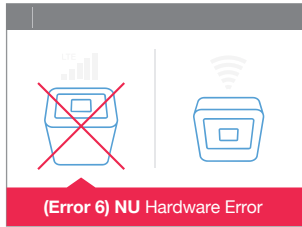
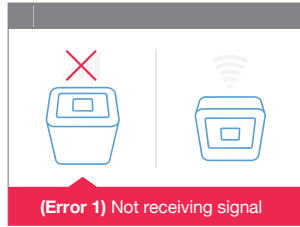


# Troubleshooting

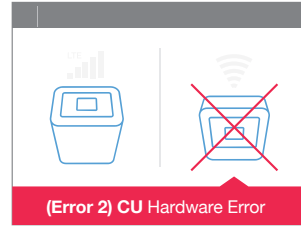
The key to better performance is the placement of the two units.



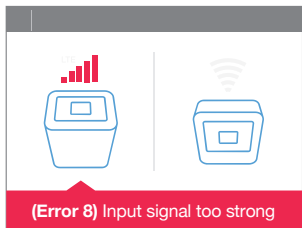
Reset the **Network Unit** by unplugging it and then plugging it back in. If the problem persists, return system for service replacement.



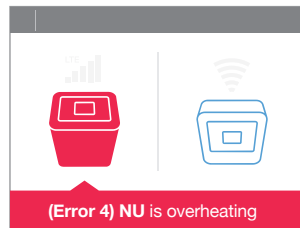
Relocate the **Network Unit** to another room or area where you have more coverage. (Use your cell phone to find the best cellular signal).



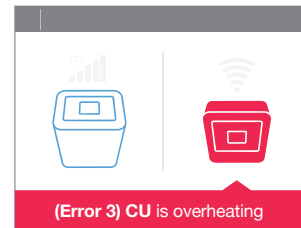
Try resetting the **Coverage Unit** by unplugging it and then plugging it back in. If problem persists, return system for service.



The signal from the wireless network is too strong to use a booster.

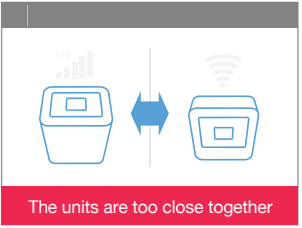


Make sure that the vents (the small openings in the plastic housing) on the units are not blocked. Move the unit to a cooler area. The system will start working normally when it cools down.

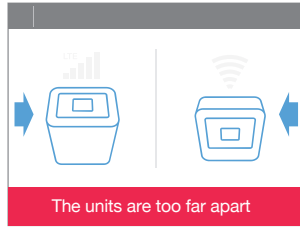


Make sure that the vents (the small openings in the plastic housing) on the units are not blocked. Move the unit to a cooler area. The system will start working normally when it cools down.

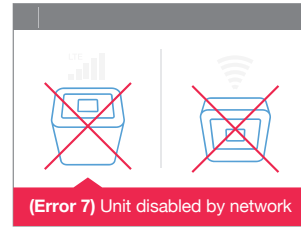
## UI Help



Try moving the units farther apart.



Try moving the units closer together.



Please call your cell phone provider.

## FCC Requirements:

This is a **CONSUMER** device.

**BEFORE USE**, you **MUST REGISTER THIS DEVICE** with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider.

You **MUST** operate this device with approved antennas and cables as specified by the manufacturer. Antennas **MUST** be installed at least 20 cm (8 inches) from any person.

You **MUST** cease operating this device immediately if requested by the FCC or a licensed wireless service provider.

**WARNING:** E911 location information may not be provided or may be inaccurate for calls served by using this device.

When used with any mobile device utilizing the 1710-1755 MHz band, the FCC limits booster equipment placement to a maximum of 10 meters above ground level. Installation of this equipment which does not comply with federal requirements may subject the owner to FCC enforcement action.

### NOT FOR RESALE.

Changes or modifications not expressly approved by Nextivity, Inc. could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

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420N007-001-001-10RB



# CEL-FI PRO Quick Start Guide



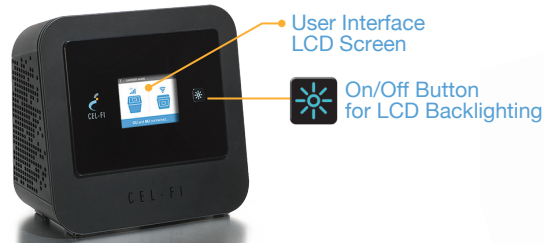
**Box Contents:** • Quick Start Guide • Network Unit • Coverage Unit  
• Power Adapters (2) • Mounting Brackets (2)

# Cel-Fi Quick Start Guide

Follow these simple steps for a quick and easy set-up.

If you have followed the install procedures and are still seeking improved coverage, please visit the Troubleshooting on the reverse side of the Quick Start Guide.

For more information and videos, please visit [cel-fi.com](http://cel-fi.com).



## Step 1

### Find the best cellular signal.

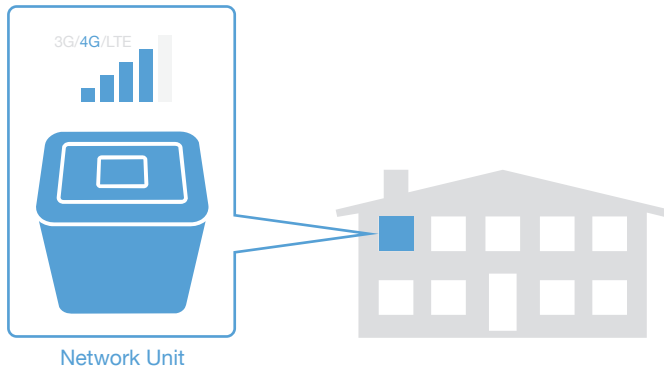
For Cel-Fi PRO to work correctly, you need to have either a 3G, 4G or LTE signal. Typically, you will get the best signal upstairs near a window.



## Step 2

### Place the Network Unit (NU).

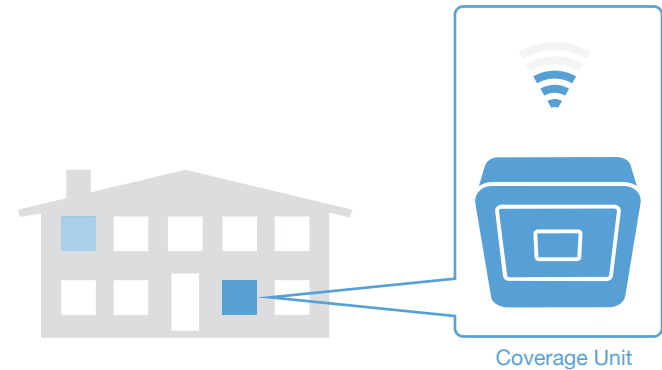
Place the NU in the location where you get the best cellular signal.



## Step 3

### Place the Coverage Unit (CU).

Place the CU in the location where you need improved coverage.



## Step 4

### Optimize Coverage.

For best results, try moving the CU around to a few different spots. Typically, the farther the units are apart, the better coverage you will have. Although, it is possible to move the units too far apart.

