



OpenFrame™ 2.0

Quick Start Guide



What's Inside

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Base Unit & Cradle Setup

STEP 1

Choose Wireless or Ethernet Connection

Place the base unit on a flat surface within signal range of your wireless router, or plug directly into router using the supplied Ethernet cable.



Ethernet cable for wired connection only.

STEP 2

Power Up

Attach the supplied power adapter to the back of the base unit and plug into power outlet. The base unit will automatically begin the power-on sequence.



STEP 3

Plug in the Handset Cradle

Attach the supplied power adapter to the back of the handset cradle and plug into a power outlet.



Handset Setup

STEP 4

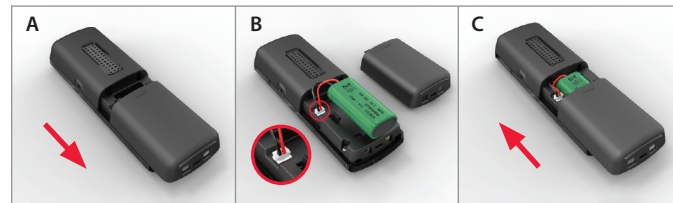
Insert Handset Battery

A) Slide battery cover off the back of the handset to expose the battery compartment.

B) Locate the handset battery with the attached red/white wires.

Plug the white connector tip of the wires into the corresponding slot inside the battery compartment. Snap battery into place inside compartment.

C) Replace the battery cover.



STEP 5

Charge the Handset

Place the handset in the cradle. You should see the battery icon on the display screen that indicates the handset is charging.

Charge the handset in the cradle for a minimum of 12 hours prior to first use. For best results use the handset until the battery is fully depleted before recharging.



Service & Voicemail Setup

SERVICE SETUP:

For wireless connections, be sure to have your home Network Name and Password readily available.

Using the On-screen Setup Wizard

Now that your OpenFrame 2.0 is powered-up, on-screen instructions will walk you through the simple setup.

Touch the screen with your finger to move through the process and to complete any required fields.

To enter information in a blank field, touch the empty field with your finger to bring up the keyboard screen.

VOICEMAIL SETUP:

STEP 1

Using the handset, dial *86.

STEP 2

Enter the last 4 digits of your OpenFrame 2.0 phone number followed by the # key. These 4 digits are your default PIN.

STEP 3

To create a new personalized PIN enter a 4 to 10 digit number followed by the # key.

STEP 4

Follow the Voice Mail prompts to record:

- Your name
- Personalized greeting
- Busy greeting

Your Voice Mail account is now ready to use.

Troubleshooting

1. Check Your Connection

Make sure your cable and power cords are securely connected.

2. Check Your Internet Connection

From your personal computer, check the status of your home's Internet access. Launch a browser, such as Internet Explorer or Firefox, and confirm that you can reach your usual home page.

3. Check Home Network Connection

If you are using a wireless connection, check the OpenFrame 2.0 Wi-Fi signal strength. If your device isn't receiving a strong signal, try moving it closer to your wireless router. Make sure your router is working properly. If you are using a wired connection, make sure the Ethernet cable is securely connected at both ends. Contact your Internet provider if you believe you aren't getting a signal.

4. Restart the Device

Unplug the power cord from the outlet, wait 15 seconds, then plug the power cord back in. Your unit will restart.



Important Customer Information

WARRANTY

If your OpenFrame 2.0 malfunctions as a result of a manufacturing defect within the first year you own it, OpenPeak will replace it for a like unit or one of comparable quality at no cost. The replacement device you receive may be refurbished equipment.

OPEN SOURCE LICENSES

This OpenFrame 2.0 unit may contain software, scripts, tools, modules, libraries, components, or other items developed using “open source” code (the “Open Source Software”). All Open Source Software is being provided by the copyright holders of such Open Source Software under one or more open source licenses, copies of which are available at “[urlgoeshere.com](#)” (the “Open Source Licenses”). By obtaining, accessing, downloading using, and/or copying the OpenFrame 2.0 or the Open Source Software, you (the licensee) agree that you have read, understand, and will comply with the terms and conditions of the applicable Open Source Licenses.

FCC STATEMENT

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that

to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

IMPORTANT NOTE

FCC Radiation Exposure Statement

To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC’s exposure criteria.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The installation of the base unit should allow at least 20 centimeters between the base and persons to be in compliance with FCC RF exposure guidelines. For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines.

This equipment has been SAR-evaluated. The Maximum average SAR(1g) test value for the head is 0.0223W/kg and the body is 0.0337W/kg. OpenPeak declares that OpenFrame 2.0 is limited in CH1~CH11 for 2.4 GHz by specified firmware controlled in U.S.A. The FCC ID is located on your OpenFrame 2.0 device.

Important Safety Information

Please read the following important safety notices and instructions before installing or using the product.

- A **DANGER** warning refers to situations that could cause bodily injury.
- A **CAUTION** warning refers to situations that could result in equipment malfunction or damage.

1. Follow all warnings and instructions marked on the product.
2. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a water-moistened cloth for cleaning.
3. Do not use this product near water.
4. Do not place this product on an unstable cart, stand or table. If the product falls, it could be seriously damaged.
5. This product should be operated using the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
6. Do not allow anything to rest on the power cord. Do not place device where people will walk on the cord.

7. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.
8. Never spill liquid of any kind into or onto the product.
9. Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks.
10. Refer all questions regarding servicing of this product to qualified service personnel.

DANGER—ELECTRIC SHOCK AND FIRE

Electric current from power, telephone, and communication cables is hazardous, and could result in electric shock and/or fire.

To avoid electric shock, use caution when connecting cables. For example, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors.

To avoid electric shock, do not operate the product or connect or disconnect cables during electrical storms.

To avoid electric shock, do not use this product in or near water.

To reduce the risk of fire or overheating, keep this product in well-ventilated areas, away from radiators or other heat sources. Do not block cooling vents. The plug-socket combination must be accessible at all times because it serves as the main power-disconnecting device.

Use only the manufacturer-provided AC adaptor approved for use with this product. Use of another AC adaptor may cause a fire or explosion.

This product relies on short-circuit (overcurrent) protection installed in your home or office. Ensure that a fuse or circuit breaker no larger than 120 VAC, 15A U.S. is used on the phase conductors (all current-carrying conductors). Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following

conditions:

- a. When the power cord or plug is damaged or frayed.
- b. If liquid has been spilled into the product.
- c. If the product has been exposed to rain or water.
- d. If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.
- e. If the product has been dropped or the case has been damaged.
- f. If the product exhibits a distinct change in performance, indicating a need for service.

CAUTION—DISPOSAL

This product contains harmful substances. Ultimate disposal of this product should be handled according to all applicable laws and regulations. Do not put the product or its components (including the LCD or the rechargeable battery pack) in trash that is disposed of in landfills.

Important Digital Voice Information

DANGER—HANDSET BATTERY PACK

The wireless handset uses a rechargeable battery pack. There is a danger of an explosion if the battery pack is replaced with an incorrect battery or if the battery is inserted improperly. The battery pack contains a small amount of harmful substances.

To avoid possible injury:

- Replace only with a battery of the type recommended by the manufacturer, or an equivalent type.
- Keep battery pack away from fire.
- Do not expose the battery pack to water or rain.
- Do not attempt to disassemble the battery pack.
- Do not short-circuit battery pack.
- Keep the battery pack away from children.

CAUTION—ELECTROMAGNETIC INTERFERENCE

This product generates, uses, and can radiate radio frequency energy and, if not installed or used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This

product has been tested and found to comply with the limits set forth in Part 15 of the Federal Communications Commission Rules.

DANGER—LIQUID CRYSTAL DISPLAY (LCD)

The LCD is made of glass and could break if subject to mishandling or dropping. Care should be used in handling broken glass to avoid injury. If the LCD breaks and internal fluid gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes; if any symptoms are present after washing, seek medical care.

Digital Voice as a Voice Over Internet Protocol (VoIP) service differs from regular wireline telephone service. Digital Voice will not work in the event of an electrical or broadband outage. A broadband connection is required for service. Digital Voice calls travel over the Internet. Network congestion or use of data services at the same time may affect sound quality. Digital Voice 911 differs from wireline 911 service. You must maintain an alternate device for reaching emergency assistance. An accurate service address is required to route your 911 calls to the appropriate emergency call center if you dial 9-1-1. You must update your address if you use Digital Voice from a new location. Digital Voice will provide service only in areas where it can direct a 911 call to the appropriate emergency response center in a manner consistent with applicable law. If Digital Voice cannot provide 911 service in an area, service will be disconnected. Digital Voice may not support certain types of home security systems, satellite television systems and other electronic devices.

Digital Voice may not work behind some firewalls. Digital Voice does not provide operator services. Not all area codes are available. If the area code you select for your primary Digital Voice telephone number is different from the area code that normally corresponds to your service address, then people making calls to you from within your normal local calling area could be charged long distance rates. Additional terms and conditions apply.



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