



# **Amadeus Cryptic Entries Reference Guide**

*July 2012*

The information in this guide includes functional updates up to 6 July 2012.

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# Introduction

Welcome to the 2012 version of the Amadeus Cryptic Entries Reference Guide. This edition replaces all previous editions.

## Scope and Purpose of this Document

The Amadeus Cryptic Entries Reference Guide is intended for travel and airline office agents who use the Amadeus central system. It provides a comprehensive list of the entries and options available through the cryptic interface to the Amadeus central system. Spaces used in the entries shown in this guide are for illustration purposes only.

Some entries described in this document are not available to all agents, or all markets, or all airlines.

- **Entries not supported in all markets are indicated as market-specific.**
- **Entries not supported by all airlines are indicated as airline-specific.**

This version of the document does not include entries that are for airline agent use only.

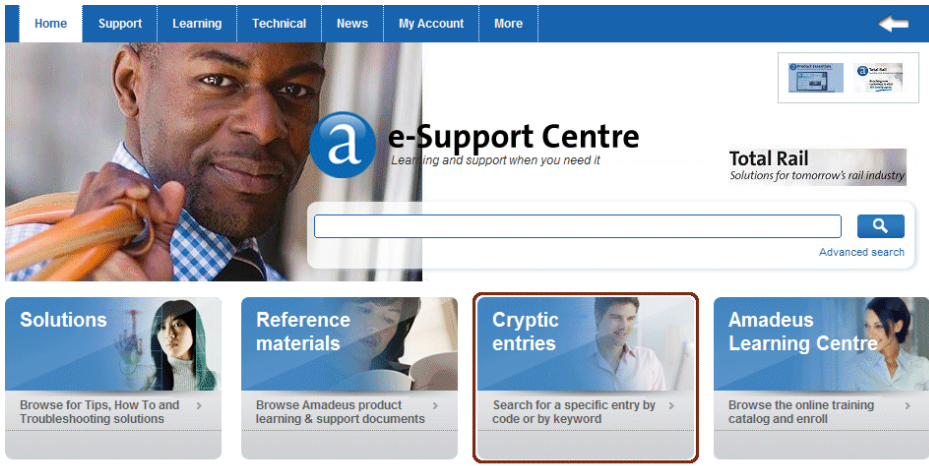
## Using this Document

This document is divided into the main functional areas. These are listed in the table of contents at the front of the document. There is also a detailed index at the back of the document to help you quickly find information.

## Finding Help in Amadeus

For Amadeus Online Help on any subject that you find in the Quick Reference Guide, enter HE followed by the relevant transaction code, always shown in bold. You can also enter HELP for other ways to find information.

**Note:** A Searchable, online version of this document is also available from the [Amadeus e-Support Centre](#) home page.



Here is the link to the Amadeus e-Support Centre:

<https://mye-supportcentre.amadeus.com>

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# Amadeus Information Pages

Category list	<b>GO</b>
Online Help subject list	<b>GO/HEL</b>
Car page list	<b>GO/HEL/CAR</b>
Main topic list	<b>GG AIS</b>
Index	<b>GG A</b>
Airlines in Amadeus	<b>GG PCA</b>
Airlines in Amadeus: access levels	<b>GG PCALACC</b>
Airlines in Amadeus: function levels	<b>GG PCALFUN</b>
Amadeus functions supported by a specific airline	<b>GG PCA LH</b>
Airlines supporting Electronic Ticketing	<b>GG PCALETT</b>
Airlines “on request”	<b>GG PCA, GPREQ</b>
Airlines recently removed from availability displays	<b>GG PCA, GPCNL</b>
Airlines with rate desk pricing	<b>GG PCA, GPRDP</b>
List of airlines having their own Information Pages	<b>GG AIR AIS</b>
Information provided by a specific airline	<b>GG AIR LH</b>
Airline’s city information	<b>GG AIR LH JNB</b>
Air alliances index	<b>GG ALLIANCE</b>
Display a page in your language	<b>GG AIRAFBAGS;FR</b>
Amadeus training schedule	<b>GG TRAINING</b>
Information about Amadeus Car Reservation	<b>GG CAR</b>
Information about a specific car company	<b>GG CAR ZE</b>
Information about car company’s facilities at airport	<b>GG CARZI LHR</b>
Information about Amadeus Hotel Reservation	<b>GG HTL</b>
Information about a specific hotel chain	<b>GG HTL SI</b>
Information about Amadeus Rail Reservation	<b>GG RAIL</b>
Information about Amadeus Ferry Reservation	<b>GG FERRY</b>
Product announcements in Amadeus	<b>GG NEWS</b>
Weather forecast for a specific city	<b>GG WEA NCE</b>
Information about a specific airport	<b>GG APT NCE</b>
Information about a specific country	<b>GG COU IE</b>
Information from a specific Amadeus ACO	<b>GG AMA GB</b>
Information about Amadeus input and output codes	<b>GG CODE</b>

## Office Briefing Pages

Display your office briefing page	<b>GD</b>
Display another office's briefing page	<b>GD/NCE1A0900</b>
Edit your office briefing page	<b>GMD</b>

## Displaying the Amadeus Information Pages Update Summary Panel

Updated today and yesterday	<b>GN</b>
Updated during the last xx days (up to 59 days)	<b>GNxx</b>
Updated during a specific date range	<b>GN 15AUG-30AUG</b>

## Printing, Scrolling, and Searching in Information Pages and Online Help

Print an Amadeus Information Pages page	<b>GL</b>
Print a line	<b>GL5</b>
Print a range of lines	<b>GL7-19</b>
Print the first 10 lines	<b>GL/10</b>
Search for text on an Amadeus Information Pages page	<b>GSL/fares/</b>
Move to a page within the same subject, by keyword	<b>GP COR</b>
Redisplay the last Amadeus Information Pages screen	<b>MPGG</b>
Move to a line within the page	<b>MS22</b>
Move down, move up, move top, move bottom	<b>M or MD, MU, MT, MB</b>
Return and move down	<b>MDGG</b>
Return and move up	<b>MUGG</b>
Return and move to the bottom of the page	<b>MBGG</b>
Return and move to the top of the page	<b>MTGG</b>
Display current page in another language	<b>GP ; SP</b>



## Updating Amadeus Information Pages

*These entries are dependent on security.*

Edit an Amadeus Information Pages page	<b>GMP</b>
Edit a language version of a page	<b>GMP ; FR</b>
Modify keywords for a page	<b>GMI</b>
Create a page	<b>GAI</b>
Delete a page	<b>GDI</b>
Delete a language version of a page	<b>GDI ; FR</b>
Insert a number of blank lines in a screen	<b>I08</b>
Delete a number of blank lines in a screen	<b>D12</b>
Copy and add lines within a page	<b>GCC 1-3.106</b>
Copy and replace lines within a page	<b>GCO 1-3.106</b>
Move and add lines within a page	<b>GMM 1-3.106</b>
Move and replace lines within a page	<b>GMO 1-3.106</b>
Copy and add lines from one page to another	<b>GCO 1-3.106 SUB/PGE 12</b>
Copy and replace lines from one page to another	<b>GCO/CAT/SUB/PGE 1-3.CAT/SUB/PGE 12</b>
Display first occurrence of a text string in a page	<b>GSL/TRAINING MANUAL/</b>
Display all lines in a page that contain a text string	<b>GAL/CAR VOUCHER/</b>
Display instant marketing messages	<b>GG AIM</b>
Globally find and replace text	<b>G@C/OLDTEXT/NEWTEXT/**</b>
Explanation of how to edit Amadeus Information Pages	<b>HE AIS EDIT</b>

## Amadeus Online Help Pages

Main subject index	<b>HE</b>
Help on help	<b>HE HE</b>
Help on a specific transaction	<b>HE NM</b>
Help on a specific topic	<b>HE PNR NAME</b>
Step-by-step instructions for common tasks	<b>HE STEPS</b>
Help on the last transaction entered	<b>HE/</b>
List of updates to online help	<b>HE UPDATES</b>
Move to the table of contents for the current subject	<b>GP IND</b>
Redisplay the last help screen	<b>MP HE</b>



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# Signing In and Signing Out

Basic sign-in entry to the first available work area	<b>JI</b> 2345XY/GS
Sign in to work area A	<b>JI</b> A2345XY/GS
Sign in to multiple work areas	<b>JI</b> A/B/C/D2345XY/GS
Sign in to all work areas	<b>JI</b> *2345XY/GS
Sign in to another work area	<b>JXB</b>
Redisplay the sign-in message	<b>JB</b>
Display the status of work areas	<b>JD</b>
Move to a specific work area	<b>JMB</b>
Move to a work area by agent sign	<b>JMX</b>
Suspend a work area temporarily	<b>JS</b>
Sign out of the current active work area	<b>JO</b>
Sign out of multiple work areas, with the same agent	<b>JOB</b> /C/D
Sign out of all work areas	<b>JO</b> *
Remote sign-out (with password)	<b>JUR</b> 1234XY/AMADEUS1
Remote sign-out of shared agent sign (with password)	<b>JUR</b> 1234XY/AMADEUS1 / T-0908C4CD
Remote office jump	<b>JUM</b> /0-AMS1A2100 / T-09ABC123/1234AB/SU
Remote office sign-in	<b>JUI</b> /0-NCE1A0900
Remote office sign-out	<b>JUO</b>
Recall last entry	<b>RE</b>
Recall entry before last	<b>RE2</b>

## AGENT PREFERENCES

*Depending on the security settings for your office, you may be able to set and change some system attributes such as your preferred insurance provider, whether you want to see distances in miles or kilometers, and in which language you want to see information. See Preferences Attributes on page 259 for a list of attributes and the possible values.*

Display agent preferences	<b>JGD</b>
Update agent preferences	<b>JGU</b> /LNG-SP/RAI-2V
Reset preferences to office defaults	<b>JGR</b> /ALL

# PRACTICE TRAINING

*Practice Training is a reproduction of the distribution system. All Amadeus cryptic transactions can be used in this environment.*

Sign in to Practice Training	JJ 2345XY/GS
Sign out of Practice Training	JO

*When signed in to Practice Training in the Amadeus Selling Platform, do not make bookings in market-specific applications such as Tour and Rail providers, as these applications are not part of the Practice Training environment.*

# Calculating, Encoding and Decoding

## CALCULATING

Add	<b>DF</b> 50 ; 40	Divide	<b>DF</b> 40 / 20
Subtract	<b>DF</b> 20 - 10	Multiply	<b>DF</b> 20 * 30
Divide, then divide again	<b>DF</b> 40 / 4 / 2	Add then multiply	<b>DF</b> (8 ; 3) * 4
Decimal to hexadecimal	<b>DKDH</b> 103	Tax base and totals	<b>DF</b> 386P10

## ENCODING AND DECODING

Find code for a location	<b>DAN</b> CHICAGO	Decode a nationality code	<b>DC</b> NOR
Code from part of name	<b>DAN</b> CIN*	Decode a country	<b>DC</b> GB
Show associated locations	<b>DAN</b> PARIS/S	Decode the EMU	<b>DC</b> EMU
Encode a country, find a nationality code	<b>DC</b> FRANCE	Decode a state	<b>DNS</b> USFL
Encode a state	<b>DNS</b> FLORIDA	Decode an airline code	<b>DNA</b> LF
Encode an airline	<b>DNA</b> DELTA	Decode an airline number	<b>DNA</b> 057
Encode an aircraft	<b>DNE</b> AIRBUS	List the boarding points for a city	<b>DB</b> LON
Encode a hotel	<b>DNH</b> RAMADA	Decode an aircraft type	<b>DNE</b> M54
Encode a car company	<b>DNC</b> AVIS	Decode a hotel chain	<b>DNH</b> RA
Encode a hotel rate	<b>DNN</b> AMERI	Decode a car company	<b>DNC</b> ZI
Encode tour or rail provider	<b>DNP</b> AMTRAK	Decode a hotel rate	<b>DNN</b> AMX
Decode car equipment	<b>CE</b> PHN	Decode tour or rail provider	<b>DNP</b> 2V
List connect points	<b>DXCCDANC</b>	List the states or provinces for a country	<b>DNS</b> US <b>DNS</b> CA
Find location for a code	<b>DAC</b> CHI	List of provider's special car equipment	<b>CE</b> /CO-ZI
All associated locations	<b>DAC</b> CHI / ALL		

# CONVERTING

## Converting Between Metric And Imperial

Miles to kilometers	DKMK50	Kilometers to miles	DKKM80
Celsius to Fahrenheit	DKCF32	Fahrenheit to Celsius	DKFC90
Pounds to kilograms	DKPK 20	Kilograms to pounds	DKKP 9

## Converting Currency

See *Currency Conversion* on page 125.

# DATES, DAYS, AND TIMES

Display current system day/date/time	DD
Day for a specific date	DD19JUL05
Date a number of days earlier	DD15MAR/ -35
Date a number of days later	DD12APR/21
Dates earlier and later	DD15MAR/ -23/14
Days between dates	DD3MAR/15APR
Days between dates in different years	DD3MAR08/12FEB09
Current time in a city	DDPAR
Compare times in different cities	DDPAR1800/NYC
Elapsed journey time	DDFRA2125/SYD0535+2
Elapsed journey time allowing for US time zones	DDP0640/E2229

# CHECK DIGIT

## (OP)ATB Tickets

(OP)ATB tickets: all coupons except flight coupons	DG 057 2190154701/7
(OP)ATB tickets:: specific flight coupons	DG 3 057 2190154701/7
(OP)ATB tickets: all unused flight coupons	DG 1 057 2190154701/7
(OP)TAT tickets: all coupons except flight coupons	DG 1234567890/7
(OP)TAT tickets: specific flight coupons	DG 1 1234567890/7

---

# Amadeus Interface Record

## WORKING WITH THE APPLICATIONS QUEUE

Display status of the applications queue	<b>BB</b>
Start transmission	<b>BASTART</b>
Stop transmission	<b>BSSTOP</b>
Display a list of Amadeus Interface Records	<b>BD</b>
Display a list of Amadeus Interface Records starting with sequence number	<b>BD0819927023</b>
Display a list of Amadeus Interface Records created on a specific date (transmitted and untransmitted)	<b>BD07AUG</b>
Display a list of Amadeus Interface Records created on a specific date (transmitted only)	<b>BL07AUG</b>
Display a counter of Amadeus Interface Records on the applications queue (untransmitted only)	<b>BC</b>
Display incomplete Amadeus Interface Records	<b>BDTK</b>
Display an Amadeus Interface Record from a list	<b>BI1234567890</b>
Display number of PNR record locators on queue	<b>BCP</b>

## TRANSMITTING AMADEUS INTERFACE RECORDS

Transmit Amadeus Interface Records by date	<b>BA07AUG</b>
Transmit Amadeus Interface Records by IATA number	<b>BA00498936</b>
Transmit Amadeus Interface Records by office ID	<b>BAPARAX2100</b>
Retransmit Amadeus Interface Records by date	<b>BR07AUG</b>
Retransmit Amadeus Interface Records by sequence number	<b>BR100000014</b>
Retransmit a range of Amadeus Interface Records by sequence numbers	<b>BR100000014-100000019</b>
Retransmit Amadeus Interface Record to a shadow or mirror destination	<b>BR/L12</b>

## VOIDING AND RESTORING

Void an Amadeus Interface Record by sequence number	<b>BV1234567890</b>
---	---------------------

Restore a manually voided Amadeus Interface Record	<b>B01234567890</b>
--	---------------------

## MANUALLY CREATING AN AMADEUS INTERFACE RECORD

Create an accounting Amadeus Interface Record manually	<b>TTP/BTK</b>
Create an IMR manually	<b>BT</b>
Create an IMR for specific passengers and Amadeus Interface Record segments	<b>BT/P2/S3-4</b>
Create an IMR for specific auxiliary segments	<b>BT/A5-6/S0</b>
Create an IMR for MCO elements	<b>BT/L3-5</b>
Create an IMR and send to a shadow location	<b>BT/H5</b>

## SHADOW AND MIRROR DESTINATIONS

Generate an Amadeus Interface Record to a shadow destination on demand	<b>TTP/H1</b>
Generate a mirror Amadeus Interface Record/IMR with the FK element	<b>FKMIAUS2M01/LAXUS2CTS/LONUF2100</b>
Retransmit an Amadeus Interface Record to the primary and shadow destinations	<b>BR1302165310/H1</b>
Retransmit an Amadeus Interface Record to the shadow destination only	<b>BR1302165310/I1</b>
Retransmit an Amadeus Interface Record to the primary and mirror destinations	<b>BR1302165310/M1</b>
Retransmit an Amadeus Interface Record to the mirror destination	<b>BR1302165310/R1</b>
Retransmit an Amadeus Interface Record to the shadow or mirror destinations (from the PNR)	<b>BR/L12</b>



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# Timatic

Amadeus Online Help on Timatic	HETI
Timatic Help on Timatic	TIHELP
Index for rules, terms and definitions	TIRULES
Index for news items	TINEWS
Mask for visa information	TIFV or TI/VISA
Mask for health information	TIFH or TI/HEALTH
Mask for visa and health information	TIFA or TI/ALL
Visa information referencing the PNR	TIRV/NAUS/S4-6
Health information referencing the PNR	TIRH/S4-6
Health and Visa information referencing the PNR	TIRA/NAMIA/S4-6
Display country names and country codes	TIRCC
Display the city list for a specific country	TIRCC/IT
Display country group codes and country group names	TIRGL
Display member countries from group codes (example European Economic Area)	TIRGL/EEA

## Australian Visas (ETAS)

Application	TIETAR
Inquiry	TIETAQ
History Inquiry	TIETAH
Check-in Inquiry	TIETAC
Display ETAS help	TIETAS

## Printing a Timatic Response

First page	WRAP581A06BF/TIRA/NAUS/EMLON/DEDEL
Next page	WRAP581A06BF/TIPN

## Scrolling in Timatic

Next screen	MD	Last page	MB
Previous screen	MU	Top of the page	MT

## Timatic Database Full Text

You can search for information using the Timatic full text database. You specify the country and section you are interested in (mandatory), and you can also specify a subsection (optional).

### Entry Format

**TIDFT /**      3-letter city or airport code *or* 2-letter country code /Section (see below)  
/Subsection (optional, see below)

Sections		Subsections that can be used with each section (described below)
CS	Customs	IM PE EX BC NO
CY	Currency	IM EX NO
GE	Geographical	
HE	Health	
PA	Passport	WA PT VA RE CR ML AI MI NO
PV	Passport and visa	WA PT VA RE CR ML AI MI NO
SR	Stateless persons and refugees	
TX	Airport tax	
VI	Visa	WA VS TW SE CR ML IS AI MI CO

### Subsections (optional)

WA	Warning	SE	Merchant Seaman
PT	Passport Exemptions	IS	Issue
VA	Validity	CO	Compulsory Currency Exchange
RE	Admission or Transit Restrictions	RP	Re-entry Permit
AI	Additional Information	EP	Exit Permit
MI	Minors	IM	Imports
NO	Notes	PE	Pets
VS	Visa Exemptions (except TWOV)	EX	Exports
TW	Transit without visa (TWOV)	BC	Baggage Clearance

### Example Entries

Customs policy on pets in USA	<b>TIDFT /NYC/CS/PE</b>
French geography	<b>TIDFT /FR/GE</b>
Passport validity for UK	<b>TIDFT /ABZ/PA/VA</b>
Currency export restrictions from Russian Federation	<b>TIDFT /LED/CY/EX</b>

---

# Amadeus Air

## AVAILABILITY AND SCHEDULES

### Availability Display Codes

Neutral Availability	AN
Availability by arrival time	AA
Availability by departure time	AD
Availability by elapsed time	AE

### Schedule Display Codes

Neutral Schedule	SN
Schedule by arrival time	SA
Schedule by departure time	SD
Schedule by elapsed time	SE

*Unless otherwise specified, these codes can be used with any of the entries and options listed for Availability and Schedules. Since the AN code has been used in all the examples, simply replace it with AA, AD, AE, SN, SA, SD, or SE to request the corresponding display.*

*Also note that all basic entries can be used in combination with any of the display options.*

### Basic Entries: One-Way Routing

One-way routing, specified date, city pair, time	AN11JULHOULAX1430
Local time if today is 11JUL, or 0000 in the future	AN11JULHOULAX
Current day departure, specified time	ANMIAATL1130
Current day departure, local time	ANMIAATL
Departure city is the same as the office profile	AN11JULNYC1130
Current location and current day departure, local time	ANATL
Seven-day search	AN/11JULMADNYC1430
Day of the week	ANTU/MIAATL
Carrier-preferred display	ANCO11JULMADNYC1430
Alliance display: Star Alliance (*A)	AN*A15APRAMSBKK
One World Alliance (*O)	AN*O15JANLONNYC
Sky Team Alliance (*S)	AN*S15SEPPEMEX

[Back to Amadeus display](#)

AN1A11JULMADCPH1430

## Basic Entries: Round Trip

Round-trip routing, specified dates and times	AN11JULMADCPH8A*23AUG2P
Round trip, returning on the same day	AN11JULMADCPH*
Departure on current day, local time	ANMADSCL*11JUL1200
Carrier-preferred display	ANC011JULHOULAS*15JUL2P
Seven-day search	AN/11JULMADBKK*29JUL7A

## Basic Entries: Dual City Pair

Dual city pair display, specified dates	AN9JULFRAMAD*23JULBCNDUS
Second pair a number of days later	AN11JULMADCPH*+4STOBCN
Same day availability	AN9JULMADFRA*DUSBCN
Carrier-preferred display	ANTG50CTBKKJKT*90CTHKGSIN
Open-jaw availability	AN120CTFRAMAD*BCN
Search previous and next days	AN15JULSINBKK/S+2
Seven-day search	AN/8FEBANCNOU*//3MARPPTANC

## Display Options

Airline preference (maximum six)	AN11JULMADCPH13/ASK, IB
Airline preference for at least one segment	AN11JULDUBMEX/AEI, YY
Availability for a specific flight number	AN11JULATHROM/AAZ717
Include non-participating airlines (schedules only)	SN30SEPLHRJFK/AYY
Operating flights only	AN15JANLONSYP/A+BA
Exclude specific airlines (up to three)	AN11JULMADCPH/A-SK, IB
All airlines in an alliance: Star Alliance (*A)	AN15JANLONNYC/A*A
One World Alliance (*O)	
Sky Team Alliance (*S)	
Number of seats (maximum nine)	AN11JULSINFRA/B3
Specified cabin type (maximum two)	AN11JULSINSYP/KF, C AN11JULSINSYP/KY AN11JULSINSYP/KW AN11JULSINSYP/KM
Specified classes (maximum three)	AN11JULLHRBOM/CF
Specified classes on at least one segment	AN15SEPJFKAMS/CF, Y, +

Specified classes on all segments	AN15SEPJFKAMS/CF-Y
Group classes	AN12JUNLONSIN/ABA/RGRP
Frequent flyer redemption classes	AN01NOVLONMAN/ABA/RRED
Time window	AN12JUNLHRFRA1000/W2,3
Connecting city, minimum connecting time	AN11JULMADTY014/XBKK
Connecting city, specified connecting time	AN11JULMADTY015/XBKK150
Connecting cities (up to two)	AN11JULLONTY014/XBKKHKG
Connecting cities, specified connecting time	AN11JULLONTY014/XBKK150HKG120
Exclude a connecting city (up to two)	AN11JULLONTY014/X-BKK
Non-stop flights only	AN11JULLAXNYC/FN
Direct flights only	AN11JULLAXNYC/FD
Connections only	AN29APRLAXNYC/FC
Online connections only	AN29APRBRENYC/O
Specific connections (maximum three)	AN15JULPARSYD/XLON,FRA,BKK
Specific connections, all connect points (maximum five)	AN15JULPARSYD/XLONBKK SIN
Flights with meals only	AN29APRNCEMRS/FM
Charter flights only	AN29APRYOWFLL/DC
Scheduled flights only	AN29APRYOWFLL/DS
Both scheduled and charter flights	AN29APRYOWFLL/DM
Combination of flight options	AN11JULLAXNYC/FN,D,M
Time in 12-hour clock format	AN29APRJKTPER/T12
Time in 24-hour clock format	AN29APRJKTPER/T24
European Union zone neutral display	AN29APRSYDTY0/ZEU
United States zone neutral display	AN29APRSYDTY0/ZUS
Expand horizontal display (79 characters)	AN29APR0SLCPH/H-ON
Reduce horizontal display (64 characters)	AN29APRATHCDG/H-OFF
Expand vertical display (12 flights)	AN29APRCDSLIS/V-ON
Reduce vertical display (six flights)	AN29APRCDSLIS/V-OFF
Availability with discount (product availability)	AN28APRMPLCAS/RCH

## Scrolling Entries: One-Way Display

Move to the previous screen	<b>MU</b>	Move to the next screen	<b>M or MD</b>
Move to the original screen	<b>MO</b>	Redisplay a cleared screen	<b>MP</b>
Move to the previous day	<b>MY</b>	Move to the next day	<b>MN</b>

## Scrolling Entries: Round Trip and Dual City Pair

Move down, first city pair	<b>MDF</b>	Move down, second city pair	<b>MDS</b>
Move up, first city pair	<b>MUF</b>	Move up, second city pair	<b>MUS</b>
Previous day, first city pair	<b>MYF</b>	Previous day, second city pair	<b>MYS</b>
Next day, first city pair	<b>MNF</b>	Next day, second city pair	<b>MNS</b>

## Return to Neutral Display or Seven-Day Search

Last screen displayed	<b>MPAN</b>	Original screen displayed	<b>MOAN</b>
Previous screen	<b>MUAN</b>	Next screen	<b>MDAN</b>

## Change Entries

To change from an availability display	<b>AC</b>	To change from a schedule display	<b>SC</b>
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*All the change entry examples below use the AC code: simply replace AC with SC to request the corresponding display.*

## Change Entries: One-Way Routing

Airline preference (maximum, three)	<b>AC / ALH , IB</b>
City pair	<b>ACBCNFRA</b>
City of origin	<b>ACBCN</b>
City of destination	<b>AC / / FRA</b>
Continuation from current destination	<b>AC / NLAX</b>
Number of seats	<b>AC / B4</b>
Class of service (maximum, three)	<b>AC / CF</b>
Cancel, show all classes	<b>AC / C</b>
Flights with meals	<b>AC / FM</b>
Connecting city, minimum connect time	<b>AC / XLON90</b>
Connecting cities, minimum connect time	<b>AC / XBCN20LON90</b>
Departure time	<b>AC1845</b>
Departure date	<b>AC18MAY</b>
Departure five days earlier	<b>AC - 5</b>
Departure three days later	<b>AC3</b>
Change to carrier-preferred display	<b>ACAF /</b>
Change to Alliance display: Star Alliance (*A)	<b>AC* A /</b>
Change to Alliance display: One World Alliance (*O)	<b>AC* O /</b>
Change to Alliance display: Sky Team Alliance (*S)	<b>AC* S /</b>
Change to Amadeus display	<b>AC1A /</b>

Return to last Direct Access display	1YY/
Direct Access for a specified airline by referencing display line	ACL2
Direct Access by referencing display line and connecting flight line	ACL2/3-4
Direct Access to a specified airline and class by display line	ACL2Y
Direct Access for airline/class by display and connecting flight lines	ACL2/3Y
Return routing, date and time specified	ACR24JUL2130
Return routing on the day of arrival after 1800 hours	ACR
Return routing on the day of arrival, time specified	ACR1345
Return seven-day search from the day of arrival	AC/R
Change to a fare display (common fares)	ACFQ
Change to a fare display for the airline on line one	ACFQ1
Change to a fare display, specific airline	ACFQ/ALH
Change to a fare display, specific class of service	ACFQ/CY
Change to a fare display for specific airline and class of service	ACFQ/ALH/CF

### Change Entries: Round Trip and Dual City Pair

Departure times, both city pairs	AC0800*1700
Date of travel, both city pairs	AC15NOV*20DEC
Class of service, both city pairs	AC/CC*/CF
Cancel, show all classes, both city pairs	AC/C*/C
Departure date three days earlier, first city pair	AC-3*
Board point, first city pair	ACCPH*
Connection point and connecting time, first city pair	AC/XBRU50*
Display return flights, first city pair	ACR19NOV0800*
Change to single city pair display, using first city pair	ACF
Departure date three days later, second city pair	AC*3
Destination city, second city pair	AC*//FRA
Origin and destination cities, for second city pair	AC*MRSPAR
Change to single city pair display using second city pair	ACS

## Change Display Type

Availability by arrival time	ACAA
Availability by departure time	ACAD
Availability by elapsed time	ACAE
Availability by neutral order	ACAN
Schedule by arrival time	ACSA
Schedule by departure time	ACSD
Schedule by elapsed time	ACSE
Schedule by neutral order	ACSN
Timetable by arrival time	ACTA
Timetable by departure time	ACTD
Timetable by elapsed time	ACTE
Timetable by neutral order	ACTN

## TIMETABLE

### Timetable Display Codes

Neutral Timetable	TN	By departure time	TD
By arrival time	TA	By elapsed time	TE

*These codes can be used with any of the entries and options. Simply replace TN with TA, TD, or TE to request the corresponding display.*

### Basic Entries

One-way routing, specified date, city pair, time	TN11JULCPTCAI0830
Departures from 0000 for a date in the future	TN11JULCPTCAI
Current day, specified time	TNCPTCAI0830
Departure city is the same as the office profile	TN11JULRI00830
Current day, local time	TNMIARIO
Departure city is the same as the office profile, current day	TNRI0
Carrier-preferred display	TNAF11JULCDGFRA
Alliance display: Star Alliance (*A)	TN*A15APRAMSBKK
One World Alliance (*O)	TN*O15APRAMSBKK
Sky Team Alliance (*S)	TN*S15APRAMSBKK
Back to Amadeus display	TN1A15APRAMSBKK0900



## Display Options

Flights operating on a specific day of the week	TN29AUGHOUDEX1430/WE
Airline preference (maximum three)	TN29AUGFRAROM/ALH,AZ
Include airlines not participating in Amadeus	TN11JULLTNCE/AYY

## Scrolling Entries

Move to the previous screen	<b>MU</b>	Move to the next screen	<b>MD</b>
Move to the original screen	<b>MO</b>	Redisplay a cleared screen	<b>MP</b>
Move to the next week	<b>MN</b>	Move to the previous week	<b>MY</b>
Last neutral display viewed	<b>MPTN</b>	Previous neutral display	<b>MUTN</b>
Original neutral display	<b>MOTN</b>	Next neutral display	<b>MDTN</b>

## Change Entries

City pair	TCMUCNCE
Only origin city	TCMUC
Only destination city	TC//FRA
Departure time	TC1845
Date period for a specific date	TC15JUN
Return routing for same city pair, specify date, time, day	TCR16JUL1430/MO
Return routing for same city pair and period as arrival, specified time	TCR1430
Return routing: same city pair and period, arrival after 1800 (6 pm)	TCR
Day of operation	TC/TU
Change to carrier-preferred display	TCAF/
Change to Alliance display: Star Alliance (*A)	TC*A/
One World Alliance (*O)	TC*O/
Sky Team Alliance (*S)	TC*S/
Change to Amadeus display	TC1A/
Timetable by arrival time	TCTA
Timetable by departure time	TCTD
Timetable by elapsed time	TCTE
Timetable by neutral order	TCTN
Availability by arrival time	TCAA
Availability by departure time	TCTD
Availability by elapsed time	TCTE

Availability by neutral order	TCTN
Schedule by arrival time	TCSA
Schedule by departure time	TCTD
Schedule by elapsed time	TCTE
Schedule by neutral order	TCTN

## DIRECT ACCESS

*These entries are for availability displays in Direct Access. Except for 1XXSCAD (change to availability from schedule display), they also apply to schedule displays in Direct Access; simply replace 1XXAD with 1XXSD, for example. In all cases, replace XX with the two-letter airline code.*

*To find out if an airline supports Direct Access, enter GGPCA followed by the airline code. Some Direct Access entries are not supported by all airlines. To view online help for a Direct Access airline, enter HEDIRXX, where XX is the airline code.*

### Availability

Basic entry, current day	1XXADMIALIM
Current day, time specified	1XXADMIALIM0900
Date specified	1XXAD8FEBMEXRIO
Date and time specified	1XXAD8FEBMEXRIO0900
Number of seats (maximum nine)	1XXAD8FEBMEXRIO/B3
Class of service	1XXAD8FEBPENSIN/CY
Class of service and number of seats	1XXAD8FEBPENSIN/CY/B3
Specific flight	1XXAD24JULDFWRA/AXX2510
Specific flight and class of service	1XXAD26JUNMELSYD/AXX100/CF
Specific flight request for other airline	1XXADXX2345Y8FEBWAWATH
Connect point, today	1XXADATLDUS/XFRA
Departure date and minimum connect time	1XXAD8FEBMIAHAM/XFRA90
Departure date and time, connect point	1XXAD3FEBHOUNUC0700/XFRA
Date, time, connect point and class	1XXAD1FEBMELMNL0700/XSIN/CY
Date, time, connect point and time, class	1XXAD8FEBBJSHKG0700/XSHA90/CY

### Change Entries

Change to schedule display	1XXACSD
Change to availability display	1XXSCAD
Change to fare display	1XXACFQD
Departure date	1XXAC24FEB
Departure date and time	1XXAC24FEB1400

Departure a number of days later	1XXAC5
Departure a number of days earlier	1XXAC - 3
Departure time	1XXAC1400
Class of service	1XXAC / CM
Connect point	1XXAC / XHKG
Connect point and minimum connect time	1XXAC / XHKG120
City of origin	1XXACDEN
Destination city	1XXAC / / SYD
Origin and destination cities	1XXACDENS YD
Return flights, same date and time	1XXACR
Return flights, time specified	1XXACR1400
Return flights, connection point	1XXACR / XATL
Return flights, change of class	1XXACR / CY
Return flights, date specified	1XXACR28FEB
Return flights, date and time specified	1XXACR28FEB1400

## Scrolling Entries

Move down	1XXMD	Move up	1XXMU	Last dir access flights display	1YY /
Next day	1XXMN	Previous day	1XXMY		

## Fare Display

Basic entry, all fares	1XXFQDHNLLAX
Date specified	1XXFQDHNLLAX8FEB
Airline specified	1XXFQDHNLLAX / AC0
Fare type specified	1XXFQDOSAMNL8FEB / EXCN
One-way fares	1XXFQDOSAMNL8FEB / O
Round-trip fares	1XXFQDOSAMNL8FEB / R
Currency	1XXFQDATLSIN8FEB / EUR
Fares in NUCs	1XXFQDATLSIN8FEB / NUC
Airline and global direction specified	1XXFQDATLSIN8FEB / XX / AT
All fare options combined	1XXFQDATLSIN8FEB / XX / NUC / EXCN / R / AT

## Flight Information

Basic entry, current day	1XXD02345
Date specified	1XXD02345 / 8FEB

By departure or arrival city	1XXD02345SFO
By departure and arrival city	1XXD02345NYCSFO
Airline code, date specified	1XXD0XX2345/8FEB
Airline code, arrival or destination city	1XXD0XX2345/8FEBSFO

## Seat Maps

*In all cases, replace XX with the appropriate two-letter airline code.*

Specific class	1XXSM231/Y/8FEBDUBATL
Class and number of passengers	1XXSM231/Y/8FEBDUBATL/B4

## PNR Retrieval

*In all cases, replace XX with the appropriate two-letter airline code.*

Using the airline's record locator	1XXRTRQB623
Using name	1XXRT100-MILLER
Using date and name	1XXRT100/15JUL-MILLER
Using origin, name and date	1XXRT100/15JULATL-MILLER
Using origin and destination, name and date	1XXRT830A/15JULATLDCA-MILLER
Other airline	1XXRTAF801/15JULMIAJFK-MILLER
Waitlist display	1XXRTWL801/15JULMIAJFK-MILLER
Time specified	1XXRT830A/15JULATLDCA-MILLER
Display advance seat request	1XX/*B
Display history	1XXRH
From name list	1XXRT10
Display waitlist segments	1XXRTW

# FLIGHT INFORMATION

## Search and Display

From an availability or schedule display (line two)	D02
From an availability display, third flight from line one	D01, 3
From a Direct Access display	D021
From a PNR element	D03
By airline flight number, current day (short entry)	DOAF2418
By airline flight number (long entry)	DOAF2418/28NOV/NCECDG
By airline flight number, 12-hour clock format	DOAY831/16JUN/T12
By arrival time	DOAF1430/A/12DECMADCDG

By departure time	DOAF1430/D/12DECMADCDG
Flight information history, if available	DHRG916/10SEP

## MCT

Minimum connection time for a specific airport	DMFRA
Minimum connection time for a specific airport, specific date	DMFRA/15DEC
Multiple airport city	DMLON
Multiple airport city, specific date	DMLON/15DEC
Inter-airport connections	DMLGW-LHR
Specific inbound airline	DMBA/LHR
Online	DMCO/IAH/CO
Interline	DMCO/IAH/DL
Interline and inter-airport	DMAF/CDG-ORY/LH
Display a mask for two specific flights	DMS
From PNR flight segments	DM2/4
From availability, dual city pair	DM2*12
Specified arrival terminal	DMCDG2A
Specified departure terminal	DMCDG-2B
Specified arrival and departure terminals	DMCDG2A-2B
Specified airlines and terminals	DMAF/CDG2A-2B/SQ
Specified airlines, airports, and terminals	DMAF/CDG2A-ORYW/AF
Specified terminals at different airports	DMORYW-CDG2B
Check MCT and segment continuity in a PNR	DMI
For a specific segment only	DMI9
For a range of segments	DMI7/9

## Display Connect Points

Display neutral connect points for today's date by travel agency	DRTPARSF0
Display neutral connect points for today's date by airline office	DRT1APARSF0
Display neutral connect points for specific date by travel agency	DRT19JULPARSF0
Display neutral connect points for specific date by airline office	DRT1A19JULPARSF0
Specific airline, all legs	DRTPARSF0/AAF
Specific airline, any leg	DRTPARSF0/AAF,YY

Several airlines	DRTPARSF0/AAF, DL
Specific alliance	DRTPARSF0/A*S
Excluding specific airline	DRTPARSF0/A-AF
Specific alliance excluding specific airline	DRTPARSF0/A*S/A-AF
Specific connect point	DRTPARSF0/XNYC
Any connect point	DRTPARSF0/XNYC, LAX, CHI
All connect points	DRTPARSF0/XLONNYCLAX
Excluding connect points	DRTPARSF0/X-LON, NYC, LAX
Excluding connection (through all connect points)	DRTPARSF0/X-LONNYCLAX
Including number of connect points	DRTPARSF0/N3
Including up to number of connect points	DRTPARSF0/N3+
Carrier-preferred connect points	DRTBA19JULPARSF0
Alliance-preferred connect points	DRT*A19JULPARSF0

## NEGOTIATED SPACE

*This functionality is only available to you if your office has the security agreements in place to use negotiated space for specific airlines.*

### Requesting Negotiated Space Availability

Negotiated Space display	AT30JUNFRALAX
Amadeus Availability including Negotiated Space	AN30JUNFRALAX
Negotiated Space by event name	AV18MAYJAPANCULTURETRIP
Negotiated Space information from availability	LOTI3

### Displaying Negotiated Space

Display current Negotiated Space handling table	LOFDIB
Change to Function 1 display method for a specific airline, at office level	LOFSAF/0/1
Change Negotiated Space display method for specific airline, at agent sign level	LOFSIB/S/1
Display Negotiated Space handling defaults	LOPDAF
Display Negotiated Space handling exceptions, for a specific office	LOPDIB/LOCNMIAIF2100
Display Negotiated Space handling exceptions, for a specific agent	LOPDAF/LOCNMIAIF2100/SINE0001AA
Display Negotiated Space blocks for a specific flight, all dates	LOTDIB/FLTNI450

Display Negotiated Space blocks for a specific flight when the display is too long	<b>LOTDIB/FLTNIB450/ITEM37</b>
Display Negotiated Space blocks for a specific flight and date	<b>LOTDIB/FLTNIB450/DATE30JUN</b>
Display Negotiated Space blocks for a specific flight and effective date	<b>LOTDIB/FLTNIB450/EFFD30JUL</b>
Display suspended Negotiated Space blocks, specific flight	<b>LOTDCC/FLTNCC1234-SUSP</b>
Display suspended Negotiated Space blocks, specific date	<b>LOTDCC/DATE12AUG-SUSP</b>
Display suspended Negotiated Space blocks, specific flight and date	<b>LOTDCC/FLTNCC1234/DATE12AUG-SUSP</b>
Display inactive Negotiated Space blocks	<b>LOTD6X/FLTN6X710/DATE30AUG08- INAC</b>
View bookings made against a specific Negotiated Space block	<b>LOTB1</b>
Display the history of a specific Negotiated Space	<b>LOTH1</b>
Display the full history of a specific Negotiated Space	<b>LOTH1-ALL</b>
Display flights on which your company owns space	<b>LOTLAF/MAY-CC2</b>
Display general Negotiated Space statistics, specific date	<b>LORELH/DATE01DEC08</b>
Display general Negotiated Space statistics, date range	<b>LORELH/DATE01DEC08-31DEC08</b>
Display general Negotiated Space statistics, several dates (up to 6)	<b>LORELH/DATE02MAY08,15MAY08</b>
Display Negotiated Space creation statistics	<b>LORNIB</b>
Display Negotiated Space sales statistics	<b>LORSLH</b>

## Creating Negotiated Space

*These entries are not available to all users.*

Display a list of Negotiated Space update entries	<b>LOT</b>
Create Negotiated Space, single date	<b>LOTAIB</b>
Create Negotiated Space, multiple dates	<b>LOTMAF</b>

Change Negotiated Space:	
number of seats	<b>LOTC1</b> /ALOT30
sales start date	<b>LOTC1</b> /COMM120
sales end date	<b>LOTC1</b> /EXPY100
seat reduction date	<b>LOTC1</b> /REDU10
percentage amount of reduction	<b>LOTC1</b> /AMNT50
multiple parameters	<b>LOTC1</b> /ALOT30/COMM10/EXPY30
Update number of seats only	<b>LOTS1</b> /ALOT30
Change Negotiated Space:	
Tour reference	<b>LOTU1</b> /TREF0868969677800
Authorization code	<b>LOTU1</b> /AUTH362538
Airline reference	<b>LOTU1</b> /ALIDJ7G2G
Tour name	<b>LOTU2</b> /TOURBIGAPPLETOURS__
Delete Negotiated Space	<b>LTX1</b>
Suspend Negotiated Space, single date	<b>LOTQCC</b> /FLTNCC1234/DATE18MAY-ON
Suspend Negotiated Space, date range	<b>LOTQCC</b> /FLTNCC1234/FFD01DEC08/DISC01JAN09/DAYS67/-ON
Reinstate a suspended Negotiated Space block, single date	<b>LOTQCC</b> /FLTNCC1234/DATE18MAY-OFF
Reinstate a suspended Negotiated Space block, date range	<b>LOTQCC</b> /FLTNCC1234/FFD01DEC08/DISC01JAN09/DAYS67/-OFF



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# PNR

## PNR NAME ELEMENT

### Create Name Element

Add a name element	NM1SMITH/JOHN MR
Multiple passengers with the same surname	NM3LEE/SAM MR/JOAN MRS/TOM MR
Multiple passengers with different surnames	NM2SCHWARZ/MANFRED MR/SABINE MISS1BLACK/ANDREW MR
Passenger with ATPCO passenger type code	NM1JONES/TOM (YTH)
Multiple passengers with passenger types	NM2COX/BOB MR/GUS (YTH)
One passenger with infant	NM1LEAVEY/KIM (INF/MICHAEL/18MAY08)
One passenger with infant, different surname	NM1BROWN/SIOBHAN (INF/TROY/HANNAH/10 SEP08)
One passenger with infant, no name	NM1BROWN/SIOBHAN (INF//10SEP08)
Add an infant with seat	NM1WATSON/JANE (INS)
Add a child passenger	NM1SIMPSON/MAGGIE (CHD/01JAN06)
Passenger with an ID code	NM1CASEY/BILL (ID123456)
Child with an ID code	NM1GERBER/TERRY (CHD) (ID234567)
Passenger with ID code and with infant	NM1ERICSON/ANITA (ID3214) (INF/HANS/08)
ID code for date of birth	NM1SMITH/JOHN MR (IDDOB15JAN1960)
ID code for stretcher passenger	NM1SMITH/JOHN MR (IDSTCR)
Extra seat for comfort	NM2ADAMS/ARTHUR MR (IDEXST) / EXST
Extra seat for cabin baggage - airline requires only one ticket	NM2ADAMS/ARTHUR MR (IDCBBG) / CBBG
Cabin baggage - airline requires two tickets	NM2ADAMS/ARTHUR MR / CBBG
One bookable staff passenger	NM1SMITH/JOHN MR (BKB)
One standby staff passenger	NM1SMITH/JOHN MR (SBY)

## Modify Name Element

Update a family name and a given name	NU1 / 1SMITH/JOHN MR
Update a given name only	NU1 / JAMES
Update multiple family names, given names and passenger type	NU1 - 3 / 5 / 4COX/DAN/ROSA/JIM/BETTY (CHD/03JUL06)
Update a family name for a passenger with cabin baggage	NU1 - 2 / 2SMITH/ARTHUR MR (IDCBBG) / CBBG
Change a family name and a given name	1 / 1SMITH/JOHN MR
Change a given name only	1 / JAMES
Change or add an ID code	3 / (ID123456)
Change or add a passenger-type and ID code	3 / (CHD/03JUL06)
Delete an ID code or passenger type	3 /
Add infant after e-ticket issuance	2 / (ADT) (INFMILLER/TIM/21OCT10)

## PNR FLIGHT SEGMENTS

### Segment Sell - From Availability

Sell one seat on line 2 in C class	SS1C2
Sell two seats on line 1, in C class for first flight, remaining flights in B class	SS2CB1
Sell seats from dual availability display, same class	SS1Y2*11
Sell seats from dual availability display, different class	SS1Y3*C12
Selected passengers	SS3L2/P1 , 4-6
Unaccompanied minors	SS3L2/UM5 , 6 , 9
Stretcher	SS2C3/ST
Interline passenger with a reservation	SS2C3/ID
Waitlist	SS1D3/PE
Reconfirm segment booked in Amadeus	3/RR

## Segment Sell - Long Entry

Sell one seat	SSEI154C12JULDUBLHR1
When flight number contains numbers and a letter	SSAF950A/M12DECCDGBRU3
Departure date is today	SSBA352C/LHRNCE1
Selected passengers	SSAF2402C10JULNCEORY3/P1, 4-5
Unaccompanied minors	SSBA343L10JULNCELHRUM2/5, 6
Stretcher	SSBA343L10JULNCELHRST2
Interline passenger with a reservation	SSAF2402C10JULNCEORYID1
Waitlist	SSAZ321D1FEBCPHEWRPE1
Reconfirm segment booked outside Amadeus	SSDL071C12JUNCPHJFKRR1
Cancel a segment booked outside Amadeus	SSAC111C19DECYULYVRIX1
Sell to non-participating airline	SSXX57A/J16JUNLHRJBNNN2 /05001500

## Ghost, Service and Passive Segments

Create passive segment	SS1G2/PK/ABC123
Create service segment	SS1G2/HK/ABC123
Create ghost segment	SS1G2/GK/ABC123
Change ghost to passive or service segment	4/PK
Change segment status and modify flight times	2/PK13001500
Create passive segment from dual city pair display	SS1L5/PK/ABCDE*12/PK/ABCDE
Add airline record locator to passive segment	3/*ABC123
Change airline record locator	3/*DEF456
Delete airline record locator	3/*

## Information Segment

Create flight segment for information	SIKL171C28JUNAMSCPHHK2/08501120
Arrival unknown	SIARNK
Arrival unknown, with date and passenger association	SIARNK16MAY/P2

## Open Segment

Create open segment specifying only airline, class, departure and arrival cities, for one passenger	<b>S0BAC25NOVLHRJFK/P2</b>
Two airline codes	<b>S0SKBA/C20SEPSTOLHR</b>

## Display Flight and Itinerary Details

Display flight details for the whole PNR	<b>RTSVC</b>
Display flight details for a single flight segment	<b>RTSVC4</b>
Display itinerary details (air, access rail and express rail segments) in the PNR, tabular format	<b>RTSVI</b>
Display itinerary details for one segment, tabular format	<b>RTSVI6</b>
Display planned flight information for a segment ( <i>airline-specific</i> )	<b>D04</b>

## AUXILIARY SEGMENTS

Create air-taxi segment	<b>AUIBNN1SCQVG021JUL/TEXT</b>
Car auxiliary segment ( <i>airline-specific</i> )	<b>CU LH NN1 FRA 12SEP-14SEP ECAR/TEXT/P1</b>
Car booked outside of Amadeus	<b>CU 1A HK1 BWN 14AUG-18AUG ECAR/CF-210/P1</b>
Hotel auxiliary segment	<b>HU RG NN1 REC 12SEP-14SEP/TEXT</b>
Hotel auxiliary segment for long connections	<b>HU AF NN1 PAR 10JUL-11JUL/SI-STPC TEXT</b>
Hotel booked outside of Amadeus	<b>HU 1A HK1 MOW 14AUG-18AUG/ROOM BOOKED AT PLAZA HOTEL</b>
Tour auxiliary segment	<b>TU RG NN1 REC 12SEP-14SEP/TEXT</b>
Memo auxiliary segment	<b>RU 1A HK1 BWN 12SEP/FREEFLOW TEXT</b>
Customized auxiliary segment	<b>RU 1A HK1 MAD 12SEP*LIMOUSINE/NEED LIMO WITH FRENCH SPEAKING DRIVER</b>
Manual auxiliary segment for services that are not associated to an air segment	<b>IU BA HK1 LOUS JFK MIA/15APR-VIP IBM/P2</b>
Auxiliary form of payment	<b>RIU CHECK/P2</b>
Cancel auxiliary segment	<b>XE4</b>
Delete auxiliary segment	<b>DL4</b>

## PNR CONTACT ELEMENT

Add business phone number	<b>AP</b> FRA 6969876543-B
Add home phone number, associated to one passenger	<b>AP</b> DUB 76666-H/P3
Add agency phone number, associated to multiple passengers	<b>AP</b> PAR 81229823-A/P1, 3-5
Modify contact information	3/DALLAS 2233456-B
Modify passenger association	7/P2
Add agency information from the office profile	<b>AP</b>
Agency number	<b>APA</b> -LON(0208)8778787
Business number	<b>APB</b> -FRA69686869
Home number	<b>APH</b> -FRA69686869
E-mail address	<b>APE</b> -MBAUER@YKT.COM
Fax number	<b>APF</b> -GB1715869652
Information number	<b>API</b> -FRA69686869
Mobile number	<b>APM</b> -FRA69686869
Exclude AP from teletype to airline when office profile indicator APO is set to Y	<b>APX</b> -NCE0492940005-B
Include AP in teletype to airline when office profile indicator APO is set to N	<b>APS</b> -NCE0492940005-B

## PNR TICKETING ARRANGEMENT

See *Ticketing Arrangement* on page 153.

## PNR RECEIVED FROM

Add a received-from element	<b>RF</b> MRS HENDERSON
Change the queuing office to another office	<b>RF</b> JOHN SMITH/MUC1A0702
Change the queuing office to current office	<b>RF</b> JOHN SMITH/Q
Specify the agent sign/queue category	<b>RF</b> JOHN SMITH/-0001AB
Specify the queuing office and agent sign	<b>RF</b> JOHN SMITH/CPHSK0002-0001AB

## PNR SERVICE ELEMENTS

### OSI

Create an OSI element	<b>OS</b> QF VIP COMPANY CEO/P2
Create an OSI for specified passengers	<b>OS</b> KL TEXT/P1,3-6
Change the message text	6/LH TEXT
Add or change the passenger association	6/P1-3
Change the text and the passenger association	3/AF TEXT/P4
Delete passenger association	6/P
Send ticket number in OSI	<b>OS</b> 2S TKN0 579-12345678901/P1
OSI for adult collecting unaccompanied minor on arrival	<b>OS</b> DL ARR CTCH JOE SMITH SFO 415 555 1234

### SSR

Create an SSR for all segments, all passengers	<b>SR</b> LSML
Create an SSR for explosion at EOT or manual explosion	<b>SR*</b> LSML
Explode SSRs manually before the end of the transaction	<b>EX</b>
Create SSR for a specified airline, all passengers	<b>SR</b> VGMLLH
Specified airline, selected passengers	<b>SR</b> VGMLIB/P1-3
Specified segments, all passengers	<b>SR</b> VGML/S10-11
Specified segments and passengers	<b>SR</b> VGML/S10-11/P1-4
Create more than one SSR per passenger	<b>SR</b> BIKENN2/P1
Create SSR for a group PNR	<b>SR</b> GRPFYY-VEGETARIAN MEAL
Create an SSR for an unaccompanied minor	<b>SR</b> UMN - UM05
Create an SSR for an infant, entry option 1	<b>SR</b> INFT-JONES/TOM 02FEB06/P2
Create an SSR for an infant, entry option 2	<b>SR</b> INFTLH-JONES/TOM 02FEB06/P2
Create an SSR for an infant, entry option 3	<b>SR</b> INFT- OCCUPYING SEAT/P2
Create an SSR for cabin baggage	<b>SR</b> CBBG-CELL0/P1
Create an SSR for an extra seat	<b>SR</b> EXST-PERSONAL COMFORT/P1
Create an SSR with freeflow text	<b>SR</b> OTHS-FREEFLOW TEXT/P2
Modifying freeflow text	11/-PASSENGER TRAVELING ALONE
Create an SSR for emergency contact name and number	<b>SR</b> PCTC USHK/EDWARD LEWIS/US8000325234.FREEFLOW TEXT

Create an SSR for APIS passport information	<b>SR</b> DOCS BA HK1 -P-GBR-012345678-GBR-30JUN73-M-14APR09-JOHNSON-SIMON-PAUL-H/P1/S3
Create an SSR for APIS primary travel document with partial information only	<b>SR</b> DOCS BA HK1 - - - - -30JUN73-M- - SMITH-DAVE/P1
Create an SSR for APIS visa/secondary travel document	<b>SR</b> DOCC BA HK1 -MANCHESTER GBR-V-17317323-LONDON GBR-18JUN04-USA/P1/S3
Create an SSR for APIS address information	<b>SR</b> DOCA BA HK1 -D-USA-301 PARK AVENUE-NEW YORK-NY-10022/P1/S3
Create an SSR to secure payment for a ticketless booking	<b>SR</b> EPAY X3 NN1 -CC/AX371449635311004/EXP08 05-JODIE PARKER
Create an SSR for a cruise passenger	<b>SR</b> CRUZ DLHK /FREEFLOW TEXT/S1/P2
Create an SSR for form of ID (FOID) for one passenger	<b>SR</b> FOID BA HK1 -DL12345678/P1
Create an SSR FOID for all passengers	<b>SR</b> FOID IB -DL12345678
Create an SSR FOID for multiple passengers	<b>SR</b> FOID IB HK3-DL12345678/P1-2,4
Create an SSR FOID using a credit card stored in the FP element	<b>SR</b> FOID LH HK2-CC-L3
Create an SSR FOID using an FF number stored in the FP element	<b>SR</b> FOID AF HK1 -FF-L7/P1
Create an SSR for weapons, firearms or ammunition carried as checked baggage	<b>SR</b> WEAP NN1 - AIR RIFLE/P1/S3
Create a manual SSR to accrue mileage for a frequent flyer	<b>SR</b> FQTV KL-KL FREEFLOW TEXT/P1
Create a manual SSR to redeem miles for a frequent flyer	<b>SR</b> FQTR BA NN1 -BA1234563/FREEFLOW TEXT/P2
Create an SSR to obtain a class upgrade	<b>SR</b> FQTU LH-LH FREEFLOW TEXT/P1
Create an SSR to be recognized as a frequent traveler on one airline, while accruing miles on another	<b>SR</b> FQTS BA-BA FREEFLOW TEXT/P3

## PNR REMARKS

### Confidential Remarks

Add remark for all passengers	<b>RC</b> REMARK TEXT
Single passenger and segment	<b>RC</b> REMARK TEXT / P1 / S4
Multiple passengers	<b>RC</b> REMARK TEXT / P2 , 4
For other offices to read	<b>RC</b> MUC1A0702 , MUC1A0703 / REMARK TEXT
For other offices to read, giving write access to one of the offices	<b>RC</b> PARAF0100 - W / PARAF0200 / REMARK TEXT
For other offices, giving write access to all offices	<b>RC</b> PARAF0100 - W / PARAF0200 - W / REMARK TEXT
Extend access to any office that has an Amadeus Extended Ownership agreement with a designated office	<b>RCF</b> - PARAF0100 , F - PARAF0200 / REMARK TEXT
All Air France AF0 offices in Paris	<b>RC</b> PARAF0*** REMARK TEXT
All Lufthansa LH0100 offices worldwide	<b>RC</b> ***LH0100 REMARK TEXT
All Lufthansa LH0 offices	<b>RC</b> ***LH0*** REMARK TEXT

### Corporate Remarks

Add corporate remark for all passengers	<b>RX</b> REMARK TEXT
Single passenger	<b>RX</b> REMARK TEXT / P1

### General Remarks

Add general remark for all passengers	<b>RM</b> REMARK TEXT
Single passenger	<b>RM</b> REMARK TEXT / P1
Range of passengers	<b>RM</b> REMARK TEXT / P1 - 5
Multiple segments	<b>RM</b> REMARK TEXT / S4 , 6
Create remark in a category	<b>RMX</b> / TEXT
Multiple categories remark	<b>RMC</b> , H / TEXT
Remark for quality control	<b>RQ</b> REMARK TEXT
Remark for Amadeus Interface Record (A.I.R.)	<b>RM*</b> REMARK TEXT / P1
Remark for A.I.R. with account number	<b>RM*</b> ACC12345 / S3 / P1
Modify the remark text (where 5 is the element number)	5 / NEW REMARK TEXT



## PNR QUEUE OPTION

Create option to queue PNR to own office, today	<b>OP</b> /TEXT
Queue PNR to own office on a specified date	<b>OP</b> 12AUG/TEXT
Queue PNR to own office on several dates	<b>OP</b> 7JUL, 8JUL, 14JUL/TEXT
Queue PNR to a specific office on a specified date	<b>OP</b> MADIB2176/8JUL/TEXT
Queue PNR to a specified office and queue, on a specified date	<b>OP</b> CPHSK4711/7JUL/20C2/TEXT
Queue PNR to a specified office on several dates	<b>OP</b> STOSK1914/7JUL, 8JUL/TEXT
Queue PNR to multiple offices on several dates	<b>OP</b> CPHSK0914/3JUL/TEXT;OPSTOSK0914/9JUL/TEXT
Queue PNR for specified passengers	<b>OP</b> OSLSK1914/12JUL/TEXT/P1-4
Create a confidential option to automatically cancel all itinerary elements for your airline	<b>OPX</b> -31JUL/CANCEL IF DEPOSIT NOT RECEIVED
Create a confidential option, and allow additional office to view it	<b>OPX</b> -20MAR/CANCEL IF NOT PAID,PARAF0123
Create a confidential option to automatically queue the PNR to a specified office	<b>OPQ</b> -MAN7X0123/12FEB/3C1/CHECK DEPOSIT RECEIVED
Create a confidential option to auto queue the PNR, and allow additional office to view it	<b>OPQ</b> -MAN7X0123/12FEB/3C1/CHECK DEPOSIT RECEIVED, LONQF0123
Modify a queuing date (where 8 is the element number)	8/12JUL
Modify the receiving office ID	8/CPHSK1914
Modify the queue and category	8/20C2

## MAILING AND BILLING ADDRESSES

### Mailing Address

Add mailing address for all passengers	<b>AM</b> NAME, ADDRESS,CITY
Associate mailing address to one passenger	<b>AM</b> NAME, ADDRESS,CITY/P3
To multiple passengers	<b>AM</b> NAME, ADDRESS,CITY/P1,2
To a range of passengers	<b>AM</b> NAME, ADDRESS,CITY/P2-4
Specify home mailing address	<b>AM/H</b> NAME, ADDRESS,CITY
Delivery mailing address	<b>AM/D</b> NAME, ADDRESS,CITY
Miscellaneous mailing address	<b>AM/M</b> NAME, ADDRESS,CITY
Modify an address text	6/NAME, ADDRESS,CITY
Create mailing address in structured format	<b>AM</b> //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1
Specify delivery address in structured format	<b>AM/D</b> /NA-MRS SMITH/A1-4 LONG STREET /ZP-NW1/CI-LONDON
Modify or add option in structured format	4/CI-NEW CITY/CO-NEW COUNTRY

### Billing Address

Add billing address for all passengers	<b>AB</b> NAME, ADDRESS, CITY
Associate billing address to one passenger	<b>AB</b> NAME, ADDRESS,CITY/P2
To multiple passengers	<b>AB</b> NAME, ADDRESS,CITY/P3,6
To a range of passengers	<b>AB</b> NAME, ADDRESS,CITY/P4-6
Modify the text	6/NAME,ADDRESS,CITY
Create billing address in structured format	<b>AB</b> //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1
Modify or add option in structured format	4/CI-NEW CITY/CO-NEW COUNTRY

## FREQUENT FLYER

Display frequent flyer agreements for all airlines	<b>VFFD</b>
Display frequent flyer agreements for a specific airline	<b>VFFD IB</b>
Display a frequent flyer name from the airline's database	<b>FFD LH-192010101020813</b>
Create a name element and an SSR element for mileage accrual	<b>FFA AF-MIA0002A</b>
Create a name and SSR element for all airlines having a frequent flyer agreement	<b>FFA AF-12345678, AF, CO, DL</b>
Segment associate an SSR FQTV	<b>5/S3-4</b>
Expand a passenger's name	<b>FFA AF-MIA0002A/IERRE MR</b>
Create a frequent flyer SSR element only	<b>FFN BW-123456789/P1</b>
Create a frequent flyer SSR to redeem accrued miles	<b>FFR IB-331234 (HK) - CARDHOLDER JENKINS.A MR/P2</b>
Upgrade a passenger by redeeming miles	<b>FFU IB-331234 (HK) - JENKINS.A MR/S5/P2</b>

Manually create an SSR element for a frequent flyer: see *SSR* on page 34.

## SEAT REQUESTS AND MAPS

### Seatmap

Display seatmap for a single segment itinerary	<b>SM</b>
For a specified segment	<b>SM 4</b>
For flight, class, current date	<b>SM LH330/Y/FRAJFK</b>
For flight, class, date	<b>SM IB123/C/14AUGMADCDG</b>
For flight, all classes, date	<b>SM SK862//28SEPSTOLHR</b>
Vertical seat map for flight, class, date	<b>SM BA123/C/14AUGMADCDG/V</b>
Horizontal seat map for flight, class, date	<b>SM BA123/C/14AUGMADCDG/H</b>
For an availability or schedule flight line, all classes	<b>SM/1</b>
For an availability or schedule flight line, specified class	<b>SM/1/Y</b>
For the second flight in flight line 4, specified class	<b>SM/4/2/Y</b>
Display seatmap, hide legend	<b>SM RG75/Y/15AUGGIGLHR/NL</b>
Display seatmap, show legend	<b>SM RG75/Y/15AUGGIGLHR/L</b>

### Advance Seating Request

Request seat with area preference (window / bulkhead), for specific passenger	<b>ST/WB/P3</b>
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Request seat for specific passenger and segment	<b>ST/12C/P2/S5</b>
Cancel individual seating elements	<b>XE10</b>
Cancel all seating elements	<b>SX</b>
Cancel all seating elements for specific segments	<b>SX/S2, 3</b>
Delete seating elements	<b>DL8-11</b>
Modify the advice code for segment 5	<b>5/HK</b>
Request seat within specific range, option 1	<b>ST/12ABCD/S5</b>
Request seat within specific range, option 2	<b>ST/12A-D/S5</b>
Request seat within specific range, option 3	<b>ST/12A/12B/12C/12D/S5</b>
Request specific seat, for passenger and segment	<b>ST/RQST/18B/P2/S5</b>
Seat wish, all passengers, on all or first five segments	<b>ST/NSSA</b>

## PNR FK ELEMENT

Add an FK element to define one destination office for Amadeus Interface Records	<b>FK MIAUS2M01</b>
Add an FK element to define multiple destination offices for Amadeus Interface Records	<b>FK MIAUS2M01/LAXUS2CT5</b>

## PNR KEYWORDS ELEMENT

Create an SK element	<b>SK PARK QF HK2-SYD.CAR WASH/P1</b>
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## PNR ACCOUNTING ELEMENT

See *Accounting Information Element* on page 224.

## MISCELLANEOUS CHARGES AND DOCUMENTS

### MCO - Miscellaneous Fees

Create an automated MCO element - with all mandatory data	<b>IMCME</b> / IBPAR27FEB / EUR38 / P1
Associate MCO element to a specific passenger type	<b>IMCM</b> A / LHFRA22JUN / EUR20 / INF / P1
Add an MCO element	<b>IMCM</b> / IB27FEB / P1
Add an MCO element, specifying the city where the service is provided, and currency and total cost of the service	<b>IMCM</b> / AFPAR27FEB / EUR250 / P1
Add an MCO element with a reason for issuance code (codes can be market and airline specific)	<b>IMCMC</b> / AFPAR27FEB / EUR250 / P1
Add an MCO element, overwriting the description of type of service	<b>IMCMC</b> / IBMAD27FEB / EUR250 / *DEPOSIT / P1
Add an MCO element with accounting text	<b>IMCMG</b> / AFPAR27FEB / EUR250 / ** - ACCOUNTING TEXT / P1
Add an MCO element, overwriting the description of the type of service, and adding accounting text	<b>IMCMC</b> / IBMAD27FEB / EUR250 / *DEPOSIT / ** - ACCOUNTING TEXT / P1
Modify the type of service description	12 / *NEW SERVICE DESCRIPTION
Modify the accounting text	12 / ** - NEW ACCOUNTING TEXT
Delete an MCO element and the associated TSM	<b>XE12</b>
Display list of 'reason for issuance' codes when an MCO is present in the PNR	<b>TMI</b> I ?

### Excess Baggage Charge

Create an automated XSB element	<b>IMCXP</b> / LHFRA27FEB / EUR380 / P1
Associate XSB element to a specific passenger type	<b>IMCXP</b> / LHFRA22JUN / EUR200 / INF / P1
Create automated XSB and overwrite type of service description	<b>IMCXG</b> / AFPAR14DEC / EUR200 / *GOLF EQPT / P1
Create automated XSB with accounting text	<b>IMXCX</b> / CONYC27FEB / EUR50 / ** - ACCOUNTING TEXT / P1
Create automated XSB with pricing routing	<b>IMCXB</b> / AYHEL27FEB / PR - HELSYD / P1
Create automated XSB with excess weight or bulk information	<b>IMCXB</b> / AYHEL27FEB / KG - 25 / P1
Create automated XSB with pricing airline	<b>IMCXB</b> / AYHEL27FEB / PA - AY / P1
Create automated XSB with global indicator	<b>IMCXB</b> / AYHEL27FEB / GI - FE / P1

Add XSB element - minimum entry to create a TSM	<b>IMCX/27FEB/P1</b>
Modify the type of service description	<b>12/ *NEW TEXT</b>
Modify the accounting text	<b>12/ ** -NEW TEXT</b>
Delete the XSB element	<b>XE8</b>

## MULTIPLE PNR ELEMENT ENTRY

Enter multiple PNR elements	<b>NM 1KELLY/JOE MR;AP LON 0712723422; TK OK;RF PASSENGER; SS EI374C23FEBSNNLHR1;ER</b>
Enter multiple PNR elements with several family names	<b>NM 2STRONG/MR/MRS 2SMITH/MR/MRS 1WHITE/MR; AP NCE 92993351;TK TL16MAY;RF PSGR</b>
Enter multiple PNR elements with several family names (repeating the transaction code)	<b>NM 2STING/MR/MRS;NM 2JONES/MR/MRS; NM 1WHITE/MR;AP NCE 93224413;TK TL16MAY;RF PSGR</b>

## ENDING A PNR TRANSACTION

End the transaction	<b>ET</b>
End the transaction and redisplay the PNR	<b>ER</b>
File the PNR after splitting a party	<b>EF</b>
End the transaction and change advice codes	<b>ETK</b>
End the transaction, change advice codes and redisplay	<b>ERK</b>
Place the PNR on a queue, category, and date range	<b>QE8C1D3</b>
Keep the PNR on the queue and exit queue mode	<b>QES</b>
Remove PNR from the queue, exit queue mode, redisplay PNR	<b>QFR</b>
Remove the PNR from the queue and exit queue mode	<b>QF</b>

## IGNORING A PNR ENTRY

Ignore	<b>IG</b>
Ignore and redisplay	<b>IR</b>

## RETRIEVING A PNR

### Retrieving a PNR

Retrieve by record locator	RT Q6RBB3
By name	RT/HANUSSEN/J
By partial name	RT/HANU
By name or partial name, active segments only	RT/HANUSSEN*A
By date, name	RT/12AUG-SMITH
By record locator and name	RT-Q6RBB3-JOHNSON
By record locator, name, and ticket number	RT-A1XB4Q-JOHNSON-057-1234567890
By flight, departure date, name	RT KL153/12AUG-JOHNSON
By flight, date, name and city pair	RT KL153/12AUGAMSMAN-BAKER
By flight departure time	RTD-BA1530/01JULLHRJFK-WALL
From an availability display line	RT/4-SMITH/A MR
From a branch office, or another office when security allows	RT/LONCT2A99-SMITH
From another office, using wildcards	RT/LONAX2***-PETERS/WILLIAM
From an office with the same corporate ID	RT/***AX2***-PETERS/WILLIAM
Using a ticket number contained in an FA or an SSR element of the PNR	RT TKT/016-1234567890
Prime PNRs on a specific flight (not on a commercial duplicate of the flight)	RT BA1485/9MAY-MCINTOSH*P
Operating PNRs on a specific flight (only commercial duplicates of the flight)	RT BA1485/9MAY-MCINTOSH*C
By customer or product number stored in an FD element of the PNR	RTM/AF-123456789
By frequent flyer number or bonus number	RTM/KL-386427991
By MCO element and name	RT/MCO-JOHNSON
By XSB element and name <i>Amadeus Central Ticketing users only</i>	RT/XSB-JOHNSON
By a car pick-up date, for the current date	RTCCR-JOHNSON
By a car pick-up date	RTCCR/12MAR-JOHNSON
By a hotel (or car, tour, cruise, insurance) segment, for the current date	RTHHL-JOHNSON
By a hotel segment, for the specified date	RTHHL/12MAR-JOHNSON
By hotel chain in/out dates	RTHTL HI/01APR-04APR-LEAVY
By hotel property and rate codes	LH/HLLON211/24FEB/PRO-WKD-SRS

By account number entered as an RM*ACC element	<b>RTY</b> / AN1234
By a customer profile record locator	<b>RTU</b> / QW23RE
From a displayed customer profile	<b>RTU</b>
Retrieve a PNR from an e-ticket record	<b>RT*</b> E
By insurance provider and partial name	<b>RT</b> / INSAXA-J
By insurance confirmation number and name	<b>RT</b> / INS / 1234321 - JOHNSON
By third-party record locator (in another system)	<b>RTOA</b> / 1G-APRNSZ
By marketing airline record locator	<b>RTOA</b> / NW-NNN222
Retrieve group PNR and display all names	<b>RTW</b> -Q6RBB3
Retrieve from a PNR list	<b>RT</b> 2
Redisplay the PNR list	<b>RT</b> 0
Display all queues PNR is placed on	<b>RTQ</b>

## Retrieving PNR-related Data

Display other (airline) record locator	<b>RL</b>
Resend record locator to third party	<b>RLS</b>
Display the customer profile record locator	<b>RLP</b>
Display the AXR for the current PNR	<b>RTAXR</b>

## Displaying a Partial PNR

Display PNR elements for one passenger only	<b>RT</b> / P1
Display PNR air segments only	<b>RTA</b>
Display air segments only, showing married segment indicators	<b>RTAM</b>
Invoice and itinerary remarks only	<b>RTB</b>
Car segments only	<b>RTC</b>
Extended ownership agreements only	<b>RTE</b>
Fare elements only	<b>RTF</b>
General facts only (SR, OS, SK)	<b>RTG</b>
Hotel segments only	<b>RTH</b>
Itinerary only	<b>RTI</b>
Phone, address and credit card check elements only (AB, AM, AQ, AP)	<b>RTJ</b>
Ticketing elements only	<b>RTK</b>
MCO and XSB elements only	<b>RTM</b>
Names only	<b>RTN</b>



Names only (as originally entered in the PNR)	RTNR
Option elements only (including OP, OPQ, OPX)	RTO
Segments and segment owner only	RTOS
Passenger info only (all except name, itinerary and option)	RTP
General, confidential and corporate remarks only	RTR
Remarks per category	RTRH, RX
Remarks including specific text	RTR/TEXT
Corporate remarks only	RTRRX
Keyword elements only	RTS
Tour segments only	RTT
Active ticket numbers only (FA and FH)	RTTN
Active and historical ticket numbers only	RTTN/H
Individual names in a group PNR with full PNR data	RTW
Auxiliary segments only (air taxi, car, hotel, tour, memo)	RTX
Amadeus Interface Record remark with account number	RTY/AN1234
Rail segments	RTZ
Display multiple options	RTN, A, G
Insurance element details	ID

## CHANGING AND REBOOKING ELEMENTS

### Changing Elements

Change the remark text	5/NEW REMARK TEXT
Change the passenger association, one element	5/P2,3
Change the text and the passenger association	5/NEW REMARK TEXT/P2,3
Change the passenger association, several elements	5,10-14/P1
Cancel the passenger association	4/P
Cancel the segment association	4/S
Change the time limit in the TK element	8/10JUL
Change the number of seats in an air segment	4/2

### Segment Statuses

Reconfirm air segment	5/RR
Change an individual segment status to holding confirmed	2/HK
Change the segment status to notify acceptance of waitlisting	2/HL

End the transaction, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	<b>ETK</b>
End the transaction, redisplay the PNR, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	<b>ERK</b>
Cancel segment containing negative response advice code	<b>DL / 2</b>

## Rearranging Segments or Elements

Rearrange itinerary or auxiliary segments in a specified order	<b>RS 2, 5-8</b>
Rearrange non-itinerary elements	<b>RS 5, 9, 6-8</b>
Insert a new PNR element at a specific location	<b>RS 5, SR VGML / P2</b>
Rearrange a customer profile element	<b>RS 7, 9, 11-14</b>

## Rebooking Segments

Rebook one segment, change the class	<b>SB Y 6</b>
Rebook all segments, change the class	<b>SB F</b>
Rebook one segment, change the date	<b>SB 12APR 7</b>
Rebook all segments, change the date	<b>SB 15AUG</b>
All segments, change the date and the class	<b>SB Y 16SEP</b>
One segment, change the flight number	<b>SB BA194*3</b>
Multiple segments, change the flight number	<b>SB BA193*3/BA194*4</b>
One segment, change the class and date	<b>SB M 28NOV7</b>
Multiple segments, change the class and date	<b>SB F 9/03DEC10</b>
One segment, change the class and flight number	<b>SB AA101*C4</b>
Multiple segments, change the class and flight number	<b>SB AA100*6/C4</b>
One segment, change the date and flight number	<b>SB AA101*21APR4</b>
Multiple segments, change the date and flight number	<b>SB AA100*6/30OCT5</b>
One segment, change class, date, and flight number	<b>SB AA101*Y21APR4</b>
Multiple segments, change class, date, and flight number	<b>SB AA100*6/C4/30OCT5</b>
Change flight number from Availability	<b>SB 4*5</b>
Change flight number and class from Availability	<b>SB 4*C5</b>
Change flight number from dual city Availability	<b>SB 1*2/11*3</b>

## CANCELING AND DELETING ELEMENTS

### Canceling Elements

Cancel a single element	<b>XE 4</b>
Cancel multiple elements of the same type	<b>XE 5, 7 - 11</b>
Cancel sub-element of an MCO element	<b>XE 4.1</b>
Cancel whole itinerary	<b>XI</b>
Cancel seating elements for a single segment	<b>SX/S3</b>
Cancel all seating elements	<b>SX</b>
Cancel the itinerary for all PNRs linked by the AXR	<b>ERX or ETX</b>

### Deleting Elements

Delete a single element	<b>DL4</b>
Delete multiple elements	<b>DL4, 5, 7 - 11</b>

## COPYING A PNR

Copy the PNR	<b>RRN</b>
Copy the PNR and change the number of passengers	<b>RRN/6</b>
Copy the PNR and move the date to seven days later	<b>RRN/DP7</b>
Copy the PNR and move the date to three days before	<b>RRN/DM3</b>
Copy the PNR and change the class to Y	<b>RRN/CY</b>
Copy the PNR for a range of passengers only	<b>RRN/P2 - 5</b>
Copy the PNR for specified passengers only	<b>RRN/P2, 4, 6</b>
Copy the PNR, excluding a passenger	<b>RRN/PX3</b>
Copy the PNR with specific segments only	<b>RRN/S2, 4</b>
Copy the PNR with a range of segments only	<b>RRN/S3 - 5</b>
Copy the PNR, excluding segments	<b>RRN/SX6</b>
Copy the PNR, changing the date for a specific segment	<b>RRN/S4D3JUN</b>
Copy the PNR, changing the date range for a specific car or hotel segment	<b>RRN/S6D1AUG - 4AUG</b>
Copy the PNR, changing the class for a specific segment	<b>RRN/S4CV</b>
Copy the PNR, changing the hotel or car option for a specific segment	<b>RRN/S7, DP - CASH</b>
Copy the PNR for specified passengers only, changing the dates for specified segments, excluding other segments	<b>RRN/P1, 2/S4D1NOV/S7D18NOV/SX5, 6</b>
Copy the PNR and create an AXR record	<b>RRA</b>

Copy the PNR for six passengers, and create an AXR record	<b>RRA/6</b>
Enter the airline record locator for copied passive segment	<b>3/ *ABC123</b>

## Copying Itinerary Elements Only

Copy itinerary elements only	<b>RRI</b>
Copy itinerary elements only, changing the number of passengers	<b>RRI /5</b>
Copy itinerary elements only, moving the date forward	<b>RRI /DP13</b>
Copy itinerary elements only, moving the date backward	<b>RRI /DM7</b>
Copy itinerary elements only, changing the class	<b>RRI /CL</b>
Copy specific segments	<b>RRI /S3, 5</b>
Copy itinerary elements only, changing the date for a specific segment	<b>RRI /S4D13SEP</b>
Copy itinerary elements only, changing the class for a specific segment	<b>RRI /S5CY</b>
Copy itinerary elements only, changing the hotel or car option for a specific segment	<b>RRI /S7, DP-CASH</b>

## Copying Passenger Data Only

Copy the passenger data only	<b>RRP</b>
Copy the passenger data only, for specific passengers	<b>RRP/P2, 4</b>

## SPLITTING A PNR

Split one name from a non-group PNR	<b>SP 7</b>
Split multiple names	<b>SP 3, 4, 5-7</b>
Split unassigned names from a group PNR	<b>SP 0.10</b>
Split unassigned names and individual name elements	<b>SP 0.15, 2-4, 6</b>
Split group PNR containing partially confirmed space	<b>SP 0.2, 1, 2, 3.2, 4.2</b>
Split a PNR and retain auxiliary segments in the parent PNR	<b>SP 2, 10.0</b>
Split a PNR and transfer some auxiliary services to the associate PNR	<b>SP 2, 3, 4-6, 12.5</b>
Split a PNR and retain elements with no action/status code in the parent PNR	<b>SP 2, 3, 4-6, 10.0</b>
Split a PNR and move elements with no action/status code to the associate PNR	<b>SP 2, 3, 4-6, 10.1</b>
End the transaction and file the associate PNR	<b>EF</b>
Retrieve an AXR for the displayed PNR or group PNR	<b>RTAXR</b>
Retrieve an AXR by passenger or group name	<b>RTAXR/DEMPSEY/A</b>

Retrieve an AXR by record locator	<b>RTAXR</b> ER32AA
Retrieve a PNR from an AXR	<b>RT1</b>

## PRINTING A PNR

Print the entire displayed PNR on the default printer	<b>WRA/RT</b>
Print a PNR by record locator	<b>WRA/RT1C2D3A</b>
Print the entire PNR on a specific LNIATA printer	<b>WRA</b> P67547306/RT1C2D3A
Print entire PNR queue-to-queue to a national system print mnemonic	<b>WRA</b> N547306/RT
Print the entire PNR at another Amadeus office	<b>WRA</b> OMADRW2743/RT1C2D3A
Print the entire PNR on a TTY printer, by record locator	<b>WRA</b> TMADRRAF/RT1C2D3A
Print the entire PNR history	<b>WRA/RH</b>
Print a queue message	<b>WRA/QU</b>
Print a purged PNR (PDR)	<b>WRA/RPP</b>
Print the first screen of the displayed PNR	<b>WRS/RT</b>
Print the first screen of a PNR, by record locator	<b>WRS/RT1C2D3A</b>
Print the first screen of a PNR on a specific LNIATA printer, by record locator	<b>WRS</b> P67547306/RT1C2D3A
Print the first screen of a PNR at another Amadeus office	<b>WRS</b> OMADRW2743/RT1C2D3A
Print first screen of a PNR, queue-to-queue to a national system print mnemonic	<b>WRS</b> N547306/RT
Print the first screen of a PNR on a TTY printer, by record locator	<b>WRS</b> TMADRRAF/RT1C2D3A

## Printing a Purged PNR

*Purged PNRs are also known as Past Date Records (PDRs)*

Print a PDR to the printer cross-referenced to your office ID	<b>RPPP</b>
Print a PDR to the printer cross-referenced to your terminal <i>Prints first 999 lines of the face of the PDR if only one PDR retrieved, otherwise prints the list of PDRs</i>	<b>WRA/RPP</b>
Print the PDR history to the printer cross-referenced to your terminal	<b>WRA/RPP/RH</b>
Print the TST information to the printer cross-referenced to your terminal	<b>WRA/RPP/TST</b>
Print the TSM information to the printer cross-referenced to your terminal	<b>WRA/RPP/TSM</b>
Print the PTA data to the printer cross-referenced to your terminal	<b>WRA/RPP/PTA</b>

## LISTING PNRs

### List PNRs by Flight

List PNRs for a specific date	<b>LP/2X933/18AUG</b>
List PNRs with a specified off-point	<b>LP/6X031/20DEC/***SYD</b>
By leg flown (instead of segment)	<b>LP/6X123/20JUN/L</b>
By leg for a specific segment	<b>LP/6X123/01JAN/L (LHRSYD)</b>
List PNRs for multi-dated flights	<b>LP/2X18/28MAR</b>
By a search option code (*S)	<b>LP/*S/6X123/25SEP</b>
By a combination of options	<b>LP/IE/2X026/12SEP</b>
List PNRs with connecting flights only	<b>LP/+TE/6X7311/23MAY</b>
List PNRs for specified options only	<b>LPC/IE/7X008/1DEC</b>
Negative search of PNRs	<b>LPN/P/6X033/30MAY</b>
Print passenger lists	<b>LP/2X026/19AUG-P</b>
Queue passenger lists	<b>LP/2X026/19AUG-Q</b>
Display counters by group	<b>LP/PG/6X031/30MAY/T</b>
Retrieve a PNR from the passenger list	<b>LP4</b>
Redisplay the passenger from the PNR	<b>LP0</b>
Move to previous multi list	<b>MPLM</b>

### List PNRs by Flight - Options

List PNRs with an AXR tag	<b>B</b>
By class, for classes M or G	<b>C(M,G)</b>
By class, for classes M and G	<b>C(M-G)</b>
List PNRs with an AP phone element	<b>*D</b>
List PNRs with outbound connections	<b>E</b>
List PNRs with outbound connections on a specific carrier	<b>E(7X)</b>
List PNRs with outbound connections with connecting time of up to 3 hours	<b>*E(3)</b>
List PNRs with a fare element	<b>F</b>
List PNRs with Frequent Flyer, priority code 1	<b>*F(1)</b>
List PNRs with Frequent Flyer, gold tier description	<b>+F(GOLD)</b>
List group PNRs	<b>G</b>
List group PNRs, group names only	<b>G(C)</b>
List group PNRs, including individual name elements	<b>G(N)</b>
List PNRs booked within the last 12 hours	<b>H(12)</b>

List PNRs with inbound connections arriving 24 hours before departure time	I
List PNRs with inbound connections on a specific flight	I (7X123)
List PNRs with inbound connections, connecting time of up to 4 hours	*I (4)
List PNRs with a specific passenger type code (PTC)	J (CHD)
List PNRs owned by an office ID	*J (HELA22915)
List confirmed PNRs	K
List PNRs with keyword elements	*K
List of last five passengers booked	L (5)
By passenger surname	N (JOHNSON)
By surname starting with a specific letter	N (S)
List PNRs with OS elements	*O
List PNRs with specific OS elements	*O (CHD)
List PNRs with assigned seats	P
List of unconfirmed passengers (status HN, TN)	Q
List PNRs with an auxiliary (AUX) segment	R
List PNRs with an option (OP) element	S
List PNRs with SR elements (except seats)	*S
List PNRs with specified SR elements	*S (WCHR)
List ticketed PNRs	T
List PNRs without ticketing data	V
List PNRs with waitlist status	W
List unticketed PNRs (without TKOK element)	Y

## List PNRs by Office

List all PNRs owned by your office	<b>LP0</b> /ALL
List PNRs in your own office using options	<b>LP0</b> /A (AF , BA) B (CPH)
List PNRs owned by another office	<b>LP0</b> /NCE1A0999 / A (AF , BA)
List PNRs owned by other offices, using wildcards	<b>LP0</b> /PARAF041 * / A (AF , BA) B (CPH)
Display by auxiliary segment	<b>LP0</b> /N (CCREP . 1SEPLHR)
List PNRs and print list to default printer	<b>LP0</b> /B (CDG) D (1JAN) -P
List PNRs and print list to specific printer	<b>LP0</b> /B (CDG) D (1JAN) -PSA0216
List PNRs and queue list to default queue (Q0C1), Example 1	<b>LP0</b> /B (CDG) D (1JAN) -Q

List PNRs and queue list to default queue (Q0C1), Example 2	<b>LP0/NCE1A0900/B(CDG)D(1JAN) -Q</b>
List PNRs and queue list to specific queue and category	<b>LP0/B(CDG)D(1JAN) -Q29C2</b>
List PNRs and queue list to default queue of searched office	<b>LP0/NCE1A0900/B(CDG)D(1JAN) -Q0</b>
List PNRs and queue list to specific queue of searched office	<b>LP0/NCE1A0900/B(CDG)D(1JAN) -Q029C2</b>
Display the passenger list status table	<b>LPS/PS</b>
Display the search results	<b>LPS/D3</b>
Display the search results and filter by name	<b>LPS/D3/TAN/B</b>
Retrieve a PNR from the passenger list	<b>LPS23</b>
Redisplay the passenger list from the top	<b>LPS0</b>
Redisplay the passenger list from the last PNR	<b>LPSL</b>
Print the list from the status table	<b>LPS/D3-P</b>
Print the list, on a specific printer	<b>LPS/D3-PSB1234</b>
Print the list, filtered by name	<b>LPS/D3/T-P</b>
Queue list from status table, on default queue	<b>LPS/D3-Q</b>
Queue list from status table, on a specific queue/category	<b>LPS/D3-Q1C3</b>
Queue list from status table, filter by name	<b>LPS/D3/T-Q1C3</b>
Delete specific search request from the status table	<b>LPX/3-5,7</b>
Delete all search requests from the table	<b>LPX/ALL</b>

## List PNRs by Office - Options

By airline code	<b>A( IB, AF, LH)</b>
By board point	<b>B( ZRH)</b>
By board point within a country	<b>*B( US)</b>
By class of service	<b>C( Y, K, *N)</b>
By travel date or date range	<b>D( 1JAN, 5JAN-10JAN)</b>
By non-active air segment status code	<b>E( UC)</b>
By flight number	<b>F( AF123, 789)</b>
List group PNRs	<b>G( GROUPNAME)</b>



By ID in a mandatory name field	I (INF, ID123456)
By creation date or date range	K (15MAY)
List PNRs modified after a given date, or within a specified date range	L (2NOV)
By auxiliary segment	N (HHLHI . 12JUNLON)
By off point	O (DUB)
By off point within a country	*O (GB)
By city pair, for non-stop or direct flight	P (MIAHOU)
By OP element containing a date	Q (1JAN, 5JAN-10JAN)
By auxiliary segment status code	U (*N, HK)
By passenger account number	R (4567, ZYX987)
By creating agent sign	S (1234AA)
List ticketed PNRs with ticketing data (TKOK)	T (FA)
List PNRs without ticketing data (FA, FHA, FHE, SSR TKNA, TKNE, TKNM)	V (FA)
By air segment status code	W (*K, HL)
By city pair for non-stop, direct or connecting flights	X (GIGMIL)
List unticketed PNRs (without TKOK element)	Y (TL24MAY)
By frequent flyer number	Z (IB-123456)

## RECALLING A PURGED PNR

*Purged PNRs are also known as Past Date Records (PDRs)*

### Recalling Off-line, Basic Option (Complimentary)

Recall in deferred mode (basic option) by flight date segment	RPD/AF7708/16JUL08
Recall by hotel segment	RPD/HHLHI/12DEC08-JONES
Recall by car segment	RPD/CCRZE/12DEC08-JONES/PETER*T
Recall by cruise segment	RPD/CRUCCL/26DEC08/BLAX/OACA-ROLF/PAUL*T
Recall by tour segment	RPD/TTOTSFUN/26DEC08/BMIA-ROLF/PAUL*T
Recall by rail segment	RPD/TRN2V/26DEC08/BWAS/OCHI-ROLF/PAUL*T
Recall by surface segment	RPD/SURSK/26DEC08/BBMA-ROLF/PAUL*T
Recall by air taxi segment	RPD/ATXIB/26DEC08/BSCQ/OVG0-ROLF/PAUL*T
Recall by insurance segment	RPD/INSGFAFR/1SEP08-SMITH/PETER*T

Recall by MCO, SVC or XSB segment	<b>RPD/MCOBA/12DEC08/BROM-JONES/PETER*T</b>
Recall by PNR record locator	<b>RPD/RLC-A1B2C3/03JUL08*T</b>
Recall by PTA record	<b>RPD/PTA-0060077000072*T</b>

### Recalling Off-line, Premium Option (Chargeable)

Recall in deferred mode (premium option) by airline code and date range	<b>RPD LH/02JUL08</b>
Recall by office ID and date	<b>RPD-AMSAF0100/06JUL08</b>
Recall by frequent flyer number	<b>RPD/FFN-AF233418776</b>
Recall by customer profile record locator	<b>RPD/CUS-C2BGC3</b>
Recall by memo segment	<b>RPD/MIS/12DEC08</b>

### Recalling Interactively (Premium Option, Chargeable)

Recall interactively (online mode, premium option) by flight segment	<b>RPP/AF7708/16DEC08</b>
Recall by hotel segment	<b>RPP/HHLHI/16DEC08</b>
Recall by car segment	<b>RPP/CCRZE/16DEC08</b>
Recall by cruise segment	<b>RPP/CRUCCL/16DEC08</b>
Recall by tour segment	<b>RPP/TT0TSFUN/16DEC08</b>
Recall by rail segment	<b>RPP/TRN2V/16DEC08</b>
Recall by surface segment	<b>RPP/SURSK/16DEC08</b>
Recall by air taxi segment	<b>RPP/ATXIB/16DEC08</b>
Recall by insurance segment	<b>RPP/INSGFAFR/16DEC08</b>
Recall by MCO/SVC/XSB segment	<b>RPP/MCOBA/16DEC08</b>
Recall by PNR record locator	<b>RPP/RLC-A1B2C3/16DEC08*T</b>
Recall by PTA record	<b>RPP/PTA-0060077000072*T</b>
Recall by ticket number	<b>RPP/TKT-0060077000072*T</b>
Recall by frequent flyer number and flight date	<b>RPP/FFN-KL233418776/04NOV08</b>
Recall by customer profile record locator	<b>RPP/CUS-C2BGC3/LH183/16DEC08</b>
Recall by travel insurance confirmation number	<b>RPP/INS-AXAFR/351876351*T</b>

### Displaying a Purged PNR

Display requests from the office request list	<b>RLD</b>
Display requests submitted interactively	<b>RLD/R</b>

Display requests submitted in deferred mode	<b>RLD/D</b>
Display only requests with online status	<b>RLD/O</b>
Display only processed requests	<b>RLD/S</b>
Display only pending requests	<b>RLD/G</b>
Display only cancelled requests	<b>RLD/C</b>
Display only in process requests	<b>RLD/I</b>
Display only requests that have been redisplayed to terminal	<b>RLD/RT</b>
Display only requests that have been re-queued	<b>RLD/RQ</b>
Display only requests that have been reprinted	<b>RLD/RP</b>
Display a PDR or a PDR list from the office request list	<b>RLD T3</b>
Retrieve a PDR from a PDR list	<b>RLD 4</b>
Queue line 4 of the request list	<b>RLD Q4</b>
Print line 1 of the request list	<b>RLD P1</b>
Cancel pending request from the request list	<b>RLX/5</b>
Clear requests from the request list	<b>RLC/15-20</b>
Partially display a PDR (active TST data only)	<b>RPP/TST</b>
Display a single item from a partially displayed PDR	<b>RPP/TST1</b>
Queue a PDR from a terminal	<b>RPPQ</b>
Print a PDR to the printer cross-referenced to your office ID	<b>RPPP</b>
Print a PDR to the printer cross-referenced to your terminal	<b>WRA/RPP</b>
Print a partial PDR (active TSM data) to the printer cross-referenced to your terminal	<b>WRA/RPP/TSM</b>
Print a PDR from a queue	<b>WRA/QU</b>

## Recalling PNRs Purged Before April 2004

By flight number, date, name, and record locator	<b>REP/AF9876/23SEP03-MILLER*QVHA16</b>
By flight, date and name	<b>REP/AF9876/23SEP03-MILLER</b>
By car segment	<b>REP/CARZE/12NOV03-JARVIS</b>
By MCO number	<b>REP/12345678901234</b>
Display the PDR list	<b>REPD</b>
Place the PDR back on queue	<b>REPQ 3</b>
View individual PDR, using record locator	<b>REPDP*AZ2WTH</b>
Requeue an individual PDR	<b>REPQ*AZ2WTH</b>
Print a PDR	<b>WRA/REPDP*AZ2WTH</b>

## CLAIMING A PNR

Claim a PNR by record locator	<b>RO</b> C0123ABC
Claim a PNR by flight number, date and name	<b>RO</b> AA15/2APRORDORY-BROWN
Retrieve another system's PNR from a similar name list	<b>RO</b> 3
Return to the similar name list	<b>RO</b> 0
Claim responsibility for the PNR and end the transaction	<b>ET</b>
Claim responsibility for the PNR and redisplay	<b>ER</b>
Reset the 'PNR Pending Claim' tag	<b>R*</b>

## PNR SECURITY

Create an individual PNR security element for a single office, with read and write access	<b>ES</b> /GPARWL2123-B
Create a security element with read only access	<b>ES</b> /GPARWL2123-R
Create a security element with no access	<b>ES</b> /GPARWL2123-N
Create a security element for two offices, one with read access, and one with read and write access	<b>ES</b> /GPARWL2123-R, PARWL2124-B
Create a security element for an IATA number (read access)	<b>ES</b> /I12341234-R
Create a security element for a pseudo office (both read and write access)	<b>ES</b> /P7654321-B
Create a security element for all WL2 offices in Paris (read access)	<b>ES</b> /GPARWL2***-R
Create a security element for all WL2 offices (no access)	<b>ES</b> /G***WL2***-N
Modify a security element	<b>ES</b> /G***1A0***-B
Delete a security element	<b>ESX</b>
Display security agreements for the current PNR	<b>ESD</b>
Display security agreements for global core office IDs	<b>ESD</b>
Display security agreements for IATA numbers	<b>ESD</b> /I
Display security agreements for pseudo offices	<b>ESD</b> /P
Display security elements for the current PNR	<b>RTE</b>
Retrieve security element history for the current PNR	<b>RHE</b>

## TRANSFERRING OWNERSHIP (RESPONSIBILITY)

Transfer ownership of PNR and its AXR-linked PNRs to a specified office	RP/MUCLH0429
Transfer ownership of current PNR without its AXR-linked PNRs	RPS/MUCLH0429
Transfer ownership of a PNR and change the ticketing office	RP/MUCLH0429/TK
Transfer ownership of a PNR and change the queuing office	RP/MUCLH0429/Q
Transfer ownership of a PNR and change the option element ID	RP/MUCLH0429/OP
Transfer ownership of a PNR and change both ticketing and queuing office	RP/MUCLH0429/TKOP
Transfer ownership of a PNR and change TK, Q and OP	RP/MUCLH0429/ALL

## PNR HISTORY

Display entire PNR history without queue history	RH
Entire PNR history with queue history	RH/ALL
Long PNR history, starting at line 49	RH049
Display partial PNR history, for air segments only	RH A
Display partial PNR history, for multiple options	RH A, C, J
Invoice and itinerary remarks	RH B
Car segments	RH C
Extended ownership agreements	RH E
Fare elements	RH F
Historical fare record	RH FR
General facts (SR, SK, OS)	RH G
Hotel segments	RH H
Itinerary segments	RH I
Phone, address and credit card check elements (AB, AM, AQ, AP)	RH J
Ticketing elements	RH K
MCO and XSB elements	RH M
Name elements	RH N
Option elements	RH O
Passenger information (except name, itinerary and option)	RH P
Queue history	RH Q
General, confidential and corporate remark elements	RH R
Category C remarks	RH RC
Segment 3 history	RH S3

Tour segments	<b>RH T</b>
Auxiliary segments (air taxi, car, hotel, tour, memo)	<b>RH X</b>
Accounting remarks (RM*, AI, FZ)	<b>RH Y</b>
Rail segments	<b>RH Z</b>
Airline record locator history	<b>RL H</b>

## GROUP PNRS

### Group Name

Enter a group name	<b>NG 25 RIVIERA TOURS</b>
Modify a group name before end of transaction	<b>0/NEW GROUP NAME</b>
Display individual names	<b>RTN</b>
Retrieve PNR and display individual names	<b>RTW-AF061/12AUG-HAPPYVALLEYTOURS</b>
Display names as they were originally entered in the PNR	<b>RTNR</b>
Create temporary (unnamed) elements	<b>NP 6</b>
Create multiple temporary (unnamed) elements	<b>NP 5, 7, 9</b>
Cancel all temporary (unnamed) elements	<b>NP 0</b>
Remove a name and maintain group space	<b>4G</b>
Remove individual names and maintain group size	<b>2-3/5G</b>
Cancel unassigned names and reduce group space	<b>XE 0.5</b>
Cancel individual names and reduce group space	<b>XE 2-4</b>
Transmit group PNR with all individual names to all carriers	<b>NT</b>
Transmit individual names in a group PNR to specified airlines	<b>NT SR,AZ</b>
Transmit individual names in a group PNR to a specific address	<b>NT BRUKPSN</b>
Transmit individual names in a group PNR to specific airlines and addresses	<b>NT AF,SN,MADKRIB</b>
Increase the space booked for a group by 7 passengers <i>Airline-specific</i>	<b>INP 7</b>

### Group Segment Sell

Sell from availability	<b>SS 12 D 1/SG</b>
Direct sell	<b>SS BA343 L 11JUN NCELHR SG20</b>

Waitlist from availability	<b>SS 12 D 3/PG</b>
Waitlist direct sell	<b>SS SK911 D 1FEB CPHEWR PG12</b>
Group sell for 9 or fewer passengers, from availability (Market-specific)	<b>SS 12 D 1/GI</b>
Group sell for 9 or fewer passengers, direct sell (Market-specific)	<b>SS UA1061 Q 23FEB ORDMSY GI7</b>
Group waitlist for 9 or fewer passengers, from availability (Market-specific)	<b>SS 12 D 3/GW</b>
Group waitlist for 9 or fewer passengers, direct sell (Market-specific)	<b>SS UA1061 Q 23FEB ORDMSY GW7</b>

## Group Seat Request

Group request for non-smoking seats	<b>STG</b>
Group request for smoking seats on certain segments only	<b>STG/S/S3</b>
Group request, multiple seat range less than total number	<b>STG/R20/27ABCDE/34 A-35K/S4</b>
Request a number of non-smoking and smoking seats, less than total number in group	<b>STG/10N5S/S3</b>

## Group Fare

Add a group fare	<b>SR GRPF YY-GV10</b>
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## Miscellaneous for Groups

Retrieve a PNR by record locator	<b>RT A12BD3</b>
Retrieve a PNR by record locator, and display individual names	<b>RTW-A12BD3</b>
Retrieve a PNR by flight, date and group name, and display individual names	<b>RTW-AF061/12AUG-ARMOR TOURS</b>
Retrieve a PNR from an AXR	<b>RT 1 RT ABC123 RT/GROUP NAME</b>
Create an SSR to advise the airline of the complete party size <i>This is created automatically in the case of non-homogeneous PNRs</i>	<b>SR GRPS AF TCP 11</b>

## NON-COMMERCIAL PNRs

*Non-commercial PNRs are used only by agents of airlines whose inventory is hosted in Amadeus Altéa Inventory.*

Create a non-commercial PNR	<b>NZ 2</b> STRETCHER/JONESMR
Book a segment - long entry	<b>SS</b> AX123 C 6JUL DUBROM NZ2
Book a segment from an availability display	<b>SS 2 C 1/NZ</b>
Request a seat for a segment	<b>STZ/15A/S1</b>
Request a seat for a leg of a journey	<b>STZ/DUBCDG/15A/S1</b>
End transaction	<b>ET</b>
Reduce number in party	<b>XE 0.2</b>
Change the name	<b>0/NEW NAME</b>
Split the PNR	<b>SP 0.2</b>



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# Amadeus Customer Profiles

## ENTERING AND EXITING PROFILE MODE

Access profile mode	PM
Temporarily exit profile mode	PMP
Exit profile mode	PME

## ENDING TRANSACTION OR IGNORING A PROFILE

*You must be in profile mode to make these entries.*

End transaction and file the profile	PE
End transaction, file, and redisplay the profile	PER
End transaction, file, and exit profile mode	PEE
Ignore the updates and file the profile	PI
Ignore the updates and redisplay the profile	PIR
Ignore the updates and exit profile mode	PIE

## MANAGEMENT PROFILES

*You must be in profile mode to make these entries.*

Display the management profile	PDO
Display the management profile, different office ID	PDO/NCE1A0900
Modify the transfer indicator	6 / *S
Display management profile history	PHO
Display management profile history, different office ID	PHO/NCE1A0900
Display history directly from the management profile	PH
End transaction and file the management profile	PE
End transaction and redisplay the management profile	PER
Ignore and file the management profile	PI
Ignore and redisplay the management profile	PIR

## CREATING A PROFILE

*You must be in profile mode to make these entries.*

Create a company profile	PCN/BMW CORP
Create a traveler profile	NM1LEWIS/ARTHUR MR
Associate a traveler to a company profile	PCN/BMW CORP
Transfer all associated traveler profiles from one company profile to another	PA/TRITON DEV/TRITON GROUP
Create an agency profile	PYN/AMERICAN EXPRESS

## PNR TRANSFERABLE ELEMENTS

Phone number - business	AP MUC 569 296-B
Phone number - home	AP MUC 490 190-H
Fax number	AP MUC 569 311-F
Fax number, changing the default transfer indicator	AP MUC 569 311-F*S
Fax number with corporate activity indicator	AP MUC 539 311-F*TA-C
Ticketing element	TK OK
Remark - general	RM DLVR TO TVL DEPT
Remark - confidential	RC HOME PHONE UNLISTED
Remark - accounting	RM*ACC 18968
Remark - accounting, specific airlines	RM*ACC 18968 *AL-AF, LH
Remark - quality control	RQ XYZ CORP
OSI - generic	OS YY VIP XYZ CORP
OSI - specific airline	OS LH VIP XYZ CORP
SSR	SR VGML
SSR explosion	SR* VGML
Fare discount	FD ZZ01JAN80
Fare endorsements or restrictions	FE RESTRICTIONS APPLY
A.I.R. destination	FK PARAX2134
Fare commission	FM 8.00
Fare original issue	F0 IATA 123456
Form of payment	FP CHECK/ -PERSONAL
Miscellaneous information	FS PAID BY UNIVERSITY
Tour number	FT IT8LH1TOUR99
Validating carrier	FV LH
Fare price override	FY BULK

Miscellaneous remarks (with no TST)	<b>FZ</b> TKT PAID BY IBM
Structured address format	<b>AM</b> //CY-COMPANY/NA-NAME /A1-LINE 1/ZP-ZIP CODE /CI-CITY/CO-COUNTRY
Address: mailing	<b>AM</b> STRUCTURED ADDRESS
billing	<b>AB</b> STRUCTURED ADDRESS
delivery	<b>AM</b> /D STRUCTURED ADDRESS
home	<b>AM</b> /H STRUCTURED ADDRESS
Advance seat request	<b>ST</b> /N/A
Frequent flyer number	<b>FFNAF</b> -1990901462
Itinerary remarks: transfer from the office profile	<b>RIM</b> /M1,3-5
freeflow text	<b>RIR</b> NO VISA REQUIRED
Account number	<b>AIANDEC00129</b>
Cost center	<b>AICCDV123</b>
IATA company number	<b>AIIC038FR</b>
Extended ownership security	<b>ESPARWL21**</b> -B
Queue option	<b>OPNCE1A0900</b> /ISSUE TICKET

## PNR Transferable Elements - Itinerary Section

Standard flight segment (undated)	<b>SSRG8810M/GRUMIA1</b>
Open segment	<b>SOYWYJFKSEA</b>
Informational segment (undated)	<b>SIPA345Y</b>

## PNR Transferable Elements - Follow-up and Priority Section

Follow-up entry	<b>PF0</b> /VERIFY EXPIRY DATE VISA CARD/04FEB12
Display a follow-up list	<b>PLF</b>
Display from a follow-up list	<b>PD2</b>
Go back to the list	<b>PDL</b>
Create a priority field	<b>PPR</b> /CHK SEATING PREFERENCE

## PNR Transferable Elements - General Information Section

Create an index field	<b>PIN</b> /ARC001
Create country information	<b>PCO</b> /DE
Country of birth	<b>PCB</b> /DE
Country of citizenship	<b>PCZ</b> /CH,FR
Language spoken	<b>PLS</b> /ES,EN
Date of birth	<b>PBD</b> /01JUL49

## PNR Transferable Elements - Documents Section

Passport information	<b>PAS</b> /CO-DE/NR-DP341782/IS-12AUG2005/EX-12AUG2015
Visa information	<b>PIV</b> /CO-IN/NR-RZ589383773/IS-01JUL2009 /EX-01DEC2009
Driving license information	<b>PCE</b> /CO-FR/NR-GTR28374765/IS-15JAN1987
Identity card information	<b>PID</b> /CO-ES/NR-Y575647464/IS-01JAN2004 /EX-31DEC2014

## TRAVEL MANAGEMENT SECTION

Airport defaults	<b>PAD</b> /HA-NCE/AA-ORY
Document delivery	<b>PDD</b> /DM-XM/TF-2 DAYS BEFORE DEPARTURE
Pre-paid ticket authorization	<b>PTA</b> /Y
Policy override authorization	<b>POA</b> /Y
Visa issuance authorization	<b>PIA</b> /N
Phone reservation authorization	<b>PHA</b> /Y
Travel request requirement	<b>PRR</b> /N
Trip approval requirement	<b>PAR</b> /Y
ETKT airlines requirement	<b>PET</b> /Y
Service level agreement	<b>PSL</b> /1
Department contact name	<b>PCD</b> /SALES
Agent contact name	<b>PCA</b> /ISABELLE LOGEAIS
Number of travelers allowed (company profile only)	<b>PNT</b> /10

## TRAVEL POLICIES

### Travel Policies - Trip and Traveler Categories

*You must be in profile mode to make these entries.*

Create a trip category (company profile only)	<b>PTP</b> /TRN/TRAINING
Create a traveler category (company profile only)	<b>PTV</b> /DIR/DIRECTOR
Store the traveler category in an associated traveler profile	<b>PTV</b> /DIR

### Travel Policies - Air

Preferred airlines	<b>PPA</b> /A-CO, BA, AF
Preferred airline with priority	<b>PPA</b> /A-CO/P-1
Preferred airlines with privilege indicator (company or agency profile only)	<b>PPA</b> /A-CO, BA, AF/PI-L
Preferred airline and transport class	<b>PPA</b> /A-CO/K-Y
Preferred airline and booking class	<b>PPA</b> /A-CO/C-B
For a specific origin or destination	<b>PPA</b> /A-CO, BA/OR-LON/DN-US
For a specific trip category	<b>PPA</b> /A-CO, BA/K-Y/TP-TRN
For a specific traveler category	<b>PPA</b> /A-CO, BA/K-F/TV-DIR
Transport class preference	<b>PPK</b> /K-C
Transport class for domestic flights	<b>PPK</b> /DOM-Y
Transport class according to elapsed time	<b>PPK</b> /EFT-8/LT-KY/GT-KC
Preferred airports	<b>PPT</b> /LHR, ORY
Excluded airlines	<b>PXA</b> /A-TW, AA
Excluded city pairs	<b>PXA</b> /OR-PAR/DN-BRU
Excluded transport class	<b>PXK</b> /F
Embargoed transit points	<b>PXT</b> /JFK, CU
Add availability information line	<b>PPI</b> /S-A/DN-TY0/AI-PAX PREFERS NON-STOP FLIGHTS

### Travel Policies - Car

*You must be in profile mode to make these entries.*

Preferred car companies	<b>PPC</b> /CO-ZI, ZE, EP, AL, ZT
Preferred car company with priority	<b>PPC</b> /CO-ZE/P-1
Preferred car companies with privilege indicator (company or agency profile only)	<b>PPC</b> /CO-ZI, ZE, EP, AL, ZT/PI-L
For a specific destination	<b>PPC</b> /CO-ZD/DN-NAMER

Preferred vehicle type	<b>PPC/C0-ZE, ZI /VT - ICAR</b>
For a specific trip category	<b>PPC/C0-ZE, ZI ,AL /TP -TRN</b>
For a specific traveler category	<b>PPC/C0-ZE, ZI ,AL /TV -DIR</b>
Smoking car preferred	<b>PSC/Y</b>
Non-smoking car preferred	<b>PSC/N</b>
Excluded car companies	<b>PXC/C0-AL, SX</b>
Billing number	<b>PCI/C0-ZI /BN-C12EF343</b>
Rate code	<b>PCI/C0-ZI /RC-S</b>
Corporate discount number (company profile only)	<b>PCI/C0-ZI /CD-123456MG</b>
Customer number (traveler profile only)	<b>PCI/C0-ZI /ID-12345678</b>
Frequent traveler airline code	<b>PCI/C0-ZI /FT-BA</b>
Guarantee form of payment	<b>PCI/G-VOUCHER</b>
Supplementary information	<b>PCI/SI -FORD ONLY</b>
Special request	<b>PCI/SQ-TEL</b>
Promotional code	<b>PCI/PC-H2963QA</b>
Add availability information line	<b>PPI/S-C /AI- PAX PREFERS BMW</b>

## Travel Policies - Hotel

*You must be in profile mode to make these entries.*

Preferred hotel chains	<b>PPH/C0-MC, IC, HI</b>
Preferred hotel chain with priority	<b>PPH/C0-HI /P-1</b>
Preferred hotel chains with privilege indicator (company or agency profile only)	<b>PPH/C0-MC, IC, HI /PI -L</b>
For a specific destination	<b>PPH/C0-HE, HI , IC /DN-NAMER</b>
For a specific hotel name	<b>PPH/C0-RT /HN-MERCURE</b>
For a specific city name	<b>PPH/C0-HE, HI , IC /CT-SAN JOSE</b>
For a specific city area	<b>PPH/C0-HE, HI , IC /DN-PAR/AR-S</b>
Preferred room type	<b>PPH/C0-HE, HI /RT-A*Q</b>
Preferred bed type	<b>PPH/C0-HE, HI /BT-Q-K</b>
Preferred rate limit	<b>PPH/C0-HE, HI /QU-200</b>
Preferred facilities	<b>PPH/C0-HE, HI /FF-FAX-SWI</b>
For a specific trip category	<b>PPH/C0-HE, HI /TP-TRN</b>
For a specific traveler category	<b>PPH/C0-HE, HI /TV-MGR</b>
Non-smoking room preferred	<b>PSH/N</b>
Smoking room preferred	<b>PSH/Y</b>

Excluded hotel chains	<b>PXH</b> /CO-SW, MC
Deposit advice	<b>PHI</b> /CO-HE/DP-CHECK
Billing number (company profile only)	<b>PHI</b> /CO-HE/BN-847676
Special rate code	<b>PHI</b> /SR-COR
Customer number (traveler profile only)	<b>PHI</b> /CO-HE/ID-123456MG
Frequent traveler airline code	<b>PHI</b> /CO-HE/FT-BA
Guarantee form of payment	<b>PHI</b> /G-CHECK
Supplementary information	<b>PHI</b> /SI-2ND FLOOR
Enter availability information line	<b>PPI</b> /S-H /AI-PAX PREFERS HOTEL WITH SHUTTLE

## Travel Policies - Fares

*You must be in profile mode to make these entries.*

Fare preference, Example 1	<b>PPF</b> /R-ID90N2/FC-EUR
Fare preference, Example 2	<b>PPF</b> /NEGO-Y/C-127/XP-NAP,NPE
Fare availability information, Example 1	<b>PPI</b> /S-F/AI-SUPER COMMISSION WITH AF UNTIL 2SEP09
Fare availability information, Example 2	<b>PPI</b> /DN-HOU/S-F/AI-SUPER COMMISSION WITH CO UNTIL 07APR

## HOTEL BIASING ENTRIES

*You must be in profile mode to make these entries.*

Add city/airport codes to the city/airport list	<b>PLB</b> /CY-LON, PAR, AMS, LAX
Display the city/airport list	<b>PLB</b>
Display the city/airport list starting from a specific letter	<b>PLB</b> /M
Display the hotel biasing list for a city/airport	<b>PHB</b> /LON
Display the hotel biasing list from the city/airport list	<b>PHB</b> /3
Add a property from the hotel biasing list display	<b>PHB</b> /CO-HI/ID-601
Add a property from the profile display or city/airport list display	<b>PHB</b> /CY-LON/CO-HI/ID-601

Add a property with trip purpose, traveler category, and priority number

**PHB**/CO-HI / ID-601 / TP-BIZ/TV-  
DIR/P-3

## PRESTORED ENTRIES

Store an entry	<b>PPS</b> /CSZI . VT -ECMN/RC-BR
Store an entry, corporate activity	<b>PPS</b> /CSZI . VI -ECMN/RC-BR*TA-C
Transfer an entry to the system	<b>P06</b>

## CREATING AND UPDATING PROFILES

### Creating a Profile from a Profile

Traveler profile from the displayed traveler profile	<b>PCP</b> *T / -WATSON/AL
Traveler profile from the displayed traveler profile, for a branch office	<b>PCP</b> *T/NCE1A0900/ -WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	<b>PCP</b> *T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	<b>PCP</b> *Y/NCE1A0900/BMW GLOBAL
Create an agency profile from the agency profile of another office	<b>PCP</b> *Y/AMADEUS TRAVEL
Company profile from the displayed company profile	<b>PCP</b> *C/BMW GLOBAL
Company profile from the displayed company profile, for a branch office	<b>PCP</b> *C/NCE1A0900/BMW GLOBAL

### Updating a Profile from a Profile

Traveler profile from the displayed profile	<b>PUP</b> *T / -WATSON/AL MR
Traveler profile from the displayed profile, for a branch office	<b>PUP</b> *T/NCE1A0900/ -WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	<b>PUP</b> *T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	<b>PUP</b> *Y/NCE1A0900/BMW GLOBAL
Agency profile from the agency profile of another office	<b>PUP</b> *Y/AMADEUS TRAVEL
Company profile from the displayed profile	<b>PUP</b> *C/BMW GLOBAL
Company profile from the displayed profile, for a branch office	<b>PUP</b> *C/NCE1A0900/BMW GLOBAL



## Creating a Profile from a PNR

Profile for passenger 1	PC/ -1
Profile for passenger 1, transferring some PNR elements only	PC/ -1 ,4 ,9-12
Profile for passenger 1, excluding some PNR elements	PC/ -1 ,X5 ,7-10
Company profile	PC/XYZ CORP
Company profile, transferring some PNR elements only	PC/XYZ CORP ,4 ,9-12
Company profile, excluding some PNR elements	PC/XYZ CORP ,X5 ,7-10
Profile associated to a company for passenger one	PC/XYZ CORP-1
Profile associated to a company, from a similar name list	PC3
Profile associated to a company, transferring some PNR elements only	PC/XYZ CORP-1 ,4 ,9-12
Profile associated to a company, excluding some PNR elements	PC/XYZ CORP-1 ,X5 ,7-10

## Updating a Profile from a PNR

Traveler profile for passenger name element 1	PU/ -1
Traveler profile for passenger 1, for a branch office	PU/NCE1A0900/ -1
Company profile	PU/BMW CORP
Company profile, for a branch office	PU/NCE1A0900/BMW CORP
Traveler profile associated to a company	PU/BMW CORP-1
Traveler profile associated to a company, for a branch office	PU/NCE1A0900/BMW CORP-1
Associated traveler profile from a similar name list	PU3
Traveler profile, transferring PNR elements 4, and 9 to 12	PU/ -1 ,4 ,9-12
Company profile, transferring PNR elements 4, and 9 to 12	PU/BMW CORP ,4 ,9-12
Traveler profile associated to a company, PNR elements 4, and 9 to 12	PU/BMW CORP-1 ,4 ,9-12
Traveler profile, all PNR elements except 5, and 7 to 10	PU/ -1 ,X5 ,7-10
Company profile, all PNR elements except 5, and 7 to 10	PU/BMW CORP ,X5 ,7-10
Traveler profile associated to a company, all PNR elements except 5, and 7 to 10	PU/BMW CORP-1 ,X5 ,7-10

## PROFILE NOTES

Access profile notes	<b>PN</b>
Display by qualifiers	<b>PD</b> , NOT / H
Exit profile notes	<b>PNE</b>
Redisplay current screen	<b>PND</b>
Insert a single line	<b>I</b>
Insert five lines	<b>I5</b>
Delete a single line	<b>D</b>
Delete four lines	<b>D4</b>
Delete a block of lines	<b>DD</b>
Move a single line	<b>M</b>
Move three lines	<b>M3</b>
Move a block of lines	<b>MM</b>
Copy a single line	<b>C</b>
Copy six lines	<b>C6</b>
Copy a block of lines	<b>CC</b>
Duplicate a single line	<b>“</b>
Duplicate a block of lines	<b>“ “</b>

## DISPLAYING A PROFILE

Traveler profile	<b>PDN</b> / - BRAUN
Traveler profile, exact match only	<b>PDN</b> / - BRAUN /
Traveler profile, different office ID	<b>PDN</b> / PARAF0100 / - LACR0IX
Agency profile	<b>PDY</b>
Agency profile, different office	<b>PDY</b> / PARAF0100
Company profile	<b>PDN</b> / BMW
Company profile, exact match only	<b>PDN</b> / BMW /
Company profile, different office ID	<b>PDN</b> / PARAF0100 / BMW
Organizational profile, by search key	<b>PDZK</b> / HAV2
Organizational profile, from displayed company or agency profile	<b>PDZ</b>
Organizational profile, from a list of profiles	<b>PDZ3</b>
Organizational profile, by record locator	<b>PDZR</b> / F8K72X
Organizational profile, by member company	<b>PDZC</b> / / IBM

Organizational profile, by member agency	<b>PDZY / /HAVAS</b>
Traveler profile associated to the displayed company profile	<b>PDT / - LARSON</b>
Merge traveler profile associated to the displayed company profile	<b>PDM / - LARSON</b>
Company profile only, from a merged display	<b>PDC</b>
Traveller profile only, from a merged display	<b>PDT</b>
Redisplay the merged display	<b>PDM</b>
By index number	<b>PDI /BMW003</b>
By specific office	<b>PDI /PARAF0100/AC0345</b>
By corporate code	<b>PDI /AX3/AC0345</b>
By record locator: traveler profile	<b>PDRT /D4ZNJD</b>
By record locator: company profile	<b>PDRC /XYZ789</b>
By frequent flyer number	<b>PDF /LH-J5690248</b>
By specific office	<b>PDF /PARAF0100/LH-J5690248</b>
By corporate code	<b>PDF /AX3/LH-J5690248</b>
Traveler associated with a company	<b>PDN /BMW-GRAF</b>
Traveler associated with a company, exact match only	<b>PDN /BMW-GRAF /</b>
Traveler associated with a company, different office ID	<b>PDN /MUCDF2390/BMW-GRAF</b>
Similar traveler list	<b>PDN / -GR</b>
Similar company list	<b>PDN /AMA</b>
Display from a similar list	<b>PD2</b>
Redisplay a similar list	<b>PDL</b>
Display from a similar list, specific data section	<b>PD2 ,AIR</b>
Traveler profile from a PNR passenger number	<b>PD /2</b>
Company profile within a corporation	<b>PDA /TELECOM</b>
Company profile within a corporation: by city	<b>PDA /PAR/ TELECOM</b>
Company profile within a corporation: by corporate code	<b>PDA /AX2/ TELECOM</b>
Company profile within a corporation: by country and corporate code	<b>PDA /FR/AX2/ TELECOM</b>
Company profile within a corporation: by city and corporate code	<b>PDA /PAR/AX2/ TELECOM</b>
Company profile within a corporation: by more than one corporate code	<b>PDA /AX2 . HS2/ TELECOM</b>
Traveler profile within a corporation	<b>PDA / -FOSTER</b>
Traveler profile within a corporation: by city	<b>PDA /PAR/ -FOSTER</b>
Traveler profile within a corporation: by corporate code	<b>PDA /AX2/ -FOSTER</b>

Traveler profile within a corporation: by country and corporate code	<b>PDA</b> /FR/AX2/ -FOSTER
Traveler profile within a corporation: by city and corporate code	<b>PDA</b> /PAR/AX2/ -FOSTER
Traveler profile within a corporation: by more than one corporate code	<b>PDA</b> /AX2.HS2/ -FOSTER
Traveler profile within a corporation: associated to a company within a corporation	<b>PDA</b> /TELECOM-FOSTER

## Displaying Profile Data Sections

Traveler profile: specific data section	<b>PDN</b> / - LEWIS, PNR
multiple data sections	<b>PDN</b> / - LEWIS, AIR, HOT, CAR
automatic transfer elements only	<b>PDN</b> / - LEWIS, PNR/A
selectable transfer elements only	<b>PDN</b> / - LEWIS, PNR/S
by index number, specific data section	<b>PDI</b> /AC0345,DOC
by index number, multiple data sections	<b>PDI</b> /AC0345,DOC,PNR,NOT
by record locator, specific data section	<b>PDR</b> /DEX5TY,GEN
by record locator, multiple data sections	<b>PDR</b> /DEX5TY,GEN,PNR
Company profile: specific data section	<b>PDN</b> /BMW,PNR
multiple data sections	<b>PDN</b> /BMW,GEN,PNR
Specific data section from: similar name list	<b>PD3</b> ,FOL
displayed profile	<b>PD</b> ,TEX
Redisplay: company profile	<b>PDC</b>
traveler profile	<b>PDT</b>

## Displaying a Merged Profile

From a merged profile, display a traveler profile only	<b>PDT</b>
From a merged profile, display a company profile only	<b>PDC</b>
From a booking merged profile, display company level 1 profile	<b>PDC1</b>
From a booking merged profile, display agency level 2 profile	<b>PDA2</b>
Redisplay a merged profile	<b>PDM</b>
Merged profile by traveler name	<b>PDMN</b> / - SMITH/LEE
Merged profile, different office ID	<b>PDMN</b> /PARAF0100/ - SMITH/LEE
Merged profile, specified company name	<b>PDMN</b> /XYZ CORP-SMITH/LEE
Request a specific data section	<b>PDMN</b> / - SMITH,GEN
Merged profile by index	<b>PDMI</b> /WBFL15

Merged profile by index number, specific office	<b>PDMI / PARAF0100 / WBFL15</b>
Merged profile by index number, corporate code	<b>PDMI / AX3 / WBFL15</b>
Merged profile by record locator	<b>PDMR / D3XKD1</b>
Merged profile by frequent flyer number	<b>PDMF / LH-905642</b>
Merged profile by frequent flyer number, specific office	<b>PDMF / PARAF0100 / LH-905642</b>
Merged profile by frequent flyer number, corporate code	<b>PDMF / AX3 / LH-905642</b>
Guest merged profile, specified guest company name and traveler name	<b>PDGN / GUESTC0 - SMITH</b>
Guest merged profile, specified traveler name only	<b>PDGN / - SMITH</b>

## Booking Merged Display

For a company	<b>PDBN / ABC TOURS</b>
For a traveler	<b>PDBN / - SMITH</b>
For a profile in another office	<b>PDBN / NCE1A0943 / ABC TOURS</b>
From a similar name list	<b>PDB1</b>
Search for a company created at a particular office location (country or city code), and display a booking merged display	<b>PDBA / PAR / ABC TOURS</b>
Search for a traveler associated to a company, and display a booking merged display	<b>PDBA / ABC TOURS / SMITH</b>
Display a booking merged display when the agency profile is part of an organization profile	<b>PDBY / NCE1A0943</b>
Display a booking merged display for a traveler whose frequent flyer number is specified in the entry	<b>PDBF / AF-3251623</b>
Display a booking merged display for a traveler or company whose index is specified in the entry	<b>PDBI / 1234</b>
Display a booking merged display by record locator for a traveler profile	<b>PDBR / T-94LT69</b>
Display a booking merged display by record locator for a company profile	<b>PDBR / C-PM75M9</b>
Display a booking merged display by record locator for an agency profile	<b>PDBR / A-3W2P9E</b>
Display the traveler part of the booking merged display (non-merged display)	<b>PDT</b>
Display the company part of the booking merged display (non-merged display)	<b>PDC</b>
Display the company level 2 part of the booking merged display (non-merged display)	<b>PDC2</b>

Display the agency part of the booking merged display (non-merged display)	<b>PDA</b>
Display the agency level 2 part of the booking merged display (non-merged display)	<b>PDA2</b>
Display the traveler and company parts of the booking merged display (company merged display)	<b>PDM</b>
Return to the original booking merged display	<b>PDB</b>

## MODIFYING A PROFILE

Cancel an individual element	<b>XE4</b>
Cancel multiple individual elements	<b>XE3 , 6 , 9</b>
Cancel a range of elements	<b>XE4 - 8</b>
Change an element	<b>6 /</b>
Change a follow-up date	<b>9 / / 01JUN10</b>
Change a transfer indicator	<b>2 / *A</b>

## CREATING A PNR FROM A PROFILE

Create a PNR from a profile and transfer all mandatory and automatic PNR elements	<b>PT</b>
Only elements 1, 2, and 5	<b>PT1 , 2 , 5</b>
All mandatory and automatic elements except 2 and 4	<b>PTX2 , 4</b>
All mandatory, automatic, and selectable elements	<b>PT*</b>
All mandatory, automatic elements, and selectable elements 6 and 7	<b>PT*6 , 7</b>
All elements except 2, and 4 to 6	<b>PT*X2 , 4 - 6</b>
Frequent flyer element for an associated airline only	<b>PT6AA0</b>
All elements and the frequent flyer element for an associated airline	<b>PT*6AA0</b>
All frequent flyer numbers to the current PNR	<b>PF</b>
Transfer element 4 and append a date and office ID	<b>PT4*15NOV/NCE1A0900*</b>
Transfer elements 3 and 4 and append a segment/passenger association to element 3 and a date to element 4	<b>PT3/S2/P1 - 3 / / 4*15NOV*</b>
Transfer flight segments 2 and 3, appending dates, and element 5	<b>PT2*28JAN* / / 3*29JAN* / / 5</b>

## TRANSFERRING FROM A PROFILE TO A PNR

All automatic PNR elements	<b>PTO</b>
Element 2 and associate to all passengers in the PNR	<b>PT02</b>
Elements 2 and 7	<b>PT02 / / 7</b>
Elements 2 though 4	<b>PT02-4</b>
Element 4, appending a date and an office ID	<b>PT04*15NOV/NCE1A0900*</b>
Associate elements to passenger 1	<b>PT02-3/P1</b>
Associate elements to passengers 2 and 4	<b>PT02-3/P2,4</b>
Associate different elements to different passengers	<b>PT05/P1 / / P2</b>
All automatic and selectable elements	<b>PT0*</b>

## BLIND TRANSFER TO A PNR

For all of these entries, you can specify “all elements” by adding an asterisk (\*) to the end of the entry. For example:

Create a PNR from a company name: *PBN/BMW*

Create a PNR from a company name, all elements: *PBN/BMW\**

From a company name	<b>PBN/BMW</b>
From a company name, exact name match	<b>PBN/BMW/</b>
From a company name, all PNR elements	<b>PBN/BMW*</b>
From a company name, specific PNR elements	<b>PBN/BMW,2,4-6/P1</b>
From a company name, different office ID	<b>PBN/MUC1A0700/BMW</b>
From an associated traveler name	<b>PBN/BMW-SMITH/ J</b>
From an associated traveler name, different office ID	<b>PBN/MUC1A0900/BMW-COX/ J</b>
From a traveler profile	<b>PBN/-JONES/M MR</b>
From a traveler profile, exact name match	<b>PBN/-JONES/M MR/</b>
From a traveler profile, all PNR elements	<b>PBN/-JONES/M MR*</b>
From a traveler profile, specific PNR elements	<b>PBN/-JONES/M MR,2,4-6/P1</b>
From a traveler profile, different office ID	<b>PBN/MUC1A0700/-SMITH/ J</b>
From an index reference	<b>PBI/ABC123</b>
From an index reference, all PNR elements	<b>PBI/ABC123*</b>
From an index reference, different office ID	<b>PBI/MUC1A0900/ABC123</b>
From an index reference, corporate identifier	<b>PBI/LH0/ABC123</b>
From a company record locator	<b>PBRC/FGD6TY</b>
From a traveler record locator	<b>PBRT/FGD6TY</b>

From a traveler record locator, all PNR elements	<b>PBRT /FGD6TY*</b>
Merge by traveler name	<b>PBMN / -BRADLEY / M MR</b>
Merge by index reference	<b>PBMI /ABC123</b>
Merge by record locator	<b>PBMR /QTY6TR</b>
Merge by frequent flyer number	<b>PBMF /LH-6983737</b>
From a frequent flyer number	<b>PBF /LH-6983737</b>
From a frequent flyer number, different office	<b>PBF /MUC1A0900 / LH-6983737</b>
From a frequent flyer number, corporate identifier	<b>PBF /LH0 / LH-6983737</b>
From a profile list	<b>PB3</b>
From a profile list, specific PNR elements	<b>PB3 , 2 - 4</b>
From a booking merged display by profile name	<b>PBZN / IBM</b>
From a booking merged display by profile name and corporate ID	<b>PBZA /HS2 , L12 / IBM</b>
From a booking merged display by agency name	<b>PBZY /ABC TRAVEL</b>
From a booking merged display by frequent flyer number	<b>PBZF /LH-6780340</b>
From a booking merged display by index reference	<b>PBZI /ABC123</b>
From a booking merged display by record locator	<b>PBZR /HGY7JU</b>
From a booking merged display by credit card number	<b>PBZC / -CCDC30125647382919</b>
From a booking merged display via a profile list or a profile display	<b>PBZ / 3</b>

## PROFILE LIST GENERATION

Company profiles	<b>PLC</b>
Company profiles for another office	<b>PLC /NCE1A0900</b>
Traveler profiles	<b>PLT</b>
Traveler profiles for another office	<b>PLT /NCE1A0900</b>
Travelers associated to a company profile	<b>PLT / / BMW</b>
Travelers associated to a company profile, exact name match	<b>PLT / / BMW /</b>
Travelers associated to a company profile for another office	<b>PLT /NCE1A0900 / BMW</b>
Follow-up list	<b>PLF</b>
Follow-up list for another office	<b>PLF /NCE1A0900</b>
Deactivated profile list	<b>PLX</b>
List of organization profiles	<b>PLZ</b>
Display organization profile from a list	<b>PDZ3</b>



## GLOBAL SEARCH

Search for all profiles	<b>PGA</b> / / / AP ; 92 ; 0492
Search for all company profiles	<b>PGC</b> / / / AP ; 92 ; 0492
Search for all traveler profiles	<b>PGT</b> / / / AP ; 92 ; 0492
Search for all traveler profiles associated to a specified company	<b>PGN</b> / / BMW CORP / FP ; CASH ; CHECK
Add global search keyword to a profile	<b>PGL</b> / TENNIS
Search for all profiles containing a specified keyword	<b>PGA</b> / / TENNIS / RM ; TENNIS ; TENNIS
Display global status search list	<b>PLG</b>
Display a profile from the list	<b>PD4</b>
Redisplay the selected profile list	<b>PDL</b>
Move a profile in a list from “For Update” to “Not for Update”	<b>PGS2</b>
Move a profile in a list from “Not for Update” to “For Update”	<b>PGU2</b>
Approve a list from a selected profiles’ list	<b>PGE</b>
Approve individual lists	<b>PGE4</b> , 6 , 9
Approve a range of lists	<b>PGE4</b> - 8
Approve combination	<b>PGE2</b> , 4 - 7
Delete a request from the list	<b>PGX4</b>
Delete individual requests	<b>PGX4</b> , 6 , 9
Delete a range of requests	<b>PGX4</b> - 8
Delete a combination	<b>PGX2</b> , 4 - 7

## PROFILE HISTORY

From a retrieved profile	<b>PH</b>
For a traveler profile from a merged display	<b>PHT</b>
For a company profile from a merged display	<b>PHC</b>
From a profile list	<b>PH2</b>
Redisplay a profile	<b>PD</b>

## DEACTIVATING AND REACTIVATING A PROFILE

*You must be in profile mode to make these entries.*

### Deactivating a Profile

Deactivate a profile when it is displayed on the screen	PX
Blind deactivate an agency profile	PXY
Blind deactivate a company profile	PXN/XYZ CORP
Blind deactivate a company profile, exact match only	PXN/XYZ CORP/
Blind deactivate a traveler profile	PXN/ - LEWIS
Blind deactivate a traveler profile associated to a company	PXN/XYZ CORP-LEWIS
Blind deactivate a profile by index reference	PXI /ABC123
Blind deactivate a traveler profile by record locator	PXRT/AH6TYF
Blind deactivate a company profile by record locator	PXRC/AH6TYF
Blind deactivate a profile by frequent flyer number	PXF/LH-639487
Blind deactivate a profile from a similar name list	PX2

### Reactivating a Profile

Display the deactivated profile list	PLX
Display a profile from the deactivated profile list	PD3
Reactivate a displayed profile	PR
Reactivate a profile directly from the list	PR6

## PRINTING A PROFILE

Displayed profile	WRA/PD
Traveler profile	WRA/PDN/ - LEWIS
Company profile	WRA/PDN/BMW CORP
Traveler profile associated with a company	WRA/PDN/BMW-LEWIS
Profile by index reference	WRA/PDI /ABC123
Profile by record locator	WRA/PBR/GH6TYU
Profile by frequent flyer number	WRA/PDF/LH-453839
Profile from a similar name list	WRA/PD2
Traveler profile from a merged display	WRA/PDT
Company profile from a merged display	WRA/PDC

Traveler profile history	WRA/PHN/ - LEWIS
Company profile history	WRA/PHN/BMW CORP
Traveler profile associated to a company history	WRA/PHN/BMW CORP - LEWIS
Profile history by index reference	WRA/PHI/ABC123
Profile history by record locator	WRA/PHR/CT5FGW
Profile history by frequent flyer number	WRA/PHF/ABC123
Merged profile by traveler name	WRA/PDMN/ - LEWIS
Merged profile by company name	WRA/PDMN/BMW CORP
Merged traveler profile associated to a company	WRA/PDMN/BMW CORP - LEWIS
Merged profile by traveler index	WRA/PDMI/ABC123
Merged profile by record locator	WRA/PDMR/GH7TYU
Merged profile by frequent flyer number	WRA/PDMF/LH-475091
List of company profiles	WRA/PLC
List of traveler profiles	WRA/PLT
List of traveler profiles associated with a company	WRA/PLT//BMW
Follow-up list	WRA/PLF
Deactivated profile list	WRA/PLX
Global search status list	WRA/PLG

## AMADEUS TRAVEL PREFERENCES MANAGER

### Policy and Preference Display

Display applicable policies and preferences	PPD
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### Air Requests

Availability	AN12MARCHILON/TC
For a specific trip purpose	AN12MARCHILON/TC-BIZ
Schedule	SN12MARCHILON/TC
Change from neutral availability	AC/TC

*Air options (such as /A, /X, /C, ...) are not allowed with the /TC option.*

## Car Requests

Availability:	
Multi-company	CALHR12MAR-4 / ARR-2000-0800 / <b>TC</b>
Single-company	CAxxLHR12MAR-4 / ARR-2000-0800 / <b>TC</b>
From multi-company display	CA2 / <b>TC</b>
From a location list	CAS3 / <b>TC</b>
Reference to a flight segment	CAS3 / <b>TC</b> or CAxxS3 / <b>TC</b>
Change from neutral availability	CA / <b>TC</b>
Sell:	
From an availability display	CS1 / <b>TC</b>
From a car terms display	CS1 / <b>TC</b>
From a location list	CSAB12MAR-4 / VT - ECMN / <b>TC</b>
Reference to a flight segment	CSxxS3 / VT - ECMN / <b>TC</b>
Direct sell	CSxxLON12MAR-4 / ARR-0900 / VT - ECMN / <b>TC</b>

The following car options are not allowed with the /TC option: CD, CO, FT, ID, RC, VT, VTA, BN, DP, G, SI, SQ.

## Hotel Requests

Availability:	
Multiple-property	HALON12MAR-4 / <b>TC</b>
Single-property	HAxxLON6012MAR-4 / <b>TC</b>
From a hotel list	HAAB12MAR-4 / <b>TC</b>
From an availability multi-property display	HA2 / <b>TC</b>
From an HF, HR, or HP display	HA / <b>TC</b>
Reference to a flight segment	HAS3 / <b>TC</b>
Change from neutral availability	HA / <b>TC</b>
Sell:	
From an HA multi-property display	HS11A / <b>TC</b>
From an availability single-property display	HS1A / <b>TC</b>
Two rooms	HS11A / NR-2 / <b>TC</b>
Direct sell	HSHLLON60112MAR-4 / <b>TC</b>

The following hotel options are not allowed with the /TC option: AR, BT, CT, CO, FC, HN, ID, QU, RT, FF, SR, BN, DP, G, FT, ID, SI.

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# Amadeus Cars

## INFORMATION ABOUT CAR COMPANIES

List of car companies	GGCAR
Company-specific information	GGCARXX
Company-specific information for specific city	GGCARXXMAD GGCARXXMAD . 250
Car dimensions for ferry, where X is the first letter of the car maker's name.	GPX

## CAR AVAILABILITY

Multiple companies by airport	CAZRH15MAR/ARR-1000-1200
Car company specified	CAXXZRH15MAR/ARR-9A-6P
Reference from location list	CAAB30SEP/ARR-9A-6P
Pick-up and drop-off: drop-off as a date	CAFRA26JUN-2JUL/ARR-9A-6P
Drop-off as a number of rental days	CAFRA26JUN-17/ARR-9A-6P
Flight segment reference	CAS2
Segment reference, specific company	CAXXS2
Drop-off as a date	CAS2-15MAR/RT-1800
Drop-off as a number of rental days	CAS2-5/RT-1800
Promotional code	CAHA . . . /PC-HOLIDAY
Default rental of one day (/RT- needed if there is no follow-on segment, or a different RT is desired)	CAS2/RT-1800

## Options

See also *Extra Options for Modifying CA Display* on page 83.

Drop-off location (if different from pick-up location): IATA airport code Amadeus location code Line reference to current car location list Car company location code (only for locations not stored in Amadeus). <i>The asterisk is mandatory.</i>	/DO-MUC /DO-PARC05 /DO-AB /DO-NCE325*
Foreign currency (/FC-) using: Country code Currency code	/FC-US /FC-USD
Mileage: Show only rates with unlimited mileage Show only rates with mileage charges	/MI-U /MI-M
Rate category and plan (/RC-)	/RC-ID-
Frequent traveler number	/FT-AF12345678
Drop-off date	/DD-3AUG
Pick-up and drop-off dates	/DT-31JUL-3
Drop-off information	/DO-PAR02
Fully inclusive rate	/FIR-Y
Location	/LO-PARC01
Non-airport drop-off location	/PUP-061235*
Vehicle type (/VT- and /VTA-): Specific class of vehicle Specific type of vehicle Specific class and vehicle type, all companies <i>You can specify up to five vehicle types and/or classes, separated by dashes.</i>	/VT-S /VT-IDMN or /VT-**A* /VTA-C-IDMN
All vehicle types	/VTA-E-C-LCMN
Corporate ID and booking source: Specify the customer's corporate ID number  Specify the customer's ID number Specify the booking source	/CD-ZI789221S /CO-xx /ID-123245421HG /BS-12345678

*CD, CO, FT, ID, LO, RC, VT entries cannot be used in conjunction with Travel Choice.*

## Extra Options for Modifying CA Display

To modify an existing CA display, enter CA/ then the option and option data. For example, to change the display currency to US dollars, enter: CA/FC-USD. The following options are also available for modifying existing displays:

Single to multi-company (YY for 'all companies')	CA/ C0-YY
Multiple to single company using:	
Line reference	CA3
Company codes (up to five codes, separated by dashes)	CA/ C0-XX
Rental period and location:	
Drop-off as a date	CA/ DT-11JUN-16JUN
Drop-off as a number of days	CA/ DT-11JUN-5
Drop-off date	CA/ DD-16JUL
Pick-up location	CA/ L0-GVA

## Direct Access

In the following examples XX is the car company code (ZD Budget, and ZI Avis only). For help, see each car company's AIS pages (GG CAR xx).

Direct entry	1XXCAXXFRA2JUN-4/ARR-1045/RT-1100/D0-FRA*1600/ VT-ECMN/RC-BEST
Referencing a flight segment	1XXCAXXS2-7/D0-FRA*1600/VT-ECMN/RC-EG

## Scrolling

You can move to a CA display from another display type, and scroll through the CA display - enter the scroll command followed by CA. Example: MDCA

Display cleared screen	MP
Move down, Move up	MD, MU
Move top, Move bottom	MT, MB
Move to previous Car Availability display	MPCA
Move to previous Car Location List display	MPCL
Move to previous Multi-company display	MPCM
Move next day, Move yesterday	MN, MY

# CAR CODES

## Access Level Codes

Amadeus Complete Access Plus	+
Amadeus Complete Access	/
Amadeus Standard Access	[ space]

## Availability Status Codes

Available to sell	A	On request	R
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## Distance

*M = miles, and K = kilometers*

No free miles or kilometers	000M	000K
Number of free miles or kilometers	500M	500K
Number of free miles or kilometers exceeds 999	999M	999K
Unlimited free miles or kilometers	UNL	

## Car Type Codes (ACRIS Standard Codes)

*The codes consist of four letters (for example ECMN) where: E = vehicle class, C = car type, M = manual/automatic, and N = air conditioning yes/no. For specifying car types, you use the /VT- (vehicle type) option.*

Vehicle class	C	compact	I	intermediate	P	premium
	D	compact elite	J	intermediate elite	R	standard elite
	E	economy	L	luxury	S	standard
	F	full size	M	mini	U	premium elite
	G	full size elite	N	mini elite	W	luxury elite
	H	economy elite	O	oversize	X	special
Car type	B	2-door car	K	truck	S	sports car
	C	car (2- or 4-door)	L	limousine	V	van (6 or more passengers)
	D	4-door car	M	monospace	W	wagon
	E	coupe	N	roadster	X	special
	F	4-wheel drive	P	pick-up	Y	2 wheel vehicle
	G	crossover	Q	pick-up extended cab	Z	special offer car
	H	motor home	R	recreational		



	J	all terrain	T	convertible / cabriolet		
Transmission	A	automatic	B	automatic 4WD	D	automatic AWD
	M	manual	N	manual 4WD	C	manual AWD
Air-conditioning	R	unspecified with	E	electric with	M	multi fuel / power with
	N	unspecified without	C	electric without	F	multi fuel / power without
	D	diesel with	L	LPG / compressed gas with	V	petrol with
	Q	diesel without	S	LPG / compressed gas without	Z	petrol without
	H	hybrid with	A	hydrogen with	U	ethanol with
	I	hybrid without	B	hydrogen without	X	ethanol without
Passenger Van	IV	6+ seats	RV	elite 8+ seats	PV	15+ seats
	JV	elite 6+ seats	FV	10+ seats	LV	elite 15+ seats
	SV	8+ seats	GV	elite 10+	WV	elite luxury no seat requirement
SUV	EF	2-4 seats	JF	elite 5+ seats	PF	7+ seats
	HF	elite 2-4 seats	SF	5-6 seats	UF	elite 7+ seats
	CF	4-5 seats	RF	elite 5-6 seats	LF	luxury no seat requirements
	DF	elite 4-5 seats	FF	6+ seats	WF	elite luxury no seat requirement
	IF	5+ seats	GF	elite 6+ seats	PG	7+ seats
Crossover	EG	2-4 seats	JG	elite 5+ seats	UG	elite 7+ seats
	HG	elite 2-4 seats	SG	5-6 seats	LG	luxury no seat requirement
	CG	4-5 seats	RG	elite 5-6 seats	WG	elite luxury no seat requirement
	DG	elite 4-5 seats	FG	6+ seats		
	IG	5+ seats	GG	elite 6+ seats		

For information about the car makes and models corresponding to vehicle type, enter CPOXXYZ/VEH, where XX is the car company code and XYZ is the airport/city code. You will also find information about insurance coverage and tax.

## Rate Categories and Plans

When specifying a rate category and plan using the /RC- option, you must enter the rate category, followed by the requested rate plan and a dash at the end. For example: /RC-BW-

If you do not add the dash at the end, Amadeus assumes that you are giving a car company's rate code. For information on the rate codes for a specific car company, enter: GG CAR XX RATE (where XX is the car company code). This information is not available for all car companies.

You can request a rate category without a rate plan (example /RC-B-), but not a rate plan only.

By default, Amadeus shows Standard rates only. Use the RC/BEST entry to show the best available rate.

Categories		Plans	
Association member	A	Daily one to four days' rental period	D
Business	B	Monthly rate 30 days or more	M
Consortium/group	U	Weekend rate one to four days, where drop-off is by 12.00 Monday	E
Convention	V	Weekly rental period five or more days	W
Corporate (customer ID needed)	C		
Travel industry	I		
Inclusive rate (includes coverage)	L		
Credentials required special ID	R		
Government affiliated customer	G		
Package rate with other travel products	K		
Standard rate	S		

## Displaying Car Codes

The following transactions are used to display car codes and groups.

Display all vehicle codes	CG
Display only category (1st digit)	CG/1 or CG/CAT
Display only type (2nd digit)	CG/2 or CG/TYP
Display only SUV coding	CG/2-F or CG/TYP-F
Display only passenger van coding	CG/2-V or CG/TYP-V
Display only crossover coding	CG/2-G or CG/TYP-G
Display only transmission drive (3rd digit)	CG/3 or CG/TRA
Display only fuel/AC (4th digit)	CG/4 or CG/AIR
Display all pseudo codes	CG/PS or CG/PSEUDO
Check and decode vehicle code	CG-ECMN
Check and decode pseudo code	CG-AVAN

## CAR LOCATION LIST

### Basic Entries

By city or airport code	CLFRA
Specific company (where XX is the company code)	CLXXFRA
Specific area only	CLFRA-C
Single company by country	CLXXGB-C
Single company by country that has states	CLXXUSFL-C
Requests by country for multiple companies for a specific area	CLBRU/CO-ZE-ZI
By access type	CLPAR/CO-S

### Area Identifiers

You can limit a car location display to a specific area of a city, by adding a dash followed by one of the following area identifiers:

Airport	A	North of city	N	Resort location	R
Airport terminal	T	East of city	E	Railway station	X
Off-terminal	O	West of city	W	Port or ferry	P
City centre	C	South of city	S	Hotel	H

### Direct Access Displays

Specific city (where XX is car company code: ZD, and ZI Avis only)	1XXCLXXLHR
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### Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU	Move to previous CL display	MPCL

*You can move to a CL display from another display type, and scroll the CL display. Enter the scroll command followed by CL. Example: MDCL*

## CAR LOCATION POLICY

*Amadeus Car Reservation allows you to obtain location policy information regarding location details, tax, policy, surcharge and vehicle type, without having to refer to a car rate availability display. To do this, use the transaction code CPO.*

Show all car policy information for company XX at Nice	<b>CPOXXNCE</b>
Show car location policy for a non-airport location	<b>CPOXXLON61</b>
Show tax and surcharge for company XX at Heathrow	<b>CPOXXLHR/TAX/SUR</b>
Show insurance coverage fee for company XX in Miami	<b>CPOXXMIA/COV</b>
Show insurance coverage fee, tax and vehicle information for company XX in Miami	<b>CPOXXMIA/C/T/V</b>
Show the price of insurance cover with company XX at Paris Charles de Gaulle airport for an economy 2-door manual car with air conditioning. <i>You cannot use * in the VT- option.</i>	<b>CPOEPCDG/COV/VT-EBMR</b>
Show only insurance cover for the following classes of insurance cover: Third Party Insurance, Collision Damage Waiver, Personal Accidents and Effects Cover.	<b>CPO/COV-TPI-CDW-PAEC</b>

### Policy Indicators

Coverage	C	Vehicle	V
Tax	T	Surcharge	S

## CAR SELL

Direct sell entry	CSXXLIN8MAY - 10MAY /ARR-0900 /VT - ECMN /RC - BEST
Reference to a car availability display	CS1
Reference to a car terms display	CS1
Reference to a car rate features display (CA+ only)	CS1
Reference to a location list	CSAB130CT - 2 /VT - ECMN /RC - BEST /ARR - 9A - 6P
Reference to a flight segment (XX is the car company code)	CSXXS3 /VT - ECAR /RC - S -
Reference to multiple flight segments <i>/ARR- is not needed because Amadeus knows the arrival time from the flight details.</i>	CSXXS3 /VT - ECMN /RC - S - ; S4 ; S5
Override Complete Access sell with standard access booking, reference to Complete Access display	11ACS1
Upgrade Standard Access booking to Complete Access <i>The link must be re-established, and you must make the entry before end of transaction.</i>	CN4

### Car Sell Options

You can re-enter the last value you entered for an option by replacing the data by a dash (-). For example, to re-enter the last special information you added using the /SI- option, enter: /SI--

Agency account information	/ ** -FREEFLOW TEXT
Booking agent	/BA-ABC TRAVEL
Billing number, to replace agency billing address with: IATA/TID number; or company profile record locator; or car company reference number	/BN - 1234567
Billing reference (1-24 characters)	/BR-FREEFLOW TEXT
Booking source: agency control number, IATA or TID number, if another office is to be identified as the booking source (five to eight characters)	/BS - 12345678

Corporate ID	/CD-332211
Collection	/COL-35 AVE DE PARIS, NICE/CD-123456
Delivery	/DEL-18 BAY STREET, DUBLIN/CD-9657812
<i>Not all car companies support the /DEL- and /COL- options. The /CD- is mandatory with both /DEL- and /COL-. It is also possible to update /DEL- and /COL- in an existing car segment.</i>	
Estimated distance the car will be driven (1-6 digits)	/DI - 1500
Frequent traveler number (1-28 characters)	/FT - 1234567891234
Guarantee (1-42 characters)	/G-CHECK - EUR500
Customer ID or profile number, if the client has one with the rental company (1-20 characters)	/ID - 1234ABCD
Inclusive tour code (1-20 characters)	/IT - IT1AY3MOD
Passenger association	/P2
<i>Mandatory if the PNR contains more than one passenger name. You must enter this option after any other options in the entry.</i>	
Rate code, rate category /plan	/RC - RW -
Rate Override	/RO - GBP75 . 00
Overrides the rate shown in the availability screen.	
Supplementary information (freeflow, 3-25 characters)	/SI - PREFERS A RED CAR
Special equipment request	/SQ - SKR - SKV
Voucher value	/VV - EUR51 . 25
Tracking	/TK - AUTH - 000123456
Used to enter data needed by car company for validating the sell entry (freeflow, 1-25 characters)	

## Options for Direct Sell and Segment Reference Sell Only

*The car sell options below are not available for sell entries referencing an availability display, as the display already supplies the relevant data.*

Return time	/RT - 1800
Pick-up location not stored in Amadeus	/PUP - NCE325 *
<i>In this example, NCE325 is the car company's own location code, and * is a mandatory asterisk indicating a non-Amadeus location</i>	
Vehicle type	/VT - LCAR

## Options for Passive Segments Only

Confirmation number	CF-1333344
Rate quote	/RQ-77EUR
Car merge:	
Retrieve booking	1XXRT/CF-1333344
Merge	1XXCM

## Retrieve Direct Access Booking

Retrieve (where XX is company code: AL, ZD, or ZI only)	1XXRT/CF-E324567
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## Cancel and Delete Segment

Cancel segment	XE4	Delete inactive segment	DL4
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## Equipment Codes

Use the /SQ- option to specify equipment codes (1-3, separated by dashes). For a full list of equipment codes in Amadeus, enter CEA. To see which options a company supports, enter CE/CO-xx (where xx is company code).

Anti-lock braking	ABS	Front-wheel drive	FRT	Mobile phone	PHN
Air conditioning	AIR	Hatchback	HCH	Power windows	PWS
Anti-theft device	ATD	Left-hand drive	HCL	Radio	RAD
Bicycle rack	BYC	Right-hand drive	HCR	Rear seat belt	RSB
Car alarm	CAL	Integrated child seat	ICS	Seat belt extensions	SBE
Camcorder	CAM	Laser disc player	LDP	Six-passenger car	SIX
CB radio	CBR	Left foot accelerator	LFA	Ski rack	SKR
Cruise control	CCL	Lead-free fuel	LFF	Ski-equipped vehicle	SKV
Computerized driving direct	CDD	Luggage rack	LUG	Snow chains	SNO
Central locking	CLS	Non-smoker car	NSK	Winter tires	STR
Baby seat	CSB	Navigational system plus phone	NVP	Sun roof	SUR
Infant seat	CSI	Navigational system	NVS	Cassette player	TAP

Child seat	CST	Passenger side airbag	PAB	Telephone	TEL
Driver side airbag	DAB	Power steering	PAS	Trailer	TRH
Diesel	DSL	No. of passengers	PAX	Tilt steering wheel	TSW
FM radio	FMR	Power door locks	PDL	Television	TVI

## Modify/Delete Option Data

To modify any option data, enter the segment number with the option and the new data. For example, to change the corporate ID number for segment 3 to 332211, enter: 3/CD-332211. To delete option data, enter the segment number, then the option but no data. For example: 3/CD-

**Note:** To change the pickup location you cannot use /PUP. You must cancel the segment and rebook.

For Supplementary Information, you have three Modify options:

Overwrite old supplementary information	4/SI-PREFERS A RED CAR
Add additional information (prefix text with an asterisk)	4/SI-*WANTS SUNROOF
Override the booked rate with your own rate	2/R0-USD45.00

Some Modify options cancel the old segment and book a new one.

## Resell Car Segment Using Segment Number

For a list of rate codes specific to a car company, enter: GG CAR XX (where XX is the company code). This is not available for all companies.

Rental details:	
Pick-up and drop-off dates	4/DT-12JUN-16JUN
Drop-off date	4/DD-16JUN
Location of rental	4/L0-LGW
Return time	4/RT-1700
Vehicle type	4/VT-LCAR
Rate:	
Category/plan	4/RC-ID-
Best rate	4/RC-BEST
Rate code specific to a car company	4/RC-3W



## CAR TERMS

### Basic Entries

Reference display line	CT3
Reference PNR segment (standard access booking only)	CTS3

### Specific Categories of Information

1-3 category codes identified by its key or key letter separated by dashes. for example:  
CT2/TAX/SUR/VEH or CT2/T/S/V

Surcharge information	CT3 / SUR	Deposit information	CT3 / DEP
Tax information	CT3 / TAX	Rate code information	CT3 / RCD
Coverage Information	CT3 / COV	Location information	CT3 / LOC
Vehicle type	CT3 / VEH	Pick-up information	CT3 / PUP
Advance payment	CT3 / ADP	Policy information	CT3 / POL
Advance booking	CT3 / ADV	One way information	CT3 / ONW
Guarantee information	CT3 / GUA	Remarks	CT3 / RMK
Rate Information	CT3 / RAT		

### Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU		

You can move to a CT display from another display type, and scroll the CT display - enter the scroll command followed by CT. Example: MDCT

## CAR RATE FEATURES

This display is an enhanced Car Terms display that is available only for Complete Access Plus companies, and for rates that have been returned from the car company when rate availability has been requested.

### Basic Entries

From a rate availability display	CR2
Reference PNR segment <i>This is only possible if the PNR segment referenced is a previously booked car segment that has been created from a Complete Access Plus availability display.</i>	CRS3 CR5 / S / T / COV

## Specific Categories of Information

Surcharge information	CR2/SUR or S	Deposit information	CR2/DEP or D
Tax information	CR2/TAX or T	Rate code information	CR2/RCD or E
Coverage Information	CR2/COV or C	Location information	CR2/LOC or L
Vehicle type	CR2/VEH or V	Pick-up information	CR2/PUP or U
Advance payment	CR2/ADP or P	Policy information	CR2/POL or Y
Advance booking	CR2/ADV or B	One way information	CR2/ONW or O
Guarantee information	CR2/GUA or G	Remarks	CR2/RMK or K
Rate Information	CR2/RAT or R	Coupon information	CR2/CPN or N
Special equipment	CR2/SEQ or Q	Delivery and collection	CR2/DCI or I

## Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU		

You can move to a CR display from another display type, and scroll through the CR display. Enter the scroll command followed by CR. Example: MDCR

## CAR VOUCHER

### Mandatory Options

The following options are mandatory:

For non-IATA booking	CVD/S3/VV-BN
If not VV-FC (Voucher Value Full Credit)	CVD/S3/VV-FP

### Display Voucher

Voucher for segment number 3	CVD/S3
Segment three, passenger one	CVD/S3/P1
Accounting information	CVD/S3/**-ACCOUNT DETAILS
Guarantee / form of payment	CVD/S3/G-CHECK
Billing number: 'A' followed by six-character company profile record locator	CVD/S3/BN-ABB22C3
Billing number: 'A' followed by eight-digit IATA or TID number	CVD/S3/BN-A12345678

Billing number: 'C' followed by 1-25 character car company reference <i>The 'A' and 'C' prefix is mandatory to show whether the number is an Amadeus reference (A) or a car company reference (C).</i>	<b>CVD/S3/BN-C12EF343GH23</b>
Billing reference (freeflow 1-25 characters)	<b>CVD/S3/BR-AB1234</b>
Form of payment: credit card	<b>CVD/FP-CCAX37144965311004</b>
Form of payment: check or cheque	<b>CVD/FP-CHECK</b> or <b>CVD/FP-CHEQUE</b>
Form of payment: check (or cheque) with value	<b>CVD/FP-CHECK-EUR66.46</b>
Form of payment: cash	<b>CVD/FP-CASH</b>
Form of payment: cash with value	<b>CVD/FP-CASH-EUR66.46</b>
Voucher value: amount	<b>CVD/S3/VV-EUR51.25</b>
Voucher value: full credit	<b>CVD/S3/VV-FC</b>
Voucher value: nil value	<b>CVD/S3/VV-NV</b>
Voucher value: group days apply (special rate)	<b>CVD/S3/VV-GDA</b>

## Print Voucher

*The entries to print a voucher are identical to those for displaying a voucher, except that you change CVD (Car Voucher Display) to CVP (Car Voucher Print). For printing vouchers, you have these additional options:*

Send print request to printer ID 2	<b>CVP2/S3</b>
Reprint voucher for passenger two	<b>CVP/S3/P2</b>
Billing reference (freeflow 1-25 characters)	<b>CVP/S3/BR-AB1234</b>
Form of payment: credit card	<b>CVP/FP-CCAX37144965311004</b>
Form of payment: check or cheque	<b>CVP/FP-CHECK</b> or <b>CVD/FP-CHEQUE</b>
Form of payment: check (or cheque) with value	<b>CVP/FP-CHECK-EUR66.46</b>
Form of payment: cash	<b>CVP/FP-CASH</b>
Form of payment: cash with value	<b>CVP/FP-CASH-EUR66.46</b>
Voucher value: amount	<b>CVP/S3/VV-EUR51.25</b>
Voucher value: full credit	<b>CVP/S3/VV-FC</b>
Voucher value: nil value	<b>CVP/S3/VV-NV</b>
Voucher value: group days apply (special rate)	<b>CVP/S3/VV-GDA</b>

## E-vouchers

*You can choose to issue an electronic voucher (e-voucher) when a passenger does not require a paper document. This option is only available in certain markets and for certain car providers.*

Issue an e-voucher for a segment	<b>CVD/S3/ET</b>
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Reissue an e-voucher for a segment	<b>CVD/S3/ET/P1</b>
Billing number options for issuing e-voucher	<b>CVD/S3/ET/BN-A12345678</b>
Specify voucher value	<b>CVD/S3/ET/VV-FC</b>

## Car Billing Number Display

*The car billing number display allows you to display all numbers associated to your agency's booking source for a specific car rental company.*

Retrieve billing numbers for a specific car company	<b>CBNZD</b>
To get more details of the account, add the record locator or the IATA number.	<b>CBNZDC23323343</b>

## CAR AUXILIARY SEGMENT

Request an airline participating in the PNR to book a car	<b>CU LH NN1 FRA 14AUG-18AUG ECAR/PROVIDE BB SEAT/P1</b>
Create auxiliary car segment for a confirmed booking	<b>CU 1A HK1 BWN 14AUG-18AUG ECAR/CF- 210/P1</b>

## CAR EASY SHOPPER

Leisure multi-availability display: direct entry from flight segment from single-display	<b>CAMUC28JUN-2JUL/ARR-1200-1800/L CAS2/L CA/C0-YY/L or CA/C0-C1-C2/L</b>
Leisure single-availability display direct entry from flight segment from multi-display from car location list	<b>CAHAMUC28JUN-4/ARR-1200-1800/L CAHAS2/L CA1/L CAAB28JUN/ARR-1200/L</b>
Sell leisure from availability display	<b>CS1/P3</b>
Modify booking	<b>5/SI-NON SMOKING VEHICLE...</b>
Remove option	<b>5/SI-</b>
Cancel leisure booking	<b>XE5</b>
View cancellation fee	<b>RTSVCC5/CFX</b>
View car rate features	<b>CR1 RTSVCC1</b>

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# Amadeus Hotels

## INFORMATION ABOUT HOTEL CHAINS

List of hotel chains	GGHTLALL
Chain-specific information	GGHTLXX
Chain-specific contact information	GGHTLCTCX

*XX represents sub-chain or master-chain codes. This means you can now search for hotels in a specific group. Do not use master-chain codes for single-property displays. For more information about master-chain codes refer to the Amadeus Online Help by entering: HE HOT*

## HOTEL CODES

### Amadeus Predefined Rate Codes

*To decode rate codes, you can use the DNN entry. For information, see: HE DNN*

*To display and store your preferred rate codes, use the JGD/P and JGU/HSR entries. Enter: HE JGD or HE JGU*

Convention	CON	Package	PKG	Travel Industry	TVL
Corporate	COR	Promotional	PRO	Tour	TUR
Family	FAM	Standard RAC	RAC	Weekend	WKD
Government	GOV	Senior Citizen	SRS		
Military	MIL	Stopover	STP		

### Rate Code Inclusion and Restriction Indicators

*These codes appear on single-property Hotel Availability displays only.*

Rate change during stay	*
P.M. hold time (Values 1-9 allowed)	6
Guarantee required	G
Deposit required	D

### Access Level Codes

*These codes appear on Hotel Availability displays between the hotel chain code and the hotel name.*

Dynamic Access	!	Complete Access Plus	+
Complete Access	/	Standard Access	[space]

## Availability Status Codes

Available to sell	A	Closed for sale (HA)	C
On request	R	Closed for sale (HI)	. (Period)
Closed to arrival	X		

## Room Type Codes

Room with bath	A, B, C, D	Non-smoking room	N
Room with shower only	E, F, G, H	Executive floors	P
Room without facilities	I, J, K	Suites	S, T, U

## Number of Beds Codes

Number of beds	1, 2, 3, 4, 5, 6, 7, 8, 9
Number of beds may vary in room	* (asterisk)

## Bed Type Codes

Double	D	Pull-out	P	Single	S	Water bed	W
King	K	Queen	Q	Twin	T		

## Hotel Facilities Codes

You can use these codes to search for hotels with the facilities you want, using the /FF- option followed by 1-3 codes, separated by dashes.

Accessible baths	ABA	Currency exchange	EXC	Adapted telephones	PHB
Accessible wash basins	ABN	Executive floor	EXE	Phone-dir dial	PHO
Adapted bathrooms	ABR	Fax facilities in room	FAX	Pillow alarms available	PIL
Accessible bathing controls	ABS	Fire detectors	FID	Adapted room doors	RDO
Room entry from exterior	AEX	Fire extinguishers	FIE	Restaurants	RES
Staff first aider	AID	Fire safety	FIR	Room service	R00
Room entry from interior	AIN	Gift shop	GIF	Restricted room access	RRA
Air conditioning	AIR	Golf	GOL	Bedroom wheel chair access	RWC

Accessible light switch	ALI	Guarded car park	GPK	Safe deposit box	SAF
Audio-visual equipment	AVD	Group rates available	GRP	Sauna	SAU
Accessible elevators	AVE	Hair dryer	HAD	Sightseeing	SIG
Accessible toilets	AWC	Hairdresser	HAI	Ski in/out	SKI
Baby-sitting	BAB	Disabled facilities	HAN	Smoke detectors	SMO
Bar	BAR	Health club	HEA	Special needs menus	SNM
Beach near hotel	BEA	Hearing induction loops	HER	Snow skiing	SNO
Braille/large print menu	BME	Hotspots	HOT	Solarium	SOL
Braille/large print literature	BLI	Handrails in bathrooms	HRB	Spa	SPA
Beauty parlor	BTY	Ice machines	ICE	Sprinklers	SPR
Business centre	BUS	Internet - free high speed	IHF	Video surveillance	SUR
Car rental	CAR	Internet - high speed	IHS	Swimming pool	SWI
Casino	CAS	Jacuzzi	JAC	Teleconferencing	TEC
Children welcome	CHD	Laundry service	LAU	Television	TEL
Children not allowed	CHN	Lounge	LOU	Tennis	TEN
Coffee shop	COF	Massage	MAS	TV subtitles closed captions	TVS
Convention centre	CON	Meeting rooms	MEE	Valet parking	VAL
Disco	DIS	Minibar	MIN	Water sports	WAT
Service dogs allowed	DOG	Movie channels	MOV	Wheelchair access	WCE
Disabled parking	DPA	Non-smoking rooms	NON	Wireless connect in room	WCR
Disability trained staff	DTS	No pornographic tv/films	NPO	Wide entrance	WEN
Disabled emergency plan	EDI	Parking	PAR	Wide corridors	WID

Elevator	ELE	PC hookup in room	PCH	Women's guest rooms	WOM
Emergency cords/buttons	EME	Pets accepted	PET	Wide restaurant entrance	WRS
Emergency lighting	EML	Pharmacy	PHA		

## HOTEL LOCATION LIST

For a list of options, see *Hotel Display Options*.

Multi-company by city or airport code	HLZRH
Multi-company by area code	HLZRH - A
Include hotels in all associated cities and airports	HLZRH - ALL
Single-company display by city	HLSX0SL
From availability, inventory, rate, or features display	HL
From an existing segment (air, car or hotel)	HLS2
By company and country	HLBWCH
Display hotel list by territory, province or state code	HLHIUSNY
From Points of Reference list	HLL4

## Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HL display from another display type, and scroll the HL display - enter the scroll command followed by HL. Example: MDHL

## Area Identifiers

1-3 identifiers per entry, separated by dashes. Example: HAPAR-N-E

North of city centre	N	Airport	A
East of city centre	E	Downtown (City centre)	D
West of city centre	W	Resort	R
South of city centre	S		



## Transportation Identifiers

Up to 2 identifiers per entry, separated by dashes. Example: HAPAR-F-L

Boat	B	Coach	C
Express train	E	Free transport	F
Helicopter	H	Limousine	L
Plane	P	Rental car	R
Taxi	T	Underground	U
Walking distance	W		

## HOTEL AVAILABILITY

For all hotels in the specified city (MAD) for today, one-night stay.	HAMAD
For all hotels in the specified city and date range.	HAMAD10SEP - 15SEP
For all hotels within a specific hotel chain (SI) for the specified city (MAD) and date range.	HASIMAD10SEP - 15SEP
For a specific hotel (TIE) within a specified hotel chain (UI) for the specified city (ZRH) and date range.	HAUIZRHTIE25MAY - 30MAY
For all hotels within a specific hotel chain (BW) within the specified city (ATH) for today, one night stay.	HABWATH
For a specific hotel (AMB) within a specified hotel chain (UI) in the specified city (ZRH) for today, one night stay.	HAUIZRHAMB
Refer to an existing flight, car, or hotel segment	HAS5
Refer to segment, specific hotel chain	HAXXS5
Display availability for the hotel on the specified line of the HL display (AB) for the given date range.	HAAB25MAY - 27MAY
Display availability for the hotel on the specified line of the HL display (AB) for the arrival date and number of nights	HAAB25MAY - 2
For a single-property display from an HF, HR, or HP display	HA

## Scrolling

Redisplay the last cleared screen	MP
Move down, Move up	MD, MU
Single-property display for property on line n of multi-property display	HAn
Return to the last multi-property display	MPHM
Return to the last cleared screen and move up / move top	MUHA, MTHA
Return to the last single-property display	MPHA

## HOTEL RATE CHANGE

For a list of options, see *Hotel Display Options* on page 109.

For specified chain (MC) and property (LONDTG) for today, one night stay.	HRMCLONDTG
For specified chain (MC) and property (LONDTG) with date range.	HRMCLONDTG25MAY - 30MAY
From a specific line number (n) on a multi-property HA display.	HR2
From single-property HA display (complete/standard access)	HR
Display rates using the 11A prefix on a single-property HA display (CA and CA+).	11AHR
From a specific line number (AB) on an HL display for a specific date range.	HRAB25MAY - 30MAY
From an HF display for a specified date range.	HR / DT - 25MAY - 30MAY
For an existing PNR hotel segment	HRS5

## Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HR display from another display type, and scroll the HR display - enter the scroll command followed by HR. Example: MDHR

## HOTEL FEATURES

Display features for a specific line number (2) on a multi-property HA display	HF2
Display features from an HI, HR, or single-property HA display	HF
Display features for a specific hotel chain (BW) and hotel identifier (BCN054).	HFBWBCN054
Display features for a specific line number (AB) on an HL display	HFAB
Display features for a specified hotel PNR segment (S5)	HFS5
Display features for specified category codes or keywords (max. 3 codes/keywords). Use HF to revert to all categories	HF2 - L - DEP - F HF

## Codes / Keywords

Location	L - LOC	Min/Max stay	S - STA	Frequent stay	Q - FRE
Category	A - CAT	Facilities	F - FAC	Transportation	T - TRA
Extra charges	E - EXT	Room	R - R00	Safety features	Y - SFY
Policy	P - POL	Dining facilities	N - DIN	Other	O - OTH
Guarantee	G - GNT	Meeting facilities	M - MEE	-	-
Deposit	D - DEP	Commission	C - COM	-	-

## Scrolling

Move previous	<b>MP</b>	Move up	<b>MU</b>
Move down	<b>MD</b>	Move top	<b>MT</b>

You can move to an HF display from another display type, and scroll the HF display - enter the scroll command followed by HF. Example: MDHF

## HOTEL PRICING & FEATURES

Available with Complete Access Plus Only.

### Entries

For a list of options, see *Hotel Display Options* on page 109.

List prices and features from a single or multiple property HA display. <i>For Amadeus access levels /CO-P and /CO-C.</i>	<b>HP2</b>
List prices and features from a single or multiple property HA display for the specified categories only. <i>For Amadeus access levels /CO-P and /CO-C.</i>	<b>HP2-L-DEP-P</b>
Revert from specified categories to all categories	<b>HP</b>
From a Complete Access Plus hotel segment	<b>HPS2</b>

## Categories

Booking requirements	-B or -B00	Other / miscellaneous	-O or -OTH
Cancellation policies	-C or -CXL	Rate information	-R or -RAT
Room and rate description	-D or -DES	All known taxes and estimated total amount	-T or -TTX
Rate inclusions/extras	-I or -INC		

## HOTEL TERMS

List terms for the hotel on the specified line number (1A) of the Hotel Rate Change (HR) display.	HT1A
List terms for the hotel on the specified line number (1) of the Hotel Inventory (HI) display.	HT1
List terms for hotel specified in the Hotel PNR segment (S3)	HTS3
List terms for selected categories, for the hotel on the specified line number of the Hotel Rate Change (HR) display. Max. 3 categories allowed.	HT1A-D-I-S
List terms for selected categories, for the hotel on the specified line number of the Hotel Inventory (HI) display. Max. 3 categories allowed.	HT1-C-S-I

### Categories

Description	-D	Cancellation policy	-C	Sell rules	-S
Rate inclusions/extras	-I	Booking requirements	-B		

## HOTEL INVENTORY

*The hotel inventory (HI) display gives a 40-day snapshot of room availability by rate at a single hotel - for hotels using standard access and hotel complete access only.*

One-night stay, for today, specified property	HISRCPHRIC
From a multi-property availability display	HI2
From a single-property availability display	HI
From a hotel list display	HIAB25MAY-30MAY
By PNR hotel segment	HIS5

### Scrolling

Redisplay the last cleared screen	MP
Return to the last cleared screen	MPHI
Return to the last cleared screen and move down	MDHI
Return to the last cleared screen and move up	MUHI
Return to the last cleared screen and move top	MTHI

## HOTEL SELL

From a hotel pricing and features display	<b>HS1</b>
From a hotel inventory display (Standard and Complete Access only)	<b>HS2</b>
From a single-property availability display only	<b>HS3</b>
From a rate-change display	<b>HS1A</b>
Direct entry sell	<b>HS</b> HIFRA19815MAR-20MAY
From a hotel location list display (like direct entry, but using property line reference instead of property code)	<b>HS</b> AB5JAN-10JAN/RT-A1D/SR-XXX
Long sell a single-occupancy room, at any rate other than the default public rate.	<b>HS</b> XXPAR1235JAN-10JAN/RT-A1D/SR-XXX
Complete Access and Complete Access Plus override using the 11A prefix.	11A <b>HS</b> HIFRA19815MAR-5/NR-2/RT-2A1D /SR-WKD
Voucher print from displayed PNR	<b>HVP/S3</b>
Combined hotel voucher and invoice and itinerary print	<b>HVP/S2/IBP</b> or <b>HVP/S2/IEP</b>

## Hotel Sell Options

For information about the sell options supported by specific hotel chains, enter HEHTLXX, where XX is the code of the hotel chain.

Internal agency accounting information	/ ** -TEXT
Amount override for negotiated rate	/A0-EUR131.40
From a single-property display: Include flight details from PNR segment in hotel information Manual entry of flight details in hotel information	HS1/ARR-S2 HS1/ARR-AF7715-NCE-LON-3-0930
From a single-property display Exclude flight details hotel information Remove flight details from an existing hotel segment	HS1/ARR-6/ARR-
Booking code (Complete Access Plus or Dynamic Access only)	/BC-1234567890
Booking via	/BGV-PHONE MR SMITH
Booking source IATA number (for passive segments)	/BS-12345678
Corporate discount	/CD-543210
Confirmation number	/CF-012345
Infant bed, cot, or cradle (Enter zero for no charge)	/CR-EUR10.00-1 /CR-EUR0.-1
Deposit advice to hotel when using an advanced deposit Deposit advice to hotel when using a credit card	/DP-ADVDEP /DP-CCAX371449635311004EXP0512
Change check-in date	/DD-7NOV
Change check-out date	/DT-1NOV-6, or /DT-1NOV-7NOV
Extra person rate: - For currencies with a decimal point - For currencies with no decimal place.	/EX-EUR12.78-1 /EX-JPY2800-1
Frequent traveler	/FT-11A22B33C
Guarantee of payment - From a booking source: - From booking source taken from agency AAA: - From a company (name and address): - From a corporate account: - From a normal credit card:	/G-BS12345678 /G-BS /G-CO IBM 1 NEW ST /G-CD123456 /G-CCDC30125647382919EXP1012
Holding information	/HLD-6PM
Customer ID for hotel chain (max. 20 characters)	/ID-336677

Number of rooms (Standard Access only)	/NR-3
Associate specified passenger for hotel sell on a PNR	/P3
Rollaway bed: for an adult	/RA-USD20.00-1
Rollaway bed: for a child	/RC-USD10.00-1
Rate quote	/RQ-EUR255
Room rate override	/RR0-USD50.00
Room occupancy and room type	/RT-2A1D
Room occupancy and room type, more than one room	/RT-2A1D-3
Room override	/R0-S1K
Saving amount - new entry	HS1A/SAV-USD50.00 HS1A/SAV-20 PCT
Saving amount - updating an existing entry	2/SAV-EUR304.89 3/SAV-30 PCT
Supplementary information (Free flow text - max 120 characters)	/SI-ROOM WITH SEA VIEW
Special Rate other than RAC (long sell entry only)	/SR-XXX
American plan - rate per person for three meals a day where (n) is the number of people that need the plan.	/AP-USD80-n /AP-JPY7500-n
Modified American plan - rate per person for two meals a day where (n) is the number of people that need the plan.	/MA-USD60-n /MA-JPY3500-n
Family American plan - rate per person for three meals a day where (n) is the number of people in the family	/FA-USD75.00-n /FA-JPY4500-n
Family Modified American plan - rate per person for two meals a day. where (n) is the number of people in the family	/FM-USD50.00-n /FM-JPY4500-n
Manually added voucher options: Billing number	/BN-
Manually added voucher options: Voucher values:	/VV-
Full credit	/VV-FC
As per agreement	/VV-APA
Specific amount	/VV-GBP100.00
Confirmation	/VV-CONFIRMATION

## Modify/Delete Option Data by Segment Number

To modify option data, give the segment number, then the option and the new data.

Modify deposit for segment 3 from check to cash	3 /DP -CHECK
Overwrite existing supplementary information	3 /SI -ROOM WITH SEA VIEW
Add text to an existing supplementary information	3 /SI - *AND NON SMOKING

To delete segment data enter the segment number and one or more of the option identifiers without any updated text. Multiple option identifiers are allowed.

Delete option data for specified segment and the given identifiers (ID- and G-).	5 /ID - /G-
<i>You cannot delete data for the following identifiers:</i> /AO-, /RG-, /BS-, /RO-, /CF-, /RQ-, /DD-, /RT-, /DT-, /SR-, /NR-.	

## Resell Segment by Segment Number

Modify check-in date for one night stay	2 /DT -9MAY
Modify check-in and check-out days	2 /DT -1MAY -15MAY
Modify check-in date and number of nights	2 /DT -1MAY -15
Modify check-out date	2 /DD -15JUN
Modify check-out as number of nights	2 /DD -9
Modify the room type and/or rate ID	2 /RT -A1T /SR -PR0
Room occupancy, room type, and/or rate ID	2 /RT -2A1D /SR -WKD
Special rate to standard rate <i>You cannot use /SR- to change a rate to RAC; you must use /RT- to re-specify the room type</i>	2 /RT -A1T
Modify passenger association for the specified segment (Standard Access only)	5 /P2

## Add Passive Segment (Booking Made Outside Amadeus)

To add the passive segment, make a Standard Access sell entry which includes the /CF- option with the confirmation number. If you do not enter the /CF information, a new booking will be generated

Remember to use the 11a prefix for Complete Access, and Complete Access Plus chains, and also /SR- identifier for special rate codes..

Room type and rate quote from Amadeus HR display	11AHSXXPAR123 10SEP -5 /CF -345670ABC /RT -2B2T /RQ -EUR76 .22
Room type and rate quote from Amadeus HA display	HS2A /CF -345670ABC /RQ -EUR76 .22
Room type, special rate and rate quote from Amadeus HR display	11AHSXXHMT969 15JUN -3 /CF -06151963 /RT -2ROH /SR -PR0 /RQ -USD96 .0



Reference sell from the hotel rate from Amadeus HR display.	11AHS1B/CF-345670ABC/RQ-EUR76.22
Reference sell from the hotel rate (HR) display, adding a special rate code.	11AHS1B/CF-345670ABC/RQ-EUR76.22/SR-ABC
Room type and rate override from Amadeus	HSUIROM34510SEP-15SEP/CF-345670ABC/RT-2B2T/AO-EUR78.00
Room override and rate quote, not booked in Amadeus	HSUIROM34510SEP-15SEP/CF-345670ABC/RQ-EUR78.00/R0-S1K
Room override and rate override, not booked in Amadeus	11AHSXXPAR123 10SEP-5/CF-345670/R0-S1K/AO-EUR76.22
Room override and rate quote, not booked in Amadeus	11AHSXXPAR123 10SEP-5/CF-345670ABC/R0-1B1T/RQ-EUR76.22
Auxiliary PNR segment, HK status, hotel booked outside Amadeus	HU1AHK1 SF0 1SEP-3SEP/SAVOY HOTEL/CF-123456

## HOTEL DISPLAY OPTIONS

For online help for Hotel options, and information on which option is available with which type of hotel display, see: *HE HOTEL OPTIONS*

### Search Options

Address (1 to 10 characters)	HALPL/AD-PENNY LANE
Area:	
list hotels for specified areas of a city	HLPAR-S-W, HLPAR/AR-S-W
list specific areas of a city for a specified hotel chain	HAXXMIA-S-E
to change area of initial search (e.g. HAXXMIA-S-E)	HA/AR-S-W
include all associated cities/airports in search	HLPAR-ALL
include all associated cities/airport in specific areas	HLPAR/AR-ALL-R
reset to default of target city only, all areas	HLPAR/AR-* or HA/AR-*
<i>Combine -ALL with other search options to avoid long lists</i>	
Points of Reference (POR):	
list hotels near POR for the specified city	HLPAR/RP-ATT-CATHEDRALE
list hotels near POR in the specified state or country	HL*GB/RP-SPO-QUEENS CLUB
show hotel availability near a POR	HALON/RP-SHO-HARRODS
show hotel availability near a landmark	HA*FR/LOC-EIFFEL TOWER
list hotels within specified distance from the POR	HLNCE/DI-8K
list all PORs for the specified city and POR category	DRP*/LON-SHO
list all categories for PORs	DRP-CAT
<i>For full information refer to HE POR and HE DRP</i>	

Category - List hotels in the specified category. (L-Luxury; F-First class; S-Standard; T-Tourist) Reset to all categories	<b>HL/HC-L</b>  <b>HL/HC-*</b>
Postal/zip code: search for hotels with the specified code with specific characters anywhere in the post code starting with specific characters reset to any postal/zip code remove postal code restriction and retain display	<b>HAPAR/ZP-75011</b> <b>HAPAR/ZP-75</b> <b>HAPAR/ZP-75*</b> <b>HAPAR/ZP-*</b> <b>HA/ZP-*</b>
Properties in a non-IATA city for geocoded and non-geocoded countries from multi-availability displays only: combine the /CT and /AD options to provide more specific results:	<b>HLNCE/CT-VENCE</b> <b>HL*US/CT-SAN MATEO</b>  <b>HA*FR/CT-PARIS/AD-ELYSEE</b>
Transportation type (HL/HA/HR displays only) <i>See Transportation Identifiers on page 101.</i>	<b>HAPAR/TR-F-L</b>
Lowest rates	<b>HANCE12DEC/LOW</b>
Specific chains - list hotels for specified hotel chains Reset to all chains (YY is the <i>all chains</i> indicator)	<b>HL/C0-XX-ZZ</b> <b>HL/C0-YY</b>
Company access level- list hotels by access level: Amadeus Dynamic and Hotel Complete Access Plus Amadeus Dynamic, Hotel Complete and Hotel Complete Access Plus Standard Access only Amadeus Dynamic Access only Display hotel list by city and access level Display hotel availability by city and access level	<b>/C0-P</b>  <b>/C0-C</b> <b>/C0-S</b> <b>/C0-D</b> <b>HLPAR/C0-P</b> <b>HAPAR/C0-C</b>
Company code (C1 to C60) list hotel availability for a city and company code	<b>HAPAR/C0-C29</b>
Facilities (max. 3 facility codes) restrict display to hotels with the specified facilities remove facilities search restriction <i>See Hotel Facilities Codes on page 98.</i>	<b>HAPAR/FF-SWI-JAC-CAS</b> <b>HL/FF-*</b>
F.E.M.A list hotels that meet the FEMA fire regulations. reset to both F.E.M.A. and non-F.E.M.A. properties	<b>HANYC/SF-Y</b> <b>HA/SF-*</b>

Hotel name - for HL/HA/HR displays only	
full name of hotel	<b>HASFO/HN-HILTON</b>
minimum of three letters	<b>HAFRA/HN-STA</b>
chain code, city and hotel name	<b>HAXXPAR/HN-CONCORDE</b>
list hotels in specified city beginning with target letter	<b>HAPAR/HN- *C</b>
Phone number:	
list hotels with this string of digits	<b>HAPAR/PH-4412443240</b>
list hotels starting with specific digits	<b>HAPAR/PH-0142*</b>
reset to any phone number	<b>HA/PH- *</b>

## Modify Options

For online help for *Hotel options*, and information on which option works with which display type, see: **HE HOT OPT**

Availability status override - HA displays only:	
list available rooms only within the specified city	<b>HAPAR/ST-A</b>
list available rooms only (from single property display)	<b>HA3/ST-A</b>
list available and on-request rooms only within target city	<b>HAPAR/ST- *</b>
list all rooms within target city (include closed for sale, closed to arrival)	<b>HAPAR/ST-ALL</b>
<i>Note: The /ST option does not apply to hotels using Hotel Complete Access Plus.</i>	
Bed type - (HA /HR/HL displays - SA/CA only).	
list hotel availability for the specified city and bed type	<b>HAPAR/BT-K</b>
list hotel availability by line # and bed type (HA display)	<b>HA2/BT-K</b>
<i>Note: /BT applies to Hotel Standard, Hotel Complete Access chains only</i>	
<i>See also Room Type Codes on page 98.</i>	
Check-in and check-out (as separate entries)	
check-in on specified date	<b>HA/DT-1AUG</b>
check out on specified date	<b>HA/DD-2AUG</b>
Change check-in	
change check-in to next day (MN) or previous day (MY)	<b>MN, MY</b>
Check -in and check out simultaneously:	
check-in and check-out on specified dates	<b>HA/DT-31JUL-2AUG</b>
check-in on specified date and check-out after the number of days specified	<b>HA/DT-31JUL-2</b>
Change check-out: (e.g. for HAPAR30JUL-2AUG)	<b>HA/DD-9AUG</b>

<p>Currency conversion (HA/HR/HP displays only):</p> <ul style="list-style-type: none"> <li>using 2 or 3-letter ISO country code</li> <li>using an asterisk (*) to display local currency</li> </ul> <p><i>Note: The @ symbol preceding the currency code indicates that the currency displayed has been converted. and is not the loaded currency.</i></p>	<p><b>HR2/FC-JP, HA/FC-JPY</b> <b>HR2/FC - *</b></p>
<p>Segment location override:</p> <ul style="list-style-type: none"> <li>list availability for an alternative location to that specified in the referenced hotel PNR segment</li> </ul>	<p><b>HAS5/L0-AMS</b></p>
<p>Occupancy level and room type (HA and HR displays only):</p> <ul style="list-style-type: none"> <li>double occupancy</li> <li>revert to default of single occupancy</li> <li>specific room type</li> <li>occupancy level and room type</li> </ul> <p><i>Note: Refer to HE HOTEL OPTIONS, GPOP2 for room occupancy greater than two.</i></p>	<p><b>HA/RT-2, HA2/RT-2</b> <b>HA/RT-1</b> <b>HA/RT-A1K</b> <b>HA/RT-2A1K</b></p>
<p>Rate limit/range (plus/minus 10%. (HA and HR displays only)</p> <ul style="list-style-type: none"> <li>Rates less than 110 Euro</li> <li>Rates higher than 90 US dollars</li> <li>Rates between 90 and 165 Euro</li> <li>Rates between 72 and 132 GB pounds</li> <li>Rate xxx less than 165 US dollars</li> </ul>	<p><b>HAPAR/QU-100</b> <b>HAMIA/QU-H100</b> <b>HAPAR/QU-100-150</b> <b>HALON/QU-80-120/FC-GBP</b> <b>HAPAR/SR-XXX/FC-USD/QU-150</b></p>
<p>Special rates (HA/HR/HP displays only):</p> <ul style="list-style-type: none"> <li>single rate code</li> <li>more than one rate code, excluding RAC</li> <li>more than one rate code, including RAC</li> </ul>	<p><b>HAPAR/SR-GOV-XXX</b> <b>HAFA4JUL/SR-HPL</b> <b>/SR-AMX-COR-IBM</b> <b>/SR-TQ3-RAC</b></p>
<p>When special rates are not available</p> <ul style="list-style-type: none"> <li>Store eight preferred rate codes in your agent security profile</li> </ul>	<p><b>JGU/HSR-GOV-COR-TQ3</b></p>

## Supplementary Sell Options

*For Hotel Availability, Rate Change, and Inventory displays only.*

Booking source IATA number	/BS-12345678
Customer ID for hotel chain	/ID-336677
Deposit requirements	/DP-ADVDEP
Guarantee of payment	/G-CCDC30125647382919EXP1012
Supplementary information	/SI-ROOM WITH SEA VIEW

## BIASED DISPLAYS

### Entries

To add a property to the preference table	HZ* /BI -XXNCEAPT - 1A05
To delete a property from the preference table	HZ* /BI -XXNCEAPT - 1A00
To view the preference table by city	HZ* /BI -NCE
To view the preference table by property	HZ* /BI -XXNCEAPT
To view biased displays: hotel list	HLNCE
To view biased displays: hotel availability	HANCE



# Amadeus Rail

For general information about Amadeus Rail Providers, enter **GGRAIL**.

Find Amadeus code for a provider	<b>DNASNCF</b>
Find provider name for an Amadeus code	<b>DNP2V</b> <b>DNA9B</b>
Set preferred rail provider	<b>JGU / RAI - 2V</b>
Reset rail provider to default	<b>JGR / RAI</b>

If you set your preferred provider, your subsequent rail entries can take the format **R/(Entry)**. If you do not set a preference, or if you want to use a different rail provider, you must use the format **R/-2V/(Entry)**.

## AVAILABILITY AND SCHEDULE DISPLAY

Availability by departure time	<b>R / AD 20JULWASNYP5P</b>
Neutral availability	<b>R / AN 20JULWASNYP5P</b>
Change to return display	<b>R / ACR25JUL5P</b>
Class of service	<b>R / AD 20JULWASNYP5P / CP</b>
Display fares from an availability display	<b>R / ACFQ</b>

### Scrolling

A semi-colon (;), hash (#), or question mark (?) at the bottom right-hand corner of a display means there is more information which you must scroll down to see.

Scroll down	<b>R / MD</b>	Scroll up	<b>R / MU</b>
		Move to previous availability display	<b>R / MPAD</b>

## SEGMENT SELL FROM AVAILABILITY

Sell seat (short sell)	<b>SS1F21</b>
Sell seat (long sell)	<b>SS9B4026Y23JULGOTSTO</b> <b>NN2 / 02400655 / P1</b>
Sell open segment	<b>S09B4026Y23JULGOTSTO</b> <b>/ P1</b>
Sell accommodation	<b>SS1DS21 / P1 - 2</b>

Sell multiple segments in different classes	<b>SS4YE4Y22</b>
Multiple segments, different number of passengers	<b>SS1DS2Y22</b>
Sell multiple segments with one or more class codes	<b>SS4DS1YE1YF22</b>

## FARES

Display fare	<b>R / FQDWASCHI14APR</b>
Display fare rules by line number	<b>R / FQN2</b>
Display fare rules by fare basis code	<b>R / / FQ *DRC1</b>
Display accommodation charge	<b>R / / FQ *AC</b>
Display by trip dates, totaled for passenger types	<b>R / / FQ *24MAY / 29MAYCHIWAS / 2F2H</b>
Shortcut from fare display to availability	<b>R / FCAD</b>

### Fare Display Codes

<b>OW</b>	One way	<b>ZN</b>	Zonal
<b>RT</b>	Round Trip	<b>MR</b>	Multi-ride

### Fare Basis

1st character	Indicates coach class to book
2nd character	Indicates fare type
3rd character	Indicates combinable with other fare basis containing same 3rd character
4th character	Variable

### Passenger Type Codes

<b>F</b>	Adult	<b>E</b>	Senior Citizen (62+)	<b>M</b>	Military Adult
<b>H</b>	Child	<b>W</b>	Disabled Adult	<b>M</b> <b>C</b>	Military Child (2-15)
<b>U</b>	Unaccompanied Child	<b>V</b>	Disabled Child	<b>Q</b>	Travel Agent - AD75 coupon required to ticket



## PRICING OPTIONS

*If your PNR contains all adult passengers, the system will automatically price at the lowest applicable fare for the inventory class you sell.*

Passenger type discount	<b>OS2V TP 2F 2H</b>
Fare basis specified	<b>OS2VTP2F2H-DZ01</b>
Rate desk pricing	<b>OS2V TP-RDPR</b>
AAA discount pricing	<b>OS2V AAA321-45607892</b>
View pricing	<b>FXX/SP2V</b>

## TICKETING

Automated ticketing, when PNR contains air segments, so that provider is informed	<b>TTP/SP2V</b>
Automated ticketing (as above) but to issue one ticket per passenger	<b>TTP/SP2V/P1-3</b>
Manual ticketing	<b>FH (preprinted ticket number)</b>

## ADDITIONAL ENTRIES

Claim Amadeus PNR	<b>R/RK1AZNUHKV</b>
List of special services you can request (phone only)	<b>R//G/TVL/SSR</b>
Train status information by train number and date	<b>R//TS30/24MAY</b>
On-board service info by train number and date	<b>R//*SVC30/24MAY</b>

## AMADEUS ACCESRAIL (9B)

*Amadeus AccesRail does not use Rail Mode. It uses the standard Amadeus Air transactions, as the examples below illustrate. For full information enter HE ACCESRAIL in the distribution system. BritRail services are now sold using the AccesRail code.*

### Availability and Schedule Display

AccesRail and Air services	<b>AN2JULG0TST0</b>
Only AccesRail segments	<b>AN15NOVXEVO RB/A9B</b>
Up to a maximum of three providers	<b>AN2JULG0TST0/A9B,SK,BU</b>
Access 3-month display of AccesRail fares from November 1	<b>FQDARNORB/A9B/DNOV</b>

## Service Information

For service 9B2071 for the current day	<b>D09B2071</b>
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## Miscellaneous

British Rail Passes (See HE BRITRAILPASS)	<b>AN10AUGXZRXP/A9B</b>
Access fare notes	<b>FQN1</b>

## AMADEUS RAIL AIRPORT EXPRESS (9G)

Display neutral availability of Amadeus Rail Export Express services from Helsinki to Stockholm on October 22	<b>R/AN220CTHELXEV</b>
Display availability of airport express services	<b>AN25MARCDGQQP</b>
Book airport express services	<b>SS1CF3</b>
Book using a long sell entry	<b>SS9G0087F25MARLHRQQP1</b>
Specify email address as services remark	<b>SSR 0THS-DSMITH AT AMADEUS.COM</b>
Resend a pdf to a valid email address	<b>SSR 0THS-RESEND/P2</b>

## Rail Coach Map

Display availability or schedule display	<b>SMC/1</b>
Display class of service	<b>SMC/1/Y</b>
Display smoking preference	<b>SMC/1//SM</b>
Display class and smoking	<b>SMC/1/Y/SM</b>
Display PNR	<b>SMC4</b>
Display PNR class of service	<b>SMC4/Y</b>
Display PNR smoking preference	<b>SMC4//NS</b>
Display PNR class and smoking	<b>SMC4/Y/SM</b>
Display direct entry	<b>SMC-9F9061/25APRXPGQQW</b>
Display direct entry class of service	<b>SMC-9F9061/25APRXPGQQW/Y</b>
Display direct entry smoking preference	<b>SMC-9F9061/25APRXPGQQW//NS</b>
Display direct entry class and smoking	<b>SMC-9F9061/25APRXPGQQW/Y/SM</b>

## Rail Seat Map

**Display from Availability or Schedule Display**

Display specific coach	SMT / 1 / 2
Display class of service	SMT / 1 - Y
Display coach map	SMT - 9F / 2
Display PNR	SMT5

**Display from Direct Entry**

Display specific coach	SMT - 9F9061 / 25APRXPGQQW / 2
Display class of service	SMT - 9F9061 / 25APRXPGQQW - Y

**Rail Seat Request**

Seat request with no preference	STT
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**Seat Request with Preferences**

Request zone preference	STT / N / S6 , 9
Request area preference	STT / W
Request two area preference	STT / WF
Request zone and area preferences	STT / SF
Request seat configuration	STT / - T2
Request two seat configurations	STT / - T2 , FP
Request zone and seat configurations	STT / N / - E1
Request zone, area and seat configurations	STT / NWF / - T2 , FP

**Specific Seat Requests**

Request one seat/one passenger	STT / C023S017
Request several seats	STT / C023S017 , C023S019 / S5
Request range of seats	STT / C023S017 - 021
Request seats in different coaches	STT / C023S017 , C024S017
Request 'NEAR TO' seats	STT / - NTC023S017 /
Include seat reservation in ITRs	RIZ XPGQQW COACH C023 SEAT S014-S015 TYPE DUO
Cancel seat reservation	XE5
Delete seat reservation	DL5



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# Amadeus Insurance

*The Amadeus Insurance product is available in certain markets only.*

## DISPLAYING INFORMATION

Display a list of insurance providers	<b>IL</b>
Display a list of products for your preferred provider	<b>II</b>
Display a list of products for a specific provider	<b>IIAAI</b>
Display a list of products from a list of providers	<b>II2</b>
Display features for your preferred product	<b>IF</b>
Display features for a specific provider and product	<b>IFAAI / ACC</b>
Display features from a list of providers	<b>IF3</b>

## PNR ELEMENT

### Preference Settings

Set your preferred provider	<b>JGU / IPV-AAI</b>
Set your preferred product	<b>JGU / IPD-ACC</b>

### Informative Pricing for a PNR

Informative pricing for your preferred product	<b>IS / 10FEB - 15FEB / FQ</b>
Informative pricing from a list of products	<b>IS1 / 10FEB - 15FEB / FQ</b>
Informative pricing for a specific product	<b>ISAAI / ACC / 10FEB - 15FEB / FQ</b>
Informative pricing for a specific product with extension	<b>ISAAI / MUL+FM / 10FEB - 15FEB / FQ</b>
Confirm the booking after informative pricing	<b>7 / HK</b>

### Selling Insurance for a PNR

Sell your preferred product	<b>IS / 10FEB - 15FEB</b>
Sell from a list of products	<b>IS2 / 10FEB - 15FEB</b>
Sell a specific product	<b>ISAAI / ACC / 10FEB - 15FEB</b>
Sell a specific product with extension	<b>ISAAI / MUL+FM / 10FEB - 15FEB</b>

Long sell from a PNR	<b>ISAAI/ACC/12JUL-19JUL/TV-EUR300/TT-FLT/NM-SMITH/JOHN MR</b>
Sell an Annual Travel Policy	<b>ISAIG/TC+ANN/20MAR-Y/TV-1600</b>
Sell an Annual Travel Policy by duration	<b>ISAIG/TC+ANN/19JUN-364/TV-1600</b>
Sell Annual Travel Policy by period	<b>ISAIG/TC+ANN/19JUN-18JUN09/TV-1600</b>
Sell in Euros	<b>IS/10FEB-15FEB/FC-EUR</b>
Sell for a specific passenger	<b>IS/10FEB-15FEB/P1</b>
Sell for specific segments	<b>IS/10FEB-15FEB/S3-4</b>
Add an option	<b>3/BD-19JUN1970</b>
Modify an option after informative pricing	<b>3/TV-1600/HK</b>
Cancel an insurance element	<b>XE3</b>

## Insurance Sell Options

Passenger ID: for a specific passenger	
passport	/PI-PP/987654321/P1
driving license	/PI-DL/564327896/P1
national identity	/PI-NI/547230147/P1
locally defined number	/PI-ID/124785963/P1
Credit card	/CC-AX371449635311004
Supplementary information	/SI-FREEFLOW TEXT
Supplementary information for passenger 1	/SI-FREEFLOW TEXT/P1
Date of birth	/BD-19JUN1970/P1
Trip value	/TV-250
Trip value for passenger 1	/TV-499/P1
Subscriber address	/AM-//A1-19 SUN STREET/ZP-6000/CI-NICE/CO-FRANCE
Phone number	/AP-00112233445566
Emergency phone number	/AE-0123456789
Email address	/APE-MY.EMAIL@ADDRESS.COM
Tour operator code	/TO-VCOM
Trip type	/TT-CRU
Geographic zone	/ZN-FR,DE
Coverage amount	/CV-2500
Personal coverage	/CP-4620
Medical coverage	/CM-2369
Extra reference	/XR-11223344
Nanny name	/NN-NANNY NAME

Beneficiary name	/NB-BENEFICIARY NAME
Beneficiary name for passenger 1	/NB-BENEFICIARY NAME/P1
Commission percentage	/FM-20
Fare discount	/FD-F
Fare discount for passenger 1	/FD-F/P1
Substitute name	/NS-SUBSTITUTE NAME
Tariff code	/TF-TARIF1
Extra amount	/XP-123
Rate code	/RC-333
Voucher number	/VN-1234567

## CERTIFICATES AND VOUCHERS

### Printing Certificates and Vouchers

*Most markets issue Amadeus Insurance certificates. However, the following entries also generate vouchers, depending on your market.*

Print a certificate	<b>IVP</b>
Print a certificate for specific insurance elements	<b>IVP/S4,6-8</b>
Print a duplicate certificate	<b>IVP/COPY</b>
Print a certificate in a specified language	<b>IVP/LPSP</b>
Print to a specific printer (certificate only)	<b>IVP-SA1234 or IVP-2</b>
Print to a specific printer (voucher only)	<b>IVP12345678</b>
Print to a satellite printer (voucher only)	<b>IVP/ST12345678</b>
Print a certificate with the agent ID	<b>IVP/A1234</b>

### Displaying Certificates

*The following entries are only valid for markets that issue certificates.*

Display certificate	<b>IVD</b>
Display a certificate for a specific element	<b>IVD/S2</b>
Display a certificate in a specific language	<b>IVD/LPSP</b>





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# Amadeus Fares and Pricing

## CURRENCY CONVERSION

Convert a specific amount of a currency, using the default currency of your terminal	<b>FQC100EUR</b>
Convert a specific amount, using a country code	<b>FQC100SEK / *GB</b>
Convert a specific amount, using a city code	<b>FQC100SEK / *LON</b>
Convert a specific amount, using a currency code	<b>FQC120GBP / EUR</b>
Convert, using a designated BSR of 1.35	<b>FQC250GBP / EUR1 . 35</b>
Convert, using today's BBR	<b>FQC120GBP / EUR / B</b>
Convert, using today's ICH rate	<b>FQC120GBP / EUR / C</b>
Convert at today's BSR, BBR, and ICH rates	<b>FQC120GBP / EUR / A</b>
Convert from a designated currency to a NUC	<b>FQC1000EUR / NUC</b>
Convert from a NUC to a designated currency	<b>FQC37 . 87NUC / EUR</b>
Convert currencies up to 12 months in the past	<b>FQCGBP / NOK / 15FEB11</b>
Convert currencies up to 12 months in the past, using a country code	<b>FQC100GBP / *NO / 15SEP11</b>
Convert currencies up to 12 months in the past, using a city code	<b>FQC100GBP / *OSL / 15SEP11</b>

## LIST OF BANKERS RATES

Display a list of BSRs for a currency, using a currency code	<b>FQBNOK</b>
Display a list of BSRs for a currency, using a country code	<b>FQB*NO</b>
Display a list of BSRs for a currency, using a city code	<b>FQB*OSL</b>
Display a list of BSRs for a past date	<b>FQBNOK / 15SEP11</b>
Display a list of BBRs for a currency	<b>FQBNOK / B</b>

## IATA RATES OF EXCHANGE

For the currency of your terminal	<b>FQA</b>
For a specific currency	<b>FQAUSD</b>
For the euro	<b>FQAEUR</b>
For a city	<b>FQA*NYC</b>

For a country	<b>FQA</b> *US or <b>FQA</b> UNITED STATES
For a specific currency and a past date	<b>FQA</b> USD/24JAN09

## CALCULATING MILEAGE

Calculate mileage between cities	<b>FQM</b> ZRHLONFRASYD
Specific date	<b>FQM</b> ZRHLONFRA/10FEB11
Global routing, via the eastern hemisphere	<b>FQM</b> ZRHLONFRA/VEHSYD
Surface travel between two adjacent cities	<b>FQM</b> LONDUS - -CGNZRH
Exclude city pair (display purposes only)	<b>FQM</b> LONNYC **MSPCHI
Display surcharge levels	<b>FQM</b> *LONLAX
Display surcharge band for a mileage amount	<b>FQM</b> */9126
Display surcharge band for a currency amount	<b>FQM</b> *JPY25000
Display surcharge band for a mileage and currency amount	<b>FQM</b> */9126*JPY25000
Display surcharge band for a city pair, currency, and global routing	<b>FQM</b> *HKG/VEHLON*HKD2700
Display the TPM and MPM for all existing global routes between a city pair	<b>FQ0</b> FRASYD
With a specific date	<b>FQ0</b> FRASYD/24JUN
Calculate mileage from a PNR	<b>FRM</b> /S4-6
Calculate mileage from a fare display	<b>FRM</b> 1

## CHARGES

### Excess Baggage Charges

Today's charges for 10.5 kilos for a city pair	<b>FQX</b> ZRHSIN/10.5
Today's charges for a specific airline	<b>FQX</b> ZRHSIN/10.5/SK
Charges for a specific date and airline	<b>FQX</b> ZRHSIN/26MAR/10.5/SK

### Passenger Facility Charges

Display PFC information for specified airports	<b>FQZ</b> PFC ATL/EWR/DEN/MIA
Display a collection method for specified airlines	<b>FQZ</b> COL AA/DL
Display carrier-absorbed PFCs for an airport	<b>FQZ</b> CAP MIA

## FARE DISPLAY

Origin city different from your location, today	FQDFRAMNL
Origin city and your location (same), today	FQDMNL

### Options

Specific airline only	FQDFRAMNL / A - LH
Specific airline and common fares	FQDFRAMNL / ALH
Multiple airlines (maximum of three)	FQDFRAMNL / ALH, PR, KL
Common fares only	FQDFRAMNL / AYY
3-month display, starting in April	FQDFRAMNL / DAPR
Specific date	FQDFRAMNL / D11APR
Exact outbound travel date	FQDFRAMNL / A - LH / D26NOV*
Range of travel start dates	FQDFRAMNL / D21JUL ** 14AUG
From a specific date to seven days ahead	FQDFRAMNL / D21JAN ** 7D
From a specific date to three months ahead	FQDFBCNMNL / AIB / D21JAN * ** 3M
Exact outbound and inbound travel date	FQDPPARLON / AAF / D2NOV * 15DEC
Exact outbound and inbound travel date, with today's date as the outbound travel date	FQDPPARLON / AAF / D * 15DEC
Fares from today's date to a specific date	FQDFRAMNL / D * * 3MAR
Past month	FQDFRAMNL / DFEB11
Specific past date	FQDFRAMNL / ALH / D23JAN11
Different travel and ticketing dates	FQDPPARFRA / D5JUN11 / AAF / R, 06APR11
Different travel and ticketing dates with date range	FQDHLELNBO / D15AUG11 ** / R, 10MAY11
Booking code	FQDFRAMNL / CY
Front cabin position (First)	FQDFRAMNL / KF
Front cabin position (Business)	FQDFRAMNL / KC
Rear cabin position (Economy)	FQDFRAMNL / KY
Rear cabin (Economy, Premium Class)	FQDFRAMNL / KW
Rear cabin (Economy, excluding Premium Class)	FQDFRAMNL / KM
Shopper display - lowest to highest for all Amadeus Participating Airlines	FQDFRAMNL / S
Fares shown in lowest to highest order for a specific airline	FQDFRAMNL / ALH / IX
One-way fares	FQDFRAMNL / IO

Round-trip fares	<b>FQDFRAMNL / IR</b>
Fares in NUC	<b>FQDFRAMNL / R, NUC</b>
Half round trip fares in NUC	<b>FQDFRAMNL / IH</b>
Fares filed in a foreign currency	<b>FQDMEXACA / AAM / R, FS - MXN</b>
Asean Extension fares filed in a foreign currency	<b>FQDBKKHKG / R, - EXT, FS - AUD</b>
All date restrictions	<b>FQDFRAMNL / IDD</b>
Add tax (if not included by default)	<b>FQDFRAMNL / R, AT</b>
Withhold tax (if included by default)	<b>FQDFRAMNL / R, WT</b>
Fare request types, APEX, PEX, and MILITARY (maximum 3 codes)	<b>FQDFRAMNL / ALH / R, - APX - PEX - MIL</b>
Expanded parameters, fares with no penalty	<b>FQDNYCLON / ABA / R, * NPE</b>
Expanded parameters, fares with a percentage penalty	<b>FQDNYCPAR / AAF / R, * PE25P</b>
Expanded parameters, fares with an amount penalty	<b>FQDNYCPAR / AAF / R, * PE100A</b>
Global routing via the trans-Siberian route	<b>FQDFRAMNL / ALH / VTS</b>
Round-the-World (RTW) fares	<b>FQDLONLON / AQF / VRW</b>
Circle Trip (CT) fares	<b>FQDSYDSYD / AQF / VCT</b>
Unifares	<b>FQDNYCMAD / R, U</b>
Unifares for a corporate contract	<b>FQDNYCMAD / R, U364477</b>
Unifares by corporate name	<b>FQDNYCMAD / R, UU * IBM</b>
Unifares for a specific airline	<b>FQDNYCSFO / AUS / R, U</b>
Category 35 fares for a specific airline (you must be a selling updater to make this entry)	<b>FQDLONVIE / AKL / R, RU - H135</b>
Negotiated Fares for a corporate contract	<b>FQDNYCMAD / R, C364477</b>

## Follow-up Entries for Fare Display

Fares in NUCs from a local currency display	<b>FQDN</b>
Fares in a local currency from a NUC display	<b>FQDL</b>
Fares in NUCs or local currency from a euro display	<b>FQDL</b>
Fares in euros from a NUC or local currency display	<b>FQDE</b>
Display a fare in another currency	<b>FRC7 / GBP</b>
Request fares in the opposite direction	<b>FQDR</b>
Change the fare display, new option is airline	<b>FQDC / AAF</b>
Tax breakdown for the fare on line 3	<b>FQK3</b>
Booking code information for the fare on line 3	<b>FQS3</b>

## FARE NOTES

Basic entry to display a rule for the fare on line 3	<b>FQN3</b>
Select from multiple fare components	<b>FQN1 - 1</b>
Display a category for multiple fare components	<b>FQN1 * S0</b>
Display a specific category, by code	<b>FQN3 * AP</b>
Display a specific category, by keyword	<b>FQN3 * ADVANCE</b>
Display a category one part at a time	<b>FQN3 * SR/P1</b>
Display several categories	<b>FQN3 * AP, SU, PE</b>
Display paragraph 2 in the rule for the fare on line 2	<b>FQN2 * 2</b> or <b>FQN2 // 2</b>
Display several paragraphs	<b>FQN2 * 2, 4, 6</b> or <b>FQN2 // 1, 4-6</b>
Display a range of paragraphs	<b>FQN2 * 4-6</b>
Display by a fare rule number (only for fares filed through SITA)	<b>FQNV235</b>
Rule number, for a specific date (only for fares filed through SITA)	<b>FQNV235/01SEP</b>
Rule number, in a different language (only for fares filed through SITA)	<b>FQN / ES / V235</b>
Display the penalty category for the fare on line 2	<b>FQN2 * PE</b> or <b>FQN2 // AP</b>
Display all date-related categories	<b>FQN1 * DT</b> or <b>FQN1 - 1 * DT</b>
List applicable paragraphs or categories	<b>FQN10 * LIST</b> or <b>FQNA200 * LI</b> or <b>FQNA200 / LI</b>
Display past date fare note (from past date fare display)	<b>FQDLONNYC/01SEP10</b> or <b>FQN5</b>
Tax information for a country	<b>FQNTAX / US</b>
Tax information for a particular tax code	<b>FQNTAX / XA</b>
Tax information for a tax code in a particular country	<b>FQNTAX / AU / QR</b>
Passenger Service Charges for a country	<b>FQNPSC / DK</b>
Mileage Exceptions index	<b>FQNMILE</b>
Display the method for collecting YQ tax for the carrier	<b>FQNSUR / YQBA</b>
Display the method for collecting YR tax for the carrier	<b>FQNSUR / YRAF</b>
Display the fare notes for the fare on line 2 in a different language (RESO100 format only)	<b>FQN / FR / 2</b>
Display the notes for a specific rule number in a different language	<b>FQN / ES / A200</b>

Print a fare note

WRA/F

## INFORMATIONAL NOTES

Informational notes from an airline-specific display

FQNLH/0448

YY informational notes

FQNY/0995

Display by rule number

FQNA200

## ROUTING INFORMATION

Display routing information only for the fare on line 1

FQN1\*RG

Display routing information with other notes

FQN1\*RT

Display fare routing for the fare on line 2

FQR2

Display fare routing for multiple fare components

FQR2-1

Display specific fare routing version from a list

FQR2/1

## INFORMATIVE PRICING

Display a list of fares

FQPLONSINLON

Display a list of fares and the mask

FQPLONSINLON/P

Display a mask

FQPLONSINLON/S

Display the booking code for the fare on line 3

FQS3

View the ticket image for the fare on line 3

FQQ3

Calculate total of fares on lines 9, 7, and 11

FQU9//7//11

Calculate total fares for three passengers on line 9, 1 passenger on line 7, and 2 passengers on line 11

FQU9/X3//7//11/X2

### Options for Informative Pricing

Dates do not need to have leading zeros. For example /D07JUL and /D7JUL are both correct.

Different airlines, each segment

FQPLON/ABASINJKT/ASQBKK

Same airline for all segments

FQPNCE/AAFMIAPARNCE or  
FQPNCEMIAPARNCE/OAF

Travel dates

FQPLON/D04SEPSIN/D18OCTLON

Past travel and validation date (maximum 6 months for US/Canada and 12 months for the rest of the world)	<b>FQPMUC/D01APRPARMAD/R, 07JUN11</b>
Fare break point at the next city	<b>FQPLON/BPARHEL</b>
Inhibit fare break point at the next city	<b>FQPLON/NPARHEL</b>
Turnaround point at the next city	<b>FQPLONKHI / TMNLLON</b>
Global routing via the eastern hemisphere	<b>FQPLON/VEHSINLON</b>
Global routing Round-the-World (RTW)	<b>FQPLON/ABA/VRWCHIHNLSDYBKKLON</b>
Lowest fare without displaying a list of fares	<b>FQPMIALON / L</b>
Passenger discount	<b>FQPMADPARMAD/RCH</b>
Cumulative discounts	<b>FQPPFRANYC/RMIL - INF</b>
Multiple discounts (maximum 6 codes)	<b>FQPMADPAR/RCH*ZZ*IN</b>
Passenger type code	<b>FQPLAX/AYXNYC/RMIL</b>
Price passenger type code only	<b>FQPNYC/ACOLAX/RMIL , *PTC</b>
Booking codes	<b>FQPLON/CFSIN/CYLON</b>
Return as a mirror of outbound segments	<b>FQPLONSIN/M</b>
Expanded parameters, fares with no maximum stay	<b>FQPPARSYDPAR/R, *NMX</b>
Expanded parameters, multiple restrictions	<b>FQPNYC/AAAMIABOS/R, *NPE -NAP</b>
Point-of-sale override	<b>FQPMADPARMAD/R, LON</b>
Ticketing city override	<b>FQPMADPARMAD/R, . FRA</b>
Point-of-sale and ticketing city override	<b>FQPMADPARMAD/R, LON . FRA</b>
Currency of sale override	<b>FQPLONSIN/R, FC-USD</b>
Currency of fare selection override	<b>FQPBOMDEL/OS2/R, DEL , FS- INR</b>
IATA rules source override	<b>FQPPARABJPAR/R, IATA</b>
Price in a foreign currency	<b>FQPLONSIN/R, FC-USD</b>
Stopover after CPH only	<b>FQPMADGVACPH -FRAZRHMA</b>
Surface sector	<b>FQPREKLON - - FRAREF</b>
Stopover and surface sector	<b>FQPLONFRA - - - MUCDUSLON</b>
Transfer at all points before the hyphen (FRA and MUC)	<b>FQPLONFRAMUCGVA -</b>
Equipment type	<b>FQPNCE/AY0/ES58MCM</b>
Tax exemption, all taxes	<b>FQPMADPARMAD/R, ET</b>
Add taxes	<b>FQPB0G/ACOMIA -EWR-BOG/R, AC- US</b>
Withhold taxes	<b>FQPPAR/AAFFRA -LON -PAR/R, WC- DE</b>
Withhold surcharges	<b>FQPNYC/AAA RIO /R, WQ</b>
Withhold all taxes	<b>FQPLONNCELON /R, WT</b>

Unifares	<b>FQPNC</b> / ABALHRNCE / R , U
Unifares for a corporate contract	<b>FQPNC</b> / ABALHRNCE / R , U364477
Negotiated fares for a corporate contract	<b>FQPNC</b> / ABALHRNCE / R , C364477

## ITINERARY PRICING

Price a new or retrieved PNR, create a TST	<b>FXP</b>
Retrieve and price a PNR, create a TST	<b>RTAANNAA</b> , FXP
Price a PNR without creating a TST	<b>FXX</b>
Select the fare on line 3 for all passengers, create a TST	<b>FXT3</b>
Select the fare on line 4 for passenger 1	<b>FXT4</b> / P1
Select the fare on line 4 for passengers 2 and 3	<b>FXT4</b> / P2 , 3
Select different fares for selected passengers	<b>FXT1</b> / P1 , 3 / / 5 / P2
View the ticket image for the fare on line 3	<b>FQQ3</b>
View the fare calculation for the fare on line 3	<b>FQH3</b>

### Options for Itinerary Pricing

Force pricing by fare basis (without pricing override)	<b>FXP</b> / A - JRT
Force pricing by fare basis (with pricing override)	<b>FXX</b> / L - JRT
Force pricing by fare basis (with pricing override) for Round-the-World (RTW) fare, whole itinerary	<b>FXP</b> / S2RW / L - YRTWSKY1
Force pricing by fare basis (with pricing override) for Round-the-World (RTW) fare, selected segments	<b>FXP</b> / S2RW / S3 , 7 - 9 / L - YRTWSKY1
Fare break point at destination city of segment 4	<b>FXP</b> / B4
More than one break point	<b>FXP</b> / B4 / B6
Prohibit break point at destination city of segment 4	<b>FXP</b> / N4
Turnaround point at destination city of segment 3	<b>FXP</b> / BT - 3
Global routing via the polar route, segment 5	<b>FXP</b> / S5P0
Global routing Round-the-World (RTW), whole itinerary	<b>FXP</b> / S2RW



Global routing Round-the-World (RTW), selected segments	<b>FXP/S2 , RW , 3 - 7 , 10</b>
Open segments after segment 5 in the PNR	<b>FXP/S5SKCHELOSL , LHCOSLFRA</b>
Open segments as a reverse of outbound segments	<b>FXP/OPEN</b>
Price passenger 1	<b>FXP/P1</b>
Price passengers 1, 2, and 5	<b>FXP/P1 , 2 , 5</b>
Price passengers 1 through 3	<b>FXP/P1 - 3</b>
Price only infants	<b>FXP/INF</b>
Price only non-infants	<b>FXP/PAX</b>
Same discount for all passengers	<b>FXP/RDG</b>
Multiple discounts	<b>FXP/RCH*ZZ*CD</b>
Passenger discount for passenger 1	<b>FXP/P1/RDG</b>
Cumulative discounts for passenger 3	<b>FXP/P3/R DL - IN</b>
Passenger discount for passengers 1 and 3	<b>FXP/P1 , 3/RDG</b>
Different discounts for specified passengers	<b>FXP/P1/RCH/ / P2/RZZ/ / P3/RCD</b>
Passenger type codes (maximum 6 codes)	<b>FXP/RMIL*CD*CH</b>
Price passenger type code, military only	<b>FXP/RMIL , *PTC</b>
Expanded parameters, fares with no restrictions	<b>FXP/R , *NR</b>
Expanded parameters, multiple restrictions	<b>FXP/R , *NPE - NAP</b>
Expanded parameters, penalty with percentage	<b>FXP/R , *PE25P</b>
Expanded parameters, penalty with amount	<b>FXP/R , *PE100A</b>
Point-of-sale override	<b>FXP/R , LON</b>
Ticketing city override	<b>FXP/R , . FRA</b>
Point-of-sale and ticketing city override	<b>FXP/R , LON . FRA</b>
Currency of sale override	<b>FXP/R , FC - USD</b>
Currency of fare selection override	<b>FXP/R , DEL , FS - INR</b>
IATA rules source override	<b>FXP/R , IATA</b>
Pricing in a foreign currency	<b>FXP/R , FC - USD</b>
Price segment 4	<b>FXP/S4</b>
Price segments 4 and 5	<b>FXP/S4 , 5</b>
Price segments 4 to 6	<b>FXP/S4 - 6</b>
Transfer override at destination city of segment 4	<b>FXP/S4X</b>
Validating carrier	<b>FXP/R , VC - CO</b>

Tax exemption, all taxes	<b>FXP/R, ET</b>
Tax exemption, all FR taxes	<b>FXP/R, ET - FR</b>
Tax exemption, SE type of FR tax	<b>FXP/R, ET - FRSE</b>
Add taxes (max. 4)	<b>FXP/R, AC - US - GB</b>
Withhold taxes (max. 4)	<b>FXP/R, WC - DE - FR</b>
Tax information for a country	<b>FQNTAX/US</b>
Unifares	<b>FXP/R, U</b>
Unifares for a corporate contract	<b>FXP/R, U123001</b>
Unifares for up to 6 corporate codes or names	<b>FXP/R, U*000001 - 000002 - *IBM</b>
Negotiated fares	<b>FXP/R, NEG0</b>
Negotiated fares for a corporate contract	<b>FXP/R, C123001</b>
Exclude ticketing fee	<b>FXP/NF</b>
Zap off, percentage	<b>FXP/Z0 - 10P</b>
Zap off, amount	<b>FXP/Z0 - 50A</b>
Zap off, amount from several segments	<b>FXP/Z0 - 50A . 4 , 6</b>
Zap add, percentage	<b>FXP/R, U*ZAPADD/Z0 - 10P</b>
Zap add, amount	<b>FXP/R, U*ZAPADD/Z0 - 50A</b>
Zap add, target corporate private fares	<b>FXP/R, U039540 - *ZAPADD/Z0 - 80P</b>
Zap add, add a ticket designator	<b>FXP/R, U*ZAPPADD/X0 - 25A*25ADD</b>
Zap add, for an infant	<b>FXP/RIN, U*ZAPADD/Z0 - 50P</b>
Zap add, for a child	<b>FXP/RCH, U*ZAPADD/Z0 - 10P</b>
Combined options	<b>FXP/S4X, 5TS/OPEN/P1, 2/RMIL, LON . MUC //P3/RMBT//P4/RZZ</b>

## AMADEUS BEST PRICER

Automatically rebook a new or retrieved PNR at the lowest fare, creating a TST	<b>FXB</b>
Automatically rebook a new or retrieved PNR at the lowest fare, without creating a TST	<b>FXR</b>
Display available lower fares without rebooking	<b>FXA</b>
Retrieve and price a PNR	<b>RTWQH4LG , FXA</b>
Select a fare and rebook segments, creating a TST	<b>FXU2</b>
Select a fare and rebook segments, without creating a TST	<b>FXZ2</b>
Display the lowest possible applicable fare and find out if there is seat availability (no rebooking)	<b>FXL</b>
View the ticket image for the fare on line 2	<b>FQQ2</b>

### Options for Amadeus Best Pricer

Display a list of lower available fares for the current itinerary	<b>FXA / LI</b>
Display the lowest fare plus other lower fares possible for the current itinerary (but not necessarily available)	<b>FXA / LO</b>
Display only the lowest available fare for the current itinerary	<b>FXA / LA</b>
Specify the cabin class	<b>FXA / KC</b>
Search for any economy class fare	<b>FXA / K , Y</b>
Search for fares in economy/coach sub-cabin class only	<b>FXA / KW</b>
Search for fares in First and if none are available extend the search to business class cabin	<b>FXA / KF , C</b>
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other cabin classes	<b>FXA / KW , +</b>
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other economy class codes	<b>FXA / KW , M</b>
Search for fares in any economy class cabin	<b>FXA / KWM</b>
Fare break point at the destination city of segment 4	<b>FXB / B4</b>
More than one fare break point	<b>FXB / B4 / B6</b>
Prohibit break point at destination city of segment 4	<b>FXP / N4</b>
Turnaround point at the destination city of segment 4	<b>FXB / BT - 4</b>
Global routing via the polar route, segment 5	<b>FXB / S5P0</b>

Global routing Round-the-World (RTW), whole itinerary	<b>FXA/S2RW</b>
Global routing Round-the-World (RTW), selected segments	<b>FXA/S2,RW,3-7,10</b>
Passenger discount for all passengers	<b>FXA/RZZ</b>
Passenger type code	<b>FXA/RMIL</b>
Price passenger type code, military only	<b>FXA/RMIL,*PTC</b>
Expanded parameters, fares with no penalty	<b>FXB/R,*NPE</b>
Expanded parameters, multiple restrictions	<b>FXB/R,XP-NPE</b>
Expanded parameters, penalty with percentage	<b>FXB/R,*PE25P</b>
Expanded parameters, penalty with amount	<b>FXB/R,*PE100A</b>
Ticketing city override	<b>FXB/R,.FRA</b>
Point-of-sale and ticketing city override	<b>FXB/R,LON.FRA</b>
Currency of sale override	<b>FXB/R,FC-USD</b>
Currency of fare selection override	<b>FXB/R,DEL,FS-INR</b>
IATA rules source override	<b>FXB/R,IATA</b>
Price segment 4	<b>FXB/S4</b>
Price segments 4 and 6	<b>FXB/S4,6</b>
Price segments 3 through 5	<b>FXB/S3-5</b>
Stopover override at destination city of segment 4	<b>FXB/S4X</b>
Transfer override at destination city of segment 4	<b>FXB/S4S</b>
Tax exemption, all taxes	<b>FXB/R,ET</b>
Exclude ticketing fee	<b>FXB/NF</b>
Validating carrier	<b>FXB/R,VC-AA</b>

## AMADEUS VALUE PRICER

Basic entry (PNR)	<b>FXC</b>
One adult passenger, current location, current day departure, local time (no PNR)	<b>FXCPAR</b>
One-way routing, specified number of passengers and date (no PNR)	<b>FXC2JFK/D10MAYMAD</b>
Round-trip routing, specified number of passengers and dates (no PNR)	<b>FXC4MIA/D15MAYLAX/D20MAYMIA</b>
Surface sector (no PNR)	<b>FXC4NCE/D2DECMIA--NYC/D8DECNCE</b>
Select a recommendation	<b>FXS2</b>

Display flight details	<b>D02</b> , 5
Book a recommendation	<b>FXZ2</b>
Book the selected recommendation	<b>FXZ</b>
Book a recommendation, and store a TST	<b>FXU1</b>
Book the selected recommendation, and store a TST	<b>FXU</b>
Display fare notes (in Value Pricer, <b>FQ</b> entries can only be used after <b>FXZ</b> or <b>FXU</b> )	<b>FQN3</b>
Display a ticket image	<b>FQQ2</b>
Display a booking code	<b>FQS1</b>
Move to the recommendation display	<b>MPFXC</b>
Move to the previously selected recommendation	<b>MPFXS</b>

## Options for Amadeus Value Pricer (no PNR)

Include specific airlines (max. 3)	<b>FXCNCE</b> /D10DEC/AAF, BA, COMIA
Specific airline and specific airline combined with other airlines for connections	<b>FXCJFK</b> /D23FEB/ATW, YYMIA
Exclude specific airlines (max. 3)	<b>FXCNCE</b> /D10DEC/A-AF, BA, COMIA
First cabin	<b>FXCMIA</b> /D15JANPAR//KF
Business cabin	<b>FXCDEN</b> /D5FEBLON//KC
Economy cabin	<b>FXCYMQ</b> /D23SEPAMS//KY
Specified cabin for at least one segment	<b>FXCNCE</b> /D23JULNYC//KF, +
Include a connecting point (max. 2)	<b>FXCNCE</b> /D21MAR/XPAR, JFKMIA
Exclude a connecting point (max. 2)	<b>FXCNCE</b> /D21MAR/X-PAR, JFKMIA
Non-stop flights only	<b>FXCLON</b> /D28APR/FNMIA
Direct flights only	<b>FXCNYC</b> /D21JUN/FDCHI
Connecting flights only	<b>FXCLON</b> /D1MARNYC/D16MARMIA//FC
Arrival time	<b>FXCNCE</b> /D10DEC/TA1000MIA
Departure time	<b>FXCSYD</b> /D25JUN/TD1300BKK
Time window	<b>FXCNCE</b> /D12AUG/TD1000/W2MIA
One passenger type code	<b>FXCNYC</b> /D11APRLON/Ryth (or //Ryth)
Multiple passenger type codes	<b>FXC3NYC</b> /D2MARLON/PAX/3/Ryth/INF/1
Withhold Q surcharges	<b>FXCNYC</b> /D2JULSF0/R,WQ
Taxes, withhold all	<b>FXCNYC</b> /D2JULSF0/R,WT
Taxes, withhold specific	<b>FXCNCE</b> /D6AUGPAR/R,WT-FRSE
Taxes, add	<b>FXCNCE</b> /D6AUGPAR/R,AT-FRSE18A
Taxes, exempt all	<b>FXCSAN</b> /D2JULCHI/R,ET

Taxes, exempt specific	<b>FXCPAR/D4MARMRS/R, ET -FRSE</b>
Ticketing date	<b>FXCDFW/D14SEPSAN/R, 20AUG06</b>
Selling city override	<b>FXCDEN/D120CTSF0/R, LON</b>
Ticketing city override	<b>FXCATL/D8NOVNYC/R, .MIA</b>
Price only the PTC requested	<b>FXCPAR/AAFLON/Ryth, *PTC</b>
Exclude fares with penalty information	<b>FXCDEN/D3SEPSAN/R, *NPE</b>
Include fares with penalty information	<b>FXCDEN/D3SEPSAN/R, *PE</b>
Include refundable fares	<b>FXCLAX/D6JULATL/R, *RF</b>
Include non-refundable fares	<b>FXCLAX/D6JULATL/R, *NRF</b>
Exclude fares with advance purchase information	<b>FXCHOU/D14JUNCHI/R, *NAP</b>
Exclude fares with restrictions	<b>FXCDTT/D30CTNYC/R, *NR</b>
Specify corporate codes or corporate names (max. 6)	<b>FXC/VIE/D10DEC LON/D20DECVIE / /R, U000001 - 000002 - *IBM</b>
Price to beat	<b>FXCNYC/D22APRBOS/PB140</b>
Convert fares to another currency	<b>FXCPAR/D30CTNYC/R, FC-USD</b>
Select fares filed in another currency	<b>FXCLIM/D30CTMIA/R, FS-EUR</b>

### Options for Amadeus Value Pricer (with PNR)

Include specific airlines (max. 3)	<b>FXC/ /AAF, BA, CO</b>
Specific airline and specific airline combined with other airlines for connections	<b>FXC/ /ATW, YY</b>
Exclude specific airlines (max. 3)	<b>FXC/ /A-AF</b>
First cabin	<b>FXC/ /KF</b>
Business cabin	<b>FXC/ /KC</b>
Economy cabin	<b>FXC/ /KY</b>
Specified cabin for at least one segment	<b>FXC/ /KF, +</b>
Use a city code as a connecting point	<b>FXC/ /X</b>
Use an airport code as a connecting point	<b>FXC/ /XA</b>
Use origin and destination airport codes	<b>FXC/ /O</b>
Non-stop flights only	<b>FXC/ /FN</b>
Direct flights only	<b>FXC/ /FD</b>
Connecting flights only	<b>FXC/ /FC</b>
Arrival time	<b>FXC/S2/TA2100</b>
Departure time	<b>FXC/S3/TD1100/S4TD1600</b>
Time window	<b>FXC/S2/TD1400/W3</b>
One passenger type code	<b>FXC/RCH (or / /RCH)</b>

Multiple passenger type codes	<b>FXC/P1-2,4/PAX/RYTH//P3/RC05</b>
Withhold Q surcharges	<b>FXC/R,WQ</b>
Taxes, withhold all	<b>FXC/R,WT</b>
Taxes, withhold specific	<b>FXC/R,WT-FRSE</b>
Taxes, add	<b>FXC/R,AT-FRSE18A</b>
Taxes, exempt all	<b>FXC/R,ET</b>
Taxes, exempt specific	<b>FXC/R,ET-FRSE</b>
Ticketing date	<b>FXC/R,20AUG08</b>
Selling city override	<b>FXC/R,LON</b>
Ticketing city override	<b>FXC/R,.MIA</b>
Price only the PTC requested	<b>FXC/RYTH,*PTC</b>
Exclude fares with penalty information	<b>FXC/R,*NPE</b>
Include fares with penalty information	<b>FXC/R,*PE</b>
Include refundable fares	<b>FXC/R,*RF</b>
Include non-refundable fares	<b>FXC/R,*NRF</b>
Exclude fares with advance purchase information	<b>FXC/R,*NAP</b>
Exclude fares with restrictions	<b>FXC/R,*NR</b>
Price to beat	<b>FXC/PB140</b>
Convert fares to another currency	<b>FXC/R,FC-USD</b>
Select fares filed in another currency	<b>FXC/R,FS-EUR</b>
Earlier date	<b>FXC/D-3</b>
Later date	<b>FXC/D3</b>
Segment selection	<b>FXC/S2,3/AAF/S4/AC0</b>

## AMADEUS MASTER PRICER EXPERT

Search for travel recommendations	<b>FXDJFKMIA</b>
Display the recommendations in group 2	<b>FXS2</b>
Redisplay the groups of recommendations	<b>MPFXD</b>

## Flight Options

Number of seats	<b>FXD4JFKMIA</b>
Date	<b>FXDJFK/D15JUNMIA</b>

Time of departure	FXDJFK/D15JUN/TD0900MIA
Time of arrival	FXDJFK/D15JUN/TA1100MIA
Airline (segment) (where DL is the two-character airline code)	FXDJFK/D15JUN/ADLMIA/D25JUNJFK
Airline (itinerary) (where DL is the two-character airline code)	FXDJFK/D15JUNMIA/D25JUNJFK/ /ADL
Multiple segments (up to six)	FXDJFK/D15JUNMIA/D25JUNATL/D27JUNJFK
Surface segment	FXDJFK/D15JUNMIA--ATL/D25JUNMIA
Flight category (segment)	FXDJFK/D15JUN/FNMIA/D25JUNJFK
Flight category (itinerary)	FXDJFK/D15JUNMIA/D25JUNJFK/ /FN
Connecting point	FXDNYC/D15JUN/XATLSFO
Exclude connecting point	FXDNYC/D15JUN/X-ATLSFO
Override default time window	FXDJFK/D15JUN/TD0900/W3MIA
No default time window	FXDJFK/D15JUN/TD0900/WNMIA
Mandatory cabin (itinerary)	FXDJFK/D15JUNMIA/ /KC
Recommended cabin (itinerary)	FXDJFK/D15JUNMIA/ /KC, +
Major cabin (itinerary)	FXDJFK/D15JUNMIA/ /KC, *

## General Pricing Options (Whole Itinerary)

Currency conversion	FXDLON/D15JUNMIA/ /R, FC-USD
Withhold taxes	FXDJFK/D15JUNMIA/ /R, WT
Withhold Q surcharges	FXDJFK/D15JUNMIA/ /R, WQ
Withhold taxes and Q surcharges	FXDJFK/D15JUNMIA/ /R, WT, WQ
Expanded parameters	FXDJFK/D15JUNMIA/ /R, *NPE
Override selling city	FXDJFK/D15JUNMIA/ /R, LON
Override ticketing city	FXDJFK/D15JUNMIA/ /R, . LON
Override selling and ticketing city	FXDJFK/D15JUNMIA/ /R, PAR. LON
Public fares only	FXDJFK/D15JUNMIA/ /R, P
Unifares only	FXDJFK/D15JUNMIA/ /R, U
Corporate Unifares	FXDJFK/D15JUNMIA/ /R, U123456
Corporate and non-corporate Unifares	FXDJFK/D15JUNMIA/ /R, UU123456
Unifares and public fares	FXDJFK/D15JUNMIA/ /R, UP
Public fares and corporate Unifares	FXDJFK/D15JUNMIA/ /R, P, U123456
Public fares, non-corporate Unifares and Unifares	FXDJFK/D15JUNMIA/ /R, UP, U123456



## Pricing Options for Airline Ticketing Fees (Whole Itinerary)

Form of payment	FXDJFK/D15JUNMIA//R,FC371449
Add airline ticketing fee	FXDJFK/D15JUNMIA//R,FA-OBFCA*100
Exempt airline ticketing fees (specific fee)	FXDJFK/D15JUNMIA//R,FX-OBFCA
Exempt airline ticketing fees (all fees)	FXDJFK/D15JUNMIA//R,FX

## Other Pricing Options (Whole Itinerary)

Paper ticket	FXDJFK/D15JUNMIA//PT
E-ticket	FXDJFK/D15JUNMIA//ET
Either paper or e-ticket	FXDJFK/D15JUNMIA//EP
Price to beat	FXDJFK/D15JUNMIA//PB300
Ticketability check	FXDJFK/D15JUNMIA//VY
Validating carrier with BSP/ARC check (where AA is the two-character code of the validating carrier)	FXDJFK/D15JUNMIA//R,V-AA
Validating carrier without BSP/ARC check (where AA is the two-character code of the validating carrier)	FXDJFK/D15JUNMIA//R,T-AA
Exclude validating carrier (where AA is the two-character code of the validating carrier)	FXDJFK/D15JUNMIA//R,W-AA
Passenger type code	FXD2JFK/D15JUNMIA/RYTH
Homogeneous recommendations only	FXD2PAR/D15SEPNC//PAX/1/RMIL/1/RYTH//NS
Price scheme (Service Fee Manager)	FXDJFK/D15JUNMIA//PS-1234

## AMADEUS AIRLINE ANCILLARY SERVICES

### Pricing Amadeus Airline Ancillary Services

Price all Airline Ancillary Services that have not been priced yet for all passengers in the PNR, informative pricing, without creating a TSM-P (Transitional Stored Miscellaneous document of the type P)	<b>FXH</b>
Price all Airline Ancillary Services that have not been priced yet for all passengers in the PNR, confirmed pricing, creating a TSM-P (Transitional Stored Miscellaneous document of the type P)	<b>FXG</b>

## Options for Pricing Amadeus Airline Ancillary Services

Price all (priced and not yet priced) Airline Ancillary Services for all passengers in the PNR	<b>FXH/ALL</b>
For a specific passenger	<b>FXG/P3</b>
For multiple passengers	<b>FXG/P1 , 3-5</b>
By chargeable SSR element or SVC segment line number	<b>FXH/L7</b>
For multiple chargeable SSR element or SVC segment line numbers	<b>FXH/L7 -8 , 10</b>
By flight segment number ( <i>not for SVC segments</i> )	<b>FXG/S3</b>
For multiple flight segment numbers (not for SVC segments)	<b>FXG/S3-4 , 6</b>
By chargeable special service request (SSR) or SVC code	<b>FXH/C-VGML</b>
For a chargeable seat by service code	<b>FXG/C-SIT</b>
By overriding the currency of sale	<b>FXG/R, FC-USD</b>
With the Service Commercial Description	<b>FXG/SCD</b>
With the Service Pricing Description	<b>FXG/SPD</b>
By forcing the passenger type code	<b>FXG/RMIL , *PTC</b>
By overriding the passenger type code	<b>FXG/RCHD</b>
By overriding the point of sale	<b>FXG/R, LON</b>
By overriding the journey turnaround point ( <i>not for SVC segments</i> )	<b>FXG/BT-3</b>
With the No-Journey-Turnaround-Point override option ( <i>not for SVC segments</i> )	<b>FXG/NT</b>
By overriding the pricing date	<b>FXG/R, 15NOV10</b>
Price and show only issuable recommendations	<b>FXH/IR</b>
With a specific ticket designator	<b>FXG/T-A2B2</b>
With an account code	<b>FXG/AC-1224466889</b>
With an Amadeus corporate code	<b>FXG/AC-123456</b>
With the infant name in the TSM-P	<b>FXG/INF</b>
With the validating carrier (Where AY is the two-character code of the validating carrier Finnair)	<b>FXG/VC-AY</b>
By combining pricing options	<b>FXH/S3/P1</b>
By using different pricing options for multiple passengers	<b>FXG/R, FC-EUR/P4-5 // P1/RCH/ / P2-3/RZZ</b>

## Displaying a Catalogue of Airline Ancillary Services

Display a catalogue of eligible chargeable Airline Ancillary Services for all the passengers in the PNR and for the entire itinerary

**FXK**

### Options for Displaying a Catalogue of Airline Ancillary Services

For a specific passenger	<b>FXK / P3</b>
For multiple passengers	<b>FXK / P1 , 3 - 5</b>
For a specific air segment	<b>FXK / S3</b>
For multiple air segments	<b>FXK / S3 - 4 , 6</b>
For a specific group of services	<b>FXK / G - BG</b>
For a specific sub-group of services	<b>FXK / G - BG / SG - XS</b>
By overriding the currency of sale	<b>FXK / R , FC - USD</b>
With the Service Commercial Description	<b>FXK / SCD</b>
With the Service Pricing Description	<b>FXK / SPD</b>
By forcing the passenger type code	<b>FXK / RMIL , * PTC</b>
By overriding the passenger type code	<b>FXK / RCHD</b>
By overriding the point of sale	<b>FXK / R , LON</b>
By overriding the journey turnaround point	<b>FXK / BT - 3</b>
With the No-Journey-Turnaround-Point override option	<b>FXK / NT</b>
By overriding the pricing date	<b>FXK / R , 15NOV10</b>
By showing only issuable recommendations	<b>FXK / IR</b>
By pricing with a specific ticket designator	<b>FXK / T - A2B2</b>
By pricing with an account code	<b>FXK / AC - 1224466889</b>
By pricing with an Amadeus corporate code	<b>FXK / AC - 123456</b>
By combining pricing options	<b>FXK / S3 / P1</b>
By using different pricing options for multiple passengers	<b>FXK / R , FC - EUR / P4 - 5 / / P1 / RCH / / P2 - 3 / RZZ</b>

## AIRLINE TICKETING FEES (OB FEES)

### Pricing Airline Ticketing Fees (OB Fees)

*Check with the airlines directly, if Airline Ticketing Fees apply in your market.*

Airline Ticketing Fees, also called OB Fees, are integrated in the displays with the following transactions:	
Fare Display	FQD
Tax breakdown display after a fare display	FQK
Fare note (rules) display	FQN
Display fares in another currency	FRC
Informative pricing	FQP
Calculate fare combinations after informative pricing	FQU
Display a ticket image	FQQ
Display the fare calculation	FQH
Itinerary pricing with TST creation	FXP
Itinerary pricing without TST creation	FXX
Select a fare from a list of fares after itinerary pricing and store the TST	FXT
Amadeus Best Pricer, display list of lower fares	FXA
Amadeus Best Pricer, rebook with TST creation	FXB
Amadeus Best Pricer, rebook without TST creation	FXR
Select a fare and rebook after Amadeus Best Pricer (display list of lower fares), with TST creation	FXU
Select a fare and rebook after Amadeus Best Pricer (display list of lower fares), without TST creation	FXZ
Amadeus Best Pricer, display lowest possible fare and indicate seat availability	FXL
Display a TST (cryptic mode only)	TQT
Display the daily report	TJD

Display the cash report	<b>TJC</b>
Display the item sales period report	<b>TJI</b>
Display the summary sales period report	<b>TJS</b>
Display the query report	<b>TJQ</b>
Display the transaction report	<b>TJT</b>
Issue an e-ticket itinerary receipt	<b>ITR</b>

## Options for Pricing Airline Ticketing Fees (OB Fees)

Price Airline Ticketing Fees and add a form of payment with an amount	<b>FXP/R, FC301234*200</b>
Price Airline Ticketing Fees and add multiple forms of payment	<b>FXP/R, FC301234*200-FC361234*100-FC341234</b>
Price Airline Ticketing Fees and add a specific OB Fee (ticketing fee of the type T)	<b>FXP/R, FA-OBT01</b>
Price Airline Ticketing Fees and add a specific OB Fee (form-of-payment fee with an amount)	<b>FXP/R, FA-OBFCA*100</b>
Price Airline Ticketing Fees and add multiple OB Fees (up to three)	<b>FXP/R, FA-OBT01-OBFC1*100-OBFC3</b>
Price Airline Ticketing Fees and add all automated OB Fees	<b>FXP/R, FA</b>
Price Airline Ticketing Fees and exempt a specific OB Fee	<b>FXP/R, FX-OBT01</b>
Price Airline Ticketing Fees and exempt multiple OB Fees (up to three)	<b>FXP/R, FX-OBFCA-OBT01-OBT02</b>
Exempt all Airline Ticketing Fees (manual and automated)	<b>FXP/R, FX</b>
Exempt all Airline Ticketing Fees with the exception of a specific OB Fee	<b>FXP/R, FX, FA-OBFCA</b>
Exempt all Airline Ticketing Fees with the exception of multiple OB Fees (up to two)	<b>FXP/R, FX, FA-OBT01-OBFC1</b>

## Airline Ticketing Fees (OB Fees) Standalone Calculation

*Check with the airlines directly, if Airline Ticketing Fees apply in your market.*

Recalculate Airline Ticketing Fees with the standalone calculation entry for all the TSTs in the PNR	<b>TTX</b>
Recalculate Airline Ticketing Fees with the standalone calculation entry for a specific TST	<b>TTX/T1</b>
Recalculate Airline Ticketing Fees with the standalone calculation entry for a range of TSTs	<b>TTX/T1-3</b>
Recalculate Airline Ticketing Fees with the standalone calculation entry for multiple TSTs	<b>TTX/T1,4,6</b>
Recalculate Airline Ticketing Fees with the standalone calculation entry for multiple TSTs and a range of TSTs	<b>TTX/T1,5,6-7</b>

### Options for Airline Ticketing Fees (OB Fees) Standalone Calculation

Recalculate Airline Ticketing Fees with the standalone calculation entry for a specific TST and add a new OB Fee	<b>TTX/T2/FA-0BR01</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and add multiple new OB Fees (up to three)	<b>TTX/T2/FA-0BR01-0BR02-0BR03</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all OB Fees	<b>TTX/T1/FX</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt a specific OB Fee	<b>TTX/T3/FX-0BT01</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt multiple OB Fees (up to three)	<b>TTX/T3/FX-0BT01-0BT02-0BT03</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all Ticketing OB Fees	<b>TTX/T1/FX-0BTXX</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and add and exempt specific OB Fees (up to three each)	<b>TTX/T2/FA-0BR01-0BR02-0BR03,FX-0BT01</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry, add a specific Ticketing OB Fee and exempt all other Ticketing OB Fees	<b>TTX/T2/FA-0BT01,FX-0BTXX</b>
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry, add specific OB Fees and exempt all Ticketing OB Fees	<b>TTX/T2/FA-0BR01-0BR02,FX-0BTXX</b>

Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all OB Fees with the exception of a specific OB Fee

TTX/T3/FX,FA-0BT01

Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all OB Fees with the exception of multiple OB Fees (up to two)

TTX/T3/FX,FA-0BR01-0BT01

## AMADEUS TICKET CHANGER

### Pricing

*This functionality is market-specific.*

Amadeus Ticket Changer Informative Pricing	<b>FXF</b>
Amadeus Ticket Changer Confirmed Pricing	<b>FXQ</b>
Amadeus Ticket Changer Best Pricer Informative Pricing	<b>FXE</b>
Amadeus Ticket Changer Best Pricer Confirmed Pricing	<b>FXO</b>
Check whether a fare rule qualifies for Amadeus Ticket Changer <i>Replace xx with the line number in an <b>FQD</b> display of the fare rule you want to display.</i>	<b>FQNxx*VC</b>

### Pricing Options

*Unless otherwise specified, the following options are valid for all Amadeus Ticket Changer repricing entries: FXF, FXQ FXE, FXO.*

Passenger selection	<b>FXF/P1</b>
FA/FH element line number	<b>FXQ/T6</b>
Ticket number	<b>FXF/TKT057-1234567890/P1</b>
Passenger type (non-infant)	<b>FXF/PAX/P1</b>
Passenger type (infant)	<b>FXF/INF/P1</b>
Segment selection	<b>FXQ/S1,3</b>
Unifares	<b>FXF/R,U</b>
Unifares and public fares	<b>FXE/R,UP</b>
Corporate unifares	<b>FXE/R,U123456</b>
Corporate unifares and public fares	<b>FXE/R,U123456,P</b>
Unifares, corporate unifares and public fares	<b>FXF/R,UU123456,P</b>
Passenger type code	<b>FXQ/Ryth</b>
Discount code	<b>FXQ/RZS</b>
Force a passenger type code	<b>FXQ/RLBR,*PTC</b>

Ticket type (ET for e-ticket, PT for paper ticket)	<b>FXF</b> / ET
Point-of-sale override	<b>FX0</b> / R, LON
Ticketing city override	<b>FXF</b> / R, . FRA
Point-of-sale and ticketing city override	<b>FXQ</b> / R, PAR. FRA
Past date	<b>FXF</b> / R, 16JUN10
Cabin Class (Amadeus Ticket Changer Best Pricer only)	<b>FXE</b> / KYC
Preferred cabin class (Amadeus Ticket Changer Best Pricer only)	<b>FXE</b> / KYC, +
Preferred alternative cabin class (Amadeus Ticket Changer Best Pricer only)	<b>FX0</b> / KY, C, F
No Split PNR option (Amadeus Ticket Changer Best Pricer only)	<b>FXE</b> / NS

## Involuntary Reissue

*This functionality is available to airline agents only. It can only be used for e-tickets.*

Amadeus Ticket Changer Involuntary reissue of e-ticket (all remaining coupons with the status A, O or U)	<b>FXI</b>
Segment selection	<b>FXI</b> / S3
Multiple segment selection	<b>FXI</b> / S3-4
Reissue by FA/FH element line number	<b>FXI</b> / T8
Reissue by FA/FH element line number, selected coupons only	<b>FXI</b> / T8F1 - 2
Reissue by FA/FH element, selected coupons and segments	<b>FXI</b> / T8F1 - 3 / S2 - 4
Reissue with e-ticket number	<b>FXI</b> / TKT074 - 1234567890
Reissue with e-ticket number, selected coupons only	<b>FXI</b> / TKT074 - 1234567890F1 - 2
Reissue with e-ticket number, selected coupons and segments	<b>FXI</b> / TKT074 - 1234567890F1 - 2 / S2 - 3
Reissue with e-ticket number, all remaining coupons, passenger association	<b>FXI</b> / TKT074 - 1234567890 / P1
Reissue with e-ticket number, selected coupons and segments, passenger association	<b>FXI</b> / TKT074 - 1234567890F1 - 2 / S2 - 3 / P3



## TICKET TYPE OPTION

The following ticket type options can be used in any pricing entry.

Request an e-ticket only	<b>FQPLONSYDLON / ET</b>
Request a paper ticket only	<b>FQPNYCPEKLON / PT</b>
Request both an e-ticket and a paper ticket	<b>FQPCDGKULCDG / EP</b>

## ENCODING/DECODING CORPORATE CONTRACTS

Decode a contract number	<b>FQE000001</b>
Encode a company name	<b>FQEAMADEUS</b>
Display a list of corporate contracts available for today	<b>FRD</b>
Display the details of a contract from the list	<b>FRD / N1</b>

## HISTORICAL FARE RECORDS

Only available for certain markets.

Create a historical fare record after pricing	<b>FR</b>
Fare record and freeflow text	<b>FR / COMMENT UP TO 60 CHARS</b>
Freeflow text only	<b>FR / -COMMENT UP TO 60 CHARS</b>
Retrieve historical fare records	<b>RH FR</b>
Retrieve an item number	<b>RH FR / 3</b>
Retrieve by an agent sign	<b>RH FR / 001AA</b>
Retrieve by a date	<b>RH FR / 12JUN</b>
Print a fare record	<b>WRA / RH FR</b>

## FARE DISCOUNT ELEMENT

For other fare elements, see *Commission* on page 154.

Agent discount code	<b>FD AD50 / P1</b>
FD element with a PTC	<b>FD MIL / P1</b>
Create an FD element	<b>FD ZZ / P2</b>
FD element with date of birth	<b>FD IN02MAR11 / P3</b>
Add a fare discount element for a TSM-P by TSM number	<b>TMI / M1 / FD-ZZ</b>

Add a fare discount element for a TSM-P by SSR element or SVC segment line number	<b>TMI / L4 / FD - ZZ</b>
Add a fare discount element for a TSM-P by passenger number	<b>TMI / P1 / FD - ZZ</b>
Add a fare discount element for all TSM-Ps in the PNR	<b>TMI / ALL / FD - ZZ</b>
Delete a fare discount element for a TSM-P by TSM number	<b>TMI / M1 / FD -</b>
Delete a fare discount element for a TSM-P by SSR element or SVC segment line number	<b>TMI / L4 / FD -</b>
Delete a fare discount element for a TSM-P by passenger number	<b>TMI / P1 / FD -</b>
Delete a fare discount element for all TSM-Ps in the PNR	<b>TMI / ALL / FD -</b>

## FARE CODES

### Expanded Parameters

*These options apply only to fares that use automated rules. This is currently the Americas, trans-Atlantic, trans-Pacific, Pacific, and Asia.*

No penalty information (example)	NPE (FQDNYCLON / ABA / R , *NPE)
No day or time information	NDA
No maximum stay information	NMX
No minimum stay information	NMN
No advance purchase information	NAP
Penalty information	PE
No restriction	NR
No minimum and no maximum fare	NMM
Non-refundable fares	NRF
Refundable fares	RF

### Fare Request Type Codes

*The examples shown here are the most commonly used ones. For further examples and a complete list, please refer to HE FARE REQ.*

APEX (example)	APX (FQDLONPAR / R , -APX)
Companion, normal, and excursion	CNX
Excursion, adult and child, APEX, and PEX	EXC

Normal child, dependent child	CH
Group	GRP
Individual inclusive tour for adult	IT
Frequent traveler	FT
Inclusive tour fare	GIT
Infant	IN
US military and government fares	MIL
Normal and excursion for adult	NLX
Normal and special fares	NSP
PEX fares	PEX
PEX and APEX fares	PXA
Special fares	SPL
Companion	YC
Senior citizen	YS
Youth	ZZ
Student and youth	ZS
Student and youth standby	SYB
Youth standby	YB
Family plan	YP



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# Amadeus Ticketing

## PNR ELEMENTS

### Ticketing Arrangement

Tickets have been issued, no queue placement	TKOK
Ticketing time limit, your office ID	TKTL15SEP
Ticketing time limit, specific hour	TKTL30JUN/1800
Ticketing time limit, different office ID	TKTL15SEP/PARAF0245
Ticketing time limit, non-Amadeus office	TKTL/1800/ROMAZ
Tickets with a domestic itinerary	TKD017SEP/HELSK0200
Tickets with an international itinerary	TKIN16JUL/PARAF0245
Tickets to be mailed	TKMA12JUL/PARAF0245
Tickets to be revalidated	TKBTR13SEP/PARAF0435
Tickets to be issued at an airport ticket office	TKAT14SEP/LONAF0100
Tickets to be issued at a satellite office	TKST19FEB
Tickets to be issued using a self-service ticketing device	TKSS
TK element with freeflow text	TKTL13APR/NCEAF0100/-FREEFLOW TEXT
Cancel the itinerary if not ticketed by a specified date, no queue placement	TKXL06NOV/PARAF0345
Passenger- and segment-associated	TKOK/P1/S3-4
Passenger-associated	TKTL15SEP/P2
Alternative queue placement, queue 8 category 20	TKTL15JUL/C20
Alternative queue placement, queue 3 category 0	TKTL15JUL/Q3
Alternative queue placement, queue 3 category 5	TKTL15JUL/Q3C5
Print functions for burst document printing, ticket only	TKTL/TTP
Print functions for burst document printing, ticket and invoice	TKTL/TTP/INV
Modify a ticketing arrangement element (line number 9)	9/12JUN/MADIB0789
Cancel a ticketing arrangement element	XE8

## Commission

Commission, percentage	<b>FM9</b>
Commission percentage with decimals	<b>FM7 . 50</b>
Commission, fixed amount	<b>FM50 . 00A</b>
Commission subject to VAT, percentage amount	<b>FM9V</b> <b>FM50 . 00AV</b>
New and old commission	<b>FM8 /X0 /9</b>
New commission, old commission, and cancellation penalty commission ( <i>US only</i> )	<b>FM334 . 25A/X0 /287 . 36A/XP /50 . 00A</b>
Net remit commission ( <i>market-specific</i> )	<b>FM9N</b>
Commission, manual capping	<b>FM9 /C50 . 00</b>
Manual capping, old commission and penalty commission ( <i>US only</i> )	<b>FM5 /C50 . 00 /X0 /49 . 25A/XP /25 . 00A</b>
Commission, Dynamic Discount Fares (DDF)	<b>FM*D*8 . 00</b>
Commission for a specific Miscellaneous Document element (line number 4)	<b>FM9 /L4 or 4 /FM9</b>
Modify a commission element (line number 13)	<b>13 /20</b>
Cancel a commission element	<b>XE13</b>
Modify a commission element for a Miscellaneous Document (element number 3, sub-element number 1)	<b>3 . 1 /10</b>
Cancel a commission element for a Miscellaneous Document	<b>XE3 . 1</b>
Add Commission for a TSM-P by TSM number	<b>TMI /M1 /FM-10A</b>
Add Commission for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FM-10A</b>
Add Commission for a TSM-P by passenger number	<b>TMI /P1 /FM-10A</b>
Add Commission for all TSM-Ps in the PNR	<b>TMI /ALL /FM-10A</b>
Delete Commission for a TSM-P by TSM number	<b>TMI /M1 /FM-</b>
Delete Commission for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FM-</b>

Delete Commission for a TSM-P by passenger number	<b>TMI /P1 /FM-</b>
Delete Commission for all TSM-Ps in the PNR	<b>TMI /ALL /FM-</b>

## Endorsement Restrictions

Endorsement/restriction	<b>FENON REFUNDABLE</b>
Endorsement/restriction for a specific Miscellaneous Document element	<b>FENON REFUNDABLE /L4</b>
Add Endorsement Restrictions for a TSM-P by TSM number	<b>TMI /M1 /FE-NON REFUNDABLE</b>
Add Endorsement Restrictions for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FE-NON REFUNDABLE</b>
Add Endorsement Restrictions for a TSM-P by passenger number	<b>TMI /P1 /FE-NON REFUNDABLE</b>
Add Endorsement Restrictions for all TSM-Ps in the PNR	<b>TMI /ALL /FE-NON REFUNDABLE</b>
Delete Endorsement Restrictions for a TSM-P by TSM number	<b>TMI /M1 /FE-</b>
Delete Endorsement Restrictions for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FE-</b>
Delete Endorsement Restrictions for a TSM-P by passenger number	<b>TMI /P1 /FE-</b>
Delete Endorsement Restrictions for all TSM-Ps in the PNR	<b>TMI /ALL /FE-</b>

## Miscellaneous Ticketing Information

Miscellaneous Ticketing information - with a TST split	<b>FSTKT PAID BY AMADEUS</b>
Miscellaneous Ticketing information - without a TST split	<b>FZTKT PAID BY AMADEUS/P1</b>
Add Miscellaneous Ticketing information for a TSM-P by TSM number	<b>TMI /M1 /FZ1-TICKET PAID BY IBM</b>
Add second Miscellaneous Ticketing information element for a TSM-P by TSM number	<b>TMI /M1 /FZ2-MARKETING ACCOUNT 1234567</b>

Add Miscellaneous Ticketing information for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4/FZ1-TICKET PAID BY IBM</b>
Add second Miscellaneous Ticketing information element for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4/FZ2-MARKETING ACCOUNT 1234567</b>
Add Miscellaneous Ticketing information element for a TSM-P by passenger number	<b>TMI /P1/FZ1-TICKET PAID BY IBM</b>
Add second Miscellaneous Ticketing information element for a TSM-P by passenger number	<b>TMI /P1/FZ2-MARKETING ACCOUNT 1234567</b>
Add Miscellaneous Ticketing information for all TSM-Ps in the PNR	<b>TMI /ALL/FZ1-TICKET PAID BY IBM</b>
Add second Miscellaneous Ticketing information element for all TSM-Ps in the PNR	<b>TMI /ALL/FZ2-MARKETING ACCOUNT 234567</b>
Delete Miscellaneous Ticketing information element 1 for a TSM-P by TSM number	<b>TMI /M1 /FZ1 -</b>
Delete Miscellaneous Ticketing information element 2 for a TSM-P by TSM number	<b>TMI /M1 /FZ2 -</b>
Delete Miscellaneous Ticketing information element 1 for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FZ1 -</b>
Delete Miscellaneous Ticketing information element 2 for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FZ2 -</b>
Delete Miscellaneous Ticketing information element 1 for a TSM-P by passenger number	<b>TMI /P1 /FZ1 -</b>
Delete Miscellaneous Ticketing information element 2 for a TSM-P by passenger number	<b>TMI /P1 /FZ2 -</b>
Delete Miscellaneous Ticketing information element 1 for all TSM-Ps in the PNR	<b>TMI /ALL /FZ1 -</b>



Delete Miscellaneous Ticketing information element 2 for all TSM-Ps in the PNR

**TMI /ALL/ FZ2 -**

## Manual Ticket Number

Manually enter a manual ticket number (conjunction ticket) with free-flow text, passenger and segment association

**FHM057 - 1234567890 - 91 / / FREEFLOW TEXT / S2 / P1**

Manually enter an automated ticket number

**FHA057 - 1234567890 / / FREEFLOW TEXT / S2 / P2**

Manually enter an electronic ticket number

**FHE057 - 1234567890 / / FREEFLOW TEXT / S2 - 3 / P3**

Manually enter an electronic ticket number with coupon numbers

**FHE057 - 1234567890 / C1 - 3 / / FREEFLOW TEXT / S2 - 4 / P1**

Manually enter an EMD document number with mandatory SSR element association

**FHD057 - 1234567890 / E6 - 7**

Manually enter an EMD document number with mandatory SVC segment association

**FHD057 - 1234567890 / S2**

Enter a manual miscellaneous document number for which an EMD does not exist with mandatory SSR element association, and with passenger association

**FHP057 - 1234567890 / E6 - 7 / P1**

Enter a manual miscellaneous document number for which an EMD does not exist with mandatory SVC segment association, and with passenger association

**FHP057 - 1234567890 / S2 / P1**

Manually send the ticket number with an OSI element to an airline that does not support automatic ticket number transmission  
(*airline-specific example*)

**OS H3 TKN0 458 - 1234567890 / S2 / P1**

Manually send the ticket number (conjunction ticket) with an SSR element to an airline that does not support automatic ticket number transmission  
(*airline-specific example*)

**SR 0THS EQ - TKN0 269 - 1234567890 - 92 / S2 - 4 / P1**

## Original/Issued-In-Exchange-For

Original document and document in exchange are the same - without coupon numbers

**F0125 - 2499001304LON12SEP09 / 91496715**

Original document and document in exchange are the same - including coupon numbers	<b>F0125-2499001304E1LON12SEP09</b> /91496715
Original document and document in exchange are the same - conjunction ticket including coupon numbers	<b>F0125-2499001304E1-05LON12SEP09</b> /91496715
With one original issue and one document in exchange, incl. coupon number and check digit, segment and passenger association	<b>F0006-34077770002FRA01JUL09 /</b> 23205980/006-37088880003E2MIA02AUG09 /23205980/S3-4/P1
With one original issue and one document in exchange, incl. coupon number and check digit, the value of the document amount in exchange, segment and passenger association	<b>F0006-34077770002FRA01JUL09 /</b> 23205980/006-37088880003E2MIA02AUG09 /23205980/USD500.00/S3-4/P1
With one original issue and two different documents in exchange, incl. coupon numbers	<b>F0001-3702678596MIL01JUL09 /</b> 98576453/001-3702645454C34/001 - 3702557766E3
Original issue element, including the base fare, tax value, and penalty amount of the document taken in exchange ( <i>US only</i> )	<b>F0001-1234567890E1MIA13JAN10*</b> B100.00/X20.00/C35.00
With the infant passenger type identifier including coupon numbers	<b>F0INF125-2499001304E1LON12SEP09</b> /91496715
Generate the original issue element automatically, if there is only one FA/FH element in the PNR ( <i>electronic documents only</i> )	<b>F0*</b>
Generate the original issue element automatically by FA/FH element line number ( <i>electronic documents only</i> )	<b>F0*L6</b>
Add the original issue for a TSM-P by TSM number	<b>TMI /M1 /F0-125-1234567890E1LON21OCT09</b> /23205980
Add the original issue for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /F0-125-1234567890E1LON21OCT09</b> /23205980
Add the original issue for a TSM-P by passenger number	<b>TMI /P1 /F0-125-1234567890E1LON21OCT09</b> /23205980
Delete the original issue for a TSM-P by TSM number	<b>TMI /M1 /F0-</b>
Delete the original issue for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /F0-</b>

Delete the original issue for a TSM-P by passenger number	<b>TMI /P1 /F0-</b>
Delete the original issue for all TSM-Ps in the PNR	<b>TMI /ALL /F0-</b>

## Tour Code

Tour code number	<b>FTIT5LH1TOUR08</b>
Add a tour code for a TSM-P by TSM number	<b>TMI /M1 /FT -IT4LH1TOUR05</b>
Add a tour code for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FT -IT4LH1TOUR05</b>
Add a tour code for a TSM-P by passenger number	<b>TMI /P1 /FT -IT4LH1TOUR05</b>
Add a tour code for all TSM-Ps in the PNR	<b>TMI /ALL /FT -IT4LH1TOUR05</b>
Delete a tour code for a TSM-P by TSM number	<b>TMI /M1 /FT -</b>
Delete a tour code for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FT -</b>
Delete a tour code for a TSM-P by passenger number	<b>TMI /P1 /FT -</b>
Delete the tour code for all TSM-Ps in the PNR	<b>TMI /ALL /FT -</b>

## Validating Carrier

Manually add the validating carrier element to a PNR (where AF is the two-character validating carrier code)	<b>FVAF</b>
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## AMADEUS INFORMATION PAGES

Introduction to IATA validating airline selection rules	<b>GGBSP</b>
General GSA information	<b>GGGSA</b>
List of airlines for which Amadeus checks the interline ticketing agreement	<b>GGITA</b>
Interline ticketing agreements for a specific airline ( <i>XX to be replaced by the two-character airline code</i> )	<b>GGAIR XX INTERLINE</b>
Airline-specific information pages ( <i>XX to be replaced by the two-character airline code</i> )	<b>GGAIRXX</b>

Information on airline-specific e-ticketing policies (XX to be replaced by the two-character airline code)

**HEETTX**

## SETTLEMENT/REPORTING PLAN, INTERLINE AGREEMENT, GSA, AND ELECTRONIC TICKETING CARRIER TABLES

Display settlement/reporting plan table	<b>TGBD</b>
Display settlement/reporting plan table for a specific country	<b>TGBD-FR</b>
Display settlement/reporting plan status for a specific airline	<b>TGBD-FR/LH</b>
Display GSA table for a specific country	<b>TGGSD-FR</b>
Display interline agreement table	<b>TGAD</b>
Display interline agreement table for a specific airline	<b>TGAD-IB</b>
Display interline agreements between two airlines	<b>TGAD-LH/SQ</b>
Display interline agreement exceptions between two airlines	<b>TGAD-JU/NW*</b>
Display electronic ticket carrier table	<b>TGETD</b>
Display electronic ticket carrier table for a specific country (XX to be replaced by the two-character country code)	<b>TGETD-XX</b>

## CREDIT CARD CHECK

Get an approval code for a PNR before TTP	<b>DEFP</b>
Get an approval code for a PNR before TTM	<b>DEFM</b>
Get an approval code for a PNR before TTP/ TTM	<b>DEFP/M</b>
Get an approval code without a PNR	<b>DECCAX371449635311004/0611/GBP400.00/AF</b>
Get an approval code with extended payment	<b>DECCAX371449635311004/E/0611/GBP400.00/AF</b>
Get an approval code for a non-air product	<b>DECCAX371449635311004/0611/GBP400.00/ZZ</b>

Get an approval code and verify the address <i>(for credit cards issued in the US and CA only)</i>	DECCCA5499830000000015/0711/USD1200.00/BA* 89 25TH AVENUE NY-85282
Create an AQ element referring to the AB element in a PNR <i>(for credit cards issued in the US and CA only)</i>	AQ*
Create an AQ element manually <i>(for credit cards issued in the US and CA only)</i>	AQ89 25TH AVENUE NEW YORK - 85282/P1
Verify FP and AQ elements <i>(for credit cards issued in the US and CA only)</i>	TTV
Verify specific FP and AQ element <i>(for credit cards issued in the US and CA only)</i>	TTV/E7

## FORM OF PAYMENT

These entries are IATA standard forms of payment; for detailed information on airline- or market-specific forms of payment see the help page HE FP in the Amadeus distribution system.

Cash	FPCASH
Check	FPCHECK
Including currency and amount	FPCHECK/GBP450.00
Credit card	FPCCCA5499830000000015/1211
Credit card including amount and manual approval code	FPCCCA5499830000000015/1211/USD250.00 /N123
Two forms of payment	FPCASH+CCCA5499830000000015/1211 /EUR550.00
Old form of payment	FP0/CASH
Two old forms of payment	FP0/CASH+CC
Old form of payment, miscellaneous	FP0/MS
One old (cash) and one new (cash)	FP0/CASH+/CASH
Two old and two new	FP0/CASH+CC+/CHECK+CCAX371449631311004 /0511/JPY365240
Form of payment for a specific miscellaneous document (Miscellaneous Charges Order or Service Fee/Charge, for example)	FPCASH/L4 or 4/FPCASH

Add a form of payment for a TSM-P by TSM number	<b>TMI /M1 /FP-CCVI401212222222226 /1211</b>
Add two forms of payment for a TSM-P by TSM number	<b>TMI /M1 /FP-CASH+CCVI401212222222226 /1211</b>
Add a form of payment for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FP-CASH</b>
Add an old form of payment for a TSM-P by SSR element or SVC segment line number (no additional collection)	<b>TMI /L7 /FP-0/CASH</b>
Add an old and a new form of payment for a TSM-P by SSR element or SVC segment line number (additional collection)	<b>TMI /L7 /FP-0/CASH+ /CASH</b>
Add a form of payment for a TSM-P by passenger number	<b>TMI /P1 /FP-CASH</b>
Add a form of payment for all TSM-Ps in the PNR	<b>TMI /ALL /FP-CASH</b>
Delete the form-of-payment information for a TSM-P by TSM number	<b>TMI /M1 /FP-</b>
Delete the form-of-payment information for a TSM-P by SSR element or SVC segment line number	<b>TMI /L4 /FP-</b>
Delete the form-of-payment information for a TSM-P by passenger number	<b>TMI /P1 /FP-</b>
Delete the form-of-payment information for all TSM-Ps in the PNR	<b>TMI /ALL /FP-</b>

## TEMPORARY TICKETING

Access temporary ticketing mode	<b>TY</b>
Issue ticket and exit temporary ticketing mode	<b>TTP /IG</b>
Open segment with status code	<b>S0IBC13JANBCNMAD/SA</b>
Segment sell, long sell, with full flight details	<b>SSSQ872F15DECSINTPEHK1 /08351305</b>
Segment sell, short sell, with status code	<b>SS1C1 /HK</b>
Exit temporary mode	<b>IG</b>

## ISSUING TICKETS

Issue a ticket for all TSTs stored in a PNR	TTP
Issue a ticket and redisplay the PNR	TTP/RT
Pre-issue validation	TTP/TKT
Issue tickets for all passengers except infants	TTP/PAX
Issue tickets for infant passengers	TTP/INF
Issue a ticket for selected passengers	TTP/P1 , 3 , 5
Issue a ticket for selected segments	TTP/S1 , 4 - 6
Issue a ticket for a specific passenger type (infant associated with passenger 2)	TTP/INF/P2
Issue selected TSTs	TTP/T1 - 3 , 5
Issue a ticket and specify validating airline	TTP/VAF
Issue a ticket including a mirror-image open return	TTP/OPEN
Issue a ticket for selected segments and a mirror-image open return	TTP/S2 , 3 / OPEN
Issue the entire itinerary, including a specified open segment after segment 3	TTP/S3LHCFRAPAR
Issue a ticket for segments 2 and 3 with two open segments	TTP/S2 , 3 , AFYMIACDG , AFYCDGNCE
Reprice the TST and issue a ticket	TTP/R
Reprice the TST including a discount code and issue a ticket	TTP/RCH
Issue a ticket and specify an involuntary reroute indicator ( <i>Airline Agents Only</i> )	TTP/IVI
Price with specific validating carrier and issue ticket	TTP/R , VC - AA
Issue a ticket and withhold all taxes	TTP/R , WT
Issue a ticket and withhold all surcharges	TTP/R , WQ
Issue ticket and override e-ticket issuance	TTP/PT
Issue ticket and override paper ticket issuance	TTP/ET
Override the past date TST and issue a ticket	TTP/O
Issue a ticket and override the ticketing date	TTP/OD19JAN11
Issue a ticket and override the booking date	TTP/R , D0 - OBD
Issue a ticket and override the electronic ticket-only fare condition ( <i>not allowed in BSP markets</i> )	TTP/OPT
Issue a ticket and override the paper ticket-only fare condition	TTP/OET
Issue a ticket and override the validating carrier	TTP/V*TG
Remove the PNR change flag and issue a ticket	TTP/F
Add an agent code and issue a ticket	TTP/A22AB

Override the time preference and issue a ticket	<b>TTP/T012</b> or <b>TTP/T024</b>
Issue a ticket and an invoice	<b>TTP/INV</b>
Issue a ticket and an itinerary	<b>TTP/IBP</b>
Issue a ticket and a mini-itinerary	<b>TTP/IMP</b>
Issue a ticket and an itinerary receipt	<b>TTP/ITR</b>
Issue a ticket and print specific accounting coupons on (OP)ATB stock (You can specify multiple coupons. The specified coupons are printed in addition to the coupons that are defined in the DCP field of your office profile.)	<b>TTP/C-UI</b>
Issue an e-ticket and print specific accounting coupons on a broadcast printer (You can specify multiple coupons. Only the specified coupons are printed regardless of the coupons that are defined in the BCP field of your office profile.) ( <i>Amadeus Central Ticketing travel agents in BSP markets only</i> )	<b>TTP/C-UI</b>
Update the form of payment and issue the ticket	<b>TTP/FPCASH</b>
Override the net fare amount in the remittance area and issue the ticket ( <i>not available in all markets</i> )	<b>TTP/NF500.00/T2</b>
Issue a ticket from a specific stock range by specifying the stock range reference ( <i>Amadeus Central Ticketing</i> )	<b>TTP/XED1</b>
Issue a ticket on a specific printer by specifying the six-digit printer identification	<b>TTPSA0023</b>
Issue tickets from queue 8 with a specific category identifier	<b>TTP/TL</b>
Send a ticket to a remote ticketing location ( <i>Amadeus Central Ticketing, US only</i> )	<b>TTP/STMILIG2100</b>
Send a ticket to a remote ticketing location by specifying the DPR name ( <i>Amadeus Central Ticketing, US only</i> )	<b>TTP/STBMW1</b>
Issue exchanged ticket ( <i>US only</i> )	<b>TTP/EXCH</b>
Issue tickets and leave Temporary Ticketing Mode	<b>TTP/IG</b>
Issue (OP)TAT ticket and boarding pass	<b>TTP/BP</b>
Send an Amadeus Interface Record to the back office (no ticket is issued)	<b>TTP/BTK</b>

## REPRINTING ACCOUNTING COUPONS - ATB COUPON REGENERATION

Reprint accounting coupons for tickets and Automated MCOs/Automated Excess Baggage Tickets (XSBs) by sequence number	<b>TTR/SN0000012345</b>
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Reprint accounting coupons for tickets only, by sequence number	<b>TTR/T/SN0000012345</b>
Reprint accounting coupons for Automated MCOs/Automated Excess Baggage Tickets (XSBs) only, by sequence number	<b>TTR/M/SN0000012345</b>
Reprint accounting coupons on a specific printer by sequence number (SA0306 = 6-digit printer identification)	<b>TTRSA0306/SN0000012345</b>
Reprint specific accounting coupons by sequence number (You can specify multiple coupons. The specified coupons are printed in addition to the coupons defined in the DCP, DMP and DXP fields in your office profile.)	<b>TTR/SN0000012345/C-UI</b>
Reprint accounting coupons on a specific stock reference by sequence number	<b>TTR/SN0000012345/XE1</b>
Reprint accounting coupons using a specific Distribution Profile Record (DPR) name by sequence number ( <i>Satellite Printing</i> )	<b>TTR/SN0000012345/ST21</b>
Reprint accounting coupons for a specific passenger by sequence number	<b>TTR/SN0000012345/P1</b>
Reprint accounting coupons for a range of passengers by sequence number	<b>TTR/SN0000012345/P1-3</b>
Reprint accounting coupons for multiple passengers by sequence number	<b>TTR/SN0000012345/P1,4</b>
Reprint accounting coupons for a range and multiple passengers by sequence number	<b>TTR/SN0000012345/P1-2,5</b>
Reprint specific accounting coupons on a specific printer (SA0306 = 6-digit printer identification) and stock reference for specific passengers by sequence number	<b>TTRSA0306/SN0000012345/XE1/C-UI/P1-3</b>
Reprint accounting coupons from a retrieved PNR by specifying the FB or MCO/XSB element line number	<b>TTR/L3</b>
Reprint accounting coupons from a retrieved PNR, for tickets only, by specifying the PNR FB element line number	<b>TTR/T/L7</b>
Reprint accounting coupons from a retrieved PNR, for MCOs/Automated Excess Baggage Tickets (XSBs) only, by specifying the PNR FB element line number	<b>TTR/M/L7</b>

Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number on a specific printer (SA0306 = 6-digit printer identification)	TTRSA0306/L8
Reprint specific accounting coupons from a retrieved PNR by FB or MCO/XSB element line number (You can specify multiple coupons. The specified coupons are printed in addition to the coupons defined in the DCP, DMP and DXP fields in your office profile.)	TTR/L8/C-UI
Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number on a specific stock reference	TTR/L6/XE1
Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number using a specific Distribution Profile Record (DPR) name ( <i>Satellite Printing</i> )	TTR/L6/ST21
Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number for a specific passenger	TTR/L6/P1
Reprint specific accounting coupons from a retrieved PNR on a specific printer (SA0306 = 6-digit printer identification) for a specific passenger by FB or MCO/XSB element line number	TTR/SA0306/L6/C-UI/P1
Display passenger number, name, and document number by sequence number	TTZM0600001133

## REPRINTING ACCOUNTING COUPONS ON BLANK PAPER

*The entries described here apply to travel agents using the Amadeus Central Ticketing Platform and printing e-tickets and Amadeus Virtual MCOs (VMCOs) on blank paper in A4-format on a broadcast printer. For all other agents, see 'Reprinting Accounting Coupons - ATB Coupon Regeneration'.*

Reprint accounting coupons for all e-tickets and Amadeus Virtual MCOs (VMCOs) from a retrieved PNR	TTR
Reprint accounting coupons for all e-tickets from a retrieved PNR	TTR/T
Reprint accounting coupons for all VMCOs from a retrieved PNR	TTR/M

Reprint e-ticket/VMCO accounting coupons for a specific passenger from a retrieved PNR	<b>TTR/P1</b>
Reprint e-ticket/VMCO accounting coupons for multiple passengers from a retrieved PNR	<b>TTR/P1 , 3</b>
Reprint e-ticket/VMCO accounting coupons for a range of passengers from a retrieved PNR	<b>TTR/P1 -5</b>
Reprint e-ticket/VMCO accounting coupons for a range and multiple passengers from a retrieved PNR	<b>TTR/P1 -2 , 4</b>
Reprint e-ticket accounting coupons by FA/FH element line number or VMCO accounting coupons by VMCO element line number from a retrieved PNR	<b>TTR/L7</b>
Reprint e-ticket accounting coupons for multiple FA/FH elements or VMCO accounting coupons for multiple VMCO element line numbers from a retrieved PNR	<b>TTR/L7 , 9 , 12</b>
Reprint e-ticket accounting coupons for a range of FA/FH elements or VMCO accounting coupons for a range of VMCO element line numbers from a retrieved PNR	<b>TTR/L7 -12</b>
Reprint e-ticket accounting coupons for multiple FA/FH elements and a range or VMCO accounting coupons for multiple VMCO element line numbers and a range from a retrieved PNR	<b>TTR/L7 -8 , 12</b>
Reprint VMCO accounting coupons by VMCO FA/FH sub-element number from a retrieved PNR	<b>TTR/L5 . 3</b>
Reprint VMCO accounting coupons for multiple VMCO FA/FH sub-element numbers from a retrieved PNR	<b>TTR/L5 . 3 , 6 . 3 , 8 . 3</b>
Reprint e-ticket accounting coupons by document number	<b>TTR/T/125-1234567890</b>
Reprint VMCO accounting coupons by document number	<b>TTR/M/125-1234567890</b>
Reprint specific e-ticket/VMCO accounting coupons from a retrieved PNR with the coupon selection override option (You can specify multiple coupons. Only the specified coupons are printed, regardless of the coupons that are defined in the BCP and BMP field of your office profile.)	<b>TTR/C-UIF</b>

Reprint specific e-ticket accounting coupons with the coupon selection override option by document number (You can specify multiple coupons. Only the specified coupons are printed, regardless of the coupons that are defined in the BCP field of your office profile.)	TTR/T/125-1234567890/C-UIF
Reprint e-ticket/VMCO accounting coupons from a retrieved PNR on a specific printer (SA0205 = 6-digit printer identification)	TTRSA0205
Reprint e-ticket accounting coupons on a specific printer (SA0205 = 6-digit printer identification) by document number	TTRSA0205/T/125-1234567890
Reprint e-ticket/VMCO accounting coupons from a retrieved PNR and resend VMCO passenger receipts to the specified email address	TTR/EML-PAT.SMITH@AOL.COM
Reprint e-ticket/VMCO accounting coupons from a retrieved PNR and resend VMCO passenger receipts to the specified email address that is associated to passenger 1	TTR/EML-PAT.SMITH@AOL.COM/P1
Reprint e-ticket/VMCO accounting coupons from a retrieved PNR and resend VMCO passenger receipts to the email address specified in the APE elements of the PNR	TTR/EMLA
Reprint e-ticket/VMCO accounting coupons from a retrieved PNR and resend VMCO passenger receipts to all email addresses specified in the APE elements of the PNR that are associated to passenger 1	TTR/EMLA/P1
Reprint specific VMCO accounting coupons from a retrieved PNR for passenger 2 on a specific printer (SA0205 = 6-digit printer identification) and resend the VMCO passenger receipts to all email addresses specified in the APE elements that are associated to passenger 2	TTRSA0205/M/EMLA/C-RI/P2

## ISSUING MISCELLANEOUS PAPER DOCUMENTS

*The following entries are only applicable to certain users in certain markets. SVC stands for Service Fee/Charge (including Travel Agent Service Fees TASF) and MCO for Automated paper MCO. SSR elements and SVC segments stand for chargeable special service and seat requests for Amadeus Airline Ancillary Services.*

Issue all MCO/SVC/SSR elements or SVC segments for all passengers	<b>TTM</b>
Issue all MCO/SVC/SSR elements or SVC segments for a specific passenger	<b>TTM/P1</b>
Issue a specific MCO/SVC element for all passengers	<b>TTM/L4</b>
Issue a specific TSM-P by TSM number	<b>TTM/M1</b>
Issue all MCO elements for a specific passenger type (INF = infants)	<b>TTM/INF</b>
Issue all MCO elements for a specific passenger type (PAX = non-infant passenger types)	<b>TTM/PAX</b>
Issue all MCO/SVC/SSR elements or SVC segments for all passengers and redisplay the PNR	<b>TTM/RT</b>
Issue all MCO/SSR elements or SVC segments for all passengers on a specific stock range	<b>TTM/XED1</b>
Issue all MCO/SVC/SSR elements or SVC segments for all passengers on a specific printer (SA0203 = six-digit printer identification)	<b>TTMSA0203</b>
Issue all MCO elements for all passengers and include a specific accounting coupon (You can specify one coupon. The specified coupon is printed in addition to the coupons that are defined in the DMP field of your office profile.)	<b>TTM/C-U</b>
Issue all MCO/SSR elements or SVC segments for all passengers and include the self-sale indicator	<b>TTM/SST</b>
Issue all MCO elements for all passengers with supplementary name lists	<b>TTM/TMN</b>
Send an Amadeus Interface Record for a specific MCO element to the Back Office System	<b>TTM/BTK/L5</b>
Send an Amadeus Interface Record for a specific TSM-P to the Back Office System	<b>TTM/BTK/M1</b>
Issue tickets and MCO/SVC/SSR elements or SVC segments for all passengers	<b>TTP/TTM</b>
Issue tickets and MCO/SSR elements or SVC segments for all passengers on a specific stock range	<b>TTP/TTM/XED1</b>
Issue tickets for a specific air segment and MCO/SVC element for all passengers	<b>TTP/TTM/L6/S4</b>
Issue tickets for a specific air segment and TSM-P	<b>TTP/TTM/M1/S3</b>

Issue tickets and all MCO elements, including a specific accounting coupon, for all passengers (You can specify one coupon. The specified coupon is printed in addition to the coupons that are defined in the DCP and DMP field of your office profile.)	<b>TTT/TTM/C-F</b>
Issue tickets, MCO/SVC elements or SVC segments, and invoice for all passengers	<b>TTT/TTM/INV</b>
Issue a specific MCO/SVC element and invoice for a specific passenger	<b>TTM/INV/L6/P1</b>

## ISSUING AMADEUS VIRTUAL MCOS

*The following entries are only applicable to certain Amadeus Central Ticketing markets.*

Issue all Amadeus Virtual MCO elements for all passengers	<b>TTM</b>
Issue all Amadeus Virtual MCO elements for a specific passenger	<b>TTM/P1</b>
Issue a specific Amadeus Virtual MCO element	<b>TTM/L4</b>
Issue all Amadeus Virtual MCO elements for a specific passenger type (INF = Infants)	<b>TTM/INF</b>
Issue all Amadeus Virtual MCO elements for a specific passenger type (PAX = Non-infant passenger types)	<b>TTM/PAX</b>
Issue all Amadeus Virtual MCO elements for all passengers and redisplay the PNR	<b>TTM/RT</b>
Issue all Amadeus Virtual MCO elements on a specific printer (SA0205 = 6-digit printer identification)	<b>TTMSA0205</b>
Send an Amadeus Interface Record (A.I.R.) to the Back Office System	<b>TTM/BTK</b>
Issue all Amadeus Virtual MCO elements for all passengers with supplementary name lists	<b>TTM/TMN</b>
Issue all Amadeus Virtual MCO elements for all passengers and print specific coupons on a broadcast printer (You can specify multiple coupons. Only the coupons specified are printed, regardless of the coupons that are defined in the BMP field of your office profile.)	<b>TTM/C-UIR</b>
Issue all Amadeus Virtual MCO elements for a specific passenger, print specific coupons on a broadcast printer (You can specify multiple coupons. Only the coupons specified are printed, regardless of the coupons that are defined in the BMP field of your office profile.) and redisplay the PNR	<b>TTMSA0205/C-UIR/P2/RT</b>

Issue all Amadeus Virtual MCO elements for all passengers and send all passenger receipts to the email address stored in the APE elements of the PNR	<b>TTM/EMLA</b>
Issue all Amadeus Virtual MCO elements for a specific passenger and send the passenger receipt to all email addresses stored in the APE elements of the PNR that are associated with this passenger	<b>TTM/EMLA/P1</b>
Issue all Amadeus Virtual MCO elements for all passengers and send the passenger receipts to all the email addresses included in the nickname (of the email address)	<b>TTM/EMLN-NICKNAME</b>
Issue all Amadeus Virtual MCO elements for all passengers and send the passenger receipts to the specified email address	<b>TTM/EML-SIMPSON@AMADEUS.COM</b>
Issue tickets and issue Amadeus Virtual MCOs for all passengers	<b>TTP/TTM</b>
Issue tickets and issue Amadeus Virtual MCOs for a specific passenger	<b>TTP/TTM/P1</b>
Issue tickets and issue a specific Amadeus Virtual MCO element for all passengers	<b>TTP/TTM/L4</b>
Issue tickets and issue a specific Amadeus Virtual MCO element for all passengers and send all passenger receipts to the email address stored in the non-passenger-associated APE elements of the PNR	<b>TTP/TTM/L4/EMLA</b>

## ISSUING ELECTRONIC MISCELLANEOUS DOCUMENTS (EMD)

*Note: A TSM-P is a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record).*

Issue the EMDs for all SSR elements/SVC segments for all passengers	<b>TTM</b>
Issue a specific TSM-P by TSM number	<b>TTM/M1</b>
Issue the EMDs for all SSR elements/SVC segments for a specific passenger	<b>TTM/P1</b>
Issue the EMDs for all SSR elements/SVC segments for a specific passenger type (INF = Infants)	<b>TTM/INF</b>
Issue the EMD for a specific SSR element/SVC segment by PNR line number	<b>TTM/L8</b>
Issue the EMDs for all SSR elements/SVC segments on a specific printer (SA0205 = Printer Identification)	<b>TTMSA0205</b>

Issue the EMDs for all SSR elements/SVC segments with the Present Credit Card indicator <i>(airline agents only)</i>	<b>TTM/PCC</b>
Do an EMD prevalidation for all the EMDs in the PNR	<b>TTM/TKT</b>
Issue the EMDs for all SSR elements/SVC segments and print a specific accounting coupon (You can specify one coupon. Only the specified coupon is printed.)	<b>TTM/C-F</b>
Issue the EMDs for all SSR elements/SVC segments and redisplay the PNR	<b>TTM/RT</b>
Issue the EMDs for all SSR elements/SVC segments and inhibit the Credit Card Charge Form coupons print	<b>TTM/ICP</b>
Issue the EMDs for all SSR elements/SVC segments and send the passenger receipts to the specified email address	<b>TTM/EPR-EML-PAT .SMITHeAOL.COM</b>
Issue the EMDs for all SSR elements/SVC segments for a specific passenger and send the passenger receipts to the email addresses specified in the APE elements that are associated to this passenger in the PNR	<b>TTM/EPR-EMLA/P1</b>
Issue tickets and the EMDs for all SSR elements/SVC segments and passengers in the PNR	<b>TTP/TTM</b>
Issue tickets and the EMDs for specific TSM-Ps and TSTs	<b>TTP/TTM/M1-2,4 /T1-2,4</b>
Issue tickets and the EMDs for all SSR elements/SVC segments for a specific passenger	<b>TTP/TTM/P2</b>
Force the issuance of a paper MCO	<b>TTM/PT</b>
Force the issuance of a paper MCO for a specific TSM-P by TSM number	<b>TTM/PT/M1</b>
Force the issuance of an Amadeus Virtual MCO from a TSM-P	<b>TTM/VT</b>
Force the issuance of an Amadeus Virtual MCO from a TSM-P by TSM number	<b>TTM/VT/M1</b>
Force the issuance of an EMD	<b>TTM/ED</b>
Force the issuance of an EMD for a specific TSM-P by TSM number	<b>TTM/M1/ED</b>
Reissue/exchange an EMD with involuntary rerouting indicator <i>(airline agents only)</i>	<b>TTM/IVI</b>
Reissue/exchange an EMD and override the non-exchangeable indicators <i>(airline control desk agents only)</i>	<b>TTM/OVNE</b>



## REPRINTING EMD ACCOUNTING COUPONS

Reprint EMD accounting coupons from a retrieved PNR for all passengers and EMDs in the PNR	<b>EMR</b>
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of a specific passenger	<b>EMR / P1</b>
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of multiple passengers	<b>EMR / P1 , 3</b>
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of a range of passengers	<b>EMR / P1 - 2</b>
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of a range and multiple passengers	<b>EMR / P1 - 2 , 4</b>
Reprint EMD accounting coupons from a retrieved PNR for an EMD in a specific FA/FHD element line number	<b>EMR / L7</b>
Reprint EMD accounting coupons from a retrieved PNR for EMDs in multiple FA/FHD element line numbers	<b>EMR / L7 , 9 , 12</b>
Reprint EMD accounting coupons from a retrieved PNR for EMDs in a range of FA/FHD element line numbers	<b>EMR / L7 - 8</b>
Reprint EMD accounting coupons from a retrieved PNR for EMDs in a range and multiple FA/FHD element line numbers	<b>EMR / L7 - 8 , 12</b>
Reprint EMD accounting coupons by EMD document number	<b>EMR / EMD125 - 1234567890</b>
Reprint specific EMD accounting coupon from a retrieved PNR (You can specify one coupon. Only the coupon specified is printed.)	<b>EMR / C - F</b>
Reprint specific EMD accounting coupon by EMD document number (You can specify one coupon. Only the coupon specified is printed.)	<b>EMR / EMD125 - 1234567890 / C - F</b>
Reprint EMD accounting coupons from a retrieved PNR and redisplay the PNR	<b>EMR / RT</b>

Reprint EMD accounting coupons from a retrieved PNR on a specific printer (SA0205 = six-digit printer identification)	<b>EMRSA0205</b>
Reprint EMD accounting coupons on a specific printer (SA0205 = six-digit printer identification) by EMD document number	<b>EMRSA0205 / EMD125 - 1234567890</b>
Reprint EMD accounting coupons from a retrieved PNR and send the passenger receipts to the specified email address	<b>EMR / EPR - EML - PAT . SMITH@AOL . COM</b>
Reprint EMD accounting coupons from a retrieved PNR for a specific passenger and send the passenger receipts to the email addresses specified in the APE elements that are associated to this passenger in the PNR	<b>EMR / EPR - EMLA / P1</b>
Send the passenger receipts from a retrieved PNR to the email address specified and do not print the EMD accounting coupons	<b>EMR / EPR - EML - PAT . SMITH@AOL . COM / NOPRT</b>
Send the passenger receipts from a retrieved PNR to the email addresses specified in the APE elements of the PNR and do not print the EMD accounting coupons	<b>EMR / EPR - EMLA / NOPRT</b>
Reprint EMD accounting coupons from a retrieved PNR on a specific printer (SA0205 = six-digit printer identification) for a specific EMD by FA/FHD element line number and redisplay the PNR	<b>EMRSA0205 / L8 / RT</b>
Reprint a specific EMD accounting coupon (you can specify one coupon. Only the coupon specified is printed.) on a specific printer (SA0205 = six-digit printer identification) by EMD document number	<b>EMRSA0205 / EMD125 - 1234567890 / C - F</b>

## ADVANCE BOARDING PASSES

*The following entries are only applicable to Amadeus Central Ticketing users in the US, issuing (OP)ATB tickets.*

Issue an ATB ticket and a boarding pass	<b>TTP</b>
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Issue an ATB ticket and a boarding pass for selected passengers and segments	<b>TTP/P1 - 2/S3-4</b>
Issue an ATB ticket only	<b>TTP/TKA</b>
Issue a specific ATB coupon	<b>TTP/C-U</b>
Issue an ATB boarding pass only	<b>BPA</b>
Issue an ATB boarding pass only for selected passengers and segments	<b>BPA/P1 - 2/S2, 4-6</b>
Issue a duplicate ATB boarding pass only	<b>BPDA</b>
Issue an ATB boarding pass only for an infant	<b>BPA/INF</b>
Issue an ATB boarding pass only at a satellite site	<b>BPA/STIBM4</b>

*The following entries are only applicable in markets issuing (OP)TAT tickets and having a separate boarding-pass printer.*

Issue a boarding pass	<b>BP</b>
Infant	<b>BPI</b>
Duplicate a boarding pass	<b>BPD</b>
Select passengers	<b>BP/P1, 3-5</b>
Specific segments	<b>BP/S5, 7</b>
Alternate printer	<b>BPAB1234</b>
On specific queue, category and date range	<b>BP/Q3C1D2</b>
Issue a ticket and a boarding pass at the same time	<b>TTP/BP</b>
Check the status	<b>NIB PAA0013</b>
Restart the printer	<b>NIB PAA0013 START</b>
Stop the printer	<b>NIB PAA0013 STOP</b>

## TRANSITIONAL STORED TICKET (TST)

### Creating a Manual TST

Create a TST Shell	<b>TTC</b>
Create TST shells for all passengers except infants	<b>TTC/PAX</b>
Create a TST shell for all infant passengers	<b>TTC/INF</b>
Create a TST shell for a selected passenger only	<b>TTC/P1</b>
Create a TST shell for multiple selected passengers only	<b>TTC/P1, 3-4</b>
Create an individual TST shell for each passenger	<b>TTC/D</b>
Create an individual TST shell for each non-infant passenger type	<b>TTC/D/PAX</b>
Create a TST shell for a selected segment	<b>TTC/S2</b>

Create a TST shell for multiple selected segments	TTC/S2,5
Create a TST shell with a mirror-image open return	TTC/OPEN
Create an individual TST shell for selected segments and a mirror-image open return	TTC/D/S3-4/OPEN
Create a TST shell with a specified open segment	TTC/S3,AFYCDGMAD

## Adding and Splitting a TST

Add passenger 2 to the only existing TST	TTA/P2
Add an infant passenger to the specified TST	TTA/P3/INF/T2
Split passenger 2 from the only existing TST	TTS/P2
Split passenger 3 and 5 from the specified TST	TTS/P3,5/T3

## Displaying the TST

Display a TST list	TQT
Display a TST in panel mode	TQTP
Display a TST in cryptic mode	TQTC
Display a TST by number	TQT/T1
Display a TST for a specific passenger	TQT/P1
Display a TST for a specific passenger and passenger type	TQT/PAX/P1
Display a TST for selected segments	TQT/S3-5
Display a commission from the Amadeus commission table	TQT/FM
Display commission information from the Amadeus commission table for a specific amount	TQT/FM9

## Displaying the Amadeus Ticket Changer Reissue Panel

*For offices using Amadeus Ticket Changer.*

Display the Amadeus Ticket Changer Reissue Panel, if only one exists	TQR
Display the Amadeus Ticket Changer Reissue Panel by TST number	TQR/T2

## Displaying Airline Ticketing Fees

Display an Airline Ticketing Fees list for a specific TST	TQ0/T1
Display the Pricing Context for a specific TST	TQC/T1

## Confidential TST

Make all TSTs confidential	<b>TTD</b>
Make a specific TST confidential	<b>TTD/T1</b>
Remove the confidential flag from all TSTs	<b>TTD/X</b>
Remove the confidential flag from a specific TST	<b>TTD/X/T1</b>

## Inserting a Fare Calculation in the TST

*You can also use the TTK entry to insert a fare calculation in the TST.*

Add a fare calculation to a TST	<b>TTI/CNCE AF PAR292.00EUR292.00END</b>
Create an outline for a fare calculation	<b>TTI/CBUILD</b>
Delete the fare calculation from a TST	<b>TTI/C</b>
Automatic calculation, the same fare in each fare break point	<b>TTI/L1-3/Z200.00</b>
Automatic calculation, a different fare in each fare break point	<b>TTI/L1/Z1150.00/L2-3/Z50.00</b>
Automatic calculation, with the currency	<b>TTI/L1/Z150.00/L2-3/Z50.00USD</b>
Automatic calculation, with the ROE	<b>TTI/L1/Z150.00/L2-3/Z50.00ROE1.527220</b>
Automatic calculation, with a free stopover	<b>TTI/L1/ZS0/L2-3/Z50.00</b>
Automatic calculation, with a stopover surcharge	<b>TTI/L1/ZS10.00/L2-3/Z50.00</b>
Automatic calculation, with a Q surcharge	<b>TTI/CMUC LH LON Q10.00 720.22NUC730.22END ROE0.802525</b>
Automatic calculation, with a transfer	<b>TTI/L1,2X,3/Z250.00</b>
Automatic calculation, with passenger facility surcharges (PFC)	<b>TTI/L1,2/ZS0/L3/Z150.00/ZXF JFK3ATL3</b>
Adding PFCs, old and new	<b>TTI/ZXF JFK3ATL3 PD XF LAX3ABQ2</b>
Adding data to the end of an existing fare calculation line ( <i>US only</i> )	<b>TTI/C+XFMI4.50JFK3</b>

## Inserting Other Information in the TST

*You can also use the TTK entry to insert information in the TST.*

Selecting a specific TST from a PNR	<b>TTI/T1/DNYCNYC</b>
Select specific TSTs from a PNR	<b>TTI/T3-4/DNYCNYC</b>
Delete TST data	<b>TTI/D</b>
Origin and destination	<b>TTI/DMIALON</b>
International sales indicator	<b>TTI/SSITI</b>

Ticket type indicator	TTI/T-P
Stopover indicator	TTI/L3-5
Connection indicator	TTI/L2X
Fare basis, all segments	TTI/BYPX3M
Ticket designator	TTI/BYPX3MCD10
Not valid before and after, all segments	TTI/V5AUG15SEP
Not valid after, all segments	TTI/VXX20NOV
Not valid before, all segments	TTI/V20NOV
Baggage allowance	TTI/A30K
Base fare field	TTI/FUSD600.00
No base fare	TTI/UNOFARE
Charter	TTI/FCHARTER
Equivalent currency	TTI/FCAD700.00/EUSD600.00
Tax field	TTI/FUSD400.00/XUSD6.00US
No tax	TTI/FSEK6000/XEXEMPTSE
Passenger facility charges (PFC)	TTI/ZXFMIA4.50ATL3
Refundable tax field	TTI/QUSD22.00US
Refundable PFC	TTI/HEWR3
Bankers rate 1	TTI/K13.3968
Bankers rate 2	TTI/K2EUR6.93624
Total fare field	TTI/FEUR500.00/XEUR7.50FR/TEUR507.50
Payment restriction	TTI/NNONREF APEX
Mileage amount for mileage redemption tickets ( <i>airline agents only</i> )	TTI/M10500
Net fare field. ( <i>This entry is market-specific</i> ).	TTI/NF-EUR875.00
First issue base fare, no taxes	TTI/FUSD498.75
First issue base fare, taxes, total	TTI/FGBP400.00/XGBP4.70DE/TGBP404.70
First issue base fare, equivalent fare, and taxes (the system automatically calculates the total)	TTI/FEUR1550.00/EUSD1813.00/XUSD5.50DE/XUSD7.50FR
Reissue base fare, old tax, no additional collection (ADC). ( <i>Reissue procedure is different in the US</i> )	TTI/RSEK14910/0SEK166YA/TEUR0
Reissue base fare, old tax, new tax, additional collection. ( <i>Reissue procedure is different in the US</i> )	TTI/RGBP400.00/0GBP3.10NL/XGBP4.00DE/TGBP244.00

Set a TST into reissue mode	<b>TTI / EXCH</b>
Add/change base fare only	<b>TTK / FEUR500 . 00</b>
Add/change no base fare	<b>TTK / UN0FARE</b>
Delete base fare, equivalent fare, taxes and total fare	<b>TTK / F</b>
Add/change equivalent fare only	<b>TTK / EUSD850 . 00</b>
Delete equivalent fare only	<b>TTK / E</b>
Add new tax only	<b>TTK / XEUR3 . 92FRSE</b>
Add old tax only	<b>TTK / OEUR2 . 50DESE</b>
Add tax exempt only	<b>TTK / XEXEMPTDE</b>
Update tax exempt only	<b>TTK / X2 - XEXEMPTDE</b>
Delete all new taxes	<b>TTK / X</b>
Delete all old taxes	<b>TTK / 0</b>
Delete specific tax only	<b>TTK / X2</b>
Change tax identifier from new to old for a specific tax	<b>TTK / X3 - 0</b>
Change tax identifier from old to new for a specific tax	<b>TTK / X4 - X</b>
Change tax code, amount and identifier	<b>TTK / X3 - 0USD12 . 51USAP</b>
Add/change total amount only	<b>TTK / TUSD1270 . 50</b>
Update fare field and non-fare field elements in one entry	<b>TTK / FEUR650 . 00 / BY / A30K</b>

## Updating Airline Ticketing Fees

Add an Airline Ticketing Fee to a TST	<b>TT0 / ST05 / CNEWFEE / F100 . 00 / X4 . 00FR / T1</b>
Modify an Airline Ticketing Fee in a TST	<b>TT0 / ST02 / F50 . 00 / X2 . 50DE / T1</b>
Delete an Airline Ticketing Fee from a TST	<b>TT0 / ST04 / T1</b>

## Updating the TST Itinerary

Replace TST segments with specified PNR segments	<b>TTU / T1 / S2 , 3</b>
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## Displaying the TST History

For all TSTs	<b>TTH</b>
For a specific TST	<b>TTH / T2</b>
History A for a specific TST	<b>TTH / T2A</b>

## Removing the PNR Change Flag from the TST

Remove the flag from the only existing TST	TTF
From a specified TST	TTF/T1
From all TSTs	TTF/ALL
Remove the flag and issue a ticket	TTP/F

## Deleting a TST

Delete the only existing TST	TTE
Delete a TST by a TST number	TTE/T1
Delete selected TSTs by TST number	TTE/T1, 3
Delete all TSTs	TTE/ALL
Delete all infant TSTs	TTE/INF
Delete TSTs for all passengers except infants	TTE/PAX
Delete a TST for selected passengers	TTE/P1, 3, 4
Delete TST 1 and passenger 1 from TST 2	TTE/T1/T2/P1

## TRANSITIONAL STORED MISCELLANEOUS DOCUMENTS (TSM)

*The following entries are only applicable to users in certain markets.*

### Manually Creating a TSM-P

A TSM-P is a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record). Note that you can also automatically create a TSM-P by using the Amadeus Airline Ancillary Services confirmed pricing entry FXG. Note that travel agents must always add the validating airline option /Vxx to their TMC entry (where xx stands for the two-character code of the validating airline).

Manually create the TSM-Ps for all the SSR elements and SVC segments for all non-infant passenger types in the PNR	TMC
Manually create the TSM-Ps for all the SSR elements and SVC segments for all the infant passenger types	TMC/INF
Manually create the TSM-P for a specific SSR element or SVC segment by PNR line number	TMC/L8
Manually create the TSM-Ps for multiple SSR elements or SVC segments by PNR line number	TMC/L8-10, 12
Manually create the TSM-P for a specific SSR element or SVC segment for an infant passenger type	TMC/L8/INF
Manually create the TSM-Ps for all SSR elements and SVC segments for a specific passenger	TMC/P1



Manually create the TSM-Ps for all SSR elements and SVC segments for multiple passengers	<b>TMC/P1-2,4</b>
Manually create the TSM-Ps for all the SSR elements and SVC segments for all non-infant passenger types in the PNR with a validating airline code ( <i>where AF is the two-character airline code for Air France</i> ) ( <i>Entering the validating airline code when manually creating a TSM-P is mandatory for travel agents</i> )	<b>TMC/VAF</b>
Manually create the TSM-Ps for specific SSR elements and SVC segments with a validating airline code ( <i>where AF is the two-character airline code for Air France</i> )	<b>TMC/L8-10,12/VAF</b>
Manually create the TSM-Ps for all the SSR elements and SVC segments for multiple passengers with a validating airline code ( <i>where AF is the two-character airline code for Air France</i> )	<b>TMC/P1-2,4/VAF</b>

## Displaying the TSM

Display a TSM	<b>TQM</b>
Display in cryptic mode	<b>TQTC</b>
Display in panel mode (not available for all TSM types)	<b>TQTP</b>
Display a specific TSM by the Miscellaneous Document element (MCO/SVC/Amadeus Virtual MCO) line number ( <i>This entry does not apply to TSM-Ps.</i> )	<b>TQM/L6</b>
Display a specific TSM by TSM index number	<b>TQM/M2</b>
Display a specific TSM by passenger association	<b>TQM/P1</b>
Display a specific TSM by passenger type (INF = Infants) ( <i>This entry applies to MCOs and TSM-Ps only.</i> )	<b>TQM/INF</b>
Display a specific TSM for an infant associated to a specific passenger ( <i>This entry applies to MCOs and TSM-Ps only.</i> )	<b>TQM/P2/INF</b>
Display a specific TSM by passenger type (PAX = non-infant passenger types) ( <i>This entry applies to MCOs and TSM-Ps only.</i> )	<b>TQM/PAX</b>

## Inserting Information in the MCO TSM

Present to	<b>TMI</b> /DIBERIA
Present at ( <i>where MAD is the three-letter airport code for Madrid</i> )	<b>TMI</b> /AMAD
Validating carrier code ( <i>where IB is the two-character airline code for Iberia</i> )	<b>TMI</b> /VIB
List of reason-for-issuance codes	<b>TMI</b> /I?
Reason for issuance	<b>TMI</b> /IL
Type of service	<b>TMI</b> /GHOTEL ACCOMODATION
Additional information/remarks	<b>TMI</b> /HIBERIA PLUS MEMBER
Issued in connection with	<b>TMI</b> /B0751234567890
Bankers rate 1	<b>TMI</b> /K16.5669
Bankers rate 2	<b>TMI</b> /K25.7888
Transitional currency	<b>TMI</b> /UEUR
International indicator	<b>TMI</b> /YI
Add a supplementary name	<b>TMI</b> /Q-ORTEGA LUIS MR or <b>TMI</b> /QP2
Add supplementary names	<b>TMI</b> /QP2-4
Change a supplementary name	<b>TMI</b> /Q2-PUIG CANDELA MRS <b>TMI</b> /Q2-P3
Change supplementary names	<b>TMI</b> /Q6-9P7-10
Delete a supplementary name	<b>TMI</b> /Q3
Delete supplementary names	<b>TMI</b> /Q2-4
Delete all supplementary names	<b>TMI</b> /Q
Base fare amount	<b>TMI</b> /F50.00
Base fare amount, reissue, additional collection	<b>TMI</b> /REUR150.00/WEUR150.00
Base fare amount with equivalent amount	<b>TMI</b> /FCAD70.00/EUSD60.00
Base fare amount with new tax	<b>TMI</b> /FUSD40.00/XUSD6.00US
Base fare amount, reissue, with equivalent currencies and no additional collection	<b>TMI</b> /RNOK3500/EGBP EUR/WEUR0
Base fare amount, reissue, with old and new taxes, and an additional collection	<b>TMI</b> /REUR1094.00/EGBP/0EUR2.40DE/XGBP 3.92FR/WGBP83.92
Net fare amount ( <i>market-specific</i> )	<b>TMI</b> /NF-EUR1580.00
Total amount	<b>TMI</b> /FUSD60.00/WUSD60.00
Total amount with tax	<b>TMI</b> /FGBP52.00/XGBP8.20GB/WGBP60.20

Total amount with equivalent amount and tax	<b>TMI</b> /FNOK6175/EEUR797.00/XEUR16.52NO/WEUR813.52
Total amount with old tax, reissue, no additional collection	<b>TMI</b> /RHKD600/OHKD20HK/WHKD0
Total amount with old and new tax, reissue, equivalent currency, additional collection	<b>TMI</b> /REUR550.00/EGBP/OEUR3.50FR/XGBP4.45DE/WGBP54.45
Total amount with tax and other charges	<b>TMI</b> /FEUR650.00/XEUR5.50DE/CEUR50.00/WEUR705.50
Total amount with tax, other charges and service charge	<b>TMI</b> /FEUR877.00/XEUR2.71DQ/CEUR60.00/SEUR25.00/WEUR964.71
Delete all fare field elements	<b>TMI</b> /F
Update multiple TSM fields	<b>TMI</b> /DHILTON/APAR/GHOTEL ACCOMODATION
Update a TSM field for a specific MCO by MCO element line number	<b>TMI</b> /L3/ALAX
Update a TSM field for a specific MCO by passenger number	<b>TMI</b> /P2/AMIA
Update a TSM field for a specific MCO by MCO TSM number	<b>TMI</b> /M2/ACHI
Delete a TSM field	<b>TMI</b> /A
Delete a TSM field for a specific MCO by MCO element line number	<b>TMI</b> /L3/A
Delete multiple TSM fields	<b>TMI</b> /H/V/B
Delete multiple TSM fields by MCO TSM number	<b>TMI</b> /M2/V/H
Delete multiple TSM fields by passenger number	<b>TMI</b> /P2/V/H

## Inserting Information in a TSM-P

A TSM-P is a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record).

Present to	<b>TMI</b> /DBRITISH AIRWAYS
Present at ( <i>where MIA is the three-letter airport code for Miami</i> )	<b>TMI</b> /AMIA
International indicator	<b>TMI</b> /YI
Document remarks	<b>TMI</b> /HTHE LOUNGE IS LOCATED IN TERMINAL 3
Coupon remarks	<b>TMI</b> /CR-CAT IN CRATE
Not valid before	<b>TMI</b> /NB-21OCT10

Not valid after	<b>TMI /NA-240CT10</b>
Issued in connection with	<b>TMI /IC-TKT1251234567890E1</b>
Excess baggage (kilos)	<b>TMI /KG-10.5</b>
Excess baggage (pieces)	<b>TMI /PC-5</b>
Rate per unit	<b>TMI /ER-EUR150.00</b>
Non-refundable coupon indicator (Y = Yes, N = No) <i>(airline control desk agents only)</i>	<b>TMI /NR-Y</b>
Non-exchangeable coupon indicator (Y = Yes, N = No) <i>(airline control desk agents only)</i>	<b>TMI /NX-N</b>
Consumed-at-issuance coupon indicator (Y = Yes, N = No) <i>(airline control desk agents only)</i>	<b>TMI /CA-N</b>
Non-interlineable coupon indicator (Y = Yes, N = No) <i>(airline control desk agents only)</i>	<b>TMI /NI-Y</b>
Coupon value	<b>TMI /CV-250.75</b>
Fee owner	<b>TMI /FW-BA</b>
Add reason for waiving <i>(airline agents only)</i>	<b>TMI /RW-UPPER TIER PASSENGER</b>
Bankers rate 1	<b>TMI /K16.5669</b>
Fare amount with currency, first issue	<b>TMI /FEUR50.00</b>
Fare amount with currency, reissue, and additional collection	<b>TMI /RUSD75.00/WUSD50.00</b>
Fare amount with currency, inclusive tour, first issue	<b>TMI /I-EUR850.00</b>

Fare amount with currency, inclusive tour, reissue, and additional collection	<b>TMI / Y - EUR387 . 00 / WEUR50 . 00</b>
Fare amount with currency and equivalent amount	<b>TMI / FCAD70 . 00 / EUSD60 . 00</b>
Fare amount with currency and exchange value	<b>TMI / FEUR250 . 00 / NEUR250 . 00</b>
Fare amount with currency, reissue, and refundable value	<b>TMI / REUR250 . 00 / RV - EUR50 . 00</b>
Fare amount with currency and new tax	<b>TMI / FUSD500 . 00 / XUSD12 . 40US</b>
Fare amount with currency and new tax with tax nature code	<b>TMI / FEUR80 . 00 / XEUR3 . 92DESE</b>
Delete all new taxes	<b>TMI / FEUR100 . 50 / X</b>
Fare amount with currency, reissue, equivalent currency, old tax and additional collection	<b>TMI / REUR740 . 00 / EGBP / OEUR3 . 45GB / WGBP150 . 00</b>
Delete all old taxes	<b>TMI / FEUR500 . 85 / 0</b>
Fare amount with currency, reissue, equivalent currency, old and new taxes, additional collection	<b>TMI / REUR1094 . 00 / EGBP / OEUR2 . 40DE / XGBP3 . 92FR / WGBP83 . 92</b>
Fare amount with currency and total amount	<b>TMI / FUSD60 . 00 / WUSD60 . 00</b>
Fare amount with currency, new tax and total amount	<b>TMI / FGBP152 . 00 / XGBP8 . 20GB / WGBP160 . 20</b>
Fare amount with currency, equivalent amount, new tax and total amount	<b>TMI / FNOK6175 / EEUR797 . 00 / XEUR16 . 52NO / WEUR813 . 52</b>
Fare amount with currency, reissue, old tax and additional collection	<b>TMI / RHKD600 / OHKD20HK / WHKD0</b>

Fare amount with currency, reissue, equivalent currency, old and new tax, and additional collection	<b>TMI</b> / REUR550 . 00 / EGBP / OEUR3 . 50FR / XGBP4 . 45DE / WGBP54 . 45
Net fare amount ( <i>market-specific</i> )	<b>TMI</b> / NF - EUR250 . 00
Fare calculation	<b>TMI</b> / FC - FRA LH LIS44 . 01LH FRA44 . 01NUC88 . 02END R0E0 . 692944
Set the TSM-P into reissue mode by specifying the TSM number	<b>TMI</b> / EXCH / M1
Set the TSM-P into reissue mode by specifying the TSM number and generate the FO element automatically	<b>TMI</b> / EXCH / M1 / L8
Update multiple TSM-P fields	<b>TMI</b> / HCAT IN CRATE / YI
Update a TSM-P field for a specific TSM by TSM number	<b>TMI</b> / M3 / HCAT IN CRATE
Update a TSM-P field for a specific TSM by passenger number	<b>TMI</b> / P2 / HCAT IN CRATE
Update a TSM-P field in all TSM-Ps	<b>TMI</b> / ALL / HCAT IN CRATE
Update a TSM-P field for a specific passenger type (INF = Infants)	<b>TMI</b> / INF / HCAT IN CRATE
Update a TSM-P field for a specific coupon in a TSM-P	<b>TMI</b> / L6 / CR - CAT IN CRATE
Update multiple fields for a specific coupon in a TSM-P	<b>TMI</b> / L6 / CR - CAT IN CRATE / CV - 75
Update a TSM-P field for all coupons in a specific TSM-P	<b>TMI</b> / M1 / CR - CAT IN CRATE
Update multiple fields for all coupons in a specific TSM-P	<b>TMI</b> / M1 / CR - CAT IN CRATE / CV - 75

Update a TSM-P field for all coupons in all TSM-Ps	<b>TMI /ALL/CR-CAT IN CRATE</b>
Delete a TSM-P field	<b>TMI /H</b>
Delete a TSM-P field for a specific TSM-P coupon	<b>TMI /L6/CV-</b>
Delete multiple TSM-P fields for a specific TSM-P coupon	<b>TMI /L6/D/H/CV-</b>
Delete all TSM-P fare field elements	<b>TMI /F</b>
Delete multiple TSM-P fields	<b>TMI /H/A/NA-</b>
Delete multiple TSM-P fields by TSM number	<b>TMI /M2-3/H/A</b>
Delete multiple TSM-P fields by passenger number	<b>TMI /P1-2,4/H/CV-</b>
Delete a TSM-P field for all TSM-Ps	<b>TMI /ALL/H</b>
Delete and update TSM-P fields in one entry	<b>TMI /M2-3,5/FEUR200.00/N</b>

## Modifying Information in the Service Fees TSM for TASF

*Travel Agent Service Fees (TASF) are available in BSP markets only.*

Modify the TASF amount	<b>TMI /F50</b>
Modify reason-for-issuance code	<b>TMI /IC</b>
Remove reason-for-issuance code	<b>TMI /I</b>
Change type-of-service fee description/default reason-for-issuance description	<b>TMI /GFREEFLOW TEXT</b>
Remove type-of-service fee description/default reason-for-issuance description	<b>TMI /G</b>
Add information/remarks	<b>TMI /HFREEFLOW TEXT</b>
Remove information/remarks	<b>TMI /H</b>
Add ticket number to TASF TSM	<b>TMI /B954-0000005742</b>

## Displaying the TSM History

Display the TSM history, if only one TSM exists in the PNR	<b>TMH</b>
Display the history of a specific TSM by TSM number	<b>TMH / M2</b>
Display the history by the Miscellaneous Document element line number ( <i>This entry does not apply to TSM-Ps.</i> )	<b>TMH / L3</b>

## Removing the PNR Change Flag from a TSM-P

*Note that you can only remove the PNR Change Flag from a TSM of the type P (TSM-P).*

Remove the flag from the only existing TSM-P	<b>TMF</b>
From a specific TSM-P	<b>TMF / M1</b>
From multiple TSM-Ps	<b>TMF / M1 - 2 , 5</b>
From all TSM-Ps	<b>TMF / ALL</b>

## Deleting a TSM-P

*Note that you can only delete a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record), not any other TSM type.*

Delete the only existing TSM-P	<b>TMX</b>
Delete a specific TSM-P by TSM number	<b>TMX / M1</b>
Delete multiple TSM-Ps by TSM number	<b>TMX / M1 - 2 , 4</b>
Delete the TSM-Ps for a specific passenger	<b>TMX / P1</b>
Delete the TSM-Ps for multiple passengers	<b>TMX / P1 - 2 , 4</b>
Delete the TSM-Ps for all infant passenger types	<b>TMX / INF</b>
Delete the TSM-Ps for all infant passenger types associated to specific passengers	<b>TMX / P1 - 2 / INF</b>
Delete all TSM-Ps in the PNR	<b>TMX / ALL</b>

# AMADEUS BYPASS TICKETING (ATS)

*All Amadeus Bypass Ticketing entries must be made in upper-case letters, with the exception of scrolling entries, which must be made using lower-case letters.*

## Entering and Exiting Bypass Mode

Enter Amadeus bypass mode	<b>1AF / /</b>
Exit Amadeus bypass mode	<b>1 / /</b>
Single bypass entry	<b>1AF / / ATV02</b>



## Stock Control

Replace number 12345678 with your agency IATA number.

Display (OP)TAT stock	<b>A96I</b> 12345678
Display (OP)ATB2 stock	<b>A99I</b> 12345678
Display a list of non-issued (OP)TAT tickets	<b>A96L</b> 12345678
Display a list of non-issued (OP)ATB2 tickets	<b>A99L</b> 12345678
Create initial (OP)TAT stock	<b>A96C</b> 12345678
Create initial (OP)ATB2 stock	<b>A99C</b> 12345678
Modify (OP)TAT stock	<b>A96M</b> 12345678
Modify (OP)ATB2 stock	<b>A99M</b> 12345678
Add new (OP)TAT stock (delete continuing)	<b>A96Z</b> 12345678
Add new (OP)ATB2 stock (delete continuing)	<b>A99Z</b> 12345678

## Managing the Ticket Images

The countries to which the entry applies are listed within brackets.

Display a list of non-issued ticket images (CZ/SK)	<b>ADO</b>
Cancel a ticket image from the ADO list (CZ/SK)	<b>ADA</b>
Display a list of non-issued ticket images (PT, BE/LU)	<b>ATFW</b>
Cancel a ticket image from the ATFW list (PT, BE/LU)	Type an X in the CMD column
Change the print order of the ticket images in the ATFW list (PT, BE/LU)	Type a P in the CMD column
List issued ticket images not yet included in a cash report (BE/LU, PT, AU, NL, NZ)	<b>ATFI</b>
List issued ticket images included in a cash report (BE/LU, PT, AU, NL, NZ)	<b>ATFH</b>
Display extended ticket data from an ATF display (BE/LU, PT, AU, NL, NZ)	Type a D in the CMD column

## ATF Search Options

Date of first ticketed air segment ( <i>does not apply to ATFW</i> )	<b>ATFH/D</b> 20JAN08
Passenger name	<b>ATFI/P</b> SMITH
Record locator	<b>ATFI/L</b> ETJ8XN
Date of the original issue ( <i>does not apply to ATFW</i> )	<b>ATFH/I</b> 10FEB08
Validating airline	<b>ATFH/C</b> AF

Ticket number, last eight digits ( <i>does not apply to ATFW</i> )	<b>ATFH/T</b> 12345675
Ticket delivery office ( <i>remote ticketing only, does not apply to ATFW</i> )	<b>ATFI/O</b> 12345675
Satellite ticket printing office	<b>ATFI/S</b> 12345678 F
Cancel an already issued ticket ( <i>UK, IT, CZ/SK</i> )	<b>ADA</b> 3028009876 4 UK 12345678/001
Cancel an already issued ticket ( <i>BE/LU, PT, AU, NL, NZ, HK</i> )	Type an X in the CMD column of the ATFH or the ATFI display

## Print Recovery Entries

*These entries apply to the following markets only: AU, HK, NL, NZ, CH*

Issue a test ticket	<b>ATV01</b>
Display list of ticket images on the print recovery queue	<b>ATV02</b>
Cancel the first ticket image on the print recovery queue	<b>ATV04</b>
Cancel all ticket images on the print recovery queue	<b>ATV04/ALL</b>
Restart the print recovery queue including the last two digits of the next ticket to be printed	<b>ATV05/ /12</b>
Redirect all ticket images to another printer	<b>ATV06/23456/76543</b>

## Cancelling Unusable Tickets

Cancel one unusable ticket	<b>A811234567890</b>
Cancel five unusable tickets	<b>A811234567890/005</b>

## Creating and Displaying Cash Reports

Create a cash report	<b>ADBA</b>
Display the cash report summary	<b>ADBL</b>
Display the cash report summary, starting at a specific date (January 20 2009)	<b>ADBL</b> 200109

## Scrolling Entries

*These entries must be made using lower-case letters.*

Move up	<b>a</b>
Move down	<b>b</b>
Exit a cash report	<b>z</b>

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# Amadeus Central Ticketing Platform

## Printer List

Display printers associated to your terminal and office	TTQLIST
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## Document Bank

*For a list of all existing stock type identifiers, enter HE DOC in the distribution system.*

Register ticket stock, example 1	TSM/E1 / 1212123001C5 - 1000
Register ticket stock, example 2	TSM/E1 / 1212123001C5 - 1212124000
Register invoice stock, example 1	TSM/IN1 / 00000000001 - 2000000000
Register invoice stock, example 2	TSM/IN1 / 1212123001 - 1212124000
Register stock and assign an attribute, example 1	TSM/E1 / 1212123001C5 - 500 / P - EB7026
Register stock and assign an attribute, example 2	TSM/E1 / 1212123001C5 - 1212123500 / P - EB7026
Assign an attribute	TSM/E1 / A - 50
Register stock and assign multiple attributes, example 1	TSM/E1 / 1212123001C5 - 500 / A - 50 / B - 1 / P - EB7026 / S - 0001AA
Register stock and assign multiple attributes, example 2	TSM/E1 / 1212123001C5 - 1212123500 / A - 50 / B - 1 / P - EB7026 / S - 3143RM
Assign multiple attributes	TSM/E1 / A - 50 / B - 1 / S - 0001AA
Display the document bank	TSD
Display the document bank of a remote location	TSD/STNCE1A0900
Display a stock reference	TSD/E1
Display all stock for a specific stock type	TSD/E
Register unallocated stock, example 1	TSM/E / 1212120401C2 - 200
Register unallocated stock, example 2	TSM/E / 1212120401C2 - 1212120600
Allocate stock from unallocated stock	TSM/E1 / 1

Allocate new stock, delete previous allocated stock, example 1	<b>TSM/E1/1212122001C1-1000/X</b>
Allocate new stock, delete previous allocated stock, example 2	<b>TSM/E1/1212122001C1-1212123000/X</b>
Allocate new stock, void previous allocated stock, example 1	<b>TSM/E1/1212122001C1-1000/V</b>
Allocate new stock, void previous allocated stock, example 1	<b>TSM/E1/1212122001C1-1212123000/V</b>
Allocate new stock, update attributes, void previous stock, example 1	<b>TSM/E1/1212122001C1-500/P-AB4321/A-50/B-2/V</b>
Allocate new stock, update attributes, void previous stock, example 2	<b>TSM/E1/1212122001C1-1212122500/P-AB4321/A-50/B-2/V</b>
Allocate stock from unallocated stock, unallocate previous stock	<b>TSM/E1/2/U</b>
Adjust allocated stock backwards	<b>TSN/E1/423</b>
Adjust next number to print, delete unused documents	<b>TSN/E1/203/X</b>
Adjust next number to print, void unused documents	<b>TSN/E1/203/V</b>
Remove a stock reference of allocated stock	<b>TSX/E1/X</b>
Remove an unallocated stock range	<b>TSX/E/2</b>
Remove a stock reference, unallocate the stock range	<b>TSX/E1/U</b>
Remove a stock reference, void the stock range	<b>TSX/E1/V</b>
Delete all stock ranges for a stock type (no stock currently allocated)	<b>TSX/E/ALL</b>
Delete all allocated and unallocated stock ranges for a stock type	<b>TSX/E/ALL/X</b>

## Sales Reports

Summary sales period report	<b>TJS</b>
Item sales period report (BSP)	<b>TJI</b>
Weekly ARC report (ARC)	<b>TJI</b>
Daily report	<b>TJD</b>
Query report	<b>TJQ</b>

Cross-reference report	<b>TJX</b>
Consolidated sales report list <i>This entry is market-specific.</i>	<b>TJL</b>
Transaction report, from the query report	<b>TJT / I - 3218</b>
Transaction report from the query report, for another office	<b>TJT / I - 2247 / SOF - BKKLT2105</b>
Transaction report, by ticket number	<b>TJT / TK - 4510000035</b>
History report <i>(specific Amadeus Central Ticketing users only)</i>	<b>TJH</b>
Cash report <i>(specific Amadeus Central Ticketing airline agents only)</i>	<b>TJC</b>
Form of payment report <i>(specific Amadeus Central Ticketing airline agents only)</i>	<b>TJF</b>
Net remit report	<b>TJN</b>

## Sales Report Options

All agents in another office	<b>TJD / SOF - NYCUS2100</b>
All offices sharing the same IATA (agency) number	<b>TJI / SAN</b>
Specific agent sign in your office	<b>TJQ / SAS - 0801CM</b>
All agents in your office	<b>TJS / SOF</b>
Specific agent sign in a remote office	<b>TJI / SAS - 0801CM / P - NYCUS2100</b>
Alternative currency	<b>TJD / C - USD</b>
Report for a specific date	<b>TJD / D - 13DEC</b>
Display a closed sales report by period <i>(TJI and TJS only)</i>	<b>TJI / H - 2</b>
Display a closed sales report by report number <i>(TJI and TJS only)</i>	<b>TJI / HNU - 596</b>
Report for all agents in your office for a specific date <i>(TJI in the US only)</i>	<b>TJI / SOF / D - 27OCT</b>
Report for all documents issued using an incentive ticketing method <i>(TJQ only)</i>	<b>TJQ / N</b>
Report for all documents issued on specific pre-printed airline stock	<b>TJD / T - LH</b>
Report for a specific date range <i>(option applies for TJQ and TJN only)</i>	<b>TJQ / D - 12MAY15MAY</b>

Document or sequence number <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/F-1234567890</b>
Group of transaction types <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/QTX-SALE</b>
Transaction type <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/QTC-TKTT</b>
Transaction type and date <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/QTC-TKTT/D-15MAY</b>
Domestic (DOM) or international (INT) sales indicator <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/QSI-DOM</b>
Form of payment <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/QFP-CC</b>
Credit card company <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/QCC-VI</b>
Validating airline, neutral stock <i>(option applies for TJN, TJQ and TJI only)</i>	<b>TJQ/QVP-BA</b>
Report of voided documents, for the current sales period <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/V</b>
Report of voided documents, for a specific date range <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/V-15DEC30DEC</b>
Report of voided documents, for a specific date <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/V-19FEB19FEB</b>
Report in reverse order <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/R</b>
Report for a specific client code <i>(option applies for TJQ and TJN only)</i>	<b>TJQ/QCL-128530</b>
Cross-reference report, invoice numbers and their associated ticket numbers	<b>TJX/XIT</b>
Cross-reference report, ticket numbers and their associated stock control numbers	<b>TJX/XTS</b>
Cross-reference report, stock control numbers and their associated ticket numbers	<b>TJX/XST</b>
Cross-reference report, find the stock control number for a specific ticket	<b>TJX/XTS-1234567890</b>
Cross-reference report, find the ticket number for a specific stock control number	<b>TJX/XST-1234567890</b>
Cross-reference report, find the invoice number for a specific ticket number	<b>TJX/XTI-1234567890</b>

Cross-reference report, find the ticket number for a specific invoice number	<b>TJX/XIT - 1234567890</b>
Cross-reference report in reverse order	<b>TJX/R</b>

## Closing a Sales Report

Close a sales report	<b>TRCS</b>
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## Printing Sales Reports

Print a displayed sales report	<b>TJP</b>
Print a sales report on a printer other than the default printer	<b>TJP/PRT - AB1234</b>
Print a sales report (query report) without displaying it	<b>WRA/TJQ</b>

## Printing/Reprinting Accounting Coupons from the Query Report

*The following entries are available to certain Amadeus Central Ticketing markets only.*

Print or reprint accounting coupons for a specific item from the query report	<b>TRCP / I - 728</b>
Print or reprint accounting coupons for multiple items from the query report	<b>TRCP / I - 788 , 810 , 815</b>
Print or reprint accounting coupons for a range of items from the query report	<b>TRCP / I - 701 - 750</b>
Print or reprint accounting coupons for a range and multiple items from the query report	<b>TRCP / I - 720 - 730 , 788 , 790</b>
Print or reprint accounting coupons for multiple ranges (up to four) from the query report	<b>TRCP / I - 320 - 325 , 410 - 415 , 560 - 565 , 735 - 740</b>
Print or reprint accounting coupons for multiple ranges and items (up to four) from the query report	<b>TRCP / I - 320 - 325 , 328 , 410 - 415 , 501</b>
Print or reprint accounting coupons by issue date (documents must still be available in the corresponding query report)	<b>TRCP / D - 10JUN</b>
Print or reprint accounting coupons for a range and multiple items from the query report on a specific broadcast printer (BD0456 = six-digit printer identification)	<b>TRCP / I - 720 - 750 , 790 , 810 / PRT - BD0456</b>

Print or reprint accounting coupons on a specific broadcast printer by issue date (BD0456 = six-digit printer identification)	<b>TRCP/D-10JUN/PRT-BD0456</b>
Print or reprint specific accounting coupons for an item from the query report (You can specify multiple coupons. Only the specified coupons are printed.)	<b>TRCP/I-728/C-UI</b>
Print or reprint specific accounting coupons by issue date (You can specify multiple coupons. Only the specified coupons are printed.)	<b>TRCP/D-10JUN/C-UI</b>
Print or reprint specific accounting coupons for a range and multiple items from the query report on a specific broadcast printer (BD0456 = six-digit printer identification, only the specified coupons are printed)	<b>TRCP/I-720-750,790,810/PRT-BD0456/C-UI</b>
Print or reprint specific accounting coupons by issue date on a specific broadcast printer (BD0456 = six-digit printer identification, only the specified coupons are printed)	<b>TRCP/PRT-BD0456/D-10JAN/C-UI</b>

## Print Queue

Display print queue A1	<b>PQD/A1</b>
Display the print queue for a remote office	<b>PQD/A1/STMIALT0105</b>
Open print queue	<b>PQO/A1</b>
Close print queue	<b>PQC/A1</b>
Rearrange the print queue, move item 7 to position 2	<b>PQR/A1/7/2</b>
Delete items 2 to 7 from print queue F2	<b>PQX/F2/2-7</b>
Delete all items from print queue A2	<b>PQX/A2/ALL</b>
Transfer all items from print queue A2 to A1	<b>PQT/A2/A1</b>
Print a specific item on the print queue next	<b>PQN/A2/6</b>

*You can also use the PQO, PQC, PQR, PQN, PQT and PQX entries for remote offices.*

## Printer Status

*As a host office you can use all TZ entries for a satellite office by adding the /ST option to the end of your entry.*



Display status of the ticket delivery mechanism (TDM)	<b>TZD</b>
Stop the ticket delivery	<b>TZSTOP</b>
Start the ticket delivery	<b>TZSTART</b>
Purge item from the TDM	<b>TZPURGE</b>
Purge item from the TDM - nothing printed	<b>TZPURGE / XREF - NONE</b>
Purge item from the TDM - for a specific printer address, nothing printed	<b>TZPURGE / SA2520 / XREF - NONE</b>
Purge item from the TDM - last physically printed stock control number	<b>TZPURGE / XREF - 1234567890</b>
Purge item from the TDM - for a specific printer address, last physically printed stock control number	<b>TZPURGE / SA2520 / XREF - 1234567890</b>
Reprint item in the TDM	<b>TZREPRINT</b>
Reprint item in the TDM - nothing printed	<b>TZREPRINT / XREF - NONE</b>
Reprint item in the TDM - for a specific printer address, nothing printed	<b>TZREPRINT / SA2520 / XREF - NONE</b>
Reprint item in the TDM - last physically printed stock control number	<b>TZREPRINT / XREF - 1234567890</b>
Reprint item in the TDM - for a specific printer address, last physically printed stock control number	<b>TZREPRINT / SA2520 / XREF - 1234567890</b>
Recover item from the TDM	<b>TZRECOVER / 4</b>
Recover item from the TDM for a specific printer address	<b>TZRECOVER / SA2520 / 4</b>
Display the ticket delivery mechanism for a satellite office	<b>TZD / STTY0JL2200</b>

## Registering Documents Manually

Register a manual ticket sale from a PNR, if there is only one FH element in the PNR	<b>TRMD / TKTM</b>
Register a manual ticket sale from a PNR, for a specific FH element line number	<b>TRMD / TKTM / L8</b>
Register a manual ticket sale from a PNR and send an AIR to back office	<b>TRMD / TKTM / ZA</b>
Register a manual ticket sale from a PNR and override back office interface	<b>TRMD / TKTM / ZX</b>
Register an MCO/Amadeus Virtual MCO from a PNR, if there is only one FH element in the PNR	<b>TRMD / MCOM</b>
Register an MCO/Amadeus Virtual MCO from a PNR, for a specific FH element line number	<b>TRMD / MCOM / L8</b>

Manually register an Electronic Miscellaneous Document (EMD) for excess baggage, for a specific FHP element line number	TRMD/XSBM/L7	
Manually register an Electronic Miscellaneous Document (EMD) for all other EMD types, for a specific FHP element line number	TRMD/MCOM/L7	
Register a manual ticket sale at a satellite office <i>(US only)</i>	TRMD/TKTM/STNYCE42345	
Register a full refund from the PNR	TRMD/RFND	
Register a full refund from the PNR for a specific FH element line number	TRMD/RFND/L8	
Register a full refund from the PNR <i>(US only)</i>	TRMD/RENM	
Register a full refund from the PNR for a specific FH element line number <i>(US only)</i>	TRMD/RENM/L8	

## Registering Documents with the Proforma Method

For more information on how to fill in a proforma mask, enter *HEPROFORMAMASK* in the distribution system.

Display a list of proforma documents available to your office	TVL
Display a proforma mask by proforma code	TV/MCOD
Display a proforma mask by proforma number	TV/7

## Cancelling/Reinstating Documents

Cancel a sale, exchange or refund from a PNR with only FA/FH element	TRDC
Cancel a sale, exchange or refund from a PNR by FA/FH element line number	TRDC/L8
Cancel a sale, exchange or refund item from the query report	TRDC/3
Cancel multiple items from the query report <i>(up to four items for electronic documents to avoid timeout issues)</i>	TRDC/1,3,6
Cancel a range of items from the query report <i>(up to four items for electronic documents to avoid timeout issues)</i>	TRDC/1-3
Cancel multiple items and a range from the query report <i>(up to four items for electronic documents to avoid timeout issues)</i>	TRDC/1,3-4

Cancel a sale, exchange or refund by document number	TRDC / TK - 1234567890
Cancel a sale, exchange or refund from the PNR without updating the e-ticket/EMD coupon status <i>(market-specific)</i>	TRDC / SR
Cancel a sale, exchange or refund from the PNR by FA/FH element line number without updating the e-ticket/EMD coupon status <i>(market-specific)</i>	TRDC / L6 / SR
Cancel a sale, exchange or refund from the query report without updating the e-ticket/EMD coupon status <i>(market-specific)</i>	TRDC / 2587 / SR
Cancel a sale, exchange or refund by document number without updating the e-ticket/EMD coupon status <i>(market-specific)</i>	TRDC / TK - 1234567890 / SR
Reinstate a canceled sale from a PNR with only one FA/FH element <i>(market-specific. Not available for electronic tickets and EMDs.)</i>	TRDR
Reinstate a canceled sale from a PNR by FA/FH element line number <i>(market-specific. Not available for electronic tickets and EMDs.)</i>	TRDR / L8
Reinstate a canceled sale from the query report <i>(market-specific. Not available for electronic tickets and EMDs.)</i>	TRDR / 4
Reinstate multiple canceled sales from the query report <i>(market-specific. Not available for electronic tickets and EMDs.)</i>	TRDR / 1, 3, 6 or TRDR / 1-3 or TRDR / 1, 3-6
Reinstate a canceled sale by document number <i>(market-specific. Not available for electronic tickets and EMDs.)</i>	TRDR / TK - 1234567890

## Sale Type Codes

Canceled sale ( <i>canceled same day as issue</i> )	CANX
Canceled sale with reversal ( <i>canceled after day of issue</i> )	CANR
System voids, electronic ticket rejection	CANN
Canceled proforma document	CANP
Automated associated Electronic Miscellaneous Document (EMD-A) sale	EMDA
Automated standalone Electronic Miscellaneous Document (EMD-S) sale	EMDS
Manual paper MCO and manual EMD sale	MCOM
Automated MCO sale/Amadeus Virtual MCO sale	MD50
Manual PTA document	PTAM
Automated ticket sale (OP)TAT	TKTA
Automated ticket sale (OP)ATB	TKTB
Manual ticket sale (OP)TAT	TKTM
Electronic ticket sale	TKTT
Tour order document	TORM
Travel Agent Service Fees	TASF
Manual Excess Baggage Ticket and manual EMD Sale for excess baggage	XSBM

## Refund Type Codes

Manual refund ( <i>US only</i> )	RENM
Manual and automated refund	RFND
Canceled Refund (manual and automated)	RFNX
Not Reported Refund	RFN0

## Adjustment Type Codes

Agency credit memo	ACMA
Travel agents automated deduction ( <i>US only</i> )	TAAD
Agency debit memo	ADMA
Commission recall statement	RCMS

## Inventory Type Codes

Canceled non-issued (OP)TAT ticket	CANX
Canceled sale with reversal (canceled after the document has been reported to the BSP/ARC)	CANR
Canceled system generated logical ticket number (ATB)	CANN
Printed stock control number (in the case of refunded or exchanged flight coupons of an electronic ticket)	PSCN
Canceled non-issued (OP)ATB stock control coupon	VSCN
Regenerated stock control number (in the case of reprinted ATB audit, agent or passenger coupons)	RSCN
Boarding pass	BPAS

## AMADEUS AUTOMATED REFUNDS

### Processing a Full Refund

By document number	TRF125-1234567890/FULL
From a PNR	TRF/L6/FULL
From the query report	TRF/I-121/FULL
With a cancellation penalty by amount	TRF125-1234567890/FULL/CP100.00A
With a cancellation penalty in percentage	TRF125-1234567890/FULL/CP10
With a cancellation penalty by commission	TRF125-1234567890/FULL/CP50/CM8
Initiating a full refund for an EMD ( <i>to process the refund, you enter TRFP</i> )	TRF125-1234567890/EMD

### Initiating a Partial Refund and Displaying the Refund Record

By document number	TRF125-1234567890
By EMD number ( <i>This entry can also be used to initiate a full refund</i> )	TRF125-1234567890/EMD
From a PNR	TRF/L6
From the query report	TRF/I-121

### Initiating a Tax-only Refund

By document number	TRF125-1234567890/TAX
From a PNR	TRF/L6/TAX
From the query report	TRF/I-121/TAX

## Initiating an Involuntary Refund

By document number <i>(airline agents only)</i>	TRF125-1234567890/INVOL
From a PNR <i>(airline agents only)</i>	TRF/L6/INVOL
From the query report <i>(airline agents only)</i>	TRF/I-121/INVOL

## Initiating a Zero Refund

By document number <i>(airline agents only)</i>	TRF220-1234567890/ZERO
From a PNR <i>(airline agents only)</i>	TRF/L6/ZERO
From the query report <i>(airline agents only)</i>	TRF/I-121/ZERO

## Initiating a Cover Refund

By document number <i>(airline agents only)</i>	TRF220-1234567890/COVER
By EMD number	TRF220-1234567890/COVER
From a PNR <i>(airline agents only)</i>	TRF/L6/COVER
From the query report <i>(airline agents only)</i>	TRF/I-121/COVER
From the multiple document numbers list <i>(airline agents only)</i>	TRF/I-02/COVER

## Processing a Not-reported Refund

By document number <i>(e-tickets only)</i>	TRF220-1234567890/NOREP
From a PNR <i>(e-tickets only)</i>	TRF/L6/NOREP
From the query report <i>(e-tickets only)</i>	TRF/I-121/NOREP

## General Refund Entries

Redisplay the refund record	TRF
Display the refundable tax record	TRFT
Display the refundable Airline Ticketing Fees record <i>(airline agents only)</i>	TRFOB
Process and print or reprint a refund	TRFP
Process and print a refund on a specific printer	TRFPJA2580
Process and print a refund for a specific stock range reference	TRFP/XE1
Ignore a refund record	TRFIG
Display a processed refund record from a multiple document numbers list	TRF/I-2

## Cancelling a Refund

Cancel a refund from the PNR	TRDC
By FA/FH element line number	TRDC / L3
From the query report	TRDC / 3
For multiple items from the query report	TRDC / 1 , 3 , 6
For a range of items from the query report	TRDC / 1 - 3
Multiple items and a range from the query report	TRDC / 1 , 3 - 4
By document number	TRDC / TK - 1234567890
Cancel a refund from the PNR without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / SR
Cancel a refund from the PNR by FA/FH element line number without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / L6 / SR
Cancel a refund from the query report without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / 2587 / SR
Cancel a refund by document number without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / TK - 1234567890 / SR

## Updating the Refund Record for a Partial Refund

Refund number	TRFU / R12512345678903
Passenger name	TRFU / NMWATSON KEVIN MR
Date of issue	TRFU / I25JAN09
Add document numbers	TRFU / DA2
Delete document numbers	TRFU / DX2
Check digit	TRFU / D1DG2
Add TKT/DOC coupons ( <i>not updateable for e-tickets</i> )	TRFU / D1C34 / D2C12
Delete TKT/DOC coupons ( <i>not updateable for e-tickets</i> )	TRFU / DX1C34 / DX2C12
Document type	TRFU / TKTY
Itinerary	TRFU / SD
Fare paid	TRFU / F1000 . 00
Fare used	TRFU / U500 . 00
Commission percentage	TRFU / FM9
Commission percentage on a net fare	TRFU / FM9N
Commission amount	TRFU / FM100 . 00A
Cancellation penalty in percentage	TRFU / CP50
Cancellation penalty by amount	TRFU / CP50 . 00A

Cancellation penalty commission in percentage	TRFU/CM9
Cancellation penalty commission: amount	TRFU/CM100.00A
Miscellaneous fee	TRFU/MF25.00
Add specific tax	TRFU/TA10.00GB
Add US Flight Segment Tax	TRFU/TA10.00ZPMIA2
Add Passenger Facility Charge tax	TRFU/TA10.00XFJFK4.5
Update existing tax	TRFU/TU4-10.00
Delete specific tax	TRFU/TX9
Delete range of taxes	TRFU/TX1-12
Add Airline Ticketing Fee ( <i>airline agents only</i> )	TRFU/OBA10.000BFCA
Add Airline Ticketing Fee and taxes ( <i>airline agents only</i> )	TRFU/OBA10.000BFCA12.00 VA8.00GB
Delete Airline Ticketing Fee ( <i>airline agents only</i> )	TRFU/OBX3
Delete multiple Airline Ticketing Fees ( <i>airline agents only</i> )	TRFU/OBX3-5
Tour code	TRFU/TCIT8LH2TOUR11
Net fare ( <i>market-specific</i> )	TRFU/NF1000.00
Form of payment (up to three): cash (1)	TRFU/FP1CASH
Form of payment (up to three): credit card (2)	TRFU/FP2CCVI400012345678 9010/1211
Form of payment amount for FOP number 1	TRFU/FPA11000.00
Original issue	TRFU/FO1251234567890LHR 17JAN1023205980
Remarks	TRFU/RMFFREEFLOW TEXT
Airline authority ( <i>airline code for refund authorization</i> )	TRFU/AA10C504Q59QBXE9
Equivalent currency refund	TRFU/CURUSD1.45
Indicate a currency code	TRFU/CURGBP

## AMADEUS TICKET CHANGER REFUND

*These entries apply to offices using Amadeus Automated Refunds and Amadeus Ticket Changer.*

### Initiating an ATC Refund and Displaying the Refund Record

By e-ticket number	TRF125-1234567890/ATC
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By paper ticket number (single ticket)	TRF125-1234567890*90C34/ATC
By paper ticket number (conjunction ticket)	TRF125-1234567890*90C34-91C1234/ATC
From the PNR for an e-ticket by FA/FH element line number	TRF/L6/ATC
From the PNR for a paper ticket (single ticket) by FA/FH element line number	TRF/L6*90C34/ATC
From the PNR for a paper ticket (conjunction ticket) by FA/FH element line number	TRF/L6*90C34-91C1234/ATC
From the query report	TRF/I-121/ATC

## Options for Initiating an ATC Refund and Displaying the Refund Record

By e-ticket number for an e-ticket issued on specific airline stock <i>(where BA is the two-character airline code of the ticket stock provider, British Airways)</i>	TRF125-1234567890/T-BA/ATC
By paper ticket number (single ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34/T-BA/ATC
By paper ticket number (conjunction ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34-91C1234/T-BA/ATC
From the PNR by FA/FH element line number for an e-ticket issued on specific airline stock	TRF/L6/T-BA/ATC
From the PNR by FA/FH element line number for a paper ticket (single ticket) issued on specific airline stock	TRF/L6*90C34/T-BA/ATC
From the PNR by FA/FH element line number for a paper ticket (conjunction ticket) issued on specific airline stock	TRF/L6*90C34-91C1234/T-BA/ATC
From the query report issued on specific airline stock	TRF/I-121/T-BA/ATC

## Processing an ATC Refund Without Displaying the Refund Record

By e-ticket number	TRF125-1234567890/ATC/FULL
By paper ticket number (single ticket)	TRF125-1234567890*90C34/ATC/FULL
By paper ticket number (conjunction ticket)	TRF125-1234567890*90C34-91C1234/ATC/FULL
From the PNR for an e-ticket by FA/FH element line number	TRF/L6/ATC/FULL
From the PNR for a paper ticket (single ticket) by FA/FH element line number	TRF/L6*90C34/ATC/FULL
From the PNR for a paper ticket (conjunction ticket) by FA/FH element line number	TRF/L6*90C34-91C1234/ATC/FULL
From the query report	TRF/I-121/ATC/FULL

## Options for Processing an ATC Refund Without Displaying the Refund Record

By e-ticket number for an e-ticket issued on specific airline stock <i>(where BA is the two-character airline code of the ticket stock provider, British Airways)</i>	TRF125-1234567890/T-BA/ATC/FULL
By paper ticket number (single ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34/T-BA/ATC/FULL
By paper ticket number (conjunction ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34-91C1234/T-BA/ATC/FULL
From the PNR by FA/FH element line number for an e-ticket issued on specific airline stock	TRF/L6/T-BA/ATC/FULL
From the PNR by FA/FH element line number for a paper ticket (single ticket) issued on specific airline stock	TRF/L6*90C34/T-BA/ATC/FULL
From the PNR by FA/FH element line number for a paper ticket (conjunction ticket) issued on specific airline stock	TRF/L6*90C34-91C1234/T-BA/ATC/FULL
From the query report issued on specific airline stock	TRF/I-121/T-BA/ATC/FULL

## General Refund Entries

Redisplay the refund record	TRF
Display the refundable tax record	TRFT
Display the refundable Airline Ticketing Fees record ( <i>airline agents only</i> )	TRFOB
Process and print or reprint a refund	TRFP
Process and print a refund on a specific printer	TRFPJA2580
Process and print a refund for a specific stock range reference	TRFP/XE1
Ignore a refund record	TRFIG
Display a processed refund record from a multiple document numbers list	TRF / I - 2

## Cancelling a Refund

Cancel a refund from the PNR	TRDC
By FA/FH element line number	TRDC / L3
From the query report	TRDC / 3
For multiple items from the query report	TRDC / 1 , 3 , 6
For a range of items from the query report	TRDC / 1 - 3
Multiple items and a range from the query report	TRDC / 1 , 3 - 4
By document number	TRDC / TK - 1234567890
Cancel a refund from the PNR without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / SR
Cancel a refund from the PNR by FA/FH element line number without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / L6 / SR
Cancel a refund from the query report without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / 2587 / SR
Cancel a refund by document number without updating the e-ticket/EMD coupon status ( <i>market-specific</i> )	TRDC / TK - 1234567890 / SR

## Updating the Refund Record for a Partial Refund

Refund number	TRFU / R12512345678903
Passenger name	TRFU / NMWATSON KEVIN MR
Date of issue	TRFU / I25JAN09
Add document numbers	TRFU / DA2
Delete document numbers	TRFU / DX2
Check digit	TRFU / D1DG2

Add TKT/DOC coupons ( <i>not updateable for e-tickets</i> )	TRFU/D1C34/D2C12
Delete TKT/DOC coupons ( <i>not updateable for e-tickets</i> )	TRFU/DX1C34/DX2C12
Document type	TRFU/TKTY
Itinerary	TRFU/SD
Fare paid	TRFU/F1000.00
Fare used	TRFU/U500.00
Commission percentage	TRFU/FM9
Commission percentage on a net fare	TRFU/FM9N
Commission amount	TRFU/FM100.00A
Cancellation penalty in percentage	TRFU/CP50
Cancellation penalty by amount	TRFU/CP50.00A
Cancellation penalty commission in percentage	TRFU/CM9
Cancellation penalty commission: amount	TRFU/CM100.00A
Miscellaneous fee	TRFU/MF25.00
Add specific tax	TRFU/TA10.00GB
Add US Flight Segment Tax	TRFU/TA10.00ZPMIA2
Add Passenger Facility Charge tax	TRFU/TA10.00XFJFK4.5
Update existing tax	TRFU/TU4-10.00
Delete specific tax	TRFU/TX9
Delete range of taxes	TRFU/TX1-12
Add Airline Ticketing Fee ( <i>airline agents only</i> )	TRFU/OBA10.000BFCA
Add Airline Ticketing Fee and taxes ( <i>airline agents only</i> )	TRFU/OBA10.000BFCA12.00 VA8.00GB
Delete Airline Ticketing Fee ( <i>airline agents only</i> )	TRFU/OBX3
Delete multiple Airline Ticketing Fees ( <i>airline agents only</i> )	TRFU/OBX3-5
Tour code	TRFU/TCIT8LH2TOUR11
Net fare ( <i>market-specific</i> )	TRFU/NF1000.00
Form of payment (up to three): cash (1)	TRFU/FP1CASH
Form of payment (up to three): credit card (2)	TRFU/FP2CCVI400012345678 9010/1211
Form of payment amount for FOP number 1	TRFU/FPA11000.00
Original issue	TRFU/F01251234567890LHR 17JAN1023205980
Remarks	TRFU/RMFFREEFLOW TEXT
Airline authority ( <i>airline code for refund authorization</i> )	TRFU/AA10C504Q59QBXE9
Equivalent currency refund	TRFU/CURUSD1.45
Indicate a currency code	TRFU/CURGBP

## AMADEUS REMOTE TICKETING

*Note: Remote ticketing (STP, STDO, SEL and EUSTP) for air travel is no longer allowed in BSP markets.*

### Sending a Document Print Request to a Remote Site

Ticket issuance using the Amadeus Office ID ( <i>not in the US</i> )	<b>TTP/STMILIG2100</b>
Ticket issuance using the distribution profile record ID	<b>TTP/STIBM5</b>
MCO issuance by Amadeus office ID	<b>TTM/STMILIG2100</b>
MCO issuance by DPR ID	<b>TTM/STIBM5</b>
Invoice print	<b>INV/IBM5</b>
Itinerary print	<b>IBP/IBM5</b>
Duplicate invoice	<b>IBP/D/IBM5</b>
Duplicate itinerary	<b>IEP/D/IBM5</b>
Ticket, invoice and duplicate invoice	<b>TTP/IBP/D/IBM5</b>
Boarding pass	<b>BPA/IBM5</b>
Ticket and invoice	<b>TTP/INV/IBM5</b>
Ticket, Miscellaneous Document and invoice	<b>TTP/TTM/INV/IBM5</b>

### Creating the Document Bank for a Remote Site

Register ticket stock numbers for a remote site	<b>TSM/E1/1234567890C5-1234568300/STNYCUS2101</b>
Register invoice stock numbers for a remote site	<b>TSM/IN1/1234567890-1234569000/STNYCUS2101</b>
Register ticket stock numbers with attributes for a remote site	<b>TSM/E1/1234567890C5-12345678300/P-EB7026/B-2/STNYCUS2101</b>

## The Distribution Profile Record (DPR)

Create a DPR with split-coupon distribution	<b>DSCA</b> / IBM5 / NYCUS2101S - E1 - CR / NYCUS2102H - E3 - UIF
Create a DPR with all coupons to the same location	<b>DSCA</b> / IBM5 / NYCUS2101S - E1 - *
Create a DPR with (OP)ATB ticket, invoice, no specific printer, no split coupons	<b>DSCA</b> / IBM5 / NYCUS2101B - TKT - E1 - * / NYCUS2101B - INV
Create a DPR with (OP)ATB ticket, invoice, no specific printer, split coupons	<b>DSCA</b> / IBM5 / NYCUS2103S - TKT - E1 - CR / NYCUS2101H - TKT - E1 - UIF / NYCUS2102H - INV
Display all DPRs for your office	<b>DSCD</b>
Display a specific DPR	<b>DSCD</b> / IBM5
Delete a specific DPR	<b>DSCX</b> / IBM5
Delete all DPRs for your office	<b>DSCX</b>

## Sales Reports at Remote Sites

*The entries below give sales reports for all agents.*

Sales report for host and all satellite and TDO offices	<b>TJS</b> / SOF
Sales report for host and all satellite and TDO offices, specific date	<b>TJI</b> / SOF / D - 210CT
Sales report for all satellite offices	<b>TJD</b> / SOF / P
Sales report for all TDO offices ( <i>not for TJS</i> )	<b>TJQ</b> / SOF / 0
Sales report for specific satellite office	<b>TJX</b> / SOF / P - BKKLT2105
Sales report for specific branch or remote office	<b>TJN</b> / SOF - BKKLT2105
Transaction report (from the query report) for specific branch or remote office	<b>TJT</b> / I - 224 / SOF - BKKLT2105
Consolidated report list for specific branch or remote office ( <i>market-specific</i> )	<b>TJL</b> / SOF - BKKLT2105

# Amadeus Electronic Ticketing

## Issuing Electronic Tickets

For more information on how to issue Electronic Miscellaneous Documents, see 'Issuing Electronic Miscellaneous Documents (EMD)'. For more TTP entry options, see 'Issuing Tickets'.

Override the system default and issue a paper ticket ( <i>airline agents and US market only</i> )	TTP/PT
Override the system default and issue an electronic ticket	TTP/ET
Issue an electronic ticket for a specific TST	TTP/T2/ET
Issue an electronic ticket for specific segments	TTP/S3-4/ET
Override the TST fare condition to issue a paper ticket ( <i>airline agents and US market only</i> )	TTP/OPT
Override the TST fare condition to issue an e-ticket	TTP/OET
Revalidate an electronic ticket (short entry) <i>This entry is airline-specific.</i>	TTP/ETRV
Revalidate an electronic ticket (long entry) <i>This entry is airline-specific.</i>	TTP/ETRV/L10/S3-4/E3-4
Issue a paper ticket from an active ET record ( <i>airline agents and US market only</i> )	TWP
Issue a paper ticket from an active ET record, using a specific stock range ( <i>airline agents and US market only</i> )	TWP/XE1

## Displaying Electronic Ticket Records

From a retrieved PNR	TWD
From a retrieved PNR by FA/FHE element line number	TWD/L10
Without a retrieved PNR by e-ticket number	TWD/TKT005-1234567890
Without a retrieved PNR by phone number, travel date, and passenger name ( <i>The two-character airline code /Vxx is optional for airline agents.</i> )	TWD/VDL/ORG999888777/20AUG-BUCKMAN/ROBERT
Without a retrieved PNR by frequent traveler number (numerics only) and travel date ( <i>The two-character airline code /Vxx is optional for airline agents.</i> )	TWD/VDL/FTI12345678/20AUG

Without a retrieved PNR by form of payment, travel date, and passenger name <i>(The two-character airline code /Vxx is optional for airline agents.)</i>	<b>TWD</b> /VDL/FOPCCVI401212222222226 /20AUG-BUCKMAN/ROBERT
Without a retrieved PNR by flight number, trip, and passenger name information <i>(The two-character airline code /Vxx is optional for airline agents.)</i>	<b>TWD</b> /VC0/FLT477/20AUGMIALAX-BUCKMAN/ROBERT
Without a retrieved PNR by form of identification (FOID) <i>(validating airline must be an Amadeus Electronic Ticket Server user)</i>	<b>TWD</b> /VLA/FOID-FF12345678
From a list of ET records	<b>TWD</b> /3
Redisplay an ET record	<b>TWDRT</b>
Redisplay the list of ET records	<b>TWDRL</b>
Redisplay a PNR from an ET Record	<b>RT</b> *E
Display an old ET record from a new ET record	<b>TWD</b> /O*
Display the tax details panel	<b>TWD</b> /TAX

## Displaying Electronic Ticket Record History

Display the history from an active ET record	<b>TWH</b>
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## Amending the Electronic Ticket Record Status

*The following entries are airline specific and apply to electronic tickets only.*

Amend an ET record status from the ET record display	<b>TWX</b> /REVERT
Amend an ET record status from the query report	<b>TWX</b> /REVERT/I-035

## Voiding Electronic Tickets with the TWX Entry

*The TWX entry is not applicable for EMDs. For more information on how to cancel electronic tickets and EMD sales, exchanges or refunds with the TRDC entry, see 'Cancelling/Reinstating Documents'.*

Void an e-ticket with the TWX entry	<b>TWX</b>
Void an e-ticket in the query report, after system timeout	<b>TWX</b> /N

## Refunding Electronic Tickets Manually

*These entries are not applicable for EMDs. For more information on how to refund EMDs and e-tickets automatically, see 'Amadeus Automated Refunds'.*



Manually refund an e-ticket (full refund)	<b>TWREF / FULL</b>
Manually refund an e-ticket (partial refund)	<b>TWREF</b>
Reprint an ET-REA ( <i>market-specific</i> )	<b>TWR / REA</b>

## E-Ticket Management Entries for Airline Offices

Force back airport control from the airline's DCS in preparation for servicing an ET	<b>TWA / FCS / E1 - 2 / S - 0 / Z - CHECK AVAILABILITY OF COUPONS</b>
Force the status of an e-ticket coupon ( <i>Amadeus ETS-hosted carriers</i> )	<b>TWA / FCS / E1 - 2 / S - 0 / Z - FREE FLOW TEXT</b>
Update the status of coupon 2 to exchanged (E)	<b>TWA / FCS / E2 / S - E / Z - SYSTEM ERROR</b>
Update the status of coupon 1 to flown (F) ( <i>replace YY by the two-character airline code</i> )	<b>TWA / FCS / E1 / S - F / CCYY / FN4550 / DF01JAN10 / CSY / RTSYDHKG / Z - PAX UPLIFTED PRIOR TO TKT</b>
Update the status of coupon 2 to refunded (R)	<b>TWA / FCS / E2 / S - R / Z - SYSTEM ERROR</b>
Update the status of coupon 1 to suspended (S)	<b>TWA / FCS / E1 / S - S / Z - PENDING INVESTIGATION</b>
Update coupon 1 status to open (O) ( <i>entry valid only when the current status is suspended.</i> )	<b>TWA / FCS / E1 / S - 0 / Z - PAX CLEARED TO TRAVEL</b>
Get airport control for a single coupon	<b>TWA / GAC / E2</b>
Get airport control for multiple coupons	<b>TWA / GAC / E1 - 2</b>
Get airport control for a single coupon with involuntary indicator	<b>TWA / GAC / E3 / IVI</b>
Redirect airport control for a single coupon ( <i>replace YY by the two-character airline code</i> )	<b>TWA / RDC / E2 / RYY</b>
Redirect airport control for multiple coupons ( <i>replace YY by the two-character airline code</i> )	<b>TWA / RDC / E1 - 2 / RYY</b>
Redirect airport control for a single coupon with involuntary indicator ( <i>replace YY by the two-character airline code</i> )	<b>TWA / RDC / E3 / RYY / IVI</b>

Test e-ticket eligibility without specifying a passenger type code ( <i>Specific Amadeus ETS-hosted carriers only</i> )	<b>TWA / CHECK</b>
Test e-ticket eligibility by specifying a passenger type code (INF = Infant) ( <i>Specific Amadeus ETS-hosted carriers only</i> )	<b>TWA / CHECK / P - INF</b>

## E-Ticket Management Entries for Airline Control Desks

Force an update to the status of an e-ticket coupon ( <i>see also 'e-Ticket Management Entries for Airline Offices'</i> )	<b>TWC / FCS / E2-4,6 / S-0 / Z - FREE FLOW TEXT</b>
Force coupon transmission	<b>TWC / FCT / E2 / Z - FREE FLOW TEXT</b>
Lock all e-tickets for a specific flight	<b>TWC / ELL / VBA / BA352 / 19JUN / LHR / NCE</b>
Unlock all e-tickets for a specific flight	<b>TWC / ELU / VBA / BA354 / 20JUL / NCE / LHR</b>
Lock the currently displayed e-ticket	<b>TWC / ELL</b>
Unlock the currently displayed e-ticket	<b>TWC / ELU</b>
Lock an agency by Amadeus office ID	<b>TWC / AGL / VBA / NCEAX2106</b>
Lock an agency by IATA number	<b>TWC / AGL / VBA / 23205980</b>
Unlock an agency by Amadeus office ID	<b>TWC / AGU / VBA / NCEAX2106</b>
Unlock an agency by IATA number	<b>TWC / AGU / VBA / 23205980</b>
Add an office as Control Desk to the Amadeus Electronic Ticketing Server	<b>TWC / ACD / VBA / NCEBA0985</b>
Remove an office as Control Desk from the Electronic Ticketing Server	<b>TWC / RCD / VBA / 98765432</b>
Add an e-ticket boarding point	<b>TWC / ABP / VBA / MDI / BLHR / DII</b>
Remove an e-ticket boarding point	<b>TWC / RBP / VBA / MDI / BLHR / DII</b>
Display an eligible boarding point	<b>TWC / DBP / VBA / MDI / BLHR / DII</b>
Add an e-ticket routing	<b>TWC / ART / VBA / MDI / BLHR / ONCE / S-19JUN10 / E-24DEC11</b>
Remove an e-ticket routing (with immediate effect)	<b>TWC / RRT / VBA / MDI / BLHR / ONCE</b>

## Displaying Electronic Miscellaneous Document (EMD) Records

From a retrieved PNR	<b>EWD</b>
From a retrieved PNR by FA/FHD element line number	<b>EWD / L10</b>

Without a retrieved PNR by EMD document number	<b>EWD/EMD125-1234567890</b>
Without a retrieved PNR by passenger name and travel date <i>(airline agents only)</i>	<b>EWD/PAX-MILLER/THOMAS/21APR10</b>
Without a retrieved PNR by passenger name, travel date, reason-for-issuance code and reason-for-issuance sub code <i>(airline agents only)</i>	<b>EWD/PAX/RC/SC99L-MILLER/THOMAS/21APR10</b>
Without a retrieved PNR by frequent traveler number (numerics only) <i>(The two-character airline code /Vxx is optional for airline agents.)</i>	<b>EWD/VAY/FTIAY-11223344556677</b>
Without a retrieved PNR by phone number <i>(airline agents only)</i>	<b>EWD/PHONE-0492929087</b>
Without a retrieved PNR by email address <i>(airline agents only)</i>	<b>EWD/EMAIL-TOM.MILLER@AMADEUS.COM</b>
Without a retrieved PNR by credit card form of payment and passenger name <i>(The two-character airline code /Vxx is optional for airline agents. Entering the passenger's name is optional for airline agents, if the airline is hosted on the Amadeus ETS server.)</i>	<b>EWD/VBA/FOPCCVI401212222222226-MILLER/THOMAS</b>
Without a retrieved PNR by form of identification (FOID)	<b>EWD/VAA/FOID-FF22334455667788</b>
From a list of EMD records	<b>EWD/2</b>
Redisplay an EMD record	<b>EWDRT</b>
Redisplay the list of EMD records	<b>EWDRL</b>
Redisplay a PNR from an EMD Record	<b>RT</b>
Display an old EMD record from a new EMD record	<b>EWD/0*</b>

## Displaying Electronic Miscellaneous Document (EMD) Record History

From an active EMD record	<b>EWH</b>
Without an active EMD record	<b>EWH/EMD125-1234567890</b>
Extended EMD record history from an active EMD record <i>(airline agents only)</i>	<b>EWH/XT</b>
Extended EMD record history without an active EMD record <i>(airline agents only)</i>	<b>EWH/EMD125-1234567890/XT</b>

## EMD Management Entries for Airline Offices

Force the status of an EMD coupon from airport control (A) to open for use (O), single coupon	<b>EWA/FCS/E1/S-0/Z-FREE FLOW TEXT</b>
Force the status of an EMD coupon from airport control (A) to open for use (O), multiple coupons	<b>EWA/FCS/E1-2/S-0/Z-FREE FLOW TEXT</b>
Force back airport control from the airline's DCS in preparation for servicing an EMD	<b>EWA/FCS/E1/S-0/Z-CHECK AVAILABILITY OF COUPONS</b>
Update the status of coupon 2 to exchanged (E)	<b>EWA/FCS/E2/S-E/Z-SYSTEM ERROR</b>
Update the status of coupon 1 to flown (F) with carrier code, flight number, date of flight and routing option <i>(The /CC, /FN, /DF and /RT options are airline-specific and can only be used by agents of airlines that allow these options.)</i>	<b>EWA/FCS/E1/S-F/CCBA/FN4550 /DF01MAR10/RTSYDHKG /Z-PAX UPLIFTED PRIOR TO TKT</b>
Update the status of coupon 2 to refunded (R)	<b>EWA/FCS/E2/S-R/Z-SYSTEM ERROR</b>
Update the status of coupon 1 to suspended (S)	<b>EWA/FCS/E1/S-S/Z-PENDING INVESTIGATION</b>
Update coupon 1 status to open (O) <i>(entry valid only when the current status is suspended)</i>	<b>EWA/FCS/E1/S-0/Z-PAX CLEARED TO TRAVEL</b>
Get airport control for a single coupon	<b>EWA/GAC/E2</b>
Get airport control for multiple coupons	<b>EWA/GAC/E1-2,4</b>
Get airport control for a single coupon with involuntary indicator	<b>EWA/GAC/E3/IVI</b>
Associate an EMD with an e-ticket	<b>EWA/ASC/E1-2/TKT125-1234567890/E1-2</b>
Disassociate an EMD from an e-ticket	<b>EWA/DSC/E1-2/TKT125-1234567890/E1-2</b>

## EMD Management Entries for Airline Control Desks

*Airline Control Desk agents can make all the airline office management entries. For more information, see 'EMD Management Entries for Airline Offices'. Additional entries for control desk agents are listed here.*

Lock an agency by Amadeus office ID	<b>TWC</b> / AGL / VBA / NCEAX2106
Unlock an agency by IATA number	<b>TWC</b> / AGU / VBA / 87654321
Set the non-exchangeable indicator for an EMD in the TSM-P (Y = Yes, N = No)	<b>TMI</b> / NX - Y
Set the non-interlineable indicator for an EMD in the TSM-P (Y = Yes, N = No)	<b>TMI</b> / NI - N
Set the non-refundable indicator for an EMD in the TSM-P (Y = Yes, N = No)	<b>TMI</b> / NR - Y
Set the consumed-at-issuance indicator for an EMD in the TSM-P (Y = Yes, N = No)	<b>TMI</b> / CA - N
Override the non-refundable indicator when initiating a refund by document number	<b>TRF</b> 125 - 1234567890 / EMD / 0
Override the non-refundable indicator when initiating a refund by FA/FHD element line number	<b>TRF</b> / L6 / 0
Override the non-refundable indicator when initiating a refund from the query report	<b>TRF</b> / I - 121 / 0
Reissue/exchange an EMD and override the non-exchangeable indicators	<b>TTM</b> / OVNE

## Unused E-Ticket Tracking Report (UETTR)

*These entries are applicable to specific markets and users only.*

Request an unused e-ticket tracking report (UETTR) for your office	<b>I - SB</b> / TR
By Amadeus office ID	<b>I - SB</b> / TR / 0 - MIA1S2DT1
By Amadeus office ID with a wild card	<b>I - SB</b> / TR / 0 - MIA4B2***

By passenger name	<b>I-SB/TR/N-JOHNS</b>
By Amadeus record locator	<b>I-SB/TR/R-Y573BL</b>
By last date of travel	<b>I-SB/TR/D-15JUL10</b>
By a range of last travel dates	<b>I-SB/TR/D-15JUL10-25JUL10</b>
By passenger name and last date of travel	<b>I-SB/TR/N-COLLINS-DON/D-15JUL10</b>
By query date	<b>I-SB/TR/Q-04SEP10</b>
By airline code	<b>I-SB/TR/V-DL</b>
By ticket number	<b>I-SB/TR/T-0017005832805</b>
By account number	<b>I-SB/TR/A-1234ABC891</b>
By excluding refused e-ticket items from the report	<b>I-SB/TR/U</b>
Manually delete unused e-ticket numbers from the UETTR	<b>I-SB/TR/X-0576004436187</b>
Reinstate manually deleted unused e-ticket numbers to the UETTR	<b>I-SB/TR/I-2204005442683</b>
Request an UETTR of all manually deleted unused e-ticket numbers for your office or all your airline offices	<b>I-SB/TR/H</b>
Request an UETTR of all manually deleted unused e-ticket numbers for a specific office	<b>I-SB/TR/H/O-MIA1SDT1</b>

## EMD Guide

Use the embedded guide to find out which airlines and markets are using the EMD through the Amadeus distribution channel. You can also check services available per airline, as well as detailed information about these services.

Airlines using EMD per country	<b>EGVD/CFR</b>
Countries per airline	<b>EGCD/V6x</b>
Services offered by an airline	<b>EGSD/V6x/RFIG-b/BM-SSR</b>
Detailed information on services	<b>EGSD/L3</b>

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# Amadeus Ticketless Access

*These entries are for travel agencies that have been authorized by a low-cost airline in Amadeus Ticketless Access to sell its flights using the Amadeus distribution system.*

## Requesting Availability and Schedule

Request an Amadeus availability display	AN30NOVBOSATL
Change to a Ticketless Access airline display	ACW2/B2
Request an Amadeus schedule display	SN30NOVBOSATL
Change to a Ticketless Access airline display	SCW2/B2
Request a Ticketless Access airline availability display	AWFL30NOVB0SATL/B2

## Creating Mandatory PNR Elements

Enter passenger names	NM2SMITH/JOHN MR/JANE MRS
Enter phone contact	APNYC69686869-H
Enter e-mail address	APE-JSMITH@MAIL.COM
Enter structured address	AB//NA-MR JACK JONES/A1- 12 LONG STREET/ZP- BS7890/CI-NEWTOWN/CO- UNITED STATES/P1
Enter ticketing arrangement	TKOK
Enter received from	RFPSGR
Enter form of payment	FPCCVI4000123456789010/08 12

## Selling and Pricing

Display the fare note	FLC3/Y
Sell seats	SS2Y3
Add a chargeable SSR	SRSPDB U2 / P1
Price the itinerary	FXP

## Finalizing and Displaying PNRs

End transaction and redisplay the PNR	ER
Verify booking status	RTLCL

Display the airline's record locator	<b>RL</b>
Retrieve the PNR from Queue 1 Category 7	<b>QS1C7</b>
Retrieve the PNR by Amadeus record locator	<b>RT20UWH6</b>



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# Amadeus Invoice

*To register for this product, contact your local ACO.*

## Printing Invoices

Display an individual basic invoice	<b>INVD</b>
Display an individual extended invoice	<b>INED</b>
Display a single basic invoice for all passengers	<b>INVDJ</b>
Display a single extended invoice for all passengers	<b>INEDJ</b>
Print an individual basic invoice for each passenger	<b>INV</b>
Print an individual extended invoice for each passenger	<b>INE</b>
Print a single basic invoice for all passengers	<b>INVJ</b>
Print a single extended invoice for all passengers	<b>INEJ</b>
Print selected passengers	<b>INV/P1, 3-5</b>
Print a single invoice for all passengers in TST 3	<b>INVJ/T3</b>
Print invoice for specific segments and passengers	<b>INV/S2, 4/P1-3</b>
Print non-air segments only	<b>INV/A*</b>
Print air segments only	<b>INV/S*</b>
Print TSTs	<b>INV/T1-2</b>
Print an invoice in a specific language	<b>INV/LP FR</b>
Print a copy	<b>INV/COPY 1234567890</b>
Overwrite a credit card number with 'CREDIT CARD'	<b>INV/CREDIT</b>
Redisplay the PNR after printing	<b>INV/RT</b>
Enter a manual invoice number	<b>INV/MI 1234567890</b>
Override a time preference	<b>INV/T012</b>
Print an invoice with hotel terms	<b>INE/HT</b>
Print an invoice for all adults and children	<b>INV/PAX</b>
Print an invoice for infants only	<b>INV/INF</b>
Print an invoice for an adult passenger only	<b>INV/PAX/P1</b>
Alternate date	<b>INV/OD23MAR05</b>
Print an invoice for MCO element on line 4	<b>INV/L4</b>

Print an invoice for all MCO elements	<b>INV/L*</b>
Print passengers	<b>INV/P1</b>
Print passenger, segment and MCO	<b>INV/P1/S2/L3</b>
Print TST	<b>INV/T1/L3</b>
Print all air segments and MCO elements	<b>INV/S*/L*</b>
Print all auxiliary segments and MCO elements	<b>INV/A*/L*</b>
Inhibit Amadeus Interface Record transmission	<b>INV/ZX</b>
Override the Amadeus Interface Record transmission setting, when your office is set to No	<b>INV/ZA</b>
Print an invoice with fare price override	<b>INV/FYBULK/EBULK/XBULK/TBULK</b>
Print an invoice with fare price override, specified amount	<b>INV/FY100.00/X10.00/T110.00</b>
Print an invoice, and ignore FY element	<b>INV/NFY</b>
Print an invoice with no fare	<b>INV/NO FARE</b>
Print an invoice with no fare, overriding base fare and tax	<b>INV/NOFARE*YUSD1500.00*XF17.00</b>
Print an invoice without VAT	<b>INV/VAT</b>
Override default VAT (not the US)	<b>INV/VAT 18.25</b>
Override GST (CA only)	<b>INV/GST</b>
Duplicate an invoice on a specific printer	<b>INV/D SA1234</b>
Print an invoice specifying the printer address	<b>INV-SA1234</b>
Print an invoice in a remote location	<b>INV-NYCUS2101</b>
Duplicate an invoice in a remote location	<b>INV/D NYCUS2101</b>
Print an invoice on a specific printer and duplicate the invoice in a remote location	<b>INV-SA1234/D NYCUS2101</b>
Print an invoice together with the tickets	<b>TTP/INV</b>
Print an invoice together with the tickets, and duplicate the invoice on a specific printer	<b>TTP/INV/D SA1234</b>
Stop the invoice print queue (Amadeus Central Ticketing users only)	<b>NI INV SA0136 STOP</b>
Start the invoice print queue (Amadeus Central Ticketing users only)	<b>NI INV SA0136 START</b>

## Fax Invoices

Send an invoice to the Amadeus Fax queue	<b>INV-FAX</b>
Fax an invoice with the country code and the fax number	<b>INV-FAX-FR492947200</b>
Fax an invoice with an APF element in the PNR	<b>INV-FAXA</b>
Fax an invoice with a nickname	<b>INV-FAXN-JOHN</b>

**Email Invoices**

Send an invoice to the Amadeus Email queue	<b>INV</b> - EML
Email an invoice to a specified address	<b>INV</b> - EML - MRYAN@AOL.COM
Email an invoice with an APE element in the PNR	<b>INV</b> - EMLA
Email an invoice with a nickname	<b>INV</b> - EMLN - MARY
Combine ticket print with the invoice fax option	<b>TTP</b> / INV - FAX - FR492947200
Combine ticket print with the invoice email option	<b>TTP</b> / INV - EMLN - MARY
Email an invoice combined with TKT print	<b>TTP</b> / INV - EML - MRYAN@YKT.COM

**Add PNR Remark**

Add adjustment amount	<b>RIA</b> USD230.00 - F FREEFLOW/P3
Add service fee	<b>RIS</b> EUR25.00 - FREEFLOW TEXT
Add refund	<b>RIS</b> EUR - 25.00 - FREEFLOW TEXT
Override total (plus)	<b>RIT</b> EUR340.00
Override total (minus)	<b>RIT</b> EUR - 340.00
Add auxiliary form of payment	<b>RIU</b> CHECK/P3
Add invoice remark	<b>RIF</b> FREEFLOW TEXT
Add combined invoice and itinerary remark	<b>RII</b> FREEFLOW TEXT

**Add Office Profile Remark**

Add agency billing information	<b>RIB</b> / P1
Add due date information	<b>RID</b> / P2
Add due date and agency billing	<b>RIC</b> / M15 - 17
Add invoice remark	<b>RIP</b> / M1, 3 - 5, 1 / S3 - 4 / P1
Add combined invoice and itinerary remarks	<b>RIO</b> / M1, 3 - 5, 1 / S3 - 4 / P2
Add print and select remarks	<b>INV</b> / M1 - 3

### Accounting Information Element

Enter an account number	<b>AIANDEC00129</b>
Enter a cost center	<b>AICCDV123</b>
Enter a cost center with segment association	<b>AICCDV123/S4</b>
Enter an account number with passenger association	<b>AIANDEC00129/P2</b>
Enter a client reference	<b>AICRDECD12459745</b>
Enter an IATA company number	<b>AIICDEC038FR</b>
Print GST details	<b>AIGDSMITH*ABN98765432101*</b>
Enter a Combination	<b>AIANDEC001029/CCDV123/ICDEC038FR</b>

### Displaying Issued Invoice Numbers

*See Document Bank on page 191.*

### Billing and Mailing Addresses

*See Billing Address on page 38.*

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# Amadeus Itinerary

Display one basic itinerary for all passengers	<b>IBD</b>
Display one extended itinerary for all passengers	<b>IED</b>
Print a separate basic itinerary for each passenger	<b>IBP</b>
Print a separate extended itinerary for each passenger	<b>IEP</b>
Print basic itinerary for all passengers in same PNR	<b>IBPJ</b>
Print extended itinerary for all passengers in same PNR	<b>IEPJ</b>
Print selected passengers	<b>IEP/P1-2</b>
Print selected segments	<b>IEP/S3-4</b>
Include hotel reservation terms	<b>IEP/HT</b>
Specify language	<b>IEP/LP FR</b>
Set time display mode	<b>IEP/T0 12 or IEP/T0 24</b>
Indicate a printer	<b>IEP-SA1234</b>
Print itinerary in remote site	<b>IEP-NYCUS2101</b>
Print duplicate itinerary	<b>IEP/D SA1234</b>
Print duplicate itinerary in remote site	<b>IEP/D NYCUS2100</b>
Indicate printer, and duplicate in remote site	<b>IEP-SA1234/D NYCUS2100</b>
Print ticket and itinerary	<b>TTP/IEP</b>
Print ticket, itinerary, and duplicate itinerary	<b>TTP/IEP/D SA1234</b>
Fax a queue	<b>IEP-FAX</b>
Fax a country code and number	<b>IEP-FAX-FR49296846</b>
Fax an itinerary with APF element in PNR	<b>IEP-FAXA</b>
Fax a nickname	<b>IEP-FAXN-JOHN</b>
Fax an itinerary combined with a ticket print	<b>TTP/IEP-FAX-FR49296846</b>
Email a queue	<b>IEP-EML</b>
Email an address	<b>IEP-EML-MBAUER@YKT.COM</b>
Email an itinerary with an APE element in a PNR	<b>IEP-EMLA</b>
Email a nickname	<b>IEP-EMLN-MARY</b>
Email an itinerary combined with a ticket print	<b>TTP/IEP-EML-MBAUER@YKT.COM</b>

Print an itinerary for specific segments and passengers	<b>IBP/S2,4/P1-3</b>
Print an itinerary in a specific language	<b>IBP/LP FR</b>
Include customized remark number 1	<b>IBP/M 1</b>
Time preference	<b>IBP/T0 12</b>
Print an itinerary with hotel terms	<b>IEP/HT</b>
Print an itinerary specifying the printer address	<b>IBP-SA1234</b>
Print an itinerary specifying the printer number	<b>IBP-3</b>
Print an itinerary in a remote location	<b>IBP-NYCUS2101</b>
Print a duplicate itinerary at a specified printer address	<b>IBP/D SA1234</b>
Print a duplicate itinerary in a remote location	<b>IBP/D NYCUS2100</b>
Print an itinerary together with tickets	<b>TTP/IBP</b>
Print an itinerary together with tickets, and duplicate the itinerary on a specific printer	<b>TTP/IBP/D SA1234</b>
Send an itinerary to the Amadeus Fax queue	<b>IBP-FAX</b>
Fax an itinerary with the country code and the fax number	<b>IBP-FAX-FR492947200</b>
Fax an itinerary with an APF element in the PNR	<b>IBP-FAXA</b>
Fax an itinerary with a nickname	<b>IBP-FAXN-JOHN</b>
Send an itinerary to the Amadeus Email queue	<b>IBP-EML</b>
E-mail an itinerary to a specified address	<b>IBP-EML-MRYAN@AOL.COM</b>
E-mail an itinerary with an APE element in the PNR	<b>IBP-EMLA</b>
E-mail an itinerary with a nickname	<b>IBP-EMLN-MARY</b>
Combine ticket print with the itinerary fax option	<b>TTP/IBP-FAX-FR492947200</b>
Combine ticket print with the itinerary e-mail option	<b>TTP/IBP-EMLN-MARY</b>
Stop or Start the itinerary print queue ( <i>Amadeus Central Ticketing users only</i> )	<b>NI ITN SA0136 STOP or START</b>

## WALLET ITINERARY

Display a wallet itinerary	<b>IWD</b>
Select passengers	<b>IWD/P2</b>
Select segments	<b>IWD/S2, 4-6/P1</b>
Select alternate language	<b>IWD/LP GE</b>
Print the ticket and the wallet itinerary	<b>TTP/IWP</b>
Print wallet itinerary only	<b>IWP</b>
Select multiple passengers	<b>IWP/P1, 3-5</b>
Select multiple segments	<b>IWP/S3, 6-8</b>
Alternate language	<b>IWP/LP GE</b>
Indicate a printer	<b>IWP-SA1234 or IWP-33</b>
Select an alternate printer	<b>IWP-CNX01</b>
Print to a remote office	<b>IWP-NYCUS2101</b>
Print a distribution profile	<b>IWP-ST12AB</b>
Duplicate a wallet itinerary	<b>IWP/D SA1234 or IWP/D 3</b>
Duplicate in a remote office	<b>IWP/D NYCUS2101</b>
Print a wallet itinerary at a local printer and duplicate at a remote office	<b>IWP-SA1234/D NYCUS2101</b>

## ATB MINI-ITINERARIES

Print an ATB mini-itinerary	<b>IMP</b>
Print an ATB mini-itinerary and ticket	<b>TTP/IMP</b>
Print an ATB mini-itinerary for specific passengers	<b>IMP/P1-3,5</b>
Print an ATB mini-itinerary for specific TSTs	<b>IMP/T3-4</b>
Print an ATB mini-itinerary for specific segments	<b>IMP/S3,6-8</b>
Print an ATB mini-itinerary for an alternate date (US only)	<b>IMP/0D22MAR05</b>
Print an ATB mini-itinerary in a specific language	<b>IMP/LP FR</b>

## REMARKS

### PNR Remarks for Invoice and Itinerary

Combined invoice and itinerary remark	<b>RII</b> FREEFLOW TEXT/P1/S3
Combine an invoice and itinerary remark	<b>RII</b> FREEFLOW TEXT
Add an office profile itinerary remark	<b>RIM</b> /M2, 5
Combine an office profile invoice and itinerary remark	<b>RIO</b> /M2, 5
Positive invoice adjustment remark for air segments	<b>RIA</b> USD230.00-F FREEFLOW TEXT
Negative invoice adjustment remark for non-air segments (miscellaneous)	<b>RIA</b> USD-20.00-M FREEFLOW TEXT
Positive adjustment remark for non-air segments (hotel)	<b>RIA</b> USD200.00-H
Positive adjustment remark for non-air segments (car)	<b>RIA</b> USD200.00-C
Adjustment remark for a passenger	<b>RIA</b> USD20.00-M FREEFLOW TEXT/P3
Service fee	<b>RIS</b> USD25.00-FREEFLOW TEXT
Refund	<b>RIS</b> USD-25.00-FREEFLOW TEXT
Positive override of invoice total amount	<b>RIT</b> USD340.00
Negative override of invoice total amount	<b>RIT</b> USD-340.00
Form of payment for auxiliary segments	<b>RIU</b> CHECK/P3
Invoice remark	<b>RIF</b> FREEFLOW TEXT/P1/S3
Add an itinerary remark	<b>RIR</b> FREEFLOW TEXT/P1/S3

### Mini-Office Profile Remarks for Invoice and Itinerary

Include all combined invoice and itinerary remarks	<b>RIO</b>
Include specific combined invoice and itinerary remarks	<b>RIO</b> /M1, 3-5, 1/S3-4/P2
Include all itinerary remarks	<b>RIM</b>
Include specific itinerary remarks	<b>RIM</b> /M1, 3-5, 1/S4-5/P4
Include all invoice remarks	<b>RIP</b>
Include specific invoice remarks	<b>RIP</b> /M1, 3-5, 1/S3-4/P1
Include an agency billing information remark	<b>RIB</b> /P1
Include a due date information remark	<b>RID</b> /P2



Include billing and due date information remarks, and all invoice remarks	<b>RIC</b>
Include billing and due date information remarks, and specific invoice remarks	<b>RIC/M15-17</b>

## PNR Remarks for ATB Mini-Itinerary, Filler Strip and ITR

ATB mini-itinerary remark	<b>RIZ</b> FREEFLOW TEXT/P1
Filler strip remark	<b>RIZ</b> FREEFLOW TEXT/P1
E-ticket itinerary receipt (ITR) remark	<b>RIZ</b> FREEFLOW TEXT/P1

## Updating Remarks

Add or change message lines	<b>6/M1-3,5</b>
Delete message lines	<b>6/M</b>
Change a freeflow remark on line number 6	<b>6/NO VISA REQUIRED</b>

## OFFICE PROFILE

Display your own office profile	<b>PV</b>
Display the office profile for another office	<b>PV/NYCUS2100</b>
Display the office profile by IATA number	<b>PV/12345678</b>
Display the office profile by AMID number	<b>PV/069189</b>
Display the invoice and itinerary messages section	<b>PV/M</b>
Update the due date invoice message, line 2	<b>PVU/D02-FREEFLOW TEXT</b>
Update the billing address invoice message, line 1	<b>PVU/BI1-FREEFLOW TEXT</b>
Update the automatic invoice/itinerary message, line 1	<b>PVU/V01-FREEFLOW TEXT</b>
Update the customized invoice/itinerary message, line 3	<b>PVU/C03-FREEFLOW TEXT</b>
Display the general section	<b>PV/G</b>
Update the freeflow text, line 1	<b>PVU/F01-FREEFLOW TEXT</b>
Delete an office profile remark line	<b>PVU/F01 -</b>

## E-TICKET ITINERARY RECEIPTS (ITRS)

*This functionality is market/airline specific and is therefore not available to all agents.*

Print an individual ITR for each passenger	<b>ITR</b>
Print an ITR for specific passengers	<b>ITR/P1, 3-5</b>
Print an ITR specifying FB element (line number 10)	<b>ITR/L10</b>
Print an ITR for an E-ticket number	<b>ITR/TKT 005-1234567890</b>
Print an ITR in a specific language	<b>ITR/LP FR</b>
Print an ITR specifying the printer address	<b>ITR-SA1234</b>
Print an ITR in a remote location	<b>ITR-NYCUS2101</b>
Print an ITR together with the tickets	<b>TTP/ITR</b>
Combine TTP and ITR print options	<b>TTP/ITR-SA1234/LPFR/P4</b>
Fax an ITR with the country code and the fax number	<b>ITR-FAX-FR492947200</b>
Fax an ITR with an APF element in PNR	<b>ITR-FAXA</b>
Fax an ITR with a nickname	<b>ITR-FAXN-JOHN</b>
E-mail an ITR to a specified address	<b>ITR-EML-MRYAN@AOL.COM</b>
E-mail an ITR with an APE element in the PNR	<b>ITR-EMLA</b>
E-mail an ITR with a nickname	<b>ITR-EMLN-MARY</b>
Combine ticket print with the TKT fax option	<b>TTP/ITR-FAX-FR492947200</b>
Combine ticket print with the ITR e-mail option	<b>TTP/ITR-EML-MBAUER@YKT.COM</b>
Display ITR	<b>ITRD</b>
Combine ticket and invoice print with the ITR e-mail option	<b>TTP/INV/ITR-EMLA</b>
Print a copy of a previously issued ITR	<b>ITR/COPY</b>
Print a copy of a previously issued ITR with a specified ticket number	<b>ITR/COPY/TKT 005-1234567890</b>

## TICKET AND INVOICE REPORTS

*This functionality is available to all system users, providing the office receives A.I.R. records.*

Display a daily ticket and invoice report	<b>BJI</b>
Display a daily ticket and invoice report for a specific date	<b>BJI/D-16NOV</b>
Display a daily ticket and invoice report for another office	<b>BJI/O-MIA1S2203</b>
Display an extended daily ticket and invoice report	<b>BJI/ALL</b>
Display a daily ticket report	<b>BJT</b>
Display a daily ticket report for a specific date	<b>BJT/D-16NOV</b>

Print the entire report	<b>WRA/BJI</b>
Print the report for a specific day	<b>WRA/BJI/D-16NOV</b>



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# Amadeus Fax

To register for this product, contact your local ACO.

## Creating and Sending Faxes

(ENTER) indicates that you must press Enter to move to the next line.

Send a freeflow text fax message	<b>WMP</b> (ENTER) FAX FR492947200; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Create a fax message, append an invoice or itinerary, and send	<b>WMP</b> (ENTER) FAX FR492947200; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send a freeflow text fax message using a nickname	<b>WMP</b> (ENTER) FAXN JOHN; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send a message to multiple numbers	<b>WMP</b> (ENTER) FAX FR492947200, (ENTER) TLXN JACK, (ENTER) FAX UK1711234567; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Request a delivery notification	<b>WMP</b> (ENTER) FAX FR492947200; (ENTER) /NTF (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Include alternate numbers	<b>WMP</b> (ENTER) FAX UK1711234567 (ENTER) /ALT (ENTER) FAX UK1711234566; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send to an individual	<b>WMP</b> (ENTER) FAX FR492947200; (ENTER) /ATTN MR GREENE (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Fax Amadeus display	<b>WM</b> /FWD/FAX FR492947200/AN08JANPARNCE
Store Amadeus display in Amadeus Fax queue	<b>WM</b> /GET/AN08JANPARNCE
Display a pending message	<b>WM</b> /MSG-P
Resume the creation of a stored message	<b>WM</b> /RESUME
Cancel a stored message	<b>WM</b> /CANCEL
Send a stored message	<b>WM</b> /SEND
Save a stored message in the Amadeus Fax queue	<b>WM</b> /SAVE

Load a saved message from the Amadeus Fax queue	<b>WM/LOAD-2</b>
Retrieve a saved message from the Amadeus Fax queue	<b>WM/FIND/2</b>
Delete a saved message from the Amadeus Fax queue	<b>WM/DELETE/2</b>

## Creating and Managing Nicknames

*The entries below are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.*

Define a nickname	<b>WM/ADD/NIC/FAX/JOHN/FR492947200</b>
Define a nickname at office level	<b>WM/ADD/NICO/FAX/MKT/FR492947171</b>
Display a nickname list	<b>WM/DIS/NIC</b>
Display a nickname list for an office	<b>WM/DIS/NICO</b>
Delete a nickname	<b>WM/DEL/NIC/FAX/JOHN</b>
Define a nickname with several numbers	<b>WM/ADD/NIC/FAX/MARKETING/FAX FR493637588, (ENTER)FAX FR493637589, (ENTER)FAX FR493637590, (ENTER)</b>
Update an element within an office nickname	<b>WM/CHA/NICO/FAX/MKT/4/FAX FR492947171</b>
Add an element to a nickname	<b>WM/ADD/NIC/FAX/JACK/ FAX FR492947172</b>
Update an element within a nickname	<b>WM/CHA/NIC/FAX/JACK/4/ FAX FR492947172</b>
Add an element to an office nickname	<b>WM/ADD/NICO/FAX/MKT/FR492947171</b>
Delete an element from a nickname	<b>WM/DEL/NIC/FAX/JACK/ FAX FR492947172</b>
Delete an element from an office nickname	<b>WM/DEL/NICO/FAX/MKT/FR492947171</b>
Delete a nickname from an office list	<b>WM/DEL/NICO/FAX/MKT</b>

## Managing the Amadeus Fax Queue

Display an agent queue index	<b>WM/MSG</b>
Display an agent queue index for a different agent	<b>WM/MSG/12345A12</b>
Display an office queue index	<b>WM/MSG/0</b>
Display an agent message	<b>WM/MSG-2</b>
Display an office message	<b>WM/MSG-2/0</b>
Display the next agent message from a queue	<b>WMN</b>
Display the next office message from a queue	<b>WMNO</b>
Redisplay the last agent message from a queue	<b>WML</b>

Redisplay the last office message from a queue	<b>WMLO</b>
Delete an agent message	<b>WM/DEL/MSG-2</b>
Delete an office message	<b>WM/DEL/MSG-2/0</b>
Delete a range of agent messages	<b>WM/DEL/MSG-01-15</b>
Delete a range of office messages	<b>WM/DEL/MSG-01-15/0</b>
Delete all agent messages	<b>WM/DEL/MSG-ALL</b>
Delete all office messages	<b>WM/DEL/MSG-ALL/0</b>
Display the message count	<b>WM/ELN</b>
Register a terminal ID	<b>WM/</b>
Display another office station code	<b>WM/MUC1A0701</b>
Store an Amadeus display in the inbound message queue	<b>WM/GET/GLOBAL CORE ENTRY</b>
View an agent outbound message queue (LOG)	<b>WM/LOG</b>
View an agent pending message in the LOG	<b>WM/PND-1</b>
View an agent message from a specific LOG	<b>WM/LOG-1/MSG-1</b>
Print an agent message	<b>WM/PRT/MSG-4</b>
Print an office message	<b>WM/PRT/MSG-4/0</b>
Set the sorting order of the agent queue index	<b>WM/ORD/TOP</b> or <b>WM/ORD/BOT</b>
Set the sorting order of the office queue index	<b>WM/ORD0/TOP</b> or <b>WM/ORD0/BOT</b>
Display statistics at the agent sign or terminal level	<b>WM/HST</b>
Display statistics at the office level	<b>WM/HST/0</b>

## Fax Header Options

*The entries below are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).*

Create a message header including freeflow text	<b>WM/ADD/HDR/FAX/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL</b>
Create an office message header	<b>WM/ADD/HDRO/MSG TYPE/HEADER NAME/HEADER TEXT</b>
Include a logo in the header	<b>WM/ADD/HDR/FAX/WELCOME LETTER//LOGO LOGO NAME</b>
Display a list of headers	<b>WM/DIS/HDR</b>
Delete a header	<b>WM/DEL/HDR/FAX/GREETING</b>
Delete an office header	<b>WM/DEL/HDRO/FAX/HEADER NAME</b>
Activate a header	<b>WM/HDR/ACT/FAX/GREETING</b>

Deactivate a header	WM/HDR/INA/FAX/GREETING
Activate an office header	WM/HDRO/ACT/FAX/HEADER NAME
Deactivate an office header	WM/HDRO/INA/FAX/HEADER NAME
Turn the header function on	WM/HDR/ON
Turn the header function off	WM/HDR/OFF



# Amadeus Email

## Creating and Sending Emails

If your terminal does not support the @ symbol, enter the letters 'AT' instead. For example: MRYAN AT AOL.COM. For terminals that do not support the \_ (underscore) symbol, enter the letter 'U' instead. For example: JOHN U SMITH@AMADEUS.NET.

A space before and after the 'AT' and the 'U' is mandatory. (ENTER) indicates that you must press Enter to move to the next line.

Send an e-mail message with freeflow text	<b>WMP</b> (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) ON MANY LINES (ENTER) LLLL/SEND
Send an e-mail message to multiple e-mail addresses.	<b>WMP</b> (ENTER) EML MRYAN@AOL.COM; (ENTER) EML JSMITH@MAIL.COM; (ENTER) EML FPETERS@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send an e-mail message with freeflow text specifying the title.	<b>WMP</b> (ENTER) EML MRYAN@AOL.COM; (ENTER) /TITLE YOUR TITLE HERE (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Replace default email title.	<b>WMP</b> (ENTER) EML AMADEUS@AMADEUS.NET# (ENTER) /TITLE HAVE A NICE TRIP (ENTER) (FREEFLOW TEXT) (ENTER) LLLL/SEND
Create an e-mail message, append an invoice or itinerary, and send.	<b>WMP</b> (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send an e-mail message with freeflow text using a nickname	<b>WMP</b> (ENTER) EMLN MARY; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send e-mail messages between Amadeus Email users	<b>WMP</b> (ENTER) AMD 00009268 (ENTER) TEXT DESTINED FOR (ENTER) AMADEUS E- MAIL USER (ENTER) NO 00009268 (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send an e-mail message and save a copy in the Amadeus Email queue	<b>WMP</b> (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/CPY
Create an e-mail message and store temporarily.	<b>WMP</b> (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL
Register a terminal ID	<b>WM/</b>
Display the pending message	<b>WM/MSG-P</b>

Resume the creation of a stored message	WM/RESUME
Cancel a stored message	WM/CANCEL
Send a stored message	WM/SEND
Save a stored message in the Amadeus Email queue	WM/SAVE
Load a saved message from the Amadeus Email queue	WM/LOAD-2
Retrieve a saved message from the Amadeus Email queue	WM/FIND/2
Delete a saved message from the Amadeus Email queue	WM/DELETE/2
Send an e-mail with an Amadeus display.	WM/FWD/EML TOM@AOL.COM/AN08JANPARNCE
Save an Amadeus display in the Amadeus Email queue	WM/GET/AN08JANPARNCE

## Creating and Managing Nicknames

*These entries are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.*

Define a nickname	WM/ADD/NIC/EML/MARY/MRYAN@AOL.COM
Define a nickname at office level	WM/ADD/NICO/EML/MKT/MRYAN@AOL.COM
Define nickname with several addresses	WM/ADD/NIC/EML/MARKETING/EML MRYAN@AOL.COM, (ENTER) EML JSMITH@MAIL.COM, (ENTER) EML FPETERS@AOL.COM, (ENTER)
Display a nickname list	WM/DIS/NIC
Display a nickname list for an office	WM/DIS/NICO
Delete a nickname	WM/DEL/NIC/EML/MARY
Add an element to a nickname	WM/ADD/NIC/EML/JACK/AMADEUS@AMADEUS.COM
Add an element to an office nickname	WM/ADD/NICO/EML/MKT/AMADEUS1@AMADEUS.NET
Update an element within a nickname	WM/CHA/NIC/EML/JACK/4/EML AMADEUS@AMADEUS.COM
Update an element within an office nickname	WM/CHA/NICO/EML/MKT/4/EML AMADEUS1@AMADEUS.NET
Delete an element from a nickname	WM/DEL/NIC/EML/JACK/1
Delete an element from an office nickname	WM/DEL/NICO/EML/MKT/2

Delete a nickname from an office list

**WM/DEL/NICO/EML/MKT**

## Managing the Amadeus Email Queue

Display an agent queue index	<b>WM/MSG</b>
Display an agent queue index for a different agent	<b>WM/MSG/12345A12</b>
Display an office queue index	<b>WM/MSG/0</b>
Display an agent message	<b>WM/MSG-2</b>
Display an office message	<b>WM/MSG-2/0</b>
Display the next agent message from a queue	<b>WMN</b>
Display the next office message from a queue	<b>WMNO</b>
Redisplay the last agent message from a queue	<b>WML</b>
Redisplay the last office message from a queue	<b>WML0</b>
Delete an agent message	<b>WM/DEL/MSG-2</b>
Delete an office message	<b>WM/DEL/MSG-2/0</b>
Delete a range of agent messages	<b>WM/DEL/MSG-01-15</b>
Delete a range of office messages	<b>WM/DEL/MSG-01-15/0</b>
Delete all agent messages	<b>WM/DEL/MSG-ALL</b>
Delete all office messages	<b>WM/DEL/MSG-ALL/0</b>
Display the office station code	<b>WM/ELN</b>
Display another office station code	<b>WM/MUC1A0701</b>
View an agent outbound message queue (LOG)	<b>WM/LOG</b>
View an agent pending message in the LOG	<b>WM/PND-1</b>
View an agent message from a specific LOG	<b>WM/LOG-1/MSG-1</b>
Print an agent message	<b>WM/PRT/MSG-4</b>
Print an office message	<b>WM/PRT/MSG-4/0</b>
Set the sorting order of the agent queue index	<b>WM/ORD/TOP</b> or <b>WM/ORD/BOT</b>
Set the sorting order of the office queue index	<b>WM/ORD0/TOP</b> or <b>WM/ORD0/BOT</b>

Display statistics at the agent sign or terminal level	WM/HST
Display statistics at the office level	WM/HST/0
Store an Amadeus display in the inbound message queue	WM/GET/GLOBAL CORE ENTRY

## E-mail Header Options

*These entries are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).*

Create a message header including freeflow text	WM/ADD/HDR/EML/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create a message header for an office	WM/ADD/HDRO/EML/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create a message header including an e-mail title	WM/ADD/HDR/EML/MYTITLE/ (ENTER) /TITLE YOUR TRAVEL PLAN
Create a message header including both freeflow text and an e-mail title	WM/ADD/HDR/EML/GRTNG02//TITLE YOUR TRAVEL PLAN (ENTER)THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Display a list of headers	WM/DIS/HDR
Display a list of office headers	WM/DIS/HDRO
Delete an agent header	WM/DEL/HDR/EML/HEADER NAME
Delete an office header	WM/DEL/HDRO/EML/HEADER NAME
Activate a header	WM/HDR/ACT/EML/HEADER NAME
Activate an office header	WM/HDRO/ACT/EML/HEADER NAME
Deactivate a header	WM/HDR/INA/EML/HEADER NAME
Deactivate an office header	WM/HDRO/INA/EML/HEADER NAME
Turn the header function on	WM/HDR/ON
Turn the header function off	WM/HDR/OFF

## Using a Reply-To Address

*These entries are used to manage the agent reply-to address. To manage the office reply-to address, replace RPY with RPYO.*

Create a reply-to address	WM/ADD/RPY/AGENTNAME@AMADEUS.COM
Create an office reply-to address	WM/ADD/RPYO/AMADEUS1@AMADEUS.COM
Display the current reply-to address	WM/DIS/RPY
Display an office reply-to address	WM/DIS/RPYO
Delete a reply-to address	WM/DEL/RPY

Delete an office reply-to address

WM/DEL/OPYO



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# Amadeus Queues

## Starting and Working Queues

Start Queues (default category)	<b>QS87</b>
Start a queue, specified by nickname	<b>QS . TKT</b>
Start a queue, specified by corporate nickname	<b>QS . WL2 / MAILTKT</b>
Start a specific queue category	<b>QS87C1</b>
Start a specific queue category and date range	<b>QS87C1D1</b>
Start a specific queue category and date range, for a branch office	<b>QS / MUCLH1023 / 87C1D1</b>
Start a specific queue category and display the specified elements for all PNRs in this queue and category	<b>QS8C3 . RTN , I , K</b>
Start a queue, specified by nickname, and display the specified elements for all PNRs in this queue	<b>QS . TKT . RTN , A , K</b>
Change the PNR elements displayed in the previous <b>QS</b> entry	<b>RT . N , I</b>
Display all PNR elements after using a previous <b>QS</b> entry to display specific elements	<b>RT .</b>
Start a specific queue category and display the specified history elements for all PNRs in this queue and category	<b>QS8C3 . RHN , I , K</b>
Change the PNR history elements displayed in the previous <b>QS</b> entry	<b>RH . N , I</b>
Display all PNR history elements after using a previous <b>QS</b> entry to display specific history elements	<b>RH .</b>
Ignore PNR	<b>IG</b>
Redisplay the PNR if the screen is cleared	<b>RT</b>
Redisplay the message if the screen is cleared	<b>QU</b>
End transaction on the PNR and display the next PNR	<b>ET</b>
Browse a specified queue	<b>QSB1</b>
Browse a queue specified by its nickname	<b>QSB . JANE</b>
Browse a specified queue in another office	<b>QSB / NCE1A0950 / 1</b>
Browse a specified queue and category	<b>QSB97C25</b>
Browse a queue, specified by its nickname, and the specified category	<b>QSB . JANE . C1</b>
Browse a specified queue, category, and date range	<b>QSB97C25D1</b>

## Delaying PNRs and Messages

*You can only make a QD entry after you have started to process a queue with a QS entry.*

Delay the PNR or message to the bottom of the queue	<b>QD</b>
Delay the PNR to a time	<b>QD1300</b>
Delay the PNR to a time, with a remark	<b>QD1300/UTC</b>
Delay the PNR to a date	<b>QD20DEC</b>
Delay the PNR to a date, with a remark	<b>QD20DEC/UTC</b>
Delay the PNR to a date and time	<b>QD20DEC/1300</b>
Delay the PNR to a date and time, with a remark	<b>QD20DEC/1300/LMCB</b>
Delay the PNR or message to the bottom of the queue and exit Queues	<b>QDF</b>
Delay the PNR to a time and exit Queues	<b>QDF1400</b>
Delay the PNR to a date, and exit Queues	<b>QDF13NOV</b>
Delay the PNR to a date and time, and exit Queues	<b>QDF13NOV/1400</b>

## Removing PNRs and Messages

*You can only make a QN entry after you have started to process a queue with a QS entry.*

Remove the current item and display the next one	<b>QN</b>
Remove the current item and exit Queues (only for message queues)	<b>QNF</b>
End transaction on the PNR and remove from queue	<b>ET</b>

## Adding Queues

Add a special queue	<b>QA/NCE1A0900/6C1</b>
Add a queue and a number of categories	<b>QA91C1</b>
Add a queue, category, and date range	<b>QA91C1D05MAY-12MAY-19MAY</b>
Change an existing date range	<b>QAD7D10NOV-16NOV-20NOV</b>
Add a single queue category	<b>QAC87C2-2</b>
Add multiple queue categories	<b>QAC87C1-3</b>
Delete a category name of a special queue	<b>QAN3C1</b>
Add or change a category name to a dual queue	<b>QAR2C2AGENT</b>
Delete a category name of a dual queue	<b>QAR2C2</b>
Change a dual queue to a special queue	<b>QAM7C1</b>
Change a special queue to a dual queue	<b>QAM7C1D23MAR-30MAR-07APR</b>
Add a queue name	<b>QAQ87VOUCHER</b>
Delete a queue name	<b>QAQ87</b>
Add a category name to a special queue	<b>QAN3C1PURGED</b>



## Exiting a Queue

*You can only make a QF or QI entry after you have started to process a queue with a QS entry.*

End transaction on the PNR, remove from the queue, and exit Queues	<b>QF</b>
End transaction on the PNR, remove from the queue, exit Queues, and redisplay the PNR	<b>QFR</b>
Ignore a PNR or message, leaving it at the top of the queue, and exit Queues	<b>QI</b>
Ignore changes to the PNR or message, exit Queues, and redisplay the PNR outside the Queues application	<b>QIR</b>

## Activating Queue Sortation

*These entries must be entered in the order that they are listed.*

Activate a queue category	<b>JGU/QCT-21</b>
Add the sign-associated category	<b>QAC6C21-21</b>
Name the category (optional)	<b>QAR6C21NAME</b>
Name the category (special queue)	<b>QAN6C21NAME</b>

## Queue Nicknames

Add a nickname	<b>QLAJANE/30C1</b>
Add a nickname, different office	<b>QLAHDQ/FRAWL2100/5</b>
Add a nickname, corporate list	<b>QLA/BA1/NLFARE/LONBA1111/31C1</b>
Delete a nickname	<b>QLXJANE</b>
Delete a nickname, different office	<b>QLX/BA1/NLFARE</b>
Display a nickname list	<b>QLD</b>
Display specific nicknames only	<b>QLDTKT</b>
Display a corporate nickname list	<b>QLD/BA1</b>

## Displaying Queue Counts

Display the count for the default category of the specified queue	<b>QC87</b>
Display the count for a specified queue and category	<b>QC87C1</b>
Display the queue count, queue specified by its nickname	<b>QC.TODAY</b>
Display the queue count, queue specified by its corporate nickname	<b>QC.BA1/GBFARE</b>

Display the count for a specified category and branch office	QC/MUCLH1023/87C1
Display the count for the sign-associated category	QCC
Display the count for the sign-associated category - activity only	QCA
Display the count for a specified category - activity only	QCAC1
Display the count for all categories with active messages or PNRs	QC1CA
Display the count for all existing categories	QC1CE
Display the count for all categories with workable items	QC1CW
Display the count total (with activity category and date range detail)	QT
Display the count total for a branch office	QT/MUCLH1023
Display the count total (summary)	QTQ
Display the count total (summary) for a branch office	QTQ/HOU1A2901
Reset the count	QCR
Reset category 1 of queue 8 in current office for date range 1	QCR8C1D1
Reset category 1 of queue 8 in current office for date range 1 and recalculate the queue counts	QCR8C1D1-R
Reset all categories for queue 8 in current office for all date ranges and recalculate the queue counts	QCR8-R
Recalculate queue counts for the queue planner	QCR-U
Reset all queues in the specified office	QCR/LYSAF0105

## Deleting Queues

*To use the following entries, you must be signed in with an SU duty code. Also note that only empty queues and categories can be deleted, and that you cannot delete categories 0 or 97, even if they are empty.*

Delete queue two	QK2
Delete queue categories one through four	QKC87C1-4
Delete queue category four only	QKC87C4-4
Delete queue two from a branch office ID	QK/MUCLH1023/2

## Monitoring Queues - Adding and Canceling

QOA is the transaction code to add the queue monitor function. To cancel it, use the same entries but change QOA to QOX.

Monitor a specific queue	QOA2
Monitor all categories for queue 97	QOA97CA
Monitor all categories and date ranges for queue 97	QOA97CADA
Monitor a specific category of queue 97	QOA97C1
Monitor a specific queue category and date range	QOA97C3D2
Monitor a specific queue category and date range for a specific office ID	QOA/NCE1A0900/97C3D2
Monitor a specific queue category and date range for a different office ID	QOA/PARAX2101/8CAD2
Monitor a specific queue category and date range for a specific terminal address	QOA97C3D2/09020815

## Monitoring Queues - Displaying

Display all monitored queues	QODALL
Display a specific monitored queue	QOD8C1D1

## Cancel Queue Monitor

Cancel queue monitor for a specific queue	QOX2
Cancel queue monitor for a specific queue all categories	QOX97CA
Cancel queue monitor for a specific queue all categories and date ranges	QOX97CADA
Cancel queue monitor for a specific queue, category and date range	QOX97C3D2
Cancel queue monitor for a specific queue, category and date range for a specific terminal address	QOX97C3D2/09020815

## Placing PNRs and Messages on Queues

*The QER, QMR, and QBR entries can be used to retain PNRs or messages on queue and to transfer them. Also note that messages can only be placed on message queues and PNRs can only be placed on PNR queues. Office IDs can be added to all entries. (ENTER) indicates that you must press Enter to move to the next line.*

Place a PNR or message on a queue, category zero	<b>QE87</b>
Place a PNR or message on a queue specified by its nickname	<b>QE . JANE</b>
Place a PNR or message on a queue specified by its corporate nickname	<b>QE . BA1 /GBTOD</b>
Place a PNR or message on a queue in a specified category	<b>QE87C2</b>
Place a PNR or message on a queue, specified by its nickname, and in a specified category	<b>QE . URGENT . C3</b>
Place a PNR or message on a queue, category, and date range	<b>QE87C2D1</b>
Place a PNR or message on a queue, category, and date range for a specified office	<b>QE /MUCLH1023/87C2D1</b>
Place a PNR or message on a queue, category, specific date and time	<b>QE87C2/15MAR-1100</b>
Place a PNR or message on a queue and category by record locator	<b>QE87C2-GTF6YT</b>
Place a PNR or message on a queue and category, and retain on screen	<b>QE8 -RT</b>
Place a message on the message queue	<b>QE97 (ENTER) MESSAGE TEXT / /</b>
Place a message on a queue, by its nickname	<b>QE . JANE (ENTER) MESSAGE TEXT / /</b>
Place a message on a queue for a different office	<b>QE /MIA1A0980/97 (ENTER) MESSAGE TEXT / /</b>
Place a PNR or message on a queue, and retain on the current queue	<b>QER8</b>
Place a PNR or message on a queue and category and retain it on the current queue	<b>QER8C1</b>
Place a PNR or message on a queue, category, and date range, and retain it on the current queue	<b>QER8C1D2</b>
Place a PNR or message on a queue, category, and date range, for a different office, and retain it on a current queue	<b>QER /FRALH0900/8C122</b>
Place a PNR or a message on a queue specified by its nickname and retain on the current queue	<b>QER . JANE</b>

End transaction on a PNR and retain it on the same queue	<b>QES</b>
Place a PNR in the default category of two or more queues (maximum ten)	<b>QM87/2</b>
Place a PNR in the specified category of two or more queues (maximum ten)	<b>QM87C1/2C1</b>
Place a PNR in the specified categories and date ranges of two or more queues (maximum ten)	<b>QM87C1D1/2C1D1</b>
Place a PNR in the specified categories and date ranges of one queue in your own office and one queue in one or more other offices	<b>QM87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2</b>
Place PNR on one queue in your own office, and on two queues in another office (maximum five queues in another office)	<b>QM7/NCE1A0999/1/22</b>
Place a PNR on other queues but also retain it on the current queue	<b>QMR87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2</b>
Place a message on a queue in two other offices	<b>RM MESSAGE (ENTER)</b> <b>QM/MIA1A0980/97/NCE1A0980/97</b>
Place a PNR to your messenger viewer	<b>QME</b>
Place a PNR to your messenger viewer and append a space control topic	<b>QME/C</b>
Place a PNR to queue to another agent in your office	<b>QME/NCE6X0980-6434GY</b>
Place a PNR to queue to another agent to more than one office	<b>QME/NCE6X0980-6434GY/NCE6X0856-3409HJ</b>
Place a PNR to queue according to the flight number for a specific date	<b>QME/6X105/15DEC</b>
Queuing a text message to another office	<b>QME/NCE6X0980-6434GY/FREEFLOW TEXT//</b>
Transfer a specified number of PNRs or messages from one queue, category and date range to another	<b>QB87C1D2-1C1D1-25</b>
Transfer a specified number of PNRs or messages from a queue in your own office to a queue in another office	<b>QB1C1D2-/PERQF0110/1C1D2</b>
Transfer a specified number of PNRs to another queue and retain them on the current queue	<b>QBR2C2D1-7C2D2</b>
Deactivate the automatic clearance of queue 8 to queue 12	<b>QVU/Q12/OFF</b>
Reactivate the automatic clearance of queue 8 to queue 12	<b>QVU/Q12/ON</b>
Display automatic clearance status	<b>QVU/Q12/DISP</b>

## Broadcasting Messages

Send a broadcast message to all branch offices	<b>BM</b> / SK0
Send a broadcast message to all branch offices in a specific city	<b>BMST0</b> , CPH / SK0
Send a broadcast message to a specific branch	<b>BMST0</b> / SK0 / 034

## Displaying a List of Queues Containing the Current PNR

Display a list of all queues containing the current PNR	<b>RTQ</b>
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## Removing the Current PNR From One or More Queues

Use the following commands after using **RTQ** to display the list of queues containing the current PNR.

Remove the current PNR from the queue on line 3	<b>QXP3</b>
Remove the current PNR from all queues	<b>QXP</b> / ALL
Remove a PNR using its record locator from a specific queue	<b>QX</b> / ZIACLQ / 15CD
Remove a PNR using its record locator from all queues in a specific office	<b>QX</b> / ZIACLS / ALL

## Displaying a List of PNRs Using Queue View

Display a list of PNRs on queue 15, category 0, date range 1, with a ticketing date of March 10, sorted by the date of departure of the first segment.	<b>QV</b> / 15C0D1 - TK (10MAR) / S- (DD)
Display a list of PNRs on queue 15, category 0, date range 1, for the dates indicated, sorted by the date of departure of the first segment.	<b>QV</b> / 15C0D1 - TK (10MAR - 20MAR, 25MAR, 12APR) / S- (DD)
Display a list of PNRs on queue 1 in your office	<b>QV</b> / 1
Display next set of PNRs	<b>QVMD</b>
Display a list of PNRs on queue 1 in the office FRALH0980	<b>QV</b> / FRALH0980 / 1
List the PNRs on queue 1 in your office, from line number 250 to line number 500	<b>QV</b> / 1 / R (250 - 500)
Display the PNRs in category 1 of the nicknamed queue in the current office.	<b>QV</b> . JANE . C1
Display the PNRs in category 1 of the nicknamed queue in the nicknamed corporation.	<b>QV</b> . CORPID / JANE . C1

## Retrieving and Removing PNRs Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Retrieve the item on line 3 of a Queue View list	<b>QV3</b>
Retrieve the item on line 3 and also remove it from the queue	<b>QVD3</b>
Refresh the list view showing the list after the PNR or message has been removed	<b>QV0</b>
Remove the PNR on line 1	<b>QVX1</b>
Remove the PNR on both lines 1 and 2	<b>QVX1, 2</b>
Remove the PNRs on lines 1 through 4	<b>QVX1-4</b>
Remove the items on the specified lines (maximum number of elements is five)	<b>QVX1-10, 15-20, 25, 30</b>
Remove all PNRs from the currently displayed queue	<b>QVXALL</b>

## Retrieving and Moving PNRs and Messages Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Move the PNR on line 3 to queue 1, category 1, date range 1	<b>QVM3/1C1D1</b>
Move the PNRs on lines 3 and 6 to queue 1, category 1, date range 1	<b>QVM3, 6/1C1D1</b>
Move the PNRs on the specified lines to queue 1, category 1, date range 1, (maximum number of elements is five)	<b>QVM3, 6, 15-20, 25, 35-40/1C1D1</b>
Move the PNRs on line 3 and lines 6 through 8 to queue 1, category 1, date range 1 in specified office	<b>QVM3, 6-8/NCE1A0950/1C1D1</b>
Move the PNRs on lines 5 through 15 to the queue in your nicknamed office	<b>QVM5-15.B0B</b>
Move the PNRs on lines 5 through 15 to category 1 of the nicknamed queue in the nicknamed corporation	<b>QVM5-15.CORPID/B0B.C1</b>

## Printing Queues

To print and remove from queue, use QP. To print and retain on queue, change QP to QPR in the following entries. To print with history, use QH (to print and remove) or QHR (to print and retain).

Print all PNRs or messages on a queue, category zero	<b>QP87</b>
Print all PNRs or messages on a queue and category	<b>QP87C1</b>
Print all PNRs or messages on a queue, category, date range	<b>QP87C1D1</b>
Print a specified number of PNRs or messages on a queue, category, and date range	<b>QP87C1D1 / 24</b>
Print a specified number of PNRs or messages on a queue, category, and date range, to a printer address	<b>QP87C1D1 / 24-NCE333</b>

Print a specified number of PNRs or messages on a queue, category, and date range, to a branch office	<b>QP87C1D1 / 24 - NCEAF0900</b>
Start the automatic queue print, to the default office printer	<b>QP30C1D2 START</b>
Stop the automatic queue print, to the default office printer	<b>QP30C1D2 STOP</b>
Start the automatic queue print, to a specified printer	<b>QP30C1D2 - NCE33 START</b>
Stop the automatic queue print, to a specified printer	<b>QP30C1D2 - NCE33 STOP</b>
Display alternate print queue status	<b>QPD</b>

## Removing All PNRs or Messages from Queues

*You can add an office identification to these entries.*

Remove from a specified queue, category zero	<b>QR87</b>
Remove from specific queues, category zero	<b>QR28 / 29 / 87</b>
Remove from a specified queue and category	<b>QR87C1</b>
Remove from a specified queue, category, and date range	<b>QR87C1D1</b>
Remove from a specified queue, all categories	<b>QR87CA</b>
Remove from a specified queue, category, date range, in a branch office	<b>QR / MUCLH1023 / 87C1D1</b>

## Summary Planner - for Ticketing, Delay, and Option Queues

Queue count for time-delayed PNRs	<b>QCT</b>
Time-delayed PNRs, specified date	<b>QCT / 25JUN</b>
Time-delayed PNRs, specific office identification	<b>QCT / NCEAF0100</b>
Time-delayed PNRs, specific office identification and date	<b>QCT / NCEAF0100 / 25JUN</b>
Queue count:	
for date-delayed PNRs	<b>QCD</b>
for half-month summary	<b>QCM</b>
for half-month summary, specific queue	<b>QCM / 12</b>
for half-month summary, specific office	<b>QCM / NCEAF0100</b>
Number of PNRs on queue by record locator	<b>QVR</b>
specified date	<b>QVR / 25JUN</b>
including the current date	<b>QVR / ALL</b>



**Ticketing Planner - for Ticketing Queues**

Queue count for time-delayed PNRs	QCTT
Queue count for time-delayed PNRs, specified date	QCTT / 25JUN
Queue count for date-delayed PNRs	QCDT
Queue count half-month PNR totals	QCMT
Queue count half-month PNR totals, specific queue	QCMT / 12
PNR record locators	QVRT
PNR record locators, specified date	QVRT / 25JUN
Specific PNR record locator	QVRT / AGHY5T
All record locators, including the current date	QVRT / ALL
Copy PNRs and messages from the ticketing queue to a specific queue and category	QWMT / 25JUN / 8C1
Copy all future PNRs from the ticketing queue	QWMT / ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from ticketing planner	QWDT / 25JUN / 8C1
Copy all future PNRs and remove from ticketing planner	QWDT / ALL

**Delay Planner - for Delay Queues**

Queue count for time-delayed PNRs	QCTD
Queue count for time-delayed PNRs, specified date	QCTD / 25JUN
Queue count for date-delayed PNRs	QCDD
Queue count half-month PNR totals	QCMD
Queue count half-month PNR totals, specific queue	QCMD / 12
PNR record locators	QVRD
PNR record locators, specified date	QVRD / 25JUN
Specific PNR record locator	QVRD / AGHY5T
All record locators including the current date	QVRD / ALL
Copy PNRs and messages from the delay queue to a specific queue and category	QWMD / 25JUN / 5C1
Copy all future PNRs from the delay queue	QWMD / ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from delay planner	QWDD / 25JUN / 8C1
Copy all future PNRs and remove from delay planner	QWDD / ALL

**Option Planner - for Option Queues**

Queue count for time-delayed PNRs	<b>QCT0</b>
Queue count for time-delayed PNRs, specified date	<b>QCT0/25JUN</b>
Queue count for date-delayed PNRs	<b>QCD0</b>
Queue count half-month PNR totals	<b>QCM0</b>
Queue count half-month PNR totals, specific queue	<b>QCM0/12</b>
PNR record locators	<b>QVR0</b>
PNR record locators, specified date	<b>QVR0/25JUN</b>
Specific PNR record locator	<b>QVR0/AGHY5T</b>
All record locators, including the current date	<b>QVR0/ALL</b>
Copy PNRs and messages from the option queue to a specific queue and category	<b>QWM0/25JUN/8C1</b>
Copy all future PNRs from the option queue	<b>QWM0/ALL</b>
Copy PNRs for a specific date, for a specific queue and category, and remove from option planner	<b>QWD0/25JUN/8C1</b>
Copy all future PNRs and remove from option planner	<b>QWD0/ALL</b>

# Amadeus Security

## LOCAL SECURITY

### Agent Entries

*These entries will usually be performed by agents themselves. However, the local security administrator may restrict their usage. See the list of preferences in Preferences Attributes on page 259.*

Display your preferences	<b>JGD</b>
Update your preferences	<b>JGU / LNG - FR / QCT - 22</b>
Reset a preference to the office defaults	<b>JGR / LNG</b>

### Local Security Administrator Entries

*The local security administrator may perform the entries below, in addition to the agent entries.*

Display your own profile	<b>JGD</b>
Display an agent profile in your own office	<b>JGD1234AB</b>
Display an agent profile in another office	<b>JGD1234AB . NCE1A0TRN</b>
Display the sign bank for your own office	<b>JCD</b>
Display the security attributes of the sign bank for your own office	<b>JCD / S</b>
Display the rights and duties of the sign bank for your own office	<b>JCD / R</b>
Display the preferences of the sign bank for your own office	<b>JCD / P</b>
Display the sign bank for another office	<b>JCDNCE1A0TRN</b>
Display the security attributes of the sign bank for another office	<b>JCDNCE1A0TRN / S</b>
Create an agent sign and profile: for your own office for another office	<b>JGA1234AB / DUTA - SU / QCT - 21</b> <b>JGA1234AB . NCE1A0TRN / DUTA - SU / QCT - 21</b>
Copy an agent sign and profile for your own office to create three new signs	<b>JGC1234AB - 9876ZY / 1357AC / 2468BD</b>
Copy an agent sign and profile, from an agent in your own office to agents in another office	<b>JGC1234AB - 9876ZY / 1357AC / 2468BD . NCE1A0TRN</b>
Update an agent profile for your own office	<b>JGU1234AB / PTI - Y / LNG - FR</b>
Update an agent profile for another office	<b>JGU1234AB . NCE1A0TRN / PTI - Y / LNG - FR</b>

Reset an agent profile in your own office: one attribute all attributes	<b>JGR1234AB / LNG</b> <b>JGR1234AB / ALL</b>
Reset all agent profiles in your own office: one attribute all attributes	<b>JGRALL / LNG</b> <b>JGRALL / ALL</b>
Reset an agent profile in another office: one attribute all attributes	<b>JGR1234AB . NCE1A0TRN / LNG</b> <b>JGR1234AB . NCE1A0TRN / ALL</b>
Reset all agent profiles in another office: one attribute all attributes	<b>JGRALL . NCE1A0TRN / LNG</b> <b>JGRALL . NCE1A0TRN / ALL</b>
Delete an agent sign in your own office	<b>JGX9876ZY</b>
Delete an agent sign in another office	<b>JGX9876ZY . NCE1A0TRN</b>
Display sign history for your own sign	<b>JGH</b>
Sign history: for a sign in another office for a specific section before a specific date for a specific section before a specific date	<b>JGH1234AB . NCE1A0TRN</b> <b>JGH1234AB . NCE1A0TRN / R</b> <b>JGH1234AB . NCE1A0TRN - 01JAN04</b> <b>JGH1234AB . NCE1A0TRN / R - 01JAN04</b>
Display the office defaults for your own office	<b>JTD</b>
Display the office defaults for another office	<b>JTDNCE1A0TRN</b>
Update the office defaults: for your own office for another office	<b>JTU / RMO - Y / R / LNG - SP / B</b> <b>JTUNCE1A0TRN / RMO - Y / R / LNG - SP / B</b>
Reset the office defaults for your own office: certain attributes all attributes	<b>JTR / RMO / LNG</b> <b>JTR / ALL</b>
Reset office defaults for another office: certain attributes all attributes	<b>JTRNCE1A0TRN / RMO / LNG</b> <b>JTRNCE1A0TRN / ALL</b>

## Local Security Attributes

The local security attributes are divided into four sections: Security Profile, Rights and Duties, Preferences, and Currency Preferences.

### Security Profile Attributes

Attribute	Identifier	Possible Values
Security level	LEV	ASA, 2HD, 1HD, or NONE
Lower password change limit	LOW	1-255 or NONE
Upper password change limit	UPP	1-255 or NONE
Allowed password attempts	PAT	1-255 or NONE
Password required	PWR	Y (Yes)
Multiple signs allowed	MUL	Y (Yes) or N (No)
Automatic time-out period (minutes)	ATO	1-1440, followed by comma (,) followed by SUS (Suspended) or OUT (Signed Out)
Automatic deletion period (days)	ADP	1-255
Remote sign-out	RSO	Y (Yes) or N (No)
Prohibited primary action code	PAC	A (Add) O (Override) or X (Remove) followed by dash (-) followed by one or more letters, separated by commas (,), e.g. PACA-X,S
Day and time restriction start times and end times (with day of week)	RE1 RE2 RE3	(Start time),(end time):(days of week, 1=Monday, 2=Tuesday, and so on). For example: <b>JGU/RE1/0815,1845:23456</b> <b>JGU/RE2-0845A,0630P:234567</b>
User identification	UID	1-10 characters (for Customer Profiles)
Profile staff number	PSN	Last 6 characters of UID attribute
User name	USN	5-10 characters
User phone contact	UPC	1-15 characters
User department/company	UDC	1-15 characters
Bypass password in RMO jump	BPJ	Y (Yes) or N (No)
Preferences acceptance testing	PFU	Y (Yes) or N (No)
Agent lock	LOC	Y (Yes) or N (No)
Password lock	PLC	Y (Yes) or N (No)
Password	PWD	Five to eight characters
Unique initials	UNI	Y (Yes) or N (No) (office level only)

## Rights and Duties Attributes

Attribute	Identifier	Possible Values
Duty code	DUT	A (add), O (override), or X (remove), followed by dash (-) followed by two-letter duty codes (AS, GS, PD, TR, RC, SU, PR or CE), separated by commas (,) For example: DUTA-SU,GS
Local security administrator	LSA	Y (Yes) or N (No)
Password officer	POF	Y (Yes) or N (No)
Remote office	RMO	Y (Yes) or N (No)
Practice training instructor	PTI	Y (Yes) or N (No)
Customer profile reassociation	CPA	Y (Yes) or N (No)
Customer profile modification	CPM	Y (Yes) or N (No)
Customer profile renaming	CPN	Y (Yes) or N (No)
Customer profile deletion	CPX	Y (Yes) or N (No)
Profile responsibility change	PRC	Y (Yes) or N (No)
Profile security matrix name	PST	One-to ten-character matrix name
Keep security matrix	KSM	Y (Yes) or N (No)
Profile management retrieval	PMR	Y (Yes) or N (No)
Extended ownership security	EOS	Y (Yes) or N (No)
Force PNR creation from CP	PNC	Y (Yes) or N (No)
Negotiated space maintenance	NEG	Y (Yes) or N (No)
Ticketing in remote office	RMT	Y (Yes) or N (No)
Broadcast messages	BMG	Y (Yes) or N (No)
Ticket stock maintenance	TSM	Y (Yes) or N (No)
Office profile maintenance	PVM	Y (Yes) or N (No)
Overwrite affiliation number	OAN	Y (Yes) or N (No)
Tour operator level access	TLA	Y (Yes) or N (No)
Call centre country	CCY	2-letter country code, or ANY
Remote office jump	RMJ	Y (Yes) or N (No)
Force booking rule	FBR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Force group rule	FGR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Inhibit traveler profile creation	ITC	Y (Yes) or N (No)

Attribute	Identifier	Possible Values
Seating override (protected seats)	NOP	Y (Yes) or N (No)
Seating override (unsuitable seats)	NOS	Y (Yes) or N (No)
Confirmed seat number	NOA	Y (Yes) or N (No)
Manual PNR view	MVI	S (Standard) or M (Manual View)
Departure control data in PNR	DCS	Y (Yes) or N (No)
Sign-in messages	SIM	Y (Yes) or N (No)
Past date records	PDR	Y (Yes) or N (No)
Credit card display	CCD	Y (Yes) or N (No)
Profile Credit Card Display	PCD	Y (Yes) or N (No)
Concealment Category x Display	CD1 CD2 CD3 CD4 CD5 CD6	Y (Yes) or N (No)
Group PNR name change	GNA	Y (Yes) or N (No)
Group PNR name cancel	GCA	Y (Yes) or N (No)

## Preferences Attributes

*The Preferences in this section may be displayed, updated, and reset by the agent.*

Attribute	Identifier	Possible Values
Language preference	LNG	CA (Catalan) CZ Czech DA (Danish) DU (Dutch) EN (English) FR (French) FI (Finnish) GE (German) HU (Hungarian) IT (Italian) NO (Norwegian) PL (Polish) PO (Portuguese) RO (Romanian) SP (Spanish) SW (Swedish)
Rail preference	RAI	Two- or three-letter rail code
Ferry preference	FRR	Two- or three-letter ferry code
Queue sortation category	QCT	Number from 20 to upper queue limit
Time preference	TCM	12 (12-hour) or 24 (24-hour)
Distance unit	DIS	K (Kilometers) or M (Miles)
Preferred TST mode	TST	P (Panel) or C (Cryptic)
Hotel alternate cities	AAR	Y (Yes) or N (No)
Hotel distance search	ADI	Number, K (kilometers) or M (miles), comma, R (random display) or S (sorted display). Example: 12K,R
DAN display non-IATA locations	DNI	Y (Yes) or N (No)
HTL all availability statuses	HST	Y (Yes) or N (No)
Hotel special rates	HSR	None, or hotel rate codes
Exclude flight details from Hotel segment	EFI	Y (Yes) or N (No)
Ticketing default	TKD	E (Electronic) or P (Paper)
Assistance-insurance provider	IPV	None, or three-letter company code
Assistance-insurance product	IPD	None, or three-letter product code
Automatic insurance proposal	AIP	None, or three-letter company code and country of the agent's office ID
Assistance-insurance currency	CIS	Three-letter currency code or * (default office currency)



Attribute	Identifier	Possible Values
Tour operator preference	TUR	None, or two- to three-letter tour operator codes
Header for hardcopy printouts	IHW	Y (Yes) or N (No)
Profile display order	PD0	P (by PNR element types), A (by travel activities), or T (by transfer indicator)
Profile merge display	PMG	C (with company only), A (with all associated profiles), G (with guest company) or N (no merged display)
Profile activity list	PAL	Y (Yes) or N (No)
Hotel travel choice display	CSH	E (Enriched neutral display) or P (Preferential display)
Merge hotel biasing profiles in Travel Choice	MBP	Y (Yes) or N (No)
Car travel choice display	CSC	E (Enriched neutral display) or P (Preferential display)
Air travel choice display	CSA	E (Enriched neutral display), P (Preferential display), or T (Twin display)
FXC travel choice display	CSF	E (Enriched neutral display) or P (Preferential display)
Rail travel choice display	CSR	E (Enriched neutral display) or P (Preferential display)
Cruise line preference	CRU	3-character cruise line code
Cruise currency	CRC	3-letter currency code
Default stock reference	DSR	Stock reference code
Broadcast printer reference	BPR	None - not currently used.
Time window for availability	TWA	Minus sign (-), number of hours before time in your entry, slash (/), plus sign (+), number of hours after time in your entry. Example: -1/+2.
True rate range	TRR	None, RAC, NORAC, or NO

## Currency Attributes

The Currency Preferences in this section are relevant for countries that are part of the European Monetary Union (EMU) and that are not currently using the euro.

Attribute	Identifier	Possible Values
Default currency preference	CUR	L (Local Currency) or E (Euro)
Ticketing Fares Currency	CTF	L (Local Currency) or E (Euro)
Hotel currency	CHT	L (Local Currency) or E (Euro)
Cars currency	CCA	L (Local Currency) or E (Euro)
Rail currency	CRA	L (Local Currency) or E (Euro)
Tour currency	CTO	L (Local Currency) or E (Euro)
Ferry currency	CFR	L (Local Currency) or E (Euro)

## IDENTIFIERS

### Terminal Address

The terminal address appears at the top-left of the work area status display, after a **JD** entry.

The terminal address 09B00866 is broken down as follows:			
09	B0	08	66
Network Id	Line number	Interchange address	Terminal address

### Office ID

The Office ID appears in the top-centre of the work area status display. It is used in many security entries.

The office ID NCEAF0100 is broken down as follows:			
NCE	AF	0	100
City or Airport code	Corporate code	Corporate qualifier code:	Office number
		0 Airline using Amadeus Altéa Reservation and Amadeus offices	
		1 Participating airline	
		2, 3 Travel agency	
		4 Hotel provider	
		5 Car provider	
		6 Tour provider	
		7 Surface provider	
		8 Other provider	

9 Wholesaler



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# Amadeus Service Fee Manager

## AGENT ENTRIES

List price schemes available to your office	TFL
List price schemes available to your office by price scheme name	TFL/NM-ABC
List price schemes available to your office by geographical zone	TFL/ZN
Define price scheme reference (all passengers in a PNR)	TFP/1234
Define price scheme reference (specific passengers)	TFP/1234/P1 - 2

### Pricing Integrated with Amadeus Service Fee Manager

*If your office profile is configured, the system automatically includes the ticketing fee in the pricing displays for Amadeus Itinerary Pricing, Amadeus Best Pricer, and Amadeus Value Pricer. To include the ticketing fee in the Amadeus Informative Pricing display you must include the price scheme option in your entry.*

Choose a price scheme (other than office default price scheme) for Amadeus Value Pricer	FXCLHR/D01MARSYD/D01APRLHR/PS-1234
Informative pricing (default price scheme)	FQPLHRSYD/PS
Informative pricing (specific price scheme)	FQPLHRSYD/PS-1234
Price without ticketing fee	FXP/NF

### Manually Update Contextual Fee Parameters

Update booking channel	TFU/BC-C/T1/P1
Update delivery type	TFU/DT-MSGR

### Activate the Ticketing Fee

Activate ticketing fee	TFU/T1/P1
Change ticket type	TFU/TT-ET/T1/P1
Change validating carrier	TFU/VC-BA/T1/P1
Change fare amount type	TFU/AT-B/T1/P1
Enter form of payment	TFU/FP-CC/T1/P1
Enter credit card type	TFU/CT-D/T1/P1
Enter credit card provider	TFU/CP-VI/T1/P1
Change several parameters	TFU/TT-ET/VC-BA/CT-D/CP-VI/T1/P1
Deactivate ticketing fee	TFU/T0/P1

## Manually Update Ticket Counters

Ticket issue counter	<b>TFC</b> /TKIS+1 /P1
Ticket reissue counter	<b>TFC</b> /TKRI+1 /P1
Ticket refund counter	<b>TFC</b> /TKRF+1 /P1
Ticket cancel and void counter	<b>TFC</b> /TKVX+1 /P1
MCO issue counter	<b>TFC</b> /M0IS+1 /P1

## Manage Transitional Stored Fees (TSFs)

Display informative TSF (selected passengers)	<b>TFIA</b> / P1 - 3
Display informative TSF (all passengers in PNR)	<b>TFIA</b>
Display informative TSF (all passengers in a group PNR)	<b>TFI</b>
Display informative TSF (single passenger and future date)	<b>TFI</b> / P1 / D- 12SEP09
Display fee parameters for informative TSF	<b>TFDA</b> / P1
Validate TSF (one passenger)	<b>TFV</b> / P1
Validate TSF (all passengers in PNR)	<b>TFVA</b>
Adjust amount	<b>TFA</b> / 5.00 / *FREEFLOW TEXT / F1
List validated and deactivated TSFs	<b>TFFL</b>
Display the sum of all validated TSFs (all passengers)	<b>TFFA</b>
Display the sum of all validated TSFs (selected passengers)	<b>TFFA</b> / P1 - 3
Display a validated or deactivated TSF	<b>TFF</b> / F5
Display fee parameters for a validated TSF	<b>TFDA</b> / F5
Deactivate a validated TSF	<b>TFX</b> / F5
Create service fee element in the PNR ( <i>US only</i> )	<b>TFE</b> / F5 / P1

## PRICE SCHEME ADMINISTRATOR ENTRIES

List price schemes by validity status (in production)	<b>TFL</b> / BD<=01APR09 / ED>=01APR09
List price schemes by validity status (inactive)	<b>TFL</b> / BD>01APR09
List price schemes by validity status (archived)	<b>TFL</b> / ED<01APR07
Display price scheme algorithms	<b>TFS</b> / PS - 1234

**Display Fee Codes**

Display fee codes	<b>TFMF / BF</b>
Display booking process fee	<b>TFMF / BF / TY - BKG</b>
Display ticketing fee	<b>TFMF / BF / TY - TKF</b>
Display contextual fee	<b>TFMF / BF / TY - CTF</b>
Display total fee	<b>TFMF / BF / TY - TOT</b>

**Display Input Codes**

Display input codes	<b>TFMF / IN</b>
Display booking process fee	<b>TFMF / IN / TY - BKG</b>
Display ticketing fee	<b>TFMF / IN / TY - TKF</b>
Display contextual fee	<b>TFMF / IN / TY - CTF</b>





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# Amadeus Offers

## Creating Offers

Create air offer	<b>OFS / A</b>
Create air offer with a mark-up	<b>OFS / A / MK - 20</b>
Create hotel offer (from a detailed pricing display)	<b>OFS / H</b>
Create hotel offer (from a rate selection display)	<b>OFS / H1</b>

## Displaying Offers and Prices

Display offers	<b>RTOF</b>
Display price details for air offer	<b>TQQ / 01</b>
Display price record from price record index	<b>TQQ / 01 / Q1</b>
Display hotel offer details	<b>RDP1</b>

## Emailing Offer Notices

Send all offer notices (to the address in APE element)	<b>OFN</b>
Send offer notice (to a specific address)	<b>OFN - EML -</b> <code>jsmith@amadeus.com</code>
Send individual offer notices (to the address in APE element)	<b>OFN / 01 , 3</b>

## Verifying and Confirming Offers

Verify offer	<b>OFV1</b>
Confirm offer	<b>OFK1</b>

## Cancelling Offers

Cancel offer number 1	<b>XE1</b>
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