SURFboard® SBG6580 Wi-Fi Cable Modem Gateway



Install Sheet



Before returning this product to the store for technical reasons, please call Motorola Broadband Technical Support at: 1-877-466-8646

For additional product information, see the **SBG6580 Series Wi-Fi Cable Modem Gateway User Guide** included on the SBG6580 Installation CD or visit:

http://broadband.motorola.com/consumers/support/

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Troubleshooting

Before calling for technical support, try restarting your cable modem gateway by unplugging the power cord, waiting five seconds, and then plugging it back in again.

The Problem		The Solution
Power $oldsymbol{\Phi}$ icon is not visible	- N	Check that your cable modem gateway is plugged into a live electrical outlet that is not controlled by a light switch.
Cannot connect to Wireless Network	(((··))	First, check if Wireless (((1))) icon is on. Then, run the Wi-Fi Installation wizard on the SBG6580 Installation CD to reconnect to the network. See the Troubleshooting section in the <i>User Guide</i> for more information.
Cannot receive or send data Description of the control of the con		Check that the coaxial cable is properly connected to your cable modem gateway and cable outlet or splitter. Hand-tighten, if necessary.
		Check that the Ethernet cable is properly connected to your cable modem gateway and computer.
		Check the IP address by following the steps in "Verifying the IP Address" in the <i>User Guide</i> . For UNIX® or Linux® computers, you must have Adobe Acrobat Reader installed to open the <i>User Guide</i> . Call your service provider if you need an IP address.
	小本本曲(11)	Verify that the Power 🖒 icon is visible on the front panel.

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information.

See "Product Overview - Front Panel" in the User Guide on the SBG6580 Installation CD for more

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WPS

Pairing button

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