

Panasonic

Important Information Smartphone dL1

Model No. **EB-3901**

Thank you for purchasing a Panasonic smartphone.

Please read this document before using the product and keep this document in a safe place for future reference.



SMARTPHONE

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Introduction

This product is designed for use in the following countries.

AT	BE	CY	CZ	DK	EE	FI	FR
DE	GR	HU	IE	IT	LV	LT	LU
MT	NL	PL	PT	SK	SI	ES	SE
GB	IS	LI	NO	CH	BG	RO	TR

Product documentation

The following documentation is available for your phone.

Important Information (this document)

Provides information about how to use your phone safely.

Quick Start Guide

Briefly introduces you to your phone, explains how to use it for the first time, and provides information about frequently used features.

User Guide (available for download)

Introduces you to your phone, explains how to configure and customise it, and provides information and instructions on how to use many of your phone's features. You can download the User Guide from the Panasonic web site. See <http://panasonic.net/pmc/support/instructions/index.html> for download information.

Note:

The illustrations shown in this document are for reference only and may differ from the appearance of the actual product.

For your safety

Read the following carefully before using the product to ensure proper and safe operation. Failure to adhere to the following may cause severe injury, loss of life and/or property, or be illegal.

 **WARNING**

Indicates a potential hazard that could result in serious injury or death.

 **CAUTION**

Indicates a potential hazard that could result in minor injury, damage to the product or other equipment, or data loss.

NOTICE

Indicates useful information and usage tips.

 **WARNING**

Power connection

- Use only the power source marked on the AC adaptor. Failure to do so may result in overheating which can cause a fire.
- Using an AC adaptor other than the one supplied or one sold separately as an accessory may result in a fire.
- Never touch the AC adaptor plug with wet hands, as this can cause electric shock.
- Do not charge the product when it is wet, as this can cause electric shock or a short circuit.
- Clean the AC adaptor regularly to remove any dust or other contaminants by disconnecting it from the power outlet, then wiping it with a dry cloth.
- Insert the AC adaptor completely into the power outlet. Failure to do so may cause electric shock and excessive heat resulting in a fire.
- When connecting the AC adaptor, do not allow conductive materials such as rings, bracelets, or keys to touch the

plug, as this can cause a short circuit and cause the conductive material to overheat, resulting in burns.

- Use the AC adaptor in a well-ventilated room (5°C - 40°C) and out of direct sunlight.
- When disconnecting the AC adaptor from the power outlet, take hold of the AC adaptor to disconnect it, otherwise fire, burns, or electric shock may result.
- Disconnect the AC adaptor from the power outlet if it emits smoke, an abnormal smell, or makes an unusual noise.
- Disconnect the AC adaptor from the power outlet before cleaning the product or the AC adaptor. Do not use liquid or aerosol cleaners when cleaning; use a soft, dry cloth.

Battery

- This product uses a battery that is built-in and is not user-serviceable. Do not attempt to remove the battery yourself. The battery may only be replaced at an authorised service centre.
- Using unspecified batteries may cause an explosion. Contact an authorised service centre if the battery needs to be replaced.
- Do not charge the battery using methods other than those specified. If the battery is not charged using one of the specified methods, electrolyte leakage, generation of heat, ignition or rupture may result.
- Should the electrolyte from the battery get into your eyes, do not rub your eyes. Immediately flush your eyes with clean water and see a doctor for medical treatment as soon as possible.

Potentially explosive environments

- Do not use the product where a potentially explosive atmosphere exists, such as fuelling areas, fuel storehouses, chemical plants, fuel or chemical transfer or storage facilities, spray paint booths, near fuel tanks, in

sumps, or in any location where aerosols, vapours, mists, gases, or dust exist, or when in a blasting area.

- Do not use the product in areas where the atmosphere contains chemicals or particles that contain grain, dust, or metallic powders, as these can cause an explosion.
- Turn off the product when directed by warning signs or instructions.

Small children

- Keep the product and all accessories out of reach of children. They could hurt themselves or others, or could accidentally damage the product.
- The product contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

SIM card

- Do not allow water or other liquids, foreign materials such as metal objects, or flammable materials to enter the SIM card slot, as this can cause fire, electric shock, and malfunction.

Medical devices and facilities

- Consult the manufacturer of any personal medical devices, such as pacemakers or implanted cardioverter defibrillators to determine if they are adequately shielded from external RF (radio frequency) energy.
- Medical device manufacturers recommend a minimum separation of 15 cm between a wireless device and an implanted medical device, such as a pacemaker or implanted cardioverter defibrillator, to avoid potential interference with the medical device. Use this product with the ear that is on the side of the body opposite to the medical device, and do not carry this product in a breast pocket.



- If you have any reason to suspect that this product is interfering with a pacemaker, hearing aid, cochlear implants, or other medical device, turn off this product immediately and contact the manufacturer the medical device.
- Turn off the product in hospitals or health care facilities when any regulations posted in the area instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

- Exercise proper control of your vehicle at all times and do not use this product while you are driving. If you must use it, find a safe place to stop first.
- Do not speak into a hands-free microphone or use the product's GPS features if it will take your mind off the road.
- Always acquaint yourself thoroughly with restrictions concerning the use of this product in the area where you are driving and observe them at all times.
- Do not place the product or install any equipment over an air bag or in the air bag deployment area. Store the product safely before driving your vehicle.
- RF signals may affect electronic systems in motor vehicles, such as fuel injection and air bag systems, that have been improperly installed or are inadequately shielded. For more information, consult the manufacturer of your vehicle or its equipment.



Other warnings

- Do not subject the product and its accessories to strong impact or rough handling.
- If the product breaks open, disconnect the AC adaptor from the power outlet and make sure you do not touch

the insides of the product. Contact an authorised service centre.

- Do not allow the USB cable to be excessively pulled or bent, or placed under heavy objects.
- Do not charge, use, or place the product in areas where there are high temperatures, such as near a fire or heater, areas exposed to direct sunlight, or inside a car.
- Do not tamper with or disassemble the product or its accessories. If the product requires service, contact an authorised service centre.
- Full attention must be given to operating the machinery in order to reduce the risk of an accident.
- Turn the product off when boarding an airplane. Await instructions from flight staff regarding the use of electronic devices before turning the product on, and make sure you turn on the product's airplane mode. Using this product in an aircraft may be hazardous to the aircraft's operation and disrupt wireless communication, and may also be illegal.
- Listening with the volume at excessive levels for extended periods may cause hearing damage.
- Being unable to hear sounds in your environment may lead to accidents.
- Do not place the product near your ear when using the speakerphone or when the product is ringing. Do not play games or listen to music at excessive volumes when using headphones, a headset, etc.
- This product is capable of producing bright flashing lights that may cause seizures or blackouts.



⚠ CAUTION

Power connection

- Connecting the AC adaptor to a DC/AC converter (inverter) may damage the AC adaptor. On an airplane, only connect the AC adaptor to an AC outlet specifically approved for such use.

Repetitive strain injuries

- To minimise the risk of repetitive strain injuries, observe the following when texting or playing games:
 - Do not grip the product too tightly
 - Press the buttons lightly
 - Make use of the special features which minimise the number of buttons which have to be pressed, such as message templates and predictive text
 - Take frequent breaks to stretch and relax

SIM card

- Do not place magnetic substances near this product, as magnetic fields may affect its operation.
- Do not place magnetic cards or other devices that store data magnetically near this product, as this can cause the data to be erased.
- Do not touch the SIM card's metal connectors.



Water resistance and dust resistance

- This product conforms to the IP55/57 standard. Although this product is water-resistant, do not use the product if water leaks into the interior of the product, as this can cause fire, overheating, and malfunction.
- Do not allow water, dust, sand, or any foreign objects to enter the product or its accessories. Note that the product's accessories are not water-resistant.

- The headset jack is not covered. If the headset jack becomes wet, wipe with a soft cloth.
- This product is not designed to float on water or be used underwater.
- To prevent liquids, dirt, sand, or dust from entering the product, make sure to close the covers.
- Always keep the covers clean and free from dirt, sand, fragments, and from other foreign objects.
- If the product becomes wet or dirty (especially the screen, speaker, or headset jack), wipe the affected areas with a soft cloth, then shake out the liquid from the product.
- If the product becomes wet or dirty, air dry it before using it again. Do not use heat to dry the product.

Glass parts

- The screen is made from glass. This glass can break if the product is dropped on a hard surface or receives a substantial impact.
- If the screen is damaged, be careful of broken glass or internal components that may become exposed, as these can cause injury.
- Do not try to repair a damaged screen yourself.
- Do not place this product on an unstable surface. If balance is lost, the product may drop, causing injury.

Bluetooth wireless technology

- Data that is transmitted by *Bluetooth* wireless technology may be intercepted by third parties.

Software

- Confirm the safety and security of software before downloading or installing it on this product. Installing malware or viruses can cause malfunction and the disclosure of any private information stored in this product, or may cause excessive sound volume.

Other cautions

- Do not expose the skin to this product for a long period of time. Using this product with skin exposed to the heat generated by the product or AC adaptor for a long period of time can cause low-temperature burns.
- Do not expose the skin to this product when using the product in a hot or cold environment. Burns, low-temperature burns, or frostbite may result.
- Do not throw or try to bend the product or its accessories.
- Do not replace the antenna.
- If the product or its accessory has been punctured or subjected to a severe fall, do not use it until you have taken it to be checked at an authorised service centre.
- Do not carry the product in the back pocket as it could break when you sit down.
- Do not connect the product with incompatible products or accessories.

NOTICE

Emergency calls

- The ability to use this product for communication, including essential or emergency communication, may be affected by certain product features, settings, and remaining battery level, as well as network service conditions, subscription terms, and other conditions beyond our control, therefore the ability to use this product for telephone and other communication cannot be guaranteed. Never rely solely on a mobile phone for essential or emergency communication.

Disposal and recycling

- You must dispose of this product properly according to local laws and regulations. This product contains electronic components and a battery, and as such must

be disposed of separately from household waste. When this product reaches its end of life, contact local authorities to learn about disposal and recycling options, or contact an authorised service centre.

- Refer to the information provided in this document for details about recycling, disposal, and other environmental information.

General operations

- It is normal for the product and AC adaptor to feel warm during charging.
- To conserve electricity and preserve battery performance, disconnect the AC adaptor from the power outlet once the battery is fully charged.
- It is recommended that you keep a written record of any important data that you store in the product or SIM card in order to avoid accidental loss.
- Product functions and operating procedures may change and certain applications may not function any longer if the product's operating system is upgraded.
- Do not cover the antenna. Covering the antenna may affect call quality and power levels.
- Do not place this product near other electronic devices such as televisions or radio receivers.
- Seek professional advice when connecting a product interface to a vehicle electrical system.
- Although the product features GPS functionality, it cannot be used as navigation equipment for aircraft, vehicles or people, or as a high-accuracy surveying device. We do not take any responsibility for any loss resulting from the use of the GPS function for these purposes, or resulting from inaccurate readings or information caused by external factors such as malfunction, operator error, or power failure (including battery shortage).

- This product is not intended to be connected to medical equipment or used to display images for use in medical diagnoses.
- The battery is a consumable item. If the amount of time the product can be used becomes dramatically shorter and repeated recharging does not restore the battery's performance, the battery should be replaced with a new one. Contact an authorised service centre.
- When talking on the phone, hold the product's earpiece to your ear with the bottom towards your mouth.

Important safety instructions

When using the product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Avoid using the product while charging it during an electrical storm, as there is the remote chance of electric shock.
- Do not use the product to report a gas leak in the vicinity of the leak.
- Do not dispose of the product in a fire. It may explode. Check with local codes for any special disposal instructions.
- Do not paint the product or attach thick stickers to the product, as this may prevent proper operation.

FCC notice

This product complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This product may not cause harmful interference, and
- (2) This product must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate this product.

This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this product does cause harmful interference to radio or television reception, which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure information

This product is a radio transmitter and receiver.

When it is on, it receives and transmits RF energy.

When you are on a phone call, the system handling your call controls the power level at which the product transmits. This product is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this product as reported to the FCC when tested for use at the ear is 0.613 W/kg, and when worn on the body in a holder or carry case, is 0.664 W/kg.

This product was tested for typical body-worn operations with the product kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.0 cm separation distance between the user's body and the product. Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits. The use of beltclips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

The FCC has granted an Equipment Authorization for this product with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

SAR information on this product is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/> after searching on FCC ID UCE211048A.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) web site at <http://www.phonefacts.net>.

SAR (Specific Absorption Rates)

This product is a radio transmitter and receiver. When it is on, it receives and transmits RF energy. When you are on a phone call, the system handling your call controls the power level at which the product transmits. This product is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this product when tested at the ear was 0.546 W/kg^{*1}.

For body-worn operation, this product has been tested and meets RF exposure guidelines when used with an accessory containing no metal and when the product is positioned a minimum of 10 mm from the body. In this case, the highest tested SAR value is 0.726 W/kg. Use of other accessories may not ensure compliance with RF exposure guidelines. As SAR is measured utilizing the product's highest transmitting power the actual SAR of this product while operating is typically below that indicated above. This is due to automatic changes to the power level of the product to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a hands-free device to keep the mobile device away from the head and body.

*1 The tests are carried out in accordance with international guidelines for testing.

Disposal information

Information for Users on Collection and Disposal of Old Equipment and used Batteries



These symbols on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries should not be mixed with general household waste.

For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points, in accordance with your national legislation and the Directives 2002/96/EC and 2006/66/EC.

By disposing of these products and batteries correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling.

For more information about collection and recycling of old products and batteries, please contact your local municipality, your waste disposal service or the point of sale where you purchased the items.

Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

For business users in the European Union



If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

[Information on Disposal in other Countries outside the European Union]

These symbols are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.

Note for the battery symbol (bottom two symbol examples):



This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

Other information

RoHS compliance

This product is in compliance with Directive 2002/95/EC of the European Parliament and of the Council of 27 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.

Export regulations

This product, its accessories, software, and included technical data, are subject to U.S. export control laws, including the U.S. Export Administration Act and its associated regulations. To export and re-export this product and its accessories and software, take the required measures on your responsibility and at your expenses. For

details on the procedures, contact the U.S. Department of Commerce.

End-user licence

This is a legal agreement between you and Panasonic Mobile Communications Co., Ltd. ("Panasonic") with respect to the software installed in the Panasonic smartphone. Carefully read all the terms of this agreement prior to using this product. Using this product indicates your acceptance of these terms.

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Support information

Refer to the following if you experience any problems with this product.

- **Troubleshooting section of the User Guide**
See “User Guide (available for download)” (page 3) for download information.
- **Support on the web**
Visit the support web site at
http://www.panasonic.eu/customer_service.html.

Specifications

Operating system:	Android 2.3.5
Dimensions:	123 x 62 x 7.8 mm
Weight:	103 g
Touch panel screen:	4.3 AMOLED (QFHD)
Camera:	8M-AF
Water and dust resistance:	IP55/57
Connectivity:	<ul style="list-style-type: none">• <i>Bluetooth</i> version 2.1 + EDR (supported profiles: HFP, HSP, OPP, SPP, A2DP, AVRCP, PBAP)• Wireless LAN (IEEE 802.11 b/g/n)
3G:	FDD I, VIII
2G:	GSM 850/900/1,800/1,900 MHz
Battery:	<ul style="list-style-type: none">• Li-Ion 3.8 V/1,150 mAh (built-in battery)*• Talk time: up to 240 minutes for 3G/up to 260 minutes for GSM• Standby time: up to 300 hours for 3G/up to 280 hours for GSM* The battery may only be replaced at an authorised service centre.

Declaration of conformity

Panasonic Mobile Communications Co., Ltd. declares that this equipment is in compliance with the essential requirements and other relevant provisions of Radio & Telecommunications Terminal Equipment (R&TTE) Directive 1999/5/EC.

Declarations of Conformity for the relevant Panasonic products described in this document are available for download by visiting:

<http://panasonic.net/pmc/support/index.html>

Contact to Authorised Representative:

Panasonic Mobile Communications Development of Europe Ltd.

Panasonic House, Willoughby Road, Bracknell, Berkshire RG12 8FP, UK



Concerning European Economic area: The use of Wi-Fi is restricted to only indoor use in France.

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- The *Bluetooth*® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Panasonic Mobile Communications Co., Ltd. is under licence.
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(e) The ability to access content from a given source may depend on obtaining and installing an updated version of the Software.

(f) The certificate used to establish a chain of trust ("Certificate") may be revoked and ability to access content from a given source may depend on obtaining and installing an updated version of the Software containing a new Certificate.

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