Instant **Waye** High Speed PCI/PC Card

11Mbps Wireless LAN

User's Guide

P/N: 85-506300-10

Rev. X1 March 2000

National Datacomm Corporation

4F, No. 24-2, Industry East 4th road Science Park, Hsin-Chu Taiwan, R.O.C.

Technical Support

E-mail: techsupt@ndc.com.tw

NDC World Wide Web

www.ndc.com.tw

TRADEMARKS

NDC and InstantWave are trademarks of NDC Communications, Inc. All other names mentioned in this document are trademarks/registered trademarks of their respective owners.

NDC provides this document "as is," without warranty of any kind, neither expressed nor implied, including, but not limited to, the particular purpose. NDC may make improvements and/or changes in this manual or in the product(s) and/or the program(s) described in this manual at any time. This document could include technical inaccuracies or typographical errors.

FCC WARNING

This equipment has been tested and found to comply with the limits for a Class B Digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation

Packing List

The package contents vary depending on whether you have purchased the PCI Card, or the PC Card version:

The PCI Card package should contain the following items:

- One PCI Card
- One Antenna
- One CD ROM (Windows Driver and Utility program)
- One Diskette for Windows NT
- This User's Guide

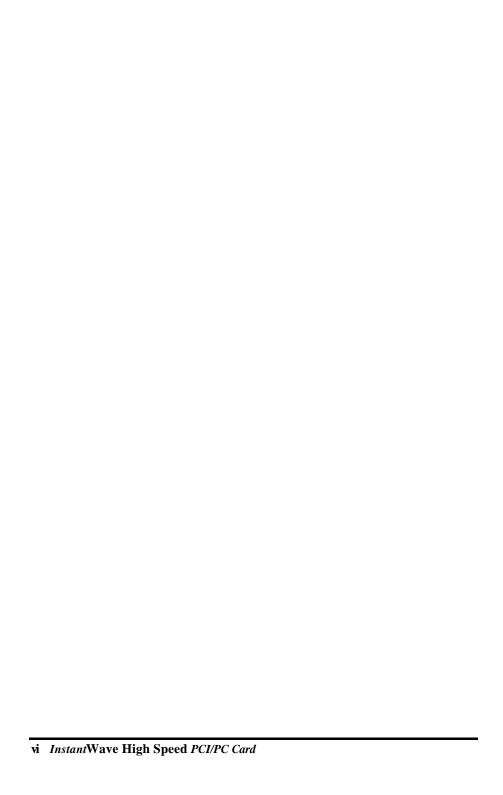
The PC Card package should contain the following items:

- One PC Card
- One CD ROM (Windows Driver and Utility program)
- One Diskette for Windows NT
- This User's Guide

Table Of Contents

11MBPS WIRELESS LAN	I
INTRODUCTION	2
INSTANTWAVE FAMILY	2
SYSTEM REQUIREMENTS	
Hardware Platform	2
Software Environment	
GLOSSARY	3
GETTING STARTED	6
HARDWARE INSTALLATION	6
PCI Card Installation	6
PC Card Installation	6
LEDs	
DRIVER INSTALLATION/UNINSTALLATION	
Installation in Windows 95	
Uninstalling the Adapter from Windows 95	
Installation in Windows 98	
Uninstalling the Adapter from Windows 98	
Installation in Windows NT 4.0Uninstalling the Adapter from Windows NT 4.0	
THE INSTANTWAVE WINDOWS UTILITY PROGRAM	16
INSTANTWAVE UTILITY INSTALLATION	16
UNINSTALLING THE UTILITY PROGRAM	17
SOFTWARE UPGRADE PROCEDURES	18
TROUBLESHOOTING	19
WINDOWS 95/98	19
Installation Problems	
WINDOWS NT 4.0	20
Installation Problems	20
GENERAL	21
Utility Error Messages	
Operational Problems	21
TECHNICAL SUPPORT	23
NDC LIMITED WARRANTY	24

INDEX	27



Introduction

Congratulations on choosing an InstantWave wireless networking family product. InstantWave was designed with a "Maximizing the convenience of networking" philosophy in mind. You will find InstantWave very easy to configure and use.

This User's Guide gives comprehensive instructions on installing and using the InstantWave High Speed PCI and PC Cards, and also explains how to install and use the InstantWave Utility Program.

InstantWave Family

The InstantWave PCI and PC Card are part of the InstantWave family of easy to use high performance wireless communication products. The family products include:

- InstantWave High Speed PC Card (NWH610)
- InstantWave High Speed PCI Card (NWH630)
- InstantWave High Speed Access Point (NWH660)

System Requirements

Hardware Platform

A station must be an x86 compatible PC with a PCI bus or PCMCIA interface. The minimum system configuration is the same as that required to run MS Windows (Windows 95, 98, NT 4.0).

Software Environment

The stations operate in conjunction with most of the MS Windows (Windows 95, 98, NT 4.0), Novell NetWare series.

Glossary

Wireless Network

In the IEEE 802.11b definition, a wireless network is classified as an Ad-Hoc network or an Infrastructure network.

Ad-Hoc Network

An Ad-Hoc network is formed by a number of wireless stations (without an Access Point) communicating via radio waves. For the users, the shared resources on the wireless network appear exactly as they would on a regular wired network. The wireless operation of the network is totally transparent. Figure 1 depicts a typical Ad-Hoc network scenario.



FIGURE 1. AN AD-HOC NETWORK

Infrastructure Network

An Infrastructure network is formed by several stations and one Access Point(AP), with the stations within range of the AP. Figure 2 depicts a typical Infrastructure network topology.

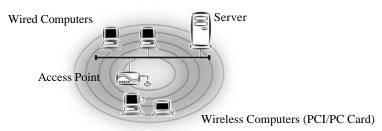


FIGURE 2. AN INFRASTRUCTURE NETWORK

Group ID/BSSID

A Group ID (the 802.11b standard uses the term BSSID) is the ID of a wireless cell. A wireless cell is usually made up of stations in an area that the radio signal can comfortably cover. In other words, any wireless station in the cell can communicate with any other within reach of the radio signal (**Figure 3**).



FIGURE 3. A WIRELESS CELL (GROUP)

Domain Name/ESSID

A domain is usually defined by the network administrator as a segment/subnet of a large network and may be made up of overlapping wireless cells. Wireless nodes can roam freely within the same domain without disconnecting from the network. **Figure 4** depicts a common wireless network setup.

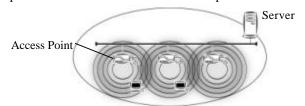


FIGURE 4. ROAMING IN THE SAME DOMAIN

Roaming

The convenience of a mobile PC is the ability to move freely. The concept is similar to that of a cellular phone moving from one base station to another. InstantWave offers built-in high performance seamless roaming capabilities.

Carrier Set

InstantWave products use the unlicensed ISM (Industrial, Scientific, Medical) band to communicate through radio waves. Different countries offer different radio frequencies to be used as the ISM band. There are four frequency bands defined by 802.11b: Japan (2.471GHz – 2.497 GHz), USA, Canada, and Europe (2.4 GHz – 2.4835 GHz), Spain (2.445 GHz – 2.475 GHz), France (2.4465 GHz – 2.4835 GHz). If a user wants to use InstantWave in a country not listed above, he/she needs to check with their government's regulating body to find the correct frequency band to use. All InstantWave products are supplied preset to the country of sale's frequency band.

4 InstantWave High Speed PCI/PC Card

Access Point

An Access Point (AP) provides a transparent bridged connection between a wired network and a wireless network and allows wireless stations to communicate with devices attached to a wired network.

It manages the flow of data packets from the wired LAN to the Wireless LAN and vice versa.

Getting Started

This section explains how to quickly setup a wireless station.

Hardware Installation

PCI Card Installation

To install the InstantWave PCI Card into a computer, simply follow these steps:

- **Step1.** Turn off the power to your computer and all peripherals and unplug the power cord from the wall socket
- **step2.** Remove the computer's cover
- **step3.** Select a free PCI Bus expansion slot and remove the slot cover
- **step4.** Carefully install the card in the expansion slot by firmly pressing until the card is snugly seated. Be sure the card is fully home. Fasten the retaining bracket with the screw from the slot cover
- **step5.** Replace the computer cover and reconnect the previously disconnected cables
- **step6.** Screw the antenna into the InstantWave card (**Figure 5**).



FIGURE 5. CONNECTING THE ADAPTER CARD ANTENNA

step7. Repeat the above procedure to fit an InstantWave card into each of the other computers to be networked

PC Card Installation

The PC Card fits into a Type II or Type III PCMCIA slot. The antenna is encased in a plastic case, in line with the main body of the PC card, such that it extends outside the PCMCIA slot when the card is inserted. The slot must allow for a card extension of up to 30mm as specified in the PC Card specifications.

- step1. Insert the PC Card into the Type II slot of the computer. Insert the card with the 68-pin connector facing the slot and the label facing up
- step2. Repeat the above procedure for each of the other computers to be networked

LEDs

The PCI and PC Card each have an LED. The LED will be active when the adapter is initialized.

Driver Installation/Uninstallation

For Windows 95 see the following section, for Windows 98 go to page 12, for Windows NT 4.0 go to page 14.

Installation in Windows 95

As the installation method for the Windows 95 versions is slightly different, you should begin by identifying your version.

Right click *My Computer* and click *Properties*. The *System Properties* screen will open (Figure 6).

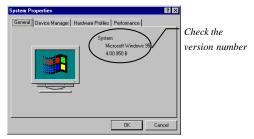


FIGURE 6. SYSTEM PROPERTIES

On the General card you will find the Windows 95 version number:

- If the version number is 4.00.950 or 4.00.950a you are running the original version of Windows 95. The InstantWave driver is not supported
- For version 4.00.950 B or later, go to procedure A

Procedure A (For Windows 95 4.00.950 B and 4.00.950 C)

- **step1.** Turn on the power and start Windows 95
- **step2.** Windows 95 will detect the adapter and the *Update Device Driver Wizard* dialog box will open (**Figure 7**).



FIGURE 7. UPDATE DEVICE DRIVER WIZARD-1

- Insert the InstantWave CD-ROM in the CD drive and click Next step3.
- step4. The *Update Device Driver Wizard* will indicate that Windows 95 found the driver in the root directory of the CD-ROM (Figure 8). Click Finish



FIGURE 8. UPDATE DEVICE DRIVER WIZARD-2

step5. The installer will copy the driver files into the system. There is a known problem with the Windows 95 OSR2 device installer. The installer may default to the wrong source location. Typically, the installer source path defaults to the Windows installation location. The user should manually redirect the installer to the correct source location. The following dialog boxes will be displayed



FIGURE 9. INSERT DISK



FIGURE 10. COPYING FILES

- **step6.** Click *OK* on each screen. After the driver files have been copied, setup is complete
- **step7.** After the InstantWave Utility files have been copied, the *Network Identification* dialog box will open. Enter a unique computer name and the Domain Name (ESSID) of the network to which the wireless adapter will connect
- **step8.** Click *Next*. The *Network Properties* dialog box will open.
- Select the Network Type. If the station is connected to an Access Point, Infrastructure mode must be specified. Select Ad Hoc mode to make a peer to peer connection to other wireless stations. When security is enabled, a Security ID is requested. The longest string for the Security ID is eight characters. All the wireless devices must have the same Security ID in order to communicate with each other. Click *Finish*
- **step10.** Depending on your current installation of Windows 95, the setup program may ask you to insert the Windows 95 CD-ROM
- **step11.** The *System Settings Change* dialog box will ask you if you want to restart your computer. Remove the CD-ROM from the drive and click *Yes*
- **step12.** After rebooting, the system will automatically install the InstantWave Utility Program and execute it. The user can monitor the wireless LAN's status and configure the adapter's properties via this program.

step13. If the TCP/IP protocols are required (necessary for Internet access), add them by clicking Start/Control Panel/Network/Configuration

That completes the hardware and driver installation.

Uninstalling the Adapter from Windows 95

You may need to uninstall your adapter for the following reasons:

- The installation fails or is interrupted by unknown factors. If this happens the 1. InstantWave Adapter will be marked with an exclamation mark "!" in Device Manager. Uninstall the adapter using methods described below and then restart your computer. The Windows 95 plug and play function will detect the adapter again
- 2. You want to remove the device

The uninstallation process is as follows:

To completely remove the adapter and driver from your system you will need to physically remove the adapter (with the system powered off). The removal procedure is the reverse of the Hardware Installation procedure on page 6. Restart the computer and then proceed as follows:

- In Control Panel click the **Network** icon step1.
- Highlight the InstantWave adapter driver entry step2.
- Click the *Remove* button to remove the old InstantWave adapter driver step3.
- step4. Click **OK**. The system will ask you to restart the PC. Click **Yes**

Installation in Windows 98

Driver installation and uninstallation in Windows 98 is basically the same as that of Windows 95 OSR2. Complete the following procedure to install the driver program for Windows 98.

- **step1.** Turn on the power and start Windows 98
- **step2.** Windows 98 will detect the adapter and the *Add New Hardware Wizard* dialog box will open (**Figure 11**)



FIGURE 11. ADD NEW HARDWARE WIZARD-1

step3. Click Next



FIGURE 12. ADD NEW HARDWARE WIZARD-2

Step4. Choose Search for the best driver for your device (Figure 12). Click Next to open the following screen (Figure 13)



FIGURE 13. ADD NEW HARDWARE WIZARD-3

- step5. Insert the InstantWave CD-ROM and click Next
- step6. The Add New Hardware Wizard will indicate that Windows 98 found the driver in the root directory of the CD-ROM (Figure 14). Click Next



FIGURE 14. ADD NEW HARDWARE WIZARD-4

step7. Go to step 7, and follow steps 7 to 13

The default network protocol for Windows 98 is TCP/IP. If other network protocols are required they can be added via *Control Panel/Network*.

Uninstalling the Adapter from Windows 98

- step1. Click Start/Settings/Control Panel, and double-click the Network icon, then highlight the InstantWave adapter driver entry
- Click the *Remove* button to remove the old InstantWave adapter driver step2.
- step3. Click **OK**. The system will ask you to restart the PC. Click **Yes**

Installation in Windows NT 4.0

- Important: Before installing the driver in Windows NT 4.0, check that in the computer's BIOS on the PnP and PCI Settings page, "PnP OS Installed" is set to NO.
- step1. Double-click My Computer, double-click Control Panel
- **step2.** Double-click the *Network* icon to open the *Network* window. Select the *Adapters* card
- **step3.** Click *Add*. The *Select Network Adapter* dialog box will open
- step4. Click *Have Disk*
- **step5.** Insert the Windows NT driver diskette into drive a (or b) and then type **a:\winnt** (or **b:\winnt**)
- **step6.** Click **OK**. The Select OEM Option dialog box will open.
- **step7.** Select the correct adapter and click *OK*. If *PC Card* is selected, the dialog box for setting the Interrupt number and I/O address will be shown. Users can specify a different Interrupt number and I/O address for this adapter if there is a conflict with an existing card in the computer
- Step8. Click *OK*. The *InstantWave PCI Adapter Setup* dialog box will open. Select the Network Type and Carrier Set. If the station is connected to an Access Point, *Infrastructure mode* must be specified. Select *Ad Hoc mode* to make a peer to peer connection to other wireless stations. If the country of operation is different from the country in which the product was purchased, the user can change the carrier set. All wireless stations and Access Points must use the same Carrier Set in order to communicate. The Domain name should be the same as the network domain to which the station will be connected
- **step9.** Click *OK*. The *Roaming* dialog box will open.
- **step10.** When *Roaming* is enabled, the station is allowed to roam to another Access Point under the same Domain Name whenever the radio signal quality of the currently connected AP is below an acceptable level. Click *OK*. The *Security* dialog box will appear.

- step11. Security is enabled to restrict unauthorized access. When security is enabled a Security ID is requested.
- step12. The longest string for the security ID is eight characters. All the wireless devices must have the same Security ID in order to communicate with each other. Enter a Security ID and click OK. Windows NT will begin copying files
- step13. The InstantWave Adapter will now be shown on the Adapters card in the Network configuration box. Click Close
- If the user needs to bind the adapter to TCP/IP, then the TCP/IP step14. protocols must be added
- step15. The Network Settings Change dialog box will ask you to restart the computer. Remove the floppy disk from the floppy drive and click Yes to complete the installation
- step16. Owing to Windows NT constraints, the InstantWave Windows Utility Program will not be automatically installed. The user needs to install this program by following the procedure described on page 16

Uninstalling the Adapter from Windows NT 4.0

- step1. Click Start/Settings/Control Panel, and double-click the Network icon.
- step2. Highlight the InstantWave adapter driver entry and click *Remove*
- step3. Click Close. The system will ask you to restart the PC. Click Yes

The InstantWave Windows Utility Program

The InstantWave Utility program is a Windows-based application that allows users to monitor and configure the wireless adapter. The program includes a Network Watcher tool that allows users to determine the best location to place the InstantWave products, or to diagnose the wireless network for problems.

The utility program allows users to configure the wireless network type (Ad-Hoc or Infrastructure), Domain name (segmented networks), and set the Roaming capability (Enable/Disable). The *Network Watcher* tool allows users to view existing groups (Group ID/BSSID. See an explanation of this term on page 4) of wireless cells in a Domain. It provides the option to join a particular group in the network.

Tools are also provided for viewing the network in terms of radio signal quality, and for monitoring the station data throughput.

InstantWave Utility Installation

Insert the InstantWave Utility program setup CD-ROM

- **step1.** From the *Start* menu, select *Run*, and type: d:\utility\setup.exe
- **step2.** Click the *OK* button to start the setup program. The InstantWave Welcome screen will appear. After reading the installation description, click *Next* to advance to the *Choose Destination Location* dialog box.
- **step3.** From the *Choose Destination Location* dialog box, click *Next* to copy the program files to the default location, *C:\Program Files\InstantWave*, or click *Browse* to choose another location
- **step4.** The setup program will copy the necessary files into the specified directory. File copying progress will be displayed in the InstantWave utility setup screen. Check *I would like to launch InstantWave Utility*, and click *OK*. The *InstantWave Information* dialog box will be displayed
- **step5.** Click *OK* to complete the installation. The InstantWave Utility toolbar will open.

Uninstalling the Utility Program

Should you wish to uninstall the InstantWave Utility program, click Start/Programs/InstantWave Utility/Uninstall InstantWave Utility

Or complete the following steps:

step1. Click Start/Settings/Control Panel

step2. Click Add/Remove Programs and select InstantWave Utility

Click the *Remove* button step3.

Software Upgrade Procedures

Windows NDIS Driver Upgrade

Follow the instructions below to install a new NDIS PCI/PC Card driver release.

- **step1.** In *Control Panel*, click the *Network* icon, then highlight the InstantWave adapter driver entry
- **step2.** Click the *Remove* button to remove the old InstantWave adapter driver
- **step3.** Click *Close*. The system will ask you to reboot the PC. Click *Yes*

After removing the old InstantWave adapter driver, follow the installation procedure for your operating system. For Windows 95 4.00.950 B and 4.00.950 C go to page 8, for Windows 98 go to page 12, and for Windows NT 4.0 go to page 14.

InstantWave Utility Upgrade

- **step1.** Click *Control Panel*. Click *Add/Remove Programs*, and remove the old InstantWave Utility from the program list
- **step2.** Follow the InstantWave Utility Installation procedure on page 16 to install the new InstantWave Utility

Troubleshooting

Windows 95/98

Installation Problems

Windows could not find the adapter

- The adapter is not properly inserted in the slot
 - 1. Power off the computer
 - 2. Remove and reinsert the wireless adapter
 - 3. Reboot the computer and re-install the adapter driver
- A previous adapter installation was aborted by the user, or by Windows
 - Look in Control Panel/System/Device Manager/?-**Unknown Devices** for a Wireless adapter entry
 - 2. If an entry exists, delete it from the list, and exit the Control Panel/System folder
 - 3. Reboot the computer and re-install the adapter driver

The InstantWave adapter driver cannot be started. Windows displayed a driver startup problem message window

- IRQ conflict with other device
 - Open Control Panel/System/Device Manager/Network Adapters. You will see an exclamation sign displayed on the wireless adapter icon
 - Highlight the wireless LAN adapter entry and click on the **Properties** button
 - 3. Select the *Resources* tab. You will see a device conflict message displayed in the *Conflicting Device* list
 - 4. Uncheck *Use automatic settings*, and click on the *Change* Setting button
 - Select a new IRQ value. When the Conflicting Device list confirms there are no conflicts, click **OK** to close the windows
 - Reboot the computer

There are more than one wireless adapter entries shown in the Control Panel/Network folder. You do not know which one is the current one

- A previously installed wireless adapter entry for a different card was not removed
 - Remove all wireless LAN adapter entries from the *Network* window
 - 2. Reboot the PC to re-install the wireless adapter

Windows NT 4.0

Installation Problems

Windows NT 4.0 could not find the adapter

- The adapter is not properly inserted in the slot
 - 1. Power off the computer
 - 2. Remove and reinsert the wireless adapter
 - 3. Reboot the computer and re-install the adapter driver
- A previous adapter installation was aborted by the user, or by Windows NT 4.0
 - 1. Look in Control Panel/Network/Adapters
 - 2. If an *InstantWave adapter* entry exists, remove it from the list and exit the Control Panel/Network dialog box
 - 3. Reboot the computer and re-install the adapter driver

The InstantWave adapter driver cannot be started and the adapter LEDs are not flashing

- More than one driver is present in the Network setup folder
 - 1. Click Control Panel/Network/Adapters
 - 2. If there is more than one entry for the same InstantWave adapter, remove them all
 - Reboot Windows NT
 - 4. Reinstall the InstantWave adapter driver

General

Utility Error Messages

Cannot find the Wireless adapter

The Wireless adapter driver is installed, but the wireless adapter is not in the computer slot

> If you are using the wireless PC card, you will only need to reinsert the PC card into the PCMCIA slot to re-enable the driver. However, if you are using the PCI adapter, you will need to power down the PC and insert the PCI card, then reboot the computer

Adapter is not responding

- The card is in the system. The wireless adapter driver is not functioning. Follow the *Installation Problems* section of troubleshooting to resolve driver startup problems
- The green PC feature is setup to cut the system power to the adapter slot when it is in 'PC Sleep' mode. The Windows Utility will temporarily lose contact with the adapter during Sleep mode

Re-starting the Windows Utility after the PC is out of Sleep mode will bring back the adapter. The long-term solution to this problem is to disable (through the PC BIOS) the PC Sleep function

Operational Problems

The Wireless adapter appears to be functioning. The Tx/Rx LEDs are flashing. However, no network PC can be found when run in Infrastructure Wireless Network mode

- Station is having difficulties finding an AP to join
 - Use Network Watcher to scan for all APs in the same wireless domain
 - 2. Select the first AP that has its signal quality displayed in green, and join to it
 - 3. If all the APs' signal quality indicator shows yellow, or no AP is on the list, you may be too far away from any AP to be associated. Move closer to an AP
- You have only one AP, and the PC is not placed too far from it, but the PC still has difficulties finding the AP
 - Check that the antennas are properly connected to the AP and the station

- 2. Make sure that the AP is powered on and working
- 3. Use Network Watcher to find and join with the AP

Radio signal quality indicates Yellow or Red whilst in Infrastructure mode

- The connected AP is too far away
 - 1. Use Network Watcher to find an AP with a stronger signal
 - 2. Move your PC closer to the connected AP
- The adapter antenna is not connected, or its signal path is blocked by metal casing, e.g. metal filing cabinets
 - 1. Make sure the antenna is firmly screwed in
 - 2. Arrange the antenna position to get the best radio signal quality

Transmission or reception throughput is low during network file accessing

- Many stations are connected to the same group and heavily utilizing the network
 - On an Infrastructure wireless network, use Network
 Watcher to find, and connect to, a different AP with only a
 few PC connections
 - 2. In an Ad-Hoc environment, form your own wireless group with a different wireless domain name to start a different channel hopping pattern

Ad-Hoc stations can't join each other

• Two stations started at the same time

Reboot one station

• Different Domain Name (ESSID)

Change the ESSID, using the InstantWave utility program, to match that of the other stations on the Ad-hoc network OR

Go to Control Panel/Network/InstantWaveAdapter/Properties/Advanced/ESSID, and change it there

Technical Support

If you are having a problem using an NDC product and cannot resolve it, please note the following information and contact NDC Technical Support:

- What you were doing when the error occurred
- What error messages you saw
- Whether the problem can be reproduced
- The serial number of the product

```
support@ndclan.com(US only)
techsupt@ndc.com.tw (Europe and Asia Pacific)
```

For other information about NDC, please visit us at:

www.sohoware.com www.ndc.com.tw

NDC Limited Warranty

Hardware

NDC warrants its products to be free of defects in workmanship and materials, under normal use and service, for a period of 12 months from the date of purchase from NDC or its Authorized Reseller, and for the period of time specified in the documentation supplied with each product.

Should a product fail to be in good working order during the applicable warranty period, NDC will, at its option and expense, repair or replace it, or deliver to the purchaser an equivalent product or part at no additional charge except as set forth below. Repair parts and replacement products are furnished on an exchange basis and will be either reconditioned or new. All replaced products and parts will become the property of NDC. Any replaced or repaired product or part has a ninety (90) day warranty or the remainder of the initial warranty period, whichever is longer.

NDC shall not be liable under this warranty if its testing and examination disclose that the alleged defect in the product does not exist or was caused by the purchaser's, or any third party's misuse, neglect, improper installation or testing, unauthorized attempt to repair or modify, or any other cause beyond the range of the intended use, or by accident, fire, lightning, or other hazard.

Software

Software and documentation materials are supplied "as is" without warranty as to their performance, merchantability, or fitness for any particular purpose. However, the diskette media containing the software are covered by a 90-day warranty that protects the purchaser against failure within that period.

Limited Warranty Service Procedures

Any product (1) received in error, (2) in a defective or non-functioning condition, or (3) exhibiting a defect under normal working conditions, can be returned to NDC by following these steps:

You must prepare:

- dated proof of purchase
- product model number & quantity
- product serial number
- precise reason for return

- your name/address/email address/telephone/fax
- 1. Inform the distributor or retailer
- 2. Ship the product back to the distributor/retailer with prepaid freight. The purchaser must pay the shipping freight from the distributor/retailer to NDC. Any package sent C.O.D. (Cash On Delivery) will be refused
- 3. Charges: Usually RMA (Returned Material Authorization) items will be returned to the purchaser via Airmail, prepaid by NDC. If returned by another carrier, the purchaser will pay the difference. A return freight and handling fee will be charged to the purchaser if NDC determines that there was "No Problem Found" or that the damage was caused by the user

Warning

NDC is not responsible for the integrity of any data on storage equipment (hard drives, tape drives, floppy diskettes, etc.). We strongly recommend that our customers back their data up before sending such equipment in for diagnosis or repair.

Services after Warranty Period

After the warranty period expires, all products can be repaired for a reasonable service charge. The shipping charges to and from the NDC facility will be borne by the purchaser.

Return for Credit

In the case of a DOA (Dead on Arrival) or a shipping error, a return for credit will automatically be applied to the purchaser's account, unless otherwise requested.

Limitation of Liability

All expressed and implied warranties of a product's merchantability, or of its fitness for a particular purpose, are limited in duration to the applicable period as set forth in this limited warranty, and no warranty will be considered valid after its expiration date.

If this product does not function as warranted, your sole remedy shall be repair or replacement as provided for above. In no case shall NDC be liable for any incidental, consequential, special, or indirect damages resulting from loss of data, loss of profits, or loss of use, even if NDC or an authorized NDC distributor/dealer has been advised of the possibility of such damages, or for any claim by any other party.

EC DECLARATION OF CONFORMITY

For the following equipment:

Product Name: : InstantWave High Speed PCI/PC Card

Model Number: : NWH610 (PC Card)

NWH630 (PCI Card)

Produced by:

Manufacturer's : NATIONAL DATACOMM CORPORATION

Name

Manufacturer's : 2F, NO. 28, INDUSTRY EAST 9TH ROAD

Address SCIENCE PARK, HSINCHU,

TAIWAN, R.O.C.

is hereby confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (89/336/EEC).

The product meets or exceeds the following EMC standards:

Europe:

ETS 300-328, ETS 300-339, ETS 300-826

France:

SP/DGPT/ATAS/23, ETS 300-328, ETS 300-339

The manufacturer/importer is responsible for this declaration:

Company Name : NDC (EUROPE) CO., LTD

Company Address: 1, EARLSFORT CENTRE,

HATCH STREET, DUBLIN 2, IRELAND

Person authorized to make this declaration:

Name : CHANG-HUA CHIANG
Position/Title : MANAGING DIRECTOR

 Date	Legal Signature
	Choh Cg.

Index

Access Point5	PCI Card6
Ad-Hoc Network3	LEDs7
Antenna	Radio Frequencies4
PC Card6	Radio Signal Quality22
PCI card6	Roaming4, 16
BSSID4, 16	Uninstalling
Carrier Set4	from Windows 9510
Domain Name4	from Windows 9813
Glossary3	from Windows NT 4.015
Group ID4	the Utility Program17
Infrastructure Network3	Upgrades18
Installation	InstantWave Utility18
in Windows 958	PCI/PC Card18
in Windows 9812	Utility Installation16
in Windows NT 4.014	Wireless Cell4
PC Card6	Wireless Network Type16