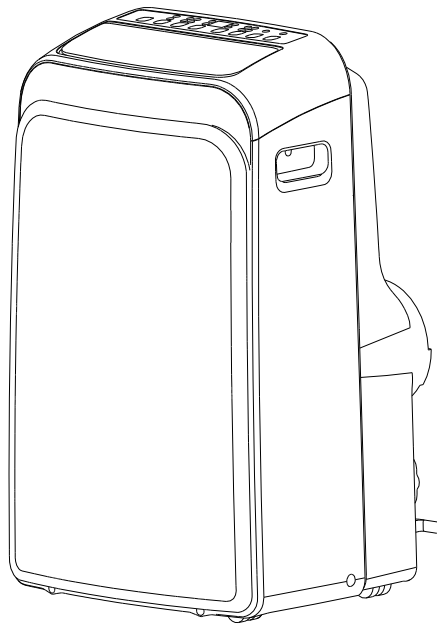


# OWNER'S MANUAL

## **IDEALair™** **12K Portable Air Conditioner**



### **IMPORTANT!**

Before operating this product, please read the instructions carefully and save this manual for future use.

## Read This Manual

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner. You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of Troubleshooting Tips first, you may not need to call for service at all.

### CAUTION

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play the appliance. Cleaning and user maintenance shall not be made by children without supervision. ( be applicable for the European Countries )
- This appliance is not intended for use by persons (including children) with reduced physical ,sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. (be applicable for other countries except the European Countries )
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance shall be installed in accordance with national wiring regulations.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- The appliance with electric heater shall have at least 1 meter space to the combustible materials.
- Contact the authorised service technician for repair or maintenance of this unit.
- Contact the authorised installer for installation of this unit.
- When there are wide differences between “USER’S MANUAL” and “Remote controller Illustration” on function description, the description on “USER’S MANUAL” shall prevail.
- If the air conditioner is knocked over during use, turn off the unit and unplug it from the main power supply immediately. Visually inspect the unit to ensure there is no damage.
- If you suspect the unit has been damaged, contact a technician or customer service for assistance.
- In a thunderstorm, the power must be cut off to avoid damage to the machine due to lightning.
- To reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.

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### CARE AND MAINTENANCE

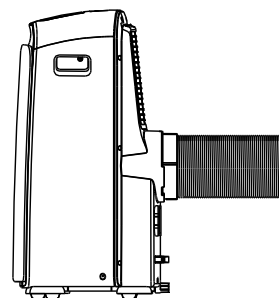
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#### NOTE

The rating data indicated on the energy label is based on the testing condition of installing the un-extended air exhaust duct without adaptor A & B (The duct and the adaptor A & B are listed in the accessories chart of the Instruction Manual). See the right figure.



**When using this air conditioner in the European countries, the following information must be followed:**

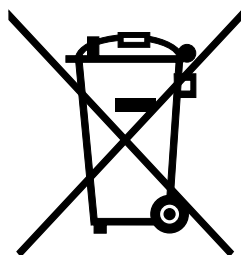
**DISPOSAL:** Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

It is prohibited to dispose of this appliance in domestic household waste.

For disposal, there are several possibilities:

- A) The municipality has established collection systems, where electronic waste can be disposed of at least free of charge to the user.
- B) When buying a new product, the retailer will take back the old product at least free of charge.
- C) The manufacture will take back the old appliance for disposal at least free of charge to the user.
- D) As old products contain valuable resources, they can be sold to scrap metal dealers.

Wild disposal of waste in forests and landscapes endangers your health when hazardous substances leak into the ground-water and find their way into the food chain.



## SAFETY PRECAUTIONS

### Safety rules

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage.

#### ! Always do this

- Your air conditioner should be used in such a way that it is protected from moisture. e.g. condensation, splashed water, etc. Do not place or store your air conditioner where it can fall or be pulled into water or any other liquid. Unplug immediately if it occurs.
- Always transport your air conditioner in a vertical position and stand on a stable, level surface during use.
- Turn off the product when not in use.
- Always contact a qualified person to carry out repairs. If the damaged power supply cord must be replaced with a new power supply cord obtained from the product manufacturer and not repaired.
- Keep an air path of at least 30cm all around the unit from walls, furniture and curtains.
- If the air conditioner is knocked over during use, turn off the unit and unplug from the mains supply immediately.
- Always use the switch on the control panel.

#### ⊘ Never do this

- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- Do not touch the unit with wet or damp hands or when barefoot.
- Do not press the buttons on the control panel with anything other than your fingers.
- Do not remove any fixed covers. Never use this appliance if it is not working properly, or if it has been dropped or damaged.
- Never use the plug to start and stop the unit.
- Do not cover or obstruct the inlet or outlet grilles.
- Do not use hazardous chemicals to clean or come into contact with the unit. Do not use the unit in the presence of inflammable substances or vapour such as alcohol, insecticides, petrol, etc.
- Do not allow children to operate the unit unsupervised.
- Do not use this product for functions other than those described in this instruction manual.

#### Energy Save

- Use the unit in the recommended room size.
- Locate the unit where furniture cannot obstruct the air flow.
- Keep blinds/curtains closed during the sunniest part of the day.
- Keep the filters clean.
- Keep doors and windows closed to keep cool air in and warm air out (cooling mode) or keep warm air in and cool air out (heating mode).

### Operating condition

- The air conditioner must be operated within the temperature range indicated below:

MODE	ROOM TEMPERATURE
COOL	17°C(62°F)~35°C(95°F)
DRY	13°C(55°F)~35°C(95°F)
HEAT(heat pump type)	5°C(41°F)~30°C(86°F)
HEAT(electrical heat type)	≤30°C/86°F

### Suggested tools for window kit installation

1. Screwdriver (medium size Phillips)
2. Tape measure or ruler
3. Knife or scissors
4. Saw (In the event that the window kit needs to be cut down in size because the window is too narrow for direct installation)

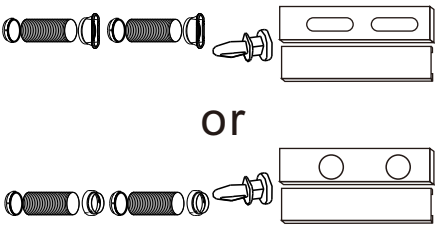

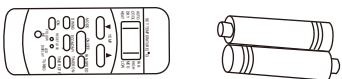
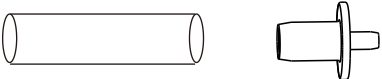
## For your safety

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Avoid fire hazard or electric shock. Do not use an extension cord or an adaptor plug. Do not remove any prong from the power cord.

## **⚠ WARNING** Electrical Information

- Be sure the electrical service is adequate for the model you have chosen. This information can be found on the serial plate, which is located on the side of the cabinet and behind the grille.
- Be sure the air conditioner is properly grounded. To minimize shock and fire hazards, proper grounding is important. The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your air conditioner must be used in a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle.
- Ensure the receptacle is accessible after the unit installation.

## Accessories

PARTS :	PARTS NAME :	QUANTITY :
	Exhaust hose and Apaptorl and Adaptor B (flat mouth or round mouth :depending on models) Window Slider Kit and bolt(*)	1 set
	Foam seal	3/pc
	Remote Controller and Battery (For remote control models only)	1pc
	Drain hose(*) and drain hose adaptor(*)	1pc

### **NOTE: Optional parts( \* ), some models without.**

- Check all the accessories are included in the package and please refer to the installation instructions for their usage.

NOTE: *All the illustrations in this manual are for explanation purpose only. Your air conditioner may be slightly different. The actual shape shall prevail.*

IDENTIFICATION OF PARTS

NAMES OF PARTS

Front

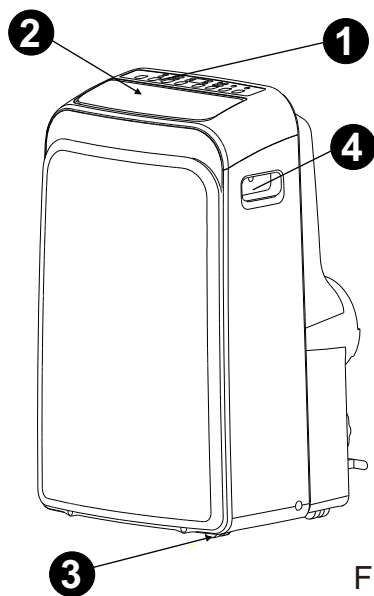


Fig.1

- 1 Operation panel
- 2 Horizontal louver blade (swing automatically)
- 3 Caster
- 4 Carrying handle (both sides)

Rear

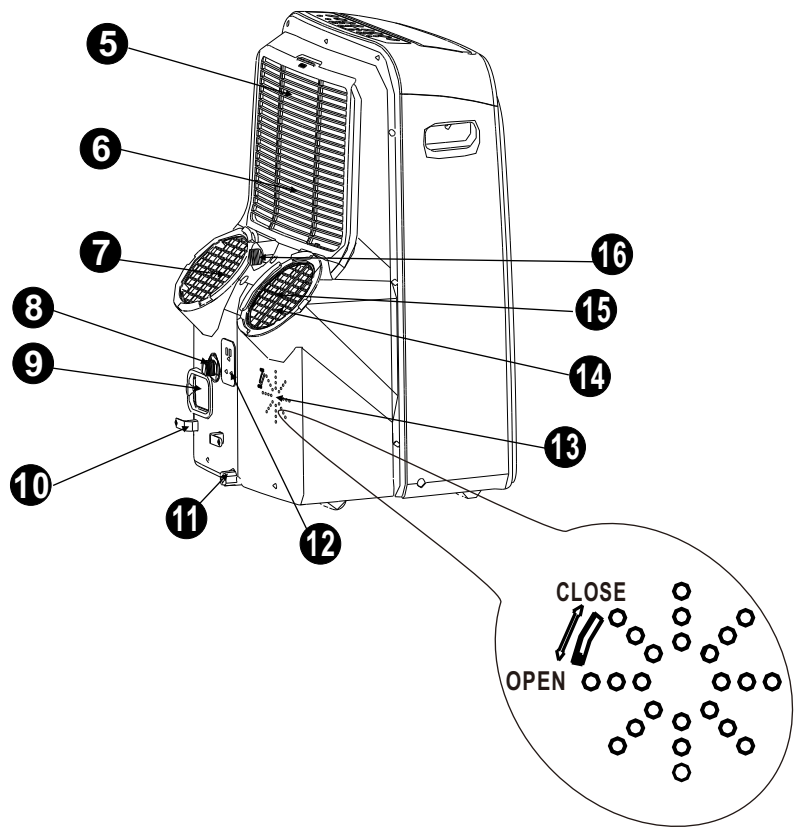


Fig.2

- 5 Air filter (Behind the grille)
- 6 Air intake
- 7 Air outlet
- 8 Drain outlet (only for Pump heating model)
- 9 Power cord outlet
- 10 Power cord buckle (Used only when storing the unit)
- 11 Bottom tray drain outlet
- 12 Power plug socket (Use only when storing the unit)
- 13 Vent control
- 14 Air inlet
- 15 Air filter
- 16 Drain outlet

## ELECTRONIC CONTROL OPERATING INSTRUCTIONS

Before you begin, thoroughly familiarize yourself with the control panel and remote controller and all its functions, then follow the symbol for the functions you desire.

The unit can be controlled by the unit control panel alone or with the remote controller .

**NOTE:** This manual does not include Remote Controller Operations, see the <<Remote Controller Instruction>> packed with the unit for details.

## OPERATION PANEL OF THE AIR CONDITIONER

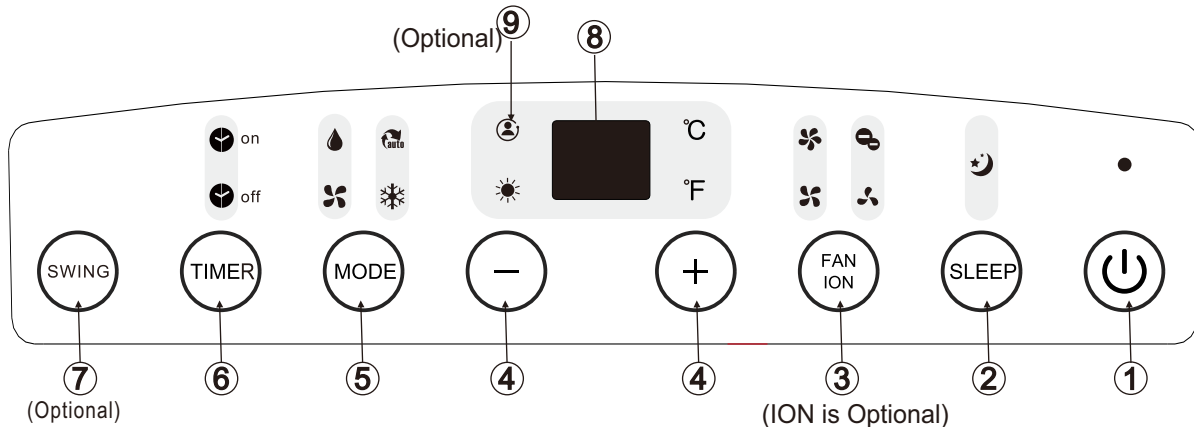


Fig.3

**NOTE:** On some models SLEEP button is instead of ECO button.

### ① POWER button

Power switch on/off.

### ② SLEEP/ECO button

Used to initiate the SLEEP/ECO operation.

### ③ FAN/ION button (ION is optional)

Control the fan speed. Press to select the fan speed in four steps-LOW, MED, HI and AUTO. The fan speed indicator light illuminates under different fan settings except AUTO speed. When select AUTO fan speed, all the fan indicator lights turn dark.

**NOTE:** Press this button for 3 seconds to initiate ION feature. The ion generator is energized and will help to remove pollen and impurities from the air, and trap them in the filter. Press it for 3 seconds again to stop the ION feature.

### ④ UP(+ ) and DOWN( ) button

Used to adjust (increasing/decreasing) temperature settings in 1°C/2°F (or 1°F) increments in a range of 17°C/62°F to 30°C/88°F (or 86°F) or the TIMER setting in a range of 0~24hrs.

**NOTE:** The control is capable of displaying temperature in degrees Fahrenheit or degrees Celsius. To convert from one to the other, press and hold the Up and Down buttons at the same time, for 3 seconds.

### ⑤ MODE select button

Selects the appropriate operating mode. Each time you press the button, a mode is selected in a sequence that goes from AUTO, COOL, DRY, FAN and HEAT (cooling only models without). The mode indicator light illuminates under the different mode settings.

### ⑥ TIMER button

Used to initiate the AUTO ON start time and AUTO OFF stop time program, in conjunction with the + & - buttons. The timer on/off indicator light illuminates under the timer on/off settings.

### ⑦ SWING button

(Applicable to the models with auto swing feature only)  
Used to initiate the Auto swing feature. When the operation is ON, press the SWING button can stop the louver at the desired angle.

### ⑧ LED Display

Shows the set temperature in " °C" or " °F" and the Auto-timer settings. While on DRY and FAN modes, it shows the room temperature.



## OPERATING INSTRUCTIONS

### **Error codes and protection code:**

- E1-** Room temperature sensor error-  
Unplug the unit and plug it back in.  
If error repeats, call for service.
- E2-** Evaporator temperature sensor error-  
Unplug the unit and plug it back in.  
If error repeats, call for service.
- E3-** Condenser temperature sensor error-  
Unplug the unit and plug it back in. If error repeats, call for service (on some models).
- E4-** Display panel communication error-  
Unplug the unit and plug it back in.  
If error repeats, call for service.
- P1-** Bottom tray is full - Connect the drain hose and drain the collected water away. If protection repeats, call for service.

### **9 FOLLOW ME/TEMP SENSING feature(optional)**

**NOTE:** *This feature can be activated from the remote control ONLY. The remote control serves as a remote thermostat allowing for the precise temperature control at its location.*

To activate the Follow Me/Temp Sensing feature, point the remote control towards the unit and press the Follow Me/Temp Sensing button. The remote display is actual temperature at its location. The remote control will send this signal to the air conditioner every 3 minutes interval until press the Follow Me/Temp Sensing button again. If the unit does not receive the Follow Me/Temp Sensing signal during any 7 minutes interval, the unit will beep to indicate the Follow Me/Temp Sensing mode has ended.

### **Operating Instructions**

#### **COOL operation**

- Press the "MODE" button until the "COOL" indicator light comes on.
- Press the ADJUST buttons "+" or "-" to select your desired room temperature. The temperature can be set within a range of 17°C-30°C/62°F-88°F (or 86°F).
- Press the "FAN SPEED" button to choose the fan speed.

#### **HEAT operation(cooling only models without)**

- Press the "MODE" button until the "HEAT" indicator light comes on.
- Press the ADJUST buttons "+" or "-" to select your desired room temperature. The temperature can be set within a range of 17°C-30°C/62°F-88°F (or 86°F).
- Press the "FAN SPEED" button to choose the fan speed. For some models, the fan speed can not be adjusted under HEAT mode.

- Press the "MODE" button until the "DRY" indicator light comes on.
- Under this mode, you cannot select a fan speed or adjust the temperature. The fan motor operates at LOW speed.
- Keep windows and doors closed for the best dehumidifying effect.
- Do not put the duct to window.

#### **AUTO operation**

- When you set the air conditioner in AUTO mode, it will automatically select cooling, heating(cooling only models without), or fan only operation depending on what temperature you have selected and the room temperature.
- The air conditioner will control room temperature automatically round the temperature point set by you.
- Under AUTO mode, you can not select the fan speed.

#### **FAN operation**

- Press the "MODE" button until the "FAN" indicator light comes on.
- Press the "FAN SPEED" button to choose the fan speed. The temperature cannot be adjusted.
- Do not put the duct to window.

#### **TIMER operation**

- When the unit is on, press the Timer button will initiate the Auto-off stop program, the TIMER OFF indicator light illuminates. Press the UP or down button to select the desired time. Press the TIMER button again within 5 seconds, the Auto-on start program is initiated. And the TIMER ON indicator light illuminates. Press the up or down button to select the desired Auto-on start time.
- When the unit is off, press the Timer button to initiate the Auto-on start program, press it again within five seconds will initiate the Auto-off stop program.
- Press or hold the UP or DOWN button to change the Auto time by 0.5 hour increments, up to 10 hours, then at 1 hour increments up to 24 hours. The control will count down the time remaining until start.
- The system will automatically revert back to display the previous temperature setting if there is no operation in a five seconds period.

- Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto Start/Stop timer program.
- When the malfunction (E1,E2,E3 or E4) occurs, the Auto Start/Stop timed program will also be cancelled.

### **SLEEP/ECO operation**

Press this button, the selected temperature will increase(cooling) or decrease(heating) by 1°C/2°F(or 1°F) 30 minutes. The temperature will then increase (cooling) or decrease (heating) by another 1°C/2°F(or 1°F) after an additional 30 minutes. This new temperature will be maintained for 7 hours before it returns to the originally selected temperature. This ends the Sleep/Eco mode and the unit will continue to operate as originally programmed.

**NOTE:** This feature is unavailable under FAN or DRY mode.

### **Other features**

#### **Auto-Restart(on some models)**

If the unit breaks off unexpectedly due to the power cut, it will restart with the previous function setting automatically when the power resumes.

#### **Wait 3 minutes before resuming operation**

After the unit has stopped, it can not be restarted operation in the first 3 minutes. This is to protect the unit. Operation will automatically start after 3 minutes.

#### **Air flow direction adjustment**

The louver can be adjusted automatically .

- **Adjust the air flow direction automatically (Fig.4):**
  - When the Power is ON, the louver opens fully. Press the SWING button on the panel or remote controller to initiate the Auto swing feature.
  - The louver will swing up and down automatically.
  - Please do not adjust the louver manually.

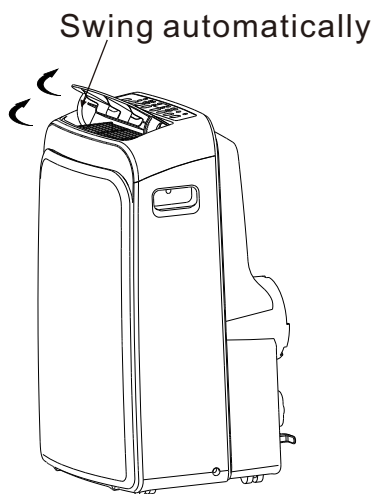
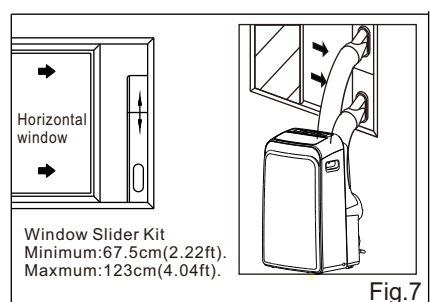
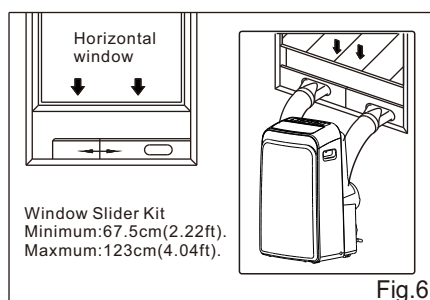
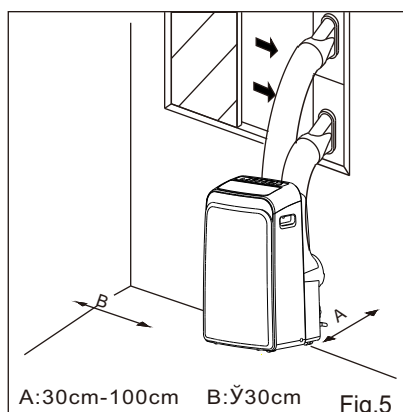


Fig.4

## INSTALLATION INSTRUCTIONS(optional)



## INSTALLATION INSTRUCTIONS

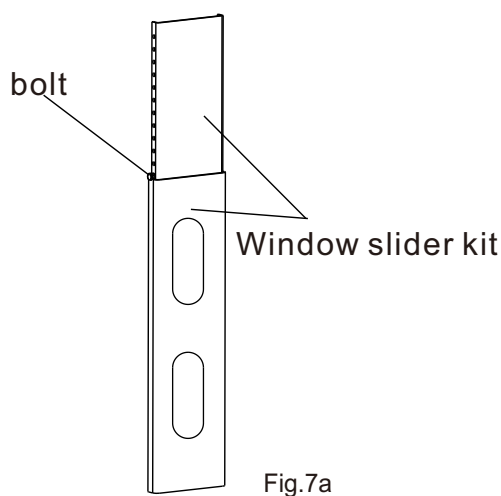
### Location

- The air conditioner should be placed on a firm foundation to minimize noise and vibration. For safe and secure positioning, place the unit on a smooth, level floor strong enough to support the unit.
- The unit has casters to aid placement, but it should only be rolled on smooth, flat surfaces. Use caution when rolling on carpet surfaces. Do not attempt to roll the unit over objects.
- The unit must be placed within reach of a properly rated grounded socket.
- Never place any obstacles around the air inlet or outlet of the unit.
- Allow 30cm to 100cm of space from the wall with for efficient air-conditioning.

### Window slider kit Installation

Your window slider kit has been designed to fit most standard "Vertical" and "horizontal" window applications. However, it may be necessary for you to improvise/modify some aspects of the installation procedures for certain types of window. Please refer to Fig. 6& Fig.7 for minimum and maximum window openings. Window slider kit can be fixed with a bolt (see Fig.7a).

**Note:** If the window opening is less than the mentioned minimum length of the window slider kit, cut that one with a hole in it short to fit for the window opening. Do never cut out the hole in window slider kit.



### Installation in a double-hung sash window

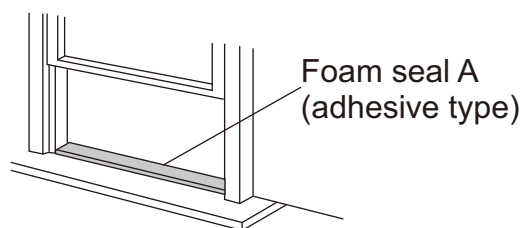


Fig.8

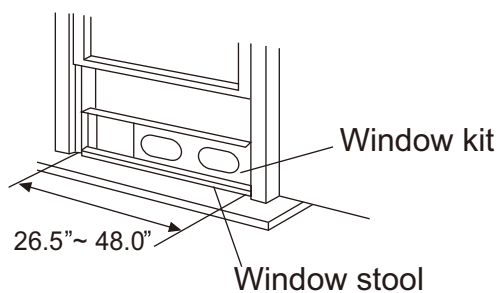


Fig.9

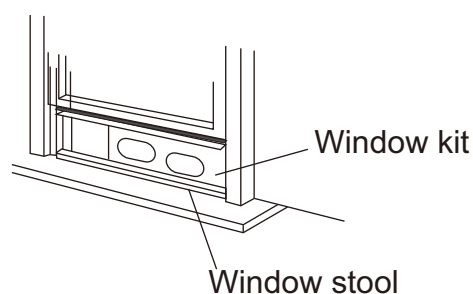


Fig.10

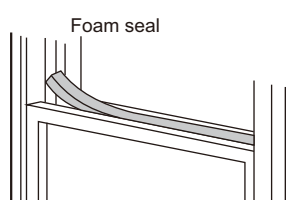


Fig.11

1. Cut the foam seal(adhesive type) to the proper length and attach it to the window stool. Fig.8

2. Attach the window slider kit to the window stool. Adjust the length of the window slider kit according to the width of window, shorten the adjustable window kit if the width of window is less than 26.5 inches  
Open the window sash and place the window slider kit on the window stool. Fig.9

3. Cut the foam seal(adhesive type) to the proper length and attach it on the top of the window. Shown as in Fig.10

4. Close the window sash securely against the window.

5. Cut the foam seal to an appropriate length and seal the open gap between the top window sash and outer window sash. Shown as in Fig.11.

## INSTALLATION INSTRUCTIONS(optional)

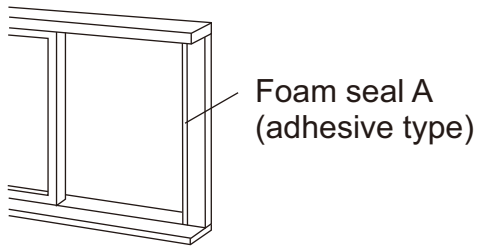


Fig.12

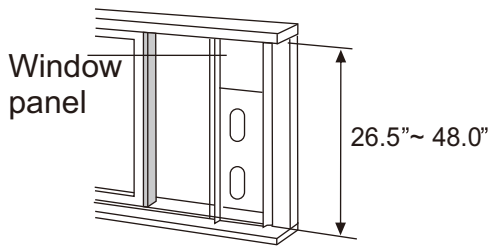


Fig.13

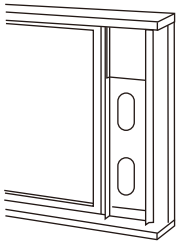


Fig.14

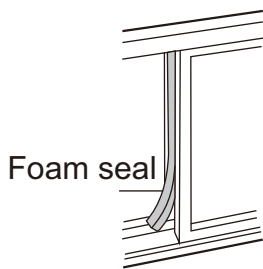


Fig.15

### Installation in a sliding sash window

1. Cut the foam seal(adhesive type) to the proper length and attach it to the window frame. See Fig.12.
2. Attach the window slider kit to the window stool. Adjust the length of the window slider kit according to the width of window, shorten the adjustable window kit if the width of window is less than 26.5 inches. Open the window sash and place the window slider kit on the window stool. See Fig.13.
3. Cut the foam seal(adhesive type) to the proper length and attach it on the top of the window. Shown as in Fig.14.
4. Close the sliding sash securely against the window.
5. Cut the foam seal to an appropriate length and sea the open gap between the top window sash and outer window sash. Shown as in Fig.15.

**NOTE:**All the illustrations in this manual are for explanation purpose only. Your unit may be slightly different. The actual shape shall prevail.

## INSTALLATION INSTRUCTIONS

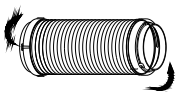


Fig.16a

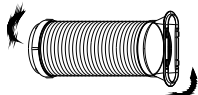


Fig.16b

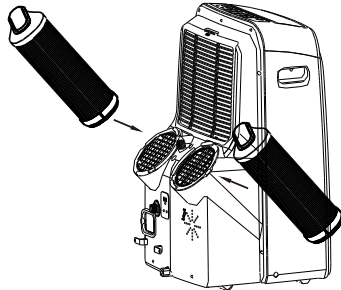


Fig.17a

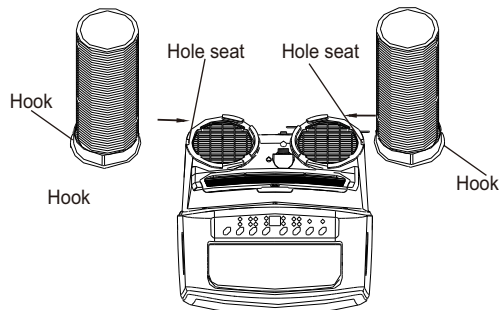


Fig.17b

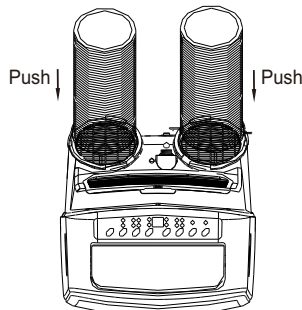


Fig.18

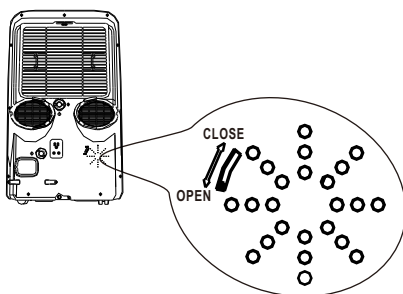


Fig.19

### Exhaust hose installation:

The exhaust hose and adaptor must be installed or removed in accordance with the usage mode.

COOL,HEAT(heat pump type) or AUTO mode	Install
FAN,DEHUMIDIFY or HEAT(electrical heat type) mode	Remove

1. Install the adaptor B and adaptor I onto the exhaust hose as shown in Fig.16a or Fig.16b. Refer to the previous pages for window kit installation.
2. Install the flexible Exhaust hose as depicted in Fig.17a&b. Then push the hook of the Exhaust hose into the hole seat of the unit in Fig.18.

### ⚠ CAUTION:

Make sure that there is no obstacle around the air outlet of the exhaust hose (in the range of 500mm) in order to the exhaust system works properly.

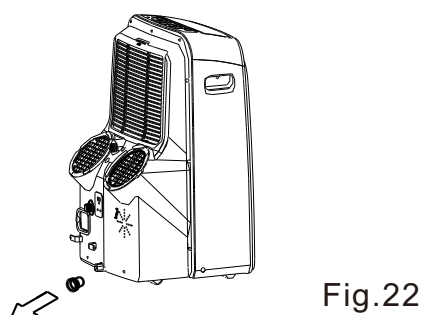
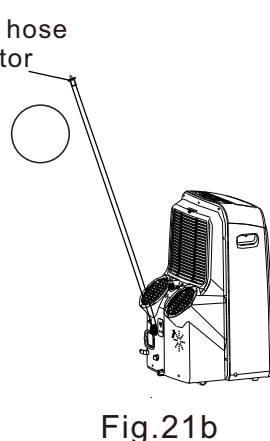
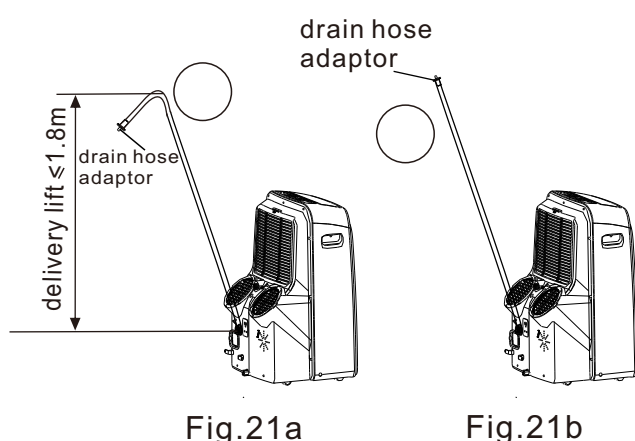
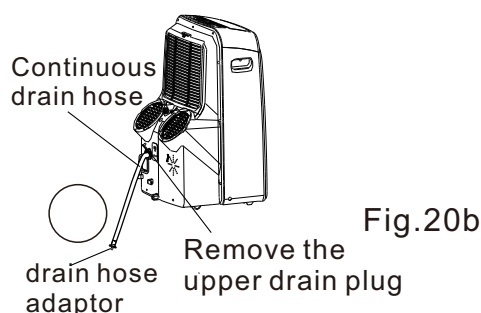
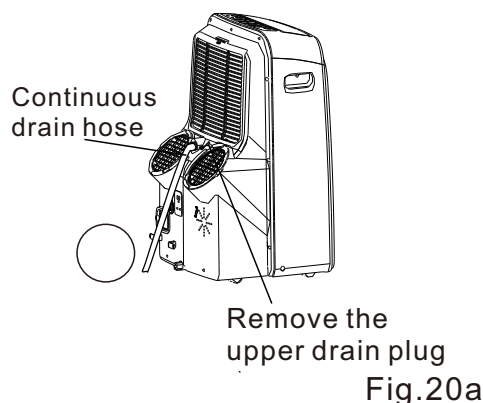
### **VENT CONTROL feature**

The Vent Control is located at the back of the air conditioner. The OPEN position removes stale air from the room and exhausts it to the outside. Fresh air is drawn in through normal passages in the home.

When not need to circulate the room air, set Vent Control to CLOSE position.



## INSTALLATION INSTRUCTIONS



### Water drainage:

- During dehumidifying modes, remove the upper drain plug from the back of the unit, install the drain connector(5/8" universal female mender) with 3/4" hose(locally purchased). For the models without drain connector, just attach the drain hose to the hole. Place the open end of the hose directly over the drain area in your basement floor. Please refer to Fig.20a.

**NOTE: For the double-duct design, the water drainage is not needed during cooling operation. If performing above water drainage during cooling operation, the cooling efficiency will be reduced.**

- During heating pump mode, remove the lower drain plug from the back of the unit, install the drain connector(5/8" universal female mender) with 3/4" hose(locally purchased). For the models without drain connector, just attach the drain hose to the hole. Place the open end of the hose adaptor directly over the drain area in your basement floor. Please refer to Fig.20b.

**NOTE:** Make sure the hose is secure so there are no leaks. Direct the hose toward the drain, making sure that there are no kinks that will stop the water flowing. Place the end of the hose into the drain and make sure the end of the hose is down to let the water flow smoothly. (See Fig.20a, 20b, 21a). Do not let it up. (See Fig.21b).

- When the water level of the bottom tray reaches a predetermined level, the unit beeps 8 times, the digital display area shows "P1". At this time the air conditioning/dehumidification process will immediately stop. However, the fan motor will continue to operate (this is normal). Carefully move the unit to a drain location, remove the bottom drain plug and let the water drain away (Fig.22). Reinstall the bottom drain plug and restart the machine until the "P1" symbol disappears. If the error repeats, call for service.

**NOTE:** Be sure to reinstall the bottom drain plug before using the unit.

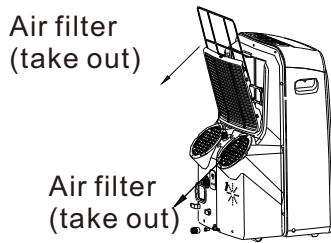


Fig.23

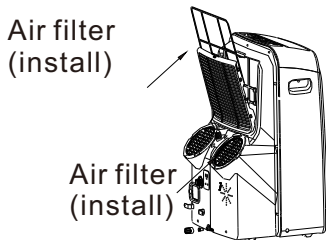


Fig.24

**CARE AND MAINTENANCE****IMPORTANT:**

- 1) Be sure to unplug the unit before cleaning or servicing.
- 2) Do not use gasoline, thinner or other chemicals to clean the unit.
- 3) Do not wash the unit directly under a tap or using a hose. It may cause electrical danger.
- 4) If the power cord is damaged, it should be repaired by manufacture or its agency.

**1. Air filter**

- Clean the air filter at least once every two weeks to prevent inferior fan operation because of dust.

- Removal

This unit has two filters. Take the air filters out as shown Fig.23.

- Cleaning

Wash the air filter by immersing it gently in warm water (about 40°C/104°F) with a neutral detergent. Rinse the filter and dry it in a shady place.

- Mounting

Install the air filters after cleaning as shown Fig.24..

**2. Unit enclosure**

- Use a lint-free cloth soaked with neutral detergent to clean the unit enclosure. Finished by a dry clean cloth.

**3. Unit idle for a long time**

- Remove the rubber plug at the back of the unit and attach a hose to drain outlet. Place the open end of the hose directly over the drain area in your basement floor (See Fig.20 & 21).
- Remove the plug from the bottom drain outlet, all the water in the bottom tray would drain out (See Fig.22).
- Keep the appliance running on FAN mode for half a day in a warm room to dry the appliance inside and prevent mold forming.
- Stop the appliance and unplug it, wrapped the cord and bundle it with the tape(Fig.25). Remove the batteries from the remote controller.
- Clean the air filter and reinstall it.

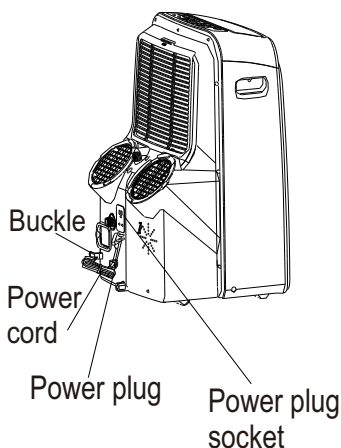


Fig.25



## **TROUBLESHOOTING TIPS**

### **TROUBLE SHOOTING**

<b>TROUBLES</b>	<b>POSSIBLE CAUSES</b>	<b>SUGGEST REMEDIES</b>
<b>1. Unit does not Start when Pressing on/off Button</b>	- P1 appears in the display window	Drain the water in the bottom tray.
	- Room temperature is lower than the set temperature.(Cooling mode)	Reset the temperature.
<b>2. Not cool enough</b>	- The windows or doors in the room are not closed.	Make sure all the windows and doors are closed.
	- There are heat sources inside the room.	Remove the heat sources if possible.
	- Exhaust air duct is not connected or blocked.	Connect the duct and make sure it can function properly.
	- Temperature setting is too high.	Decrease the set temperature.
	- Air filter is blocked by dust.	Clean the air filter.
<b>4. Noisy or vibration</b>	- The ground is not level or not flat enough.	Place the unit on a flat, level ground if possible.
<b>5. Gurgling sound</b>	- The sound comes from the flowing of the refrigerant inside the air-conditioner.	It is normal.
<b>6. Power shut off at Heating mode</b>	- The automatic over heat protection function. When the temperature at the air outlet exceed 70°C/158°F, the device will stop.	Switch on again after the unit has cool down.

## Ideal Air Conditioner Warranty

Your product is protected by this warranty:

Warranty service must be obtained from Midea Consumer Services or an authorized Midea servicer.

### Warranty

- One year full warranty from original purchase date.
- Limited 2<sup>nd</sup> through 5<sup>th</sup> year sealed system warranty\*

Midea, through its authorized servicers will:

- Pay all costs for repairing or replacing parts of this appliance which prove to be defective in materials or workmanship.
- \*For limited 2<sup>nd</sup> through 5<sup>th</sup> year sealed system warranty, Midea will replace any part in the sealed refrigeration system (compressor, condenser, evaporator and tubing) which proves to be defective in materials or workmanship.

Consumer will be responsible for:

- Diagnostics, removal, transportation and reinstallation cost required because of service.
- Costs of service calls that are a result of items listed under **NORMAL RESPONSIBILITIES OF THE CONSUMER\*\***

**Midea replacement parts shall be used and will be warranted only for the period remaining on the original warranty.**

### **NORMAL RESPONSIBILITIES OF THE CONSUMER\*\***

**This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:**

1. Proper use of the appliance in accordance with instructions provided with the product.
2. Routine maintenance and cleaning necessary to keep the good working condition.
3. Proper installation by an authorized service professional in accordance with instructions provided with the appliance and in accordance with all local plumbing, electrical and / or gas codes.
4. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loosen connections or defects in house wiring.
5. Expenses for making the appliance accessible for servicing.
6. Damages to finish after installation.

### **EXCLUSIONS**

**This warranty does not cover the following:**

- 1) Failure caused by damage to the unit while in your possession (other than damage caused by defect or malfunction), by its improper installation, or by unreasonable use of the unit, including without limitation, failure to provide reasonable and necessary maintenance or to follow the written Installation and Operating Instructions.
- 2) Damages caused by services performed by persons other than authorized Midea servicers; use of parts other than Midea replacement parts; obtained from persons other than such Midea customer service; or external causes such as abuse, misuse, inadequate power supply or acts of God.
- 3) If the unit is put to commercial, business, rental, or other use or application other than for consumer use, we make no warranties, express or implied, including but not limited to, any implied warranty of merchantability or fitness for particular use or purpose.
- 4) Products without original serial numbers or products that have serial numbers which have been altered or cannot be readily determined.

Note: Some states do not allow the exclusion or limitation of incidental or consequential damages. So this limitation or exclusion may not apply to you.

### **IF YOU NEED SERVICE**

Keep your bill of sale, delivery slip, or some other appropriate payment record.

The date on the bill established the warranty period should service be required.

If service is performed, it is your best interest to obtain and keep all receipts.

This written warranty gives you specific legal rights. You may also have other rights that vary from state to state.

Service under this warranty must be obtained by following these steps, in order:

1. Contact Midea Consumer Services or an authorized Midea servicer at 1-866-646-4332.
2. If there is a question as to where to obtain service, contact our consumer relations Department.

# IMPORTANT

***Product defect? Not working properly?***

**DO NOT return this product to the store where you purchased it.**

**Contact Ideal Air Support directly  
at [support@ideal-air.com](mailto:support@ideal-air.com) or call**

For answers to the most common questions and a complete technical support library  
please visit [www.ideal-air.com](http://www.ideal-air.com)

**For warranty claims contact the Customer  
Care Center**

**1-866-646-4332**



5408 NE 88th St., Bldg. A Vancouver,  
WA 98665

[www.ideal-air.com](http://www.ideal-air.com)

*A division of Sunlight Supply*

*All design and specifications herein are subject to change without notice for product improvement.*

*Contact Ideal Air for  
details, updates and other information.*