the ground

Don't drop your phone.

# essentials

---







**CAUTION:** Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.



## about this guide

This guide shows how to locate a menu feature as follows:

**Find it:** Press  >  **Recent Calls** > **Dialed Calls**

This means that, from the home screen:

- 1 Press the *menu key*  to open the menu.
- 2 Press the *navigation key*  to scroll to  **Recent Calls**, and press the *center key*  to select it.
- 3 Press the navigation key  to scroll to **Dialed Calls**, and press the center key  to select it.

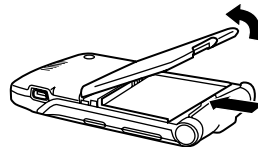
symbols	
	This means a feature is network, SIM card, or subscription dependent and may not be available in all areas. Contact your service provider for more information.
	This means a feature requires an optional accessory.

## SIM card

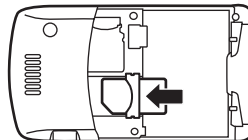
Your *Subscriber Identity Module* (SIM) card contains personal information like your phone number and phonebook entries.

**Caution:** Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.

- 1 If necessary, press in the battery door release latch and remove the battery door.

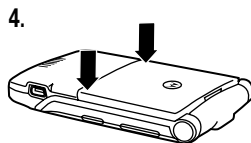
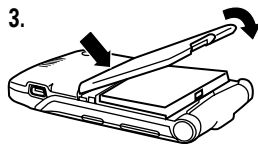
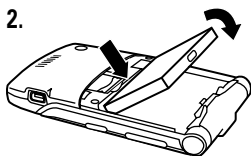
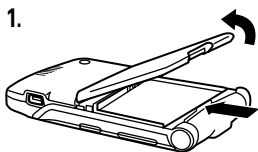


- 2 Hold the SIM card with the notch in the lower left corner and the gold plate facing down. Slide the SIM card under the metal clip and into the card slot as shown.



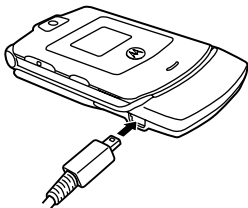
# battery

## battery installation



## battery charging

New batteries are not fully charged. Plug the travel charger into the mini-USB port on your phone as shown. Plug the



other end into an electrical outlet. Your phone might take several seconds to start charging the battery. The battery charge indicator light shows when the battery is charging. The display shows **Charge Complete** when finished.

**Tip:** Relax, you can't overcharge your battery. It will perform best after you fully charge and discharge it a few times.

**Note:** You can charge your battery by connecting a cable from your phone's mini-USB port to a USB



port on a computer. Both your phone and the computer must be turned on, and your computer must have the correct software drivers installed. Cables and software drivers are available in Motorola Original data kits, sold separately.

## battery tips

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.
- New batteries or batteries stored for a long time may take more time to charge.



- When charging your battery, keep it near room temperature.
- When storing your battery, keep it uncharged in a cool, dark, dry place.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.




Contact your local recycling center for proper battery disposal.

**Warning:** Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the “Safety and General Information” section included in the gray-edged pages at the back of this guide.


## turn it on & off

**Caution:** On power up, the phone may prompt you to enter your SIM card PIN code to unlock the SIM card. If you enter an incorrect PIN code three times before the correct code, your SIM card is disabled, and your display shows **SIM Blocked**. Contact your service provider.


To turn on your phone, press and hold the *power key*  until the keypad or display lights up. If prompted, enter your eight-digit SIM card PIN code and/or four-digit unlock code.






To turn off your phone, press and hold  for two seconds.

## make a call


Enter a phone number and press the *send key*  to make a call.


To **voice dial** a call, see page 30.

To “hang up,” close the phone flip or press the *end key* .

**Note:** Closing the phone flip doesn’t end a call when the handsfree speaker is turned on (for more information about the handsfree speaker, see page 46).

## answer a call

When your phone rings and/or vibrates, just open the phone flip or press the *send key*  to answer.

To “hang up,” close the phone flip or press the *end key* .


**Note:** Closing the phone flip doesn’t end a call when the handsfree speaker is turned on (for more information about the handsfree speaker, see page 46).

## store a phone number in the phonebook

You can store a phone number in your **Phonebook**.



**Note:** When you create a new phonebook entry, you must specify whether you want to store the entry in phone memory or on the SIM card. You can’t set a picture ID or special alerts for entries stored on the SIM card.


- 1 Enter a phone number in the home screen.

- 2 Press the **Store** key.
- 3 Enter a name and other details for the phone number. To edit details, scroll to them and press the center key .
- 4 Press the **Done** key to store the number.

To store an email address, see page 63. To edit or delete a phonebook entry, see page 63.




## call a stored phone number

**Find it:**  >  **Phonebook**

- 1 Scroll to the phonebook entry.
- 2 Press  to call the entry.



To **voice dial** a phonebook entry, see page 30.

## search the phonebook


To set the phonebook search method, press  >  **Phonebook**, then press  > **Setup** > **Search Method** > **Jump To** or **Find**.

To search for a phonebook entry, press the keypad key that contains the first letter of the entry. **Jump To** method immediately jumps to the first entry that begin with the key's letters. **Find** method prompts you to enter the name or speed number for the entry, depending on how the phonebook list is sorted.

# your phone number

From the home screen, press   to see your number.

**Tip:** Want to see your phone number while you're on a call? Press  > **My Tel. Numbers**.

To store or edit your name and phone number on your SIM card, press the  **Edit** key while showing your number. If you don't know your phone number, contact your service provider.

# main attractions

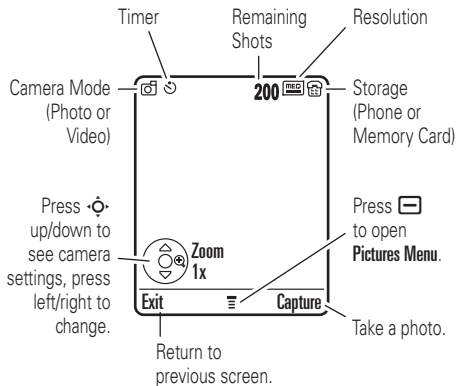
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You can do much more with your phone than make and receive calls!

## photos

### take a photo

Press  >  **Multimedia** > **Camera** to see the camera viewfinder.




- 1 Point the camera lens at the photo subject.
- 2 Press the **Capture** key to take a photo.
- 3 Press the **Send** key to send the photo in a multimedia message (see page 24).

**or**

Press  to select a storage option:  
**Store Only, Apply as Wallpaper, Apply as Screen Saver,**  
or **Apply as Phonebook Entry.**

**or**

Press the **Discard** key to delete the photo and return to the active viewfinder.


**Shortcut:** After taking a photo, press the center key  to quickly store it and return to the camera viewfinder.


**Note:** You can't assign a photo to a phonebook entry stored on the SIM card.

## self portrait

When the camera viewfinder is active, you can close the phone flip to show the viewfinder image in the external display. Press the smart key (see illustration on page 2) to take a photo. Open the flip to send, store, or discard the photo.

## camera settings

When the viewfinder is active, press  to select camera options:

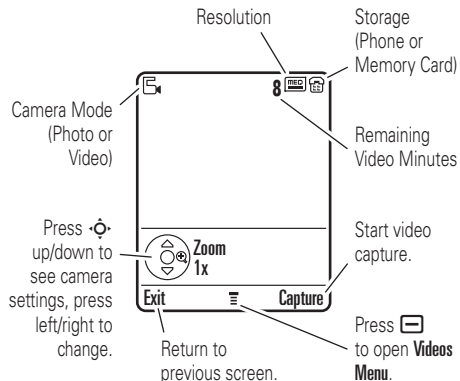
options	
<b>Go To Pictures</b>	See stored pictures and photos. Press  to perform various operations (such as <b>Delete, Rename,</b> or <b>Move</b> ) on a picture.
<b>Go To Video Mode</b>	Switch to the video camera.

options	
<b>Switch Storage Device</b>	See and store pictures on your phone or memory card. <b>Note:</b> This option appears only when a memory card is installed.
<b>Auto-Timed Capture</b>	Set a timer for the camera to take a photo.
<b>Pictures Setup</b>	Adjust photo settings: <ul style="list-style-type: none"> <li>• Resolution</li> <li>• Shutter Tone</li> </ul>
<b>View Free Space</b>	See how much memory remains for storing pictures.

## video clips

### record a video clip

Press  >  **Multimedia** > **Video Camera** to see the video camera viewfinder.



**Note:** You can zoom only before you start recording.

**Tip:** If you want to send your video in a multimedia message, the video length must be set to **MMS**. To set length, press


 > **Videos Setup** > **Video Length**.


- 1 Point the camera lens at the video subject.
- 2 Press the **Capture** key to begin video recording.
- 3 Press the **Stop** key to stop video recording.
- 4 Press the **Options** key to select a storage option: **Send in Message** or **Store Only**.

**or**

Press the **Discard** key to delete the video clip.

If you choose to send the video clip in a message, see “send a multimedia message” on page 24.

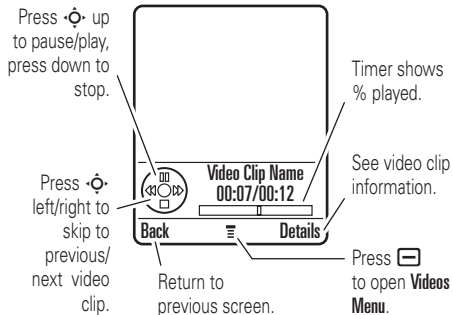
When the video camera viewfinder is active, press  to select video options:


options	
<b>Go To Videos</b>	See stored video clips. Press  to perform various operations (such as <b>Delete</b> , <b>Rename</b> , or <b>Move</b> ) on a video clip.
<b>Go To Photo Mode</b>	Switch to the picture camera.
<b>Switch Storage Device</b>	See and store video clips on your phone or memory card. <b>Note:</b> This option appears only when a memory card is installed.

options	
<b>Videos Setup</b>	Adjust video settings: <ul style="list-style-type: none"> <li>• <b>Auto Repeat</b></li> <li>• <b>Video Length</b></li> <li>• <b>Resolution</b></li> <li>• <b>Recording Sound</b></li> </ul>
<b>View Free Space</b>	See how much memory remains for storing video clips.

## play a video clip

**Find it:** Press  >  **Multimedia** > **Videos** > *video clip*



From the stored video clips list, press  to select video options.



**Note:** Your phone's options may vary. Some options are not available for preinstalled videos.

<b>options</b>	
<b>Send In Message</b>	Insert a video clip in a new message.  <b>Note:</b> This option appears only when the video clip is small enough to send.
<b>Switch Storage Device</b>	See and store video clips on your phone or memory card.  <b>Note:</b> This option appears only when a memory card is installed.
<b>New</b>	Activate the video camera to record a new video clip.
<b>Details</b>	See video clip information.

<b>options</b>	
<b>Rename</b>	Rename a video clip.
<b>Delete</b>	Delete marked video clip(s).
<b>Move</b>	Move video clip(s) to another device, delete original(s) from phone memory.
<b>Copy</b>	Copy video clip(s) to another device, leave original(s) on phone.
<b>Mark/Unmark</b>	Mark one or more video clips that you want to delete, move, copy, or assign to a category.
<b>Categories</b>	Create new category, or see video clips in a selected category.
<b>Assign to Category</b>	Assign video clip(s) to a category.

options	
Videos Setup	Adjust video settings.
View Free Space	See how much memory remains for storing video clips.

## multimedia messages

For more messaging features, see page 67.

### send a multimedia message

A *Multimedia Messaging Service* (MMS) message contains pages with text and media objects (including photos, sounds, or video clips). You can send the multimedia message to other MMS-capable phones, and to email addresses.





**Find it:** Press > **Create Message**  
> **New Multimedia Msg**

- 1 Press keypad keys to enter text on the page (for more information about text entry, see page 40).

To insert a **picture, sound, video clip, voice record, quick note, or contact info** on the page, press > **Insert**. Select the file type and the file.


To insert **another page** in the message, enter text or objects on the current page and press > **Insert** > **New Page**. You can enter more text and objects on the new page.

- 2 When you finish the message, press > **Message Options** to set message options (such as **Subject** and **Priority**).
- 3 When you finish setting message options, press the **Done** key.

- 4 Press the **Send To** key to select message recipients. You can:
- Select one or more entries from your phonebook (press  to scroll to an entry, and press the select key  to select it.
  - Select **New Number** or **New Email Address** to enter a phone number or email address.
- 5 Press the **Send** key to send the message.

To save or cancel the message, press   
> **Save to Drafts** or **Abort Message**.

## receive a multimedia message

When you receive a multimedia message or letter, your phone plays an alert and the display shows **New Message** with a message indicator (such as .

Press the **Read** key to open the message.



- Pictures and animations show as you read the message.
- Sound files play as you read the message. Use the volume keys to adjust the sound volume.
- Attached files are added to the end of the message. To open an attachment, scroll to the file indicator/filename and press the **View** key (image), **Play** key (sound), or **Open** key (phonebook vCard, datebook vCalendar entry, or unknown file type).

## Bluetooth® wireless

Your phone supports Bluetooth wireless connections. You can connect your phone with a Bluetooth headset or car kit to make handsfree calls. You can connect your phone with a phone or





computer that supports Bluetooth connections to exchange files.

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

**Note: Your phone's Bluetooth features and Bluetooth Class 1 power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Bluetooth features in France unless you are indoors.**

**For maximum Bluetooth security**, you should always connect Bluetooth devices in a safe, private environment.

## turn Bluetooth power on or off

**Find it:** Press  >  Bluetooth Link > Setup > Power > On


**Note:** To extend battery life, use this procedure to set Bluetooth power to **Off** when not in use. Your phone will not connect to another device until you set Bluetooth power back to **On** and connect your phone to the device again.


## use a headset or handsfree car kit

**Before you try to connect your phone to a handsfree device**, make sure the device is **on** and **ready** in *pairing* or *bonding* mode (see the user's guide for the device). You can connect your phone with only one device at a time.

**Find it:** Press  >  **Bluetooth Link** > **Handsfree**  
> **[Look For Devices]**

Your phone lists the devices it finds within range.

- 1 Scroll to a device in the list.
- 2 Press the center key  to connect to the device.

When your phone is connected, the Bluetooth indicator  shows in the home screen and the external Bluetooth indicator light flashes.


**Shortcut:** When Bluetooth power is on, your phone can automatically connect to a handsfree device you have used before. Just turn on the device and move it near the phone.

## copy files to another device


You can copy a photo, picture, video clip, sound file, phonebook entry, datebook event, or bookmark to another phone or computer that supports Bluetooth connections.

**Note:** You can't copy some copyrighted objects.

**Before you try to copy a file to another device,** make sure the receiving device is **on** and **ready** in discoverable mode.

- 1 On your phone, scroll to the object that you want to copy to the other device.
- 2 Press , then select:
  - **Copy** for a photo, picture, video clip, or sound file.
  - **Share Phonebook Entry** for a phonebook entry.
  - **Send** for a datebook event or bookmark.



- 3 Select a recognized device name, or **[Look For Devices]** to search for an unrecognized device where you want to copy the object.

**Note:** Once you connect your phone to a Bluetooth device, that device can start a similar Bluetooth connection with your phone. Your display shows the Bluetooth indicator  when there is a Bluetooth connection.

## receive files from another device

**Before you try to receive a file from another device**, make sure your phone's Bluetooth power is **on** (see page 26).

- 1 Send the file from the device.  
If your phone and the sending device don't recognize each other, place your phone in discoverable mode so the


sending device can locate it. Press  >  **Bluetooth Link** > **Setup** > **Find Me**.

- 2 Press the **Accept** key to accept a file from another device. Your phone notifies you when file transfer is complete, and saves the file.

## send files to a printer

You can send a photo, picture, message, phonebook entry, or datebook event from your phone to a printer that supports Bluetooth connections.









**Note:** You can print A4 or US Letter size pages. To print another size, copy the object to a linked computer and print it from there. You cannot print **Quick Notes**, **MMS Templates**, or a phonebook **Mailing List**.

- 1 On your phone, scroll to the object that you want to print, then press  > **Print**.

**Tip:** If you see it, you can print it. After you capture a picture in the camera, you can press the **Store** key and select **Print and Store**.

- 2 If available, choose additional objects or print options, then choose **Print** to continue.
- 3 Select a recognized printer name, or **[Look For Devices]** to search for an unrecognized printer where you want to send the object.

## advanced Bluetooth features


features	
<b>connect to recognized device</b>  >  <b>Bluetooth Link</b> > <b>Handsfree</b> > <i>device name</i>	
<b>drop connection with device</b> Scroll to the device name and press the <b>Drop</b> key.	
<b>switch to headset or car kit during call</b>  > <b>Use Bluetooth</b>	
<b>switch back to phone during call</b> To switch from a headset or car kit to your phone during a call:  > <b>Use Handset</b>	

## features

### move multimedia object to device




**Caution:** Moving an object **deletes** the original object from your phone.

Scroll to the object, press  > **Move**, select the device name.

### edit properties of recognized device



Scroll to the device name, press  > **Edit**.

### set Bluetooth options



 >  **Bluetooth Link** > **Setup**

## voice commands

You can use voice commands to make calls, and perform some phone functions.



**Note:** Not all languages support voice commands. To see which languages support voice commands on your phone, press  >  **Settings** > **Phone Status** > **Voice Dial Languages**.

## voice dial a call

You can dial an entry in your phonebook by speaking the entry's name, or dial any phone number by speaking its digits.

**Tip:** Speak numbers at a normal speed and volume, pronouncing each digit distinctly. Avoid pausing between digits.



- 1 Press and release the voice key on the right side of your phone. Your phone prompts you to say a command.
- 2 Wait for the beep, then say “Name Dial.” Your phone prompts you to say a name. Say the name of an entry as it appears in your phonebook. Your phone confirms the name and makes the call.


**or**

Wait for the beep, then say “Digit Dial.” Your phone prompts you to say a phone number. Speak the digits. Your phone confirms the number and makes the call.

### Notes:

- Your phone may prompt you to repeat a name or number.
- If your phone doesn’t recognize the name or number, it shows a list of similar names/numbers, asks, “Did you

say ...,” and highlights the first list item. Say “Yes” to call the highlighted number, or “No” to go to the next list item.

To select the name or number manually, scroll to the name/number on the list and press the center key .

- You can improve voice dial operations by training the phone to recognize your voice. Press  >  **Settings** > **Personalize** > **Voice Dial Setup** > **Adapt Digits**.

## voice activate phone functions

You can use voice commands to activate the **Camera** application, call your **Voice** number, **Redial** the last dialed number, or see the **Received Calls** list:

- 1 Press and release the voice key on the right side of your phone. Your phone prompts you to say a command.

**2** Wait for the beep, then say one of the following commands:

- "Camera"
- "Voicemail"
- "Redial"
- "Received Calls"

Your phone performs the command.

## memory card

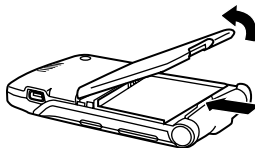
You can use a removable TransFlash memory card with your phone to store and retrieve multimedia content (such as songs and photos).



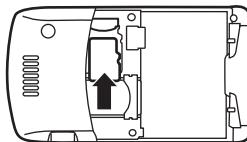
### install a memory card

**Caution:** Don't bend or scratch your memory card. Keep it away from static electricity, water, and dirt.



**1** Press in the battery door release latch and remove the battery door.




**2** Slide the memory card under the metal clip and into the card slot as shown.






## see and change memory card information

**Find it:** Press  >  **Settings** > **Phone Status** > **Storage Devices**

- 1 Press  to scroll to the memory card.
- 2 Press the **Details** key to see memory card information.

**or**





Press  to open the **Storage Device** menu, to **Format** or **Rename** the memory card.

**To see files stored on the memory card,** open a file list (such as **Pictures**, **Videos**, or **Sounds**), then press  > **Switch Storage Device** > **Memory Card**. To see files stored on your phone again, press  > **Switch Storage Device** > **Phone**.

## reformat the memory card

You can reformat your memory card to erase files stored on the card.

**Caution:** Reformatting the memory card **erases all files stored on the card** (including music, photos, and videos). After you erase the files, you can't recover them.

- 1 Press  >  **Settings** > **Phone Status** > **Storage Devices**.
- 2 Press  to scroll to the memory card.
- 3 Press  > **Format**.

## move files from the phone to the memory card

You can move files (such as pictures and photos, video clips, and sound files) from your phone to the memory card to free up phone memory.

**Note:** Moving a file to a new location deletes the file from its original location.

**To see files stored on your phone**, open a file list (such as **Pictures**, **Videos**, or **Sounds**), then press  > **Switch Storage Device** > **Phone**.

Scroll to the file you want to move, then press  > **Move** > **Memory Card**.

## connect the memory card to a computer

You can connect your phone to a computer to transfer files to and from the memory card.

**Note:** When your phone is connected to a computer, you can access the memory card only through the computer.

### on your phone

Press  >  **Settings** > **Connection** > **USB Settings** > **Default Connection** > **Memory Card**.

This directs the USB connection to your memory card. Attach the Motorola Original USB cable to the accessory port on your phone and to an available USB port on your computer.



### on your computer

- 1** Find where your phone's memory card appears as a Removable Disk icon. On a PC this is the My Computer window. On a Macintosh® computer, it's on the desktop.
- 2** Double-click the Removable Disk icon to access the files on your phone's memory card.
- 3** To store the desired files onto the memory card, drag and drop them as follows: **MP3 files:** > mobile > audio  
**screen savers:** > mobile > picture  
**wallpapers:** > mobile > picture  
**video clips:** > mobile > video

- 4 When you finish, remove the phone with memory card safely from your computer:

**If you are using a PC**, right-click the Safely Remove Hardware icon in the system tray at the bottom of your computer screen. Then select USB Mass Storage Devices and Stop.

**If you are using a Mac**, select and drag the Removable Disk icon to the Trash.

- 5 Select USB Mass Storage Device, then OK.

### on your phone

To return to **Data Fax** as your USB default connection, press  >  **Settings** > **Connection** > **USB Settings** > **Default Connection** > **Data/Fax Connection**.

## store and use protected content

If you try to play a copyrighted file, it might prompt you to download a license. Some licenses let you play a file only for a certain number of times or days. You can't send, copy, or change copyrighted files.

For example, a license may allow you to use a copyrighted file five times or use the copyrighted file for three days before it expires.



To activate downloaded copyrighted files:

**Find it:** Press  > **Activation List** > *file type* > *file*



You can show the copyrighted file's **Status**, **Type**, **Activation**, and **Counts Remaining**.

## airplane mode

*Airplane mode* turns off your phone's calling features in locations where wireless phone use is prohibited. You can use the phone's music player and other non-calling features in airplane mode.

**Find it:** Press  >  **Settings** > **Airplane Mode**  
> **Airplane Mode** > **On** or **Off**

Your phone can prompt you to activate or deactivate airplane mode each time you turn on the phone:

**Find it:** Press  >  **Settings** > **Airplane Mode**  
> **Prompt at Startup** > **On** or **Off**

## phone updates

Sometimes, we think of ways to make your phone's software faster or more efficient after you've purchased your phone. You can find out if your phone can be updated, and register for free update notifications at:

[www.hellomoto.com/support/update](http://www.hellomoto.com/support/update)

**Note:** Software updates do not affect your phonebook entries or other personal entries or files. If you receive a software update but choose to install it later, see page 77.

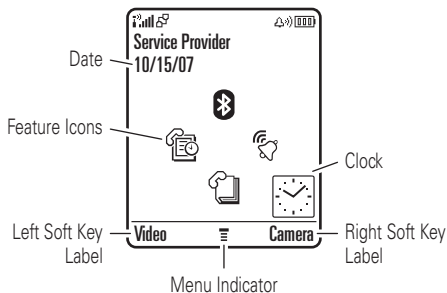
# basics

---


See page 1 for a basic phone diagram.



## display


The *home screen* appears when you turn on the phone.



**Note:** Your home screen may look different, depending on your service provider.

To dial a number from the home screen, press number keys and .

The *menu indicator*  shows that you can press  to open the main menu. *Soft key labels* show the current soft key functions. For soft key locations, see page 1.

Press  up, down, left, or right in the home screen to open basic features. You can show or hide icons for these features in the home screen, and change the icons that are shown (for more information about changing icons in the home screen, see page 72).

Status indicators can show at the top of the home screen:



**1 Signal Strength Indicator** – Vertical bars show the strength of the network connection. You can't make or receive calls when or shows.

**2 GPRS Indicator** – Shows when your phone is using a high-speed *General Packet Radio Service* (GPRS) network connection. Other indicators can include:



= GPRS PDP context active

= GPRS data available

**3 Data Indicator** – Shows connection status. The Bluetooth® indicator shows when your phone is paired with another device. Other indicators can include:

= secure data transfer

= unsecure data transfer

= secure connection

= unsecure connection

= secure

*Circuit Switch Data* (CSD) call



= unsecure





*CSD* call

**4 Roam Indicator** – The roam indicator shows when your phone is seeking or using a network outside your home network.












- 5 Active Line Indicator** – Shows  to indicate an active call, or  to indicate when call forwarding is on. Indicators for dual-line-enabled SIM cards can include:

 = line 1 active       = line 2 active  
 = line 1 call forward on       = line 2 call forward on





**6 Messaging Presence Indicator** –



Shows when instant messaging (IM) is active. Indicators can include:

 = IM active       = available for IM  
 = busy       = invisible to IM  
 = available for phone calls       = offline

The Java™ indicator  shows when a Java application is active.

- 7 Message Indicator** – Shows when you receive a new message. Indicators can include:

 = text message       = voicemail message  
 = voicemail & text message       = IM message

- 8 Location Indicator** – Shows when your phone can send location information  or not .

**9 Ring Style Indicator** – Shows the ring style setting.

🔔 = loud ring

🔔🔊 = soft ring

🔔🔊 = vibrate

🔔🔊🔔 = vibrate and ring

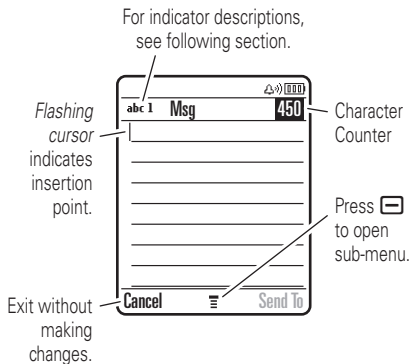
🔔🔊🔔 = vibrate then ring

🔔🔊🔔 = silent

**10 Battery Level Indicator** – Vertical bars show the battery charge level. Recharge the battery when your phone shows **Low Battery**.

## text entry

Some features let you enter text.



Press **#** in a text entry screen to select an entry mode:

entry modes	
<b>abc</b> or <b>1</b>	Your <b>Primary</b> text entry mode can be set to any iTAP® mode (indicated by <b>abc</b> ) or tap mode (indicated by <b>1</b> ).
<b>ABC</b> or <b>2</b>	Your <b>Secondary</b> text entry mode can be set to <b>None</b> , or set to an iTAP mode (indicated by <b>ABC</b> ) or tap mode (indicated by <b>2</b> ).
<b>123</b>	<b>Numeric</b> mode enters numbers only.
<b>@</b>	<b>Symbol</b> mode enters symbols only.

To set your primary and secondary text entry modes, press **=** > **Entry Setup** in a text entry screen and select **Primary Setup** or **Secondary Setup**.

**Tip: WANT TO SHOUT YOUR MESSAGE?**

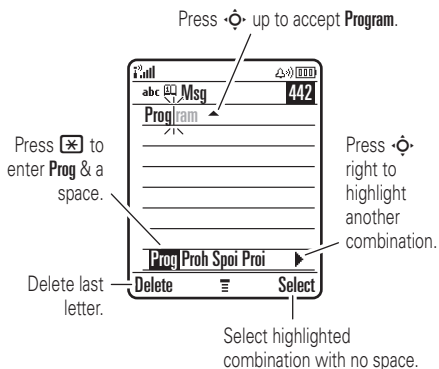
Press **0** in a text entry screen to change text case to no capital letters (**abc**), next letter capital (**Abc** with **abc**, **Abc**, **1↑**, or **2↑**), or all capitals (**ABC** with **abc**, **Abc**, **1↑**, or **2↑**).

## iTAP® mode

Press **#** in a text entry screen to switch to iTAP mode. If you don't see **abc** or **ABC**, press **=** > **Entry Setup** to set iTAP mode as your primary or secondary text entry mode.

*iTAP* mode lets you enter words using one keypress per letter. The iTAP software combines your keypresses into common words, and predicts each word as you enter it.

For example, if you press **7 7 6 4**, your display shows:



- If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining characters.

- To enter numbers quickly, press and hold a number key to temporarily switch to numeric mode. Press the number keys to enter the numbers you want. Enter a space to change back to iTAP mode.
- Press **[1]** to enter punctuation or other characters.

## tap and tap extended modes

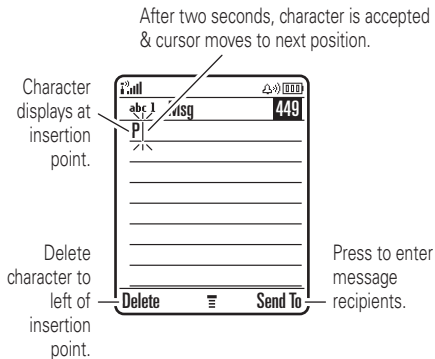
Press **[#]** in a text entry screen to switch to tap mode. If you don't see **1** or **2**, press **[=] > Entry Setup** to set tap or tap extended as your primary or secondary text entry mode.

*Tap* mode lets you press a keypad key repeatedly to cycle through the letters and number on the key. Repeat this step to enter each letter.

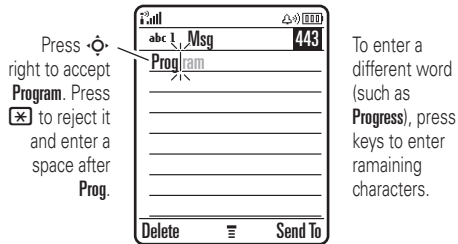
*Tap extended* mode cycles through additional special characters and symbols as you

repeatedly press a keypad key. (For example, pressing **2** cycles through the following characters: a, b, c, 2, á, à, â, ã, ç, æ).



For example, if you press **7** one time, your display shows:




When you enter three or more characters in a row, your phone may guess the rest of the word. For example, if you enter **Prog** your display might show:





- The first character of every sentence is capitalized. If necessary, press **⬇** down to change the character to lowercase before the cursor moves to the next position.

- Press  to move the flashing cursor to enter or edit message text.
- If you don't want to save your text or text edits, press  to exit without saving.

## numeric mode

Press  in a text entry screen until you see **123**. Press the number keys to enter the numbers you want.

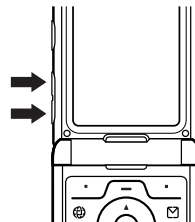
## symbol mode

Press  in a text entry screen until you see **@**. Press a keypad key to show its symbols at the bottom of the display. Scroll to the symbol you want, then press the center key .

## volume



Press the volume keys to:

- turn off an incoming call alert
- change the earpiece volume during a call
- change the ringer volume from the home screen



**Tip:** Sometimes silence really is golden. That's why you can quickly set your ringer to **Vibrate** or **Silent** by repeatedly pressing the down volume key in the home screen. To set the ringer from the menu, see page 49.

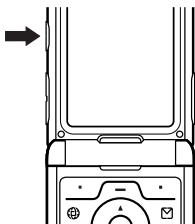
## navigation key


Press the navigation key  up, down, left, or right to scroll and highlight menu items. When you highlight something, press the center key  to select it.



## smart key

The smart key gives you another way to do things. For example, when you scroll to a menu item, you can press the smart key to select it (instead of pressing the center



key ). To change what the smart key does in the home screen, see page 72.

## external display


When your phone flip is closed, the external display shows the time and indicates phone status, incoming calls, and other events. For a list of phone status indicators, see page 38.

## set phone ring style in external display

- 1 Press a volume key (see illustration on page 2) to see **Ring Styles**.
- 2 Press the smart key repeatedly, until you see the style you want.
- 3 Press a volume key to return to the home screen.

## return unanswered call in external display

Your phone keeps a record of your unanswered calls, and the external display shows **X Missed Calls**, where **X** is the number of missed calls.

**Tip:** Since the microphone and earpiece are hidden when the phone flip is closed, you'll have to use a headset or other handsfree device to make and receive calls. 

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

- 1 Press the smart key (see illustration on page 2) to see the received calls list.
- 2 Press the volume keys to scroll to an unanswered call.
  - To call the number with a headset connected to your phone, press and hold the smart key.
  - To exit without calling, press the smart key briefly.

## handsfree speaker

You can use your phone's handsfree speaker to make calls without holding the phone to your ear.

During a call, press the **Speaker** key to turn the handsfree speaker on or off. Your display shows **Spkrphone On** until you turn it off or end the call.





## Notes:


- The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.
- Closing the phone flip doesn't end a call when the handsfree speaker is turned on.

## codes & passwords

Your phone's four-digit **unlock code** is originally set to **1234**. The six-digit **security code** is originally set to **000000**. If your service provider didn't change these codes, you should change them:

**Find it:** Press  >  **Settings** > **Security** > **New Passwords**

You can also change your **SIM PIN** codes or call barring password.

**If you forget your unlock code:** At the **Enter Unlock Code** prompt, try entering 1234 or the last four digits of your phone number. If that doesn't work, press  and enter your six-digit security code instead.

**If you forget other codes:** If you forget your security code, SIM PIN code, PIN2 code, or call barring password, contact your service provider.

# lock & unlock phone

You can lock your phone to keep others from using it. To lock or unlock your phone, you need the four-digit unlock code.

To **manually lock** your phone: Press   
>  **Settings** > **Security** > **Phone Lock** > **Lock Now**.

To **automatically lock** your phone whenever you turn it off: Press   
>  **Settings** > **Security**  
> **Phone Lock** > **Automatic Lock** > **On**.

**Note:** You can make emergency calls on a locked phone (for more information, see page 57). A locked phone still rings or vibrates for incoming calls or messages, **but you need to unlock it to answer**.

# customize

---

## ring style

Each ring style profile uses a different set of ringtones or vibrations for incoming calls and other events. The **Silent** profile silences your phone until you set another ring style. The profile indicator shows at the top of the home screen:

 Loud

 Soft



 Vibrate

 Vibe & Ring

 Vibe then Ring

 Silent

To choose your profile:

**Find it:** Press  >  **Settings** > **Ring Styles**  
> **Style** > *style name*

**Tip:** You can quickly set your ringer to **Vibrate** or **Silent** by repeatedly pressing the down volume key in the home screen (see illustration on page 44).


## change alerts in a ring style

You can change the alerts for incoming calls and other events. Your changes are saved in the current ring style profile.

**Note:** You can't set a ringtone for the **Silent** ring style profile.




**Find it:** Press  >  **Settings** > **Ring Styles**  
> *style name* **Detail**

- 1 Scroll to **Calls** (or **Line 1** or **Line 2** for dual line phones), then press the **Change** key to change it.

- 2 Scroll to the alert you want, then press the center key .
- 3 Press the **Back** key to save the alert setting.

## time & date

Your phone uses the time and date for the **Datebook**.

To **synchronize** the time and date with the network: Press  >  **Settings** > **Initial Setup** > **Time and Date** > **Autoupdate** > **On**. 


To **manually** set the time and date, turn off **Autoupdate**, then: Press  >  **Settings** > **Initial Setup** > **Time and Date** > **Time and Date**.

## wallpaper

Set a photo, picture, or animation as a wallpaper (background) image in your home screen.

**Note:** Your *theme* can set the wallpaper (see page 51).

**Find it:** Press  >  **Settings** > **Personalize** > **Wallpaper**

options	
<b>Picture</b>	Press  up or down to select a picture for your wallpaper image, or <b>None</b> for no wallpaper.
<b>Layout</b>	Select <b>Center</b> to center the image in the display, <b>Tile</b> to repeat the image across the display, or <b>Fit-to-screen</b> to stretch the image across the display.


## screen saver

Set a photo, picture, or animation as a screen saver image. The screen saver shows in the display when the phone flip is open and no activity is detected for a specified time.

**Note:** Your *theme* can set the screen saver (see next section).

**Tip:** This feature helps save your screen, but not your battery. To extend battery life, turn off the screen saver.


**Find it:** Press  >  **Settings** > **Personalize** > **Screen Saver**



options	
Picture	Press  up or down to select an image for your screen saver, or <b>None</b> for no screen saver.

### options

Delay	Select the length of inactivity before the screen saver shows in the display.
-------	---




## themes

A *phone theme* is a group of image and sound files that you can apply to your phone. Most themes include a wallpaper image, screen saver image, and ringtone. Your phone may come with some themes, and you can download more. 

To **apply** a theme: Press  >  **Multimedia** > **Themes** > *theme*.

To **download** a theme, see page 82.

**Caution:** You can delete the themes stored on your phone. After you delete a theme, you can't recover it.

To **delete** a theme: Press  >  **Multimedia**  
> **Themes**, scroll to the theme, and  
press  > **Delete** or **Delete All**.

## display appearance

To choose a phone **skin** that sets the look and feel of your phone's display: Press   
>  **Settings** > **Personalize** > **Skin**.

To set your display **brightness**: Press   
>  **Settings** > **Initial Setup** > **Brightness**.

To save battery life, the **backlight** can turn off when you're not using your phone. The backlight turns back on when you open the phone flip or press any key. To set how long your phone waits before the backlight turns off:

Press  >  **Settings** > **Initial Setup** > **Backlight**.



**Note:** To turn the backlight on or off for Java™ applications, press  >  **Settings**  
> **Java Settings** > **App Backlight**.

To save battery life, the **display** can turn off when you're not using your phone. The display turns back on when you open the phone flip or press any key. To set how long your phone waits before the display turns off:

Press  >  **Settings** > **Initial Setup**  
> **Display Timeout**.

# answer options

You can use additional, alternative methods to answer an incoming call. To activate or deactivate an answer option:

**Find it:** Press  >  **Settings** > **In-Call Setup**  
> **Answer Options**

options	
<b>Multi-Key</b>	Answer by pressing any key.
<b>Open to Answer</b>	Answer by opening the phone flip.

# calls

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To make and answer calls, see page 15.

## turn off a call alert




Press the volume keys to turn off the ringer before answering a call.

## recent calls

Your phone keeps lists of incoming and outgoing calls, even for calls that didn't connect. The most recent calls are listed first. The oldest calls are deleted as new calls are added.


**Shortcut:** Press  from the home screen to see the dialed calls list.

**Find it:** Press  >  **Recent Calls**



- 1 Scroll to **Received Calls** or **Dialed Calls**, then press the center key .
- 2 Scroll to a call. A ✓ next to a call means the call connected.
  - To call the number, press .
  - To see call details (like time and date), press the **View** key.
  - To see the **Last Calls Menu**, press . This menu can include:


options	
Store	Create a phonebook entry with the number in the <b>No.</b> field.



options	
<b>Delete/ Delete All</b>	Delete one or all entries in the list.
<b>Hide ID/ Show ID</b>	Hide or show your caller ID for the next call.
<b>Send Message</b>	Open a new text message with the number in the <b>To</b> field.
<b>Add Digits</b>	Add digits after the number.
<b>Attach Number</b>	Attach a number from the phonebook or recent calls lists.
<b>Send Tones</b>	Send the number to the network as DTMF tones.  This option appears only during a call.
<b>Talk then Fax</b>	Talk and then send a fax in the same call (for more information, see page 76). 


## redial

- 1 Press  from the home screen to see the dialed calls list.
- 2 Scroll to the entry you want to call, then press .

If you hear a **busy signal** and see **Call Failed, Number Busy**, press  or the  **Retry** key to redial the number. When the call goes through, your phone rings or vibrates one time, shows **Redial Successful**, and connects the call.

## return a call



Your phone keeps a record of your unanswered calls, and shows **X Missed Calls**, where **X** is the number of missed calls.

- 1 When you see the **X Missed Calls** message, press the **View** key to see the received calls list.
- 2 Scroll to the call you want to return, then press .

## notepad


The last set of digits entered on the keypad are stored in *notepad* memory. This can be the last phone number you called, or a number that you “jot down” during a call for later use. To see the number stored in the notepad:

**Find it:** Press  >  **Recent Calls** > **Notepad**

- To call the number, press .
- To create a phonebook entry with the number in the **No.** field, press the **Store** key.
- To open the **Dialing Menu** to attach a number or insert a special character, press .

## hold or mute a call

To put all active calls on hold, press  > **Hold**.


To put all active calls on mute, press  > **Mute**.

## call waiting



When you're on a call, you'll hear an alert if you receive a second call.



Press  to answer the new call.

- To switch between calls, press the **Switch** key.
- To connect the two calls, press the **Link** key.
- To end the call on hold, press  > **End Call On Hold**.

To turn the call waiting feature on or off:

**Find it:** Press  >  **Settings** > **In-Call Setup** > **Call Waiting**

## caller ID

*Calling line identification* (caller ID) shows the phone number for an incoming call in your external and internal displays.

Your phone shows the caller's name and picture when they're stored in your



phonebook, or **Incoming Call** when caller ID information isn't available.

You can set your phone to play a distinctive ringer ID for an entry stored in your phonebook (for more information, see page 63).


To hide or show **your phone number** for the next outgoing call, enter digits in the display, then:

**Find it:** Press  > **Hide ID/Show ID**


## emergency calls

Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

**Note:** Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Press the keypad keys to dial the emergency number.
- 2 Press  to call the emergency number.

## international calls

If your phone service includes international dialing, press and hold  to insert your local international access code (indicated by +), then press the keypad keys to dial the country code and phone number.








## 1-touch dial

To call phonebook entries 1 through 9, press and hold the single-digit speed dial number for one second.

**Tip:** To call phonebook entries 10 and above, see “speed dial” on page 60.

You can set 1-touch dial to call the entries in your phone's memory phonebook, your SIM card's phonebook, or your fixed dial list:

**Find it:** Press  >  **Settings** > **Initial Setup** > **1 Touch Dial** > **Phone, SIM, or Fixed Dial**


To add a new phonebook entry, see page 15. To edit the speed dial number for a phonebook entry, press  >  **Phonebook**, scroll to the entry, then press  > **Edit**.

# voicemail

Your network stores the voicemail messages you receive. To listen to your messages, call your voicemail number.



**Note:** Your service provider may include additional information about using this feature.

When you **receive** a voicemail message, your phone shows the voicemail message indicator  and **New Voicemail**.

To **check** voicemail messages:






**Find it:** Press  >  **Messages** > **Voicemail**

Your phone may prompt you to store your voicemail phone number. If you don't know your voicemail number, contact your service provider

**Note:** You can't store a **p** (pause), **w** (wait), or **n** (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail.

# other features

## advanced calling

features	
<b>conference call</b>	
During a call:	
Dial next number, press  , press the <b>Link</b> key.	
<b>transfer a call</b>	
During a call:	
Press  > <b>Transfer</b> , dial transfer number, press  .	

### features

#### attach a phone number





Dial an area code or prefix for a phonebook number, then:

 > **Attach Number**

#### speed dial















Enter the speed dial number for a phonebook entry, press , press .

To add a phonebook entry, see page 15.

**Tip:** To 1-touch dial phonebook entries 1 through 9, see page 58.

**Tip:** If you forget Aunt Mildred's speed dial number, press  >  **Phonebook**, scroll to her entry, and press the **View** key.

features	
<p><b>call forwarding</b></p> <p>Set up or cancel call forwarding:</p> <p> &gt;  <b>Settings</b> &gt; <b>Call Forward</b></p>	
<p><b>restrict calls</b></p> <p>Restrict outgoing or incoming calls:</p> <p> &gt;  <b>Settings</b> &gt; <b>Security</b> &gt; <b>Restrict Calls</b></p>	
<p><b>TTY calls</b></p> <p>Set up your phone for use with an optional TTY device:</p> <p> &gt;  <b>Settings</b> &gt; <b>Initial Setup</b> &gt; <b>TTY Setup</b></p>	

features	
<p><b>change phone line</b></p> <p>If you have a dual-line-enabled SIM card, you can change your line to make and receive calls from your other phone number.</p> <p> &gt;  <b>Settings</b> &gt; <b>Phone Status</b> &gt; <b>Active Line</b></p> <p>The active line indicator shows the active phone line (see illustration on page 39).</p>	

## features



### fixed dial



When you turn on fixed dialing, you can call only numbers stored in the fixed dial list.

**Note:** You must enter your SIM PIN2 code to turn fixed dialing on or off. If you forget your PIN2 code, contact your service provider.

Turn fixed dialing on or off:

 >  **Settings** > **Security** > **Fixed Dial**

Use the fixed dial list:

 >  **Tools** > **Dialing Services** > **Fixed Dial**

### service dial



Dial service phone numbers stored by your service provider:

 >  **Tools** > **Dialing Services** > **Service Dial**

## features

### quick dial



Dial phone numbers stored by your service provider:



 >  **Tools** > **Dialing Services** > **Quick Dial**

Edit the quick dial list:

 >  **Settings** > **Personalize** > **Quick Dial**

### DTMF tones


Activate DTMF tones:

 >  **Settings** > **Initial Setup** > **DTMF**

Send DTMF tones during a call:

Press number keys.

Send stored numbers as DTMF tones during a call:

Scroll to a number in the phonebook or recent calls lists, then press  > **Send Tones**.



# phonebook

## features

### add new entry

**Note:** When you create a new phonebook entry, you must specify whether you want to store the entry in phone memory or on the SIM card. You can't set a picture ID or special alerts for entries stored on the SIM card.

 >  **Phonebook**

 > **New** > **Phone Number** or **Email Address**

**Tip:** One phone isn't enough for some people. When creating a phonebook entry, select **MORE** to store another number for the same **Name**.

## features

### edit or delete an entry

Press  >  **Phonebook**, scroll to the phonebook entry, press . You can select **Edit**, **Delete**, or other options.

### set ringer ID for entry

Assign a distinctive ring alert (ringer ID) to an entry:

 >  **Phonebook** > *entry*

 > **Edit** > **Ringer ID** > *ringer name*

**Note:** The **Ringer ID** option isn't available for entries stored on the SIM card.

To activate ringer IDs:


 >  **Settings** > **Ring Styles** > *style Detail*  
> **Ringer IDs**

## features

### set picture ID for entry

Assign a picture to show in the display when you receive a call from an entry:

 >  **Phonebook** > *entry*

 > **Edit** > **Picture** > *picture name*

**Note:** The **Picture** option isn't available for entries stored on the SIM card.

### set picture ID view

Show entries as a text list, or with picture caller ID photos:

 >  **Phonebook**

 > **Setup** > **View by** > **List** or **Picture**

## features


### assign entry to category

  **Phonebook** > *entry*  > **Edit** > **Category**  
> *category name*

**Note:** The **Category** option isn't available for entries stored on the SIM card.

### set category view

 >  **Phonebook**

 > **Categories** > *category view*

You can show **All** entries, entries in a predefined category (**Business**, **Personal**, **General**, **VIPs**), or entries in a category you create.

## features

### set category ringer ID

Set a distinctive ring alert (ringer ID) to sound when you receive calls from entries in a specific category:

Press  >  **Phonebook**, press  > **Categories**, scroll to the category, press  > **Edit** > **Ringer ID**.

**Note:** The **Category** option isn't available for entries stored on the SIM card.




To activate ringer IDs:

 >  **Settings** > **Ring Styles** > *style Detail*  
> **Ringer IDs**



## features

### set primary number or address

Set the primary number for an entry with multiple numbers:

Press  >  **Phonebook**, scroll to the entry, press  > **Set Primary** > *number* or *address*.

**Note:** The **Set Primary** option isn't available for entries stored on the SIM card.

**Tip:** In **Primary** number view mode, you can still peek at other numbers stored for the same name. Scroll to the name and press  or  to see the other numbers.

### create group mailing list

 >  **Phonebook**  
 > **New** > **Mailing List**

## features

### sort phonebook list

Set the order in which entries are listed:



Press  > **Phonebook**

Press  > **Setup** > **Sort by** > *sort order*

You can sort the phonebook list by **Name**, **Speed No.**, or **Email**. When sorting by name, you can see **All** numbers or just the **Primary** number for each name.

### copy phonebook entry



Copy an entry from the phone to the SIM card, or from the SIM card to the phone:

Press  > **Phonebook**, scroll to the entry, press  > **Copy** > **Entries** > **To** > **Phone Memory** or **SIM Card**.

## features

### copy multiple entries

Copy multiple phonebook entries between the phone and SIM card:

Press  > **Phonebook**, scroll to an entry, press  > **Copy** > **Entries**. Press the **Change** key, scroll to another entry, press the **Add** key. Repeat as necessary. Press the **Done** key, > **To** > **Phone Memory** or **SIM Card**.

### send phonebook entry to another device

Send a phonebook entry to another phone or computer that supports Bluetooth® connections:

Press  > **Phonebook**, scroll to the entry, press  > **Share Phonebook Entry**.

For more information about Bluetooth connections, see page 25.

## features

### print phonebook entry

Send a phonebook entry to a printer that supports Bluetooth® connections:

Press  >  **Phonebook**, scroll to the entry, press  > **Print**.

You can't print a **Mailing List**. For more information about Bluetooth connections, see page 25.

## messages

For basic multimedia messaging features, see page 24.

## features

### send text message

 > **Create Message > New Short Msg**



## features

### send letter

 > **Create Message > New Letter**



### send email

 > **Create Message > New Email**



### send quick note

Send a short, prewritten quick note:

 > **Quick Notes**

Create a new quick note:

 > **Quick Notes > [New Quick Note]**



### use a multimedia template

Open a multimedia template with preloaded media:

 > **MMS Templates**



## features

### read new message or email









When your display shows **New Message**, press the **Read** key to read the message you received.

### read old messages




 > **Message Inbox**

Icons next to each message show if it is **unread** , **read** , **urgent** , **locked** , or has an **attachment** . Press  to perform various operations on a message.

### read old email



 > **Email Msgs**


Press  to perform various operations on a message.

## features

### store message objects



Go to a multimedia message page, or scroll to an object in a letter, then:

 > **Store**

### browser messages



Read messages received by your micro-browser:

 > **Browser Msgs**

### info services



Read subscription-based information services messages:

 > **Info Services**

## features

### print message



Send a message to a printer that supports Bluetooth® connections:

Press .

Open your **Message Inbox**, **Email Msgs**, **Browser Msgs**, or **Info Services**, scroll to the message, and press  > **Print**.


You can't print **Quick Notes** or **MMS Templates**. For more information, see page 25.

### set up email accounts

You can set up and use multiple email accounts on your phone:



Press , press  > **Email Msg Setup** > **Account Settings** > **[New Entry]**

**Note:** Your display shows a folder for each email account, under  > **Email Msgs**.

## instant messaging

### features

#### log in



 >  **Tools** > **IM** > **Log In**

#### find others online



After you log in:

Select **Contact List** to see a list of other users.

#### start conversation



From your **Contact List**, scroll to a name in **Online Contacts**, press the **Send IM** key.

#### open active conversation



From your **Contact List**, scroll to a name in **Conversations**, press the **View** key.

#### end conversation



From the conversation display:

 > **End Conversation**



## features

### log out

Select **Log Out** from the **IM Online** menu.



### create or change IM accounts

 >  **Tools** > **IM** > **IM Account**

Select an IM account, or select **New** to create a new IM account.



## personalize

## features

### hearing aid

Use your phone with a hearing aid that's set to operate in telecoil mode:

 >  **Settings** > **In-Call Setup** > **Hearing Aid**  
> **Telecoil On**

## features



### language

Set menu language:

 >  **Settings** > **Initial Setup** > **Language**

### scroll

Set the highlight bar to stop or wrap around in menu lists:

 >  **Settings** > **Initial Setup** > **Scroll**

### ringer IDs

Activate ringer IDs assigned to phonebook entries and categories:

 >  **Settings** > **Ring Styles** > *style* **Detail**  
> **Ringer IDs**



## features

### ring volume

 >  **Settings** > **Ring Styles** > *style Detail*  
> **Ring Volume**

**Shortcut:** When an option has a list of possible numeric values (like ring volume), press a number key to set the value.

### keypad volume

 >  **Settings** > **Ring Styles** > *style Detail*  
> **Key Volume**

### reminders

Set reminder alerts for messages that you receive:

 >  **Settings** > **Ring Styles** > *style Detail*  
> **Reminders**

## features



### clock view

Show an analog or digital clock in the home screen:

 >  **Settings** > **Personalize** > **Home Screen**  
> **Clock**

### menu view

Show the main menu as graphic icons or as a text-based list:

 >  **Settings** > **Personalize** > **Main Menu**  
> **View**

### main menu



Reorder your phone's main menu:


 >  **Settings** > **Personalize** > **Main Menu**  
> **Reorder**

## features

### show/hide feature icons



Show or hide feature icons in the home screen:

 >  **Settings** > **Personalize** > **Home Screen**  
> **Home Keys** > **Icons** > **Show** or **Hide**

**Note:** You can press  up, down, left, or right to select the features even when the icons are hidden from view.

### change feature icons & home keys


Change feature icons, soft key labels, and smart key function in the home screen:

 >  **Settings** > **Personalize** > **Home Screen**  
> **Home Keys**


## features

### shortcuts

Create a shortcut to a menu item:

Scroll to the menu item, then press and hold .

Use a shortcut:

Press , then press the shortcut number.

### master reset

Reset all options **except** unlock code, security code, and lifetime timer:

 >  **Settings** > **Initial Setup** > **Master Reset**

## features


### master clear

**Caution:** Master clear **erases all information you have entered** (including phonebook and datebook entries) **and content you have downloaded** (including photos and sounds) stored in your phone's memory. After you erase the information, you can't recover it.

Clear all settings and entries you made **except** SIM card information, erase downloaded pictures and sound files, and reset all options **except** unlock code, security code, and lifetime timer:

 >  Settings > Initial Setup > Master Clear

## call times & costs

**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.

**The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, contact your service provider.**













## features










### call times



Show call timers:



 >  Recent Calls > Call Times










features	
<p><b>in-call timer</b> </p> <p>Show time or cost information during a call:</p> <p> &gt;  <b>Settings</b> &gt; <b>In-Call Setup</b> &gt; <b>In-Call Timer</b></p>	
<p><b>call cost</b> </p> <p>Show call cost trackers:</p> <p> &gt;  <b>Recent Calls</b> &gt; <b>Call Cost</b></p>	
<p><b>credit info</b> (prepay option) </p> <p>Show credit information:</p> <p> &gt;  <b>Settings</b> &gt; <b>Phone Status</b> &gt; <b>Credit Info</b></p>	
<p><b>credit available</b> (advice of charge option) </p> <p>Show credit available:</p> <p> &gt;  <b>Settings</b> &gt; <b>Phone Status</b> &gt; <b>Credit Available</b></p>	

features	
<p><b>call cost setup</b> </p> <p>Set a credit limit:</p> <p> &gt;  <b>Settings</b> &gt; <b>In-Call Setup</b> &gt; <b>Call Cost Setup</b></p>	
<p><b>data times</b> </p> <p>Show data call timers:</p> <p> &gt;  <b>Recent Calls</b> &gt; <b>Data Times</b></p>	
<p><b>data volumes</b> </p> <p>Show data volume meters:</p> <p> &gt;  <b>Recent Calls</b> &gt; <b>Data Volumes</b></p>	

# handsfree

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

features	
<b>speakerphone</b>	
Activate a connected external speakerphone during a call:	
Press the <b>Speaker</b> key (if available), or	
 > <b>Spkrphone On.</b>	

features	
<b>auto answer</b> (car kit or headset)	
Automatically answer calls when connected to a car kit or headset:	
 >  <b>Settings</b> > <b>Car Settings</b> or <b>Headset</b> > <b>Auto Answer</b>	
<b>voice dial</b> (headset)	
Enable voice dial with headset send/end key:	
 >  <b>Settings</b> > <b>Headset</b> > <b>Voice Dial</b>	
<b>auto handsfree</b> (car kit)	
Automatically route calls to a car kit when connected:	
 >  <b>Settings</b> > <b>Car Settings</b> > <b>Auto Handsfree</b>	

## features

### power-off delay (car kit)

Set the phone to stay on for a specified time after the ignition is switched off:

 >  **Settings** > **Car Settings** > **Power-Off Delay**

### charger time (car kit)

Charge the phone for a specified time after the ignition is switched off:

 >  **Settings** > **Car Settings** > **Charger Time**

## data & fax calls

### features



#### send data or fax

Connect your phone to the device, then place the call through the device application.

#### receive data or fax

Connect your phone to the device, then answer the call through the device application.

#### talk then fax

Connect your phone to the device, enter fax number, press  > **Talk then Fax**, then press  to make the call.

## features

### use sync



You can call an Internet server and synchronize your phonebook and datebook entries with the server.

To set up an Internet sync partner, press

**[Menu] > [Settings] > Connection > Sync > [New Entry]**. Enter the server details, including the server **URL** (you can omit `http://`) and **Data Paths** (the folders below the URL where your data is stored).

To synchronize files with an Internet sync partner, press **[Menu] > [Settings] > Connection > Sync > sync partner**.

## network

### features

#### network settings



See network information and adjust network settings:

**[Menu] > [Settings] > Network**

#### software update



Your service provider can send updated phone software over the air to your phone. When your phone receives a software update, you can choose to install it immediately, or defer installation until later. To install a deferred software update:

**[Menu] > [Settings] > Phone Status > Software Update > Install Now**

# personal organizer


## features

### set alarm

 >  **Tools** > **Alarm Clock**

### turn off alarm

When the display shows an alarm:

To turn off the alarm, press the **Disable** key or .

To set an eight minute delay, press the **Snooze** key.

### add new datebook event

Press  >  **Tools** > **Datebook**, scroll to the day, press the center key , press  > **New**.

## features

### see datebook event

See or edit event details:

Press  >  **Tools** > **Datebook**, scroll to the day, press the center key , press the **View** key.

### datebook event reminder

When the display shows an event reminder:

To see reminder details, press the **View** key.

To close the reminder, press the **Exit** key.



## features

### send datebook event to another device

Send a datebook event to another phone or computer that supports Bluetooth® connections:


Press  >  **Tools** > **Datebook**, scroll to the day, press the center key , scroll to the event, press  > **Send**.

For more information, see page 25.

### print datebook month, week, or day

Send a datebook month, week, or day to a printer that supports Bluetooth® connections:

 >  **Tools** > **Datebook**

Go to the month, week, or day view and press  > **Print**.

For more information, see page 25.

## features

### create voice record

Press and hold the voice key, speak into the phone, release voice key.

**Note:** Recording of phone calls is subject to varying State and Federal laws regarding privacy and recording of phone conversations. Always obey the laws and regulations on the use of this feature.

### play voice record

Play back a voice record:

 >  **Tools** > **Voice Records** > *voice record*

### calculator

 >  **Tools** > **Calculator**

## features

### currency converter

 >  Tools > Calculator

 > Exchange Rate

Enter exchange rate, press the **OK** key, enter amount, and select **\$** at the bottom of the display.



## security

## features

### SIM PIN

**Caution:** If you enter an incorrect PIN code three times before the correct code, your SIM card is disabled, and your display shows **SIM Blocked**.

Lock or unlock the SIM card:

 >  Settings > Security > SIM PIN

## features

### lock feature

 >  Settings > Security > Lock Application

### manage certificates


















Enable or disable Internet access certificates stored on your phone:

 >  Settings > Security > Certificate Mgmt

Certificates are used to verify the identity and security of Web sites when you download files or share information.

# fun & games

features
<b>manage pictures</b>  >  <b>Multimedia</b> > <b>Pictures</b> Press  to perform various operations (such as <b>Delete</b> , <b>Rename</b> , or <b>Move</b> ) on a photo, picture, or animation.
<b>manage video clips</b>  >  <b>Multimedia</b> > <b>Videos</b> Press  to perform various operations (such as <b>Delete</b> , <b>Rename</b> , or <b>Move</b> ) on a video clip.


features
<b>manage sounds</b>  Manage ringtones and music that you have downloaded:  >  <b>Multimedia</b> > <b>Sounds</b> Press  to perform various operations (such as <b>Delete</b> , <b>Rename</b> , or <b>Move</b> ) on a sound file.
<b>play music</b>   >  <b>Multimedia</b> > <b>Sounds</b> > <i>song name</i>
<b>create playlist</b>  Create a playlist of songs to play:  >  <b>Multimedia</b> > <b>Sounds</b> > <b>New Playlist</b>
<b>launch the micro-browser</b>  Press  .

## features

### download objects from web page



Download a picture, sound, or phone theme from a Web page:

Scroll to the file, press the center key , press the **Store** key.

### web sessions





Select or create a Web session:

 >  **Web Access > Web Sessions**

### download game or application



Download a Java™ game or application with the micro-browser:


Press , scroll to the application, press the center key , press the **Download** key.

## features

### start game or application





Start a Java™ game or application:

Press  >  **Games & Apps**, scroll to the game or application, press the center key .

### create ringtones



Create ringtones that you can use with your phone:

 >  **Multimedia > Sounds > [New iMelody]**

# service and repairs

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If you have questions or need assistance, we're here to help.

Go to

[www.motorola.com/consumer/support](http://www.motorola.com/consumer/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

# Specific Absorption Rate Data

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## This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the

maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.26 W/kg, and when worn on the body, as described in this user guide, is 1.01 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 1.24 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

# European Union Directives Conformance Statement

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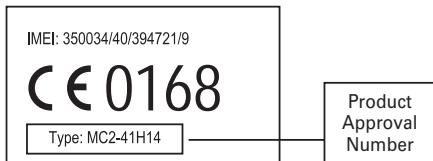


[France Only]

[www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the Web site.

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at





***MOTOROLA***

# Important Safety and Legal Information

# Safety and General Information

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**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.\***

## Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

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\* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006.

## Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

### External Antenna Care

If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.

DO NOT hold the external antenna when the mobile device is IN USE. Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

### Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder,

holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. These locations include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

## Pacemakers

If you have a pacemaker, consult your physician before using this device.

Persons with pacemakers should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from your pacemaker when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

## Hearing Aids

Some mobile devices may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

## Other Medical Devices

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from RF energy.

## Driving Precautions

Check the laws and regulations on the use of mobile devices in the area where you drive. Always obey them.

When using your mobile device while driving, please:

- Give full attention to driving and to the road. Using a mobile device may be distracting. Discontinue a call if you can't concentrate on driving.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola Web site: [www.motorola.com/callsmart](http://www.motorola.com/callsmart).

## Operational Warnings

Obey all posted signs when using mobile devices in public areas, such as health care facilities or blasting areas.

### Automobile Air Bags

Do not place a mobile device in the air bag deployment area.

### Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

### Damaged Products

If your mobile device or battery has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to a Motorola Authorized Service Center. Do not attempt to dry it with an external heat source, such as a microwave oven.

## Batteries and Chargers

If jewelry, keys, beaded chains, or other conductive materials touch exposed battery terminals, this could complete an electrical circuit (short circuit), become very hot, and could cause damage or injury. Be careful when handling a charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola Original batteries and chargers.**



**Caution:** To avoid risk of personal injury, do not dispose of your battery in a fire.

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.

Symbol	Definition
	Do not throw your battery or mobile device in the trash.
	Your mobile device contains an internal lithium ion battery.
	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Choking Hazards

Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

## Caution About High Volume Usage



Listening at full volume to music or voice through a headset may damage your hearing.

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

# Industry Canada Notice to Users

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Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5.

# FCC Notice To Users

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Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

If your mobile device or accessory has a USB connector, or is otherwise considered a computer peripheral device whereby it can be connected to a computer for purposes of transferring data, then it is considered a Class B device and the following statement applies:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



# Motorola Limited Warranty for the United States and Canada

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## What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## Products and Accessories

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
<b>Consumer and Professional Two-Way Radio Accessories.</b>	<b>Ninety (90) days</b> from the date of purchase by the first consumer purchaser of the product.
<b>Products and Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

#### Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

#### Software

Products Covered	Length of Coverage
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

## Exclusions

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

## Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

## How to Obtain Warranty Service or Other Information

<b>USA</b>	<b>Phones</b> 1-800-331-6456 <b>Pagers</b> 1-800-548-9954 <b>Two-Way Radios and Messaging Devices</b> 1-800-353-2729
<b>Canada</b>	<b>All Products</b> 1-800-461-4575
<b>TTY</b>	1-888-390-6456
For <b>Accessories</b> and <b>Software</b> , please call the telephone number designated above for the product with which they are used.	

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

**Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.**

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

# Hearing Aid Compatibility with Mobile Phones

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Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

# Information from the World Health Organization

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF

exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int./peh-emf>

## Product Registration

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Online Product Registration:

[direct.motorola.com/hellomoto/  
Motosupport/source/registration.asp](http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp)

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

# Export Law Assurances

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This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation

or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

## Wireless: The New Recyclable

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Your wireless mobile device can be recycled. Recycling your mobile device reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their mobile devices and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a mobile device user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this mobile device up or trade it in for a new one, please remember that the mobile device, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at:

[recycling.motorola.young-america.com/  
index.html](http://recycling.motorola.young-america.com/index.html)

# Smart Practices While Driving

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## Drive Safe, Call Smart<sup>SM</sup>

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.



- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.



- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

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\* Wherever wireless phone service is available.

# index

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## A

accessories 11, 25, 75  
active line indicator 39  
active line, change 61  
airplane mode 36  
alarm clock 78  
alert  
    set 44, 45, 49  
    turn off 44, 54  
animation 81  
answer a call 15, 53  
attach a number 55, 60

## B

backlight 52  
battery 12, 13  
battery charge indicator light  
    2, 13  
battery indicator 40  
battery life, extend 13, 26,  
    51, 52  
Bluetooth indicator light 2,  
    27  
Bluetooth wireless 25, 66,  
    67, 69, 79  
bonding. See Bluetooth  
    wireless  
brightness 52  
browser messages 68

## C

calculator 79  
call  
    answer 15, 53  
    end 15  
    make 15, 16  
call barring 47  
call forward indicator 39  
call forwarding 61  
call timers 73, 74  
call waiting 56  
caller ID 19, 55, 57, 64  
camera 2, 18, 20  
car kit 75  
center key 1, 10, 45  
certificate management 80  
clock 50, 71

codes 47, 48  
conference call 60  
copyrighted files 35  
costs, track 74  
credit information 74  
customer support 83

## **D**

data call 74, 76  
data indicator 38  
date 50  
datebook  
    add event 78  
    print 79  
    send event 79  
    synchronize 77  
dial a phone number 15, 16,  
    62  
dialed calls 54  
digit dial (voice) 30  
display 3, 37, 52, 71

download media objects 68,  
    82  
drafts folder 25  
DTMF tones 55, 62

## **E**

earpiece volume 44  
email 67, 68, 69  
email address 15, 63  
emergency number 57  
end a call 15  
end key 1, 15  
Enter Unlock Code message  
    47  
export regulations 101  
external display 2, 45

## **F**

fax call 55, 76  
feature icons 72  
fixed dial 62

flip 15, 45, 53  
forward calls 61

## **G**

GPRS indicator 38  
group mailing list 65

## **H**

handsfree speaker 46  
headset 46, 75  
hearing aids 70, 99  
hold a call 56  
home screen 3, 37, 71, 72

## **I**

IM 69  
IM indicators 39  
in-call indicator 39  
Incoming Call message 57  
information services 68

instant messaging. See IM  
international access code 58  
iTAP text entry mode 41

## **J**

Java indicator 39

## **K**

keypad 53  
keypad volume 71

## **L**

language 70  
licenses 35  
linking. See Bluetooth  
wireless  
location indicator 39

lock  
application 80  
phone 48  
SIM card 80  
Low Battery message 40

## **M**

make a call 15, 16  
master clear 73  
master reset 72  
memory card 32  
menu 3, 70, 71  
menu icons 37, 71, 72  
menu indicator 37  
menu key 1, 10, 37  
menu map 7  
message  
reading 25, 68  
sending 24, 67  
message indicator 25, 39  
message reminders 71

messaging. See IM  
micro-browser 68, 82  
mini-USB port 2, 13  
Missed Calls message 56  
MMS, defined 24  
multimedia letter 67  
multimedia message 24, 67  
music 81  
mute a call 56

## **N**

name dial 30  
navigation key 1, 10, 45  
network settings 77  
notepad 56  
number. See phone number  
numeric entry mode 44

## **O**

1-touch dial 58  
open to answer 53

optional accessory 11  
optional feature 11

## **P**

pairing. See Bluetooth  
wireless  
passwords. See codes  
personalize 70  
phone number  
storing 15, 63  
your number 17, 61  
phonebook  
add entry 15, 63  
dial entry 16, 58, 60  
picture ID 19, 57  
print 67  
search 16  
send entry 66  
synchronize 77  
photo 18, 81  
picture 81

picture ID 19, 57, 64  
PIN code 14, 47, 80  
PIN2 code 47, 62  
power key 1, 14, 15  
printing 28, 67, 69, 79

## **Q**

quick dial 62  
quick note 24, 67

## **R**

received calls 54  
recent calls 54  
recycling 101  
redial 55  
reminders 71  
repairs 83  
resolution 20, 22  
restrict calls 61  
return a call 46, 56  
ring style 44, 45, 49

ring style indicator 40  
ring tone 81  
ringer ID 57, 63, 65, 70  
ringer volume 44, 71  
ringtone 49, 81  
ringtones 82  
roam indicator 38

## **S**

safety information 88  
safety tips 102  
screen saver 51  
security code 47  
send key 1, 15  
service dial 62  
shortcuts 72  
signal strength indicator 38  
silent mode 44, 45, 49  
SIM Blocked message 14,  
80  
SIM card 11, 14, 47, 62, 80

skin 52  
smart key 1, 2, 45, 46, 72  
soft keys 1, 37, 72  
software update 36, 77  
speakerphone 75  
speed dial 58, 60  
stereo headset 2  
store phone numbers 15, 63  
store your phone number 17  
support 83  
symbol entry mode 44  
sync 77

## **T**

tap text entry mode 42  
technical support 83  
telephone number. See  
    phone number  
text entry 40  
text messaging 67  
theme 51

time 50  
timers 73, 74  
transfer a call 60  
TTY device 61  
turn on/off 14

## **U**

unlock  
    application 80  
    phone 14, 47, 48  
    SIM card 80  
unlock code 47, 48

## **V**

vibrate mode 44, 45, 49  
video clip 20, 81  
voice commands 30  
voice dial 75  
voice key 1  
voice recognition 30  
voice record 79

voicemail 59  
voicemail message indicator  
    39, 59  
volume 44, 71  
volume keys 1, 2, 44

## **W**

wallpaper 50  
warranty 95  
Web sessions 82  
WHO information 100

## **Y**

your phone number 17

U.S. patent Re. 34,976



