

User Manual
Echo Shock
FCC ID :2AP2KQ5
Product: Mobile Phone
Model(s) : Q5

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1. Preface

Thank you for purchasing this cellular phone.

To guarantee your cellular phone works properly, please follow the instructions in this manual to prevent any possible incidents or malfunctions.

Follow all safety warnings to avoid injury or property damage.

Screen displays and illustrations in this user's manual are designed to help you operate your phone to its optimum performance.



We continuously strive to improve our products. Therefore, we reserve the rights to revise this user manual or withdraw it at any time without prior notice

SAR Value:

- Your phone is designed not to exceed the limits of emission of radio waves recommended by international guidelines.
- SAR (specific absorption rate) is the measurement of body-absorbed RF quantity when the phone is in use. SAR value is ascertained according to the highest RF level generated during laboratory tests.
- The SAR value of the phone may depend on factors such as proximity to the network tower, use of accessories or other accessories.
- The highest SAR value of the device is 0.76 W/kg respectively averaged over 1 gm of human tissue.

ROHS Declaration

Declaration of Conformity with the requirements of the e-waste Management Rules, 2011 (adopted by Notification S.O.1035 (E) of Ministry of Environment and Forests)

The Product is in conformity with the requirements of Rule 13 of the e-waste Rules. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the e-waste Rules:

1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) – not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight.

2. Introduction

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2.2 Key Function

Key	Function
Call Key	Make or answer a call to Sim1 & Sim2. View Calls Logs in standby mode.
End/Power Key	Pressing and holding to turn the phone on/off. End a call or reject an incoming call. Return to the idle mode.
Left Soft Key	Menu key and OK key for functions
Right Soft Key	Access the Name list in idle mode. Return to the previous menu.
OK Key	Press to enter main menu in idle mode. After inputting numbers, press this key to do options.
Numeric key	Enter numbers, letters or characters. Select a submenu item labeled with the corresponding

	number. In idle mode, press and hold OK key to turn on/off torch light.
*	Press to toggle between *, +, (pause character) P, and (wait character) W. Press to enter symbol when editing text.
#	Press to switch input modes when entering text. Press and hold to change sound profiles to Silent Mode and General mode.



Note: "Press" in this manual, means to press and release the key; "press and hold" means to press and hold the key for at least 3 seconds.

3. Getting Started

3.1 Turning the phone on

To turn the phone on, press and hold the Power key. If you have already enabled the Sim Lock function then enter the PIN code (the 4 to 8 digit secret code of your SIM card). It is preconfigured and provided to you by your network operator or retailer. If you enter an incorrect PIN code 3 times in succession, your SIM card will be locked. To unlock it, you must obtain the PUK code from your network operator.

3.2 Charging the Battery

Ensure the battery is inserted in the handset. To charge the battery, plug in the charger connector at the left side of your phone (USB interface) and then plug the other end into an AC power socket.

The battery symbol indicates the charging status. While charging, the charge indicators will scroll. When all the scroll bars are steady, the battery is fully charged. It takes about 4 hours to fully charge the battery.

Disconnect the charger from the phone.

Disconnect the charger from the AC power socket.



Note: If the battery is powerless, the battery icon will reappear after a few minutes of charging.

3.3 Important Password

Phone lock password is 1122.

3.4 Keypad Lock and Unlock

Go to Settings>Security Setting>Auto Keypad Lock to select the time for keypad lock.

In standby interface, if the time expires, the keypad will be locked automatically.

Lock: press LSK then * key in standby interface.

Unlock:press LSK and then press * key in standby interface.

3.5 Making an International Call

- Press the "*" Key twice until "+" appears on the screen.
- Enter the country code.
- Enter the area code (normally without the 0 before it) followed by the phone number.
- Press the Dial Key to call the number

4. Main Menu

All function options about the mobile phone are listed as below with brief descriptions

Phonebook	
Quick search	Typing the first letters to quick search the contacts
Search Contact	To search contact
Add number	To add New Contact
Delete	To delete the selected phonebook entry.
caller groups	Choose an contact number and add to contact group

Settings	To check & change setting from here
Export Phonebook	Export all contacts into T-flash card
Import Phonebook	Import contacts from T-flash card
Call History	
Check call logs for missed, dial, received calls and perform functions like save , delete view etc	

Organizer
To perform the features including BT, Alarm, Calendar, Calculator, World Clock, Stopwatch, Tasks, Currency converter, Unit converter, Torch

Multimedia

Camera	To take photo shoot
Videorecorder	To take video shoot
Image viewer	To view the saved image.
Audio Player	To play the music
Video Player	To play the recorded movie.
Sound recorder	To record the sound.
FM radio	To receive the FM broadcast.
Schedule FM	To record FM as scheduled
File manager	To manage the space of memory card, perform the corresponding operation on the selected file and folder

Messages	
Write message	Create new SMS
Inbox	To view the received messages.
Outbox	To view the messages in sending or sent unsuccessfully. To view the sent messages.
Drafts	To save the messages that are not ready to send out in order to further edit, and then send.
Templates	To Templates
SMS Export	To export SMS into T-flash card
SMS Import	To import SMS from T-flash card
SMS Settings	To perform the setting related to SMS

File Manager

To view the files in Phone Memory and T-flash card

Settings	
User profiles	To perform the setting related , ringtone settings General,Outdoor,Indoor,Silent,Headset,Bluetooth,Power saving
Phone settings	To perform the setting related to mobile phone such as Time and date, Auto power on/off, Language, Pref.input method, Greeting text on/off,
Display settings	To perform the settings like Wallpaper, Screen saver, Power on display, Power off display, Show date & time, Contrast, LCD backlight
Dual SIM Setting	To enable or disable SIM1 or SIM2

Security settings	To perform the setting related to security Including Phone lock, Auto keypad lock,Change Password, Mobile tracker
Restore factory settings	Restore all settings as before. Default password:1122

Fun & Games

Games/F1 race	Enter Games
Game Setting	Settings GamesSound
Enjoy the gaming experience with F1 race	

Services

Begin to Network To settings (Home Page,Bookmark,Input URL,Settings) Dsta Account,STK
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5. Safety Information and Notices

Before using the phone, please read the safety precautions carefully and let your children know these, so that you can use your phone correctly and safely.

Do not switch on your phone when phone use is prohibited or when phone use may cause interference or danger.
Do not use your phone while driving.
Follow the rules or regulations in hospitals and health care facilities. Switch off your phone near medical equipments
Switch off your phone in an aircraft. The phone may cause interference to control signals of the aircraft.
Switch off your phone near high-precision electronic devices. The phone may affect the performance of these devices.
Do not attempt to disassemble your phone or its accessories. Only qualified personnel are
allowed to service or repair the phone.

Do not place your phone or its accessories in containers with strong electromagnetic field.
Do not place magnetic storage media near your phone. Radiation from the phone may delete the information stored on them.
Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.
Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.
Use approved batteries and chargers only to avoid explosion.

6. Frequently Asked Questions and Troubleshooting

Frequently Asked Questions	Cause and Solution
Fail to turn on	Press the power on key for over 1 second.
	Check if the battery is properly connected. Please remove and install it again, retry to turn on;
	Check if battery is appropriately charged
Fail to connect network	Weak signal. Please Try and move to a location with strong signal and try connecting to the network again;
	Please ensure that you are not beyond the network coverage of service providers;

	Please ensure you have a valid SIM card. Please contact your network provider for further information.
Display information while turning on	Check if the SIM card (insert the SIM card) is installed correctly
	Handset lock password. If the handset lock is activated, you have to input handset password before using.
	Input PIN. Inputting PIN while turning on each time is activated, you have to input the PIN code.
	Input PUK code: Having input wrong PIN code for 3 times straight will lock the SIM card. You need to input the PUK code provided by your network provider.
Poor quality of calling	Please check if the sound volume is tuned improperly

	<p>In an area with poor receiving condition, example: basement, the signal might be weak. Try reaching a location with stronger signal reception and call again.</p>
	<p>While using the mobile phone in the peak period of communication, like commute time, you may be unable to call because of line congestion.</p>
<p>Standby duration shortened</p>	<p>The standby duration is relative to the system setting of network. While the mobile phone is in an area with poor signal strength and can not receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is recommended that you turn off your mobile in area with no signal reception to save battery. Need replacing the battery. Please change a new battery.</p>

SIM Card Error	Dirt on the metal surface of an SIM card. Use clean cloth to wipe the metal touch point on an SIM card.
	The SIM card is not installed.
	The SIM card is damaged. Please contact your network service provider.
Fail to dial out	Please confirm if you press the dial key after dialing.
	Please confirm if calling is forbidden because of defaulting.
	Please confirm if the SIM is valid.
	Please confirm if the call barring is set.
	Please confirm if the fixed dial function is set.

Callers cannot contact you	Please confirm if the mobile phone is on and connected with the network.
	Please confirm if calling is forbidden because of defaulting.
	Please confirm if the SIM card is valid.
	Please confirm if the call barring is set.
Fail to charge	Poor contact. Please check if the plug is connected well.
	Charge in the environment below 40°C or above 55°C. Please change your charging environment.
	The battery or charger is damaged. You need to replace it.
Fail to set some functions	Wrong operation;
	The network provider does not support the function, or you have not applied for it.

Emergency call

If any emergency arises, dial 112/911 (or other emergency call number) for emergency help.

Due to the nature of cellular networking, the success of emergency call is not guaranteed.

FCC Warning:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types Q5 (FCC ID: 2AP2KQ5) has also been tested against this SAR limit. The highest reported SAR values for head, body-worn accessory are 0.59 W/kg, 0.39 W/kg respectively. The Max simultaneous SAR is 0.76 W/kg. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.