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clarisonic

# SMART profile™

FACE & BODY  
SONIC  
CLEANSING

**SONIC CLEANSING MEETS SMART TECHNOLOGY**  
FOR PRESCRIPTIVE SKIN TRANSFORMATION

PROFESSIONAL EXCLUSIVE

## User Guide

4 SPEEDS + BODY SETTING

TURBO FUNCTION

ADJUSTABLE T-TIMER®

BATTERY LIFE INDICATOR

BRUSH HEAD REPLACEMENT INDICATOR

USB pLink® CHARGER

DRYING STAND

2-IN-1 DYNAMIC FACIAL BRUSH HEAD

TURBO MASSAGE BODY BRUSH HEAD



# clarisonic SMART profile™

2-IN-1 DYNAMIC  
BRUSH HEAD

HANDLE

TURBO BUTTON

SPEED BUTTON

ON/OFF BUTTON

SMART BRUSH  
HEAD INDICATOR

USB ENABLED  
pLink® CHARGER

AC ADAPTER

SAMPLE  
REFRESHING  
GEL CLEANSER

SAMPLE  
REFINING  
SKIN POLISH

SPEED INDICATOR

BATTERY LIFE INDICATOR

REPLACE BRUSH  
HEAD INDICATOR

DRYING STAND

TURBO MESSAGE  
BODY BRUSH HEAD

# IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including but not limited to the following:

## **READ ALL INSTRUCTIONS BEFORE USE**

### **DANGER – To reduce the risk of electrocution:**

1. **Do not** place or store the pLink® charger or plug where it can fall or be pulled into a tub or sink.
2. **Do not** place the pLink charger in or drop the charger or plug into water or other liquid. Charger unit is not for immersion or for use in the shower.
3. **Do not** reach for a pLink charger or plug that has fallen into water. Unplug immediately.

### **WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons:**

1. Close supervision is necessary when this product is used by, on, or near children or physically challenged persons.
2. Use this product only for its intended use as described in this manual. **Do not** use attachments not recommended by the manufacturer.
3. Keep the cord away from heated surfaces.
4. Never use while sleeping or drowsy.
5. Do not use the charger outdoors.
6. For best performance, please use the Power Adapter supplied with the unit.

Never operate the Clarisonic brush handle if it is damaged. Do not operate the charger if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Call Clarisonic at 888-525-2747.

# SAVE THESE INSTRUCTIONS

The handle, charger and power adapter have no serviceable parts.

The supply cord cannot be replaced. If the cord is damaged, the charger must be unplugged and replaced. Call Clarisonic at 888-525-2747.

## IMPORTANT CAUTIONS AND WARNINGS

If you are under a doctor's care for any skin condition or if you think you may have a skin condition, please consult your physician before using the Clarisonic Smart Profile system.

We recommend that you **do not** share brush heads.

We recommend that you start with one of the Clarisonic cleansers that have been optimized for gentle daily use with the Clarisonic Skin Cleansing Systems. **Do not** use the device with jagged particles such as shells. Clarisonic brushes may be used with soft, rounded exfoliating particles.

Using the Clarisonic device to remove makeup may stain the bristles, but will not affect performance. If discoloration occurs, clean the brush head with soap and water.

This product uses magnets.

**FCC Statement:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 and Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Clarisonic could void the user's authority to operate the equipment.

## **READ ALL INSTRUCTIONS BEFORE USE**

### **TO USE**

**Prior to the first use, charge the device for 24 hours.**

- Wet your skin and the brush head with warm water.
- Liberally apply cleanser to your skin or to the brush head.
- Press the on/off button to turn on your device.
- Follow T-TIMER® prompts while gently moving the brush head in small circular motions, avoiding the eyes.
- The device will automatically shut off after the cleansing cycle.

**NOTE:** Keep the brush head flush to the skin. Pressing too hard could impede the motion and reduce effectiveness.

The Clarisonic device is waterproof for use in the shower or bathtub. Refer to Important Safeguards regarding the charger.

## SMART FUNCTIONALITY

Smart Profile™ is smart-enabled to accommodate the different needs of your skin. With a smart brush head attached, this device automatically adjusts timing and power to make it easier to achieve an optimal sonic cleanse.

**The Smart Profile handle is compatible with all Clarisonic brush heads.**

## SMART BRUSH HEADS

A unique feature of the Smart Profile system is that it includes smart brush heads which are individually programmed with protocols that automatically engage when the device is powered on. A smart brush head can be recognized by the “smart” indicator that illuminates when it is attached to the device and running in Smart mode.

Smart brush heads also notify the device when a replacement brush head is needed, this is based on tracking minutes of use.

With a smart brush head attached, you have two modes of operation from which to choose:

**Smart Mode:** Factory setting as described above.

**Manual Mode:** Overrides Smart mode, allowing complete control to adjust speeds vs. following a set protocol.

### 2-IN-1 DYNAMIC BRUSH HEAD FOR FACIAL CLEANSING

**Smart Mode:** (factory setting) Provides a custom cleansing protocol that transitions automatically, while following the T-TIMER prompts, from targeted T-zone cleansing to gentle facial cleansing on the more sensitive cheeks.

- 20 Seconds: Targeted Cleansing on the Forehead
- 20 Seconds: Targeted Cleansing on the Nose and Chin
- 10 Seconds: Gentle Cleansing on one Cheek
- 10 Seconds: Gentle Cleansing on other Cheek







**Manual Mode:** (smart override) A one-minute cleansing cycle with T-TIMER prompts. The brush head will cycle through 4 stages at a desired speed chosen by the user.

**Follow the normal Clarisonic T-TIMER for:**

- 20 Seconds on the Forehead
- 20 Seconds on the Nose and Chin
- 10 Seconds on one Cheek
- 10 Seconds on other Cheek

**To switch between Smart mode and Manual mode press and hold the +/- button for 3 seconds.**

### FACIAL SETTINGS FOR SMART BRUSH HEAD

<b>Setting</b>	<b>Visible indicator</b>	
Smart mode	"smart" illuminates	
Manual mode	Number illuminates depending on chosen speed setting	
Speed 4	"4" illuminates	
Speed 3	"3" illuminates	
Speed 2	"2" illuminates	
Speed 1	"1" illuminates	

### TURBO MESSAGE BODY BRUSH HEAD

**Smart Mode:** (factory setting) A three-minute cleansing cycle, the Turbo Massage Body Brush Head will cycle through 3 stages for full body cleansing.

- 30 Seconds: Foaming Massage – pulsating
- 2 Minutes: Full Body Cleanse – continuous
- 30 Seconds: Finishing Massage – pulsating

**Manual Mode:** (smart override) A three-minute full body cleansing cycle, the brush head allows the user to adjust speeds manually, 3 speed options are available for the body brush head: 1, 2 and 3 (a pulsating massage setting).

**To switch between Smart mode and Manual mode press and hold the +/- button for 3 seconds.**



## CLEANSING DEVICE FEATURES

The Smart Profile device comes with many unique features built into a user-friendly interface.

### T-TIMER – CLEANSING TIMER

Cleansing Duration	T-TIMER Beeps & Pulses	Brush Head
1 minute (factory setting)	at 20, 40, & 50 seconds	All facial brush heads
2 minutes	at 40, 80 & 100 seconds	Standard facial brush heads
2 minutes	None	Standard facial brush heads

**To disable audible T-TIMER Beeps** (spa mode), while the device is off or in pause mode, simultaneously press and hold the turbo and +/- buttons for 3 seconds. Momentary T-TIMER pulses will continue at programmed intervals. Repeat to enable audible T-TIMER beeps.

**To pause the cleansing cycle** for up to 30 seconds, press the on/off button. The indicator lights will pulse in pause mode. To resume the cycle, press the on/off button.

**To cancel or reset the cleansing cycle**, press and hold the on/off button for 3 seconds.

### TURBO FUNCTION

Turbo adds a power boost any time during a cleansing cycle, when deeper cleansing is needed. The Turbo function is a convenient way to increase cleansing power temporarily without toggling through speed settings.

**To use the Turbo function**, while the device is on, press and hold the "turbo" button for as long as desired. To return to the set speed, release the "turbo" button.

**NOTE:** Using the Turbo function may deplete battery life faster on the device.

### BRUSH HEAD REPLACEMENT NOTIFICATION

Smart Profile has been designed with a replace brush head icon that will illuminate when an attached RFID or smart brush head has reached its maximum recommended use. Usage is tracked by each brush head and is based on total minutes of use on that particular brush head.

**NOTE:** The replace brush indicator feature does not function when using **non-RFID** brush heads. If using a **non-RFID** brush head we recommend replacing the brush head every 3 months as the bristles become fatigued and less effective over time.

## CHARGING

The USB-enabled pLink charger allows the device to be rechargeable using either a traditional wall mount AC adaptor or USB port on a computer. A wall mount AC adaptor and USB plug are included. A fully charged device averages 36 minutes of use with a facial brush head or 18 minutes of use with a body brush head.

The convenient pLink charger magnetically attaches to the device handle as shown. The pLink charger can be attached to the device with or without the drying stand.

### CHARGING INDICATORS

Action	Indicator
Attach pLink charger	Handle emits two pulses
Charge the handle	The battery life indicator will flash from red to green as it charges.
When fully charged	The battery life indicator will illuminate solid green. Allow 24 hours for a full charge.

**NOTE:** Using the Turbo function may deplete the battery of the device faster.



The pLink charger is compatible with 100-240 Volts AC; 50/60Hz, allowing it to be used worldwide with the appropriate country adapter. If the shape of the plug does not fit the power outlet, use an attachment plug adapter of the proper configuration for the power outlet.

**NOTE:** The Smart Profile handle is not compatible with chargers for the Clarisonic PLUS, PRO, Mia 2, Mia or Classic models.

### BATTERY LIFE

This device has a battery life indicator located just below the smart brush head indicator. During and at the end of a cleansing cycle the light will appear green or red depending on the amount of battery life available on the device.

<b>Indicator</b>	<b>Battery Life Level</b>
Solid Green	Full
Flashing Green	High
Flashing Red	Low
Flashing Red, Beeps + Pulses	Empty

To check the battery life on your handle, press the Turbo button **while the charger is attached** to the handle.

<b>Percentage of Battery Life</b>	<b>Indicator</b>
75 – 100%	Numbers 1, 2, 3 & 4 illuminate
50 – 74%	Numbers 1, 2 & 3 illuminate
25 – 49%	Numbers 1 & 2 illuminate
5 – 24%	Number 1 illuminates
Less than 5%	None



## STORING

When not in use, the device can be stored in its drying stand. The stand is designed to function even with the plink charger attached.

### **DRYING STAND**

As a drying stand, the stand can be set on your bathroom counter, in the shower, or wherever you prefer to store your device.

1. Place the stand so that the "u" shaped curve of the stem is facing towards you.
2. Insert the device with the brush head facing towards you. The bottom of the handle should be placed in the divot of the stand's base (as shown).



## CARING FOR CLARISONIC SMART PROFILE

To keep your device in optimum condition, care for it as follows. Do not use abrasive cleansers or chemicals to clean any part of the device. Do not put any part of the device in the dishwasher.

### HANDLE

There are no negative effects created by using common disinfectants such as isopropanol or bleach. However, we suggest gently cleansing the handle with warm soapy water to remove any residue. The handle is sealed and fully waterproof (never attempt to open the handle for any reason).

**INFREQUENT USE:** The device should receive a charge occasionally. If you rarely use the device, charge it with the pLink every 3 months to maintain its charging capability.

### pLink CHARGER

**IMPORTANT:** Unplug the pLink charger, then wipe it with a soft, damp cloth. Do not immerse the charger in water.

### BRUSH HEAD

Once a week, remove the brush head from the handle and rinse with warm soapy water to remove any residue.

**To remove the brush head, 1.** Grip the brush head firmly, then push and twist it counterclockwise (like a medicine cap). **2.** Pull the head away from the handle.

**To attach** the brush head, push down and twist the head clockwise until it snaps into place. Be sure you hear a tight snap.

**TIP:** Use the brush head cap to easily remove and attach the brush head with a simple twist.



# CLARISONIC® CUSTOMER SERVICE AND LIMITED WARRANTY INFORMATION

Congratulations on your purchase! We value our customers and aim to provide the highest quality products to ensure customer satisfaction. Please use this as your reference for any customer service or warranty needs you may have in the future. We also encourage you to register your product at [www.clarisonic.com/registration](http://www.clarisonic.com/registration).

We are happy to offer a 90 day money back guarantee. If you are for any reason dissatisfied with the purchase of your Smart Profile from an authorized dealer, call Customer Service at 888-525-2747 to make arrangements for the return.

Clarisonic's warranty obligations are limited to the terms set out below. Limited Warranty does not cover formulations.

## 1. Warranty Coverage

- a) For the duration of the Warranty Period, Clarisonic warrants the Product against defects in materials and workmanship arising from Normal Use of the Product.
- b) If there is a defect in the Product which is covered by this Limited Warranty, Clarisonic agrees to exchange the Product with a new equivalent warranty Product from a selection of core colors, based on availability. This is the sole remedy available for breach of warranty.
- c) This Limited Warranty is exclusive of all other warranties, whether oral or written, express or implied. There are no implied warranties created by the manufacture, sale, or use of the Product. If Clarisonic cannot lawfully disclaim implied warranties under this Limited Warranty, all such warranties, including warranty of merchantability and fitness for a particular purpose, are limited in duration of this Limited Warranty. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

## 2. How to get warranty service or for general customer service inquiries:

In order to receive service under this Limited Warranty, please call Customer Service at 1-888-525-2747 who will direct you how to proceed.

## 3. Limitations

- a) This warranty is limited and may be relied upon only:
  - (i) by the original end user of Clarisonic's Product; and
  - (ii) where the Product was manufactured by or for Clarisonic and sold by an authorized distributor.

- b) To obtain service under this Limited Warranty, you will be required to provide Clarisonic with original proof of purchase date or you must have registered your Product. Registering your Product permits Clarisonic to contact you in the event of a product question or recall, allows you to sign up to receive future correspondence from us and gives you easy access to the latest Clarisonic news and information.
- c) This Limited Warranty does not apply where the Product is subjected to use that does not constitute Normal Use, including but not limited to personal injury or property damage arising from misuse of the Product.

#### **4. Exclusions**

Clarisonic is not responsible for any indirect, incidental, special or consequential damages arising out of the use of the Product, whether arising from an electrical issue or otherwise. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### **5. Validity**

This Limited Warranty is valid only in the USA.

#### **6. Definitions**

- a) "Normal Use" means ordinary consumer use under normal home conditions according to the instruction manual included with the Product. It does not include using the Product with a voltage converter.
- b) "Product" means **Smart Profile**.
- c) "Warranty Period" means **3 years** from the date of purchase of the Product.



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