

Mobile Phone

Model Name: E20










FCC ID: 2AAZ8-E20

1. Your mobile.....















- ❶ Left soft key
- ❷ Call log (Idle screen) Send call
- ❸ Voicemail (long key-press)
- ❹ Lock Key(long press * key)
- ❺ Right soft key
- ❻ Power on/Power off
End call
- ❼ Vibration alert (Meeting mode)
- ❽ Navigation key
Menu/Confirm an option □
Increase volume ▲
Reduce volume ▼
New SMS ◀
Profiles ▶

1.1 Keys

	Navigation key Confirm an option (press the middle of the key)
	Send call Access to call log (idle screen)
	Power on/off the handset (long key-press) End call Return to idle
	Left soft key
	Right soft key
	Dial the voicemail number (long key-press)
	From Idle screen - Short key-press: enter zero - Long key-press: +, "+" are used for dialing an international call. In Edit mode: - Short key-press: Input symbol (text edit mode) 0 (Add numbers)
	From Idle screen - Short key-press: input */P/W, "P" and "W" are used for calling the extension. - Long press: lock keypad In Edit mode: - Short key-press: change input methods
	From Idle screen - Short key-press: input # - Long key-press: activate/deactivate the vibrator (Meeting mode) In Edit mode: - Short key-press: input " " (space)

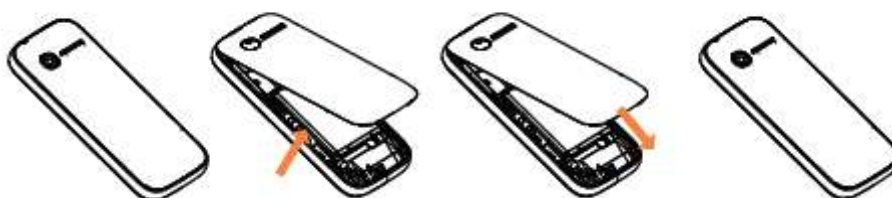
1.2 Idle screen icons

	Battery charge level.
	Meeting mode: your phone vibrates, but neither rings nor beeps.
	Flight mode.
	Headset connected.
	Silence mode: your phone neither rings, beeps nor vibrates.
	Alarm clock programmed.
	Missed calls.
	Roaming.
	Level of network reception.
	Message unread.
	Unread MMS
	Call divert.

2. Getting started.....

2.1 Set-up

Removing and installing the back cover



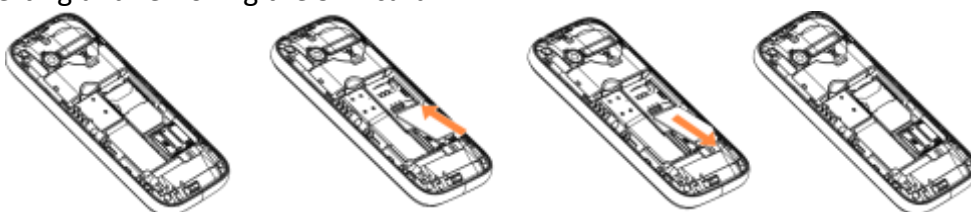
Removing and installing the battery



Inserting and removing the TF card




Inserting and removing the SIM card



Charging the battery



Connect the battery charger to your phone and mains socket respectively.


- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ().
- To reduce power consumption and energy waste, when battery is fully charged,

disconnect your charger from the plug; reduce the backlight time, etc.



The charge is complete when the animation stops.

2.2 Power on your phone




Hold down the  key until the phone powers on.

2.3 Power off your phone


Hold down the  key from the idle screen.

3. Calls.....

3.1 Making a call

Dial the desired number, press the  key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the  . To hang up the call, press the  key.



Making an emergency call

If your phone is covered by the network, dial emergency number and press the  key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail ¹

You can see SIM voice mail in this menu.

3.3 Receiving a call

When you receive an incoming call, press the  key to talk and then hang up using the  key.

3.4 Available functions during the call

During a call, you can use your directory, short messages, etc. without losing your correspondent.




4. Camera.....



This function enables you to take pictures. Press  to take the picture.

5. Call logs.....



You can access your call memory by pressing  from the idle screen, or press the  key and select the  icon from the menu. In this menu, you will see all call history.

6. Browser.....



This function enables you to surf the Internet using the mobile phone


7. Tools.....



7.1 Alarm

Your mobile phone has a built-in alarm clock with snooze feature.

7.2 Calculator

Press the up, down, left, right and OK key to select +, -, ×, ÷ and = respectively. Press  to delete the figure.

7.3 Calendar

Once you enter this menu, there is a monthly-view calendar for you to view the date; you can go to any day you want.

7.4 Unit conversion

Unit conversion support weight conversion and length conversion.

7.5 Fake call

You can create fake call through this function.

7.6 Call filter

Management and preview the whitelist and blacklist, and can enable blacklist, enable whitelist, also can turn off this feature.

7.7 Torch

You can turn on/off the torch through this function.

7.8 World time

You can use this function to query the time in the world.

7.9 Service

STK service is the tool kit of SIM card . This phone supports the service function, the specific items depend on SIM card and network . Service menu will be automatically added to the phone menu when supported by network and SIM card .

8. Message.....



8.1 Create SMS

From the main menu select “**Messaging**” to create text message. You can type a

message send it to a recipient in the SIM card directory. You can type a message, and you're also able to insert a pre-defined message from “**Templates**”. While writing a message, select “**Options**” to access all the messaging options.



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.






8.2 Create MMS

Select Option-Add subject , it will switch to MMS interface automatically . Your phone can send and receive MMS which enables you to send message containing picture, ring and text.






9. Multimedia.....






9.1 Music

Use this function to play audio files. Press  to play/pause the audio player, short press  or  to last or next audio, in audio player interface, press  and  to tune volume.

9.2 Video

Use this function to play video files. Press  to play/pause the video player, short press  and  to tune volume; press  or  to fast rewind or fast forward the video.

9.3 FM radio

Your phone is equipped with a radio. You can use the application as a traditional radio with saved channels. In FM radio interface, press  to play/pause the playing process of the current channel, press  and  to tune volume.

9.4 Image

You can view images through this function.

9.5 Recorder

Use this function to record audio files. The phone support WAV, AMR. The recording file you stopped will be stored in my music list automatically.

10. My files.....






The phone provides a certain space for users to manage files and support the memory card. The capacity of the memory card is selectable. You can use the file manager to conveniently manage various directories and files on the phone and the memory card.

11. Contacts.....



11.1 Consulting your contacts


You can access your call memory by pressing  from the idle screen, or press the  key and select the  icon from the menu. In this menu, you will see all call contacts.

11.2 Adding a contact

Select the menu “New” then save it to “Phone”, “SIM” as you like.

12. Settings.....



From the main menu, select the menu  and select the function of your choice in order to customize your telephone: Profiles, Phone settings, Call settings, Network selection, Connections, Security and Restore factory settings.

13. Input mode.....

this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas. When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +50°C.

At over 50°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself. Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

CHARGERS


The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Due to the used enclosure material, the mobile phone shall only be connected to a USB Interface of version 2.0 or higher. The connection to so called power USB is

prohibited. The adapter shall be installed near the equipment and shall be easily accessible. This charger is for indoor use only.

Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge () the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.

My phone is frozen or cannot switch on


- Check the battery contacts, remove and reinstall your battery, then turn your phone on.
- Check the battery power level, charge for at least 20 minutes. My phone has not responded for several minutes
- Remove and re-install the battery, then restart the phone. My phone turns off by itself
- Check that your screen is locked when you are not using your phone, and make sure the Power key is not mis-contacted due to unlocked screen.
- Check the battery charge level.
- If it still does not work, please use User Data Format to reset the phone.

My phone cannot charge properly

- Make sure you are using a battery and the charger from the box.
- Make sure your battery is inserted properly and clean the battery .
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible. My phone cannot connect to a network or “No service” is displayed
- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded. My phone cannot connect to the Internet
- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location. Invalid SIM card
- Make sure the SIM card has been correctly inserted (see “Inserting or removing the SIM card”).

- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls

- Make sure you have dialed a valid number and pressed the  key.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode. The caller's name/number does not appear when a call is received
- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone. The sound quality of the calls is poor
- You can adjust the volume during a call by pressing the Up/Down key.
- Check the network strength .
- Make sure that the receiver, connector or speaker on your phone is clean. I am unable to use the features described in the manual
- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an accessory. When I select a number from my contacts, the number cannot be dialed
- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country. I am unable to add a contact in my contacts
- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories). My callers are unable to leave messages on my voicemail
- Contact your network operator to check service availability. I cannot access my voicemail
- Make sure your operator's voicemail number is correctly entered in "Voicemail number".

- Try later if the network is busy. I am unable to send and receive MMS
- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server centre number or your MMS profile with your operator.
- The server centre may be swamped, try again later.

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).I am unable to download new files
- Make sure there is sufficient phone memory for your download.
- Select the microSD card as the location to store downloaded files.
- Check your subscription status with your operator. How to make your battery last longer
- Make sure you follow the complete charge time (minimum 4 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Switch on the backlight upon request.
- Exit background-running applications if they are not being used for a long time.

The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

FCC RF EXPOSURE INFORMATION:

WARNING!! Read this information before using your phone

In August 1986 the Federal Communications Commission (FCC) of the United States with its action in Report and Order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards. Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

BODY-WORN OPERATION:

This device was tested for typical body-worn operations with the back of the phone kept 10mm from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the back of the phone, including the antenna. Third-party belt-clips, holsters and similar accessories containing metallic components shall not be used. Body-worn accessories that cannot maintain 10mm separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided. For more information about RF exposure, please visit the FCC website at www.fcc.gov

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August, 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

<ANSI C95.1> (1992) / <NCRP Report 86> (1986) / <ICNIRP> (1996)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1). Nevertheless, we recommend that you use a hands-free kit with your phone (such as an earpiece or headset) to avoid potential exposure to RF energy. The design of your phone complies with the FCC guidelines (and those standards).

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

NORMAL POSITION:

Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

RF Exposure Information:

This product is in compliance with FCC RF Exposure requirements and refer to FCC website search for FCC ID: 2AAZ8-E20 to gain further information include SAR Values.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Do not use the device with the environment which below minimum -10°C or over maximum 50°C, the device may not work.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.