8 Call log

The call log stores the call history of all outgoing, missed or received calls. The incoming call history includes the name and number of the caller, call time and date. This feature is available if you have registered to the caller ID service with your service provider.
Your phone can store up to 50 call records. The call log icon on the headset flash to remind you of any unanswered calls. If the the caller allows the display of his identity, you can view his name or number. The call records are displayed in chronological order with the most recent received call at the top of the list.

Note

- Ensure the number in the call list is valid before you can call back directly from the call list.

View the call records

1 Press ☎.
2 Select **[CALL LIST]**, then press **[OK]** to confirm.
   ↳ The incoming call log is displayed.
3 Select a record, then press ▶ for more available information.

Return a call

1 Press ☎.
2 Select **[CALL LIST]**, then press **[OK]** to confirm.
3 Select a contact on the list.
4 Press 📞 to make the call.

Save a call record to the phonebook

1 Press ☎.
2 Select **[CALL LIST]**, then press **[OK]** to confirm.
   ↳ The incoming call log is displayed.
3 Select a record, then press ✑ to confirm.
4 Select **[SAVE NUMBER]**, then press **[OK]** to confirm.
5 Enter and edit the name, then press **[OK]** to confirm.
6 Enter and edit the number, then press **[OK]** to confirm.
   ↳ The record is saved.

Delete a call record

1 Press ☎.
2 Select **[CALL LIST]**, then press **[OK]** to confirm.
3 The incoming call log is displayed.
4 Select a record, then press **[OK]** to confirm.
5 Select **[DELETE]**, then press ✑ to confirm
   ↳ The handset displays a confirmation requests.
6 Press **[OK]** to confirm.
   ↳ The record is deleted.

Delete all call records

1 Press ☎.
2 Select **[CALL LIST]**, then press **[OK]** to confirm.
   ↳ The incoming call log is displayed.
3 Press **[OK]** to enter the options menu.

4 Select **[DELETE ALL]**, then press ✉ to confirm
   ↳ The handset displays a confirmation requests.

5 Press **[OK]** to confirm.
   ↳ All records are deleted.

Set the key tone

Key tone is the sound made when you press a key on the handset.

1 Press **menu** .
2 Select **[PERSONAL SET]** > **[HANDSET TONES]** > **[KEY BEEP]**, then press **[OK]** to confirm.
3 Select **[ON]**/**[OFF]**, then press **[OK]** to confirm.
   ↳ The setting is saved.

9 Redial list

The redial list stores the call history of dialed calls. It includes the names and/or numbers you have called. This phone can store up to 10 redial records.

View the redial records

1 Press **redial** to enter the list of dialed calls.
2 Select a record and view the available information.

Redial a call

1 Press **redial**.
2 Select the record you want to call. Press ☏.
    » The number is dialed out.

Save a redial record to the phonebook

1 Press **redial** to enter the list of dialed calls.
2 Select a record, then Press **[OK]** to confirm.
3 Select **[SAVE NUMBER]**, then press ✍ to confirm.
4 Enter and edit the name, then press **[OK]** to confirm.
5 Enter and edit the number, then press **[OK]** to confirm.
    » The record is saved.

Delete a redial record

1 Press **redial** to enter the list of dialed calls.

2 Select a record, then Press **[OK]** to confirm.
3 Select **[DELETE]**, then press ✍ to confirm.
    » The handset displays a confirmation request.
4 Press **[OK]** to confirm.
    » The record is deleted.

Delete all redial records

1 Press **redial** to enter the list of dialed calls.
2 Press **[OK]** to enter the options menu.
3 Select **[DELETE ALL]**, then press ✍ to confirm.
4 The handset displays a confirmation request.
5 Press **[OK]** to confirm.
    » All records are deleted.

10 Self-defined settings

Customize the settings to make it your own phone.

Personalize the phone display

Name the handset

The name of the handset can be up to 12 characters. It is displayed on the handset screen in standby mode.

1 Press **menu**.
2 Select **[PERSONAL SET]** > **[HANDSET NAME]**, then press **[OK]** to confirm.
3 Enter or edit the name. To erase a character, press **[BACK]**.
4 Press **[OK]** to confirm.
   » The setting is saved.

Set the display language

1 Press **menu**.
2 Select **[PERSONAL SET]** > **[LANGUAGE]**, then press **[OK]** to confirm.
3 Select a language, then press **[OK]** to confirm.
   » The setting is saved.

Personalize the sounds

Set the handset's ringtone

You can select from 10 ringtones.
1 Press **menu**.
2 Select **[PERSONAL SET]** > **[HANDSET TONES]** > **[RING TONES]**, then press **[OK]** to confirm.
3 Select a ringtone, then press **[OK]** to confirm.
   » The setting is saved.

Set the handset's ringtone volume

You can select among 6 ringtone volume levels.
1 Press **menu**.
2 Select **[PERSONAL SET]** > **[HANDSET TONES]** > **[RING VOLUME]**, then press **[OK]** to confirm.
3 Select a volume level, then press **[OK]** to confirm.
   » The setting is saved.

✳ Tip

• To turn off the ringtone, press and hold 🔔 in standby mode. Then ♪ displays on the screen.

Enhance the audio quality

XHD (Extreme High Definition) sound mode is an exclusive feature which transmits high fidelity signals to the handset. It makes the phone conversations sound like real-life conversations.
When you are in standby mode,
1 Press **menu**.
2 Select **[ADVANCED SET]** > **[XHD SOUND]**, then press **[OK]** to confirm.
3 Select the new setting, then press **[OK]** to confirm.
   » The setting is saved.

When you are in a call,

1 Press **[OK]** to enter the options menu.
2 Change the XHD setting.
3 Press **[OK]** to confirm
   » The setting is saved.

11 Call features

The phone supports a number of call-related features that help you handle and manage the calls.

Auto hang up

To end a call, simply place the headset on the base station or charge cradle.

Activate/Deactivate auto hang up

1 Press **menu**.

2 Select **[PERSONAL SET]** > **[AUTO HANG-UP]**, then press **[OK]** to confirm.

3 Select **[ON]**/**[OFF]**, then press **[OK]** to confirm.
   » The setting is saved.

Auto conference

To join an external call with another handset, press ☏ .

CallFeatures-Activate/Deactivate auto conference

1 Press **menu**.

2 Select **[PERSONAL SET]** > **[CONFERENCE]**, then press **[OK]** to confirm.

3 Select a new setting, then press **[OK]** to confirm.
   » The setting is saved.

Dial mode

Note

- This feature only applies to models that support both tone and pulse dial.

Dial mode is the telephone signal used in your country. The phone supports tone (DTMF) and pulse (rotary) dial. Consult the service provider for detailed information.

Set the dial mode

1 Press **menu**.

2 Select **[ADVANCED SET]** > **[DIAL MODE]**, then press **[OK]** to confirm.

3 Select a dial mode, then press **[OK]** to confirm.
   » The setting is saved.

Note

- If your phone is in pulse dial mode, press and hold ☆ during a call for temporary tone mode. 'd' displays. Digits entered for this call are then sent out as tone signals.

Select the recall duration

Ensure that the recall time is set correctly before you can answer a second call. In normal case, the phone is already preset for the recall duration. You can select among 3 options: **[SHORT]**, **[MEDIUM]** and **[LONG]**. The number of available options varies with different countries. For details, consult your service provider.

Set the recall duration

1 Press **menu**.

2 Select **[ADVANCED SET]** > **[RECALL]**, then press **[OK]** to confirm.

3 Select an option, then press **[OK]** to confirm.
» The setting is saved.

Manage the area code

Note

- This feature only applies to models with area code support.

This feature automatically removes the area code of an incoming call. You can define an area code (up to 6 digits). Then the phone number is saved in the call log without an area code.

Activate/Deactivate auto removal of area code

1 Press **menu**.
2 Select **[ADVANCED SET]** > **[AREA CODE]**, then press **[OK]** to confirm.
3 Enter the area code, then press **[OK]** to confirm.
» The setting is saved.

Auto prefix

This feature checks and formats your outgoing call number before it is dialed out. The prefix number can replace the detect number you set in the menu. For example, you set 604 as the detect number and 1250 as the prefix. When you have dialed out a number such as 6043338888, your phone changes the number to 12503338888 when it dials out.

Note

- The maximum length of a detect number is 5 digits. The maximum length of an auto prefix number is 10 digits.

1 Press **menu**.

2 Select **[ADVANCED SET]** > **[AUTO PREFIX]**, then press **[OK]** to confirm.
3 Enter the detect number, then press **[OK]** to confirm.
4 Enter the prefix number, then press **[OK]** to confirm.
» The setting is saved.

Note

- To enter a pause, press and hold ♮.

Note

- If the prefix number is set and the detect number is left empty, the prefix number is added to all outgoing calls.

Note

- The feature is unavailable if the dialed number starts with ✱ and ♮.

First ring

If you have subscribed for caller ID service with your service provider, your phone can suppress the first ring before the caller ID displays on the screen. After the phone is reset, it can detect automatically if the caller ID service is subscribed and start to suppress the first ring. You can change this setting to suit your preference. This feature only applies to models with first ring support.

Turn the first ring on/off

1 Press **menu**.
2 Select **[ADVANCED SET]** > **[FIRST RING]**, then press **[OK]** to confirm.
3 Select **[ON]**/**[OFF]**, press **[OK]** to confirm.
» The setting is saved.

Note

- To reset the first ring status, go to the reset menu.

12 Extra features

Your phone offers you extra features which keep you organized and informed while on the move.

Alarm clock

Your phone has a built-in alarm clock. Check the information below to set your alarm clock.

Set the alarm

1 Press **menu**.
2 Select **[CLOCK & ALARM]** > **[ALARM]**, then press **[OK]** to confirm.
3 Select **[ON ONCE]** or **[ON DAILY]**, then press **[OK]** to confirm.
4 Enter an alarm time.
5 Press **[OK]** to confirm.
   » The alarm is set and ☼ is displayed on the screen.

> ✳ **Tip**
>
> • You can set the time format to 12-hour or 24-hour.

Turn off the alarm

AlarmClock-When the alarm rings

1 Press any key can turn off the alarm.

Before the alarm rings

1 Press **menu**.
2 Select **[CLOCK & ALARM]** > **[ALARM]**, then press **[OK]** to confirm.
3 Select **[OFF]**, then press **[OK]** to confirm.
   » The setting is saved.

Set the alarm melody

1 Press **menu**.
2 Select **[CLOCK & ALARM]** > **[ALARM TONE]**, then press **[OK]** to confirm.
3 Select a new melody, then press **[OK]** to confirm.
   » The setting is saved.

> ☰ **Note**
>
> • The alarm volume is set to the same level as the ringer volume. If the ringer is off, the alarm volume is set to level 1.

Auto clock

It synchronizes the date and time on your phone with the public switched telephone network (PSTN) automatically. For the date to be synchronized, ensure the current year is set.

1 Press **menu**.
2 Select **[CLOCK & ALARM]** > **[AUTO CLOCK]**, then press **[OK]** to confirm.
3 Select **[ON]**/**[OFF]**. Press **[OK]**.
   » The setting is saved. .

Through the base

1 Press ⚏ to turn on/off the answering machine in standby mode.

> ☰ **Note**
>
> • When the answering machine is switched off, no message can be received.

Keypad lock

You can lock the keypad to prevent accidental button presses.

Lock the keypad

1 Press and hold ✳ in standby mode.
 » The keypad is locked.

Note

- When the keypad is locked, no call can be made. You can still answer the incoming calls. The keypad is unlocked during the call but is locked automatically after you finish the call.

Unlock the keypad

1 Press and hold ✳.
 » The keypad is unlocked.

Locate the handset

1 Press •ᵚ on the base station.
 » All handsets connected to this base station ring.

2 Press •ᵚ on the base station again to stop ringing.
 » All handsets stop ringing; or

3 Press any key on the selected handset to stop ringing.

13 Advanced settings

Register the handsets

You can register additional handsets to the base station. The base station can register up to 5 handsets.

1 Press **menu** on the handset.

2 Select **[ADVANCED SET]** > **[REGISTER]**, then press **[OK]** to confirm.

Auto registration

1 Place the handset on the base station.
» The handset detects the base station and start to register automatically.
» Registration is completed in less than 2 minutes. The base station automatically assigns a handset number to the handset.

Manual registration

If auto registration fails, register your handset manually to the base station.

1 Press **menu** on the handset.

2 Select **[ADVANCED SET]** > **[REGISTER]**, then press **[OK]** to confirm.

3 Press and hold •ᵕ on the base station for 5 seconds.

4 Enter the system PIN. Press **[BACK]** to make corrections.

5 Press **[OK]** to confirm the PIN.
» Registration is completed in less than 2 minutes. The base automatically assigns a handset number to the handset.

Note

• If the PIN is incorrect or no base is found within a certain period, your handset displays a notification message. Repeat the above procedure if registration fails.

Note

• The preset PIN is 0000. No change can be made on it.

Unregister the handsets

1 If two handsets share the same base stations, you can unregister a handset with another handset.

2 Press **menu**.

3 Select **[ADVANCED SET]** > **[UNREGISTER]**, then press **[OK]** to confirm.

4 Select the handset number to be unregistered.

5 Press **[OK]** to confirm.
» The handset is unregistered.

Tip

• The handset number displays beside the handset name in standby mode.

Restore default settings

You can reset your phone settings to the original factory settings.

1 Press **menu**.

2 Select **[ADVANCED SET]** > **[RESET]**, then press **[OK]** to confirm.
» The handset displays a confirmation request.

3 Press **[OK]** to confirm.
» All settings are reset.

» The handset is powered off and on again.

14 Telephone answering machine

> **Note**
>
> • Available only for CD365.

Your phone includes a telephone answering machine that records unanswered calls when it is on. By default, the answering machine is set to the

[ANSWER & REC.] mode. You can also access the answering machine remotely and change the settings through the answering machine menu on the handset. .

The LED message counter (two digits 7-segment display) on the base station shows the number of the messages when the answering machine is on.

--	Memory full
AA	The answering machine can be accessed remotely (both on the handset or on a touch tone phone).
[ ]	Recording
00	Volume level adjustment Number of messages

Turn on the answering machine

You can turn on the answering machine through the base station or the handset.

Through the handset

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[ANSWER ON/OFF]**, then press **[OK]** to confirm.

3 Select **[ON]**, then press **[OK]** to confirm.
  ↳ The setting is saved.

Through the base

1 Press ⌨ to turn on the answering machine in standby mode.

> **Note**
>
> • When the answering machine is switched on, it answers incoming calls after a certain number of rings based on the ring delay setting.

Turn off the answering machine

You can turn off the answering machine through the base unit or the handset.

Through the handset

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[ANSWER ON/OFF]**, then press **[OK]** to confirm.

3 Select **[OFF]**, then press **[OK]** to confirm.
  ↳ The setting is saved.

Set the answering machine language

> **Note**
>
> • This feature only applies to models with multiple-language support.

The answering machine language is the language for the outgoing messages.

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[SETTINGS]** > **[VOICE LANGUAGE]**.

3 Press **[OK]** to confirm.

4 Select a language, then press **[OK]** to confirm.
   » The setting is saved.

Set the answer mode

You can set the answering machine and select if the callers can leave messages. Select **[ANSWER & REC.]** if you allow the callers to leave messages. Select **[ANSWER ONLY]** if you forbid the callers to leave messages.

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[ANSWER MODE]**, then press **[OK]** to confirm.

3 Select an answer mode, then press **[OK]** to confirm.
   » The setting is saved.

Note

• If the memory is full, the answering machine switches to **[ANSWER ONLY]** mode automatically.

Outgoing messages (OGM)

The outgoing message is the message your caller hears when the answering machine picks up the call. The answering machine has 2 pre-recorded outgoing messages: the **[ANSWER & REC.]** mode and **[ANSWER ONLY]** mode.

Record an outgoing message

The maximum length of the outgoing message you can record is 60 seconds. The newly recorded outgoing message automatically replaces the old one.

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[RECORD OGM]**, then press **[OK]** to confirm.

3 Select **[ANSWER & REC.]** or **[ANSWER ONLY]**, then press **[OK]** to confirm.

4 Select **[RECORD OGM]**, then press **[OK]** to confirm.

5 Recording starts after the beep.

6 Press **[OK]** to stop recording or the recording stops after 60 seconds.
   » The recorded outgoing message plays back automatically for your review.

Note

• To restore the pre-recorded outgoing message, delete your current outgoing message.

Listen to the current outgoing message

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[RECORD OGM]**, then press **[OK]** to confirm.

3 Select **[ANSWER & REC.]** or **[ANSWER ONLY]**. Press **[OK]** to confirm.

4 Select **[PLAY]**, then press **[OK]** to confirm.
   » The handset plays the current outgoing message.

Delete an outgoing message

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[RECORD OGM]**, then press **[OK]** to confirm.

3 Select **[ANSWER & REC.]** or **[ANSWER ONLY]**, then press **[OK]** to confirm.

4 Select **[DELETE]**, then press **[OK]** to confirm.
   » The handset displays a confirmation request.

5 Press **[OK]** to confirm.

6 The pre-recorded outgoing message is restored.

> **Note**
>
> • No pre-recorded outgoing message can be deleted.

Incoming messages (ICM)

Each message can be up to 3 minutes long. When you receive new messages, the new message indicator flashes on the answering machine and the handset displays a notification message.

> **Note**
>
> • If you pick up the phone when the caller leaves a message, the recording stops and you can talk to the caller directly.

> **Note**
>
> • If the memory is full, the answering machine switches to **[ANSWER ONLY]** automatically. Delete old messages to receive new ones.

Listen to the incoming messages

Incoming messages are played back in the sequence they are recorded.

From the base

- Start/Stop playback: Press ►∎ .
- Adjust the volume: Press ＋/ ━ .
- Skip backward:

- During message playback, press to play the message from the beginning.
- During the first second of the current message, press to play the previous message.
- Skip forward: Press ►I to skip to the next message.
- Delete the current message: Press **X**.

> **Note**
>
> • No deleted messages can be recovered.

From the handset

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[PLAY]**, then press **[OK]** to confirm.
   » New messages start playing. Old messages start playing if there is no new message.

- Press **[BACK]** to stop the playback.
- Press **[OK]** to enter the options menu.
- Press ♣/♣ to increase/decrease the volume.

Delete an incoming message

From the base

1 Press **X** during message playback.
   » The current message is deleted.

From the handset

1 Press **[OK]** during message playback to enter the options menu.

2 Select **[DELETE]**, then press **[OK]** to confirm.
   » The current message is deleted.

Delete all old incoming messages

From the base

1 Press and hold **X** in standby mode.

> » All old messages are permanently deleted.

From the handset

1 Press **menu** on the handset.

2 Select **[ANSW. MACHINE]** > **[DELETE ALL]**, then press **[OK]** to confirm.
> » The handset displays a confirmation request.

3 Press **[OK]** to confirm.
> » All old messages are permanently deleted.

Note

• You can delete the read messages only. No deleted messages can be recovered.

Call screening

You can hear the caller while he is leaving a message. Then you can decide whether or not to talk to the caller directly.

From the base

Press **+**/ **–** to adjust the speaker volume during call screening. The lowest volume level turns off the call screening.

From the handset

1 Press **menu** on the handset.

2 Select **[ANSW. MACHINE]** > **[SETTINGS]** > **[HS SCREENING]**, then press **[OK]** to confirm.

3 Select **[ON]**/**[OFF]**. Go to step 4 if you select **[ON]** or step 5 if you select **[OFF]**.

4 Select a handset to start the call screening.

5 Press **[OK]** to confirm.
> » The setting is saved.

Note

• During call screening, use ▲ and ▼ to adjust the screening volume.

Tip

• The handset automatically turns on the speaker for handset screening. To listen through the earpiece, press ◁ to turn off the speaker.

Note

• During ICM recording, any reset of the call screening status is forbidden.

Set the ring delay

You can set the number of times the phone rings before the answering machine picks up the call.

1 Press **menu**.

2 Select **[ANSW. MACHINE]** > **[SETTINGS]** > **[RING DELAY]**, then press **[OK]** to confirm.

3 Select a new setting, then press **[OK]** to confirm.
> » The setting is saved.

Note

• Ensure that the answering machine is switched on before this feature can be applied.

Tip

• When you access the answering machine remotely, you are recommended to set the ring delay to **[ECONOMY]** mode. This is a cost effective way to manage your messages. When there are new messages, the answering machine picks up the call after 3 rings; When there is no messages, it picks up the call after 5 rings.

Remote access

You can operate your answering machine when you are away from home. Simply make a call to your phone with a touch tone phone and enter your 4-digit PIN code.

Note

• The remote access PIN code is the same as your system PIN. The preset PIN is 0000.

Activate/deactivate the remote access

You can allow or block remote access to the answering machine.

1 Press **menu**.
2 Select **[ANSW. MACHINE]** > **[SETTINGS]** > **[REMOTE ACCESS]**, then press **[OK]** to confirm.
3 Select a new setting, then press **[OK]** to confirm.
   » The setting is saved.

Access the answering machine remotely

1 Make a call to your home number with a touch tone phone.
2 Press *when the outgoing message starts playing.
3 Enter your PIN code.
   » You now have access to your answering machine, and the new messages start playing.

Note

• You have 2 chances to enter the correct PIN code before your phone hangs up.

4 Press a key to carry out a function. See the Remote access commands table below for a list of available functions.

Note

• When no message plays, the phone hangs up automatically if no key is pressed for 8 seconds.

Remote access commands

Key	Function
1	Repeat current or play previous message.
2	Play messages.
3	Skip to next message.
6	Delete current message.
7	Switch answering machine on (not available during playback).
8	Stop message playback
9	Switch answering machine off (not available during playback).

Set the sound quality of the message

You can adjust the sound quality of the messages received from the answering machine.

1 Press **menu**.
2 Select **[ANSW. MACHINE]** > **[SETTINGS]** > **[MSG QUALITY]**, then press **[OK]** to confirm.
3 Select the new setting, then press **[OK]** to confirm.
   » The settng is saved.

15 Default settings

Languages	Country dependent
Handset name	PHILIPS
Date	01/01/09
Date format	MM/DD
Time	12:00am
Time format	12-hour
Alarm	Off
Phonebook list	Unchanged
Auto hang up	On
Recall time	Country dependent
First ring	Country dependent
Conference	On
Dial mode*	Tone
Area code*	[Empty]
Auto prefix	[Empty]
Handset ring melody	Melody 1
Alarm tone	Melody 1
Receiver volume	Volume 3
Handset ring volume	Level 3
Handset key beep	On
XHD sound	On
Incoming call log	[Empty]
Redial list	[Empty]
PIN code	0000

Answering Machine	
Ans machine status	On
Ans machine mode	Ans & Rec
Base call screening	On
Outgoing message memory	Pre-recorded OGM
Incoming message memory	[Empty]
Remote access	Off
Ring delay	Economy
Speaker volume	Level 5

Note

• *Country dependent features

16 Technical data

Display
- Amber LCD backlight
  General telephone features
- Dual mode caller name & number identification
- 5 standard ringer melodies and 5 polyphonic ringer melodies
- Conference call and voicemails
- Intercom
  Phonebook list, Redial list and Call log
- Phonebook list with 100 entries
- Redial list with 10 entries
- Call log with 20 entries
  Battery
- 2 x AAA NiMH Rechargeable 550mAh batteries
  Weight and dimensions (CD360)
- Handset: ( ) grams
- ( ) x ( ) x ( ) mm (H x D x W)
- Base: ( ) grams
- ( ) x ( ) x ( ) mm (H x D x W)
  Weight and dimensions (CD365)
- Handset: ( ) grams
- ( ) x ( ) x ( ) mm (H x D x W)
- Base: 230 grams
- ( ) x ( ) x ( ) mm (H x D x W)
  Temperature range
- Operation: 0°C to +35°C (32°F to 95°F)
- Storage: -25°C to +45°C (-4°F to 113°F)
  Relative humidity
- Operation: Up to 95% at 40°C
- Storage: Up to 95% at 40°C

17 Frequently asked questions

The signal icon flashes.
- The handset is out of range. Move it closer to the base station.

If the handset displays **[UNREGISTERED]**, register the handset.

IF I fail to register the additional handsets to the base station, what do I do?

Your base memory is full. Deregister the unused handsets and try again.

No dialing tone
- Check your phone connections.
- The handset is out of range. Move it closer to the base station.

No parking tone
- The handset is not placed properly on the cradle.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.

I cannot change the settings of my voice mail, what do I do?

The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings.

The handset on the charger does not charge.
- Ensure the batteries are inserted correctly.
- Ensure the handset is placed properly on the charger. The battery icon animates when charging.
- Batteries are defective. Purchase new ones from your dealer.

No display
- Ensure the batteries are charged.
- Ensure there are power and phone connections.

Bad audio (crackles, echo, etc.)
- The handset is nearly out of range. Move it closer to the base station.

- The phone receives interference from the nearby electrical appliances. Move the base station away from them.
- The phone is at a location with thick walls. Move the base away from them.

The handset does not ring.

Ensure the handset ringtone is turned on.

The caller ID does not display.
- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.

I cannot make/answer a 2nd call, what do I do?
- Service is not activated. Check with your service provider.
- Ensure the recall duration is selected correctly.

Note

- If the above solutions do not help, disconnect the power supply from both the handset and base station. Try again after 1 minute.

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