NeoPoint™ 1600
User's Guide

NeoPoint - Your New Point of Communication

Preliminary Draft

NeoPoint™
SIMPLY MORE INTELLIGENT

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Document Number

When ordering or referring to this publication, use the following number:

Publication/PN: NPUG-1001, Rev. 1.03

For information or comments on this manual, please contact NeoPoint Technical Publications or visit our web site at: http://www.neopoint.com.

NP1000SW120BLD

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FCC & Industry Canada Regulatory Compliance

The NeoPoint phone is approved for use in CDMA networks. This device complies with Part 15 of the FCC Regulations. Operation of this phone is subject to the condition that it does not cause harmful interference.

Your wireless hand-held portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with safety standards previously set by both U.S. and international standards bodies: American National Standard Institute (ANSI), National Council of Radiation Protection and Measurements (NCRP), and International Commission on Non-Ionizing Radiation Protection (ICNRP). Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. Over 120 engineers, scientists, and physicians from universities, government health agencies and industries reviewed the available body of research to develop the ANSI Standard. The design of your phone complies with the FCC guidelines and those standards.

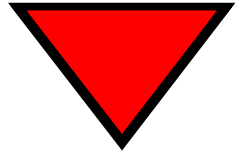**Important:** Read "Safety" on page xvii prior to using your NeoPoint phone.

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Preface

Daily Applications of Your NeoPoint 1600

Congratulations! Your new NeoPoint 1600 is going to change the way you communicate. NeoPoint 1600: a smart, simple solution to your active life style.

NeoPoint 1600 is a compact, lightweight personal communications system with added features for the person on the go. More than just a mobile phone, the NeoPoint 1600 phone allows you to:

• Access your e-mail, voicemail, and text messages

• Experience greater coverage as this dual-mode phone supports both analog and digital modes

• Track your outgoing and incoming calls for future reference or call back

• Schedule and organize names and numbers (referred to as *contacts*)

• Track appointments and meetings (keep your schedule everywhere you go)

• Go on-line through the MiniBrowser (depending on your carrier service - surf the web, get e-mails, stock quotes, etc.)

• Transfer *contacts*, *schedule*, and *to do* data between your PC and NeoPoint 1600 phone

• Transfer files from your laptop PC to your NeoPoint 1600 and onto your PC

These are just a few of the many features available with your NeoPoint 1600 mobile phone - all without a bulky appointment book or a personal digital assistant.

NeoPoint - your *new* point of communication.

Overview of This Manual

This manual is intended for use with the NeoPoint 1600 phone. The following table lists each chapter with a brief description.

Chapter Title	Description
Chapter 1: Getting Started	Provides a *quick start checklist* and a *brief introduction* that helps you get started using your NeoPoint 1600 phone.
Chapter 2: NeoPoint Menu Applications	Provides a brief overview of the NeoPoint 1600 menus and features.
Chapter 3: Syncing Your NeoPoint Phone	Provides information on how to install the SoftSync software, connect the NeoPoint phone to your PC, and how to transfer or *sync* your data files.
Chapter 4: Using Your NeoPoint Phone	Contains task-oriented features and functionality of the phone. For example: how to place a call, how to create a voice command, etc.
Chapter 5: NeoPoint Care and Troubleshooting	Guides you step-by-step on troubleshooting common problems you may experience while using your phone. It also includes service information for your NeoPoint phone.
Chapter 6: Accessories	Provides information on optional accessories for your NeoPoint phone.
Chapter 7: Did You Know...	Provides information on how to get the most use out of your NeoPoint.
Appendix A: Receiving and Sending Fax and Data Calls	Provides information on how to setup, send, and receive data and fax calls your NeoPoint (wireless modem) phone.
Appendix B: Using the MiniBrowser	Provides information on how to send/receive e-mail, search the web for sites/services, and make bookmarks using the MiniBrowser feature of your NeoPoint phone.

Dual-Mode

The NeoPoint 1600 is a cellular band, dual-mode wireless phone, compatible with both digital (CDMA) and analog (AMPS) networks operating at 800MHz

The term dual-mode represents the ability of your NeoPoint 1600 to transmit and receive signals from both analog and digital cellular phone systems..

The benefits of having a dual-mode phone include being able to use your phone when traveling and in an area where CDMA digital is not yet activated. Your NeoPoint 1600 phone will automatically find an analog cell site, allowing the call to be processed.

About CDMA...

Code division multiple access (CDMA) is the type of digital wireless transmission that the NeoPoint phone employs. The following sections provide information on CDMA performance and advantages. These sections are designed to help you understand how to better use your NeoPoint phone.

Signal Strength and Phone Performance

Like other portable wireless phones, signal strength is affected by the surrounding environment of the user. Buildings, parking garages, elevators, and basements are some examples of structures that reduce signal strength. Problems initializing a call, muting of the audio during a call, or a call drop are signs of low signal strength. Moving toward a window (if indoors) or open space (if outside) and extending the antenna fully are ways to optimize signal strength. Traveling in a vehicle through varying terrain, tunnels, and tall buildings may also cause rapid changes in signal strength.

CDMA Advantages

Security	Each conversation is digitized and encoded with a separate assigned key to prevent eavesdropping.
Voice Clarity	Uses digital voice coding techniques to enhance quality and reduce background noise.
Lower Average	Using sophisticated power control, the phone transmits the

Transmit Power	minimum power required to communicate with the base station and actually idles in between spoken words. This results in much lower average power radiating from the antenna than other technologies.
Increased System Capacity	Provides 3-10 times the capacity compared to other technologies. This results in fewer dropped calls and system busy signals for the user.
Digital Services	Allows user new services including caller ID, data and Fax, text messaging, and simultaneous voice and data.

Safety

Important!

Read these safety guidelines prior to using your phone. Failure to follow these rules and guidelines may be dangerous and illegal.

Road Safety Information

Do not use a hand-held telephone while driving a vehicle. Talking on the phone while driving is dangerous and illegal in some states. If using a hand-held phone, park the vehicle before conversing. Remember - road safety *always* comes first!

If you must drive and use your digital wireless phone, purchase and install the Hands-Free Kit accessory. For more information on the Hands-Free Kit, refer to "Hands-Free Kit For Your Automobile" on page 106.

Aircraft Safety Information

Power down your phone prior to boarding an aircraft. Sending and receiving calls on your phone on an aircraft is prohibited by law. Using a wireless telephone in an aircraft may interfere with aircraft radio communication or navigation equipment, disrupt the wireless telephone network, and is illegal. When boarding an aircraft, set your NeoPoint to "Power Off."

Hospital & Medical Safety Information

Power down your phone prior to entering hospitals, health care facilities, or when near medical equipment. Operating any radio transmitting equipment, including digital wireless phones, may interfere with RF-sensitive medical devices. Follow all posted regulations while in hospitals and health care facilities regarding the use of your phone.

Blasting and Refueling Safety Information

Do not use your phone near a blasting site. Power down your phone when in any area with a potentially explosive atmosphere. Radio transmissions in such areas could cause an explosion or fire, resulting in bodily injury or even death. Obey all posted signs and instructions regarding the use of wireless phone usage.

Observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Interference Safety Information

All mobile phones are subject to radio frequency interference that could affect the performance of your phone. Your digital wireless phone is a low power radio transmitter and receiver. The design of your phone complies with the FCC guidelines and those standards.

Never rely solely on your phone for essential communications (e.g., medical emergencies). You must be in a service area with adequate signal strength to use the phone. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with your local service provider(s).

Service Safety Information

Only qualified service personnel are authorized to repair your digital wireless phone and equipment. Use only approved accessories and batteries. Refer to "Chapter 5: NeoPoint Care and Troubleshooting" on page 95 for more information.

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Chapter 1: Getting Started

Overview

This chapter is divided into three sections:

- Battery Installation and Charging

- NeoPoint Phone Description

- Basic NeoPoint Phone Operation

1

Battery Installation and Charging

Before you can use your NeoPoint phone, you must install and charge your battery.

Inserting Your Battery
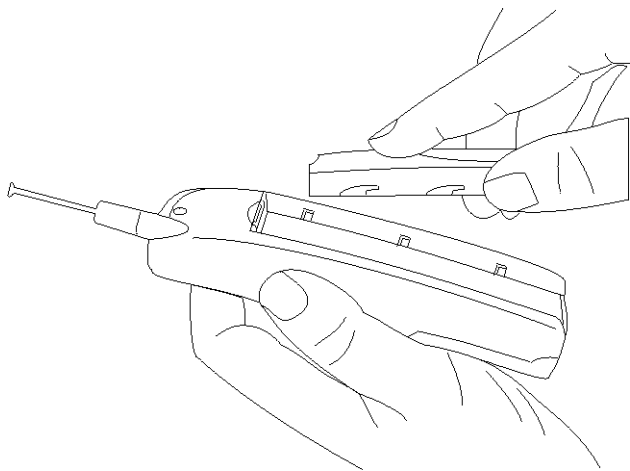
To insert the battery into the phone, you need to align the battery alignment slots. Insert the top of the battery into the top of the battery slot at a slight angle.
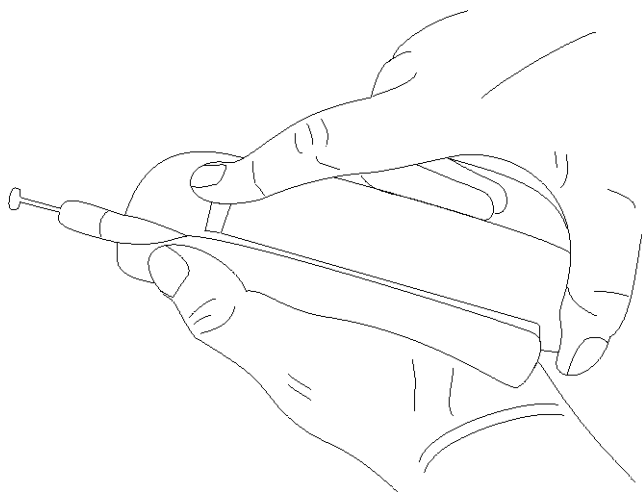
Once the top is inserted, lay the battery flat into the battery slot and push forward until the battery *clicks and locks* into place.

▼ 1

Charging Your Battery
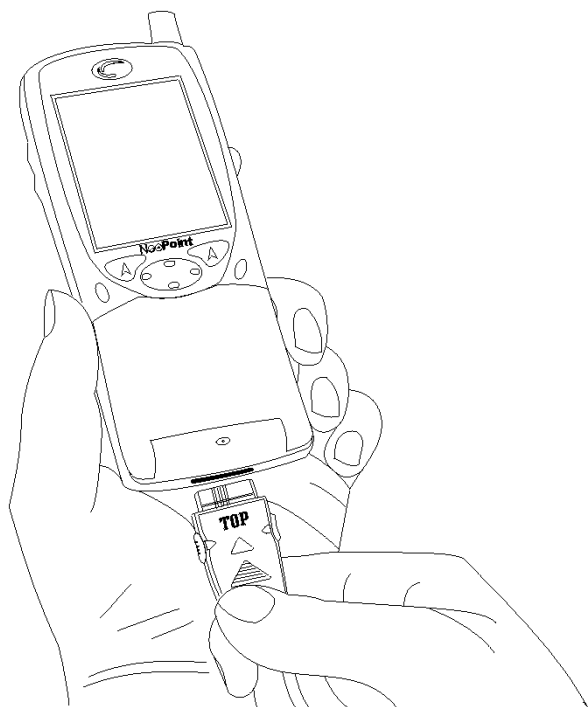
1. Insert one end of the travel charger into your NeoPoint phone.
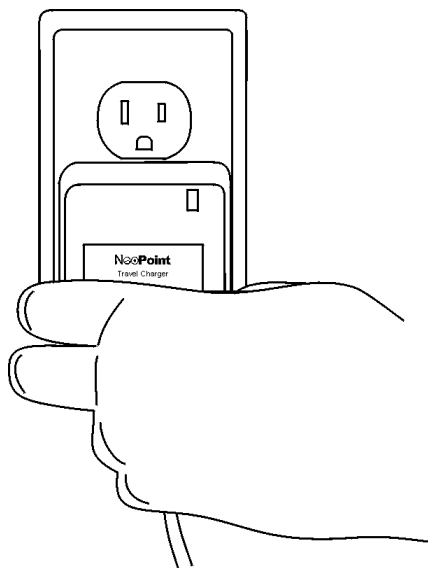
2.   Flip the plug prongs out and plug into the socket.

Your phone will begin charging. Approximate charging time for the batteries are:

Slim Battery	90% charged	1.5 hrs (approx.)
Extended Battery	90% charged	2 hrs (approx.)

Once your phone is charged, you can begin normal use. The following section describes the components of your NeoPoint phone.

1

NeoPoint Phone Description

The following shows key components of the NeoPoint phone.
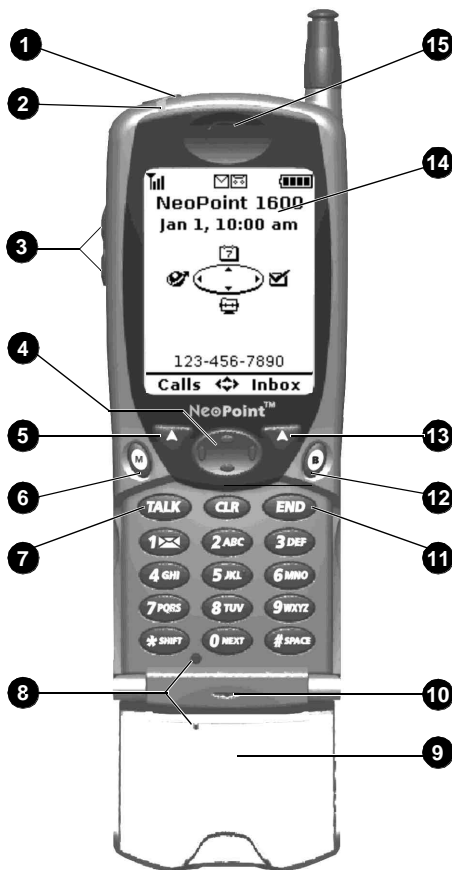
1) Power On/Off Key	6) Main/Menu Key	11) End Key
2) Call Indicator Light	7) Send Key	12) Back Key
3) Volume/Scrolling Keys	8) Flip Button & Pin	13) Soft Key 2
4) Navigator Key	9) Flip	14) Display Screen
5) Soft Key 1	10) Microphone	15) Ear Piece

Key Functions

The following describes keys and their functions.

Power On/Off Key

The Power On/Off key performs two functions: powering the phone on or off and accesses Quick Mode.

Power On   With the phone off, press the Power On/Off key. The phone will power on, momentarily display the IGS Splash screen, and then display the NeoPoint Main screen.

Power Off   With the phone on, press and hold the Power On/Off key until the display shows the confirmation: "Powering down" and then release the key.

Quick Mode is accessed by pressing the Power On/Off key while the phone is on. Once accessed, the following options are displayed:

- Power Off
- Enable/Disable Keyguard
- Lock/Unlock the Phone
- Mode (Normal, Silent, PDA)
- Incoming (Voice, Data In, Fax In)

For more information on the functions and how to use Quick Mode, refer to "Using Quick Mode" on page 66.

Volume/Scrolling Keys

The Volume/Scrolling keys serve three different functions:

- Adjusting volume for the keypad, ear piece and ringer
- Activating a voice command
- Scrolling pages in the applications

Volume Up   Press the **VOLUME UP** key

Volume Down   Press the **VOLUME DOWN** key

Voice Command   Press & momentarily hold either the **VOLUME UP** or **VOLUME DOWN** key. The phone will prompt you to say the voice command.

For more information on voice commands, refer to "Creating a Voice Command" on page 89 and "Using a Voice Command" on page 90.

1

Scrolling Pages   When in an application (Contacts, Schedule, To Do, etc.) that contains more entries than the screen can display, press the **VOLUME UP** or **VOLUME DOWN** keys to scroll through the entries.

Navigator Key

The Navigator key is located below the display screen. It is a four-way button used to move the cursor up, down, left, and right. If you press on the left side of the key, the cursor will scroll to the left (providing it has that option). Use this key to *navigate* through the menus, applications, and lists within the applications. From the Main screen, the Navigator key is preset to go directly to specific applications. For more information on accessing applications using the Navigator key from the Main screen, refer to "Main Screen" on page 35.

Soft Keys 1 & 2

Your phone has two soft keys with up arrows that are located on both sides of the Navigator key. Their functions are indicated by the words appearing above them on the screen display. The functions for these keys change, depending on the specific application.

Main/Menu and Back Keys

The Main/Menu and Back keys are located on the outside of either side of the soft key.

The Main/Menu key (marked with an **M**) has two functions:

1. Toggles between the Main and Menu screens
2. Provides quick access to the Main screen from any application

The Back key (marked with a **B**) returns to the previous screen until you reach the Main screen.

SEND, CLR, and END Keys

SEND   Initiates a call.

To place a call, dial the number you want to call and press **SEND**. The phone will initiate the call.

To receive an incoming call, press **SEND** (or **IGNORE** to send to voicemail).

To call the last number you dialed (to redial), press the **SEND** key twice. The phone will access the Call History application and initiate a call with the first number on the list.

> *To place a call from within an application*, select the number and press the **SEND** key.

CLR   Clears the last-entered character, or the character located to the left of the cursor. Press and hold will clear all characters in a field.

END   Terminates the call.

SHIFT, NEXT, and SPACE Keys

These keys are used in conjunction with specific features. The functions of these keys change based on the specific feature. The following table displays the different key modes and the action that occurs when you press one of the three buttons.

Key Mode/ Action	ALPHA	alpha	T9	t9	NUM	SYM
PRESSING SHIFT	toggles **alpha** (lower case)	toggles **ALPHA** (upper case)	toggles **t9** (lower case)	toggles **T9** (upper case)	*	*
PRESSING NEXT	0	0	next word	next word	0	N/A
PRESSING SPACE	space	space	space	space	space	#

The **SPACE** key is also used to create HotKeys and Voice Commands. For more information on HotKeys, refer to "Creating a HotKey" on page 91 and . For more information on Voice Commands, refer to "Creating a Voice Command" on page 89 and "Using a Voice Command" on page 90.

1

Display Screen

The Display Screen features many onscreen indicators and one-touch navigation to applications. The following provides a brief definition of each onscreen icon:
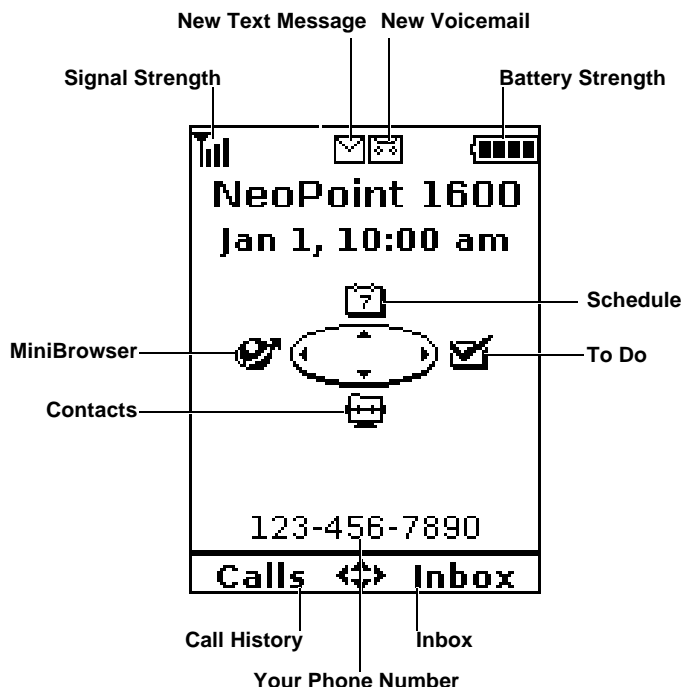
The NeoPoint phone opens with the Main screen:

Main and Menu Screens

There are two screens that allow you access to the applications when using the NeoPoint phone: Main Screen and Menu Screen.
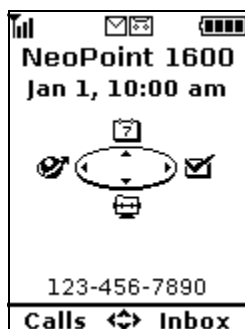
Main

Menu

Main Screen   Displayed after powering on the NeoPoint phone. This screen displays several onscreen icons (refer to the next section for a description of onscreen icons) and allows access to six applications with one touch of a button.For more information on the Main screen, refer to "Main Screen" on page 35.

Menu Screen   Displays the list of the nine NeoPoint applications. These applications allow you to maximize using the NeoPoint phone. for more information on Menu screen and applications, refer to "Menu Applications" on page 37.

You can switch between the two screens by pressing the ⓜ **MAIN/MENU KEY**.

1

Onscreen Icons

 The main screen displays several onscreen icons: the following describes each of the onscreen icons you may see on the NeoPoint phone:

Signal Strength
Displays the strength of the signal being received by the phone.

NO SVC
No Service
The phone is not receiving a signal from the network, which may be the result of one of the following:
Searching for system
No service

New Voicemail
A voicemail message has been received.

New Text Message
A text message has been received.

Battery Strength
Indicates the battery charge level.

Phone
The Phone icon is displayed in the upper right corner of the phone when you enter a field that has a number that can be dialed.

Locked Phone
Indicates that the phone is locked, and cannot be used without the proper lock code.

Incoming Fax or Data Mode
Indicates that the phone is in the incoming fax or data mode.

New E-Mail
The E-mail icon is displayed in the upper right corner of the phone when you enter a field that has an e-mail address.

Recurring Event
Indicates that the scheduled event is a recurring event (daily, 4th Tuesday, 4th Friday, each 23rd, never, weekly, yearly).

All Day Event
Indicates that the scheduled event is an all day event.

Event Alarm
Indicates that the scheduled event has an alarm set.

Inbox
Accesses the Inbox screen and allows you to view and/or retrieve your voicemail, text messages, and e-mail.

Call History
Accesses the Call History screen and allows you to view all call information, save call information, etc.

Contacts
Accesses the Contacts screen and allows you to create and maintain a list of approximately 1,000 contacts, including names, numbers, addresses, etc.

Schedule
Accesses the Schedule screen and allows you to create and maintain all of your appointments, set alarms, etc., for months in advance.

To Do
Accesses the To Do screen and allows you to create and maintain a list of "to do" items, with priorities, etc.

MiniBrowser
Accesses the MiniBrowser screen and allows you to surf the Internet via specially-designed web pages for cellular telephones.

Sync
Accesses the Sync screen and allows you to transfer information between your NeoPoint and your PC/Laptop.

Preferences
Accesses the Preferences screen and allows you to customize your NeoPoint to suit your needs.

More...
Accesses the More... screen and allows to access your carrier service provider services.

Entering Text, Number, and Symbol Characters

The NeoPoint has four modes for enter characters:

- **ALPHA/alpha   Upper and Lowercase letters**
- **T9/t9   "Smart" word entry**
- **NUM   Numbers**
- **SYM   Symbols/Special Characters**

ALPHA/alpha Mode

ALPHA/alpha mode (UPPER/lower case) allows you to enter alphabetic characters using the **multi-tap method**. The multi-tap method is designed around the keypad and it has several letters associated with each key. For example, the number 2 has the letters "A," "B,", and "C" associated with it.

To type a word - for example, the word *Hello*, you would use the following multi-tap sequence on the keypad: 4-4, 3-3, 5-5-5-, 5-5-5, 6-6-6, where dashed numbers (4-4, etc.) are pressed without pausing. Pausing between pressing the keys may move the cursor to the next letter. If this happens, press the **CLR** key to clear the letter and try again.

ALPHA/alpha mode will automatically begin in uppercase at the beginning of each data entry and switch to lowercase with the next letter. If you wish to toggle between upper/lower case, press the **SHIFT** key on the key pad.

T9 Mode

T9 (Text for 9 keys) Mode (or t9 mode - depending on whether you are in UPPER or lower case) employs an intelligent software protocol that allows you to enter text just as you would on a desktop keyboard. **Press one key for each letter and type the entire word**. Although each key contains multiple letters (the "5" key, for example, can be used to type "J", "K", or "L") T9 automatically matches your keystrokes with

words in an internal database to determine the word you are typing. T9 will select the matching word that is most often used.

When in data entry mode and T9 appears in the bottom right of the display, you may enter the word. If it is not displayed, press **SOFT KEY 2** until the T9 mode indicator appears. The following example demonstrates how you can practice using T9 mode.

1. Once you are in T9 mode, **type the entire word**, using one key press per letter. The word "hello" is entered by pressing keys 4, 3, 5, 5, 6 in that order.

    As you type, T9 matches the keys you pressed with words from its database. Because T9 is working to match your keystrokes, different words may appear as you are typing. Most likely, your desired word appears after you spell it completely.

2. If the word you want is not displayed, press **NEXT** to display alternate word choices.

    Short words are more likely to share the same keystroke sequences. For example, *book* and *cool* both use the sequence 2, 6, 6, 5. T9 displays the more commonly used word **book**. To display "cool" - press **NEXT**. You may cycle through all the choices for a keystroke sequence by pressing **NEXT** repeatedly.

3. Press **SPACE** when the word you desire appears in the display, to accept it and continue typing the next word.

4. If your word is not one of the alternate word choices, adding words to the T9 database is easy.

    Switch to Alpha mode, type the word using the multi-tap method, and then switch back to T9. The word is saved automatically and will appear as a word choice in T9, the next time you want to type it. You may need to press **NEXT** to display the new word if other words share the same keystroke sequence.

5. In T9, "Smart Punctuation" is available on the **1** key. This enables you to type e-mail domains, possessive forms, and contractions quickly and easily. At first, T9 displays a period. However, T9 uses some simple rules to determine and display the appropriate mark as you continue to type. In a message, try typing "it's easy."

    Press the following keys in order: 4, 8, 1, 7, **#SPACE**, 3, 2, 7, 9, 1

Try another example by typing the e-mail address: john@company.com

1. Enter the username john in t9 mode.

2. Press **SOFT KEY 2** to toggle to SYM (Symbols) mode. Using the **NAVIGATOR** key to move the cursor to select the @ symbol. Press **Select** (Soft Key 1). The phone automatically returns to t9 mode, and t9 appears in the lower right corner of the display.

3. Enter company.com by pressing the following keys, in order: 2, 6, 6, 7, 2, 6, 9, 1, 2, 6, 6. You should now see john@company.com in the field.

Visit the website: www.t9.com for more information on T9 text input mode.

NUM Mode

NUM (Number) mode allows you to enter numbers in Contacts, Schedule, and To Do applications.

To toggle to NUM mode in an entry field, press **SOFT KEY 2** until NUM mode is displayed at the bottom right corner of the screen.

SYM Mode and Special Characters

There are two ways to type special characters:

• Using the **SYM** (Symbol) mode by pressing **SOFT KEY 2** and then using the **NAVIGATOR KEY** to select the character.

   or

• Pressing the **1** key

Using the SYM mode will display the following pop-up window:

Use the **NAVIGATOR** key to select the character and press **SELECT** (Soft Key 1).

In ALPHA/alpha mode, continuously pressing **1** will display the following characters/choices (in the same position):

   . , - @ / ~ : ? 1

Once you have the desired symbol, you can wait momentarily to enter the next character or change modes.

Basic NeoPoint Operation

Main Screen

The NeoPoint phone opens with the Main screen:
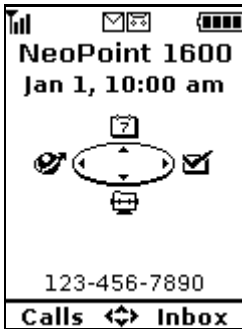
The Main screen allows direct access to six menu applications by pressing the **NAVIGATOR** key, **SOFT KEY 1**, or **SOFT KEY 2**.

Accessing Menu Applications From Main Screen

As shown in the previous illustration, you can access the following applications from the Main screen:

- **UP NAVIGATOR KEY**   accesses Schedule application. For more information on the Schedule application, refer to "Schedule" on page 46.

- **RIGHT NAVIGATOR KEY**   accesses the To Do application. For more information on the To Do application, refer to "To Do" on page 44.

- **DOWN NAVIGATOR KEY**   accesses the Contacts application. For more information on the Contacts application, refer to "Contacts" on page 44.

- **LEFT NAVIGATOR KEY**   accesses the MiniBrowser application. For more information on the MiniBrowser application, refer to

"MiniBrowser" on page 44.

- **SOFT KEY 1**   accesses the Call History application. For more information on the Call History application, refer to "Call History" on page 45.

- **SOFT KEY 2**   accesses the Inbox application. For more information on the Inbox application, refer to "Inbox" on page 44.

- **MAIN/MENU KEY**   Accesses the Main screen from any application and toggles between the Main and Menu screens.

- **BACK KEY**   accesses the Main screen or previous screen.

Menu Screen

There are nine applications on the Menu screen.

Changes to display selected application.

List   Icons

You can change the Menu screen to display the menu items in either *list* or *icon* form. Both screens are shown here. To change the Menu screen to display either List or Icons, refer to "Changing the Menu Screen to Display List or Icons" on page 82.

Menu Applications

The following table lists each application with a brief description:

Application	Description
Inbox	Provides access to voicemail and text messages. For a brief description, refer to "Inbox" on page 44. For procedural information, refer to "Using Inbox" on page 69.
Call History	Tracks all calls, including incoming, outgoing, missed, and failed. For a brief description, refer to "Call History" on page 44. For procedural information, refer to "Using Call History" on page 73.
Contacts	Stores up to 1000 contacts, each with addresses, multiple telephone numbers, e-mail, web page, and other information. For a brief description, refer to "Contacts" on page 44. For procedural information, refer to "Using Contacts" on page 74.
Schedule	Calendar with daily and monthly scheduling capabilities. For a brief description, refer to "Schedule" on page 44. For procedural information, refer to "Using Schedule" on page 75.
To Do	Helps organize and prioritize your tasks. For a brief description, refer to "To Do" on page 44. For procedural information, refer to "Using To Do" on page 77.

Application	Description
MiniBrowser	Connects to your carrier service provider's Internet server and allows *limited* Internet access. Internet access information is provided by your carrier service provider. For a brief description, refer to "MiniBrowser" on page 44. For procedural information, refer to "Appendix B: Using the MiniBrowser" on page 131.
Sync	Allows you to transfer and update Contacts, Schedule, and To Do information between your NeoPoint phone and your PC. For a brief description, refer to "Sync" on page 44. For procedural information, refer to "Using Sync" on page 78.
Preferences	Allows you to change your phone settings to fit your needs. For a brief description, refer to "Preferences" on page 44. For procedural information, refer to "Using Preferences" on page 78.
More	Displays applications including voice commands, hot keys, carrier services, timers, clock settings, and manufacturing information. For a brief description, refer to "More..." on page 44. For procedural information, refer to "Using More..." on page 89.

Making a Call...

There are several different methods for placing a call. You can place a call from the Main, Call History, Contacts, Text Messages, To Do, and Schedule screens.

From the Main Screen

1. Open the flip.

2. Dial the telephone number.

3. Press the S<small>END</small> key.

4-Digit Dialing

The NeoPoint phone allows you to dial the last four digits of a phone number, given the number has been *programmed* into Contacts. For more information programming a contact, refer to "Using Contacts" on page 74.

Answering a Call

When the phone rings, the phone will indicate that you have an incoming call by:

• Ringing

• Flashing the call indicator light

• Displaying an onscreen message "Incoming call from *234-456-7890* (the caller's number or restricted if blocked)

You have the following options:

• Press the **SEND** key (while the flip is open) or Soft Key 1 while indicating Send function

  or

• Open the flip (when Active Flip is On)

  or

• Press any key (except for the power and volume keys and when Anykey Answer is On) to answer the call

  or

• Press **Ignore** (Soft Key 2) to send the call to voicemail

NOTE: The Anykey Answer and Active Flip factory default settings are *On*. To disable these features, refer to "Enabling/Disabling Anykey Answer" on page 86 and "Enabling/Disabling Active Flip" on page 86. By disable these features, the first two methods of answering a call will not work.

Ending a Call

After concluding your conversation, you can end your call by performing one of the following three options:

• Press the **END** key

> *or*

• Press **End** (Soft Key 1) to terminate your call

> *or*

• Close the flip of your phone

> **NOTE:** If you have set the *Active Flip* feature to *Off*, closing the flip *will not* terminate your call.

Redialing

1. From the **Main** screen, with the flip open, press the **SEND** key. This takes you to the Call History screen, displays the Call History list, and selects the last call you made on your phone.

   or

2. From the Main screen, with the flip closed, you can press the Soft Key 1 twice.

3. Press the **SEND** key again to dial and connect the call.

Making a Three-Way Call

Three-way calling allows you to talk with two people at the same time.

1. Dial the first number and press the **SEND** key.

2. After the first call connects, dial the second number.

3. Press the **SEND** key. (The first number you called is now placed on hold.)

4. Once the second call is connected, press the **SEND** key again. The conference call is now in progress.

NOTE: **If you press the END key or close the flip with Active Flip On to terminate a conference call, the connection between the other two parties will terminate. However, if one of the two parties terminates a call, it will not affect the connection between you and the remaining party.**

Call Waiting

Call waiting is a feature offered by your carrier service provider. Call waiting is when you are on a current call and you receive an incoming call. On the NeoPoint phone, you will hear a click through the ear piece indicating that you are receiving another call. To answer this second call or *call waiting*, use the following procedure:

1. Press SEND to answer the second call. The phone connects to the second party, placing the first party on hold.

2. Press SEND again to switch to the first call.

3. Press END when finished with the call.

2

Chapter 2: NeoPoint Menu Applications

Overview

This chapter discusses the NeoPoint Menu applications. The Menu screen contains nine main applications. Each of these nine applications and their options are discussed in the following sections.

Menu Screen

There are nine applications on the Menu screen.
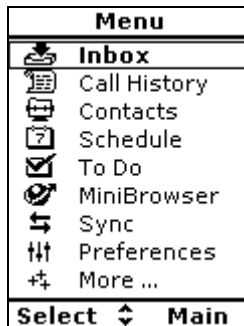
List   **Icons**

Changes to display selected application.

You can change the Menu screen to display the menu items in either *list* or *icon* form. Both screens are shown here. To change the Menu screen to display either List or Icons, refer to "Changing the Menu Screen to Display List or Icons" on page 82.

2

The nine applications of the NeoPoint are:

- **Inbox**
- **Call History**
- **Contacts**
- **Schedule**
- **To Do**
- **MiniBrowser**
- **Sync**
- **Preferences**
- **More...**

The following sections describe each of the applications.

Inbox

```
         Inbox
⊠ 3 Voicemail
☑ 2 Text, 1 New




Listen  ▾  View
```
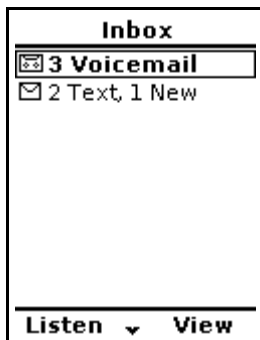
Voicemail is controlled by your carrier service provider. Each voicemail message is stored at the carrier server and accessed through a phone call to the mailbox at the server. Text messages are sent and stored on your phone.

When a message is sent to your phone, an onscreen message and icon appears notifying you of new messages in your Inbox. The icons are:

⊞   Voicemail

▯   E-mail

☑   Text messages

While voicemail is selected, Soft keys 1 and 2 display **LISTEN** and **VIEW** options. When text message is selected, Soft key 1 displays **VIEW**.

Inbox can hold up to **99** messages before it begins overwriting messages. Inbox will overwrite the oldest message. You can lock your text message to avoid the message being overwritten. Voicemail is carrier service dependent and the number of voicemails is not NeoPoint-dependent. Refer to "Using Inbox" on page 69 for information on voicemail and text message options.

Call History

```
Call History      ▤
▣ 888-458-4447
   02/04 10:09 am
▣ 619-458-2800
▣ 213-654-0987
▣ 213-456-7890




Talk    ↴ Options
```
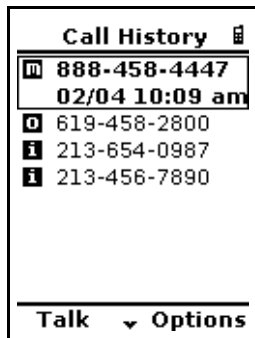
Call History allows you to view all types of calls at the touch of a finger. When selected, it displays the last 30 numbers called with a maximum of five calls per number. These calls are divided into four types of calls:

- **i**ncoming
- **o**utgoing
- **d**ata
- **m**issed

The type of call is indicated by the letter in front of the call, e.g., **i** for incoming, **o** for outgoing, **d** for data, and **m** for missed.

As you scroll through the list of calls, the number for each call and *name of contact* (provided the call was initiated or received from a known contact) is displayed. If the call was not initiated or received from a known contact, only the telephone number is displayed. Once you exceed the 30-number storage limit, the oldest call history record is overwritten.

Pressing **Options** (Soft Key 2) displays the Options pop-up menu. This menu includes the following options:

Detail	Displays call information, i.e., phone number, date, time, call type: i, o, d, m, and elapsed time.
Save number	Transfers phone number to Contacts. Requests you select number type: home, work, mobile, other, and then goes to Contacts where you can enter more information.
Delete	Deletes record of the selected number
Delete all	Deletes all numbers in Call History

Refer to "Using Call History" on page 73 for information on how to save, delete, or view detailed call information.

2

Contacts

You can store approximately 1000 contacts in your NeoPoint phone (*depending on amount of data per contact*). Each contact can include:

- First & last name
- Title & company
- Work, home, fax, mobile & other phone numbers
- Business or home address
- Web site & e-mail address
- Note/other information

When a contact is selected, the name is displayed in bold and Soft Keys 1 & 2 change to **Detail**, **Send**, and **Mail** (if it is an e-mail). Also, the type of number, e.g., **h**ome, **w**ork, **f**ax, **m**obile, **o**ther is shown with a letter (**h**, **w**, **f**, **m**, **o**) on the left side of the contact number. The E-mail icon will be displayed if it is the e-mail address.

> **NOTE:** Whenever you see the phone icon in the upper right corner of the screen, you can press SEND key on the key pad to place a call to the cursor-indicated number.

Refer to "Using Contacts" on page 74 for information on how to create and use contacts.

Schedule

The Schedule application allows you to keep track of appointments. When you select Schedule from the Menu screen, Today's view will appear by default. This view shows the event(s) scheduled for that day. Each event has the following settings:

- **Subject**   Title of event
- **Time**   Time of day the event will occur
- **Length**   How long the event is planned (mins., hrs.). If the event is scheduled for all day, the All Day ☀ icon will be displayed.
- **Repeat**   If event will repeat (weekly, monthly, etc.) and is shown as circular arrows ⟲ on the

left side of the event name.

- **Alarm** Sounds alarm (5, 10, mins. prior, etc.) and is shown as a bell 🔔 on the left side of the event time.

- **Note** Notes about the event.

February YEAR

S	M	T	W	T	F	S
	1	2	3	<u>4</u>	5	6
7	8	9	10	<u>11</u>	12	13
14	15	16	17	<u>18</u>	19	20
21	22	23	24	<u>25</u>	26	27
28

Detail ◄◆► Today

To view the scheduled items for the month, press Month (Soft Key 2) from the Today view.

In the Month view, a day with scheduled items will have the date underlined: e.g., <u>25</u>.

Refer to "Using Schedule" on page 75 for procedural information.

To Do

New To Do

Priority ◄ High ►
Subject
Meeting w/ Attorney
Status Open
Note
98 Taxes

Done ▾ Delete

The To Do feature helps you to organize and prioritize your tasks. This feature allows you to set the following parameters for each task:

Priority High, Medium, Low

Subject Title of task

Status Open or Done

Note Write a brief note regarding this task

Once you have created a list of To Do tasks, as you scroll through the list, each item will display the title, priority, and status.

2

To Do

+ *Add New Item*

✓ **Meeting w/ At ...**
  High   ◄ Done ►
• Tax Attorney
• Appt. w/ Account ...

Edit   ↕

Once you complete the To Do task and change the status to Done, a check mark ✔ will appear to the left of the subject task name.

Refer to "Using To Do" on page 77 for procedural information.

MiniBrowser

MiniBrowser

1 Info-Search ...
2 Financial ...
3 Travel ...
4 Weather ...
5 News ...
6 Sports ...
7 Fun ...
8 Personal ...
9 Entertainment ...

OK   ↕   Menu

The MiniBrowser feature allows you to view internet content specially designed for mobile phone interface. Access and selections within this feature are service provider-dependent.

For specific information on MiniBrowser access through your NeoPoint phone, refer to your service provider.

Refer to "Using MiniBrowser" on page 78 for more information.

Sync

Phone - PC Sync

Press "Start"

Start   Done

The Sync feature allows you to connect and transfer data between your NeoPoint phone and your PC by performing the following:

1. You must first install the NeoPoint SoftSync software on your PC.

2. Next, you need to connect the nine-pin serial port connector end of your SoftSync cable to your PC and the other end to your NeoPoint phone.

3. Finally, you need to have MS-Outlook or other NeoPoint-compatible personal information management (PIM) software installed on your PC. *Refer to www.neopoint.com for a complete list of compatible PIM software.*

Refer to "Syncing the Phone with Your PC" on page 60 for procedural information.

Preferences

Preferences
♫ **Ringer Type**
◖◗ Volume
⬥ Key Beep
❗ Alerts
☺ Main Screen
▦ Display
🔒 Security
📠 General
⌘ Banner
Select ↕

The Preferences menu allows you to access several options that you may want to change periodically. The following sections describe each of these options.

Use the **NAVIGATOR** key to scroll to a menu item. Press **SELECT** to view the menu item.

Refer to "Using Preferences" on page 78 for procedural information.

Ringer Type

There are six settings in Ringer Type: **Calls, MiniBrowser, Message, Voicemail, Scheduler, Roam Call**. Ringer Type allows you to customize a different tone for each setting. You can choose any of the 11 different ringer tones:

Basic	*Susanna*	*Elise*
Green	*Anthem*	*Phantom*
None	*Beep*	*Slots*
Parrot	*Jackpot*	

Use the Navigator key to scroll and change ringer types. Once you highlight an option, use the left/right Navigator key to change to a different ringer tone. Once you have made your selection, press **DONE**.

Volume

There are three options where you can control the volume:

Ringer   Off and 1-6 (low to high)

Ear Piece   1-6 (low to high)

Key Pad   Off, Low, and High

2

Key Beep

There are two options in Key Beep:

Key Tone   Tones or Click

DTMF Length   Short or Long

When you are experiencing problems connecting to a number, it may be because the dual tone modulated frequency (DTMF) length is *too short.* If the tones are *too short* for the system to recognize the tones for the number you are trying to reach, the number will not connect. This problem is usually experienced when you have a *very* weak carrier signal.

Try changing the setting the DTMF length from ***Short*** to ***Long*** length. This will *lengthen* the DTMF tone, allow the system to recognize the tones, and help connect your call through the cellular network.

Press **DONE** when finished.

Alerts

There are three features in the Alerts menu. These features allow you set alerts to notify you of a change, e.g., when you lose or regain carrier service signal. These features are:

Roam Beep   On/Off. This feature alerts you when your service changes to roaming (out of your normal area).

Service Change   On/Off. This feature sounds a tone notifying you when you lose/regain a service signal to your phone.

MiniBrowser   On/Off. This feature sounds an alarm when you receive e-mail or other MiniBrowser-definable settings. Refer to "Appendix B: Using the MiniBrowser" on page 117 for more information regarding MiniBrowser options.

Press **Done** when finished.

Main Screen

The Main Screen menu has the following settings:

Phone Number   On/Off. This feature displays/removes your phone number from the Main screen.

Time Format   12 or 24 hr. This feature changes the time format to display either 12 hour or 24 hour format.

Next Event   On/Off. This feature displays next scheduled event on the
                        Main screen.

Soft Keys 1 & 2, Navigator Left/Right/Up/Down keys are user-definable. You can
set these keys to any application or feature of the phone. For example, you can set the
Left Navigator key to call your home number or set Soft Key 1 to access your
security screen. The settings shown are factory default settings.

Press **DONE** when changes are complete.

Display

The Display menu has four features that allow you customize display settings to suit
your individual needs. These features are:

Backlight   Off, 5, 10, 15, 30 secs. and On. Sets the length of time the
                        display is illuminated *after* the last key is pushed or flip is
                        opened.

                        Note: Setting this feature to *On* will deplete your battery
                        charge at a faster rate.

Contrast   0 - 10. This feature allows you to change the contrast from 0
                        (lightest) to 10 (darkest).

Night Light   Off, 15 secs, 30 secs, or 1 min. This feature sets the length of
                        time the keypad is illuminated. When *not* turned Off, this
                        feature is activated from the hours of 5 PM to 5 AM whenever
                        your flip is open.

Menu Screen   List or Icons format. This feature changes the Menu screen
                        from List form to Icons.

Press **DONE** when changes are complete.

Security

Security feature helps you to protect your phone from unauthorized use. *To access
this screen, you must enter the 4-digit security code (default = last 4-digits of your
phone number).*

Lock Code   Enabled or Disabled. Enabled is the default setting. Use to
                        lock your phone and enter the Security screen (when enabled).

                        Also used to change your current lock code. Press **Edit** (Soft
                        key 2) to change your lock code and **Done** when finished.

2

Power-up Lock   Yes or No. Once set, this feature locks your NeoPoint phone every time your phone is powered on.

Emergency List   Allows you to preprogram four emergency numbers that can be dialed when the phone is locked. Refer to "Creating and Editing an Emergency List" on page 83 for information on how to create an emergency list.

NOTE:It is recommended that you include the number to your carrier service provider in your emergency list. This allows you to make calls to your provider even if your phone is locked, you cannot remember your password, are experiencing phone difficulties, etc.

Defaults   Resets all user settings to default settings. Before using this feature, it is recommended that you refer to "Default Settings" on page 84.

Database   Clears all information records from Contacts, Schedule, To Do, Voice Commands, and HotKey applications and features. All user data is erased.

General

The General menu has the following options:

Active Flip   On/Off. This feature is allows you to answer a call by opening the flip or end a call by closing the flip.

Anykey Answer   On/Off. This feature allows you to answer an incoming call by pressing any key *except*: **Power On/Off key, the Volume keys, Ignore (Soft Key 2) or End key.**

Sync   Manual/Auto (automatic). To use this feature, your NeoPoint phone must be in one of the two following configurations:

                      1. Connect to your PC via the SoftSync cable.

                      2. Inserted into your optional Docking Station that is connected to your PC via the SoftSync cable.

                      This feature allows you to initiate a sync when you either *manually* click onto the SoftSync icon or *automatically* when you connect/insert the phone.

Power Save   On/Off. When On, turns LCD off after 5 minutes of no use. This helps to conserve battery usage.

Car AutoAnswr	On/Off. This feature is used with the Hands-Free Kit. When On, this features allows automatic answering while in your automobile. For more information, refer to "Activating/ Deactivating Car Auto Answer" on page 87 and "Hands-Free Kit For Your Automobile" on page 106.
Wakeup Alarm	Allows you to turn on or off alarm notifications. When your NeoPoint is powered *OFF*, **Wakeup Alarm** is set to *ON*, and **Schedule** has an event with alarm set to ring, your phone will "wakeup" and sound the alarm. If there is no action (pressing keys, etc.) for 3 minutes, the phone will power *OFF*.
NetGuard	Allows you to choose whether you want the prompt window "Enter Wireless Internet?" to be displayed when using the MiniBrowser *or* launch the MiniBrowser/Wireless Internet without the prompt.

Banner

Banner allows you to enter or change the 15-character field displayed on the Main screen. Using capitol letters affects what is seen on the display screen and may cause the last letter(s) not to appear.

Press **DONE** to save the changes.

More...
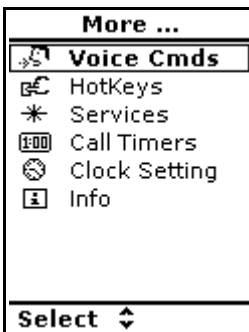
The More... menu displays the following features:

Voice Cmds	Displays your list of voice commands.
Hot Keys	Displays your list of HotKeys.
Services	Quick access to carrier services.
Call Timers	Maintains a running total of calling time for the current month and previous month. Call timers begin counting *air time* as soon as you initiate or receive a call. This feature is used to approximate your call usage. It is for estimation purposes and cannot be used for billing purposes.

Clock Setting	Used to set the time, date, etc. when not within carrier service range. The carrier signal will automatically correct the clock settings when within signal range.
Info	Provides phone model, available memory, software release, record counts, and other information.

Refer to "Using More..." on page 89 for procedural information.

Voice Commands

Voice Commands

Home
Office
Jr High School
Daycare
Elementary ...
Broker

Play   Erase

This feature allows you to view a list of your voice commands - *a maximum of 30*. Voice Commands allow you to program and quickly access information and execute applications. You can create voice commands for use in your automobile with a Hands-Free Kit (HFK) or normal hand-held use.

Due to acoustic variances, voice commands created using your Hands-Free Kit cannot be used for hand-held use and vice versa.

Once a Voice Command is programmed, you can access the information or application by simply saying the word.

Refer to "Creating a Voice Command" on page 89 and "Using a Voice Command" on page 90 for information on how to create and use voice commands. For more information on using the Hands-Free Kit, refer to "Hands-Free Kit For Your Automobile" on page 106.

HotKeys

This feature allows you to view the list of HotKeys. HotKeys allow you to program and quickly access information and execute applications. Once a HotKey is programmed, you can access the information or application with the push of a key pad number (2-9 and 0). Refer to "Creating a HotKey" on page 91 and "Using a HotKey" on page 91 for procedural information on how to create and use HotKeys.

Services
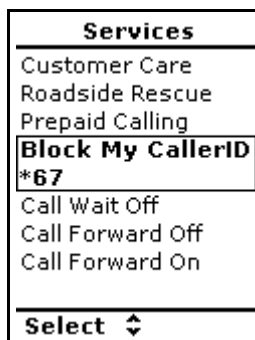
The Services application has the following options:

Customer Care	Initiate a call to your carrier service provider regarding your phone service.
Roadside Rescue	Initiate a call to your carrier service provider requesting roadside assistance.
Prepaid Calling	Initiate a call to your carrier service provider regarding prepaid calling options.

Block My CallerID	Initiates a call to your carrier service provider to block your phone number ID to all numbers that you call. *Providing the number you are calling has a device or phone capable of displaying Caller ID*, it displays **restricted** or **unavailable** instead of displaying your phone number.
Call Wait Off	Allows you to turn off the capability to receive a call while you are currently on a call. This feature initiates a call to your service provider and is available on a "per call basis."
Call Forward Off	Allows you to turn off forwarding a call to a different phone number. This feature initiates a call to your service provider and deactivates the Call Forward feature.

▼2

Call Forward On   Allows you to forward calls to a different phone number. This feature initiates a call to your service provider and is available on a "per call basis."

Press **Send** or **Select** (changes based on specific selection).

Call Timers

Call Timers	
This Month	00:00
Last Month	00:00
Start Day	◀ 01 ▶
Current	00:00
Clear Current Timer	
- Not intended for billing purposes	
Done ⟨⟩	

Call timers allow you to keep a running count of the time you spend making calls.

This Month   Time you spent on the phone since the *Start Day*. Although it cannot be used for billing purposes, this helps you to maintain an approximate usage of calling time.

Last Month   Time you spent on the phone from last month's *Start Day*.

Start Day   Specifies the day of the month you want to begin timing your calls. You may want to set the start date to match your billing start date.

Current   Running total time since last reset.

Clear Current Timer   Resets timer to zero (0:00).

Clock Setting

This feature is used only when there is no carrier service signal to your phone. It allows you to set the clock on your phone. If there is a signal, it will display the following message: *Local time has already been acquired.*

Info

The Info feature displays information about your NeoPoint phone. The following two screens display this type of information, including phone and personal information manager (PIM) information:

PIM Info	
PIM memory:	
3k	158k
PIM Record Counts:	
Text Messages:	2
Call History:	0
Contacts:	1
Schedule:	0
To Do:	7
Done	**More**

Versions	
Software:	00.00.00
Date:	Jan 01 2000
Time:	10:00:00
Firmware:	00.00
Hardware:	x00.00
PRL Rev:	000
Boot:	00.00
MiniBrowser:	F/0.0.0
PIM:	0.0.0.0
Done	**More**

From the PIM Info screen, press **MORE** (Soft Key 2) and the Versions screen will appear. When calling NeoPoint Customer Service/Support, have this information readily available.

3

Chapter 3: Syncing Your NeoPoint Phone

Overview

This chapter discusses how to sync your NeoPoint phone and your PC. It assumes you have already installed and configured the sync software. For instructions on installing and configuring your sync software, refer to the sync documentation that came with your phone kit.

Why sync your phone? The benefit of syncing is to make it convenient for you to transfer data between the NeoPoint phone and your personal information management (PIM) program. For example: when you enter all of your friends and business associates - referred to as *contacts* - information into your PC and then transfer or *sync* the data to your NeoPoint phone, you have:

• All of the information with you wherever you go (with your phone)

• Saved yourself the task of entering the data twice (on the PC *and* phone)

• Created a data backup (if you lose the data on your PC, you have a data back - up on your phone.

The same is true for your personal schedule information. The NeoPoint phone can display your next meeting/appointment, notify you in advance of your meeting/appointment, etc.

3

Syncing the Phone with Your PC

**IMPORTANT!Close all PIM programs before syncing data.**

If the "Monitoring" phone icon is not displayed on your MS-Windows Task Bar, double-click on the SoftSync shortcut icon on your Desktop to initiate PC monitoring of your phone. Once activated, the "Monitoring" icon will be displayed on your Task Bar.

1. Power **ON** your NeoPoint phone.
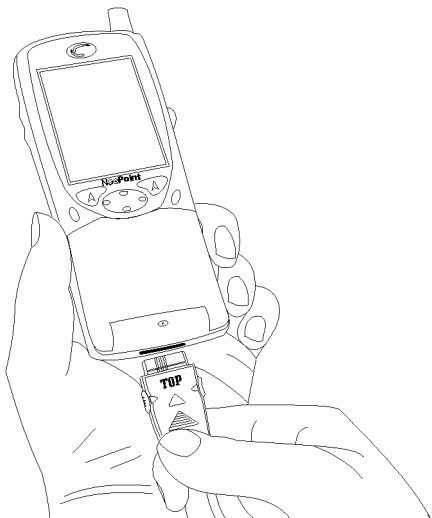
2. Plug one end of the SoftSync cable into your NeoPoint phone.
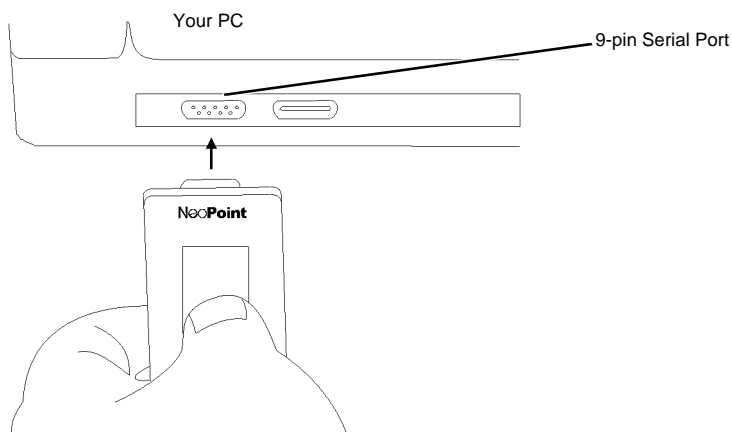
3. Plug the other end of the SoftSync cable into one of the 9-pin serial ports on your PC.

4. On your phone, press the Main/Menu button.

---

5. Scroll to the *Sync* application and press **SELECT** (Soft Key 1).

6. Press **START** (Soft Key 1) to begin data transfer between your phone and PC. When the transfer is complete, the phone will display "Sync Completed."

7. Press **DONE** (Soft Key 2) to return to the Menu screen.

8.

4

Chapter 4: Using Your NeoPoint Phone

Overview

The purpose of this chapter is to provide you with easy-to-follow steps for NeoPoint features and commands.

Making a Call...

There are several different methods for placing a call. You can place a call from the Main, Call History, Contacts, Text Messages, To Do, and Schedule screens.

From the Main Screen

1.   Open the flip.
2.   Dial the telephone number.
3.   Press the **SEND** key.

4-Digit Dialing

The NeoPoint phone allows you to dial the last four digits of a phone number, given the number has been *programmed* into Contacts. For more information programming a contact, refer to "Using Contacts" on page 74.

4

Answering a Call

When the phone rings, the phone will indicate that you have an incoming call by:

• Ringing

• Flashing the call indicator light

• Displaying an onscreen message "Incoming call from *234-456-7890* (the caller's number or restricted if blocked)

You have the following options:

• Press the **SEND** key (while the flip is open) or Soft Key 1 while indicating Talk function

>   *or*

• Open the flip (when Active Flip is On)

>   *or*

• Press any key (except for the power and volume keys and when Anykey Answer is On) to answer the call

>   *or*

• Press **Ignore** (Soft Key 2) to send the call to voicemail

> **NOTE:** The Anykey Answer and Active Flip factory default settings are *On*. To disable these features, refer to "Enabling/Disabling Anykey Answer" on page 86 and "Enabling/Disabling Active Flip" on page 86. By disable these features, the first two methods of answering a call will not work.

Ending a Call

After concluding your conversation, you can end your call by performing one of the following three options:

• Press the **END** key

>   *or*

• Press **End** (Soft Key 1) to terminate your call

>   *or*

• Close the flip of your phone

> **NOTE:** If you have set the *Active Flip* feature to *Off*, closing the flip *will not* terminate your call.

Redialing

1. From the **Main** screen, with the flip open, press the **SEND** key. This takes you to the Call History screen, displays the Call History list, and selects the last call you made on your phone.

    or

2. From the Main screen, with the flip closed, you can press the Soft Key 1 twice.

3. Press the **SEND** key again to dial and connect the call.

Making a Three-Way Call

Three-way calling allows you to talk with two people at the same time.

1. Dial the first number and press the **SEND** key.

2. After the first call connects, dial the second number.

3. Press the **SEND** key. (The first number you called is now placed on hold.)

4. Once the second call is connected, press the **SEND** key again. The conference call is now in progress.

> **NOTE:** If you press the END key or close the flip with Active Flip On to terminate a conference call, the connection between the other two parties will terminate. However, if one of the two parties terminates a call, it will not affect the connection between you and the remaining party.

Call Waiting

Call waiting is a feature offered by your carrier service provider. Call waiting is when you are on a current call and you receive an incoming call. On the NeoPoint phone, you will hear a click through the ear piece indicating that you are receiving another call. To answer this second call or *call waiting*, use the following procedure:

1. Press **SEND** to answer the second call. The phone connects to the second party, placing the first party on hold.

2. Press **SEND** again to switch to the first call.

3. Press **END** when finished with the call.

Disabling Call Waiting

Call waiting can be disabled on a per-call basis from your carrier service provider. This feature allows you to have a conversation with out interruption from other calls. To disable call waiting, use the following procedure:

1.   Select **More** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Select **Services**.

4.   Press **Select** (Soft Key 1).

5.   Select **Call Wait Off**.

6.   Press **Select** (Soft Key 1).

7.   Enter the 10-digit number to be dialed.

8.   Press **OK** (Soft Key 1).

Using Quick Mode

Quick Mode is designed to allow you quick access to several operations:

• Power Off   Power phone off

• Enable/Disable Keyguard   Select or Cancel

• Lock the Phone   Select or Cancel

• Mode   Normal, Silent, or PDA

• Incoming   Voice, Data In, or Fax In

Enabling Keyguard

1.   Press the **POWER** key to access the **Quick Mode** screen.

2.   Scroll to **Enable Keyguard**.

3.   Press **Select** (Soft Key 1).

Answering a Call With Keyguard Active

There are several methods to answer a call when Keyguard is On. Use any of the following methods:

• Press **Send** (Soft Key 1).

• Open the flip (if the Active Flip feature is active).

Disabling Keyguard

1. Press the **POWER ON/OFF** key to access the Quick Mode screen.

2. Scroll to **Disable Keyguard**.

3. Press **Select** (Soft Key 1).

Locking the Phone

> **NOTE:** Ensure that you know the correct lock code *prior* to locking the phone. Default lock code is last 4-digits of your phone number.

1. Press the **POWER ON/OFF** key to access the Quick Mode screen.

2. Select **Lock the Phone**.

3. Press **Select** (Soft Key 1). A pop-up window appears and displays "Lock phone?"

4. Press **Yes** (Soft Key 1).

    Once the phone is locked, a lock indicator will appear on the Main screen. The phone is restricted from making calls until the lock code/password is entered. However, you can still receive phone calls while the phone is locked.

> **NOTE:** You may still call a number on your Emergency List even if the phone is locked. To create an Emergency List, refer to "Creating and Editing an Emergency List" on page 83.

The phone may also be locked by pressing and holding the **END** key for 5 seconds.

Unlocking the Phone

1. Press **Unlock** (Soft Key 1) from the Main screen.

2. Enter the code to unlock the handset.

3. Press **OK** (Soft Key 1).

Changing the Phone Mode

1. From the Quick Mode screen, use the Navigator key to scroll to **Mode**.

2. Use the Navigator key to scroll to Normal, PDA or Silent mode.

Normal	Sends and receives calls - normal phone operation
Silent	Turns off ringer, clicks, and other sound generation. Can still receive and place calls.
PDA	Allows you to use the personal digital assistant (PDA)/personal information manager (PIM) functions of your NeoPoint phone without sending or receiving calls

3. Press **Select** (Soft Key 1).

Changing the Incoming Mode

This mode is used to *receive* different types of calls: voice, data, and fax. For *sending* data and fax transmission, you do not need to change the mode, i.e., use voice mode. The Incoming Mode has the following three options:

Voice	Receives calls - normal phone operation
Data In	Sets the phone to function as a wireless modem, receive data transmission, and pass to your computer.
Fax In	Sets phone to function as a wireless modem, receive fax transmission, and pass to the attached computer.

For specific instructions on how to setup your NeoPoint phone to act as a wireless modem, send, and receive data and fax calls, refer to "Appendix A: Receiving and Sending Fax and Data Calls" on page 115.

The following sections detail how to configure your NeoPoint phone to *receive* data and fax transmissions.

Changing the Incoming Mode to Receive Data

This feature allows your NeoPoint to function like a modem and pass information to your PC. To use this feature, you must connect your NeoPoint phone to your PC via your SoftSync cable.

1. Connect your SoftSync cable to a 9-pin serial port on your PC.

2. Insert the other end of the SoftSync cable into your NeoPoint phone.

3. Ensure that your NeoPoint is powered **On**.

4. Press the Power On/Off key *once* to display the Quick Mode screen.

5. From the Quick Mode screen, use the Navigator key to scroll to **Incoming**.

6. Use the Navigator key to select **Data In**.

Your phone is now set to receive incoming data calls.

Changing the Incoming Mode to Receive a Fax

This feature allows your NeoPoint to function like a fax modem and pass wireless fax information to your PC. To use this feature, you must connect your NeoPoint phone to your PC via your SoftSync cable.

1. Connect your SoftSync cable to a 9-pin serial port on your PC.

2. Insert the other end of the SoftSync cable into your NeoPoint phone.

3. Ensure that your NeoPoint is powered on.

4. Press the Power key once to display the Quick Mode screen.

5. From the Quick Mode screen, use the Navigator key to scroll to **Incoming**.

6. Use the Navigator key to select **Fax In**.

Your phone is now set to receive incoming fax calls.

Changing the Incoming Mode to Normal Voice Calls

1. From the Quick Mode screen, use the Navigator key to scroll to **Incoming**.

2. Use the Navigator key to select **Voice**.

3. Press **Select** (Soft Key 1).

Your phone is now set to receive voice calls.

Using Inbox

Retrieving Voicemail Messages

1. Scroll to the **Inbox** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Select **New Voicemail** ("No Voicemail" is displayed if you do not have any voicemail).

4. Press **Listen** (Soft Key 1).

Accessing voicemail is carrier-dependent. Refer to your carrier for more information.

▼ 4

Deleting Voicemail Listings

Voicemail function is controlled by the carrier. Each voicemail message is stored at the carrier server and individually accessed through a phone call to the mailbox at the server.

1. Select **Inbox** from the **Menu** screen.

2. The cursor will default to **Voicemail**. Press **Select** (Soft Key 1).

3. Press **View** (Soft Key 2). This displays the Voicemail List.

4. Press **Delete** (Soft Key 2) and a pop-up window displays "Delete all voicemails?"

5. Press **Yes** to delete all voicemail listings.

> **NOTE: Deleting a voicemail message from your Inbox does not delete it from your carrier service mailbox, and vice versa.**

Viewing Text Messages

1. Scroll to the **Inbox** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Select **Text** from the **Inbox** screen.

4. Press **View** (Soft Key 1).

5. Choose the desired message.

6. Press **Detail** (Soft Key 1).

    The Text Messages screen displays the message.

Locking Text Messages

1. Scroll to the **Inbox** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Select **Text** from the **Inbox** screen.
4. Press **View** (Soft Key 1).
5. Scroll to the desired message to be opened.
6. Press **Detail** (Soft Key 1).
7. Press **Options** (Soft Key 1).
8. Select **Lock** (Soft Key 1)

The text message is now locked and cannot be overwritten or deleted. The Lock-In Option screen now changes to Unlock, ready for your disposal.

Making a Call From a Text Message

If a text message contains a phone number, you can make a call from the Text Messages screen.

1. Scroll to the **Inbox** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Select **Text** from the Inbox screen.
4. Press **View** (Soft Key 1).
5. Scroll to the desired message using the Navigator key.
6. Press **Detail** (Soft Key 1). The message is displayed.
7. Press **Options** (Soft Key 1).
8. Select **Find numbers**.
9. Press **OK** (Soft Key 1).
10. Use the Navigator key to select the desired number.
11. Press **Send** (Soft Key 1).

4

Saving a Number From a Text Message

If a text message contains a phone number, you can save the number to your Contacts list by performing the following procedure:

1. Select **Inbox** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Select **Text** from the Inbox screen.

4. Press **View** (Soft Key 1).

5. Scroll to the desired message using the Navigator key.

6. Press **Detail** (Soft Key 1). The message is displayed.

7. Press **Options** (Soft Key 1).

8. Select **Find numbers**.

9. Press **OK** (Soft Key 1).

10. Use the Navigator key to select the desired number.

11. Press **Save** (Soft Key 2).

12. Select the phone number type: home, work, mobile, other).

13. Press **OK** and the phone will automatically go to the Contact feature. From there, you can enter the contact information.

Deleting Text Messages

1. Select **Inbox** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Select **Text** from the **Inbox** screen.

4. Press **Select** (Soft Key 1).

5. Press **View** (Soft Key 1).

6. Scroll down to the message you want to delete.

7. Press **Options** (Soft Key 2).

8. Select **Delete**.

9. Press **OK** (Soft Key 1). A pop-up window appears and displays "Delete this text message?"

10. Press **Yes** (Soft Key 1) to confirm.

Using Call History

Making a Call From Call History

1. Select **Call History** from the **Menu** screen (or by pressing a soft key from the Main screen if the soft key is set up as "Calls").

2. Press **Select** (Soft Key 1).

3. Scroll to the desired number using the Navigator key.

4. Press the **SEND** key.

    or

    Press **Send** (Soft Key 1).

    or

    Press **Options** (Soft Key 2), select **Detail,** and press **OK** (Soft Key 1) and press **Send** (Soft Key 1).

Refer to "Saving a Number From Call History to Contacts" on page 73 for more information on how to save a number from Call History.

Saving a Number From Call History to Contacts

1. From the **Call History** screen, select the number you want to save.

2. Press **Options** (Soft Key 2).

3. Select **Save number**.

4. Press **OK** (Soft Key 1).

5. The **Save number** pop-up window will appear. From this window, select the location where you want the number to be saved (Home, Work, Mobile, or Other).

6. Press **OK** (Soft Key 1). The **New Contact** screen will appear. For more information, refer to "Creating a New Contact Entry" on page 74.

Deleting a Number

1. Select **Call History** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to the desired number using the Navigator key.

4.   Press **Options** (Soft Key 2).

5.   Select **Delete**. A pop-up window displays "Delete the call details?" requesting you confirm your decision.

6.   Press **OK** (Soft Key 1).

7.   Press **Yes** (Soft Key 1).

Using Contacts

Creating a New Contact Entry

1.   Select **Contacts** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Select **Add New Contact**.

4.   Press **New** (Soft Key 1).

5.   Enter the contact information, i.e., names, numbers, etc.

6.   Press **Done** (Soft Key 1) when finished.

Making a Call From Contacts

1.   Select **Contacts** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Use the Navigator key to select the desired contact.

   If there is a usable phone number in the entry, the phone icon ▤ will be displayed in the upper right corner of the screen.

4.   Press the **SEND** key or press **Send** (Soft Key 1).

Editing an Entry in Contacts

1.   Select **Contacts** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Use the Navigator key to select the entry to be edited.

4.   Press **Detail** (Soft Key 1).

5.   Select **Edit** (Soft Key 1).

6.   Use the Navigator key to go to the fields you want to change.

7. Use the **CLR** key to erase a character or press and hold **CLR** to delete the entire field.

8. After you have finished entering the information, press **Done** (Soft Key1).

Deleting an Entry in Contacts

1. Select **Contacts** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select the entry you want to delete.

4. Press **Detail** (Soft Key 1).

5. Press **Delete** (Soft Key 2). A pop-up window appears and displays "Delete record?"

6. Press **Yes** (Soft Key 1) to confirm.

Looking Up a Name

1. Select **Contacts** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Enter the person's last name using the key pad and the phone will attempt to locate the contact name.

    For example, if you want to lookup Smith, type 76484. If there is more than one entry with the last name Smith, use the Navigator key to scroll to the next contact.

Using Schedule

Creating a Schedule Entry

1. Select **Schedule** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select a date or press Month (Soft Key 2) and select a date from the monthly calendar.

4. Press **New** (Soft Key 1).

5. Select **Press New** to Add New Event.

6. Use the Navigator key to set the Time, Length, Repeat, and Alarm options.

7. Use the Key pad to enter the Subject and Note information.

8. Press **Done** (Soft Key 1) when finished.

Making a Call in Schedule

1. Select **Schedule** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select the date of the entry or press Month (Soft Key 2) and select a date from the monthly calendar. If there are multiple entries for that day, select the desired scheduled event.

   If there is a usable phone number in the entry, the phone icon 📞 will be displayed in the upper right corner of the screen.

4. Press **Send** (Soft Key 1).

Editing an Event in Schedule

1. Select **Schedule** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select the date of the entry or press Month (Soft Key 2) and select a date from the monthly calendar.

4. Press **Detail** (Soft Key 1).

5. Use the Navigator key to select the entry you want to edit.

6. Press **Edit** (Soft Key 1) and make the appropriate changes.

7. Press **Done** (Soft Key 1).

Deleting an Event in Schedule

1. Select **Schedule** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select the date of the entry or press Month (Soft Key 2) and select a date from the monthly calendar.

4. Press **Detail** (Soft Key 1).

5. Use the Navigator key to select the entry you want to delete.

6. Press **Edit** (Soft Key 1).

7. Press **Delete** (Soft Key 2). A pop-up window appears and displays "Delete record?"

8. Press **Yes** (Soft Key 1) to confirm.

Using To Do

Creating a To Do Entry

1. Select **To Do** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select **Add New Item**.

4. Press **New** (Soft Key 1).

5. Use the Navigator key to set the Priority and Status.

6. Use the Key Pad to enter the Subject and Note.

7. Press **Done** (Soft Key 1).

Making a Call From To Do

1. Select **To Do** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select a To Do item with a phone number.

    If there is a usable phone number in the entry, the phone icon ▤ will be displayed in the upper right corner of the screen.

4. Press the **SEND** key.

Editing a To Do Entry

1. Select **To Do** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Use the Navigator key to select the entry to be changed. Change the **Status** to **Done** if the task has been completed by pressing the Navigator key).

4. Press **Edit** (Soft Key 1) and make the appropriate changes.

5. Press **Done** (Soft Key 1).

Deleting a To Do Entry

1.   Select **To Do** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Use the Navigator key to select the entry to be deleted.

4.   Press **Edit** (Soft Key 1).

5.   Press **Delete** (Soft Key 2). A pop-up window appears and displays "Delete record?"

6.   Press **Yes** (Soft Key 1) to confirm.

Using MiniBrowser

For specific information on MiniBrowser, refer to "Appendix B: Using the MiniBrowser" on page 131. For more information and documentation on MiniBrowser, refer to your carrier service provider or visit MiniBrowser on the web at: www.uplanet.com.

Using Sync

Refer to "Chapter 3: Syncing Your NeoPoint Phone" on page 59 for detailed information on how to install the SoftSync software program and how to sync your data.

Using Preferences

Changing the Ringer Type

1.   Scroll to **Preferences** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Scroll to **Ringer Type**.

4.   Press **Select** (Soft Key 1).

5.   Once you highlight a function (Calls, MiniBrowser, Message, Voicemail, Scheduler, or Roam Call), use the Navigator key to change to a different ring tone.

6.   Once you select the type you like, press **Done** (Soft Key 1).

Changing the Volume of the Ringer, Ear Piece, or Key Pad

1.   Scroll to **Preferences** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Scroll to **Volume**.

4.   Press **Select** (Soft Key 1).

5.   Once you highlight a function (Ringer, Ear Piece, or Key pad), use the Navigator key to change the volume level.

6.   Press **Done** (Soft Key 1).

Key Beep

1.   Scroll to **Preferences** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Scroll to **Key Beep**.

4.   Press **Select** (Soft Key 1).

5.   Choose the settings for the following: Key Tone, and DTMF Length.

6.   Press **Done** (Soft Key 1).

Setting the Alerts

1.   Scroll to **Preferences** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3.   Scroll to **Alerts**.

4.   Press **Select** (Soft Key 1).

5.   Using the Navigator key, choose **On** or **Off** for the following: Roam Beep, Service Change, or MiniBrowser.

6.   Press **Done** (Soft Key 1).

Deleting Your Phone Number from the Main Screen

1.   Scroll to **Preferences** from the **Menu** screen.

2.   Press **Select** (Soft Key 1).

3. Scroll to **Main Screen**.

4. Press **Select** (Soft Key 1).

5. Scroll to **Phone Number** and change to **Off** using the Navigator key.

6. Press **Done** (Soft Key 1).

Changing the Time Format

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Main Screen**.

4. Press **Select** (Soft Key 1).

5. Scroll to **Time Fmt** and change to either **24 Hr** or **12 Hr** using the Navigator key.

6. Press **Done** (Soft Key 1).

Controlling the Next Event Display from the Main Screen

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Main Screen**.

4. Press **Select** (Soft Key 1).

5. Scroll to **Next Event** and change to either **Off** or **On** using the Navigator key.

6. Press **Done** (Soft Key 1).

Changing Backlight Settings

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Display**.

4. Press **Select** (Soft Key 1).

5. Scroll to **Backlight**.

6. Set the length of time (**5, 10, 15, 30 secs., On, or Off**) using the Navigator key.

7. Press **Done** (Soft Key 1).

> **NOTE:Night Light settings override Backlight settings during the hours of 5 PM to 5 AM. and the flip must be open.**

Changing the Display Contrast

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Display**.

4. Press **Select** (Soft Key 1).

5. Scroll to **Contrast**.

6. Using the Navigator key, select the contrast setting using the scale of 0 (lightest) to 10 (darkest).

7. Press **Done** (Soft Key 1).

4

Changing Night Light Settings

NOTE:Night Light settings override Backlight settings during the hours of 5 PM to 5 AM. In addition, the flip must be open to activate.

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Display**.

4. Press **Select** (Soft Key 1).

5. Scroll to **Night Light**.

6. Select the length of time (**15, 30 sec., 1 min., or Off**) using the Navigator key.

7. Press **Done** (Soft Key 1).

Changing the Menu Screen to Display List or Icons

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Display**.

4. Press **Select** (Soft Key 1).

5. Scroll to **Menu Screen**.

6. Use the Navigator key to select either **List** or **Icons**.

7. Press **Done** (Soft Key 1).

Setting Security Options

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Security**.

4. Press **Select** (Soft Key 1).

5. You have 10 seconds to enter the Lock Code.

6. Press **OK** (Soft Key 1).

7. Choose the settings or programming for the following: Lock Code, Power-up Lock, Password, Emergency List, Defaults, and Database Reset.

8. Press **Done** (Soft Key 1).

Enabling/Disabling you Lock Code

1. From the Security screen and **Lock Code** option selected, press the Left/Right Navigator key to enable/disable the lock code.

2. When finished, press **Done** (Soft Key 1).

Changing Your Lock Code

1. From the Security screen and **Lock Code** option selected, press **Edit** (Soft Key 2).

    A pop-up window will appear requesting you to enter the new lock code.

2. Enter the new lock code. It will prompt you to re-enter the new lock code.

3. When finished, press **Done** (Soft Key 1).

Creating and Editing an Emergency List

1. From the Security screen, scroll to **Emergency List**.

2. Press **Edit** (Soft Key 2).

3. Enter the emergency phone numbers.

4. Press **Done** (Soft Key 1).

> **NOTE:It is recommended that you include the number to your carrier service provider in your emergency list. This allows you to make calls to your provider even if your phone is locked, you cannot remember your password, are experiencing difficulties, etc.**

Resetting the Phone to Factory Default Settings

> **NOTE:This feature will reset your phone to default settings. It is not recommended to use this option unless you are sure you want to reset your phone settings. Refer to "Default Settings" on page 84 to view the settings.**

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Security**.

4. Press **Select** (Soft Key 1).

5. Enter the Lock Code.

6. Press **OK** (Soft Key 1).

7. Scroll to **Defaults**.

8. Press **Reset** (Soft Key 2). A pop-up window appears and displays "Set all of the user settings to the factory defaults?"

9. Press **Yes** (Soft Key 1) to confirm.

10. Press **Done** (Soft Key 1).

Default Settings

NOTE: Default Settings may vary depending on your carrier service. Refer to your release notes or your carrier for specific default variances.

Ringer Type:

Calls	Basic
MiniBrowser	Beep
Message	Parrot
Voice Mail	Slots
Scheduler	Elise
Roam Call	Jackpot

Volume:

Ringer	6 (Loudest)
Ear Piece	5
Key Pad	High

Key Beep:

Key Tone	Tones
DTMF Length	Short

Alerts:

Roam Beep	Off
Service Change	Off
MiniBrowser	On

Main Screen:

Phone Number Display	On
Time Format	12 Hr
Next Event	Off
Soft Key 1	Calls
Soft Key 2	Inbox
Navigator Up	Schedule
Navigator Down	Contacts/Address
Navigator Right	To Do
Navigator Left	MiniBrowser

Display Settings:

Backlight	5 seconds
Contrast	5 out of 10
Night Light	Off
Menu Screen	List

Security:

Lock Code	Enabled
Power-Up Lock	No
Emergency List	
Defaults	
Database	

General:

Active Flip	On
Anykey Answer	On
Sync	Manual Mode
Power Save	Off
Car AutoAnswer	Off
Wakeup Alarm	On
Internet Shield	On

Banner:

> NeoPoint 1000

Resetting the Database to Factory Defaults

This feature will erase your Contacts, Schedule, and To Do settings. It is not recommended to use this option unless you are absolutely sure you want to reset these settings.

1. Scroll to **Preferences** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Security**.

4. Press **Select** (Soft Key 1).

5. Enter the Lock Code.

6. Scroll to **Database**.

7. Press **Reset** (Soft Key 2). A pop-up window appears and displays "Set all of the user settings to the factory default settings?"

8. Press **Yes** (Soft Key 1) to confirm.

9. Press **Done** (Soft Key 1).

Enabling/Disabling Active Flip

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **General**.
4. Press **Select** (Soft Key 1).
5. Set **Active Flip** to *On* or *Off* by using the Navigator key.
6. Press **Done** (Soft Key 1).

Enabling/Disabling Anykey Answer

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **General**.
4. Press **Select** (Soft Key 1).
5. Set **Anykey Answer** and set it to *On* or *Off* by using the Navigator key.
6. Press **Done** (Soft Key 1).

Setting Sync to Manual or Automatic

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **General**.
4. Press **Select** (Soft Key 1).
5. Scroll to **Sync** and change the setting to **Auto** or **Manual** using the Navigator key.
6. Press **Done** (Soft Key 1).

Enabling/Disabling Power Save

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **General**.
4. Press **Select** (Soft Key 1).
5. Scroll to **Power Save**.
6. Set to **On** or **Off**.
7. Press **Done** (Soft Key 1).

Activating/Deactivating Car Auto Answer

This feature is used with the Hands-Free Kit for your automobile. To use this feature, install your Hands-Free Kit (refer to "Hands-Free Kit For Your Automobile" on page 106). Once the installation is complete, perform the following procedure:

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **General**.
4. Press **Select** (Soft Key 1).
5. Scroll to **Car AutoAnswr** using the Navigator key.
6. Choose **On** or **Off** using the Navigator key.
7. Press **Done** (Soft Key 1).

This feature will display the following message on the Main screen:
"*Auto Answer*" when activated.

4

Wakeup Alarm

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **General**.
4. Press **Select** (Soft Key 1).
5. Using the Navigator key, scroll to **Wakeup Alarm**.
6. Choose **On** or **Off** using the Navigator key.
7. Press **Done** (Soft Key 1).

Internet Shield

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **General**.
4. Press **Select** (Soft Key 1).
5. Scroll to **Internet Shield** using the Navigator key.
6. Choose **On** or **Off** using the Navigator key.
7. Press **Done** (Soft Key 1).

Changing the Banner

1. Scroll to **Preferences** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **Banner**.
4. Press **Select** (Soft Key 1).
5. Using the CLR key, erase the old and enter the new message you would like to display on the Main screen.
6. Press **Done** (Soft Key 1).

Using More...

Creating a Voice Command

Although the following example shows "how to make a phone call" using the Voice Command feature, you can set any application or function as a voice command.

1. Scroll to the application or function to be executed by the Voice command.
   For this example, the selected application is Contacts.
   scroll to **Contacts** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to a desired record.

4. Press **Detail** (Soft Key 1).

5. Scroll to a number that you want the voice command to call.

6. Press and hold down the **#SPACE** key.

7. Scroll to **Make Voice Cmd** from the Mark screen.

8. Press **OK** (Soft Key 1).

9. At the prompt, speak the command word(s).

   For best results, speak clearly and close to the speaker.

10. The phone will repeat your voice command to you and request that you "Say the command again." Repeat the command at the prompt. The phone will repeat the command again to you. If the command was successfully recorded, you will hear the phone say "You've successfully created a new command."

Things to Remember When Creating a Voice Command

NOTE:· For best results, you should move to a quiet area with no background noise. If your voice is affected for some reason (e.g., an illness), wait until your voice returns to its normal tone before creating any voice commands. Hold the phone as you would making a phone call.

When creating a voice command, implement the following recommendations:

1. Speak in a normal, clear, and continuous manner.

2. Use the same tone and volume to create the voice command.

3. Do not include any noticeable pauses between words.

4. For best results, voice commands should be distinct from each other.

5. Your commands should last no longer than 3 seconds.

6. If your command consists of only of one word, ensure that the word contains more than one syllable.

View the List of Voice Commands

1. Scroll to **More...** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Voice Commands**.

4. Press **Select** (Soft Key 1).

    The list of Voice Commands is displayed.

Using a Voice Command

> **NOTE:When speaking the voice command, you should hold the phone as you normally do while speaking on the phone. If there is too much background noise then you should either move to a quieter area.**

1. Press and hold down one of the **VOLUME** keys.

2. At the prompt, say the voice command. The command will be repeated back to you and the function will be carried out.

    If you forget what your voice commands, go to the More... menu, select *Voice Cmds*. A list of your voice commands are displayed. Scroll to the voice command you want to hear and press *Play*.

Deleting a Voice Command

1. Scroll to **More...** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Select **Voice Cmds**.

4. Press **Select** (Soft Key 1).

5. Select the Voice Command to be deleted.

6. Press **Erase** (Soft Key 2).

7. Press **OK** (Soft Key 1).

8. Press **Yes** (Soft Key 1) to confirm your deletion decision.

Creating a HotKey

The HotKey command is similar to Voice Command - it allows you to quickly access applications, functions, etc. by pressing and holding one of the numeric keys (0, 2-9).

1. Scroll to the application or function to be executed by the HotKey command.

2. Press and hold down the **#SPACE** key.

3. Scroll to the **Make HotKey**.

4. Press **OK** (Soft Key 1).

5. Select an empty number button in the **Make HotKey** screen.

6. Press **Mark** (Soft Key 1).

Viewing the List of HotKeys

1. Scroll to the **More...** screen from the Menu screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **HotKeys**.

4. Press **Select** (Soft Key 1).

    The list of HotKeys is displayed.

Using a HotKey

Press and hold down the appropriate HotKey (e.g., the 3 button) for approximately 2 seconds. The function will then be executed.

Deleting a HotKey

1. Scroll to **More...** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **HotKeys**.

4. Press **Select** (Soft Key 1).

5. Scroll to the HotKey to be deleted.

6. Press **Delete** (Soft Key 1).

7. Press **Yes** (Soft Key 1) to confirm.

4

Using Block My CallerID

NOTE:This function is executed on a per call basis. Prepare to enter the 10-digit phone number that you intend to call at the prompt.

1. Scroll to **More** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **Services**.
4. Press **Select** (Soft Key 1).
5. Scroll to **Block My CallerID**.
6. Press **Select** (Soft Key 1). A pop-up window is displayed.
7. Enter the 10-digit phone number to be dialed.
8. Press **OK** (Soft Key 1). The call is then placed with your CallerID blocked.
9. Press **End** (Soft Key 1) to terminate the call.

Forwarding a Call

1. Scroll to **More...** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **Services**.
4. Press **Select** (Soft Key 1).
5. Use the Navigator key to select **Call Forward On**.
6. Press **Select** (Soft Key 1)
7. Enter the 10-digit number where you want calls to be forwarded.
8. Press **OK** (Soft Key 1) when finished.

Disabling Call Forwarding

1. Scroll to **More...** from the **Menu** screen.
2. Press **Select** (Soft Key 1).
3. Scroll to **Services**.
4. Press **Select** (Soft Key 1).
5. Scroll to **Call Forward Off**.
6. Press **Send** (Soft Key 1) and the call will connect to your service carrier.

7. Once the call has connected, it will last for approximately 4 seconds and then terminate the call. A pop-up window appears stating that Call Forward has been turned off. Press **OK** to clear the message from the screen or wait momentarily and it will automatically disappear.

Setting Call Timers

1. Scroll to **More...** from the **Menu** screen.

2. Press **Select** (Soft Key 1).

3. Scroll to **Call Timers**.

4. Press **Select** (Soft Key 1).

   There are two option for setting Call Timers: Start Day and Clear Current Timer.

   • **To set the Start Day**, use the Navigator key to select the day of the month you want the call timer to begin. Typically, this day of the month should coincide with your carrier service billing date.

   • **To clear the Current Timer**, press Reset (Soft Key 2).

5. When you have completed your changes to Call Timers, press **Done** (Soft Key 1).

   If you want to exit Call Timers without saving changes, press the **BACK** key. A pop-up window appears stating "Save Changes?" Press **No** (Soft Key 2).

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Chapter 5: NeoPoint Care and Troubleshooting

Overview

This chapter discusses the following topics:

• NeoPoint Care

• Cleaning Instructions

• Basic Troubleshooting Techniques

NeoPoint Care

• Keep your phone free from dirt, dust, and liquid.

• Keep your phone dry - humidity and liquids may cause your phone to fail and will corrode the internal circuits.

• Keep your phone from getting too hot - high temperatures may damage the batteries, shorten the life of electronic components, and warp or melt certain plastics.

• Do not attempt to open or access the internal components of your phone. If your phone is not functioning properly, take it to a qualified NeoPoint service center.

• Do not drop, shake, or handle your phone in a rough manner - it may damage internal components or the LCD screen.

Cleaning Instructions

There are two parts to the cleaning instructions:

• Prior to Cleaning

• Cleaning Your NeoPoint

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Prior to Cleaning

Always power off the NeoPoint prior to cleaning.

Avoid using harsh chemicals, strong detergents, and petroleum-based solvent cleaners to clean your phone. (Some household cleaners may contain chemicals that may damage your phone.)

Do not apply cleaning liquids directly to your phone.

Cleaning Your NeoPoint

Clean the external surfaces of your NeoPoint phone using a mild soap and water with a clean, soft towel.

Use a paper towel to dry any remaining moisture.

Basic Troubleshooting Techniques

The following table describes possible problems:

Table 5-1   Basic Troubleshooting Techniques

Problem	Action
Keys/Keypad Problems	
Keypad appears to be locked	• Ensure that the phone is not locked. If the phone is locked, Unlock (Soft Key 1) will be displayed. Unlock the phone. To unlock the phone, refer to "Unlocking the Phone" on page 67. • Remove and reinstall the battery. Check to see if the keypad is now unlocked.
Key is stuck/repeating key	• Inspect key and see if it is stuck/misaligned under keypad housing. If so, push key slightly toward opposite direction to free key. If the problem persists, try cleaning the phone. Refer to "Cleaning Instructions" on page 95.

Table 5-1   Basic Troubleshooting Techniques (Continued)

Problem	Action
Flip Lever Problems	
Phone fails to respond to flip (answer or terminate a call)	• Ensure Active Flip is On. Refer to "Enabling/Disabling Active Flip" on page 86. • Check flip button and ensure it is not dirty, impeded, stuck, or broken. • If dirty or stuck, clean with a clean, dry cotton swab. • If impeded, remove obstruction and recheck. • If flip button is broken, take phone to an authorized NeoPoint service center.
Power/Battery Problems	
Phone will not power ON	• Check battery and phone-to-battery contacts. • Ensure battery is charged and properly inserted.
Difficult to connect to: • Battery • NeoPoint charger • Hands-free Kit • Vehicle/Power Adapter • Docking Station Charging/connection light will not illuminate	**Prior to performing the following steps, ensure that ALL power/battery is disconnected/removed.** • Check connections. If contacts are dirty, clean with a clean, dry cotton swab or an eraser, replace/connect power/battery, and recheck. • Check the plug connection tabs/ears. If broken, take phone to an authorized NeoPoint service center.

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Table 5-1   Basic Troubleshooting Techniques (Continued)

Problem	Action
Reception Problems	
Poor reception	• Ensure antenna is fully extended and not broken. • Check signal strength and battery power level. If indoors, move closer to a window.
LCD Problems	
LCD transparent or too dim	Go to Preferences/Display/Contrast, check the LCD contrast setting; increase contrast setting, if required. Refer to "Changing the Display Contrast" on page 81.
LCD cracked or broken	Take phone to an authorized NeoPoint service center.
Audio Problems	
Cannot hear ringer	• Ensure Mode is set to Normal (not on Silent or PDA modes). Refer to "Changing the Phone Mode" on page 68. • Check ringer settings in Preferences/Volume/Ringer. If ringer setting is OFF, change to a higher setting. Refer to "Changing the Volume of the Ringer, Ear Piece, or Key Pad" on page 79.

Table 5-1   Basic Troubleshooting Techniques (Continued)

Problem	Action
Cannot hear through ear piece	• Check Incoming Mode is set to Voice (not Data In or Fax In). Refer to "Changing the Incoming Mode" on page 68. • Check ear piece settings in Preferences/Volume/Ear Piece. Refer to "Changing the Volume of the Ringer, Ear Piece, or Key Pad" on page 79. • If Volume is set correctly, check if ear hole is clogged. If clogged, clean ear hole with a cotton swab.
Others cannot hear you	Check if voice hole is clogged. If clogged, clean voice hole with a cotton swab.

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Chapter 6: Accessories

List of NeoPoint Accessories

The NeoPoint 1000 has several accessories you can purchase to maximize your usage. These accessories include:

- SoftSync Station
- Travel Charger
- Desktop Holder
- Vehicle Power Adapter
- Hands-Free Kit
- Ear Set
- SoftSync Cable
- SoftSync CD
- Leather Case
- Handstrap
- Slim Battery
- Extended Battery

SoftSync Station

Model Number: NPSS1000
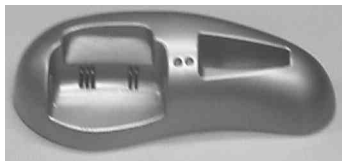
Provides dual-charging for your phone and spare battery. In addition, also provides syncing options for the NeoPoint 1000.

Travel Charger

Model Number: NP1-TC

Plugs directly into the phone and charges the phone. Also plugs into the Desktop Holder and changes the phone.

Desktop Holder

Model Number: NPDH1000

Holds the phone upright and charges the phone when connected to the Travel Charger.

Vehicle Power Adapter

Model Number: NPVA1000

Charges the phone while connected to your automobile cigarette lighter/power adapter.

Hands-Free Kit

Model Number: NPHFF1000

Allows you to make and receive calls in your automobile using a microphone and speaker set.

Ear Set

Model Number: NPES1002

Provides privacy when listening to calls and built-in microphone allows you to talk without holding the phone close to your mouth to converse.

SoftSync Cable

Model Number: NPSC1000

Connects your NeoPoint 1000 to your PC.

SoftSync or SoftSync Plus CDs

SoftSync Model Number: NPCD1000
SoftSync Plus Model Number: NPCDP1000

Contains PC software required to "sync" your NeoPoint phone to your PC.

Leather Case or Pouch

Pouch Model Number: NPLP1000

Leather Case Model Number: NPLC1002

Two different ways to conveniently carry your NeoPoint phone. (Leather case shown in photo.)

Handstrap

Model Number: NPHS1002
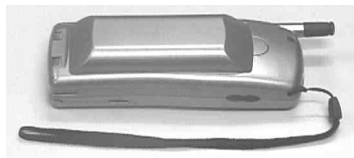
Allows you to carry your NeoPoint and still have your hands free.

Slim Battery

Champagne Model Number: NPSBC1000

Slate Model Number: NPSBS1000

Allows you to have a slim, lightweight phone. Comes in two colors: champagne and slate.

Extended Battery

Champagne Model Number: NPEBC1000

Slate Model Number: NPEBS1000

Lasts longer between charges. Comes in two colors: champagne and slate.

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Chapter 7: Did You Know...

This chapter is designed to help maximize using your NeoPoint phone. The following list of NeoPoint features may help to improve your knowledge and understanding of your NeoPoint phone and how to make it your new point of communication.

Did you know... *you can send a call to voicemail instead of answering the call?*

There are two methods for sending calls to voicemail: Screening calls and redirecting all calls.

Screening calls allows you to view the incoming number and choose whether you want to answer the call or ignore the call. If you select Ignore (Soft Key 2), the call is routed to your voicemail. Refer to "Answering a Call" on page 64 for more information.

Redirecting all calls allows you to redirect or forward all of your calls to your voicemail.

Did you know... *you can answer your phone without opening the flip?*

By setting the phone to "Answer Any Key," you can press any key, e.g., Navigator, Soft key 1, Menu, or Back keys to answer the phone. Refer to "Enabling/Disabling Anykey Answer" on page 86 for more information.

Did you know... *you can prevent your phone from ringing while in a meeting, etc., without powering off your phone?*

You can set your phone to "Silent" mode and no audible sounds will be heard. However, your indicator light at the top of your phone will flash and the display screen will display that you have an incoming call. Refer to "Changing the Phone Mode" on page 68 for more information.

Did you know... *your NeoPoint phone notifies you when you have a new voicemail, e-mail or text message?*

When you have a new message, your NeoPoint phone will ring, display an onscreen message stating that you have a new voicemail/e-mail/text message, and display a small icon at the top of the main screen. There are three icons for incoming messages:

Voicemail

E-mail

Text Message

Simply select Inbox and select the message you want to retrieve. Refer to "Using Inbox" on page 69 for more information.

Did you know... *your NeoPoint phone can tell you who is calling?*

Once you have created a contact in your NeoPoint phone, every time that person calls you, their name and number will be displayed. Refer to "Using Contacts" on page 74 for more information.

Did you know... *you can program your NeoPoint phone to make a call by saying their name?*

Your NeoPoint phone allows you to create a Voice Command that can place a call to whomever you choose. After creating your voice command, the command is stored in memory and can be used whenever you want to place a call. Refer to "Creating a Voice Command" on page 89 and "Using a Voice Command" on page 90 for more information.

Did you know... *you can program your NeoPoint phone to make a call by pushing a button?*

Your NeoPoint phone allows you to create a HotKey that can place a call to whomever you choose. After creating your HotKey, the command is stored in memory and can be used whenever you want to place a call. Refer to "Creating a HotKey" on page 91 and "Using a HotKey" on page 91 for more information.

Did you know... *you can lock your NeoPoint phone so that no one can use your phone (except to call numbers on your Emergency List)?*

By using the Locking the Phone feature in Quick Mode, you can lock the phone so that no unauthorized use of your phone is allowed. This prevents anyone from making calls, accessing information on your phone, including contacts, appointments, etc., **except to place outgoing calls to numbers on your Emergency List.** Refer to "Locking the Phone" on page 67 for more information.

Creating an Emergency List allows anyone to place a call to a number on your list when your phone is locked. Your Emergency List can have up to four numbers. These numbers can include: 911, police, your home, etc. Refer to "Creating and Editing an Emergency List" on page 83 for more information.

Did you know... *you can set your NeoPoint phone to not send or receive signals?*

Your NeoPoint phone has a mode that allows it to function solely as a personal digital assistant (PDA). PDA mode blocks the phone from making or receiving any type of signal and forwards all calls to voicemail. This allows you to work on your contacts, schedule and notes in areas where cellular calls are not permitted. For more information on setting your NeoPoint phone to PDA Mode, refer to "Changing the Phone Mode" on page 68.

Did you know... *your NeoPoint phone can spell words for you?*

Your NeoPoint phone incorporates Tegic's *T9 text input mode* which allows you to minimize typing on the key pad. As you type in a word, the phone starts to give any combination of key words. You can press the next key (or the zero button) to show you the next possible word. Tegic is used to facilitate the storing of contact numbers, notes etc. For more information on T9, refer to "T9 Mode" on page 32.

Did you know... *you can set your NeoPoint phone to guard against accidentally pressing keys while in your purse or pocket?*

Your NeoPoint phone incorporates a feature call Keyguard. Keyguard is different than locking your phone... it prevents your phone from accidentally pressing unprotected keys, but is deactivated as soon as you open your flip. For more information on setting Keyguard, refer to "Enabling Keyguard" on page 66.

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Did you know... *you can store up to 1000 friends, family, and business names, each with 17 lines of information in your NeoPoint?*

Your NeoPoint phone has a feature called Contacts. Each contact record allows you to include the first and last names, title, company, five different phone numbers, e-mail address and web site, address, and finally - additional notes. For more information on creating a contact, refer to "Creating a New Contact Entry" on page 74.

Did you know... *you can update information in your NeoPoint or MS-Outlook without retyping the same information again just by connecting your NeoPoint to your PC?*

Once you have installed the SoftSync program, connected your SoftSync cable to your PC, you can set your NeoPoint phone to automatically update every time you connect your NeoPoint to the cable. If you are entering information into your PC and want to update your phone, click on the [icon] icon to transfer the data. For more information on syncing your NeoPoint phone, refer to "Chapter 3: Syncing Your NeoPoint Phone" on page 59. For setting your NeoPoint to automatically sync your data, refer to "Setting Sync to Manual or Automatic" on page 86.

Did you know... *you can extend your NeoPoint battery life by approximately 20% by setting and using the Power Save feature?*

- The NeoPoint phone has a feature called Power Save. Once activated, the LCD will "go to sleep" 5 minutes after the last key was pressed, saving battery usage. For more information on Power Save, refer to "Enabling/Disabling Power Save" on page 87.

Did you know... *you can set an alarm ringer to alert you before a scheduled appointment or wake you up while traveling?*

- Using the Schedule application of your NeoPoint phone, you can set the phone to sound an alarm and notify you 5, 10, 15, etc. minutes prior to your meeting. In addition, if you are traveling, you can use this application to schedule an alarm to sound at a specified time in the morning (by scheduling an event) and wake you up. For more information on creating a scheduled event, refer to "Creating a Schedule Entry" on page 75.

Did you know... *you can easily place a 3-way conference call?*

- Your NeoPoint phone is capable of conferencing two other people on a call. For more information on making a 3-way conference call, refer to "Making a Three-Way Call" on page 65.

Did you know... *you can easily redial with your NeoPoint?*

- Redialing someone is as simple as pressing the **SEND** button twice. If you called someone and their line is busy and you want to dial the number again, press the **SEND** button. This will display the Call History screen. If the number is highlighted, press **SEND** again and the call will initiate. If the number is not highlighted, use the Navigator key to scroll to the number and press **SEND**. For more information on redialing a number or contact, refer to "Redialing" on page 65.

Did you know... *you can easily track your inbound and outbound calls with Call History?*

- One of the applications your NeoPoint phone has is Call History. Call History tracks all incoming and outgoing phone calls. To view your Call History, from the Main menu, press Calls (Soft key1) and your Call History will be displayed. For more information on Call History, refer to "Using Call History" on page 73.

Did you know... *you no longer need to use your PDA or appointment/ address book? Your NeoPoint replaces both!*

- Your NeoPoint phone is the unique marriage of a cellular phone, PDA, and appointment book all in one. You no longer need to carry three different devices to meet your needs - just one - the NeoPoint!

Did you know... *you can access the Internet with your NeoPoint?*

- The MiniBrowser application of the NeoPoint phone allows you to access the Internet. You can surf specialized web pages that are designed specifically for use on a cellular phone. The world is at your fingertips - using your NeoPoint. For more information on using MiniBrowser, "Using MiniBrowser" on page 78.

NOTE: MiniBrowser is dependent on your carrier service. Refer to your carrier service provider for access and availability of MiniBrowser.

Did you know... your *NeoPoint phone can tell which day of the week July 4, 2000 falls on?*

- By using the Schedule application in your NeoPoint phone, you can access dates years in advance. You are not limited to a calendar for anything. From the Main menu, press the Up Navigator key to access Schedule. Once in Schedule, press Month. Now use your Down Navigator key and scroll to whatever date you want. For more information on Schedule, refer to "Using Schedule" on page 75.

Did you know... *there is a Hands-Free Kit that allows you to drive safely and use your NeoPoint?*

- If you must drive and use your NeoPoint, be safe and use a Hands-Free Kit accessory. This allows you to drive and talk without having to hold on to your phone. For more information on the Hands-Free Kit accessory, refer to "Hands-Free Kit For Your Automobile" on page 106.

Did you know... *whenever you see the Phone icon* ⊞ *in the upper right corner of the screen, you can make a call?*

- The NeoPoint phone helps make it as easy as possible for you to make a call. Whenever the Phone icon is displayed, you can press the **SEND** key and make a call. If you are at a screen with several numbers in a list (for example, Contacts with home, work, fax, etc.) displayed, the NeoPoint will dial the first number on the list. To dial other numbers on the list, use the Navigator key to scroll to the number and then press **SEND**. For more information on the Phone icon, refer to "Onscreen Icons" on page 30.

Did you know... *you can save a telephone number from Call History into Contacts?*

- From the Call History application of your NeoPoint phone, you can save a number to Contacts. For example, let's say that you receive an incoming call from an old friend you had not heard from in years. You did not have their number and you want to save it for future reference. After the call ends, access Call History. Highlight the number and press **Options** (Soft Key 2). Scroll to *Save Number* and press **OK**. This will transfer you to the Contacts application. Specify the type of number (home, work, fax, etc.) and enter the rest of the information. The number has been saved and a new contact established. For more information on saving a number from Call History, refer to "Saving a Number From Call History to Contacts" on page 73.

A

Appendix A: Receiving and Sending Fax and Data Calls

Overview

This chapter is designed to help you setup and use your NeoPoint phone as a wireless modem. To perform the procedures in this chapter, you must connect your NeoPoint phone to your PC using your SoftSync cable.

There are two sections discussed in this chapter: **Fax and Data**.

Although the two sections are similar, they require different procedures to properly complete the setup and transfer processes. Read each section thoroughly before beginning the procedures.

System Recommendations and Requirements

Windows NT, 95, or 98	*Windows 98 is recommended for best performance*

NeoPoint-compatible modem program	Following is a list of NeoPoint-compatible programs:
	Fax WinFax Pro™ 9.0 or later
	          HotFax™ 3.01 or later
	Data HyperTerminal™ 1.0 or later
	          ProComm Plus® 32 4.7 or later
	For a complete list of NeoPoint-compatible modem programs, visit ***www.neopoint.com.***

IBM-compatible PC	486-class or faster
NeoPoint phone& SoftSync Cable	

▼ **A**

Setting Up Your NeoPoint to Receive and Send a Fax

There are three sections for using your NeoPoint phone as a modem to send/receive a fax:

- Using WinFax Pro 9.0
- Using HotFax 3.01
- Using Other Fax Programs

Each section describing a specific fax program includes:

- Setup Procedures
- Receiving a Fax
- Sending a Fax

Using WinFax Pro 9.0

Setup Procedures

1. Ensure that your NeoPoint phone is connected to your PC and is powered *ON*.

2. Open *WinFax Pro*.

   NOTE: If you are unsure about setting up WinFax, refer to your WinFax documentation for specific instructions.

3. From the **Tools** pull-down menu, select the **Setup** command. The WinFax Pro Program Setup window will appear.

4. Select **Modems and Other Fax Devices**.

5. Click on **PROPERTIES**.

   If your NeoPoint modem has not been setup or is not in the Connective Device list, you need to add it to the list. If it is setup - indicated by a check mark (active), skip to step 19.

6. Click on **ADD...** to install your NeoPoint modem. The *Install New Modem Type* window will appear.

7. Select **Regular Modem** as modem type and click on **NEXT**.

8. Click on **NEXT** and the system will attempt to detect your phone as a modem.

Appendix A: Receiving and Sending Fax and Data Calls

9. Click on **NEXT**. A message stating *Your modem has been setup successfully.* will appear.

10. Clink on **FINISH**.

    A pop-up window will be displayed stating *standard modem has not been configured to work with WinFax Pro. Do you want to run the WinFax modem configuration wizard now?*

11. Click on **YES**. The *Modem Configuration Wizard - Ready to Test Modem* window will appear.

12. Click on **NEXT**. WinFax Pro will detect your NeoPoint modem.

13. Once detected, click on **NEXT**.

14. Select **Class 2.0 Send/Receive Fax/Modem**.

15. Click on **NEXT**.

16. Click on **FINISH**. The *Select Locations for Standard Modem* window will appear.

17. Click on **OK**. A pop-up window will appear asking *Do you want to configure how this device dials when sending a fax?*

18. Click **NO**.

19. When WinFax returns to the *Modem and Other Fax Devices* window, activate your modem device (*standard modem*) by selecting the *Active* box beside the name of the device. Click on **PROPERTIES** and select/check the following:

    General Tab

    > Communication port = COMx (where x = 1, 2, etc.)

    > Baud rate = 2400 bps

    > Modem type = Class 2.0

    Fax Tab

    > Hardware flow control (RTS/CRS)

20. Click on **OK** when ready.

21. Click on **APPLY**.

22. Click on **CLOSE** to exit the *Modem and Other Fax Devices* window.

23. Click on **CLOSE**.

24. Exit WinFax Pro, restart your PC, and re-open WinFax Pro program.

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Receiving a Fax

1. Ensure that your NeoPoint phone is connected to your PC and is powered **ON**.

2. Once the Main screen is displayed on your NeoPoint phone, press and release the **POWER ON/OFF** key to go to **Quick Mode**.

3. Using the **NAVIGATOR** key, scroll to **Incoming**.

4. Set Incoming mode to **Fax In**.

> **NOTE: Once you have set your NeoPoint phone Incoming Mode to *Fax In*, you cannot receive regular voice calls until you change Incoming Mode back to *Voice*.**

5. In the WinFax Pro program on your PC, you need to setup the **Answer** mode. Click on **RECEIVE** and select one of the following:

    Automatic Receive (recommended)

    Manual Receive

    Your NeoPoint modem is now ready for receiving an incoming fax.

Sending a Fax

> **NOTE: Your NeoPoint does not require that you change to Incoming mode - ensure that Incoming Mode is set to *Voice*.**

To send fax, refer to your WinFax Pro documentation for specific instructions.

Using HotFax 3.01

Setup Procedures

1. Ensure that your NeoPoint phone is connected to your PC and powered **ON**.

2. Open the HotFax program.

> **NOTE: If you are unsure about setting up HotFax, refer to your HotFax documentation for specific instructions.**

3. From the **Setup** pull-down menu, select the **Modem...** command. The *Modem Setup* window will appear.

4. Select **Direct to COM*x*** (where *x* represents the serial port connected to your NeoPoint modem).

5. Click on **OK** and exit HotFax.

6. Restart HotFax. HotFax will attempt to detect your NeoPoint modem. Once successfully detected, the *HotFax Message Center* window appears.

7. From the **Setup** pull-down menu, select the **Modem...** command. The *Modem Setup* window will appear.

8. Click on **SETUP**.

9. Click on the **Fax** tab and verify the following settings:

   • Fax modem = **Class 2.0**

   • Maximum speed for transmit & receive = **14400 bps**

   • Flow Control = **Hardware (RTS/CTS)**

   Click on the Advanced Tab.

   • Click on the **Commands** tab and **clear** the hardware flow control option.

10. Click **OK**.

11. Click **OK**.

12. Close and restart HotFax program. It may take several minutes for HotFax to detect your modem.

13. Once detected, HotFax and NeoPoint are ready for use.

Receiving a Fax

1. Ensure that your NeoPoint phone is connected to your PC and is powered **ON**.

2. Once the Main screen is displayed on your NeoPoint phone, press and release the **POWER ON/OFF** key to go to **Quick Mode**.

3. Using the Navigator key, scroll to **Incoming**.

4. Set Incoming mode to **Fax In**.

> **NOTE: Once you have set your NeoPoint phone Incoming Mode to**
> *Fax In***, you cannot receive regular voice calls until you change**
> **Incoming Mode back to** *Voice***.**

5. To setup HotFax on your PC for Auto Answer mode, click on **Setup** pull-down menu and select the **Preferences...** command. The *Preferences...* window will appear.

6. Click on the **Answer** tab and verify that *Normal answer* is selected and *Detect fax & data* is selected in the pull-down menu.

7. In the **Answer Options** section, select the number of rings desire.

8. Select the **Start Host on all data calls** option (with a check mark).

   Your NeoPoint modem is now ready for receiving an incoming fax.

A

NOTE: Fax receives are stored in HotFax's *InBox* directory and can be viewed under Mail/Log.

Sending a Fax

NOTE: Your NeoPoint does not require that you change to Incoming mode - ensure that Incoming Mode is set to *Voice*.

To send fax, refer to your HotFax documentation for specific instructions.

Using Other Fax Programs

For setting up other fax application program, refer to your fax program documentation for specific instructions.

Verify the following modem properties:

- Baud Rate: **2400 bps** *(default)*
- Data Bits: **8**
- Stop Bits: **1**
- Parity: **None**
- Flow Control: **Hardware (RTS/CTS)**

Setting Up Your NeoPoint to Receive and Send a Data File

There are three sections for setting up your NeoPoint phone to transfer data files:

• Using HyperTerminal 1.0

• Using ProComm Plus 9.0

• Using Other Data Transfer Programs

Each section describing a specific data transfer program includes:

• Setup Procedures

• Receiving a Data File

• Sending a Data File

Using HyperTerminal

Setup Procedures

1. Ensure that your NeoPoint phone is connected to your PC and powered **ON**.

2. On your PC/Laptop, open **Control Panel** and click on **Modems** to begin detecting your NeoPoint modem.

3. Click **Add...** from Modems Properties window and the *Install New Modem* window will appear.

4. Click **Next**.

   Windows program tries to detect which type of modem and which COM port is connected to your NeoPoint phone.

   When NeoPoint modem is successfully detected, the name *Standard Modem* is given.

5. Click **Next** when ready.

   If your Windows program did not detect NeoPoint modem, verify:

   • No other application is using the COM port assigned to the NeoPoint modem.

   • Your NeoPoint phone is powered on and properly connected.

   • Return to step 2 and begin process again.

6. Click **Finish**.

7. Open **Control Panel** and click on **Modems**.

A

8. From Modems Properties window, select *Standard Modem* and click on **Properties** button.

9. Verify the following:

   General Tab:

   • Baud Rate: **19,200 bps** *(default)*

   Connection Tab:

   • Data Bits: **8**

   • Stop Bits: **1**

   • Parity: **None**

   Advanced Tab:

   • Flow Control: **Hardware (RTS/CTS)**

10. Click **OK** when ready.

Receiving a Data File

On Your NeoPoint Phone:

1. Ensure that your NeoPoint phone is connected to your PC and is powered **ON**.

2. Once the Main screen is displayed on your NeoPoint phone, press and release the **POWER ON/OFF** key to go to **Quick Mode**.

3. Using the Navigator key, scroll to **Incoming**.

4. Set Incoming mode to **Data In**.

NOTE: Once you have set your NeoPoint phone Incoming Mode to *Data In*, you cannot receive regular voice calls until you change Incoming Mode back to *Voice*.

On Your PC/Laptop:

1. Open HyperTerminal.

2. Enter name and choose an icon for the connection.

3. Click **OK**. The *Connect To* window appears.

4. Under **Connect Using**, select the COM*x* (where *x* represents the serial port connected to your NeoPoint modem).

5. Click on **OK**.

6. Verify the following communications port settings:

    • Baud Rate: **19,200 bps** *(default)*

    • Data Bits: **8**

    • Stop Bits: **1**

    • Parity: **None**

    • Flow Control: **Hardware (RTS/CTS)**

7. Type one of the following:

    • **ats0=***x* (where *x* = 1, 2, etc.) to <u>automatically answer</u> the incoming call

    • **ata** when receiving a *ring message* to <u>manually answer</u> the incoming call

8. Press **Enter**.

9. File transfer can begin when the message CONNECT is displayed.

Sending a Data File - Manually

1. Start **HyperTerminal**.

2. On the *Connection Description* window enter a name and choose an icon.

3. Click **OK**. The *Connect To* window is displayed.

4. Set the **Connect Using** field to **COM***x* (where *x* represents the serial port connected to your NeoPoint modem).

5. Click **OK**. The *COMx Properties* window is displayed.

6. Verify the following communications port settings:

    • Baud Rate: **19,200 bps** *(default)*

    • Data Bits: **8**

    • Stop Bits: **1**

    • Parity: **None**

    • Flow Control: **Hardware (RTS/CTS)**

7. Click **OK**.

8. Type **atd** followed by the phone number (e.g., atd2225558888) on the terminal window.

9. Press **ENTER**.

10. When the call has been connected, the message CONNECT is displayed.

A

Sending a Data File - Automatically

1. From the **File** menu, select **New Connection**. The *Connection Description* window is displayed.

2. Enter a name and choose an icon.

3. Click **OK**.

4. Enter details of the phone number to be dialed.

5. Click **OK**.

6. Click **DIAL** to accept the default location.

7. File transfer can begin when the message CONNECT is displayed.

Using ProComm Plus

Setup Procedures

1. Ensure that your NeoPoint phone is connected to your PC and is powered **ON**.

2. Once the Main screen is displayed on your NeoPoint phone, press and release the **POWER ON/OFF** key to go to **Quick Mode**.

3. Using the Navigator key, scroll to **Incoming**.

4. Set Incoming mode to **Data In**.

> **NOTE:** Once you have set your NeoPoint phone Incoming Mode to *Data In*, you cannot receive regular voice calls until you change Incoming Mode back to *Voice*.

5. Open ProComm Plus.

> **NOTE:** If you are unsure about setting up your program, refer to your ProComm Plus documentation for specific instructions.

6. On *Rapid Connect-Data* selection bar, click on the drop-down menu and select **Data**.

7. From the Menu bar, open the **Options** menu, select **Systems Options** and then **Modem Connection** command. The *Setup* window will appear.

8. From the *Current Modem/Connection* selection bar, click on the drop-down menu and choose a COM port by selecting **direct connect -COM*x*** (where *x* is your COM port number).

9. Click on **MODEM/CONNECTION PROPERTIES...** The M*odem/Connection Properties* window will appear.

10. Verify the following settings:

    • Baud Rate: **19200**

    • Parity: **None**

    • Data Bits: **8**

    • Stop Bits: **1**

11. Select (check mark) the option: **Use hardware flow control**

12. Click **OK**.

13. Click **OK**.

A

If your NeoPoint phone is powered **ON** and connected to the correct PC COM port, the CTS indicator light on the bottom of the ProComm Plus screen should turn red.

If it's not, verify your connection and COM port. After verification and the CTS light still does not light up, refer to your ProComm Plus documentation.

14. Type one of the following AT commands:

   • **ats0=x** (where *x* = 1, 2, etc.) to <u>automatically answer</u> the incoming call

   • **ata** when receiving a *ring message* to <u>manually answer</u> the incoming call

15. Press **Enter**.

16. Once the connection is established, you can begin transferring files.

Receiving a Data File

On Your NeoPoint Phone:

1. Ensure that your NeoPoint phone is connected to your PC and is powered **ON**.

2. Once the Main screen is displayed on your NeoPoint phone, press and release the **POWER ON/OFF** key to go to **Quick Mode**.

3. Using the Navigator key, scroll to **Incoming**.

4. Set Incoming mode to **Data In**.

NOTE: Once you have set your NeoPoint phone Incoming Mode to *Data In*, you cannot receive regular voice calls until you change Incoming Mode back to *Voice*.

On Your PC/Laptop:

NOTE: Ensure your baud rate/bits per seconds is set to *19200* for receiving data.

1. Type one of the following:

   • **ats0=x** (where *x* = 1, 2, etc.) to automatically answer call

   • **ata** when receiving a ring for manual answer

2. Press **Enter**.

3. File transfer can begin when the message CONNECT is displayed.

Sending a Data File

> **NOTE: Your NeoPoint does not require that you change to Incoming mode - ensure that Incoming Mode is set to *Voice*.**

Use your ProComm Plus to initiate data call.

For example, to manually make a data call type **atd** follow by the phone number, e.g., atd2225558888.

When a call is established, a message stating *CONNECT* is displayed on the terminal. File transferring can now begin.

Select the name of data file where it is stored and the protocol that you want to send the file.

Using Other Data Transfer Programs

Setup Procedures

For setting up other data transfer programs, please refer to your data transfer program documentation for specific instructions.

Set the modem properties to the following settings:

- Baud Rate: **19200**
- Data Bits: **8**
- Stop Bits: **1**
- Parity: **None**
- Flow Control: **Hardware (RTS/CTS)**

Receiving a Data File

On Your NeoPoint Phone:

1. Ensure that your NeoPoint phone is connected to your PC and is powered **ON**.

2. Once the Main screen is displayed on your NeoPoint phone, press and release the **POWER ON/OFF** key to go to **Quick Mode**.

3. Using the Navigator key, scroll to **Incoming**.

4. Set Incoming mode to **Data In**.

> **NOTE: Once you have set your NeoPoint phone Incoming Mode to *Data In*, you cannot receive regular voice calls until you change Incoming Mode back to *Voice*.**

A

On Your PC/Laptop:

NOTE: Ensure your baud rate/bits per seconds is set to *19200* for receiving data.

1.   Type one of the following AT commands:

    • **ats0=x** (where *x* = 1, 2, etc.) to <u>automatically answer</u> the incoming call

    • **ata** when receiving a *ring message* to <u>manually answer</u> the incoming call

2.   File transfer can begin when the message CONNECT is displayed.

Sending a Data File

NOTE: Your NeoPoint does not require that you change to Incoming mode - ensure that Incoming Mode is set to *Voice*.

Use your modem program to initiate data call.

For example, to manually make a data call type **atd** follow by the phone number, e.g., atd2225558888.

When a call is established, a message stating *CONNECT* is displayed on the terminal. File transferring can now begin.

Select the name of data file where it is stored and the protocol that you want to send the file.

AT Commands

Transferring data files requires you to use AT commands. The following tables list some of the more common AT Commands, S-Registers, and Basic Action Commands. For more AT commands, refer to your data transfer program documentation.

Table 1: Basic AT Parameters

Command	Description
E0	Do not echo in command state or on-line command state.
E1 (default)	Echo in command state or on-line command state.
Q0 (default)	Return result codes.
Q1	Do not return result codes.
V0	Display result codes as numbers.
V1 (default)	Display result codes as words.
Z0 (default)	Reset to default configuration.

Table 2: Basic S-Registers

Command	Value	Description
S0	**0** (default) [1-255]	Disable automatic answering. [Enable automatic answering after (Value-1) x 6 seconds.]
S6	2-10 **2** (default)	Pause before blind dialing.
S7	1-255 **50** (default)	Number of seconds to establish end-to-end data connection.
S8	0-255 **2** (default)	Number of seconds to pause when ' is encountered in dial string.

A

Table 3: Basic Action Commands

Command	Description
A/	Re-execute previous command.
A	Enter on-line state.
H0	Causes the MT2 to transition from on-line command state to command state. Use the digit "0" is optional
O0	Causes the MT2 to transition from on-line command state to on-line state. Use the digit "0" is optional

B

Appendix B: Using the MiniBrowser

Overview

The MiniBrowser allows the user to use a variety of Internet services. Using the MiniBrowser on the NeoPoint phone allows you to:

• Send and receive Internet e-mail

• Browse and search the World Wide Web via web pages specially designed for cellular customers

• Set bookmarks to directly access your favorite sites

• Retrieve information such as stock quotes and flight schedules from the Internet

How the MiniBrowser System Works
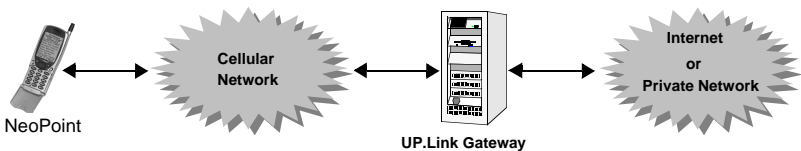
When you connect to the MiniBrowser from your NeoPoint, a signal (request for information) is sent to your provider's cellular network. From the cellular network, your request is sent to the UP.Link gateway (portal to the Internet). The UP.Link gateway accesses the Internet and retrieves your requested information.

B

Accessing the MiniBrowser

UP.Browser Main Access Window
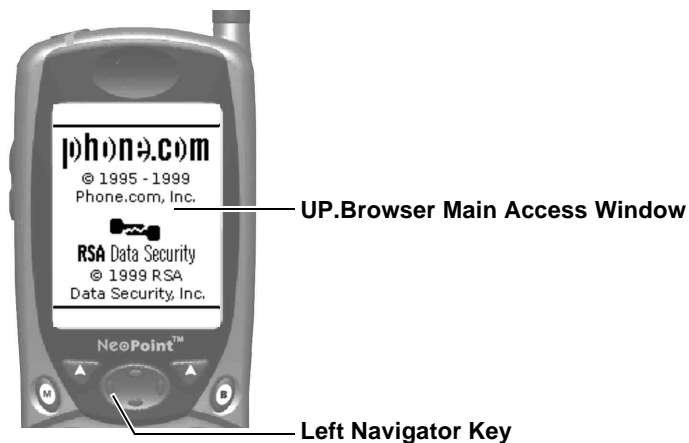
Left Navigator Key

1. From the Main screen, press the Left Navigator key and the MiniBrowser Main Access window will appear.

2. Your NeoPoint phone will access the MiniBrowser network. Once connected, press and momentarily hold the **BACK** key and the window will change to the Home Menu page.

Header & Status

Marker

Home Menu Page
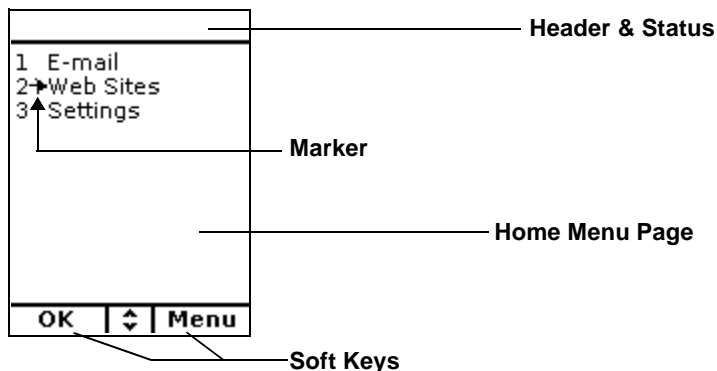
Soft Keys

To access the Home page from any menu in the MiniBrowser, press and momentarily hold the **BACK** key.

The Home menu has four parts:

- Header
- Marker
- Menu Options
- Soft Keys and Status

Header	Displays page header and status information
Marker	Move to select an option and press **OK** (Soft Key 1)
Menu Options	Lists options, menus, etc. for current page
Soft Keys	Displays command options

At the bottom of the display, you will see commands to select. In this window, the commands are **OK** (Soft Key 1) and **Menu** (Soft Key 2). Once you select an option, press one of the Soft Key commands. If you choose **OK** (Soft Key 1) to view cursor arrow selection, the status line will change from **OK** to **Sending >>>**. There is a momentary delay as your request for information is accessed and returned to your NeoPoint phone.

Using E-mail

Your NeoPoint phone uses the MiniBrowser e-mail service, a fully integrated two-way messaging system. This system allows you to send and receive messages to anyone who has a valid Internet address with a user name and domain name.

Accessing E-mail

Retrieving and Reading E-mail

Replying to an E-mail

Forwarding an E-mail

Accessing E-mail

From the Home page, navigate to the location of the e-mail menu item on your phone, then, if necessary, press the **OK** (Soft Key 1).

The E-mail Inbox appears.

If the E-mail Inbox does not appear, you will receive a message asking you to create an account. You can use the E-mail Inbox to read your messages and compose new messages. You should confirm your e-mail name and address to ensure accuracy.

B

Confirming Your E-mail Name and Address

An *e-mail name* is a user name or nickname for receiving e-mail. Your e-mail name is used as the first portion of your phone's Internet e-mail address, preceding the @ symbol and the domain name.

Your wireless network operator normally gives you an e-mail name when your account is created. To view your e-mail name:

1. From the E-mail Inbox, press **Menu** (Soft Key 2).

2. From the Menu, scroll & select **Settings**.

3. Press **OK** (Soft Key 1).

    The Settings menu appears. Your e-mail name appears in brackets next to e-mail name.

4. Scroll and select E-mail Address. If necessary, press **View** (Soft Key 2).

    Your e-mail address is shown in the display.

    `yourname@yourdomain.com`

Retrieving and Reading E-mail

To retrieve and read an e-mail:

1. Use the Navigator key (up/down) to select **Email** from the Home menu.

2. Press **OK** (Soft Key 1). The E-mail Inbox will appear.

    The E-mail Inbox lists the nine most-recent messages. A new/unread e-mail is indicated by a bullet next to the e-mail.

3. Use the Navigator key (up/down) to scroll through the list of e-mails. The marker indicates the selected e-mail.

4. Press **View** (Soft Key 1) to retrieve and read an e-mail.

    Each e-mail on the list has a corresponding number. Press the corresponding number (on the key pad) to view the e-mail message.

    The text of the message appears, showing who the message is from (in brackets) and the subject line.

    If the message is longer than the display, press the Navigator key (down) to read the rest of the message.

    Press the Navigator key (down) to activate the **Info** menu.

Info is used to retrieve when the message information, i.e., sender's name, e-mail address, etc.

5. Press **OK** (Soft Key 1) to return to the message.

Two options appear at the bottom of the message: Next E-mail and Respond.

• Press **Next** (Soft Key 1) or **1** (on the key pad) to display the next e-mail.

• Press **2** (on the key pad) to reply to the e-mail.

• Press **Menu** (Soft Key 2) to display a list of options, including replying, forwarding, saving, and faxing the message.

When the **Respond** option is selected, the Respond menu is displayed.

When the **Reply** or **Reply All** options are used, the phone automatically creates a new message addressed to the sender or senders of the original message.

Replying to an E-mail

1. Use the Navigator key (up/down) to select **Email** from the Home menu.

2. Press **OK** (Soft Key 1). The E-mail Inbox will appear.

3. Use the Navigator key (up/down) to select the desired message.

4. Press **View** (Soft Key 1).

5. Press **Respond** (Soft Key 2).

6. Select **Reply** or **Reply All**.

7. Press **OK** (Soft Key 1). The Message screen appears.

8. Enter the text of your reply.

9. Press **Next** (Soft Key 1) to confirm the message. The **Confirm** screen is displayed to confirm the correct address. CC option can be added and the subject of the message can be edited at this time.

10. If all the information is correct, press **Send** (Soft Key 2).

Composing an E-mail

1. Use the Navigator key (up/down) to select **Email** from the **Home** menu.

2. Press **OK** (Soft Key 1). The MiniBrowser **Inbox** will appear.

3. Press **Menu** (Soft Key 1).

4. Select **Compose**.

B

5. Press **OK** (Soft Key 1).

6. Enter or lookup the e-mail address.

7. Press **OK** (Soft Key 1). The Subject screen appears

8. Enter the subject of the message.

9. Press **Next** (Soft Key 1). The Message screen appears.

10. Enter the text of the message.

11. Press **Next** (Soft Key 1). The Confirm screen appears.

12. Press **Send** (Soft Key 2) to send the message.

Forwarding an E-mail

1. Use the Navigator key (up/down) to select **Email** from the Home menu.

2. Press **OK** (Soft Key 1). The E-mail Inbox will appear.

3. Press **Menu** (Soft Key 1).

4. Select **Respond**.

5. Press **OK** (Soft Key 1).

6. Select **Forward**.

7. Press **OK** (Soft Key 1). The Forward screen appears.

8. Enter or lookup the e-mail address.

9. Press **OK** (Soft Key 1).

10. Edit the Subject line if desired.

11. Press **Next** (Soft Key 1). The Message screen appears.

12. Enter the text of the message.

13. Press **Next** (Soft Key 1) to confirm the message. The Confirm screen is displayed to confirm the correct address. Carbon copies (CC) can be added and the subject of the message can be edited at this time.

14. If all the information is correct, press **Send** (Soft Key 2).

Deleting an E-mail

1. Use the Navigator key (up/down) to select **Email** from the **Home** menu.

2. Press **OK** (Soft Key 1). The E-mail **Inbox** will appear.

3. Select the message to be deleted.

4. Press **Menu** (Soft Key 2).

5. Select **Delete**.

6. Press **OK** (Soft Key 1).

Saving an E-mail

1. Use the Navigator key (up/down) to select **Email** from the **Home** menu.

2. Press **OK** (Soft Key 1). The E-mail **Inbox** will appear.

3. Select the message to be saved.

4. Press **Menu** (Soft Key 2).

5. Select **Save Message**.

6. Press **OK** (Soft Key 2).

E-mail Settings

There are several settings for controlling how e-mail is sent and received.

Viewing an E-mail Address

1. Use the Navigator key (up/down) to select **Email** from the **Home** menu.

2. Press OK (Soft Key 1). The E-mail **Inbox** will appear.

3. Press **Menu** (Soft Key 2).

4. Select **Settings**.

5. Press **OK** (Soft Key 1).

6. Select **Email Address**

7. Press **OK** (Soft Key 1). The e-mail address is shown in the display.

Specifying an E-mail Name

E-mail name refers to the portion of the e-mail address that precedes the @ symbol.

1. Use the Navigator key (up/down) to select **Email** from the **Home** menu.

2. Press OK (Soft Key 1). The E-mail **Inbox** will appear.

3. Press **Menu** (Soft Key 2).

4. Select **Settings**.

B

5. Press **OK** (Soft Key 1).

6. Select **Email Name**.

7. Press **Edit** (Soft Key 1).

8. Enter the new e-mail name to be used.

> **NOTE:** Only the following characters are allowed: letters a–z, numerals 0–9, period (.), hyphen (-), underscore (_).

9. Press **OK** (Soft Key 1).

Specifying a Person's Name

When an e-mail message is sent, the person's name (e.g., John Doe) automatically appears in parentheses after the e-mail address.

To specify a person's name:

1. Use the Navigator key (up/down) to select **Email** from the **Home** menu.

2. Press **OK** (Soft Key 1). The E-mail **Inbox** will appear.

3. Press **Menu** (Soft Key 2).

4. Select **Settings**.

5. Press **OK** (Soft Key 1).

6. Select **Name**.

7. Press **Edit** (Soft Key 1).

8. Enter the name.

9. Press **OK** (Soft Key 1).

Exiting E-mail

Press **Home** (Soft Key 2) to go to the Home menu or press the **Back** key until the Home menu appears.

Web Sites

Web sites may vary from carrier to carrier. Your actual list may vary from the following example. Contact your carrier service provider for more information regarding web site availability and access.

```
┌─────────────────────────┐
│      Web Sites          │
├─────────────────────────┤
│ 1>Info-Search...        │
│ 2  Financial...         │
│ 3  Travel...            │
│ 4  Weather...           │
│ 5  News...              │
│ 6  Sports...            │
│ 7  Fun...               │
│ 8  Personal...          │
│ 9  Entertainment...     │
├─────────────────────────┤
│   OK    │ ↕ │ Menu      │
└─────────────────────────┘
```

MiniBrowser displays an alert icon on the NeoPoint Main screen when a new alert has been received in the Inbox.

Select the item by pressing the Navigator key (up/down) to position the **>** symbol in front of the option, or press the corresponding number on the keypad. Press the **BACK** key to return to the previous menu.

Searching for Web Sites and Services

To search for a particular web site or service:

1. From the Web Sites menu, use the Navigator (up/down) key to select **Info-Search**.

2. Press the **OK** (Soft Key 1) to display the **Info-Search** menu.

3. There are three options for searching:

    • InfoSpace

    • WhoWhere

    • Mobile Directory

InfoSpace

When you select **InfoSpace**, the InfoSpace Lookup menu appears. Scroll and select one of the following options:

- People
- Business
- Yellow Pages
- Reverse Phone
- 800 Number
- E-mail
- Fax
- Int'l

WhoWhere

When you select **WhoWhere**, the WhoWhere? menu appears. Scroll and select one of the following options:

- E-mail Search
- Phone Search

Mobile Directory

When you select **Mobile Directory**, the Welcome to Mobile Directory window appears. Use the Navigator key to scroll the window and view the directory information. Mobile Director can search for:

- Mobile Numbers
- Pager Numbers
- Fax Numbers
- E-mail Addresses

Selecting Other Categories From Web Sites Menu

Because the carrier service provider specifies which categories are displayed, your actual list may vary. Accessing the categories is accomplished by scrolling and selecting the menu item, much like the InfoSearch feature. For a complete list of Categories available to you, contact your carrier service provider.

Using Bookmarks

Creating a Bookmark

1. Go to the service or screen you want to add to your Bookmark list.

2. Press the **MAIN/MENU** key or press and momentarily hold the **#SPACE** key on your NeoPoint phone.

   If the screen has a title, the MiniBrowser software automatically supplies a name based on the name of the screen you are viewing.

   If you want a different or shorter name, you can change the bookmark name at this point. Use the **NAVIGATOR** and **CLR** keys to change the name.

3. Press **Submit** (Soft Key 1).

4. A message appears confirming that the bookmark was added to the list.

5. Press **OK** (Soft Key 1) again to return to the screen you bookmarked.

   The new bookmark is added to the end of the Bookmark list.

Going to a Bookmark

1. From the Home menu, choose Bookmarks, then, if necessary, press **OK** (Soft Key 1).

2. Choose the bookmark you want and, if necessary, press **OK** (Soft Key 1).

Deleting a Bookmark

1. From the menu of Bookmarks, choose the bookmark you want to delete and press **Menu** (Soft Key 2).

2. Choose Delete from the list of menu items (or press **3** on the NeoPoint key pad).

   A confirming message asks if you're sure you want to delete the named bookmark.

3. **3.** Press **Yes** (Soft Key 1) to delete the bookmark.

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