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Expert Plus® Program

Home :: Support :: Warranty / Safe & Sound® Guarantee

SUPPORT

WARRANTY / SAFE & SOUND® GUARANTEE

We are so confident that you will be satisfied with Walker® premium exhaust products, we offer this exclusive Safe & Sound® Guarantee:

90-DAY RISK-FREE TRIAL OFFER

Try our premium exhaust products for 90 days*. If, for any reason, the qualifying products* don't live up to your expectations within the first 90 days, replace the products and we will refund your original product's purchase price (less any discounts and/or rebates), plus labor (up to \$50 per axle).

For questions about this offer, please contact our customer service department at 734-384-7898. This offer does not include units improperly installed or substituted. Valid only on vehicles used for private, non-commercial use and may be withdrawn at any time.

*QUALIFYING PRODUCTS:

- ▶ Walker® Quiet-Flow® SS Mufflers and Muffler Assemblies
- ▶ Walker® Mega-Flow® Commercial Vehicle Mufflers
- ▶ DynoMax® VT™ Mufflers
- ▶ DynoMax® Ultra Flo™ SS Polished Mufflers
- ▶ DynoMax® Ultra Flo™ Welded Mufflers
- ▶ DynoMax® Super Turbo™ Mufflers
- ▶ DynoMax® Stainless Steel Cat-Back Systems

LIMITED LIFETIME WARRANTY

Walker warrants qualifying exhaust products against defects and wear-out when used on private passenger cars and light trucks under normal operating conditions for as long as such original purchaser owns the vehicle on which they were originally installed.

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- ▶ DynoMax® Ultra Flo™ Welded Mufflers
- ▶ DynoMax® Super Turbo™ Mufflers
- ▶ DynoMax® Stainless Steel Cat-Back Systems

Tenneco's obligation under this warranty is limited to replacement of the worn-out or defective product with the same product in accordance with this warranty. Cost of removal and installation are not included, and any incidental and consequential damages are excluded under this warranty, regardless of when the failure occurs. This warranty has no cash value. This warranty does not apply to products which have been modified, improperly applied or installed on vehicles used for commercial or racing purposes.

To make a claim under this warranty, return the worn-out or defective product with the dated original receipt to the dealer or retailer from whom it was purchased or to a Tenneco dealer for verification and exchange under this warranty.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Any implied warranties you may have under state law are limited to the same duration as this warranty. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusion may not apply to you.

Tenneco will contact warranty-serviced consumers to conduct customer satisfaction surveys relating to product and warranty service. Survey activity will provide valuable feedback and help measure the level of consumer satisfaction in different markets.

Information or assistance regarding a warranty claim may be obtained by writing:

**Warranty Department / Tenneco
One International Drive
Monroe, MI 48161**

Or by calling: **1 (734) 384-7898**

Limited Lifetime Warranty is limited to qualifying Walker® products only.

WARRANTY FORM - INSTALLER/RETAILER USE ONLY

▶ [Warranty Claim Form](#) (231 kb)

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PRODUCTS

Mufflers & Muffler Assemblies
Catalytic Converters
Accessories & Hardware
Pipes & Tubing
Commercial Products

CATALOG

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CARB Converters
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General Information

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SERVICE PROFESSIONALS

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Expert Plus® Email
Training
Know Your Parts
Walker® Marketing

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Guarantee
Understanding the Exhaust System
Understanding the Catalytic
Converter
Inspections
State Converter Installation
Guidelines
Diagnosing Converter Issues
5-Gas Diagnostic Chart
OE Service Sites
Exhaust Diagnostics



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