

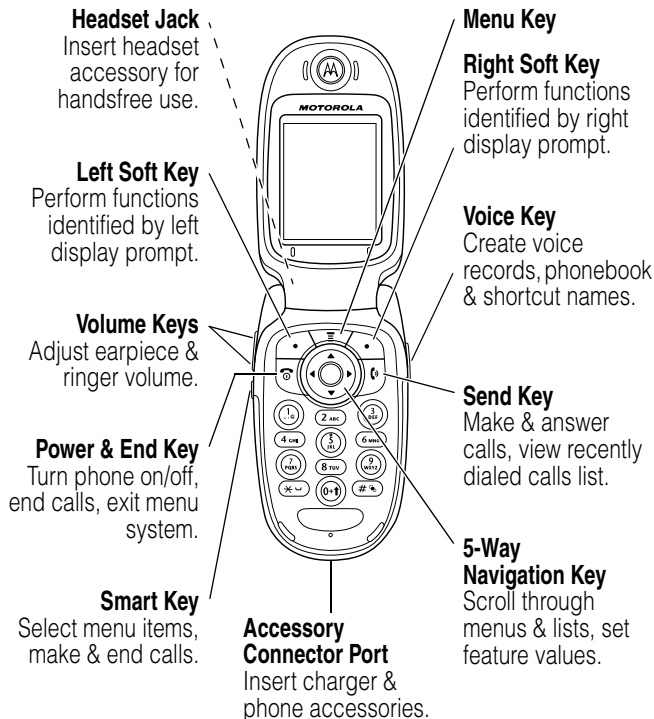


MOTOROLA

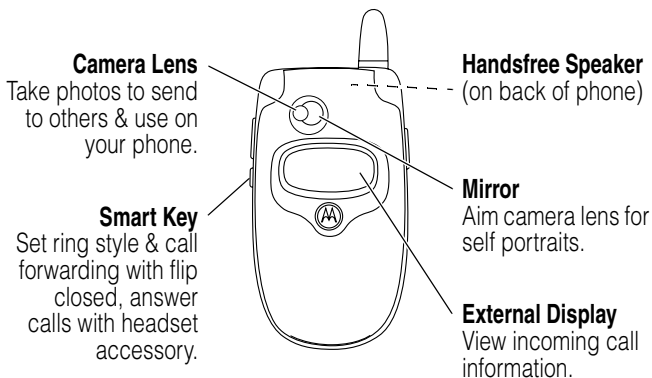
START HERE >

Welcome










Welcome to the world of Motorola digital wireless communications! We are pleased that you have chosen the Motorola V300 GSM wireless phone.



Check It Out!



Feature	Description
Take Photo	Press CAMERA (📷) to activate the camera, point lens at subject, press CAPTURE (📷) to take a photo.
Send Photo	Send the photo to a phone number or email address: Press STORE (📷) > Send In Message .
Set Photo as Picture Caller ID	Assign a photo to a phonebook entry to enable picture caller ID: 📄 > Multimedia > Pictures > <i>photo</i> 📄 > Apply As > Phonebook Entry

Feature	Description
Send Multimedia Message	<p>Send a multimedia message with pictures, animations, and sounds:</p> <p> > Messages > Create Message > New Multimedia Msg</p> 
Send Letter	<p>Send a multimedia letter:</p> <p> > Messages > Create Message > New Letter</p> 
Read Multimedia Message	<p>Read a new multimedia message or letter that you have received:</p> <p>Press READ ().</p> 
Store Message Objects	<p>Go to a multimedia message slide, or highlight an object in a letter, then:</p> <p> > Store</p> 
Phone Theme	<p>Apply a phone theme:</p> <p> > Multimedia > Themes > <i>theme</i></p>

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Manual number: 6809467A27-A
Cover number: 8988485L61-O

Contents

Safety and General Information	8
Getting Started	14
About This Guide	14
Installing the SIM Card	15
Battery Use	15
Installing the Battery	17
Charging the Battery	18
Turning Your Phone On	19
Adjusting Volume	20
Making a Call	20
Answering a Call	21
Viewing Your Phone Number	21
Highlight Features	22
Taking and Sending a Photo	22
Sending a Multimedia Message	24
Receiving a Multimedia Message	26
Learning to Use Your Phone	28
Using the Display	28
Using the 5-Way Navigation Key	32
Using Menus	33
Entering Text	36
Using the Smart Key	46
Using the External Display	46
Using the Handsfree Speaker	47
Changing a Code, PIN, or Password	48
Locking and Unlocking Your Phone	49
If You Forget a Code, PIN, or Password	50
Using the Phonebook	51

Setting Up Your Phone	53
Storing Your Name and Phone Number	53
Setting the Time and Date	53
Setting a Ring Style	53
Setting Answer Options	54
Setting a Wallpaper Image	55
Setting a Screen Saver Image	56
Setting Display Brightness	57
Setting Display Color	57
Adjusting the Backlight	57
Setting Display Timeout	57
Calling Features	58
Changing the Active Line	58
Redialing a Number	58
Using Automatic Redial	59
Using Caller ID	59
Turning Off a Call Alert	60
Calling an Emergency Number	60
Dialing International Numbers	61
Viewing Recent Calls	61
Returning an Unanswered Call	63
Using the Notepad	63
Attaching a Number	64
Calling With Speed Dial	64
Calling With 1-Touch Dial	65
Using Voicemail	65
Using Call Waiting	67
Putting a Call On Hold	67
Transferring a Call	68
Phone Features	69
Main Menu	69
Feature Quick Reference	71

Specific Absorption Rate Data	87
Consumer Information on	
Wireless Phones from the FDA	89
Warranty	94
Product Registration	99
RF Energy Interference	99
Export Law Assurances	99
Wireless: The New Recyclable	100
Index	101
Wireless Phone Safety Tips	111

Safety and General Information

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION.
READ THIS INFORMATION BEFORE USING YOUR PHONE.

The information provided in this document supersedes the general safety information in user's guides published prior to December 1, 2002.

Exposure To Radio Frequency (RF) Energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

To assure optimal phone performance and make sure human exposure to RF energy is within the guidelines set forth in the relevant standards, always adhere to the following procedures.

External Antenna Care

Use only the supplied or Motorola-approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone.

Do NOT hold the external antenna when the phone is IN USE. Holding the external antenna affects call quality and may cause the phone to operate at a higher power level than needed. In addition, use of unauthorized antennas may result in non-compliance with the local regulatory requirements in your country.

Phone Operation

When placing or receiving a phone call, hold your phone as you would a wireline telephone.

Body-Worn Operation

To maintain compliance with RF energy exposure guidelines, if you wear a phone on your body when transmitting, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this phone, if available. Use of accessories not approved by Motorola may exceed RF energy exposure guidelines. If you do not use one of the body-worn accessories approved or supplied by Motorola, and are not using the phone held in the normal use position, ensure the phone and its antenna are at least 1 inch (2.5 centimeters) from your body when transmitting.

Data Operation

When using any data feature of the phone, with or without an accessory cable, position the phone and its antenna at least 1 inch (2.5 centimeters) from your body.

Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries and antennas, may cause your phone to exceed RF energy exposure guidelines. For a list of approved Motorola accessories, visit our website at www.Motorola.com.

RF Energy Interference/Compatibility

Note: Nearly every electronic device is susceptible to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your phone may cause interference.

Facilities

Turn off your phone in any facility where posted notices instruct you to do so. These facilities may include hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your phone when on board an aircraft. Any use of a phone must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 inches (15 centimeters) be maintained between a handheld wireless phone and a pacemaker.

Persons with pacemakers should:

- ALWAYS keep the phone more than 6 inches (15 centimeters) from your pacemaker when the phone is turned ON.
- NOT carry the phone in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.

When using your phone while driving, please:

- Give full attention to driving and to the road.
- Use handsfree operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Responsible driving best practices may be found in the “Wireless Phone Safety Tips” at the end of this manual and at the Motorola website:

www.Motorola.com/callsmart.

Operational Warnings

For Vehicles With an Air Bag

Do not place a phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere. Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Areas with potentially explosive atmospheres are often but not always posted.






Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted “Turn off electronic devices.” Obey all signs and instructions.

Batteries

Batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects. **Use only Motorola original batteries and chargers.**

Your battery or phone may contain symbols, defined as follows:

Symbol	Definition
	Important safety information will follow.
	Your battery or phone should not be disposed of in a fire.
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Your battery or phone should not be thrown in the trash.
	Your phone contains an internal lithium ion battery.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when watching television or playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone. (The flashing-light feature is not available on all products.)

Parents should monitor their children's use of video game or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation.

To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.

Repetitive Motion Injuries

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after play, stop playing and see a doctor.

Getting Started



About This Guide

This guide describes the basic features of your Motorola wireless phone.

Note: A *More Here* reference guide for your phone is also available that describes your phone's features in more detail.

To obtain the *More Here* guide for your phone, or another copy of this guide, see the Motorola Web site at:

<http://motorola.com/consumer/manuals> (U.S.A.)

<http://motorola.ca/consumer> (Canada)

or contact the Motorola Customer Call Center at 1-800-331-6456 (U.S.A.) or 1-800-461-4575 (Canada).

Optional Features



This label identifies an optional network, SIM card, or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service provider for more information.

Optional Accessories

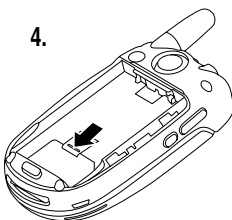
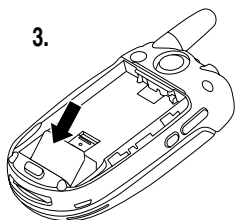
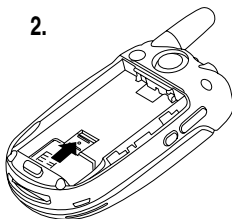
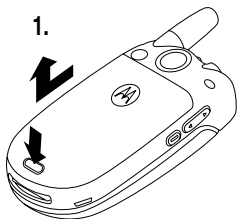


This label identifies a feature that requires an optional Motorola Original™ accessory.

Installing the SIM Card

Your SIM (Subscriber Identity Module) card contains your phone number, service details, and phonebook/message memory.

Caution: Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water, or dirt.



Battery Use

Battery performance depends on many factors, including your wireless carrier's network configuration; signal strength; the temperature at which you operate your phone; the features and/or settings you select and use;

items attached to the phone's accessory connector port; and your voice, data, and other application usage patterns.



Caution: To prevent injuries or burns, do not allow metal objects to contact or short-circuit the battery terminals.

To maximize your battery's performance:

- Always use Motorola Original batteries and battery chargers. The phone warranty does not cover damage caused from using non-Motorola batteries and/or battery chargers.
- New batteries or batteries that have been stored for a long time may require a longer charge time.
- Maintain the battery at or near room temperature when charging.
- Do not expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.
- When you do not intend to use a battery for a while, store it uncharged in a cool, dark, dry place, such as a refrigerator.
- Batteries gradually wear down and require longer charging times. This is normal. If you charge your battery regularly and notice a decrease in talk time or an increase in charging time, then it is probably time to purchase a new battery.



The rechargeable batteries that power this phone must be disposed of properly and may need to be recycled. Refer to your battery's label

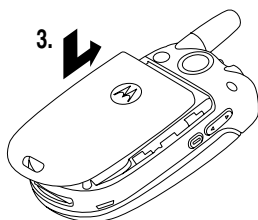
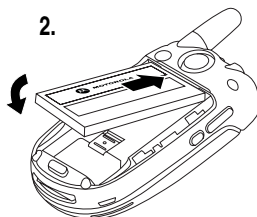
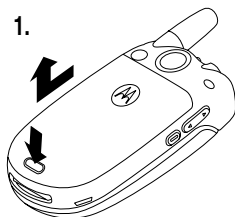
for battery type. Contact your local recycling center for proper disposal methods.

Warning: Never dispose of batteries in a fire because they may explode.

Installing the Battery



Your phone is designed to use only Motorola Original batteries and accessories. We recommend that you store batteries in their protective cases when not in use.



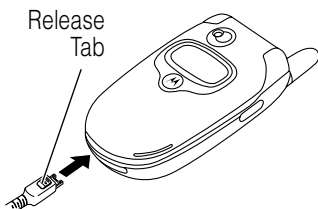
Charging the Battery



New batteries are shipped partially charged. Before you can use your phone, you need to install and charge the battery as described below. Some batteries perform best after several full charge/discharge cycles.

Action

- 1 Plug the travel charger into your phone with the release tab facing up.




- 2 Plug the other end of the travel charger into the appropriate electrical outlet.
- 3 When your phone indicates **Charge Complete**, press the release tab and remove the travel charger.

Tip: You can safely leave the travel charger connected to the phone after charging is complete. This will **not** damage the battery.

Turning Your Phone On


Action

- 1 Open your phone


- 2 Press and hold  for 2 seconds to turn on the phone

Power
Key



- 3 If necessary, enter your SIM card PIN code and press **OK** () to unlock the SIM card

Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays **SIM Blocked**.

- 4 If necessary, enter your 4-digit unlock code and press **OK** () to unlock the phone

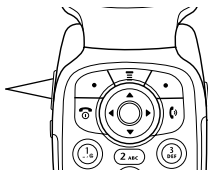


Adjusting Volume



Press the up or down volume keys to:

Volume
Keys



- increase or decrease earpiece volume during a call
 - increase or decrease the ringer volume setting when the home screen is visible (flip must be open)
- Tip:** At the lowest volume setting, press the down volume key once to switch to vibrate alert. Press it again to switch to silent alert. Press the up volume key to cycle back to vibrate alert, then ring alert.
- turn off an incoming call alert


Making a Call

	Press	To
1	keypad keys	dial the phone number
2		make the call
3		end the call and “hang up” the phone when you are finished




Tip: You can also close the phone flip to end the call.

Answering a Call



When you receive a call, your phone rings and/or vibrates and displays an incoming call message.


When the phone flip is active, open the phone to answer the call. (To activate, press  > **Settings** > **In-Call Setup** > **Answer Options** > **Open to Answer.**)

If the phone flip is **not** active:

Press	To
1  or ANSWER ()	answer the call
2 	end the call and “hang up” the phone when you are finished

Viewing Your Phone Number

To view your phone number from the home screen, press  .

While you are on a call, press  > **My Tel. Numbers.**

Note: Your phone number must be stored on your SIM card to use this feature. To store your phone number on the SIM card, see page 53. If you do not know your phone number, contact your service provider.



Highlight Features



You can do much more with your phone than make and receive calls! This section describes some of your phone's highlight features.

Taking and Sending a Photo

Shortcut: From the home screen, press **CAMERA** (📷) to activate the camera.

To activate your phone's camera:

Find the Feature



> **Multimedia** > **Camera**

The active viewfinder image appears on your display.

Press ⬆️ up or down to zoom in or out on viewfinder image.

Press ⬅️ left or right to decrease or increase image brightness.

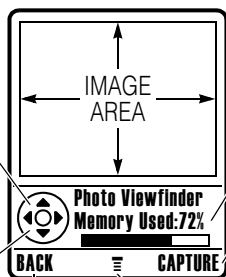


Photo storage memory space currently in use.

Take a photo.

Press 📷 to open **Pictures Menu**.

Return to previous screen.

Point the camera lens at the photo subject, then:

Press	To
1 CAPTURE (📷)	take a photo
2 STORE (📷)	view storage options
or	
DISCARD (📷)	delete the photo and return to active viewfinder
	If you choose to store the photo, continue to step 3.
3 (🔄)	scroll to Send in Message, Store Only, Apply as Wallpaper, Apply as Screen Saver, Apply as Phonebook Entry, or Send to Blog*
4 SELECT (📷)	perform the storage option of your choice

* Optional network/subscription dependent feature. Not all features may be available on your phone.

Press (📷) to open the **Pictures Menu** when the camera is active. The **Pictures Menu** can include the following options:

Option	Description
Go To Pictures	View pictures and photos stored on your phone.
Auto-Timed Capture	Set a timer for the camera to take a photo.
Delete All	Delete all pictures.





Option	Description
Pictures Setup	Open the setup menu to adjust picture settings.
View Free Space	See how much memory remains for storing pictures.

Sending a Multimedia Message



A *Multimedia Messaging Service (MMS)* *multimedia message* contains one or more slides with text and embedded media objects (including photos, pictures, animations, sounds, and/or voice records). You can send the multimedia message to other wireless phone users, and to email addresses.

Find the Feature



- > **Messages**
- > **Create Message**
- > **New Multimedia Msg**

Press	To
1 keypad keys	enter slide text
2	open the MMS Menu
3	scroll to Insert
4 SELECT ()	display a list of items you can insert
5	scroll to Picture, Voice Record, Sound, or Soundtrack
6 SELECT ()	select the file type
7	highlight the file you want

Press	To
8 INSERT (⏏)	insert the file To add another slide to the message, continue to step 9. To send the message, go to step 14.
9 (⏏)	open the MMS Menu to insert a new slide
10 (⏏)	scroll to Insert
11 SELECT (⏏)	display a list of items you can insert
12 (⏏)	scroll to New Page
13 SELECT (⏏)	insert a new slide after the current slide Repeat steps 1 to 8 to enter contents for the new slide.
14 OK (⏏)	store the message
15 (⏏)	scroll to a Send To option: Highlight (One Time Entry) to enter 1 or more phone numbers and/or email addresses. Highlight (New Phonebook Entry) to enter a number/address and add it to the phonebook. Or highlight an existing phonebook entry.






Press	To
16 SELECT (⏏)	select [One Time Entry] or [New Phonebook Entry]
or	
ADD (⏏)	add a phonebook entry to the list of recipients
17 DONE (⏏)	store the numbers/addresses
18 (⦿)	scroll to Subject
19 CHANGE (⏏)	select Subject
20 keypad keys	enter the subject
21 OK (⏏)	store the subject
22 SEND (⏏)	send the message



Receiving a Multimedia Message



When you receive a multimedia message or letter, your phone displays the  (message waiting) indicator and a **New Message** notification, and sounds an alert.

Press	To
READ (⏏)	open the message

Multimedia messages that you receive can contain different media objects:

- Photos, pictures, and animations are displayed as you read the message.
- A sound file begins playing when its slide is displayed. Use the volume keys to adjust the volume as the sound file plays.

Note: In a multimedia letter, you may have to highlight an indicator embedded in the text to play a sound file.

- Attached files are appended to the message. To open the attachment, highlight the file indicator/filename and press **VIEW** (⏏) (image file type), **PLAY** (⏏) (sound file), or **OPEN** (⏏) (vObject such as phonebook or datebook entry, or unknown file type).

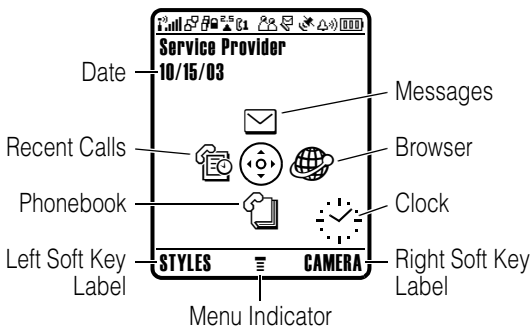



Learning to Use Your Phone

See page 1 for a basic phone diagram.

Using the Display



The *home screen* is displayed when you are **not** on a call or using the menu. You must be in the home screen to dial a phone number.





Press the 5-way navigation key (⊙) left, right, up, or down to select 1 of the menu feature icons. If you select a menu icon by mistake, press  to return to the home screen.

Note: Your home screen may look different than the display shown above. For example, your service provider may hide the menu feature icons to allow a better view of the wallpaper image. You can still select the menu icons

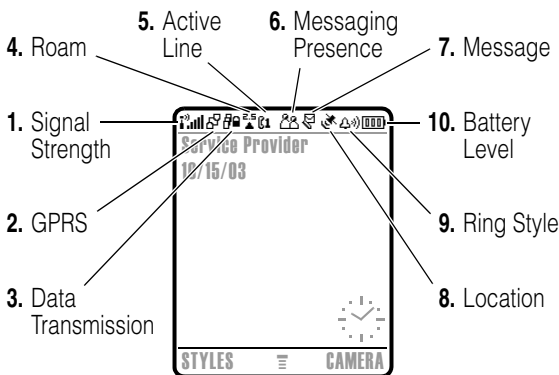
when they are hidden from view. To show or hide the menu icons, see page 78.



The  (menu) indicator indicates that you can press the menu key () to enter the main menu.

Labels at the bottom corners of the display show the current soft key functions. Press the left soft key () or right soft key () to perform the function indicated by the left or right soft key label.

Your phone can display an analog or digital clock in the home screen (see page 77).

The following status indicators can display:



1. Signal Strength Indicator Vertical bars show the strength of the network connection. You cannot make or receive calls when the  (no signal) indicator or  (no transmit) indicator is displayed.





2. GPRS Indicator Shows that your phone is using a high-speed *General Packet Radio Service* (GPRS) network connection. GPRS allows faster data transfer speeds. Other indicators can include:



= GPRS PDP
context active



= GPRS packet
data available

3. Data Transmission Indicator Shows connection and data transmission status. Indicators can include:



= secure packet
data transfer



= unsecure packet
data transfer



= secure
application
connection



= unsecure
application
connection



= secure *Circuit
Switch Data*
(CSD) call



= unsecure CSD
call



4. Roam Indicator Shows when your phone is seeking or using another network outside your home network. Indicators can include:



= 2.5G home



= 2.5G roam



= 2G home



= 2G roam



5. Active Line Indicator Shows or to indicate the current active phone line. Other indicators can include:

= line 1 active,
call forward on

= line 2 active, call
forward on

= alarm activated



6. Messaging Presence Indicator Shows when instant messaging is active. Indicators can include:

= IM active

= available for IM

= busy

= invisible to IM

= available for
phone calls

= offline

When a Java application is active, a (Java midlet) indicator can display in this location.



7. Message Indicator Displays when you receive a new message. Indicators can include:

= text message

= voicemail
message

= voicemail and
text message

= answering
machine

= IM message

= active chat
session

When you enter a message, a number in this location shows the number of characters left on the current page



(text message), or the message size (multimedia message or letter).





8. Location Indicator Your phone may be able to send location information to the network during an emergency call. Indicators show when your phone is sending location information:

 = location on

 = location off


9. Ring Style Indicator Shows the ring style setting.

 = loud ring

 = soft ring



 = vibrate

 = vibrate and ring

 = silent

10. Battery Level Indicator Vertical bars show the battery charge level. Recharge the battery when **Low Battery** displays and the battery alert sounds.


Using the 5-Way Navigation Key

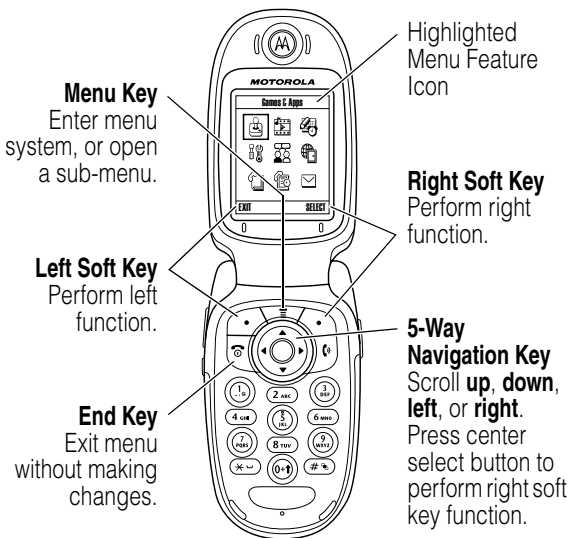
Use the 5-way navigation key () to scroll up, down, left, or right through the menu system, highlight menu items, change feature settings, and play games. Press the *center select* button to select a highlighted menu item. The center select button usually performs the same function as the right soft key (.


5-way
Navigation
Key



Using Menus











From the home screen, press  to enter the main menu.



Press  to scroll to and highlight a menu feature icon in the main menu. The following icons represent features that



may appear in the main menu, depending on your service provider and service subscription options.




Menu Icon	Feature	Menu Icon	Feature
	Games & Apps		Multimedia
	Tools		Settings
	IM		Web Access
	Phonebook		Recent Calls
	Messages		Chat

Selecting a Menu Feature

This guide shows you how to select a menu feature, starting from the home screen.

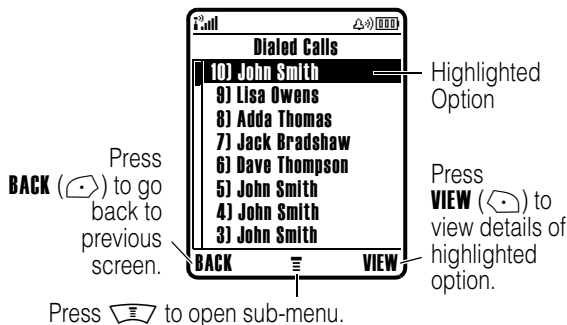
Find the Feature

 > Recent Calls > Dialed Calls

This example shows that from the home screen, you must press , scroll to and select  **Recent Calls** from the main menu, then scroll to and select **Dialed Calls**. Press  to scroll, and the left/right soft keys to select the functions listed in the bottom left and right corners of the display.

Selecting a Feature Option

Some features require you to select an option from a list:

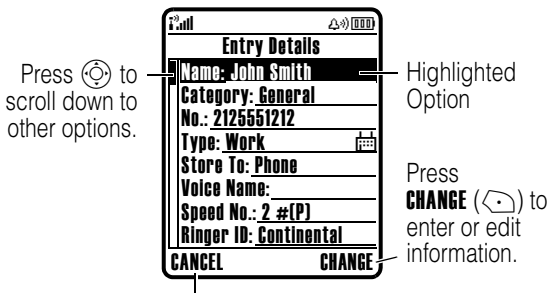


- Press to scroll up or down to highlight the option you want.
- In a numbered list, press a number key to highlight the option.
- In an alphabetized list, press a key repeatedly to cycle through the letters on the key and highlight the closest matching list option.
- When an option has a list of possible values, press left or right to scroll through and select a value.
- When an option has a list of possible numeric values, press a number key to set the value.



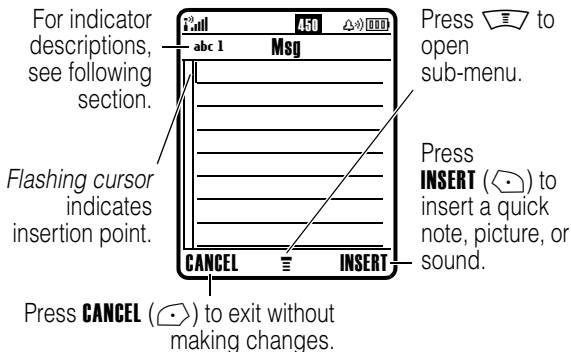
Entering Text

Some features require you to enter information.




Press **CANCEL** () to exit without making changes. **DONE** () displays when you enter or edit information.

The message center lets you compose and send text messages.




Choosing a Text Entry Method


Multiple text entry methods make it easy for you to enter names, numbers, and messages. The method you select remains active until you select another method.

Press  in any text entry screen to select 1 of the following entry methods:

Primary	The primary text entry method (see below to set).
Numeric	Enter numbers only (see page 44).
Symbol	Enter symbols only (see page 44).
Secondary	The secondary text entry method (see below to set).

Alternatively, you can select a text entry method in any text entry screen by pressing  > **Entry Mode**.


Setting Up a Text Entry Method

Press  > **Entry Setup** from any text entry screen. Select **Primary Setup** or **Secondary Setup**, and choose:

ITAP	Let the phone predict each word as you press keys (see page 42).
Tap	Enter letters and numbers by pressing a key 1 or more times.
Tap Extended	Enter letters, numbers, and symbols by pressing a key 1 or more times.
None	Hide the Secondary setting (only available for Secondary Setup).



Using Capitalization

Press  in any text entry screen to change text case. The following indicators show capitalization status:







abc = no capital letters

ABC = all capital letters

Abc = capitalize next letter only

Text Entry Method Indicators

When you select the **Primary** or **Secondary** text entry method, the following indicators identify the text entry setting:

Primary	Secondary	
1	2	Tap, no capital letters
1↑	2↑	Tap, capitalize next letter only
1↑	2↑	Tap, all capital letters
		iTAP, no capital letters
		iTAP, capitalize next letter only
		iTAP, all capital letters

The following indicators identify **Numeric** or **Symbol** entry method:




123 = numeric method


@ = symbol method

Using Tap Method

This is the standard method for entering text on your phone.

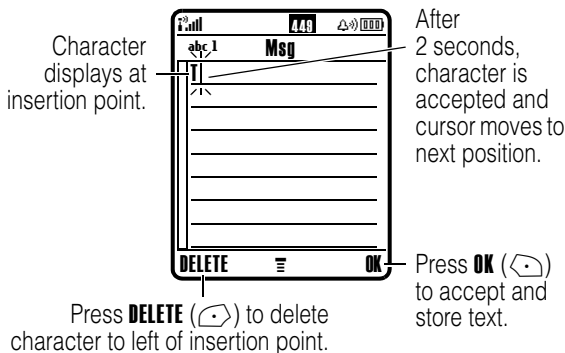
Regular **Tap** method cycles through the letters and number of the key you press. **Tap Extended** method also cycles through additional symbols as shown in the “Character Chart” on page 41.

Press	To
1 A keypad key 1 or more times	select a letter, number, or symbol
2 Keypad keys	enter remaining characters
	Tip: Press  right to accept a word completion, or  to insert a space.
3 OK ()	store the text

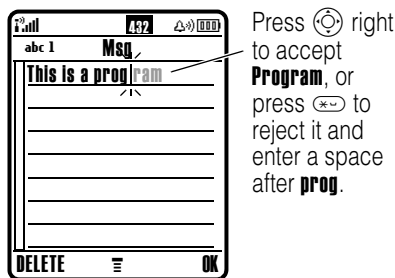
In a text entry screen, you can press  to switch entry methods. An indicator shows which method is active (see page 38). If **Tap** or **Tap Extended** is not available as the **Primary** or **Secondary** entry method, see page 37.



When you enter text with **Tap** or **Tap Extended** method, the soft key functions change.



When you enter 3 or more characters in a row, your phone may guess the rest of the word. For example, if you enter **prog** you might see:



If you want a different word (such as **progress**), continue pressing keypad keys to enter the remaining characters.

Character Chart

Use this chart as a guide for entering characters with **Tap Extended** method.



1	. 1 ? ! , @ _ & ~ : ; " - () ' ÿ ÿ % £ \$ ¥ ¤ € + x * / \ [] = > < # §
2 abc	a b c 2 ä å á à â ã α β ç
3 def	d e f 3 δ ë é è ê ø
4 ghi	g h i 4 ï í î γ
5 jkl	j k l 5 λ
6 mno	m n o 6 ñ ö ø ó ò ô õ ω
7 pqrs	p q r s 7 π β σ
8 tuv	t u v 8 θ ü ú û û
9 wxyz	w x y z 9 ξ ψ
0+	<i>change text case, for capital letters</i>
⌘ ↵	<i>enter a space (hold to enter a return)</i>
# %	<i>change text entry method (hold for default)</i>

Note: This chart may not reflect the exact character set available on your phone. In an email address or URL editor, 1 first shows common characters for that editor.

Tap Method Text Entry Rules

- Press a keypad key repeatedly to cycle through its characters.
- Press ⬅️ ➡️ left or right to move the flashing cursor to the left or right in a text message.

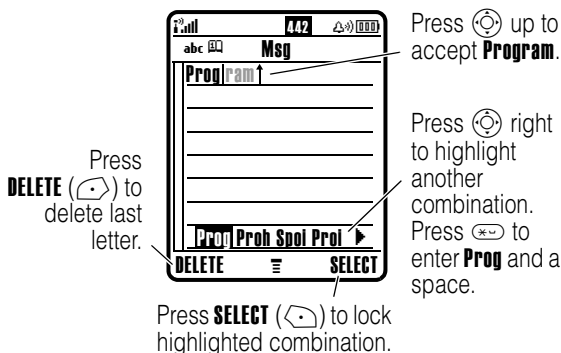


- The first character of every sentence is capitalized. If necessary, press  down to force the character to lowercase before the cursor moves to the next position.
- If you enter or edit information and do not want to save the changes, press  to exit without saving.

Using iTAP™ Method

iTAP™ software provides a predictive text entry method that lets you enter a word using 1 keypress per letter. This can be faster than **Tap** method, because your phone combines the keypresses into common words.




For example, if you press    , letter combinations that match your keypresses display:



If you want a different word (such as **Progress**), continue pressing keypad keys to enter the remaining characters.

Entering Words


In a text entry screen, you can press **[#*]** to switch entry methods. An indicator tells you which method is active (see page 38). If **ITAP** method is not available as the **Primary** or **Secondary** entry method, see page 37.


Press	To
1 Keypad keys (1 press per letter)	show possible letter combinations at the bottom of the display
2  left or right	highlight the combination you want
3 SELECT ()	lock a highlighted combination You can press keypad keys to add more letters to the end of the combination.
or 	enter the highlighted combination when it spells a word A space is automatically inserted after the word.

If you enter a word your phone does not recognize, the phone stores it to use as 1 of your word options. When you fill memory space for unrecognized words, your phone deletes the oldest words to add new words.







Using Numeric Method

In a text entry screen, press  to switch entry methods until the 123 (numeric) indicator displays.

Press keypad keys to enter the numbers you want. When you finish entering numbers, press  to switch to another entry method.

Using Symbol Method

In a text entry screen, press  to switch entry methods until the @ (symbol) indicator displays.

	Press	To
1	Keypad keys (1 press per symbol)	show possible symbol combinations at the bottom of the display
2	 left or right	highlight the combination you want
3	SELECT ()	lock a highlighted combination
		You can press keypad keys to add more symbols to the end of the combination.
	or	
		enter the highlighted combination



Symbol Chart

Use this chart as a guide for entering characters with symbol method.

1-6	. ? ! , @ _ & ~ : ; " - () ' ¿ ¡ % £ \$ ¥ ¤ €
2-acc	@ _ \
3-div	/ : ;
4-cm	" & '
5-pl	() [] { }
6-mu	¿ ¡ ~
7-pm	< > =
8-rov	\$ £ ¥ ¤ €
9-wtr	# % *
0+†	+ - x * / = > < # §
✕↵	enter a space (hold to enter a return)
#%	change text entry method (hold for default)

Note: This chart may not reflect the exact character set available on your phone. In an email address or URL editor, 1-6 first shows common characters for that editor.

Deleting Letters and Words

Place the cursor to the right of the text you want to delete, and then:

Action

Press **DELETE** (↵) to delete 1 letter at a time.

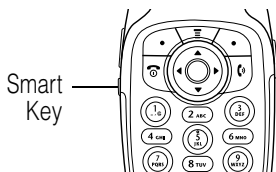
Hold **DELETE** (↵) to delete the entire message.



Using the Smart Key

The *smart key* gives you another way to perform many basic phone

functions. It anticipates the next action you are likely to perform. For example, when you highlight a menu item, you can press the smart key to select it. You can use the smart key to make and end calls, turn features on and off, and open your phonebook. The smart key usually performs the same function as the right soft key (⏏).



Using the External Display

When the flip is closed, the external display shows time, date, and phone status information. It also displays messages to notify you of incoming calls and other events. You can perform the following functions in the external display.

Setting Phone Ring Style

Press	To
1 volume keys	scroll to Style
2 smart key	select a ring style
3 volume keys	return to the home screen

Adjusting Voice Call Forwarding



Tip: You must store a forwarding number to use this feature (see page 71).

Press	To
1 volume keys	scroll to Forward
2 smart key	select All Calls or Off
3 volume keys	return to the home screen

Returning an Unanswered Call

Your phone keeps a record of your unanswered calls and displays **X Missed Calls** in the external display.

Action
1 Press the smart key to view the received calls list.
2 Press the volume keys to select a call to return.
3 Press and hold the smart key to make the call.

Note: Because the microphone and earpiece are unavailable when the phone is closed, you must use a headset or other handsfree device with this feature.

Using the Handsfree Speaker

When you activate your phone's integrated handsfree speaker, you can talk to the other party without holding the phone to your ear.



Press **SPEAKER** (🔊) to turn the handsfree speaker on or off during a call.

When you turn the handsfree speaker on, your phone displays **Speaker On** in the home screen. The handsfree speaker remains on until you press **SPEAKER** (🔊) again or turn the phone off.

Note: The handsfree speaker is disabled when you connect your phone to a handsfree car kit or headset accessory.



Changing a Code, PIN, or Password

Your phone's 4-digit unlock code is originally set to 1234, and the 6-digit security code is originally set to 000000. Your service provider may reset these codes before you receive your phone.

If your service provider has **not** reset these codes, we recommend that you change them to prevent others from accessing your personal information. The unlock code must contain 4 digits, and the security code must contain 6 digits.

You can also reset your SIM card PIN code, PIN2 code, and/or call barring password if necessary.

To change a code or password:

Find the Feature



**> Settings > Security
> New Passwords**

Locking and Unlocking Your Phone

You can lock your phone manually or set the phone to lock automatically whenever you turn it off.

To use a locked phone, you must enter the unlock code. A locked phone still rings or vibrates for incoming calls or messages, **but you must unlock it to answer.**

You can make emergency calls on your phone even when it is locked (see page 60).



Locking Your Phone Manually

Find the Feature



> Settings > Security
> Phone Lock > Lock Now

Press	To
1 keypad keys	enter your unlock code
2 OK (⏏)	lock the phone

Unlocking Your Phone

Tip: Your phone's unlock code is originally set to 1234. Many service providers reset the unlock code to the last 4 digits of your phone number.

At the **Enter Unlock Code** prompt:

Press	To
1 keypad keys	enter your unlock code
2 OK (⏏)	unlock your phone

Setting Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off:

Find the Feature



> **Settings** > **Security**
> **Phone Lock**
> **Automatic Lock** > **On**

	Press	To
1	keypad keys	enter your unlock code
2	OK (⏏)	activate automatic lock

If You Forget a Code, PIN, or Password

Note: Your phone's 4-digit unlock code is originally set to 1234, and the 6-digit security code is originally set to 000000. Many service providers reset the unlock code to the last 4 digits of your phone number before you receive your phone.

If you forget your unlock code, try entering 1234 or the last 4 digits of your phone number. If that does not work, do the following at the **Enter Unlock Code** prompt:

	Press	To
1		display the unlock code bypass screen
2	keypad keys	enter your security code
3	OK (⏏)	submit your security code

If you forget your security code, SIM card PIN code, PIN2 code, or call barring password, contact your service provider.

Using the Phonebook

This section briefly describes basic phonebook operations. For more information about using the phonebook, see page 75 and the *More Here* guide (described on page 14).

Storing a Phone Number

Enter a phone number in the home screen, then press **STORE** (⏏) to create a phonebook entry with that number. Fill in the other fields to complete the entry.

Select **MORE** to store another number (for example, a work number) under the same **Name**.

Recording a Voice Name

When creating a phonebook entry, scroll to **Voice Name** and press **RECORD** (⏏). Press and release the voice key and say the entry's name (within 2 seconds). When prompted, press and release the voice key and repeat the name. Press **DONE** (⏏) to store the voice name.

Note: This option is not available for entries stored on the SIM card.

Dialing a Number

Press  > **Phonebook** > *entry to call*.



Voice Dialing a Number



Press and release the voice key, and say the entry's name (within 2 seconds).

Sorting Phonebook Entries

Press  > **Phonebook**, press  > **Setup** > **Sort by**, then select whether you want to sort the phonebook list by **Name**, **Speed No.**, **Voice Name**, or **Email**.



When sorting by name, you can view **All** numbers or just the **Primary** number for each name. To set the primary number for a name, see page 76.

Viewing Entries By Category

Press  > **Phonebook**, press  > **Categories**, then select whether you want to view **All** entries, entries in a predefined category (**Business**, **Personal**, **General**, **VIPs**), or entries in a category you created.

To set the category for a phonebook entry, see page 76.

Setting Picture Caller ID View

Press  > **Phonebook**, press  > **Setup** > **View by** > **Picture**.

To assign a photo to a phonebook entry, see pages 2 and 22.

Setting Up Your Phone



Storing Your Name and Phone Number



To store or edit your name and phone number information on your SIM card:

Find the Feature

 > Settings > Phone Status
> My Tel. Numbers

Shortcut: Press   from the home screen to edit your name and phone number.

If you do not know your phone number, contact your service provider.

Setting the Time and Date

You must set the time and date to use the datebook.

Find the Feature

 > Settings > Initial Setup
> Time and Date

Setting a Ring Style

Your phone rings or vibrates to notify you of an incoming call or other event. This ring or vibration is called an *alert*.

You can select 1 of 5 different ring styles. The ring style indicator in the display shows the current ring style (see pages 29 and 32).



To set a ring style:

Find the Feature



> **Settings** > **Ring Styles**
> **Style**

	Press	To
1		scroll to the ring style
2	SELECT (select the ring style

Each ring style contains settings for specific event alerts, ringer ID, and ringer and keypad volume. To change these settings, press > **Settings** > **Ring Styles** > **Style Detail**.

Setting Answer Options

You can use additional, alternative methods to answer an incoming call.

Multi-Key

answer by pressing any key

Open to Answer

answer by opening the flip

To activate or deactivate an answer option:

Find the Feature



> **Settings** > **In-Call Setup**
> **Answer Options**

	Press	To
1		scroll to Multi-Key or Open to Answer
2	CHANGE (select the option
3		scroll to On or Off
4	SELECT (confirm the setting

Setting a Wallpaper Image

Set a photo, picture, or animation as a wallpaper (background) image in your phone's home screen. The wallpaper image appears as a faint watermark in text and menu displays.

Find the Feature



> **Settings** > **Personalize**
> **Wallpaper**

Press	To
1	scroll to Picture
2 CHANGE (open the picture viewer
3 up or down	scroll to a picture/animation Scroll to (None) to turn off the wallpaper image.
4 SELECT (select the image
5	scroll to Layout
6 CHANGE (adjust the image layout
7	scroll to Center , Tile , or Fit-to-screen Center places the image in the center of the display. Tile fills the display with adjacent copies of the image. Fit-to-screen resizes the image, if necessary, to fit the display.
8 SELECT (confirm the layout setting
9 BACK (save wallpaper settings



Setting a Screen Saver Image

Set a photo, picture, or animation as a screen saver image.

The screen saver image displays when the flip is open and no activity is detected for a specified time period. The image shrinks to fill the display, if necessary. An animation repeats for 1 minute, then the first frame of the animation displays.

Tip: Turn off the screen saver to extend battery life.

Find the Feature



> **Settings** > **Personalize**
> **Screen Saver**

Press	To
1	scroll to Picture
2 CHANGE (open the picture viewer
3 up or down	scroll to a picture/animation
	Scroll to (None) to turn off the screen saver image.
4 SELECT (select the image
5	scroll to Delay
6 CHANGE (set the delay interval
7	scroll to the inactivity interval that triggers the screen saver
8 SELECT (confirm the delay setting
9 BACK (save screen saver settings



Setting Display Brightness

Find the Feature



> Settings > Initial Setup
> Brightness

Setting Display Color

Select the color palette that your phone uses to display indicators, highlights, and soft key labels.

Find the Feature



> Settings > Personalize
> Color Style

Adjusting the Backlight

Set the amount of time that the display and keypad backlights remain on.

Find the Feature



> Settings > Initial Setup
> Backlight

Setting Display Timeout

Set the display to turn itself off when no activity is detected for a specified time period.

Find the Feature



> Settings > Initial Setup
> Display Timeout



Calling Features

For basic instructions on how to make and answer calls, see page 20.

Changing the Active Line



Change the active phone line to make and receive calls from your other phone number.

Note: This feature is available only for dual-line-enabled SIM cards.




Find the Feature



> **Settings** > **Phone Status**
> **Active Line**

The active line indicator in the display shows the current active phone line (see page 29).

Redialing a Number

	Press	To
1		view the dialed calls list
2		scroll to the entry you want to call
3		redial the number



Using Automatic Redial



When you receive a busy signal, your phone displays **Call Failed, Number Busy**.

To redial the phone number:

Press



To

activate automatic redial

Your phone automatically redials the number. When the call goes through, your phone rings or vibrates 1 time, displays **Redial Successful**, and then connects the call.

Using Caller ID

Incoming Calls



Calling line identification (caller ID) displays the phone number for incoming calls in your phone's external and internal displays.

The phone displays the caller's name (and picture, if available) when the name is stored in your phonebook, or **Incoming Call** when caller ID information is not available.

You can also set your phone to play a distinctive ringer ID for specific entries stored in your phonebook. For more information, see page 75.



Outgoing Calls




You can show or hide your phone number as an ID for the calls that you make.

Find the Feature

 > **Settings** > **In-Call Setup**
> **My Caller ID**

You can override the default caller ID setting when you make a call. While dialing (with digits visible in the display):

Press	To
 > Hide ID/Show ID	hide or show your caller ID for the next call

Turning Off a Call Alert

You can turn off your phone's incoming call alert before answering the call.


Press	To
either volume key	turn off the alert

Calling an Emergency Number


Your service provider programs 1 or more emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.



Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.


Press	To
1 keypad keys	dial the emergency number
2 	call the emergency number

Dialing International Numbers

Press and hold  to insert the local international access code (+) for the country from which you are calling.



Viewing Recent Calls

Your phone keeps lists of the calls you recently received and dialed, even if the calls did not connect. The lists are sorted from newest to oldest entries. The oldest entries are deleted as new entries are added.






Shortcut: Press  from the home screen to view the dialed calls list.

Find the Feature

 > Recent Calls

Press	To
1 	scroll to Received Calls or Dialed Calls
2 SELECT ()	select the list




Press	To
3 	scroll to an entry Note: ✓ means the call connected.
4 	call the entry's number Tip: Press and hold  for 2 seconds to send the number as DTMF tones during a call.
or	
VIEW 	view entry details
or	
	open the Last Calls Menu to perform various operations on the entry

The **Last Calls Menu** can include the following options:


Option	Description
Store	Create a phonebook entry with the number in the No. field.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Hide ID/Show ID	Hide or show your caller ID for the next call.
Send Message	Open a new text message with the number in the To field.
Add Digits	Add digits after the number.






Option	Description
Attach Number	Attach a number from the phonebook or recent calls lists.
Send Tones	Send the number to the network as DTMF tones. Note: This option displays only during a call.
Talk then Fax	Talk and then send a fax in the same call (see page 82). 

Returning an Unanswered Call

Your phone keeps a record of your unanswered calls, and displays:

- the  (missed call) indicator
- **X Missed Calls**, where **X** is the number of missed calls

Press	To
1 VIEW ()	see the received calls list
2 	select a call to return
3 	make the call

Using the Notepad

The most recent set of digits entered on the keypad are stored in your phone's *notepad* memory. This can be a phone number that you called, or a number that you



entered but did not call. To retrieve the number stored in the notepad:

Find the Feature

 > **Recent Calls** > **Notepad**

Press

To




call the number

or



open the **Dialing Menu** to attach a number or insert a special character

or

STORE ()

create a phonebook entry with the number in the **No.** field

Attaching a Number

While dialing (with digits visible in the display):

Press

To





> **Attach Number**

attach a number from the phonebook or recent calls lists



Calling With Speed Dial

Each entry you store in your phonebook is assigned a unique *speed dial* number.

Tip: To see an entry's speed dial number, press

 > **Phonebook**, scroll to the entry, press **VIEW** ()

To speed dial a phonebook entry:

Press	To
1 keypad keys	enter the speed dial number for the entry you want to call
2 	submit the number
3 	call the entry

Calling With 1-Touch Dial

To call phonebook entries 1 through 9, press and hold the single-digit speed dial number for 1 second.

Tip: You must specify which phone number list you want to use with this feature: phone memory phonebook, or SIM card phonebook (see page 76).

Using Voicemail



Voicemail messages that you receive are stored on the network. To listen to your messages, you must call your voicemail phone number.

Note: Your service provider may include additional information about using this feature.

Listening to Voicemail Messages


Find the Feature


 > Messages > VoiceMail

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.



Receiving a Voicemail Message

When you receive a voicemail message, your phone displays the  (voicemail message) indicator and a **New VoiceMail** notification.

Press	To
CALL ()	listen to the message

The phone calls your voicemail phone number. If no voicemail number is stored, your phone prompts you to store a number.

Storing Your Voicemail Number

If necessary, use the following procedure to store your voicemail phone number on your phone. Usually, your service provider has already done this for you.


Find the Feature



> **Messages**



> **VoiceMail Setup**

Press	To
1 keypad keys	enter your voicemail number
2 OK ()	store the number





Note: You cannot store a **p** (pause), **w** (wait), or **n** (number) character in this number. If you want to store a voicemail number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail. For more about these characters, see the *More Here* guide.



Using Call Waiting



When you are on a call, an alert tone sounds to indicate that you have received a second call.



Press	To
1 	answer the new call
2 SWITCH ()	switch between calls
or	
LINK ()	connect the 2 calls
or	
 > End Call On Hold	end the call on hold

You must turn on call waiting to use the feature. To turn call waiting on or off:

Find the Feature

 > **Settings** > **In-Call Setup**
> **Call Waiting**

Putting a Call On Hold

Press	To
HOLD () (if available) or	put the call on hold
 > Hold	




Transferring a Call








You can announce that you are transferring an active call to another party, or you can directly transfer the call.

Announce the Call Transfer


Find the Feature


 > **Hold**

Press	To
1 keypad keys	dial the number where you are transferring the call
2 	call the number and speak to the person who answers
3 	open the menu
4 	scroll to Transfer
5 SELECT ()	select Transfer
6 OK ()	confirm the transfer

Do Not Announce the Call Transfer

Find the Feature

 > **Transfer**

Press	To
1 keypad keys	dial the number where you are transferring the call
2 	transfer the call



Phone Features

Main Menu

This is the standard main menu layout. **Menu organization and feature names may vary on your phone.** Not all features may be available on your phone.

Games & Apps



Multimedia

- Themes
- Camera
- Pictures
- Sounds
- MotoMixer



Office Tools

- SIM Apps
- Calculator
- Datebook
- Shortcuts
- Voice Records
- Alarm Clock
- Dialing Services
 - Fixed Dial
 - Service Dial
 - Quick Dial



Settings

(see next page)



IM



Web Access

- Browser
- Web Shortcuts
- Stored Pages
- History
- Go To URL
- Web Sessions
- Browser Setup



Phonebook



Recent Calls

- Received Calls
- Dialed Calls
- Notepad
- Call Times
- Call Cost
- Data Times
- Data Volumes



Messages

- Create Message
- Voice mail
- Message Inbox
- Email Msgs
- Browser Msgs
- Info Services
- Quick Notes
- Outbox
- Drafts



Chat



Settings Menu



Personalize

- Home Screen
- Main Menu
- Color Style
- Greeting
- Wallpaper
- Screen Saver
- Quick Dial



Ring Styles

- Style
- Style Detail



Connection

- Sync



Call Forward

- Voice Calls
- Fax Calls
- Data Calls
- Cancel All
- Forward Status



In-Call Setup

- In-Call Timer
- Call Cost Setup
- My Caller ID
- Talk and Fax
- Answer Options
- Call Waiting



Initial Setup

- Time and Date
- 1-Touch Dial
- Display Timeout
- Backlight
- TTY Setup
- Scroll
- Language
- Battery Save
- Brightness
- DTMF
- Master Reset
- Master Clear



Phone Status

- My Tel. Numbers
- Credit Info/Available
- Active Line
- Battery Meter
- Other Information



Headset



Car Settings



Network



Security

- Phone Lock
- Lock Application
- Fixed Dial
- Call Barring
- SIM PIN
- New Passwords



Java Tools

- Java App Loader
- Java System

Shortcuts


Change ringer alert:

Open flip, press down volume key to decrease volume, then switch to vibrate alert, then silent alert. Press up volume key to reset ring alert and increase volume.

Display my phone number:

Press   (from home screen).

Go to dialed calls list:

Press  (from home screen).

Exit menu system:







Press .



Feature Quick Reference













This section helps you locate features on your phone that are not described in this guide. For more detailed information, see the *More Here* guide (described on page 14).

Calling Features

Feature	Description
Conference Call	During a call:  > Hold , dial next number, press  , press LINK ().
Call Forwarding	Set up or cancel call forwarding:  > Settings > Call Forward
Call Barring	Restrict outgoing or incoming calls:  > Settings > Security > Call Barring
TTY Calls	Set up your phone for use with an optional TTY device:  > Settings > Initial Setup > TTY Setup










Messages

Feature	Description	
Send Text Message	Send a text message:  > Messages > Create Message > New Short Message	
Send Multimedia Message	Send a multimedia message:  > Messages > Create Message > New Multimedia Msg	
Send Letter	Send a multimedia letter:  > Messages > Create Message > New Letter	
Use MMS Template	Open an MMS template with preloaded media:  > Messages > Create Message > MMS Templates	
Read Message	Read a new text or multimedia message that you have received: Press READ ().	
Store Message Objects	Go to a multimedia message slide, or highlight an object in a letter, then:  > Store	











Instant Messaging


Feature	Description
Log In	Log in to instant messaging:  > IM > Log In 
Find Others Online	After you sign on: Select Contact List to see a list of other users. 
Start Conversation	Start a conversation: From your Contact List , highlight a name in Online Contacts , press SEND IM (). 
Open Active Conversation	Open a conversation in progress: From your Contact List , highlight a name in Conversations , press VIEW (). 
End Conversation	From the conversation display:  > End Conversation 
Log Out	Log out of instant messaging: Select Log Out from the IM Online menu. 



Chat









Feature	Description	
Start Chat	Start a new chat session:  > Chat  > New Chat	
Receive Chat Request	When you receive a chat request: Press ACCEPT () or IGNORE ()	
End Chat	During a chat session:  > End Chat	

Email












Feature	Description	
Send Email Message	Send an email message:  > Messages > Create Message > New Email	
Read Email Message	Read a new email message that you have received: Press READ ()	



Phonebook








Feature	Description
Create Entry	Create a new phonebook entry:  > Phonebook  > New > Phone Number or Email Address
Create Group Mailing List	Create a group mailing list as a phonebook entry:  > Phonebook  > New > Mailing List
Dial Number	Call a number stored in the phonebook:  > Phonebook , highlight the phonebook entry, press  to call
Voice Dial Number	Voice dial a number stored in the phonebook: Press and release the voice key, and say the entry's name (within 2 seconds).
Set Ringer ID for Entry	Assign a distinctive ringer alert to a phonebook entry:  > Phonebook > <i>entry</i>  > Edit > Ringer ID > <i>ringer name</i> Note: The Ringer ID option is not available for entries stored on the SIM card.







Feature	Description
Set Category for Entry	<p>Set the category for a phonebook entry:</p> <p> > Phonebook > <i>entry</i></p> <p> > Edit > Category</p> <p>> <i>category name</i></p> <p>Note: The Category option is not available for entries stored on the SIM card.</p>
Set Category View	<p>Set a phonebook category view:</p> <p> > Phonebook</p> <p> > Categories > <i>category view</i></p>
Set Picture Caller ID View	<p>View phonebook entries as text list, or with picture caller ID photos:</p> <p> > Phonebook</p> <p> > Setup > View by > <i>list view</i></p>
Sort Phonebook List	<p>Set the order in which phonebook entries are listed:</p> <p> > Phonebook</p> <p> > Setup > Sort by > <i>sort order</i></p>
Set Primary Number	<p>Set the primary number for a phonebook entry with multiple numbers:</p> <p> > Phonebook, scroll to entry, press</p> <p> > Set Primary > <i>phone number</i>.</p>
1-Touch Dial	<p>Set 1-touch dial to call entries stored in your phone memory phonebook or the SIM card phonebook:</p> <p> > Settings > Initial Setup</p> <p>> 1-Touch Dial</p>





Personalizing Features

Feature	Description
Ring Style	Change the ring alert for an event:  > Settings > Ring Styles > Style Detail > <i>event name</i>
Ringer IDs	Activate distinctive ring alerts assigned to phonebook entries:  > Settings > Ring Styles > Style Detail > Ringer IDs
Ring Volume	Set ringer volume:  > Settings > Ring Styles > Style Detail > Ring Volume
Keypad Volume	Set keypad keypress volume:  > Settings > Ring Styles > Style Detail > Key Volume
Clock View	Display an analog clock or digital time readout in the home screen:  > Settings > Personalize > Home Screen > Clock
Menu View	Display the main menu as graphic icons or as a text-based list:  > Settings > Personalize > Main Menu > View
Main Menu	Reorder your phone's main menu:  > Settings > Personalize > Main Menu > Reorder




Feature	Description
Show or Hide Menu Icons	Show or hide menu feature icons in the home screen:  > Settings > Personalize > Home Screen > Home Keys > Icons
Change Soft Keys & Menu Icons	Change soft key labels and menu feature icons in the home screen  > Settings > Personalize > Home Screen > Home Keys
Shortcuts	Create a shortcut to a menu item: Highlight the menu item, then press and hold  . Select a shortcut:  > Office Tools > Shortcuts > <i>shortcut name</i>





Menu Features

Feature	Description
Language	Set menu language:  > Settings > Initial Setup > Language
Master Reset	Reset all options <i>except</i> unlock code, security code, and lifetime timer:  > Settings > Initial Setup > Master Reset





Feature	Description
Master Clear	Reset all options <i>except</i> unlock code, security code, and lifetime timer, and clear all user settings and entries <i>except</i> SIM card information:  > Settings > Initial Setup > Master Clear


Dialing Features

Feature	Description
Fixed Dial	Turn fixed dialing on or off:  > Settings > Security > Fixed Dial Use the fixed dial list:  > Office Tools > Dialing Services > Fixed Dial
Service Dial	Dial service phone numbers:  > Office Tools > Dialing Services > Service Dial
Quick Dial	Dial preprogrammed phone numbers:  > Office Tools > Dialing Services > Quick Dial









Feature	Description
DTMF Tones	<p>Activate DTMF tones:  > Settings > Initial Setup > DTMF</p> <p>Send DTMF tones during a call: Press number keys.</p> <p>Send stored numbers as DTMF tones during a call: Highlight a number in the phonebook or recent calls lists, then press  > Send Tones.</p>

Call Monitoring

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing . This time includes busy signals and ringing.










The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.

Feature	Description
Call Times	<p>View call timers:  > Recent Calls > Call Times</p> 
In-Call Timer	<p>Display time or cost information during a call:  > Settings > In-Call Setup > In-Call Timer</p> 





Feature	Description
Call Cost	View call cost trackers:  > Recent Calls > Call Cost 

Handsfree Features






Note: The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Feature	Description
Speaker-phone	Activate a connected external speakerphone during a call: Press SPEAKER () (if available) or  > Spkrphone On . 
Auto Answer (car kit or headset)	Automatically answer calls when connected to a car kit or headset:  > Settings > Car Settings or Headset > Auto Answer 
Voice Dial (headset)	Enable voice dial with headset send/end key:  > Settings > Headset > Voice Dial 
Auto Handsfree (car kit)	Automatically route calls to a car kit when connected:  > Settings > Car Settings > Auto Handsfree 





Feature	Description	
Power-Off Delay (car kit)	Set the phone to stay on for a period of time after the ignition is switched off:  > Settings > Car Settings > Power-Off Delay	
Charger Time (car kit)	Charge the phone for a period of time after the ignition is switched off:  > Settings > Car Settings > Charger Time	

Data and Fax Calls




Feature	Description	
Send Data or Fax	Connect your phone to the device, then place the call through the device application.	
Receive Data or Fax	Connect your phone to the device, then answer the call through the device application.	
Talk Then Fax	Connect your phone to the device, enter the number, press  > Dialing Menu > Talk Then Fax , then press  to make the call.	









Network Features

Feature	Description
Network Settings	View network information and adjust network settings:  > Settings > Network 


Personal Organizer Features

Feature	Description
Create Datebook Event	Create a new datebook event:  > Office Tools > Datebook , highlight the day, press the center select button, press  > New
View Datebook Event	View or edit event details:  > Office Tools > Datebook , highlight the day, press the center select button, press VIEW ()
Event Reminder	View event reminder: VIEW () Dismiss event reminder: EXIT ()
Set Alarm	Set an alarm:  > Office Tools > Alarm Clock
Turn Off Alarm	Turn off alarm: Press DISABLE () or  Set 8-minute delay: Press SNOOZE ()



Feature	Description
Create Voice Record	<p>Create a voice record: Press and hold voice key, speak into the phone, release voice key.</p> <p>Note: Recording phone calls is subject to varying state and federal laws regarding privacy and recording of conversations.</p>
Play Voice Record	<p>Play back a voice record:  > Office Tools > Voice Records > <i>voice record</i> </p>
Calculator	<p>Calculate numbers:  > Office Tools > Calculator </p>
Currency Converter	<p>Convert currency:  > Office Tools > Calculator  > Exchange Rate </p> <p>Enter exchange rate, press OK () , enter amount, press  > Convert Currency. </p>














Security

Feature	Description
SIM PIN	<p>Lock or unlock the SIM card:  > Settings > Security > SIM PIN </p> <p>Caution: If you enter an incorrect PIN code 3 times in a row, your SIM card is disabled and your phone displays SIM Blocked.</p>















Feature	Description
Lock Application	Lock phone applications:  > Settings > Security > Lock Application

News and Entertainment

Feature	Description
Launch Micro-Browser	Start a micro-browser session:  > Web Access > Browser 
Download Objects from Web Page	Download a picture, sound, or phone theme from a Web page: Highlight the file, press SELECT () , press STORE (). 
Web Sessions	Select or create a Web session:  > Web Access > Web Sessions 
Apply Phone Theme	Apply a grouped set of image and sound files to your phone:  > Multimedia > Themes > <i>theme</i> 
Download Game or Application (Micro-Browser)	Download a Java game or application with the micro-browser:  > Web Access > Browser , highlight the application, press SELECT (), press DOWNLOAD (). 



Feature	Description
Download Game or Application (Computer)	Download a Java game or application from a computer: Connect your phone to the computer, press  > Settings > Java Tools > Java App Loader . 
Launch Game or Application	Launch a Java game or application:  > Games & Apps , highlight the application, press SELECT (). 
Manage Pictures	Manage pictures and animations:  > Multimedia > Pictures 
Manage Sounds	Manage ring tones, sounds that you have composed or downloaded:  > Multimedia > Sounds
Edit Sounds With MotoMixer	Edit MIDI-based sound files that you can use with your phone:  > Multimedia > MotoMixer > [New Mix] or <i>mix file name</i>
Create Ring Tones	Create ring tones that you can use with your phone:  > Multimedia > Sounds > [New iMelody]
Camera	Adjust light level and other settings for the integrated camera:  > Multimedia > Pictures  > Pictures Setup

Specific Absorption Rate Data

The model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.¹ Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.23 W/kg, and when worn on the body, as

described in this user guide, is 0.37 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.73 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).²

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Consumer Information on Wireless Phones from the FDA



The U.S. Food and Drug Administration (FDA) provides consumer information on wireless phones at:

<http://www.fda.gov/cellphones/qa.html>

Following are safety-related questions and answers discussed at this web site.

Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radio frequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand-by mode.

Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radio frequency energy (RF) at a level that is hazardous to the user. In such a

case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission
- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the primary subject of the safety questions discussed in this document.

What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF).

FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues.

FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products--and at this point we do not know that there is--it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna.

Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by

children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

Do handsfree kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that handsfree kits reduce risks. Handsfree kits can be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head because the phone, which is the source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.

Do wireless phone accessories that claim to shield the head from RF radiation work?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike “handsfree” kits, these so-called “shields” may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption. In February 2002, the Federal Trade Commission (FTC) *charged two companies* that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to FTC, these defendants lacked a reasonable basis to substantiate their claim.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

Products and Accessories

Products Covered	Length of Coverage
Products and Accessories as defined above, unless otherwise provided for below.	One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.

Products Covered	Length of Coverage
Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.	Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.
Consumer and Professional Two-Way Radio Accessories.	Ninety (90) days from the date of purchase by the first consumer purchaser of the product.
Products and Accessories that are Repaired or Replaced.	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

Products Covered	Length of Coverage
Software. Applies only to physical defects in the media that embodies the copy of the software (e.g., CD-ROM, or floppy disk).	Ninety (90) days from the date of purchase.

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

USA	Phones 1-800-331-6456 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456
For Accessories and Software , please call the telephone number designated above for the product with which they are used.	

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Product Registration

Online Product Registration:

<http://www.motorola.com/warranty>

Product registration is an important step toward enjoying your new Motorola phone. Registering helps us facilitate warranty service, and permits us to contact you should your phone require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

RF Energy Interference

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your wireless phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

CTIA and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life wireless devices.

As a wireless phone user, you have an important role in ensuring that this phone is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, including information on where to recycle wireless devices near you, please visit www.recyclewirelessphones.com.

Index

A

- accessories 14, 47, 71
- accessory connector port 1
- active line indicator 29, 31
- active line, changing 58
- alarm clock 83
- alert
 - creating 86
 - defined 53
 - downloading 3
 - setting 20, 46, 53, 77
 - turning off 20, 60
- animation
 - downloading 3, 72, 85
 - screen saver 56
 - viewing 86
 - wallpaper 55
- answering a call 21, 54
- application, locking and
 - unlocking 85
- automatic redial 59

B

- backlight 57
- barring calls 71

battery

- charging 18
- extending battery life 15, 56, 57
- installing 17
- level indicator 29, 32
- brightness, setting 57
- browser. *See* micro-browser

C

- calculator 84
- call
 - adding digits after phone number 62
 - alert, turning off 20, 60
 - answer options 54
 - answering 21
 - barring 71
 - barring password,
 - changing 48
 - call waiting 67
 - costs 81
 - deleting 61
 - dialed calls list 61
 - dialing 20
 - emergency number 60
 - ending 20, 21
 - forwarding 47, 71

- call (continued)
 - handsfree speaker 47
 - hold 67
 - international access code 61
 - making 20
 - received calls list 61
 - receiving 21
 - recent calls 61
 - ring style 20, 46, 53, 77
 - speakerphone 81
 - storing 61
 - talk then fax 63
 - timers 80
 - transferring 68
 - unanswered call 47, 63
- Call Failed, Number Busy message 59
- call waiting 67
- caller ID 2, 23, 52, 59, 62, 76
- calling line identification.
See caller ID
- camera
 - settings 86
 - taking a photo 2, 22
- capitalization, changing 38
- car kit 81
- center select button 32
- character chart 41
- chat 74

- clock
 - illustration 28
 - selecting analog or digital 77
 - setting 53
- codes
 - changing 48
 - default 48, 49, 50
 - forgetting 50
- color, setting 57
- conference call 71
- cursor 36
- customizing the menu 77

D

- data call 82
- date, setting 53
- datebook 83
- deleting a call 61
- dialed calls list 61
- dialing a number 20, 79
- display
 - backlight 57
 - brightness 57
 - color 57
 - description 28
 - home screen 28
 - language 78
 - personalizing 78
 - timeout 57
- distinctive ringer alert 77

DTMF tones

- activating 80
- sending 62, 63, 80

E

- earpiece volume 20
- email 74
- emergency number 60
- end key 1, 20, 21, 33
- ending a call 20, 21
- Enter Unlock Code
 - message 49, 50
- external display 46

F

- fax call 63, 82
- 5-way navigation key 1, 32, 33
- fixed dial 79
- flashing cursor 36
- flip
 - external display 46
 - open to answer 21, 54
 - screen saver 56
- forwarding calls 47, 71

G

- games 85, 86
- GPRS indicator 29, 30
- groove tunes 86

H

- handsfree speaker 47
- handsfree use 81
- headset
 - accessory, using 81
 - using with external display 47
- headset jack 1
- Hide ID feature 62
- hold a call 67
- home keys, personalizing 78
- home screen
 - defined 28
 - selecting clock view 77

I

- IM 73
- in use indicator 29
- incoming call
 - answering 21
 - forwarding 47, 71
- Incoming Call message 59
- indicators
 - active line 29, 31
 - battery level 29, 32
 - GPRS 29, 30
 - in use 29
 - Java midlet 31
 - location 29, 32
 - loud ring style 32

indicators (continued)
 menu 28
 message 29, 31
 message waiting 26
 messaging presence 29,
 31
 missed call 63
 ring style 29, 32
 roam 29, 30
 signal strength 29
 silent alert 32
 soft ring style 32
 text case 38
 text entry method 31, 38
 transmission 30
 vibrate alert 32
 vibrate and ring style 32
 voicemail message 31,
 66
instant messaging. *See* IM
international access code
 61
iTAP software 42

J

Java applications 85, 86
Java midlet indicator 31
joystick 1, 33

K

key

 center select button 32
 end 1, 20, 21, 33
 5-way navigation 1, 32,
 33
 left soft key 1, 29, 33, 78
 menu 1, 33, 34
 power 1, 19
 right soft key 1, 29, 33,
 78
 send 1, 20, 21, 61
 smart 46, 47
 smart key 1
 voice 1
 volume control 1, 20

keypad

 answering calls 54
 volume, setting 77

L

language, setting 78
left soft key
 functions 1, 29, 33
 personalizing 78
line, changing 58
location indicator 29, 32

- lock
 - application 85
 - phone 49
 - SIM card 84
- Low Battery message 32

M

- making a call 20
- master clear 79
- master reset 78
- menu
 - entering text 36
 - icons, changing in home screen 78
 - icons, converting to text 77
 - icons, described 28
 - icons, showing or hiding 78
 - language, setting 78
 - lists 35
 - navigating 33
 - personalizing 77
 - rearranging features 77
 - using features 35
 - view, changing 77
- menu indicator 28
- menu key 1, 33, 34
- message
 - chat 74
 - menu feature icon 28
 - MMS template 72

- MMS, defined 24
- multimedia letter 72
- multimedia message 72
- reading 72
- text 72
- message indicator 29, 31
- message waiting indicator 26
- messages menu feature icon 28
- messaging presence indicator 29, 31
- micro-browser
 - browser setup 85
 - Java applications 85, 86
 - menu feature icon 28
 - using 85
 - Web sessions 85
- missed call indicator 63
- Missed Calls message 47, 63
- MMS template 72
- MMS. *See* message
- More Here* guide 14
- MotoMixer 86
- multimedia letter, sending 72
- multimedia message
 - receiving 3, 26
 - sending 3, 24, 72

multimedia messaging
service. *See* message
my telephone number 21,
53, 70

N

network settings 83
notepad 63
number
 storing your number 53
 viewing your number 21,
 70
numbers, entering 44

O

1-touch dial
 setting preference 76
 using 65
open to answer 54
optional accessory, defined
 14
optional feature, defined 14

P

passwords. *See* codes
phone
 active line indicator 31
 active line, changing 58
 alert, turning off 20, 60
 answer options 54

clear stored information
 79
codes 48
date, setting 53
flip 21
keypad, answering calls
 54
language, setting 78
locking 49
network settings 83
reset all options 78
ring style 20, 46, 53, 77
security code 48
time, setting 53
turning on/off 19
unlock code 48
unlocking 19, 49, 50
phone number
 active line indicator 31
 active line, changing 58
 adding digits after 62
 attaching 2 numbers 63,
 64
 international access code
 61
 redialing 58
 storing in phonebook 75
 storing your number 53
 viewing your number 21,
 70
phone theme 3, 85

- phonebook
 - attaching 2 numbers 63, 64
 - category views 52, 76
 - dialing a number 75
 - entry category 76
 - group mailing list 75
 - menu feature icon 28
 - 1-touch dial 65
 - picture caller ID 2, 23, 52, 76
 - primary number, setting 76
 - ringer ID 75, 77
 - sorting entries 52, 76
 - speed dial number 64
 - storing an entry 75
 - voice dialing 75
- photo
 - downloading 3, 72, 85
 - picture caller ID 2, 23, 52, 76
 - sending 2, 22
 - taking 2, 22
- picture
 - downloading 3, 72, 85
 - screen saver 56
 - viewing 86
 - wallpaper 55
- picture caller ID 2, 23, 52, 76

- PIN code
 - changing 48
 - entering 84
- PIN2 code, changing 48
- power key 1, 19
- predictive text entry 42
- primary text entry method 37

Q

- quick dial 79

R

- received calls list 61
- recent calls 61
- recent calls menu feature icon 28
- redial
 - automatic redial 59
 - busy number 58
- reference guide 14
- right soft key
 - functions 1, 29, 33
 - personalizing 78
- ring style indicators 29, 32
- ring style, setting 20, 46, 53, 77
- ring tone
 - creating 86
 - downloading 3, 72, 85
 - editing with MotoMixer 86
 - managing 86

- ringer ID
 - setting 75
 - turning on/off 77
- ringer volume, setting 20, 77
- roam indicator 29, 30

S

- screen saver 56
- secondary text entry
 - method 37
- security code
 - changing 48
 - default 48
 - forgetting 51
- send key 1, 20, 21, 61
- service dial 79
- shortcuts 70, 78
- Show ID feature 62
- signal strength indicator 29
- silent alert indicator 32
- silent alert, setting 20, 46, 53, 77
- SIM Blocked message 19, 84
- SIM card
 - defined 15
 - installing 15
 - locking 84
 - PIN code entry 19
 - PIN code, changing 48
 - PIN2 code, changing 48

- precautions 15
- SIM Blocked message 19, 84
- SIM PIN code
 - changing 48
 - entering 84
- SIM PIN2 code, changing 48
- smart key 46, 47
 - illustration 1
- soft keys
 - functions 29, 33
 - illustration 1
 - labels 28
 - personalizing 78
- sound
 - creating 86
 - downloading 3, 72, 85
 - managing 86
- Speaker On message 48
- speakerphone
 - activating 81
 - automatic answer 81
- speed dial 64
- standby time, increasing 56, 57
- storing a call 61
- symbol chart 45
- symbols, entering 44

T

- talk then fax call 63
- tap method text entry 39
- telephone number
 - storing your number 53
 - viewing your number 21, 70
- text 38
 - character chart 41
 - entering 36
 - entry method, selecting 37
 - entry method, setup 37
 - flashing cursor 36
 - iTAP software predictive text entry 42
 - numeric method 44
 - symbol chart 45
 - symbol method 44
 - tap method 39
- text case indicator 38
- text entry method
 - selecting 37
 - setup 37
- text entry method indicator 31, 38
- theme 3, 85
- time, setting 53
- timers 80
- transfer a call 68
- transmission indicator 30

- travel charger 18
- TTY device 71

U

- unlock
 - application 85
 - phone 49
- unlock code
 - bypassing 50
 - changing 48
 - default 48, 49, 50
 - entering 19, 49, 50
 - forgetting 50

V

- vibrate alert
 - setting 20, 46, 53, 77
 - turning off 20, 60
- vObject, defined 27
- voice dial 75, 81
- voice key
 - dialing a number 75
 - illustration 1
- voice record 84
- voicemail 65
- voicemail message indicator 31, 66
- volume
 - earpiece 20
 - keypad 77
 - ringer 20, 77
- volume keys 1, 20

W

wallpaper 55

warranty 94

Web pages 85

Web sessions 85

U.S. patent Re. 34,976



MOTOROLA

Wireless Phone Safety Tips

“Safety is your most important call!”

Your Motorola wireless telephone gives you the powerful ability to communicate by voice—almost anywhere, anytime, wherever wireless phone service is available and safe conditions allow. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. If you find it necessary to use your wireless phone while behind the wheel of a car, practice good common sense and remember the following tips:

- 1 Get to know your Motorola wireless phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- 2 When available, use a handsfree device.** If possible, add an additional layer of convenience to your wireless

phone with one of the many Motorola Original™ handsfree accessories available today.



- 3 **Position your wireless phone within easy reach.** Be able to access your wireless phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- 4 **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- 5 **If you receive an incoming call at an inconvenient time do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- 6 **Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.** Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- 7 **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations which have the potential to divert your attention away from the road.
- 8 **Use your wireless phone to call for help.** Dial 9-1-1 or other local emergency number in the case of fire, traffic accident or medical emergencies.*



- 9 Use your wireless phone to help others in emergencies.** If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.*
- 10 Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available.

Check the laws and regulations on the use of wireless telephones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.



For more information,
please call
1-888-901-SAFE
or visit the
CTIA Web site at
www.wow-com.comTM



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