

# **User Guide**

WP8990 Zephyr

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# CHAPTER 1

# BEFORE USING

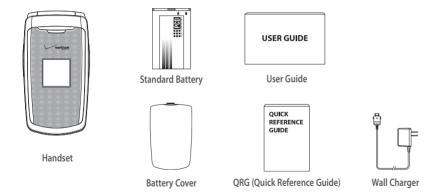
This chapter provides important information about using your handset.

Inside the package
Handset descriptions
Display indicators
Installing the battery
Removing the battery
Charging your battery
Battery handling information
Installing a SIM card

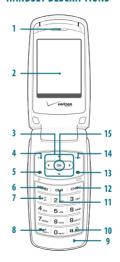
SAFETY INFORMATION FOR FCC RF EXPOSURE

# **INSIDE THE PACKAGE**

This package should include all items pictured below. If any are missing or different, immediately contact the retailer where you purchased the phone.



# HANDSET DESCRIPTIONS

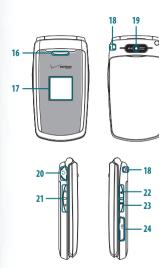


- 1. **Earpiece:** Allows you to hear the other caller.
- Main Display Screen: Displays all the information needed to operate your phone.
- 3. [ ] Directional Key: Allows you to scroll through phone menu options and provides a shortcut to phone functions from idle mode.
- Left Soft Key: Press to access the Message menu or access the function listed above the key.
- 5. [ Speakerphone Key: With the flip open, press to turn speakerphone on or off.
- [ SEND Key: Press to make or receive a call. In idle mode, press to access the All Calls list.
- 7. [1] Voicemail Key: In idle mode, press and hold to automatically connect to your voicemail server
- 8. [\*\*...] **Shift Key:** Press to enter an asterisk (\*) character for calling features. In text entry mode, press to change the character input type. Press and hold to display the plus sign (+) for international dialing.
- 9. **Microphone:** Allows the other caller to hear you.

- 10. [ [ Vibrate Mode Key: Press and hold to activate/deactivate vibrate mode in idle mode. Press to enter the (#) character for calling features. In text entry mode, press to accept the word and add a space.
- [CLR Key: Press to clear a digit from the display. Press and hold to clear all digits. Within a menu, press to return to the previous menu.
- [ [ POP ] END/PWR Key: Press and hold to turn the phone on/off or press to end a call or browser session. Within a menu, press to return to idle mode.
- 13. [ Mobile Email Key: Press to access Mobile Email in idle mode.
- 14. [ ... ] **Right Soft Key:** Press to access **Contacts** in idle mode or access the function listed above the key.
- 15. [OK] 10K Key: Press to access the MENU in idle mode. It also allows you to accept choices when navigating through a menu.

6 Chapter 1 - Before Using

Before Using - Chapter 1



- 16. External Speaker: Allows you to listen to music, sounds or ringtones.
- Front Display Screen: Displays incoming calls, messages, signal, battery strength, time and date.
- 18. Wrist Strap Eyelet: Accessory eyelet (optional straps and lanyards sold separately).
- 19. Camera: Built-in camera lens.
- 2.5mm Headset Jack: Allows you to plug in an optional headset for convenient, handsfree conversations.
- 21. [ [ ] **Volume Keys:** Press to adjust the master volume in idle mode or adjust the voice volume during a call.
- 22. [ ] Camera Key: With the flip open, press to access the built-in camera.
- 23. [ ] **Voice Commands Key:** With the flip open, press for quick access to Voice Commands.
- 24. **Charging / Data Jack:** Plug in the wall charger or USB cable (USB cable sold separately).

# DISPLAY INDICATORS

	Main Indicator Icons	
T 1XIII	1X Signal Strength: 1X service is available.	
Y DIII	D Signal Strength: Digital service is available.	
<b>▼ GIII GSM Signal Strength:</b> GSM service is available.		
Y20III	<b>GPRS Signal Strength:</b> GPRS service is available.	
<b>®</b> 0⊞	Airplane Mode: Transmitting and receiving information is restricted.	
-	Roaming: The phone is outside of the home service area.	
S	SSL (Secured Socket Layer): Indicates that secure communication between client and server has been established during data communication using encryption.	
P	Voice Privacy: Indicates Voice Privacy mode is active.	
₫≉	Data Call: Data Session is in progress.	
<i>‡</i>	<b>Dormant:</b> Phone is in a dormant state during a data call. Phone revert to Dormant mode when there hasn't been activity on a page for some time. The connection is still active and you can make and receive calls.	
<b>e</b>	No Service: Phone cannot receive a signal from the system.	

Main Indicator Icons				
TTY: TTY mode is active.				
ø	Voice Call: A call is in progress.  * No icon indicates the phone is in idle mode.			
<b></b>	GPS E911 Icon: Location Service of your phone is E911.			
<b>4</b> ))	GPS Location On Icon: Location Service of your phone is Location On.			
Bluetooth: Indicates Bluetooth mode.				
*	Bluetooth Active: Indicates Bluetooth Active mode.			
∦€	Bluetooth Connected: Indicates a Bluetooth Device is connected.			
	<b>Battery Level:</b> Battery charging level - the more blocks, the stronger the charge.			
P	AVC Active: AVC mode is active.			
₽	AVC Listening: Indicates AVC listening.			

Chapter 1 - Before Using

Main Indicator Icons  Phone: Indicates using Phone memory.			
	SIM Card: Indicates using SIM Card memory.		
B	Alarm Only: Phone will alert you with an alarm tone.		
( Vibrate Only: Phone will vibrate when call is received.			
<b>a</b> (b)	Speakerphone: Speakerphone mode is active.		
4	Missed Calls: Indicates you have missed calls.		
$\leq$	Message: Indicates you have a new message.		
	Calendar Appointment: Event Alarm is active.		
20	Voicemail: Indicates you have voicemail messages.		
	Alarm On: Appears when an alarm is set.		

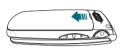
Recent Call Icons					
$\square$	Dialed Call	×	Missed Call		
K	Received Call				
	New Cont	act Icons			
	Mobile1	10	Group		
2	Mobile2	Oi	Picture		
	Home	۵	Ringtone		
BÀ	Work		FAX		
abla	Email 1	8	Speed Dial		
$\vee$	Email 2	<b>©</b> »	Voice Dial		

	Message Ic	ons	
New/Unread Mo	essage	N.	Unopened Message Notification
Opened/Read N	lessage		Opened Download Picture Message
Unread EMS			Corrupt Message
Read EMS		PΡ	Pending Message Send
Message Delive	red	<b>□</b> (6	Unread MMS
Incomplete Del	ivery		Read MMS
Sent Message, Delivery Failed		ΔĮ.	Sent Message
Message Locked	ı	Z	Received Message
Text Message D	raft	A)	Unread WAP Push
Picture Messag	e Draft		Multiple Message Failed
Priority		<b>®</b>	Read WAP Push

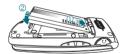
Message Icons			
Ţ	Multiple Message Delivered	Þ	Street
	Multiple Message Incomplete	₽	City
	Multiple Message Pending	P	State
	Multiple SMS/ MMS ACK		Zip Code
9	IM Screen	0	Country

# **INSTALLING THE BATTERY**

1. Remove the battery cover from the back of the unit.



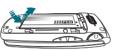
2. Slide the battery (1) into the slot by aligning the contacts located at the bottom of the unit and press (2) until you hear it "click".



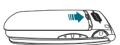
3. Align the cover tabs with the slots at the back of the device and slide the battery cover onto the unit.

# REMOVING THE BATTERY

1. To remove the battery, push down (1) on the top of the battery while inserting your finger into the slot and pulling up (2) from the back of the battery and slide it out.



2. Align the cover tabs with the slots at the back of the device and slide the battery cover onto the unit.



If the battery is not correctly placed in the compartment, the handset will not turn on and/or the battery may detach during use.

#### **CHARGING YOUR BATTERY**

1. To charge, open the Charging/Data Jack cover on the top left side of the phone, and connect the charger adapter.



- 2. Plug the other end into a standard outlet.
- 3. To remove the adapter connection, press the adapter's side buttons (1) and pull the adapter from the device (2).





- When you charge the battery with the phone power off, you will see a charging status screen. You cannot operate the phone until it is powered on.
- The battery is not fully charged at the time of purchase. Fully charge the battery before use.
- It is more efficient to charge the battery with the handset powered off.
- Battery operating time gradually decreases over time.
- . If the battery fails to perform normally, you may need to replace the battery.

#### BATTERY HANDLING INFORMATION

#### DO'S

- Only use the battery and charger approved for use with this device.
- Only use the battery for its original purpose.
- Try to keep batteries in a temperature between 41 °F (5 °C) and 95 °F (35 °C). If the battery is stored in temperatures above or below the recommended range, give it time to warm up or cool down before using.
- Store the discharged battery in a cool, dark and dry place.
- Purchase a new battery when its operating time gradually decreases after fully charging
- Properly dispose of the battery according to local laws.

# DON'TS

- Don't attempt to disassemble the battery. It is a sealed unit with no serviceable
- Don't accidentally short circuit the battery by carrying it in your pocket or purse with other metallic objects such as coins, clips and pens. This may critically damage the battery.
- Don't leave the battery in extremely hot or cold temperatures. Otherwise, it could significantly reduce the capacity and lifetime of the battery.
- Don't dispose of the battery by placing into a fire.

Before Using - Chapter

# INSTALLING A SIM CARD

Your wireless device comes with a SIM card installed which along with a Global Feature on your account, enables you to make calls and access email in GSM Networks while traveling overseas. Should your SIM card be lost or damaged, please follow these instructions for the installation of your new SIM.



- If your SIM card is lost or damaged within the United States, please dial \*611 from your device or 1.800.922.0204 to speak with a Customer Service Representative. From outside of the United States dial +1- 908-559-4899.
  - Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water or dirt.
- Remove the battery cover from the back of the unit.



2. To remove the battery, push down (1) on the top of the battery while inserting your finger into the slot and pulling up (2) from the back of the battery and slide it out.



3. Make sure the gold contacts of the SIM card are face down, then slide the SIM card completely into the socket.



4. Slide the battery (1) into the slot by aligning the contacts located at the bottom of the unit and press (2) until you hear it "click".



5. Align the cover tabs with the slots at the back of the device and slide the battery cover onto the unit.



# CHAPTER 2

# **BASIC OPERATION**

This chapter addresses and explains the basic features of your phone including:

Menu summary Making a call Ending a call Missed call notification Wait/Pause Making an international call 3 way calling

Call waiting Adjusting the volume Caller ID Available options during a call

# TURNING THE PHONE ON/OFF

# TURNING ON

1. Press and hold the END Key until your display turns on.



- If Enter Lock Code appears on the display, enter your 4-digit lock code to unlock your phone.
  - The default lock code is the last 4 digits of your Mobile Telephone Number.

# TURNING OFF

1. Press and hold the END Key until your display turns off.



- Immediately change or recharge the battery when BATTERY LOW appears on the display. Memory may possibly be damaged if the phone turns off due to the battery completely draining.
  - Turn the phone off before removing or replacing the battery. If the phone is on, unsaved data may be lost.

# **ACCESSING THE MENU**

Your phone can be customized via the menu. Each function can be accessed by scrolling with the Directional Key or by pressing the number that corresponds with the menu item.

- 1. To access the menu, press the OK Key [MENU].
- 2. To scroll through the menu, press the Directional Key wp, down, left or right.
- 3. To return to the previous page, press the CLR Key. To exit the current menu, press the END Key.
- 4. To access the **Messaging** menu, press the Left Soft Key [**Msg**].
- 5. To access the **Contact List**, press the Right Soft Key [**Contacts**].
- All directions in this manual are based on the List Menu Layout and Water Display Theme. If you have changed the settings, the directions may vary.

#### **MENU SUMMARY**

Main Menu	2 <sup>ND</sup> DEPTH	3 <sup>RD</sup> DEPTH	Main Menu	2 <sup>ND</sup> DEPTH	3 <sup>RD</sup> DEPTH
1. Media Center	1. Tunes & Tones	1. Get New Ringtones	2. Messaging	4. Drafts	
		2. My Ringtones 3. My Sounds		5. Voicemail	
	2. Pictures		•	6. Mobile IM	
		2. My Pictures     3. Take Picture     4. Online Album		7. Email	Mobile Email Mobile Web Mail
	3. Games	1. Get New Applications	•	8. Chat	
	4. Mobile Web		3. My Ringtones	1. Get New Ringtones	
	5. Browse & Download	1. Get New Applications	4. My Pictures		
	6. Extras	1. Get New Applications	5. Bluetooth Menu	1. Add New Device	
2. Messaging	1. New Message	1. TXT Message 2. Picture Message	6. Contacts	1. New Contact	
	3. Voice Message	3. Voice Message		2. Contact List	
	2. Inbox			3. Backup Assistant	
	3. Sent			4. Groups	

Basic Operation - Chapter 2

Chapter 2 - Basic Operation

		•
Main Menu	2 <sup>ND</sup> DEPTH	3 <sup>RD</sup> DEPTH
6. Contacts	5. Speed Dials	
	6. In Case of Emergency	
	7. My Name Card	
7. Recent Calls	1. Missed	
	2. Received	
	3. Dialed	
	4. Blocked — This menu appears only when Incoming Call Restriction is set. For details see page 59.	
	5. All	
	6. View Timers	
8. VZ Navigator		
9. Settings & Tools	1. My Verizon	
	•	•

Main Menu	2 <sup>ND</sup> DEPTH	3 <sup>RD</sup> DEPTH
9. Settings & Tools	2. Tools	Noice Commands     Calculator     Tip Calculator     Calendar     Alamadar     Alarm Clock     Stop Watch     World Clock     Unit Convert     Norepad
	3. Bluetooth Menu	1. Add New Device
	4. Sounds Settings	1. Easy Set Up 2. Call Sounds 3. Alert Sounds 4. Keypad Sounds 5. Digit Dial Readout 6. Keypad Volume 7. Service Alerts 8. Device Connect 9. Power On/Off 0. Open/Close Sounds
	5. Display Settings	1. Easy Set Up 2. Banner

Main Menu	2 <sup>ND</sup> DEPTH	3 <sup>RD</sup> DEPTH
9. Settings & Tools	5. Display Settings	3. Backlight 4. Wallpaper 5. Display Themes 6. Main Menu Settings 7. Dial Fonts 8. Menu Font Size 9. Time & Date 0. Clock Format
	6. Phone Settings	Airplane Mode     Set Shortcuts     Voice Commands Settings     Language     Courtent Country     Phone Security     Sim Security     Network Mode     System Select
	7. Call Settings	1. Answer Options 2. Auto Retry 3. TTY Mode 4. One Touch Dial

Main Menu	2 <sup>ND</sup> DEPTH	3 <sup>RD</sup> DEPTH
9. Settings & Tools	7. Call Settings	5. Voice Privacy 6. DTMF Tones 7. Assisted Dial
	8. Memory	1. Phone Memory
	9. Phone Info	1. My Number 2. SW/HW Version 3. Icon Glossary 4. Software Update
	0. SIM Info	
	*. Set Up Wizard	

# **MAKING A CALL**

1. Enter the phone number including the area code if needed and press the SEND Key.

When you place or receive a call from phone numbers stored in your Contact List, the name will be displayed.