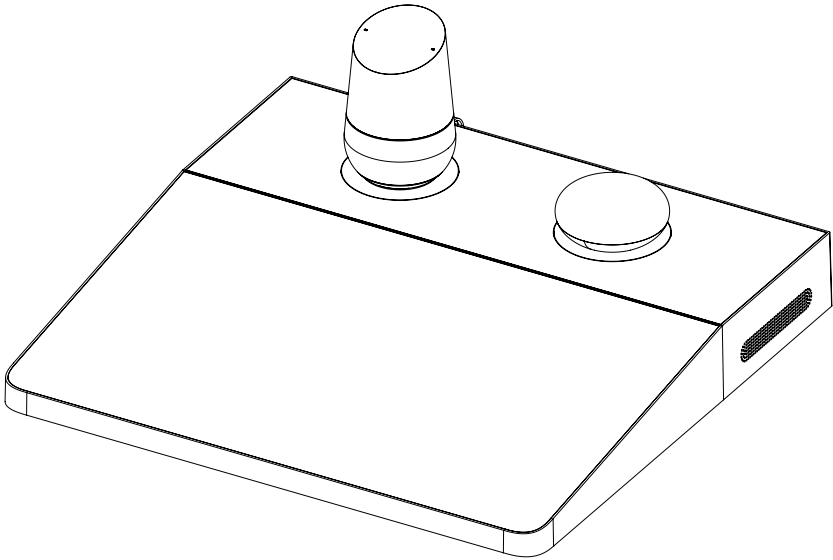


OUTFORM™

Interactive Riser

UIT421C-C01



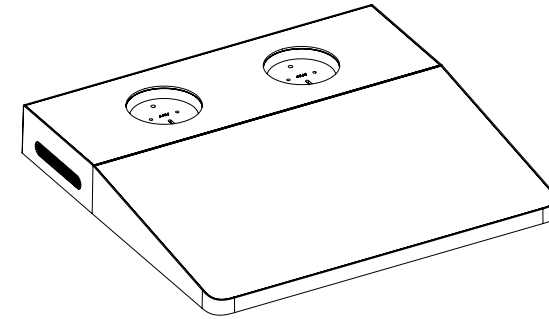
User and Installation Guide

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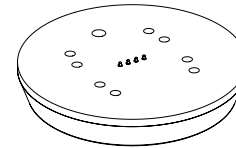
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Interactive Riser



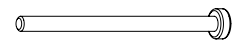
Mini Riser x2



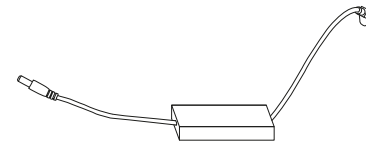
Butterfly Nut x2



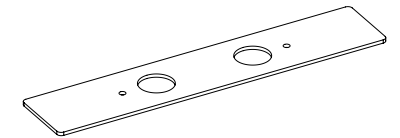
Mini Riser Screw x4



PSU with AC cable



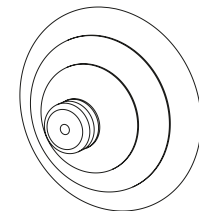
Under Plate



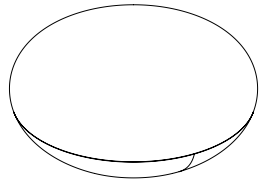
M5 Rod x2



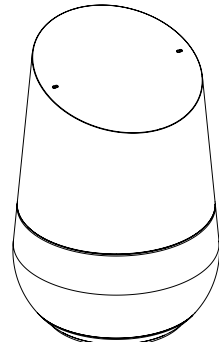
Suction Cup



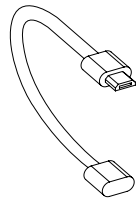
Joplin



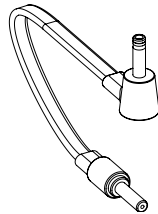
Home



Joplin Cable



Home Cable



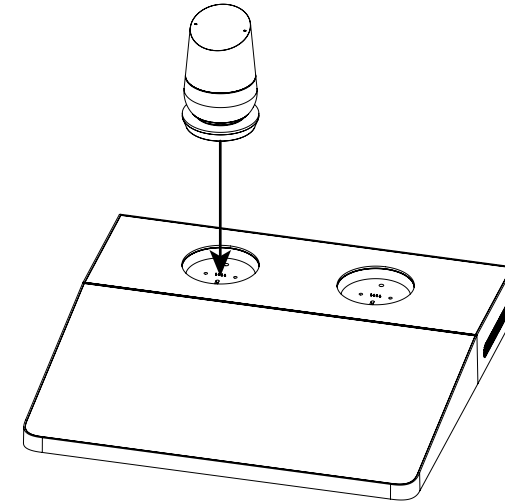
Joplin Screw x2



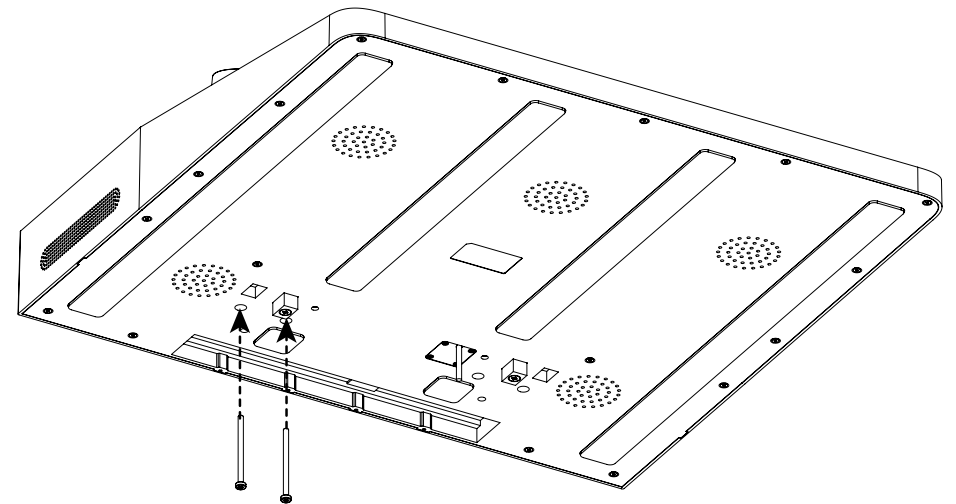
Home Screw x2



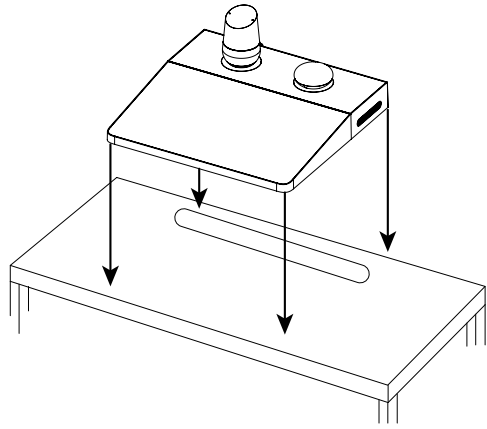
Step 1. Install the mini riser with either the Home or Joplin into one of the recesses in the interactive riser.



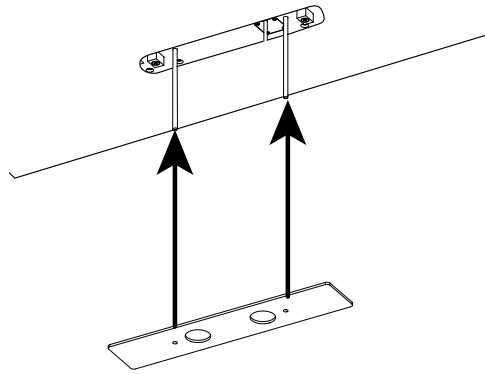
Step 2. Use the torque screwdriver to install 2x M4 through the base of the interactive riser and into the mini riser securing it in place. Repeat steps 1 and 2 with the other mini riser.



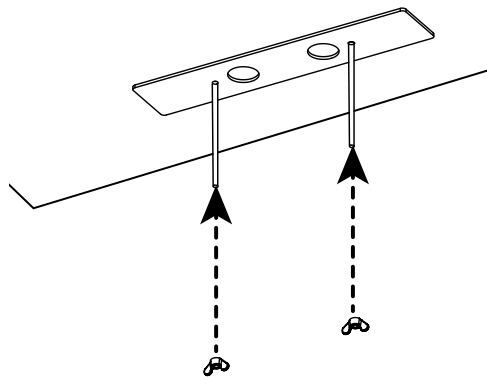
Step 1. Place the interactive riser onto the display table. Make sure the threaded rods, power cable and the registration blocks go into the slot in the table.



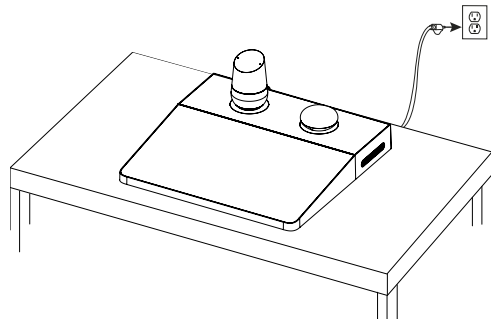
Step 2. Install the plate onto the threaded rods until plate is flush with the underside of the display table.



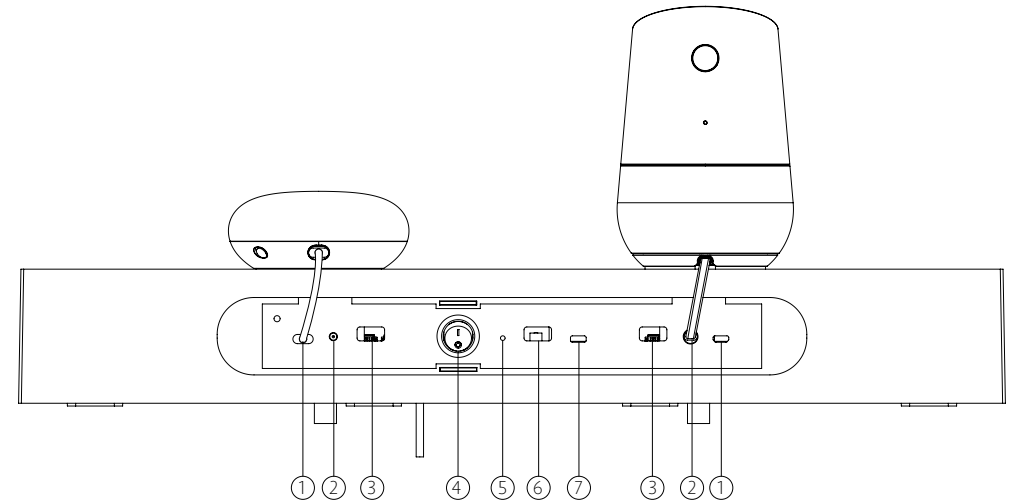
Step 3. Install the two butterfly nuts onto the threaded rods. Tighten the plate onto the underside of the table by hand.



Step 4. Plug the power cable into the nearest power socket. About 90 seconds after the riser powers on, a home page appears on the tablets screen for a few seconds. DO NOT touch the screen as the system is booting up. After the home page disappears a static image appears. Once you see the static image, press the button that is displayed on the screen.

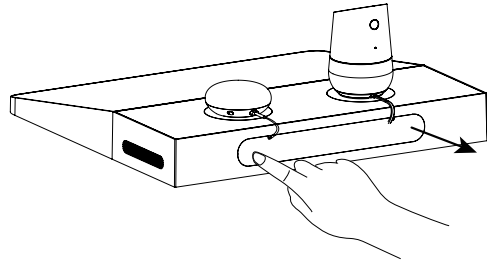


The diagram below shows the different ports located in the back of the display. The Joplin and the Home can be installed on either side of the riser so there are 2x ports in which the Home and Joplin can be powered and updated.

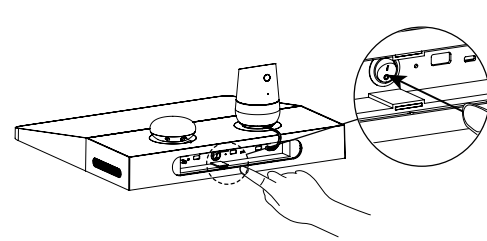


No.	Description
1	Joplin Power Ports
2	Home Power Ports
3	Joplin/Home USB Update Port
4	Power Switch
5	System Reset Button
6	Update Screen Contents Port
7	Update System Software Port

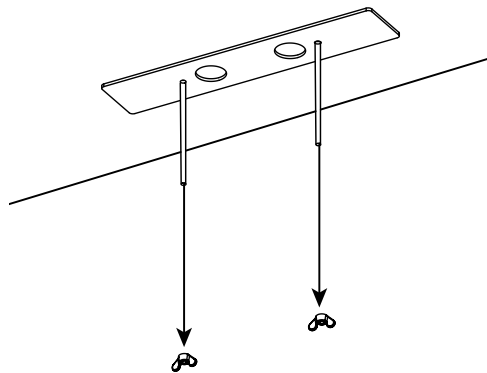
Step 1. Press the left side of the cover inwards to lever the cover open.



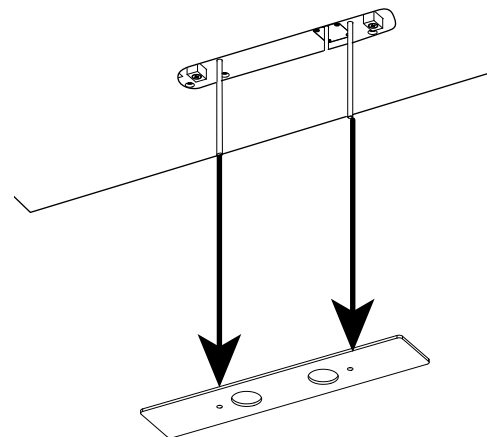
Step 2. Use your finger to power the interactive riser off.



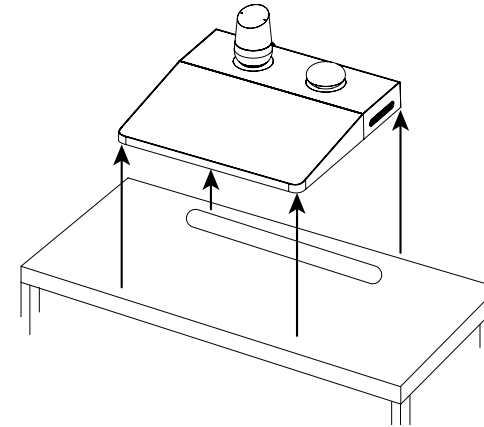
Step 3. Remove the 2x butterfly nuts by hand and put them to one side.



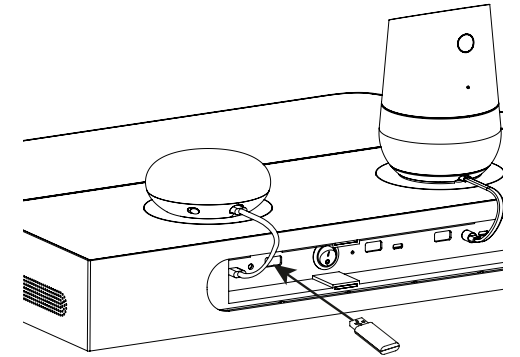
Step 4. Remove the plate and put it to one side.



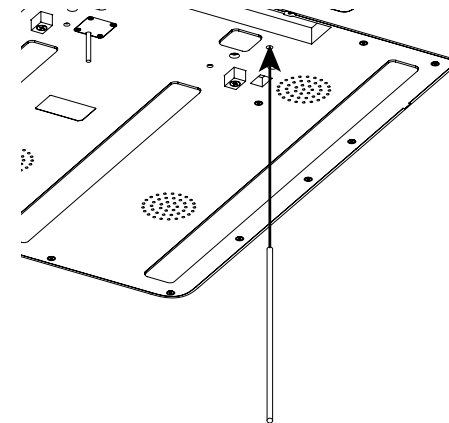
Step 5. Lift the display away from the table.



Step 6. Insert the USB into the correct port (depending on what side the joplin is installed).



Step 7. Insert a rod through the hole located in the base of the display to press the reset button on the riser. Press and hold the reset button.



Step 8. Power on the riser. In about 10 seconds 2x white LED's on top of the devices turn on. Release the reset button once the 2x LED's are on. After a few seconds 4X white LED's show. After a few more seconds the LED's go blank. The flashing is in process. once the flashing is finished, one of the following two things will happen: 1. If flashing is successful, all LED's will glow green. If flashing fails, all LED's glow red. If this happens, restart the process. If red LED's still show then there is an issue with the software on the USB. Reboot the riser with the newly flashed software, by powering off then back on.

Step 1. Power off the riser.

Step 2. Insert the USB into the correct USB port (depending where the Home is installed.)

Step 3. Press and hold the reset button on Home or Joplin. For the Home, the button is on the back side. It is the only button on Home.

Step 4. Power on the riser and in about 10 seconds the 2x white LEDs turn on. The LEDs are located on the top on both devices.

Step 5. Release the reset button once the 2x LEDs are ON. After a few seconds 4x white the LED's turn on. After a few more seconds, all LEDs go blank. The flashing is in process.

Step 6. Once the flashing is finished, one of the following two things will happen:

1. If flashing is successful, all LEDs glow green. If flashing fails, all LEDs glow red. If this happens, retry the process.
2. If still red LEDs show, then there is an issue with the software on the USB. Reboot the riser with the newly flashed software, by powering off then back on.

Note: There are 11 volume levels, the default is set at 6. The default volume cannot be set lower than 6 but can be set higher than 6.

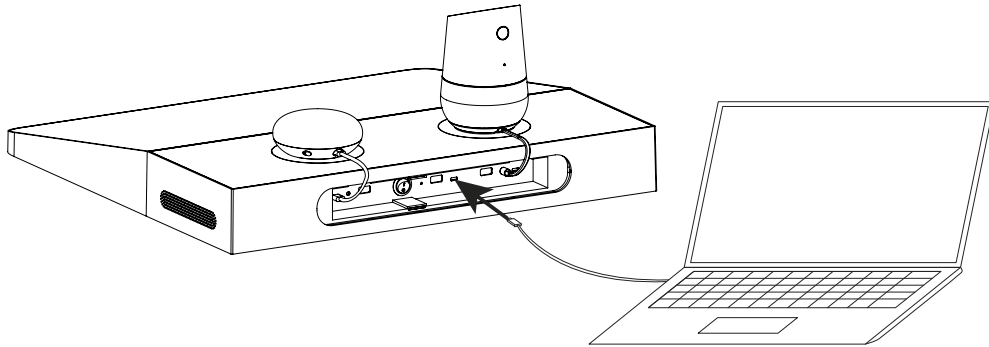
Step 1. Make an "M" gesture on the screen to access the Joplin and Home volume controls.

Step 2. Adjust the volume to desired levels using the volume controls that appear after the "M" gesture is made.

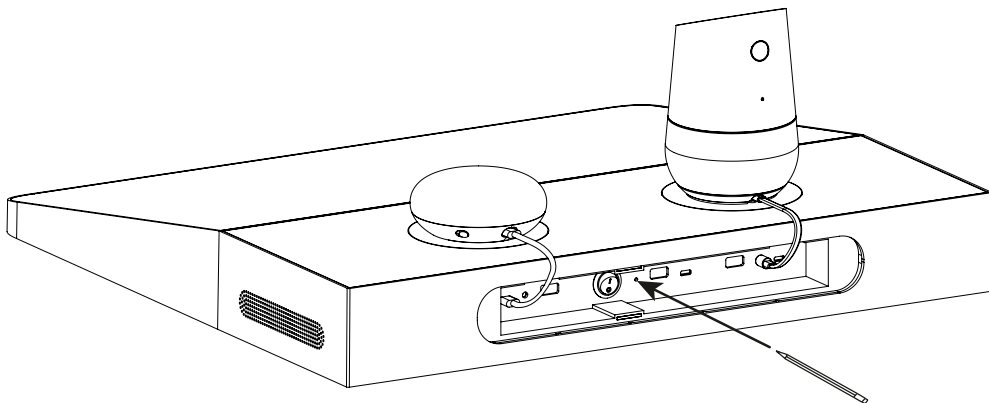
Step 3. To set the desired default volume for the Home and Joplin after adjusting the volume to the desired level, hold the mute button located on the back of the home for a few seconds or use the Reset button on the joplin.

Updating the System Software and System Reset

To update the system software plug a micro USB cable into the Micro USB OTG port located on the rear of the display and plug the other end into a P.C. Transfer the update from your P.C onto the riser, once transfer is complete the Interactive riser updates automatically. Remove the Micro USB from the OTG port.



If for any reason the system needs to be reset (for example the video freezes) take off the rear cover from the display and insert a small rod or pencil to press the system reset button. Hold down until the display resets then release the reset button and replace the cover.



Troubleshooting Guide

Problem	Solutions
After Installation the display has no power	<ol style="list-style-type: none"> 1. Check to see that the PSU cable is inserted securely into the power socket. 2. Check to see if power cable is connected to the PSU correctly. 3. If still no power, reset the display. 4. If after resetting, the display does not work, contact the number located on the back page of this manual.
There is no sound coming from the tablet	<ol style="list-style-type: none"> 1. Use your finger to draw a "W" on the screen, this opens the volume control for the tablet. Adjust the volume by sliding the slider right to increase the volume and left to decrease the volume.
There is no sound coming from the Joypad or Home.	<ol style="list-style-type: none"> 1. Make sure all cables connecting the Joypad and Home to the display are secure and connected correctly. 2. Use your finger to draw a "W" on the screen, this opens 4x volume controls, 2x under each of the Joypad and Home. Press the volume up button under the Joypad or Home to increase the volume.
The Video loop does not play once the installation is complete	<ol style="list-style-type: none"> 1. Check to make sure that all power cables are connected correctly and the device is powered on. 2. If power is connected and the video loop is not playing open the settings. Press on the Android icon labeled Google Demo to play the demo loop.
The software has crashed	<ol style="list-style-type: none"> 1. Restart the display by turning the power off and on. 2. If restarting the display does not work contact the number located on the last page of this manual.

1. Are all package accessories included in the package? Y/N
2. Are there are blemishes or damage to the display? Y/N
3. Does the display play the video loop automatically Y/N? If not refer to the trouble shooting guide on page 13 in this manual.
4. Are the Home and Joplin synced to the video loop? Y/N

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Reorient or relocate the receiving antenna.
- Reorient or relocate the receiving antenna.
- Consult the dealer or an experienced radio/TV technician for help

important announcement Important Note:

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

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For additional assistance, call 1-800-966-5194