

NOKIA

CONNECTING PEOPLE



NOKIA 3360

User Guide

Nokia 3360

User Guide

Phone notes

	Notes	Where to get information
My number		Wireless service provider
Number to call for voice mail		Wireless service provider
Wireless provider's number		Wireless service provider
Provider's customer care		Wireless service provider
Model number	3360	See "Find information about your phone" on page 6.
Electronic serial number (ESN)		See "Find information about your phone" on page 6.

The wireless phone described in this guide is approved for use in TDMA and AMPS networks.

Legal information

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FCC/Industry Canada Notice

Your phone may cause TV or radio interference (for example, when using a telephone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

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1 Safety first



Read these simple guidelines before you use your phone. Failure to comply with these guidelines may be dangerous or illegal.

• SAFETY GUIDELINES

Following are important safety precautions for phone use.



Road safety comes first

Do not use a hand-held phone while driving. Park the vehicle first.



Switch off in hospitals

Follow any regulations or rules. Switch your phone off near medical equipment.



Switch off while aboard aircraft

Mobile phones can cause interference. Using them on aircraft is illegal.



Switch off when refueling

Do not use your phone at a refueling point. Do not use it near fuel or chemicals.



Switch off near blasting

Do not use your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.



Observe infrared precautions

Do not point the IR beam at anyone's eyes or allow it to interfere with other IR devices.



Emergency calls

Make sure the phone is switched on and in service. If the word **Clear** appears on the screen above the right selection key, press and hold it to clear the display. Enter the emergency number, then press **Call**. Give your location. Do *not* end the call until told to do so.

• QUICK TIPS

Observe these brief guidelines to get the best performance from your mobile phone.



Be aware of interference

All wireless phones may get interference that could affect performance.



Use your phone sensibly

Use your phone only in the normal position (next to the ear). Do not touch the antenna unnecessarily.



Use only qualified service personnel

Equipment must be installed or repaired only by qualified service personnel.



Use approved accessories and batteries

Use only approved accessories and batteries. Do not connect incompatible products.



Read instructions before you connect to other devices

When you connect your phone to any other device, read the device's user guide for detailed safety instructions. Do not connect incompatible products. Remember to make backup copies of all important data.



Make sure the phone is on

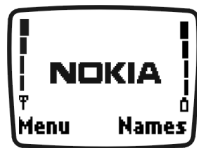
Before you make a call, be sure your phone is switched on. To make and receive calls, you must sign up with a wireless service provider.

2 Welcome

Congratulations on your purchase of a Nokia 3360 mobile phone, a new tool for the mobile information society.

Nokia recommends that you read this chapter before you use your new phone. You will find useful information about:

- How to use this guide
- Wireless network services
- How to contact Nokia






• GET THE MOST OUT OF THIS GUIDE

The tips that follow can help you get peak performance from this guide as you learn to use your phone.

Understand the terms

This guide uses certain terms for certain actions.

- **Press** means to briefly press and then release a key. For example, *press*  means "Press the zero key."
- **Press Menu** means to press the key that is below the word **Menu** on the phone's screen.
- **Press and hold** means to press and hold a key for 1 to 3 seconds (depending on the feature you are using), and then release the key.
- You use the **selection keys**  and  to choose an option on a menu.
- **Highlighted** means that an option you see on the screen is enclosed in a dark bar. Choices you make with the two selection keys act on the highlighted option.

Notice text conventions

This user guide provides text clues to help make instructions clear and easy to follow. These clues are called **conventions**.

Convention	What it means
bold	The word or phrase appears on the phone's screen.
<i>bold and italic</i>	A definition for the word or phrase appears in the terms list (glossary) near the end of the user guide.
<i>italic</i>	Italics indicate emphasis. Pay close attention to any information in italics.

Follow graphic clues

This guide uses certain icons (small pictures) to alert you to important information.



Tip: Provides information about a shortcut or an alternate method of doing something.



Note: Explains a feature or points out an important concept.



Important: Alerts you to information critical to using a feature correctly.



Caution: Warns you when you may lose information.



Warning: Helps you avoid personal injury, damage to the phone, or property damage.

Look for updates

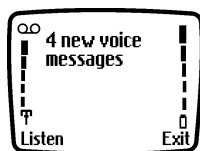
From time to time, Nokia updates this user guide to reflect changes or corrections. The latest version may be available at the Nokia site on the World Wide Web:

<http://www.nokia.ca>

• UNDERSTAND WIRELESS NETWORK SERVICES

A wireless network service provides the connections you need to use your mobile phone. The network also can give you access to special wireless services, including:

- Voice mail and voice privacy
- Call waiting, call forwarding, and caller ID
- Text messages
- Ability to send your own number
- News and information services



Sign up with a service provider

Before you can take advantage of any of the network services, you must sign up with a wireless service provider. Your service provider will make available descriptions of its services and instructions for using them.

Note differences among service providers

Wireless network providers differ from each other in certain ways. For example, some networks may not support all language-dependent characters. When you sign up for service, make sure your provider offers the services you need.

• LEARN ABOUT ACCESSIBILITY SOLUTIONS

Nokia is committed to making mobile phones easy to use for all individuals, including those with disabilities. Nokia maintains a site on the World Wide Web that is dedicated to accessibility solutions. For more information about phone features, accessories, and other Nokia products designed with your needs in mind, visit the Nokia World Wide Web site at

www.nokiaaccessibility.com.

LPS-3 Mobile Inductive Loopset

The LPS-3 Loopset is a Nokia accessory designed to make the 3300 series phone more accessible to hearing-aid users. The LPS-3 Loopset is also compatible with the Nokia 8200- and 8800-series digital phones.

The Nokia Loopset gives hearing-impaired wireless customers clear access to digital telephony for the first time. With the loopset, people who use a T-coil equipped hearing aid can make and receive calls without noise interference.

HOW THE LOOPSET WORKS

The LPS-3 Loopset uses inductive technology to transmit sound to a hearing aid equipped with a T-coil. With inductive technology, the sound from the phone is amplified more efficiently and background noise is eliminated.



The loopset is easy to use. You wear the loopset around your neck, connect it to your phone, and speak directly toward the microphone.


For detailed instructions on using the loopset, refer to the booklet that comes with the LPS-3.



The Loopset can be purchased separately as an accessory.

Accessible features

The 3300 has many accessible features, including these:

- Nibs beneath the  key for quick reference to the keypad
- Tactile feedback when you press a key
- Adjustable display contrast
- Ability to send and receive short text messages
- Convenience of one-touch dialing
- Vibrating alert for incoming calls and messages

• FIND INFORMATION ABOUT YOUR PHONE

If you ever need to call Nokia Customer Service or your wireless service provider, you will need to provide specific information about your phone. This information is provided on the phone's label.

Please do not remove or deface this label.

• CONTACT NOKIA

When you need help, the Nokia Customer Service department can provide information about Nokia products.

Have the right information available

We recommend that you have the following information available before you contact the Nokia Customer Service department:

- The phone's model number (3360)
- Electronic serial number (ESN)

The serial number is on the phone's label.

• YOUR PHONE'S LABEL

The label is on the back of your phone (under the battery). It contains important information about your phone, including the model and serial numbers.

Please do not remove or deface the label.

Nokia recommends that you note this information on the first page of this guide.

Have the phone or accessory handy

Whether you are calling about your phone or an accessory, have the equipment with you when you call. For example, if you are calling about a headset, please have it handy. That way, if a Nokia representative asks a specific question about the accessory, you will have it available for quick reference.

Customer Service, Canada

Nokia Products Ltd.
601 Westney Rd. South
Ajax, Ontario L1S 4N7

Tel: 905-427-1373
1-888-22-NOKIA
(1-888-226-6542)

Fax: 1-905-427-1070

3 Set up your phone

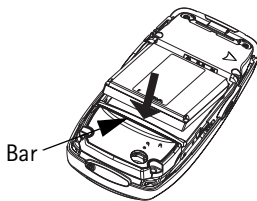
Before you use your phone, you need to:

- Charge the battery.
- Connect any accessories you want to use.
- Adjust a few phone settings to suit your needs.

If your dealer has already installed the battery, you can skip to "Charge the battery."

• INSTALL THE BATTERY

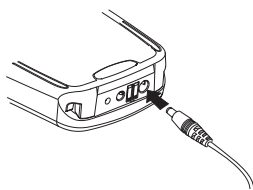
- 1 Push in the release button on the back of the phone (1), slide the cover toward the top of the phone (2 and 3), and remove it.
- 2 Place the battery in the compartment with the label side facing up and the golden contact area aligned with the contact prongs.
- 3 Slide the battery into place and snap the top of the battery in so that the bar comes down snugly next to the battery.
- 4 Replace the cover (1) and slide it until you hear a click (2).



• CHARGE THE BATTERY

Follow these guidelines to charge the battery.

- 1 With your phone on or off, connect the lead from the charger to the bottom of the phone.
- 2 Connect the charger to an AC wall outlet.



The battery indicator bar appears on the screen and starts to scroll up and down after a few seconds.

Battery indicator



- 3 Disconnect the charger from the phone and AC outlet when the battery is fully charged.

After the indicator bar stops scrolling, the battery will accept a "trickle charge" for an additional 2 hours or so until it is fully charged. See "Reference information" on page 105 for more information on batteries.



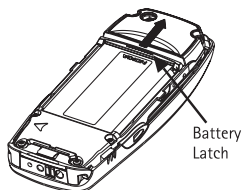
For best performance, charge the battery for 24 hours before you use the phone.

The charging time depends on the charger and battery you use. For example, the charging time for the BMC-3 battery with the ACP-7U charger is approximately 4 hours.

• REMOVE THE BATTERY

You will need to remove the existing battery if you want to install a new battery or if you have purchased a spare battery. Make sure the phone has been turned off for 10 seconds.

- 1 Remove the back cover of the phone.
- 2 Look for the battery latch that runs along the end of the battery nearest the top of the phone.
- 3 With your thumbs, push the latch away from the battery until the latch snaps and the battery lifts slightly.



- 4 Take out the battery.



Caution: Use only your hands to remove the battery. Do not use any objects that may damage the phone or the battery.

• IMPORTANT BATTERY INFORMATION

- Recharge your battery only with a charger approved by Nokia.
- You can switch the phone on and use it for calls while the battery is charging.
- If the battery is totally empty, it may take a few minutes for the battery indicator to appear on the screen.
- If the phone is switched on when charging is complete, the screen momentarily shows the message **Battery full**.
- The BMC-3 battery does not need to be fully discharged before recharging.
- Charging time depends on the charger and battery used. See "Batteries" on page 113 for charging, talk, and standby times.
- If the battery has become completely empty, you may need to recharge it for a few minutes before you can make or receive calls.

• PROLONG BATTERY LIFE

A NiMH battery lasts longer and performs better if you fully discharge it from time to time. To discharge your battery, follow either of these steps.

- Leave your phone switched on until the battery drains completely. *Ignore any messages to recharge your battery* and let the battery completely discharge.
- Or, use the battery discharge feature of any approved accessory available for your phone.



Important: Do not attempt to discharge the battery by any means other than those just described.

• SWITCH ON YOUR PHONE

When the battery is completely charged, you can switch on your phone.



- Press and hold the power key  for two seconds.



Warning: Do not switch on the phone in places where wireless phone use is prohibited or where the use of the phone could cause interference or danger.

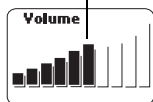
• ADJUST THE VOLUME

You can change the volume level on your phone, making incoming voice sounds louder or softer.

While in a call, press  to increase the volume, and  to decrease it.

A bar chart appears on the phone's screen, showing the current volume level.

Current volume





• ADJUST SCREEN CONTRAST

You can change the contrast on your phone's screen, making the screen brighter or darker.

- 1 Press Menu 4 > 3 > 5 (Menu > Settings > Phone settings > Display contrast).

A bar chart appears, showing the current contrast level.



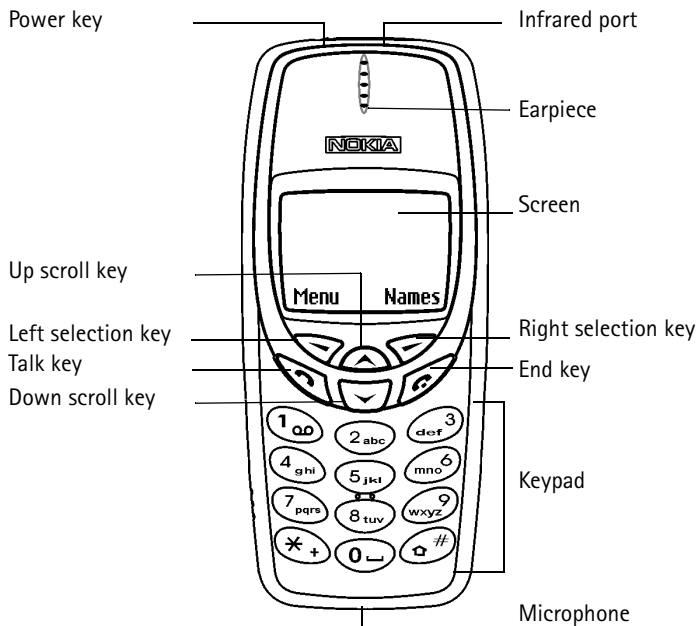
- 2 Press  to increase the contrast, and  to decrease it.
- 3 Press **OK** to confirm your changes, or press **Back** to leave the contrast at its current level.

4 Review the basics

4

This section gives you a brief introduction to the phone and shows quick steps for making, answering, and managing your calls. The rest of this guide provides complete details on phone use.

• YOUR NOKIA 3360 PHONE



• ABOUT THE ANTENNA

Your phone has a built-in antenna. As with any other radio transmitting device, do not touch the antenna unnecessarily when the phone is switched on.

Back
of phone



4

Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.




Hold the phone to your ear, placing your finger tips on the five raised dots, which are located below the antenna area on the back of your phone.











Watch for possible overheating. It is normal for your phone to become hot during use. If the phone becomes too hot, it automatically drops the current call and returns to the Start screen. You will not be able to make or receive calls until the phone cools.

• LEARN THE KEYS




Here is a summary of how the various keys on your phone work.





Key	What it does
	Power: Press and hold to switch the phone on or off. Press briefly to access the list of profiles.
	Selection: Press to choose the option shown by the word above the key (for example, Menu).
	Talk: Press to make a call to the name or number shown on the screen or to answer a call. Press  once at the Start screen to view the first in a list of numbers you have most recently dialed. Press  to review the list. Press  again to call a number shown on the list.

Key	What it does
	End: Press to end a call or to silence the ring from an incoming call. Also, press to return to the Start screen.
	Number: Use keys 0 through 9 to enter numbers and letters. Press  if you want to insert a blank space while entering text.
	1 Key: Press and hold  to call your voice mailbox.
	Symbols: Press to enter special characters, such as punctuation marks.
 	Scroll keys: Press to scroll up or down through a menu list of options.

• MAKE AND ANSWER CALLS

Use this quick guide to make and answer calls.

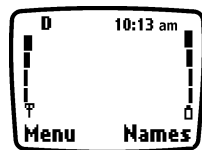
Switch the phone on (or off)	<p>Press and hold the power key  for 2 seconds.</p> <p> Warning: Do not switch on the phone when wireless phone use is prohibited or when the phone may cause interference or danger.</p>
Make a call	<ol style="list-style-type: none"> 1 Hold the phone as you would any other telephone, with the earpiece over your ear and the microphone near your mouth. Or, connect and use the headset. 2 Press number keys to enter a number, including area code if needed. 3 Press .

Answer a call	When your phone rings, press  .
End a call	Press  .
Avoid unintentional calls	Press Menu and then  . A feature called Keyguard is now on. You cannot accidentally make a call.
Turn Keyguard off	Press Unlock and then  .

• CHECK THE START SCREEN

When you switch on your phone, a welcome appears, and then you see the **Start screen**.

The Start screen appears when the phone is idling, or standing by.




Start screen

Return to the Start screen






You can easily return to the Start screen from any activity other than an active call. To do so:

- Press .

The phone clears (erases) any text or information you may have been entering, and the screen returns to its standby state, when you press . However, if you were writing a new text message, the message will not be deleted.

IN THE START SCREEN

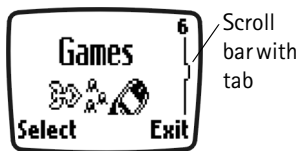
4

Start screen	Your service provider's name may appear on the screen.
	Shows the signal strength of the wireless network where you are. The higher the bar, the stronger the signal.
	Shows the battery charge level. The higher the bar, the higher the power level in the battery.
Menu	The top level of menu choices on your phone. Press  (left selection key) to enter the menus.
Names	The entry point for the phone book. Press  (right selection key) to enter the Names list (after you have added some entries to the phone book).
	Indicates that you are in a digital network.

Check the menu number and scroll bar

A scroll bar appears on the right side of the screen when you scroll through the main menus. The menu number is located at the top of the scroll bar.











A tab on the bar gives you a visual representation of your relative position in the menu structure.
















• REVIEW PHONE SYMBOLS

The following is a collection of the various symbols and signals you may see on your phone.

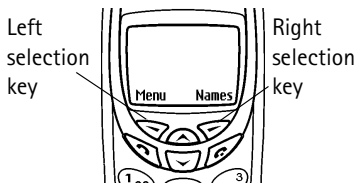
4

Symbol	What it means
	You have an active call.
	The phone is waiting for you to enter numbers or text.
	You have turned off your phone's keypad tones, warning tones, and message alert tones and set your ringing tone to Silent.
	You have activated Keyguard to help prevent any accidental keypresses.
	You have one or more voice messages waiting.
	You have one or more unread text messages waiting.
	Digital service is available.
ABC	Letters you enter will be uppercase (capital letters). Press  to switch to lowercase.
abc	Letters you enter will be lowercase. Press  to switch to uppercase.
Abc	Letters you enter will be in sentence case.
123	Characters you enter will be numbers. Press and hold  to switch back to letters.

Symbol	What it means
	You are using predictive text. The first word of every sentence will be uppercase. Available when entering reminder notes, or writing text messages. Press and hold  to switch to numbers.
	You are using predictive text. Characters you enter will be sentence case. Press and hold  to switch to numbers.
	You are using predictive text. Characters you enter will be lowercase letters (c, e, m, and so on). Press  to switch to sentence case letters. Press and hold  to switch to numbers, or press and hold the number you want until it appears.
	You are using predictive text. Characters you enter will be numbers. Press and hold  to switch back to letters.
	You can enter only symbols, such as punctuation marks. Appears when you press and hold the  key while entering or editing text.
	The alarm clock is set.
	Lets you know that you have a reminder which has expired.

• USE THE SELECTION KEYS

Note the two selection keys beneath the screen. What these keys do is determined by the word shown above them on the screen.



- For example, pressing the left selection key when the word **Menu** appears above it shows the first of many menus.
You scroll through the menus using the and keys.
- Pressing the right selection key when **Names** appears above it opens the phone book menu.

When this guide says, "Press **Menu**," it means, "Press the selection key beneath the word **Menu**."

• CHECK IN-PHONE HELP

Your phone provides brief descriptions of all menu options in an "in-phone" help system.

- 1 Scroll to a menu or submenu option.
- 2 Wait about 10 seconds.

A short message appears, describing the option and what it does.

- 3 Use and to scroll down through the longer descriptions.

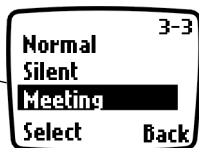


Press **Menu 4 > 3 > 4** to turn the in-phone help system (help texts) on or off.

• BROWSE PHONE MENUS




A **menu** is a list of choices you can make to change settings on your phone or use various phone features. Your phone has 11 menus, plus the phone book menu (**Names**). Each menu can contain several levels of submenus.

A menu



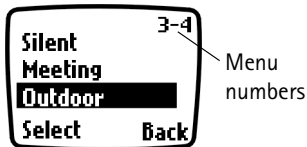
You can use menus and submenus two ways: by scrolling or by using a shortcut.

Scroll through menus

- 1 At the Start screen, press **Menu**, and then scroll through the menus using the  and  keys.
- 2 Press **Options**, **Select**, or **OK**, pressing the selection key for the option you want.
- 3 Use the scroll and selection keys to navigate the submenus; press  to return to the Start screen.

Use a shortcut



Menus and options are numbered so that you can quickly keypress your way to an option. The numbers appear in the top right corner of the screen and show your location in the menu.



- 1 Press **Menu**.
- 2 Within 3 seconds, enter the first number of the menu function you want to access. Repeat until you have entered all the numbers.

Example: To turn on **Automatic redial**, press **Menu 4 > 2 > 1 > 1** (**Settings > Call settings > Automatic redial > On**).

TIPS

- You can scroll upward (backward, so to speak) as well as downward to find some of the most frequently used submenu options.
- You can return to the previous menu level by pressing **Back**.
- To exit a menu and return to the Start screen, press . If you leave a menu by pressing , you cancel any changes you made.
- Some menus may not appear. Ask your service provider for details.

• SHORTCUTS

Note: Menu items may vary depending on network and accessories used

1 MESSAGES



4

Write message.....	01-1
Write e-mail	01-2
Chat	1-3
Inbox	1-4
Outbox	1-5
Archive	1-6
Templates.....	1-7
Erase all	1-8
Voice messages	1-9
Listen to voice messages	1-9-1
Voice mailbox number	1-9-2

2 CALL LOG



Missed calls	2-1
Received calls	2-2
Dialed calls	2-3
Clear call lists	2-4
All	2-4-1
Missed	2-4-2
Dialed.....	2-4-3
Received.....	2-4-4
Call timers	2-5
Duration of last call	2-5-1
Duration of dialed calls	2-5-2
Duration of received calls.....	2-5-3
Duration of all calls	2-5-4
Life timer.....	2-5-5
Clear timers.....	2-5-6

3 PROFILES



Normal.....	3-1
Select.....	3-1-1

Customize.....	3-1-2
Ringing options	3-1-2-1
Ringing tone.....	3-1-2-2
Ringing volume	3-1-2-3
Vibrating alert	3-1-2-4
Message alert tone	3-1-2-5
Keypad tones	3-1-2-6
Warning and game tones	3-1-2-7
Profile name (not available with Normal profile)	
Silent	3-2
Meeting	3-3
Outdoor	3-4
Pager.....	3-5

4 SETTINGS



Time settings	4-1
Alarm clock	4-1-1
On	4-1-1-1
Off	4-1-1-2
Clock.....	4-1-2
Show/Hide clock.....	4-1-2-1
Set the time	4-1-2-2
Time format	4-1-2-3
Auto update of date and time	4-1-3
On	4-1-3-1
Confirm first.....	4-1-3-2
Off	4-1-3-3
Call settings.....	4-2
Automatic redial	4-2-1
On	4-2-1-1
Off	4-2-1-2
Calling card	4-2-2
None	4-2-2-1
Card A	4-2-2-2
Card B	4-2-2-3
Card C	4-2-2-4
Card D	4-2-2-5

Current call timer	4-2-3
On	4-2-3-1
Off	4-2-3-2
Phone settings	4-3
Language	4-3-1
Touch tones	4-3-2
Manual touch tones	4-3-2-1
Touch tone length	4-3-2-2
Welcome note	4-3-3
Help texts	4-3-4
On	4-3-4-1
Off	4-3-4-2
Display contrast	4-3-5
Restore factory settings	4-3-6
Accessory settings	4-4
Headset	4-4-1
Profile in use with accessory	4-4-1-1
Automatic answer	4-4-1-2
Handsfree	4-4-2
Profile in use with accessory	4-4-2-1
Automatic answer	4-4-2-2
Lights	4-4-2-3
Loopset	4-4-3
Use Loopset	4-4-3-1
Profile in use with accessory	4-4-3-2
Automatic answer	4-4-3-3
Security settings	4-5
Call restrictions	4-5-1
Restrict outgoing calls	4-5-1-1
Restrict incoming calls	4-5-1-2
Access codes	4-5-2
Change security code	4-5-2-1
Network services	4-6
Voice privacy	4-6-1
On	4-6-1-1
Off	4-6-1-2
Network feature setting	4-6-2
Call forwarding*	4-6-3
Forward all calls	4-6-3-1
Forward if busy	4-6-3-2

Forward if not answered	4-6-3-3
Forward if out of reach	4-6-3-4
Cancel all call forwarding	4-6-3-5
Call waiting*	4-6-4
Send own caller ID	4-6-5
Own number selection	4-7

*These options available only if the feature is turned on; contact your wireless service provider.

5 SYSTEM



Automatic	5-1
Manual	5-2
New search	5-3

6 GAMES



7 CALCULATOR



8 REMINDERS



9 INFRARED



• PHONE BOOK MENU

For access to the phone book and its menus:

- Switch back to the Start screen.
- Press **Names**.

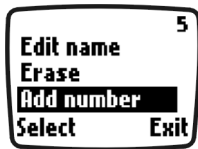
These options are available:

FIND	1
ADD ENTRY	2
EDIT NAME	3
ADD NUMBER	4
ERASE	5
One by one	5-1
Erase all	5-2
OPTIONS	6
Phone book view	6-1
Name list	6-1-1
Name only	6-1-2
Name+number	6-1-3
Memory status	6-2
1-TOUCH DIALING	7

5 Add information

5


This section gives detailed instructions for entering names, numbers, messages, and other information into your phone.



- "Store names and numbers" starting on page 34 tells you how to use and manage names and numbers.
- "Communicate with text messages" starting on page 77 tells you how to send, receive, and manage mobile messages.

• ABOUT ENTERING LETTERS AND NUMBERS

Depending on the kind of information you are entering (names, numbers, or text), you can enter information into your Nokia 3360 phone in three ways:

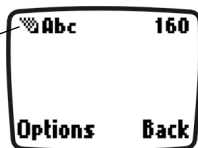
Method	The phone shows	Use for
ABC	ABC for all uppercase letters, abc for all lowercase letters, or Abc for sentence style letters (first letter capitalized).	Writing names. Abc is the default (preset) method. You can enter numbers in this mode when prompted to enter a name.
123	123 for numbers.	Entering numbers. You cannot switch to 123 when you are in a name box.
Predictive text	 for text in messages.	Writing messages and notes.

• ABC AND 123 METHODS

You can enter any combination of numbers and letters into phone book entries, Web addresses, and more using the ABC and 123 methods.

The phone shows the current method with an icon, or small picture, in the upper left corner of the screen.

Icon showing current entry method



5

Enter letters

When you are in a name box in the phone book, the phone shows the **Abc** icon. You use the phone's keypad to enter letters. Here's how:

- 1 Find the key with the letter you want to enter.
- 2 Press the key repeatedly until the letter appears on the screen.
For example, press **2 abc** three times to enter the letter C.
- 3 Wait for the blinking cursor to reappear before you enter another letter, unless the letter is on a different key.

Example: To enter the name *Albert*:

Press 2 abc	A
Press 5 jkl 5 jkl 5 jkl	L
Press 2 abc 2 abc	B
Press 3 def 3 def	E
Press 7 pqrs 7 pqrs 7 pqrs	R
Press 8 tuv	T

Note: The default case in **Abc** is sentence case. Only the first letter of each word is capitalized.













Enter numbers

When you are in a number box in the phone book, the phone shows the **123** icon.

- To enter numbers, simply press the numbers you want.

Enter punctuation and other characters




Depending on the language selected for your phone, the following characters may be available:

Key	Characters	Key	Characters
	. , ' ? ! @ ~ / - 1		P Q R S 7
	A B C 2		T U V 8
	D E F 3		W X Y Z 9
	G H I 4		Space, 0
	J K L 5		Press and hold for symbols.
	M N O 6		Changes letter case.




Some networks may not support all language-dependent characters.

ENTER SPACES AND PUNCTUATION


- Press  to enter a space between words.
- Press  briefly while in **Abc** to enter a period.
- Press  to show special characters. A screen appears with the available special characters. See "Use special characters in names and phone numbers" on page 29.
- Use the scroll keys to select the character you want, and then press **Insert**.

ERASE MISTAKES

If you make a mistake:

- Press  to erase one character to the left.
- Press **Clear** as needed to erase more than one character.

CHANGE LETTER CASE


- To switch between uppercase and lowercase letters, press . The **ABC** icon switches to **abc**, showing you are using lowercase letters.
- To enter a number while in letter mode, press and hold a key until the key's number appears on the screen.

5**Use special characters in names and phone numbers**



Your phone has special characters, symbols and punctuation that are available when writing text. Here is a sample of what you will find:





.	?	!	@	'	-	_	(
)	,	:	;	&	/	~	♦
\	%	*	#	+	<	=	>
"	£	\$	¥	⌘	§	i	¿
€							

IN ABC



- Press and hold .

A screen appears with the available symbols.

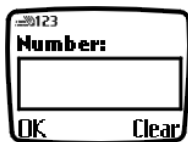
- Use  and  to move to the character you want, and then press **Insert**.

Note: For faster scrolling when viewing special characters, you can use the  (up),  (down),  (left) and  (right) keys.

IN 123

The  key inserts the following characters when you are prompted to enter a phone number. Press  until the character you want appears:

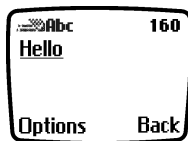
- * This character sends command strings to the network. Contact your service provider for details.
- p This character creates a pause that occurs when the phone dials a number. Numbers entered to the right of this special character are automatically sent as touch tones after a 2.5-second pause.
- w This character causes the phone to wait for you to press Send.



• WRITE WITH PREDICTIVE TEXT

Predictive text input supports English only.

When you are writing text messages on your phone, you can use the **predictive text** method of entering information. With predictive text, you need to press each number key only once for each letter. The phone predicts, or guesses, what you are writing.










The word shown on the screen changes after each keystroke (as shown in the example that follows). Since it's easy to get confused, you should try to disregard the word you are writing until you have entered all the characters.

Example: To write *Nokia* with the English dictionary selected:

What you press	What you see
Press	o
Press	on
Press	onl
Press	onli
Press	Nokia



Keys and tools for predictive text

Key	Purpose
Keys with letters	Use for word entry. Press each key only once for each letter.
	Press to view the next matching word if the underlined word is not the word you intended. To change the underlined word, press  repeatedly until the word you want appears. Also, press and hold this key for a list of symbols.
Spell	If the dictionary sees a word it does not recognize, you see Spell above the left selection key. Press Spell , enter the word you want to enter, and press Save .
	Press once to accept a word and add a space.
	Press and hold to enter a number. You see the 123 icon on the screen. Press and hold  again to write text letters.
Clear	Press once to delete the character to the left of the cursor.
	Press to add a punctuation mark.
	Press once quickly to switch the character case. ABC indicates uppercase. abc indicates lowercase.
160	The maximum number of characters available. The character counter appears in the top right corner of the screen and counts down for each character you add.

Turn on predictive text input

- 1 Press **Menu**, and then press **Select**.
- 2 When **Write message** appears, press **Select**.
- 3 Press **Options**, scroll to **Dictionary** and press **Select**.

- 4 Scroll to the dictionary you want (for example, English).
- 5 Press Select.

T9 dictionary on appears. (T9 is the technical name for predictive text input.) This means you can use the predictive text method to enter messages. In the text message window where you write, the predictive text icon  appears. Predictive text can be turned on and off by pressing  twice.

Turn off predictive text input

- 1 Repeat steps 1 through 3 in the section immediately above.
- 2 Scroll to Dictionary off and press Select.

Tips for predictive text

ADD A SYMBOL

- 1 Press  and hold.

The symbol screen appears, showing the list of special characters. For more information on special characters see "Enter spaces and punctuation" on page 28.,


- 2 Scroll to the symbol you want and press Insert.





CHECK A WORD

When you have finished writing, make sure the underlined word is the word you intended to write.

If the word is correct:

- Insert a punctuation mark, if needed.
- Press  to confirm the change and enter a space.
- Start writing the next word.

If the word is not correct:

- Press  repeatedly until the word you want appears, and then press  to confirm it.

OR

- Press **Options**, scroll to **Matches**, and then press **Select**. Scroll to the correct word and press **Use**.
- Start writing the next word.



When you enter a period to end a sentence, the phone switches to **ABC** so that the first letter in the next word will be uppercase (a capital letter).

ADD A WORD TO THE DICTIONARY


If the word **Options** changes to **Spell**, the word you intended to write is not in the dictionary. You can add the word to the dictionary.

- 1 Press **Spell** and enter the word(s) using standard text entry.
- 2 Press **Save** to save the word(s).



INSERT NUMBERS

- 1 To add a number to the message, press and hold  until **123** appears on the screen.
- 2 Enter the numbers you want, and then press and hold  to return to the **ABC** method.

INSERT SYMBOLS

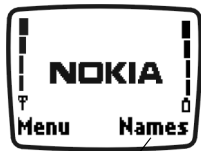
- 1 To put a symbol in the message, press **Options** and scroll to **Insert symbol** (or press  and scroll to the symbol you want).
- 2 Select the symbol you want (use the scroll keys to move through the symbols) and press **Insert**.

WRITE COMPOUND WORDS

- 1 Write the first part of the word and press  to accept that part.
- 2 Write the last part of the compound word and press  to enter the word.

6 Store names and numbers

Your phone includes a phone book that can store up to 200 entries (names and associated phone numbers). In addition, the phone book can store up to two numbers per name, and a text entry, such as a postal address or an e-mail address.





Phone book

- An entry in the phone book can consist of a number only, or a name and a number.
- You cannot enter the same name twice. If you try to save a name that is already in the phone book, the phone asks if you want to add the number to an existing name.

• OPEN THE PHONE BOOK

There is more than one way to view the names in your phone book:

- Press **Names**, select **Find**, enter the name, and then press **Find**.
- Press **Names**, select **Find**, press list, and then scroll through the names.
- At the Start screen, use  and  to scroll through the names.

• SAVE NAMES AND NUMBERS

You have several options for saving names and numbers.

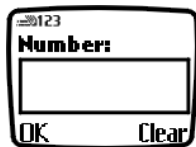
Quickly save a number and name

This method is called **quick save**.

- 1 Enter the phone number using the keypad.
- 2 Press **Options** and then select **Save**.
- 3 Enter a name and press **OK**.
- 4 Press **Done** to return to the Start screen.

Save an entry using the names menu

- 1 Press **Names** to enter the phone book.
- 2 Scroll to **Add entry** and press **Select**.
- 3 Enter a name and press **OK**.
- 4 Enter a number and press **OK**.
- 5 Press **Done** to return to the Start screen.




6

• SAVE A TEXT ENTRY WITH A NAME

Once you have added a contact to your phone book, you can add an e-mail address, a mailing address, or a note to that contact.



Text entries can only be added to existing contacts. For instance, you cannot enter an e-mail address until you have selected a name to add the address to.


- 1 Find the name to which you want to add text.
- 2 Press **Details**, and then press **Options**.
- 3 Scroll to **Add text**, and then scroll to the text type you would like to add (**E-mail**, **Street addr.**, or **Note**).
- 4 Press **Select**, add your text, and press **OK**.
- 5 Press  to return to the Start screen.

• RECALL INFORMATION

You can recall numbers from the phone book several different ways.

Recall numbers from the phone book





- 1 At the Start screen, press **Names**.
- 2 Select **Find** and enter the name you are looking for.

- 3 Press **Find**, and then press .

You may have to scroll to the appropriate entry in a list if you have stored names that are similar to each other.

Recall information with shortcuts

You may want to use some of these shortcuts, or alternate methods for recalling a number.

- Press **Names**, enter the first letter of the name, scroll to the name, and press .
- At the Start screen, press the scroll keys to immediately enter your list of names, scroll to the name you want, and press .
- Press  to access a list of your last ten dialed calls, scroll to the one you want to dial, and press  again.

• USE PHONE BOOK MENUS

The phone book has several menus from which you can choose. These menus appear when you press **Names**. Use the scroll keys to move to the menu you want to use.

Find	Allows you to search for a specific entry.
Add entry	Allows you to add a new contact to your phone book.
Edit name	Allows you to edit an existing contact.
Erase	Allows you to erase names and numbers one by one or all at once.
Add number	Allows you to add a contact to the phone book.
Options	Takes you to a new menu list which includes the phone book's memory status and scrolling view.
1-touch dialing	Allows you to assign up to eight keys for speed dialing.

Change phone book views

You can view your phone book in three different ways:

Name list	Shows all the names that are stored in your phone book. Three names appear on the screen at a time.
Name+number	Shows individual names and numbers. Only one name appears on the screen at a time, with its corresponding phone number.
Name only	Displays individual names only. You can view the corresponding phone number by pressing Details and then scrolling up or down.

In all views, you can use the scroll keys to move up and down through the list of names.

To change the way you view names and numbers in your phone book:

- 1 Press **Names**.
- 2 Scroll to **Options** and press **Select**.
- 3 At **Phone book view**, press **Select**.
- 4 Scroll to the view you want and press **OK**.

• EDIT A NAME OR NUMBER

You can edit a name, a number, or both.

- 1 Recall the name or number you wish to edit.
- 2 Press **Details**, and then press **Options**.
- 3 Scroll to **Edit number** or **Edit name** and press **Select**.
- 4 Edit the name or number and press **OK**.

• ERASE STORED NAMES AND NUMBERS

Erasing stored names and numbers removes them from your phone. Once you erase an item, you can restore it only by reentering it.

- 1 Recall the phone book entry you want to erase.
- 2 Press **Details**, and then press **Options**.
- 3 Scroll to **Erase**, and press **Select**.

The message **Erase all details?** appears.

- 4 Press **OK**.

OR

- 1 Press **Names**, scroll to **Erase** and press **Select**.
- 2 Scroll to **One by one** and press **Select**.
You see your list of names.
- 3 Scroll to the entry you want to delete and press **Erase**.
- 4 When the message **Erase all details?** appears, press **OK**.

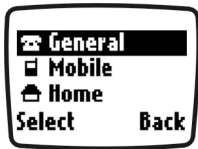
• ERASE THE ENTIRE PHONE BOOK

These steps erase all contacts in your phone book.

- 1 Press **Names**, scroll to **Erase**, and press **Select**.
- 2 Scroll to **Erase all** and press **Select**.
- 3 When you see the message **Are you sure?**, press **OK**.
- 4 Enter your security code.

• ADD A SECOND NUMBER TO A NAME

There are several ways to add a number to an existing name in the phone book. Once you choose to add a number, you can select one of the following **number type locations** in which to store the second number: **General**, **Mobile**, **Home**, **Work**, or **Fax**.



From the phone book

- 1 Press **Names**, scroll to **Add number**, and press **Select**.
- 2 Scroll to the name to which you want to add the number and press **Add no.**
- 3 Scroll to the type of number you are adding (**General**, **Mobile**, **Home**, **Work** or **Fax**), and press **Select**.

From the Start screen

- 1 Enter the phone number using the keypad.
- 2 Press **Options**.
- 3 Scroll to **Add to name** and press **Select**.
- 4 Scroll to the name to which you want to add the number and press **Add no.**
- 5 Scroll to the desired number type and press **Select**.

By recalling the name

- 1 Recall the name to which you would like to add a second number.
- 2 Press **Details**, and then press **Options**.
- 3 Scroll to **Add number**, and then press **Select**.
- 4 Scroll to the desired number type and press **Select**.
- 5 Enter the number and press **OK**.

Change the number type

Once you have saved a name with two numbers, you can change the number type for either of the phone numbers. (For example, you can change the type if you saved a number as **General** and you want to change it to **Home**.)

- 1 Recall the name from the phone book.
- 2 Press **Details**, and then scroll to the number you want to change.
- 3 Press **Options**, scroll to **Change type**, and press **Select**.
- 4 Scroll to the number type you would like and press **Select**.

Specify a primary number

If any names in your phone book have multiple numbers, it's a good idea to specify the number that you dial most often (for that name) as the **primary number**. By assigning the most-used number as primary, you are telling the phone to dial *that* number when you select the name for dialing—a great time saver when you dial names with two numbers.

- 1 Recall the name for which you want to select a primary number.
- 2 Press **Details**, and then scroll to the number you want to set as the primary number.
- 3 Press **Options**, scroll to **As primary no.**, and press **Select**.

• CHECK MEMORY STATUS

You can check to see what percentage of your phone's memory is free and what percentage has been used.

- 1 Press **Names** and scroll to **Options**.
- 2 Press **Select**.
- 3 Scroll to **Memory status** and press **Select**.

7 Check call history





Your phone provides a **call log** that registers information about calls you make and receive. The call log keeps track of:

- Missed calls.
- Numbers you have dialed.
- Numbers from which you have received calls.
- The amount of time you have spent on calls.



7


• CHECK MISSED, RECEIVED, OR DIALED CALLS

- 1 Press **Menu 2** (**Menu > Call log**) to go to the call log, and then press **Select**.
- 2 Use  and  to move to Missed calls, Received calls, or Dialed calls.
- 3 Press **Select** at the submenu you want.
For missed, received, and dialed calls, a phone number (or the name associated with a number in the phone book) appears.
- 4 Use  and  to scroll to the number or name you want, and then press **Options**.
For missed, received, and dialed names or numbers, you have the choices shown in the list shown after the next step.
- 5 When you see the option you want, press **Select**.

Call time	Shows the date and time when the call was connected. (You must first set the phone's clock.)
Send message	Allows you to write and send a text message to numbers listed in the call log.
Edit number	Allows you to edit the number shown on the screen.

Save	Saves the number in your phone book.
Add to name	Adds the number to a name you have already entered in your phone book.
Erase	Removes the number from the call log.
View number	Shows a number when an associated name appears on the screen. This option works only if you have stored the associated number in the phone book.



Tip: To dial any number that appears on your phone's screen, press .

MISSED CALLS

Your phone stores up to the last 10 numbers associated with calls you have missed. When you miss a call(s), the message **Missed calls** appears on your phone's screen, along with the number of calls missed.

You are notified of missed calls only if your phone was turned on in the original service area of your service provider.



Note: If you chose the **Forward if not answered** option in **Call Forwarding**, your phone treats these forwarded calls as missed calls.

DIALED CALLS, RECEIVED CALLS



Your phone stores up to the last 10 numbers associated with calls you have dialed or received.

• CLEAR CALL LISTS

Your phone uses **call lists** to track numbers for incoming, outgoing, and missed calls. You can erase some or all of the numbers that appear in your phone's call log. You can erase dialed numbers, received call numbers, or missed call numbers.





Caution: You cannot undo this operation.

- 1 Press **Menu 2 > 4 (Menu > Call log > Clear call lists)**.
- 2 Use  or  to scroll through the options list.
The list includes the following options: **All**, **Missed**, **Dialed**, and **Received**.
- 3 Stop at the appropriate option and press **Select**.
The **All** option clears every number in every list, whereas the other options clear only the numbers associated with that option. For example, the **Dialed** option clears only the numbers associated with calls you previously dialed.

• CHECK CALL TIMERS

Your phone uses **call timers** to track the amount of time you spend on each call. You can review phone use by checking the phone's call timers.

- 1 Press **Menu 2 > 5 (Menu > Call log > Call timers)**.
- 2 Use  or  to scroll through the options described in the following list.

Duration of last call	Shows the time used for the last call made.
Duration of dialed calls	Shows the time used for all outgoing calls since you reset the timers.
Duration of received calls	Shows the time used for all received calls since you reset the timers.
Duration of all calls	Shows the time used for all calls that have been made and received since you reset the timers.
Life timer	Shows the time used for all calls for the life of your phone. This option cannot be reset.
Clear timers	Clears (erases) all call timers for the currently selected phone number. Your phone includes separate timers for each number used, with the exception of the life timer.



Caution: If you select the **Clear timers** option, the action cannot be undone. If you use the call timers to log the amount of time spent on calls, you may want to record the information in the call timers before you clear them.

• **TURN ON A CURRENT CALL TIMER**

You can set your phone to show the running elapsed time while a call is active.

- 1 Press **Menu 4 > 2 > 3** (**Menu > Settings > Call settings > Current call timer**).
- 2 Scroll to **On** and press **Select**.

From this point on, the timer is active during each call you make or receive. The time appears on the phone's screen.

- 3 After a call has ended, press any key on your phone to clear the current call time from the screen.

• **CLEAR CALL TIMERS**

- 1 Press **Menu 2 > 5 > 6** (**Menu > Call log > Call timers > Clear timers**).
The Security code field appears.
- 2 Enter your security code and press **OK**.

8 Use advanced calling features

This chapter describes advanced calling features such as conference calling, using call waiting, and using credit cards for calls. Not all the features described here are available in all wireless network systems.

• SET IN-CALL OPTIONS

Your phone allows you to use a number of features during a call. These features are known as **in-call options**.




Many in-call options are network services features. To use these options, you must contact your service provider.

8

You cannot use all these options at all times. This section tells you when you can use a certain option.

- 1 To access an option during a call, press **Options**.
- 2 Choose from some or all of the following options.

Touch tones	Allows you to manually enter a touch tone string (series of tones) or search for a string in your phone.
New call	Allows you to create a new call while in a call.
End all calls	Ends all active calls.
Names	Allows you to use the phone book. Once you open the phone book, pressing  will not close the phone book, but it will end the current call.
Menu	Takes you to the main menus.
Mute/unmute	Mutes the phone's microphone. If, somehow, your phone's microphone has already been muted, Unmute appears instead of Mute . Press Select to choose either of these options. These options can affect the microphones of any accessories connected to the phone.

• USE CALL WAITING

If you have **call waiting**, your phone beeps during a call to let you know that someone else is calling you. Depending on your caller ID setup, the phone might also show the number of the incoming call.

Call waiting is not available in all wireless systems. Before you can use call waiting, you must contact your service provider to make sure this feature is available and turned on for your phone. Then you may need to activate the call waiting feature.

Store the call waiting feature code

- 1 Press Menu 4 > 6 > 2 (Settings > Network services > Network feature setting)

The Feature code box appears.




- 2 Enter the feature code your service provider gave you and press OK.
- 3 Scroll to Call waiting and press Select.
- 4 Make sure that Activate is highlighted and press Select.

Activate call waiting

- 1 Press Menu 4 > 6 > 4 > 1 (Settings > Network services > Call waiting > Activate).
- 2 Press Select.

Manage calls


Call waiting works with both local and long distance calls.

- To answer an incoming call, press .
- To switch from one call to another, press .
- To end both calls, press .

Make a conference call

While in a call, you can call another number and "conference in" (add) a third party to the call.



The conference call feature varies based on wireless systems. Contact your service provider for details.


- 1 While in a call, you can either dial the number you want to conference in and press .

OR

Press **Options**, scroll to **New call**, press **Select**, enter the phone number, and press **Call**.

If you do not remember the number of the party you want to include in the conference, and you know that this number is in your phone book, you can recall the number.

- 2 When the third party answers, press  to connect all three parties.
- 3 To place one of the parties on hold, press .

If you press  a third time, the party you placed on hold rejoins the call, and the second party is placed on hold. Once you place one of the parties on hold, you are unable to rejoin all three parties.

- 4 To drop all parties, press .

Look up a number during a conference call

If you do not remember a number that you need to call while in another call, and you know that this number is in your phone book, you can recall the number without having to end the current call.

- 1 During the call, press **Options**.
- 2 Scroll to **Names** and press **Select**.
- 3 Press **Select** at **Find**.
- 4 Enter a name and press **Find**, or scroll through the phone book.
- 5 Press **Details**.

• USE CALL FORWARDING



With **call forwarding**, you can send incoming calls to another phone number. This way, if you are unable to receive calls on your phone, all calls going to that phone can be forwarded to another phone. You never have to miss an important call.

The call forwarding feature is not available in all wireless systems. Contact your service provider for details and availability.



You can enter the call forwarding feature code manually, rather than storing it. Each time you need to forward phone calls, you must enter the feature code before the phone number (for example, *21*416 555 1212).

Store the call forwarding feature code

- 1 Press Menu 4 > 6 > 2 (Settings > Network services > Network feature setting).
The Feature code field appears.
- 2 Enter the feature code your service provider gave you and press OK.
- 3 Use  or  to scroll to **Call forwarding** and press Select.
- 4 Scroll to the desired call forwarding option, and press Select.
- 5 Make sure that **Activate** is highlighted and press Select.

Activate call forwarding

- 1 Press Menu 4 > 6 > 3 (Menu > Settings > Network services > Call forwarding).
- 2 Scroll to the desired call forwarding option, as described in the following list, and press Select.

Forward all calls	Forwards all incoming calls.
Forward if busy	Forwards calls only when you are on your phone.


Forward if not answered	Forwards calls if you do not answer.
Forward if out of reach	Forwards calls if you are out of reach for your wireless network or if your phone is turned off.
Cancel all call forwarding	Cancels all forwarding options that are currently active.

- 3 Highlight **Activate** and press **Select**.
- 4 In the **Number** field, either enter the number to which you want your calls forwarded or press **Find** to find this number in the phone book (if you have stored the number in the phone book).
- 5 Press **OK**.

8

• REDIAL AUTOMATICALLY

With automatic redial, your phone continues to call a number that was busy or unanswered.

- When you call a number and get a busy signal your phone redials this number up to three times.
- If you want to stop this process prior to the last attempt, press . This stops the automatic redialing.

Before you can use the automatic Redial feature, you must activate it.

- 1 Press **Menu 4 > 2 > 1** (**Settings > Call settings > Automatic redial**).
- 2 Scroll to **On**.
- 3 Press **Select**.

• USE A CALLING CARD

You can use a calling card when you dial long distance calls. First you must store your calling card information in the phone. Your phone can store information for a maximum of four calling cards.



Save calling card information (step 1)

- 1 Press Menu 4 > 2 > 2 (Settings > Call settings > Calling card).
- 2 Enter your security code and press OK.
- 3 Scroll to card A, B, C, or D and press Options.

- 4 Scroll to Edit and press OK.

The Dialing sequence field appears.

- 5 Press Select.

- 6 Use  or  to scroll through the list of dialing sequences, as described in the following list.

Dialing sequence	Use for cards that require you to
Access number + phone number. + card number	Dial 1-800 access number, then phone number, and then card number (+ PIN if required).
Access number + card number + phone number	Dial 1-800 access number, then card number (+ PIN if required), and then phone number.
Prefix + phone number + card number	Dial the prefix (any numbers that must precede the phone number) and phone number you want to dial, and then card number (+ PIN, if required).



- 7 Press Select.

Save calling card information (step 2)

The order of the following steps may vary, depending on which dialing sequence your card uses.

- 1 When prompted for the calling card's access number, enter the number and press OK.

This number is usually the 1-800 number that is listed on the calling card.

- 2 When prompted to enter a calling card number (usually shown on the front of the calling card) and PIN number, enter the number, and press OK.
- 3 Press **OK** again when the **Save changes?** message appears.
- 4 Use  or  to scroll to **Card name**, press **Select**, and enter the card name using your phone's keypad.
- 5 Press **OK**.


Choose a calling card to use

If you have more than one calling card, you will need to choose one before making a call.

8

- 1 Press **Menu 4 > 2 > 2** (**Settings > Call settings > Calling card**).
- 2 Enter your security code and press **OK**.
- 3 Scroll to the desired card and press **Options**.
- 4 Scroll to **Select** and press **OK**.

Make a calling card call

- 1 Enter the phone number, including any prefix (such as 0 or 1) your calling card might require when you make a calling card call.
See your calling card for instructions.
- 2 Press and hold  until your phone displays the message **Card call** and then **Wait for tone, then press OK**.
- 3 When you hear the tone from your calling card service, press **OK**.
- 4 After the tone, your phone displays the message **Wait for tone**, press **OK** again. Press **OK**.



This procedure might not apply to all the calling card options that are programmed into your phone. Check your calling card for more information, or contact your long distance company.

• SEND YOUR OWN NUMBER IN CALLER ID

You can determine, for each call you make, whether your telephone number appears on another phone's caller ID.

In most service areas, when you call others, your name is presented to their caller IDs (if they subscribe). With **Send own caller ID**, you can block or send the display of your number when you make a call.





Note: **Send own caller ID** might not be available in your wireless system. Contact your service provider for details and availability. Also note that this feature is effective only when you call a number that is equipped with caller ID.

Before you can use **Send own caller ID**, you must first store its feature code. Otherwise, this feature might not appear on your phone's menu.

Store the feature code

- 1 Press Menu 4 > 6 > 2 (Settings > Network services > Network feature setting).

The Feature code field appears.

- 2 Enter the feature code your service provider gave you and press OK.
- 3 Use  or  to scroll to **Send own caller ID** and press Select.
- 4 Highlight Yes and press Select.

Set whether or not your number will appear

- 1 Press Menu 4 > 6 > 5 (Settings > Network services > Send own caller ID).
- 2 Scroll to Yes (to show your number) or No (not to show it).
- 3 Press Select.
- 4 Enter the number you wish to call (or press Find to retrieve the number from the phone book), and press OK.

• SELECT A PHONE NUMBER

When you first activate your phone, your service provider programs the phone number and system information into your phone's memory. The number assigned to your phone provides service for only one service area.

Your phone can be activated in up to three different service areas, however. For example, your phone could be activated in Toronto, Vancouver, and Montreal. Each service area would assign a different phone number or account to your phone.

You must select a phone number for your home system, and if you travel outside your home system, you can choose another number. Only one phone number can be active at a time.



It might not be necessary to have up to three numbers for your phone if your service provider has service or roaming agreements for each area in which you wish to use your phone. Contact your service provider for details.

Select the phone number

- 1 Press Menu 4 > 7 (Settings > Own number selection).
- 2 Scroll to the phone number you want to use and press **Select**.

The first phone number on this list is the currently selected number. You need at least one active number to make calls.

• SET TOUCH TONES

Touch tones are sounds that are produced when you press the keys on your phone's keypad. Sometimes, touch tones are called DTMF tones, but this guide calls them touch tones.

You can use touch tones for many automated over-the-phone services such as checking bank balances and airline schedules and using your voice mailbox. Touch tones can be sent only when a call is active.



Set manual touch tones

- 1 Press Menu 4 > 3 > 2 > 1 (Settings > Phone settings > Touch tones > Manual touch tones).
- 2 Select one of the following options, and then press Select:

Continuous	The tone sounds for as long as you press and hold a key.
Fixed	Sets the tone length to 0.1 second, regardless of how long you press a key.
Off	Turns off the tones. No tones are sent when you press a key.

Set touch tone length

You can also set the length of each touch tone.

- 1 Press Menu 4 > 3 > 2 > 2 (Settings > Phone settings > Touch tones > Touch tone length).
- 2 Use  or  to scroll to **Short** or **Long**. Short sets the tone length to 0.1 second. Long sets the tone length to 0.5 second.
- 3 Press Select.

Store touch tone sequences (strings)

You can store touch tone strings the same way that you store names and numbers in your phone book. You can store an entire sequence of digits and send it as touch tones for frequently used strings of numbers.

STORE TOUCH TONE STRINGS WITH PHONE NUMBERS



- 1 Enter the phone number that you want associated with a touch tone.
- 2 Press w or p where needed.

w (wait): When you dial this phone number, your phone first dials the number, and then waits (because of the w character) for you to press **Send**. When you press **Send**, the phone sends your touch tone.

p (pause): If you include a p character instead of a w, your phone pauses for 2.5 seconds and then automatically sends the touch tone.

- 3 Enter the touch tone string.
- 4 Store the number as you normally would.

SEND A TOUCH TONE STRING

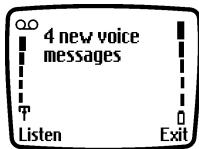
- 1 Press Menu 4 > 3 > 2 > 1 (Settings > Phone settings > Touch tones > Manual touch tones).
- 2 Make sure that the setting is not set to Off.
If it is, use  or  to scroll to one of the other options and press Select.
- 3 Then, during your call, press Options, scroll to Touch tones and press Select.
- 4 Enter the touch tone string or recall the string from the phone book, and press Tones.




Warning: If you send touch tones while in the analogue mode, be careful not to send confidential information.

9 Use voice mail

Voice mail provides a way for callers who miss you to leave a message that you can retrieve later. To use voice mail, you must sign up for the feature with your wireless service provider.



• CHECK FOR MESSAGES

Your phone beeps when you receive a voice message. Also, the message **New voice message** appears on your phone's screen, along with the  icon.

If you have received more than one voice mail message, depending on your wireless network your phone may show the number of messages that you have received.



Note: To use voice mail, you need to learn the voice mail system's various greetings, passwords, and prompts. Your service provider can provide instructions.

• SET UP YOUR VOICE MAILBOX

As part of your network's voice mail feature, your service provider gives you a voice mailbox phone number. Save this number in your phone to make getting your voice messages quick and convenient.

- 1 Press **Menu 1 > 9 > 2** (Menu > Messages > Voice messages > Voice mailbox number).
- 2 Enter your voice mailbox phone number.
- 3 Press **OK**.

Your voice mailbox number can be up to 32 digits long and is used until it's changed. Therefore, if your phone number changes, you may need to change your voice mailbox number along with it.


- **SET GREETINGS**

Voice greetings may vary in different wireless systems. If you need information about how to record your greeting, contact your service provider.

- **LISTEN TO YOUR VOICE MESSAGES**

The way you listen to your voice messages varies, depending on your service provider. Call your service provider if you have any questions.

- 1 When your phone alerts you to new voice messages, press Listen and follow the instructions given on the phone.
- 2 If you would rather listen to your messages later, press Exit.
- 3 To listen to your voice messages:

Press and hold .

OR

Press Menu 1 > 9 > 1 (Menu > Messages > Voice messages > Listen to voice messages).

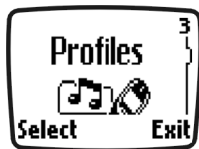
The message **Calling voice mailbox** appears on the screen. Follow the prompts to review your messages.

10 Personalize rings and tones

• WHAT IS A PROFILE?

A **profile** is a "set of settings" you can use to customize the way your phone works. You can set your own preferences for these items:

Ringing options	Vibrating alert
Ringing volume	Keypad tones
Ringing tone	
Warning and game tones	
Message alert tone	





10

Your phone comes with five profiles:

Normal (default setting)	Outdoor
Silent	Pager
Meeting	

You can customize any of the profiles. If at any time you want to return to the original settings, you can do so. See "Restore the factory settings" on page 67.

• SELECT A DIFFERENT PROFILE

- 1 Quickly press the Power key.
- 2 Use  and  to move to the profile you want to use. Profile names are highlighted as you scroll through them.
- 3 Press Select to select a profile.

• CUSTOMIZE A PROFILE

- 1 Press Menu 3 (Menu > Profiles).
- 2 Scroll to the desired profile in the list and press Select.
- 3 Select Customize to view the options for the selected profile.





When you change a setting in the current profile, it affects only that profile. Your phone's normal settings do not change.

Set ringing options

You can choose the type of ring your phone uses to notify you of an incoming call. This setting does not affect any incoming text message alert tones.

- 1 Press **Menu 3** (**Menu > Profiles**).

Your phone lists each profile.

- 2 Use  or  to scroll to the desired profile in the list for which you want to set the ringing options, and press **Select**.

- 3 Scroll to **Customize** and press **Select**.

- 4 Scroll to **Ringing options** and press **Select**.

- 5 Scroll to one of the ringing options, as described below, and press **Select**.



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Ring	The phone rings normally.
Ascending	Ringing volume increases (gets louder) if the phone is not answered.
Ring once	The phone rings once to indicate an incoming call.
Beep once	The phone beeps once to indicate an incoming call.
Silent	The phone makes no sound.

Set the ringing volume

You can set the default ringing volume for incoming voice calls and message alert tones.

- 1 Press **Menu 3** (**Menu > Profiles**).

- 2 Use  or  to scroll to the profile for which you want to set the ringing volume, and press **Select**.

- 3 Highlight **Customize** and press **Select**.

- 4 Scroll to **Ringing volume** and press **Select**.

- 5 Scroll through the options. When you hear the volume level you wish to use, press **Select**.



As you scroll through the ringing options, you can listen to a sample of each. Although the ringing sample for level 4 and level 5 are the same, ringing level 5 will produce very loud ringing.

Set the ringing tone

The **ringing tone** is the sound your phone makes when you receive a call. You can set the ringing tone to a specific sound, or to a tune, to personalize how the phone rings.





If you have already chosen a ringing option of either **Silent** or **Beep once**, the ringing tones are already turned off. See "Set ringing options" on page 59 for details.

10



- 1 Press **Menu 3 (Menu > Profiles)**.



Your phone lists each profile.

- 2 Use  or  to scroll to the profile for which you want to set the ringing tones.
- 3 Press **Select**.
- 4 Scroll to **Customize** and press **Select**.
- 5 Scroll to **Ringling tone** and press **Select**.
- 6 Scroll through the options, and, when you hear the tone you want to use, press **Select**.

Set a vibrating alert

Instead of choosing to have your phone ring, you can have it vibrate to indicate an incoming call.





- 1 Press **Menu 3 (Menu > Profiles)**.
- 2 Use  or  to scroll to the profile for which you want to set the vibrating alert, and press **Select**.
- 3 Select **Customize** and press **Select**.

- 4 Scroll to **Vibrating alert** and press **Select** again.
- 5 Use  or  to scroll to **On** and press **Select**.

The phone does not vibrate when it is connected to or placed in any charging device.

Set keypad tones

Keypad tones set the volume of the tone you hear when you press your phone's keys.



- 1 Press **Menu 3 (Menu > Profiles)**.
- 2 Use  or  to scroll to the profile for which you want to set the keypad tones, and press **Select**.
- 3 Select **Customize** and press **Select**.
- 4 Scroll to **Keypad tones** and press **Select**.
- 5 Use  or  to scroll to one of the levels and press **Select**.
 - If you choose **Off**, no keypad tones are heard.
 - If you chose the **Silent profile** in step 2, the keypad tones are turned off.

10

Set warning and game tones

You can set warning tones and the tones used for the games in your phone.

Warning tones include the sounds your phone makes during error conditions, during confirmations, when a battery is low, and when you need to recharge the battery.

- 1 Press **Menu 3 (Menu > Profiles)**.
- 2 Use  or  to scroll to the profile for which you want to set the warning tones, and press **Select**.
- 3 Select **Customize** and press **Select**.
- 4 Scroll to **Warning and game tones**, and then press **Select**.
- 5 Scroll to **On** and press **Select**.





If you do not want to use warning or game tones, you can turn them off by scrolling to **Off** and pressing **Select**.



Game sounds can also be set under the Games menu(**Menu > 6**).

Set the message alert tone

You can set your phone to use a certain tone to indicate an incoming text message.



- 1 Press **Menu 3 (Menu > Profiles)**.
- 2 Use  or  to scroll to the profile for which you want to set the message alert tone, and press **Select**.
- 3 Select **Customize** and press **Select**.
- 4 Scroll to **Message alert tone**, and then press **Select**.
- 5 Use  or  to scroll through your choices.

The phone plays samples of each choice as you scroll to it.

- 6 When you find the tone you want, press **Select**.

• RENAME PROFILES

You can rename any of the profiles except **Normal**. You may want to use your own name for one of the profiles. When you do so, your name appears on the Start screen, so you can always identify your phone among several similar phones (say, at a meeting).

- 1 Press **Menu 3 (Menu > Profiles)**.
- 2 Use  or  to scroll to the desired profile and press **Select**.
- 3 Select **Customize**, scroll to **Profile name** and press **Select**.
- 4 Enter the new name and press **OK**.



You cannot rename the **Normal** profile.



11 Personalize phone settings

You can change certain settings so that your phone suits your own needs and lifestyle. Changes you can make include changing the language on the screen, showing or hiding the clock, and setting up one-touch dialing.

• SET THE LANGUAGE

You can set your phone to use a certain language.

Your possible choices are American English, Canadian French, American Spanish, Brazilian Portuguese, Russian, Hebrew, Ukrainian, and Chinese Traditional. Languages vary in different regions. All these languages may not be available in your phone.



- 1 Press Menu 4 > 3 > 1 (Menu > Settings > Phone settings > Language).
- 2 Use  or  to scroll to the language you want to use and press Select.

11

• SET AND DISPLAY THE CLOCK

Your phone has an internal clock that you can set to appear on the phone's screen. The clock is connected to an alarm clock. See "Set the Alarm clock" on page 90 for details.

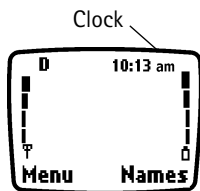
Set the clock



- 1 Press Menu 4 > 1 > 2 (Menu > Settings > Time settings > Clock).
- 2 Use  or  to scroll to Set the time and press Select.

The Time field appears.

- 3 Enter the time using an 00:00 format and press OK.

For example, to set your clock to 9:30, enter 09:30. If you set the time format for 24-hour time, enter the number the same way: 09:30 or 23:12.







- If you set time format to **am/pm**, use  or  to scroll to **am** or **pm** and press **Select**.
- If you set the time format to **24-hour**, the time is set as soon as you press **OK** after adjusting the time.

Show the clock on the Start screen

- 1 Press **Menu 4 > 1 > 2 > 1** (**Menu > Settings > Time settings > Clock > Show/Hide clock**).
- 2 To show the clock, scroll to **Show clock** and press **Select**.
Select **Hide clock** if the clock is showing and you do not want to see it.

Select the time format

You can change the way your clock shows the time, whether in **am/pm** (12-hour) or **24-hour** format.

- 1 Press **Menu 4 > 1 > 2** (**Menu > Settings > Time settings > Clock**).
- 2 Use  or  to scroll to **Time format** and press **Select**.
- 3 Use  or  to scroll to either **12-hour** or **24-hour** and press **Select**.

• SET THE CLOCK TO BE UPDATED BY THE NETWORK

You can set your phone's clock to be updated by the network, if available.

Turn on the network date and time update

- 1 Press **Menu 4 > 1 > 3** (**Settings > Time settings > Auto update of date and time**), and then press **Select**.
- 2 Scroll to **On** or **Confirm first**, and then press **Select**.

If you choose **Confirm first**, you will receive the message **Update date and time of the phone?** before the phone's clock is updated. Select **OK** to accept the update or **Back** to reject it.

Turn off the network date and time update

- 1 Press **Menu 4 > 1 > 3** (**Settings > Time settings > Auto update of date and time**), and then press **Select**.
- 2 Scroll to **Off**, and then press **Select**.

• ADD A WELCOME NOTE

You can set your phone to show a brief welcome note each time you switch on your phone. The note can include your name, a reminder, or more. The maximum length of this note is 45 characters.

I would rather be playing golf...

- 1 Press Menu 4 > 3 > 3 (Menu > Settings > Phone settings > Welcome note).

- 2 Enter the text of the welcome note.

As you enter characters, they appear to the left of the cursor. Press **Clear** to delete characters to the left of the cursor. Press or to move the cursor right or left.

- 3 Press **Options**.

- 4 Scroll to **Save** and press **Select**.

If you ever want to erase the welcome note, select **Erase** instead.

11

• USE SPEED DIALING

You must store names and numbers in your phone book before you can use speed dialing (1-touch dialing).

To set up speed dialing, you assign a name from the phone book to a 1-touch dial location, using your phone's keys through . When you press and hold the key, the phone automatically dials the associated number.

- : This key is used exclusively to dial your voice mailbox.

Set up a speed-dial key

- 1 Press **Names** and scroll to **1-touch dialing**.
- 2 Press **Select**.
- 3 Use or to scroll to the first number that includes the message (**empty**) and press **Assign**.
- 4 Use or to scroll to the name and number to which you want to assign this key and press **Select**.

Repeat these steps for as many keys as you want to set up.

- 5 To call a number using speed dialing, press and hold the appropriate key for a few seconds.

The phone dials the number.

Change speed dialing numbers

After you have assigned a speed dialing number to a key, you can change key and number associations at any time.

- 1 Press **Names**, scroll to **1-touch dialing**, and press **Select**.
- 2 Scroll to the key you want to change and press **Options**.
- 3 Scroll to **Change** and press **Select**.
- 4 Enter the new number or recall a number from the phone book.
- 5 When you have entered the number, press **OK**.



OR

If you have found a number in the phone book, press **Select**.

If the name you selected has more than one number, scroll to the number you want and press **Select**.

Erase speed dialing numbers

You can erase speed dialing key assignments at any time.



- 1 Press **Names**.
- 2 Use  or  to scroll to **1-touch dialing** and press **Select**.
- 3 Scroll to the key you want to erase and press **Options**.
- 4 Scroll to **Erase** and press **Select**.
- 5 Press **OK**.

• SET YOUR PHONE TO ANSWER AUTOMATICALLY

You can set your phone to answer incoming voice calls after one ring. This setting works only when your phone is connected to a headset or to an approved handsfree car kit that is equipped with the ignition sense option, with the ignition on.

- 1 Press **Menu > 4 > 4 > 1 > 2** (**Menu > Settings > Accessory settings > Headset > Automatic answer**).

2 Press Select.

3 Use  or  to scroll to either **On** or **Off** and press OK.



Handsfree or Headset do not appear unless your phone has already been connected to a car kit or headset.

• SET THE LIGHTS (CAR KIT ONLY)

While your phone is connected to a car kit, you can set the phone's lights two ways. You can either have the lights on only when you use the phone or have them on the whole time the phone is connected to the car kit.

This setting works only when your phone is connected to a car kit.

1 Press Menu > 4 > 4 > 2 > 3 (Menu > Settings > Accessory settings > Handsfree > Lights).

Note: Handsfree does not appear in the list unless the phone has been connected to a car kit.

2 Scroll through your choices in the list below, and press OK.

Automatic	Instructs the phone to turn off the lights within 15 seconds if no keys are pressed.
On	Instructs the phone to leave the lights on the entire time that your phone is connected to the car kit.

• RESTORE THE FACTORY SETTINGS

You can change the default (factory) settings for your phone. Later, you can return them to the original settings when needed.



Note: The phone does not reset the memory, timers, language selection, and security code. However, any profiles you have modified are reset when you restore your settings.

1 Press Menu 4 > 3 > 6 (Menu > Settings > Phone settings > Restore factory settings).

2 Enter your security code and press OK.

12 Manage phone security

Your phone is equipped with a versatile security system that is intended to prevent unauthorized use of the phone.

You cannot activate or use certain phone features without having first successfully entered your phone's security code.

- The default (preset) security code is 12345.
- Nokia highly recommends that you immediately change this code. Then, write down and store the new code in a safe place, away from your phone.



TIPS

- When you enter the security code, a * appears on the screen each time you press a key. The * prevents others from seeing your code.
- If you enter the wrong security code five times in a row, your phone will not accept any entries for the next five minutes. However, if you realize that you have entered the code incorrectly before pressing **OK**, you can use **Clear** to erase the code, digit by digit, beginning with the last digit.

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• CHANGE YOUR SECURITY CODE

It's a good idea to change your security code so that others who know the default code cannot enter the correct code.

- 1 Press **Menu 4 > 5 > 2 > 1** (**Menu > Settings > Security settings > Access codes > Change security code**).

The **Security code** field appears.

- 2 Enter the default security code and press **OK**.
- 3 At the message **Enter new security code**, enter your new security code and press **OK**.
- 4 At the message **Verify new security code**, enter your new security code again and press **OK**.

The message **Security code changed** appears.

If you have changed your security code and do not remember the new code, contact your service provider. Once you have changed your security code, the default setting is no longer valid.

• LOCK THE KEYPAD

When you lock the keypad, you prevent accidental keypresses — for example, when your phone is in a pocket or purse. This feature is called **keyguard**.




Keyguard is automatically turned off when the phone is connected to a car kit.

Activate keyguard


At the Start screen:

- Press **Menu** .

When keyguard is turned on, you might be able to make calls to the emergency number that is programmed into your phone. For example, you could dial 911 and press .

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Deactivate keyguard

- Press **Unlock** and then press .

Answer a call while keyguard is active

During an incoming call, the keypad automatically unlocks.

- Press  or  to answer the call.


After you end the call, keyguard automatically becomes active again.

- If you need the phone's lights while keyguard is on, press the **Power** key to quickly switch the lights on for 15 seconds.

• RESTRICT CALLS

You can restrict incoming and outgoing calls. To restrict outgoing calls, you create a list of restrictions and apply the appropriate restriction.

Before you define restrictions for outgoing calls, two restriction options are available: **Select** and **Add restriction**. The maximum number of call restrictions you can define is ten.

When calls are restricted, you might be able to make calls to the emergency number that is programmed into your phone. For example, you could dial 911 and press .

Add a number to the call restriction list

You can create a list of restrictions for both outgoing and incoming calls.

- 1 Press **Menu 4 > 5 > 1** (**Menu > Settings > Security settings > Call restrictions**).
- 2 Press **Select**, enter your security code, and press **OK**.
- 3 Scroll to **Restrict outgoing calls** or **Restrict incoming calls**, and then press **Select**.
- 4 Scroll to **Add restriction**, and then press **Select**.
- 5 Enter the number you want to restrict, or recall the number from the phone book, and then press **OK**.
- 6 Enter a name for the restriction, and then press **OK**.

If you press **OK** without entering a name, the number will be used.

After you have used the **Add restriction** option to add at least one restriction, the options become available:

Select	Allows you to select call restrictions from the outgoing calls list.
Add restriction	Allows you to add a call restriction.
Edit	Allows you to edit an existing call restriction.
Erase	Erases an existing call restriction.

Restrict outgoing calls

- 1 Press Menu 4 > 5 > 1 (Menu > Settings > Security settings > Call restrictions).
- 2 Press **Select**, enter your security code, and press **OK**.
- 3 Scroll to **Restrict outgoing calls** and press **Select**.
- 4 Scroll to **Select** to choose from your list of call restrictions.
If you have not added any restrictions, your only option will be **All calls**.
- 5 Scroll to the restriction you want to activate and press **Mark**.
- 6 Press **Done**. The message **Save changes?** appears.
- 7 Press **Yes**.

When you or someone else attempts to place a call to a number you have restricted, the message **Call not allowed** appears, and the call is cancelled.

Restrict incoming calls

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- 1 Press Menu 4 > 5 > 1 (Menu > Settings > Security settings > Call restrictions).
- 2 Press **Select**, enter your security code, and press **OK**.
- 3 Scroll to **Restrict incoming calls**, and then press **Select**.
- 4 Scroll to **Select** and press **Select** to choose from your list of call restrictions.
If you have not added any restrictions, your only option will be **All calls**.
- 5 Scroll to the restriction you want to activate and press **Mark**.

Turn off call restrictions

Turn off restrictions by following the same steps you used to restrict incoming or outgoing calls. When you get to step 5,

- Scroll to the restriction you want to *deactivate* and press **Unmark**.
- You are asked if you want to save changes. Press **Yes** and the restriction is turned off.

13 Manage reminders and notes

Reminders and notes help you keep track of important events or tasks. A reminder can have a date, time, and alarm attached to it. If you have not set your clock, you will be prompted to do so when you enter your first reminder. Predictive text is available with this feature. See "Write with predictive text" for more information.

• ADD A REMINDER

- 1 Press **Menu 8 (Menu > Reminders)**, and then press **Options**.
- 2 Scroll to **Add reminder** and press **Select**.
- 3 Enter the subject for the reminder and press **Options**. You will see these options:

- **Save**: Saves the reminder.
- **New line**: Moves the cursor to the next line.
- **Dictionary**: Allows you to turn predictive text on or off.

Highlight **Save** and press **Select**.

- 4 Enter the date and press **OK**, and then enter the time and press **OK**.
If you have programmed your phone's clock for am/pm format, you will then have to select **am** or **pm**.

- 5 Next, you have the option to set an alarm for your reminder.
 - If you do not want an alarm, highlight **Alarm off** and press **Select**.
 - If you choose to have an alarm, highlight **Alarm on** and press **Select**. The option list gives you several choices.

You can set the alarm to go off 5, 10, 15 or 30 minutes before the time you set for the reminder.

You can choose **At event time** to set the alarm to go off at the same time as the reminder.

You can choose **Other** to define your own time for the alarm.

Scroll to the option you want and press **Select**.

• ADD A NOTE

- 1 Press **Menu 8** (**Menu > Reminders**). Press **Options**, scroll to **Add note**, and then press **Select**.
- 2 Enter the note, and then press **Options**.
 - **Save**: Saves the note.
 - **New line**: Moves the cursor to the next line.
 - **Dictionary**: Allows you to turn predictive text on or off.
- 3 Highlight **Save**, and press **Select**.

• SEND AND RECEIVE A REMINDER OR NOTE

You can send and receive reminders and notes in the same way you send and receive business cards, by text messaging (SMS) or by Infrared. For more information about these methods of sending and receiving information, see "Infrared" on page 94 and "Communicate with text messages" on page 77.

Send a reminder or note

- 1 Press **Menu**, scroll to **Reminders**, and press **Select**.
- 2 Scroll through your list of reminders and notes, highlight the one you want to send, and press **Options**.
- 3 Scroll to **Send**, and then press **Select**.

You will have the options **Send via IR**, **Send as note**, or **Send as text**.
- 4 Select the method you would like to use, and then follow the phone's prompts to send the reminder or note.

Receive a reminder or note

- 1 The message **Reminder received** or **Note received** appears when someone sends you a reminder or note.
- 2 Press **Show** to view the note.

Press **Exit** to delete the note.

- 3 The message **Discard note?** appears.
 - 4 Press **OK**.
 - 5 If you press **Show**, press **Options** to view the available reminder or note options.
 - 6 Press **Select** when you have highlighted the option you want.
- See the next section for a list of available options and their descriptions.

• CHOOSE OTHER REMINDER AND NOTE OPTIONS

When you view a reminder or note, you have the following options.

Add reminder	Allows you to add a reminder.
Add note	Allows you to add a note.
Erase	Erases the reminder or note.
Erase opt's	Allows you to choose from two options for erasing multiple reminders and notes. All expired: Erases all reminders that expired. All at once: Erases all reminders and notes.
Edit	Allows you to edit the reminder or note.
Send	Allows you to send the reminder or note.
Date and time	Allows you to set the current date and time. The time setting will change the current time set for the clock.

14 Set network services features

You can subscribe to various network services whose availability depends on your service provider. Your phone supports the network services listed here. These services are not available from all providers or in all areas.

- Voice privacy
- Call waiting
- Call forwarding
- Sending own number

Feature code: When you subscribe to any of these services, your service provider gives you a *feature code* that activates each service. Deactivation codes are used to deactivate each service. After you store the appropriate code, your phone sends the code to the network to verify that you are using the correct feature code.

Menus for network features: Menus for the services described here appear on your phone only after you have stored the appropriate feature code. You can use these menus to activate and deactivate the network services.

Voice privacy: The voice privacy feature does not require you to store a feature code before using it.

More than one number? If your phone has more than one phone number assigned to it, stored feature codes apply only to the primary phone number.

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• SET UP HOW YOUR PHONE SELECTS A NETWORK

You can choose how your phone selects a network to use. Your phone may not show the options described here. For information, contact your service provider.

Search for a network

- Press Menu 5 (Menu > System).

To access the System menu, press **Menu** and scroll to **System**.

You have the following three options.

Automatic	Your phone automatically searches for available networks and chooses the appropriate one. Every time you turn on your phone, it resets to Automatic .
Manual	The phone searches for networks and then shows a list of the ones that are available. If an available network is found, the word Available: appears on the screen followed by the name of the network. To choose the network listed, press OK .
New search	Your phone begins a new search for both private and residential systems. When it finds the best system available, the phone shows the system name. If the phone does not find another system, the question Perform an extended search? will appear. Press OK if you wish to continue searching.



If you have two phone numbers, you can use the **Manual** and **New search** options only with your primary phone number.

14 • USE YOUR PHONE WHILE TRAVELING

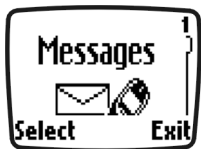
When your phone is outside its home area, the phone is said to be *roaming*. Calls made or received while you are roaming may cost more than calls made in your home area.

- When your phone begins roaming, the phone beeps once and may show the word **ROAM** on the phone's screen, depending on how roaming works with your phone.
- When your phone is not roaming, it either shows the word **HOME** or the name of your service provider.
- When you are roaming in some systems outside your home area, the system in which you are traveling (the host system) may not recognize your phone. You may not be able to place a call.

Contact your service provider for more specific information on how roaming works with your phone and for information about coverage limitations.

15 Communicate with text messages

You can use your phone to send and receive short text messages if your service provider offers the message feature and if you subscribe to the service. You can also send messages as e-mail.



• ABOUT TEXT MESSAGES

Message recipients: The phone to which you send a text message must support text messages. It may not be possible to send an SMS text message to someone's phone who has an account with a different service provider.

However you may be able to send a text message as e-mail to someone who has an account with a different service provider. For more information on e-mail SMS messaging, please see "Send and receive e-mail messages" on page 84.

Message length: The maximum length of a received text message is 160 characters.

Network variations: The maximum length of a text message depends on the capabilities of the network from which the message originated. Also, text message format may occasionally be different, as messages can originate in networks other than your own.



You can send mobile messages if you have subscribed to the mobile messaging service offered by your service provider and the network in which you are using your phone supports mobile messaging.

Contact your service provider for more information about text message services.

• USE FOLDERS FOR TEXT MESSAGES

Your phone has four folders for managing text messages.

Inbox	The inbox stores messages you receive. Messages remain in the inbox until you delete them or save them in the archive folder.
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Outbox	The outbox stores messages you have written, sent, edited and forwarded.
Archive	The archive folder stores messages you want to save.
Templates	The templates folder stores message templates you create. A template is like a form letter—a message you can use many times.

Text message capacity

Your phone can store up to 35 text messages. This is a combined total of messages that are stored in your **Inbox**, **Outbox**, and **Archives** folders. In addition, your phone stores up to 10 custom templates in the **Templates** folder.

• WRITE AND SEND A TEXT MESSAGE

When writing text messages, use the predictive text method for fast text entry. For details, see "Write with predictive text" on page 30.

- 1 Press **Menu**, select **Messages**, and then select **Write message**.

The message screen appears.


- 2 Enter a message of up to 160 characters.

A counter in the upper right corner of the screen shows the number of characters remaining.

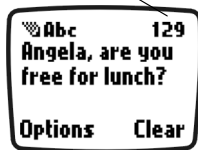
- 3 When you have finished writing, press **Options**, scroll to **Send**, and then press **Select**.
- 4 Enter or recall the recipient's phone number, and then press **OK**.

Sending message appears. When the message is successfully sent, **Message sent** appears.



Tip: If you need to exit while writing the message, press  at any time. Later, return to the write message screen to finish writing the message. If you turn off the phone without saving the message, the message will be lost.

Counter





Options when writing a text message

Send	Sends the message.
Settings	Allows you to choose options for the message: Callback no., Reply req., Read receipt, and Urgent.
Save	Saves the message.
Clear text	Clears the message screen.
Exit editor	Takes you back to the Write message screen.
Insert name	Allows you to insert a name from the phone book.
Insert number	Allows you to insert a number from the phone book.
Use template	Allows you to insert a template.
Attach picture	Allows you to attach a picture to the message.
Insert word	If predictive text (T9) is activated, you can manually spell a word and insert it into your message. Insert word is not available unless predictive text is activated.
Insert symbol	Takes you to the list of special characters.
Dictionary	Activates or deactivates predictive text.

• RESEND A MESSAGE FROM THE OUTBOX

A message in the outbox shows one of two icons:

- The  icon shows that you have sent the message to the text message center.
- The  icon shows that you have tried to send the message, but the sending attempt was unsuccessful.


- 1 Scroll to the message, and then press Select.
- 2 Press Options.

- 3 Scroll to **Send**, and press **Select**.
- 4 Enter or find the number to which you want to send the message, and press **OK**.

OR

Find the number to which you want to send the message, and press **Select**.

• RECEIVE A TEXT MESSAGE

When you receive a text message, the phone plays a message alert tone and the text message icon  appears, along with one of the following messages:

- **Message received:** Means that you have an unread message or page. If you have more than one message or page, the appropriate number is listed before this message.

When you receive the above message along with another message call, followed by a name or number, the message is a page. Only the names of people who are stored in your phone book appear.

- **New emergency message:** Means that an emergency message or page was sent by someone via the service provider. Emergency messages are sent only in situations where life or property are in immediate danger. Emergency messages are listed first and override all other messages.
- **Urgent:** Means the message has a high priority. These messages are indicated by an exclamation point (!).

• READ A TEXT MESSAGE

- 1 Press **Show**.



This takes you to the **Inbox**, where the new message is selected.

- 2 Press **Select** to read the message.
- 3 Press **Options** for a list of choices you have while reading the message (see the list at the end of this section).
- 4 Press **Select** when the option you want is highlighted.

In your inbox, text messages are shown in the order in which they were received, unless one is an emergency message. An emergency message overrides any other message and appears first.

OPTIONS FOR A MESSAGE

When you press **Options** while reading a message, you have the following choices.

Erase	Erases the current message.
Reply	Provides a screen where you can write a reply.
Chat	Allows you to start a chat session.
Use number	<p>Calls the person who sent you the text message, if their phone number is included in the message. You can also press  while the message is open to dial the number.</p> <p>If more than one number is on the screen, the numbers appear in a list. Scroll to the phone number you want to call and press .</p>
Forward	Forwards the message to another person. That person must have the appropriate message service.
Edit	Allows you to edit the message.
Save	Saves the message in the archive folder.
Rename	Allows you to rename the message.

• SAVE A MESSAGE IN THE ARCHIVE FOLDER

When you send or receive a text message, you can save it in the **archive** folder. Messages can be saved from the inbox and the outbox.


Save a message

- 1 Highlight the message you wish to save and press **Select**.
- 2 Press **Options**.

- 3 Scroll to **Save**, and then press **Select**.
The message **Saved to archive** appears.

• WHEN YOUR PHONE'S MEMORY IS FULL

When your phone's message memory is full, one or more messages of the lowest priority are automatically deleted. Messages are not deleted from your phone's archive and templates folders.

- If after deleting messages the memory is still full, your phone shows the message **No space: message waiting**. The  icon blinks.
- Clear the notification by pressing **OK**.

• ERASE MESSAGES

You can erase a message individually or erase the contents of an entire folder at once. You also have the option of erasing all read messages from all folders at the same time.

Erase a message

- 1 While reading a message, press **Options**.
- 2 Scroll to **Erase**, and then press **Select**.

Your phone asks you to confirm that you want to erase the message.

- 3 Press **OK**.

Erase messages from folders

- 1 Press **Menu 1 > 8 (Menu > Messages > Erase all)**. You will have the following options: **All read**, **Inbox**, **Outbox**, and **Archive**.
- 2 Scroll to the folder from which you want to empty all messages and press **Select**.

All messages in that folder will be deleted. If you choose **All read**, every message you have read will be deleted simultaneously from the **inbox**, **outbox** and **archive** folders.

- 3 Enter your security code and press **OK**.

• **REPLY TO A MESSAGE**

- 1 While reading a message, press **Options**.
- 2 Scroll to **Reply**, press **Select**, and choose one of the following reply options:

- **As message**
- **As e-mail**

Once you select the type of reply, choose one of these options:

- **Blank screen**
 - **Original text** (Not available when replying to e-mail.)
 - **Template**
 - **Yes**
 - **No**
 - **Ok**
- 3 Edit your reply, and then press **Options**.
 - 4 Scroll to **Send**, and then press **Select**.
The phone shows the return number.
 - 5 Edit the number if needed, and then press **OK**.

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• **FORWARD A MESSAGE**

- 1 While reading a message in the **inbox**, press **Options**.
- 2 Scroll to **Forward**, press **Select**, and choose whether your message should be sent as a text message or as e-mail.
- 3 Press **Options**, or edit the message and press **Options**.
- 4 Scroll to **Send**, and then press **Select**.
- 5 Enter or recall the recipient's phone number, and then press **OK**.

• SEND AND RECEIVE E-MAIL MESSAGES

You can use your phone to send and receive e-mail messages. The e-mail feature is not available from all service providers.

Send an e-mail message

1 Press Menu 01 > 2 (Messages > Write e-mail).

2 Press Select.

The e-mail address box opens.

3 Enter the e-mail address, or press Find.

- If you press **Find**, enter the first few letters of the name you want and press **OK** when you find the name. The address appears in the recipient address box. Press **OK**.
- The phone lists all the names from your phone book. If you select a name for which there is no e-mail address, your phone shows the message, **No e-mail addresses found**.
- If you enter the e-mail address, press **OK** when you have finished.

The Subject box opens.

4 Enter a subject and press **OK**.

5 When the message screen appears, enter your message.

The maximum number of characters for message length varies; check with your service provider for details.

You can turn on predictive text input if you wish. For information, see "Write with predictive text" on page 30.

6 When you have finished the message, press **Options**, select **Send e-mail**, and press **Select**.

A status message tells you the mail is being sent.



If your phone asks for an e-mail gateway number, contact your service provider.

• REPLY TO OR FORWARD AN E-MAIL MESSAGE

- 1 If the message is not on the screen, press **Menu > Message > Inbox** (**Menu 1 > 4**).
- 2 Select the message you received and press **Select**.
- 3 Press **Options**, scroll to **Forward** or **Reply**, and press **Select**.
- 4 Scroll to **As e-mail** and press **Select**.
- 5 Follow steps 3 through 6 in "Send an e-mail message."



If your phone asks for an e-mail gateway number, contact your service provider.

• RECEIVE AN E-MAIL MESSAGE

To receive e-mail messages, you need the special e-mail address provided by your wireless service provider. You can give this address to people who need to reach you by e-mail. They can then send e-mail messages to you from their computers or other e-mail devices.

- Messages sent to you by e-mail arrive as regular text messages. You can use all the options described earlier to save, reply to, or forward a message.
- See your service provider to get the e-mail address for your phone and for more information on using e-mail on the service.

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• USE TEMPLATES

You can view, edit and erase the preset messages, or **templates**, that are available for writing a message. Templates can be used when you write, reply to, or edit a message.

Work with templates

- 1 Press **Menu 1 > 7** (**Menu > Messages > Templates**) and press **Select**.
- 2 Scroll to the template you want and press **Select**.

- 3 Press **Options** to view the menu list:

Edit	Allows you to edit the template before sending.
Rename	Allows you to rename the template.
Send	Sends the template as a text message.

- 4 Select the **option** you want and follow the phone's prompts to complete your task.

Insert a template when writing a new message

- 1 Press **Menu 01 >1 (Messages > Write message)** and press **Select**.
- 2 Press **Options**, scroll to **Use template**, and press **Select**.
- 3 Scroll to the template you want and press **Select**.
- 4 Continue as you would when sending a new text message.




You can also insert a template when replying to or editing a message.

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• CHAT WITH OTHER PHONE USERS

You can have a direct conversation with another person using the chat feature. Chat has distinct advantages over text messaging, such as faster send and reply, as well as direct, uninterrupted communication with your chat partner. To use chat you must subscribe to text messaging, which is network dependent. Contact your service provider for more information.

Start a chat session

- 1 Press **Menu 1 > 3 (Messages > Chat)**, and then press **Select**.
 - 2 Enter the other party's phone number or recall it from the phone book and press **OK**.
 - 3 At **Your chat name:**, enter a name for the chat session and press **OK**.
 - 4 Write your chat message, press **Options**, and then press **Send**.
 - 5 Press **OK** to clear the screen and reply to the message.
 - 6 To view the previous message or edit your chat name, press **Options** and select **Chat history** or **Chat name**.
-  You can start a chat session when replying to a regular text message as well. When reading the message, select **Options**, and then select **Chat**.

16 Use special features

This section describes several special features, including transmission of business cards, downloading ringing tones from the Internet, and setting the alarm clock.

• SEND AND RECEIVE BUSINESS CARDS

Your phone can send or receive electronic business cards. A **business card** consists of a name, phone number, and text entry. You can save received business cards in your phone book.

Send a business card

- 1 Find the name in your phone book.
- 2 Press **Details**.
- 3 Press **Options** and scroll to **Send bus. card**.
- 4 Press **Select**.
- 5 Scroll to **SMS** and press **Select**.
(**SMS** stands for *short message service*.)
- 6 Choose **Primary no.** or **All details**, and then press **Select**.

This step appears only if you have two numbers saved with the name or if you have a text entry.

- 7 Enter or recall the phone number to which you want to send the business card, and press **OK**.



You can also send and receive business cards using infrared (IR). See "Send and receive information" on page 95.

View a received business card

When you receive a business card, the phone shows the message **Business card received**.



If you press **Exit** at any time before you save the business card, the message **Discard business card?** appears. You have the option of **OK** or **Back**.

- 1 When your phone shows **Business card received**, press **Show**.
- 2 Scroll through the available information.

Save a viewed business card

- 1 While viewing the business card, press **Options**.
- 2 Scroll to **Save**, and then press **Select**.

Delete a viewed business card

- While viewing the business card, press **Options**.
- Scroll to **Discard**, and then press **Select**.

• DOWNLOAD (TRANSFER) RINGING TONES

You can download (transfer) up to ten ringing tones to replace the personal entries in your list of tones. **Ringing tones** can be ringing sounds or short tunes. For details about this network service, contact your wireless service provider, who can also point you to Web sites that offer these tones.



If you press **Exit** at any time before you save the ringing tone, the message **Discard received ringing tone?** appears. You have the option of **OK** or **Back**.

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Receive a ringing tone

If you have this service and your phone receives a downloaded ringing tone, your phone shows the message **Ringing tone received**.

- 1 Press **Options**.
You have the options of **Playback**, **Save tone**, and **Discard**.
- 2 Scroll to **Playback** and press **Select**.
The phone plays the ringing tone until you press **Quit**.

Save a received ringing tone

- 1 If you want to save a ringing tone after you have listened to it, press **Quit**.
- 2 Scroll to **Save tone**, and then press **Select**.
- 3 Choose the ringing tone you want to replace—either an empty personal placeholder, if any are remaining, or a tone you have downloaded previously.
- 4 Press **Select**.

The phone saves the new tone in the list of ringing tones. For instructions on changing the ringing tone on your phone, see "Set the ringing tone" on page 60.

Discard received ringing tones

You can discard a ringing tone if you do not want to save it.

- Press **Exit**.

OR

- Press **Options**, scroll to **Discard**, and then press **Select**.

• SET THE ALARM CLOCK

The alarm clock is based on the time settings in your phone's clock. You can set the alarm clock to ring at any time, even if your phone is turned off.

- The alarm clock's volume is determined by the phone's current volume and tone settings.



Warning: Do not switch on the phone where wireless phone use is prohibited or where it might cause interference or danger. Even if you are merely setting the clock, your phone is active when it's on.

Set the time

- To set the time, see "Set the clock" on page 63.

Set the alarm clock

- 1 Press **Menu 4 > 1 > 1** (**Menu > Settings > Time settings > Alarm clock**).

The **Set alarm time** message appears.


- 2 Enter the time for the alarm and press **OK**.

Use the hh:mm format (03:40, for example). The alarm clock replaces any existing numbers with the new time.

- 3 Select either **am** or **pm**.

The **am** and **pm** options appear only if you have chosen the am/pm format for the clock.

- 4 Press **Select**.

The **Alarm on** message appears, and the alarm clock icon  appears on the Start screen.



The alarm clock works even when the phone is off.

Turn off the alarm clock when it rings

When the alarm clock rings:

- Press **Stop** to turn it off.
- Press **Snooze** to set the alarm to go off again in 10 minutes. The message **Snoozing** appears on the screen. If you wish to cancel the snooze, press **Stop**.

If you let the alarm ring for 1 minute or more without pressing a key, it stops ringing, waits 10 minutes, and then rings again. This continues until you press **Stop**.

Turn off the alarm clock altogether

If you want to turn the alarm clock completely off:

- 1 Press **Menu 4 > 1** (**Menu > Settings > Time settings**).






Alarm clock appears on the screen with the current alarm time.



- 2 Press **Select**, scroll to **Off**, and then press **Select**.

• USE THE CALCULATOR

Your phone's calculator adds, subtracts, multiplies, divides, and converts currencies.

- 1 Press Menu 7 (Menu > Calculator).
- 2 Enter the first number in the calculation.
- 3 Based on the type of calculation that you need to perform, use one of the following actions:

If you want to...	...Do this
Enter a decimal point	Press  .
Add	Press  for + symbol.
Subtract	Press  twice for - symbol.
Multiply	Press  three times for * symbol.
Divide	Press  four times for / symbol.

You can also press Options and then use  or  to scroll to: Add, Subtract, Multiply, Divide, Square, Square root, Change sign, To home, To foreign, or Exchange rate.

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- 4 Enter the second number in the calculation.

You can repeat steps 3 and 4 as many times as necessary. Press Clear to erase any mistakes.




- 5 Press Options, use  or  to scroll to Equals, and press Select.

Convert currency

You can use the calculator to first set the exchange rate and then to calculate the exchange value.

SET THE EXCHANGE RATE

- 1 Press Menu 7 (Menu > Calculator), and then press Options.

- 2 Use  or  to scroll to **Exchange rate** and press **Select**.
- 3 Select the exchange rate: **Foreign units converted to home units** or **Home units converted to foreign units**.
- 4 Press **Select**.
The exchange rate box opens, with the number 1.
- 5 Enter the appropriate number and press **OK**.
To enter a decimal point, press .

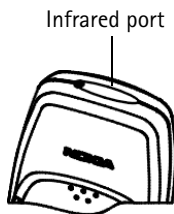
CALCULATE CURRENCY USING THE EXCHANGE RATE

- 1 Press **Menu 7 (Menu > Calculator)**.
- 2 Enter the number of units for the exchange rate.
- 3 Press **Options** and scroll to **To home** or **To foreign**.
 - **To home** converts foreign units of currency to home units using the exchange rate you entered.
 - **To foreign** converts home units of currency to foreign units using the exchange rate you entered.
- 4 Press **Select**.

17 Infrared

Your phone can send and receive certain types of data by way of the phone's infrared (IR) port. This is a wireless transfer, so you do not need a cable or additional software.

To connect using IR, the device with which you want to connect must comply with Infrared Data Association (IrDA) requirements. Transmission and reception must be to or from a compatible phone or device (for example, another phone, computer, or handheld device).



Your Nokia phone is a Class 1 Laser Product.




The preferable distance between two devices in an infrared connection is from 3 inches to 3 feet. There must be no obstructions between the two devices and both IR ports must be pointed at each other.

• INFRARED BASICS

You can use IR to send and receive phone book entries (business cards) and reminder notes.

- 1 Make sure that the IR ports of the two devices are pointing at each other.


- 2 Press Menu 9 (Menu > Infrared), and then press Select.




You see the message **IR reception activated**, and the IR icon  appears on the Start screen.

- 3 Have the user of the sending device select the desired IR function to start data transfer.

If data transfer does not start within 2 minutes after the activation of the IR port, the connection is cancelled. You must start it again.

Check the status of an IR connection

The status of an IR connection is shown by the infrared icon .


- When  appears steady, there is an IR connection between your phone and the other device.
- When  does not appear, no IR connection exists.
- When  blinks, your phone is trying to connect to the other device or the connection has been lost.

• SEND AND RECEIVE INFORMATION


You can transmit information in your phone book by infrared (IR) using the industry-standard v.card format. You can send business cards (v.cards) to another phone, to a PC running the appropriate software, or to other IR-equipped handheld devices such as Palm™ and Pocket PC™.

Send a business card to another device

First, make sure that the other phone or device is set to receive data via its IR port. Refer to the user guide for the receiving device for more information on setting up IR communications and receiving data over IR.

- 1 Recall the phone book entry you would like to send by IR.
- 2 Press  twice (Details > Options).
- 3 Scroll to **Send bus. card** and press Select.
- 4 Point the two IR ports at each other.
- 5 Scroll to **Infrared**, and then press Select.

The message **Sending business card** appears on the screen.

-  If you have more than one number or text information to send, choose **Primary no.** or **All details**, and then press Select.



Receive a business card from another device

You can receive business cards from another compatible phone. The user of the other phone or devices sends you a card as described in the previous section.

- 1 Point the two IR ports at each other.
- 2 Press **Menu 9** (**Menu > Infrared**).
- 3 When you see the message **Business card received**, press **Show**.
- 4 Press **Options** to select **Save** or **Discard**, and press **Select**.
 - If you press **Save**, you see the confirmation message **Business card saved**.
 - If you press **Discard**, you see the question **Discard business card?**. Press **OK** to discard the information.




Reminders

You can send and receive reminder notes between phones, as well as between other IR-equipped devices such as Palm™ and Pocket PC™.



Make sure that the other phone or device is set to receive data by way of its IR port. Refer to the user guide for the other device for more information on enabling IR communications and receiving data over IR.

SEND A REMINDER NOTE TO ANOTHER DEVICE

- 1 Scroll to the reminder you wish to send and press .
- 2 Scroll to **Send**, and then press .
- 3 Point the infrared ports of each device at each other.
- 4 Scroll to **Via IR** and press  to start data transfer.

• PC CONNECTIVITY

You can make a serial connection between your Nokia phone and your Infrared-equipped laptop or IR-equipped desktop PC. Once you establish this connection, you can access your phone's information from your PC, or use your phone as a wireless modem.

Nokia PC Suite

Once your phone is connected to your PC via Infrared, you can use the various components of Nokia PC Suite to:

- make a backup copy of the data in your phone (Content Copier).
- edit phone book names and numbers, profiles, and settings via your PC's keyboard (Phone Editor).
- create new ringing tones and transfer them to your phone (PC Composer).
- synchronize your phonebook and reminders with PIM applications such as Microsoft Outlook, Outlook Express, and Lotus Organizer (PC Sync).

Instructions for PC Suite installation and setup, as well as the PC Suite user guide are available as part of the software download. Please refer to the documentation provided with PC Suite for more information.

Modem Setup

You can use your Nokia phone as a wireless modem with your laptop computer, giving you access to the Internet (for e-mail and Web browsing) or corporate networks wherever you are.

For more information on modem setup, please refer to the PC Connectivity Guide. This document can be downloaded from the Nokia website.

Download software

Both of these applications are provided to you free of charge, and are available for download from:

<http://www.nokia.ca>

18 Play games

Not only can you use your phone for communication but also for some serious fun. Your phone offers three games from which to choose.



Warning: Even when you are simply playing a game, the phone is active. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

Start a new game

- 1 Scroll to the Games menu, and press **Select**.
- 2 Highlight **Select game**, and press **Select**.
- 3 Scroll to the desired game, and press **Select**.
- 4 Select **New game**, and press **Select**.

Use the option **Instructions** to learn how to play the game. With the option **Level** you can choose the difficulty level of the game.

• SPACE IMPACT

Use your weapons to survive alien attacks. When you defeat all the enemies, you progress to the next level. Use **8** tuw and **0** u to move up and down, ***** + and **^** # to move left and right. Key **1** ao or **def** **3** fires the main weapons, and key **4** ghl or **mm** **6** fires bonus weapons.

• PAIRS 2

Uncover pictures to find pairs, but use as few tries as possible. In Arcade mode, you must find all the pairs before the bomb explodes. Move the cursor with keys **2** abc, **4** ghl, **mm** **6**, and **8** tuw. Press **5** jkl to reveal the pictures. To advance to the next level, you must match all the pairs before the dynamite fuse runs out.

- **SNAKE 2**

Feed the snake with as many goodies as possible and watch it grow.

Use keys **2** abc, **4** ghi, **6** mno, and **8** tuv to turn the snake toward the food.

The longer the snake's tail grows, the higher your score. You can choose to have a clear field, or select from five different mazes. If the snake runs into its own tail or the surrounding wall, the game is over.



You can use your phone's IR port to play **Snake 2** against someone else. Before starting the game, point the IR ports of each phone at the other and then (each player) choose the two-player option.


19 Frequently asked questions (FAQ)

This section lists and answers the questions phone users most frequently ask. Some of the answers tell you to use menu shortcuts. For a complete listing of these shortcuts, refer to "Shortcuts" on page 21.

Q. What is my security code?

- A. The default security code is 12345. However, Nokia recommends that you change this code immediately. Certain features can be used only after the correct security code has been successfully entered.

Q. How do I lock the keypad?

- A. You can lock the keypad by pressing **Menu** > . The term **Keyguard** is also used in connection with this feature.

Q. How do I unlock the keypad?

- A. Press **Unlock** and then press . The term **Keyguard** is also used in connection with this feature.

Q. How do I make the ringing louder?

- A. Press **Menu 3** > 1 > 2 > 3 (**Menu** > **Profiles** > **Normal** > **Customize** > **Ringing volume**), and then choose a volume level.

Q. How do I change the ringing tone?

- A. Press **Menu 3** (**Menu** > **Profiles**) and scroll through the list of profiles until you find the one for which you want to set the ringing tone. Then press **Select**.
- Highlight **Customize** and press **Select**.
 - Scroll to **Ringing tone**, and then press **Select**.
 - Scroll through the options. After you hear the tone you want to use, press **Select**.

Q. How do I store my voice mailbox number?


- A. Press Menu 1 > 9 > 2 (Messages > Voice messages > Voice mailbox number), enter your voice mailbox phone number, and press OK. The screen tells you that the number is saved.

This voice mailbox number is valid unless your phone number changes. If your phone number changes, you will have to save a new voice mailbox number.

Q. How do I call my voice mailbox number (retrieve voice messages)?

- A. When your phone alerts you to new voice messages, press Listen and follow the instructions on the phone. If you would rather listen to your messages later, press Exit.

To listen to your voice messages at a later time, perform one of the following actions:

- Press and hold .
- Press Menu 1 > 9 > 1 (Messages > Voice messages > Listen to voice messages). Follow the voice prompts to review your messages.

Q. How do I find my phone's model number?

- A. Turn your phone off, and then remove the battery from the phone. On the sticker that is under the battery, after the word *Model*, your phone's model number is printed.



Q. How do I redial the last-dialed number?

- A. Press  twice, quickly.

Q. How do I assign a key to 1-touch dialing?

- A. Press Names and scroll to 1-touch dialing.

Press Select.

Use  or  to scroll to the first number that includes the message (empty) and press Assign.

Enter or recall the name/number you want to assign this key and press **Select**.

Repeat these steps as many times as necessary.

Q. How do I find out the amount of memory I have used in my phone?

- A. Press Names and scroll to **Options**.

Press **Select**.

Scroll to **Memory status** and press **Select** again. Your memory status appears.

Q. How do I find my phone's electronic serial number (ESN)?

- A. Turn your phone off, remove the phone's back cover. See "Install the battery" for more information. On the inside of the phone, on the sticker beneath the battery, after the letters ESN, your phone's ESN appears.

Q. How can I change the contrast of my phone's display?

- A. Menu > 4 > 3 > 5. See "Adjust screen contrast" on page 11.

Q. How do I clear my call timers?

- A. **WARNING:** The clearing of call timers cannot be undone.

Press Menu 2 > 5 > 6 (Call log > Call timers > Clear timers). When the security code field appears, enter your security code and press **OK**.

20 Glossary

Business card	A business card is the same as an entry in the phone book. It may contain a name, phone number, and text entry. It can also be sent to other devices.
Call forwarding	A network services feature you use to forward incoming calls to another number.
Call lists	A list used to track numbers for incoming, outgoing, or missed calls.
Call log	A log that registers information about calls you make and receive.
Call timers	Timers used to track the amount of time you spend on calls.
Call waiting	A network services feature that enables your phone to beep while you are in the middle of a call. The beep lets you know that someone else is calling you.
Electronic serial number	The identification number that is assigned to the phone.
In-call options	Features available for use while you are in a call.
Keyguard	Locks the keypad to prevent accidental keypresses.
Keypad tones	The tone you hear when you press a key.
Menu	A list of choices you can make to change settings on your phone or use various phone features.
Number type locations	A location for a specific type of number, such as a Home or Work number.

Predictive text	A method of entering information in your phone that uses a dictionary to predict, or guess, what you are writing.
Primary number	The number your phone dials when you select a name from the phone book that has more than one number assigned to it.
Profile	A group of settings you can use to customize the way your phone works.
Quick save	A fast method for saving a number.
Ringing tone	The sound your phone makes when you receive a call. Ringing tones can be ringing sounds or short tunes.
Scroll bar	A bar that appears on the right side of the screen when you scroll through the main menus.
SMS	The quick way to say short message service.
Start screen	The "home base" for your phone.
T9	The technical name for predictive text.
Template	A template is like a form letter-something you can use many times.
Voice mail	A network services feature that enables people who call and miss you to leave a voice message on your phone.
Warning tones	Sounds your phone makes during error conditions, during confirmations, when the battery is low, and when you need to recharge the battery.

21 Reference information

This section provides information about the phone's batteries, accessories, chargers, safety guidelines and technical information. Be aware that the information in this section is subject to change as the batteries, chargers, and accessories change.

• BATTERIES AND CHARGERS

This phone is intended for use when supplied with power from chargers labeled ACP-7U, ACP-8U or LCH-9. Other usage could invalidate any approval given to this apparatus and might be dangerous.



Warning: When you purchase batteries, chargers, and accessories for your phone, use only batteries, chargers, and accessories that have received approval from the phone's manufacturer. The use of any other type of phone-related hardware will invalidate any approval or warranty applying to the phone, and could also be dangerous. For availability of approved batteries, chargers, and accessories, check with your dealer.

- When the battery is fully charged, the indicator will tell you that the battery is fully charged.
- When you are not using a charger, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, since overcharging could shorten its lifespan. If left unused, a fully charged battery will discharge itself over time.

Temperature extremes can affect the ability of your battery to charge. Therefore, allow it to cool down or warm up before trying to charge it.

When the battery is running out of power and your phone only has a few minutes of talk time remaining, a warning tone sounds and the **Battery low** message appears briefly. When no more talk time is left, a warning tone is sounded and the phone switches itself off.

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object, like a coin, a clip, or a pen causes a direct connection of the + and - terminals of the battery, which are metal strips on the back of the battery.

An example of short-circuiting could occur if you carry a spare battery in your pocket or purse, where the battery could come into contact with such objects as a coin. Short-circuiting could damage either the battery or the connecting object.

Leaving the battery in hot or cold places, such as in a closed car in either summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 15° C and 25° C (59° F and 77° F).

A phone with a hot or cold battery might not work temporarily, even if the battery is fully charged. The performance of Li-Ion batteries is particularly limited in temperatures below 0° C (32° F).

The following list provides guidelines that you can follow:

- When the operating time (talk time and standby time) is noticeably shorter than normal, buy a new battery.
- Use the battery only for its intended purpose.
- Never use any charger or battery that is damaged and/or worn out.
- Batteries must be recycled or disposed of properly. Do not dispose of batteries by putting them in fire!
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.

● IMPORTANT SAFETY INFORMATION

This section provides additional safety information. A brief overview of safety can be found in "Safety guidelines" on page 1.

Traffic safety

Do not use a hand-held telephone while driving a vehicle. Always park the vehicle before using the phone.

After completing your phone conversation, always secure the phone back into its holder; do not place the phone on the passenger seat or place it where it can break loose in a collision or during a sudden stop.



The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

Remember: Safety—Your most important call.

Operating environment

Remember to follow any special regulations that are in force in any area, and always switch off your phone wherever it is forbidden to use it. Otherwise, the use of your phone could cause interference or danger.

When connecting the phone or any accessory to another device, read the associated user guide first and obtain detailed safety instructions.



Do not connect incompatible products.

As with other mobile radio transmitting equipment, you are advised that, for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the phone should only be used in the normal operating position. This position is when the phone is held to your ear with the antenna pointing over your shoulder.

Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment might not be shielded against the RF signals from your wireless phone. The following four subsections provide more information about this topic.

PACEMAKERS

Pacemaker manufacturers recommend that a minimum separation of six inches (20 cm) should be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers:

- Should always keep the phone more than 6 inches (20 cm) from their pacemakers when the phone is switched on.

- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference.



If you have any reason to suspect that interference is taking place, switch off your phone immediately.

HEARING AIDS

Some digital wireless phones could interfere with some hearing aids. In the event of such interference, you might want to consult your service provider.

OTHER MEDICAL DEVICES

Operation of any radio transmitting equipment, including wireless phones, could interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy. Also contact these authorities if you have any questions.

Switch off your phone in health care facilities or where any posted regulations instruct you to do so. Hospitals or health care facilities could be using equipment that is sensitive to external RF energy.

VEHICLES

RF signals could affect improperly installed or inadequately shielded electronic systems in motor vehicles. These could include electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, or air bag systems.

Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

POSTED FACILITIES

Switch your phone off in any facility where posted notices so require.

Potentially explosive atmospheres

Switch off your phone if you are in any area that has a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or even death.

You are advised to switch off the phone while at a refueling point (service station). And, you are reminded of the need to observe restrictions regarding the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often—but not always—clearly marked. These areas include the following: below deck on boats; chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

Vehicles

Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service could be dangerous and might invalidate any warranty that could apply to the unit.

Regularly check that all wireless phone equipment in your vehicle is mounted and operating properly.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts, or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both the installed or the portable wireless equipment, in the area over the air bag or in the air bag deployment area. If the in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal.

Failure to observe these instructions could lead to the suspension or the denial of telephone services to the offender, or it could result in legal action, or both scenarios could apply.

• EMERGENCY CALLS


IMPORTANT

This phone, like any wireless phone, operates using radio signals, wireless and landline networks, and user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely on any wireless phone for essential communications (for example, medical emergencies).

Remember, to make or receive any calls, the phone must be switched on and be used in a service area that has adequate signal strength. Emergency calls might not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

Always ensure that your phone is properly charged before attempting any emergency calls. If you allow your battery to become empty, you will be unable to receive or make calls, including emergency calls. You must then wait a few minutes after the charging begins to place any emergency calls.

Make an emergency call

- 1 If the phone is not on, switch it on.
- 2 Enter the emergency number for your present location (for example, 911 or any other official emergency number—emergency numbers vary by location).
- 3 Press .

If certain features are in use (Keyguard, fixed dialing, restrict calls, and so on), you might first need to turn those features off before you can make an emergency call. Consult this guide and your local wireless service provider.

When making an emergency call, remember to give all of the necessary information as accurately as possible. Remember that your wireless phone might be the only means of communication at the scene of an accident—do not terminate the call until given permission to do so.

Radio frequency (RF) signals

THIS MODEL 3360 PHONE MEETS GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) energy set by Industry Canada. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the Industry Canada is 1.6 W/kg* Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the phone.

Before a phone model is available for sale to the public, compliance with the Canadian Standard must be shown. The highest SAR value for this model phone when tested for use at the ear is 1.11 W/kg. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure.

* The SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of body tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Care and maintenance

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfill any warranty obligations and allow you to enjoy this product for many years.

When using your phone, battery, charger, or any accessory:

- Keep it and all its parts and accessories out of the reach of small children.
- Keep it dry. Precipitation, humidity, and liquids contain minerals that will corrode electronic circuits.
- Do not use or store it in dusty, dirty areas as its moving parts can be damaged.
- Do not store it in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store it in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which could damage the phone's electronic circuit boards.
- Do not attempt to open it. Non-expert handling of the device could damage it.
- Do not drop, knock or shake it. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean it.
- Do not paint it. Paint can clog the device's moving parts and prevent proper operation.
- If the phone, battery, charger, or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

• ACCESSORIES

If you want to enhance your phone's functionality, a range of accessories is available for you. You can select any of these items to help accommodate your specific communication needs. For availability of these and other accessories, contact your service provider.

A few practical rules for accessory operation:

- Keep all accessories out of reach of small children.
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.
- Check regularly that any vehicle-installed accessories are mounted and are operating properly.
- Installation of any complex car accessories must be done by qualified personnel only.
- Use only batteries, chargers, and accessories that have been approved by the phone manufacturer. The use of any other types could invalidate any approval or warranty applying to the phone and could be dangerous.

• BATTERIES

This section provides information about the phone's batteries. Be aware that the information in this section is subject to change.



Dispose of used batteries in accordance with any local regulations.

The tables shown in this section provide information about battery options that are available for your phone, charging times with the Rapid Travel Charger (ACP-8U), the Standard Travel Charger (ACP-7U), talk times, and standby times. Consult your service provider for more information.



The charging times listed in the next section are approximate.

Charging times

The following table shows battery charging times for the specified charger.

Battery Option	ACP-7U Charger	ACP-8U Charger
BMC-2 640 mAh NiMH	Up to 2 hrs 45 min	Up to 1 hr 30 min
BLC-2 850 mAh Li-Ion	Up to 3 hrs 15 min	Up to 2 hrs 15 min
BMC-3 900 mAh NiMH	Up to 4 hrs	Up to 2 hrs

- The times shown allow your battery to obtain approximately 80% of its capacity. When this happens, the battery scroll bars on your phone's screen stop scrolling.
- If you want to obtain 100% battery capacity, allow another 2 hours for a "trickle" or "maintenance" charge.

Standby and talk times

The times shown in the following table are approximate and represent a range for either standby or talk times (not a combination of both). Battery operation times vary according to signal conditions, network parameters set by the service provider, and how you use your phone.



Warning: Dispose of used batteries in accordance with any local regulations.

Refer to the following table for more information on talk and standby times in both digital and analogue networks.

Battery option	Digital talk time	Analogue talk time	Standby time	
			Digital	Analogue
NiMH Battery	Up to	Up to	Up to	Up to
BMC-2	1.5 hrs -	1 hr -	4.5 days -	18 hrs -
640 mAh	3.5 hrs	1.5 hrs	10.5 days	32 hrs

Battery option	Digital talk time	Analogue talk time	Standby time	
			Digital	Analogue
Li-Ion Battery BLC-2 850 mAh	Up to 2 hrs - 4.5 hrs	Up to 1 hr - 2.5 hrs	Up to 6.5 days - 14 days	Up to 24 hrs - 43 hrs
NiMH Battery BMC-3 900 mAh	Up to 2.5 hrs - 5 hrs	Up to 1 hr - 2.5 hrs	Up to 6.5 days - 15 days	Up to 26 hrs - 45 hrs

• CHARGERS AND OTHER ACCESSORIES

This section provides information about the phone's chargers and accessories. Be aware that the information in this section is subject to change as the chargers and accessories change.

The chargers and accessories that are described in this section are available for your phone. Contact your dealer for details. Also, refer to the accessories brochure that was included in your sales package for the entire line of Nokia Original Accessories.

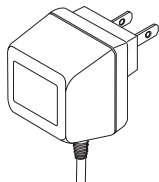
When a charger is not in use

- When a charger is not in use, disconnect it from the power source.
- Do not leave the battery connected to a charger for longer than a week, since overcharging the battery could shorten its lifespan. If left unused, a fully charged battery will discharge itself over time.

Standard Travel Charger (ACP-7U)

This is a lightweight (187g) and durable AC charger.

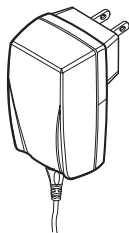
- To use the Standard Travel Charger, plug it into a wall outlet and connect the lead from the charger to the base of your phone.



Rapid Travel Charger (ACP-8U)

This is a lightweight and durable AC charger. Calls can be made during charging, even with a fully discharged battery.

- To use the Rapid Travel Charger (ACP-8U), plug it into a standard 120V or 220V AC wall outlet, and connect the lead from the charger to the base of your phone.

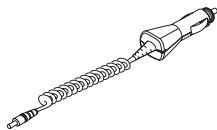


The charger can also be used together with the optional Desktop Charging Stand. Approximate charging times for discharged batteries are shown in "Charging times" on page 114.

Rapid Cigarette Lighter Charger (LCH-9)

You can charge your phone's battery from your vehicle battery by using the Rapid Cigarette Lighter Charger (LCH-9).

Calls are possible during charging. A green light indicates that the charger is ready for charging (when not charging) or finished charging (if it has been charging). The battery charging times are the same as those for the Rapid Travel Charger (ACP-8U).



The input voltage range is from 11 to 32V DC, negative grounding. Avoid prolonged charging with the Rapid Cigarette Lighter Charger (LCH-9) when the car engine is not running; this could cause your car battery to drain. Note also, that in some cars, the cigarette lighter plug is not provided with electricity if the ignition is not switched on.

Desktop Charging Stand (DCV-10)

Used together with the Standard Travel Charger (ACP-7U), the Rapid Travel Charger (ACP-8U) or the Rapid Travel Charger (ACP-9U), the Desktop Charging Stand is an economical choice when you need your phone close at hand, always ready for calls.



This charging stand allows you to charge your phone's battery in an upright, obtainable position on your desk.

- Charging is indicated by the scrolling battery bars that are located on the right side of your phone's Start screen.
- When the scrolling stops, the battery is approximately 80% charged. The battery is fully charged a couple of hours after this time.

Nokia Xpress-on™ colour covers

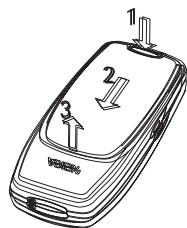
Your phone's Xpress-on™ cover is available in several fashion colours. Extra covers may be purchased from your authorized Nokia dealer.



Always store the phone with cover attached.

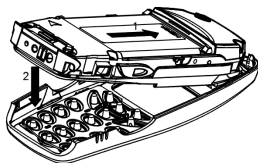
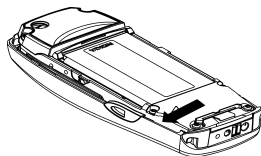
REMOVE THE BACK COVER

- 1 Switch off the power and disconnect the phone from the charger or any other device.
- 2 Push in the release button on the back of the phone (1), slide the cover toward the top of the phone (2 and 3), and remove it.



REMOVE THE FRONT COVER

- 1 Use the finger rests on each side of the phone and hold the phone face down.
- 2 While holding the phone, place your finger on the groove between the phone and the cover.
- 3 Gently pry the front cover away from the phone and lift the phone out of the cover.



REMOVE THE KEYPAD

- 1 Lift the keypad from the inside of the front cover.
- 2 Place the keypad into the new front cover.

REPLACE THE FRONT COVER

- 1 Slide the top of the phone into the top of the front cover. Be careful to align the power key/IR port with its place in the top of the front cover.
- 2 Gently push the bottom of the phone into the bottom of the front cover until it snaps into place.

REPLACE THE BACK COVER

- 1 Insert the two catches of the back cover in the corresponding slots in the phone.
- 2 Slide the cover towards the bottom of the phone until it locks into place.



• TROUBLESHOOTING

This section lists some of the most commonly encountered problems and provides possible solutions.

Problem	Possible cause	Possible solution
My phone is not charging.	The charger and the phone are not properly connected.	Securely connect the charger to the phone.
	The charger is not properly plugged in.	Ensure that the charger is plugged in correctly.
My phone is not making/receiving calls.	The battery is not charged.	Charge the battery.
	The signal strength is poor.	If you are indoors, move toward a window.
I can not listen to my voice messages.	You do not have voice mail service.	Call your wireless service provider.
	You have not set up your voice mailbox with your service provider.	Call your wireless service provider.
	You have not saved your voice mail number in your phone.	Refer to "Set up your voice mailbox" on page 56.
	You have forgotten your password or are entering it incorrectly.	Call your wireless service provider.
	The voice mail number you have saved is incorrect.	Call your wireless service provider.

• TECHNICAL INFORMATION

Weight	150g (5.2 oz) with BMC-3 900 mAh NiMH Battery
Size	105 cc
Frequency range	Lowband 824.04 - 848.97 MHz (TX) 869.04 - 893.97 MHz (RX) Highband 1850.04 - 1909.92 MHz (TX) 1930.08 - 1989.96 MHz (RX)
Transmitter output power	Up to 600mW
Battery voltage	3 V
Operating temperature	-4°F to +104°F (-20°C to +40°C)
Number of channels	832 lowband 1997 highband
Phone numbers	3
Memory locations	up to 200

22 Nokia One-Year Limited Warranty

Nokia warrants that the Nokia wireless phone and accessories are free from defects in material and workmanship. The warranty period for the Phone (Radio) units and all accessories (excluding carry cases) is twelve (12) months from the date of purchase OR fourteen (14) months from date of wholesale shipment from Nokia, OR fifteen (15) months from the date of manufacture by Nokia. The warranty period for the Carry cases is three (3) months from the date of purchase or five (5) months from the date of wholesale shipment from Nokia.

During the warranty period, Nokia will, at its option, repair or replace the defective product free of charge. Replacement Product may be either new or remanufactured or refurbished.

However, if Nokia determines that the warranty conditions cannot be applied, the purchaser will be billed for the repair and shipping.

EXCEPTIONS

This warranty is subject to the following exceptions:

1. Mobile or fixed installation, which is not in accordance with the installation instructions, published by Nokia, will void the warranty. Damage caused by a repair or an attempt to repair by other than a service centre authorized by Nokia will void the warranty;
2. This warranty covers normal consumer use and does not cover defects or damage to any product which, in the sole opinion of Nokia, has been subject to: improper storage, exposure to moisture or dampness, exposure to fire, sand, dirt, windstorm, lightning, or earthquake; to theft, battery leakage, unauthorized modification, misuse, neglect, abuse, misapplication, accident, alteration, improper installation, maladjustment of consumer controls, or abnormal operating conditions, or which has been attributable to acts of God;

3. Fuses are not covered by the warranty;
4. This warranty does not cover defects or damages caused by a product which is not approved by Nokia to be connected to its wireless phone;
5. This warranty does not cover defects or damages caused by improper or defective function of the carrier system or by inadequate signal reception by the antenna;
6. Removal and reinstallation costs are not covered by this warranty;
7. This warranty is applicable only to products bought through Nokia Products Ltd. in Ajax, Ontario, Canada, and sold either in Canada or Bermuda.
8. Removal, alteration, or defacing of the Serial Number Plate, or the accessory Date Code Labels will void the warranty.

In no event shall Nokia be liable for incidental, special, or consequential damages, direct or indirect, loss of unanticipated benefits or profits, loss of use of its wireless telephone, resulting from the use of its wireless phone, or its accessories, or arising from any breach of this warranty.

CLAIM PROCEDURE

In order to obtain warranty performance, return the defective unit to the Nokia Service Centre with transportation charges prepaid (Shipping of the repaired unit may be paid by Nokia, in which case Nokia shall have risk of loss or damage during this shipment).

The proof of date of purchase will be required before in-warranty service is rendered.

Maintenance and service may be obtained in any authorized service centre in Canada.

EXTENSION OF WARRANTY PERIOD

When a repair is made, an extra 90-day service warranty is given to the labour and parts of the repair concerned. If replacement of a faulty unit is applied, instead of repairing, this 90-day service warranty is applied to the replaced unit.

Besides this 90-day service warranty, the warranty repairs or replacements do not affect the original warranty conditions, which are determined by the date of purchase.

THE FOREGOING WARRANTY IS THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE.

Some provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

FOR WARRANTY SERVICE LOCATION, CONTACT YOUR SERVICE PROVIDER/RETAILER/DEALER OR DIRECTLY TO:

NOKIA PRODUCTS LIMITED
601 Westney Road South
Ajax, Ontario L1S 4N7

For products being returned to Nokia or its authorized service centres, the service provider/retailer/dealer shall prepay shipping charges, taxes, duties, insurance. Nokia shall have no risk for loss or damage during this shipment.

NOTE: As warranty is automatically registered, no further action is required by the consumer.

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