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# www.philips.com/welcome

EN User manual



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## 1 Important

## Safety instructions

#### Power requirements

- This product requires an electrical supply of 120 volts AC. In case of power failure, the communication can be lost.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard UL 60950.

## **↑** Warning

 The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.

#### To avoid damage or malfunction

## C

#### Caution

- Use only the supplied batteries and adaptor
- Do not allow the charging contacts or the battery to come into contact with metal objects.
- Do not open the handset, base station or charger as you could be exposed to high voltages.
- Do not allow the charger to come into contact with liquids.
- Risk of explosion if battery is replaced by an incorrection type.
- Dispose of used batteries according to the instructions.
- Always use the cables provided with the product.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Active mobile phones in the vicinity may cause interference.
- Metallic objects may be retained if placed near or on the handset receiver.

#### About operating and storage temperatures

- Operate in a place where temperature is always between 0°C to +35°C (32°F to 95°F).
- Store in a place where temperature is always between -20°C and +45°C (-4° F to 113° F).
- Battery life may be shortened in low temperature conditions.

#### Equipment approval Information

Your telephone equipment is approved for connection to the public switched telephone network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

# Notification to the local phone company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. to be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and

telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions fordetails.



#### Note

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

#### Rights of the phone company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must:

- 1 Promptly notify you of such temporary discontinuance:
- 2 Afford you the opportunity to correct the situation:
- Inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company

must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

#### Interference information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference: and
- This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems". This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.



Note

 The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### FCC RF radiation exposure statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

For hand held operation, this phone has been tested and meets the FCC RF exposure guidelines. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

# Industry Canada technical specifications

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Operation is subject to the following two conditions:

- **1** This device may not cause interference; and
- 2 This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

#### **Privacy**

Privacy of communications may not be ensured when using this telephone.

#### Hearing Aid Compatibility (HAC)

This telephone system meets FCC and Industry Canada standards for Hearing Aid Compatibility.

# Do not attempt to repair or modify this equipment

Repairs to certified equipment should be made by an authorized maintenance facility designated by the supplier.

#### Service Centers

USA and CANADA Phone: 1-800-233-8413

Support: www.support.philips.com

### Compliance with EMF

Koninklijke Philips Electronics N.V. manufactures and sells many products targeted at consumers, which, like any electronic apparatus, in general have the ability to emit and receive electromagnetic signals.

One of Philips' leading Business Principles is to take all necessary health and safety measures for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.

Philips is committed to develop, produce and market products that cause no adverse health effects. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.

Philips plays an active role in the development of international EMF and safety standards,

enabling Philips to anticipate further developments in standardisation for early integration in its products.

#### Use GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. The handset and base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes. To register and use this handset with a GAP compliant base station of different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in this manual for registering a handset. To register a handset from different make to the base station, put the base station in registration mode, then follow the procedure described in the handset manufacturer's instructions

#### Recycling

packaging.



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health.

The packaging of this product is intended to be recycled. Contact your local authorities for information about how to recycle the



When this logo is attached to a product, it means a financial contribution has been paid to the associated national recovery and recycling system.

#### The RBRC® seal

The RBRC® Seal on the nickel metal hydride battery indicates that Philips Royal Electronics is voluntarily participarting in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

Philips's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participarting in RBRC® program or at authorized Philips product service centers. Please call 1-800-8-BATTERY for information on Ni-MH battery recycling and disposal bans/restrictions in your area. Philips's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.



RBRC® is a registered trademark of Rachargeable Battery Recycling Corporation.

## 2 Your ID965

Congratulations on your purchase and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at www.philips. com/welcome.

### What is in the box





Base station



Handset



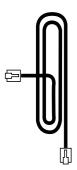
Splitter



Power supply for the handset charger



Power supply for the base station



Line cord



Charging cradle



Guarantee



User Manual



Quick start guide



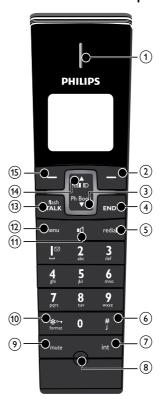
Note

· In some countries, you have to connect the line adaptor to the line cord, then plug the line cord to the line socket.



• In multi-handset packs, there are additional handsets and chargers with power supply

## Overview of the phone



Key	Name	Descriptions
1	Earpiece	
2	Right soft key	- Select the function displayed on the handset screen directly above the key.
3	Phonebook/ Down key	- Scroll down on the menu - Decrease the earpiece/speaker volume - Enter the phonebook
4	End /On/Off key	- End the call - Exit the menu/ operation - Turn the handset on/off
5	Redial key	- Enter redial list and dial the recent number
6	Ringer Off/ Pause key	<ul> <li>- Press to enter a pause</li> <li>- Turn the ringer on/off</li> <li>- Switch between the lower and upper case during text editing</li> </ul>
7	Intercom/ Conference key	- Make the intercom call - Make the conference call
8	Microphone	
9	Mute key	- Mute/unmute the microphone
10	Star/Keylock key	- Lock/unlock keypad
11	Speaker key	- Turn the speaker on/off
12	Menu key	- Access the main menu
13	Talk/Recall key	- Make and receive calls - Send the flash signal

Key	Name	Descriptions
14	Call Log/Up	- Scroll up on the
	key	menu
		- Increase the
		earpiece/speaker
		volume
		- Enter the call log
15	Left soft key	- Select the function
		displayed on the
		handset screen
		directly above the key.
		· ·

## Overview of the base station



Key	Name	Descriptions
1	Paging key	- Find handset(s) - Enter registration mode
2	Volume down key	- Decrease the speaker volume
3	Volume up key	- Increase the speaker volume
4	Backward key	- Skip backward during playback
5	Play/Stop key	<ul><li>Play messages</li><li>Stop message</li><li>playback</li></ul>
6	Forward key	- Skip forward during playback
7	Delete key	- Delete messages
8	On/Off key	- Turn the answering machine on/off
9	Light ring	

Icon	Descriptions	
<u> </u>	The battery is fully charged,	
	the talk time can go up to	
	14 hours.	
C.)	The battery is empty.	
*	It indicates if your phone is	
	linked to a base.	
(	The call is in progress.	
Ø	The alarm is activated.	
•()	The speaker is on.	
*	The ringer is off.	
I I	Call log	
Ē	Answering machine	
lacksquare	There is an unheard voice	
	message.	
ECO	The ECO mode is	
	activated.	

## Display icons

In standby mode, the icons shown on the main screen tell you what features are available on your handset.

## 3 Get started



#### Caution

 Ensure you have read the safety instructions in the "Important" section before you connect and install your handset.

### Connect the base station



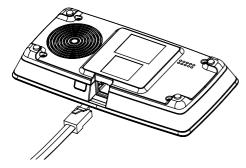
#### Warning

- Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the phone.
- Use only the supplied power socket to charge the battery.

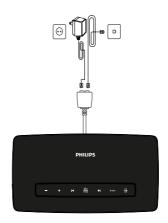


#### Note

- The type plate is located on the bottom of the base station.
- 1 Connect the supplied splitter to the socket on the bottom of the base station.

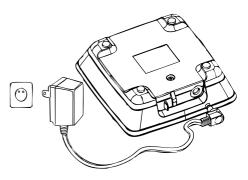


- 2 Connect one end of the telephone line cord and output plug of the power socket to the respective splitter connectors.
- 3 Connect the other end of power socket to a standard wall outlet and the telephone line cord to the phone socket.



## Connect the charger

1 Connect the power socket to a standard wall outlet.



### Install the handset



#### Caution

- Risk of explosion! Keep batteries away from heat, sunshine or fire. Never discard batteries in fire
- Use only the supplied batteries.
- Risk of decreased battery life! Never mix different brands or types of batteries.



Charge the batteries for 24 hours before first



#### Warning

- · Check the battery polarity when inserting in the battery compartment. Incorrect polarity may damage the product.
- (1) The batteries are pre-installed in the handset. Follow the direction of the arrow printed on the battery tape and pull it off from the battery door before charging.



Place the handset on the charging cradle to power up.





 If the handset becomes warm when the batteries are being charged, it is normal.

## Check the battery level

The battery icon displays the current battery level.

<u> </u>	The battery is full, the talk time
	can go up to 14 hours.
	The battery is empty. Charge it.

The handsets turn off if the battery is empty. If you are on the phone, you hear warning tones when the battery is almost empty. The call gets disconnected after the warning.

### Set the date and time

- Press menu.
- Select [CLOCK & ALARM] > [SET DATE/TIME], then press [SELECT] to confirm
- Press the numeric buttons to enter the date, then press [OK] to confirm.
  - → On the handset, the time set menu is displayed.
- Press the numeric buttons to enter the time.
  - If the time is in 12-hour format, press **\*** to select **[AM]** or **[PM]**.
- Press [OK] to confirm.

### Set the date and time format

- Press menu.
- Select [CLOCK & ALARM] > [SET FORMAT], then press [SELECT] to confirm.

- 3 Select [DATE FORMAT] or [TIME FORMAT].
- 4 Select the setting. Select [DD/MM] / [MM/DD] as the date display and [12 HOURS] or [24 HOURS] as the time display. Then press [SELECT] to confirm. → The setting is saved.

## What is standby mode

Your phone is in standby mode when it is idle. The standby screen displays the handset name, handset number, date and time, signal icon, and battery icon.



Note

 If you set to display the screen saver in idle mode, the digital/analog clock is displayed when the screen saver appears.

## Check the signal strength

- The signal icon displays the link status between the handset and base station. A steady icon means your handset and the base station are linked. A flashing icon means your handset and the base station are not linked.
- Ensure the handset is linked to the base station before you make or receive calls and carry out the phone functions and features.
- If you hear warning tones when you are on the phone, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station.

## Switch the handset On/Off

 Press and hold END to switch off the handset. The handset's screen turns off.



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- When the handset is switched off, no call can be received.
- Press and hold END to switch on the handset. It takes a few seconds for the handset to power up.

## 4 Calls



Note

• When the power fails, the phone cannot access emergency services.



Tip

 Check the signal strength before you make a call or when you are in a call. For more information, see "Check the signal strength" in the Get started section.

### Make a call

You can make a call in these ways:

- Quick call
- Dial before you call
- · Redial the most recent number
- Call from the redial list.
- Call from the phonebook list
- Call from the call log

#### Quick call

- 1 Press talk,
- 2 Dial the phone number.
  - → The number is dialed out.
  - → The duration of your current call is displayed.

### Dial before you call

- 1 Dial the phone number
  - To erase a digit, press [CLEAR].
  - To enter a pause, press and hold #.
- Press talk to dial out the call.

#### Redial the most recent number

1 Press fack .

- 2 Press redial.
- 3 Press [SELECT].
  - → The most recent number is then dialed out.

#### Call from the redial list

You can make a call from the redial list.



Tip

 For more information, see "Redial a call" in the Redial list section

#### Call from the phonebook

You can make a call from the phonebook list.



Tip

• For more information, see "Call from the phonebook" in the Phonebook section.

#### Call from the call log

You can return a call from the outgoing, received or missed call log.



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 For more information, see "Return a call" in the Call log section.



Note

 The call timer displays the talk time of your current call.



Note

 If you hear warning tones, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station.

## End a call

You can end a call in these ways:

- Press END; or
- Place the handset to the charging cradle if the auto hang up is activated.

#### Answer a call

When the phone rings. Press or to answer the call.



#### Warning

 When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid ear damage.



#### Note

 The caller ID service is available if you have registered to the caller ID service with your service provider.

When there is a missed call, the handset displays a notification message.

# Turn off the ringer for all incoming calls

There are two ways to turn off the ringer:

- 1 Press and hold # in standby mode.
  - $\hookrightarrow$  \$ displays on the screen.
- 2 When the phone rings, press [SILENT].

## Mute the microphone

- 1 Press mute during a call.
  - → The handset displays [MUTE ON].
  - → The caller cannot hear you, but you can still hear his voice.
- Press mute again to unmute the microphone.

→ You can now communicate with the caller:

## Adjust the earpiece volume

Press or Ph.Book to adjust the volume during a call.

→ The earpiece volume is adjusted and the phone is back to the call screen.

## Turn the speaker on or off

Press •Q.

#### Make a second call



#### Note

- This service is network dependent.
- 1 Press tak during a call, then press [OK].
  - → The first call is put on hold.
- 2 Dial the second number.
  - → The number displayed on the screen is dialed out

#### Answer a second call



#### Note

• This service is network dependent.

When there is a periodical beep to notify you of an incoming call, you can answer the call in these ways:

- 1 Press talk and 2 to answer the call.
  - → The first call is put on hold, and you are now connected to the second call.

Press and l to end the current call and answer the second call.

## Toggle between two calls



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· This is a country dependent setting.

You can toggle your calls in these ways:

- 1 Press talk and 2 abc; or
- Press [OK] and select [SWITCH CALLS], then press [OK] again to confirm.
  - → The current call is put on hold, and you are now connected to the other call.

### Make a conference call



Note

• This service is network dependent. Check with the service provider for additional charges.

When you are connected to two calls, press [OK], select [CONFERENCE] and then press [SELECT] again to confirm.

→ The two calls are combined and a conference call is established.